August 5, 2002

VIA FEDERAL EXPRESS

Mr. Jonathan G. Katz, Secretary
Securities & Exchange Commission
450 Fifth Street, N.W.
Washington, DC 20549

Re: SEC Order No. 4-460

Dear Sir:

Enclosed pursuant to order of the Securities and Exchange Commission are the sworn statements of Robert H. Bohannon, Chairman, President and Chief Executive Officer, and Ellen M. Ingersoll, Chief Financial Officer, of Viad Corp regarding facts and circumstances relating to Exchange Act filings of the Company. Viad's Form 10-Q for the second quarter of 2002 was filed with the Commission today.

Please acknowledge receipt of this letter and the sworn statements of Mr. Bohannon and Mrs. Ingersoll by file stamping and returning the enclosed duplicate copy of this letter to my attention in the enclosed envelope.

Sincerely,

Enclosures
STATEMENT UNDER OATH OF ROBERT H. BOHANNON, PRINCIPAL
EXECUTIVE OFFICER OF VIAD CORP, REGARDING FACTS AND
CIRCUMSTANCES RELATING TO EXCHANGE ACT FILINGS

I, Robert H. Bohannon, Chairman of the Board, President and Chief Executive Officer of
Viad Corp, state and attest that:

1. To the best of my knowledge, based upon a review of the covered reports of Viad
Corp, and, except as corrected or supplemented in a subsequent covered report:

   • No covered report contained an untrue statement of a material fact as of the end of
     the period covered by such report (or in the case of a report on Form 8-K or
definitive proxy materials, as of the date on which it was filed); and

   • No covered report omitted to state a material fact necessary to make the
     statements in the covered report, in light of the circumstances under which they
     were made, not misleading as of the end of the period covered by such report (or
     in the case of a report on Form 8-K or definitive proxy materials, as of the date on
     which it was filed).

2. I have reviewed the contents of this statement with the Company's audit committee.

3. In this statement under oath, each of the following, if filed on or before the date of
this statement, is a "covered report":

   • Annual Report on Form 10-K for the fiscal year ended December 31, 2001, of
     Viad Corp;

   • all reports on Form 10-Q, all reports on Form 8-K and all definitive proxy
     materials of Viad Corp filed with the Commission subsequent to the filing of the
     Form 10-K identified above; and

   • any amendments to any of the foregoing.

Robert H. Bohannon
August 5, 2002

Subscribed and sworn to
before me this 5th day of
August 2002.

/s/ Marie A. Burke
Notary Public

My Commission Expires:

OFFICIAL SEAL
MARIE A. BURKE
Notary Public - State of Arizona
MARICOPA COUNTY

RECEIVED
OFFICE OF THE SECRETARY
AUG 6 2002