U.S. Securities and Exchange Commission
Office of Information Technology

How to Access Encrypted SEC Emails
USER GUIDE FOR MESSAGE RECIPIENTS

Introduction

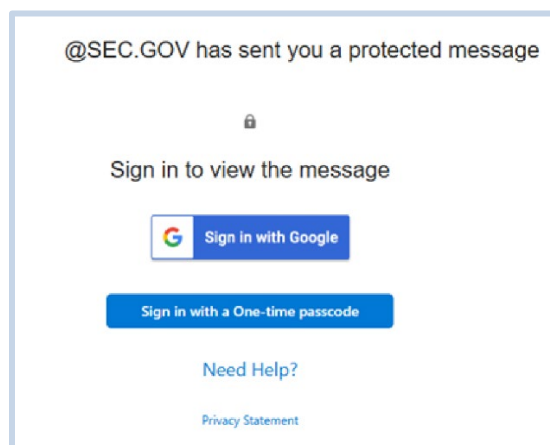The SEC's encrypted message portal provides a secure way to access emails and attachments.

Opening an Encrypted Message

When you receive an encrypted message, the email will contain a notification stating that you have received a **protected message**. The email will also include instructions and a button or link to access the message.

You have two ways to access the message.

Option 1: Sign in with your Google, Yahoo, or Microsoft account

1) Click the **Read the message** button or follow the link enclosed in the email, which will take you to the SEC's encrypted message portal.

2) Using the example shown below, select **Sign in with Google**.

3) Enter your Google email and password, then sign in.

4) The encrypted message will open in the portal.

@SEC.GOV has sent you a protected message

🔒

Sign in to view the message

[G] **Sign in with Google**

Sign in with a One-time passcode

Need Help?

Privacy Statement

1) Click the **Read the message** button or follow the link enclosed in the email, which will take you to the SEC's encrypted message portal.

2) On the portal page, select **Use a one-time passcode**.

3) A passcode will be sent separately to you from a Microsoft email address. Retrieve the passcode from your email and enter it as instructed in the portal.
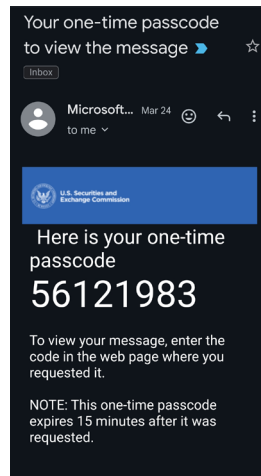
4) Click **Submit** to view the message.

Sending a Response through the SEC's Encrypted Message Portal

Please note, to send an encrypted email, you must reply to an existing message. You cannot compose a new message. You can attach documents to your reply.

Troubleshooting

- **If you did not receive the one-time passcode:** Check your spam/junk folder and ensure that your email provider is not blocking Microsoft messages.

- **You are unable to sign in:** Verify your email credentials and ensure the account is active.

- **You have issues with the web browser:** Try switching to another supported browser.

Technical Support

Please contact your IT support team or visit Microsoft's Purview message encryption support page.