



Effective May 26, 2020

Charles Schwab Investment Management, Inc. USAA Managed Portfolios - UMP[®] Disclosure Brochure

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This brochure provides information about the qualifications and business practices of Charles Schwab Investment Management, Inc. If you have any questions about the contents of this brochure, please contact us at 1-800-435-4000. The information in this brochure has not been approved or verified by the United States Securities and Exchange Commission (the "SEC") or by any state securities authority. Registration with the SEC does not imply a certain level of skill or training.

Additional information about Charles Schwab Investment Management, Inc. is also available on the SEC's website at www.adviserinfo.sec.gov.

Summary of Material Changes (As of May 26, 2020)

On May 26, 2020, CSIM will become the investment adviser and assume fiduciary responsibility for the USAA Managed Portfolios – UMP[®] (the “UMP Program”), which includes UMP Wrap and UMP Custom strategies, and its assets. These changes are described throughout this brochure.

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Advisory Business

Charles Schwab Investment Management, Inc., a Delaware corporation ("CSIM"), was founded in 1989 as a wholly-owned subsidiary of The Charles Schwab Corporation ("CSC"), a Delaware corporation that is publicly traded and listed on the New York Stock Exchange. CSIM provides advisory services to separately managed accounts ("SMAs"), registered investment companies, which include mutual funds and exchange-traded funds ("ETFs," and collectively with the mutual funds, "Registered Funds"), collective investment trusts and one non-U.S. pooled investment vehicle. As further described in the "Methods of Analysis, Investment Strategies and Risk of Loss" section, CSIM provides advice about a variety of investments, ranging from equity and fixed income to money market securities and also provides advice as to the selection of investment advisers and pooled investment vehicles for certain clients.

On March 30, 2020, the Charles Schwab Investment Advisory, Inc. ("CSIA") portfolio management teams that manage the Schwab Managed Portfolios™ (the "SMP Program"), Windhaven® Strategies and ThomasPartners® Strategies were integrated into CSIM from CSIA, with CSIM assuming fiduciary responsibilities for the SMP Program, Windhaven Strategies and ThomasPartners Strategies. CSIA is a wholly owned subsidiary of CSC and an affiliate of CSIM that has been registered as an investment adviser since November 5, 2009.

Prior to March 30, 2020, the Windhaven Strategies were managed by Windhaven Investment Management, a division of CSIA. Windhaven Investment Management, Inc. became a division of CSIA in early 2018 when it merged into CSIA. Prior to the 2018 merger, Windhaven Investment Management, Inc. was founded in 2010 when CSC purchased the assets and intellectual property of Windward Investment Management, Inc., which had been registered as an investment adviser since April 2000 (and registered as Windward Capital Inc. since October 1994).

Prior to March 30, 2020, the ThomasPartners Strategies were managed by ThomasPartners Investment Management, a division of CSIA. ThomasPartners, Inc. became a division of CSIA in early 2018 when it merged into CSIA. Prior to the 2018 merger, ThomasPartners, Inc. was purchased by CSC in December 2012. Prior to this acquisition, ThomasPartners, Inc. traced its roots back to July 1970 under other names, including Shorey-Huntington; during a change in control in 2004, the firm adopted the ThomasPartners name.

On May 26, 2020, CSIM will become the investment adviser, and assume fiduciary responsibility, for the USAA Managed Portfolios - UMP® (the "UMP Program"), which includes UMP Wrap and UMP Custom strategies, and its assets. This is as a result of the acquisition of the assets of USAA Investment Management Company ("USAA IMCO") by an affiliate of CSIM and the subsequent assignment of USAA IMCO's investment advisory agreements to Charles Schwab & Co., Inc. ("Schwab") (the "Acquisition"), with Schwab becoming the wrap fee sponsor, and CSIM becoming the manager, of the UMP Program. Prior to May 26, 2020, the UMP Program was managed by USAA IMCO, a registered investment adviser.

This brochure relates to the portfolio management services that CSIM provides for the UMP Program. The UMP Program consists of UMP Wrap (a mutual fund and ETF wrap program) and UMP Custom (a unified managed account program). UMP Wrap offers clients a portfolio of investments that may be composed of mutual funds, money market funds, and/or ETFs in a single account that is managed on a discretionary basis by CSIM. UMP Custom offers clients a portfolio of investments that may be composed of mutual funds, money market funds, ETFs, American Depositary Receipts ("ADRs"), and one or more investment strategies with underlying assets including, but not limited to, individual stocks and bonds.

The UMP Program is a wrap fee program sponsored by CSIM's affiliate Schwab. Information relating to CSIM's participation in Wrap Fee Programs is included in the "Other Financial Industry Activities and Affiliations" section of this document. CSIM receives compensation from the program sponsor for the investment management services it provides. More information about the UMP Program is available in Schwab's Disclosure Brochure for Schwab Managed Account Services™ provided to UMP Program clients.

Clients may impose reasonable restrictions on the management of their account(s) subject to approval by CSIM. See the "Investment Discretion" section of this brochure for details on potential investment restrictions.

As of December 31, 2019, CSIM managed approximately \$479,902,028,402 on a discretionary basis and approximately \$26,393,701,775 on a non-discretionary basis. As of December 31, 2019, the SMP Program, Windhaven Strategies and ThomasPartners Strategies had approximately \$43,931,257,088 assets under management on a discretionary basis.

Fees and Compensation

Pursuant to an agreement between CSIM and Schwab, Schwab pays all costs and expenses incurred by CSIM in connection with the UMP Program offered through the Managed Accounts Programs sponsored by Schwab and other services provided by CSIM to Schwab, plus an additional amount based on a fixed percentage of such costs and expenses. Schwab also provides CSIM with human resources, legal, compliance, and other administrative and technological support services. The portion of the costs and expenses paid by Schwab for the work done by CSIM may be adjusted from time to time as more or fewer resources are required.

CSIM participates as a portfolio manager in the Managed Account Programs offered by Schwab. More specific information about the Managed Account Programs and the fees paid by clients who participate in the Managed Account Programs appears in Schwab's Disclosure Brochure for those programs, which is provided to program clients directly by Schwab. CSIM does not enter into agreements directly with Managed Account Program clients and so does not receive direct compensation from or negotiate fees with them.

Additional Costs

In addition to the UMP Program fee, clients may incur additional costs. Schwab will waive all of its trading commissions, if any, on UMP accounts managed by CSIM. Please note that Schwab's waiver does not extend to any other non-Schwab broker fees, commissions, account fees, or expenses.

ETFs and mutual funds held in the UMP Program are subject to operating expenses and fees as set forth in the prospectuses of those funds. These fees and expenses are paid by the funds but ultimately are borne by clients as fund shareholders, and are in addition to the UMP Program fee. Clients pay the operating expense ratio ("OER") of ETFs and mutual funds used in the portfolios, which affects the performance of the UMP Program accounts. CSIM may also provide access to certain ETFs, mutual funds, or classes of funds that a client might normally not be qualified to purchase. If an account terminates, these investments may be liquidated or exchanged for the share class corresponding to the size of the client's individual investment in the fund.

Information relating to CSIM's brokerage practices is included in the "Brokerage Practices" section of this brochure.

Performance-Based Fees and Side-by-Side Management

Not applicable.

Types of Clients

Clients of the UMP Program primarily include individuals, trusts, estates, charitable organizations, retirement plans, pension and profit-sharing plans, other corporations, business entities, or investment advisers. Government entities and certain accounts subject to the Employee Retirement Income Security Act of 1974 ("ERISA") are not eligible for this Program. The minimum investment required to open an account is \$25,000 for UMP Wrap accounts and \$500,000 for UMP Custom accounts. Certain types of securities and asset allocation strategies within UMP Custom have higher minimums.

If the market value of a client account falls below this specified minimum due to withdrawal of assets from the account, clients may be required to deposit additional money or securities to bring the account up to the required minimum, and CSIM reserves the right to discontinue management of the account. Exceptions to this policy are made at CSIM's discretion. Only UMP Custom clients can request tax gain/loss harvesting. For UMP Custom clients requesting tax gain/loss harvesting, there is a minimum gain or loss per security in order for CSIM to implement this request.

Methods of Analysis, Investment Strategies and Risk of Loss

In managing discretionary client accounts and providing recommendations to non-discretionary clients, CSIM uses various investment strategies and methods of analysis, as described below. This section also contains a discussion of the primary risks associated with these investment strategies, although it is not possible to identify all of the risks associated with investing and the particular risks applicable to a client account will depend on the nature of the account, its investment strategy or strategies and the types of securities held. Where available, please refer to the applicable prospectus or other offering documents for a more detailed discussion of strategies and risks involved with your particular account.

While CSIM seeks to manage accounts so that risks are appropriate to the return potential for the strategy, it is often not possible or desirable to fully mitigate risks. Any investment includes the risk of loss and there can be no guarantee that a particular level of return will be achieved. Clients should understand that they could lose some or all of their investment and should be prepared to bear the risk of such potential losses.

Clients should be aware that while CSIM does not limit its advice to particular types of investments, client mandates may be limited to certain types of securities (e.g., equities) or to the recommendation of investment advisers or pooled investment vehicles and may not be diversified. Unless specifically discussed with a client, the accounts managed by CSIM are generally not intended to provide a complete investment program for a client or investor and CSIM expects that the assets it manages typically do not represent all of the client's assets. Clients are responsible for appropriately diversifying their assets to guard against the risk of loss.

CSIM receives a broad range of research from a wide variety of sources that includes Schwab-affiliated entities, other brokers, and independent research providers, including issuers and trading partners. CSIM may use written reports prepared by recognized analysts who are specialists in the industry and may use computer-based models to assist in portfolio management. CSIM

may also use statistical and other information published by third-party data providers, industry, and government, information gathered at meetings of professionals within the industry, and its own research of investment trends.

CSIM creates diversified portfolios that primarily consist of ETFs and/or mutual funds in a single account for several SMA strategies, such as the SMP Program and Windhaven Strategies, and also for certain pooled investment vehicles. In addition, CSIM also provides portfolio management for ThomasPartners Strategies, which invests primarily in dividend-paying stocks and fixed income investments, and pooled investment vehicles that invest in a variety of equity and fixed income securities. Each SMA strategy or pooled investment vehicle maintains a cash component which may be invested in Schwab Cash Vehicles (as defined later in this brochure), a money market fund, an ETF, or similar cash instruments. The guidelines for asset allocations for each SMA strategy or pooled investment vehicle differ from the others. However, certain pooled investment vehicles may have substantially equivalent strategies. In such circumstances, the guidelines for multiple pooled investment vehicles may be substantially similar. There may be times when CSIM is investing in the same ETF or mutual fund for different SMA strategies or pooled investment vehicles; however, although certain SMA strategies share portfolio management personnel, each SMA strategy has a separate portfolio management team making investing decisions and the SMA portfolio management teams are different than the ones investing for pooled investment vehicles.

Methods of Analysis and Investment Strategies

The UMP Program includes UMP Wrap (a mutual fund and ETF wrap program) and UMP Custom (a unified managed account program). UMP Wrap offers clients a portfolio of investments that may be composed of mutual funds, money market funds, and/or ETFs in a single account that is managed on a discretionary basis by CSIM. UMP Custom offers clients a portfolio of investments that may be composed of mutual funds, money market funds, ETFs, ADRs, and one or more investment strategies with underlying assets including, but not limited to, individual stocks and bonds (each a "Sub-strategy"). UMP Custom involves both CSIM managing assets on a discretionary basis and CSIM acting as the manager of managers, and other managers for the Sub-strategies providing model investment portfolios or research (each a "Sleeve Manager") to CSIM. Following the Acquisition, CSIM will have all of the trading responsibility for the UMP Program accounts and management discretion. Although CSIM will have all the trading responsibility for all of the Sub-strategies; it is possible that the Sleeve Manager(s) may have all of trading responsibility, and sometimes CSIM and the Sleeve Manager(s) may allocate trading responsibility among themselves depending on the type of trading activity.

The Sleeve Managers for UMP Custom were selected by USAA IMCO prior to the Acquisition. If Schwab or CSIM had conducted a search for the Sleeve Managers and Sub-strategies available in the UMP Custom strategies, it is possible that other Sleeve Managers and Sub-strategies could have been chosen. USAA IMCO has evaluated each Sleeve Manager and CSIM will continue to monitor the Sleeve Managers and Sub-strategies on at least an annual basis. A Sleeve Manager may be terminated and replaced by CSIM and Schwab without your approval.

UMP Program strategies are available with seven asset allocation models comprised of varying percentages, corresponding to risk tolerance levels including very aggressive, aggressive, moderately aggressive, moderate, moderately conservative, conservative, and 100% fixed income ("Model Portfolios"). Descriptions of the Model Portfolios offered in the UMP Program are below. Please note that

although some Model Portfolios are designed to minimize risk (and therefore offer diminished potential returns on your investment), all investments in securities involve a risk of loss, including the loss of all of the money you initially invest.

100% Fixed-Income. For investors focused on current income who may have a low tolerance for fluctuations in value or risk to principal and who may have a short time horizon. Investments are only in fixed income and cash exposures.

Conservative. For investors relatively more concerned with current income than with long-term growth who are sensitive to risk and fluctuations in value and who may have a short time horizon. Investments are primarily in fixed income assets with some equity exposure.

Moderately Conservative. For investors concerned with modest growth who are willing to accept portfolio risk that involves fluctuations in value expected to be materially less than those of the overall stock market and who may have an intermediate time horizon. A majority of investments are in fixed income exposures but with a significant percentage invested in equity assets.

Moderate. For investors concerned with moderate levels of growth who are willing to accept a moderate level of risk that may involve fluctuations in value that are expected to be less volatile than those of the overall stock market and who may have an intermediate to long-term time horizon. Investments are in a roughly proportionate mix of fixed income and equity assets.

Moderately Aggressive. For investors concerned with seeking meaningful levels of growth who are willing to accept a moderate level of risk that may involve fluctuations in value that are expected to be less volatile than those of the overall stock market and who may have an intermediate to long-term time horizon. Investments are in both equity and fixed income assets, with a majority in equity.

Aggressive. For investors concerned with seeking high levels of growth who are willing to accept significant fluctuations in value that are expected to be slightly less than the volatility of the overall stock market and who may have a long-term time horizon. Investments are primarily in equity assets with some fixed income exposure.

Very Aggressive. For investors concerned with aggressively seeking high levels of growth who are willing to accept fluctuations in value that are similar to being fully invested in the overall stock market and who may have a long-term time horizon. Nearly all investments are in equity assets.

Each different strategic allocation associated with a Model Portfolio is designed to accommodate a variety of investment goals, time horizons, and risk tolerances. The 100% Fixed-Income Model Portfolios is available only in UMP Custom, and within each Model Portfolio, the types of assets and services offered will vary between UMP Wrap accounts and UMP Custom accounts. Each Model Portfolio contains a strategic asset allocation, as well as specific investments to fill the asset allocation; however, each type of UMP Program account varies in the types of investments that can be used to implement the model asset allocation. Please note that although some Model Portfolios are designed to minimize risk (and, therefore, offer diminished potential returns on your investment), all investments in securities involve a risk of loss, including the loss of your initial investment. CSIM and Schwab may agree to change the strategic asset allocation percentages of the Model Portfolios without your approval.

Each UMP Program account will be separately managed by CSIM without regard to other UMP Program accounts and assets that the client may hold, either through the UMP Program or outside of the UMP Program. CSIM manages each UMP Program account according to the offering selected (Wrap, or Custom) and the specific account type and model portfolio selected. CSIM does not look across all

strategies that a client may hold in an attempt to coordinate a client's UMP Program accounts or manage them collectively for a different strategy. Therefore, CSIM can provide no assurance regarding the volatility of the "total package" of UMP Program accounts held by a client.

Actual UMP Program account holdings and performance will differ from model portfolio holdings and performance based on a variety of factors, including but not limited to, the length of time the account has been under CSIM's management and prior to that USAA IMCO's management, account size, and individual account restrictions. CSIM will determine the cash allocation of a UMP Program account in our sole discretion.

Some of the Model Portfolios are intended for use with taxable accounts, while others are intended for use with tax-deferred accounts. Certain investment strategies in the UMP Program offer Model Portfolios that invest the fixed income allocation in taxable bonds, investing primarily in bonds whose interest income is subject to federal and state taxes, including but not limited to corporate, government, agency, taxable municipals, and certificates of deposit ("CDs"). Other investment strategies offer Model Portfolios that invest primarily in bonds whose interest income is exempt from federal taxes as well as potentially state and local taxes, including but not limited to general obligation and revenue bonds. In certain circumstances, tax-exempt bond mutual funds and ETFs can invest in taxable municipal bonds which will create taxable income. In addition, any capital gains realized are considered taxable income. The tax-exempt model portfolios also invest in taxable equity investments in the same manner as the taxable model portfolios. Therefore, a tax-exempt investment strategy may still be subject to taxation.

UMP Wrap accounts are available in four different types: USAA Victory Mutual Fund Wrap Program Accounts, Marketplace Fund Wrap Program Accounts, ETF Wrap Program Accounts, and Blend Wrap Program Accounts. The UMP Wrap accounts generally provide the same range of investment styles; however, each type of account varies in the types of investments that can be used to implement the model asset allocation. Specifically, USAA Victory Mutual Fund Wrap Program Accounts are comprised substantially of USAA Victory mutual funds. USAA Victory mutual funds are advised by Victory Capital Management Inc. ("Victory Capital"), which is not affiliated with USAA IMCO, CSIM or Schwab. However, a USAA Victory Mutual Fund Wrap Program model portfolio may invest in a non-USAA Victory mutual fund to seek exposure to an asset class or investment strategy that is not currently available through a USAA Victory mutual fund. In connection with the Acquisition of the assets of USAA IMCO, Schwab agreed that, subject to its fiduciary duties to UMP Program clients, for a period ending July 21, 2021, it would maintain substantially the same proportion of assets in the UMP Program model allocations in mutual funds for which USAA IMCO's former affiliate USAA Asset Management Company (now Victory Capital) provides advisory or sub-advisory services. This agreement creates a conflict of interest.

Marketplace Fund Wrap Program Accounts are comprised of primarily non-USAA Victory mutual funds as well as USAA Victory mutual funds. The ETF Wrap Program Accounts are primarily non-USAA Victory ETFs. The Blend Wrap Program Accounts are comprised of USAA Victory ETFs as well as other non-USAA Victory ETFs and mutual funds. USAA Victory ETFs are advised by Victory Capital, which is not affiliated with USAA IMCO, CSIM or Schwab. CSIM may allocate exposure to alternative investment strategies in both UMP Wrap and UMP Custom accounts.

Without limitation, Model Portfolios available in UMP Wrap may include one or more of the following securities: ETFs and mutual

funds, which include USAA Victory mutual funds and USAA Victory ETFs, CSIM advised money market mutual funds, and ETFs and mutual funds that may concentrate exposure to real estate investment trusts ("REITs"), commodities, or hedging strategies.

Without limitation, Model Portfolios available in UMP Custom may include one or more of the following securities: individual stocks, bonds, mutual funds (including USAA Victory mutual funds, CSIM advised money market mutual funds, and mutual funds that may concentrate exposure to REITs, commodities, or hedging strategies), CDs, ETFs (including USAA Victory ETFs, ETFs that may concentrate exposure in REITs, commodities, or hedging strategies), and/or ADRs.

For UMP Wrap and UMP Custom accounts, certain USAA Victory mutual funds are available only in the UMP Program and are not offered to the general public. CSIM may restrict or expand the types of securities in which the UMP Program invests at its sole discretion, and without prior notice to you. For UMP Wrap and UMP Custom accounts, CSIM will allocate the cash portion of an account to a money market fund managed by CSIM.

We will manage your UMP Program account using the strategic allocation associated with your selected Model Portfolio. Although the UMP Program is not designed for short-term changes in the market, we may adjust the mix of asset classes (tactical shift) based on shorter-term financial considerations. Any change to the strategic allocation of your Model Portfolio will be communicated to you in writing.

In order to take advantage of market opportunities, and to attempt to reduce the volatility and risk associated with a static asset allocation model, we may make tactical adjustments to your strategic allocation that we believe are appropriate for your risk tolerance and our view of current market conditions and opportunities. Your "Current Tactical Allocation" is your long-term strategic allocation modified to reflect our view of current market conditions and opportunities. We may adjust your Current Tactical Allocation periodically when we believe there is a material change in the cyclical direction of the market that presents investment opportunities or raises potential risks. We also may periodically make adjustments to your asset allocation as needed in the event your UMP Program account experiences what we deem to be a material drift away from the target strategic allocation. The number of reallocations that are made will vary from year to year based on our views of market conditions and the overall market cycle. Additionally, we may be limited in our ability to make asset allocation adjustments due to frequent trading restrictions or redemption fee policies of the underlying mutual fund companies. When a reallocation has been made in your UMP Program account, the reallocation will be reflected in your periodic statements.

We manage the asset allocation strategies for the UMP Program accounts by actively monitoring certain factors that we believe influence the overall market cycles. These factors include, but are not limited to, economic factors such as growth rates and inflation rates, the geopolitical environment and global monetary and fiscal policies, and securities market factors such as corporate profits, valuation levels, yields of short-term and long-term bonds, and technical conditions.

Risk of Loss

There are inherent risks to investing in the UMP Program. The following list of risks does not purport to be a complete enumeration or explanation of the risks involved in CSIM's strategies. As the strategies develop and change over time, clients and investors may be subject to additional and different risk factors. No assurance can be made that profits will be achieved or that substantial losses will not be incurred.

Management Risks

CSIM applies its investment techniques and risk analyses in making investment decisions or recommendations for its clients, but there can be no guarantee that they will produce the desired results. In addition, there is no guarantee that a strategy based on historical information will produce the desired results in the future, and, if market dynamics change, the effectiveness of the strategy may be limited. Each strategy runs the risk that investment techniques will fail to produce the desired results. There also can be no assurance that all of the key personnel will continue to be associated with the firm for any length of time.

Investment Risks

Investments in securities, including ETFs and mutual funds and the securities that they in turn invest in, involve various risks, including those summarized below. In addition, each ETF and mutual fund has its own investment style, which may involve risks different from those described below. Clients and prospective clients should be aware that investing in securities involves risk of loss that clients should be prepared to bear.

Model Risks

The UMP Program uses quantitative analyses and/or models. Any imperfections, limitations, or inaccuracies in its analyses and/or models could affect its ability to implement strategies. By necessity, these tools make simplifying assumptions that may limit their effectiveness. Models that appear to explain prior market data can fail to predict future market events. Further, the data used in models may be inaccurate, and/or it may not include the most current information available.

ETF General Risks

ETFs in which the strategy may invest involve certain inherent risks generally associated with investments in a portfolio of underlying securities, including the risk that the general level of underlying security prices may decline, thereby adversely affecting the value of each unit of the ETF. Moreover, an ETF may not fully replicate the performance of its benchmark index because of the temporary unavailability of certain securities in the secondary market or discrepancies between the ETF and the benchmark index with respect to the weighting of securities or the number of securities held. Investing in ETFs carries the risk of capital loss. ETFs are not guaranteed or insured by the FDIC or any other government agency. You can lose money investing in ETFs.

ETFs in which the strategies invest have their own fees and expenses as set forth in the ETF prospectuses. These fees and expenses lower investment returns. Although ETFs themselves are generally classified as equities, the underlying holdings of ETFs can include a variety of asset classes, including, but not limited to, equities, bonds, foreign currencies, physical commodities, and derivatives. A full disclosure of the specific risks of ETFs is located in the respective prospectus of each fund.

ETFs may have exposure to derivative instruments, such as futures contracts, forward contracts, options, and swaps. There is a risk that a derivative may not perform as expected. The main risk of derivatives is that some types can amplify a gain or loss, potentially earning or losing substantially more money than the actual cost of the derivative, or that the counterparty may fail to honor its contract terms, causing a loss for the ETF. Use of these instruments may also involve certain costs and risks such as liquidity risk, interest rate risk, market risk, credit risk, management risk, and the risk that an ETF could not close out a position when it would be most advantageous to do so.

As previously described, USAA Victory ETFs are managed by Victory Capital, an investment adviser registered with the SEC, which is not

affiliated with USAA IMCO, Schwab or CSIM. The USAA Victory ETFs are eligible for inclusion in, and are generally included in, UMP Wrap and UMP Custom accounts (other than USAA Victory Mutual Fund Wrap Program Accounts and Marketplace Fund Wrap Program Accounts). Depending upon certain factors in the ETF selection process, such as the ability to find a non-USAA Victory ETF that meets the investment criteria and that permits investment by UMP Wrap and UMP Custom accounts, CSIM may invest a significant portion, or all, of your UMP Wrap or UMP Custom account in USAA Victory ETFs (other than USAA Victory Mutual Fund Wrap Program Accounts and Marketplace Fund Wrap Program Accounts).

Mutual Fund Risks

Mutual fund managers may base investment decisions for funds on historical information. There is no guarantee that a strategy based on historical information will produce the desired results in the future. In addition, if market dynamics change, the effectiveness of that kind of strategy may be limited. Either of these risks may cause the investment strategy of a particular fund to underperform its benchmark or similar funds. Mutual funds in which the strategies invest have their own fees and expenses as set forth in the fund prospectuses. These fees and expenses lower investment returns.

Mutual funds may have exposure to derivative instruments, such as futures contracts, forward contracts, options, and swaps. There is a risk that a derivative may not perform as expected. The main risk of derivatives is that some types of derivatives can amplify a gain or loss, potentially earning or losing substantially more money than the actual cost of the derivative, or that the counterparty may fail to honor its contract terms, causing a loss for the fund. Use of these instruments may also involve certain costs and risks such as liquidity risk, interest rate risk, market risk, credit risk, management risk, and the risk that a fund could not close out a position when it would be most advantageous to do so.

The value of mutual funds can be impacted by the movement of large positions in and out of a particular fund. Clients may collectively account for a large portion of the assets in certain mutual funds. A decision by CSIM to buy or sell some or all of a particular fund where UMP Program clients hold a significant portion of that fund may negatively impact the value of that fund.

Mutual funds are categorized into those mutual funds that are USAA Victory mutual funds and those that are non-USAA Victory mutual funds. Prior to the Acquisition, USAA IMCO put eligible USAA Victory mutual funds and non-USAA Victory mutual funds (as described below) through a review process to determine those that would be included in the Model Portfolios. USAA IMCO subjected the eligible USAA Victory and non-USAA Victory mutual funds to a periodic screening based on objective, quantitative factors such as performance history, risk metrics, stability and continuity of fund management, fund asset size, expense ratios, and other current public information on the funds and their management. Additional subjective, qualitative analysis such as a review of the fund's underlying philosophy, process, people, style consistency, fund availability, future market and/or economic expectations, and overall fit within the recommended model portfolio is also considered. CSIM will continue to employ a similar review process. Following the Acquisition, non-USAA Victory mutual funds will also include money market funds managed by CSIM.

Non-USAA Victory mutual funds eligible for inclusion in UMP Program accounts include those mutual funds available through Schwab's mutual fund supermarket that are no-load (i.e., no sales charge) or load waived with no (or a waived) redemption and transaction fees.

As previously described, USAA Victory mutual funds are a series of mutual funds managed by Victory Capital, which is not affiliated with

USAA IMCO, Schwab or CSIM. The USAA Victory mutual funds are eligible for inclusion in, and are generally included in, UMP Wrap and UMP Custom accounts (other than ETF Wrap Program Accounts and Blend Wrap Program Accounts). Depending upon certain factors in the mutual fund selection process, such as the ability to find a non-USAA Victory mutual fund that meets the investment criteria and that permits investment by UMP Wrap and UMP Custom accounts, we may invest a significant portion, or all, of your UMP Wrap or UMP Custom account in USAA Victory mutual funds (other than ETF Wrap Program Accounts and Blend Wrap Program Accounts).

For UMP Wrap or UMP Custom accounts CSIM will allocate the cash portion of an account to a CSIM managed money market mutual fund. CSIM will determine the cash allocation of a UMP Program account in our sole discretion. If the liquidity of a money market mutual fund significantly decreases (as during a time of significant market stress), the board of trustees of the money market mutual fund may impose a temporary fee on redemptions, referred to as a "liquidity fee," or impose a temporary halt to redemptions, referred to as a "redemption gate." For UMP clients allocated to a money market mutual fund, you should be aware that if liquidity fees or redemption gates were to be imposed, it could impact the ability to settle transactions in your UMP Program account and result in extra fees or delays in liquidating your assets in the money market mutual fund.

Prior to the Acquisition, if a USAA Victory mutual fund and another similar non-USAA Victory mutual fund were being considered for investment in a Model Portfolio, USAA IMCO could recommend or select the USAA Victory mutual fund for inclusion in your UMP Wrap or UMP Custom account even if the USAA Victory mutual fund has lower performance or higher fees relative to the non-USAA Victory mutual fund against which it is being compared, based on factors such as USAA IMCO's conviction regarding a particular fund's strategy or future performance. Therefore, using the USAA Victory mutual fund may result in a material difference in your UMP Wrap or UMP Custom account performance. After the acquisition, CSIM will continue to employ a similar review process.

Market/Systemic Risks

Financial markets rise and fall in response to a variety of factors, sometimes rapidly and unpredictably. Markets may be impacted by economic, political, regulatory and other conditions, including economic sanctions and other government actions. In addition, the occurrence of global events, such as war, terrorism, environmental disasters, natural disasters or epidemics, may also negatively affect the financial markets. As with any investment whose performance is tied to these markets, the value of an investment in the fund will fluctuate, which means that an investor could lose money over short or long periods.

Asset Allocation/Strategy/Diversification Risks

The asset allocation decisions can result in more portfolio concentration in a certain asset class or classes, which could reduce overall return if the concentrated assets underperform expectations. The more aggressive the strategy selected, the more likely the portfolio will contain larger weights in riskier asset classes, such as equities. The asset classes in which the strategy seeks investment exposure can perform differently at any given time (as well as over the long term), so the strategy will be affected by its allocation among the various asset classes. Depending on market conditions, there may be times where diversified portfolios perform worse than less-diversified portfolios.

Geographic Concentration Risk

Portfolios concentrated in any one geographic region can be more susceptible to that region's political and economic risk. For example, a portfolio that is concentrated in the United States will be more susceptible to the United States' political and economic risk, as compared to a more globally diversified portfolio.

Trading/Liquidity Risks

A particular investment may be difficult to purchase or sell or may become difficult to sell after being purchased for a client account. CSIM may be unable to sell securities on behalf of a client at an advantageous time and/or price due to then-existing trading market conditions.

Large Investment Risks

Clients may collectively account for a large portion of the assets in certain ETFs or mutual funds. A decision by CSIM to buy or sell some or all of a particular ETF or mutual fund where clients hold a significant portion of such may negatively impact the value of that security.

Counterparty Risks

There may be a risk of an executing broker failing to deliver securities, especially due to the large volume of step-out transactions for the Windhaven Strategies and ThomasPartners Strategies. This may result in a loss to the client. CSIM, working with Schwab, will attempt to mitigate trading counterparty risk through its broker selection program described in "Brokerage Practices."

Custodian Risks

Schwab is a Securities Investor Protection Corporation ("SIPC") member brokerage firm and maintains SIPC protection. SIPC offers protection of up to \$500,000, including a \$250,000 limit for cash, if a member brokerage firm fails. SIPC covers most securities, such as stocks, bonds, ETFs, and mutual funds, but does not protect against market loss.

Tax Risks

The UMP Program is not designed to address specific tax objectives. Ongoing investment income, capital gains, capital losses, and miscellaneous deductions for some ETFs, including, but not limited to, certain commodity and currency ETFs, are reported annually on the Schedule K-1, and when certain commodity ETFs are sold in a taxable account, proceeds will be reported on Form 1099-B. For those limited ETFs (e.g., commodity and currency), the Schedule K-1 is mailed separately to clients each year and needs to be included in the clients' income tax returns. In cases where the entity generating the Schedule K-1 files for a tax extension beyond April 15, clients may receive their Schedule K-1 after the due date for their income tax return. Individual taxpayers who do not request a filing extension may need to file an amended federal and/or state tax return if they receive their Schedule K-1 after filing their original return. Also, gains and losses associated with some commodities may be taxed differently than standard short-term and long-term capital gains and losses. Clients should consult a professional tax advisor for help with their unique situations.

UMP Custom Tax Gain/Loss Harvesting Risks

Only UMP Custom clients are able to request limited tax gain or loss harvesting opportunities in their accounts. CSIM can accommodate tax gain/loss harvest requests. The request is subject to CSIM approval, and CSIM reserves the right to decline the request if, in its discretion, the security or market changes are such that the requested action is not or is no longer appropriate for tax harvesting.

There is no guarantee that a client tax gain/loss harvesting request will reduce, defer, or eliminate the tax liability generated by a client's investment portfolio in any given tax year. Clients should consult a professional tax advisor for help with their unique situations.

There are several investment-related risks associated with client-requested tax gain/loss harvesting for their UMP Custom account. There is potential that the gain/loss request may: (i) negatively affect the overall performance of a client's portfolio; (ii) prevent a client's account from being included in large block trades; instead, the account will be traded separately afterward, which could result in an execution price better or worse than the execution price of the large block trade; (iii) result in a temporary overweight and/or underweight of certain sectors, securities, and/or cash in a client's portfolio; and (iv) result in disallowed tax losses since CSIM will not consider transactions 30 days prior to its harvesting transactions and will only consider transactions 30 days following its harvesting transactions in the identified account, since CSIM will not consider any other account that the client may have. CSIM may repurchase securities after tax gain harvesting or after the end of the tax loss "wash sale" period at a price higher than that for which they were sold. Securities sold for the purpose of tax loss may or may not be repurchased by CSIM following the 30-day wash sale period. CSIM cannot prevent wash sales that may occur in other accounts besides the one in which the harvest was requested as a result of the requested gain/loss harvesting activity.

A wash sale is the sale at a loss and purchase of the same or substantially similar security within 30 days of each other. If a wash sale transaction occurs, the Internal Revenue Service may disallow or defer the loss for current tax reporting purposes. More specifically, the wash sale period for any sale at a loss consists of 61 calendar days: the day of the sale, the 30 days before the sale, and the 30 days after the sale. The wash sale rule postpones losses on a sale if replacement shares are bought around the same time.

CSIM will harvest gains and/or losses at the security level only and will not take tax lots into consideration. This means there is potential for a gain to be generated with the sale of the requested security position, despite the security being at a loss overall when combining all tax lots. This may result in partially offsetting the loss being generated and could result in taxes being due on the gains from the sale. This also means that all shares held in this account for the requested security will be sold.

There is the risk that the investment management activity in the UMP Custom client's account subsequent to the tax gain/loss sale may result in additional realized gains or losses that partially or completely offset the losses realized from the tax gain/loss sale requested.

Equity-Related Risks

General Risks

The prices of equity securities, and thus the value of ETFs or mutual funds that invest in them, will rise and fall. These price movements may result from factors affecting individual companies, industries, or the securities market as a whole. Individual companies may report poor results or be negatively affected by industry and/or economic trends and developments. The prices of securities issued by such companies may suffer a decline in response. In addition, the equity market tends to move in cycles, which may cause stock prices to fall over short or extended periods of time.

Large- and Mid-Cap Risks

Large- and/or mid-cap U.S. stocks, along with mutual funds and ETFs that focus on large- and/or mid-cap segments of the U.S. stock market, bear the risk that they tend to go in and out of favor based on market and economic conditions. However, stocks of mid-cap

companies tend to be more volatile than those of large-cap companies because mid-cap companies tend to be more susceptible to adverse business or economic events than larger, more established companies. During a period when large- and/or mid-cap U.S. stocks fall behind other types of investments—bonds or small-cap stocks, for instance—the performance of the portion of the investment strategies invested in large- and/or midcap stocks may lag the performance of these other investments.

Small-Cap and International Risks

Historically, small-cap and international stocks have been riskier than large- and mid-cap U.S. stocks (also see the “Foreign Investment–Related Risks” section below for additional information). During a period when small-cap and/or international stocks fall behind other types of investments—U.S. large- and mid-cap stocks, for instance—the performance of the portion of the investment strategies invested in small-cap or international stocks may lag the performance of these other investments.

Fixed Income–Related Risks

General Risks

Bond markets rise and fall daily, and fixed income investments, which generally also include instruments with variable or floating rates (including cash and cash-like investments), are subject to various risks. As with any investment whose performance is tied to bond markets, the value of a fixed income investment, ETF, or mutual fund will fluctuate, which means that the client could lose money.

Interest Rate Risks

When interest rates rise, bond prices usually fall, and with them the value of an ETF or mutual fund holding the bonds. A decline in interest rates generally causes bond prices to rise, and with them potentially the value of a bond fund or ETF, but could also hurt the performance of an ETF or mutual fund by lowering its yield (which could increase reinvestment risk). The longer the duration of the investments held by an ETF or mutual fund, the more sensitive to interest rate movements its value is likely to be.

Credit Risks

A decline in the credit quality of a fixed income investment, whether real or perceived, could cause the value of a fixed income security, ETF, or mutual fund to fall. The security, ETF, or mutual fund could lose value if the issuer or guarantor of an investment fails to make timely principal or interest payments or otherwise honor its obligations. The emphasis of a fixed income strategy on relatively higher credit quality and preservation of capital also could cause a security, ETF, or mutual fund to underperform certain other types of bond investments, particularly those that take greater maturity and credit risks.

High-Yield Risks

Investments in ETFs or mutual funds that hold high-yield securities and unrated securities of similar credit quality (sometimes called junk bonds) are subject to greater levels of credit and liquidity risks. High-yield securities and the ETFs or mutual funds that invest in them may be considered speculative.

Government Securities Risks

Many U.S. government securities are not backed by the full faith and credit of the United States government, which means they are neither issued nor guaranteed by the U.S. Treasury. Certain issuers of securities, such as the Federal Home Loan Banks (“FHLB”), maintain limited lines of credit with the U.S. Treasury. Securities issued by other issuers, such as the Federal Farm Credit Banks Funding

Corporation (“FFCB”), are supported solely by the credit of the issuer. There can be no assurance that the U.S. government will provide financial support to securities of its agencies and instrumentalities if it is not obligated to do so under law.

Bank Loans

Investments in ETFs or mutual funds that hold bank loans are typically below investment grade credit quality and may be subject to more credit risk, including the risk of non-payment of principal or interest. Most bank loans are floating rate, with interest rates tied to LIBOR or another short-term reference rate; substantial increases in interest rates may make it more difficult for issuers to service their debt and cause an increase in loan defaults. Bank loans are typically secured by collateral posted by the issuer, or guarantees of its affiliates, the value of which may decline and be insufficient to cover repayment of the loan. Many loans are relatively illiquid or are subject to restrictions on resales, have delayed settlement periods, and may be difficult to value, which could have an adverse impact on the ability of the ETF or mutual fund to sell loans at an advantageous time and/or price. Loans are also subject to maturity extension risk and prepayment risk.

State and Regional Risks

To the extent that a security, ETF, or mutual fund invests in securities from a given state or geographic region, its value and performance could be affected by local, state, and regional factors, including erosion of the tax base and changes in the economic climate. National governmental actions, such as the elimination of tax-exempt status, also could affect performance. In addition, an ETF or mutual fund may be more sensitive to adverse economic, business, or political developments if a substantial portion of it is invested in municipal securities that are financing similar projects.

Foreign Risks

Investments in ETFs or mutual funds that hold securities of foreign issuers or securities with credit or liquidity enhancements provided by foreign entities may involve certain risks, such as adverse changes in foreign economic, political, regulatory, and other conditions; differing accounting, auditing, financial reporting, and legal standards and practices; differing securities market structures; and higher transaction costs. In addition, sovereign risk, or the risk that a government may become unwilling or unable to meet its loan obligations or guarantees, could increase the credit risk of financial institutions connected to that particular country.

Foreign Investment–Related Risks

General Risks

Investments in securities of foreign issuers or ETFs or mutual funds that hold securities of foreign issuers may involve certain risks that are greater than those associated with investments in securities of U.S. issuers. These include risks of adverse changes in foreign economic, political, regulatory, and other conditions; changes in currency exchange rates or exchange control regulations (including limitations on currency movements and exchanges); differing accounting, auditing, financial reporting, foreign taxes, and legal standards and practices; differing securities market structures; differing trading and settlement practices; ownership restrictions; and higher transaction costs. Foreign securities also include ADRs, Global Depositary Receipts (GDRs) and European Depositary Receipts, which may be less liquid than the underlying shares in their primary trading market and GDRs, many of which are issued by companies in emerging markets, may be more volatile.

Emerging Markets Risks

These and other risks (e.g., nationalization, expropriation, or other confiscation of assets of foreign issuers) are greater for those securities, ETFs, or mutual funds investing in companies tied economically to emerging countries, the economies of which tend to be more volatile than the economies of developed countries.

Frontier Markets Risks

The risks associated with investing in securities, ETFs, or mutual funds that hold foreign or emerging markets generally are magnified in frontier markets, also known as “next emerging” markets. Some frontier markets may operate in politically unstable regions of the world and may be subject to additional geopolitical/disruption-of-markets risks.

Geopolitical/Disruption-of-Markets Risks

Geopolitical events may adversely affect global economies and markets and thereby decrease the value of and/or the ease of trading those securities ETFs or mutual funds invested in those affected markets. Those events as well as other changes in foreign and domestic economic and political conditions could adversely affect the value of a strategy’s investments.

Currency Risks

Fluctuations in exchange rates may adversely affect the value of ETFs or mutual funds that hold foreign currency holdings and investments denominated in foreign currencies.

Other Asset Classes Related Risks

Commodities Risks

Commodities involve unique risks that may be distinct from those that affect stocks and bonds, including, but not limited to, worldwide supply and demand factors, weather conditions, currency movements, and international government policies regarding commodity reserves and choice of currency for commodity pricing. Commodities investments may also involve unique risks inherent to investing in derivatives, which may include basis, roll, liquidity, and regulatory risks. A detailed explanation of the risks is available in the prospectus of the respective commodity fund. Commodity pools may be subject to different regulatory requirements than traditional funds governed by the Investment Company Act of 1940.

Hard Asset Risks

The production and distribution of hard assets, such as precious metals, oil and gas, real estate, and/or agricultural commodities, may be affected by geopolitical and environmental factors and are cyclical in nature. During periods of economic or financial instability, hard asset securities and other instruments may be subject to broad price fluctuations, reflecting volatility of energy and basic materials prices and possible instability of supply of various hard assets. Hard asset securities, hard asset companies, and other instruments may also experience greater price fluctuations than the relevant hard asset. Therefore, the return on hard asset securities can deviate from that of the hard asset itself.

Real Estate Risks

Real estate–related investments (and the ETFs or mutual funds that hold them) may be adversely affected by factors affecting the real estate industry, which may include changes in interest rates and social and economic trends. Real Estate Investment Trusts (“REITs”) may also be subject to the risk of fluctuations in income from underlying real estate assets, poor performance by the REITs’ manager, prepayments and defaults by borrowers, adverse changes

in tax laws, and, with respect to U.S. REITs, their failure to qualify for the special tax treatment granted to REITs under the Internal Revenue Code of 1986 and/or to maintain exempt status under the Investment Company Act of 1940.

Limitations of Disclosure

The foregoing list of risks does not purport to be a complete enumeration or explanation of the risks involved in CSIM’s strategies. As the strategies develop and change over time, clients and investors may be subject to additional and different risk factors. No assurance can be made that profits will be achieved or that substantial losses will not be incurred.

Disciplinary Information

Charles Schwab & Co., Inc., Charles Schwab Investment Management, Inc. and/or Schwab Investments (together, “Schwab” for this section only) reached agreements with the United States Securities and Exchange Commission (“SEC”), the Financial Industry Regulatory Authority (“FINRA”), the Illinois Secretary of State, Securities Department (“Illinois”), and the Connecticut Department of Banking, Securities and Business Investments Division (“Connecticut”) to settle matters related to the Schwab YieldPlus Fund® (the “Yield Plus Fund”) and/or Schwab Total Bond Market Fund (the “Bond Fund,” and together with Yield Plus Fund, the “Funds” for this section only).

As part of the SEC settlement, the SEC found that Schwab violated certain investment-related laws and regulations related to the offer, sale and management of the Funds from 2005 through 2008. In particular, the SEC found that Schwab: (1) deviated from the Funds’ concentration policy with respect to investments in non-agency mortgage-backed securities, without shareholder approval; (2) made materially misleading statements and omissions about the Yield Plus Fund and its associated risks before and during the decline of its net asset value (“NAV”); (3) materially understated the Yield Plus Fund’s weighted average maturity (“WAM”) in certain instances; (4) willfully aided and abetted misstatements and omissions appearing in Yield Plus Fund sales materials and other documents; and (5) lacked policies and procedures reasonably designed to prevent the misuse of material nonpublic information about the Yield Plus Fund. Without admitting or denying these allegations, Schwab agreed to pay a total of approximately \$118,944,996 in disgorgement of fees, penalties and interest. The SEC settlement was approved by the U.S. District Court for the Northern District of California on February 16, 2011.

The amount paid by Schwab pursuant to the SEC settlement included approximately \$18,000,000 paid by Schwab in settlement of the FINRA matter in which FINRA made related factual allegations against Schwab and found that Schwab’s conduct violated FINRA’s just and equitable principles of trade and its rules pertaining to communications with the public and supervision.

Schwab also agreed to pay approximately \$8,567,364 in settlement of the Illinois matter, and \$2,800,000 in settlement of the Connecticut matter, in which those states made related factual allegations against Schwab and found that Schwab’s conduct violated Illinois and Connecticut laws and regulations relating to the supervision of its employees and the maintenance of written procedures reasonably designed to comply with securities laws and regulations. The amounts paid to Illinois and Connecticut were included in the settlement with the SEC.

Schwab and certain affiliated entities and individuals (the “Schwab Parties”) were named as defendants in a number of Yield Plus Fund-related class action lawsuits filed in the United States District Court for the Northern District of California in 2008. These lawsuits were consolidated into a single class action complaint that alleged violations of state law and federal securities law similar to those

described above. The Parties entered into a settlement agreement to settle the plaintiffs' federal securities law claims for approximately \$200,000,000 and the plaintiffs' California law claims for approximately \$35,000,000. On April 19, 2011, the court entered an order granting plaintiffs' and defendants' motions for final approval of the settlement agreements.

Other Financial Industry Activities and Affiliations

As a wholly owned subsidiary of CSC, CSIM leverages the resources of CSC, Schwab, and their affiliated companies, such as personnel including, but not limited to, its Chief Executive Officer ("CEO") (also CEO of CSIA, an affiliated investment adviser); Chief Compliance Officer ("CCO"); Chief Legal Officer; legal and compliance support; sales, marketing, technology, operations, finance, human resources, and risk management personnel. CSIM pays Schwab for the services of certain employees and for the facilities and equipment necessary to enable it to provide advisory services to clients. CSIM, CSIA and Schwab personnel have reporting relationships to personnel of affiliated entities. These arrangements and others noted below create the potential for conflicts of interest to arise. These potential conflicts of interest are governed by various policies adopted by CSIM. For example, CSIM has adopted policies and procedures reasonably designed to protect against the misuse of information (and mitigate potential conflicts of interest) whether among CSC-affiliated entities or entities or individuals outside of CSC and its affiliates. Other wholly owned subsidiaries of CSC are engaged in investment advisory, brokerage, trust, custody, or banking services.

Charles Schwab & Co., Inc.

CSIM is under common control with Schwab, which is both a registered broker-dealer and a registered investment adviser, and a wholly-owned subsidiary of CSC. Schwab serves as the principal underwriter for certain Registered Funds managed by CSIM but does not receive any compensation in that capacity. However, Schwab receives recordkeeping, shareholder servicing and other administrative servicing fees from certain Registered Funds managed by CSIM.

CSIM pays Schwab an annual fee to obtain the Schwab Equity Ratings used in its management of the equity strategies for certain Registered Funds. If the Schwab Equity Ratings were no longer available, CSIM would need to significantly alter its methods of analysis for these Registered Funds.

Schwab, which is also an insurance agency, offers certain Registered Funds managed by CSIM as part of its insurance product offerings.

Schwab sponsors, develops, coordinates the calculation of and maintains the Schwab 1000 Index. Pursuant to a licensing agreement between Schwab and CSIM, Schwab grants a license to an ETF ("self-indexing ETF") that is a series of Schwab Strategic Trust and is managed by CSIM, to use the Schwab 1000 Index and related intellectual property at no cost to Schwab Strategic Trust or the self-indexing ETF. Schwab does not provide recommendations to the self-indexing ETF using the Schwab 1000 Index regarding the purchase or sale of specific securities. In addition, Schwab will not provide any information relating to changes to the Schwab 1000 Index methodology for the inclusion or exclusion of component securities or methodology for the calculation or the return of component securities to the self-indexing ETF in advance of a public announcement of such changes by Schwab. The Schwab 1000 Index is used by another Registered Fund managed by CSIM. That Registered Fund, like the self-indexing ETF, seeks to track the performance of the Schwab 1000 Index by investing in the

constituents of such index or a representative sample of such constituents of the index. Consistent with the self-indexing ETF's exemptive relief, such Registered Fund will not engage in creation unit transactions with the self-indexing ETF.

Investment advisers recommended or selected by CSIM to act as (i) sub-advisers for Registered Funds advised by CSIM, or (ii) investment advisers of mutual funds or ETFs in which the funds-of-funds or SMAs that CSIM advises invest, may have a business relationship with Schwab whereby Schwab has agreed to make mutual funds advised by such investment advisers available through Schwab Mutual Fund OneSource platform. Schwab receives fees from mutual funds and/or their affiliates for the services Schwab provides in connection with Schwab Mutual Fund OneSource. CSIM does not take into consideration whether an adviser participates in these platforms when making its recommendations or selections. Schwab also makes available certain Registered Funds advised by CSIM through its Schwab Mutual Fund OneSource platform.

In its role as sponsor of the SMP Program, CSIM's affiliate, Schwab, sets the target asset allocations for each SMP Program portfolio and creates the parameters that determine mutual fund and ETF eligibility for the SMP Program. Although CSIM does not favor its own Registered Funds, or disfavor any third-party mutual fund or ETF, in its selection of investments or allocation among investments for the SMP Program portfolios, the parameters and eligibility criteria created by Schwab are designed, in part, to favor certain CSIM managed Registered Funds and to disfavor certain third-party mutual funds and ETFs. Schwab has a financial interest in certain Registered Funds because it or its affiliates receive advisory and recordkeeping, shareholder servicing and other administrative servicing fees from those Registered Funds. This results in higher overall compensation to Schwab, CSIM, and the ultimate parent entity, CSC. Schwab also receives fees from third party funds (or their affiliates) in the SMP model portfolios for record keeping, shareholder services, and other administrative services. The aggregate fees Schwab or its affiliates receive from the Registered Funds may be greater than the fees Schwab receives from third party funds.

If a client's account(s) is custodied at Schwab, cash in the account(s), whether as an investment holding, or while awaiting pending investment or distribution, may be invested in: (1) a money market fund that is managed by CSIM or distributed by Schwab; (2) a sweep vehicle sponsored by Schwab Bank; or (3) a Schwab One® product (collectively, "Schwab Cash Vehicles"). In addition, Direct Client accounts may also have investments in CSIM managed Registered Funds. This presents a conflict of interest. The CSIM Fees will be adjusted relative to the Schwab Cash Vehicle and CSIM managed Registered Funds for retirement accounts, including IRAs and accounts subject to ERISA. CSIM reserves the right to change the manner in which it makes accommodations, to the extent permitted by applicable law. More information about Schwab Cash Vehicles may be found in clients' brokerage account agreement(s) with Schwab.

CSIM serves as an investment manager on the Windhaven Strategies and ThomasPartners Strategies available in the Managed Account Programs sponsored by Schwab and other programs sponsored by other firms. The Schwab Managed Account Programs include, but are not limited to, the following Schwab wrap fee programs: (i) Charles Schwab & Co., Inc. – Managed Account Access®, and (ii) Charles Schwab & Co., Inc. – Managed Account Connection®. CSIM receives from the program sponsor a fee for the investment management services it provides for the Windhaven Strategies and ThomasPartners Strategies. Each program sponsor has prepared a brochure which contains detailed information about its wrap fee program, including the wrap fee charged. Copies of each brochure are available from the program sponsor upon request.

Schwab effects securities transactions for clients in the SMP Program, UMP Program, Windhaven Strategies and ThomasPartners Strategies on an agency basis. Windhaven Strategies and ThomasPartners Strategies wrap fee program clients should note that over time only a small portion of transactions, specifically maintenance trades, are executed for their accounts through the program sponsor.

In connection with the SMP Program, SIP, ThomasPartners Strategies and Windhaven Strategies, CSIM provides Schwab with composite performance reporting data resources and support, for which CSIM is paid a fee.

Schwab sponsors the advisory services Schwab Intelligent Portfolios[®] ("SIP") and Schwab Intelligent Portfolios Premium™ ("SIP Premium" or the "SIP Premium Program") (collectively, "Schwab Intelligent Portfolios Solutions™"). SIP is an automated discretionary investment advisory service that offers clients a diversified portfolio based on their stated investment objectives and risk tolerance. SIP Premium is a hybrid advisory service that combines financial planning and guidance from Schwab planning consultants with discretionary portfolio management through SIP. SIP portfolios may include ETFs managed by CSIM, for which CSIM receives investment advisory fees. SIP is further described below.

Charles Schwab, Hong Kong, Ltd.

Charles Schwab, Hong Kong, Ltd. has been appointed the Hong Kong representative of Charles Schwab Asset Management (Ireland) Limited ("CSAMIL") and is authorized by CSAMIL to receive requests from Hong Kong investors for subscriptions, redemptions and exchange of shares of the non-U.S. fund advised by CSIM. Charles Schwab, Hong Kong, Ltd. is a registered securities dealer that is regulated by the Hong Kong securities and futures commission.

Pooled Investment Vehicles

CSIM provides investment advice to a number of Registered Funds and a non-U.S. fund, and may be deemed to control such funds, although CSIM disclaims any control relationship. CSIM also makes recommendations in connection with the management of certain collective investment trusts although Charles Schwab Trust Bank ("CSTB") retains ultimate investment discretion over those funds.

Charles Schwab Investment Advisory, Inc.

CSIM is under common control with CSIA, a registered investment adviser. CSIM pays CSIA an annual fee to obtain CSIA's asset allocation models which are used in the management of certain Registered Funds.

CSIA provides portfolio management services to SIP. SIP is an automated discretionary investment advisory service that offers clients a diversified portfolio based on their stated investment objectives and risk tolerance. SIP Premium is a hybrid advisory service that combines financial planning and guidance from Schwab planning consultants with discretionary portfolio management through SIP. SIP portfolios may include Schwab ETFs managed by CSIM, for which CSIM receives investment advisory fees. CSIM provides CSIA with composite performance reporting data resources and support in connection with the SMP Program, SIP, ThomasPartners Strategies and Windhaven Strategies, for which CSIM is paid a fee. CSIM also provides CSIA with trade execution services for SIP, under an inter-company agreement. CSIM directs these trades to Schwab. In addition, CSIM provides proxy voting services to CSIA under an inter-company agreement. CSIM pays CSIA for the services of certain employees primarily providing sales and marketing services.

Charles Schwab Trust Bank

CSIM is under common control with CSTB. CSIM provides non-discretionary investment management advice to CSTB pursuant to an agreement between CSIM and CSTB with respect to collective investment trusts maintained and advised by CSTB. CSTB, however, retains the authority to accept or reject CSIM's recommendations. In addition, CSIM provides administrative and proxy voting services to, and receives compensation from, CSTB. CSTB further provides custodial and other trust services to certain of Schwab's customers and affiliates. CSTB provides directed trust and custody services to employee benefit or similar types of plans, and makes certain Registered Funds advised by CSIM available to these clients.

Charles Schwab Asset Management (Ireland) Limited

CSIM provides discretionary investment advisory services to CSAMIL, an Irish limited liability management company under common control with CSIM, with respect to a non-U.S. pooled investment vehicle ("non-U.S. fund") managed by CSAMIL and receives compensation from CSAMIL with respect to the non-U.S. fund.

Charles Schwab Trust Company

CSIM is under common control with Charles Schwab Trust Company ("CSTC"). Upon request from CSTC, CSIM may offer access to some of its SMP Program strategies and ThomasPartners Strategies to CSTC in connection with the management of trust assets. CSIM also provides proxy voting guidance to CSTC under an inter-company agreement.

Code of Ethics, Participation or Interest in Client Transactions and Personal Trading

Code of Ethics

General

CSIM has adopted a code of ethics (the "Code") pursuant to Rule 204A-1 under the Investment Advisers Act of 1940, as amended from time to time. The Code sets forth standards of business conduct that reflect CSIM's fiduciary obligations to its clients and requires CSIM employees to comply with all applicable laws, rules and regulations and promptly report any violation of the Code to a supervisor or CSIM's CCO or their designee. The Code also requires CSIM's officers, directors, employees, contractors and any person who is determined to have access to non-public information regarding any client or CSIM ("access persons") to (i) report, and CSIM to review, personal securities transactions and securities holdings periodically, (ii) pre-clear transactions in covered securities, and (iii) confirm compliance with the provisions of the Code on a periodic basis. Covered securities do not include direct obligations of the U.S. government, high quality short-term debt instruments, investments in non-Schwab affiliated 529 college savings plans, investment in the Schwab Fund for Charitable Giving, and shares of affiliated and non-affiliated money market funds. The Code may be changed as necessary to remain current with regulatory requirements and internal policies and procedures.

Material Non-Public Information

The Code prohibits access persons from disclosing portfolio transactions or any other material non-public information to anyone outside of CSIM, except as required to effect securities transactions for clients, and from using material non-public information for personal profit or to cause others to profit. Employees are also prohibited from engaging in deceptive conduct in connection with the purchase or sale of securities for client accounts.

Gifts and Business Entertainment

CSIM access persons may not give or accept gifts or business entertainment that violate applicable laws or create a conflict of interest or the appearance of impropriety.

A client or prospective client may obtain a copy of CSIM's Code without charge by calling CSIM at (877) 824-5615.

Participation or Interest in Client Transactions

CSIM or Schwab may recommend that a client purchase securities of CSC, the parent company of both CSIM and Schwab. Certain Registered Funds managed by CSIM may purchase securities in an underwriting in which Schwab participates, to the extent consistent with the Investment Company Act of 1940, as amended, and the rules and regulations thereunder. Schwab, as an insurance agency, may offer to advisory clients of Schwab insurance products that offer Registered Funds managed by CSIM as part of the insurance product offerings.

Schwab sponsors the SMP Program and receives compensation from ETFs and mutual funds held in SMP Program accounts. This compensation is in addition to the explicit asset-based fee that the SMP Program clients pay to Schwab. In addition, CSIM earns compensation from any Registered Funds managed by CSIM held in the SMP Program. As a result, CSIM has a conflict of interest in selecting such Registered Funds, which pay compensation to CSIM. SMP Program clients receive detailed disclosures about Schwab's and CSIM's SMP Program-related compensation in Schwab's Disclosure Brochure for Schwab Managed Portfolios™.

CSIM has a conflict of interest because it selects ETFs and mutual funds, including Registered Funds, for various client accounts in the UMP Program, SMP Program, ThomasPartners Strategies and Windhaven Strategies and also for certain funds-of-funds. Other affiliates of CSIM may buy or sell the same securities for client accounts. These are all inherent conflicts of interest within and among CSIM, Schwab, and its affiliates. CSIM mitigates these conflicts of interest through its policies and procedures, which include the evaluation of the selection and investment in ETFs and mutual funds, including Registered Funds, consistent with CSIM's fiduciary duty. Subject to Schwab's oversight as the SMP Program sponsor, the investment decision-making processes of CSIM portfolio management teams are separate and independent from Schwab.

When recommending that client accounts invest in Registered Funds managed by CSIM with multiple share classes, CSIM will recommend that such client accounts invest in the lowest cost share class for which the client accounts are eligible. As noted above, the fees CSIM receives from the SMAs will be adjusted relative to the CSIM managed Registered Funds for retirement accounts, including IRAs and accounts subject to ERISA.

Schwab, a related person of CSIM, is a registered broker-dealer that effects securities transactions for its brokerage customers. Schwab may act as a principal or agent in these transactions. In the normal course of the conduct of its business as a broker-dealer, Schwab may enter into purchase and sale transactions in securities that CSIM has recommended to its clients.

CSC, Schwab and CSTB may invest for the benefit of their own accounts in the same securities that CSIM recommends to its clients. These affiliates may buy or sell securities at the same time that CSIM clients are buying or selling the same security and may take positions that are the same or contrary to one that CSIM has recommended. In addition, directors, officers and employees of CSIM

may buy or sell for themselves (through personal accounts or through accounts of which they are direct or indirect beneficiaries) securities that are also recommended to, or purchased or sold on behalf of, clients.

Personal Trading

CSIM and its affiliates have established policies and procedures designed to prevent the exchange of information between employees at each organization relating to securities holdings and possible trades. Additionally, the personal securities transactions of CSIM's access persons are subject to the Code, which is designed to detect and mitigate or prevent conflicts of interest and unlawful practices that may arise in connection with an access person's personal securities transactions. For example, as described above, the Code requires periodic reporting and review of personal securities transactions and securities holdings. Furthermore, the Code requires access persons to obtain prior approval from CSIM compliance prior to engaging in a security transaction except for certain types of transactions deemed not to present conflicts of interest with CSIM's advisory activities on behalf of its clients ("Exempted Transactions"), such as purchases pursuant to an automatic investment plan. Access persons are restricted from executing personal transactions in securities, except for Exempted Transactions, when they know or should have known at the time that there is a pending "buy" or "sell" order in the same security for any client account. Portfolio managers are subject to a blackout period of 7 calendar days for both when a security is traded, or is expected to be traded on behalf of a client account and after a security has been traded on behalf of a client. In addition, certain access persons are prohibited from realizing a profit from purchasing and selling, or selling and purchasing, the same security on a short term basis. All access persons are also restricted from executing a personal transaction in securities when the access person has material non-public information regarding the security or issuer, including affiliated money market funds. Certain personal transactions in securities may be subject to further review by CSIM's CCO or their designee.

Brokerage Practices

CSIM operates separate trading groups with one trading group supporting the Registered Funds, collective investment trusts and the non-U.S. fund (the "Pooled Investment Vehicle Trading Group") and a second trading group supporting the UMP Program, SIP, the SMP Program, Windhaven Strategies and ThomasPartners Strategies (the "SMA Trading Group," and together with the Pooled Investment Vehicle Trading Group, the "Trading Groups"). Each Trading Group trades solely the products and strategies for which it is designated. The SMA Trading desk also provides trading services to SIP, which is managed by CSIA.

CSIM has established informational barriers and procedures that seek to prohibit the personnel of one Trading Group from communicating or distributing any non-public information related to the trading activities of a product or strategy it supports (including information regarding pending orders for clients), to personnel of another Trading Group, or supporting a product or strategy serviced by that Trading Group.

Consequently, CSIM generally does not coordinate trading among Trading Groups and, therefore, will at times execute trades for one client from one Trading Group that differ from, or take the opposite side of, trades executed on behalf of another client from another Trading Group. Each Trading Group seeks to obtain best execution on all orders it originates; however, clients serviced by different Trading Groups could receive or appear to receive more favorable outcomes.

CSIM does not aggregate trades or seek opportunities for cross-transactions between client accounts serviced by different

Trading Groups. Accordingly, each Trading Group will generally aggregate and allocate orders only among those clients that it services and independently of the other Trading Group. The following discusses CSIM's trading practices with respect to the SMA Trading Group. A discussion of the Pooled Investment Vehicles Trading Group trading practices is included in the disclosure brochure for the pooled investment vehicles.

Selecting or Recommending Broker-Dealers – SMA Trading Group

CSIM seeks to obtain the best execution for clients' portfolio transactions and will evaluate the quality and cost of services received from broker-dealers/custodians on a periodic and systematic basis. Factors evaluated include execution price, transaction fees, commissions, mark-ups and mark-downs, or brokerage fees ("Brokerage Fees"), promptness and reliability of execution, accuracy of trades, ability to place trades in difficult markets, ability to source liquidity, and confidentiality. In seeking best execution, CSIM considers whether the transaction represents the best qualitative and quantitative execution under the circumstances, which is not solely determined by the lowest brokerage fee available. Brokerage Fees are generally considered to include transaction fees, commissions, or mark-ups and mark-downs on the purchase and sale of securities. CSIM does not consider the receipt of client referrals when selecting or evaluating broker-dealers used for client transactions.

Soft Dollars

CSIM generally will not enter into formal soft-dollar arrangements with brokers to obtain brokerage or research services in exchange for brokerage commissions paid by advised accounts. However, CSIM does receive various forms of eligible proprietary research that is bundled with brokerage services at no additional cost from certain of the brokers with whom CSIM executes equity or fixed income trades. These include brokers CSIM is affiliated with such as Schwab or from participation Broker/Custodian-Related Programs for the Windhaven Strategies and ThomasPartners Strategies. These services or products can typically include: company financial data and economic data (e.g., unemployment, inflation rates and GDP figures), stock quotes, last sale prices and trading volumes, research reports analyzing the performance of a particular company or stock, access to websites that contain data about various securities markets, narrowly distributed trade magazines or technical journals covering specific industries, products, or issuers, seminars or conferences registration fees which provide substantive content relating to eligible research, discussions with research analysts or meetings with corporate executives which provide a means of obtaining oral advice on securities, markets or particular issuers, short-term custody related to effecting particular transactions and clearance and settlement of those trades, lines between the broker-dealer and order management systems operated by a third party vendor, dedicated lines between the broker-dealer and CSIM's order management system, dedicated lines providing direct dial-up service between CSIM and the trading desk at the broker-dealer, and message services used to transmit orders to broker-dealers for execution. CSIM can use research services furnished by brokers or dealers in servicing all client accounts, and not all services will necessarily be used in connection with the account that paid commissions or spreads to the broker or dealer providing such services.

CSIM does not currently cause a client to pay a higher commission in return for brokerage or research services or products to obtain research or other products or services. Nonetheless, CSIM benefits from its receipt of bundled research because it does not have to

produce or pay for the research, products or services. Consequently, CSIM has an incentive to select or recommend a broker-dealer based on its interest in receiving the proprietary research or other products or services.

CSIM will sometimes purchase for clients new issues of securities in a fixed price offering. In these situations, the seller may be a member of the selling group that will, in addition to selling securities, provide CSIM with research services, in accordance with applicable rules and regulations permitting these types of arrangements. Generally, the seller will provide research "credits" in these situations at a rate that is higher than that which is available for typical secondary market transactions.

CSIM has an internal committee to oversee trading practices, and has established policies and procedures applicable to best execution, soft dollars and other client commissions practices. The policies and procedures require CSIM portfolio management to obtain approval from that committee for certain arrangements with a broker to obtain a research product or brokerage services. CSIM is not obligated to direct client transactions to broker-dealers that provide research information. During its last fiscal year, CSIM did not pay commissions to a particular broker-dealer in return for brokerage and research services but, as noted above, CSIM may have executed through "full service" broker dealers at a rate higher than might otherwise be available.

Directed Brokerage – SMA Trading Group

CSIM does not recommend, request, require or permit any UMP Program client to direct CSIM to execute transactions through a specified broker-dealer.

Trading Process – SMA Trading Group

Trade orders for different strategies (e.g., the Registered Funds, non-U.S. Fund, collective investment trusts, SMP Program, UMP Program, SIP, Windhaven Strategies, and ThomasPartners Strategies) and for the different Trading Groups are generated by each strategy's portfolio management team, may be on different systems, and may utilize one or more trading strategies (e.g., price at the time of order arrival, market closing price, volume weighted average price over some specified period). Certain trading strategies place relatively greater emphasis on timing, others on speed of execution, while others place greater emphasis on reducing market impact cost. As a result, the speed of trade order fulfillment and the prices achieved for the same security are likely to vary in different programs or strategies and among Trading Groups. Certain strategies or different Trading Groups, which include accounts in programs with different fee structures, may trade in advance of other strategies or their trades could be completed more quickly, and, in these cases, could achieve different execution on the same or similar securities. In addition, market, regulatory, and/or country limitations (especially in the case of emerging markets) may contribute to differences in security prices.

For the UMP Program, SMP Program, Windhaven Strategies, ThomasPartners Strategies and SIP, CSIM typically performs maintenance trades and strategy trades. Maintenance trades reflect individual activity in a client account, such as initial contributions, additional account contributions, or raising cash for withdrawals ("Maintenance Trades"). Strategy trades impact nearly all client accounts within a strategy and are directed by that strategy's portfolio management team ("Strategy Trades").

For the SMP Program and SIP, clients direct CSIM and CSIA, as applicable, to use Schwab to effect securities trades for their account. Large share trade orders can occur when there are large daily flows into or out of the program, CSIM reallocates/rebalances clients' accounts, or CSIM replaces an ETF with another ETF across

all applicable client accounts. For these large trade orders, Schwab may solicit bids from other broker-dealers that may act as principal in the transaction, meaning that the other broker-dealer executes the trade in an account in which the broker-dealer has a beneficial ownership interest or may execute a riskless-principal trade where the other broker-dealer buys (sells) a security from (to) a third party (e.g., another customer or broker-dealer).

Aggregation and Allocation of Securities Transactions – SMA Trading Group

For the SMA Trading Group, CSIM will not aggregate trades unless it believes that aggregation is consistent with its duty to seek best execution for affected clients in the aggregate and consistent with the terms of the client's investment advisory agreement. If the SMA Trading Group aggregates trades, it can aggregate securities sales or purchases across the UMP Program, SMP Program, Windhaven Strategies, ThomasPartners Strategies and SIP. If trades are not aggregated, clients could pay prices for the transactions that are different from what they might have paid had the trades been aggregated. When aggregating, CSIM can, consistent with its policies and procedures and fiduciary duties, include employee accounts in an aggregated order. CSIM can exclude from aggregation those client accounts that have relevant restrictions or client activity (e.g., withdrawals pending). In addition, CSIM has discretion not to aggregate certain securities in client accounts that could at times be executed through aggregation (e.g., individual bonds).

Trade allocation procedures for the SMA Trading Group are reasonably designed to provide that trade allocations are timely, that no set of trade allocations is accomplished to the unfair advantage of one client over another, and that over time client accounts are treated fairly and equitably, even though a specific trade may have the effect of benefiting one account over another when viewed in isolation.

Trading orders that can be only partially filled are generally allocated on a pro rata basis or allocated on some other basis consistent with the goal of giving all clients equitable opportunities over time. CSIM could elect to execute trades in a single aggregated trade over multiple days due to volume, liquidity, or other factors. This could include an aggregated trade that is executed over multiple days, where at the end of each day, whatever portion of the trade has been executed is allocated to client accounts, or it could include an aggregated trade that is executed over multiple days, where the full order is held and not allocated to client accounts until fully executed on the final day. Client accounts will receive the average price for those aggregated trades allocated to their account(s), whether at the end of each day of the trade or when the trade is fully completed. There can be some variations in allocations based on account size and security price due to full share allocation methodology. In some cases, CSIM could execute a trade order at the same time it is executing a different trade order for the same security, with the same or a different broker, to meet account or strategy-specific requirements, in which case the two trades would be treated as distinct trades and may not be subject to pro rata allocation.

When opportunities are limited (collectively, "limited opportunities"), CSIM will generally consider the needs of clients across programs. When it is not practicable to allocate an opportunity across all eligible accounts, CSIM uses various methods to give all accounts using the same trading strategy equitable opportunities for allocation over time. This would result in a limited opportunity being allocated to only some of the eligible accounts.

"Step-Out" Trades – SMA Trading Group

For the UMP Program, CSIM places a significant amount of equity and ETF trades with selected broker-dealers other than the program sponsor to the extent that a "step-out" trade will, in CSIM's opinion, achieve best execution in aggregate over time. This includes both Maintenance Trades and Strategy Trades.

Fixed Income Trading Away – SMA Trading Group

For the UMP Program, CSIM places fixed income trades with broker-dealers other than the program sponsor. This includes both Maintenance Trades and Strategy Trades.

Program Fees – SMA Trading Group

The fee does not cover Brokerage Fees charged by the step-out/trade away brokers, which are fees that are in addition to their wrap fees. This is because clients participating in a wrap fee program pay a single, all-inclusive fee to cover any Brokerage Fees on trades executed by the sponsor, but does not cover Brokerage Fees charged by other broker-dealers. For step-out trades, Brokerage Fees are included in the price of the security and may not be shown separately on a confirmation or statement. The wrap fee or all-inclusive fee described above will not be reduced or offset by these Brokerage Fees. Instead, any additional Brokerage Fees will reduce the overall return of a wrap fee program client's account. Regardless of embedded Brokerage Fees, it is the responsibility of CSIM to determine whether the program sponsor or step-out broker can provide best overall execution of any given trade. In addition, Schwab receives remuneration such as liquidity or order flow rebates from a market or firm to which some orders are routed, but its trading practices are designed to achieve best execution.

Trade Rotation – SMA Trading Group

For the SMA Trading Group, CSIM has a trade rotation process for Maintenance Trades that it uses among client accounts within a single program or across programs (e.g., within or across the UMP Program, SMP Program, SIP, Windhaven Strategies, or ThomasPartners Strategies) to prevent any client from being systematically disadvantaged. For Strategy Trades, if more than one program (e.g., the UMP Program, SMP Program and the Windhaven Strategies) wants to trade securities in the same direction that are similar or the same, the SMA Trading Group will conduct an analysis and then escalate the findings for further instructions on how to proceed with the trades. Trades done on the same day or on different days are not guaranteed to receive the same trading price. CSIM will review its rotation procedures at least annually to confirm that they are adequate to prevent any client from being systematically disadvantaged.

Trade Errors

CSIM maintains policies and procedures that address the identification and correction of trade errors. On those occasions when such an error does occur, CSIM will use reasonable efforts to identify and resolve errors as promptly as possible. CSIM will address and resolve errors on a case-by-case basis, in its discretion, based on the facts and circumstances. CSIM is not obligated to follow any single method of resolving errors but will seek to treat all clients fairly in the resolution of trade errors.

Review of Accounts

CSIM periodically reviews client accounts, including Registered Funds, utilizing product-specific review processes. Accordingly, account review may differ across client and product types. CSIM's portfolio managers are generally responsible for the daily management and review of the client accounts under their

supervision. Such reviews examine compliance with client's investment objectives and account guidelines, account performance and CSIM's current investment process and practices. Below is a more detailed description of account reviews conducted by CSIM.

CSIM's portfolio managers review, at least quarterly, the performance of UMP Program investment strategies against their applicable benchmarks. Schwab contacts clients participating in the UMP Program at least annually to determine whether there have been any changes in their financial situation or investment objectives and whether clients wish to impose any reasonable restrictions on the management of their accounts or reasonably modify existing restrictions. Schwab communicates the information obtained from clients to CSIM as necessary for the management of the account.

Client Referrals and Other Compensation

CSIM does not make payments to its representatives or those of its affiliates for referring clients to the UMP Program. Schwab makes payments to its representatives for referring clients to the UMP Program, as described in a separate Schwab Managed Account Services™ Disclosure Brochure.

Schwab provides CSIM, its affiliate, with access to its institutional trading and operations services, which are typically not available to Schwab clients. Schwab's services include research, brokerage, custody, and access to mutual funds and other investments that are otherwise available only to institutional investors or would require a significantly higher minimum initial investment. Schwab also makes available to CSIM other products and services that benefit CSIM but may not benefit clients' accounts. Some of these other products and services assist CSIM in managing and administering clients' accounts. These include software and other technology that provide access to client account data (such as trade confirmations and account statements); facilitate trade execution (and allocation of aggregated trade orders for multiple client accounts); provide research, pricing information, and other market data; facilitate payment of CSIM's Fees from its clients' accounts in the Windhaven Strategies and ThomasPartners Strategies; and assist with back-office support, recordkeeping, and client reporting. Many of these services generally may be used to service all or a substantial number of Windhaven Strategies, ThomasPartners Strategies, UMP Program and SMP Program client accounts, including accounts not maintained at Schwab.

Schwab may also provide CSIM with other services intended to help CSIM manage and further develop its business. These services may include consulting, publications and presentations on practice management, information technology, business succession, regulatory compliance, and marketing. In addition, Schwab may make available, arrange, and/or pay for these types of services to CSIM by independent third parties. Schwab may discount or waive fees it would otherwise charge for some of these services or pay all or a part of the fees of a third party providing these services to CSIM.

Custody

Clients use Schwab as custodian for their UMP Program accounts and Schwab, on at least a quarterly basis, will send clients account statements detailing account positions and activities during the preceding period. Clients should review these statements carefully.

Investment Discretion

When clients choose the UMP Program, they sign the custodian's applicable new account paperwork giving CSIM authorization to make trades in their account. This investment management discretion is limited to the purchase and sale of securities and investment of cash, and does not include discretion for distributions

of cash or securities (except for limited grants of authority to facilitate withdrawal of money and direct payments to third parties according to clients' instructions). Clients may impose reasonable restrictions on the management of their account, subject to the acceptance of CSIM. Clients invested in the UMP Program may restrict up to 3 ticker symbols in total (mutual funds and ETFs combined) in each UMP Program Account and up to 5 individual equities in each UMP Custom Account with an equity style manager. Mutual funds and ETFs designated for restriction by clients will be replaced with alternatives selected by CSIM. Clients who had industry based restrictions in their UMP Program accounts prior to the Acquisition, will no longer be able to have such restrictions beginning on May 26, 2020. Accounts with investment restrictions may perform differently than accounts without restrictions; performance may be lower or higher for accounts with restrictions than for those without restrictions. The performance of your account may be different than the CSIM's performance composite if your account has restrictions, because CSIM's performance composite typically does not include accounts with restrictions.

Investments will not exceed the client's funds in the account and a margin balance will not be maintained, unless allowed by CSIM.

Subject to meeting minimum security gain/loss thresholds and CSIM's approval, CSIM can accommodate client requested tax gain/loss harvesting. CSIM reserves the right to decline the request. CSIM will harvest gains and/or losses at the security level only and will not take tax lots into consideration. See the "Tax Gain/Loss Harvesting Risks" section for more details on the risks associated with client tax gain/loss harvesting for the UMP Program.

Voting Client Securities

The following is a summary of CSIM's Proxy Voting Policy (the "Proxy Policy") concerning proxies voted by CSIM on behalf of each investment advisory client who delegates voting authority to CSIM ("Delegating Client"). The Proxy Policy may be changed as necessary to comply with regulatory requirements and internal policies and procedures. An internal proxy committee (the "Proxy Committee") exercises and documents CSIM's responsibility with regard to voting of client proxies.

To assist CSIM and the overall proxy voting process, CSIM has elected to retain an unaffiliated third party proxy voting service as an expert in the proxy voting and corporate governance area (the "Service"). The services provided by the Service include in-depth research, global issuer analysis and voting recommendations, as well as vote execution, reporting and record keeping. CSIM may retain additional experts in the proxy voting and corporate governance area in the future.

The Proxy Committee has the ultimate responsibility for developing the Proxy Policy to determine how to vote the shares. CSIM's Investment Stewardship Team has the primary responsibility to oversee that voting is carried out consistent with the Proxy Policy. However, portfolio managers to certain fundamentally managed separate account clients maintain full discretion to vote the shares held by these clients based on their analysis of the economic impact of the ballot items. Therefore, shares for these separate account clients may be voted differently from those voted solely under the guidance of the Investment Stewardship Team.

As a leading asset manager, it is CSIM's responsibility to use its proxy votes to encourage transparency and corporate governance structures that it believes protect or promote shareholder value. CSIM takes a long-term, measured approach to investment stewardship. CSIM's client-first philosophy drives all of its efforts, including its approach to decision making. In the investment stewardship context, that unfolds through CSIM's efforts to appropriately manage risk by encouraging transparency and focusing

on those corporate governance structures that will help protect or promote shareholder value. In general, CSIM believes corporate directors, as the elected representatives of all shareholders, are best positioned to oversee the management of their companies. Accordingly, CSIM typically supports a board of directors' and management's recommendations on proxy matters but may not always do so.

CSIM invests on behalf of its clients in companies domiciled all over the world. Since corporate governance standards and best practices differ by country and jurisdiction, the market context is taken into account in the analysis of proposals. Furthermore, there are instances where CSIM may determine that voting is not in the best interests of its Delegating Clients (typically due to costs or to trading restrictions) and will refrain from submitting votes.

The Proxy Committee reviews the Service's written proxy voting guidelines (the "Service's Proxy Guidelines") with input from the Investment Stewardship Team. CSIM generally utilizes the Service's Proxy Guidelines to vote. However, CSIM may create custom voting guidelines where its view does not align with the Service's Proxy Guidelines. Further, the Proxy Committee has delegated voting decisions on particular types of votes to the Investment Stewardship Team, and the Investment Stewardship Team may vote differently than the Service's Proxy Guidelines suggest, to the extent they believe it is in the best interest of a Delegating Client. In addition, securities held in fundamentally managed separate accounts will generally be voted on a case-by-case basis by an appropriate portfolio manager for the account.

CSIM has adopted proxy voting principles on key proposals, including election of directors, ratification of auditors, classified boards, majority/cumulative voting, proxy access, independent chair, executive compensation and frequency, equity compensation plans, employee stock purchase plans, re-price/exchange option plans, shareholder rights plans, right to call special meetings, right to act by written consent, supermajority voting, increase in authorized common shares, preferred shares, mergers and acquisitions, environmental and social proposals, and political contributions.

CSIM maintains the following practices that seek to prevent undue influence on its proxy voting activity. Such influence might arise from any relationship between the company holding the proxy (or any shareholder or board member of the company) and CSIM, CSIM's affiliates, a client or client's affiliate, or a CSIM employee.

From time to time, client accounts may hold securities issued by a Registered Fund advised by CSIM or securities issued by CSC, CSIM's parent company. Because CSIM has an inherent conflict of interest with respect to such proxies, CSIM will "echo vote" proxies solicited by a Registered Fund or by CSC, unless otherwise required by law. When required by law or applicable exemptive order, CSIM will also "echo vote" proxies of an unaffiliated mutual fund or ETF. Echo voting means that proxies for CSIM clients will be voted for and against management in the same proportion as proxies are voted by all of the other shareholders of the relevant issuer. Echo voting allows shares held by CSIM to count towards any necessary quorum without otherwise influencing the outcome of a proxy measure.

Where the Proxy Committee has delegated an item to the Investment Stewardship Team or a portfolio manager of a fundamentally managed separate account, CSIM has taken certain steps to mitigate perceived or potential conflicts of interest, including, but not limited to, the following: (i) maintaining a reporting structure that separates employees with voting authority from those with sales or business relationship authority; (ii) reporting of potential conflicts to the Proxy Committee to review the conflict and provide final vote determination; and (ii) defaulting to CSIM's Proxy Policy.

In all cases, proxy issues that present material conflicts of interest between CSIM and/or any of its affiliates, and its clients, will be

delegated to the Service to be voted in accordance with CSIM's Proxy Policy which is set each year based on governance criteria and not influenced by any individual issuer or ballot item.

Voting proxies with respect to shares of foreign securities may involve significantly greater effort and corresponding cost than voting proxies with respect to domestic securities due to the variety of regulatory schemes and corporate practices in foreign countries with respect to proxy voting. In consideration of the foregoing issues, the Service uses its best-efforts to vote foreign proxies. As part of its ongoing oversight, the Proxy Committee will monitor the voting of foreign proxies to determine whether all reasonable steps are taken to vote foreign proxies. If the Proxy Committee determines that the cost associated with the attempt to vote outweighs the potential benefits Delegating Clients may derive from voting, the Proxy Committee may decide not to attempt to vote. To preserve liquidity and freedom of action, CSIM will not vote proxies solicited by foreign issuers in countries that impose restrictions on the sale of securities for a period of time before and/or after a shareholder meeting.

Where CSIM has delegated day-to-day investment management responsibilities for a client account to a sub-adviser, CSIM may (but generally does not) delegate proxy voting responsibility to the sub-adviser. However, each sub-adviser to whom proxy voting responsibility has been delegated will be required to review all proxy solicitation material and to exercise the voting rights associated with the securities it has been allocated in the best interest of such Delegating Client. Prior to delegating the proxy voting responsibility, CSIM will review each sub-adviser's proxy voting policy to determine whether it believes each sub-adviser's proxy voting policy is generally consistent with the maximization of the value of CSIM's clients' investments by protecting the long term best interests of a company's shareholders.

Additional information about CSIM's proxy voting practices with respect to the Registered Funds is included in their respective prospectuses and statements of additional information. A client may obtain a copy of CSIM's Proxy Policy, or information regarding how his or her securities were voted, by calling CSIM at 617-960-5300.

Delegating Clients may not direct voting in a particular solicitation. Clients wishing to retain the ability to vote proxies must submit a separate form to their custodian.

Financial Information

CSIM does not require nor solicit prepayment of investment advisory fees from its clients. CSIM (and historically CSIA, Windhaven Investment Management, Inc. and ThomasPartners, Inc.) is not aware of any financial condition that is reasonably likely to impair its ability to meet its contractual commitments to clients, nor has CSIM been the subject of a bankruptcy petition at any time during the past ten years.