# UNITED STATES OF AMERICA Before the SECURITIES AND EXCHANGE COMMISSION

SECURITIES ACT OF 1933 Release No. 11201 / June 5, 2023

SECURITIES EXCHANGE ACT OF 1934 Release No. 97650 / June 5, 2023

ACCOUNTING AND AUDITING ENFORCEMENT Release No. 4416 / June 5, 2023

ADMINISTRATIVE PROCEEDING File No. 3-21482

In the Matter of

MAEVE M. DUSKA

Respondent.

ORDER INSTITUTING CEASE-AND-DESIST PROCEEDINGS PURSUANT TO SECTION 8A OF THE SECURITIES ACT OF 1933 AND 21C OF THE SECURITIES EXCHANGE ACT OF 1934, MAKING FINDINGS, AND IMPOSING A CEASE-AND-DESIST ORDER

I.

The Securities and Exchange Commission ("Commission") deems it appropriate that cease-and-desist proceedings be, and hereby are, instituted pursuant to Section 8A of the Securities Act of 1933 ("Securities Act") and Section 21C of the Securities Exchange Act of 1934 ("Exchange Act"), against Maeve M. Duska. ("Duska" or "Respondent").

II.

In anticipation of the institution of these proceedings, Respondent has submitted an Offer of Settlement (the "Offer") which the Commission has determined to accept. Solely for the purpose of these proceedings and any other proceedings brought by or on behalf of the Commission, or to which the Commission is a party, and without admitting or denying the findings herein, except as to the Commission's jurisdiction over her and the subject matter of these proceedings, which are admitted, Respondent consents to the entry of this Order Instituting Public Cease-and-Desist Proceedings Pursuant to Section 8A of the Securities Act of 1933 and Section 21C of the Securities Exchange Act of 1934, Making Findings, and Imposing a Cease-and-Desist Order ("Order"), as set forth below.

#### III.

On the basis of this Order and Respondent's Offer, the Commission finds<sup>1</sup> that:

#### **Summary**

- 1. This matter arises from Maeve M. Duska's role in the improper revenue recognition practices by USA Technologies, Inc., the predecessor entity of Cantaloupe, Inc., ("USAT"), between the fourth quarter fiscal year-end ("FY") 2017 and second quarter-end FY 2018. As a result, USAT, a Malvern, Pennsylvania-based manufacturer and distributor of cashless payment devices, filed with the Commission materially misstated financial statements in its annual, quarterly, and current reports filed with the Commission during the period.
- 2. As USAT's then-Vice President for Sales and Marketing, Duska participated in USAT's efforts to maximize end-of-quarter revenue and meet internal sales targets in contravention of its publicly-stated sales and revenue recognition policies and generally accepted accounting principles ("GAAP"). Duska facilitated USAT's use of a purported "bill and hold" sales transaction, a type of sale that, if certain criteria are met, may properly result in a company recognizing revenue for a transaction before shipping the product to the customer, without conforming those transactions to GAAP principles. In addition, Duska participated in the shipment of certain devices to USAT customers who had explicitly told USAT that they wanted other devices that were not available at the time, which led USAT to report inflated quarterly sales revenue.
- 3. On September 11, 2018, the Company issued a Form 8-K filing announcing that it was currently unable to file its 10-K for FY 2018. On October 9, 2019, the Company announced the results of an Audit Committee internal investigation. As a result of that investigation, the Company restated its FY 2017 Form 10-K and its Form 10-Q filings for the first three quarters of FY 2018. The company overstated revenue by \$2.56 million, or 2.53%, for FY 2017, and an additional \$2.05 million cumulatively for first three quarters of FY 2018, resulting in a total overstatement of \$4.61 million or 3.5%, for the entire period.
- 4. Accordingly, Duska violated Sections 17(a)(2) and 17(a)(3) of the Securities Act and Rule 13b2-1 of the Exchange Act and was a cause of USAT's violations of Sections 13(a), 13(b)(2)(A), and 13(b)(2)(B) of the Exchange Act and Rules 13a-1, 13a-11, 13a-13, and 12b-20 thereunder. A violation of Section 17(a)(2) or 17(a)(3) does not require scienter and may be established by a showing of negligence. *Aaron v. SEC*, 446 U.S. 680, 697 (1980); *SEC v. Glt. Dain Rauscher, Inc.*, 254 F.3d 852, 856 (9th Cir. 2001).

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The findings herein are made pursuant to Respondent's Offer of Settlement and are not binding on any other person or entity in this or any other proceeding.

#### Respondent

5. **Maeve M. Duska**, age 47, is a resident of Devon, Pennsylvania. At all relevant times, Duska was employed by USAT as Vice President for Sales and Marketing. Duska resigned as a full-time employee with USAT in May 2020.

#### **Related Entity**

6. **Cantaloupe, Inc.** is a Pennsylvania corporation with its principal place of business in Malvern, Pennsylvania. Its common stock is registered pursuant to Section 12(b) of the Exchange Act and trades on the NASDAQ Stock Market under the symbol "CTLP." Prior to April 15, 2021, and at all times relevant to this Order, the Company operated and traded under the name "USA Technologies, Inc."

### **Facts**

#### USAT's Business

7. USAT facilitates electronic payment transactions primarily within the unattended point of sale market and operates primarily within the small ticket beverage and food vending industry in the United States. The company generates the majority of its revenues from the sale or lease of its point of sale electronic payment devices and accompanying license, transaction and service fees.

#### USA Technologies' Revenue Recognition Policy

- 8. USA Technologies stated in its FY 2017 Form 10-K and its FY 2018 Form 10-Qs for the relevant periods that it prepared its financial statements in accordance with GAAP.
- 9. The relevant GAAP revenue recognition rules are set forth in Accounting Standards Codification ("ASC") Subtopic 605-10-25, *Revenue Recognition Recognition*. Specifically, ASC 605-10-25-1 states that revenue is generally recognized when it is (1) earned and (2) realized or realizable. Consistent with this GAAP principle, USAT stated in its FY 2017 10-K that "[i]n all cases, revenue is only recognized when persuasive evidence of an arrangement exists, delivery has occurred or services have been rendered, the price is fixed and determinable, and collection of the resulting receivable is reasonably assured."

# <u>Duska Contributes to USAT's Improper Recognition of Revenue from Bill and Hold</u> <u>Transaction that Did Not Meet the Requirements for Revenue Recognition</u>

10. In the closing days of the fourth quarter of FY 2017, Duska participated in the facilitation of a USAT sales contract that led USAT to improperly recognize revenue from a "bill and hold" transaction that had not been completed in contravention of both GAAP and USAT's own revenue recognition policies. In this manner, USAT recognized revenue from the sale of payment devices before delivering those products to its customer and before USAT expected its customer to pay for those products.

- 11. In other words, USAT recognized revenue from an uncompleted sale as if it were a bona fide "bill and hold" transaction. That is, USAT would "bill" its customers for payment (sending a bill that it did not expect to collect upon until after delivery) and would "hold" the devices, if it even had them in stock, for future delivery (often at some indefinite date).
- 12. Generally, the criteria to recognize revenue from bona fide bill and hold transactions require that: (i) the risks of ownership pass to the buyer; (ii) the buyer makes a fixed commitment to purchase the goods; (iii) the buyer, not the seller, requests that the transaction be on a bill and hold basis; (iv) the buyer has a substantial business purpose for the bill and hold arrangement; (v) there is a fixed schedule for delivery of the goods; (vi) the seller does not retain any specific performance obligations related to the sale; and (vii) the goods are complete and ready for shipment at the time of the bill and hold transaction.<sup>2</sup> USAT did not publicly disclose its use of bill and holds and did not have a written policy regarding the use of bill and holds.
- 13. The purported bill and hold transaction did not meet several of these criteria for properly recording revenue. Late in the fourth quarter of FY 2017, Duska and another USAT representative ("Executive A") participated in an effort to persuade a customer to purchase 5,000 devices despite the customer's lack of an immediate need for the devices. When the customer advised that it would not take possession of the devices by quarter-end, Duska consulted with Executive A to facilitate a plan to temporarily ship the devices to a third party, to extend the payment terms indefinitely, and to allow the customer to cancel the transaction within 90 days. USAT improperly recognized approximately \$1.17 million in revenue as a result of this transaction approximately one-quarter of the total amount of restated revenue.
- 14. Although USAT recorded this transaction as a bill and hold sale, it failed to meet the accounting criteria required for proper revenue recognition under GAAP and USAT's own revenue recognition policy because, among other reasons: USAT, through Duska, Exectuive A, and others, initiated the bill and hold treatment, not the customer; the customer did not have a fixed commitment to purchase the goods in light of the Amendment, signed by Duska, to provide nonstandard, flexible payment terms and return policy; and the devices lacked a fixed delivery date. As a result, USAT improperly recognized revenue from these incomplete sales.

### <u>Duska Contributes to USAT's Improper Recognition of Revenue</u> Relating to the Shipment of Wrong Inventory

- 15. In the second quarter of FY 2018, USAT lacked sufficient inventory to meet customer demand for a certain type of cashless payment device (called "Seed") and would not have sufficient inventory to meet such demand until at least the following quarter. The Company, however, had an excess inventory of a different type of device (called "ePort").
- 16. Duska and Executive A participated in an effort to solicit customers to purchase the in-stock ePort devices and enable the Company to ship the goods before quarter-end. However,

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See In re Stewart Parness, SEC Exchange Act Release No. 23507 (Aug. 5, 1986)

two large USAT customers expressed that they wanted the Seed devices. Nonetheless, USAT shipped ePort devices to those customers, with the explicit understanding that they could exchange them for Seeds when they received new inventory.

- 17. Late in the second quarter FY 2018, a customer who required Seed devices agreed to purchase several thousand ePorts on the condition that the shipped order also included available Seed devices and that the ePorts could be exchanged without penalty when inventory became available. During the ensuing months, the customer exchanged a portion of the devices as USAT Seed inventory became available. Duska, Executive A, and others arranged for the shipment of ePorts to the customer with the expressed promise to "swap them out" with Seed units if the customer requested.
- 18. During that same fiscal quarter, Duska, and Executive A participated in a plan to convince a customer to purchase 2,700 ePort devices before quarter-end instead of the desired Seed devices. The customer, however, did not intend to accept delivery a fact that was known to Duska. USAT nevertheless shipped the devices to a third party who held the devices until returning them to USAT during the following quarter. These two transactions resulted in approximately \$1.497 million in improperly recognized revenue for the second quarter of FY 2018.
- 19. In each of these transactions, USAT improperly recorded revenue because it expected that the shipped devices would be returned by their customers when inventory of a different product became available. For this reason, USAT had not completed its sale by the end of that quarter and could not properly realize income at the time of shipment.

## <u>Duska's Conduct Contributed to Material Errors to USAT's Financial</u> <u>Statements Included in Commission Filings</u>

20. As demonstrated in the table below, USAT materially misstated its consolidated financial statements as of and for the FY ending June 30, 2017 included in the Company's Form 10-K, filed on August 23, 2017, as well its consolidated financial statements for the quarterly periods ended September 30, 2017 and December 31, 2017, included in the Company's 2017 and 2018 Forms 10-Q.

(Amounts in 000s)	FY 2017	Q1 2018	Q2 2018
Revenue as Reported	104,093	25,617	32,506
Adjustment	(2,568)	(411)	(866)
Overstatement %	2.53%	1.63%	2.74%
Gross Profit as Reported	26,646	7,201	9,201
Adjustment	(1,405)	(576)	359
Over/(under)statement %	5.57%	8.69%	(3.76)%
Operating (loss) Income as			
Reported	135	(552)	(3,200)
Adjustment	(1,405)	(576)	359
Over/(under)statement %	110.63%	51.06%	(12.64)%

- 21. Duska signed internal certifications regarding the Company's financial statements despite failing to timely or fully apprise the Company's finance function of the salient transaction terms known to her, as described in this Order, to allow for the proper accounting treatment of the transactions.
- 22. USAT's internal accounting control "RE-03" required contract signers to notify the Company's Controller of any unusual terms and conditions or customer arrangements at the time of signing. On multiple occasions when she signed sales agreements on USAT's behalf, Duska failed to comply with control RE-03.
- 23. Duska received a cash bonus for FY 2017 based, in part, on the Company's improperly reported revenue figure.

#### USAT Offered and Issued Securities During the Relevant Time Period

24. The Company conducted a public offering in May 2018. The offering prospectus, filed with the SEC on May 23, 2018, incorporated by reference its SEC filings, which included the materially misstated consolidated financial statements in the 2017 Form 10-K and the subsequent Forms 10-Q.

#### **Violations**

25. As a result of the conduct described above, Duska violated Sections 17(a)(2) and 17(a)(3) of the Securities Act, which prohibit any person from directly or indirectly obtaining money or property by means of any untrue statement of a material fact or any omission to state a material fact necessary in order to make the statements made, in light of the circumstance under which they are made, not misleading, or engaging in any transaction, practice, or course of business which operates or would operate as a fraud or deceit upon the purchaser, in the offer or sale of securities.

- 26. As a result of the conduct described above, Duska also violated Rule 13b2-1 of the Exchange Act, which prohibits any person from, directly or indirectly, falsifying or causing to be falsified, any book, record, or account subject to Exchange Act Section 13(b)(2)(A).
- 27. As a result of the conduct described above, Duska also was a cause of USAT's violations of Section 13(a) of the Exchange Act and Rules 12b-20, 13a-1, 13a-11 and 13a-13 thereunder, which require issuers to file accurate annual, current and quarterly reports, which include such further information as may be necessary to make the required statements not misleading.).
- 28. As a result of the conduct described above, Duska also was a cause of USAT's violations of Section 13(b)(2)(A) of the Exchange Act, which requires an issuer to make and keep books, records, and accounts which, in reasonable detail, accurately and fairly reflect the issuer's transactions and disposition of assets.
- 29. As a result of the conduct described above, Duska also was a cause of USAT's violations of Section 13(b)(2)(B) of the Exchange Act, which requires issuers with securities registered under Section 12 of the Exchange Act to devise and maintain a system of internal accounting controls sufficient to provide reasonable assurance that, among other things, transactions are recorded as necessary to permit preparation of financial statements in conformity with GAAP.

#### IV.

In view of the foregoing, the Commission deems it appropriate and in the public interest to impose the sanctions agreed to in Respondent Duska's Offer.

Accordingly, pursuant to Section 8A of the Securities Act and Sections 15(b) and 21C of the Exchange Act, is hereby ORDERED that:

- A. Respondent Duska cease and desist from committing or causing any violations and any future violations of Sections 17(a)(2) and 17(a)(3) of the Securities Act, and Sections 13(a), 13(b)(2)(A), 13(b)(2)(B), of the Exchange Act and Rules 12b-20, 13a-1, 13a-11, 13a-13, and 13b2-1 thereunder.
- B. Respondent shall pay disgorgement of \$9,816, prejudgment interest of \$1,933, and a civil money penalty in the amount of \$15,000 to the Securities and Exchange Commission for transfer to the general fund of the United States Treasury, subject to Exchange Act Section 21F(g)(3). If timely payment is not made, additional interest shall accrue pursuant to 31 U.S.C. §3717. Payment shall be made in the following installments:
  - Due within 10 days of the entry of this Order: disgorgement of \$9,816, prejudgment interest of \$1,933 and \$5,000 of the civil money penalty
  - Due 180 days after the entry of this Order: \$5,000; and

• Due 360 days after the entry of this Order, \$5,000, plus all remaining unpaid principal and accrued interest.

Payments shall be applied first to post order interest, which accrues pursuant to 31 U.S.C. 3717. Prior to making the final payment set forth herein, Respondent shall contact the staff of the Commission for the amount due. If Respondent fails to make any payment by the date agreed and/or in the amount agreed according to the schedule set forth above, all outstanding payments under this Order, including post-order interest, minus any payments made, shall become due and payable immediately at the discretion of the staff of the Commission without further application to the Commission.

Payment must be made in one of the following ways:

- (1) Respondent may transmit payment electronically to the Commission, which will provide detailed ACH transfer/Fedwire instructions upon request;
- (2) Respondent may make direct payment from a bank account via Pay.gov through the SEC website at <a href="http://www.sec.gov/about/offices/ofm.htm">http://www.sec.gov/about/offices/ofm.htm</a>; or
- (3) Respondent may pay by certified check, bank cashier's check, or United States postal money order, made payable to the Securities and Exchange Commission and hand-delivered or mailed to:

Enterprise Services Center Accounts Receivable Branch HQ Bldg., Room 181, AMZ-341 6500 South MacArthur Boulevard Oklahoma City, OK 73169

Payments by check or money order must be accompanied by a cover letter identifying Duska as a Respondent in these proceedings, and the file number of these proceedings; a copy of the cover letter and check or money order must be sent to Scott A. Thompson, Associate Director, Division of Enforcement, Securities and Exchange Commission, 1617 JFK Blvd., Suite 520, Philadelphia, PA 19103.

C. Amounts ordered to be paid as civil money penalties pursuant to this Order shall be treated as penalties paid to the government for all purposes, including all tax purposes. To preserve the deterrent effect of the civil penalty, Respondent agrees that in any Related Investor Action, she shall not argue that she is entitled to, nor shall she benefit by, offset or reduction of any award of compensatory damages by the amount of any part of Respondent's payment of a civil penalty in this action ("Penalty Offset"). If the court in any Related Investor Action grants such a Penalty Offset, Respondent agrees that she shall, within 30 days after entry of a final order granting the Penalty Offset, notify the Commission's counsel in this action and pay the amount of the Penalty Offset

to the Securities and Exchange Commission. Such a payment shall not be deemed an additional civil penalty and shall not be deemed to change the amount of the civil penalty imposed in this proceeding. For purposes of this paragraph, a "Related Investor Action" means a private damages action brought against Respondent by or on behalf of one or more investors based on substantially the same facts as alleged in the Order instituted by the Commission in this proceeding.

By the Commission.

Vanessa A. Countryman Secretary