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14 **UNITED STATES DISTRICT COURT**
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16 **SOUTHERN DISTRICT OF CALIFORNIA**

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SECURITIES AND EXCHANGE
COMMISSION,

Plaintiff,

v.

JOHN J. TODD, ROBERT D.
MANZA, and JEFFREY WEITZEN,

Defendants.

Case No.

**COMPLAINT FOR VIOLATIONS OF THE
FEDERAL SECURITIES LAWS**

Plaintiff Securities and Exchange Commission ("Commission") alleges as follows:

JURISDICTION AND VENUE

1. This Court has jurisdiction over this action pursuant to Sections 20(b), 20(d)(1) and 22(a) of the Securities Act of 1933 ("Securities Act"), 15 U.S.C. §§ 77t(b), 77t(d)(1) & 77v(a), and Sections 21(d)(1), 21(d)(3)(A), 21(e) and 27 of the Securities Exchange Act of 1934 ("Exchange Act"), 15 U.S.C. §§ 78u(d)(1), 78u(d)(3)(A), 78u(e) & 78aa. Defendants directly or indirectly made use of the means or instrumentalities of interstate commerce, of the mails, or of the facilities of a national securities exchange, in connection with the transactions, acts, practices and courses of business alleged in this Complaint.

1 revenues to meet analysts' expectations, ignored red flags about the earnings
2 manipulation scheme, failed to take any action to ensure that Gateway's
3 disclosures to the public were complete and accurate, and misled the investing
4 public as to the true state of Gateway's business.

5 5. In 2000, Gateway's internal sales projections showed that the
6 Company would not meet the expectations of Wall Street analysts who followed
7 its stock. Starting in the second quarter of 2000, Todd took steps to prop up sales
8 with a scheme to offer pre-approved financing to individuals whose credit
9 applications had previously been denied by the Company. This effort continued
10 into the third quarter with even riskier credit candidates and became known within
11 Gateway as the "DDS program," which stood for "deep, deep sh[--]." As a result,
12 Gateway misleadingly announced that its consumer sales had increased
13 substantially without disclosing that sales were made to a far riskier credit class of
14 consumers.

15 6. The fraudulent actions became more aggressive in the third quarter of
16 2000, when defendants recognized that they could not "close the gap" simply by
17 increasing the amount of PC sales to high-risk customers. Todd authorized a
18 wider variety of improper accounting actions, including improperly reducing
19 certain reserves, improperly recognizing revenue on several one-time transactions,
20 improperly recognizing revenue from Gateway's relationship with America
21 Online, Inc. ("AOL"), and improperly making additional undisclosed accounting
22 adjustments.

23 7. Despite defendants' knowledge of and participation in this scheme, in
24 Gateway's Forms 10-Q, earnings press releases, and conference calls with analysts,
25 defendants misrepresented or failed to disclose significant trends in Gateway's
26 business and that revenue and earnings included various one-time transactions.

27 8. As a result of defendants' improper accounting actions, Gateway
28 announced that it had exceeded analysts' expectations for revenue and had met

1 analysts' expectations for earnings per share ("EPS") for the third quarter 2000. In
2 October 2000, just after Gateway's third quarter earnings press release, the
3 Company's stock price increased, in stark contrast to the Company's competitors'
4 falling stock prices during the same period. In early 2001, after defendants'
5 departure from the Company, Gateway reversed most of its "close the gap"
6 transactions, resulting in large reductions in reported revenue for the period and a
7 dramatic decrease in Gateway's stock price.

8 9. As alleged more specifically below, Todd and Manza each violated
9 the antifraud, record-keeping, lying to accountants and internal controls
10 provisions, and aided and abetted Gateway's violations of the reporting and
11 record-keeping provisions, of the federal securities laws. Weitzen violated the
12 antifraud and lying to the accountant provisions and, as a control person of
13 Gateway, also is liable for Gateway's third quarter 2000 violations of the antifraud
14 and reporting provisions. By this complaint, the Commission seeks to enjoin each
15 of the defendants from future violations of the federal securities laws, to obtain
16 disgorgement of all benefits received by defendants from their violations, to obtain
17 civil penalties, and to prohibit them from serving as officers or directors of
18 publicly-traded companies.

19 **THE DEFENDANTS**

20 10. John J. Todd, age 43, resides in Rancho Santa Fe, California. Todd
21 served as Senior Vice President and Chief Financial Officer of Gateway from
22 October 1998 to January 2001. As CFO, Todd was responsible for Gateway's
23 financial disclosures throughout 2000. He signed Gateway's 1999 annual report
24 on Form 10-K as CFO and Principal Accounting Officer. In the second and third
25 quarters of 2000, he reviewed, edited and signed Gateway's Forms 10-Q as CFO
26 and Chief Accounting Officer. Todd reviewed and edited Gateway's earnings
27 press releases, and personally made representations about Gateway to investors
28 and analysts in Gateway's earnings conference calls.

1 been Gateway's independent auditor from the mid-1980s through the present.
2 PwC conducted quarterly reviews of Gateway's financial results. With respect to
3 the second and third quarters of 2000, PwC conducted its reviews after the close of
4 each quarter but before Gateway made its public earnings announcements.

5 BACKGROUND

6 A. Gateway's Reporting Obligations and Public Announcements

7 15. As a public company, Gateway was required to comply with federal
8 statutes, rules and regulations to maintain public trading of its stock and to sell its
9 securities to the public.

10 16. These statutes, rules and regulations, designed to ensure that financial
11 information is accurately recorded and publicly disclosed, required Gateway to,
12 among other things: (a) make and keep books, records and accounts, which, in
13 reasonable detail, accurately and fairly reflected its transactions and dispositions
14 of assets; (b) devise and maintain a system of internal accounting controls
15 sufficient to provide reasonable assurances that the transactions were recorded as
16 necessary to permit preparation of financial statements in conformity with GAAP
17 or any other criteria applicable to such statements and to maintain accountability
18 for assets; (c) file with the Commission quarterly reports on the appropriate form
19 (known as a "Form 10-Q") including a financial statement containing the
20 company's balance sheet and statements of income and cash flows prepared in
21 conformity with GAAP; and (d) file with the Commission periodic reports that did
22 not make any untrue statement of material fact or omit to state a material fact
23 necessary in order to make the statements made, in the light of the circumstances
24 under which they were made, not misleading.

25 17. As part of the MD&A section of Gateway's Forms 10-Q, Gateway
26 management was required to discuss and analyze the Company's financial
27 condition, changes in financial condition, and results of operations, with a specific
28 focus on material events and uncertainties known to management that would cause

1 reported financial information not to be necessarily indicative of future operating
2 results or future financial condition. Gateway's management thus was required
3 specifically to disclose known trends or uncertainties that have had or that they
4 reasonably expected would have a material favorable or unfavorable impact on net
5 sales or revenues or income from continuing operations.

6 18. Under GAAP, the Commission's rules and regulations, and Gateway's
7 own publicly-stated accounting policies, Gateway recorded and reported sales
8 revenue and income for specific periods, i.e., as of the end of each quarter and at
9 the end of its fiscal year. Gateway used a calendar year as its fiscal year. In 2000,
10 Gateway's first quarter ended March 31; its second quarter ended June 30; its third
11 quarter ended September 30; and its fourth quarter ended December 31.

12 19. In addition to filing annual and quarterly reports with the
13 Commission, Gateway also issued earnings press releases and held conference
14 calls with analysts and investors to discuss its financial performance on a periodic
15 basis, usually after the end of a quarter and before Gateway made its filings with
16 the Commission.

17 20. Under GAAP and the Commission's rules and regulations, Gateway
18 could recognize revenue from a sale during a particular reporting period only if:
19 (1) persuasive evidence existed of a sales arrangement with a customer; (2)
20 delivery of the product had occurred; (3) the price for the product was fixed or
21 determinable; (4) collectibility of the sales price was reasonably assured; and (5)
22 Gateway had substantially performed all of its obligations to the customer. As set
23 forth in its annual report for 1999 on Form 10-K, Gateway's revenue recognition
24 policy provided that it generally recognized revenue from product sales at the time
25 of shipment, provided that no significant obligation remained.

26 21. GAAP does not permit companies to recognize revenue for
27 consignment sales. As used herein, a "consignment sale" refers to a sale in which
28 a reseller (Gateway's purported customer) does not have an obligation to pay for

1 the systems purchased. A consignment sale may arise when a reseller has a right
2 to cancel a sale before any payment is made, or to delay payment until a final sale
3 is made to an end-user. Under GAAP, consignment sales may not be recognized
4 as revenue because, among other things, collectibility of the sales price is not
5 assured.

6 22. In addition, under GAAP, to recognize revenue on sales in which
7 Gateway, as the seller, maintained inventory of the sold goods (called "bill-and-
8 hold" sales), Gateway had to satisfy the following requirements: (1) the risks of
9 ownership for the goods had to have passed to the buyer; (2) the customer must
10 have made a fixed commitment to purchase the goods, preferably reflected in
11 written documentation; (3) the buyer, not the seller, must have requested that the
12 transaction be on a bill-and-hold basis and must have had a substantial business
13 purpose for ordering the goods on a bill-and-hold basis; (4) there must have been a
14 fixed schedule for delivery of the goods that was reasonable and consistent with
15 the buyer's business purpose; (5) the seller must not have retained any specific
16 performance obligations such that the earnings process was not complete; (6) the
17 ordered goods must have been segregated from the seller's inventory and not have
18 been subject to being used to fill other orders; and (7) the equipment must have
19 been complete and ready for shipment.

20 23. GAAP also does not permit recognition of revenue on a sale with a
21 right of return, except when there is a history of such sales to provide a basis for
22 estimating the amount of future returns and if income is reduced to reflect the
23 estimated future returns through the establishment of a reserve for returned goods.

24 **B. Gateway's "Beyond the Box" Strategy as Employed in 1999**

25 24. In 1999, Gateway took steps to diversify its income stream beyond
26 traditional PC sales by offering other products and services, such as software,
27 peripherals, Internet access services, training programs, and support programs.
28 Gateway called this strategy of selling non-PC products and services "beyond the

1 box."

2 25. As part of this strategy, in April 1999, Gateway expanded into the
3 business of financing consumer loans by entering into an agreement with a
4 supplier of consumer financing, pursuant to which the supplier would originate the
5 loans and Gateway would purchase a 95% participation interest in the loans. As
6 part of its consumer financing strategy, in June 1999, and again in December
7 1999, Gateway lowered the credit standards for the consumer loans it purchased,
8 greatly increasing the risky nature of and potential losses from such loans.

9 26. Also in December 1999, Gateway initiated a program to contact
10 applicants who had been previously declined for credit and offer them a
11 pre-approved loan. The purpose of this consumer financing program was to sell
12 Gateway PCs to customers who would not otherwise be able to afford them. This
13 program was referred to as "outbound," because the loans were generated by
14 Gateway initiating a call with an offer of pre-approved credit, as distinguished
15 from the customary "inbound" program where a potential customer contacted
16 Gateway and applied for credit.

17 27. By the end of 1999, beyond-the-box income made up 20% of
18 Gateway's total pre-tax income.

19 **C. Despite Industry-Wide Declining PC Sales, Gateway Announced**
20 **Aggressive Future Performance Targets for 2000 and Beyond**

21 28. Despite the fact that the PC industry was experiencing a decline in
22 sales and profit by 2000, Gateway declared at the beginning of 2000 that its
23 products and market plans were strong and would allow it to deliver results to
24 shareholders in 2000. Indeed, Gateway, through Todd and Weitzen, not only
25 confirmed its confidence in meeting analysts' expectations of \$1.83 per share in
26 earnings for 2000, but also announced aggressive future performance targets,
27 including plans to grow revenue at 21% and EPS at 35% annually to reach a target
28 of \$30 billion in revenue by 2004.

1 million in these high-risk loans, but Todd decided to continue the program with
2 the revised goal of \$20 million.

3 33. On June 10, the Vice President of Gateway's Consumer Division told
4 Todd that he was counting on \$30 million from the outbound program to meet his
5 revenue target of \$975 million. Accordingly, Todd instructed the consumer
6 finance team to continue the program until the \$30 million sales target was
7 reached.

8 34. On or about June 16, 2000, Todd received a spreadsheet, internally
9 referred to as a "scoresheet," that compared Gateway's actual financial
10 performance against Gateway's internal budget and consensus analysts'
11 expectations. This scoresheet projected that Gateway would not meet consensus
12 analysts' expectations for revenue by \$80 million, due to slow consumer and
13 business-to-business PC sales. To fill in this gap, Todd authorized the continued
14 use of the outbound loan financing program to the end of the third quarter 2000.

15 35. Todd approved use of the outbound loan financing program to
16 generate more revenue for Gateway despite receiving repeated warnings from
17 Gateway employees. Weitzen approved the strategy of taking on riskier credits
18 through offering pre-approved financing to customers who Gateway had
19 previously declined for credit, and understood that the program materially
20 contributed to Gateway's revenue.

21 36. Ultimately, the outbound loan financing program generated \$112
22 million, or 5%, of Gateway's second quarter revenue of \$2.14 billion.

23 **B. Todd Pursues a Sale of Gateway's Best Performing Consumer Loans to**
24 **Increase Second Quarter Earnings**

25 37. In addition to recording revenue from the high-risk loans generated
26 by the outbound financing program, Todd also initiated the idea of selling
27 Gateway's consumer loans to increase second quarter earnings. In June 2000,
28 Todd instructed Gateway's Director of Global Financing to pursue a potential sale

1 of \$50 million of the Company's consumer loan receivables. Todd informed
2 Gateway's Director of Global Financing that Gateway would need this sale "for the
3 quarter."

4 38. On June 30, 2000, the last day of the second quarter, Gateway
5 recorded the sale of \$54 million in loan receivables to its consumer financing
6 supplier. To consummate this transaction, however, Gateway loaned the supplier
7 \$50 million at a below-market interest rate to use in purchasing the loan
8 receivables. Without the loan from Gateway, the consumer financing supplier
9 would not have agreed to the deal. Gateway made its wire transfer of the \$50
10 million it loaned to the supplier on June 30, at the same time that the supplier
11 made its wire transfer payment to Gateway for the loan receivables.

12 39. As part of this agreement, Gateway also allowed its consumer
13 financing supplier to cherry pick the loans it purchased from Gateway. Not
14 surprisingly, the supplier selected the best performing loans, which further
15 reduced the credit quality of Gateway's loan portfolio.

16 40. Gateway's sale of the loans receivable made no business sense. Todd
17 knew that while Gateway made only \$4.3 million on the loan sale (without taking
18 into account the financial effect of the loan Gateway provided the consumer
19 financing entity), it would have realized an additional \$10 million in income
20 (based on present value) had it kept the loans. Todd nevertheless authorized
21 Gateway to sell its future stream of income at less than its present value in order to
22 realize instant income.

23 41. Gateway recorded an improper gain of \$6 million on this purported
24 sale in the second quarter of 2000. This gain resulted in an increase to EPS of
25 over a penny, or 3%. Without the inclusion of the improper \$6 million gain from
26 this transaction in the second quarter's financial results, Gateway would not have
27 exceeded analysts' EPS estimates by a penny, as it reported.

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1 **C. Todd Caused Gateway's Financial Results for the Second Quarter 2000**
2 **to Be False and Misleading**

3 42. On July 13, 2000, Gateway issued a press release announcing "record
4 earnings" of \$.37 EPS, 32% over the second quarter 1999 and exceeding
5 consensus analysts' estimates by a penny. Gateway further announced revenues of
6 \$2.14 billion, 12% over the second quarter 1999 — missing expectations for
7 revenue by just \$8 million. Gateway further reported that beyond-the-box income
8 made up 40% of overall income, meeting its "previously stated goal for the fourth
9 quarter a half-year ahead of schedule." Todd reviewed, edited, and authorized this
10 press release. Todd also authorized and signed Gateway's Form 10-Q for the
11 second quarter, which incorporated these revenue, earnings, and growth claims.

12 43. Gateway's Form 10-Q and press release for the second quarter of
13 2000 were misleading because they failed to disclose to investors the percentage
14 of Gateway's sales generated by the high-risk outbound campaign. Investors
15 therefore were not informed that Gateway's revenue and growth would have been
16 significantly lower without the inclusion of the financing to high-risk credits.
17 Indeed, to the contrary, Gateway announced that its year-over-year consumer sales
18 had increased 32%, and unit sales increased 39%, giving the false impression that
19 Gateway's revenues were increasing via sales to the same credit class of customers
20 who had purchased PCs in prior periods. Todd's failure to disclose the sales
21 attributable to the high-risk campaign obscured a material, negative trend in
22 consumer demand.

23 44. Todd also failed to disclose the increasing risk exposure within
24 Gateway's loan portfolio in the MD&A section of Gateway's Form 10-Q. By the
25 end of the second quarter 2000, the riskier loans amounted to \$153.36 million, or
26 32% of Gateway's total portfolio, compared to 0% at the end of the second quarter
27 1999. Because the increased risk exposure in Gateway's loan portfolio was a
28 significant trend in Gateway's business, Todd's failure to disclose it was

1 misleading to investors.

2 45. Gateway's second quarter Form 10-Q and press release also were
3 false and misleading because Gateway improperly accounted for a transaction with
4 its consumer loan service provider that resulted in an increase of 3% in earnings
5 and without which Gateway would not have exceeded analysts' estimates. The
6 recording of the \$6 million gain was improper under GAAP because Gateway did
7 not take into account the financial effect of the loan Gateway provided to fund this
8 one-time purchase. To properly record the sale under GAAP, Gateway was
9 required to treat the sale of the receivables and the loan for the purchase as related
10 transactions, and to allocate a sufficient portion of the cash received from the sale
11 to the supplier's loan receivable to permit recognition of interest income on the
12 loan receivable at an appropriate interest rate over the life of the loan. Because
13 Todd knew that the loan to Associates was essential to the sale, he knew, or was
14 reckless in not knowing, that the accounting for the gain without reference to the
15 loan was not in accordance with GAAP.

16 46. In any event, even if Gateway's accounting had been appropriate,
17 Gateway's failure to disclose the sale as a one-time event affecting quarter
18 earnings was misleading in light of its claim that its "record second quarter
19 profits" were caused by "[r]obust year-over-year growth in PC sales to consumers"
20 and "strong and increased sales of PC-related products and services." Todd also
21 authorized this misleading disclosure with knowledge of the effect of the loan sale
22 on Gateway's earnings.

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1 **D. Because Gateway Faced a Wider Gap Between its Operating Results**
2 **and Analysts' Expectations, Defendants Resorted to More Desperate**
3 **Measures to Increase Revenue and Earnings in the Third Quarter of**
4 **2000**

5 47. Throughout the third quarter of 2000, various computer companies
6 reported that PC sales were slow and/or that they would not achieve their
7 projected results. For example, on August 10, 2000, Dell Corp. reported
8 slower-than-expected sales and shipment growth for the quarter ended in July.
9 Dell also missed analysts' expectations for revenues, and its stock price fell nearly
10 10%. On September 13, SCI Systems, Inc., a maker of components and PCs for
11 companies such as Dell and Hewlett-Packard, lowered its revenue forecast by 13%
12 and its EPS forecast by 11%, attributing the revised forecast to seasonal
13 weaknesses in consumer electronics and PC demand. SCI Systems' stock fell
14 nearly 30% following the news. Similarly, on September 21, 2000, Intel Corp.
15 pre-announced that its revenue and earnings for that quarter would fall below
16 expectations, and its stock price dropped 24%. On September 28, 2000, Apple
17 Computer, Inc., also warned that its quarter profits would miss previous forecasts,
18 due to disappointing sales of computer products, and its stock price fell more than
19 50%.

20 48. Consistent with this negative trend in the computer industry, Todd
21 and Weitzen learned in the third quarter of 2000 that Gateway faced a significant
22 gap between its operating results and analysts' expectations for the third quarter.
23 As early as May 2000, Gateway's market research group told senior management,
24 including Weitzen, that based on current trends in demand, the Company's third
25 and fourth quarter forecasts were extremely aggressive and would require
26 additional efforts to achieve the company's targets.

27 49. In early August 2000, the executive staff of Gateway, including
28 Weitzen, met to discuss the Company's financial results for July and the third

1 quarter projections. In that meeting, Todd disseminated a written presentation
2 showing that, for the month of July, sales growth over the prior year was only 9%.
3 Gateway internal documents as of August 2000 reflected that unit growth was only
4 6% for July, a sharp contrast to reported unit growth of 39% in the second quarter.

5 50. On September 15, 2000, Todd received a document from Gateway's
6 financial planning department — entitled "Gap to Consensus" — showing a
7 significant shortfall between Gateway's actual results and analysts' estimates for
8 the third quarter 2000 (the "Gap to Consensus Spreadsheet"). The document
9 reflected that, through the end of August 2000, Gateway had achieved only \$1.4 of
10 \$2.5 billion in revenue necessary to meet analysts' expectations. The document
11 predicted that, taking into account the projected income from September sales, and
12 various corporate items, Gateway likely would achieve only \$.36 EPS, which was
13 10 cents shy of analysts' expectations. The Gap to Consensus Spreadsheet also
14 specifically referenced various items "being worked" on to bridge the gap,
15 including a loan loss reserve adjustment of \$10 million and a sale to VenServ, Inc.
16 ("VenServ") of \$10 million.

17 51. On September 17, 2000, Todd sent an e-mail to Gateway's senior
18 staff, including Weitzen, informing them that they were "coming down to the
19 wire" for the third quarter's results. He told them that, based on current forecasts,
20 the Company was likely to be \$110 million short of analysts' revenue expectations
21 for the third quarter 2000 and that, as of the end of August, the company had
22 generated only \$.06 of the \$.46 necessary to meet consensus analysts' EPS
23 estimates. Todd referenced several potential "gap closures," including an item
24 called "AOL accounting" for \$30 million and what he termed potential "sales pull
25 forwards" to Rent-Way, Inc. ("Rent-Way") and VenServ of \$10-20 million.
26 Weitzen's staff then met and discussed the anticipated revenue and EPS gaps, and
27 the potential gap closures identified in Todd's e-mail.

28 52. Despite these internal indications, Gateway did not inform analysts

1 that it was likely to fall short of analysts' expectations for third quarter revenue
2 and earnings. Indeed, to the contrary, Todd and Weitzen repeatedly assured
3 analysts that Gateway, unlike its competitors, was on track to meet its revenue and
4 earnings targets. For example, on August 3, 2000, Todd specifically told analysts
5 in a conference call that July had been a solid month. Similarly on September 6,
6 2000, Gateway's management told analysts that market conditions would not stand
7 in the way of Gateway's plan to accelerate revenue growth in the second half of
8 2000. On September 22, 2000, Todd further assured analysts, in direct response to
9 the decline in Gateway's stock price after Intel Corp. issued its September 21
10 earnings warning, that demand for Gateway PCs was still "solid" and that Gateway
11 was on track to reach consensus analysts' expectations for EPS. Analysts expected
12 16% year-over-year sales growth for the third quarter 2000.

13 53. To bridge the gap between analysts' expectations — which Todd and
14 Weitzen had fostered through their public comments and their failure to provide
15 downward guidance — and Gateway's true financial results, Todd engaged in the
16 increasingly improper activities described below, with Manza's participation.
17 Then, along with Weitzen, Todd issued false and misleading public disclosures
18 concerning Gateway's third quarter results which obscured Gateway's true
19 financial condition and the significant trends affecting its business.

20 **E. Todd Further Lowered Gateway's Credit Standards to Increase**
21 **Consumer Sales Through High-Risk Loans**

22 54. Gateway continued to support slipping PC sales in the third quarter
23 with its outbound program, but had to seek even riskier credit candidates. Early in
24 the third quarter, Gateway exhausted its list of declined applicants who met the
25 second quarter's criteria. Todd therefore authorized Gateway to continue the
26 outbound loan financing program, despite the fact that Gateway had to lower the
27 consumer credit cutoffs used in the second quarter 2000 even further. The third
28 quarter outbound program was dubbed internally at Gateway the "DDS program,"

1 which stood for "deep, deep sh[—]." Todd made the decision to reach deeper into
2 the declined applicant pool based on the need to increase third quarter revenues.
3 In so doing, Todd ignored warnings from Gateway's bank employees who
4 estimated losses for the outbound loan financing program at over 50%.

5 55. The outbound calling to high-risk declined applicants in the third
6 quarter generated \$84 million, or 3%, of Gateway's reported revenue. In its
7 earnings press release and Form 10-Q for the third quarter, however, Gateway
8 failed to inform investors of the portion of its sales resulting from the high-risk
9 outbound campaigns. Gateway ultimately announced that it exceeded consensus
10 analysts' expectations for revenue by \$30 million, but failed to disclose that it
11 would not even have met expectations had it not engaged in the outbound
12 campaigns to high-risk customers. Further, Gateway announced that its consumer
13 sales had increased 27% over the third quarter 1999, without disclosing the reason
14 for the increase, again giving the false impression that its third quarter 2000 sales
15 were of the same quality as its third quarter 1999 sales.

16 56. Gateway's third quarter press release and Form 10-Q also were
17 misleading in failing to provide information concerning the deteriorating quality
18 of Gateway's consumer loan portfolio. At the end of the third quarter, the riskier
19 loan receivables had risen to \$243 million, or 37%, of Gateway's total portfolio, an
20 1191% increase over the same quarter in 1999. Furthermore, the portfolio
21 included outbound loans on which Gateway anticipated losses of more than 50%.
22 This increased risk exposure within Gateway's consumer loan portfolio, as well as
23 the volume of risky loans, were significant trends that Gateway should have
24 disclosed but did not.

25 57. Todd, Manza, and Weitzen knew that the risk level of the consumer
26 loan portfolio had increased substantially on a year-over-year basis and that high-
27 risk loans contributed materially to Gateway's revenues. Todd approved the use of
28 this program to generate sales to meet the company's revenue targets. At least by

1 the third quarter 2000, Manza had received reports that the company was engaging
2 in special programs to offer loans to high-risk customers, and was apprised of the
3 anticipated loss rates on those programs. Yet Manza prepared, and Todd
4 approved, Gateway's MD&A section for the third quarter Form 10-Q, without
5 disclosing this increasingly risky trend in Gateway's business. Todd and Weitzen
6 also approved Gateway's press release touting revenue growth without disclosing
7 this trend.

8 **F. Todd and Manza Manipulated Gateway's Loan Loss Reserve to Offset**
9 **Gateway's Earnings Gap**

10 58. By September 15, Todd's Gap to Consensus Spreadsheet reflected
11 that one of the items "being worked" to close the gap was Gateway's loan loss
12 reserve. Gateway anticipated generating \$10 million in income from relieving the
13 reserve that had been established during the second quarter.

14 59. Early in the third quarter, the increasingly risky nature of the
15 outbound loan financing program, as well as the significant increase in the loan
16 loss reserve due to the aggressive outbound program in the second quarter, drew
17 the attention of Gateway's senior management. Consequently, on July 31, Todd,
18 Manza, officers of Gateway's bank, and Gateway's Director of Global Financing
19 ("GF Director") met to discuss the Company's loan portfolio. One of the topics at
20 this meeting was whether there was a "shortage in the loan loss reserve."

21 60. Nevertheless, following the meeting, Todd instructed the GF Director
22 and Manza to investigate the reserve and come up with a new methodology. In
23 response, the GF Director devised a new methodology (named internally at
24 Gateway after the GF Director and referred to herein as the "GF Director's
25 Method") that was based on a straight-line approach to loss provisioning rather
26 than on actual loss curves.

27 61. Todd directed the implementation of this new methodology in August
28 2000. Following Todd's directive, and consistent with the GF Director's Method,

1 Manza instructed his staff to book a reserve of \$3 million in August and
2 September rather than the approximately \$9 million per month that would have
3 been booked under the prior method. Near the end of the third quarter 2000, Todd
4 instructed Gateway management to reduce the reserve by another \$22 million.

5 62. Ultimately, notwithstanding its increasing portfolio of high risk loans,
6 Gateway decreased its third quarter 2000 loan loss reserve by \$34.5 million from
7 what would have been booked under Gateway's prior methodology. This change
8 increased third quarter income as reported in the Form 10-Q and earnings press
9 release for this period by \$34.5 million, causing an overstatement of EPS of \$.067.
10 The overstatement was material because, without it, Gateway would not have been
11 able to report that it precisely met consensus expectations of \$.46 EPS.

12 63. Gateway's change of its loan loss reserve methodology in the third
13 quarter 2000 was improper under GAAP because Gateway failed to employ a
14 consistent approach between reporting periods, and because the new method was
15 not demonstrably preferable to the old method. Under the old method, which had
16 been adopted in 1999, Gateway took a portion of the anticipated losses up front,
17 and amortized the remaining portion over the life of the loans. This old method
18 was more consistent with historical data available at the time for consumer loan
19 portfolios like Gateway's that showed the majority of loan losses occurred in the
20 first twelve months of a loan.

21 64. Todd and Manza knew, or were reckless in not knowing, that the new
22 methodology did not comply with GAAP. By using the GF Director's Method to
23 calculate the reserve, Todd and Manza knowingly ignored Gateway's internal loss
24 estimates for the high-risk loans under the outbound financing program. Indeed,
25 Todd and Manza knew that the loss estimates on which the GF Director's Method
26 relied did not include any data from the high-risk campaigns commenced in the
27 second quarter 2000, much less the newer loans with worse credit criteria from the
28 third quarter 2000. Todd also ignored data illustrating that the majority of loan

1 losses occur in the early life of a loan. Employees of Manza raised concerns about
2 the revised reserve methodology, but Manza ignored these concerns.

3 65. Even if Gateway's new loan loss reserve methodology had been
4 appropriate, however, it would have been improper for Gateway to reduce the
5 reserve without disclosure because the reserve reduction had a material effect on
6 Gateway's third quarter earnings. Disclosure of the methodology changes also was
7 required under applicable Commission regulations requiring disclosure of any
8 significant change in any accounting principle or estimate. Furthermore,
9 Commission regulations required Gateway to disclose the amount of its loan loss
10 reserve, the activity in the reserve throughout the third quarter, and the fact that
11 the reserve had increased 793% over year-end 1999. Gateway did not disclose any
12 of this information to the public.

13 66. Todd and Manza also participated in the drafting of Gateway's Form
14 10-Q, including the portion addressing Gateway's consumer financing program.
15 PwC suggested to Manza that Gateway disclose the loan loss reserve and the
16 underlying methodology. Todd and Manza also were apprised by an employee
17 within Gateway's accounting department that Gateway should disclose, in its Form
18 10-Q, the amount of Gateway's loan loss reserve, the activity in the reserve, and
19 Gateway's reserve methodology. They elected, however, not to make these
20 disclosures, or to disclose the fact that the underlying methodology had changed.
21 In so doing, they knew or were reckless in not knowing that these omissions were
22 materially misleading to investors.

23 **G. Todd and Manza Authorized Gateway's Improper Recognition of \$21**
24 **Million in Revenue from a Consignment Sale**

25 67. Another item reflected as a potential gap closer on the September 15
26 Gap to Consensus Spreadsheet, and Todd's September 17 e-mail to Gateway's
27 senior staff, was a potential \$10 million sale to VenServ, a small, privately-held
28 company whose principal business was to facilitate financing transactions for

1 small businesses. In the summer of 2000, Gateway started discussions with
2 VenServ concerning the possibility of this company providing financing to some
3 of Gateway's customers who had poor credit. Specifically, the parties
4 contemplated that Gateway would provide VenServ with referrals to customers
5 who had been declined for credit by Gateway, and that VenServ would find an
6 underwriter to service the loans and act as an agent to close the sales.

7 68. At some point in early September 2000, the parties began to discuss a
8 computer purchase by VenServ as part of the contemplated arrangement. On
9 September 12, the GF Director sent an e-mail to a Vice President at VenServ, with
10 a copy to Manza, describing the potential parameters of a deal. This e-mail
11 suggested that VenServ purchase \$10 million in product from Gateway prior to
12 September 30; that Gateway ship the product to a secured warehouse; that
13 Gateway lend VenServ \$10 million to fund the purchase; and that VenServ repay
14 Gateway for the loan only if Gateway referred sufficient customers to VenServ to
15 purchase the PCs.

16 69. The parties ultimately reached a deal on September 22, 2000. Under
17 a Reseller Agreement and a Referral Agreement, VenServ agreed to purchase
18 approximately \$21 million of PCs, which would be stored at third-party
19 warehouses designated by VenServ. Gateway in turn was required to refer
20 sufficient customers to VenServ to facilitate VenServ's resale of the PCs by
21 December 31, 2000, or VenServ could terminate the agreement and Gateway
22 would have to take the PCs back.

23 70. Although Gateway ultimately did not provide a loan to VenServ to
24 facilitate its purchase of the PCs, VenServ was not obligated to pay for any PC
25 under the parties' agreement until 24 hours after it was shipped from a warehouse
26 to an end customer, or within 120 days from September 22, whichever came first.
27 Gateway later agreed to amend the contract to extend the payment terms to March
28 31, thus permitting VenServ to defer any payment until the PCs actually were

1 shipped to end customers.

2 71. Before the end of the third quarter 2000, Gateway shipped PCs to
3 warehouses for VenServ and improperly recognized revenue of almost \$21
4 million. Despite the contractual requirement that VenServ designate and pay for
5 the warehouses, VenServ had no role in procuring the storage and Gateway paid
6 all of the storage charges. The VenServ transaction increased Gateway's third
7 quarter reported revenue by \$21 million, and EPS by \$.0076.

8 72. Gateway's purported sale of PCs to VenServ in the third quarter failed
9 to meet requirements for revenue recognition under GAAP because, at the end of
10 the third quarter 2000, Gateway had not fulfilled its contractual obligation of
11 referring sufficient customers to VenServ to facilitate VenServ's resale of the PCs.
12 Indeed, because VenServ had the right to return the PCs if Gateway did not refer
13 enough customers, and because VenServ was not required to make payments for
14 any PCs until VenServ consummated a sale, the Gateway-VenServ transaction
15 was, at best, a consignment sale. As such, it was improper for Gateway to
16 recognize revenue on this transaction in the third quarter 2000.

17 73. Revenue recognition also was improper because Gateway's purported
18 sale to VenServ failed to meet other requirements for a bill-and-hold transaction
19 under GAAP. First, the VenServ transaction failed the bill-and-hold requirement
20 that the risk of ownership pass to the buyer at the purported time of sale because:
21 (1) Gateway procured the storage and paid the storage charges; (2) VenServ could
22 terminate the arrangement if Gateway failed to refer VenServ sufficient customers
23 to resell the PCs; and (3) VenServ was not required to pay for any PC until it was
24 resold to an end customer. Second, the transaction failed the bill-and-hold
25 requirement that there be a fixed schedule of delivery for the goods, because
26 shipment of any PCs from the warehouses to VenServ was dependent on
27 Gateway's referral of a customer to VenServ and VenServ's consummation of a
28 sale. Third, Gateway maintained significant post-sale obligations, including: (1)

1 the obligation to refer customers to VenServ; (2) an obligation to lease sales
2 personnel and facilities to VenServ; and (3) an obligation to remove a PC from a
3 warehouse at VenServ's direction, send it back to Gateway's manufacturing facility
4 for recording of warranty information, ship it to the VenServ end customer, and
5 reissue an invoice to VenServ for the PC.

6 74. Todd was aware that revenue had been recognized on the VenServ
7 transaction, and that VenServ's payment for the PCs was tied to Gateway referring
8 a sufficient number of customers to VenServ to facilitate resale. VenServ
9 appeared on Todd's Gap to Consensus Spreadsheet, and was listed in his
10 September 17, 2000 e-mail. Further, before Todd signed the Form 10-Q on
11 November 14, 2000, Todd learned that the VenServ PCs were sent to warehouses
12 and used to fill an order of another Gateway customer.

13 75. Manza also was aware of the VenServ transaction. On October 2,
14 2000, Manza was informed by Gateway's Ethics Officer that PCs had been sent to
15 warehouses on behalf of VenServ, and that manufacturing employees had
16 complained that some PCs that Gateway shipped to warehouses had been returned
17 to Gateway for warranty registration and reshipping. Manza also learned in late
18 October 2000 that VenServ PCs had been used by Gateway to satisfy another
19 customer order.

20 76. Defendants did not disclose to PwC during its review of the third
21 quarter 2000 financial results that Gateway had entered into a transaction with
22 VenServ, that the PCs that had been sold to VenServ were being stored in
23 warehouses, or that Gateway had sent VenServ PCs to another customer.

24 **H. Todd and Manza Authorized Gateway's Improper Recognition of**
25 **Revenue on a \$16.5 Million Bill-and-Hold Sale**

26 77. Gateway commenced its relationship with Rent-Way, a rent-to-own
27 consumer leasing company, in April 2000. Rent-Way entered into an agreement to
28 purchase PCs from Gateway to rent to its customers. Pursuant to this agreement,

1 Rent-Way issued an initial blanket purchase order for PCs for each of its stores
2 throughout the country. Rent-Way then placed smaller purchase orders with
3 Gateway based on the needs of a particular store. Gateway shipped the PCs
4 directly to the store that needed the PCs and invoiced Rent-Way's corporate office
5 for the order.

6 78. On September 12, 2000, Gateway asked Rent-Way to purchase \$12
7 million in product that the parties previously had forecasted Rent-Way would buy
8 in September. Rent-Way responded that this was a "stretch" given that as of
9 September 12, Rent-Way had purchased only \$3.2 million in product. Gateway
10 replied that it wanted to find a way "to get to that [\$12 million] number" and could
11 "get creative."

12 79. On September 19, Gateway's sales representative proposed to
13 Rent-Way a "September buy in" in which Rent-Way would issue a purchase order
14 for \$15 million for which it would be granted a 2% discount, and the equipment
15 would be built near the end of September and shipped to arrive in October.
16 Rent-Way rejected this proposal, because Rent-Way's existing loan covenants
17 prohibited it from making a large PC purchase in September.

18 80. On September 21, Gateway's sales representative sent an e-mail to
19 Rent-Way confirming that Rent-Way would issue a purchase order for \$16.5
20 million of PCs, for which it would receive a 5% discount, that Rent-Way would be
21 billed by September 30, and would take the PCs by October 31 pursuant to
22 subsequent purchase orders from its individual stores. Ultimately, the parties
23 agreed that Rent-Way would be invoiced and pay for the PCs not based on the
24 initial \$16.5 million purchase order, but when the subsequent store purchase
25 orders were received.

26 81. On September 21, Rent-Way issued a purchase order for \$16.5
27 million in PCs and peripherals. The purchase order provided, at Gateway's
28 request, that the equipment would be shipped to "local warehousing for

1 subsequent distribution," and stated that the order was FOB destination. Gateway
2 then purportedly "shipped" the products by segregating them in the third-party
3 warehouses located adjacent to Gateway's manufacturing facilities — the same
4 warehouses that housed VenServ's computers. Rent-Way did not make any
5 arrangements or have any contact with the warehouses.

6 82. As agreed between the parties, Rent-Way was not invoiced in
7 September for the \$16.5 million purchase order, but was invoiced in October and
8 November 2000, as Rent-Way began to take the warehoused PCs, based upon the
9 individual store purchase orders.

10 83. Gateway recognized revenue of \$16.5 million on the third quarter
11 sale, and failed to apply Rent-Way's 5% discount on the sale until the fourth
12 quarter. Thus, the Rent-Way transaction increased Gateway's third quarter
13 reported revenue by \$16.5 million, and EPS by \$.003.

14 84. Gateway's recognition of revenue on the Rent-Way transaction was
15 improper, because the transaction did not meet the bill-and-hold requirements
16 under GAAP. First, the risk of ownership did not pass to Rent-Way at the
17 purported time of the sale as evidenced by the fact that Gateway procured and paid
18 for storage of the PCs. Second, Rent-Way did not request that the transaction be
19 on a bill-and-hold basis, and had no business purpose for ordering the goods on a
20 bill-and-hold basis. Finally, Gateway retained specific performance obligations
21 that precluded revenue recognition, including, upon receipt of a second purchase
22 order from Rent-Way, obligations to ship the PCs back to Gateway's
23 manufacturing facility to record warranty information, to issue a new invoice to
24 Rent-Way, and to ship the PCs to Rent-Way's individual store locations.

25 85. Todd knew that Rent-Way had placed a large third quarter order and
26 that the PCs were being shipped to warehouses. Todd sent the September 17,
27 2000 e-mail to his senior staff stating that the Company was working on a
28 potential "pull forward" to Rent-Way of \$10-20 million as a way to help bridge

1 Gateway's revenue gap.

2 86. Manza also knew that revenue had been recognized on the Rent-Way
3 PCs shipped to Gateway's warehouses by at least October 2, 2002, and before
4 Gateway filed its Form 10-Q. As with VenServ, on October 2, 2002, he was
5 informed of this by Gateway's Ethics Officer, who had received complaints from
6 manufacturing employees because PCs shipped to warehouses on behalf of Rent-
7 Way were being returned to Gateway for warranty registration and then reshipped
8 to Rent-Way stores.

9 87. Neither Todd nor Manza advised PwC of the Rent-Way transaction
10 during PwC's review of the third quarter 2000 financial results.

11 **I. Defendants Authorized the Improper Recognition of \$70 Million in**
12 **Revenue from AOL Bounty Payments**

13 88. Gateway looked to another business transaction, one involving AOL,
14 to further bridge the gap in the third quarter. Gateway's relationship with AOL
15 began in 1999 when it entered into a "strategic alliance" with AOL. One of the
16 critical components of the strategic alliance with AOL was an arrangement by
17 which Gateway agreed to bundle the AOL Internet service with the sale of
18 Gateway PCs. Several aspects of the bundling arrangement were open to
19 renegotiation on a quarterly basis, including the percentage or type of PCs with
20 which the service would be bundled and the price of each bundle.

21 89. The initial agreement, entered into in December 1999, provided,
22 among other things, that AOL would make an up-front bounty payment to
23 Gateway of either \$132.06 or \$164.56 for each end user who purchased a PC
24 bundled with an AOL one-year ISP service package (a "bundled product") and
25 registered for the AOL service, and Gateway in turn would pay AOL \$219.45 for
26 each such end user. Gateway recorded the initial bounty payment received from
27 AOL per subscriber as revenue and the \$219.45 it paid to AOL as cost of goods
28 sold. Gateway disclosed to investors that it had an arrangement with AOL to

1 bundle its Internet service with a Gateway PC. However, Gateway did not
2 disclose that it received direct bounty payments from AOL for new subscribers, or
3 that it booked these payments as revenue.

4 90. In July 2000, early in the third quarter, the parties entered into a letter
5 agreement setting forth the bounty arrangement for the third and fourth quarters of
6 2000 (the "letter agreement"). The letter agreement provided that Gateway would
7 continue to pay AOL \$219.45 per subscriber who purchased a bundled product
8 and registered for the AOL service, but AOL would increase its bounty payment to
9 Gateway to \$219.45 per registered user.

10 91. In September 2000, Manza suggested to Todd that Gateway should
11 accelerate its revenue relating to the AOL bundling arrangement by recognizing
12 revenue based on shipments of PCs bundled with the AOL product rather than
13 recognizing revenue based on customers who actually registered for the AOL
14 service. The next day, Manza inquired whether Gateway could approach AOL to
15 amend the contract to reflect that bounty payments would be made upon shipment.

16 92. On September 15, 2000, Todd received the Gap to Consensus
17 Spreadsheet, which listed a \$30 million item called "AOL subs" under the items
18 being worked on to bridge the gap. In handwritten notes, Todd personally
19 calculated the effects of various transactions and adjustments on quarter results,
20 and also referenced a \$30 million item called "AOL acct." Todd informed
21 Weitzen on September 17 that one of the potential "gap closures" was a \$30
22 million item called "AOL accounting."

23 93. Before the third quarter 2000, Gateway had recognized revenue only
24 with respect to those Gateway customers who registered with AOL for the service.
25 Because only about 50% of Gateway customers actually registered for AOL
26 service, revenue from AOL's bounty payments would double if Gateway could
27 recognize revenue when the PCs were shipped to the end customer without regard
28 to whether or not that customer ultimately registered for AOL.

1 94. For this reason, Todd contacted AOL directly on September 22 and
2 September 26 to request that AOL agree to change the third quarter bundling
3 arrangement to provide for the respective bounty and service payments upon
4 shipment rather than registration. On September 28, representatives of Gateway
5 and AOL, including Todd, met in person at Gateway to discuss various aspects of
6 the strategic alliance, including the proposed change to the bundling arrangement.

7 95. Shortly thereafter, on September 30, a representative of AOL notified
8 the CFO of Gateway's Consumer Division that AOL had signed an amended
9 agreement. The Consumer Division CFO then signed a version of the amended
10 agreement. That agreement, which was back-dated to July 1, 2000, was identical
11 to the letter agreement signed in July 2000, except that it provided that Gateway
12 and AOL would pay their respective \$219.45 payments per customer who
13 purchased a PC bundled with the AOL Internet service, rather than per customer
14 who registered for the AOL service. On October 1, 2000, Weitzen sent an e-mail
15 to AOL thanking AOL for the "favorable accounting treatment."

16 96. Based on the parties' amendment to the letter agreement, Gateway
17 retroactively adjusted its revenues from the AOL bounties back to the beginning of
18 the third quarter, thereby increasing its third quarter revenues by \$70 million, in a
19 quarter in which it exceeded analysts' expectations for revenue by just \$30 million.
20 Without the revenue associated with the amended agreement, Gateway would not
21 have met analysts' expectations.

22 97. Defendants were aware that Gateway had increased revenue by \$70
23 million as a result of the amendment to the AOL agreement, and that this
24 amendment would materially impact Gateway's quarter results in a misleading
25 way. Before the end of the third quarter 2000, the potential change in revenue
26 recognition was brought to the attention of the CFO of Gateway's Consumer
27 Division. At the time, the Consumer Division CFO understood that his division
28 expected to miss its third quarter revenue forecast, and was concerned that the

1 proposed change represented an improper attempt to manipulate the Company's
2 AOL revenue to meet targets. He informed Todd and Manza that he was
3 concerned that in pursuing the amendment Gateway's intent might be to overstate
4 revenue. Todd dismissed this concern, responding that it was the proper role of
5 finance personnel to "go after revenue," and to "focus on growth and business."

6 98. The Consumer Division CFO also raised with Manza and Todd the
7 possibility of disclosing the change in revenue recognition in the company's
8 financial statements given its significant revenue impact. Todd told him that
9 Manza was in charge of determining the materiality of the change, in conjunction
10 with PwC, and indicated that he would follow up with Manza.

11 99. Weitzen also was informed of the Consumer Division CFO's
12 concerns. Todd thanked Weitzen for his supporting in resolving the concerns. In
13 turn, Weitzen thanked Todd for addressing the concerns with "respect and caring
14 (as well as aggressiveness)."

15 100. Defendants did not perform or direct any analysis of the concerns
16 raised by the Consumer Division CFO, determine whether Gateway's disclosure of
17 the change was appropriate or required, or inform PwC about the change in
18 Gateway's revenue recognition policy relating to AOL bounty payments.

19 101. It was improper under GAAP for Gateway to change the event
20 triggering the recognition of revenue on the AOL bounty payments, because this
21 change provided no net economic benefit to Gateway. GAAP requires that a
22 transaction or event be accounted for in accordance with its economic substance.

23 102. Even if the change in the method of calculating the AOL bounty
24 revenue had satisfied GAAP, Gateway still was required to disclose this change
25 and its material impact on the Company's third quarter 2000 financial results.
26 Because the AOL bounty revenue recognition change nearly doubled the amount
27 of AOL revenue Gateway recorded and increased third quarter revenues by more
28 than \$70 million, it represented a material transaction that Gateway should have

1 disclosed but did not. Disclosure also was required for two other reasons. First,
2 the increase in AOL bounty revenue was a significant component and known trend
3 in revenue in the current period as compared to the comparable periods in the prior
4 year. Second, the revenue recognition change was a significant change in
5 Gateway's accounting principles and practice.

6 **J. Defendants Authorized an Eleventh Hour Sale of \$47 Million of Certain**
7 **Gateway Fixed Assets and Reported It as PC Revenue**

8 103. Late in the third quarter 2000, Todd held a meeting at Gateway with
9 Gateway's finance managers, including Manza, to discuss the likely third quarter
10 results. Todd was concerned about revenue and earnings, and the finance
11 managers discussed potential ways to generate revenue.

12 104. At the meeting, Manza suggested that Gateway attempt to sell the
13 Gateway-manufactured computer equipment used in Gateway's internal
14 operations, including servers and desktop equipment valued at approximately \$47
15 million, to Lockheed Martin Integrated Business Solutions ("Lockheed"). At the
16 time, Lockheed served as Gateway's third-party information technology ("IT")
17 services provider and therefore was responsible for managing and servicing
18 Gateway's computer infrastructure. Todd directed Manza to work on completing
19 such a transaction before the end of the third quarter 2000.

20 105. On September 22, 2000, Gateway approached the Lockheed manager
21 about purchasing certain of the computer equipment used in the Gateway IT
22 infrastructure. Lockheed rejected this proposal, because Lockheed was not in a
23 position to take on \$47 million in debt. Gateway then suggested that Lockheed
24 purchase the equipment from Gateway, and simultaneously enter into a revised
25 outsourcing contract to permit Lockheed to lease the equipment back to Gateway
26 to recover its cash outlay.

27 106. The Lockheed deal was put together in a matter of days and signed on
28 September 29, 2000, one day before the end of the quarter.

1 107. Under the parties' agreement, Lockheed was required to pay Gateway
2 \$47.2 million for the hardware over a five-month period, beginning on October 30,
3 2000, and Gateway in turn was required to lease the equipment back from
4 Lockheed over a 36-month period. Gateway verbally agreed to discharge this
5 obligation by making an up front payment to Lockheed of \$47.2 million on
6 October 2, 2000. The structure of the transaction was designed specifically to
7 neutralize any financial impact to Lockheed.

8 108. In the course of negotiating the Lockheed fixed asset sale, Manza
9 learned that only approximately \$14 to 15 million of the approximately \$50
10 million of Gateway-owned equipment managed by Lockheed was
11 Gateway-branded equipment. Based on his discovery, Manza informed Todd that
12 Gateway could properly book only about \$14 million in revenue on the
13 transaction. Todd nevertheless instructed Manza to book the entire sale as
14 revenue.

15 109. Despite his own concerns, Manza directed a subordinate to record the
16 entire sale as revenue, to recognize \$3 million of earnings on the sale, and to
17 establish a reserve account of approximately \$10 million to reconcile the
18 transaction in the fourth quarter.

19 110. Gateway improperly booked revenue on the sale of \$47.2 million on
20 September 30, 2000. Without the revenue from the Lockheed sale, Gateway
21 would not have met consensus analysts' expectations for revenue. This revenue,
22 along with the other fraudulently reported revenue, allowed Gateway to report that
23 it exceeded analysts' expectations by \$30 million.

24 111. Weitzen learned of the possibility of selling equipment to Lockheed
25 in the third quarter as a measure to close the gap between Gateway's forecasted
26 revenue and earnings and consensus analysts' expectations. He knew that the
27 transaction was going to be booked as revenue, but did not object to the
28 accounting treatment or disclose the impact of the transaction on Gateway's

1 reported revenue.

2 112. Gateway's recording of revenue on the Lockheed fixed asset sale was
3 not in accordance with GAAP. Under GAAP, revenue consists of cash flows that
4 result from a company's ongoing major or central operations. Gateway's central
5 operations involve the manufacture and sale of new PCs for use by end customers,
6 not the sale and lease back of used assets. Thus, Gateway's sale of used assets
7 could not properly be booked as revenue from computer sales. In addition, under
8 GAAP, the accounting for a sale and leaseback required Gateway not only to
9 record the sale in other income rather than revenue, but also to amortize any gain
10 or loss over the life of the lease or period of the lease payments.

11 113. Defendants knew, or were reckless in not knowing, that recording the
12 Lockheed fixed asset sale as revenue was not in conformity with GAAP.
13 Defendants did not inform PwC that the fixed asset sale to Lockheed was recorded
14 as revenue, or seek their advice as to the propriety of the accounting.

15 114. Defendants also knew that Gateway's recording of revenue on the
16 fixed asset sale was inconsistent with Gateway's own published accounting policy.
17 Gateway's 1999 Form 10-K provided that, upon sale or retirement of property,
18 plant and equipment, such as the used computer assets, Gateway's practice was to
19 remove "the related costs and accumulated depreciation or amortization . . . from
20 the accounts and [include] any gain or loss . . . in the determination of net
21 income." Thus, by recognizing as PC revenue, rather than other income, the entire
22 proceeds from the sale and leaseback of the Company's fixed assets, Gateway
23 violated its own accounting policy in addition to failing to comply with GAAP.

24 **K. Todd and Manza Failed to Correct Gateway's Arbitrary and Improper**
25 **Reduction of Legal Reserves**

26 115. Also during the third quarter 2000, Gateway arbitrarily and
27 improperly reduced a reserve for potential patent infringement claims from \$15
28 million to \$8 million, resulting in an increase to income of \$.015 EPS. This

1 reserve was created, along with other intangible assets, as part of the purchase
2 accounting in connection with Gateway's 1997 acquisition of the server company,
3 Advanced Logics Research ("ALR"), to cover potential patent claims against
4 ALR, although there were no pending or threatened infringement claims against
5 ALR for which such a reserve was required at the time of its creation.

6 116. Gateway's reduction of the ALR legal reserve in the third quarter of
7 2000 was improper. Under GAAP, a recognized liability, such as a legal reserve,
8 is measured at the amount initially recognized until an event that changes the
9 liability or its amount occurs. No event occurred during the third quarter 2000 that
10 changed the amount of the legal reserve liability or that supported a write-down.
11 Indeed, the reserve had been on the company's books for over two years, had never
12 been altered, and no claims had ever been made against it. Moreover, under
13 GAAP, any reduction of the reserve in 2000 should have been recorded and
14 accounted for as a correction of an error and excluded from the determination of
15 net income.

16 117. Manza and Todd were aware of the reduction in the reserve, and that
17 the reserve had increased EPS by over a penny. In an Audit Committee meeting at
18 which Todd and Manza were present, Todd and Manza were informed that the
19 item was an unusual adjustment. Despite their knowledge of the material effect of
20 this adjustment on Gateway's results, combined with their other improper
21 accounting actions, neither Todd nor Manza recommended reversal or disclosure
22 of the adjustment.

23 **L. Todd and Manza Failed to Correct Gateway's Improper Retroactive**
24 **Adjustment of its Warranty Expense**

25 118. Also in the third quarter 2000, Gateway improperly made a
26 retroactive reduction of its second quarter warranty expense, which decreased
27 Gateway's warranty expense for the third quarter by \$4 million and increased EPS
28 by \$.008. During the third quarter, Gateway reassessed the costs associated with

1 its product warranties and, based on the reassessment, adjusted its warranty
2 accrual rate for business product sales retroactively to the second quarter. This
3 retroactive application was inappropriate because, under GAAP, changes in
4 estimates apply only to the period of such a change and future periods, not to prior
5 periods.

6 119. Manza and Todd were aware of the retroactive adjustment, its effect,
7 and its noncompliance with GAAP. In an Audit Committee meeting at which
8 Todd and Manza were present, PwC identified the retroactive warranty adjustment
9 as improper, but did not require the Company to reverse it because PwC concluded
10 that the improper actions it had identified were not cumulatively material to
11 quarter results. Todd and Manza, however, knew that the cumulative effect of
12 Gateway's various improper accounting actions throughout the third quarter 2000
13 were in fact material. Nevertheless, neither Todd nor Manza recommended
14 reversal or disclosure of the warranty expense adjustment.

15 **M. As a Result of Defendants' Conduct, Gateway Overstated Revenue and**
16 **Earnings for the Third Quarter of 2000**

17 120. On October 12, 2000, Gateway issued a press release (the "October
18 12 Release") announcing record third quarter profits of \$152.6 million on revenues
19 of \$2.53 billion, precisely meeting analysts' expectations of \$.46 EPS, and
20 exceeding analysts' expectations for revenue by \$30 million. Gateway also
21 reported that it had "accelerated year-over-year revenue growth to 16 percent" —
22 again precisely meeting expectations — and that the consumer unit had posted
23 revenue growth in sales of 27% over 1999. Gateway's press release also touted
24 that it was "Gateway's third consecutive quarter of 30-percent-plus net income and
25 earnings-per-share (EPS) growth." Todd and Weitzen read, edited, and approved
26 the October 12 Release.

27 121. These financial results were false and misleading in that, due to the
28 improper accounting actions, Gateway's reported revenue was overstated by 6%

1 and earnings by 30%. The false financials also were incorporated in Gateway's
2 Form 10-Q for the third quarter, which was filed with the Commission on
3 November 14, 2000.

4 122. In the analysts' call following the October 12 Release, Todd
5 emphasized to analysts that Gateway had distinguished itself from its competitors.
6 Specifically, Todd trumpeted that Gateway "had a great quarter despite the noise
7 in the marketplace." He highlighted the company's revenue growth, and noted that
8 the revenue of \$2.530 billion was "[$\$$]30 million better than guidance." Weitzen
9 touted that, in contrast to the performance of Gateway's competitors, the Company
10 had met analysts' expectations, stating that the company had "deliver[ed] on [its]
11 commitments . . . in the face of so much troubling industry news." Weitzen also
12 stated that the Company was tracking toward the aggressive goals laid out in
13 February 2000, due to its "acceleration of revenue growth." Similarly, Todd
14 claimed that the "combination of accelerating revenue and profit growth that leads
15 the traditional PC industry further illustrates the difference in the Gateway
16 business model." Todd also underscored that Gateway's EPS growth of 32% for
17 the first three quarters of 2000 exceeded the 20% average of its competitors.
18 These claims were false and misleading, because Todd and Weitzen knew that
19 Gateway would have missed analysts' expectations for revenue without AOL or
20 Lockheed alone. Todd also knew that earnings were overstated because of the
21 improper accounting actions he had authorized.

22 123. The market reacted positively to Gateway's public disclosures. On
23 October 13, 2000, Gateway's stock jumped from \$43.63 to \$53.11.

24 124. Gateway's financial results also garnered great praise in analyst
25 circles. One financial analyst commented that Gateway had become "increasingly
26 immune to the vagaries of the PC market." Another stated that Gateway's model
27 "gives them an advantage over everyone."
28

1 **N. Todd and Weitzen Also Misrepresented the Percentage of Gateway's**
2 **Third Quarter Income Associated With PC Sales**

3 125. Gateway also reported in its October 12 Release that "non-PC income
4 was more than 50 percent of income, exceeding the fourth quarter 2000 target by
5 five percentage points." Weitzen authorized the release. Given that Gateway
6 previously had announced that its fourth quarter goal was 45%, the press release
7 implied that the actual figure was approximately 50%. Todd made a similar
8 disclosure in the analysts' call following the release, stating that the non-PC, or
9 "beyond the box" income accounted for "almost 50 percent or 50 percent plus of
10 profits." He also stated that "[b]eyond-the-box performance of 50 percent
11 exceeded our year-end goal of 45 percent." When asked about the state of
12 consumer demand in the PC market, Todd stated "the sky is not falling."

13 126. These statements were false and misleading. Before these public
14 statements were made, Todd reported to Gateway's Board of Directors that non-PC
15 income actually amounted to 90% of net income for the third quarter 2000.
16 Weitzen attended the board meeting and was aware of the actual figure. Todd and
17 Weitzen's failure to disclose the actual amount of income flowing from Gateway's
18 non-PC products and services disguised the fact that the sale of PCs — Gateway's
19 core business — had declined and was increasingly less profitable.

20 **O. Todd and Weitzen Further Misled Investors By Failing to Disclose**
21 **Gateway's Third Quarter Unit Sales Data**

22 127. Also in the October 12 Release and Gateway's third quarter Form
23 4410-Q, defendants Todd and Weitzen elected for the first time not to disclose the
24 number of PC units sold. This omission made Gateway's other disclosures
25 materially misleading, in that defendants obscured the softening of consumer
26 demand for PCs that Gateway experienced in the third quarter 2000.

27 128. For example, in the conference call with analysts following the
28 issuance of Gateway's third quarter earnings, Todd responded to a question

1 concerning consumer demand by asserting that "the market is still solid."
2 Gateway's third quarter report to the Board of Directors, however, indicated that
3 the PC industry had negative 5% growth compared to 1999 for retail sales for the
4 quarter, and that Gateway's unit growth had been only 10% over 1999. The unit
5 growth rate was significantly lower than the growth rates Gateway published —
6 16% overall sales growth, and 27% growth for the consumer division. Notably, in
7 an October e-mail to Todd immediately preceding Gateway's release of earnings,
8 Manza observed that Gateway's demand, as well as industry demand, was weak,
9 and cautioned Todd against making a bullish statement about consumer demand.

10 129. In making positive statements concerning demand in the PC industry
11 generally, and concerning Gateway's PC sales specifically, without disclosing
12 Gateway's unit sales data to the public, Todd and Weitzen misled the public and
13 prevented analysts and investors from realizing that, as with its competitors,
14 demand for Gateway's PCs had decreased significantly.

15 **P. Defendants Lied to Gateway's Auditors**

16 130. In connection with the third quarter Form 10-Q, Todd, Manza, and
17 Weitzen signed a management representation letter to PwC that they knew, or
18 were reckless in not knowing, was false and misleading. The letter contained a
19 representation that the "interim consolidated financial statements . . . [were] fairly
20 presented in conformity with accounting principles generally accepted in the
21 United States, and include[d] all disclosures necessary for such fair presentation
22 and disclosures otherwise required to be included therein by the laws and
23 regulations to which the Company [was] subject." The letter also contained a
24 representation that Gateway's financial statements for the quarter:

25 [had] been prepared on a basis consistent with the
26 corresponding interim periods ended September 30, 1999
27 and, to the degree appropriate, for the audited financial
28 statements for the year ended December 31, 2000 [sic].

1 131. The management representation letter was false and misleading,
2 because defendants knew that Gateway's interim financial statements were not
3 prepared in conformity with GAAP, their own internal accounting policies, or with
4 applicable Commission regulations. They also knew that the financial statements
5 did not include all disclosures necessary for their fair presentation. Specifically,
6 the financial statements did not disclose the increased risk of Gateway's consumer
7 finance portfolio, or the percentage of Gateway's sales that were generated from
8 approving loans to the high-risk credits. They also failed to disclose that
9 approximately \$70 million of third quarter revenue was associated with the
10 revenue recognition change pertaining to the ISP bounty payments, and that \$50
11 million of quarter revenue stemmed from the sale of fixed assets to Lockheed.
12 They also knew that, given the change in revenue recognition on the AOL
13 bundles, the financial statements were not prepared on a basis consistent with
14 corresponding interim or year-end financial statements

15 **Q. Gateway Restated Its Financial Results for the First Three Quarters of**
16 **2000**

17 132. In early 2001, Gateway amended its Forms 10-Q and restated its
18 financial results for the first three quarters of 2000. In April 2003, Gateway
19 amended its 2001 Form 10-K, restating its 2001 financial statements and further
20 restating its 2000 financial statements.

21 133. These restatements related to Gateway's revenue and earnings and
22 were caused in part because of the fraudulent scheme perpetrated by defendants.

23 **R. Defendants Caused Gateway's September 15, 2000 Prospectus To Be**
24 **False and Misleading**

25 134. On April 30, 1999, Gateway filed a registration statement on Form
26 S-3 to register \$1 billion of securities, to be offered on a delayed or continuous
27 registered basis pursuant to Rule 415 of the Securities Act. This "shelf"
28 registration statement was declared effective on May 11, 1999. Pursuant to a

1 prospectus supplement filed on September 15, 2000, Gateway issued and sold
2 30,000 shares of its common stock to a software developer for \$3,000,000. One
3 of Gateway's initiatives in the third quarter was to launch a partnership with this
4 software developer. Todd gave a presentation to the Board of Directors regarding
5 this initiative. Gateway incorporated by reference its misstated Form 10-Q for the
6 second quarter of 2000 in the September 15, 2000 prospectus supplement.

7 **DEFENDANTS' COMPENSATION DURING THE FRAUD**

8 135. Gateway compensated each of the defendants during and after the
9 fraudulent reporting of Gateway's financial results for the second and third
10 quarters of 2000.

11 136. Through Gateway's Management Incentive Plan ("MIP"), managers
12 were given bonus targets throughout the year 2000 that were based on whether the
13 company met consensus analysts' estimates for revenue and EPS on a quarterly
14 basis.

15 137. Todd received a salary in the amount of \$412,500 in 2000. His 2000
16 bonus, which was determined according to the MIP and thereby tied directly to
17 Gateway's revenue and earnings, was \$224,500. Upon his termination in January
18 2001, he received a cash severance payment of \$1,567,500.

19 138. Weitzen received a salary of \$1 million in 2000, and a bonus of
20 \$880,000, which was determined based on the same MIP. Weitzen exercised
21 options and sold the acquired shares on two occasions during the year 2000, for a
22 combined gain of \$4.95 million. The first exercise and sale occurred in February
23 2000 and the second on August 18, 2000. Upon his termination, Weitzen received
24 a cash payment of \$5.64 million.

25 139. Manza received a salary of \$235,000 and a bonus of \$105,600 for
26 2000.

1 **FIRST CLAIM FOR RELIEF**

2 **FRAUD IN THE OFFER OR SALE OF SECURITIES**

3 **Violations of Section 17(a) of the Securities Act**

4 **(Against Defendant Todd)**

5 140. The Commission realleges and incorporates by reference paragraphs
6 1 through 139 above.

7 141. Defendant Todd, by engaging in the conduct described above,
8 directly or indirectly, in the offer or sale of securities by the use of means or
9 instruments of transportation or communication in interstate commerce or by use
10 of the mails:

- 11 a. with scienter, employed devices, schemes, or artifices to
12 defraud;
- 13 b. obtained money or property by means of untrue statements of a
14 material fact or by omitting to state a material fact necessary in
15 order to make the statements made, in light of the
16 circumstances under which they were made, not misleading; or
- 17 c. engaged in transactions, practices, or courses of business which
18 operated or would operate as a fraud or deceit upon the
19 purchaser.

20 142. By engaging in the conduct described above, defendant Todd
21 violated, and unless restrained and enjoined will continue to violate, Section 17(a)
22 of the Securities Act, 15 U.S.C. § 77q(a).

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1 **FIFTH CLAIM FOR RELIEF**

2 **LYING TO AUDITORS**

3 **Violations of Exchange Act Rule 13b2-2**

4 **(Against All Defendants)**

5 155. The Commission realleges and incorporates by reference paragraphs
6 1 through 139 above.

7 156. By engaging in the conduct described above, and in connection with
8 audits or examinations of the financial statements of Gateway and the preparation
9 and filing of statements and reports required to be filed with the Commission,
10 defendants, directly or indirectly, made or caused to be made materially false or
11 misleading statements to accountants and omitted to state, or caused another
12 person to omit to state to accountants, material facts necessary in order to make
13 statements made to the accountants, in light of the circumstances under which
14 such statements were made, not misleading.

15 157. By reason of the foregoing, defendants violated, and unless restrained
16 and enjoined will continue to violate, Exchange Act Rule 13b2-2, 17 C.F.R. §
17 240.13b2-2.

18 **SIXTH CLAIM FOR RELIEF**

19 **INTERNAL CONTROL VIOLATIONS**

20 **Violations of Section 13(b)(5) of the Exchange Act**

21 **(Against Defendants Todd and Manza)**

22 158. The Commission realleges and incorporates by reference paragraphs
23 1 through 139 above.

24 159. By engaging in the conduct described above, defendants Todd and
25 Manza violated Section 13(b)(5) of the Exchange Act, by circumventing or failing
26 to implement a system of internal accounting controls, or by knowingly falsifying
27 any book, record or account described in Section 13(b)(2) of the Exchange Act.
28 Unless restrained and enjoined, defendants Todd and Manza will continue to

1 violate Section 13(b)(5) of the Exchange Act, 15 U.S.C. § 78m(b)(5).

2 **SEVENTH CLAIM FOR RELIEF**

3 **CONTROL PERSON LIABILITY**

4 **Violations of Section 20(a) of the Exchange Act**

5 **(Against Defendant Weitzen)**

6 160. The Commission realleges and incorporates by reference paragraphs
7 1 through 139 above.

8 161. During the period of approximately July 1 through November 14,
9 2000, defendant Weitzen was, directly or indirectly, a control person of Gateway
10 for purposes of Section 20(a) of the Exchange Act, 15 U.S.C. § 78t(a).

11 162. During the period of approximately July 1 through November 14,
12 2000, Gateway violated Sections 10(b) and 13(a) of the Exchange Act and Rules
13 10b-5, 12b-20, and 13a-13 thereunder, as alleged above.

14 163. As a control person of Gateway during the period of approximately
15 July 1 through November 14, 2000, defendant Weitzen is jointly and severally
16 liable with and to the same extent as Gateway for Gateway's violations of Sections
17 10(b) and 13(a) of the Exchange Act and Rules 10b-5, 12b-20, and 13a-13
18 thereunder during this time period, as alleged above.

19
20 **PRAYER FOR RELIEF**

21 WHEREFORE, the Commission respectfully requests that the Court:

22 **I.**

23 Issue findings of fact and conclusions of law that the defendants committed
24 the alleged violations.

25 **II.**

26 Issue a judgment, in a form consistent with Fed. R. Civ. P. 65(d),
27 permanently enjoining defendant Todd and his officers, agents, servants,
28 employees and attorneys, and those persons in active concert or participation with

1 any of them, who receive actual notice of the order by personal service or
2 otherwise, and each of them, from violating Section 17(a) of the Securities Act,
3 Sections 10(b), 13(a), 13(b)(2)(A), and 13(b)(5) of the Exchange Act and Rules
4 10b-5, 12b-20, 13a-13, 13b2-1, and 13b2-2 thereunder.

5 **III.**

6 Issue a judgment, in a form consistent with Fed. R. Civ. P. 65(d),
7 permanently enjoining defendant Manza and his officers, agents, servants,
8 employees and attorneys, and those persons in active concert or participation with
9 any of them, who receive actual notice of the order by personal service or
10 otherwise, and each of them, from violating Sections 10(b), 13(a), 13(b)(2)(A),
11 and 13(b)(5) of the Exchange Act and Rules 10b-5, 12b-20, 13a-13, 13b2-1, and
12 13b2-2 thereunder.

13 **IV.**

14 Issue a judgment, in a form consistent with Fed. R. Civ. P. 65(d),
15 permanently enjoining defendant Weitzen and his officers, agents, servants,
16 employees and attorneys, and those persons in active concert or participation with
17 any of them, who receive actual notice of the order by personal service or
18 otherwise, and each of them, from violating Sections 10(b) and 13(a) of the
19 Exchange Act and Rules 10b-5, 12b-20, 13a-13, and 13b2-2 thereunder.

20 **V.**

21 Order defendants to disgorge all ill-gotten gains from their illegal conduct,
22 together with prejudgment interest thereon.

23 **VI.**

24 Order defendant Todd to pay civil penalties under Section 20(d) of the
25 Securities Act, 15 U.S.C. § 77t(d), and order all defendants to pay civil penalties
26 under Section 21(d)(3) of the Exchange Act, 15 U.S.C. § 78u(d)(3).
27
28

1 **VII.**

2 As to all defendants, enter an order, pursuant to Section 21(d)(2) of the
3 Exchange Act, 15 U.S.C. § 78u(d)(2), and as to defendant Todd also pursuant to
4 Section 20(e) of the Securities Act, prohibiting defendants, and each of them, from
5 acting as an officer or director of any issuer that has a class of securities registered
6 pursuant to Section 12 of the Exchange Act, 15 U.S.C. § 781, or that is required to
7 file reports pursuant to Section 15(d) of the Exchange Act, 15 U.S.C. § 78o(d).

8 **VIII.**

9 Retain jurisdiction of this action in accordance with the principles of equity
10 and the Federal Rules of Civil Procedure in order to implement and carry out the
11 terms of all orders and decrees that may be entered, or to entertain any suitable
12 application or motion for additional relief within the jurisdiction of this Court.

13 **IX.**

14 Grant such other and further relief as this Court may determine to be just
15 and necessary.

16
17 DATED: November 13, 2003

18 _____
19 Keri Curtis Axel
20 Attorney for Plaintiff
21 Securities and Exchange Commission
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