Dear Chairman Schapiro:

In January 2009, the 400-member Social Investment Forum (SIF), the U.S. membership association for socially and environmentally responsible investment professionals and institutions, issued a letter to then President-elect Barack Obama asking him to move swiftly on several fronts to restore shareholder rights and to advance corporate responsibility. SIF’s letter¹ to the Obama Administration listed mandatory corporate environmental, social and governance (ESG) or “sustainability” reporting as a top priority.

In subsequent meetings with Commissioners Aguilar and Walter and SEC staff, the Securities and Exchange Commission (SEC) asked SIF to frame what mandatory ESG disclosure should look like. This submission constitutes our response, and is endorsed by more than 50 organizations listed below.

There is increasing demand from international investor and accounting bodies for corporate sustainability reporting. The best illustration of this trend is the growing number of signatories to the United Nations’ Principles for Responsible Investment (PRI). Launched in 2005, the PRI today counts more than 560 global investment institutions with more than $18 trillion in assets under management as signatories.² PRI signatories pledge to integrate consideration of ESG issues into investment decisions and ownership practices. They recognize that social and environmental issues can be material to the financial outlook of a company and therefore to shareholder value. Other developments supporting this growing sentiment include:

- A 2004 report by the UN Global Compact’s Financial Sector Initiative, endorsed by a group of 20 financial institutions from nine countries with more than $6 trillion under management, called on global regulators to “shape legal frameworks in a predictable and transparent way” to “support integration” of ESG information into “financial analysis.”³

- The 16 global accounting members of the Prince of Wales’s Accounting for Sustainability Forum have signed onto five sustainability principles that include a call to promote reporting that “connects an organization’s sustainability impacts with its


financial performance more clearly and consistently.\textsuperscript{4}

- In 2008, the International Corporate Governance Network (ICGN), a global investor coalition, published a Statement and Guidance on Non-financial Business Reporting, that said, “Long term success in managing a business in today’s complex economic, environmental and social landscape is increasingly dependent on factors not reflected in financial statements and in some instances thought to be outside the corporation’s sphere of concern.” The statement identified such factors as “intellectual capital, human capital, the environment, customer goodwill, reputation, human rights, anti-corruption, suppliers and community relations.”\textsuperscript{5}

- Last month, members of the Investor Network on Climate Risk (INCR), a project of Ceres, and other leading global investors with approximately $1.4 trillion in assets under management sent a letter to the SEC requesting that it “require disclosure of material environmental, social, and governance risks using the Global Reporting Initiative (GRI) as a framework.”\textsuperscript{6}

However, investors’ efforts to incorporate ESG information into investment decisions have been hindered by a lack of comprehensive, comparable data. Because sustainability reporting among corporate issuers is largely still voluntary, it is far from universal, and often inconsistent and incomplete.

Our proposal has two components. The first requests that the SEC require issuers to report annually on a comprehensive, uniform set of sustainability indicators comprised of both universally applicable and industry-specific components and suggests that the SEC define this as the highest level of the current version of the Global Reporting Initiative (GRI) reporting guidelines. GRI was established to develop standardized indicators for reporting on ESG and continues to evolve these over time through a public and transparent standards-setting process. The second asks that the SEC issue interpretative guidance to clarify that companies are required to disclose short- and long-term sustainability risks in the Management Discussion and Analysis section of the 10-K (MD&A).

The present global economic crisis has made it readily apparent that our existing system for corporate reporting has failed shareholders. We believe that robust sustainability reporting could have mitigated some of the impacts of the financial crisis. These types of disclosures would have promoted longer-term thinking by investors and corporations, and earlier detection of predatory lending and other destructive business practices.

There is a tremendous opportunity to learn from these gaps and to construct a system of safeguards to protect investors. We are confident that mandatory sustainability reporting will contribute significantly to rebuilding public trust in corporations as well as the agencies regulating them in the wake of the present crisis.

As a next step, we would like to meet with the SEC commissioners and staff to answer questions and to describe further our rationale and approach. We also would be happy to brief the SEC’s Investor Advisory Committee on our proposal. We look forward to working

\textsuperscript{4} Retrieved July 6, 2009, from the Prince’s Charities, Accounting for Sustainability Project website at http://www.accountingforsustainability.org. The signatories include the American Institute of Certified Public Accountants (AICPA), Association of Chartered Certified Accountants (ACCA), Chartered Institute of Management Accountants (CIMA), Chartered Institute of Public Finance and Accountancy (CIPFA), Consultative Committee of Accountancy Bodies (CCAB) and Global Accounting Alliance (GAA).


collaboratively with the SEC commissioners and staff, investors beyond our constituencies and other key stakeholders to help craft an ESG disclosure rule that benefits U.S. companies and investors and strengthens U.S. markets.

Sincerely,

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Commissioner Kathleen L. Casey  
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Proposal

The organizations and individuals referenced in the attached letter request that the Securities and Exchange Commission (SEC) require issuers to provide annual disclosures of environmental, social and governance (ESG) or “sustainability” information for the following reasons:

- ESG information can inform investors of potential risks and opportunities and promote market efficiency and long-term thinking.

- Corporate social and environmental performance can have a material impact on portfolio performance. Fiduciaries, including investors and corporate directors, may therefore be legally compelled to consider such information.

- U.S. regulatory requirements and voluntary efforts have failed to produce the consistent, comparable data that a rapidly growing community of retail and institutional investors seek to make investment and proxy voting decisions.

- Several governments and regulators outside the United States already require corporations to disclose various ESG factors. As a result, sustainability reports in these markets are generally more prevalent and substantive, placing U.S. companies and financial markets at a potential competitive disadvantage.

Our proposal for mandatory corporate sustainability reporting has two components, as detailed below.

(1) Standardized sustainability disclosures: First, we are asking the SEC to mandate that companies report annually on a comprehensive set of sustainability indicators comprised of both universally applicable and industry-specific components. To ensure consistent reporting, we would like issuers, after an appropriate implementation period, to adhere to the highest reporting level of the current version of the Global Reporting Initiative (GRI) guidelines. At present, this represents the G3 Guidelines’ A-plus reporting level. We believe that GRI’s reporting levels provide a graduated pathway toward implementation for a new sustainability reporting framework in the United States. (GRI’s reporting levels and other details on the reporting framework are discussed in section III of our submission.) A requirement to use the most up-to-date version of the GRI guidelines would permit sustainability reporting to improve over time and address emerging issues as GRI periodically updates and refines its indicators.

Ideally, companies should furnish annual reports with sustainability information and analysis alongside standard financial disclosures. Integration of sustainability reporting with financial information in the annual report is a leading practice, particularly in Europe, and should be encouraged in the United States. Therefore, we support inclusion of sustainability reporting in the annual report required by Rule 14a-3, including a presentation of the company’s sustainability management approaches, policies and strategies, ESG performance data, a GRI Content Index that maps the company’s sustainability disclosures to the relevant numbered indicator in the GRI reporting framework, and management’s analysis of the key takeaways from this information for investors. However, as an alternative, companies could issue separate sustainability and annual reports, as long as the annual report includes a GRI Content Index and management’s analysis of the company’s fundamental sustainability challenges and opportunities. We also encourage the commission to examine the eXtensible Business Reporting Language (XBRL) rules in this context, as GRI is XBRL compatible.

The minimum requirement to include a GRI Content Index and management’s sustainability analysis in the annual report would allow companies to continue to produce standalone sustainability reports in an online format to reduce costs while informing all investors where to obtain important ESG information. It also would prevent companies from having to repeat information, such as certain economic impact statements, descriptions of operations and brands, and reviews of corporate governance structures already required by the SEC. Furthermore, the GRI Content Index is particularly useful to analysts. It
organizes a company’s disclosures in a standardized reference for each GRI indicator, allowing readers to determine, at a glance, whether the company is providing information on each indicator and where that information can be found. In addition to making available, at no charge, an electronic template for the index, GRI offers companies helpful guidelines for assessing materiality, defining report content and setting boundaries.

We strongly support using GRI as the basis for mandatory ESG disclosure in the United States because it is the most widely used sustainability reporting standard worldwide and draws upon international norms. Formulated through a transparent, multi-stakeholder process begun in 1997 that included a geographically diverse group of hundreds of corporations, labor unions, civil society organizations, multilateral institutions, government agencies, academics and individual experts, GRI’s reporting framework has been thoroughly tested over the past dozen years. A collaborating center of the United Nations Environment Program (UNEP), GRI is the preferred reporting format for signatories to the UN Global Compact. Last year alone, more than 1,000 companies, including many of the world’s leading brands, issued sustainability reports based on the GRI’s G3 Guidelines, a 46 percent increase from 2007, making it the de facto, international standard for sustainability reporting.7 Furthermore, GRI offers guidance to companies on materiality and the opportunity for companies to explain to stakeholders why some indicators might not be applicable to them, striking a good balance between specificity and flexibility. GRI was created to provide a common, global framework for sustainability reporting, making it the best option to form the basis of a new SEC rule on corporate ESG reporting.

(2) Materiality guidance and risk disclosures: In addition, we ask the SEC to issue interpretative guidance to clarify that issuers are required to disclose short- and long-term sustainability risks in the Management Discussion and Analysis section of the 10-K (MD&A). This would give companies guidance on reporting in general and particularly on emerging issues that GRI might not directly address. It would also require companies to highlight their most pressing sustainability challenges and opportunities for investors.

We recommend that these disclosures include any significant developments at a company that might harm public health or the environment, involve ethical lapses or labor or human rights abuses, hurt the company’s brand or reputation, result in legal liabilities or otherwise detract from shareholder value. For example, corporations could provide information from internal research, from peer-reviewed studies in respected scientific journals, or from significant reports brought to their attention from other companies, regulatory bodies, multilateral institutions, universities or other civil society organizations. It also should address the impacts of new regulatory requirements. In these cases, companies should:

- Discuss the relevant trends or developments in scientific studies that may relate to public health or environmental risks associated with their products or activities. The disclosure of these significant developments should be required even if there is scientific debate or uncertainty, such as some studies finding a lack of such impacts.

- Describe the severity and scale of the risk, such as the percentage of the company’s expected sales volume that a potentially problematic product comprises, the potential extent of workplace exposures where potentially toxic materials are used in the fabrication of goods, or overall potential human health effects. To the greatest extent possible, companies should qualitatively or quantitatively describe for each case the magnitude of potential liabilities or opportunities associated with the issue.

- Review measures being taken to minimize adverse impacts or maximize business opportunities associated with the issue. Examples could include consumer education, research, materials modification or substitution, development of new products or services, exposure reduction,

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public policy efforts, fieldwork, third-party auditing, adoption of new codes, insurance, employee training or other actions.

- Provide management's discussion and analysis of how the issuer's ESG performance relates to its overall business strategy and performance.

Today, more than ever, investors are demanding sustainability metrics to inform their investment decisions. Given the current economic crisis and developments in ESG disclosure globally, we believe that the time is right for the SEC to explore and institute requirements for corporate sustainability reporting. We believe our proposal, if implemented, would help investors make more informed, long-term investment decisions, improve overall corporate performance and conduct and reestablish public confidence in companies, markets and regulators.

The remainder of this submission presents recent research supporting our proposal and explains the merits of a mandatory sustainability reporting framework for the United States. It is organized as follows:

I. Materiality of ESG Information to Investors, page 4.

II. ESG Disclosure Requirements Worldwide, page 12.

III. The Global Reporting Initiative (GRI), page 17.
I. Materiality of ESG Information to Investors

Several trends are converging that speak directly to the need for a mandatory ESG disclosure rule in the United States. The first is that an increasing number of investors are integrating ESG factors into their investment decisions and requesting greater disclosure from companies through voluntary initiatives and shareholder proposals. The second is that recent legal opinions have come around to the position that consideration of ESG factors in the investment process is not only permissible but also arguably mandatory for fiduciaries. At the same time, a mounting volume of literature is pointing to links between ESG factors and corporate financial performance. However, comparable ESG data is still scarce, and enforcement of even existing disclosure requirements in the United States is lacking.

Investor demand for ESG data: An increasing number of investors are incorporating ESG information into decisions on portfolio selection, proxy voting and corporate engagement. For example, the former UN Secretary General Kofi Annan in 2005 founded the UN Principles for Responsible Investment (UN PRI), which today counts as endorsers more than 560 institutional investors from around the world managing more than $18 trillion in assets. In becoming signatories, investors pledge to “incorporate ESG issues into investment analysis and decision-making processes,” as outlined by UN PRI’s first principle. As stated by the second, they also endorse the following statement:

As institutional investors, we have a duty to act in the best long-term interests of our beneficiaries.  
In this fiduciary role, we believe that environmental, social, and corporate governance (ESG) issues can affect the performance of investment portfolios (to varying degrees across companies, sectors, regions, asset classes and through time). We also recognize that applying these Principles may better align investors with broader objectives of society.

The UN PRI’s third principle calls on signatories to “seek appropriate disclosure on ESG issues by the entities in which we invest.” Suggested actions include seeking “standardized reporting on ESG issues using tools such as the Global Reporting Initiative” and asking “for ESG issues to be integrated within annual financial reports.”

UN PRI signatories are not alone. The Carbon Disclosure Project (CDP), an annual request to more than 3,700 corporations across the globe, including the S&P 500, for reporting on greenhouse gas emissions, has grown in support from 35 institutions with $4.5 trillion in assets under management in 2000 to more than 475 institutions with $55 trillion in assets today, or by more than 1,122 percent in terms of assets. The CDP not only attests to the materiality of this information, but also to the difficulty investors have in obtaining baseline greenhouse gas emissions data from issuers. Similarly, the Sudan Divestment Task Force, a non-profit provider of data on corporate involvement in the ongoing genocide in Darfur, counts among its subscribers fiduciaries managing more than $3 trillion. Moreover, sell-side providers are also incorporating ESG data, including Goldman Sachs and Société Générale, and the largest consultant firms, including Mercer and Cambridge, now have departments devoted to sustainable investing, a further indication of growing demand from the institutional and high-net worth investor market.

In fact, spurred by such factors as rising institutional investor interest, growing demand for climate-related renewable energy alternatives, concerns about the Sudan humanitarian crisis, and the emergence of new products, socially responsible investing (SRI) in the United States is now growing at a much faster pace than the broader universe of all investment assets under professional management,

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10 Sudan Divestment Task Force. (n.d.) Retrieved June 17, 2009, from http://www.sudandivestment.org/statistics.asp. On June 8, 2009, the Sudan Divestment Task Force became the Conflict Risk Network (CRN), a project of the Genocide Intervention Network. CRN “is a network of high-net individual and institutional investors whose combined efforts to mitigate conflict risk and increase responsible foreign investment will result in the protection of civilians and improvement of investment returns,” according to its website. CRN aims to expand its coverage beyond Sudan to other conflict zones around the world. To date, it includes subscribers managing $400 billion. See http://crn.genocideintervention.net/.
according to a report commissioned by the Social Investment Forum.\textsuperscript{11} The report found that, from 2005 to 2007, SRI assets increased more than 18 percent, while all investment assets under management edged up by less than 3 percent. In all, it identified $2.71 trillion in total assets under management—one dollar in every nine dollars or 11 percent of the $25.1 trillion under professional management in the United States.\textsuperscript{12}

**Proxy Voting:** During the 1990s, social and environmental proposals on average were supported by fewer than 10 percent of the shares voted, but this has changed dramatically. Shareholder proposals asking companies to issue sustainability reports have achieved an average of 25 percent support for the last five years, according to statistics from RiskMetrics Group.\textsuperscript{13} In the 2008 proxy season alone, 28 proposals were filed at U.S. companies asking them to issue comprehensive sustainability reports. The five proposals coming to a vote averaged 29.6 percent support of the shares voted, with proposals at Dover (40 percent), Dentsply International (36 percent) and Southwest Airlines (26 percent), garnering the highest votes. In addition, 23 of the 28 proposals were withdrawn after companies acceded to proponents’ requests for reports—a further indicator that corporate management also recognizes the benefits of sustainability reporting. Most of the sustainability reporting proposals filed for 2008 asked for GRI reports.

Overall, the number of social issue shareholder proposals capturing between 20 and 30 percent support increased 170 percent between 2004 and 2008, and the number winning more than 30 percent support doubled, with proposals on climate change, equal employment opportunity, political contributions and sustainability reporting leading the pack.\textsuperscript{14} According to a recent report from the As You Sow Foundation, the number of social and environmental proposals filed over the past decade almost doubled from 219 in 1999 to 402 in 2008.\textsuperscript{15}

**Fiduciary duty:** In 2005, the law firm of Freshfields Bruckhaus Deringer issued a survey of the law of fiduciary duty in the United States, Europe, Japan, Canada and Australia, and concluded that the consideration of ESG factors in the investment process is clearly permissible in every jurisdiction. In fact, Freshfields concluded that the law arguably requires fiduciaries to take ESG factors into account when they may affect the long-term value of the portfolio. They also noted that the law of fiduciary duty accords fiduciaries wide discretion in making this determination.\textsuperscript{16}

In July 2009, the United Nations Environment Program Finance Initiative (UNEP-FI) with the backing of asset managers representing $2 trillion in assets under management, issued a 120-page follow-up to the groundbreaking Freshfields report.\textsuperscript{17} The report says that professional investment advisors and service providers to institutional investors may have a far greater legal obligation than outlined in the

\begin{footnotesize}
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\item Ibid. The *Trends* report counts the assets of institutions that incorporate one or more social or environmental criteria as part of a formal investment policy, sponsor or cosponsor shareholder proposals on environmental or social issues or corporate governance issues that "cross-over" into areas of social responsibility, as well as the assets of community investing institutions. The report counts assets managed using a screen on a single issue, which includes, for example, approximately 16 percent of the assets from socially screened funds and 37 percent of institutional investor assets.
\item Ibid.
\item Freshfields Bruckhaus Deringer for the Asset Management Working Group of the UNEP Financial Initiative. (October 2005). *A legal framework for the integration of environmental, social and governance issues into institutional investment.*
\end{enumerate}
\end{footnotesize}
original Freshfields report to incorporate ESG issues into their investment services or face “a very real risk that they will be sued for negligence” if they do not.

In May 2008, Weil, Gotshal & Manges LLP issued a memo in support of Professor John Ruggie’s latest report to the United Nations Human Rights Council. The memo, signed by Ira Milstein, E. Norman Veasey and litigation counsel Harvey Goldschmidt, stated that:

Violations of human rights may constitute material risks for many U.S. corporations, not only in the United States, but also in foreign jurisdictions where they conduct business….each U.S. company must presently determine for itself, what human rights risks may be material to its business. Additionally, and beyond the obligation to manage risks, and comply with law, there is a substantial business case in favor of safeguarding human rights wherever the company does business.

Recent legal scholarship suggests there may be an emerging fiduciary duty for corporate directors to consider human rights issues that may present severe legal, operational and reputational risks to the long-term value of corporations. If corporate directors must consider these issues, it is certainly prudent for investors to understand them as well.

The financial materiality of ESG data: Investors identify companies and securities in which to invest by forming a conclusion based on dozens to hundreds of individual data points. Indeed, much financial information is not relevant for any given company, yet few question that we need broad, consistent and comparable disclosure of financial data. The same holds true for sustainability information. Materiality, or financial relevance, does not reside in any single factor or particular cluster of factors; rather, it emerges from all the reported facts. According to the Supreme Court’s definition of materiality, something is material where there is “a substantial likelihood that the fact would have been viewed by the reasonable investor as having significantly altered the ‘total mix’ of information made available.” There is ample evidence to support the contention that information relating to performance on sustainability issues has financial relevance or materiality, and as noted above, a significant number of investors are deploying the limited data available on these topics to shape their investment decisions. In addition, a growing body of literature finds positive correlations between ESG factors and financial performance.

In 2004, the United Nations Secretary General invited financial institutions to develop a set of guidelines and recommendations on how to better integrate ESG issues into asset management, securities brokerage services and associated research functions. Twenty financial institutions from nine countries and with more than $6 trillion under management endorsed the resulting report:

The institutions endorsing this report are convinced that in a more globalized, interconnected and competitive world the way that environmental, social and corporate governance issues are managed is part of companies' overall management quality needed to compete successfully. Companies that perform better with regard to these issues can increase shareholder value by, for example, properly managing risks, anticipating regulatory action or accessing new markets, while at the same time contributing to the sustainable development of the societies in which they operate. Moreover, these issues can have a strong impact on reputation and brands, an increasingly important part of company value.22

In 2006, 14 of the world's largest investment firms launched a groundbreaking report for the UNEP-FI titled Show Me the Money. The report highlighted the growing importance of ESG concerns to the global investment community and drew on research from leading brokerage firms, including Goldman Sachs, JP Morgan, Morgan Stanley and Merrill Lynch.23 Covering the impact of several types of sustainability risks on company value, the report found that:

- “There is robust evidence that ESG issues affect shareholder value in both the short and long term.” The report notes that over the course of its three-year research period, analysts “presented significant evidence of the positive and negative impacts environmental, social and governance issues can have on share price across multiple sectors,” including the automotive, aerospace and defense, media, and food and beverage industries.

- “The impact of ESG issues on share price can be valued and quantified.” It notes, “Using a range of valuation tools, including benchmarking, scenario analysis, proprietary valuation methodologies, and case studies, several of the reports incorporate ESG variables into company valuations.” It cites nine analysts' reports containing “evidence of a link to materiality” for ESG factors, “of which six were explicitly quantified.”

- “Key material ESG issues are becoming apparent, and their importance can vary between sectors.” The report found common themes among ESG risk categories referenced by analysts, including “the importance of public policy and regulation in determining materiality; the importance of brand and reputation as emerging categories of risk (particularly to companies whose primary exposure is directly to consumers); the importance of global supply chains and the ability to manage outsourcing and supply chain risk; the importance of aging workforces, pension obligations, and healthcare costs; and the overarching significance of corporate governance.”

A 2007 report by the UNEP-FI and Mercer, Demystifying Responsible Investment Performance, examines 20 academic studies that discuss the link between environmental, social or governance indicators, or all of them, and financial performance, and documents that half show a positive—and statistically significant—relationship, three show a negative relationship, and seven show neutral

results. They conclude, “[A] variety of factors such as manager skill, investment style and time period are integral to investment performance. The argument that integrating ESG factors into investment analysis and decision-making will only lead to underperformance simply cannot be made.” Moreover, in half the cases examined, integrating some environmental, social, and/or governance factors resulted in the portfolios outperforming.

In 2003, Orlitzky, Schmidt and Rynes conducted a meta-analysis of 52 studies examining links between corporate social and environmental performance and corporate financial performance. The combined studies yielded a total sample size of nearly 34,000 observations. The authors of the study concluded that “corporate virtue in the form of social responsibility and, to a lesser extent, environmental responsibility is likely to pay off.” A 2009 McKinsey report reinforces these findings. It surveyed CFOs, institutional investors and corporate social responsibility professionals about ESG programs and financial performance, and showed that 56 percent of those surveyed believed that ESG programs add value, while only 7 percent believed these programs reduced corporate value (the rest believed there was no effect, or did not know).

In addition, academic literature regarding the importance of human capital and other workplace factors to a wide range of outcomes for companies, including financial performance, is extensive. For example, a meta-analysis of more than 70 empirical studies of employee stock ownership, profit sharing, broad-based employee stock options and employee participation systems found that on average, these practices improved a company’s productivity level about 4 percentage points. It also found that they lifted total shareholder returns and boosted profit levels as measured by return on assets, return on equity, and profit margins. More than a dozen studies completed since then have come to similar conclusions about these issues, as well as related ones such as employee training and workforce diversity.

Additionally, researchers at Northeastern University concluded that investors react positively to the announcement of labor-friendly practices through the Fortune list of “Best 100 Companies to Work For in America,” and that the publicly traded firms on the list subsequently outperform a control group matched by size and industry in terms of productivity, profitability and value creation. Generally, investors and markets do not have much information about firms’ labor relations, except when there is a calamity—a strike, a class-action lawsuit, or a major accident involving significant morbidity or mortality. While lists or awards such as the Best 100 do not necessarily identify all companies with exemplary labor practices, they do give investors information they do not ordinarily have—insight into workplace practices. Therefore, it is noteworthy that evidence supports the fact that investors react positively to good practices and performance when they have the information.

A smaller number of studies have come to similar conclusions about other social factors such as labor and human rights, which are more difficult to analyze due to a paucity of corporate reporting. For example, two case studies found that codes of conduct addressing labor and human rights issues in global supply-chain factories can lift employee morale and productivity, reduce turnover and accelerate order turnaround time.

28 Olubunmi Faleye and Emery Trahan for Northeastern University, College of Business Administration. (May 2006). Is What’s Best for Employees Best for Shareholders?
The information and enforcement deficit: However, it is still difficult for investors to find the ESG data they seek. While becoming more prevalent as a corporate reporting practice, only 1,000 companies adhered to the GRI’s G3 Guidelines in their annual sustainability disclosures in 2008, and most of these claims are not audited or verified by a third party. This lack of data, in turn, is making the integration of ESG performance into mainstream financial analysis difficult.

In June 2009 a report released by Ceres and the Environmental Defense Fund found that useful climate risk disclosure in SEC filings is scarce. The report evaluated the quality of disclosure in 10-K and 20-F reports filed by 100 companies during the first quarter of 2008 in several sectors affected by climate change regulations: oil and gas, electric power, coal, insurance and transportation. It concluded that only two of the 100 companies disclosed more than half of the information sought by investors, despite the significant risks in their industries.

Another study released in June 2009 by the Investor Environmental Health Network (IEHN) found that as “a result of weak regulations, companies do not assess, quantify or disclose potential and pending liabilities on a timely basis,” making it impossible for shareholders and analysts “to use existing disclosures for a realistic evaluation of many companies.” The report added, “We find that regulators have yet to close loopholes that have already cost shareholders hundreds of billions of dollars due to under-reported liabilities, wiping shareholder value off the books.” The report warns that as potentially hazardous nanotechnologies enter the market, “the same regulatory weaknesses that allowed asbestos manufacturers to conceal information from investors are being abused once again to conceal information...” While focusing on product-related liabilities, the author says that many of its findings “are equally applicable to the broader array of contingent liabilities that appear in disclosure reports and financial statements.” The IEHN report recommends that the SEC work with the Financial Accounting Standards Board (FASB) to ensure that companies:

- “Recognize the materiality of the long term, and need for disclosure of potential liabilities that may manifest in the long term.”
- “Disclose emerging trends and scientific findings regarding impacts of companies’ products and activities relevant to both short and long-term outcomes.”
- “Disclose the range of liability estimates, not just the ‘known minimum.’”
- Use “third-party consultants who work from non-privileged information” to develop and release liability estimates.
- “Disclose inconsistencies in liability estimates and timelines provided to insurers...investors” and “other parties.”
- “Disclose nonprivileged critical assumptions used in estimating liability.”
- “Benchmark liability estimates against other companies facing similar litigation.”
- “Allow shareholder resolutions requesting disclosure of the risks of concern to investors to appear on the annual proxy ballot.”

Similarly, a third study this year, by Harvard Law School Labor and Worklife Program, points to the dearth of corporate reporting on labor and human rights issues, especially as they pertain to companies’ supply chains. It also calls for better disclosure using existing models for reporting in these areas. A 2008 report from RiskMetrics Group found only one in five large cap firms disclose policies on supplier labor standards aimed at preventing sweatshop abuses, and only 4 percent report on supplier labor standards in any meaningful way that incorporates performance metrics. Furthermore, only a handful discussed these risks with shareholders in securities filings or annual reports.

U.S. government agencies have also pointed out weaknesses in U.S. corporations’ reporting on sustainability issues. The Government Accountability Office issued a report in July 2004 addressing key stakeholders' views on how well the SEC had defined requirements for environmental disclosure, the extent to which companies had disclosed such information in their SEC filings, the adequacy of the SEC's efforts to monitor and enforce compliance with environmental disclosure requirements, and experts' suggestions for increasing and improving environmental disclosure. The report found that "Some stakeholders who use companies' filings, such as investor organizations and researchers, maintained that the requirements allow too much flexibility and are too narrow in scope to capture important environmental information." The GAO acknowledged that "little is known about the extent to which companies are disclosing environmental information in their filings with the SEC" and described the task of assessing companies' environmental disclosure efforts as "extremely challenging without access to company records, considering the flexibility in the disclosure requirements."

Based on its findings on environmental disclosure, the GAO recommended that the SEC should:

- In its review of filings, take steps to ensure that key information "is electronically tracked and organized in a way that would facilitate its analysis across multiple filings" and "consider organizing the information so that agency officials can systematically determine the most frequently identified problem areas, analyze trends over time or within particular industries, and assess the need for additional guidance in certain areas."

- "Explore the creation of a searchable database of SEC comment letters and company responses that would be accessible to the public."

- Tap "opportunities to take better advantage of EPA data that may be relevant to environmental disclosure and examine ways to improve its usefulness."

The GAO’s findings in fact reinforced those of the SEC’s Division of Corporation Finance. When the SEC evaluated disclosures that Fortune 500 companies filed in 2002 10-K reports, it found that "many companies did not provide adequate disclosure relating to [environmental and product liabilities]" and

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that “companies could improve their disclosures” required by Staff Accounting Bulletin No. 92. As a result, it “urged companies with material contingent liabilities to carefully review their disclosures and ensure that they include all required information” at the time and to provide “a meaningful analysis as to why the amounts charged in each period were recorded and how the amounts were determined.”

II. ESG Disclosure Requirements Worldwide

Efforts to require sustainability reporting are growing globally. In recent years, several governments have mandated corporate disclosure of sustainability data, including those of France, Malaysia, Sweden and the United Kingdom.\textsuperscript{37} In addition, an increasing number of stock exchanges are requiring companies to disclose sustainability data to qualify for listing or for inclusion in special socially responsible indices. Moreover, the European Commission announced in February 2009 that it would convene several meetings through March 2010 to help decide EU policy on ESG disclosure.\textsuperscript{38}

As requirements for sustainability reporting have proliferated, so have the number of companies producing these kinds of reports. As tracked by CorporateRegister.com, the number of companies issuing sustainability reports has increased from a handful in 1992 to more than 3,100 today.\textsuperscript{39} Larger firms lead the pack, with more than two thirds of the constituents in the Global FT 500 producing sustainability reports. In addition, the percentage of these companies following GRI’s reporting standards has increased from less than 5 percent in 2002 to close to one third today, although the report highlighted that only 4 percent of companies in its total sample integrate corporate responsibility data into their annual financial reports. Similarly, KPMG reported that 80 percent of the Global Fortune 250 now releases sustainability information, up from 50 percent in 2005, and that one third of the Global Fortune 250 view shareholder value as a driver for reporting.\textsuperscript{40}

If left unaddressed, the lack of comprehensive sustainability disclosure requirements in the United States threatens its reputation for maintaining the world’s most transparent capital markets. The lack of enforcement of and rigor in rules on sustainability reporting in the United States is already affecting reporting trends. Of the more than 3,100 reports tracked by CorporateRegister.com in 2008, more than half came from European firms, where ESG disclosure rules are more common, while reports from firms in North and Central America together accounted for only 17 percent of the total.\textsuperscript{41} Furthermore, the U.K. consultancy group SustainAbility, in cooperation with Standard & Poors and UNEP, conducts a biannual survey of the state of corporate sustainability reporting. Its fourth and most recent survey, published in 2006, listed the 50 companies that scored best on their CSR reporting. Only five of these were from the United States—Nike (#10), Hewlett-Packard (#15), Ford (#25), General Electric (#25, tied with Ford) and Gap (#34). Finally, of the 1,000 corporate sustainability reports that used the G3 Guidelines worldwide in 2008, only roughly 10 percent were from U.S. companies.\textsuperscript{42} Among the world’s largest exchanges, GRI found that 64 percent of Germany’s DAX 30, 48 percent of France’s CAC 40 and 22 percent of the United Kingdom’s FTSE 100 issued sustainability reports using the G3 Guidelines, compared with only 13 percent of the United States’ S&P 500.\textsuperscript{43}

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\textsuperscript{44} Ibid.
Regulatory bodies: As noted earlier, a diverse range of countries have been implementing requirements for companies to disclose material sustainability information to investors. Those are described by region below.

Europe—France was the first country to require companies to report on non-financial information in 1977, when it mandated that companies employing more than 300 people report annually on 134 issues relating to employees and the workplace. While the government did not require these documents to be disclosed publicly outside the works councils, social balance sheets were the first step towards mandated CSR disclosure. In 2001, the French Parliament passed the Nouvelles Regulations Economiques (NRE) or New Economic Regulations Act. Article 116 of the NRE mandates that companies listed on the Paris Stock Exchange’s Primary Market include social and environmental information in their annual reports. Companies are required to produce missing information if asked by shareholders, and shareholders have the ability to sue if they have been harmed by a company’s failure to disclose certain information.

The United Kingdom requires companies to report on their business activities in an annual “business review.” The British Companies Act of 2006 mandates that companies listed on the London Stock Exchange disclose in their annual review information on environmental, workplace, social and community matters “to the extent that they are important to understanding the company’s business.”

Sustainability reporting is also a fundamental part of corporate disclosure requirements in Sweden. The Swedish government decided in late 2007 to require all 55 fully or partially state-owned companies to produce annual sustainability reports in accordance with the GRI’s reporting framework. Companies were required to comply with the mandate by March 31, 2009.

Meanwhile, Germany’s 2004 Reform Act on Accounting Regulations (BilReG) requires that companies examine and report on key financial and non-financial indicators that materially affect their development or performance in their annual report. Similarly, companies in the Netherlands have been required since 1999 to publish environmental reports annually that include information on their environmental performance and environmental management system. The reports must include quantitative data on all relevant pollutants emitted by the company from a list of 170 substances.

In Norway, the 1998 Accounting Act mandates that Norwegian companies report annually, in the board of directors’ report, on three non-financial issues: the environment, working conditions and gender equality. Further specified in the 2007 Norwegian Accounting Standards, companies must include in their reports the type and quantity of raw materials and energy used, type and quantity of polluting emissions, type and quantity of waste generated, and environmental degradation due to transportation.

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More recently, Denmark adopted legislation in December 2008 that requires the country’s 1,100 largest businesses, as well as state-owned companies and institutional investors, to disclose in their annual reviews their corporate responsibility policies and how they are implemented.  

On Feb. 10, 2009, the European Commission hosted a plenary meeting of the European Multi-stakeholder Forum on CSR (corporate social responsibility) to review progress on sustainability initiatives in Europe and globally, and to discuss possibilities for future joint initiatives. Coming out of the meeting, the European Commission said it would convene (within the European Multi-Stakeholder Forum on CSR) five one-day workshops between September 2009 and March 2010 to discuss ESG disclosure. The results will be presented in March 2010 during Spain’s term of the EU presidency.

Austral-Asia—In an effort to increase the transparency of Malaysian corporations and rebound from the 1997 Asian financial crisis, the Malaysian government took up mandatory corporate social responsibility reporting as an important part of its overall plan to strengthen the Malaysian economy. During a budget speech in 2007, Malaysia’s prime minister announced that publicly listed companies would be required to disclose their corporate social responsibility activities in their annual financial reports. He said, “It can be expected that PLCs [public limited companies] which practice CSR are likely to attract investors, particularly large domestic and international institutional investors.” He added that the Malaysian Employee Provident Fund (EPF) would “consider favorably PLCs with good CSR practices” when making investment decisions.

Meanwhile, China’s influential State-Owned Assets Supervision and Administration Commission (SASAC) released a directive on Jan. 4, 2008, strongly encouraging state-owned enterprises to follow sound sustainability practices and report on their sustainability activities. While this is not yet a requirement, a directive from the SASAC carries substantial weight in the Chinese business community.

In 2007, Indonesia passed Article 74 of Indonesia’s Limited Liability Company Law, which mandates that companies involved in or affecting natural resources create and implement corporate social responsibility programs. Companies that do not carry out or implement “social and environmental responsibility” programs will be subject to government sanctions.

In addition, Japan’s 2004 law concerning the promotion of environmentally friendly business activities by facilitating access to environmental information, among other measures, requires companies and government agencies to produce annual reports on their activities related to the environment. Companies must report on specific indicators including the amount of greenhouse gas emissions, amount of release and transfer of chemical substances, and total amount of waste generation.

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The Australian government funds the Corporate Responsibility Index, run by the non-profit St. James Ethics Center, which describes the index on its website as a strategic management tool that "assists companies to identify their non-financial risk, as well as develop and improve corporate responsibility in line with their business strategy."58

The United States—In contrast to some of the more systematic and deliberate efforts to direct companies toward comprehensive commitments to sustainability reporting around the world, the United States government’s efforts have been more sporadic and anecdotal, and have typically arisen in response to crises. As a result, the information these disclosure mandates produce is often difficult to assemble, analyze and interpret, potentially placing U.S. markets and exchanges at a future competitive disadvantage. For example, large companies doing business with the U.S. government must disclose to the U.S. Equal Employment Opportunity Commission their records on the hiring and promotion of women and minorities, but this information is considered confidential and is not necessarily available to the public, or if so, only through the filing of Freedom of Information Act requests.59 Similarly, after the Love Canal disaster came to light in the 1970s and prompted legislation to clean up hazardous waste sites, the SEC began to require disclosure of certain hazardous waste liabilities and environmentally related regulatory fines and settlements.60 However, enforcement of this disclosure requirement has been weak and remains the only explicit SEC requirement on environmental and social disclosures. Legislation responding to the Bhopal chemical disaster of 1984 has mandated that companies in certain industries disclose their releases and transfers of toxic chemicals, but this information is almost never discussed in investor filings and often is not analyzed by companies for potential liabilities or trends for other stakeholders.61

Stock exchanges: Stock exchanges, often working in tandem with government agencies, also have revised their listing requirements to require disclosure of social and environmental data from listed companies or created socially responsible investment (SRI) indices. The Johannesburg Stock Exchange, the London Stock Exchange, Shenzhen Stock Exchange and the Tel Aviv Stock Exchange have all been influential in increasing the disclosure of environmental and social information. However, the New York Stock Exchange and NASDAQ do not make the list of exchanges active in ESG disclosures beyond governance considerations.

As a co-owner of the FTSE Group, the London Stock Exchange was involved early on in the development of SRI indices when it helped launch the FTSE4Good Index Series in 2001 to help investors compare the performance of companies on globally recognized corporate responsibility standards.62 The information used in the index, which spans environmental, social, ethical and governance indicators, is updated by research provider EIRIS. FTSE4Good also regularly consults key stakeholders in updating its indicators and scoring model.

In May 2004, the Johannesburg Stock Exchange (JSE) launched its Socially Responsible Investment (SRI) Index, which identifies those companies listed on the JSE that meet certain minimum criteria for integrating sustainability principles into their business practices and reporting on their performance in these areas.63 The indicators for the index cover environmental, social and economic sustainability, as well as good governance, and are loosely aligned with the GRI’s reporting guidelines, while reflecting “the complex nature of social responsibility in South Africa.” Companies must report in a minimum number of core and desirable indicators, as well as set targets in at least a few areas. The JSE continues to work closely with EIRIS, FTSE4Good and KPMG on refinements to the index’s indicators.

Similarly, in December 2005, the Sao Paulo Stock Exchange (BOVESPA) in Brazil, in coordination with the Brazilian Ministry of the Environment, the Brazilian Association of Pension Funds, the United Nations Environment Program (UNEP) and a wide range of other organizations, created the Corporate Sustainability Index (ISE) as a benchmark for socially responsible investments.64 Brazil’s Center for Sustainability Studies of the Business Administration School of São Paulo identifies companies for inclusion in the index, using a questionnaire covering social, environmental and governance criteria to verify the sustainability performance of the exchange’s most liquid stocks.

In May 2008, the Shanghai Stock Exchange issued a "Notice of Improving Listed Companies' Assumption of Social Responsibilities" and the "SSE Guideline on Environmental Information Disclosure by Listed Companies," which aim to encourage listed companies to improve ESG performance by committing to "promoting sustainable development of the economy and society." To promote these practices, the exchange has introduced incentives for listed companies attaching "importance to assumption of social responsibilities." The notice says that companies should, based on the characteristics of their industry groups and their own operations, devise a sustainability strategy and operational plans and it advises companies to issue annual sustainability reports together with annual reports on the exchange’s website, including a calculation of "social contribution value per share." The guidelines also define the procedural requirements concerning environmental information disclosure.65

Meanwhile, the Shenzhen Stock Exchange issued social responsibility guidelines for its listed companies in September 2006.66 Under the exchange's listing requirements, companies must issue sustainability reports for investors, either alone or as part of their annual reports, that review their "implementation of social responsibility relating to employee protection, impact on environment, product quality and community relationship; assessment of implementation of these instructions and reasons for the gap, if any; and measures for improvement and the timetable."

In addition, the Tel Aviv Stock Exchange launched its own SRI index, the Maala SRI Index, in 2005. Maala tracks the shares of the top 20 public companies on the Tel Aviv-100 index as ranked by Israeli non-profit Maala based on their level of community involvement and contribution to society.67

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III. The Global Reporting Initiative

We strongly recommend consideration of the GRI’s most up-to-date standard for sustainability reporting as the benchmark framework for an SEC mandatory ESG disclosure policy. Today, this represents GRI’s third generation G3 Guidelines. We endorse GRI because it:

- Is the most widely used sustainability reporting standard worldwide.
- Draws upon international norms.
- Is the product of a transparent, ongoing multi-stakeholder dialogue that has already spanned more than a dozen years and included representatives from hundreds of businesses, labor unions, civil society organizations, colleges and universities, multilateral institutions and government departments.
- Has a multi-stakeholder governance structure, with board representatives from industry, labor, accounting, multilateral institutions and civil society.
- Has been tested by corporations and their stakeholders for nearly three years in its latest version and more than a decade overall.
- Includes core, as well as industry-specific, indicators, accompanied by detailed reporting guidance and national annexes covering unique country-level information, making the reporting framework flexible and easily adoptable.
- Evolves over time to address emerging areas of corporate environmental and social responsibility.
- Allows for flexibility and innovations in reporting by not dictating a format—only content.
- Is working with governments around the world on how best to integrate references or thinking about GRI into the framing of their rules on sustainability disclosures.
- Is compatible with the eXtensible Business Reporting Language (XBRL).
- Is available for free to the public online.

More specifically, we are asking the SEC to require that companies, over an implementation period, comply with an A-plus level of GRI reporting.

The global standard: Last year alone, more than 1,000 companies worldwide, including many of the world’s leading brands, used GRI’s G3 Guidelines to issue sustainability reports. Consequently, the guidelines have in effect become the global standard for sustainability reporting. Of the 3,100 companies issuing sustainability reports in 2008 tracked by CorporateRegister.com, a global directory of sustainability reports, approximately one third followed the GRI’s guidelines in issuing reports. Similarly, KPMG found that 60 percent of the 250 largest companies in the world—the Global Fortune 250—and more than 30 percent of the 100 biggest companies worldwide by revenue used the GRI Guidelines.

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guidelines in their reporting in 2008. Many large-cap U.S. companies from a diverse range of industries have issued reports using the guidelines, including American Electric Power, Dell, McDonald’s, Microsoft, Office Depot and The Walt Disney Company. It also is the preferred reporting standard of the world’s leading providers of ESG data to investors, including Asset4, EIRIS, IW Financial, KLD Research & Analytics, RiskMetrics Group and SAM Sustainable Asset Management.

**Inclusive and transparent:** GRI is a collaborating center of the United Nations Environment Program. To ensure the highest degree of technical quality, credibility and relevance, the reporting framework is developed and continuously improved through a consensus-seeking process with participants drawn globally from business, civil society, labor and professional institutions. Hundreds of organizations have participated in formulating the guidelines to date.

**Comparable and flexible:** The G3 Guidelines provide uniform, comparable indicators—essential for meaningful assessment of companies on these issues—based on international norms, including the United Nations’ Universal Declaration on Human Rights, the International Labor Organization’s Declaration on Fundamental Principles and Rights at Work and the World Resources Institute’s and the World Business Council for Sustainable Development’s Greenhouse Gas Protocol. The framework is applicable to organizations of any size, constituency or location.

The reporting framework consists of four principal parts:

- **Profile**—The first includes a description of a company’s operations and governance. Beyond disclosures already required by the SEC, the governance disclosures include descriptions of board and management oversight of sustainability issues and links between executive compensation and social and/or environmental performance. It also requires each company to describe the boundaries for its report, including the time frame it covers, and any major changes since its last reporting period.

- **Disclosure of management approach**—The second incorporates statements about management’s approach to, and systems to deal with, ESG matters, the materiality of these issues to the company, and the completeness of the report. It also includes the company’s approach to engaging key stakeholders.

- **Performance indicators**—The third consists of standard disclosures and performance indicators. The approximately 50 core performance indicators are organized into 3 pillars—social, economic and environment—and six categories—environmental, human rights, labor practices and decent work, society (community impacts), product responsibility and economic.

- **Content index**—As mentioned earlier, the index includes a line item for each indicator in a GRI report, the opportunity for a corporation to include a reference to a website or publicly available document, such as an annual report, for investors to retrieve the information, as well as the option for a company to indicate that it is not reporting because the indicator is not applicable or relevant to it. This helps companies highlight the newest and most relevant information to investors, while not overloading reports with basic policies that are disclosed to the public on its website. A template for the index is available for free online and readily exportable to a number of document and data management tools.

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72 A list of these organizational stakeholders can be found at: [http://www.globalreporting.org/AboutGRI/WhoWeAre/OrganizationalStakeholders/](http://www.globalreporting.org/AboutGRI/WhoWeAre/OrganizationalStakeholders/).

73 The GRI Content Index template is available at: [http://www.globalreporting.org/griportal/GRI/G3online/frmContentIndex.aspx](http://www.globalreporting.org/griportal/GRI/G3online/frmContentIndex.aspx).
GRI was created to provide a common, global framework for sustainability reporting, not to dictate reporting formats or inhibit innovation in reporting. GRI offers guidance to companies on materiality and the opportunity for companies to explain to stakeholders why some indicators might not be applicable to them. It does not dictate performance goals or weightings for components or prescribe a format or specific order by which information must be presented. Reporters are free to present information in a way they feel best represents their businesses, which spurs creativity in reporting. At the same time, the required content index makes it easy for analysts and other users of reports to find the information they need quickly.

**Guidance on materiality:** GRI offers guidance to companies in determining what sustainability issues are important to manage and monitor. It has launched a project to create a protocol defining how to use its four principles for defining report content—materiality, stakeholder inclusiveness, sustainability context and completeness—to select the material issues and indicators for a report.

**Sector customization:** GRI also publishes sector supplements for a growing number of industries that face unique sustainability challenges. As of June 2009, GRI had completed or was in the process of formulating guidelines for airports, apparel and footwear, automotive, construction and real estate, electric utilities, financial services, food processing, logistics and transportation, media, mining and metals, oil and gas, and telecommunications firms.

**Reporting levels:** In addition, GRI offers three levels of reporting and encourages all reporters to engage third parties, such as accounting firms, to assure reports. While we are advocating that companies eventually report at an A-plus level, we can envision the SEC using the GRI’s reporting levels to provide companies with a clear path toward compliance and global best practice:

- **Its basic or “C” level** requires companies to include a statement from the most senior decision-maker—CEO, chair or equivalent—about the relevance of sustainability to the organization and its strategy. It also asks companies to provide an organizational profile, outlining the company’s locations and business operations and governance structure. In addition, it asks companies to report on 10 ESG performance indicators, with at least one from each reporting pillar—social, economic and environment. Each reporter must include a GRI Content Index that maps the information in the company’s sustainability report, annual report or website to the relevant, numbered indicator in the GRI reporting framework. All levels of reporters can apply for a “plus” to their grades by having a third-party provider an assurance statement confirming the reporter met all of GRI’s requirements for that grade.

- **“B” level** reports, in addition to meeting the C-level prerequisites, must furnish two concise narrative sections on key ESG impacts, risks and opportunities as they relate to the company’s key stakeholders and long-term prospects. Even if the company does not tap outside auditors, “B” companies must explain their approaches to external assurance, in addition to data measurement techniques applied to each of its indicators, and disclose any links between compensation for all members of the board and key performance indicators. “B” level reporters also must discuss management approaches and disclosures to each of GRI’s pillars—economic, environmental and social. Finally, “B” firms must report on 20 performance indicators, with at least one from GRI’s economic, human rights, labor, society, and product responsibility categories.

- **Level “A”** companies report on all of the above plus all key performance indicators outlined by GRI, in addition to any applicable sector supplements.

**GRI and governments:** GRI is engaging with a range of governments as they think about their policies on sustainability disclosure. This engagement takes the form of bilateral and group discussions surrounding policy developments. Through such mechanisms, for example, GRI also could help the SEC determine how best to integrate references or thinking about GRI into the framing of their rules in the U.S. context, but with global developments in mind.
**XBRL compatibility:** eXtensible Business Reporting Language or “XBRL” is an open data standard and associated tagging language that supports information modeling and the expression of semantic meaning commonly required in business reporting. The SEC’s proposed rule introducing an XBRL-based reporting system provides a unique opportunity for the integration of ESG data into the business reporting system, and GRI is a leader in this movement toward interactive reporting and data.

GRI has established a partnership with XBRL International and is working on an implementation framework for XBRL tagging of GRI reports. In 2006, GRI released the first version of XBRL taxonomy—a list of tags organized into a single set—for the G3 Guidelines. GRI is now convening a group of investors and companies to identify how to further improve the taxonomy such that it can become a routine tool to support company-investor exchange of information. The output of the project will be a second version of the taxonomy that can potentially reduce the time needed to respond to investors’ basic information needs on sustainability issues.

**Free to companies, investors and the public:** The guidelines, along with instructions on reporting, are available at no charge on GRI’s website at [http://www.globalreporting.org](http://www.globalreporting.org).