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Denial of FINRA Forum for Expungement Arbitration:

Applicant:

Gregory Lee Luken

v.

Respondent:

Financial Industry Regulatory Authority

FILE NO. 3-196()

APPLICATION FOR REVIEW

On November 4, 2019, Gregory Lee Luken ("Mr. Luken"), who resides at Place, Brentwood, Tennessee , submitted a Statement of Claim to the Financial Industry Regulatory Authority ("FINRA") Office of Dispute Resolution requesting a hearing for the expungement of his CRD record as it relates to two customer dispute disclosures, occurrence numbers 374784 and 374792 ("the Occurrences"). On November 7, 2019, counsel for Mr. Luken received notice that the Director of FINRA Office of Dispute Resolution ("the Director") denied FINRA forum for arbitration for expungement of the Occurrences. This notice stated the Occurrences arise from "prior adverse Awards" and are not eligible for arbitration, citing Industry Code Rule 13203(a). However, Industry Code Rule 13203(a) does not state that occurrences arising from prior adverse Awards are ineligible for FINRA arbitration. Rather, it states:

(a) The Director may decline to permit the use of the FINRA arbitration forum if the Director determines that, given the purposes of FINRA and the intent of the Code, the subject matter of the dispute is inappropriate, or that accepting the matter would pose a risk to the health or safety of arbitrators, staff, or parties or their representatives. Only the Director may exercise the authority under this Rule.

Industry Code Rule 13203(a) is excessively vague, and allows for an egregious amount of discretion on the part of the Director. It offers no true guidance on what is not eligible for FINRA

forum and allows for many inconsistencies. In fact, counsel firm for Mr. Luken has represented

other Associated Persons in FINRA arbitration for expungement of disclosures arising from prior

adverse Awards and has succeeded on the merits in at least one case. It is important to note that in

addition to no codified rule barring the arbitration for expungement of disclosures arising from a

prior adverse Award, FINRA's Dispute Resolution Expungement Training and Exam packet states

that arbitrators "should not" grant expungement for these types of occurrences. It does not state

that they cannot grant expungement for these types of occurrences and it stands to reason that there

would be no need for guidance on whether they should or should not be expunged from a CRD

record if FINRA intended for these types of occurrences to be ineligible for FINRA forum

altogether. Based on Mr. Luken's obligations to abide by FINRA Rules, he is bound to FINRA

arbitration for disputes between himself and a Member Firm. The Director has abused their

discretion by denying forum in such an inconsistent and arbitrary manner.

Mr. Luken submits this Application for Review to the Commission requesting that he be

permitted to bring his case in the forum that he is both entitled to and bound to by the FINRA

Industry Code Rules. Whether the Occurrences are eligible for expungement should be

subsequently determined by the Panel that is assigned in arbitration, in accordance with FINRA

Industry Code Rules 2080 and 13805.

Dated: December 3, 2019

Respectfully submitted,

Jessica Calloway, Esq.

Of Counsel

T: (720) 815-5899

E: legal.calloway@hlbslaw.com

HLBS Law 9737 Wadsworth Pkwy, Ste. G-100 Westminster, CO 80021