The Securities and Exchange Commission (“Commission”) deems it appropriate and in the public interest that public administrative and cease-and-desist proceedings be, and hereby are, instituted pursuant to Section 15(b) of the Securities Exchange Act of 1934 (“Exchange Act”) and Sections 203(e) and 203(k) of the Investment Advisers Act of 1940 (“Advisers Act”) against Hancock Whitney Investment Services, Inc. (“HWIS” or “Respondent”).

In anticipation of the institution of these proceedings, Respondent has submitted an Offer of Settlement (the “Offer”) which the Commission has determined to accept. Solely for the purpose of these proceedings and any other proceedings brought by or on behalf of the Commission, or to which the Commission is a party, and without admitting or denying the findings herein, except as to the Commission’s jurisdiction over it and the subject matter of these proceedings, which are admitted, Respondent consents to the entry of this Order Instituting Administrative and Cease-and-Desist Proceedings, Pursuant to Section 15(b) of the Securities Exchange Act of 1934 and Sections 203(e) and 203(k) of the Investment Advisers Act of 1940, Making Findings, and Imposing Remedial Sanctions and a Cease-and-Desist Order (“Order”), as set forth below.
III.

On the basis of this Order and Respondent’s Offer, the Commission finds¹ that:

Summary

1. These proceedings arise out of breaches of fiduciary duty by HWIS, a dually-registered investment adviser and broker-dealer, in connection with its mutual fund share class selection practices that resulted in its receipt of three types of fees from its advisory clients’ investments at times from January 2014 through May 2017: (1) fees received pursuant to Rule 12b-1 under the Investment Company Act of 1940 (“12b-1 fees”) as a result of its advisory clients’ investments in share classes of mutual funds that paid 12b-1 fees; (2) fees received from its clearing broker as a result of advisory clients’ investments in share classes of mutual funds that were eligible for revenue sharing payments by the clearing broker; and (3) fees received from its clearing broker as a result of sweeping its advisory clients’ cash into share classes of money market mutual funds (“money market funds”) managed by an affiliate of the clearing broker.

2. First, from January 2014 through May 2017 (the “Relevant 12b-1 Period”), HWIS purchased, recommended, or held for advisory clients mutual fund share classes that charged 12b-1 fees instead of lower-cost share classes of the same funds that were available to the clients. HWIS and its investment advisory representatives (“IARs”), who were also registered representatives of HWIS, received 12b-1 fees in connection with these investments, but HWIS did not adequately disclose this conflict of interest in its Forms ADV or otherwise. HWIS, although eligible to do so, did not self-report its receipt of 12b-1 fees to the Commission pursuant to the Division of Enforcement’s (the “Division”) Share Class Selection Disclosure Initiative (“SCSD Initiative”).²

3. Second, from January 2014 through May 2017 (the “Relevant Revenue Sharing Period”), HWIS purchased, recommended, or held for advisory clients mutual fund share classes for which it received revenue sharing payments pursuant to an agreement with its third-party clearing broker, instead of lower-cost share classes of the same mutual funds that were available to the clients for which the clearing broker would have paid no or lower revenue sharing to HWIS. HWIS and its IARs received revenue sharing payments in connection with these investments, but did not adequately disclose receipt of revenue sharing or the resulting conflict of interest in its Forms ADV or otherwise.

4. Finally, from September 2016 through May 2017, (the “Relevant Cash Sweep Period”), HWIS received revenue sharing from the clearing broker based on the amount of client assets invested in a money market fund used as a cash sweep vehicle. This money market fund, which was managed by an affiliate of the clearing broker, had different share classes available for investment by HWIS’s clients, including share classes that would not pay revenue sharing to

¹ The findings herein are made pursuant to Respondent’s Offer of Settlement and are not binding on any other person or entity in this or any other proceeding.

HWIS and share classes that resulted in different levels of revenue sharing payments to HWIS. HWIS purchased, recommended, or held for advisory clients a share class that resulted in revenue sharing payments to HWIS, but HWIS did not adequately disclose receipt of revenue sharing or the resulting conflict of interest in its Forms ADV or otherwise.

5. During each of the Relevant Periods, HWIS also, by causing certain advisory clients to invest in share classes of mutual funds or money market funds that paid 12b-1 fees or resulted in revenue sharing payments from the clearing broker when share classes of the same funds were available to the clients that presented a more favorable value under the particular circumstances in place at the time of the transactions, breached its duty to seek best execution for those transactions.

6. During each of the Relevant Periods, HWIS also failed to adopt and implement written compliance policies and procedures reasonably designed to prevent violations of the Advisers Act and the rules thereunder in connection with its mutual fund share class selection practices.

7. Beginning in January 2017, HWIS initiated the process of converting its clients’ mutual fund share classes from share classes that charged 12b-1 fees or paid revenue sharing to share classes that did not, and in June 2017, HWIS caused its clients to begin to receive credits on 12b-1 fees and revenue sharing back to their accounts for the period from June 2017 forward.

**Respondent**

8. Respondent Hancock Whitney Investment Services, Inc., is a Mississippi corporation headquartered in New Orleans, Louisiana, and has been registered with the Commission as an investment adviser since 2007 and as a broker-dealer since 1996. In its Form ADV dated March 30, 2020, HWIS reported that it had approximately $556.5 million in regulatory assets under management. HWIS provides advisory services through its IARs, all of whom are also registered representatives of the firm.

**Mutual Fund Share Class Selection and 12b-1 Fees**

9. Mutual funds typically offer investors different types of shares or “share classes.” Each share class represents an interest in the same portfolio of securities with the same investment objective. The primary difference among the share classes is the fee structure.

10. For example, some mutual fund share classes charge 12b-1 fees to cover certain costs of fund distribution and sometimes shareholder services. These recurring fees, which are included in a mutual fund’s total annual fund operating expenses, vary by share class, but typically range from 25 to 100 basis points. They are deducted from the mutual fund’s assets on an ongoing basis and paid to the fund’s distributor or principal underwriter, which generally remits the 12b-1 fees to the broker-dealer that distributed or sold the shares.
11. Many mutual funds also offer share classes that do not charge 12b-1 fees (e.g., “Institutional Class” or “Class I” shares (collectively, “Class I shares”)). An investor who holds Class I shares of a mutual fund will usually pay lower total annual fund operating expenses over time – and thus will generally earn higher returns – than one who holds a share class of the same fund that charges 12b-1 fees. Therefore, if a mutual fund offers a Class I share, and an investor is eligible to own it, it is often, though not always, better for the investor to purchase or hold the Class I share.

12. During the Relevant 12b-1 Period, HWIS advised clients to purchase or hold mutual fund share classes that charged 12b-1 fees when lower-cost share classes of those same funds were available to those clients. HWIS and its IARs received $1,170,957.85 in 12b-1 fees that it would not have collected had its advisory clients been invested in the available lower-cost share classes.

Clearing Broker Revenue Sharing Payments

13. During the Relevant Revenue Sharing Period, HWIS had a revenue sharing contract with its clearing broker pursuant to which HWIS received certain revenue from the clearing broker based on the amount of client assets invested in retail or investor class shares of certain mutual funds when lower-cost share classes of those same funds were available to those clients. HWIS advised clients to purchase or hold mutual funds that resulted in revenue sharing payments from the clearing broker totaling $437,530.42 for advisory clients’ assets held in higher-cost share classes when lower-cost share classes for the same mutual funds were available.

14. The payments HWIS received from the clearing broker created a financial incentive for HWIS to recommend its clients buy or hold share classes that paid revenue sharing over other investments when rendering investment advice to its clients.

Cash Sweep Revenue Sharing Payments

15. A sweep account is a money market fund or bank account used by brokerages to hold cash (e.g., incoming cash deposits, dividends, or certain investment returns) until the investor or its adviser decides how to invest the money. A money market fund is a type of mutual fund registered under the Investment Company Act and regulated pursuant to Rule 2a-7 under that Act. Money market funds generally invest in short term, highly liquid securities with limited credit risk. As a result, money market funds can be used as cash sweep accounts. As with other mutual funds, money market funds may offer investors different share classes. Each share class represents an

---

3 Share classes that do not charge 12b-1 fees also go by a variety of other names in the mutual fund industry, such as “Class F2,” “Class Y” and “Class Z” shares. As used in this Order, the term “Class I shares” refers generically to share classes that do not charge 12b-1 fees.

4 In many cases, mutual funds permit certain advisory clients who hold shares in classes charging 12b-1 fees to convert those shares to Class I shares without cost or tax consequences to the client.
interest in the same portfolio of securities with the same investment objective. The primary
difference among the share classes is the fee structure.

16. Before September 2016, HWIS used a money market fund that paid 12b-1 fees and
revenue sharing as a cash sweep vehicle. The money market fund’s adviser reimbursed the fund
for the fees, so that the fund’s returns, and therefore investors’ returns, in different share classes
were not affected by 12b-1 fees or revenue sharing.

17. Beginning September 2016 and during the Relevant Cash Sweep Period, HWIS
advised clients to purchase or hold a different money market fund managed by an affiliate of the
clearing broker that resulted in the clearing broker making revenue sharing payments to HWIS
based on the amount invested by HWIS’s clients in the money market fund. During the Relevant
Cash Sweep Period, HWIS received $43,198 in payments from the clearing broker as revenue
sharing for HWIS’s clients’ investments in this money market fund, when lower-cost share classes
for the same money market fund that did not pay revenue sharing and which had lower costs were
available.

18. The payments HWIS received from the clearing broker created a financial incentive
for HWIS to recommend its clients buy or hold share classes of a cash sweep vehicle that paid
revenue sharing over other investments when rendering investment advice to its clients.

Disclosure Failures

19. During the Relevant Periods, HWIS’s Form ADV Part 2A brochure disclosed:
“Adviser 5 or its employees have in the past and have reason to believe it will continue to receive
12b-1 distribution fees and/or other compensation from investment companies in connection with
the placement of client funds into investment companies … While Adviser endeavors at all times
to put the interest of the clients first as part of the Adviser’s fiduciary duty, clients should be aware
that the receipt of additional compensation itself creates a conflict of interest, and may affect the
judgment of Adviser when making recommendations.” As an investment adviser, HWIS was
obligated to disclose all material facts to its advisory clients, including any conflicts of interest
between itself and/or its IARs and its clients, that could affect the advisory relationship and how
those conflicts could affect the advice HWIS provided its clients. To meet this fiduciary
obligation, HWIS was required to provide its advisory clients with full and fair disclosure that is
sufficiently specific so that they could understand the conflicts of interest concerning HWIS’s
advice about investing in different classes of mutual funds and could have an informed basis on
which they could consent to or reject the conflicts. HWIS did not adequately disclose all material
facts regarding the conflict of interest that arose when it invested advisory clients in share classes
of mutual funds and money market funds that would generate 12b-1 fee revenue and/or clearing
firm revenue sharing payments for HWIS and its IARs, while a share class of the same fund was
available that would not provide that additional compensation.

5 “Adviser” in the Form ADV Part 2A was defined as the Respondent.
Best Execution Failures

20. An investment adviser’s fiduciary duty includes, among other things, an obligation to seek best execution for client transactions.\(^6\)

21. During each of the Relevant Periods, by causing certain advisory clients to invest in share classes of mutual funds or money market funds that paid 12b-1 fees or resulted in revenue sharing payments from the clearing broker when share classes of the same funds were available to the clients that presented a more favorable value under the particular circumstances in place at the time of the transactions, HWIS violated its duty to seek best execution for those transactions.

Compliance Deficiencies

22. During each of the Relevant Periods, HWIS failed to adopt and implement written compliance policies and procedures reasonably designed to prevent violations of the Advisers Act and the rules thereunder in connection with its mutual fund and money market fund share class selection practices.

Violations

23. As a result of the conduct described above, Respondent willfully\(^7\) violated Section 206(2) of the Advisers Act, which makes it unlawful for any investment adviser, directly or indirectly, to “engage in any transaction, practice or course of business which operates as a fraud or deceit upon any client or prospective client.” Scienter is not required to establish a violation of Section 206(2), but rather a violation may rest on a finding of negligence. SEC v. Steadman, 967 F.2d 636, 643 n.5 (D.C. Cir. 1992) (citing SEC v. Capital Gains Research Bureau, Inc., 375 U.S. 180, 194-95 (1963)).

24. As a result of the conduct described above, Respondent willfully violated Section 206(4) of the Advisers Act and Rule 206(4)-7 thereunder, which require a registered investment adviser to adopt and implement written compliance policies and procedures reasonably designed to prevent violations of the Advisers Act and the rules thereunder.


\(^7\) “Willfully,” for purposes of imposing relief under Section 15(b) of the Exchange Act and Section 203(e) of the Advisers Act, “‘means no more than that the person charged with the duty knows what he is doing.’” Wonsover v. SEC, 205 F.3d 408, 414 (D.C. Cir. 2000) (quoting Hughes v. SEC, 174 F.2d 969, 977 (D.C. Cir. 1949)). There is no requirement that the actor “also be aware that he is violating one of the Rules or Acts.” Tager v. SEC, 344 F.2d 5, 8 (2d Cir. 1965). The decision in The Robare Group, Ltd. v. SEC, which construed the term “willfully” for purposes of a differently structured statutory provision, does not alter that standard. 922 F.3d 468, 478-79 (D.C. Cir. 2019) (setting forth the showing required to establish that a person has “willfully omit[ed]” material information from a required disclosure in violation of Section 207 of the Advisers Act).
**HWIS’s Remedial Efforts**

25. Although HWIS did not self-report pursuant to the SCSD Initiative even though it was eligible to do so, in determining to accept the Offer, the Commission considered other remedial acts promptly undertaken by HWIS, including efforts to address share class issues which began in January 2017, and cooperation afforded the Commission staff.

**Undertakings**

26. Respondent has undertaken to:

a. Within 30 days of the entry of this Order, review and correct as necessary all relevant disclosure documents concerning mutual fund and money market fund share class selection, 12b-1 fees and revenue sharing.

b. Within 30 days of the entry of this Order, evaluate whether existing clients should be moved to a lower-cost share class and move clients as necessary.

c. Within 30 days of the entry of this Order, evaluate, update (if necessary), and review for the effectiveness of their implementation, Respondent’s policies and procedures so that they are reasonably designed to prevent violations of the Advisers Act in connection with disclosures regarding mutual fund and money market fund share class selection and in connection with making recommendations of share classes that are in the best interests of Respondent’s advisory clients.

d. Within 30 days of the entry of this Order, notify affected investors (i.e., those former and current clients who purchased or held 12b-1 fee paying share class mutual funds when a lower-cost share class of the same fund was available to the client during the Relevant 12b-1 Period, or share classes of mutual funds during the Relevant Revenue Sharing Period or money market funds used for cash sweep vehicles during the Relevant Cash Sweep Period that paid revenue sharing when a lower-cost share class of the same fund was available to the client) (hereinafter, “affected investors”) of the settlement terms of this Order in a clear and conspicuous fashion.

e. Within 40 days of the entry of this Order, certify, in writing, compliance with the undertaking(s) set forth above. The certification shall identify the undertaking(s), provide written evidence of compliance in the form of a narrative, and be supported by exhibits sufficient to demonstrate compliance. The certification and supporting material shall be submitted to Robert Baker, Assistant Director, Asset Management Unit, Boston Regional Office, Securities and Exchange Commission, 33 Arch Street, 24th Floor, Boston, MA 02110, or such other address as the Commission staff may provide, with a copy to the Office of Chief Counsel of the Division of Enforcement, Securities and Exchange Commission, 100 F. Street, NE, Washington, DC 20549.
f. For good cause shown, the Commission staff may extend any of the procedural dates relating to these undertakings. Deadlines for procedural dates shall be counted in calendar days, except that if the last day falls on a weekend or federal holiday, the next business day shall be considered the last day.

IV.

In view of the foregoing, the Commission deems it appropriate, and in the public interest to impose the sanctions agreed to in Respondent’s Offer.

Accordingly, pursuant to Section 15(b) of the Exchange Act and Sections 203(e) and 203(k) of the Advisers Act, it is hereby ORDERED that:

A. Respondent cease and desist from committing or causing any violations and any future violations of Sections 206(2) and 206(4) of the Advisers Act and Rule 206(4)-7 thereunder.

B. Respondent is censured.

C. Respondent shall pay disgorgement, prejudgment interest, and a civil penalty, totaling $2,337,792.08 as follows:

   (i) Respondent shall pay disgorgement of $1,651,686.29 and prejudgment interest of $286,105.79, consistent with the provisions of this Subsection C.

   (ii) Respondent shall pay a civil money penalty in the amount of $400,000, consistent with the provisions of this Subsection C.

   (iii) Pursuant to Section 308(a) of the Sarbanes-Oxley Act of 2002, as amended, a Fair Fund is created for the penalties, disgorgement, and prejudgment interest described above for distribution to affected investors. Amounts ordered to be paid as civil money penalties pursuant to this Order shall be treated as penalties paid to the government for all purposes, including all tax purposes. To preserve the deterrent effect of the civil penalty, Respondent agrees that in any Related Investor Action, it shall not argue that it is entitled to, nor shall it benefit by, offset or reduction of any award of compensatory damages by the amount of any part of Respondent’s payment of a civil penalty in this action (“Penalty Offset”). If the court in any Related Investor Action grants such a Penalty Offset, Respondent agrees that it shall, within 30 days after entry of a final order granting the Penalty Offset, notify the Commission’s counsel in this action and pay the amount of the Penalty Offset to the Commission. Such a payment shall not be deemed an additional civil penalty and shall not be deemed to change the amount of the civil penalty imposed in this proceeding. For purposes of this paragraph, a “Related Investor Action” means a private damages action brought against Respondent by or on behalf of one or more investors based on substantially the same facts as alleged in the Order instituted by the Commission in this proceeding.

8
(iv) Within ten (10) days of the entry of this Order, Respondent shall deposit the full amount of the disgorgement, prejudgment interest, and civil penalty (the “Fair Fund”), into an escrow account at a financial institution not unacceptable to the Commission staff and Respondent shall provide the Commission staff with evidence of such deposit in a form acceptable to the Commission staff. If timely deposit into the escrow account is not made, additional interest shall accrue pursuant to SEC Rule of Practice 600 [17 C.F.R. § 201.600] and/or 31 U.S.C. § 3717.

(v) Respondent shall be responsible for administering the Fair Fund and may hire a professional to assist it in the administration of the distribution. The costs and expenses of administering the Fair Fund, including any such professional services, shall be borne by Respondent and shall not be paid out of the Fair Fund.

(vi) Respondent shall pay from the Fair Fund to each affected investor an amount representing: (a) the 12b-1 fees attributable to the affected investor during the Relevant 12b-1 Period, the mutual fund revenue sharing payments attributable to affected investors during the Relevant Revenue Sharing Period, and the money market fund revenue sharing payments attributable to affected investors during the Relevant Cash Sweep Period; and (b) reasonable interest paid on such fees, pursuant to a disbursement calculation (the “Calculation”) that will be submitted to, reviewed, and approved by the Commission staff in accordance with this Subsection C. No portion of the Fair Fund shall be paid to any affected investor account in which Respondent, or any of its current or former officers or directors, has a financial interest.

(vii) Respondent shall, within thirty (30) days of the entry of this Order, submit a Calculation to the Commission staff for review and approval. At or around the time of submission of the proposed Calculation to the staff, Respondents shall make themselves available, and shall require any third-parties or professionals retained by Respondents to assist in formulating the methodology for its Calculation and/or administration of the distribution to be available, for a conference call with the Commission staff to explain the methodology used in preparing the proposed Calculation and its implementation, and to provide the staff with an opportunity to ask questions. Respondent also shall provide the Commission staff such additional information and supporting documentation as the Commission staff may request for the purpose of its review. In the event of one or more objections by the Commission staff to Respondent’s proposed Calculation or any of its information or supporting documentation, Respondent shall submit a revised Calculation for the review and approval of the Commission staff or additional information or supporting documentation within ten (10) days of the date that the Commission staff notifies Respondent of the objection. The revised Calculation shall be subject to all of the provisions of this Subsection C.
(viii) Respondent shall, within ninety (90) days of the written approval of the Calculation by the Commission staff, submit a payment file (the “Payment File”) for review and acceptance by the Commission staff demonstrating the application of the methodology to each affected investor. The Payment File should identify, at a minimum, (1) the name of each affected investor; (2) the exact amount of the payment to be made; (3) the amount of any de minimis threshold to be applied; and (4) the amount of reasonable interest paid.

(ix) Respondent shall complete the disbursement of all amounts payable to affected investors within ninety (90) days of the date the Commission staff accepts the Payment File unless such time period is extended as provided in Paragraph (xiii) of this Subsection C. Respondent shall notify the Commission staff of the date and the amount paid in the initial distribution.

(x) If Respondent is unable to distribute or return any portion of the Fair Fund for any reason, including an inability to locate an affected investor or a beneficial owner of an affected investor or any factors beyond Respondent’s control, Respondent shall transfer any such undistributed funds to the Commission for transmittal to the United States Treasury in accordance with Section 21F(g)(3) of the Exchange Act when the distribution of funds is complete and before the final accounting provided for in Paragraph xii of this Subsection C is submitted to the Commission staff. Payment must be made in one of the following ways:

(a) Respondent may transmit payment electronically to the Commission, which will provide detailed ACH transfer/Fedwire instructions upon request;

(b) Respondent may make direct payment from a bank account via Pay.gov through the SEC website at http://www.sec.gov/about/offices/ofm.htm; or

(c) Respondent may pay by certified check, bank cashier’s check, or United States postal money order, made payable to the Securities and Exchange Commission and hand-delivered or mailed to:

Enterprise Services Center
Accounts Receivable Branch
HQ Bldg., Room 181, AMZ-341
6500 South MacArthur Boulevard
Oklahoma City, OK 73169

Payments by check or money order must be accompanied by a cover letter identifying Hancock Whitney Investment Services, Inc. as the Respondent in these proceedings, and the file number of these proceedings; a copy of the cover letter and check or money order must be sent to Robert Baker, Assistant Director, Asset Management Unit, Boston Regional Office, Securities and Exchange Commission,
A Fair Fund is a Qualified Settlement Fund (“QSF”) under Section 468B(g) of the Internal Revenue Code (“IRC”), 26 U.S.C. §§1.468B.1-1.468B.5. Respondent shall be responsible for all tax compliance responsibilities associated with the Fair Fund, including but not limited to tax obligations resulting from the Fair Fund’s status as a QSF and the Foreign Account Tax Compliance Act (“FATCA”), and may retain any professional services necessary. The costs and expenses of any such professional services shall be borne by Respondent and shall not be paid out of the Fair Fund.

Within one hundred fifty (150) days after Respondent completes the disbursement of all amounts payable to affected investors, Respondent shall return all undisbursed funds to the Commission pursuant to the instructions set forth in this Subsection C. The Respondent shall then submit to the Commission staff a final accounting and certification of the disposition of the Fair Fund for Commission approval, which final accounting and certification shall include, but not be limited to: (1) the amount paid to each payee, with the reasonable interest amount, if any, reported separately; (2) the date of each payment; (3) the check number or other identifier of the money transferred; (4) the amount of any returned payment and the date received; (5) a description of the efforts to locate a prospective payee whose payment was returned or to whom payment was not made for any reason; (6) the total amount, if any, to be forwarded to the Commission for transfer to the United States Treasury; and (7) an affirmation that Respondent has made payments from the Fair Fund to affected investors in accordance with the Calculation approved by the Commission staff. The final accounting and certification, together with proof and supporting documentation of such payment in a form acceptable to Commission staff, shall be sent to Robert Baker, Assistant Director, Asset Management Unit, Boston Regional Office, Securities and Exchange Commission, 33 Arch Street, 24th Floor, Boston, MA 02110, or such other address as the Commission staff may provide. Respondent shall provide any and all supporting documentation for the accounting and certification to the Commission staff upon its request, and shall cooperate with any additional requests by the Commission staff in connection with the accounting and certification.
The Commission staff may extend any of the procedural dates set forth in this Subsection C for good cause shown. Deadlines for dates relating to the Fair Fund shall be counted in calendar days, except if the last day falls on a weekend or federal holiday, the next business day shall be considered the last day.

D. Respondent shall comply with the undertakings enumerated in Section III, paragraph 23.a.-e., above.

By the Commission.

Vanessa A. Countryman
Secretary