UNITED STATES OF AMERICA



before the

SECURITIES AND EXCHANGE COMMISSION

In the Matter of Gregory T. Bolan, Jr. and Joseph C. Ruggieri, Respondents.

Admin. Pro. File No. 3-16178

AFFIDAVIT OF SAMUEL J. LIEBERMAN IN SUPPORT OF RESPONDENT GREGORY T. BOLAN, JR.'S MOTION FOR SUMMARY DISPOSITION

STATE OF NEW YORK)	
)	SS.
COUNTY OF NEW YORK)	

- I, Samuel J. Lieberman, Esq. being duly sworn, deposes, and states, under penalty of perjury, as follows:
- 1. I am a partner in the law firm of Sadis & Goldberg LLP, counsel for Respondent Gregory T. Bolan, Jr. in the above-captioned matter.
- 2. Attached as Exhibit 1 is a true and correct copy of a FINRA Brokercheck Report for Respondent Gregory T. Bolan, Jr.
- 3. Attached as Exhibit 2 is a true and correct copy of a Wells Fargo Spreadsheet, produced bearing production number WF-284305, which identifies analyst reports issued by Mr. Bolan, followed by April 9, 2014 cover letter from Wells Fargo's attorneys producing that document.

- 4. Attached as Exhibit 3 is a true and correct copy of excerpts of the transcript of the May 30, 2013 investigative testimony of Wells Fargo's Todd Wickwire taken by the Division of Enforcement.
- 5. Attached as Exhibit 4 is a true and correct copy of an email chain bearing production numbers WFC-000483158-161, containing emails involving Gregory T. Bolan, Jr. and Joseph Ruggieri.
- 6. Attached as Exhibit 5 is a true and correct copy of pages 1-14 of a July 2007 "Equity Research Best Practices Guide" issued by Wachovia Capital Markets, LLC, which later became Wells Fargo Securities, LLC, after Wells Fargo acquired Wachovia.

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge and information.

FURTHER AFFIANT SAYETH NAUGHT.

Х

SAMUEL J. LIEBERMAN, ESQ.

The foregoing instrument was acknowledged before me this 8th day of January, 2015, by Samuel J. Lieberman, Esq. who is personally known to me and who did not take an oath.

(Notary's Signature) + Meell. Caller

(Print Notary's Name)

NOTARY PUBLIC, STATE OF New YORK

My Commission Expires:

PRISCILLA R COLEMAN DYKES
Notary Public - State of New York
No. 01CO6197368
Qualified in New York County
My Commission Expires December 1, 20

EXHIBIT 1



BrokerCheck Report GREGORY T BOLAN

CRD#

Report # , data current as of Thursday, January 08, 2015.

Section Title	Page(s)
Report Summary	1
Broker Qualifications	2 - 3
Registration and Employment History	4
Disclosure Events	5

About BrokerCheck®

FINCA

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.

Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:

- information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
- o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

How current is this information?

Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

What if I want to check the background of an investment adviser firm or investment adviser representative?

To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at http://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.

Are there other resources I can use to check the background of investment professionals?
 FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

GREGORY T. BOLAN

CRD# 4901541

This broker is not currently registered.

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is not currently registered.

This broker has passed:

- 0 Principal/Supervisory Exams
- 4 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

STERNE, AGEE & LEACH, INC.



MADISON WILLIAMS AND COMPANY



WELLS FARGO SECURITIES, LLC



Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type	Count
Regulatory Event	1
Termination	2

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 0 principal/supervisory exams, 4 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	(6)	Category	Date
No information reported.			

General Industry/Product Exams

Exam	Category	Date	
General Securities Representative Examination	Series 7	02/08/2005	
Limited Representative-Equity Trader Exam	Series 55	03/09/2005	
Research Analyst Exam - Part I Analysis Module	Series 86	03/17/2006	
Research Analyst Exam - Part II Regulations Module	Series 87	03/31/2006	

State Securities Law Exams

Category	Date	
Series 63	11/30/2005	

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Registration Dates	s Firm Name	CRD#	Branch Location
10/2 011 - 11/2014	STERNE, AGEE & LEACH, INC.	791	NASHVILLE, TN
06/2 011 - 11/2011	MADISON WILLIAMS AND COMPANY	149530	NEW YORK, NY
07/2008 - 05/2011	WELLS FARGO SECURITIES, LLC	126292	NASHVILLE, TN
01/2006 - 06/2008	JEFFERIES & COMPANY, INC.	2347	NASHVILLE, TN
02/2005 - 10/2005	FIRST NEW YORK SECURITIES L.L.C.	16362	NEW YORK, NY

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment Dates	Employer Name	Employer Location
10/2011 - Present	STERNE, AGEE & LEACH, INC.	NASHVILLE, TN
06/2008 - Present	WACHOVIA CAPITAL MARKETS, LLC	NASHVILLE, TN
06/2011 - 10/2011	MADISON WILLIAMS AND COMPANY, LLC	NEW YORK, NY
01/2006 - 06/2008	JEFFERIES & COMPANY, INC.	NASHVILLE, TN
11/2005 - 01/2006	OPUS TRADING FUND LLC.	ATLANTA, GA
01/2005 - 10/2005	FIRST NEW YORK SECURITIES LLC	NEW YORK, NY

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

 All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Regulatory Event	1	0	0

WWW.IIIIa.utg/pronertieck

USEI GUIUAITOE



Termination N/A 2 N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Regulatory - Pending

This type of disclosure event involves a pending formal proceeding initiated by a regulatory authority (e.g., a state securities agency, self-regulatory organization, federal regulatory agency such as the Securities and Exchange Commission, foreign financial regulatory body) for alleged violations of investment-related rules or regulations.

Disclosure 1 of 1

Reporting Source: Regulator

Regulatory Action Initiated

Sanction(s) Sought:

Bv:

Cease and Desist

Date Initiated: 09/29/2014

Docket/Case Number:

Employing firm when activity occurred which led to the

regulatory action:

WELLS FARGO SECURITIES, LLC

Product Type: Equity Listed (Common & Preferred Stock)

3-16178

Allegations: SEC ADMIN RELEASES 33-9659 AND 34-73244, / SEPTEMBER 29, 2014: THE

SECURITIES AND EXCHANGE COMMISSION ("COMMISSION") DEEMS IT

APPROPRIATE AND IN THE PUBLIC INTEREST THAT PUBLIC

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

ADMINISTRATIVE AND CEASE-AND-DESIST PROCEEDINGS BE, AND

HEREBY ARE, INSTITUTED PURSUANT TO SECTION 8A OF THE

SECURITIES ACT OF 1933 ("SECURITIES ACT") AND SECTIONS 15(B) AND 21C OF THE SECURITIES EXCHANGE ACT OF 1934 ("EXCHANGE ACT") AGAINST GREGORY T. BOLAN, JR. ("BOLAN" OR "RESPONDENT"). AFTER AN INVESTIGATION, THE DIVISION OF ENFORCEMENT ALLEGES THAT: THESE PROCEEDINGS ARISE OUT OF AN INSIDER TRADING SCHEME INVOLVING BOLAN, A RESEARCH ANALYST AT WELLS FARGO SECURITIES,

LLC ("WELLS FARGO"), WHO PROVIDED ADVANCE NOTICE OF



FORTHCOMING RATINGS CHANGES TO A TRADER AT WELLS FARGO. AND TO ANOTHER TRADER, BOLAN'S TRUSTED FRIEND AND FORMER COLLEAGUE. THESE TRADERS TRADED AHEAD OF THESE RATINGS CHANGES. PURCHASING STOCK AHEAD OF A NUMBER OF UPGRADES AND SELLING STOCK SHORT AHEAD OF AT LEAST ONE DOWNGRADE. ONE OF THE TRADERS GENERATED OVER \$117,000 IN GROSS PROFITS FOR WELLS FARGO BY TRADING AHEAD OF SIX RATINGS CHANGES AUTHORED BY BOLAN, THE OTHER TRADER, WHO IS DECEASED. GENERATED APPROXIMATELY \$10,000 IN GROSS PROFITS IN HIS PERSONAL BROKERAGE ACCOUNT FROM TRADING AHEAD OF THREE RATINGS CHANGES AUTHORED BY BOLAN, BY VIRTUE OF THE CONDUCT. BOLAN WILLFULLY VIOLATED SECTION 17(A) OF THE SECURITIES ACT, AND SECTION 10(B) OF THE EXCHANGE ACT AND RULE 10B-5 THEREUNDER, WHICH PROHIBIT FRAUDULENT CONDUCT IN THE OFFER AND SALE OF SECURITIES AND IN CONNECTION WITH THE PURCHASE OR SALE OF SECURITIES.

Current Status:

Pending

Regulator Statement

IN VIEW OF THE ALLEGATIONS MADE BY THE DIVISION OF ENFORCEMENT, THE COMMISSION DEEMS IT NECESSARY AND APPROPRIATE IN THE PUBLIC INTEREST THAT PUBLIC ADMINISTRATIVE AND CEASE-AND-DESIST PROCEEDINGS BE INSTITUTED. IT IS FURTHER ORDERED THAT THE ADMINISTRATIVE LAW JUDGE SHALL ISSUE AN INITIAL DECISION NO LATER THAN 300 DAYS FROM THE DATE OF SERVICE OF THIS ORDER, PURSUANT TO RULE 360(A)(2) OF THE COMMISSION'S RULES OF PRACTICE.

Reporting Source:

Broker

Regulatory Action Initiated

Bv:

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Sanction(s) Sought:

Cease and Desist

Date Initiated:

09/29/2014

Docket/Case Number:

3-16178

Employing firm when activity occurred which led to the

regulatory action:

WELLS FARGO SECURITIES, LLC

Product Type:

Equity Listed (Common & Preferred Stock)

Allegations:

SEC ADMIN RELEASES 33- 9659 AND 34- 73244, / SEPTEMBER 29, 2014: THE SECURITIES AND EXCHANGE COMMISSION ("COMMISSION") DEEMS IT





APPROPRIATE AND IN THE PUBLIC INTEREST THAT PUBLIC ADMINISTRATIVE AND CEASE-AND-DESIST PROCEEDINGS BE, AND HEREBY ARE, INSTITUTED PURSUANT TO SECTION 8A OF THE SECURITIES ACT OF 1933 ("SECURITIES ACT") AND SECTIONS 15(B) AND 21C OF THE SECURITIES EXCHANGE ACT OF 1934 ("EXCHANGE ACT") AGAINST GREGORY T. BOLAN, JR. ("BOLAN" OR "RESPONDENT"), AFTER AN INVESTIGATION, THE DIVISION OF ENFORCEMENT ALLEGES THAT: THESE PROCEEDINGS ARISE OUT OF AN INSIDER TRADING SCHEME INVOLVING BOLAN, A RESEARCH ANALYST AT WELLS FARGO SECURITIES, LLC ("WELLS FARGO"). WHO PROVIDED ADVANCE NOTICE OF FORTHCOMING RATINGS CHANGES TO A TRADER AT WELLS FARGO, AND TO ANOTHER TRADER, BOLAN'S TRUSTED FRIEND AND FORMER COLLEAGUE. THESE TRADERS TRADED AHEAD OF THESE RATINGS CHANGES, PURCHASING STOCK AHEAD OF A NUMBER OF UPGRADES AND SELLING STOCK SHORT AHEAD OF AT LEAST ONE DOWNGRADE. ONE OF THE TRADERS GENERATED OVER \$117,000 IN GROSS PROFITS FOR WELLS FARGO BY TRADING AHEAD OF SIX RATINGS CHANGES AUTHORED BY BOLAN. THE OTHER TRADER, WHO IS DECEASED, GENERATED APPROXIMATELY \$10,000 IN GROSS PROFITS IN HIS PERSONAL BROKERAGE ACCOUNT FROM TRADING AHEAD OF THREE RATINGS CHANGES AUTHORED BY BOLAN, BY VIRTUE OF THE CONDUCT, BOLAN WILLFULLY VIOLATED SECTION 17(A) OF THE SECURITIES ACT. AND SECTION 10(B) OF THE EXCHANGE ACT AND RULE 10B-5 THEREUNDER, WHICH PROHIBIT FRAUDULENT CONDUCT IN THE OFFER AND SALE OF SECURITIES AND IN CONNECTION WITH THE PURCHASE OR SALE OF SECURITIES.

Current Status:

Pending

Broker Statement

ANALYST STRENUOUSLY DISPUTES THESE ALLEGATIONS. HE INTENDS EITHER TO PERSUADE THE SEC THAT THESE ALLEGATIONS ARE UNFOUNDED, OR TO DEFEAT THESE ALLEGATIONS IN COURT. FURTHER, HE NOTES THAT THE ALLEGATIONS ARE BASED ON ALLEGED CONDUCT AT A PRIOR EMPLOYER DATING BACK TO 2010-EARLY 2011.



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 2

Reporting Source:

Firm

Employer Name:

STERNE AGEE & LEACH, INC.

Termination Type:

Discharged

Termination Date:

10/16/2014

Allegations:

SEC ADMIN RELEASES 33-9659 AND 34-73244, / SEPTEMBER 29, 2014: THE

SECURITIES AND EXCHANGE COMMISSION ("COMMISSION") DEEMS IT

APPROPRIATE AND IN THE PUBLIC INTEREST THAT PUBLIC

ADMINISTRATIVE AND CEASE-AND-DESIST PROCEEDINGS BE, AND

HEREBY ARE, INSTITUTED PURSUANT TO SECTION 8A OF THE

SECURITIES ACT OF 1933 ("SECURITIES ACT") AND SECTIONS 15(B) AND 21C OF THE SECURITIES EXCHANGE ACT OF 1934 ("EXCHANGE ACT") AGAINST GREGORY T. BOLAN, JR. ("BOLAN" OR "RESPONDENT"). AFTER AN INVESTIGATION, THE DIVISION OF ENFORCEMENT ALLEGES THAT: THESE PROCEEDINGS ARISE OUT OF AN INSIDER TRADING SCHEME INVOLVING BOLAN, A RESEARCH ANALYST AT WELLS FARGO SECURITIES.

LLC ("WELLS FARGO"), WHO PROVIDED ADVANCE NOTICE OF

FORTHCOMING RATINGS CHANGES TO A TRADER AT WELLS FARGO, AND

TO ANOTHER TRADER, BOLAN'S TRUSTED FRIEND AND FORMER COLLEAGUE. THESE TRADERS TRADED AHEAD OF THESE RATINGS CHANGES, PURCHASING STOCK AHEAD OF A NUMBER OF UPGRADES AND SELLING STOCK SHORT AHEAD OF AT LEAST ONE DOWNGRADE. ONE OF THE TRADERS GENERATED OVER \$117.000 IN GROSS PROFITS FOR

WELLS FARGO BY TRADING AHEAD OF SIX RATINGS CHANGES AUTHORED BY BOLAN. THE OTHER TRADER, WHO IS DECEASED, GENERATED APPROXIMATELY \$10,000 IN GROSS PROFITS IN HIS

PERSONAL BROKERAGE ACCOUNT FROM TRADING AHEAD OF THREE RATINGS CHANGES AUTHORED BY BOLAN. BY VIRTUE OF THE CONDUCT, BOLAN WILLFULLY VIOLATED SECTION 17(A) OF THE SECURITIES ACT.

AND SECTION 10(B) OF THE EXCHANGE ACT AND RULE 10B-5

THEREUNDER, WHICH PROHIBIT FRAUDULENT CONDUCT IN THE OFFER AND SALE OF SECURITIES AND IN CONNECTION WITH THE PURCHASE OR

SALE OF SECURITIES.

Product Type:

No Product

Firm Statement

MR. BOLAN'S TERMINATION WAS PROMPTED BY NEGATIVE NEWS



COVERAGE SURROUNDING THE CHARGES MADE AGAINST HIM FOR ALLEGED VIOLATIONS OF SECURITIES REGULATIONS AT A PRIOR EMPLOYER AS PREVIOUSLY DISCLOSED ON FORM U4.

Disclosure 2 of 2

Reporting Source:

Broker

Employer Name:

MADISON WILLIAMS AND COMPANY, LLC

Termination Type:

Voluntary Resignation

Termination Date:

04/25/2011

Allegations:

INTERNAL REVIEW REGARDING THE SELECTIVE DISSEMINATION OF

INFORMATION AND FAILURE TO PRESERVE CONFIDENTIAL INFORMATION

Product Type:

Other: EQUITY RESEARCH

Broker Statement

I TAKE ISSUE WITH THE ALLEGATIONS ABOVE. I DENY ENGAGING IN ANY CONDUCT INVOLVING FRAUD, THE WRONGFUL TAKING OF PROPERTY, OR

VIOLATING ANY INVESTMENT RELATED

STATUTES, REGULATIONS, RULES OR INDUSTRY STANDARDS OF

CONDUCT.

End of Report



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EXHIBIT 2



K&L GATES LLP

1601 K STREET, N.W.
WASHINGTON, DC 20006
T+1 202 778 9000 F+1 202 778 9100 klgates.com

April 9, 2014

Michael J. Missal michael.missal@klgates.com

T +1 202 778 9302 F +1 202 778 9100

FOIA CONFIDENTIAL TREATMENT REQUESTED

Via FedEx and E-mail

Mr. Sandeep Satwalekar Senior Attorney U.S. Securities and Exchange Commission 3 World Financial Center Suite 400 New York, NY 10281

Re: Research Analyst Reports (NY-8432)

Dear Mr. Satwalekar:

I am writing on behalf of our client, Wells Fargo Securities, LLC ("WFS"), in response to your follow up request pertaining to the January 12, 2012 subpoena in the above referenced matter. The enclosed Excel chart, Bates labeled WF-00284305, replaces the previous list of Gregory Bolan's publications Bates labeled WF-002847661.

The new chart (WF-00284305) was generated using Wells Fargo's internal Spotlight system and lists all of the research that Mr. Bolan published at Wells Fargo from September 1, 2008 through April 31, 2011. Nine additional entries are listed in this chart that were not included in the previous version of the chart. Six of these entries were joint notes authored by several analysts. The other three reports were squawks published on May 20, 2009, June 24, 2009, and January 10, 2011. These three squawks all pertained to the security PPDI.

In addition, seven entries included on the previous chart were removed from this most recent version. Five of those entries were duplicate entries already listed and the other two reports were not authored by Mr. Bolan. The five duplicate entries were: (1) a January 21, 2009 note; (2) the May 3, 2010 industry note; (3) the August 27, 2010 squawk; (4) the September 14, 2010 squawk; and (5) the December 10, 2010 squawk. These five duplicate entries have been removed from the Excel chart being produced today. Additionally, the publications on May 19, 2010 and June 3, 2010 did not list Mr. Bolan as the author and should not have been included on the previously produced chart. These entries have also been removed from the list produced today.

CONFIDENTIALITY REQUEST

On behalf of our client, we request that this letter and the accompanying document be treated as confidential and non-public under the Freedom of Information Act ("FOIA") (5 U.S.C. § 552), and applicable regulations adopted by the Securities and Exchange Commission (including 17 C.F.R. § 200.83). In accordance with the Commission's regulation at 17 C.F.R. § 200.83(d)(1), we also request that our client receive notification and an opportunity to contest disclosure of this letter and the accompanying document if it becomes the subject of a FOIA request. The address and telephone number for any such notification are:

Michael J. Missal K&L Gates LLP 1601 K Street, NW Washington, DC 20006 (202) 778-9000

Further, if the Commission determines that confidential treatment is not warranted with respect to this letter and the accompanying document, we respectfully request, on behalf of our client, ten (10) days notice prior to any intended release so that our client may, if it is deemed necessary or appropriate, pursue any available remedies. In addition, we request that all correspondence and document produced to the Commission in connection with this inquiry, including this letter and the accompanying document be returned to the undersigned when the above-captioned inquiry is completed.

Although not to the exclusion of other grounds, our client requests confidential treatment of this letter by reason of business confidentiality. Among other reasons, this letter is confidential and non-public under FOIA (5 U.S.C. § 552(b)) and applicable Commission regulations, as these materials contain sensitive information, disclosure of which would be detrimental to our client.

* * * *

Should you have any questions regarding this letter or enclosed document, please do not hesitate to contact me. I thank you for your consideration.

Sincerely,

INAK

Michael J. Missal

Michael J. Missal

Enclosure

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	A	В 1		D.	E	F F
				Subject	Sector	Analyst Name
	9/16/2008 17:06			Resumption of Coverage	Pharmaceutical Services	Greg T. Bolan
	9/16/2008 17:08		AMRI: Initiating Research Coverage With A Market Perform Rating	Initiation of Coverage		Greg T. Bolan
	9/16/2008 17:09			Resumption of Coverage	Pharmaceutical Services	Greg T. Bolan
	9/16/2008 17:11		PDGI: initiating Research Coverage With A Market Perform Rating	Initiation of Coverage	Pharmaeeutical Services	Greg T. Bolan
	9/16/2008 17:12			Initiation of Coverage	Pharmaceutical Services	Greg T. Bolan
	9/16/2008 17:14			Initiation of Coverage	Pharmaceutical Services	Greg T. Bolan
	9/16/2008 17:15			Resumption of Coverage	Pharmaceutical Services	Greg T. Bolan
9	9/16/2008 17:17	CVD	CVD: Resuming Research Coverage With A Market Perform Rating	Resumption of Coverage	Pharmaceutical Services	Greg T. Bolan
10	9/17/2008 12:04		Pharmaceutical Services Industry	Industry Overview	Pharmaceutical Services	Greg T. Bolan
11	9/24/2008 11:35	KNDL Dropped	KNDL: Remain Confident With Our Outperform Rating	Squawk		Greg T. Bolan
12	9/26/2008 0:28	PDGI Dropped	PDGI: Rating Stays, But Confidence is Improving; Adjusting Ests	Earnings Estimates Revised Up		Greg T. Bolan
	9/29/2008 11:59		PPDI: Alogilptin Milestone Should Offer Upside Potential To Q3 2008	Squawk		Greg T. Bolan
14	10/1/2008 8:55			Company Note		Greg T. Bolan
	10/7/2008 19:25		Industry Update - Q3 2008	Industry Note		Greg T. Bolan
_	0/10/2008 10:11	PPDI Oronned	PPDI: As We Expected, Alogliptin Milestone Pushed Out: No Change To Our Estimates	Company Note		
	10/13/2008 0:04		ICLR: Growth Profile Remains Intact-Upgrading To Outperform	Rating Change		Greg T. Bolan
	10/21/2008 7:46		ICLR - Initial Thoughts on Q3 2008	Squawk		Greg T. Bolan
						Greg T. Bolan
	0/21/2008 16:02		ICLR: A Solid Quarter in A Difficult Tape: Reliterate Outperform	Earnings Estimates Revised Up		Greg T. Bolan
	10/22/2008 7:49		PPDI: Disappointing 3Q Results, But Strong Bookings Are Encouraging For The Industry	Squawk		Greg T. Bolan
	0/22/2008 19:53			Company Note		Greg T. Bolan
	10/23/2008 0:25					Greg T. Bolan
	10/24/2008 0:22					Greg T. Bolan
	10/28/2008 0:39		PRXL: Initial Thoughts On FQ1 Results: Expecting Further Weakness in Stock			Greg T. Bolan
	10/29/2008 10:48		PRXL:Valuation Appears CheapGuidance Looks ToughCutting Ests: Maintain Market Perform Rating	Earnings Estimate Revised Down		Greg T. Bolan
	10/30/2008 8:02		PDGI 3Q Results: A Large EPS Beat, But Much Larger Concerns Lurk	Squawk	Pharmaceutical Services	Greg T. Bolan
27	10/31/2008 0:17	PDGI Dropped	PDGI: All Eyes On Capital Structure, Business Risks; Cutting Est: Maintain Market Perform	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
28	11/3/2008 19:32		Sobering Up From A Volatile Ride - Part I	Industry Note	Pharmaceutical Services	Greg T. Bolan
29	11/4/2008 12:46	KNDL Dropped	KNDL: A Quick Preview of Q3 2008 Results Reiterate Outperform	Squawk		Greg T. Bolan
30	11/5/2008 0:13	KNDL Dropped	KNDL: Large Upside To 3Q Earnings - Our Initial Thoughts	Company Note		Greg T. Bolan
31	11/6/20080:16		KNDL: EPS Guidance Remains Conservative And Stock is Still Cheap: Reiterate Outperform	Earnings Estimates Revised Up		Greg T. Bolan
32	11/6/2008 0:22		AMRI: Strong 3Q Results, But Revised Guidance Looks Soft	Earnings Reported - First Look		Greg T. Bolan
33	11/6/2008 0:23					Greg T. Bolan
34]	11/7/2008 0:13					Greg T. Bolan
35	11/7/2008 0:51					Greg T. Bolan
	11/12/2008 0:09			_	-	
	11/14/2008 9:45					Greg T. Bolan
	11/14/2008 9:45 11/19/2008 17:49					Greg T. Bolan
						Greg T. Bolan
	11/21/2008 5:13					Greg T. Bolan
	12/3/2008 11:12			-		Greg T. Bolan
	12/5/2008 19:59					Greg T. Bolan
	12/17/2008 12: <u>21</u>		CVD: Thoughts On Covance Into 2009 Guidance - This Should Be An Extremely Important Data Point For The CRO			Greg T. Bolan
	12/19/2008 13:20					Greg T. Bolan
	12/31/2008 10:22		· — —			Greg T. Bolan
45	1/5/2009 14:56					Greg T. Bolan
46	1/6/2009 14:33					Greg T. Bolan
47	1/9/2009 7:37	ICLR	ICLR: Issues 2009 Guidance - As Expected, Below the Street - Relterate Outperform	Squawk	Pharmaceutical Services	Greg T. Bolan
48	1/11/2009 23:59	ICLR				Greg T. Bolan
49	1/13/2009 0:14	KNDL Dropped	KNDL: Reducing Q4 2008, 2009 Estimates And Valuation Range: 2008 Revenue And EPS Guidance Lowered-Maint			Greg T. Bolan
50	1/14/2009 1:07		PRXL: FY09 Guidance Lowered; Reducing Estimates: Need Greater Confidence In Visibility; Maintain Market Perfo			Greg T. Bolan
51	1/15/2009 1:07					Greg T. Bolan
52	1/15/2009 1:21				_	Greg T. Bolan
53	1/16/2009 0:27					Greg T. Bolan
54	1/16/2009 13:01					Greg T. Bolan
55	1/21/2009 21:45					Greg T. Bolan
56						Greg T. Bolan
57	1/27/2009 12:17					
58						Greg T. Bolan
	1/28/2009 20:56		CVD: Stock is Cheaper, But Not inexpensive—Lots of Uncertainty: Maintain Market Perform			Greg T. Bolan
						Greg T. Bolan
59	1/29/2009 20:04		PRXL: Upgrading To Outperform: Guldance Looks Achievable, And Valuation Remains Depressed			Greg T. Bolan
59 J 60 J	2/2/2009 0:41				Pharmaceutical Services	Greg T. Bolan
59 60 61	2/2/2009 0:41 2/3/2009 18:02	PDGI Dropped	PDGI: Going Private For \$5 Per Share: Maintain Market Perform; Raising Valuation Range			
59 60 61 62	2/2/2009 0:41 2/3/2009 18:02 2/5/2009 12:15	PDGI Dropped CRL	CRL: For Now, Don't Expect Dark Clouds To Dissipate; Cutting Est: Maintain Outperform	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
60 61 62 63	2/2/2009 0:41 2/3/2009 18:02 2/5/2009 12:15 2/9/2009 7:25	PDGI Dropped CRL KNDL Dropped	CRL: For Now, Don't Expect Dark Clouds To Dissipate; Cutting Est: Maintain Outperform KNDL: Reiterate Outperform in Front of Q4 2008 Results and 2009 Gudiance	Earnings Estimate Revised Down Squawk	Pharmaceutical Services Pharmaceutical Services	
60 61 62 63 64	2/2/2009 0:41 2/3/2009 18:02 2/5/2009 12:15 2/9/2009 7:25 2/9/2009 13:31	PDGI Dropped CRL KNDL Dropped AMRI	CRL: For Now, Don't Expect Dark Clouds To Dissipate; Cutting Est: Maintain Outperform KNDL: Reiterate Outperform in Front of Q4 2008 Results and 2009 Guidance Thoughts on AMRI's Q4 2008 Results and 2009 Guidance - Looks Like an Overreaction to Us	Earnings Estimate Revised Down Squawk Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
60 61 62 63	2/2/2009 0:41 2/3/2009 18:02 2/5/2009 12:15 2/9/2009 7:25 2/9/2009 13:31	PDGI Dropped CRL KNDL Dropped	CRL: For Now, Don't Expect Dark Clouds To Dissipate; Cutting Est: Maintain Outperform KNDL: Reiterate Outperform in Front of Q4 2008 Results and 2009 Gudiance Thoughts on AMRI's Q4 2008 Results and 2009 Gudiance - Looks Like an Overreaction to Us	Earnings Estimate Revised Down Squawk Squawk	Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan
59 60 61 62 63 64	2/2/2009 0:41 2/3/2009 18:02 2/5/2009 12:15 2/9/2009 7:25 2/9/2009 13:31	PDGI Dropped CRL KNDL Dropped AMRI PPDI Dropped	CRL: For Now, Don't Expect Dark Clouds To Dissipate; Cutting Est: Maintain Outperform KNDL: Reiterate Outperform in Front of Q4 2008 Results and 2009 Gudiance Thoughts on AMRI's Q4 2008 Results and 2009 Guidance - Looks Like an Overreaction to Us PPDI: Strong Bookings Suggest Underlying Demand Remains Intact: Initial Thoughts on Q4 2008 Results	Earnings Estimate Revised Down Squawk Squawk Earnings Reported - First Look	Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan Greg T. Bolan

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٠,	ate/Time	B Tickers		Subject D	E	F F
68	2/11/2009 9:55			Earnings Reported - Full Analysis	Sector	Analyst Name
69	2/12/2009 1:06					Greg T. Bolan
70	2/23/2009 7:19		ICLR: Initial Thoughts on 4Q Results - Revenue Guidance Looks Unchanged - A Positive	Earnings Estimate Revised Down		Greg T. Bolan
	2/23/2009 19:11		ICLR: A Good Quarter, But Not Good Enough in This Market: Lowering Rev Ests, EPS Ests Unchanged; Maintain Ou	Squawk	Pharmaceutical Services	Greg T. Bolan
//	2/25/2009 8:13			Squawk		Greg T. Bolan
73					Pharmaceutical Services	Greg T. Bolan
74	2/26/2009 0:32			Earnings Reported	Pharmaceutical Services	Greg T. Bolan
75	3/5/2009 17:06		JNJ & PPDI: A Closer Look At Dapoxetine	Industry Note	Pharmaceutical Services	Greg T. Bolan
	3/6/2009 11:43		PPDI: News On Alogliptin: Reiterate OutperformNo Change To Estimates	Company Note	Pharmaceutical Services	Greg T. Bolan
76				Squawk	Pharmaceutical Services	Greg T. Bolan
77		ICLR, KND L Dropped,		Squawk	Pharmaceutical Services	Greg T. Bolan
78	3/17/2009 22:27			Industry Note	Pharmaceutical Services	Greg T. Bolan
79	3/31/2009 13:02			Company Note	Pharmaceutical Services	Greg T. Bolan
80				Squawk	Pharmaceutical Services	Greg T. Bolan
81	4/7/2009 19:59			Industry Note	Pharmaceutical Services	Greg T. Bolan
82	4/8/2009 0:02			Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
83	4/21/2009 5:37	KNDL Dropped	KNDL Preannounces Q1 2009 Revenue Results - Initial Thoughts	Squawk	Pharmaceutical Services	Greg T. Bolan
84	4/21/2009 15:12	KNDL Dropped	KNDL: Downgrading To Market Perform, Reducing Estimates	Rating Change	Pharmaceutical Services	Greg T. Bolan
85	4/22/2009 0:33	PPDI Dropped		Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
86	4/22/2009 23:11		Thoughts on Weakness in CRO Stocks	Industry Note	Pharmaceutical Services	Greg T. Bolan
87	4/23/2009 0:43		PPDI: Hunkering Down in Challenging Times-Lowering Est.: Maintain Outperform	Earnings Reported - Full Analysis		Greg T. Bolan
88	4/28/2009 0:40			Earnings Reported	Pharmaceutical Services	Greg T. Bolan
89	4/28/2009 6:57		ICLR: Impressive 1Q Bookings and Earnings, and 2009 Guidance Maintained	Squawk	Pharmaceutical Services	
90	4/28/2009 20:03			Earnings Estimate Revised Down		Greg T. Bolan
91	4/30/2009 0:24			Earnings Reported - First Look		Greg T. Bolan
92			Quick Thoughts on CRL and Peer Group After CVD Q1 Results	Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
3	4/30/2009 19:25			Earnings Estimate Revised Down		Greg T. Bolan
94	S/4/2009 0:15			Earnings Estimate Revised Down		Greg T. Bolan
95	5/6/2009 0:34	•		Earnings Reported - First Look	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
			CRL: Comfortable With 2009 Guidance—See Tapering Downside Risk: Maintaining Estimates—Relterate Outperfor			Greg T. Bolan
96 97	5/6/2009 19:48 5/7/2009 5:44					Greg T. Bolan
_				Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
98	5/8/2009 1:03			Earnings Estimate Revised Down		Greg T. Bolan
99		KNDL Dropped		Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
100	5/20/2009 5:40			Squawk	Pharmaceutical Services	Greg T. Bolan
101	5/20/2009 15:41			Company Note	Pharmaceutical Services	Greg T. Bolan
102				Squawk	Pharmaceutical Services	Greg T. Bolan
103	6/5/2009 11:19		ICLR: Reiterate Outperform Rating	Squawk	Pharmaceutical Services	Greg T. Bolan
104	6/8/2009 0:22			Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
105	6/8/2009 0:24			Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
106	6/10/2009 10:49			Squawk	Pharmaceutical Services	Greg T. Bolan
107	6/19/2009 9:12			Squawk	Pharmaceutical Services	Greg T. Bolan
108		PPDI Dropped		Squawk	Pharmaceutical Services	Greg T. Bolan
109	6/23/2009 12:30			Squawk	Pharmaceutical Services	Greg T. Bolan
110	6/23/2009 13:32	CRL		Squawk	Pharmaceutical Services	Greg T. Bolan
111	6/24/2009 13:23	PPDI Dropped		Squawk	Pharmaceutical Services	Greg T. Bolan
112	6/24/2009 16:22	KNDL Dropped	[REVISED] KNDL: Comments from Wachovia/Wells Fargo 19th Annual Mid-Year Equity Conference	Squawk	Pharmaceutical Services	Greg T. Bolan
113	7/13/2009 20:14	1	Pharmaceutical Services Industry Update	Industry Note	Pharmaceutical Services	Greg T. Bolan
114	7/14/2009 0:05		AMRI: Receives \$4MM Milestone Payment; Raising Estimates: Raising Q2 And Full Year Rev & EPS Ests.; Maintain		Pharmaceutical Services	Greg T. Bolan
115		PPDI Dropped	PPDI: Strong Bottom-line, But Bookings Weak Once Again: Abnormal Weakness in Q2 Bookings Company-Specific		Pharmaceutical Services	Greg T. Bolan
116	7/22/2009 7:54			Squawk	Pharmaceutical Services	Greg T. Bolan
117		PPDI Oropped	PPDI: Challenges Continue-Lowering Est.: Maintain Outperform	Earnings Reported - Full Analysis		Greg T. Bolan
118	7/23/2009 15:13		ICLR: ICON Continues To Outperform During This Soft-Patch: Relterate Outperform Rating	Earnings Estimate Revised Down		Greg T. Bolan
119	7/30/2009 0:24		CVD: A Good Q2; Guidance Adjusted Up	Earnings Reported - First Look	Pharmaceutical Services Pharmaceutical Services	
120	7/30/2009 16:03		CVD: Solid Q2 Results; Raising Ests: Maintain Market Perform	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
121	8/3/2009 10:38		 	Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
122	8/5/2009 1:09		*	Earnings Reported - First Look	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
123	8/5/2009 1:05		AMRI: 2Q09 Miss; Guidance Lowered			Greg T. Bolan
124				Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
	8/6/2009 1:12		CRL: Looks Like "Stable" Wasn't Enough: Sell-Off Overdone, in Our View: Reiterate Outperform	Company Note	Pharmaceutical Services	Greg T. Bolan
125		KNDL Dropped	KNDL: Lower Costs Drive EPS Upside; Bookings Weak Again	Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
126	8/6/2009 5:20		AMRI: Thoughts on Q2 2009-Lowering Est.: Maintain Market Perform	Earnings Estimate Revised Down		Greg T. Bolan
127		1 KNDL Dropped	KNDL: Tough Times Continue—Raising Estimates: Maintain Market Perform Rating	Earnings Estimate Revised Down		Greg T. Bolan
			PRXL: Still Caught in a Downburst; Expect Stock to be Weak	Earnings Reported	Pharmaceutical Services	Greg T. Bolan
128	8/11/2009 0:32	n i pëvi	PRXL: Final Thoughts on FQ4—Lowering Estimates: Maintain Outperform	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
128 129	8/12/2009 0:10		The second secon			
128 129 130	8/12/2009 0:10 8/19/2009 18:46	6	Healthcare Reform Update w/ Legislative Expert Vince Ventimiglia	Industry Note	Pharmaceutical Services	Greg T. Bolan
128 129 130 131	8/12/2009 0:10 8/19/2009 18:46 9/11/2009 19:33	3	Healthcare Reform Update Conference Call	Industry Note	Pharmaceutical Services	Greg T. Bolan Greg T. Bolan
128 129 130	8/12/2009 0:10 8/19/2009 18:46	6 3 9 EM Dropped	Healthcare Reform Update Conference Call EM: Initiating Coverage With A Market Perform Rating			

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				Subject	Sector	Analyst Name
134	9/23/2009 12:19		Transcript—Healthcare Reform Conference Call	Industry Note	Pharmaceutical Services	Greg T. Bolan
135 136	10/5/2009 16:17 10/5/2009 16:20		MDAS: Resuming Coverage With A Market Perform Rating QSII: Initiating Coverage With A Market Perform Rating: Expecting Resurgence in NextGen Revenue Growth	Resumption of Coverage Initiation of Coverage	Health Care IT	Greg T. Bolan
136 137			MDRX: Initiating Coverage With A Market Perform Rating: Expecting Resurgence in NextGen Revenue Growth MDRX: Initiating Coverage With An Outperform Rating: A Strong Brand With A Competitive Edge		Health Care IT	Greg T. Bolan
138	10/5/2009 16:23	MUKA	Health Care IT Industry	Initiation of Coverage Industry Overview	Health Care IT	Greg T. Bolan
139		CRI CAD KNDIDense		Multi-Company Note	Health Care IT	Greg T. Bolan
140	10/14/2009 17:49		Cautious Over Short Run-Buillish Longer Term	Industry Note	Pharmaceutical Services	Greg T. Bolan
141	10/16/2009 16:31		CRL: Announces Lay-Offs At Montreal Facility	Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
142	10/19/2009 16:41			Industry Note	Pharmaceutical Services	Greg T. Bolan
143	10/21/2009 7:12		ICLR Q3 2009 Results - First Take	Squawk	Pharmaceutical Services	Greg T. Bolan Greg T. Bolan
144	10/21/2009 16:28		ICLR: Earnings Mgmt Drives 3Q 2009 EPS Beat; Net Bookings Weak: Raising Ests & Val Range, Maintain Outperfor		Pharmaceutical Services	Greg T. Bolan
145	10/21/2009 20:53		CVD: Weaker Early Dev'p Overshadows Stronger Late Stage Results: Believe 2010 Consensus Ests Too High - Main		Pharmaceutical Services	Greg T. Bolan
146	10/22/2009 12:34		Key Points From CVD Conference Call	Squawk	Pharmaceutical Services	Greg T. Bolan
147	10/28/2009 0:57		PRXL: Initial Thoughts on FQ1 Results: Not Pretty, But Certainly Not Shocking	Earnings Reported - First Look		Greg T. Bolan
148	10/28/2009 0:59		PPDI: Initial Thoughts on Q3 2009 Results	Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
149	10/29/2009 0:0B		PRXL: Final Thoughts on FQ1Lowering Estimates: Maintain Outperform Rating	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
150	10/29/2009 0:24	PPDI Dropped	PPDI: Large Ship In Shallow Waters-Downgrading To Market Perform	Rating Change		Greg T. Bolan
151	10/29/2009 1:08		MDAS: 3Q Results Mixed, Raising FY09 EPS Est: Maintain Market Perform	Earnings Reported - Full Analysis		Greg T. Bolan
152	10/30/2009 7:49		QSII: FQ2 2010 Results Look Encouraging	Squawk		Greg T. Bolan
153	10/30/2009 16:10	QSII	QSII: NextGen Results Showing Signs Of Renewed Life: Maintain Market Perform; Lowering Ests	Earnings Estimate Revised Down		Greg T. Bolan
154	11/4/2009 0:47		CRL: Initial Thoughts on Q3 2009 Results	Earnings Reported - First Look		Greg T. Bolan
155	11/5/2009 0:39		CRL: Final Thoughts on Q3Lowering Ests: Remains Our Top Pick Into 2010-Maintain Outperform	Earnings Estimate Revised Down	Pharmaeeutical Services	Greg T. Bolan
156					Pharmaceutical Services	Greg T. Bolan
	11/5/2009 14:47					Greg T. Bolan
158	11/9/2009 8:13			Squawk	Pharmaceutical Services	Greg T. Bolan
159	11/10/2009 0:21		AMRI: Thoughts On Q3 2009Lowering Estimates: Maintain Market Perform Rating	Earnings Estimate Revised Down		Greg T. Bolan
	11/10/2009 15:50					Greg T. Bolan
	11/11/2009 1:16		EM: Our First Impression of Q3 2009 Results			Greg T. Bolan
	11/11/2009 15:21			Earnings Estimates Revised Up		Greg T. Bolan
163			PPD Announces In-Licensing Agreement; No Changes to 2009 or 2010 Estimates	•		Greg T. Bolan
	11/19/2009 0:14					Greg T. Bolan
	11/19/2009 20:09					Greg T. Bolan
166						Greg T. Bolan
167						Greg T. Bolan
168						Greg T. Bolan
169	12/9/2009 12:12 12/17/2009 11:4B		MDAS: Sell-off OverdoneUpgrading To Outperform: We Remain Positive Towards Long-Term Growth Story Pharmaceutical Services Industry: Data-point on a Large Pharma Preclinical Facility			Greg T. Bolan
171			HHS Releases Interim Rule for Meaningful Use and Certification Criteria - Positive for HCIT Group, Albeit Consiste			Greg T. Bolan
172	1/5/2010 10:48		Quality Systems (QSII) Inks Large Software License Sale to Trinity Health			Greg T. Bolan
173						Greg T. Bolan
174						Greg T. Bolan
175						Greg T. Bolan
176						Greg T. Bolan Greg T. Bolan
177						Greg T. Bolan
178			CRL: Our Top CRO Pick for 2010	Squawk		Greg T. Bolan
179	1/12/2010 0:20		MDRX: Final Thoughts on FQ2: Maintain Outperform			Greg T. Bolan
180			MDAS: Signs Exclusive GPO Agreement with the Texas Purchasing Coalition			Greg T. Bolan
181	-,,		CRL: Taking Capacity Out of the System: Suspending Operations at Shrewsbury Until Demand Returns		***************************************	Greg T. Bolan
182			PRXL: Positive Pre-Announcement; Raising Estimates & Val Range: Maintain Outperform	Earnings Estimates Revised Up		Greg T. Bolan
183			CRL: Adjusting Estimates in Front of 2010 Guidance: Maintain Outperform Rating			Greg T. Bolan
184			CVD: Adjusting Estimates in Front of 2010 Guidance: Maintain Market Perform Rating			Greg T. Bolan
185			PPDI: 2010 EPS Guld. Below Our EstVal. Appears FullLower Est: Maintain Market Perform	Company Note		Greg T. Bolan
186			PPDI: Key Takeaways from the 2010 Guidance Call—Incrementally Cautious	Squawk		Greg T. Bolan
187	1/26/2010 0:27		PRXL - Raises Guidance Second Time in Two Weeks	Earnings Reported - First Look		Greg T. Bolan
188			PRXL: Final Thoughts on FQ2 2010 ResultsRaising Estimates: Increasing Valuation Range		Pharmaceutical Services	Greg T. Bolan
189			CVD: Initial Thoughts on Q4 2009 Results and 2010 Guidance	Earnings Reported		Greg T. Bolan
	1/28/2010 7:52		QSII: Initial Thoughts on FQ3 2010	Squawk		Greg T. Bolan
190		CVD	CVD: Final Thoughts on Q4 2009: Lowering Ests—Maintain Market Perform		Pharmaceutical Services	Greg T. Bolan
190 191			QSII: Final Thoughts On FQ3 2010: Maintain Market Perform	Earnings Estimates Revised Up	Health Care IT	Greg T. Bolan
190 191 192	1/29/2010 13:17					
190 191 192 193	1/29/2010 13:17 2/8/2010 8:20	AMRI	AMRI: Quick Thoughts on Q4	Squawk	Pharmaceutical Services	Greg T. Bolan
190 191 192 193 194	1/29/2010 13:17 2/8/2010 8:20 2/9/2010 0:15	AMRI CRL	AMRI: Quick Thoughts on Q4 CRL: Initial Thoughts on Q4 2009 Results and 2010 Guidance	Earnings Reported - First Look	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
190 191 192 193 194 195	1/29/2010 13:17 2/8/2010 8:20 2/9/2010 0:15 2/9/2010 0:24	AMRI CRL AMRI	AMRI: Quick Thoughts on Q4 CRL: Initial Thoughts on Q4 2009 Results and 2010 Guidance AMRI: Waiting For Demand To Return—Lowering Estimates: Maintain Market Perform Rating	Earnings Reported - First Look Earnings Estimate Revised Down	Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan
190 191 192 193 194 195	1/29/2010 13:17 2/8/2010 8:20 2/9/2010 0:15 2/9/2010 0:24 2/9/2010 0:34	AMRI AMRI PPDI Dropped	AMRI: Quick Thoughts on Q4 CRI: Initial Thoughts on Q4 2009 Results and 2010 Guidance AMRI: Walting For Demand To Return—Lowering Estimates: Maintain Market Perform Rating PPDI: Q4 2009 EPS Beats - Lower Tax Rate Helps: Maintain Market Perform	Earnings Reported - First Look Earnings Estimate Revised Down Earnings Reported	Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan Greg T. Bolan
190 191 192 193 194 195 196	1/29/2010 13:17 2/8/2010 8:20 2/9/2010 0:15 2/9/2010 0:24 2/9/2010 0:34 2/10/2010 0:13	AMRI CRL AMRI PPDI Dropped CRL	AMRI: Quick Thoughts on Q4 CRI: Initial Thoughts on Q4 2009 Results and 2010 Guidance AMRI: Walting For Demand To Return—Lowering Estimates: Maintain Market Perform Rating PPDI: Q4 2009 EPS Beats - Lower Tax Rate Helps: Maintain Market Perform CRI: Our Top CRO Pick for 2010—Raising Ests & Valuation Range: Reiterate Outperform Rating	Earnings Reported - First Look Earnings Estimate Revised Down Earnings Reported Earnings Estimates Revised Up	Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan Greg T. Bolan Greg T. Bolan
190 191 192 193 194 195	1/29/2010 13:17 2/8/2010 8:20 2/9/2010 0:15 2/9/2010 0:24 2/9/2010 0:34 2/10/2010 0:13 2/10/2010 14:49	AMRI CRL AMRI PPDI Dropped CRL	AMRI: Quick Thoughts on Q4 CRI: Initial Thoughts on Q4 2009 Results and 2010 Guidance AMRI: Walting For Demand To Return—Lowering Estimates: Maintain Market Perform Rating PPDI: Q4 2009 EPS Beats - Lower Tax Rate Helps: Maintain Market Perform	Earnings Reported - First Look Earnings Estimate Revised Down Earnings Reported Earnings Estimates Revised Up Squawk	Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Pharmaceutical Services Health Care IT	Greg T. Bolan Greg T. Bolan Greg T. Bolan

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Ī	Date/Time	Tickers	Title	Subject	sector	Analyst Name
9	2/16/2010 1:13	QSII	QSII: We See Sunnier Skies on the Horizon—Upgrade to Outperform	Rating Change	lealth Care IT	Greg T. Bolan
1	2/18/2010 11:57	AMRI	AMRI: Putting The Cash To Work—Acquires Excelsyn—Raising Ests		Pharmaceutical Services	Greg T. Bolan
2	2/22/2010 7:22	MDAS	MDAS: 4Q EPS Beats - 2010 Guidance Reaffirmed	Squawk	lealth Care IT	Greg T. Bolan
3	2/23/2010 0:16			Earnings Reported - Full Analysis	lealth Care IT	Greg T. Bolan
)4	2/25/2010 0:42	KNDL		Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
)5	2/25/2010 7:07			Squawk	Pharmaceutical Services	Greg T. Bolan
)6	2/25/2010 19:15			Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
07	2/26/2010 12:58			Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
180	3/4/2010 19:47				Health Care IT	Greg T. Bolan
09	3/8/2010 16:26				Health Care IT	Greg T. Bolan
10	3/8/2010 16:40				Health Care IT	GregT. Bolan
ŭ	3/10/2010 19:56				Pharmaceutical Services	Greg T. Bolan
12	3/16/2010 23:05				Health Care IT	Greg T. Bolan
3					Pharmaceutical Services	Greg T. Bolan
4	4/7/2010 5:52				Pharmaceutical Services	Greg T. Bolan
				manife analysis	Health Care IT	Greg T. Bolan
5	4/7/2010 10:41			-1		Greg T. Bolan
9	4/7/2010 22:41				Health Care IT	
4	4/16/2010 9:25				Pharmaceutical Services	Greg T. Bolan
8	4/21/2010 6:58	•		Industry Overview	Pharmaceutical Services	Greg T. Bolan
19	4/26/2010 1:07			Squawk	Pharmaceutical Services	Greg T. Bolan
0	4/26/2010 2:47	CRL	CRL: Initial Thoughts on 1Q10 Results	Squawk	Pharmaceutical Services	Greg T. Bolan
21	4/26/2010 20:55			Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
2	4/27/2010 0:02			Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
23	4/27/2010 7:00			Squawk	Pharmaceutical Services	Greg T. Bolan
4	4/28/2010 0:05		ICLR: Strong Bookings Trump Mediocre P&L-Raising 2011 Estimates: Maintain Outperform Rating-Increasing Val		Pharmaceutical Services	Greg T. Bolan
5	4/28/2010 0:37		PPDI: An Excellent Start To 2010→Raising Estimates: Maintain Market Perform Rating	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
6	4/28/2010 0:44			Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
7	4/29/2010 0:08		PRXL: FQ3 Initial Thoughts; Another Strong Book-to-Bill	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
8					Pharmaceutical Services	Greg T. Bolan
	4/29/2010 0:56		CVD: Initial Thoughts On Q1 2010 Results: All Eyes On Weakness In Late Stage Early Dev'p Strengthening	Earnings Reported - First Look	Health Care IT	Greg T. Bolan
29	4/29/2010 12:12		CERN: Solid Q1—Raising Estimates	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
10	4/30/2010 0:44		CVD: Final Thoughts on Q1 2010 Results; Lowering Estimates: Maintain Market Perform Rating-Lowering Valuation			Greg T. Bolan
31	4/30/2010 8:00		MDAS: A Good Start To 2010Raising Valuation Range: Maintain Outperform	Valuation Range Change	Health Care IT	
<u>12</u>	5/3/2010 7:09		MDRX: Adding to Priority List	Squawk	Health Care IT	Greg T. Bolan
33	5/5/2010 16:22		CRL and CVD: Notes From a Recent Industry Channel Check	Squawk	Pharmaceutical Services	Greg T. Bolan
34	5/6/2010 0:10	KNDL Dropped	KNDL: Initial Thoughts on Q1 2010 Results	Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
35	5/6/2010 1:19	AMRI	AMRI: Q1 EPS Below Expectations, Guidance Lower-Lowering Ests.	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
36	5/6/2010 14:05	KNDL Dropped	KNDL: Final Thoughts On Q1 2010 - Lowering Estimates: Maintain Market Perform - Lowering Valuation	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
7	5/6/2010 22:16	EM Dropped	EM: Q1 Adj. EBITDA in Line, Revenue A Bit Light On Weather & Flu: Maintain Market Perform	Earnings Estimates Revised Up	Health Care IT	Greg T. Bolan
8	5/13/2010 5:49	MDRX	MDRX Remains Our Top HCIT Pick - Buy on Recent Pullback	Squawk	Health Care IT	Greg T. Bolan
9			FX impact on CROs - Intra-Quarter Update - Greatest impact on PRXL and CVD	Squawk	Pharmaceutical Services	Greg T. Bolan
10	5/21/2010 8:36		MDAS: Investor Day Highlights; Reiterate Outperform	Company Note	Health Care IT	Greg T. Bolan
ū	5/26/2010 8:35		AMRI: Cutting Costs In U.S; Guidance Reaffirmed	Squawk	Pharmaceutical Services	Greg T. Bolan
2	5/26/2010 18:27		PPDI: Our Thoughts Following the Investor Day: Maintain Market Perform Rating	Company Note	Pharmaceutical Services	Greg T. Bolan
3	5/28/2010 18:27		QSII: Initial Thoughts on FQ4	Squawk	Health Care IT	Greg T. Bolan
4				Earnings Estimate Revised Down	Health Care IT	Greg T. Bolan
5	5/28/2010 14:16		QSII: Final Thoughts On FQ4; We Are Buyers Here		Pharmaceutical Services	Greg T. Bolan
	6/1/2010 10:59		CRL: Additional Details Released on WX Acquisition	Squawk	Pharmaceutical Services	Greg T. Bolan
6	6/2/2010 5:04		PRXL: Trimming Estimates Ahead Of Investor Day: Expect Positive Commentary; Maintain Market Perform	Earnings Estimate Revised Down		Greg T. Bolan
7	6/3/2010 0:00		PRXL: Initial Thoughts on FY11 Guidance	Company Note	Pharmaceutical Services	
8	6/4/2010 9:24		PRXL: Final Thoughts on FY11 Guidance	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
9_	6/9/2010 10:19		MDRX: Allscripts-Misys to Merge with Eclipsys: Relterate Outperform	Company Note	Health Care IT	Greg T. Bolan
<u>o</u>	6/14/2010 9:21		BMY Chooses ICLR and PRXL as Strategic Partners	Squawk	Pharmaceutical Services	Greg T. Bolan
1	6/15/2010 0:00	CVD	CVD: Opportunities Multiply As CVD Selzes Them-Upgrading Rating: Revising Estimates-increasing Valuation Ra	Rating Change	Pharmaceutical Services	Greg T. Bolan
2	6/21/2010 6:25		Pharmaceutical Services Industry - Thoughts and Questions to Think about into the Wells Fargo Healthcare Confe		Pharmaceutical Services	Greg T. Bolan
3	6/21/2010 6:30		HCIT - Thoughts and Questions to Think about into the Wells Fargo Healthcare Conference	Squawk	Health Care IT	Greg T. Bolan
4	6/23/2010 9:03		AMRI: Quick Takes from the Healthcare Conference	Squawk	Pharmaceutical Services	Greg T. Bolan
5	6/23/2010 10:11		QSII: Comments from the 2010 Wells Fargo Securities Healthcare Conference	Squawk	Health Care IT	Greg T. Bolan
6	6/23/2010 12:34		PPDI: Comments from the 2010 Wells Fargo Securities Healthcare Conference	Squawk	Pharmaceutical Services	Greg T. Bolan
7	6/23/2010 14:06			Squawk	Pharmaceutical Services	Greg T. Bolan
8	6/23/2010 14:06		KNDL: Comments from the 2010 Wells Fargo Securities Healthcare Conference		Health Care IT	Greg T. Bolan
9			CERN: Comments From The 2010 Wells Fargo Securities Health Care Conference	Squawk	Pharmaceutical Services	Greg T. Bolan
	6/24/2010 11:37		ICLR: Comments From The 2010 Wells Fargo Securities Health Care Conference	Squawk		Greg T. Bolan
0	6/24/2010 14:21		PRXL: Comments From The 2010 Wells Fargo Securities Health Care Conference	Squawk	Pharmaceutical Services	
1	6/25/2010 9:31		2010 Health Care Conference Quick Takeaways	Industry Note	Pharmaceutical Services	Greg T. Bolan
2	6/25/2010 12:12		CRL: 8-K Reveals Prospective Financial Information	Squawk	Pharmaceutical Services	Greg T. Bolan
53	6/30/2010 10:56	CVD	CVD: Potential Asset Transfer with Sanofi-Aventis	Squawk	Pharmaceutical Services	Greg T. Bolan
4	7/6/2010 0:03		AMRI: Upgrade Rtg & Raise Est on Three Recent Developments: Upgrading to Outperform	Rating Change	Pharmaceutical Services	Greg T, Bolan
4	1/0/2010 0:03					Greg T. Bolan

	Δ	B	c	D		
- -	*	Tickers		Subject	E	F
266	te/Time 7/13/2010 9:58			Squawk	Sector	Analyst Name
	7/13/2010 9:38 7/13/2010 10:12			Squawk	Health Care IT Pharmaceutical Services	Greg T. Bolan
	7/15/2010 16:1B			Initiation of Coverage	Health Care IT	Greg T. Bolan
	7/20/2010 21:50			Company Note	Health Care IT	Greg T. Bolan
270	7/21/2010 5:05			Industry Note	Pharmaceutical Services	Greg T. Bolan
_	7/21/2010 11:07				Health Care IT	Greg T. Bolan
	7/22/2010 20:49			•	Health Care IT	Greg T. Bolan
273	7/27/2010 20:49					Greg T. Bolan
	7/27/2010 15:08			•	Pharmaceutical Services	Greg T. Bolan
275	7/28/2010 15:08				Pharmaceutical Services	Greg T. Bolan
276	7/29/2010 0:56					Greg T. Bolan
277	7/29/2010 0:36					Greg T. Bolan
278	7/29/2010 1:29			Earnings Reported Earnings Reported - First Look		Greg T. Bolan
279	7/30/2010 1:29		CVD: Final Thoughts on Q2 2010—Lowering Estimates			Greg T. Bolan
280	7/30/2010 0:19					Greg T. Bolan
	7/30/2010 8:47		QSII: Initial Thoughts on FQ1 2011 Results CRL: Our Take on Termination of WuXi Deal and Proposed Stock Repurchase			GregT. Bolan
281						Greg T. Bolan
282	7/30/2010 15:58					Greg T. Bolan
283	8/2/2010 10:15					Greg T. Bolan
284	8/4/2010 0:39		CRL: So Close, Yet So Far Away; Lowering Ests And Val Range: Maintain Outperform			Greg T. Bolan
285		KNDL Dropped	KNDL: Initial Thoughts on Q2 2010 Results			Greg T. Bolan
286	8/5/2010 8:35					Greg T. Bolan
287	8/9/2010 0:58					Greg T. Bolan
288		KNDL Dropped				Greg T. Bolan
289	8/10/2010 0:40		PRXL: Initial Thoughts on FQ4 2010 Results			Greg T. Bolan
290	8/10/2010 0:46		MDAS: Final Thoughts on Q2 2010Lowering Estimates: Maintain Outperform Rating		Health Care IT	Greg T. Bolan
291	8/11/2010 9:09			Valuation Range Change	Pharmaceutical Services .	Greg T. Bolan
292	8/16/2010 0:02	EM Dropped	EM: Valuation, Sentiment At Depressed LevelsUpgrading To OP: Sell-Off UnwarrantedUpgrading To Outperfor	Rating Change	Health Care IT	Greg T. Bolan
293	8/16/2010 17:44		EM: Announces A Strategic Relationship With Nordian Mutual Insurance Company (NMIC)		Health Care IT	Greg T. Bolan
294	8/19/2010 11:03		Private CRO M&A - Multiples Bode Well for Public Company Valuations	Squawk	Pharmaceutical Services	Greg T. Bolan
295	8/19/2010 13:44		ATHN: athenahealth Announces Stand-Alone Electronic Health Record	Squawk		Greg T. Bolan
296	8/23/2010 12:52		AMRI: Warning Letters Never Good, But We Expect Minimal Impact: Relterate Outperform; No Changes To Estimate			Greg T. Bolan
297	8/26/2010 0:14		CRL: What's The Company Worth?		Pharmaceutical Services	Greg T. Bolan
298	8/27/2010 11:16					Greg T. Bolan
299	9/7/2010 13:09					Greg T. Bolan
	9/14/2010 10:03					Greg T. Bolan
	9/21/2010 19:57					Greg T. Bolan
302	9/22/2010 10:31		ICLR: Trimming Estimates And Valuation Range: Maintain Outperform			Greg T. Bolan
303	9/27/2010 0:08		QSII: On the Cusp of EPS Upside Potential?: Emphatically Reiterating Outperform-Raising Estimates And Range		Health Care IT	Greg T. Bolan
304	9/29/2010 0:27					Greg T. Bolan
305	9/30/2010 8:12				Pharmaceutical Services	Greg T. Bolan
306	9/30/2010 16:03		CVD: Sanofi Deal Increases Comfort With Estimates; Raising Ests: Maintain Outperform And Raise Valuation Rang	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
307		ATHN , MDRX , QSII	[Greg T. Bolan
308	10/8/2010 0:15				Health Care IT	Greg T. Bolan
309	10/8/2010 18:11	<u> </u>		Industry Note	Pharmaceutical Services	Greg T. Bolan
310	10/11/2010 0:10		PRXL: Trimming FY and CY 2011 EPS Estimates: Maintain Market Perform Rating-Narrowing Valuation Range			Greg T. Bolan
	10/20/2010 12:46		QSII: Reiterate Outperform			Greg T. Bolan
312	10/21/2010 7:58		ICLR: First Look at Q3 2010 Results	Earnings Reported - First Look		Greg T. Bolan
313	10/22/2010 0:35		ATHN: Strong Q3 2010 Results - We Expect Shares To Catch A Bid	Earnings Reported - First Look	Health Care IT	Greg T. Bolan
314	10/22/2010 0:38		ICLR: Lowering Estimates & Valuation Range; Reliterate Outperform	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
315	10/25/2010 0:23		ATHN: Final Thoughts on Q3 Results - Raising Ests: Maintain Market Perform - Lifting Valuation Range	Company Note	Health Care IT	Greg T. Bolan
316	10/27/2010 0:29		PPDI: Lower Backlog Burn Offset By Lower SG&A Spend			Greg T. Bolan
	10/27/2010 16:31		PPDI: Expecting Gross Margin Pressure In 2011		Pharmaceutical Services	Greg T. Bolan
318	10/28/2010 1:06		MDAS: Stock Likely Weak; Long-Term Story Remains Attractive: Maintain Outperform; Lowering Valuation Range		Health Care IT	Greg T. Bolan
319	10/29/2010 0:55		CERN: Softer Revenues Offset by Stronger Operating Margin: Maintain Market Perform			Greg T. Bolan
320	10/29/2010 8:23		QSII: FQ2 Results Disappoint - Lower System Sales the Culprit			Greg T. Bolan
321	10/29/2010 15:27		MDAS weakness likely due to major customer loss by Broadlane	Squawk	Health Care IT	Greg T. Bolan
322	11/1/2010 8:02		QSII: Final Thoughts On FQ2 Results: Relterate Outperform; We are Aggressive Buyers of QSII	Earnings Reported	Health Care IT	Greg T. Bolan
323	11/2/2010 0:34		PRXL: Higher Study Start Delays And Lower Backlog Conversion: These Results Were Not Priced Into The Stock, In			Greg T. Bolan
324	11/2/2010 17:16		PRXL: We Belleve Risk Remains To FH2 2011: Maintain Market Perform And Lowering Valuation Range			Greg T. Bolan
325	11/4/2010 0:51	1 CVD	CVD: Thoughts On Q3 2010 Results: Strength Or Weakness - We Are Aggressive Buyers			Greg T. Bolan
	11/4/2010 4:57	7 CRL	CRL: A Poor Quarter By Any Metric - But Nothing Shocking Here	Earnings Reported - First Look		Greg T. Bolan
	11/5/2010 0:36		CVD: Delivery Above Our Expectations: Relterate Outperform	Earnings Estimates Revised Up		Greg T. Bolan
327		O CB1	CRL: Still Expecting Cyclical Turn. Maintain Outperform.			Greg T. Bolan
327 328	11/5/2010 0:39	3 CHE				
328 329	11/5/2010 0:39 11/8/2010 19:47		Implications of Mid-Term Elections for Healthcare Sector	Industry Note		Greg T. Bolan
327 328		7	Implications of Mid-Term Elections for Healthcare Sector MDRX; 2011 Guidance Leaves Room for Upside—Adj. Est. For Merger: Maintain Outperform EM: Lower Utilization Continues to Weigh on Results: Maintain Outperform		Health Care IT	Greg T. Bolan Greg T. Bolan

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i A I B	C I	D	E I	F
2 (2213) 1 11112			Sector	Analyst Namo
332 11/9/2010 4:53 KNDL Dropped		Earnings Reported - First Look		Greg T. Bolan
333 11/9/2010 B:S1 CVD		Squawk		Greg T. Bolan
334 11/10/2010 0:17 KNDL Dropped				Greg T. Bolan
				Greg T. Bolan
336 11/17/2010 9:01 QSII				Greg T. Bolan
337 11/18/2010 9:11 ATHN 338 11/29/2010 0:14 ICLR				Greg T. Bolan
				Greg T. Bolan
339 11/29/2010 6:36 PRXL 340 11/30/2010 8:03 MDAS	PRXL: Guidance Risk Mounting-Downgrading Shares: Downgrading To Underperform-Lowering Valuation Range			Greg T. Bolan
- 10,		•		Greg T. Bolan
				Greg T. Bolan
342) 12/7/2010 17:33 MDAS 343 12/9/2010 0:29 ICLR	MDAS: Signs Tranformational Spend Management Deal	Squawk Company Note		Greg T. Bolan Greg T. Bolan
344 12/9/2010 0:29 RCLR 344 12/9/2010 7:47 CRL		Squawk		Greg T. Bolan
345 12/10/2010 12:27 MDAS		Squawk		
346 12/14/2010 8:12 CRL		-		Greg T. Bolan Greg T. Bolan
347 12/15/2010 0:13 CRL		Squawk		Greg T. Bolan
,,				
		Earnings Estimate Revised Down		Greg T. Bolan
349 12/17/2010 12:02 CRL 350 1/4/2011 11:31 AMRI		Squawk		Greg T. Bolan
350) 1/4/2011 11:31 AMRI 351 1/5/2011 10:23 MDAS		Squawk Poting Change		Greg T. Bolan
	MDAS: Forward Earnings Risk May Be GrowingDowngrade To MP: Downgrading To Market Perform And Lower			Greg T. Bolan
		Multi-Company Note		Greg T. Bolan
353 1/7/2011 12:35 CRL, CVD, ICLR, KNDU		Multi-Company Note		Greg T. Bolan
3S4 1/10/2011 7:48 355 1/10/2011 17:13 PPDI Dropped		Industry Overview		Greg T. Bolan Greg T. Bolan
		Squawk		
356 1/12/2011 S:58 CRL, CVD 357 1/12/2011 12:05 PRXL	CVD: CEO's Tone Towards Predinical Activity Improves	Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
358 1/14/20118:52 ICLR	PRXL: Alliance with MRK is Nothing More Than Noise, in Our View	Squawk Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan
359 1/20/2011 S:21 PPDI Dropped	ICLR acquisition is small but consistent with cash deployment strategy	Earnings Estimates Revised Up		Greg T. Bolan
360 1/20/2011 11:55 PPDI Dropped		Squawk		Greg T. Bolan
		Squawk		Greg T. Bolan
362 1/24/20114:58		Industry Note		Greg T. Bolan
363 1/24/2011 17:02 CRL		Squawk		Greg T. Bolan
364 1/25/2011 15:59 AMRI		Squawk		Greg T. Bolan
365 1/27/2011 0:11 CVD	CVD: Initial Take On Q4 2010 Results And 2011 Guidance	Earnings Reported - First Look		Greg T. Bolan
366 1/27/2011 13:49 CVD		Earnings Estimate Revised Down		Greg T. Bolan
367 1/28/2011 7:57 QSII		Squawk		Greg T. Bolan
368 1/28/2011 17:07 AMRI	AMRI: Allegra D-24 Ruling Not Likely to Impact AMRI Royalty Stream—OTC Decision Much More Important	Squawk		Greg T. Bolan
369 1/31/2011 0:25 QSII	QSII: Visibility Improving and Earnings Power Growing: Relterate Outperform-QSII Remains Our Top HCIT Pick to		Health Care IT	Greg T. Bolan
370 2/1/2011 0:16 PRXL	PRXL: FY2011 Guidance CutSee Further Downside Risk To Forecast	Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
371 2/1/2011 14:24	Pharma Services: Our Quick Thoughts on PFE's R&D Stategy in 2011/2012	Squawk	Pharmaceutical Services	Greg T. Bolan
372 2/2/2011 0:12 PRXL	PRXL: Reducing Estimates and Lowering Top End of Valuation Range: Reiterate Underperform Rating	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
373 2/8/2011 0:09 AMRI	AMRI: Q4 2010 ResultsLowering Estimate And Valuation Range	Earnings Estimate Revised Down	Pharmaceutical Services	Greg T. Bolan
374 2/8/2011 0:13 ATHN	ATHN: Soaring Into The Clouds-Upgrading To Outperform: Significantly Lifting Estimates And Valuation Range	Rating Change	Health Care IT	Greg T. Bolan
37S 2/9/2011 0:36 PPDI Dropped	PPDI: Q4 2010 Results Bolster Confidence in 2011 Guidance	Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
376 2/9/20114:57 CRL	CRL 4Q 2010 Results: Turning a Corner	Earnings Reported - First Look	Pharmaceutical Services	Greg T. Bolan
377 2/10/2011 0:02 CRL	CRL: Further Conviction in ThesisRaising Ests and Valuation	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
378 2/10/2011 0:30 PPDI Dropped	PPDI: Raising Estimates SlightlyMaintain Valuation Range	Earnings Estimates Revised Up	Pharmaceutical Services	Greg T. Bolan
379 2/11/2011 17:SS CERN	CERN: Q4 10 Results A Mixed Bag-Valuation Keeps Us On Sideline	Earnings Estimates Revised Up	Health Care IT	Greg T. Bolan
380 2/14/2011 16:46 KNDL Dropped	KNDL: We View Management Change As A Positive	Squawk	Pharmaceutical Services	Greg T. Bolan
381 2/15/2011 10:02 CVD , PPDI Dropped	Takeda Announcement Positive for CVD; Potentially Significant Negative for PPDI	Squawk	Pharmaceutical Services	Greg T. Bolan
382 2/16/2011 0:24 MDRX		Earnings Estimates Revised Up	Health Care IT	Greg T. Bolan
383 2/18/2011 0:12 ATHN	ATHN: Solid Q4 2010 Results—Looking For Doc Adds To Accelerate: Reiterate Outperform	Earnings Estimates Revised Up	Health Care IT	Greg T. Bolan
384 2/18/2011 9:S4 ATHN	ATHN: Quick Takes from the Call	Squawk	Health Care IT	Greg T. Bolan
385 2/22/2011 8:05 ATHN	ATHN: Announces Strategic Alliance with Microsoft	Squawk	Health Care IT	Greg T. Bolan
386 2/22/2011 8:30 CRL , CVD	LAB Research Bankruptcy is Positive for CRLand CVD	Squawk	Pharmaceutical Services	Greg T. Bolan
387 2/23/2011 8:06 ELN , PPDI Dropped 388 2/24/2011 8:24 ICLR	PPDI: PPDI/Elan Collaboration is a Positive for PPDI, but Much Smaller than Takeda Loss	Squawk	Pharmaceutical Services	Greg T. Bolan
1 2,2 3,2022 0.2 3	ICR: Initial Take On 2011 Guidance	Earnings Reported - First Look Squawk	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan Greg T. Bolan
389 2/24/2011 10:04 CRL 390 2/25/2011 0:18 MDAS	CRL: New \$150MM ASR Slightly Accretive to Our 2011 Estimate	Earnings Estimate Revised Down	Health Care IT	Greg T. Bolan
390 2/25/2011 0:18 MDAS 391 2/25/2011 0:38 ICLR	MDAS: Long Term Direction is Waning-Lowering Ests: Maintain Market Perform-Lowering Valuation Range		Pharmaceutical Services	
391 2/25/2011 0:38 ICLR 392 2/28/2011 0:20	ICLR: Focus Continues To Be 2012 And Beyond-Lowering Ests: Relterate Outperform Rating Takeaways From HIMSS 2011	Earnings Estimate Revised Down Industry Note	Health Care IT	Greg T. Bolan Greg T. Bolan
393 3/2/2011 17:52 KNDL Dropped	KNDL: Initial Take On Q4 2010 Results	Squawk	Pharmaceutical Services	Greg T. Bolan
394 3/4/2011 0:07 KNDL Dropped	KNDL: Q4 2010: Volatility Still Looms—Lowering Ests, Val Range	Earnings Estimate Revised Down	Pharmaceutical Services Pharmaceutical Services	Greg T. Bolan
395 3/8/2011 16:27	Takeaways From Society Of Toxicology (SOT) 2011	Industry Note	Pharmaceutical Services	Greg T. Bolan
396 3/10/2011 10:27	EM: 4Q 2010 Results Largely inline - Guidance Seems Conservative: Maintaining Ests; Raising Val Range To \$17-\$.		Health Care IT	Greg T. Bolan
397 3/11/2011 9:25	CROs and Japan - Primary Risk is to Sponsor Activity	Squawk	Pharmaceutical Services	Greg T. Bolan
	Leuran and and an annual and an an advantage security	Indana.		12.20

EXHIBIT 3

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Wickwire_Todd_20130530.txt
0001
 1
      UNITED STATES SECURITIES AND EXCHANGE COMMISSION
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      In the Matter of:
 4
                                        File No. NY-8432
      RESEARCH ANALYST REPORTS
 5
 6
7
      WITNESS:
                    TODD WICKWIRE
 8
 9
      PAGES: 1-139
               Securities and Exchange Commission
10
      PLACE:
11
               Three World Financial Center - Suite 4300
               New York, New York 10281
13
      DATE:
                May 30, 2013
14
                The above-entitled matter came on for
      hearing at 10:21 o'clock a.m.
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0002
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      APPEARANCES:
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11
      On behalf of the Securities and Exchange
      Commission
            SANDEEP SATWALEKAR, ESQ. PETER LAMORE, Staff Accountant
                   Enforcement Division
                   Securities and Exchange Commission
                   3 World Financial Center - Suite 4300
                   New York, New York 10281
12
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16
     On behalf of the Witness
            K & L GATES
17
                   1601 K. Street, N.W.
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0003
                   Washington, D.C. 20006-1600
            BY:
                   MICHAEL J. MISSAL, ESQ.
                   NOAM A. KUTLER, ESQ.
                              * * *
                         PROCEEDINGS
                        (Subpoena pre-marked Exhibit 21 for
                                            Page 1
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Wickwire_Todd_20130530.txt

this analyst ranking: Client votes, sales force review

and external rankings; right?

Yeah. There are more, but those really -- if you get those right, they are, I want to say -- I don't know the exact percentage, because we do change them a

Other things that go in there are productivity, how much research they actually write, how often they are on the road seeing investors, how often

they are bringing companies to see investors. So there is

a productivity score they receive as well.

we do some work around the trading in their stocks, just volume of the market share, but that's tough to really -- the whole trading piece really is tough to gauge because we could have a great analyst that's doing good work in the hospital universe but we aren't competitive in trading that stock so those people that are using that insurance -- health care analyst, they will trade in technology stocks. So the whole trading thing is somewhat -- it's very confusing.

So we look at productivity scores, and then we also have a score that we call corporate citizenship. That is basically if you're training your people, if you're good to work with, if we don't have any HR issues with you, if you are not a guy constantly coming to me saying: Hey, I need to upgrade to first class to fly to

Europe.

And then the last one is a retention and marketability score. I think back in 2000 Internet analysts were a very hot commodity, or late '90s. to recognize the marketplace and those analysts will get a high score because everybody, all my competitors, are looking to hire that spot. So they'll be given a sort of retention score. So all that spits out a ranking.

But if you get that first 60 percent right, the client facing piece, that will ultimately determine where you end up.

The client facing piece, is that the client votes, sales force review and external rankings piece?

Correct.

So those three factors are about 60 percent

of the overall ranking?

A. Yeah, in that range. At least 50, but probably more. We are changing it this year to really increase the client vote piece. We think that's becoming more and more important.

What is the sales force review?

A. Sales force review is, we send to the sales force twice a year an assessment of the analyst work. So there is five or six categories: How is their stock picking -- stock picking is also a part of the scorecard. We use Thompson StarMine. It shows us how our analysts are doing with the stock.

The analyst assessment is the -- the salesman's view of the analyst stock picking, which could be very different from the actual -- if you're a good stock picker and beating on people and saying buy Apple, buy Apple, buy Apple, not in the last six months but before that, people will say that person is very good on

Apple. But if you put a buy on Apple stock and you are Page 8

EXHIBIT 4

From:

Bolan, Greg |

Sent:

12, 2010 9:57 AM

To:

Ruggleri, Joseph

Subject:

RE: Welcoming a New Cubito the Den

Totally bro - we can DEFINITELY make this work - I think we need to chat about a presentation to the analysts - get Diane and Chris behind it, so that these guys actually listen and follow through: I just got in the office - exhausted!

Greg T. Bolan | Vice President | Pharmaceutical Services and HCIT Equity Research

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I certify that:

- 1) All views expressed in this research report accurately reflect my personal views about any and all of the subject securities or issuers discussed; and
- 2) No part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or views expressed by me in this research report.

From: Ruggieri, Joseph

Sent: Wednesday, August 11, 2010 6:46 PM

To: Bolan, Greg

Subject: Re: Welcoming a New Cub to the Den

Bro Fk it- Were partners. Together, we can lift this sector team and crush it. We have A LOT of work to do with others to get there but can do it. Biotch.

From: Bolan, Greg To: Ruggieri, Joseph

1



Sent: Wed Aug 11 19:30:21 2010

Subject: Re: Welcoming a New Cub to the Den

Many props bro - it's all good in the hood blatchhhhhh

Greg Bolan

Fargo Securities, LLC

From: Ruggieri, Joseph

To: Bolan, Greg

Sent: Wed Aug 11 19:22:17 2010

Subject: Re: Welcoming a New Cub to the Den

You are the man-thanks bro. Not necessary but always appreciate. Feel exactly the same likewise. Mutual love!!!

From: Bolan, Greg To: Ruggieri, Joseph Sent: Wed Aug 11 19:14:36 2010 Subject: Fw: Welcoming a New Cub to the Den

What I was talking about earlier

Greg Bolan Wells Fargo Securities, LLC

From: Bolan, Greg To: Brown, Matthew

Sent: Fri Aug 06 09:06:17 2010

Subject: RE: Welcoming a New Cub to the Den

I've gotta tell you Matt, I have been around for about 9 years - on both the buy and sellside - I have never such a motivated and talented trader like Joe.

Best

Greg

Greg T. Bolan | Vice President | Pharmaceutical Services and HCIT Equity Research



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From: Brown, Matthew Sent: Friday, August 06, 2010 5:35 AM To: Bolan, Greg Subject: Re: Welcoming a New Cub to the Den

Congrats. Thank you for all your help in trading. JoeRugg's can not say enough good things about you.

Matt

From: Filipidis, Effie Cc: Bolan, Greg; Wickwire, Todd Sent: Thu Aug 05 14:54:38 2010 Subject: Welcoming a New Cub to the Den

Hi Everyone,

I am pleased to announce the addition of a new member to my team. Tim Evans, Who was recently apart of the Jefferies Pharma Services team, will be joining me for the next leg of growth for my franchise. Please join me in welcoming Tim to the Wells Fargo team. Eric Hebert is leaving Wells Fargo to join the buy side, and I wish him all the best.

Tim will officially start tomorrow. His contact information will be and

Best,

Greg

Greg T. Bolon | Vice/Presidenty | Pharmaceutical Services and HCIT Equity Research

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EXHIBIT 5

July 2007

Equity Research Best Practices Guide 2007



Dear Equity Research Team

July 2007

We are pleased to present you with Wachovia Capital Market's *Equity Research 2007 Best Practices Guide*, a collection of ideas from our institutional salespeople and analysts. The primary purpose is to outline processes and ideas to better brand our research franchise, to improve our business with institutional investors, and to support due diligence related to transactions.

We want to thank the following people for their contributions to this guide. (Or, in the case of one participant, for contributing a complete section.): Wendy Caplan, Ed Caso, Jonathan Feeney, John Janedis, Brian McGill, Mike Micciche, Marypat Mulholland, Vincent Ricci, Carl Reichardt, Gwyneth Roberts, and Ilya Seglin. While each of the chapters (Branding, Fundamental Research, Creating Research Product, Deal Due Diligence, Associate Development, and Distribution and Marketing) was compiled by this core group, we would also like your feedback, as we hope the guide will evolve into a product that is inclusive of our collective industry experience and expertise. Some points are addressed in more than one chapter, so please read the report in its entirety to maximize its value.

Sincerely,

Sam J. Pearlstein Co-Head of Equity Research Todd M. Wickwire Co-Head of Equity Research

Paul Jeanne, CFA
Global Research COO

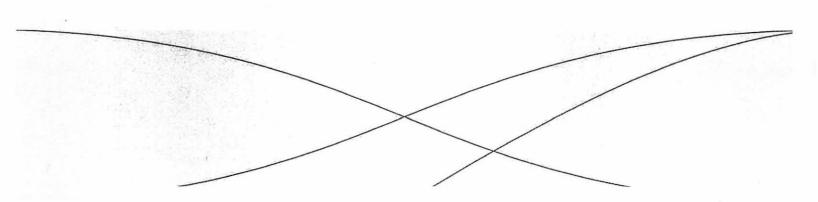


TABLE OF CONTENTS

Creating Research Product	3
Fundamental Research	6
Branding Research	8
Distribution and Marketing	10
Deal Due Diligence	15
Associate Development	17

Creating Research Product

A valuable research franchise must be made up of solid research products. You need to combine information from various sources into a steady stream of products. Research products can take many forms (written or verbal, for example), but should not be confused with their distribution method (channels). In chapter 4, we discuss ideas for distribution and marketing through the various communications channels.

Sources

Data gathered from a wide variety of sources are the building blocks for creating research and a variety of sources can and should be used. In order to formulate a coherent, comprehensive, integrated, and value-added product, you must take into account the following.

- Understand the industry, the company, products, and capabilities.
- Determine effects of macro and micro trends on the industry and company.
- Recall historical company events and their impact
 - Predictive insight into company strategy and company impact
- Develop an historical knowledge of the industry, its trends, and valuation
 - Determine how company history might create/affect future events
- Have foresight into the future of the industry and the company
 - > Try to envision various scenarios that would play out as a result of shocks to the company and industry.
- Recognize investor sentiment towards industry, company, and management teams.
- Assess consensus and contrarian view of company and industry
 - > For example, is it an LBO or M&A candidate? This can determine the proper multiple to use.
- Get management and influential industry persons in front of investors
- Establish relationships with management
 - Gain insight into management tendencies, comments, and actions
 - Seek out industry contacts cast a wide net.
- Be aware of current concepts.
- Be able to synthesize knowledge of companies.
 - Apply that knowledge to competitors, other industry-related companies, and to the industry itself.
- Be able to weed out peripheral information, but save it for its potential value to your industry.
- Synthesize company and industry fundamentals with investor sentiment.
- Relay company insight, management access and insight, industry expertise, view point, and stock picking to clients through a variety of channels.
- Sophisticated clients: two-way discussions create value for the client (a product) and are a data point for further analysis (source).
 - Compare this to discussions with generalists—may tend towards "hand-holding."

- Provide proactive analysis, not reactive data-mining you want to be off-cycle.
 - > Show the Street that you are thinking, not just reporting.
- Create a consistent information flow (though not always value-added) to help nurture sources and a steady flow of data.

Product

As previously indicated, you should cultivate many sources that can contribute a steady stream of information, both proprietary and publicly available in nature. Information and data points should be collated into a number of products, either written or verbal; this is not to be confused with the variety of distribution methods (channels) though which written or verbal research is disseminated. To confuse methods/channels (the means) with products is like confusing trades (the means) with profits (the end result).

The ultimate goal is to provide utility to your clients; you want to be one of the sources that they rely on for their decisions and information points. The goal is to generate incoming calls. There are many ways to build such a reputation, some will require franchise development (analyst level) and some will require integration (across a sector or product), but ultimately the product itself is the content, not the distribution method.

Expertise

- Predictive Insights. The cornerstone of equity research. The most easily branded and billable
 product. Bold predictions attract attention, stimulate thought and win both company and
 client loyalty. There are always 5 or 6 industrywide dilemmas within your group. Check your
 sources and develop a view on how you believe these events will play out. Broadcast this view;
 make it known and argue it both loudly and decisively.
- Industry Expertise. The price of admission of equity research. Respect your industry. Talk the way midlevel managers talk—learn the lingo. Be intimate with the business processes of your companies. Recognize this always improves with time and, as a new analyst, you won't be able to define yourself this way. Know the industry's history and how it has evolved, and develop a feel for how you think it will continue to evolve. Know the players and their teams. Know your competition and their perspectives.
- Company Insight. More than just the synthesis of industry expertise and management access. Know
 your companies and how they work. No company operates in a vacuum and all companies
 have some element of macro relationship to their industry and the market as a whole, but each
 company is unique and its unique characteristics are integral to your view and predictive
 insight.

Service

Service. This is a client-service industry. Return phone calls. Be the first to react to major news
items. Return phone calls. Create a consistent information flow through weeklies or monthlies,
maintenance research and data dumps (though not always value-added). This can serve two
purposes (i.e., helps to nurture sources, and creates a steady flow of data). Information flow
helps to retain mind-share with clients, increase analyst visibility and exposure, and ultimately
supports the analysts reputation as an industry and company expert.

• Management Access. The unique value of equity research. Know that you are one of two people at Wachovia who will regularly get their calls returned by senior management (the other's name is Ken, and it may be about the only thing you have in common with him). Cultivate relationships by calling for no reason—if you don't sow seeds, you won't reap a harvest of trust and information. Always ask a question on every conference call. Be professional about nondeal road-shows. Why not you? You have to ask to receive. Make 3-month and 12-month plans to take your companies on the road. Let your companies know that you are talking to investors. Be upfront with companies about your need to market them.

Stock Picking

- Stock Picking. The sine qua non of equity research. Writing research without a view of stock
 performance puts you in the company of thousands of consultants, financial press, bloggers,
 and encyclopedia writers. Think like a large portfolio manager thinks, when you change your
 mind make it meaningful. It is irresponsible and unethical to talk against your ratings.
- Ratings should be constantly re-assessed. If you are no longer comfortable recommending
 that a security should outperform, market perform or underperform, change your rating. It
 does not matter at what price you established your prior rating, only what your view of the
 stock is today.
- Ratings must be reinforced. Telling investors to buy the best-performing stock of the year on January 2, and never speaking about it again until December 31, does not create a strong research franchise. You must consistently provide data points that support your thesis (and address the data points that do not) to get credit from investors for your stock-picking prowess. This is the way an analyst becomes associated with a few specific stocks.

Fundamental Research

Our fundamental research discussion has two main sections: (1) finding/creating fundamental research, a process akin to panning for gold and (2) "making a name for yourself." Uncovering new information resources is time-consuming, and it can take time to realize the fruits of your labor. Analysts should promote their research and advance their name by extending their product reach beyond the client base—this will make the analyst more credible within the industry and, we believe, will ultimately make the process of sifting for information a little bit easier. Company and industry contacts are always more willing to talk to known and credible research analysts.

Mining-Finding/Creating Fundamental Research

- Googling—Don't forget to Google company management...it's a way to get "soft" information
 on management reputation and your view on management quality/ethics is critical to the
 investment decision. Also use Google to identify private company competitors...most public
 companies never acknowledge the existence of private competitors. You may also pull up
 names of industry contacts...if you know of a brewing issue, but are not sure of the source of
 speculation, Google regularly.
- "NewsWatch" Use push technology to scan numerous new sources and websites (often can get in front of press release news).
- Industry Rags—tidbits, industry flow, and source of more thematic-level ideas...often lag to
 when Wall Street hones in on information (e.g. Y2k problem)....may provide greater level of
 detail on certain issues and events within the industry...not as closely read or followed as other
 major media publications...may provide new industry contact names...if they talk to the press,
 they likely will talk to an analyst.
- Industry Contacts/Sources This can be a great way of learning about the industry. Spend time cultivating relationships with contacts at private companies in the industry, lobbyists, legislative contacts, etc. Typically, it is better not to give up a source to others. It takes significant time to build the relationship and the information can get cannibalized rather quickly. Let the contact know whether they will be named in any written publication. Try to become friendly and get to know the contact beyond just a "work" relationship. Usually this will allow for you to be the first phone call, even if the contact has other industry relationships.
- The Media/Press Local newspaper writers often have an understanding of issues affecting companies and industries. Contacting them can be worthwhile, as they can provide more detail on certain issues. They often like to hear Wall Street analysts' perspectives, so they are more willing to discuss issues. Tread carefully, and be sure to have all clearance approvals in place. Don't assume "off the record" is actually off the record. YOU MUST HAVE SUPERVISORY ANALYST APPROVAL.
- Advisors/ Consultants They are plugged in and often very willing to chat...the more specific your question the better. A regular quarterly call with the same person that is best...think beyond just the U.S.
- Trade Groups— Are often plugged into information, gossip, presentation and networking opportunities. They are often also plugged into issues in Washington, so can get a heads up on pending legislation and regulations (we are a member of ITAA, the leading technology trade group). In the past, we have contacted lobbyists to give us insight and perspective on pending industry-related legislation (typically very cost-effective and not used as much by the Street).

Making a Name - Getting Your Research Beyond the Client Base

- Speaking Engagements—Great networking, creates flow with new business people, which
 helps with new product/ service identification, and industry consolidation trends...builds
 analyst credibility.
- Company-Focused Field Trips—Management teams often open up more in small group meetings. You can often create an opportunity for clients to meet the "next-level-down" management...investors highly regard this opportunity.
- Industry-Focused Field Trips—Identify a pertinent and timely industry issue (or potential issue)...Arrange a strategic trip that will address investors' questions regarding that issue.
- "Audio Panel" Conference Calls—Get a group of industry execs, trade group, and/or
 consultant to discuss an issue on a conference call...if you get the right presenters and ask
 sharp and timely questions, the conference will have impact.
- Newsletter—Builds analyst brand with investors and industry participants. Creates chits with sources, that you can cash in on when needed and often receive better-quality answers (e.g., one of our analysts has been producing a newsletter for more than 10 years and has a readership of over 2,500. We know it is passed along to many others as well.
- Private Company Managements—Often more willing to talk...they want to tell you about their news and are often a direct competitor of one of your companies, or of an idea or product offering
- Venture Capitalists/ Private Equity Firms—Review their portfolios for companies in your space. Identify and build a relationship with the counterpart...they often have access to information that is difficult to get, or executives that you could not access
- Statistical Pieces—All relevant information must be neatly summarized and provided on a time series basis...besides the obvious value of the information, it builds your brand as an expert in the space. Use your associate/admin. to maintain data.

Branding Research

Tools

- Blast Voicemail—Use it smartly, so no one gives you the automatic delete.
- Blast Email—Keep your lists current (use the salesperson here).
- Call Sheets—Don't just call the easy people—call the correct people.

What Do You Want To (Think You Should) Be Recognized For—Be the AXE in 3-4 Stocks

- Do you have great management insights?
- Do you take people places that no one else does?
- Do you have proprietary data sources?
- Do you have access to industry experts?
- Can you create a topical conference call series?
- How do you differentiate yourself from competitors (and does Sales know)?
- Aim to be a top 3 or 4 analyst with as many clients as possible—That's how to get the firm paid.

Closing the Loop

- Keep your salesperson involved —helps all of us look smarter and little tidbits lead to more important conversations and relationships.
- Leverage the salesperson—they talk to the counterpart too (often on more than just your research) and gather important feedback and data points.
- Are we getting paid for your work? If yes, how can we increase it and if not, how can we change that?
- Stay in touch with your trader.

Visibility and Depth of Your Product

- Find reasons to be on the call other than to report EPS estimates or management trip followups.
 - > Prior to management trips, send clients your model and questions.
- Look at the industry—what's going on in the news? What are there data points that you can comment on that could affect your coverage group? Be forward thinking.
- Don't be afraid to admit you were wrong—happens to everyone.
- When you get on the call briefly remind people of your thesis, "As you recall, I've had an
 Overweight on the XYZ industry because...I'm on today to let you know that the XYZ
 industry..."
- Are you covering the right names in your group—i.e., the names that clients care about and for which they will pay.

Shadowing

- Ask, "Who does it (morning calls, marketing, research reports, mgmt insights, client calls) really well and how can you learn from them?"
- Attend the morning meeting and study what Sales finds most valuable.

Weeklies/Monthlies, Blasts—E-mail and Voicemail

- Concise—For weeklies and monthlies, emphasize data and bullet points; for blast voicemail, 60 seconds is the norm.
- Regular—Overexposure is worth the risk—clients who are smart enough to consider voting for
 a Wachovia analyst understand the pressures you're under. If they don't like your e-mails,
 blast voicemails, etc., they will delete them. Be respectful of those who ask to be off your lists.
- Branding—Work your name into your weekly. Have a regular theme in blasts.

Distribution and Marketing

Research is a product like any other. You have an idea for a product customers might want to buy. As an analyst, you design the product, manufacture it, and distribute it. The key to improving your business (i.e., your franchise) and Wachovia's revenue, is to drive more research product through more distribution channels more often.

How Do You Expand Market Penetration?

Making more money for a product requires expanding its market, raising its price in a static market or lowering design, manufacturing, and distribution costs. Making a better product helps expand the market and hopefully allows you to command a higher price. Creating additional products potentially expands the market as well. For the purpose of our product, research, we assume that the cost to manufacture it is relatively fixed, and the competitive nature of our business requires us to keep our prices low.

As we see it, research analysts have nine channels through which to distribute their product as depicted on our Research Product Distribution Pyramid, which is organized by breadth of audience and personal impact. In other words, one-on-one marketing meetings with clients in their offices (at the top of the pyramid) provide a long stretch of uninterrupted time to discuss research product ideas. This is a narrow, but very deep distribution channel. Blast e-mailing/snail-mailing written research (at the bottom of the pyramid) is obviously less personal, but enables us to get our product in the hands of many clients. It's a very broad, but shallow channel.



Here are some quick tips for improving your distribution performance in each distribution channel starting with the broadest. Remember to be predictive, conclusive, concise, branded and consistent in every channel.

1. Written Research:

- 2:1 Differentiated Versus Maintenance—Some amount of maintenance research is the price of admission, but try to double it with differentiated work.
- Insightful—Don't reiterate a press release no one will read it.
- Concise—Your bullets should say it all, with somewhat more detail inside.
- E-mail—Send Everything You Write and use e-mail subject lines (and squawk, note, report titles) that catch the attention of a reader who otherwise is likely to delete a high percentage of what gets dumped in the inbox.
- Product Look and Feel—Make certain to strategically and aesthetically highlight key
 thoughts in your e-mails, especially any proprietary data, surveys or channel checks, or
 ratings changes in the names for which you are the "axe." The look and feel of your
 product—either what you write or how it's presented to the client—should reflect the
 intensity of your conviction and leverage what you're "known for."
- Snail Mail—It's useful for thought pieces, company initiations, monthlies, proprietary data
 work (i.e., anything with a shelf life). It IS NOT useful for more timely calls (EPS updates,
 weeklies, etc.). It's expensive and irritates clients.

• Industry Reports/White Papers

- Shelf Life—When choosing topics for a big piece, consider those of lasting importance.
- Predictive Insights—Your chance to shine is when you accurately predict a stock or industry change before anyone else.
- Actionable—Begin your report with an executive summary of what clients should do based on your work. Write this part first.
- Aim for Management As Well As Clients—CEOs read much more research than you think. This can be a powerful franchise booster.

Weeklies/Monthlies

- > Concise—For weeklies and monthlies, emphasize data and bullet points.
- Regular—Overexposure is worth the risk. Clients who are smart enough to consider voting for a Wachovia analyst understand the pressures you're under. If they don't like your product, they will delete it. Be respectful of clients who ask to be removed from your distribution lists.
- > Branding—Work your name into your weekly.

2. Blast Voicemail:

- Use It—Tailor your message with conclusions up front. Each sentence should be either an ASSERTION, DATA that supports the assertion, or a CONCLUSION (i.e., action recommendation). Rehearse and fine-tune until crystalline.
- Keep It Short—No blast voicemail should be longer than 90 seconds—shorter (one minute is ideal) would be better.

- Relay Proprietary Research—Blast voicemail is best for proprietary research products, and sector or ratings changes, not EPS notes.
- Branding—Your name and number must be in your blast voicemail. A regular theme in blasts is also paramount.

3. Morning Meetings/Sales Force:

- The 7:15 meeting Is For Original Takeaways—Your call should be one or all of the following: proprietary, new, nonconsensus, or a change to your prior thoughts. If it isn't, it isn't a very good 7:15 call.
- Be Predictive—Anticipate what will move your stocks.
- Be Conclusive—Have definitive conclusion on how your topic affects the stock.
- Communicate, Don't Educate—Decide what you want a sales call to sound like and structure your message accordingly to induce as many calls as possible.
- Be Concise—Three minutes is generally plenty of time to get a point across.
- Be Consistent—Aiming for one 7:15 appearance per week is a good place to start.
- Understand The Golden Rules For Any Morning Meeting Call
 - > Start with your conclusion.
 - > Support your conclusion with your research data
 - > Quantify the impact to the financials
 - > Tell Sales what to do with the stock...THE END.
- Meeting Openers—Say, "Here's your voicemail"—and say word-for-word in 15 seconds what you'd like Sales to tell clients.
- After the call—Remind salespeople responsible for accounts at the 3-5 largest stockholders
 that their clients have sizable positions. Walk the sales/trading floor to help get the word
 out and answer questions, especially after important calls.
- During Slow Times—Call salespeople (especially the new ones or those you don't know
 well) and offer to give a five-minute tutorial on your group and current thoughts, and
 review their key accounts and your (and their) contacts.
 - Consistency—Have two or three action items and reach out to the sales force with them.
 - Use Help—Use your associates to call sales and follow up on morning calls.

4. Conference Calls/Industry Conferences/Field Trips:

- Here's where you start showing off. These are opportunities to demonstrate your connections to your industry in front of small and large groups of clients.
- Almost assuredly your research goes to many industry folks outside your public coverage
 who use it to help run their businesses. They get it for free. Call in the favor. Ask them to
 speak to or visit your clients.
- Many private companies, industry suppliers, industry customers, consultants, etc. are
 thrilled to be contacted by a hot-shot Wall Street analyst to be solicited for their views,
 which they are only too happy to provide, because they believe they know the "real" scoop

- on industry trends gone unnoticed by the Street. Leverage this self-flattery into an opportunity to help your clients and be perceived as an "industry insider" yourself.
- When visiting management teams "in office," make certain to get operating personnel to address your clients that they might otherwise not meet in the normal course of nondeals or at conferences.
- At Wachovia conferences, make certain to chaperone the companies you invite. Introduce
 them to clients they may not know at social functions. Follow up with clients who have
 one-on-one meetings with management and collaborate on takeaways.
- Organizing and managing all of these events is time-consuming. Get Corporate Events and Institutional Equity Marketing to help and offer suggestions, and listen to them!

5. Nondeal Road-shows:

- Importance— They are crucial to your franchise. Everyone wins: you, your clients, and the companies you cover.
- Frequency—Strive to get each of your companies on the road at least once a year, and to hit each major territory at least once a year.
- Involvement—Your involvement is a matter of time and taste. Your clients came to see
 management, not you, probably. Send your associate if you can't go. It's a great way to get
 them to meet clients and spend quality time with senior executives. NEVER do a nondeal
 without research present.
- Validation—Consider yourself lucky if company management says, "I think [the analyst] can address that topic better" or "[the analyst] may have a different opinion than we do on that question." When management thinks your views are valid even if they disagree with you, congratulations: you just became an influential analyst.
- Collaborate—Call clients on the nondeal agenda before you go to see if they need help
 with questions to ask management, reports or models. Call after (if you weren't there) to
 review what your client learned.

6. Direct Client Phone Calls:

- Target— 150-200 calls per month. The account type breaks down roughly as follows:
 - Platinum— once per week
 - Gold—twice per month
 - Silver/Bronze— once per month
- Voicemails—Keep them brief and personal—two minutes maximum. Use the outline similar to the Morning Meeting Golden Rules, but add personal flavor; i.e. "I recall you were especially interested in XYZ..."; "When we last spoke we discussed ABC...", etc.
- Keep At It!—Ninety percent of clients may not return a message (they cover more stocks than you) but once your thesis or stock call "hits their battleship," they'll let you know.
- Develop Relationships—Try to develop relationships with key shareholders if possible, even if they are not top Wachovia clients (yet); your insight can open the door to a better, more profitable relationship.
- Know Your Clients—Know your top-50 clients' holdings and interests, and speak directly to those needs. No one ever asks to be taken off a list if the analyst speaks to them directly.

• Target Voice Mail—Calling clients when it will certainly go to voicemail is an excellent use of time. You simply can't hit everyone you need via 20-minute conversations.

7. Marketing Trips:

- Frequency— As a general rule, hit every territory once a year, but New York and Boston two to four times as often. The mid-Atlantic and West Coast more often doesn't hurt either.
- Listen to Sales and the Client—This is your most intimate contact with your customers—an hour of uninterrupted time. Meetings should be conversations, not one-sided presentations. Start with "How can I use your time best?" and let your customer set the agenda.
- Group Presentations—In group presentations, have a 5-10 minute pitch set in your head for laying out your thesis foundation and best ideas, but let the audience steer the discussion.
- Reference Guide—Your marketing packet should be a reference guide to depict data that supports your opinions, not a script for your meeting. Speak to the client, not the presentation.
 - > Great Comp Table. Clients love a great comp table. It should be the first page in your presentation.
 - Macro Charts. A picture speaks a thousand words
 - > Great Proprietary Metric. The only thing better than a picture is a picture no one else has to explain your universe.
 - > Differentiate. Every buysider has 35 8 ½ x 11 PowerPoint flipbooks on their desk. Anything you can do with size, color, graphics to differentiate is a great start.
- Spend time after a marketing day—in your hotel or the plane—reviewing who you saw,
 their level of influence, what areas they focused on, interest level, topics of conversation
 and follow-ups. Make sure to review with Sales. Smart client questions are often the
 same ones that other investors are asking, and the answer to those questions can become
 your best research reports.
- Follow-up—Call key clients after to say "thanks" and re-hit conclusions. Call clients in the
 region that you were not able to see and offer to do a conference call to recap your key
 points.