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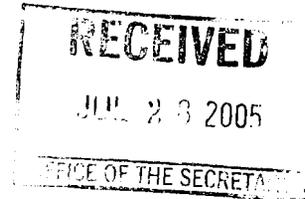
SECURITIES AND EXCHANGE COMMISSION
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March 20, 2005

DIVISION OF MARKET REGULATION

Ms. Kathleen Maguire
Securities and Exchange Commission
Division of Market Regulation
450 Fifth Street, NW
Washington, DC 20549



Dear Ms. Maguire:

My name is Edwin Scarff and I have a customer dispute against World Com that has either been filed, or is about to be filed, with NASD Dispute Resolution. As a result of correspondence with my Counsel, I have become extremely concerned as to what I might expect in my case. The information I now have indicates that other investors with my same complaint have received very inconsistent arbitration results; and apparently this happens because the rules/regulations the arbitrators now hide behind allows them to remain silent as to their reasoning in reaching individual awards. I have been informed there is a new rule proposal that would require arbitrators to give explained awards when requested to do so by any claimant. Anyone in the responsible position of making decisions that effect others, including arbitration cases, must be required to explain and stand behind their decisions if need be. NASD arbitration should be no exception. Please, I strongly encourage the SEC to approve this new Rule proposal.

Sincerely,

Edwin J. Scarff
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