Browser Quick Reference Guide

EDGAR Filer Technical Support

The EDGAR electronic filing system is compatible with both Internet Explorer 8 and Mozilla Firefox 24. Google Chrome does not perform consistently with the EDGAR system therefore it is not recommended. This document features step-by-step instructions to resolve common browser compatibility issues.

If you are currently using a browser other than Internet Explorer 8, the following modifications are recommended in order to navigate the online form submission process. Please select which of the three following browsers you are using or select the issue you are experiencing within that browser:

Firefox

Checking Browser Version

Internet Explorer

Checking Browser Version

Switching from Internet Explorer 9 or 10 to Internet Explorer 8

Switching from Internet Explorer 11 to Internet Explorer 8

If the Screen Freezes

Disabling Pop-Up Blocker

Safari

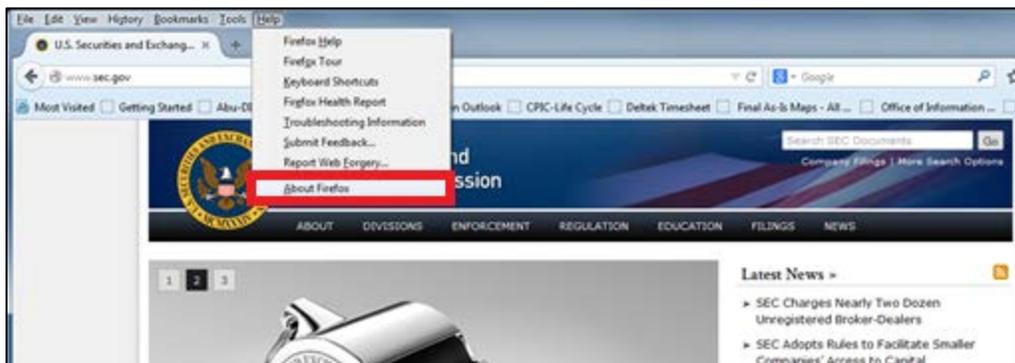Switching from Safari to Internet Explorer 8

Disabling Pop-Up Blocker

Firefox

Checking Browser Version

- Open the browser
- Select the "Help" option from the Menu bar (If the Menu bar does not appear on the screen, move the cursor to the top of the browser window, "right click" the mouse, and click "Menu bar")
- Select "About Firefox"

- A pop-up window will appear with the version number listed

NOTE: Firefox does not allow the emulation of previous versions or browsers. If your browser is a version other than Firefox 24, you will either need to download Firefox 24 or use Internet Explorer.
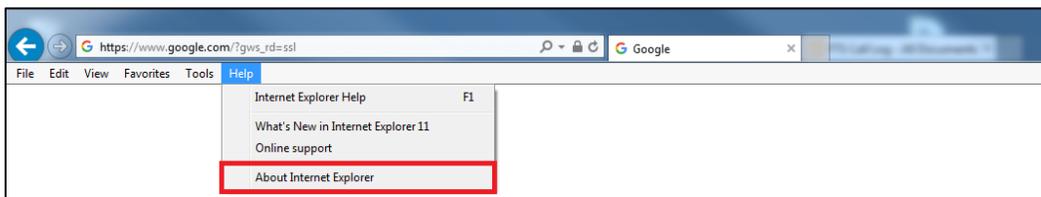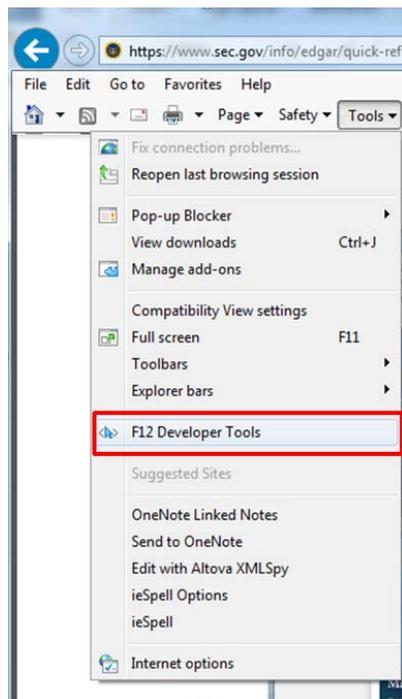
Internet Explorer

Checking Browser Version

- Open the browser
- Select "Help" from the Menu bar (If the Menu bar does not appear on the screen, move the cursor to the top of the browser window, "right click" the mouse, and click "Menu bar")
- Select "About Internet Explorer"

Switching from Internet Explorer 9 or 10 to Internet Explorer 8

- Select "Tools" from the browser menu bar (If the Menu bar does not appear on the screen, move the cursor to the top of the browser window, "right click" the mouse, and click "Menu bar")
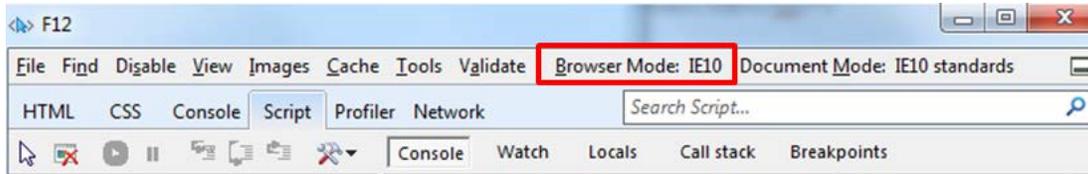- Select the "F12 Developer Tools" option
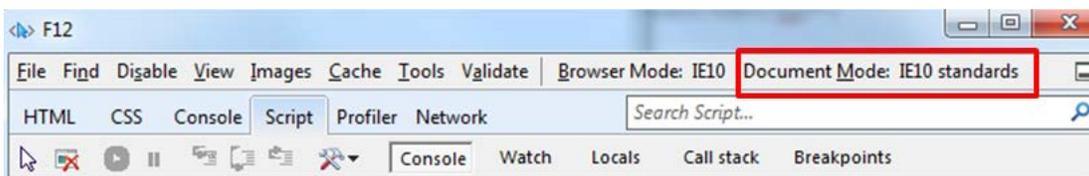
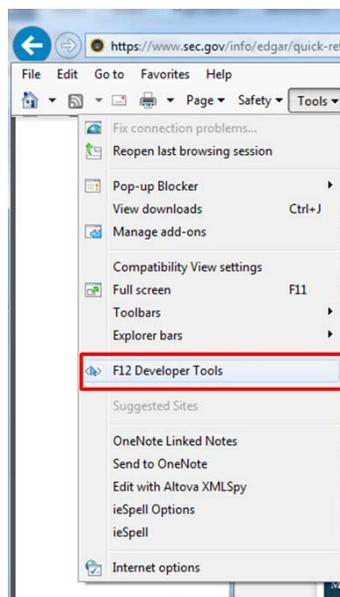- Select "Browser Mode" and choose "**Internet Explorer 8**" from the dropdown list

- Proceed to select "Document Mode" and also set to "**Internet Explorer 8 Standards**"

- Leave F12 Developer Tools open until after form has been successfully submitted, closing the F12 Developer Tools menu will result in Internet Explorer returning to version 9 or 10.

Switching from Internet Explorer 11 to Internet Explorer 8

- Select "Tools" from the browser Menu bar (If the Menu bar does not appear on the screen, move the cursor to the top of the browser window, "right click" the mouse, and click "Menu bar")
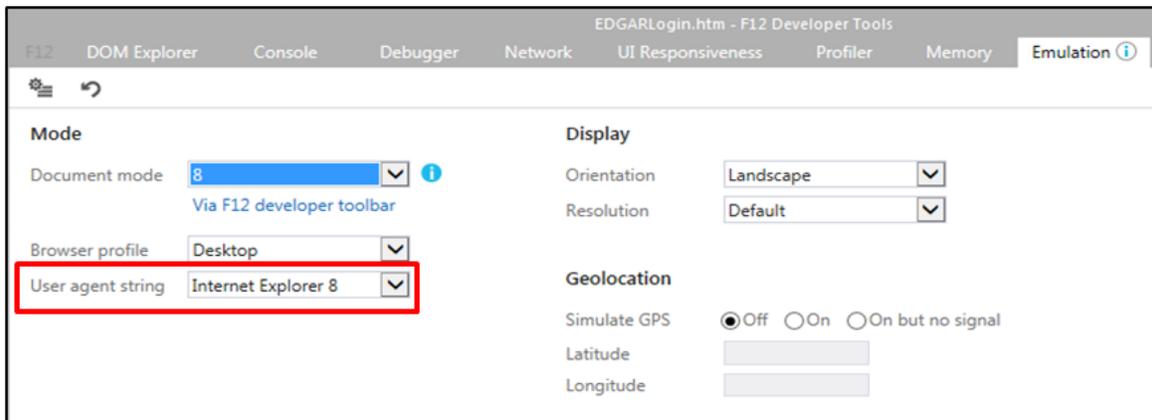- Select the "F12 Developer Tools" option

- Select "Emulation"
- Change the User Agent String to "Internet Explorer 8" and select "8" from the Document Mode drop down menu.
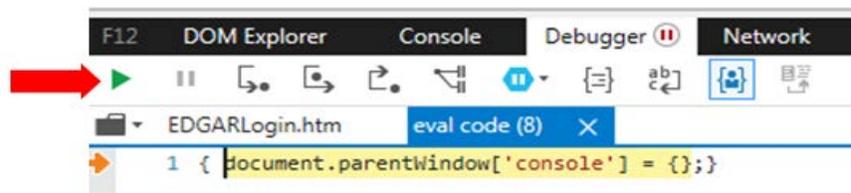

- Leave F12 Developer Tools open until after form has been successfully submitted, closing the F12 Developer Tools menu will result in Internet Explorer returning to version 11.

If the Screen Freezes

When the "Debugger" is triggered in Internet Explorer, the screen will freeze. Follow these steps to disable this feature:

- Select "Debugger" in the F12 Developer Tools window
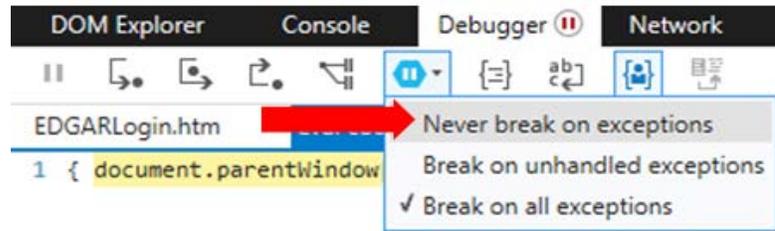- Click the Play Icon in the top, left corner to unfreeze the screen

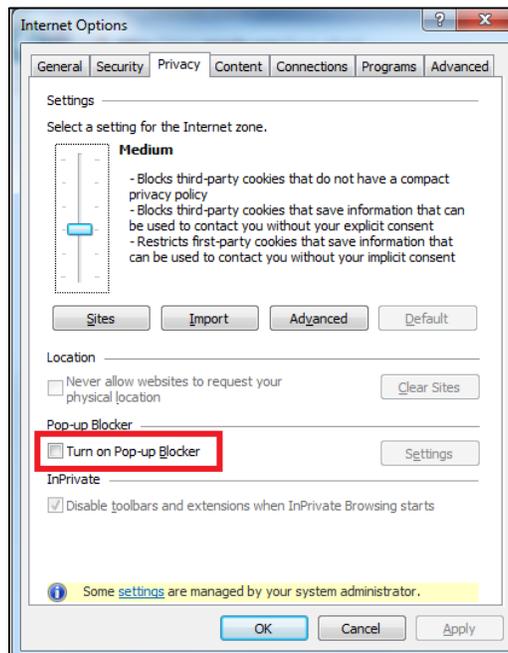- Click the Pause Icon and select "Never Break on Exceptions"

Disabling Pop-Up Blocker

- Select "Tools" from the browser Menu bar (If the Menu bar does not appear on the screen, move the cursor to the top of the browser window, "right click" the mouse, and click "Menu bar")
- Select the "Internet Options" option
- Select the "Privacy" tab located at the top of the window and make sure the box next to "Turn on Pop-up Blocker" is unchecked.

- Click "Apply" and then "Ok"
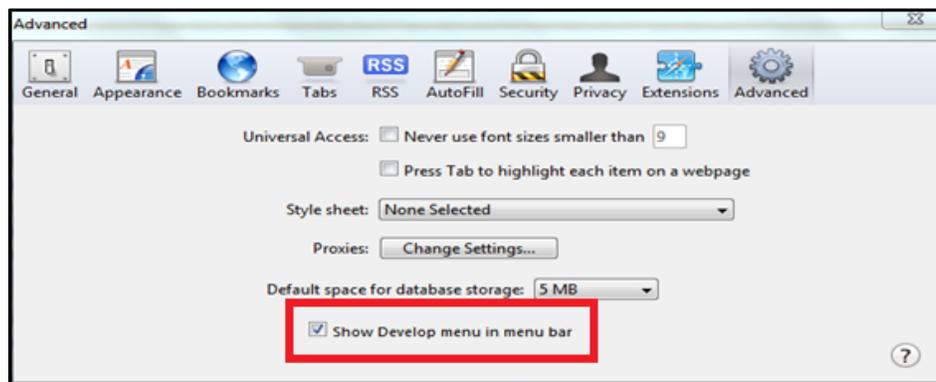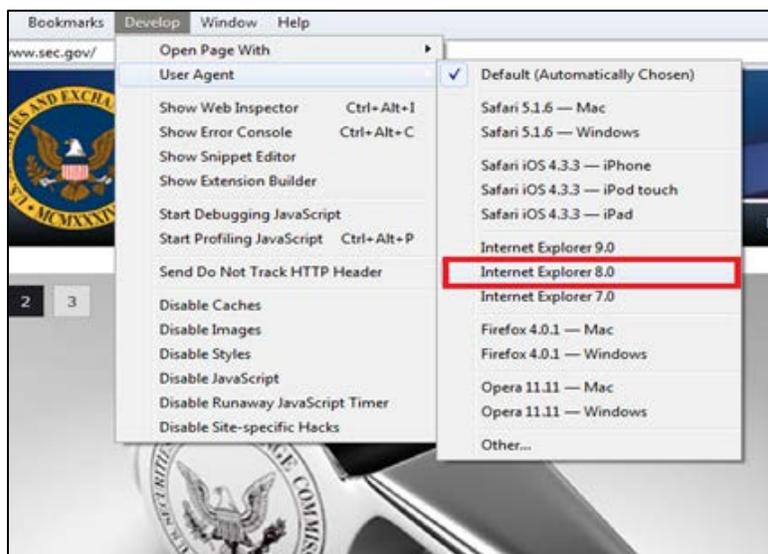
Safari

Switching from Safari to Internet Explorer 8

- Select "Safari" from the browser Menu bar
- Select "Settings"
- Select the "Preferences" option
- Select the "Advanced" tab within the Preferences window
- Make sure the box next to "Show Develop Menu in Menu Bar" is checked

- Close Safari Preferences window
- Select "Develop" from the browser Menu bar
- Select "User Agent" from the Develop dropdown list
- Select "Internet Explorer 8" from the list of browser options that appear

Disabling Pop-Up Blocker

- Select "Safari" from the browser Menu bar
- Select "Settings"
- Select the "Preferences" option
- Select the "Security" tab at the top of the window
- Make sure the box next to "Block pop-up windows" is unchecked

For Comments and Questions about this guide or EDGAR,
Call: (202)-551-8900, Option 3 or E-mail: FilerTechUnit@SEC.gov