Mr. Brent J. Fields  
Secretary  
U.S. Securities and Exchange Commission  
100 F Street NE  
Washington, DC 20549  

Re: Roundtable on the U.S. Proxy Process; File No. 4-725  

Dear Mr. Fields:

The U.S. Chamber of Commerce (“Chamber”) appreciates the opportunity to comment on a host of issues to be discussed at the November 15th Securities and Exchange Commission (“SEC” or “Commission”) roundtable on the proxy process. We believe that the rules governing the U.S. proxy system have failed to keep up with the times, and need to be modernized for the benefit of investors, public companies, and the capital markets.

We commend the SEC for taking the initiative to hold this roundtable and look forward to engaging with the SEC and other stakeholders as the regulatory process moves forward. As the SEC considers improvements to the U.S. proxy system, the Chamber offers seven reform recommendations:

**Proxy Advisory Firms**

1) The SEC should take steps to ensure that the guidance laid out in Staff Legal Bulletin 20 results in appropriate changes to compliance systems for proxy advisory firms and investment advisers, particularly in light of the recent withdrawal of the 2004 Egan-Jones and ISS no-action letters.
2) The SEC should enhance the conditions that a proxy advisory firm must satisfy to be exempt from the disclosure and filing requirements that apply to proxy solicitations.

Shareholder Proposals

3) The resubmission thresholds under Rule 14a-8 should be raised so that proponents must receive a meaningful level of support before resubmitting proposals that are overwhelmingly unpopular with investors.

4) The SEC should withdraw Staff Legal Bulletin 14H (CF) issued in October 2015.

5) Shareholder proposal proponents should be required to provide sufficient disclosure regarding their economic interests and objectives for any company in which they submit a proposal.

Universal Proxy

6) The SEC should abandon efforts to mandate the use of universal proxy cards during proxy contests.

Retail Investor Participation

7) Initiatives to increase retail investor participation in the proxy process – such as client directed voting (“CDV”) - should be pursued.

Discussion

The Chamber has long advocated for policies that promote effective communication between public companies and their shareholders. Strong corporate governance is critical to promote the long-term performance of companies and to enhance shareholder value.

Over the past fifteen years, significant progress has been made to improve corporate governance and transparency. There has been a marked increase in the level and quality of communication amongst boards, management, and investors, and
many asset managers have taken steps to enhance their due diligence regarding proxy voting.

However, a number of negative developments have also occurred during this time. Public companies and their shareholders are increasingly targeted through the proxy system and other means over issues that are unrelated to – and sometimes even at odds with - enhancing long-term performance. Topics that should be reserved for the legislative and executive branches – including a variety of social and political issues that may not be directly correlated to the success of the company – are increasingly finding their way into proxy statements and being debated in boardrooms. This has created significant costs for shareholders and in many instances has distracted boards and management from focusing on the best interests of the company.

Outdated SEC proxy rules have allowed motivated special interests to take advantage of this system to the detriment of Main Street investors. The problems we face today have in part stemmed from a lack of proper oversight over proxy advisory firms and a failure to modernize corporate disclosure requirements. Activists have been able to hijack shareholder meetings with proposals concerning pet issues – all to the detriment of the vast majority of America’s investors.

The deficiencies within the U.S. proxy system must be viewed against the backdrop of the sharp decline of public companies over the past two decades. The United States is now home to roughly half the number of public companies than existed in the mid-1990s, and the overall number of public listings is little changed from 1982. While the 2012 Jumpstart Our Business Startups (“JOBS”) Act helped arrest that decline, too many companies are deciding that going or staying public is not in their long-term best interest. There is little doubt that the current proxy system – which disadvantages long-term investors and creates serious challenges for companies – has made the public company model less attractive. With fewer public companies come fewer investment opportunities for Main Street investors and fewer growth opportunities for the US economy.

The activist campaigns, as well as routine proxy matters that companies deal with today, are also magnified by the outsized influence of proxy advisory firms. Two firms – Institutional Shareholder Services (“ISS”) and Glass Lewis – constitute roughly 97% of the proxy advisory firm market, yet both are riddled with conflicts of interest, operate with little transparency, and are prone to making significant errors in vote recommendations that jeopardize the ability of investors to make informed decisions. In addition, the economic interests of proxy advisory firms are not always
aligned to ensure the best interests of the companies they are rating, creating less incentive for them to make accurate recommendations or to provide accountability throughout the rating process. The Chamber and many others have long called for greater oversight of this industry in order to better protect investors and maintain the competitiveness of our vibrant public markets.

The recent decision taken by the SEC staff to withdraw the 2004 Egan-Jones and ISS staff no-action letters (“2004 no-action letters”) was an important step towards fixing a broken proxy advisory system.1 These letters allowed investment advisers to outsource their fiduciary voting duties to proxy advisory firms, thus solidifying the position and influence of the firms. The letters also allowed investment advisers to rely on the general policies and procedures a proxy advisory firm had related to its own conflicts, instead of requiring the identification of specific conflicts related to a particular company. The unintended consequence of these letters was to allow conflicts of interest to proliferate in the proxy advisor system, and to further entrench the role and influence of the two dominant firms.

With the 2004 no-action letters now withdrawn, the SEC should take steps to ensure that the 2014 guidance laid out in Staff Legal Bulletin 202 (“SLB 20”) will actually result in appropriate changes to compliance systems for proxy advisory firms and investment advisers. The conditions that a proxy advisory firm must satisfy in order to be exempt from the proxy solicitation rules should also be enhanced in order to address many of the concerns that have been raised over the years regarding proxy advisory firm recommendations and reports.

In addition to addressing proxy advisory firms, the SEC should implement reforms to the shareholder proposal process under Rule 14a-8 of the Exchange Act, and implement a Client Directed Voting (“CDV”) framework that empowers retail shareholders by making it easier for them to participate in the proxy process. We also believe that the SEC should abandon its ill-advised 2016 proposal on universal proxy ballots.

These recommendations are discussed in greater detail below.

2 Proxy Voting: Proxy Voting Responsibilities of Investment Advisers and Availability of Exemptions from the Proxy Rules for Proxy Advisory Firms June 30, 2014
Proxy Advisory Firms

Proxy advisory firms play an important role in corporate governance. Institutional investors are required to ensure that their proxy voting decisions are made in the best interests of their shareholders. Given that many institutional investors must make independent judgments on a countless number of proxy issues across thousands of companies, the research and analysis provided by proxy advisory firms can be a valuable tool to help them fulfill their fiduciary duty.

However, the proxy advisory system in the United States has not been functioning properly for some time. The industry has been dominated for years by ISS and Glass Lewis. These firms control roughly 97% of the proxy advice market and by some estimates can “control” up to 38% of the shareholder vote because some of their clients automatically follow their vote recommendations. As a result, ISS and Glass Lewis are in many ways the de facto standard setters for corporate governance in the United States.

Notwithstanding their influence and market power, both firms operate with a startling lack of transparency, are riddled with conflicts of interest, and have been prone over the years to making significant errors in vote recommendations.

In 2013, the Chamber released a report, Best Practices and Core Principles for the Development, Dispensation, and Receipt of Proxy Advice (“Chamber principles”) The goal of this report was to improve corporate governance by ensuring that proxy advisory firms:

- Are free of conflicts of interest that could influence vote recommendations;
- Ensure that reports are factually correct and establish a fair and reasonable process for correcting errors;
- Produce vote recommendations and policy standards that are supported by data driven procedures and methodologies that tie recommendations to shareholder value;

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3 ISS 24.7% Glass Lewis 12.9% Source: Ertimur, Yonca, Ferri, Fabrizio, and Oesch, David Shareholder Votes and Proxy Advisors: Estimates from Say on Pay (February 25, 2013).
- Allow for a robust dialogue between proxy advisory firms and stakeholders when developing policy standards and vote recommendations;

- Provide vote recommendations to reflect the individual condition, status, and structure for each company and not employ one-size-fits-all voting advice; and

- Provide for communication with public companies to prevent factual errors and better understand the facts surrounding the financial condition and governance of a company.

With the issuance of these principles, the Chamber sought to foster an environment where government would encourage proxy advisory firms, public companies, and investors to work together in order to create a system of accountability and transparency that would build off other positive developments in corporate governance that have occurred in recent years. Importantly, since 2013 both Congress and the SEC have become interested in reform – the House Capital Markets Subcommittee held a hearing on the proxy advisory system in June 2013, and an SEC roundtable on the topic was held later that year.

SLB 20 – issued in June 2014 - implemented several concepts from the Chamber principles, and reaffirmed that enhancing shareholder value must be the primary consideration for proxy advisory firms when dispensing voting advice and for investment advisers when making proxy voting decisions. The guidance also reinforces the fact that the fiduciary duty of investment advisers permeates all aspects of the development and receipt of proxy advice. This was a positive action taken by the SEC that drew further attention to issues within the proxy advisory firm system.

Regrettably, notwithstanding the issuance of SLB 20 and the increased attention by the Chamber and others regarding the issue, it has become clear that many longstanding problems still remain. Without proxy advisory firms having a fiduciary duty or an economic interest to the companies they are rating, there is very little incentive for these problems to resolve themselves given the proxy advisory firms’ for-profit business model. Since 2015, the Chamber and Nasdaq have conducted an annual survey of public companies to better understand the experience that issuers have with proxy advisory firms during the proxy season. What these surveys have consistently found is that while incremental progress has been made in recent years, further action is necessary.
This year’s survey – which was completed by 165 companies of varying sizes and across several industries – found that a lack of communication and concerns over the quality of vote recommendations remain two significant problems.

For example, when companies requested the opportunity to meet with a proxy advisory firm in order to discuss issues subject to shareholder votes, that request was denied 57% of the time. Companies also reported being given insufficient time to provide input both before and after a firm’s recommendations were finalized, a problem compounded by “robo-voting” practices that lead to the automatic casting of large blocks of proxy votes in the immediate aftermath of the proxy advisory firms’ recommendations. Some companies reported that 10-15% of their shares would automatically vote in line with an ISS recommendation, while others estimated that between 25-30% fell into that category. The amount of time granted to provide input ranged from 30 minutes to two weeks, with 1-2 days being the most common response. And only 39% of companies believe that proxy advisory firms carefully researched and took into account all relevant aspects of a particular issue for which it was providing a vote recommendation.

To help the SEC better understand some of the concerns over the quality of proxy advisory firm vote recommendations, attached to this letter is a recent compilation of supplemental proxy filings made by companies during the 2016, 2017, and 2018 proxy seasons detailing issues they have run into with proxy advisory firms. The issues outlined in these supplemental proxies include difficulty in communicating with proxy advisory firms, issues with peer group selection, and in some cases outright errors made on behalf of the proxy advisory firms. It is also likely that these issues are only a small cross-section of the systemic problems associated with proxy advisory firms, as many companies likely do not file supplemental proxies.

The Chamber also remains very concerned regarding the conflicts of interest that pervade both ISS and Glass-Lewis which can improperly influence voting recommendations. ISS continues to operate a corporate consulting business that provides advice to companies as to how they can achieve better corporate governance ratings. ISS’s ownership of both a research division and a consulting arm – accepting fees from both the institutional investors who receive their proxy voting advice as well as the companies that are the subject of that advice – has rightly been a focal point of criticism over the conflicts inherent in this business model.

While Glass-Lewis does not operate a consulting division, its ownership structure presents a different conflict of interest. Glass-Lewis is owned by activist
institutional investors – the Ontario Teachers’ Pension Plan and the Alberta Investment Management Corporation. The Chamber has in the past brought to the attention of the SEC examples of how this ownership structure could result in tainted vote recommendations.⁴

The lack of reform to the proxy advisory system in recent years has directly led to Congressional action. In 2016, the House Financial Services Committee held a hearing on and approved bipartisan legislation – which the Chamber strongly supports - that would require proxy advisory firms to register with the SEC and become subject to an oversight regime that would, among other provisions, obligate them to disclose and manage any conflicts of interest and demonstrate that they are able to consistently provide proxy advice based on accurate information.⁵ Similar legislation was introduced during the 115th Congress and passed the House of Representatives with a bipartisan vote in December of 2017.⁶

But the SEC does not need to wait on Congress to act. There are actions the SEC can take based on its existing authority that would benefit investors by enhancing transparency and accountability in the proxy advisory industry.

**SLB 20**

In response to criticisms of proxy advisory firms raised by market participants, academics, members of Congress, and others, SEC staff issued SLB 20 in June of 2014. This guidance provides public companies, proxy advisory firms, and investment advisers with five principles to adhere to:

- Fiduciary duties permeate and govern all aspects of the development, dispensation, and receipt of proxy advice;

- Enhancing and promoting shareholder value must be the core consideration in rendering proxy-voting advice as well as making proxy voting decisions;

- The proper role of proxy advisory firms is to provide accurate and current information to assist those with voting power to fulfill their fiduciary duty and

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⁵ Corporate Governance Reform and Transparency Act (H.R. 5311) 114th Congress

⁶ Corporate Governance Reform and Transparency Act (H.R. 4015) 115th Congress
further the economic best interests of those who entrust their assets to portfolio managers;

- Clarifies the scope of portfolio managers’ obligations to exercise a vote on proxy issues, and it emphasizes the broad discretion investment advisers have to refrain from voting on every, or even any, proposal put before shareholders for a vote; and

- In light of the direction provided, proxy advisory firms, portfolio managers, and public companies need to reassess their current practices and procedures and adopt appropriate changes necessitated by SLB 20.

There is an important nexus between the withdrawal of the 2004 no-action letters and the fact that SLB 20 remains in effect. At its core, SLB 20 emphasizes that, as a fiduciary, an investment adviser must exercise proper oversight over a proxy advisory firm when the adviser uses such firm’s recommendations in deciding how to vote. This helps ensure that the adviser is sufficiently confident in the soundness of a recommendation that the adviser relies on when voting. The value of oversight is heightened where so many concerns have been raised about inaccurate information and conflicts of interest affecting proxy advisory firm recommendations. Accordingly, the SEC should take steps, such as Commission guidance, rulemaking, or a combination of the two, that will ensure that the guidance laid out in Staff Legal Bulletin 20 results in appropriate changes to compliance systems for investment advisers and, by extension, proxy advisory firms themselves.

**Exemption from the Proxy Solicitation Rules**

Under the Exchange Act, entities, including proxy advisory firms, that engage in a proxy “solicitation” are subject to various disclosure and filing requirements in accordance with the SEC’s proxy rules. The SEC Divisions of Investment Management and Corporation Finance have explained in SLB 20 that the Commission generally has found that furnishing proxy voting advice, as a proxy advisory firm does, constitutes a solicitation. However, a proxy advisory firm may be able to rely on one or more exemptions to the proxy rule disclosure and filing requirements if the firm meets certain conditions.

In light of the many legitimate concerns that have been raised over the years about proxy advisory firm recommendations and reports, the SEC should enhance the conditions that a proxy advisory firm must satisfy to be exempt from the disclosure
and filing requirements that apply to solicitations. The enhanced conditions would help ensure that a proxy advisory firm’s failure to comply with the proxy rule disclosure and filing requirements does not unduly compromise the goals of transparency.

Specifically, to get the benefit of an exemption, a proxy advisory firm, should, at a minimum, have to:

- ensure that any recommendation that the firm makes is not based on materially inaccurate information or unsubstantiated assumptions, by requiring that the proxy advisor:
  - identify any information the firm is using in the analysis which is contested by the issuer or differs from the information disclosed by the issuer; and
  - include a written justification for why the issuer’s disclosed information was not used

- adequately disclose and otherwise manage any conflicts of interest;

- provide an issuer with adequate time to meaningfully review a recommendation and, relatedly, the proxy advisory firm should accept engagement requests by the issuer before publishing a recommendation and require that the proxy advisory firm disclose the nature of the engagement, or if it denied an engagement request, explain the reasons for such a denial;

- not proceed with any automatic voting of client proxies if a company contests an adviser’s recommendation so that the client has an opportunity to review both the adviser’s explanation and any additional information the company may choose to provide and can make its own fully formed voting decision;

- explain in sufficient detail the proxy advisory firm’s methodologies and how the proxy advisory firm has adhered to or deviated from such methodologies in determining each recommendation as to an issuer, including the extent to which the firm has relied on the recommendations, analysis, or rankings of any third party and, if so, which ones;
• explain in sufficient detail the reason for the proxy advisory firm’s peer group selection(s) if it has chosen to construct its own peer group in lieu of the issuer’s, including a detailed description of the impact of the proxy firm’s decision to change an issuer’s peer group and how the analysis or resulting recommendation of an issuer’s executive compensation program would have differed had the issuer’s own peer group been used; and

• explain in sufficient detail why the proxy advisory firm has determined that any one-size-fits-all recommendations are appropriate given the particular facts and circumstances of the issuer and how the analysis or resulting recommendation would have differed had the issuer’s own disclosed performance measures been utilized.

Shareholder Proposals

The current rules governing shareholder proposals are administered by the SEC under Rule 14a-8 of the Securities Exchange Act. For decades, the basic purpose of the shareholder proposal system was to allow investors to put forth constructive ideas on how to improve a company’s governance and performance. The SEC often rightly took the position that proposals dealing with personal grievances, or those of a social or political nature, were not proper subjects to be considered or debated at annual meetings, largely because such proposals sought to advance idiosyncratic objectives rather than enhance the long-term performance of the company.

Unfortunately, the shareholder proposal system today has become dominated by a minority of special interests that exploit an outdated system in order to advance parochial agendas. According to the Manhattan Institute’s Proxy Monitor report, 56% of shareholder proposals at Fortune 250 companies during the 2017 proxy season dealt with social or policy concerns.7 And a small group of activists is responsible for a significant proportion of all shareholder proposals – in fact, during 2017, just three individuals and their family members sponsored 25% of proposals submitted at the Fortune 250.8

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8 Id.
In July 2017, the Chamber released a report, *Shareholder Proposal Reform: The Need to Protect Investors and Promote the Long-Term Value of Public Companies*, which outlined seven recommendations for how to improve Rule 14a-8. The most impactful of these recommendations would be to raise the “resubmission thresholds” which determine when a proponent is allowed to resubmit a proposal which previously garnered low support. In 2014, the Chamber along with eight other organizations also submitted a rulemaking petition calling on the SEC to raise the resubmission thresholds under Rule 14a-8.  

Current rules allow a company to exclude a shareholder proposal if it failed to receive the support of:

- Less than 3% support on the previous submission if voted on once within the previous five years;
- Less than 6% support on the previous submission if voted on twice within the previous five years;
- Less than 10% support on the previous submission if voted on three or more times within the previous five years.

Thus, a proponent can keep resubmitting a proposal even if nearly 90% of shareholders have rejected it on multiple occasions. Such a system forces the vast majority of investors – who are primarily concerned about the economic return of their investments – to bear the costs of having to deal with frivolous proposals year after year. It also creates significant distractions for the board and management of a company, which should focused on long-term performance.

We believe that, at a minimum, the SEC should raise the resubmission thresholds to levels that were first proposed by the Commission in 1997. That proposal would have raised the resubmission thresholds from the current 3%-6%-10% system to a more reasonable 6%-15%-30%. Raising the thresholds would still allow retail and others shareholders to submit a proposal and have their voice heard, but would require that they receive a reasonable level of support before submitting it again in a subsequent year.

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To help the SEC better understand the need to raise the resubmission thresholds, in October 2018 the Chamber released a report on “zombie” shareholder proposals. A zombie proposal is defined as one which has been submitted at a company three or more times but has failed to receive majority support. The Chamber report highlights a recent thought leadership piece that examined 2,449 shareholder proposals submitted from 2001 to 2018 relating to special meetings, environmental and social, political and social, and human rights matters. According to this analysis:

- Only 5% of these types of proposals passed;
- Zombie proposals made up 32% of all failed proposals; and
- Out of the 2,449 total proposals examined, 723 – nearly 30% - were zombie proposals.

Importantly, had the SEC implemented a new threshold rule of 6%-15%-30% prior to the period examined, only 27% of zombies would have been eligible for a fourth year on company ballots. In other words, more reasonable thresholds would in many cases have protected shareholders and companies from the costs and distraction associated with having to register their opposition on multiple occasions.

In addition to raising the resubmission thresholds, two important reforms to Rule 14a-8 are necessary: The SEC should withdraw Staff Legal Bulletin 14H and require shareholder proponents to provide sufficient disclosure regarding their economic interests and objectives.

Staff Legal Bulletin 14H was issued in the wake of a January 2015 decision to suddenly reverse a previous SEC staff decision regarding a shareholder proposal at Whole Foods. This bulletin ultimately limited the ability of companies to use an exemption under Rule 14a-8(i)(9) which allows for the exclusion of a proposal if it conflicts with one of the company’s own proposals and has added a great deal of uncertainty to the no-action process. Although it significantly altered the utility of an exemption recognized by Rule 14a-8, Staff Legal Bulletin 14H was never considered or approved by the full Commission.

The SEC should also take steps to ensure transparency regarding the proponents of shareholder proposals. There is currently a gap between the information a company must provide to investors in its proxy statement and the information – or lack of information – that is provided by many shareholder proponents. This gap is
particularly pronounced when proposals are submitted via proxy in which the proponent nominally represents the true beneficial owner of the shares, yet owns no shares of its own. To level this playing field and protect investors, proponents should – at a minimum – be required to disclose:

- Personal information such as name and address;
- The number of shares that the proponent owns or has a right to acquire, as well as why the proponent acquired the shares and the objectives the proponent has with respect to the issuer;
- A description of any contracts or arrangements the proponent has with another person to provide any type of benefit in relation to the submission of the proposal;
- The number of times the proponent has submitted the proposal to the issuer;
- Whether the person has submitted the same or a substantially similar proposal to another issuer and the identity of such issuer(s);
- In cases where the person submitting the proposal is acting as a proxy or representative on behalf of someone else, the beneficial owner of the shares should be required to make similar disclosures; and
- The SEC should define what it means to “own” shares in the context of eligibility for submitting a proposal; this would help ensure that a proponent has an economic interest in the company.

We believe these are modest reforms to Rule 14a-8 that would protect against abuse of the system while still preserving the ability of retail investors to have their voice heard in corporate matters. Retail investors would retain the ability to bring forward a proposal at a company – or multiple companies if they feel it involves a pervasive issue – but would have to comply with basic transparency requirements and demonstrate that their idea can elicit a meaningful level of support.

**Universal Proxy**

In October 2016, the SEC proposed a rule that would mandate the use of a universal proxy ballot in contested director elections. The proposal would ostensibly level the playing field for shareholders that do not attend a company’s annual meeting. In reality, the mandated use of universal proxies would increase the frequency and

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ease of proxy fights for dissident shareholders and empower special interests at the expense of Main Street investors.

For decades, SEC rules have allowed a shareholder who is willing to commit the necessary resources to conduct a proxy contest to seek a change in board composition. If such a shareholder is able to nominate credible, qualified candidates that gain the support of other investors, the shareholder is sometimes able to alter the composition of the board. If shareholders wish to split their votes among a company’s nominees and a dissident’s nominees, they are able to attend the annual shareholder meeting in order to cast a vote. This longstanding system of voting for public company directors is well-understood by the market and has been the foundation for numerous orderly director elections over the years.

The mandated use of a universal proxy ballot would encourage proxy fights by either individual or small groups of shareholders who do not owe the same fiduciary duty to shareholders as the board of directors and management do. Such dissident shareholders are not bound by the company’s corporate governance policies and may seek to nominate directors to advance their own parochial interests without regard to the broader best interests of the company and its shareholders as a whole. Following this reasoning, in rejecting Rule 14a-11 (the SEC’s mandatory proxy access rule), the D.C. Circuit cited the SEC’s failure to assess the risk of giving special interest groups new powers to pursue self-interested objectives rather than the goal of maximizing shareholder value.12

In addition to these fundamental flaws of a mandated universal proxy ballot, the Commission’s proposing release contained some provisions that would further tilt the balance in favor of special interests. For example, dissident shareholders would be permitted to send proxy statements to shareholders representing only a majority of the voting power of shares entitled to vote in an election. Because the proposed rules would not require an insurgent to solicit all shareholders, it stands to reason that retail investors would be ignored, and the only investors solicited would be ones most likely to favor the dissident slate. A dissident could even satisfy this requirement by soliciting only a handful of a company’s largest institutional investors. Such an outcome would be detrimental to the interests of investors as a whole, and particularly to retail investors who would be left without a voice.

12 See Business Roundtable v SEC, 647 F.3d 1144, 1152 (D.C. Cir 2011).
To be clear, we do not object if private ordering leads individual companies voluntarily to elect to use a universal proxy card. Our objection is only to an SEC mandate on the subject. As such, we believe the SEC should abandon the universal proxy ballot rulemaking in its entirety, and instead focus on other areas of reform for the U.S. proxy system, which could be much more impactful in advancing the mission of the SEC.

**Increasing Retail Investor Participation – Client Directed Voting**

As the Commission noted in its announcement for the roundtable, retail investors have in recent years had very low participation rates in the proxy process relative to institutions, with 29% of retail shareholders voting their shares in 2018 (compared to 91% of institutional investors voting their shares). The Chamber has long been concerned that the failure to empower retail investors in the proxy process creates unequal classes of investors with differing abilities to provide input to public companies.

We continue to support implementation of the Client Directed Voting model (“CDV”) as a means to boost retail investor participation. CDV involves a process by which a retail shareholder can provide advance voting instructions to an entity authorized to vote his or her shares, while retaining the ability to change voting instructions in the future. Adoption of the CDV model would provide an alternative to examining every individual proxy issue, and instead allow retail investors to establish standing instructions on proxy voting that are in line with their investment philosophy and strategy. Furthermore, advances in technology since CDV was last considered could likely alleviate some of the concerns originally raised, which the SEC is well suited to consider.

Allowing the use of a CDV model would give retail shareholders access to the same mechanisms used by many institutional shareholders who regularly provide standing proxy voting instructions. This innovative change could allow for greater retail involvement in the proxy process and create a more level playing field for all investors.

**Conclusion**

We are encouraged by the SEC’s interest in addressing many of these important issues. Reforming the U.S. proxy system – especially by requiring greater transparency and accountability in the proxy advisory system but also by reforming
the shareholder proposal rules and enabling retail shareholder engagement— is critical to help address the decline in the number of U.S. public companies. We are eager to work with the SEC and all other stakeholders to modernize our proxy rules and stand ready to assist in any way that we can.

Sincerely,

[Signature]

Tom Quaadman