

**GREENWOOD GEARHART INC.**  
**INVESTMENT ADVISORY AGREEMENT**  
**JANUARY 2011**

**GREENWOOD GEARHART INC.**  
**NOTICE OF RECEIPT**  
**INVESTMENT ADVISORY AGREEMENT**

\_\_\_\_\_  
JOHN AND MARY DOE

have/has received this day, a copy of the **Investment Advisory Agreement** of Greenwood Gearhart Inc. including Schedules A, B, and C. The Investment Advisory Act of 1940 requires that information in this contract be delivered to the Client at least 48 hours prior to contract initiation or that the Client be permitted to terminate the contract within five business days without penalty.

Date: \_\_\_\_\_

GREENWOOD GEARHART INC.

\_\_\_\_\_  
Mary Ann Greenwood, Ph.D., CFA  
President and Investment Adviser

\_\_\_\_\_  
John Doe

\_\_\_\_\_  
Mary Doe

### INVESTMENT ADVISORY AGREEMENT

**THIS AGREEMENT** is made the \_\_\_\_\_ day of \_\_\_\_\_,

between \_\_\_\_\_ **JOHN AND MARY DOE** \_\_\_\_\_

[ x ] an individual(s) or [ ] an institution located in \_\_\_\_\_ Fayetteville, Arkansas \_\_\_\_\_

(hereinafter called "the Client") of the one part, and **Greenwood Gearhart Inc.** of Fayetteville, Arkansas,

(hereinafter called "the Adviser") of the other part.

**WHEREAS:**

The Client wishes to obtain the experience, sources of information, advice, assistance and facilities available to the Adviser and to have the Adviser provide discretionary investment advice to the Client on a supervisory basis. The Adviser is prepared to provide such services on the terms and conditions hereinafter contained; and such services shall include professional staff, employed exclusively for research and advice, as provided in Schedule A.

**NOW IT IS HEREBY AGREED** as follows:

1. The Adviser shall act as investment adviser to the Client and shall provide continuous supervisory management services on behalf of the Client for the investment and reinvestment of the cash, securities and other assets comprising the investment portfolio of the Client.
2. The Adviser shall have full power to supervise and direct the investment of the Account, making and implementing investment decisions, all without prior consultation with the Client, in accordance with such objectives as the Client may, from time to time, have furnished to the Adviser in writing, and subject only to such written limitations as the Client may impose.
- 3(A). The Adviser shall provide, but shall not be limited to, advice on the following types of securities: equity securities, corporate debt securities, investment company securities, and United States government securities.
- 3(B). The Adviser shall conduct an initial management review to establish the Client objectives and constraints and to develop an appropriate investment portfolio policy. The Adviser shall implement decision-making strategies to reflect the risk-return requirements and/or asset allocation structures consistent with the Adviser's recommended portfolio policy.
- 4(A). The Adviser shall employ a fundamental approach for security analysis integrating economic, industry and company evaluations to identify an investment value for securities. Specifically, the basic process of fundamental analysis shall involve evaluating the financial strength, the product and service prospects, and the management quality of the individual company, within the investment environment which includes both an economic and an industry analysis. Investment principles employed in this fundamental analysis approach shall center on identifying attractively valued securities that are appropriate for the investment strategy selected to implement the recommended investment portfolio policy consistent with the Client's objectives. The Adviser's fundamental approach to management shall seek long-term results designed to safeguard capital and to achieve superior investment performance.
- 4(B). The investment strategies utilized by the Adviser shall vary with the investment portfolio policy recommended for each Client. Specifically, the strategy implemented shall be affected by, but not be limited to, (I) the asset-allocation decision: the balance between equity and debt securities which defines risk tolerance and return objectives consistent with Client needs; (ii) the various investment constraints: liquidity needs, tax status, legal and regulatory considerations, and unique Client preferences; and (iii) the investment philosophy of fundamental analysis which seeks to achieve superior performance over a long-term horizon.
- 4(C). The Adviser shall conduct research to support a reasonable and adequate basis for investment recommendations and actions, but shall not guarantee the investment performance or the capital preservation of the investment portfolio. The Adviser shall use, but shall not be limited to, the following principal sources of information: electronic media, including Internet resources; publications of the financial and economic press, industry associations, corporations, governmental agencies, and various investment advisory services; professional conferences and seminars; and interviews with corporate management and other knowledgeable sources; PROVIDED THAT notwithstanding the foregoing, the Adviser shall not knowingly use any sources of information in violation of any statute or regulation governing securities matters.
- 5(A). The Adviser shall place the actual and direct purchase and sale transactions of securities from time to time through brokers and other institutions and select brokers and institutions to execute such transactions. The Adviser does not have a soft dollar arrangement with any broker which discriminates among or between individual and institutional Clients or provides benefits to the Adviser. The actions of the Adviser both initially and in the future are to implement its opinions relative to the most desirable commitment of the funds of the Client as understood by the Adviser.
- 5(B). To the extent that custodians may offer services such as research, banking, seminars, conferences, etc.,

those services could potentially offer an economic benefit to the Advisor, whether or not the Advisor uses such services.

- 5(C). The Adviser shall seek the most efficient execution of transactions from brokers and institutions at a fair and reasonable commission cost. To facilitate an informed choice, the Client shall be apprised of the cost/benefit issues between bank/broker custody services and of all commission arrangements available to Clients of the Adviser.
- 5(D). When a Client's monies are held in investment company securities (mutual funds or electronic traded funds-ETFs), a management fee is charged by the fund in addition to the fee charged by the adviser. The Adviser regularly utilizes "Money Market" mutual funds for cash investments.
- 5(E). Each Client portfolio is individually managed; however, the Adviser may from time-to-time aggregate or "batch" transactions for multiple Client accounts. If and when transactions for multiple accounts are aggregated, commissions are prorated without discrimination, subject to any minimum transaction fee of custodian.
- 5(F). The Adviser will allocate aggregated security transactions in a fair and equitable manner. An allocation report will accompany each aggregated order specifying the participating client accounts and the allocation among accounts. Partially filled orders will be allocated to accounts based on a computer-generated random client list that sets forth a fair and equitable basis for distributing securities.
- 5(G). As a fiduciary, Greenwood Gearhart Inc. has the responsibility to effect orders correctly, promptly and in the best interests of our clients. In the event any error occurs in the handling of any client transactions, due only to Greenwood Gearhart Inc.'s actions, or inaction, Greenwood Gearhart Inc.'s policy is to seek to identify and correct any errors as promptly as possible without disadvantaging the client or benefiting Greenwood Gearhart Inc. in any way. The Adviser's trading practices seek to disclose and avoid any actual or potential conflicts of interests or resolve such conflicts in the client's favor.
- 5(H). The Adviser's ability to negotiate commission costs may be limited when the Adviser agrees on the selection of a broker or institution of the Client's choice for reasons of custody services or other Client preferences.
- 5(I). In the event that a Client directs the Adviser to use a particular custodian or broker/dealer, the Adviser may not be authorized under those circumstances to negotiate commissions and may not be able to obtain volume discounts or best execution. In addition, under these circumstances a disparity in commission charges may exist between the commissions charged to Clients who direct the Adviser to use a particular broker or dealer and other Clients who do not direct the Adviser to use a particular broker or dealer.
- 5(J). The Adviser may from time to time recommend, buy or sell securities on behalf of the Client which the Adviser also owns either directly or indirectly. The Adviser shall not give priority to personal transactions over Client transactions and shall act with impartiality with respect to Clients when disseminating investment recommendations, disseminating material changes in prior advice and taking investment actions. All employee/family transactions will be executed in accordance with the Personal Securities Transaction Policy of Greenwood Gearhart Inc.
- 6(A). Under supervisory management, the Adviser shall monitor and review the investment portfolio of the Client. The review process may be conducted on a daily, weekly, monthly, or quarterly basis as needed and shall include, but shall not be limited to, the following functions: (i) for specific securities which have been evaluated for investment value; (ii) for overall composition, diversification and asset-allocation structure; and (iii) for Client objectives and portfolio policy recommendations. Employees registered as Investment Adviser Representatives are responsible for reviewing portfolios, recommending security investments, and placing trade orders. The Investment Adviser Principal's are responsible for decisions on all

recommendations and directs the investment decision-making process.

- 6(B). The Adviser will provide to each Client under supervisory management a quarterly report as of the end of March, June, September, and December. The nature of this report will be to reaffirm portfolio objectives and policy, and recapitulate portfolio holdings.
- 7(A). The Client shall retain the responsibility for voting proxies, reorganization and related action letters unless the Client specifically requests, in writing, that the Adviser vote on such matters.
- 7(B). When the Adviser is authorized to vote proxies, reorganizations and other related matters, the Adviser, as a fiduciary, shall be obligated to act in an informed and responsible manner. Institutional Shareholder Services will provide information and analysis to assist in making the appropriate vote determinations. All votes will be consistent and in the best economic interest of each client. All votes will be documented and kept on file at Adviser's place of business. Records will be available for client review upon request.
- 8. The Adviser maintains a Code of Ethics. The Code outlines the Advisers responsibility on compliance with laws, rules, and regulations as they relate to personal securities transactions, private placement and initial public offerings, and internal compliance issues. Copies of the Code of Ethics are available to Clients upon request.
- 9. The Adviser shall not be the Custodian on client accounts, [except as indicated if 15(B)]. The Adviser shall not have the financial responsibility for the safekeeping of portfolio assets and shall not be responsible for the proper and efficient receipt and allocation of income items relating thereto. The Adviser shall not be responsible for legal, accounting and/or auditing services of any kind.
- 10(A). The Adviser shall provide a written disclosure statement, Schedule A, to the Client containing certain specified personal information regarding the background and business practices of the Adviser.
- 10(B). Schedule A, "Disclosure Statement," is an integral part of this Agreement and will be provided to the Client annually on the anniversary date of this Agreement.
- 11(A). The Client shall pay to the Adviser as full compensation, for the services to be performed by the Adviser and the facilities furnished by the Adviser, an annual fee, at the rate determined in Schedule B as applied to the market value of the investment portfolio of the Client.
- 11(B). When authorized by the Client, the Adviser may bill the Client's custodial account for the investment advisory fee. The Adviser will notify the Client of the fee amount prior to billing the Custodian. The Client, not the Custodian, assumes responsibility for verifying the accuracy of the fee calculation.
- 11(C). For portfolios receiving supervisory investment management services, this Agreement may be terminated and the Client shall receive a pro rata refund of the prepaid fee, less reasonable start-up expenses during the first year, if the contract is prematurely terminated.
- 11(D). The Adviser provides investment management services for personal/family, high net worth individuals, corporations, pension plans, profitsharing plans, and certain eleemosynary accounts on a gratis basis (without fee). Eleemosynary accounts are provided the same services as regular supervisory Client accounts and are given priority over employee/personal/family accounts.
- 11(E). Schedule B, "Fee Schedule," is an integral part of this Agreement and will be provided to the Client annually on the anniversary date of this Agreement.

- 12(A). The fee for investment advisory services, as outlined in Schedule B shall be computed on the market value of the portfolio shown on the Compensation Schedule.
- 12(B). The Adviser shall not be compensated on the basis of a share of capital gains or capital appreciation of the funds or any portion of the principal of the funds of the Client.
- 12(C). Financial planning services are fee-only and negotiable based on the level of service requested and provided. The hourly fee is \$200 payable at the conclusion of services.
- 12(D). Schedule C, "Compensation Schedule," is an integral part of this Agreement and will be provided to the client on the anniversary date of this Agreement.
- 13. The Adviser will render the services referred to herein at its own expense including without limitation (i) any fees payable to its correspondents or associates or any other persons from whom it receives advisory services in relation to its services hereunder, and (ii) the salaries of employees necessary for such services PROVIDED THAT for services outside the scope of this Agreement, the Client shall reimburse to the Adviser any expenses necessarily incurred by the Adviser wholly and exclusively for the purpose of performing such outside duties and as agreed upon by the Client and the Adviser in advance.
- 14. The Adviser may publish a newsletter, *Greenwood Report*, which covers general information on economics, finance, and retirement plans. It does not include or provide investment advice, nor recommendations on specific securities. *Greenwood Report* is provided to Clients and Friends of the firm without charge and is not available on a subscription basis.
- 15(A). As a *division* of Greenwood Gearhart Inc., Greenwood Gearhart Financial Planning services are available separately from investment portfolio management. Tailored to conform to the client's individual financial position, services may include retirement planning, estate planning, charitable giving, educational funding, strategic tax planning, compensation planning, risk management and financial management. Final decisions on recommendations are at the sole discretion of the client.
- 15(B). Personal financial administration services are available through Greenwood Gearhart Financial Planning, but separately from investment portfolio management. Although the Adviser does not offer custody services for Clients directly, Greenwood Gearhart Financial Planning provides certain services that may cause the Adviser to be deemed to have custody of Client assets under Rule 206(4)-2 of the Investment Advisers Act. In these cases, Clients may have engaged the Adviser through Greenwood Gearhart Financial Planning to assist clients in bill paying or otherwise assist in administering personal finances. Accordingly, the Adviser's designated employees are authorized to write checks, direct electronic payment of bills, or otherwise direct funds from the Client's accounts, which may cause Greenwood Gearhart Inc. to be deemed to have custody of the Client's account.

In order to comply with the requirements of Rule 206(4)-2, the Adviser's general policy is to require each Client's funds (including those over which the Adviser may be deemed to have custody) to be maintained at a "qualified custodian" (as such term is defined in Rule 206(4)-2(C)) that sends at least quarterly account statements ("Account Statements") to the Client or the Client's Designated Representative. Copies of Account Statements are also sent to the Adviser. The Adviser encourages all Clients to check account balances and activity when they receive Account Statements and to contact the Adviser with any questions.

In certain limited circumstances, the Adviser through Greenwood Gearhart Financial Planning may serve as the Client's Designated Representative to receive Account Statements. In these cases, the Adviser will ensure that the Client receives statements showing balances and activity in the Client's accounts directly from Greenwood Gearhart Financial Planning and/or Greenwood Gearhart Inc. on at least a quarterly basis.

In addition, the Adviser will be subject to a surprise audit by an independent auditor with respect to these types of accounts on at least an annual basis to the extent required by Rule 206(4)-2. Expenses for the independent surprise audit shall be billed separately to the Client.

Fees for personal financial administration services will depend on the level of fiduciary responsibility provided and will be specified in the Engagement Letter between the Client and the Adviser.

- 15(C). The Adviser provides access to the State of Arkansas sponsored iShares 529 Plan designed for fee-only investment advisers. Consulting services offered by the Adviser may include account administration and investment selection services. The fees for these services are independent of the fees associated with any Supervisory Investment Management Services that may be performed on the client's behalf in other accounts with the Adviser.

The underlying investments for the iShares 529 Plan are managed by Barclays Global Investors, N.A. and include Exchange Traded Funds (ETFs) and iShares Asset Allocation Portfolios. The Adviser may assist clients in making investment choices as part of the iShares 529 Plan.

The iShares 529 plan consulting services and fees will be specified in the Engagement Letter between the Client and the Adviser.

16. The Adviser has an *affiliate* relationship with Greenwood Group LTD., a corporation that provides qualified retirement plan design and administration services for Clients of the Adviser. Mary Ann Greenwood is the sole stockholder of Greenwood Gearhart Inc. and is a major stockholder of Greenwood Group LTD.
- 17(A). The Adviser, under prior agreement, received client referrals from Charles Schwab & Company, Inc. ("Schwab") via the Schwab Advisor Network ("the Service"). The Adviser no longer participates in the Service, but under contractual agreement continues to pay referral fees to Schwab on any existing accounts obtained under the prior agreement. Schwab is a broker-dealer independent of and unaffiliated with the Adviser. Schwab does not supervise the Adviser and has no responsibility for the Adviser's management of Clients' portfolios or other advice or services. The Adviser's prior participation in the Service may raise potential conflicts of interest described below.
- 17(B). The Adviser pays Schwab a Participation Fee on all previously referred clients' accounts. The Participation Fee paid by the Adviser is a percentage of the fees the Client owes to the Adviser. The Participation Fee is paid by the Adviser and not by the Client and the Adviser has agreed not to charge Clients referred through the Service any fees or costs greater than fees or costs the Adviser charges Clients with similar portfolios that were not referred through the Service.
- 17(C). For accounts of the Adviser's Clients maintained in custody at Schwab, Schwab will not charge the client separately for custody, but will receive compensation from the Adviser's Clients in the form of commissions or other transaction-related compensation on securities trades executed through Schwab. Schwab also will receive a fee (generally lower than the applicable commission on trades it executes) for clearance and settlement of trades executed through broker-dealers other than Schwab. Schwab's fees for trades executed at other broker-dealers are in addition to the other broker-dealers' fees. Thus, the Adviser may have an incentive to cause trades to be executed through Schwab rather than another broker-dealer. The Adviser nevertheless, acknowledges its duty to seek best execution of trades for Client accounts. Trades for Client accounts held in custody at Schwab may be executed through a different broker-dealer than trades for the Adviser's other Clients. Thus, trades for accounts custodied at Schwab may be executed at different times and different prices than trades for other accounts that are executed at other broker-dealers.
18. The Adviser has engaged Chicago Clearing Corporation ("CCC") to provide class action litigation monitoring and securities claim filing services on behalf of our Clients. CCC monitors each claim, files the



appropriate claim forms and distributes the net award to Clients' custody accounts. For this service CCC withholds a contingency fee of 20% of the net award.

- 19(A). All reports, communications and other notices to the Client hereunder shall be given or sent to the Client at its registered office or such other address as the Client may from time to time furnish the Adviser.
- 19(B). Any notices between the two parties required to be given hereunder shall be in writing and may be served by being left at or sent by a confirmed receipt communication to the registered or principal office for the time being of the party upon which it is to be served. Any such notice shall be effective upon the date of delivery.
- 20. This Investment Advisory Agreement shall be presented to prospective Clients for review purposes at least forty-eight (48) hours prior to execution or the Client shall be permitted to terminate the contract within five business days without penalty.
- 21. This Agreement shall continue in force unless and until terminated by either party giving to the other not less than thirty (30) days notice in writing expiring at any time.
- 22. This Agreement shall be executed in dual counterparts, each of which shall be deemed an original.
- 23. Neither the benefit nor the burden of this Agreement shall be assigned save with the consent of the other party.
- 24. This Agreement shall be governed by and construed in accordance with the laws of the State of Arkansas and the United States of America.

**IN WITNESS** whereof this Agreement has been entered into the date first specified above and I have read the above Agreement and fully understand the various provisions set forth as they affect the services rendered by Greenwood Gearhart Inc.

GREENWOOD GEARHART INC.

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Mary Ann Greenwood, Ph.D., CFA  
President and Investment Adviser

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John Doe

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Mary Doe

**INVESTMENT ADVISORY AGREEMENT****SCHEDULE A**

**Greenwood Gearhart Inc.**, a corporation located at 26 East Center Street, Fayetteville, Arkansas, offers investment counseling and portfolio management services to the general public, including but not limited to individuals, pension and profit-sharing plans, charitable institutions, educational institutions, trust accounts and various other institutions. Founded in 1982, Greenwood Gearhart Inc. is registered as an Investment Adviser with the Securities and Exchange Commission under the Investment Advisers Act of 1940 and with the Securities Department of the State of Arkansas.

**Section 1: Business Standards**

Since inception in 1982, including the present year, Greenwood Gearhart Inc. (1) has not had a financial condition that is reasonably likely to impair the ability of the Adviser to meet contractual commitments to Clients; and (2) has not been subject to a disciplinary event that is material to an evaluation of the Adviser's integrity or ability to meet contractual commitments to Clients.

The educational and experiential credentials required by Greenwood Gearhart Inc. shall be adequate for their level of responsibility, including, but not limited to: (1) a bachelor's degree from an accredited academic institution or equivalent education or work experience; and (2) three years experience in financial analysis defined as spending substantial portion of time collecting, evaluating, or applying financial, economic and statistical data, as appropriate, in the investment decision-making process.

**Section 2: Report of Independent Auditor**

An audit is prepared annually by the independent certified public accounting firm, Frazer Frost, LLP. The report contains an unqualified opinion on the financial statements of Greenwood Gearhart Inc. for the most recent year end.

**Section 3: Contract Replacement Provision and Material Changes**

Upon request, and without charge, Greenwood Gearhart Inc. will provide to the Client a replacement copy of the original, executed Investment Advisory Agreement and/or a current copy of the Investment Advisory Agreement. This document is the "brochure" as required under SEC Form ADV Part 2.

Pursuant to Rule 204-3b, GGI will execute its fiduciary responsibility regarding material changes by providing a summary of such information to the Client at least quarterly.

**SCHEDULE A(continued)**

#### Section 4: Credentials

**MARY ANN GREENWOOD**, (b.1940), President and Investment Adviser, Greenwood Gearhart Inc.;  
President, Greenwood Group LTD.

Education: Ph.D. (Economics and Finance), University of Arkansas, Fayetteville, 1979.

Professional Certification: Chartered Financial Analyst (CFA), 1982.  
Registered Investment Adviser, Principal in Arkansas, Florida, Oklahoma, and Texas, 1982.

Employment: Investment Adviser: 2010 to present, Greenwood Gearhart Inc.  
Investment Adviser: 1982 - 2010, M.A. Greenwood & Associates, Inc.  
Pension Consultant: 1992 to present, Greenwood Group LTD.  
Financial Economist: 1972 - 1982, Harold A. Dulan, Inc., economic and financial research.  
Assistant Professor of Finance: 1979 - 1980, Arkansas State University, investments, financial management and economics.  
Development Economist: 1968 - 1971, Arkansas State Planning Commission, public investment planning and economic development.

Professional Memberships: Consumers Analyst Group of Europe, 2011 to present  
Consumers Analyst Group of New York, 1999 to present  
CFA Institute, 1974 to present  
New York Society of Security Analysts, 1974 to present  
National Association For Business Economics, Board 1998, member 1974 to present  
American Economic Association, 1978  
Investment Council Institute, Associate Member, 1982  
Schwab Institutional Advisory Board, 1995-1996

Community Service: Walton Arts Center Foundation, Board, 2010 to present  
Arkansas Economic Development Commission, member, 2009 to present  
University of Arkansas Foundation, Chair 2002-2004, member 1998 to present  
University of Arkansas Board of Advisors, U of A, 1997 to present  
Walton College of Business, U of A, Dean's Executive Advisory Board, 2000 to present  
Winthrop P. Rockefeller Cancer Institute Foundation, Board member, 2007 to present  
Investment Subcommittee for the NCAA, 2004 to present  
Northwest Arkansas Council, executive committee 2008-2009; member 2002 to present  
Cancer Challenge Board, 1998 to present  
Washington Regional Medical Foundation, Board Chair, 2005-2007; member 2001 to present  
Fayetteville Economic Development Council, member 2004 to 2006  
Fayetteville Rotary Club, President, 1995-1996, member 1987 to present  
Fayetteville Chamber of Commerce, Board of Directors, 1996 - 1999, member 1982 to present  
Fayetteville Public Education Foundation Board, 1993 to 2000  
St. Paul's Episcopal Church, member

Awards and Honors: Fayetteville Public Schools Hall of Honor, 2009  
Governor's Arts Award, 2007  
Walton Arts Center Bravo Award, 2006  
Outstanding Volunteer Fundraiser, Association of Fundraising Professionals, NWA Chapter, 2005  
Business and Professional Women Award, 2005  
Women of Distinction Award, 2003  
Alumni Outstanding Service Award, 2002, Walton College U of A  
Women's History Month Award, 2001  
The Top 100 Women in Arkansas, 1998, 1999, *Arkansas Business*  
Fayetteville Chamber of Commerce, Athena Award, 1998

#### SCHEDULE A(continued)

#### Section 4: Credentials

**G. BROCK GEARHART**, (b.1982), Vice President and Investment Adviser, Greenwood Gearhart Inc.

Education: B.S.B.A. (Financial Management and Investments) University of Arkansas, Fayetteville, Arkansas (2004)

Professional Certification: Chartered Financial Analyst (CFA) 2010  
Registered Investment Adviser, Principal in Arkansas, Florida, Oklahoma, and Texas, 2008

Professional Memberships: Consumers Analyst Group of Europe, 2011 to present  
Consumers Analyst Group of New York, 1999 to present  
CFA Institute, 2004 to present  
New York Society of Security Analysts, 2007 to present  
National Association for Business Economics, 2008 to present

Employment: Vice President 2010 to present, Greenwood Gearhart Inc.  
Vice President - Investments 2008 - 2010, M. A. Greenwood & Associates, Inc.  
Vice President, Private Banking 2006 - 2008, Merrill Lynch & Co., Inc.  
Assistant Vice President 2006 - 2007, Merrill Lynch & Co., Inc.  
Sr. Specialist, Strategic Marketing 2004 - 2006, Merrill Lynch & Co., Inc.  
Analyst, Private Banking 2003, Merrill Lynch & Co., Inc.

Community Service: Leadership Fayetteville, 2010 graduate  
Walton Arts Center Corporate Leadership Council, 2010 to present  
Donald W. Reynolds Boys & Girls Club of Fayetteville, Board of Directors, 2010 to present  
Fayetteville Public Library Foundation, 2010 to present  
Arkansas Single Parent Scholarship Fund, Board of Directors, 2009 to present.  
Rotary Club of Fayetteville, 2008 to present  
Walton College of Business Garrison Financial Institute Board, 2007 to present  
Central United Methodist Church, member

Awards and Honors: Outstanding Student in Finance Award,  
Rebsamen Fund Portfolio Manager

**SCHEDULE A(continued)**  
**Section 4: Credentials**

**DENISE ANDERSON**, (b.1964), Director, Client Services, Assistant Portfolio Manager, Greenwood Gearhart Inc.

Education: B.S.B.A. (Accounting), University of Arkansas, Fayetteville, 1986.

Professional Certification: Registered Investment Adviser Representative in Arkansas, Florida, Oklahoma, and Texas 2001.

Employment:

Director, Client Services:	2010 to present, Greenwood Gearhart Inc.
Assistant Portfolio Manager:	2010 to present, Greenwood Gearhart Inc.
Assistant Portfolio Manager:	2005 - 2010, M. A. Greenwood & Associates, Inc.
Director, Client Services:	1999 - 2005, M.A. Greenwood & Associates, Inc.
Operations Manager:	1996 - 1999, M. A. Greenwood & Associates, Inc.
Office Manager:	1994 - 1996, Starr-Hickman Acceptance Corp.
Customer Service Rep:	1987 - 1994, General Motors Acceptance Corp.

Community Service:

- New School, Board member, 2007 to present
- Habitat For Humanity of Fayetteville, board member, 2006 to present
- Junior League of Northwest Arkansas, Inc., member 1998 to 2006
- St. Joseph's Catholic Church, member
- Leadership Fayetteville, 2004 graduate

**LINDA BATSON**, (b.1955), Vice President - Administration, Chief Compliance Officer, Greenwood Gearhart Inc.;  
 Vice President, Greenwood Group LTD.

Education: Lincoln Public School, Lincoln, Arkansas, 1973.

Employment:

Chief Compliance Officer:	2010 to present, Greenwood Gearhart Inc.
Vice President - Administration:	2010 to present, Greenwood Gearhart Inc.
Chief Compliance Officer:	2009 - 2010, M. A. Greenwood & Associates, Inc.
Vice President - Administration:	1996 - 2009, M. A. Greenwood & Associates, Inc.
Vice President:	1992 to present, Greenwood Group LTD.
Office Manager:	1987 - 1996, M. A. Greenwood & Associates, Inc.
Asst. Trust Officer:	1983 - 1987, First National Bank, Fayetteville, AR
Clerk:	1978 - 1983, First National Bank, Fayetteville, AR

Community Service:

- Leadership Fayetteville, 1996 graduate
- Altrusa Club of Fayetteville, President, 2006 - 2008, member 1988 to present
- Altrusa Club of Fayetteville, Foundation Board, 2001 to present
- First Baptist Church, member

Awards and Honors: Altrusa International Inc., Fayetteville, Altrusan of the Year, 2000

**SCHEDULE A(continued)**  
**Section 4: Credentials**

**MARK CASTLEMAN**, (b.1963), Director, Retirement Plan Services, Greenwood Gearhart Inc.

Education: B.B.A.(Marketing/Finance) Southern Arkansas University, Magnolia, Arkansas (1988)

Professional Certification: Registered Investment Adviser Representative in Arkansas, Florida, Oklahoma, and Texas, 2008.

Employment:

Director, Retirement Plan Services	2010 to present, Greenwood Gearhart Inc.
Director, Plan Administration	2005 - 2010, Greenwood Group LTD.
Employee Benefits Consultant	2001 - 2004, Fidelity Investments
401(k) Implementation Project Manager	1998 - 2001, Fidelity Investments
Simple IRA Service Team	1997 - 1998, Fidelity Investments
Transfer of Assets Representative	1994 - 1997, Fidelity Investments

Community Service: United Methodist Church, member  
Leadership Fayetteville, 2007 graduate

Awards and Honors: Outstanding Service Achievement, 2000 Fidelity Investments

**KAY COKER**, (b. 1950), Corporate Accountant, Greenwood Gearhart Inc.

Education: B.S.B.A. (Accounting), University of Arkansas, Fayetteville, 1995.

Professional Memberships: Arkansas Society of Accountants, 2007 to present

Employment:

Corporate Accountant:	2010 to present, Greenwood Gearhart Inc.
Corporate Accountant:	2004 - 2010, M. A. Greenwood & Associates, Inc.
Revenue Accountant:	2003 - 2004, Southwestern Energy Company
Financial Reporting Accountant:	2001 - 2003, Southwestern Energy Company
Payables, Receivables, Property Acct.:	2000 - 2001, Southwestern Energy Company
Rates and Regulation Accountant:	1998 - 2000, Southwestern Energy Company
Public Accountant:	1997 - 1998, Ervin & Company CPAs, P.A.
Accountant & Personnel Admin.:	1995 - 1997, West Fork Public School District

Community Service: Fayetteville Chamber of Commerce Leadership Committee, member 2009 to present  
Leadership Fayetteville, 2009 graduate  
Executive Women International, member 2006 to present  
Zinnamon Church, Secretary and Treasurer

**SCHEDULE A(continued)**  
**Section 4: Credentials**

**ROBERT GREENWOOD**, (b.1978), Retirement Plan Administrator, Greenwood Gearhart Inc.

Education: B.S. (Mathematics/Insurance) Middle Tennessee State University, Murfreesboro, Tennessee

Professional Gamma Iota Sigma, 2005 to present

Memberships: Actuarial Student Association Society, 2005 to present

Employment: Retirement Plan Administrator 2010 to present, Greenwood Gearhart Inc.  
 Plan Administrator 2008 - 2010, Greenwood Group LTD.  
 Phone Sales 2002 - 2008, Wal-Mart Stores, Inc.  
 Intern 1997 - 2001, Greenwood Group LTD.

Community Habitat for Humanity Hoopfest Gamma Iota Sigma  
Service: Leadership Fayetteville, 2011

Awards  
and Honors: Wal-Mart Five Year Associate Award, 2007

**M. REED GREENWOOD**, (b.1939), Vice President, Greenwood Gearhart Inc.;  
 Vice President, Greenwood Group LTD.

Education: Ed.D. (Counselor Education), University of Arkansas, Fayetteville, 1974.

Employment: Professor: 2009 to present, Dept. COEHP, U of A  
 Dean: 2001 - 2009, College of Education and Health Professions, U of A  
 Associate Dean: 1997 - 2001, College of Education and Health Professions, U of A  
 Professor: 1981 to present, University of Arkansas.  
 Vice President: 2010 - present, Greenwood Gearhart Inc.  
 Vice President: 1988 - 2010, M.A. Greenwood & Associates, Inc.  
 Vice President : 1992 to present, Greenwood Group LTD.

Community Arkansas Alumni Association Inc. Board, 1998 - 2004  
Service: Walton Arts Center, Board of Directors, 1995 - 2002, Chair 2000 - 2002  
 2010 Commission, U of A, 2000 - 2010  
 Blue Ribbon Commission on Education, 2001- 2002  
 North Arkansas Symphony, Board 2000 - 2005, Chair 2004-2005, 2009 to present  
 Fayetteville School Board, 1995 - 2001  
 Fayetteville Rotary Club, member 1986 to present  
 United Way of Washington County, Board Member, 2000 - 2003  
 St. Paul Episcopal Church, member

**SCHEDULE A(continued)**  
**Section 4: Credentials**



**SPENCER KIRKLAND**, (b.1986), Portfolio Administrator, Greenwood Gearhart Inc.

Education: B.S.I.B. (International Business) University of Arkansas, Fayetteville, Arkansas (2009)

Professional Certification: Chartered Financial Analyst (CFA) Level II Candidate  
Registered Investment Adviser Representative in Arkansas, Florida, Oklahoma, and Texas, 2009

Professional Membership: National Association for Business Economics, 2008 to present

Employment: Portfolio Administrator 2010 to present, Greenwood Gearhart Inc.  
Research Analyst 2009 - 2010, M. A. Greenwood & Associates, Inc.  
Intern 2007 - 2009, M. A. Greenwood & Associates, Inc.  
Customer Services Representative 2005 - 2007, Liberty Bancshares, Inc.  
Sales Associate 2002 - 2005, Sears

Community Service: New Heights Church, member

Awards and Honors: Tailwind Foundation Scholarship Recipient, 2006

**HERBERT HAL MARSHALL, JR.**, (b.1959) Information Technology Manager, Greenwood Gearhart Inc.

Education: Computer Information Systems, Northwest Technical Institute, Springdale, Arkansas 1993

Professional Certification: Comp TIA Network+

Employment: Information Technology Manager, 2010 to present, Greenwood Gearhart Inc.  
Information Technology Manager, 2000 - 2010, M. A. Greenwood & Associates, Inc.  
Network Specialist 1999 - 2000, Star Systems, Inc.  
Project Manager 1997 - 1999, Headwaters Media, Ltd.  
Network Administrator 1994 - 1997, Arvest Bank Operations, Inc.  
Systems Technician 1993 - 1994, Entre Computer Center  
PC Technician, August 1992 - 1993, ComputerLand

Military: United States Army, 1978 – 1989, Staff Sergeant  
1<sup>st</sup> Battalion, 75<sup>th</sup> Infantry Rangers, Airborne  
501<sup>st</sup> Military Intelligence Detachment  
4<sup>th</sup> Infantry Division  
2<sup>nd</sup> Battalion, 187<sup>th</sup> Airborne Infantry

**SCHEDULE A(continued)**  
**Section 4: Credentials**

**RYAN MORROW**, (b. 1985), Research Analyst, Greenwood Gearhart Inc.

Education: B.S.B.A. (Finance and Business Economics) University of Arkansas, Fayetteville, Arkansas (2008)

Professional: Chartered Financial Analyst (CFA) Level III Candidate

Employment

Research Analyst	2011 – present, Greenwood Gearhart Inc.
Financial Accounting Analyst	2009 - 2010, Arvest Bank Corp.
Research Associate	2008 - 2009, Raymond James and Associates
Finance Intern	2008, Tyson Foods, Inc.

Community

Service: Big Brother Big Sister, 2008-2009  
UAMS Research Lab, Research Assistant Volunteer, 2006

## **INVESTMENT ADVISORY AGREEMENT**

### **SCHEDULE B**

#### **FEE SCHEDULE**

##### **Supervisory Investment Management Services**

For supervisory investment management portfolios the fee shall be determined by the schedule below. The fee will be determined annually as of the contract anniversary date. The fee may be adjusted for significant capital additions or withdrawals during the respective annual service period and will be determined on a case by case basis. The Client must pay the fee at least quarterly, but may choose to pay annually or semi-annually, in advance. If this contract is prematurely terminated, the prepaid fee shall be refunded on a pro rata basis, less reasonable start-up expenses during the first year.

Up to \$1,000,000	One percent (1%) of the market value of the investment portfolio.
\$1,000,000 up to \$10,000,000	\$10,000 plus three-fourths percent (0.75%) of the market value of the investment portfolio above \$1,000,000.
Over \$10,000,000	\$77,500 plus one-half percent (0.50%) of the market value of the investment portfolio above \$10,000,000.

For new retirement plan clients with a zero beginning balance, the fee for the first year will be determined at the end of the contract quarter following the date the account is funded. The client will be billed on a pro-rata basis for the remaining contract year and may choose to pay the fee quarterly or semi-annually, in advance. For all subsequent years, the account will be valued on the contract anniversary date.

In instances where the Client is the beneficiary of a portfolio that has been placed in trust with a fiduciary, and the Client desires to engage Greenwood Gearhart Inc. to advise the trustee for investment management services, the same services and fee schedule is applicable as indicated above.

##### **Financial Planning and Consulting Services**

For advice, independent of investment portfolio management, Greenwood Gearhart Inc. will provide financial and economic consulting on the basis of research time and Client contact time charged at the rate of \$200.00 per work-hour. Additional expenses incurred wholly and exclusively for purposes of performing such services, and as agreed upon in advance by Client, will be reimbursed to Greenwood Gearhart Inc. Financial planning services are fee-only and negotiable based on the level of service and fiduciary responsibility requested and provided.

**INVESTMENT ADVISORY AGREEMENT**

**SCHEDULE C**

**COMPENSATION SCHEDULE**

**FOR SUPERVISORY INVESTMENT MANAGEMENT SERVICES**

**Greenwood Gearhart Inc.** (the Adviser) agrees to provide supervisory investment management services under the Investment Advisory Agreement dated \_\_\_\_\_

to JOHN AND MARY DOE

for a period of one year beginning \_\_\_\_\_.

On this date (or anniversary date) of said Agreement, the market value of the Client's portfolio is approximately

\_\_\_\_\_.

The fee for such services shall be \_\_\_\_\_,

payable annually, semi-annually or quarterly upon the contract anniversary date. If this Agreement is prematurely terminated, the

Client shall receive a pro rata refund of the prepaid fee, less reasonable start-up costs during the first year.

**TRADING AUTHORIZATION LIMITED TO PURCHASE AND SALE OF SECURITIES**

TO WHOM IT MAY CONCERN:

The undersigned hereby authorizes Greenwood Gearhart Inc. as his agent and attorney in fact to buy, sell and trade in any stocks, bonds, options and other securities, and contracts relating hereto, on margin, or otherwise in accordance with your terms and conditions for the undersigned's account and risk and in the undersigned's name or number on your books, however designated, and whether presently open or hereafter opened.

In all such purchases, sales or trades, you are authorized to follow the instructions of MARY ANN GREENWOOD (whose signature appears below) in every respect concerning the undersigned's account with you; and she is authorized to act for the undersigned and in the undersigned's behalf in the same manner and with the same force and effect as the undersigned might or could do with respect to such purchases, sales or trades as well as with respect to other things necessary or incidental to the furtherance or conduct of such purchases, sales or trades.

The undersigned has been apprised that Greenwood Gearhart Inc. (I) is registered with the Securities and Exchange Commission under the Investment Advisers Act of 1940 and with the Securities Departments of the State of Arkansas, and (ii) has accepted the fiduciary responsibility for discretionary management of assets covered by this limited trading authorization. In addition, the undersigned has been apprised of the education, experience and professional certification of MARY ANN GREENWOOD and BROCK GEARHART, principal's of the firm, and of other employees as may represent the firm.

Greenwood Gearhart Inc. is authorized to receive and vote proxies (or respond to requests for voting instructions) and exercise other rights on behalf of the undersigned on all securities and other assets for the undersigned's account.

The undersigned hereby ratifies and confirms any and all transactions with you heretofore or hereafter made by the aforesaid agent or for the undersigned's account and agrees to indemnify you and hold you free and harmless of any loss, liability or damage by reason thereof.

This power of attorney and authorization shall continue in full force and effect, and you and your successors and assigns shall be indemnified in relying thereon, until you shall receive written notice of revocation thereof, by the undersigned; or in the event of the termination thereof by death, or mental incapacity, judicially determined, until you shall have received actual notice thereof, and such revocation or termination shall in no way affect the validity of this power and the undersigned's liability under the indemnity herein contained, with reference to any transaction initiated by Greenwood Gearhart Inc., prior to the actual receipt by you of notice of such revocation or termination, as above provided.

Date: \_\_\_\_\_

WITNESS \_\_\_\_\_

\_\_\_\_\_  
John Doe

\_\_\_\_\_  
Mary Doe

\*\*\*\*\*

SIGNATURE OF AUTHORIZED AGENT:

GREENWOOD GEARHART INC.

Date: \_\_\_\_\_

\_\_\_\_\_  
Mary Ann Greenwood, Ph.D., CFA  
President and Investment Adviser  
26 East Center Street, P. O. Box 4278  
Fayetteville, Arkansas 72702