Corporate Headquarters 201 East Fourth Street P.O. Box 1638

Cincinnati, Ohio 45201 513 723 7049 Fax 513 723 2448

william.hawkins@convergys.com

VIA TELECOPY and VIA FEDERAL EXPRESS William H. Hawkins II General Counsel and Secretary

August 13, 2002

AUG 1 3 2002

Mr. Jonathan G. Katz, Secretary Securities and Exchange Commission 450 Fifth Street, N.W. Washington, D.C. 20549-0609

> Commission Order No. 4-460 CEO/CFO Statements Re:

> > Convergys Corporation

File No. 1-4379

## Gentlemen:

Enclosed please find the Statement Under Oath of Principal Executive Officer and Principal Financial Officer Regarding Facts and Circumstances Relating to Exchange Act Filings for Convergys Corporation's Chief Executive Officer, James F. Orr, and for its Chief Financial Officer, Steven G. Rolls, required to be delivered pursuant to Commission Order No. 4-460.

Very truly yours,

**CONVERGYS CORPORATION** 

USSLAWAMM

William H. Hawkins II, General Counsel

and Secretary

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OMB Number: 3235-0569 Expires: January 31, 2003

## STATEMENT UNDER OATH OF PRINCIPAL EXECUTIVE OFFICER AND PRINCIPAL FINANCIAL OFFICER REGARDING FACTS AND CIRCUMSTANCES RELATING TO EXCHANGE ACT FILINGS

I, James F. Orr, principal executive officer, state and attest that:

- To the best of my knowledge, based upon a review of the covered reports of Convergys (1) Corporation, and, except as corrected or supplemented in a subsequent covered report:
  - no covered report contained an untrue statement of a material fact as of the end of the period covered by such report (or in the case of a report on Form 8-K or definitive proxy materials, as of the date on which it was filed); and
  - no covered report omitted to state a material fact necessary to make the statements in the covered report, in light of the circumstances under which they were made, not misleading as of the end of the period covered by such report (or in the case of a report on Form 8-K or definitive proxy materials, as of the date on which it was filed).
- (2) I have reviewed the contents of this statement with the Company's audit committee.
- (3) In this statement under oath, each of the following, if filed on or before the date of this statement, is a "covered report":
  - The Annual Report on Form 10-K for the year ended December 31, 2001 filed with the Commission of Convergys Corporation;
  - all reports on Form 10-Q, all reports on Form 8-K and all definitive proxy materials of Convergys Corporation filed with the Commission subsequent to the filing of the Form 10-K identified above; and

any amendments to any of the foregoing.

lames F. Orr

. 2002

Subscribed and sworn to before me day of August, 2002.

RECEIVED OFFICE OF THE SECRETARY

**Notary Public** 

AUG 1 3 2002

My Commission Expires:
WILLIAM H. HAWKINS, Attorney at Law
NOTARY PUBLIC STATE OF ONIO My Commission has no expiration

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