SR-NASD-2005-032

Joseph J. Tkach 1066 Hawthorn Rd. Allentown, PA 18103 SECURITIES AND EXCHANGE COMMISSION

MAR 2 2 2005

DIVISION OF MARKET REGULATION

March 16, 2005

Kathleen Maguire Division of Market Regulation 450 Fifth Street, NW Washington, DC 20549



Dear Ms. Maguire,

By way of introduction, my name is Joe Tkach and I have a customer dispute filled with NASD Dispute Resolution. I am very concerned with the inconsistent results other investors have had with the same complaints I have in arbitration. It is quite difficult for me to understand these dissimilar awards because the rules allow the arbitrators to remain silent as to their reasoning and decisions. I am aware that the new proposed Rule would require arbitrators to explain awards when requested to do so by the claimant. I feel this is a significant step toward a more level understanding of NASD arbitration and I strongly encourage the SEC to approve the New Rule.

Thank you for taking the time to allow me to express my thoughts and sentiments.

Sincerely,

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