March 15, 2013

Thank you for the opportunity to provide comments to the Commission related to Executive Compensation - Title IX Provisions of the Dodd-Frank Wall Street Reform and Consumer Protection Act.

As SEC Commissioner Luis Aguilar addressed so well last month, “Shareholders Need Robust Disclosure to Exercise Their Voting Rights as Investors and Owners.” The SEC has posted his views here: http://www.sec.gov/news/speech/2013/spch022013laa.htm

Mr. Aguilar wrote that “risks relating to compensation go beyond the immediate incentives of a particular compensation plan or policy. The relative pay of different classes of employees, such as the ratio between CEO compensation and median pay, can also create risks to an enterprise, including the risk of employee, customer, and shareholder discontent.”

Of course, this makes perfect sense.

Relative pay is a major risk to corporate reputation today and to the engagement of stakeholders. Stakeholder discontent is an issue about which investors need more information from both a risk perspective and valuation perspective – because stakeholder views (and the value a corporation creates for them) drive corporate valuation.


The Dodd Frank mandate that now requires companies publish such a CEO to worker pay ratio is important. And it is in line with the SEC’s mission. The disclosure is important to the very investors who the SEC’s mission says it is there to protect.

My article on Fortune.com/CNN Money explains that board members also see compensation practices today as a major reputational risk area – as well as an issue of trust. http://management.fortune.cnn.com/2013/03/14/ceo-mistrust-disclosure/
“Nearly three-quarters of the 31,000 people polled in the 2013 Edelman trust survey said they did not trust business leaders to solve social or societal issues. And over 80% did not trust business leaders to make ethical decisions -- or tell the truth, regardless of how complex or unpopular it is.”

Compensation is one of the issues board members cite for these low trust figures.

It’s true that not all corporate executives may currently appreciate how beneficial calculating the ratio will be. But as the SEC knows all too well, as with many battles over disclosure, most will eventually come to see that the benefits are there. Over time, the disclosure will help to address the trust issue board members care about – and serve to build trust in our capital markets system. In that regard, the disclosure will serve the capital formation role of the SEC as well.

Of course, the SEC should also encourage other disclosures in the compensation arena related to compensation and risk as well because they address the issues of trust in our capital markets and information that is important for investors to know.

In my article for Fortune.com/CNN Money (also attached), I recommend two: disclosure on whether the company pays a living wage and how often – and disclosure on pay bias.

Of course, it is incumbent upon the SEC to follow the rule of law. And so I urge the SEC to act with all due speed to promulgate the necessary rules for the required disclosure of the CEO to worker pay ratio.

I also encourage the SEC to think about other valuable additions to compensation disclosure – and I believe I have some standing in doing so. Before the financial crisis, I recommended to the SEC that companies disclose the relationship between pay and risk.

Let’s not wait for another crisis to address the laws already on the books – and other potential disclosures that will help rebuild trust and encourage long term investment in great U.S. companies.

With best regards,
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How to fix rampant CEO mistrust

FORTUNE -- How does anyone know who to trust anymore? Eighty-seven percent of fish labeled snapper really isn't, according to a recent Oceana study. Same for 59% of tuna. When buying deodorant or sunscreen, you have to go to a source like the Environmental Working Group (EWG) cosmetics database to find out the product's toxicity. No one will be able to eat a meatball at Ikea again without thinking about Black Beauty.

Consumers aren't the only ones suffering from poor disclosure today. Shareholders are too.

So it was a breath of fresh air when SEC Commissioner Luis Aguilar recently wrote to encourage better disclosure by companies in the upcoming proxy season.

"I share the desire expressed by many investors for additional information that would enhance their ability to make informed voting and investment decisions," he wrote. Aguilar went beyond asking corporations to provide accurate, mandated disclosures. He encouraged companies to go the extra mile.

Clearly, business leaders could do a lot more to build trust with their stakeholders. Nearly three-quarters of the 31,000 people polled in the 2013 Edelman trust survey said they did not trust business leaders to solve social or societal issues. And over 80% did not trust business leaders to make ethical decisions -- or tell the truth, regardless of how complex or unpopular it is.

At a meeting of board members from large and small public companies I attended recently, one director raised the question of the Edelman survey and why there's such low trust in CEOs. Some directors cited corporate misbehavior as the cause -- but compensation was also a prominent explanation.

That's why Aguilar is urging public companies to implement disclosure of the ratio of CEO to worker pay. While Dodd-Frank already mandates that disclosure, the SEC has not yet written the applicable rules.

"The relative pay of different classes of employees, such as the ratio between CEO compensation and median pay, can ... create risks to an enterprise, including the risk of employee, customer, and shareholder discontent," Aguilar wrote.

Other disclosures would also help public companies address the risks of pay differentials and stakeholder dissatisfaction.

One such disclosure would be whether the company pays a living wage to all its employees -- and if not, what percentage of workers don't receive it.
Richard Troxell, author of the book *Looking Up at the Bottom Line: The Struggle for the Living Wage*, has defined the living wage as the amount of money, earned in 40 hours of work, that is necessary to cover the basics in any given location. While the minimum wage is a one-size-fits-all measure, the living wage is higher -- or in a few instances even lower -- than the minimum wage, depending on the geography, he told me.

"Companies paying a living wage would end homelessness for over one million workers who are now homeless -- and prevent at least 10 million minimum wage workers from becoming homeless in the future," he says. "By stabilizing the economic situation of these employees, companies will benefit their bottom line by reducing their turnover and the significant costs that go with it."

Another proxy disclosure that would help address the risks of pay would be measures of potential pay bias. For example, what are the differences in pay for college grads right out of school, by gender and by ethnicity. How does that evolve over their career cycle -- one year later, five years, ten years later, and so on. "Fighting bias requires hard facts," says Julie Graber, CEO of the Institute on Women, which publishes research related to gender equality. By addressing this issue head on, business leaders would be demonstrating that they are willing to tell the truth, even if it's not popular.

Would investors appreciate such disclosures as Aguilar contends?

"Voluntary disclosure of human capital metrics would be helpful to the investment community," says Mark Ubelhart, shareholder and human capital practices leader at Global Analytics.

And David Schilling, senior program director at the ICCR, which represents 300 institutional asset managers with approximately $100 billion under management, told me he thinks this kind of information is very important to shareholders. "Workers need to receive a just wage -- and a sustainable living wage so they can meet more than basic expenses," he says. "Some discretionary income is important too so workers aren't just one illness away from poverty." Workers under such stress are unlikely to be happy or productive.

While we can't expect nirvana from disclosure, we can expect that disclosure will raise awareness. Boards think about critical issues in a more focused way when they publicly disclose them. When boards and the C-suite pay attention to stakeholder satisfaction, companies are stronger, more sustainable, and resilient.

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