

MEMORANDUM

TO: File No. S7-01-13

FROM: Dhawal Sharma

RE: Proposed Regulation Systems Compliance and Integrity

DATE: July 12, 2013

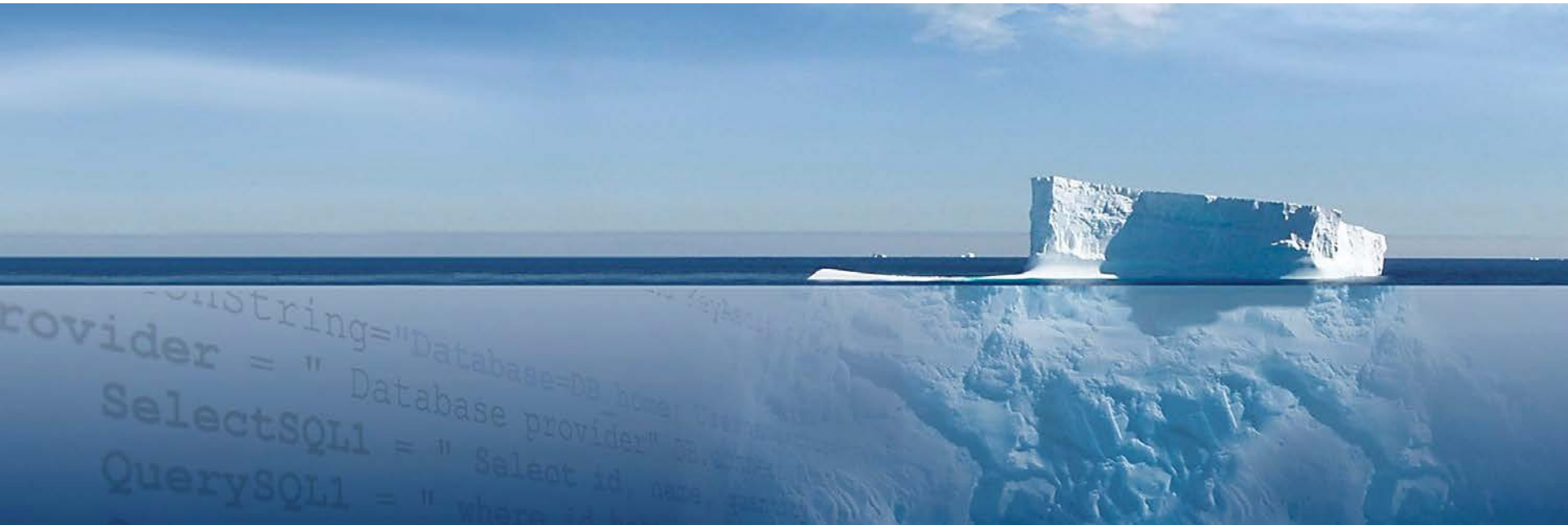
On June 28, 2013, Commission staff had a meeting with representatives of CAST to discuss proposed Regulation SCI.

Commission staff included David Shillman, Todd Scharf, Heidi Pilpel, Elizabeth Badawy, Harrison Lou, Keith Riley, Yue Ding, and Dhawal Sharma from the Division of Trading and Markets.

The CAST representatives at the meeting were Lev Lesokhin, Bill Curtis, Mark Jones, and Pete Pizzutillo.

The topics discussed included: (1) introduction to CAST, and context for involvement and comments; (2) CAST research on structural quality and impact on software risk; (3) current state of IT software quality in financial services industry; (4) review of other federal government policies on structural quality and assurance; (5) review of the overall approaches to managing software risk and quality; and (6) review of the evolution of standards landscape and procedures in the industry.

The attached documents were distributed by the CAST representatives and discussed at the meeting.



Briefing to SEC – System Compliance & Integrity

Measurement of system integrity at a structural code level

June 2013

Meeting agenda

- Intro to CAST, and context for our involvement/comments
- CAST research on structural quality and impact on software risk
- Current state of IT software quality in financial services industry
- Review other Federal government policy on structural quality & assurance
- Review overall approaches to managing software risk and quality
- Review evolution of standards landscape and procedures in the industry
 - Capability Maturity Model (CMM)
 - Consortium for IT Software Quality (CISQ), ISO
 - Software Assurance standards (CWE, OWASP, etc.)
- Wrap up and discussion

CAST introduction & basis for opinion on SCI

Long term mission

Transform application development and sourcing into a management discipline through measurement and transparency

Market presence

- Established market presence in North America, Europe and India
- Broadly endorsed by industry thought leaders
- Strong presence at top brands in Financial Services, Public Sector and other IT-intensive industries

Research-driven focus

- Largest IT structural quality benchmarking database in the world
- Over \$100 million of investment in R&D, driven by top talent in software engineering
- CAST Research Labs, a premier R&D facility dedicated to the science of Software Analysis & Measurement (SAM)



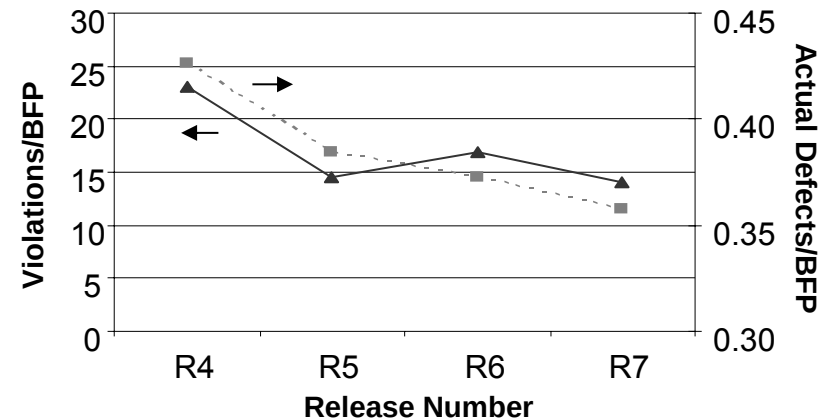
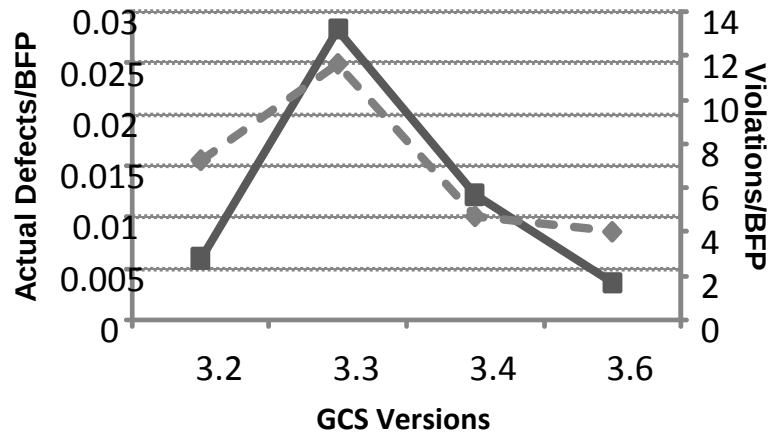
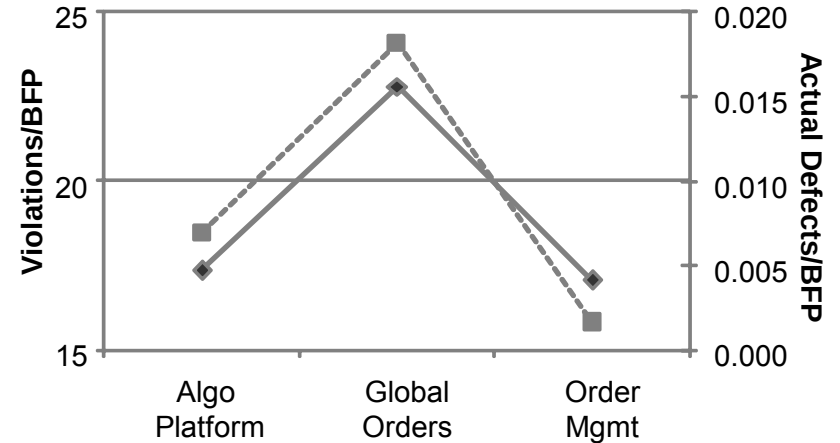
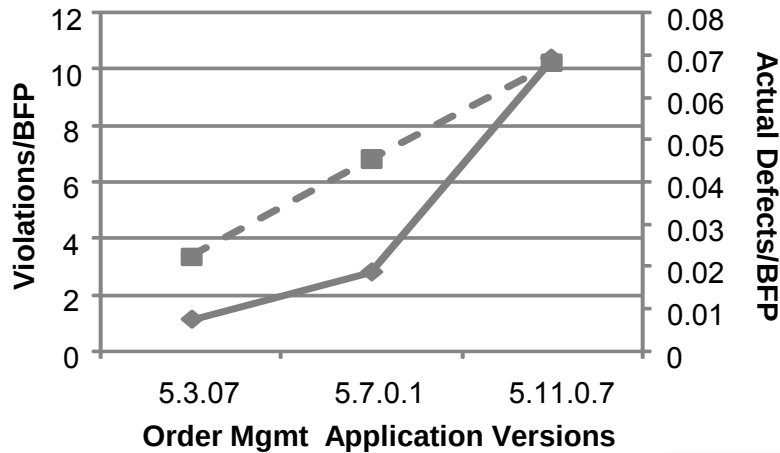
CAST is a leader in applying software quality analysis and measurement technology in the IT space.



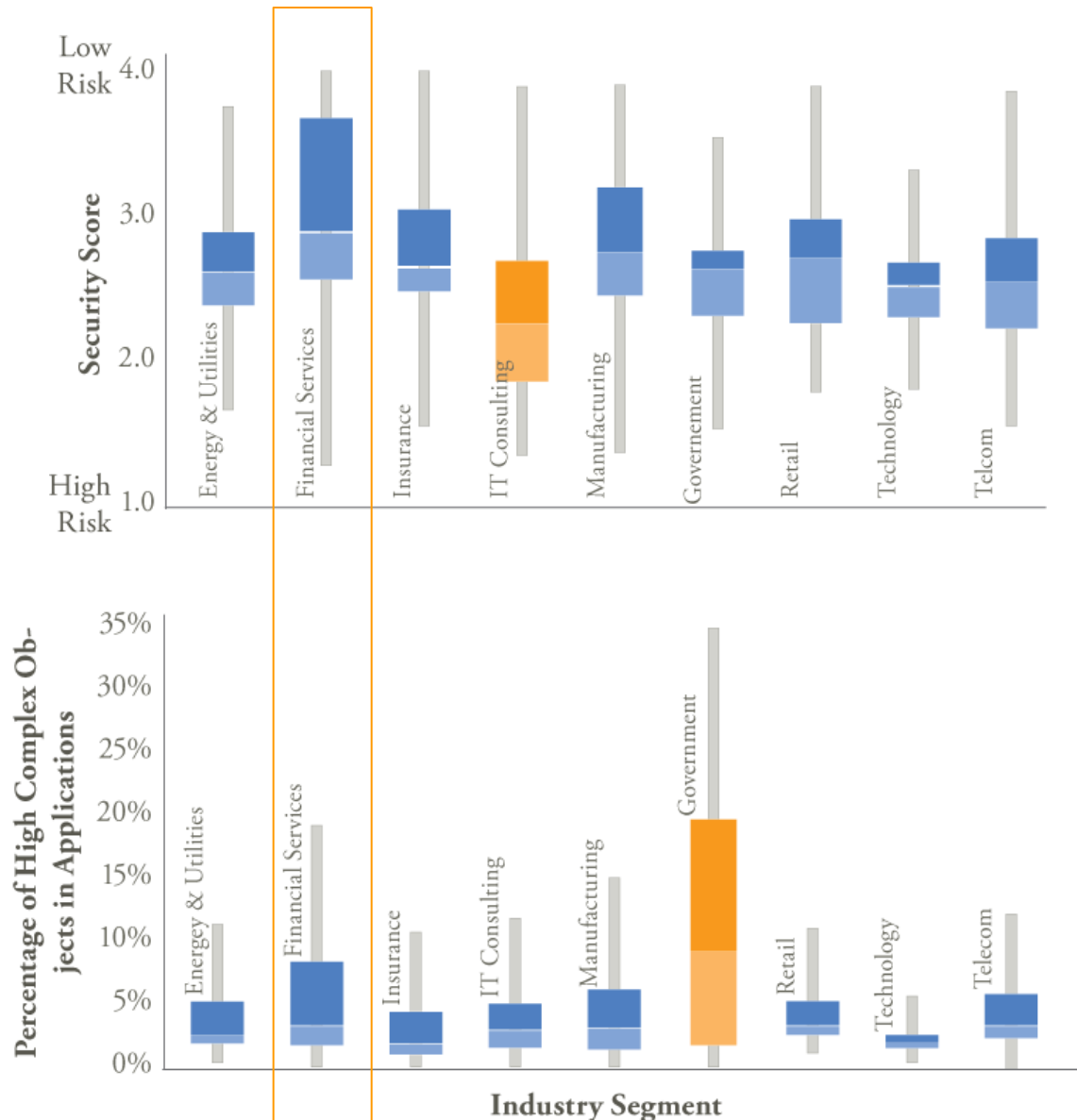
CAST metrics have become the de facto standard for measuring the quality and productivity of application services.

Structural issues correlate highly to SW defects

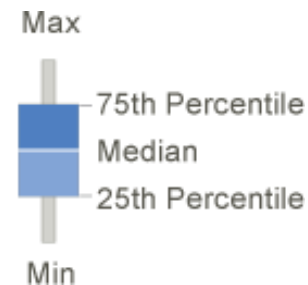
INSTITUTIONAL TRADING PLATFORMS



Financial services is more secure, but more complex

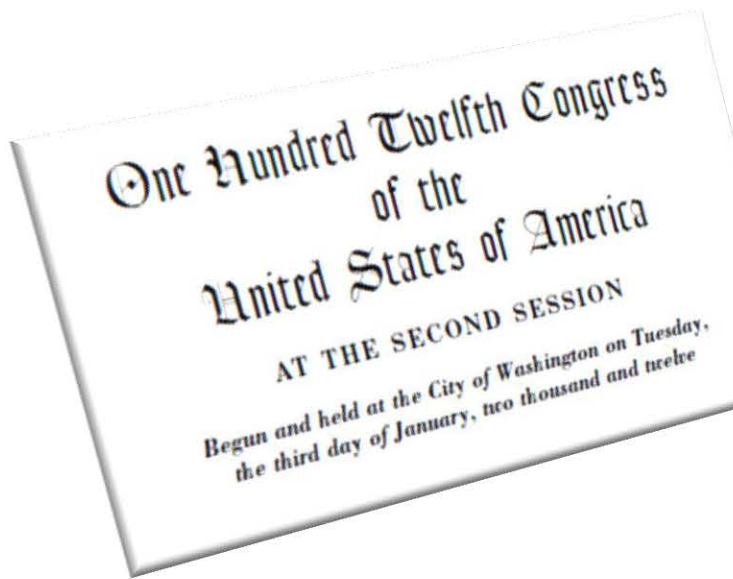


- Financial Services technology has better security than peer industries
- But, after the public sector, Financial Services has the most complex systems



Source: CAST Research Labs study – CRASH 2011; n=745 application, 365 million lines of code

NDAA Section 933 – software quality & assurance



(a) **BASLINE SOFTWARE ASSURANCE POLICY.**—The Under Secretary of Defense for Acquisition, Technology, and Logistics, in coordination with the Chief Information Officer of the Department of Defense, shall develop and implement a baseline software assurance policy for the entire lifecycle of covered systems. Such policy shall be included as part of the strategy for trusted defense systems of the Department of Defense.

(b) **POLICY ELEMENTS.**—The baseline software assurance policy under subsection (a) shall—

(1) require use of appropriate automated vulnerability analysis tools in computer software code during the entire lifecycle of a covered system, including during development, operational testing, operations and sustainment phases, and retirement;

(2) require covered systems to identify and prioritize security vulnerabilities and, based on risk, determine appropriate remediation strategies for such security vulnerabilities;

(3) ensure such remediation strategies are translated into contract requirements and evaluated during source selection;

H. R. 4310—254

(4) promote best practices and standards to achieve software security, assurance, and quality; and

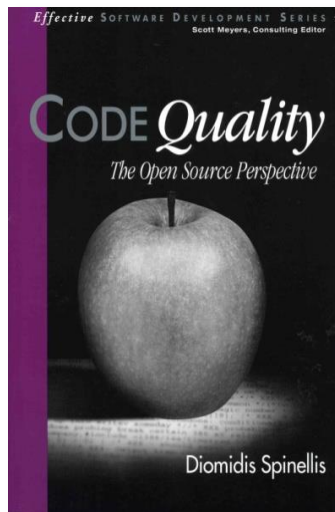
(5) support competition and allow flexibility and compatibility with current or emerging software methodologies.

Testing is Not Enough



“As higher levels of assurance are demanded...testing cannot deliver the level of confidence required at a reasonable cost.”

“The correctness of the code is rarely the weakest link.”



“...a failure to satisfy a non-functional requirement can be critical, even catastrophic...non-functional requirements are sometimes difficult to verify. We cannot write a test case to verify a system’s reliability...The ability to associate code to non-functional properties can be a powerful weapon in a software engineer’s arsenal.”

Would you put untested code into operation?

If functional testing at the code unit level is inadequate for release, why would code review at unit level be adequate?

System Level
(Quality Assurance)

System Testing
(functional defect removal)



SIT, Performance Tests

Structural Analysis & Control
(Non-functional Defect Removal—Reliability, Performance, Security, Maintainability)



Build and Integration

Code Unit Level
(Developer)

Functional Unit Tests
(code unit correctness)



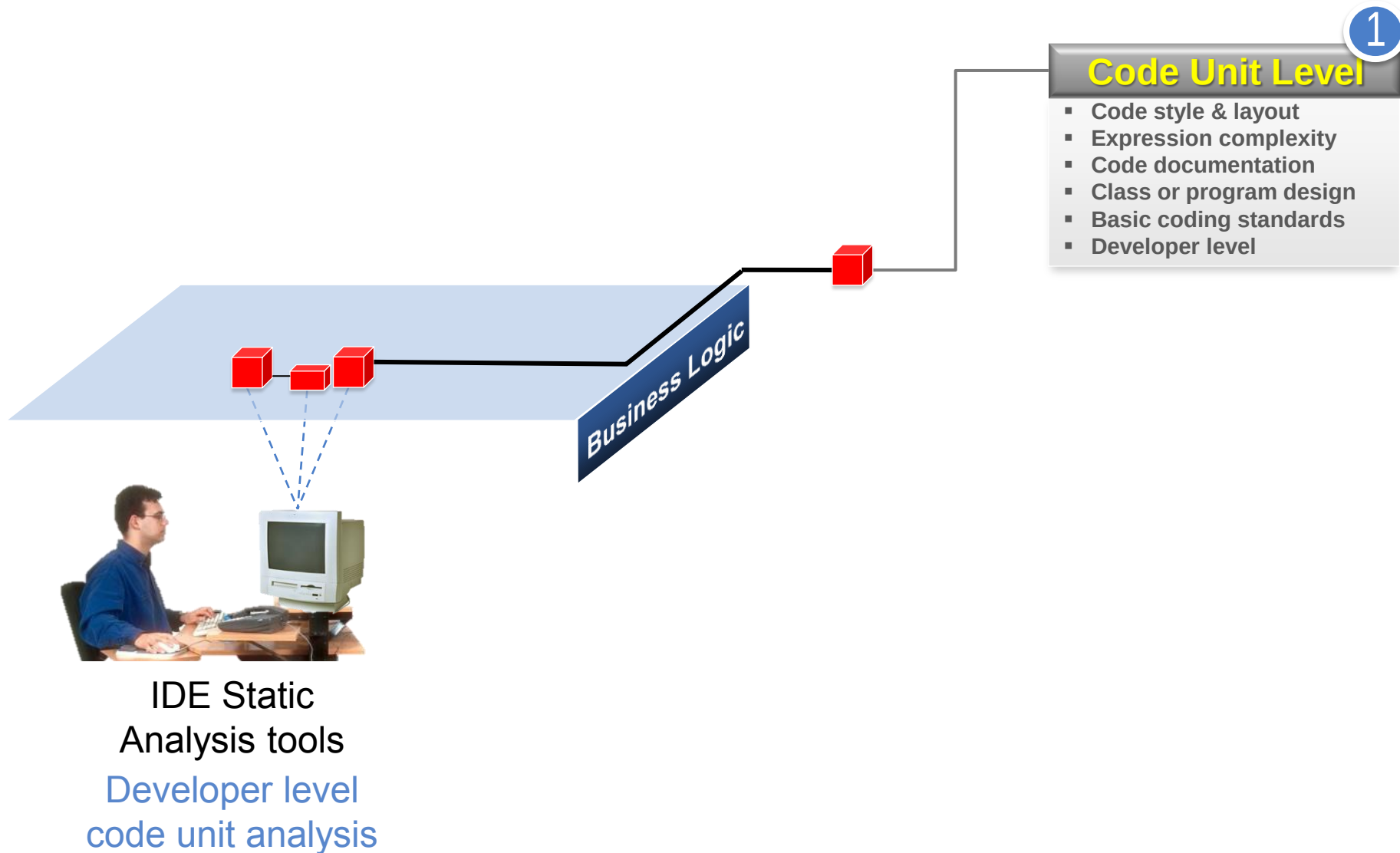
IDE Unit Testing

Coding Best Practices
(readability, code unit reliability)

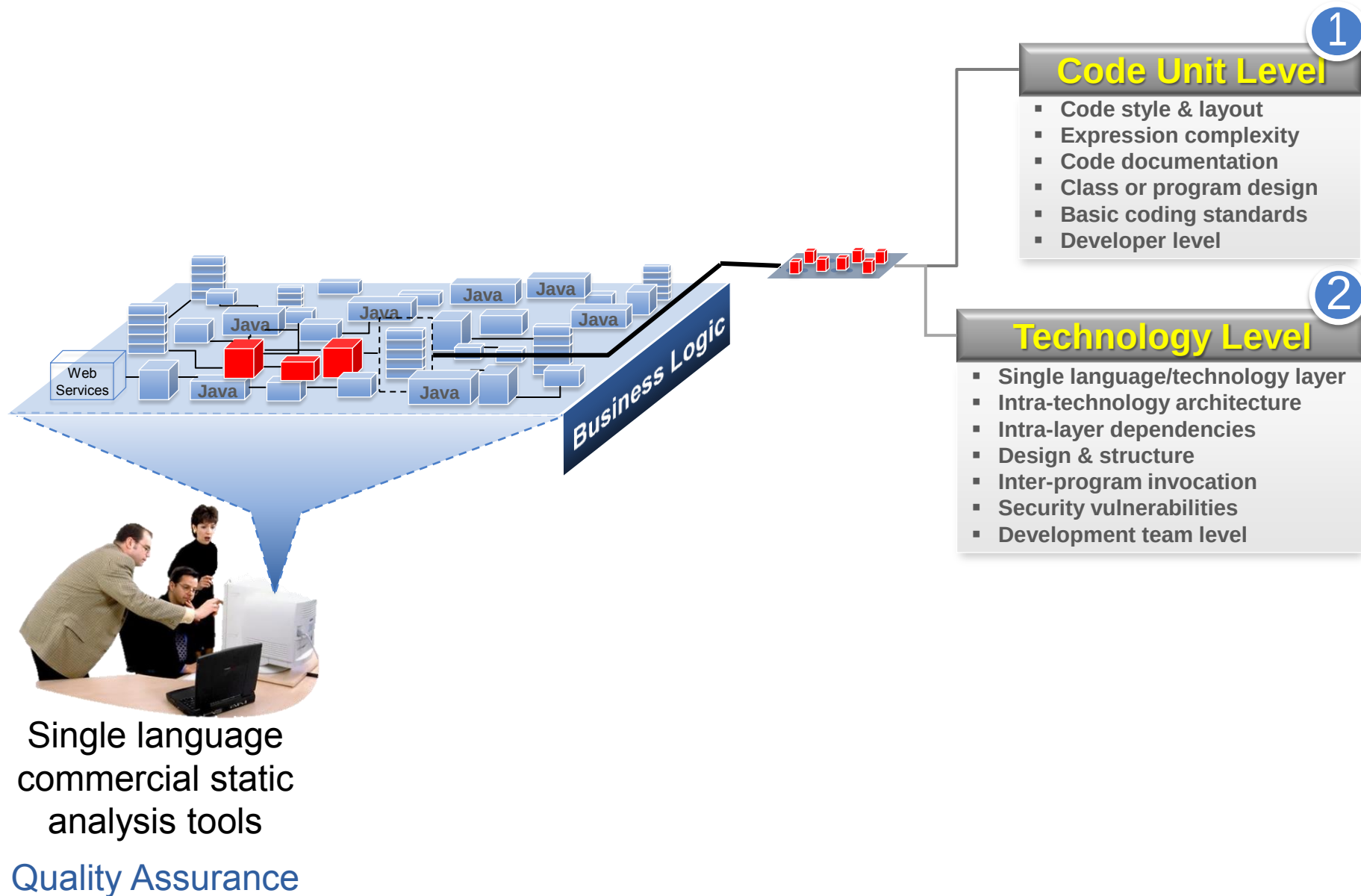


IDE Static Analysis

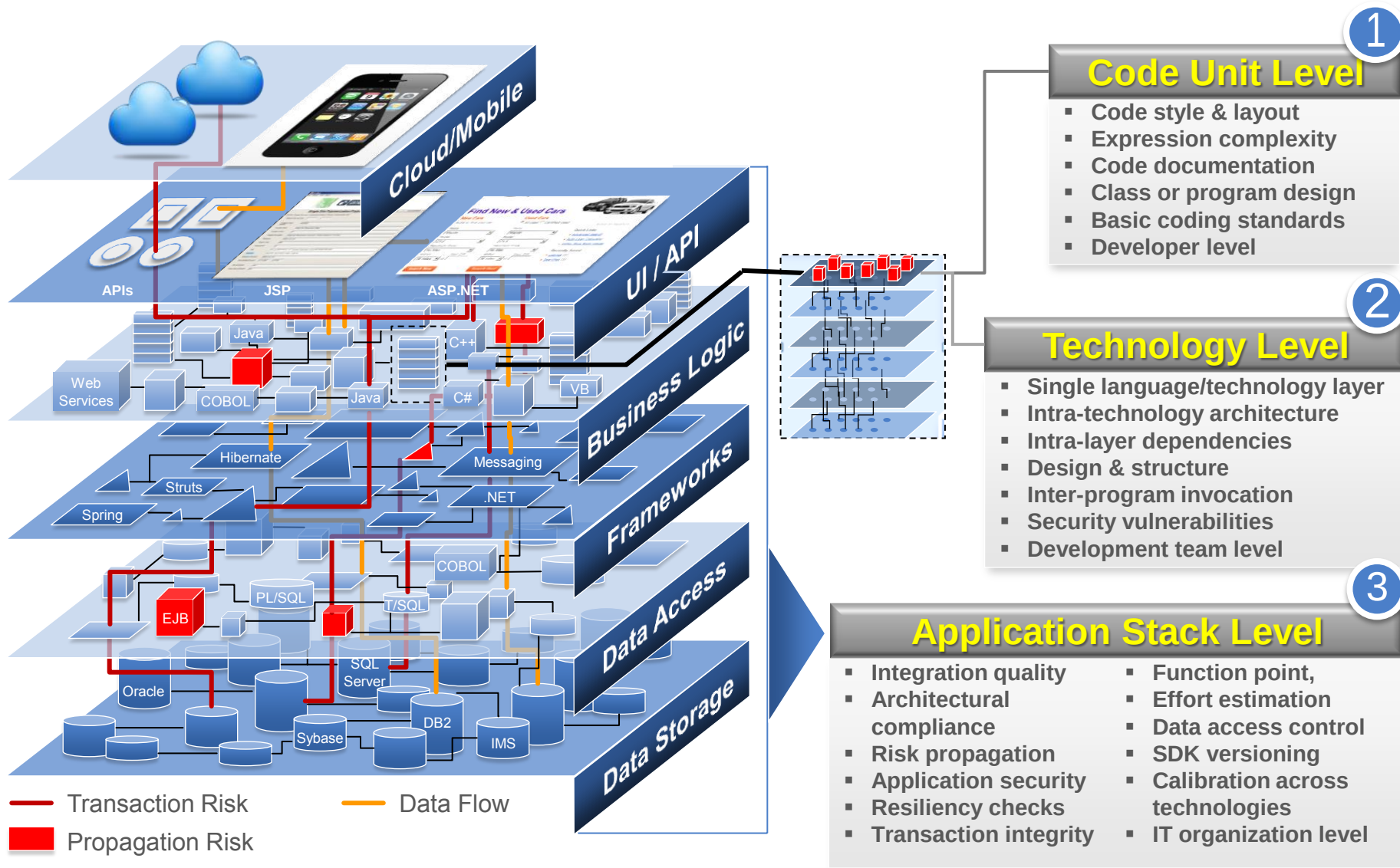
Code Unit Level — Can be performed by developer



Technology Level — Requires tools and program focus



System Level — Requires holistic analysis, across teams



Standards in software measurement & assurance



- **Software product quality**
 - ISO 9126, CISQ, ISO 25000
- **Software sizing**
 - IFPUG, OMG/CISQ, SEI
- **Large system engineering**
 - SEI

- **CWE, CVE, MAEC, Software Assurance Forum**
 - MITRE, NIST, DHS
- **SANS Institute**
- **COBIT/ISACA, BSIMM**

Application Quality Engineering **supplements CMMI to better control risk in applications**

	Focus	<i>Similar program</i>
CMMI	Process improvement	<i>Six Sigma</i>
AQE	Product improvement	<i>Design for Six Sigma</i>

CISQ



CONSORTIUM FOR IT SOFTWARE QUALITY

Standard Metrics to Manage Software Risk

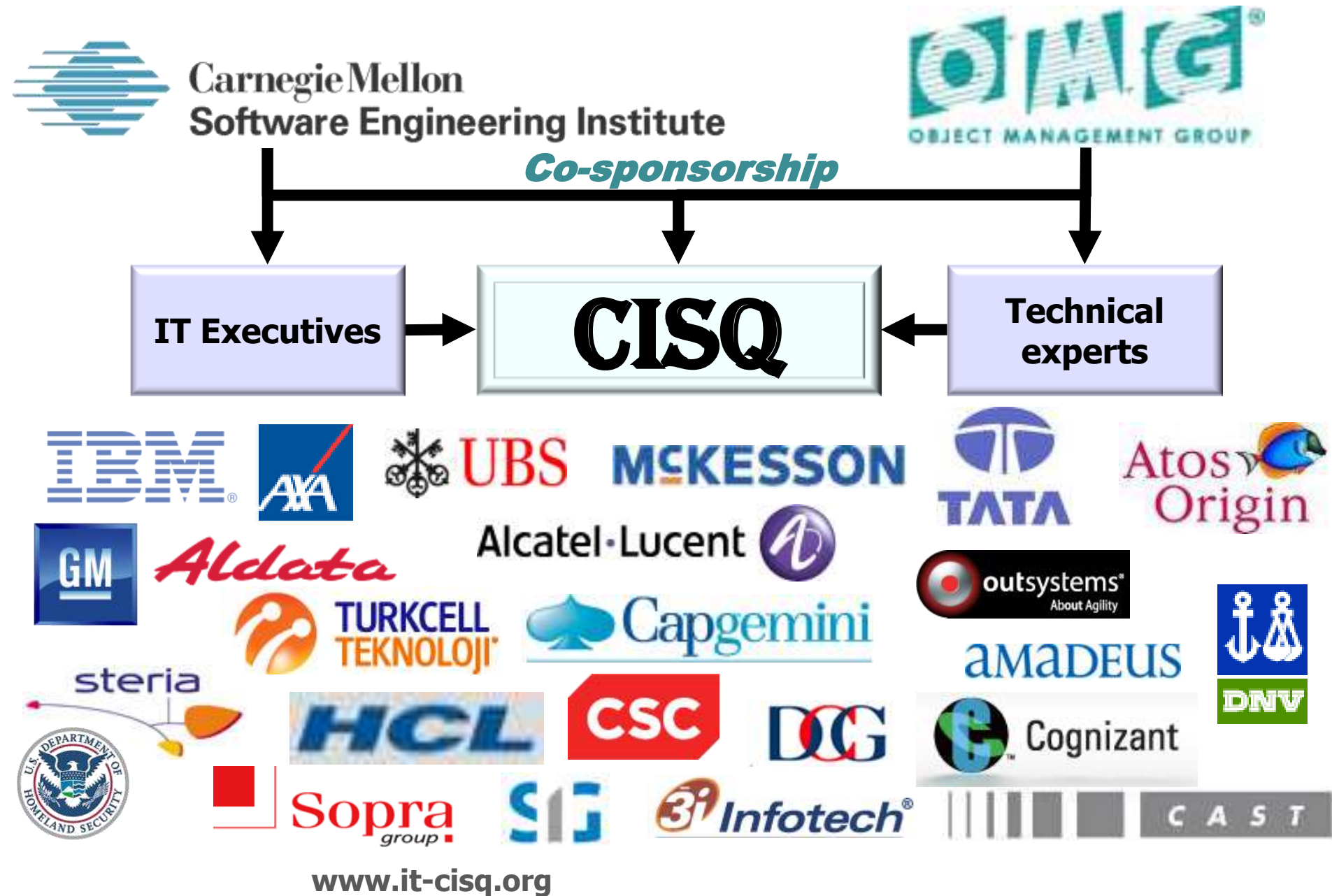
Dr. Bill Curtis
Director, CISQ
June 28, 2013



Software Engineering Institute

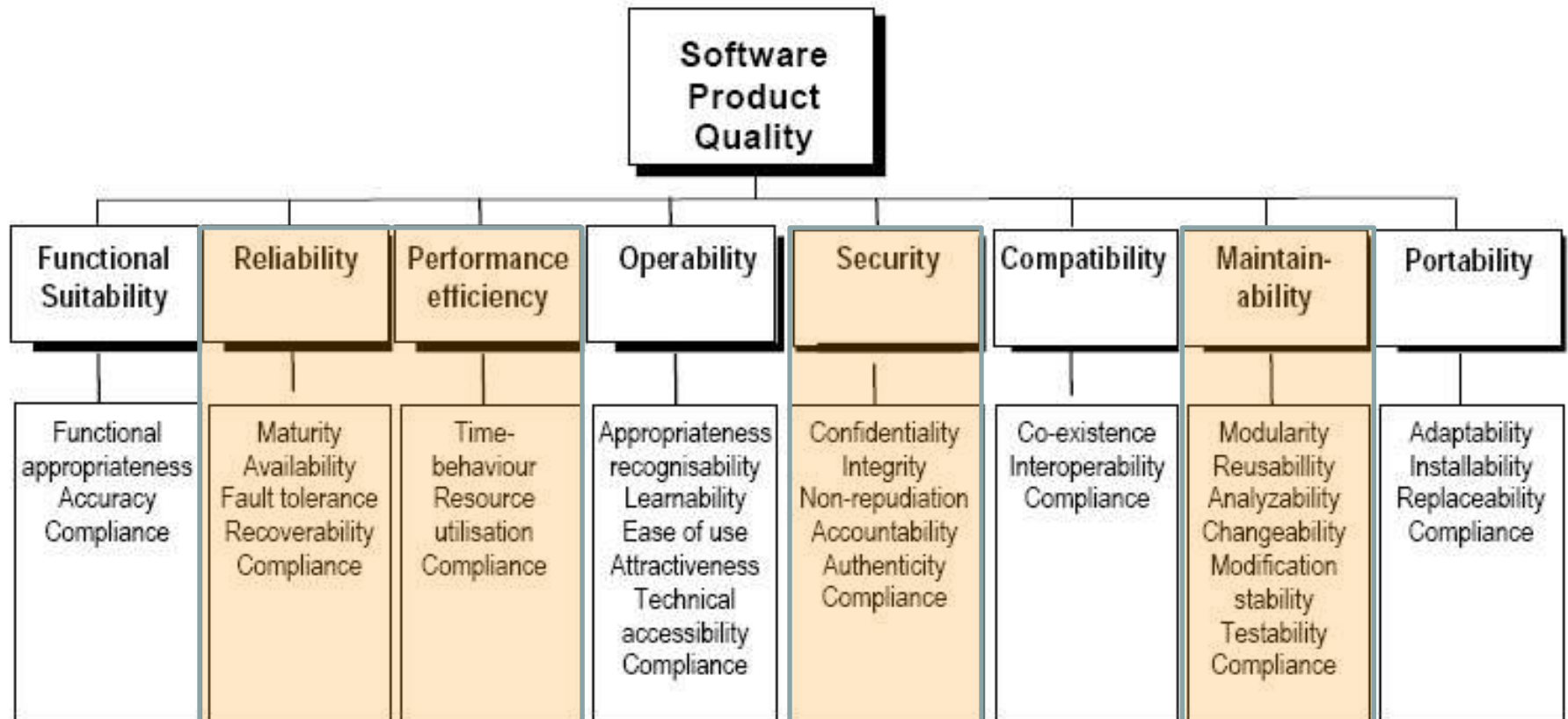
| Carnegie Mellon







- **Starting point for CISQ work**
 - Defines quality characteristics and sub-characteristics
 - CISQ to define quality attributes and measurable elements

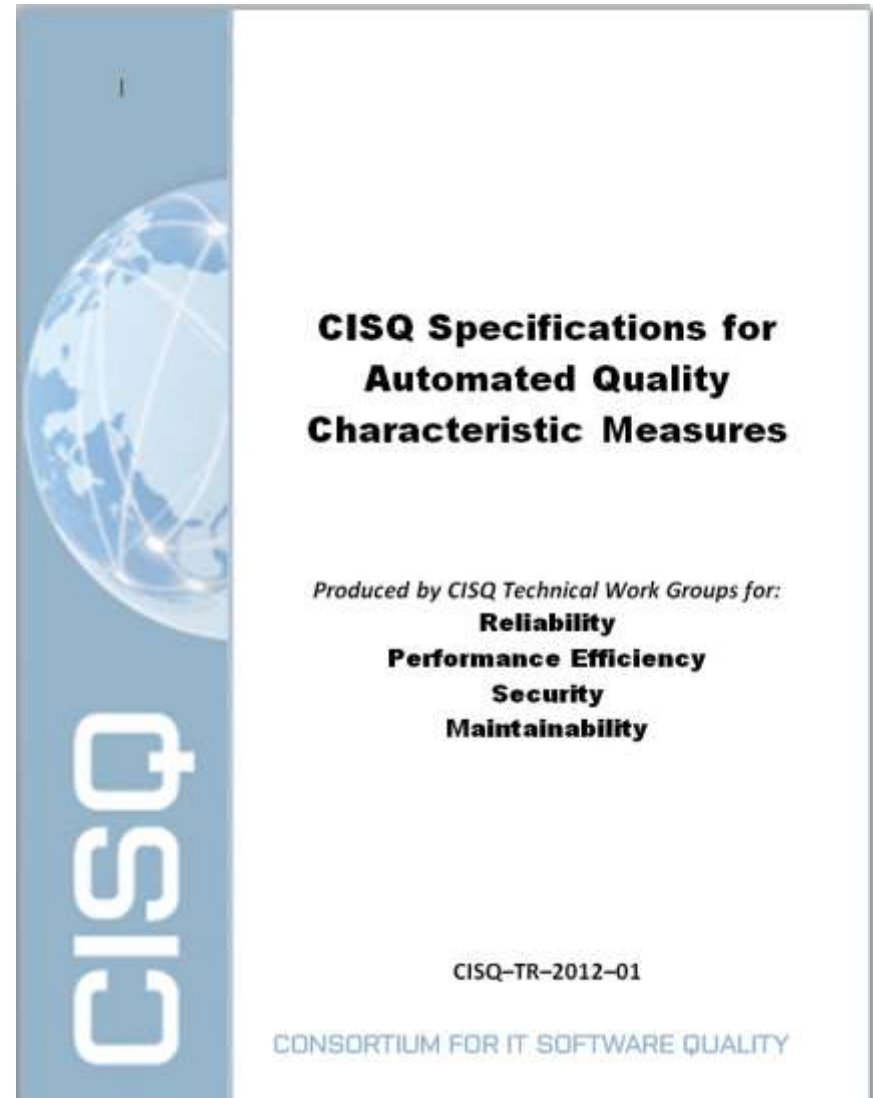


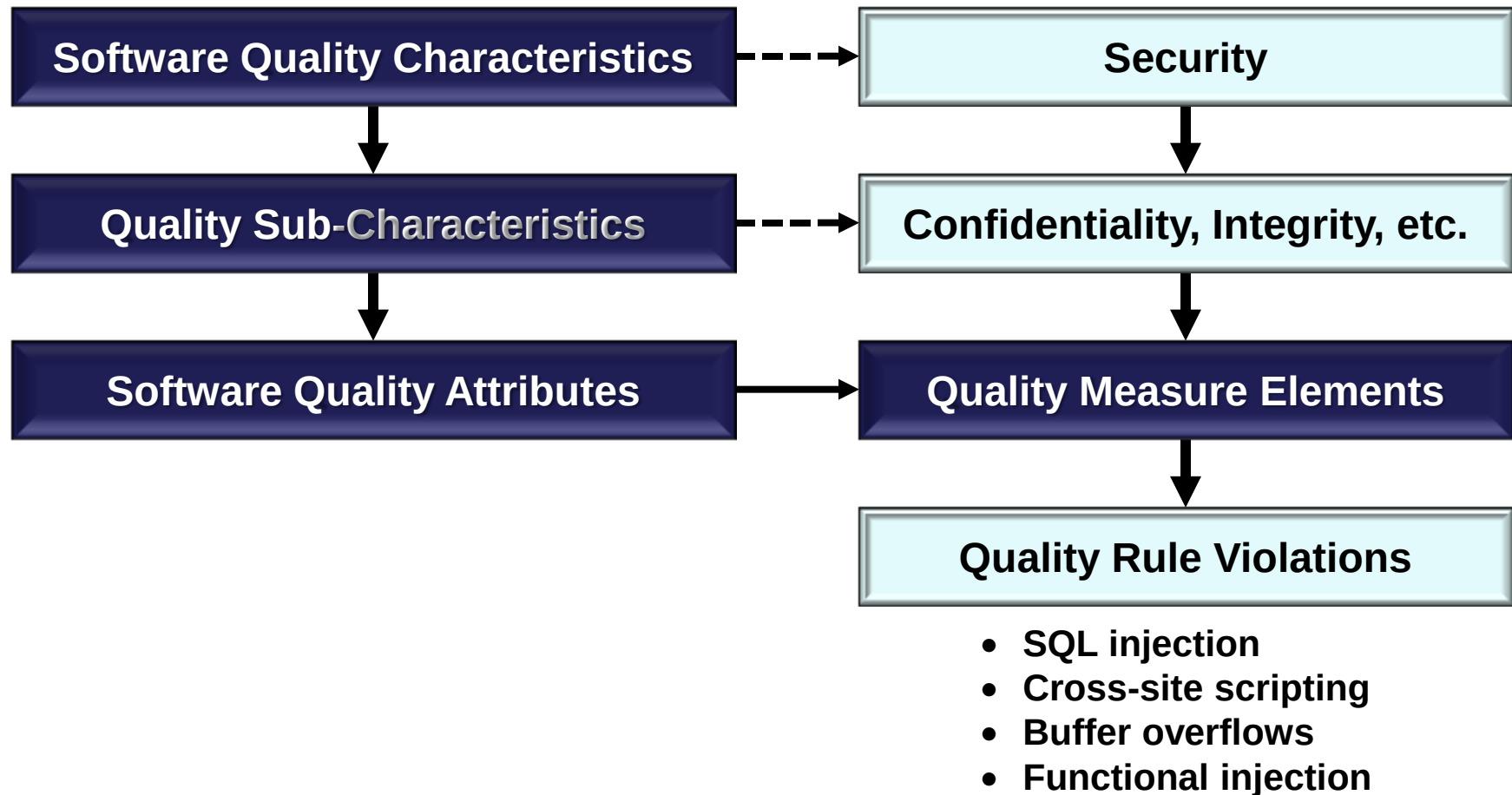
Team Lead
Robert
Martin
MITRE



Objective

Develop automated source code measures that predict the vulnerability of source code to external attack. Base measure on the Top 25 in the Common Weakness Enumeration







Reliability

Quality Issue	Quality Rule	Quality Measure Element
Issue 1: Inconsistent or incomplete handling of errors and exceptions leads to inaccurate identification and inadequate response to errors	Rule 1: Exception handling blocks such as Catch and Finally blocks must not be empty.	Measure 1: # of exception handling blocks such as Catch and Finally blocks that are empty Measure 2: # of generic exceptions thrown and caught
	Rule 2: Methods, procedures and functions doing Insert, Update, Delete, Create Table or Select must include error management (check of database error variables or exception handling).	Measure 3: # of functions doing Insert, Update, Delete, Create Table, and Select that do not include error management capabilities
Issue 2: Some coding weaknesses result in unexpected and faulty behaviors	Rule 3: Classes that implement a serializable interface must also implement a serializable method and subfields within the object that are serializable.	Measure 4: # of classes that implement a serializable interface must also implement a serializable method Measure 5: # of classes that have

Security

Issue	Quality Rule	Quality Measure Element
CWE-79: Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting')	Rule 1: Use a vetted library or framework that does not allow this weakness to occur or provides constructs that make this weakness easier to avoid, such as Microsoft's Anti-XSS library, the OWASP ESAPI Encoding module, and Apache Wicket.	Measure 1: # of instances where output is not using library for neutralization

1. Join CISQ
2. Contribute to the blog
3. Use CISQ standards
4. Attend CISQ seminars
 - Berlin, June 19
 - NJ, Sept. 25
 - SF, Dec. 11
5. Initiate measurement
6. Improve continually
7. Build great software



The screenshot shows the CISQ website homepage. At the top, there's a navigation bar with links for Quality Report Podcasts, CISQ FAQs, and Contact Us. Below this is a search bar and links for Member Page and Member Logout. The main header features the CISQ logo (Consortium for IT Software Quality), the OMG logo (Object Management Group), and the Software Engineering Institute Carnegie Mellon logo. A secondary navigation bar includes links for Home, CISQ Blog, Quality Report Podcasts, Members-Only Portal, Why CISQ?, CISQ Founders, and Press Coverage. The main content area is titled 'Consortium for IT Software Quality' and includes a description of the organization. To the right, there's a 'Become a CISQ' section with buttons for Member, Sponsor, CISQ Downloads, Members-Only Portal, and CISQ Meetings. Below this, there are three columns: 'Latest Tweets' with a tweet about the importance of software quality assurance, 'CISQ Blog' with a post titled 'It's the Product, Stupid!' and 'The Director's Blog', and 'Member Comments' with a quote from MD North America. At the bottom, there's a footer with copyright information, social media links, and a list of links for various CISQ resources.

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CISQ Consortium for IT Software Quality

OMG OBJECT MANAGEMENT GROUP

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Consortium for IT Software Quality

The Consortium for IT Software Quality (CISQ) is an IT industry leadership group comprised of IT executives from the Global 2000, system integrators, outsourced service providers, and software technology vendors committed to introduce a computable metrics standard for measuring software quality & size. CISQ is a neutral, open forum in which customers and suppliers of IT application software can develop an industry-wide agenda of actions for improving IT application quality and reduce cost and risk.

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CISQ Blog

It's the Product, Stupid!

Too often when I meet with executives I get confronted with, "Hey, you"... [read more](#)

The Director's Blog

It's been several years since I was asked to become the first Director of CISQ.... [read more](#)

Member Comments

“ Every client we work with has a different understanding of 'quality' in application development and maintenance. We need a way to have consistent and objective dialog about this important issue across the industry.”

MD North America
Major Global IT Services Vendor

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