

Standing together.


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Wells Fargo \& Company
(NYSE:WFC)
We're a diversified financial services company
-community-based and relationship-oriented-serving people across the nation and around the world.

Our corporate headquarters is in San Francisco, but all our stores, regional commercial banking centers, ATMs, Wells Fargo PhoneBank, ${ }^{\text {SM }}$ and internet sites are headquarters for satisfying all our customers' financial needs and helping them succeed financially, through banking, insurance, investments, mortgage, and commercial and consumer finance.
Assets: $\$ 1.3$ trillion, 4th among peers
Market value of stock: $\$ 163$ billion,
2nd among peers ( $12 / 31 / 10$ )
Customers: 70 million,
(one of every three U.S. households)
Team members: 281,000
Stores: 9,000


As the world continues to weather this global economic downturn, customers and communities need more from their financial services providers. They need financial solutions. They want help navigating storms of financial uncertainty to calmer waters. Our customers, more than ever, need a safe, trustworthy, capable fnancial services company that can help them buy a home. Pay for educating their children. Build a business. Save for retirement. Customers and communities want a friend who's there to help them succeed financially. This is about relationships. This is about being there with more than just outstanding service and useful products. We want our customers to be proud that they chose Wells Fargo and reward that friendship with even more of their business. This is the story of how our unmatched record of creating long-term relationships is helping unlock opportunities for our customers and the communities we serve. Standing together.



## To our owners,

 worked harder than ever to earn a living or find a job. They paid down debt. Theytightened their budgets. They saved, invested, paid their bills, and applied for loans. Many started a business or expanded one. They supported their neighborhoods and communities. In all of this, we helped them succeed financially.

The recession may be officially over, but it still casts a dark shadow, though perhaps not as long a one. Unemployment stayed stubbornly, and unacceptably, around 9 percent, but the U.S. economy, ever so slowly, seemed to pick up steam. We helped generate that momentum. We provided $\$ 665$ billion in loans and lines of credit to households and businesses, down 6.5 percent from a year ago, but up in the fourth quarter to the highest quarterly level since we acquired Wachovia at yearend 2008 . Since the beginning of 2009, we helped more than 3.5 million mortgage customers buy a home or refinance their mortgage at a lower rate, saving them hundreds of dollars a month on mortgage payments, money they can save, invest, or use to pay down other debt.

We had loan growth in the last half of the year in many portfolios, including asset-backed finance, auto dealer services, capital finance, private student lending, SBA, commercial banking, and commercial real estate.

Some of our loan growth came from customers who brought us their business from other banks not diversified enough by geography, loan portfolio, or product line, or banks that don't offer the convenience or trusted brand that we do. When I first went to work in financial services in 1976, there were about 14,000 banks in the United States. Today there are about 7,000, yet there's more choice than ever before because banking is just a segment of the much broader, much larger financial services industry.

As a result of the value we created for our customers, we achieved our second consecutive year of record earnings, $\$ 12.36$ billion ( $\$ 12.28$ billion in 2009). That was despite the negative effect before taxes of $\$ 810$ million of new federal regulations limiting overdraft fees. Our diluted earnings per common share were $\$ 2.21$, up 26 percent from a year ago. ${ }^{1}$

We earned $\$ 85.2$ billion in revenue, still the single most important measure of our customers' willingness to entrust us with more of their business. This was down from $\$ 88.7$ billion last year. Profit before taxes and providing for loan loss reserves - the truest test of the earnings horsepower of the stagecoach -was $\$ 34.8$ billion. ${ }^{2}$ We earned after-tax profit of $\$ 1.01$ for every $\$ 100$ in assets ( 97 cents last year). We earned 10.33 cents for every shareholder dollar ( 9.88 cents last year). Our stock price increased almost 15 percent for the year as the marketplace signaled its confidence in our company and the economy (compared with +13 percent for the S\&P 500).

## Loan losses trending down

As the economy improved, so did the quality of our loan portfolio. The rate of our credit losses trended down. The loans we deemed uncollectable, called net charge-offs, declined for four consecutive quarters. Net loan charge-offs in fourth quarter 2010 were $\$ 3.8$ billion, down 29 percent from their peak a year ago.

As a result, we were able to release $\$ 2.0$ billion from our reserves. In 2011 we expect our credit quality will improve again and also expect our reserves to decline again unless there's some significant, unexpected downturn in the economy.

[^0]Our loan losses declined for four consecutive quarters, down or relatively flat in commercial loans, credit cards, and home equity. The loans we acquired two years ago through the Wachovia merger, which we wrote down at the acquisition by about 40 cents on the dollar, have performed as we expected or better. Nonperforming loans (not accruing interest) rose moderately from a year ago, but declined sizably in the last quarter of the year. We expect nonperforming assets to stay high because the recession, as they say, still has a tail. We had $\$ 0.89$ set aside for potential loan losses for every dollar of loans that were not accruing interest, compared with $\$ 1.03$ last year.

## Growing capital the right way: Earning it

Capital - usually a mix of equity and debt - is what a bank must hold in reserve to support its businesses. A bank uses capital to invest and grow consistently over time and to absorb any unexpected losses along the way. Coming into the credit crisis two years ago, for example, Wells Fargo was very well capitalized. This enabled us to acquire Wachovia and double the size of our company.

The best way to grow capital is the old-fashioned way: earn it yourself internally rather than relying on unpredictable markets. We've grown our capital internally at a higher, more consistent rate than any of our large peers because we've earned more per dollar of assets than they did. How do we do it? Our foundation for this growth is not a financial equation, but, rather, our very clear, time-tested vision that we've made steady progress toward for almost a quarter century. We want to satisfy all our customers' financial needs and help them succeed financially. Thanks to our vision and diversified business model, centered on what's best for our customers and building lifelong relationships with them, our capital is stronger today than it's ever been. Our Tier 1 capital (the ratio of a bank's core equity capital to its total risk-weighted assets) rose to 11.2 percent from 9.3 percent a year ago. Our Tier 1 common ratio (a measure of the best kind of capital) was 8.3 percent of risk-weighted assets, up from 6.5 percent a year ago. Our Tier 1 common capital ratio was 28 percent higher than a year ago. ${ }^{3}$

New international standards may require banks globally to hold top-quality capital eventually totaling seven percent of their risk-weighted assets (some banks have as little as two percent now). Those regulations aren't final yet, but - based on those new international standards - we expect to be above the seven percent threshold under the proposed rules, as we currently understand them, sometime in 2011. By being above seven percent in 2011, we'll be above the new standards well before they start going into effect in 2013. They're not scheduled to be fully in effect until 2018.

To retain more capital and further strengthen our ability to earn more of our customers' business, our Board reduced Wells Fargo's quarterly common stock dividend from 34 cents to five cents a share in March 2009. We want to increase our dividend as soon as is practical. To do so, we submitted in early 2011 a capital plan, as requested, to the Federal Reserve.

[^1]
## Our performance



1 The effciency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).
2 Pre-tax pre-provision proft (PTPP) is total revenue less noninterest expense Management believes that PTPP is a useful financial measure because it enables investors and others to assess the Company's ability to generate capital to cover credit losses through a credit cycle.
3 Core deposits are noninterest-bearing deposits, interest-bearing checking, savings certificates, certain market rate and other savings, and certain foreign deposits (Eurodollar sweep balances).
4 Retail core deposits are total core deposits excluding Wholesale Banking core deposits and retail mortgage escrow deposits.
5 See Note 25 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report for additional information
6 See the "Financial Review - Capital Management" section in this Report for additional information.

We await its assessment of that plan. We know the value of dividends to you, our shareholders. We thank you for your loyalty and your patience.

Our capital position is among the strongest of any large bank in the world, but capital isn't meant to be hoarded, it's meant to be used. Strongly capitalized banks such as Wells Fargo should be allowed to put more of their capital to work for economic growth, lending to creditworthy customers, investing in communities, and returning more capital to their shareholders so they can invest it. At the same time, our \#1 financial goal remains unchanged: Have a conservative financial structure as measured by asset quality, capital levels, diversity of revenue sources, and dispersing risk by geography, loan size, and industry.

## How's the merger going? So far, so great

Two years ago - to offer more value and convenience to our current customers and to our new customers-we began the largest, most complex banking merger in U.S. history. We're now in the final innings of integrating Wachovia. We're creating single computer systems for our combined businesses that serve all 70 million of our customers, so their hometown bank is always right around the corner and we can serve them across the country and around the world when, where, and how they want to be served.

The past two years, we've completed almost a hundred conversions to the One Wells Fargo brand. Amazing! One ATM system. One credit card system. One mortgage system. One mutual funds system. One brokerage system. One retirement services system. One system for trust services. We're now creating one operating system for retail banking, the nation's most extensive financial services network. We've already integrated our Community Banking operations in Alabama, Arizona, California, Colorado, Delaware, Georgia, Illinois, Kansas, Mississippi, Missouri, Nevada, New Jersey, Tennessee, and Texas.

So far, each of our conversions has gone extremely well. That might look like a miracle to some observers, but not to us. Our success so far simply has been the result of an immense amount of planning, hard work, focus, skill, and sacrifice by tens of thousands of our dedicated team members who are visible or invisible to our customers. We can't thank them and their families enough.

We're determined to finish the job with the same focus that has served us so well the last two years. We still need to bring 70 percent of Wachovia banking customers fully into the Wells Fargo retail banking system in 2011. We'll do that when we combine operating systems under the Wells Fargo brand for our banking stores in New York and Connecticut (March), Pennsylvania (April), and Florida, Maryland, North Carolina, South Carolina, Virginia, and Washington D.C. later in the year.

In just the past two years, by every measure, this merger has delivered significant benefit for all our stakeholders, more than even we first expected. One plus one, indeed, can equal three. We originally estimated the integration would cost $\$ 7.9$ billion. Our latest estimate: about $\$ 6$ billion. We originally thought we'd save $\$ 5$ billion in expenses after the integration and that's still true. To date, we've used only about half our initial write-down
through purchase accounting of Wachovia's loan portfolios. Those portfolios have performed better than we expected at the time of our merger.

For our team members, the merger has doubled their career opportunities across a company twice our former size, the nation's 12 th-largest private employer with more U.S.-based team members than any other financial services company. For our customers, it means more products, more convenience, more opportunities for sound financial advice and pricevalue. For our communities, it means more capital: financial, human, and social, and the presence of a strong, stable, and growing financial services provider, employer, and taxpayer (7th-largest U.S. taxpayer in 2010 among all industries). For our shareholders, it means an even more attractive, long-term investment.

The merger enables us to earn even more of our customers' business. In California, where we're now the state's most extensive community bank, we grew checking accounts in 2010 by a net 8.2 percent. In Florida, yet to convert to our brand, checking accounts rose a net 10 percent, despite the state's struggling economy and slower population growth. That's virtually all new business, customers who either left other banks and came to us, or chose to open their first checking account with us.

When Wells Fargo and Wachovia merged two years ago, customers of the combined new bank had $\$ 745.4$ billion of core deposits with us. At year-end 2010, despite the recent recession, our core deposits were $\$ 798.2$ billion, up seven percent. Our two million Wachovia credit card customers (consumer and business) have converted to Wells Fargo. They can view and print up to 24 months of online statements, choose to end paper delivery, benefit from free online money management tools, and be protected against liability for fraud that's promptly reported.

Many huge revenue opportunities of the merger remain to be seized. For example, there are about three million Wells Fargo mortgage customers in the 15 states plus the District of Columbia who became our customers through our merger with Wachovia. Only about 29 percent of them bank with us. Only about one of every five of our banking households nationwide with a mortgage, have a Wells Fargo mortgage. Huge opportunity!

## Community Banking: Cross-sell milestone

If anyone tells you it's easy to earn more business from current customers in financial services, don't believe them. We should know. We've been at it almost a quarter century. We've been called, true or not, the "king of cross-sell." To succeed at it, you have to do a thousand things right. It requires long-term persistence, significant investment in systems and training, proper team member incentives and recognition, taking the time to understand your customers' financial objectives, then offering them products and solutions to satisfy their needs so they can succeed financially. You can't expect much progress in earning more business from current customers in just one quarter or even in a year or two. That's why many banks give up on it. The bad news is it's hard to do. The good news is it's hard to do, because once you build it, it's a competitive advantage that can't be copied. If it were easy, everyone would be doing it.

Thirteen years ago, when I was head of Community Banking for Norwest Bank in Texas (before Norwest acquired Wells Fargo), our company set arı ambitious goal to have our average banking household have eight products with us. Many analysts, focused only on the next quarter, yawned. That year, we averaged nearly four products per retail banking household. The next year, at the merger of Norwest and Wells Fargo, it was 3.2. 1999: 3.4. 2000: 3.7. 2001: 3.8. 2002: 4.2. 2003: 4.3. 2004: 4.6. 2005: 4.8. 2006: 5.2. 2007: 5.5. 2008: 5.7. 2009: our legacy Wells Fargo households, just under 6.0.

This year, we crossed a major cross-sell threshold. Our banking households in the western U.S. now have an average of 6.14 products with us. For our retail households in the east, it's 5.11 products and growing. Across all 39 of our Community Banking states and the District of Columbia, we now average 5.70 products per banking household (5.47 a year ago). One of every four of our banking households already has eight or more products with us. Four of every ten have six or more. Even when we get to eight, we're only halfway home. The average banking household has about 16 . I'm often asked why we set a cross-sell goal of eight. The answer is, it rhymed with "great." Perhaps our new cheer should be: "Let's go again, for ten!"

More sales don't always bring better service, but better service almost always brings more sales. That's why our service quality scores are an early indicator of our sales trends. Our service scores are rising. Almost eight of every ten of our Regional Banking customers said they're "extremely satisfied" with their recent call or visit with our banking stores or contact centers. For the second year in a \%ow, we ranked \#1 among large banks, according to the American Customer Satisfaction Index, an independent measure of how satisfied U.S. customers are with the quality of consumer goods and services.

We grew market share in several other Community Banking businesses. Consumer checking accounts rose a net 7.5 percent. Average checking and savings deposits across the company were up 10 percent. We have more than two-and-a-half million business customer relationships. Business checking accounts rose a net 4.8 percent last year, while store-based business solutions increased 22 percent in the West. Sales of Wells Fargo Business Services ${ }^{\otimes}$ Packages (business checking account and at least three other business products) rose 42 percent, purchased by two of every three new business checking account customers in the West. Our average Business Banking customer in the West now has 4.04 products with us ( 3.76 a year ago). We extended $\$ 14.9$ billion of new lending (to existing or new borrowers, and increases to lines of credit) to small businesses in 2010, up 2.9 percent from last year.

We continue to be the nation's \#1 small business and SBA lender. Our Auto Dealer Services team grew its share of the used-vehicle lending market frorr 4.3 percent in the first quarter of 2009 to 5.4 percent at year-end 2010, retaining its \#1 national ranking, and solidifying relationships with 11,000 dealers. In the West, eight of every ten new customers who opened a checking account also purchased Wells Fargo Packages ${ }^{\oplus}$ (a checking account and at least three other products) - with sales rising 21 percent. We ended the year with 18.3 million active online banking customers, up 10.3 percent from a year

# "The percent of our mortgage customers late on their payments or in the foreclosure process was about a fourth less than the industry average." 

earlier, and 4.7 million active mobile customers, up 88 percent from a year earlier. Global Finance ranked us the best online bank in North America for consumers, corporate, and institutional customers.

New regulations prohibit banks from automatically covering ATM withdrawals and everyday debit card transactions that customers make from accounts short of funds. They now must choose if they want those transactions denied at the counter or if they want us to cover those shortages. We want them to make smart financial choices, use our free online tools, and have a personal financial plan. We eliminated overdraft fees for consumer and most business deposit customers when they overdraw their account by $\$ 5$ or less.

Our student lending in the private market rose 43 percent in our Wachovia community banking states and our national market share rose to 25 percent ( 16 percent a year ago). A new law regrettably removed private-sector lenders from the federal student market, but there's still an important role for private lenders. We're very much in the student loan business, as we've been for 42 years. College costs continue to rise. Governmentguaranteed loans provide only about $\$ 7,500$ or less for college costs. Students, families, and schools still need our help to be financially successful, especially Wachovia customers, because their company had exited the student loan business right before it merged with Wells Fargo.

## Home Mortgage: Helping keep customers in their homes

We originated $\$ 386$ billion in mortgages this year, providing one of every four home loans making us, again, the nation's largest home mortgage lender. We provided 1.8 million mortgages, at historically low rates, for customers to buy a home or refinance their mortgage. Applications for mortgages in the pipeline at year-end were $\$ 73$ billion, up 28 percent from a year ago. We serviced $\$ 1.8$ trillion in mortgages, one of every six U.S. mortgage households, the nation's second-largest servicing portfolio.

Americans are resilient. They proved it again this year. Ninety-two percent of our customers made their home payments on time. Delinquency rates declined. The percent of our mortgage customers late on their payments or in the foreclosure process was about a fourth less than the industry average. Only three of every 100 of our home equity customers were two or more payments past due.

We avoided foreclosure for about three-fourths of those customers 60 days or more past due who chose to work with us. In 2009 and 2010, we adjusted loan terms, lowered rates or reduced principal (or a combination of the three) for 620,000 loans to help customers stay in their homes. For 73,000 loans,
we forgave $\$ 3.8$ billion in principal (by far, the industry leader in this measure). That was an average reduction of $\$ 51,000$ per loan. To do this work, we hired 10,000 home preservation staff for a total of 16,000 . We assign one specialist to work with a customer from start-to-finish on a modification.

In 2010 however, we didn't always measure up. For example, when we became aware we hadn't managed some aspects of the foreclosure affidavit process well, our first concern was to confirm that no customer experienced an unwarranted foreclosure because of an incorrect affidavit. We then reviewed certain pending foreclosure affidavits, and enhanced our policies and processes to help ensure full consistency and compliance.

We plan to double in 2011 the number of home preservation events we hosted last year. Through 19 large-scale events since the beginning of 2009, we've worked face-to-face with 19,000 customers struggling to make their mortgage payments. We met with 31,000 more customers at our 27 home preservation centers across the country.

Our commitment to our customers and our country in managing home loan challenges has been unwavering, and it will continue in 2011.

## Wholesale Banking: Ripe with opportunity

Our Wholesale bankers were careful planners and stewards of their businesses during the economic downturn. As a result, they're now earning even more of our customers' business as the economy revives. For example, they managed Microsoft's $\$ 4.7$ billion senior notes offering. They're providing $\$ 750$ million to finance LEED ${ }^{\circledR}$ certified commercial buildings and community development projects. They're providing insurance to help reduce customers' business risks. They're satisfying the global financial needs of more of our clients through our international group's 36 offices in 34 countries.

## Investment Banking

Helping our corporate and middle market clients raise capital to grow their businesses is an art and a science. You have to focus on what's best for the customer. You have to provide extensive research and deep, thoughtful knowledge about the client's industry. You have to have a very experienced team that can provide superior execution. All this has to be supported by a strong capital position. Because of our strength in all these areas many large companies are now entrusting billions of dollars of bond and equity financing with Wells Fargo, including MetLife, HSBC, Walmart, Hewlett Packard and Hertz. Many other companies turned to Wells Fargo Securities in 2010 for their mergers and acquisitions, including Penske, Capital Source, Snyder's of Hanover, Lance, Inergy, and Atlas Pipeline.

## Supporting municipalities, healtheare and education

Many banks are averse to doing business with governments, education, healthcare and non-profits because of what they perceive as high risk and low returns. We're proud to serve these sectors. We provide a wide range of financial solutions for our 4,400 government, education, healtheare and nonprofit clients. Our loans to these institutions rose 40 percent for the year. Their deposits with us rose 35 percent. We also
identified more opportunities to serve them, and this benefits communities and our shareholders. In 2010, we facilitated hundreds of transactions to support municipalities, hospitals and universities, including a $\$ 300$ million credit facility for the Los Angeles Department of Water \& Power, part of a comprehensive, long-term relationship with the city.

## Helping American business grow

We serve thousands of companies across America that have annual revenue from $\$ 10$ million to $\$ 750$ million. Bankers may call this the "middle market," but it's really The Big Middle. Companies such as this are at the forefront of the U.S. economic recovery. They employ tens of millions of Americans. They make things people use every day. They're the lifeblood of the tax base in our communities. Their shop floors are where America gets things done, makes things better and makes better things. As CEO of Wells Fargo, I'm privileged to visit the plants and offices of many of our commercial customers every year across the country. They appreciate our relationship approach, consistent underwriting through the business cycle, local decision-making, and the depth and breadth of our products, which we believe are the best in our industry.

The CEOs and CFOs of many of our commercial customers, and many of our large corporate customers, are telling us they see the economy improving. Many are adding inventory, expanding operations, using lines of credit and qualifying for new credit. One example is Aetna Plywood, a wholesale distributor of wood and composite products based in Maywood, Illinois. It's been a loyal customer of Wells Fargo for several years. Its sales declined during the recession, but its owner and president, Larry Rassin, says sales picked up in 2010 as its clients began making delayed improvements in their stores. "It's a slow progression of continued growth," he says, "and we believe it will continue."

We want to be the commercial bank of choice for companies like Aetna Plywood in every one of our markets. We want to have more lead relationships than any competitor in every market we serve. We want to satisfy every financial need of commercial customers, large and small. We made significant progress toward these ambitious goals in 2010. We're already \#1 in market share for middle-market companies. Our Commercial Banking team attracted more new customers in 2010 than in any single year in our company's history.

Our average Commercial Banking relationship in the West (legacy Wells Fargo) had eight products with us in 2010. In the East, where the Wachovia conversion is in the home stretch, customer relationships are strong and we're earning more of their business.

Average core deposits for Wholesale Banking customers rose 15 percent. Loan balances grew in asset-backed finance and global financial institutions. New loan commitments rose in commercial real estate. Our commercial customers have scanned, sent and deposited from their offices more than $\$ 1$ trillion of checks with us the last three years securely via the internet through our Desktop Deposit service. This saved them, and our environment, 1.64 million miles driving back and forth to the bank, and 91,000 gallons of gas.

Financial planning and investing: One visit doesn't do it all As we stand together with our customers, helping them manage their investments and plan their financial future, we're reminded every day that this isn't a one-time event any more than one visit to a doctor's office ensures good health. Our relationships with Wealth, Brokerage and Retirement customers are built on providing thoughtful, objective, and frequent advice - understanding each customer's individual goals, risk tolerance, and needs, monitoring progress, and helping them make changes when it's right for them to do so.

When our customers achieve financial success - however they define it - then we'll achieve our goal: becoming the nation's most respected provider of wealth, brokerage, and retirement services. The opportunity to earn more business from our own customers is enormous. Only nine of every 100 of our banking households have brokerage relationships with us. Only six of every 100 have their IRA with us. We want all our investment customers to bank with us. We want all our banking customers to think of us first for all their investment needs. Our average banking household that has a Wealth, Brokerage or Retirement relationship with us has an average of 9.80 products with us (up from 9.67 in first quarter 2010).
Wealth Our team-based approach gives our customers access to experts with deep knowledge and extensive experience in many disciplines. We manage, administer, or have custody of $\$ 198$ billion in assets, including $\$ 48$ billion in deposits, for our high-net-worth clients. Client deposits rose a strong 13 percent, a key measure of our ability to earn more of their business. Investment management and trust revenue was up 11 percent from 2009 on strong investment results and continued growth in the trust services provided to clients.

Brokerage We believe every customer should have a financial plan. Wells Fargo Advisors, the nation's third-largest retail brokerage network with 15,200 full-service financial advisors and 4,400 licensed bankers, is helping make that goal a reality. Today, more than two-thirds of our affluent customers have a financial plan. This year, we grew customer assets 6 percent to $\$ 1.2$ trillion. Managed-account assets, now at $\$ 235$ billion, rose $\$ 38$ billion, or 20 percent. The number of loans originated through Wells Fargo Advisors financial advisors rose 71 percent, totaling $\$ 7.2$ billion.

Retirement Our 2010 Retirement Survey showed that working in retirement is becoming the norm for middle-class Americans, the latest evidence that retirement is changing drastically and that people need help more than ever. We work with customers as they plan and prepare for their retirement, and we also administer 401(k), pension, and other retirement plans for companies. Customer assets in retirement plans that we administer rose 6 percent, or $\$ 14$ billion, to $\$ 231$ billion for the year. Our national market share rose to 3.7 percent (3.1 percent a year ago). We strengthened our rank as one of the nation's top-five IRA providers, growing IPA assets 10 percent, or $\$ 24$ billion, to $\$ 266$ billion.

## Now the hard part: Making rules that work for America

The Dodd-Frank Wall Street Reform and Consumer Protection Act may change the landscape of financial services more than any other law in my three-decade career in the industry. It's 2,319 pages. (The Sarbanes-Oxley Act of 2002 was 66 pages. Those were the good old days!) Its 240 rules will affect checking accounts, debit cards, credit cards, home loans, and brokerage accounts. We support any protection for customers nationally to ensure all financial services providers, not just banks, are held to the same high standard of responsibility that we've tried to hold ourselves to for almost 160 years. Our customers expect nothing less. We're working with legislators and regulators to help make sure this happens.

Dodd-Frank and other new regulations, however, would reduce the prices banks can charge for some products. One example: a reduction of 80 percent or more, scheduled to take effect in July 2011, in the fee banks charge retailers when customers use their debit cards at the cash register. Government price controls such as this make no sense. They distort our market-based, free-enterprise economy. What's next? Will the government require car dealers to sell a new vehicle for $\$ 5,000$ or grocers a gallon of milk for 50 cents? Banks should be fairly compensated for the value that debit cards create for merchants and their customers by reducing fraud risk and the cost of carrying cash or handling checks. An 80 percent cut in this fee wouldn't even enable us to cover the cost of providing the service.

## The key to growing our economy

There are three priorities for our economy. The first is creating good jobs. The second is creating good jobs. The third is creating good jobs. Negative home equity, depressed housing prices, and mortgage foreclosures are not the cause of our sluggish economy. They're the result of homeowners losing their jobs. I started as a loan collector in banking 34 years ago. Back then, when a borrower wasn't making payments, it usually was because of divorce, a death in the family, medical emergency or, most often, unemployment. It's the same today. Americans want to pay their bills and will if they have the resources to do so. The U.S. economy did add a million jobs last year, but that's cold comfort to the almost one in every 11 Americans looking for work. We're telling all our creditworthy business customers as often as we can: More credit is available. Many of our small business and commercial customers have the cash and resources to rehire and expand, but there's hesitation because of the legislative and regulatory landscape, customer spending habits, and government debt. This can paralyze and confuse business owners, entrepreneurs, investors, and consumers. Government and private enterprise need to stand together to alleviate this uncertainty by promoting fiscal discipline and economic opportunity.

Wells Fargo is hiring. At year-end 2010, we had 6,500 unfilled jobs in our company. We want to create a welcoming home for talent, a place where team members can build a varied, challenging, satisfying career that can last a lifetime. We consider team members an asset to invest in, not an expense to be managed. We invested 3 percent of our total payroll dollars for the year in team member training, an
average of 36 hours for every team member. We've added 3,000 bankers in our stores the past two years and opened 47 banking stores during the last year, many in Wachovia Community Banking states.

Regardless of the economic cycle, any successful business must reduce cost and complexity without impairing customer service. This means that in a company our size, jobs are being created, changed, or eliminated every day. In 2010, we closed our network of 638 Wells Fargo Financial stores because we now can serve those consumer and commercial finance customers through our national network, expanded through the Wachovia merger, of 6,314 Community Banking stores, and through other Wells Fargo businesses. In addition to our banking stores, we also have a mortgage presence in 2,200 locations including standalone mortgage stores and other businesspartner sites. Because "people as a competitive advantage" is one of our primary values, we identified positions elsewhere in our company for thousands of team members affected by this difficult decision. We also moved other businesses and functions that were part of Wells Fargo Financial to other parts of our company. We're proud that by year-end, three of every four affected team members, or 11,200, had moved into other positions or departments with our company. That is standing together with team members.


In appreciation
In April 2011, Dick McCormick retires from our Board after 28 years of service to our company. We believe this makes him the longest-serving Board member in our company's history. Dick joined the Board of our predecessor company, Norwest Corporation, in 1983 when we were an Upper Midwest bank with $\$ 20$ billion in assets, more than 900 stores, and 17,700 team members (including me, a 29-year-old loan administrator who had joined the company a year earlier). Dick brought to our Board not just decades of senior leadership in the telecommunications industry, but year after year, we benefited from his thorough, pragmatic knowledge of our industry, markets, and businesses, his institutional memory, and his ability to ask the tough questions in a respectful and courteous way, with integrity, humility, and kindness. He embodies for us the best of corporate governance. We thank Dick and his wife, Mary Pat, for all they've done for our company, and wish them and their family all the best.

We thank all our team members for standing together with our customers, taking the time to understand and satisfy their financial needs, helping them create a financial plan, serving them when, where, and how they want to be served. We thank them for their outstanding execution to date of the Wells FargoWachovia merger as we embark on the third and final year of the integration. Recognizing their outstanding effort, our Board approved in January 2011 a profit-sharing contribution of 2 percent of pay for all eligible team members on our U.S. payroll into their 401(k) plans. We thank our customers for entrusting us with even more of their business and returning to us for their next financial services product. Beginning on the next page, we tell you the stories of how we stand together
with our customers and our communities. And we thank you, our owners, for your confidence in Wells Fargo as we begin our 160th year.

We're more optimistic than ever about the future of our company, our communities, and our country. Every decision we make is guided by our vision - to satisfy all our customers' financial needs and help them succeed financially-and by our values: people, ethics, "what's right for our customers," diversity, and leadership. They remain our compass, our road map, our gyroscope. That's the way our ancestors who raised their families, the pioneers who built our communities, the team members who built our company, were guided. They didn't need GPS, smart phones, and electronic tablets to find their way. Their values guided them. We do this by choice, not chance. We don't wake up every morning having to ask ourselves which way we're going. We just stand with our customers, try to do what's right for them, and keep riding the stagecoach in the same direction it's been headed since 1852 .

When we stand together, we can thrive together.


John G. Stumpf
Chairman, President and Chief Executive Officer

## Standing together.

Standing together is a lot more than just "being there." It's about actively working with our customers and communities in ways that few other financial services companies can. Need to finance a factory expansion in Canada? W $\epsilon$ can do that. Need to figure out options to keep your family in your home? We're there for you. Need a company that listens to and follows through on your ideas? That's us. Our customers are our friends and we advocate for their best financial interests. We strive to build lifelong customer relationships that meet customers' needs through all stages of their lives. Here are a few stories about how Wells Fargo's 281,000 team members stand together with our customers.



"We'rea
relationship-based business, and now we're standing by CMG in a new way as it continues to grow."

## Canada connection

Custom Molders Group had a challenge. The New Jersey-based company supplies millions of plastic packaging components for major candy makers. Four years ago, the business opened a plant in Canada, but its bank of 30 years Wachovia - didn't offer cross-border financing, so the business had to turn to a new lending partner. Then the merger with Wells Fargo happened and a new option opened. Glenn Loh (center), CMG's chief financial officer, worked with his business relationship manager at Wells Fargo, Robert Maroney (right), as well as Michael Donoghue (left) to tap a unique Wells Fargo equipment financing unit based in Canada represented by Karl Libonati. That meant Loh's Custom Molders Group could keep its finances as simple as possible and with its longtime trusted financial provider. "We're a relationship-based business, and now we're standing by CMG in a new way as it continues to grow," said Maroney.


## 63 years of service

Bruce Holt's bank has stood by him since 1948. That's when he opened his first account with Birmingham (Alabama) Trust after his discharge from the Army. While the names on his bank changed over the years-including from Wachovia to Wells Fargo in 2010 - he puts a premium on one factor: Does the bank help him when he needs it the most? "T've loved Wells Fargo," said Holt, a retired railroad engineer who turns go this year. "I tell my family, my friends: 'Go to Wells Fargo; they're so friendly and know how to treat you right:" Jennie Lee is Holt's banker at Holt's neighborhood banking store in Gardendale, just north of Birmingham. "Mr. Holt usually comes in a couple times a week to talk with us, to make a deposit, and just share stories. He's a huge fan of Wells Fargo and we're all huge fans of Mr. Holt."

## Protecting customers

Kimberly Hill helps weddings be as beautiful as they can be. How? She's a trainer with Wells Fargo's Liability and Fraud Claims department, the team that stands behind customers when they call with a problem they have with a purchase made on their Wells Fargo* Debit Card. "Wilted Howers for a wedding, the wrong refrigerator delivered, heading off fraud, we stand by our customers when they need us most," said Hill, based in Charlotte, North Carolina. "Earlier this year, we called a customer on vacation in Europe after we saw an unusual $\$ 3,000$ purchase cross our computers. Sure enough, it was fraud, and the customer was so grateful we prevented it." Hill has trained hundreds of team members on how to make sure customers are cared for and protected when transactions need help.




## Coast－to－coast service

When Juliet Zhu says，＂請問有什麼可以幇到您呢？＂her customers know exactly what she＇s talking about． Zhu，based in El Monte，California，is a phone banker with the Chinese Language Sales team， serving customers across the nation and around the world．In December，the seven－year company veteran started a call with her usual greeting （＂How can I help you today？＂），and discovered a customer－to－be in Norcross，Georgia，who needed fast help．＂He didn＇t speak English and needed to open an account so he could send money to his family in China，＂Zhu said．She started the process， then－because the request was so urgent－ asked him to go to a Wells Fargo banking store in Norcross to complete the account opening． He said he didn＇t know how to talk to a banker， but＂I explained what to say，and he wrote it down and the local banker did the rest．We earned a new customer because we spoke his language， had the right products and could meet his urgent request fast．＂The customer opened several accounts and is sending money to China through the ExpressSend ${ }^{6}$ service，Wells Fargo＇s way for customers to send money to remittance network members in other countries．

## ＂We earned a new customer because

 we spoke his language，had the right products and could meet his urgent request．＂
## Helping homeowners

Edward Ramirez stands together with communities across the nation to help keep people in their homes. He's one of hundreds of team members who traveled coast-to-coast to meet, in person, with troubled mortgage customers at 13 Home Preservation Workshops in 2010. At the workshops, customers met with home-preservation specialists such as Ramirez in private settings to discuss their options. There were dozens of bilingual team members on hand, too. "Each of us met with hundreds of customers, each person on the verge of losing a home," said Ramirez, who's based in San Antonio, Texas, and volunteered at a dozen workshops. "We worked to come up with solutions on the spot and what a great feeling it was when we could help." More than 20 workshops are planned for 2011. "These workshops show that Wells Fargo is a caring, responsible member of our community," said Bill Sanchez, a counselor for the Tampa Bay Community Development Corporation, which partnered with Wells Fargo at the Tampa workshop in 2010.



## Listening

Bryan Wilson had a question: Could his software development business - Wind River of Alameda, California - use credit cards in a new way to better manage outgoing payments? Rather than spark and fade, however, he brought his question to Wells Fargo. Wilson was one of dozens of customers who took part in 22 Advisory Council forums that Wells Fargo hosted in 2010. The councils are day-long conferences for business customers to talk shop with other finance pros and help Wells Fargo improve products, sales, and service. "We're here to listen and better understand how we can help our business customers succeed financially," said Wells Fargo's Millicent Calinog, chair of the Advisory Councils. "The forums have helped us and our customers tremendously while building deeper relationships."



## A team on your side








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## Standing together in Las Vegas

Relationships are everything to Las Vegas restaurateur Jimmy Maddin. A Wachovia customer since 2007, he's not only kept his personal and business accounts with Wells Fargo through the merger, he's now turning to Wells Fargo for help launching a new business venture - Hotel Califormia Restaurant \& Cantina - that could employ 100 local people. "What's important to me is working with a bank that's there for the good times and the bad times," said Maddin. "Everyone loves you when things are good. A friend is always there, period. That's especially true when you're trying to grow a business in a region like ours where the economy has been pretty rough." That's where banker Lisa Patton comes in. She helps Maddin manage business-service accounts by connecting him with other Wells Fargo partners while taking care of his personal financial needs, too. "We want to make it easy for all our customers to bring us more of their business," Patton said. "We build relationships that last a lifetime, starting with doing what's best for our customers."

## "We build relationships that last a lifetime, starting with doing what's best for our customers."





## Standing together with our communities.

What is a partner? Someone who works by your side, cares about your future, and has your best interests at heart. Wells Fargo believes in partnerships not only in the way we do business, but in the way we participate in community life. And never before in our company's history has our support for communities been so vital. Our team members volunteer tens of thousands of hours each year, sharing their time and talents to help nonprofits. We also provide millions of dollars to support the good work of organizations large and small. It's all because our success depends on the success of the people we serve. Here are a few stories of how we stand together with communities across the nation.



## Increasing financial smarts

Ask Junior Achievement's Gina Blayney about Wells Fargo's commitment to her organization and get ready to talk a long time. More than 2,300 team members volunteered with Junior Achievement in 2010 around the nation teaching financial literacy, entrepreneurship, and workforce readiness to 46,000 students, such as Jacob, Sophia, and Nathan. Wells Fargo's David Rader is on Junior Achievement's board for the region serving Minnesota, North Dakota, and Western Wisconsin where Wells Fargo has provided the most corporate volunteers for 15 consecutive years. "Wells Fargo has been an innovative partner, providing so much more than just volunteers," said Blayney, executive director for Junior Achievement Upper Midwest. For instance, Wells Fargo donated a portion of a former banking store in Maplewood, Minnesota, that Junior Achievement converted to a BizTown site (pictured). It's a replica city where students role play the economic happenings of a real city. Other team members serve on local advisory boards and help recruit more team member volunteers. Wells Fargo also contributed to expand Junior Achievement's online financial-education curriculum. "We need to do all we can to assure children can make smart financial decisions and Wells Fargo has been an invaluable supporter to Junior Achievement."

## Boosting hope

Things are looking up for a challenged Augusta, Georgia, neighborhood that's now home to Sharna Roundtree and her three children and the site of a new Salvation Army Kroc Community Center. Wells Fargo was instrumental to both. The Wells Fargo Housing Foundation partnered with the city, team members, and a local nonprofit to renovate a foreclosed home. Twenty-five team member volunteers then spent 181 hours alongside Roundtree cleaning and rebuilding the house. The company also rallied local support - and donated $\$ 250,000$ through the Foundation - for the community center, where as many as 20 service organizations will have offices to direct families to the help they need when completed in 2011. "When a community is hurting, providing hope can take any number of forms," said Market President Susan Humnicutt. "I am proud that our company continues to help individuals and support the community at large."




## Financial lessons

Managing your finances is tough enough without having to do it all alone. That philosophy is behind an innovative partnership to improve the lives of African Americans though financial literacy training - at church. Wells Fargo and the Citizenship Education Fund, an affiliate of the Rev. Jesse L. Jackson Sr.'s Rainbow PUSH Coalition, are teaming to teach the basics to African American clergy and parishioners, who in turn will pass the lessons along. "Education is the solution to today's financial challenges," said Gigi Dixon, Wells Fargo's director of national partnerships, who is based in Charlotte, North Carolina. "And we've found that sometimes the best way to approach unfamiliar financial subjects is to reach people where they are comfortable and then build on that." In its initial phases, the partnership involves 1,500 churches at six sites across the U.S., where participants use the Wells Fargo Hands on Banking ${ }^{\oplus}$ curriculum. Dixon said, "It's all part of our commitment to the long-term economic development of the African American community."

## "Sometimes the best

 way to approach unfamiliar financial subjects is to reach people where they are comfortable and then build on that."
$\$ 55$ million donated by team members during annual Community Support and United Way Campaign
1.3 million hours volunteered by team members - Average value of a volunteer hour: $\$ 20.85$ equivalent to $\$ 28.1$ million in time contributed
$\$ 1.24$ billion" in Community Development Lending-Includes affordable housing, community service, and economic development loans
\$66 million to educational organizations$\$ 17$ milion in matched educational donation from team members

## Environmental progress

- \$6 billion in environmental financing
- Set a goal to reduce our U.S.-based greenhouse gas emissions by 20 percent below 2008 levels by 2018
- New banking stores will use about 20 percent less energy and 40 percent less water than conventional buildings of the same type

- Social capital
applying oux best thinking as leaders in making communities better places to live and work
- Team member volunteerism encouraging and celebrating the good wort team members do in their communities
* Financial contributions giving with purpose and focus
- Compliance
conduching business ethically and responsibly according to legal requirements and our own standards


## Where we give



- Education
* Community Development 28\%
- Human Services 25\%
- Arts and Culture 8\%
- Civic 6\%

Environmental 2\%

- Other $1 \%$


## Our community commitment

$\qquad$

## Board of Directors



John D. Baker IT 4, 2,3 Executive Chairman Patriot Transportation Folding, Inc. Jacksonville, Florida (Transportation, real estate management)


John S. Chen 6 Chaiman, CEO Sybase, Inc. Dublin, Califormia (Computer software)


Eloyd H. Dean 1,23.7
President, CEO
Catholic Healthcare West San Francisco, California (Healthcare)


Susan E. Engel 3,4,6 Chief Executive Officer Portero, Ine.
New York, New York (Online luxury retailer)


Emique Hernandez, Jr. 1,2,4,7 Chairman, CEO Inter-Con Security Systems, Inc. Pasadena, California (Security services)


Donald M. James 4,6
Chairman, CEO Vulcan Materials Company Birmingham, Alabama (Construcrion materials)


Richard D. McComick 4,6 Chaiman Emeritus US WEST, Inc. Denver, Colorado (Communications)


Mackey 3. McDonald 5,6 Retired Chairman, CEO VF Corporation Greensboro, North Carolna (Apparel manmfacturer)


Cymthia K. Milligani 1, 2,3,5,7
Dean Emeritus College of Business Administration University of Nebraska - Lincoln, Nebraska (Figher education)

Nicholas G. Moore 1,37 Retired Global Chairman PricewaterhouseCoopers New York, New York (Accounting)


Philip 3. Quigley 2,57 Retired Chairman, President, CEO Pacifc Telesis Group San Francisco, California (Telecommunications)


Judith M. Runstad 3,34 Of Counsel Foster Pepper PLLC Seattle, Washington (Law firm)

## Executive Officers, Corporate Staff

John G. Stumpf, Chaiman, President, CEO *

Faul R. Ackerman, Treasurer
Caryl J. Athanasiu, Chief Operational Risk Officer Patricia R. Callahan, Chief Administrative Offeer ** Jon R. Campbell, Social Responsibility David M. Carroll, Wealth, Brokerage and Retirement Services*

Hope A. Hardison, Human Resources
Bruce E. Helsel, Corporate Development Laurel A. Holschuh, Corporate Secretary David A. Hoyt, Wholesale Banking * Richard D. Levy, Controller * Michael J. Loughlin, Chief Risk Officer * Kevin McCabe, Chief Auditor
Kevin MeCabe, Chief Auditor

Avid Moditabai, Technology and Operations *
Mark C. Ornan, Home and Consumer Finance *
Kevin A. Rhein, Card Services and Consumer Lending *

Joseph J. Rice, Chief Credit Officer
James H. Rowe, Investor Relations
Eric D. Shand, Chief Loan Examiner
Timothy J. Sloan, Chief Financial Officer * ${ }^{\text {+ }}$
James M. Strother, General Counsel *
Oscar Suris, Corporate Communications
Carrie L. Tolstedt, Community Banking *
Joseph R. York, Investment Portfolio

- "Executwe offeers" weording to Scouritien ond Exchange Commission mules
"Effective Febriary z, 201


Stephen W. Sanger 5, 6,7
Retired Chairman
General Mills, Inc. Mimneapolis, Minmesota (Packaged foods)


John G. Stumpf Chaiman, President, CEO Wells Fargo \& Company


Susam G. Swenson 2,5
President, CEO
Sage Software-North America
Trvine, California
(Business software and services supply)

Standing Commitrees

1. Audit and Exambution
2. Comportie Responsibitty
3. Credit
4. Finance
5. Govemance and Nominating
6. Himan Resources
7. Risk *

* Effective Janumy 2, 20n


## Senior Business Leaders



Peter P. Connolly, Global
Transaction Banking
Sanjiv S. Sanghvi, Global Banking Group
Charles H. Silverman, Global
Financial Institutions


## CORPORATE FINANCE

Group Head
Timothy J. Sloan

## Norwest Equity Partners

John E. Lindahl, Managing Partner

## Norwest Venture Partners

Promod Haque, Managing Partner
Richard J.L. Yorke
Special Situations Group
Mark L. Myers

Specialized Lending, Servicing and Trust
J. Edward Blakey

Brian Bartlett, Corporate Trust Services
Joseph R. Becquer, Commercial

Julie Caperton, Asset Backed Finance Adam Davis, Real Estate Capital Markets
esley A. Eckstein, Community Lending and Investment
hn M. McQueen, Wells Fargo
Equipment Finance, Inc

Wells Fargo Capital Finance
Henry K. Jordan
Scott R. Diehl, Corporate Finance
William J. Mayer, Commercial and

Wells Fargo Securities
John R. Shrewsberry
Christopher Bartlett, Equity Sales anting

解 Eired Incol
njamin V. Lambert, Eastd Secured, LLC
chumaker-Krieg, Research

Phil D. Smith, Government and Institutional Banking

Wholesale Credit and Risk Management

David J. Weber

## Wholesale Services

tephen M. Ellis

Internet Service

Daniel C. Peltz, Treasury
Management Group
Daniel P. Weiler, Financial Institutions Group; Power and Utilities Group

Insurance Services Group
David J. Zuercher
Neal R. Aton, Wells Fargo Insurance Services USA, Inc. and Wells Fargo Insurance, Inc.

Michael P. Day, Rural Community Insurance Services, Inc.

## International Group

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## Together we'll go far



This Annual Report, including the Financial Review and the Financial Statements and related Notes, contains forward-looking statements, which may include forecasts of our financial results and condition, expectations for our operations and business, and our assumptions for those forecasts and expectations. Do not unduly rely on forward-looking statements. Actual results may differ materially from our forward-looking statements due to several factors. Some of these factors are described in the Financial Review and in the Financial Statements and related Notes. For a discussion of other factors, refer to the "Forward-Looking Statements" and "Risk Factors" sections in this Report and the "Regulation and Supervision" section of our Annual Report on Form 10-K for the year ended December 31, 2010 (2010 Form 10-K).

See the Glossary of Acronyms at the end of this Report for terms used throughout this Report.

## Financial Review

## Overview

Wells Fargo \& Company is a $\$ 1.3$ trillion diversified financial services company providing banking, insurance, trust and investments, mortgage banking, investment banking, retail banking, brokerage and consumer finance through banking stores, the internet and other distribution channels to individuals, businesses and institutions in all 50 states, the District of Columbia (D.C.) and in other countries. We ranked fourth in assets and second in the market value of our common stock among our large bank peers at December 31, 2010. When we refer to "Wells Fargo," "the Company," "we," "our" or "us" in this Report, we mean Wells Fargo \& Company and Subsidiaries (consolidated). When we refer to the "Parent," we mean Wells Fargo \& Company. When we refer to "legacy Wells Fargo," we mean Wells Fargo excluding Wachovia Corporation (Wachovia).

Our vision is to satisfy all our customers' financial needs, help them succeed financially, be recognized as the premier financial services company in our markets and be one of America's great companies. Our primary strategy to achieve this vision is to increase the number of products our customers buy from us and to offer them all of the financial products that fulfill their needs. Our cross-sell strategy, diversified business model and the breadth of our geographic reach facilitate growth in both strong and weak economic cycles, as we can grow by expanding the number of products our current customers have with us, gain new customers in our extended markets, and increase market share in many businesses. We continued to earn more of our customers' business in 2010 in both our retail and commercial banking businesses and in our equally customer-centric securities brokerage and investment banking businesses.

Reflecting solid growth in a variety of businesses, Wells Fargo net income was a record $\$ 12.4$ billion in 2010. Diluted earnings per common share were $\$ 2.21$. Pre-tax pre-provision profit (PTPP) was $\$ 34.8$ billion in 2010, which covered almost 2.0 times annual net charge-offs. PTPP is total revenue less noninterest expense. Management believes that PTPP is a useful financial measure because it enables investors and others to assess the Company's ability to generate capital to cover credit losses through a credit cycle.

Our combined company retail bank household cross-sell, reported for the first time in December 2010, was 5.70 products per household, up from 5.47 a year ago. Cross-sell for the combined company, which is lower than legacy Wells Fargo
stand-alone cross-sell, indicates the opportunity to earn more business from our Wachovia customers. The cross-sell for customers in the West was 6.14 products, compared with 5.11 for customers in the East. Our goal is eight products per customer, which is approximately half of our estimate of potential demand for an average U.S. household. One of every four of our retail banking households has eight or more products. Business banking cross-sell offers another potential opportunity for growth, with cross-sell of 4.04 products in our Western footprint (including legacy Wells Fargo and converted Wachovia customers).

Wells Fargo remained one of the largest providers of credit to the U.S. economy. We continued to lend to creditworthy customers and, during 2010, made $\$ 665$ billion in new loan commitments to consumer, small business and commercial customers, including $\$ 386$ billion of residential mortgage originations. We are an industry leader in loan modifications for homeowners. As of December 31, 2010, more than 620,000 Wells Fargo mortgage customers were in active trial or had completed the loan modifications since the beginning of 2009. We also continued to support our communities by making a $\$ 400$ million charitable contribution to the Wells Fargo Foundation in 2010, covering three years of estimated future funding.

Our core deposits grew 2\% from December 31, 2009. Average core deposits funded $100 \%$ of total average loans in 2010, up from $93 \%$ in 2009. We continue to attract high quality core deposits in the form of checking and savings deposits, which grew 6\% to $\$ 720.9$ billion at December 31, 2010, from $\$ 679.9$ billion a year ago, as we continued to gain new customers and deepen our relationships with existing customers.

On December 31, 2008, Wells Fargo acquired Wachovia, one of the nation's largest diversified financial services companies. Wachovia's assets and liabilities were included in the December 31, 2008, consolidated balance sheet at their respective fair values on the acquisition date. Because the acquisition was completed on December 31, 2008, Wachovia's results of operations were not included in our 2008 income statement. Beginning in 2009, our consolidated results and associated financial information, as well as our consolidated average balances, include Wachovia.

We are beginning our third year of the Wachovia integration, which we expect to substantially complete by the end of 2011.

Our progress to date remains on track and on schedule, with business and revenue synergies exceeding our expectations at the time the merger was announced. The Wachovia merger has already proven to be a financial success, with substantially all of the expected savings already realized and growing revenue synergies reflecting market share gains in many businesses, including mortgage, auto dealer services and investment banking.

We continued to invest in core businesses while maintaining a strong balance sheet. In 2010, we opened 47 retail banking stores for a retail network total of 6,314 stores. We converted a total of 749 Wachovia banking stores in Alabama, Arizona, California, Georgia, Illinois, Kansas, Mississippi, Nevada, Tennessee and Texas, as well as the Wachovia credit card business and ATM network. The conversion of the remaining Wachovia eastern markets is expected to be substantially completed by the end of 2011.

We continued taking actions to further strengthen our balance sheet, including reducing our non-strategic and liquidating loan portfolios, which have declined $\$ 54.6$ billion since the Wachovia acquisition, including $\$ 26.3$ billion in 2010, to $\$ 115.7$ billion at December 31, 2010. We significantly built capital in 2010, up $\$ 12.9$ billion, or $12 \%$, from a year ago. Our capital growth since our merger with Wachovia has been driven by record retained earnings and other sources of internal capital generation, as well as three common stock offerings between October 2008 and December 2009 totaling over $\$ 33$ billion. This included the $\$ 12.2$ billion offering in fourth quarter 2009, which allowed us to repay in full the U.S. Treasury's Troubled Asset Relief Program (TARP) preferred stock investment. We substantially increased the size of the Company with the Wachovia merger, and experienced cyclically elevated credit costs. However, our capital ratios at December 31, 2010, were higher than they were prior to the Wachovia acquisition. Tier 1 common equity increased to $\$ 81.3$ billion at December 31, 2010, or $8.30 \%$ of risk-weighted assets. The Tier 1 capital ratio increased to $11.16 \%$ and Tier 1 leverage ratio increased to $9.19 \%$. See the "Capital Management" section in this Report for more information regarding Tier 1 common equity.

We experienced continued and significant improvement in our credit portfolio, with most metrics showing positive movement by the end of 2010. Net charge-offs declined in 2010 from the peak in fourth quarter 2009, with almost every major loan category recording lower charge-offs by the end of 2010. Delinquencies continued to decline from the peak at the end of 2009 and, in the fourth quarter 2010, nonaccrual loans declined for the first time since the Wachovia merger. The improvement in credit quality was also evident in the portfolio of purchased credit-impaired (PCI) loans acquired through the Wachovia merger, which overall has performed better than originally expected. Reflecting improved performance in our loan portfolios, the provision for credit losses was $\$ 2.0$ billion less than net charge-offs for 2010. Absent significant deterioration in the economy, we expect future reductions in the allowance for credit losses. The improvement in losses, a more favorable economic outlook and improved credit statistics in several portfolios further increase our confidence that our credit cycle is turning, provided economic conditions do not deteriorate.

We believe it is important to maintain a well controlled operating environment as we complete the integration of the Wachovia businesses and grow the combined company. We manage our credit risk by establishing what we believe are sound credit policies for underwriting new business, while monitoring and reviewing the performance of our loan portfolio. We manage the interest rate and market risks inherent in our asset and liability balances within established ranges, while ensuring adequate liquidity and funding. We maintain strong capital levels to facilitate future growth.

As a result of PCl accounting for loans acquired in the merger with Wachovia, ratios of the Company, including the growth rate in nonperforming assets (NPAs) since December 31, 2008, may not be directly comparable with periods prior to the merger or with credit-related ratios of other financial institutions. In particular:

- Wachovia's high risk loans were written down pursuant to PCI accounting at the time of merger. Therefore, the allowance for credit losses is lower than otherwise would have been required without PCI loan accounting; and
- Because we virtually eliminated Wachovia's nonaccrual loans at December 31, 2008, quarterly growth in our nonaccrual loans during 2010 and 2009 was higher than it would have been without PCI loan accounting. Similarly, our net charge-offs rate was lower than it otherwise would have been.


## Overview (continued)

Table 1: Six-Year Summary of Selected Financial Data

| (in millions, except per share amounts) |  | 2010 | 2009 | 2008 | 2007 | 2006 | 2005 | $\begin{array}{r} \text { \% } \\ \text { Change } \\ 2010 / \\ 2009 \\ \hline \end{array}$ | Five-year compound growth rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Income statement |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 44,757 | 46,324 | 25,143 | 20,974 | 19,951 | 18,504 | (3) \% | 19 |
| Noninterest income |  | 40,453 | 42,362 | 16,734 | 18,546 | 15,817 | 14,591 | (5) | 23 |
| Revenue |  | 85,210 | 88,686 | 41,877 | 39,520 | 35,768 | 33,095 | (4) | 21 |
| Provision for credit losses |  | 15,753 | 21,668 | 15,979 | 4,939 | 2,204 | 2,383 | (27) | 46 |
| Noninterest expense |  | 50,456 | 49,020 | 22,598 | 22,746 | 20,767 | 18,943 | 3 | 22 |
| Net income before noncontrolling interests |  | 12,663 | 12,667 | 2,698 | 8,265 | 8,567 | 7,892 | - | 10 |
| Less: Net income from noncontrolling interests |  | 301 | 392 | 43 | 208 | 147 | 221 | (23) | 6 |
| Wells Fargo net income |  | 12,362 | 12,275 | 2,655 | 8,057 | 8,420 | 7,671 | 1 | 10 |
| Earnings per common share |  | 2.23 | 1.76 | 0.70 | 2.41 | 2.50 | 2.27 | 27 | - |
| Diluted earnings per common share |  | 2.21 | 1.75 | 0.70 | 2.38 | 2.47 | 2.25 | 26 | - |
| Dividends declared per common share |  | 0.20 | 0.49 | 1.30 | 1.18 | 1.08 | 1.00 | (59) | (28) |
| Balance sheet (at year end) |  |  |  |  |  |  |  |  |  |
| Securities available for sale | \$ | 172,654 | 172,710 | 151,569 | 72,951 | 42,629 | 41,834 | - \% | 33 |
| Loans |  | 757,267 | 782,770 | 864,830 | 382,195 | 319,116 | 310,837 | (3) | 19 |
| Allowance for loan losses |  | 23,022 | 24,516 | 21,013 | 5,307 | 3,764 | 3,871 | (6) | 43 |
| Goodwill |  | 24,770 | 24,812 | 22,627 | 13,106 | 11,275 | 10,787 | - | 18 |
| Assets |  | 1,258,128 | 1,243,646 | 1,309,639 | 575,442 | 481,996 | 481,741 | 1 | 21 |
| Core deposits (1) |  | 798,192 | 780,737 | 745,432 | 311,731 | 288,068 | 253,341 | 2 | 26 |
| Long-term debt |  | 156,983 | 203,861 | 267,158 | 99,393 | 87,145 | 79,668 | (23) | 15 |
| Wells Fargo stockholders' equity |  | 126,408 | 111,786 | 99,084 | 47,628 | 45,814 | 40,660 | 13 | 25 |
| Noncontrolling interests |  | 1,481 | 2,573 | 3,232 | 286 | 254 | 239 | (42) | 44 |
| Total equity |  | 127,889 | 114,359 | 102,316 | 47,914 | 46,068 | 40,899 | 12 | 26 |

(1) Core deposits are noninterest-bearing deposits, interest-bearing checking, savings certificates, certain market rate and other savings, and certain foreign deposits (Eurodollar sweep balances).

Table 2: Ratios and Per Common Share Data

|  | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| Profitability ratios |  |  |  |  |
| Wells Fargo net income to average assets (ROA) |  | 1.01 \% | 0.97 | 0.44 |
| Weils Fargo net income applicable to common stock to average |  |  |  |  |
| Wells Fargo common stockholders' equity (ROE) |  | 10.33 | 9.88 | 4.79 |
| Efficiency ratio (1) |  | 59.2 | 55.3 | 54.0 |
| Capital ratios |  |  |  |  |
| At year end: |  |  |  |  |
| Wells Fargo common stockholders' equity to assets |  | 9.41 | 8.34 | 5.21 |
| Total equity to assets |  | 10.16 | 9.20 | 7.81 |
| Risk-based capital (2) |  |  |  |  |
| Tier 1 capital |  | 11.16 | 9.25 | 7.84 |
| Total capital |  | 15.01 | 13.26 | 11.83 |
| Tier 1 leverage (2)(3) |  | 9.19 | 7.87 | 14.52 |
| Tier 1 common equity (4) |  | 8.30 | 6.46 | 3.13 |
| Average balances: 0.17 |  |  |  |  |
| Average Wells Fargo common stockholders' equity to average assets |  | 9.17 | 6.41 | 8.18 |
| Average total equity to average assets |  | 9.96 | 9.34 | 8.89 |
| Per common share data |  |  |  |  |
| Dividend payout (5) |  | 9.0 | 27.9 | 185.4 |
| Book value | \$ | 22.49 | 20.03 | 16.15 |
| Market price (6) |  |  |  |  |
| High |  | 34.25 | 31.53 | 44.68 |
| Low |  | 23.02 | 7.80 | 19.89 |
| Year end |  | 30.99 | 26.99 | 29.48 |

(1) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).
(2) See Note 25 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report for additional information
(3) Due to the Wachovia transaction that closed on December 31, 2008, the Tier 1 leverage ratio, which considers period-end Tier 1 capital and quarterly averages in the computation of the ratio, does not reflect average assets of Wachovia for the full period ended December 31, 2008.
(4) See the "Capital Management" section in this Report for additional information.
(5) Dividends declared per common share as a percentage of earnings per common share.
(6) Based on daily prices reported on the New York Stock Exchange Composite Transaction Reporting System.

## Earnings Performance

Net income for 2010 was $\$ 12.4$ billion ( $\$ 2.21$ diluted per share) with $\$ 11.6$ billion applicable to common stock, compared with net income of $\$ 12.3$ billion ( $\$ 1.75$ diluted per share) with $\$ 8.0$ billion applicable to common stock for 2009. Preferred stock dividends and accretion of preferred stock discount included $\$ 3.5$ billion in 2009 for Series D preferred stock issued to the U.S. Treasury Department in 2008, which reduced 2009 diluted earnings by $\$ 0.76$ per share. These preferred shares were redeemed December 23, 2009, when we repaid the U.S. Treasury Department's TARP preferred stock investment.

Our 2010 earnings were influenced by a slow recovery from the recession that dominated 2009 and most of 2008 and by a continuation of a low rate environment. These economic conditions caused declining loan demand, solid deposit generation and continued elevated credit losses. Earnings for 2009 were influenced by the worsening of the recession that began in 2008, and low market rates. Both 2010 and 2009 were affected by merger integration cost.s.

Revenue, the sum of net interest income and noninterest income, was $\$ 85.2$ billion in 2010 compared with $\$ 88.7$ billion in 2009 and $\$ 41.9$ billion in 2008. In 2010, net interest income of $\$ 44.8$ billion represented $53 \%$ of revenue, compared with $\$ 46.3$ billion ( $52 \%$ ) in 2009 and $\$ 25.1$ billion ( $60 \%$ ) in 2008.

Noninterest income was relatively stable in 2010 at $\$ 40.5$ billion, representing $47 \%$ of revenue, compared with $\$ 42.4$ billion ( $48 \%$ ) in 2009 and $\$ 16.7$ billion ( $40 \%$ ) in 2008. The increase in 2009 to $48 \%$ from $40 \%$ in 2008 was primarily due to a higher percentage of trust and investment fees ( $11 \%$ in 2009, up from $7 \%$ in 2008) and very strong mortgage banking results ( $14 \%$ in 2009, up from $6 \%$ in 2008, predominantly from legacy Wells Fargo).

Noninterest expense was $\$ 50.5$ billion in 2010, compared with $\$ 49.0$ billion in 2009 and $\$ 22.6$ billion in 2008. Noninterest expense as a percentage of revenue was $59 \%$ in $2010,55 \%$ in 2009 and $54 \%$ in 2008. Noninterest expense for 2010 included $\$ 1.9$ billion of Wachovia merger-related integration expense compared with $\$ 895$ million in 2009.

Table 3 presents the components of revenue and noninterest expense as a percentage of revenue for year-over-year results.

Table 3: Net Interest Income, Noninterest Income and Noninterest Expense as a Percentage of Revenue

| (in millions) |  |  |  |  |  |  |  | nded De | nber 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | \% of revenue | 2009 |  | \% of revenue |  | 2008 | \% of revenue |
| Interest income |  |  |  |  |  |  |  |  |  |
| Trading assets | \$ | 1,121 | $1 \%$ | \$ | 944 | $1 \%$ | \$ | 189 | -\% |
| Securities available for sale |  | 10,236 | 12 |  | 11,941 | 13 |  | 5,577 | 13 |
| Mortgages held for sale (MHFS) |  | 1,736 | 2 |  | 1,930 | 2 |  | 1,573 | 4 |
| Loans held for sale (LHFS) |  | 101 | - |  | 183 | - |  | 48 | - |
| Loans |  | 39,808 | 47 |  | 41,659 | 47 |  | 27,651 | 66 |
| Other interest income |  | 437 | 1 |  | 336 | - |  | 181 | - |
| Total interest income |  | 53,439 | 63 |  | 56,993 | 64 |  | 35,219 | 84 |
| Interest expense |  |  |  |  |  |  |  |  |  |
| Deposits |  | 2,832 | 3 |  | 3,774 | 4 |  | 4,521 | 11 |
| Short-term borrowings |  | 106 | - |  | 231 | - |  | 1,478 | 4 |
| Long-term debt |  | 4,888 | 6 |  | 5,786 | 7 |  | 3,789 | 9 |
| Other interest expense |  | 227 | - |  | 172 | - |  | - |  |
| Total interest expense |  | 8,053 | 9 |  | 9,963 | 11 |  | 9,788 | 23 |
| Net interest income (on a taxable-equivalent basis) |  | 45,386 | 53 |  | 47,030 | 53 |  | 25,431 | 61 |
| Taxable-equivalent adjustment |  | (629) | (1) |  | (706) | (1) |  | (288) | (1) |
| Net interest income |  | 44,757 | 53 |  | 46,324 | 52 |  | 25,143 | 60 |
| Noninterest income |  |  |  |  |  |  |  |  |  |
| Service charges on deposit accounts |  | 4,916 | 6 |  | 5,741 | 6 |  | 3,190 | 8 |
| Trust and investment fees (1) |  | 10,934 | 13 |  | 9,735 | 11 |  | 2,924 | 7 |
| Card fees |  | 3,652 | 4 |  | 3,683 | 4 |  | 2,336 | 6 |
| Other fees (1) |  | 3,990 | 5 |  | 3,804 | 4 |  | 2,097 | 5 |
| Mortgage banking (1) |  | 9,737 | 11 |  | 12,028 | 14 |  | 2,525 | 6 |
| Insurance |  | 2,126 | 2 |  | 2,126 | 2 |  | 1,830 | 4 |
| Net gains from trading activities |  | 1,648 | 2 |  | 2,674 | 3 |  | 275 | 1 |
| Net gains (losses) on debt securities available for sale |  | (324) | - |  | (127) | - |  | 1,037 | 2 |
| Net gains (losses) from equity investments |  | 779 | 1 |  | 185 | - |  | (757) | (2) |
| Operating leases |  | 815 | 1 |  | 685 | 1 |  | 427 | 1 |
| Other |  | 2,180 | 3 |  | 1,828 | 2 |  | 850 | 2 |
| Total noninterest income |  | 40,453 | 47 |  | 42,362 | 48 |  | 16,734 | 40 |
| Noninterest expense |  |  |  |  |  |  |  |  |  |
| Salaries |  | 13,869 | 16 |  | 13,757 | 16 |  | 8,260 | 20 |
| Commission and incentive compensation |  | 8,692 | 10 |  | 8,021 | 9 |  | 2,676 | 6 |
| Employee benefits |  | 4,651 | 5 |  | 4,689 | 5 |  | 2,004 | 5 |
| Equipment |  | 2,636 | 3 |  | 2,506 | 3 |  | 1,357 | 3 |
| Net occupancy |  | 3,030 | 4 |  | 3,127 | 4 |  | 1,619 | 4 |
| Core deposit and other intangibles |  | 2,199 | 3 |  | 2,577 | 3 |  | 186 | - |
| FDIC and other deposit assessments |  | 1,197 | 1 |  | 1,849 | 2 |  | 120 | 15 |
| Other (2) |  | 14,182 | 17 |  | 12,494 | 14 |  | 6,376 | 15 |
| Total noninterest expense |  | 50,456 | 59 |  | 49,020 | 55 |  | 22,598 | 54 |
| Revenue | \$ | 85,210 |  | \$ | 88,686 |  |  | 41,877 |  |

(1) See Table 7 - Noninterest Income in this Report for additional detail.
(2) See Table 8 - Noninterest Expense in this Report for additional detail.

## Earnings Performance (continued)

## Net Interest Income

Net interest income is the interest earned on debt securities, loans (including yield-related loan fees) and other interestearning assets minus the interest paid for deposits, short-term borrowings and long-term debt. The net interest margin is the average yield on earning assets minus the average interest rate paid for deposits and our other sources of funding. Net interest income and the net interest margin are presented on a taxableequivalent basis in Table 5 to consistently reflect income from taxable and tax-exempt loans and securities based on a $35 \%$ federal statutory tax rate.

Net interest income on a taxable-equivalent basis was $\$ 45.4$ billion in 2010, compared with $\$ 47.0$ billion in 2009, and $\$ 25.4$ billion in 2008. The net interest margin was $4.26 \%$ in 2010, down 2 basis points from $4.28 \%$ in 2009 and 2009 was down 55 basis points from $4.83 \%$ in 2008. During 2010, net interest income was affected by prepayments of higher yielding mortgage-backed securities, relatively soft commercial loan demand, and planned runoff of liquidating loan portfolios. The impact of these factors was mitigated by disciplined deposit pricing and reduced market funding costs. For 2009, changes in net interest income from 2008 were primarily due to the impact of acquiring Wachovia. Although the addition of Wachovia increased earning assets and net interest income, it decreased the net interest margin because Wachovia's net interest margin was lower than that of legacy Wells Fargo.

Table 4 presents the components of earning assets and funding sources as a percentage of earning assets to provide a more meaningful analysis of year-over-year changes that influenced net interest income.

The mix of earning assets and their yields are important drivers of net interest income. During 2010, there were slight shifts in our earning asset mix from loans and investments to more liquid assets. Although total loans increased during fourth quarter 2010, the soft loan demand earlier in 2010 and in 2009, as well as the impact of liquidating certain loan portfolios, reduced average loans in 2010 to $72 \%$ of average earning assets from $75 \%$ for 2009 and from $76 \%$ in 2008 . Also, average mortgage-backed securities (MBS) dropped to $10 \%$ in 2010 from $12 \%$ in 2009 and $13 \%$ in 2008. Average short-term investments and trading account assets increased to $9 \%$ in 2010 from $4 \%$ in 2009 and $2 \%$ in 2008.

Average interest-bearing deposits increased to $59 \%$ of average earning assets for 2010, from $58 \%$ for 2009 and $51 \%$ for 2008. Average short-term borrowings decreased to $4 \%$ of average earning assets from $5 \%$ for 2009 and $13 \%$ for 2008. Average interest-bearing deposits increased as a percentage of funding for earning assets in 2010, yet the cost of deposits declined significantly as the mix shifted from higher cost certificates of deposit to checking and savings products, which were at lower yields in 2010 due to the prolonged low interest rate environment. Core deposits are a low-cost source of funding and thus an important contributor to growth in net interest income and the net interest margin. Core deposits include noninterest-bearing deposits, interest-bearing checking, savings certificates, certain market rate and other savings, and certain foreign deposits (Eurodollar sweep balances). Average core deposits rose to $\$ 772.0$ billion in 2010 from $\$ 762.5$ billion in 2009 and funded $100 \%$ and $93 \%$ of average loans, respectively. In 2008, core deposits of legacy Wells Fargo funded $82 \%$ of average loans. About $90 \%$ of our core deposits are now in checking and savings deposits, one of the highest percentages in the industry.

Table 5 presents the individual components of net interest income and the net interest margin. The effect on interest income and costs of earning asset and funding mix changes described above, combined with rate changes during 2010, are analyzed in Table 6.

Table 4: Average Earning Assets and Funding Sources as a Percentage of Average Earning Assets

| (in millions) |  |  |  |  | Year ended December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 |  | 2009 |  |  |
|  | Average balance |  | earning assets | Average balance |  | $\begin{array}{r} \% \text { of } \\ \text { earning } \\ \text { assets } \end{array}$ |
| Earning assets |  |  |  |  |  |  |
| Federal funds sold, securities purchased under resale agreements and other short-term investments | \$ | 62,961 | 6 \% | \$ | 26,869 | 2 |
| Debt securities available for sale: |  | 29,920 | 3 |  | 21,092 | 2 |
|  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 1,926 | - |  | 2,480 | - |
| Securities of U.S. states and political subdivisions |  | 16,392 | 2 |  | 12,702 | 1 |
| Mortgage-backed securities: |  | 75,875 | 7 |  | 87,197 | 8 |
| Federal agencies <br> Residential and commerc |  | 33,191 | 3 |  | 41,618 | 4 |
| Total mortgage-backed securities |  | 109,066 | 10 |  | 128,815 | 12 |
| Other debt securities (1) |  | 34,752 | 3 |  | 32,011 | 3 |
| Total debt securities available for sale (1) |  | 162,136 | 15 |  | 176,008 | 16 |
| Mortgages held for sale (2) |  | 36,716 | 3 |  | 37,416 | 3 |
| Loans held for sale (2) |  | 3,773 | - |  | 6,293 | 1 |
| Loans: |  |  |  |  |  |  |
| Commercial: |  |  | 14 |  | 180,924 | 16 |
| Commercial and industrial |  |  | 14 9 |  | -96,273 | 9 |
| Real estate mortgage |  | 98,497 | 3 |  | 40,885 | 4 |
| Real estate construction Lease financing |  | 13,451 | 1 |  | 14,751 | 1 |
| Lease financing Foreign |  | 29,726 | 3 |  | 30,661 | 3 |
| Total commercial |  | 322,536 | 30 |  | 363,494 | 33 |
| Consumer: |  |  |  |  |  | 22 |
| Real estate 1-4 family first mortgage Real estate 1-4 family junjor lien mortgage |  | 235,568 | 10 |  | 106,957 | 10 |
| Credit card |  | 22,375 | 2 |  | 23,357 | 2 |
| Other revolving credit and installment |  | 88,585 | 8 |  | 90,666 | 8 |
| Total consumer |  | 448,065 | 42 |  | 459,339 | 42 |
| Other Total loans (2) |  | 770,601 | 72 |  | 822,833 | 75 |
|  |  | 5,849 | 1 |  | 6,113 | 1 |
| Total earning assets | \$ | 1,071,956 | $100 \%$ | \$ | 1,096,624 | 100 |
| Funding sources |  |  |  |  |  |  |
| Deposits: | \$ | 60,941 | 6 \% | \$ | 70,179 | 6 |
| Interest-bearing checking Market rate and other savings |  | 416,877 | 39 |  | 351,892 | 32 |
| Savings certificates |  | 87,133 | 8 |  | 140,197 | 13 |
| Other time deposits |  | 14,654 | 1 |  | 20,459 | 2 |
| Deposits in foreign offices |  | 55,097 | 5 |  | 53,166 | 5 |
| Total interest-bearing deposits |  | 634,702 | 59 |  | 635,893 | 58 |
| Short-term borrowings |  | 46,824 | 4 |  | 51,972 | 5 |
| Long-term debt |  | 185,426 | 18 |  | 231,801 | 21 |
| Other liabilities |  | 6,863 | 1 |  | 4,904 | - |
| Total interest-bearing liabilities |  | 873,815 | 82 |  | 924,570 | 84 |
| Portion of noninterest-bearing funding sources |  | 198,141 | 18 |  | 172,054 | 16 |
| Total funding sources | \$ | 1,071,956 | $100 \%$ | \$ | 1,096,624 | 100 |
| Noninterest-earning assets |  |  |  |  |  |  |
| Cash and due from banks | \$ | 17,618 $\mathbf{2 4 , 8 2 4}$ |  |  | 23,997 |  |
| Goodwill Other |  | $\begin{array}{r}24,824 \\ 112,540 \\ \hline\end{array}$ |  |  | 122,515 |  |
| Total noninterest-earning assets | \$ | 154,982 |  |  | 165,730 |  |
| Noninterest-bearing funding sources |  |  |  |  |  |  |
| Deposits | \$ | 183,008 47,877 |  |  | $48,193$ |  |
| Other liabilities |  | 122,238 |  |  | 117,879 |  |
| Total equity Noninterest-bearing funding sources used to fund earning assets |  | $\begin{gathered} 122,238 \\ (198,141) \\ \hline \end{gathered}$ |  |  | $\begin{gathered} 117,879 \\ (172,054) \\ \hline \end{gathered}$ |  |
| Net noninterest-bearing funding sources | \$ | 154,982 |  |  | 165,730 |  |
| Total assets | \$ | 1,226,938 |  |  | 1,262,354 |  |

(1) Includes certain preferred securities.
(2) Nonaccrual loans are included in their respective loan categories.

## Earnings Performance (continued)

Table 5: Average Balances, Yields and Rates Paid (Taxable-Equivalent Basis) (1)(2)(3)

| (in millions) | 2010 |  |  |  | 2009 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average balance | Yields/ rates | Interest income/ expense | Average balance | Yields/ rates |  | Interest income/ expense |
| Earning assets |  |  |  |  |  |  |  |  |
| Federal funds sold, securities purchased under |  |  |  |  |  |  |  |  |
| Trading assets |  | 29,920 | 3.75 | 1,121 | 21,092 | 4.48 |  | 944 |
| Debt securities available for sale (4): 21,02, |  |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 1,926 | 3.24 | 61 | 2,480 | 2.83 |  | 69 |
| Securities of U.S. states and political subidivisions |  | 16,392 | 6.09 | 980 | 12,702 | 6.42 |  | 840 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |
| Federal agencies |  | 75,875 | 5.14 | 3,697 | 87,197 | 5.45 |  | 4,591 |
| Residential and commercial |  | 33,191 | 10.67 | 3,396 | 41,618 | 9.09 |  | 4,150 |
| Total mortgage-backed securities |  | 109,066 | 6.84 | 7,093 | 128,815 | 6.73 |  | 8,741 |
| Other debt securities (5) |  | 34,752 | 6.45 | 2,102 | 32,011 | 7.16 |  | 2,291 |
| Total debt securities available for sale (5) |  | 162,136 | 6.63 | 10,236 | 176,008 | 6.73 |  | 11,941 |
| Mortgages held for sale (6) |  | 36,716 | 4.73 | 1,736 | 37,416 | 5.16 |  | 1,930 |
| Loans held for sale (6) |  | 3,773 | 2.67 | 101 | 6,293 | 2.90 |  | 183 |
| Loans: ${ }^{\text {L }}$ |  |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |  |
| Commercial and industrial |  | 149,576 | 4.80 | 7,186 | 180,924 | 4.22 |  | 7,643 |
| Real estate mortgage |  | 98,497 | 3.89 | 3,836 | 96,273 | 3.50 |  | 3,365 |
| Real estate construction |  | 31,286 | 3.36 | 1,051 | 40,885 | 2.91 |  | 1,190 |
| Lease financing |  | 13,451 | 9.21 | 1,239 | 14,751 | 9.32 |  | 1,375 |
| Foreign |  | 29,726 | 3.49 | 1,037 | 30,661 | 3.95 |  | 1,212 |
| Total commercial |  | 322,536 | 4.45 | 14,349 | 363,494 | 4.07 |  | 14,785 |
| Consumer: |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 235,568 | 5.18 | 12,206 | 238,359 | 5.45 |  | 12,992 |
| Real estate 1-4 family junior lien mortgage |  | 101,537 | 4.45 | 4,519 | 106,957 | 4.76 |  | 5,089 |
| Credit card |  | 22,375 | 13.35 | 2,987 | 23,357 | 12.16 |  | 2,841 |
| Other revolving credit and instalimert |  | 88,585 | 6.49 | 5,747 | 90,666 | 6.56 |  | 5,952 |
| Total consumer |  | 448,065 | 5.68 | 25,459 | 459,339 | 5.85 |  | 26,874 |
| Total loans (6) |  | 770,601 | 5.17 | 39,808 | 822,833 | 5.06 |  | 41,659 |
| Other |  | 5,849 | 3.56 | 207 | 6,113 | 3.05 |  | 186 |
| Total earning assets | \$ | 1,071,956 | 5.02 \% \$ | 53,439 | 1,096,624 | 5.19 | \% \$ | 56,993 |
| Funding sources |  |  |  |  |  |  |  |  |
| Deposits: |  |  |  |  |  |  |  |  |
| Interest-bearing checking | \$ | 60,941 | 0.12 \% \$ | 72 | 70,179 | 0.14 | \% \$ | 100 |
| Market rate and other savings |  | 416,877 | 0.26 | 1,088 | 351,892 | 0.39 |  | 1,375 |
| Savings certificates |  | 87,133 | 1.43 | 1,247 | 140,197 | 1.24 |  | 1,738 |
| Other time deposits |  | 14,654 | 2.07 | 302 | 20,459 | 2.03 |  | 415 |
| Deposits in foreign offices |  | 55,097 | 0.22 | 123 | 53,166 | 0.27 |  | 146 |
| Total interest-bearing deposits |  | 634,702 | 0.45 | 2,832 | 635,893 | 0.59 |  | 3,774 |
| Short-term borrowings |  | 46,824 | 0.22 | 106 | 51,972 | 0.44 |  | 231 |
| Long-term debt |  | 185,426 | 2.64 | 4,888 | 231,801 | 2.50 |  | 5,786 |
| Other liabilities |  | 6,863 | 3.31 | 227 | 4,904 | 3.50 |  | 172 |
| Total interest-bearing liabilities |  | 873,815 | 0.92 | 8,053 | 924,570 | 1.08 |  | 9,963 |
| Portion of noninterest-bearing funding sources |  | 198,141 | - | 8,053 | 172,054 | - |  | 9,963 |
| Total funding sources | \$ | 1,071,956 | 0.76 | 8,053 | 1,096,624 | 0.91 |  | 9,963 |
| Net interest margin and net interest income on a taxable-equivalent basis (7) |  |  |  |  |  |  |  |  |
| Noninterest-earning assets |  |  |  |  |  |  |  |  |
| Cash and due from banks | \$ | 17,618 |  |  | 19,218 |  |  |  |
| Goodwill |  | 24,824 |  |  | 23,997 |  |  |  |
| Other (8) |  | 112,540 |  |  | 122,515 |  |  |  |
| Total noninterest-earning assets | \$ | 154,982 |  |  | 165,730 |  |  |  |
| Noninterest-bearing funding sources |  |  |  |  |  |  |  |  |
| Deposits | \$ | 183,008 |  |  | 171,712 |  |  |  |
| Other liabilities |  | 47,877 |  |  | 48,193 |  |  |  |
| Total equity |  | 122,238 |  |  | 117,879 |  |  |  |
| Noninterest-bearing funding sources used to <br> fund earning assets $(198,141)$ <br> $(172,054)$ |  |  |  |  |  |  |  |  |
| Net noninterest-bearing funding sources | \$ | 154,982 |  |  | 165,730 |  |  |  |
| Total assets | \$ | 1,226,938 |  |  | 1,262,354 |  |  |  |

(1) Because the Wachovia acquisition was completed at the end of 2008, Wachovia's assets and liabilities are included in average balances, and Wachovia's results are reflected in interest income/expense beginning in 2009
(2) Our average prime rate was $3.25 \%, 3.25 \%, 5.09 \%, 8.05 \%$, and $7.96 \%$ for 2010, 2009, 2008, 2007, and 2006, respectively. The average three-month London Interbank Offered Rate (LIBOR) was $0.34 \%, 0.69 \%, 2.93 \%, 5.30 \%$, and $5.20 \%$ for the same years, respectively.
(3) Interest rates and amounts include the eifects of hedge and risk management activities associated with the respective asset and liability categories,
(4) Yields and rates are based on interest income/expense amounts for the period, annualized based on the accrual basis for the respective accounts. The average balance amounts include the effects of any unrealized gain or loss marks but those marks carried in other comprehensive income are not included in yield determination of affected earning assets. Thus yields are based on amortized cost balances computed on a settlement date basis.

(5) Includes certain preferred securities.
(6) Nonaccrual loans and related income are included in their respective loan categories.
(7) Includes taxable-equivalent adjustments of $\$ 629$ million, $\$ 706$ million, $\$ 288$ million, $\$ 146$ million and $\$ 116$ million for 2010, 2009, 2008, 2007 and 2006, respectively, primarily related to tax-exempt income on certain loans and securities. The federal statutory tax rate utilized was $35 \%$ for the periods presented.
(8) See Note 7 (Premises, Equipment, Lease Commitments and Other Assets) to Financial Statements in this Report for detail of balances of other noninterest-earning assets at December 31, 2010 and 2009.

## Earnings Performance (continued)

Table 6 allocates the changes in net interest income on a taxable-equivalent basis to changes in either average balances or average rates for both interest-earning assets and interest-bearing liabilities. Because of the numerous simultaneous volume and rate changes during any period, it is
not possible to precisely allocate such changes between volume and rate. For this table, changes that are not solely due to either volume or rate are allocated to these categories in proportion to the percentage changes in average volume and average rate.

Table 6: Analysis of Changes in Net Interest Income

| (in millions) | Year ended December 31, |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 over 2009 |  |  |  |  | 2009 | ver 2008 |
|  | Volume |  | Rate | Total | Volume | Rate | Total |
| Increase (decrease) in interest income: |  |  |  |  |  |  |  |
| Federal funds sold, securities purchased under resale agreements and other short-term investments | Federal funds sold, securities purchased under resale | 148 | (68) | 80 | 156 | (96) | 60 |
| Trading assets |  | 349 | (172) | 177 | 715 | 40 | 755 |
| Debt securities available for sale: |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | (17) | 9 | (8) | 41 | (13) | 28 |
| Securities of U.S. states and political subdivisions |  | 190 | (50) | 140 | 369 | (30) | 339 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |
| Federal agencies |  | (622) | (272) | (894) | 2,229 | (261) | 1,968 |
| Residential and commercial |  | $(1,113)$ | 359 | (754) | 1,823 | 915 | 2,738 |
| Total mortgage-backed securities |  | $(1,735)$ | 87 | $(1,648)$ | 4,052 | 654 | 4,706 |
| Other debt securities |  | 123 | (312) | (189) | 1,292 | (1) | 1,291 |
| Total debt securities available for sale |  | $(1,439)$ | (266) | $(1,705)$ | 5,754 | 610 | 6,364 |
| Mortgages held for sale |  | (35) | (159) | (194) | 635 | (278) | 357 |
| Loans held for sale |  | (69) | (13) | (82) | 169 | (34) | 135 |
| Loans: |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial |  | $(1,425)$ | 968 | (457) | 3,904 | $(2,295)$ | 1,609 |
| Real estate mortgage |  | 81 | 390 | 471 | 3,278 | $(2,329)$ | 949 |
| Real estate construction |  | (306) | 167 | (139) | 1,140 | (938) | 202 |
| Lease financing |  | (120) | (16) | (136) | 602 | 372 | 974 |
| Foreign |  | (36) | (139) | (175) | 1,176 | (712) | 464 |
| Total commercial |  | $(1,806)$ | 1,370 | (436) | 10,100 | $(5,902)$ | 4,198 |
| Consumer: |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | (150) | (636) | (786) | 9,055 | $(1,071)$ | 7,984 |
| Real estate 1-4 family junior lien mortgage |  | (249) | (321) | (570) | 1,727 | $(1,572)$ | 155 |
| Credit card |  | (123) | 269 | 146 | 457 | 6 | 463 |
| Other revolving credit and installment |  | (140) | (65) | (205) | 2,594 | $(1,386)$ | 1,208 |
| Total consumer |  | (662) | (753) | $(1,415)$ | 13,833 | $(4,023)$ | 9,810 |
| Total loans |  | $(2,468)$ | 617 | $(1,851)$ | 23,933 | $(9,925)$ | 14,008 |
| Other |  | (8) | 29 | 21 | 137 | (42) | 95 |
| Total increase (decrease) in interest income |  | $(3,522)$ | (32) | $(3,554)$ | 31,499 | $(9,725)$ | 21,774 |
| Increase (decrease) in interest expense: |  |  |  |  |  |  |  |
| Deposits: |  |  |  |  |  |  |  |
| Interest-bearing checking |  | (13) | (15) | (28) | 136 | (100) | 36 |
| Market rate and other savings |  | 224 | (511) | (287) | 1,396 | $(2,216)$ | (820) |
| Savings certificates |  | (729) | 238 | (491) | 1,601 | $(1,078)$ | 523 |
| Other time deposits |  | (121) | 8 | (113) | 294 | (66) | 228 |
| Deposits in foreign offices |  | 5 | (28) | (23) | 91 | (805) | (714) |
| Total interest-bearing deposits |  | (634) | (308) | (942) | 3,518 | $(4,265)$ | (747) |
| Short-term borrowings |  | (21) | (104) | (125) | (259) | (988) | $(1,247)$ |
| Long-term debt |  | $(1,209)$ | 311 | (898) | 3,544 | $(1,547)$ | 1,997 |
| Other liabilities |  | 65 | (10) | 55 | 172 | - | 172 |
| Total increase (decrease) in interest expense |  | $(1,799)$ | (111) | (1,910) | 6,975 | $(6,800)$ | 175 |
| Increase (decrease) in net interest income on a taxable-equivalent basis | \$ | $(1,723)$ | 79 | $(1,644)$ | 24,524 | $(2,925)$ | 21,599 |

## Noninterest Income

## Table 7: Noninterest Income

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Service charges on deposit accounts | \$ | 4,916 | 5,741 | 3,190 |
| Trust and investment fees: |  |  |  |  |
| Trust, investment and IRA fees |  | 4,038 | 3,588 | 2,161 |
| Commissions and all other fees |  | 6,896 | 6,147 | 763 |
| Total trust and investment fees |  | 10,934 | 9,735 | 2,924 |
| Card fees |  | 3,652 | 3,683 | 2,336 |
| Other fees: |  |  |  |  |
| Cash network fees |  | 260 | 231 | 188 |
| Charges and fees on loans |  | 1,690 | 1,801 | 1,037 |
| All other fees |  | 2,040 | 1,772 | 872 |
| Total other fees |  | 3,990 | 3,804 | 2,097 |
| Mortgage banking: |  |  |  |  |
| Servicing income, net |  | 3,340 | 5,791 | 1,233 |
| Net gains on mortgage loan origination/sales activities |  | 6,397 | 6,237 | 1,292 |
| Total mortgage banking |  | 9,737 | 12,028 | 2,525 |
| Insurance |  | 2,126 | 2,126 | 1,830 |
| Net gains from trading activities |  | 1,648 | 2,674 | 275 |
| Net gains (losses) on debt securities available for sale |  | (324) | (127) | 1,037 |
| Net gains (losses) from equity investments |  | 779 | 185 | (757) |
| Operating leases |  | 815 | 685 | 427 |
| All other |  | 2,180 | 1,828 | 850 |
| Total | \$ | 40,453 | 42,362 | 16,734 |

Noninterest income of $\$ 40.5$ billion represented $47 \%$ of revenue for 2010 compared with $\$ 42.4$ billion or, $48 \%$, for 2009. The decrease from 2009 was primarily the net result of an increase in trust and investment fees to $13 \%$ of 2010 revenues from $11 \%$ for 2009, offset by the decrease in mortgage banking to $11 \%$ of 2010 revenues from $14 \%$ for 2009.

Our service charges on deposit accounts decreased in 2010 by $\$ 825$ million from 2009, although the deposit account portfolio increased for the year. This decrease was related to regulatory changes to debit card and ATM overdraft practices announced by the Federal Reserve Board (FRB) in fourth quarter 2009. In third quarter 2009, we also announced policy changes to help customers limit overdraft and returned item fees. The combination of these changes reduced our 2010 fee revenue by approximately $\$ 810$ million.

We earn trust, investment and IRA (Individual Retirement Account) fees from managing and administering assets, including mutual funds, corporate trust, personal trust, employee benefit trust and agency assets. At December 31, 2010, these assets totaled $\$ 2.1$ trillion, up $11 \%$ from $\$ 1.9$ trillion at December 31, 2009. Trust, investment and IRA fees are largely based on a tiered scale relative to the market value of the assets under management or administration. The fees increased to $\$ 4.0$ billion in 2010 from $\$ 3.6$ billion a year ago.

We receive commissions and other fees for providing services to full-service and discount brokerage customers. These fees increased to $\$ 6.9$ billion in 2010 from $\$ 6.1$ billion a year ago. These fees include transactional commissions, which are based on the number of transactions executed at the customer's direction, and asset-based fees, which are based on the market value of the customer's assets. Brokerage client assets totaled $\$ 1.2$ trillion at December 31, 2010, up 6\% from a year ago. Commissions and other fees also include fees from investment banking activities including equity and bond underwriting.

Card fees were $\$ 3.7$ billion in 2010, essentially flat from 2009. Legislative and regulatory changes enacted in 2010 caused a reduction in card fee income, which was offset by growth in purchase volume driven by improvements in the economy. The effect of the Credit Card Accountability Responsibility and Disclosure Act of 2009 (the Card Act) on card fees is fully reflected in our 2010 results.

Mortgage banking noninterest income is generated by servicing activities and loan origination/sales activities. This income was $\$ 9.7$ billion in 2010, compared with $\$ 12.0$ billion for 2009. The reduction in mortgage banking noninterest income was primarily driven by a $\$ 2.5$ billion decline in net servicing income, partially offset by a $\$ 160$ million increase in net gains on mortgage origination/sales.

Net servicing income includes both changes in the fair value of mortgage servicing rights (MSRs) during the period as well as changes in the value of derivatives (economic hedges) used to hedge the MSRs. Net servicing income for 2010 included a $\$ 1.5$ billion net MSR valuation gain that was recorded to earnings ( $\$ 3.0$ billion decrease in the fair value of the MSRs offset by a $\$ 4.5$ billion hedge gain) and for 2009 included a $\$ 5.3$ billion net MSR valuation gain ( $\$ 1.5$ billion decrease in the fair value of MSRs offset by a $\$ 6.8$ billion hedge gain). The $\$ 3.8$ billion decline in the net MSR valuation gain results for 2010 compared with 2009 was primarily due to a decline in hedge carry income. See the "Risk Management - Mortgage Banking Interest Rate and Market Risk" section of this Report for a detailed discussion of our MSRs risks and hedging approach. Our portfolio of loans serviced for others was $\$ 1.84$ trillion at December 31, 2010, and $\$ 1.88$ trillion at December 31, 2009. At December 31, 2010, the ratio of MSRs to related loans serviced for others was $0.86 \%$, compared with $0.91 \%$ at December 31, 2009.

Income from loan origination/sale activities was $\$ 6.4$ billion in 2010 compared with $\$ 6.2$ billion for 2009. The slight increase in 2010 was driven by higher margins on loan originations, offset by lower loan origination volume and higher provision for loan repurchase losses. Residential real estate originations were $\$ 386$ billion in 2010 compared with $\$ 420$ billion a year ago and mortgage applications were $\$ 620$ billion in 2010 compared with $\$ 651$ billion in 2009. The $1-4$ family first mortgage unclosed pipeline was $\$ 73$ billion at December 31, 2010, and $\$ 57$ billion at December 31, 2009. For additional detail, see the "Risk Management - Mortgage Banking Interest Rate and Market Risk" section and Note 1 (Summary of Significant Accounting Policies), Note 9 (Mortgage Banking Activities) and Note 16 (Fair Values of Assets and Liabilities) to Financial Statements in this Report.

## Earnings Performance (continued)

Net gains on mortgage loan origination/sales activities include the cost of any additions to the mortgage repurchase liability. Mortgage loans are repurchased from third parties based on standard representations and warranties and early payment default clauses in mortgage sale contracts. Additions to the mortgage repurchase liability that were charged against net gains on mortgage loan origination/sales activities during 2010 totaled $\$ 1.6$ billion ( $\$ 927$ million for 2009), of which $\$ 144$ million (\$302 million for 2009) was related to our estimate of loss content associated with loan sales during the year and \$1.5 billion ( $\$ 625$ million for 2009) was for subsequent increases in estimated losses on prior year's loan sales because of the current economic environment. For additional information about mortgage loan repurchases, see the "Risk Management - Credit Risk Management - Liability for Mortgage Loan Repurchase Losses" section in this Report.

Income from trading activities was $\$ 1.6$ billion in 2010, down from $\$ 2.7$ billion a year ago. This decrease reflects a return to a more normal trading environment from a year ago as well as a continued reduction in risk levels while we continue to prioritize support for our customer-related activities.

Net gains on debt and equity securities totaled $\$ 455$ million for 2010 and $\$ 58$ million for 2009, after other-than-temporary impairment (OTTI) write-downs of $\$ 940$ million for 2010 and $\$ 1.7$ billion for 2009.

Noninterest income of $\$ 42.4$ billion in 2009 represented $48 \%$ of revenue, up from $\$ 16.7$ billion ( $40 \%$ ) in 2008 . The increase in noninterest income as a percentage of revenue was due to a higher percentage of trust and investment fees ( $11 \%$ in 2009, up from $7 \%$ in 2008) with the addition of Wells Fargo Advisors (formerly Wachovia Securities) retail brokerage business, Wachovia wealth management and retirement, and reinsurance businesses, and also due to strong mortgage banking results, primarily from legacy Wells Fargo ( $14 \%$ in 2009, up from 6\% in 2008).

## Noninterest Expense

Table 8: Noninterest Expense

|  | Year ended December 31, |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (in millions) | $\mathbf{2 0 1 0}$ | 2009 | 2008 |
| Salaries | $\mathbf{\$ 1 3 , 8 6 9}$ | $\mathbf{1 3 , 7 5 7}$ | 8,260 |
| Commission and incentive |  |  |  |
| $\quad$ compensation | $\mathbf{8 , 6 9 2}$ | 8,021 | 2,676 |
| Employee benefits | $\mathbf{4 , 6 5 1}$ | 4,689 | 2,004 |
| Equipment | $\mathbf{2 , 6 3 6}$ | 2,506 | 1,357 |
| Net occupancy | $\mathbf{3 , 0 3 0}$ | 3,127 | 1,619 |
| Core deposit and other intangibles | $\mathbf{2 , 1 9 9}$ | 2,577 | 186 |
| FDIC and other deposit |  |  |  |
| $\quad$ assessments | $\mathbf{1 , 1 9 7}$ | 1,849 | 120 |
| Outside professional services | $\mathbf{2 , 3 7 0}$ | 1,982 | 847 |
| Contract services | $\mathbf{1 , 6 4 2}$ | 1,088 | 407 |
| Foreclosed assets | $\mathbf{1 , 5 3 7}$ | 1,071 | 414 |
| Operating losses | $\mathbf{1 , 2 5 8}$ | 875 | 142 |
| Outside data processing | $\mathbf{1 , 0 4 6}$ | 1,027 | 480 |
| Postage, stationery and supplies | $\mathbf{9 4 4}$ | 933 | 556 |
| Travel and entertainment | $\mathbf{7 8 3}$ | 575 | 447 |
| Advertising and promotion | $\mathbf{6 3 0}$ | 572 | 378 |
| Telecommunications | $\mathbf{5 9 6}$ | 610 | 321 |
| Insurance | $\mathbf{4 6 4}$ | 845 | 725 |
| Operating leases | $\mathbf{1 0 9}$ | 227 | 389 |
| All other | $\mathbf{2 , 8 0 3}$ | 2,689 | 1,270 |
| Total | $\mathbf{5 0 , 4 5 6}$ | 49,020 | $\mathbf{2 2 , 5 9 8}$ |

Noninterest expense increased $\$ 1.4$ billion ( $3 \%$ ) in 2010 over 2009, primarily due to merger integration costs, Wells Fargo Financial restructuring costs and a charitable donation to the Wells Fargo Foundation. The increase in 2009 over 2008 was predominantly due to the acquisition of Wachovia, increased staffing and other costs related to problem loan modifications and workouts, special deposit assessments and operating losses.

Merger integration costs totaled $\$ 1.9$ billion in 2010 and $\$ 1.1$ billion in 2009, and primarily contributed to the increases in outside professional and contract services for both years. The acquisition of Wachovia resulted in an expanded geographic platform in our banking businesses and added capabilities in businesses such as retail brokerage, asset management and investment banking. As part of our integration investment to enhance both the short- and long-term benefits to our customers, we added platform team members in the Eastern market to align Wachovia's banking stores with Wells Fargo's sales and service model. We completed the second year of our merger integration, converting 749 Wachovia stores in Alabama, Arizona, California, Georgia, Illinois, Kansas, Mississippi, Nevada, Tennessee and Texas. We migrated major processing systems for credit card, mortgage, trust, and mutual funds. We expect to substantially complete our integration of Wachovia by the end of 2011.

In July 2010, we announced the restructuring of our Wells Fargo Financial consumer finance division, including the closing of 638 Wells Fargo Financial stores, realigning this business into other Wells Fargo business units and transitioning employees into other parts of our organization. The restructuring costs totaled \$161 million, predominantly for severance and store closures.

Commission and incentive compensation expense increased proportionately more than salaries in both 2010 and 2009, due to higher revenues generated by businesses with revenue-based compensation, including the retail securities, brokerage and mortgage businesses.

Federal Deposit Insurance Corporation (FDIC) and other deposit assessments decreased in 2010 from 2009, predominantly due to a midyear 2009 FDIC special assessment of $\$ 565$ million.

Problem loans and foreclosures increased workout-related salaries and foreclosure costs in both 2010 and 2009. Workoutrelated costs were influenced in both years by the higher volume of mortgage loan modifications driven by both federal and our own proprietary loan modification programs designed to help customers stay in their homes. Foreclosure costs have been affected by the high volume of foreclosed properties and the length of time the properties remained in inventory. During 2010, we began to see a decline in nonperforming loans and other indications of improvement in credit quality.

Operating losses increased in 2010 predominantly due to additional litigation accruals.

We continued to support our communities by making a $\$ 400$ million charitable contribution to the Wells Fargo Foundation in 2010, covering three years of estimated future funding.

## Income Tax Expense

The 2010 annual effective tax rate was $33.9 \%$ compared with $30.3 \%$ in 2009 and $18.5 \%$ in 2008. The increase in 2010 was primarily due to the new health care legislation and fewer favorable settlements with tax authorities. The increase in 2009 was primarily due to higher pre-tax earnings and increased tax expense (with a comparable increase in interest income) associated with purchase accounting for leveraged leases, partially offset by higher levels of tax exempt income, tax credits and the impact of changes in our liability for uncertain tax positions. We recognized a net tax benefit of approximately $\$ 150$ million and $\$ 200$ million during the fourth quarter and year-ended December 31, 2009, respectively, primarily related to changes in our uncertain tax positions, due to federal and state income tax settlements.

Effective January 1, 2009, we adopted new accounting guidance that changed the way noncontrolling interests are presented in the income statement such that the consolidated income statement includes amounts from both Wells Fargo interests and the noncontrolling interests. As a result, our effective tax rate is calculated by dividing income tax expense by income before income tax expense less the net income from noncontrolling interests.

## Earnings Performance (continued)

## Operating Segment Results

We define our operating segments by product and customer. In first quarter 2010, we conformed certain funding and allocation methodologies of Wachovia to those of Wells Fargo; in addition integration expense related to mergers other than the Wachovia merger is now included in the segment results. In fourth quarter 2010, we aligned certain lending businesses into Wholesale Banking from Community Banking to reflect our previously
announced restructuring of Wells Fargo Financial. Prior periods have been revised to reflect these changes. Table 9 and the following discussion present our results by operating segment. For a more complete description of our operating segments, including additional financial information and the underlying management accounting process, see Note 23 (Operating Segments) to Financial Statements in this Report.

Table 9: Operating Segment Results - Highlights

| (in billions) |  | Year ended December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Community Banking |  |  | Wholesale Banking |  | Wealth, Brokerage and Retirement |  |
|  |  | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 |
| Revenue | \$ | 54.7 | 60.5 | 22.2 | 20.6 | 11.7 | 10.8 |
| Net income |  | 7.1 | 8.9 | 5.8 | 3.9 | 1.0 | 0.5 |
| Average loans |  | 530.1 | 552.7 | 230.5 | 260.2 | 43.0 | 45.7 |
| Average core deposits |  | 536.4 | 552.8 | 170.0 | 147.3 | 121.2 | 114.2 |

Community Banking offers a complete line of diversified financial products and services for consumers and small businesses including investment, insurance and trust services in 39 states and D.C., and mortgage and home equity loans in all 50 states and D.C. through its Regional Banking and Wells Fargo Home Mortgage business units.

Community Banking reported net income of $\$ 7.1$ billion and revenue of $\$ 54.7$ billion in 2010. Revenue declined from 2009 driven primarily by a decrease in mortgage banking income compared with a record year in 2009 (originations of $\$ 420$ billion in 2009 compared with $\$ 384$ billion in 2010), as well as lower deposit service charges due to changes to Regulation E and the planned reduction in certain liquidating loan portfolios. Core deposits declined due to planned certificates of deposit (CD) run-off; however, we continued to grow low cost deposits. We saw strong growth in the number of consumer and business checking accounts (up $7.5 \%$ and $4.8 \%$, respectively, from December 31, 2009). Noninterest expense was flat from 2009, with Wells Fargo Financial restructuring costs and higher charitable contributions offset by continued expense management and realization of merger synergies. To benefit our customers we continued to add platform team members in regional banking's Eastern markets as we aligned Wachovia banking stores with the Wells Fargo sales and service model. The provision for credit losses decreased $\$ 4.1$ billion from 2009 and credit quality indicators in most of our consumer and commercial loan portfolios were either stable or continued to improve. Net credit losses declined in almost all portfolios and we released $\$ 1.4$ billion in reserves in 2010 compared with a $\$ 2.2$ billion reserve build in 2009.

Wholesale Banking provides financial solutions across the U.S. and globally to middle market and large corporate customers with annual revenue generally in excess of $\$ 20$ million. Products and businesses include commercial banking, investment banking and capital markets, securities investment, government and institutional banking, corporate banking, commercial real estate, treasury management, capital
finance, international, insurance, real estate capital markets, commercial mortgage servicing, corporate trust, equipment finance, asset backed finance, and asset management.

On the strength of increasing credit demands from middle market and international businesses, solid investment banking and capital markets performance, and a modest rebound in commercial mortgages, Wholesale Banking generated earnings of $\$ 5.8$ billion, up $49 \%$ from 2009, with revenue of $\$ 22.2$ billion, up $8 \%$ from 2009. Growth in core deposits, up $15 \%$ from 2009, and the related increase in fees and commissions, helped offset the impact of lower loan balances in 2010. Total noninterest expense increased $5 \%$ as continued focus on expense management helped keep the rate of expense growth below the rate of revenue growth, resulting in an overall operating efficiency ratio of $51 \%$ versus $52 \%$ in 2009. Loan loss rates also improved from 2009 levels, which allowed for a $\$ 561$ million release of the allowance for loan losses in 2010.

Our financial results in 2010 were driven by the performance of our many diverse businesses, including the real estate capital markets group, which re-entered the commercial MBS securitization market with its first deal in three years; investment banking, which helped drive more than $\$ 172$ million of growth in trust and investment fees; commercial mortgage servicing, which capitalized on its strong competitive position to win the servicing rights on more than $70 \%$ of new commercial MBS deals; and commercial real estate, where re-pricing efforts lifted loan portfolio yields 49 basis points to add $\$ 180$ million in revenue growth.

Wholesale Banking's performance was also supported by additional efficiencies created by the merger with Wachovia. Key achievements included funds management group consolidations, leasing and equipment finance system migrations, Commercial Electronic Office ${ }^{(\mathbb{B}}\left(C E O^{(®)}\right)$ access for Wachovia Global Connect customers, and building of treasury product solutions to prepare for full customer migrations in 2011.

Wealth, Brokerage and Retirement provides a full range of financial advisory services to clients using a planning approach to meet each client's needs. Wealth Management provides affluent and high net worth clients with a complete range of wealth management solutions including financial planning, private banking, credit, investment management and trust. Family Wealth meets the unique needs of the ultra high net worth customers. Brokerage serves customers' advisory, brokerage and financial needs as part of one of the largest fullservice brokerage firms in the United States. Retirement is a national leader in providing institutional retirement and trust services (including 401(k) and pension plan record keeping) for businesses, retail retirement solutions for individuals, and reinsurance services for the life insurance industry.

Wealth, Brokerage and Retirement earned net income of $\$ 1.0$ billion in 2010 . Revenue of $\$ 11.7$ billion included a mix of
brokerage commissions, asset-based fees and net interest income. Net interest income growth was dampened by the continued low short-term interest rate environment. Equity market gains helped drive growth in fee income. During 2010 client assets grew 6\% from a year ago, including managed account asset growth of $20 \%$. Deposit balances grew $10 \%$ during 2010. Expenses increased slightly from the prior year due to growth in broker commissions partially offset by the realization of merger synergies during the year and the loss reserve for the auction rate securities (ARS) legal settlement in 2009. The wealth, brokerage and retirement businesses have strengthened partnerships across the Company, working with Community Banking and Wholesale Banking to provide financial solutions for clients.

## Balance Sheet Analysis

During 2010, our total assets grew 1\%, funded by core deposit growth of $2 \%$ and internal capital generation, partially offset by a reduction in our long-term borrowings. As a result of continued soft loan demand, our loans decreased $3 \%$ and most of our asset growth was therefore in more liquid earning assets. However, the strength of our business model continued to produce high rates of internal capital generation as reflected in our improved capital ratios. Tier 1 capital increased to $11.16 \%$ as a percentage of total risk-weighted assets, total capital to $15.01 \%$, Tier 1 leverage to $9.19 \%$ and Tier 1 common equity to $8.30 \%$ at

December 31, 2010, up from $9.25 \%, 13.26 \%, 7.87 \%$ and $6.46 \%$, respectively, at December 31, 2009. At December 31, 2010, core deposits funded $105 \%$ of the loan portfolio, and we have significant capacity to add loans and higher yielding long-term MBS to generate future revenue and earnings growth.

The following discussion provides additional information about the major components of our balance sheet. Information about changes in our asset mix and about our capital is included in the "Earnings Performance - Net Interest Income" and "Capital Management" sections of this Report.

## Securities Available for Sale

## Table 10: Securities Available for Sale - Summary

| (in millions) |  |  |  |  |  |  | ember 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  |  | 2009 |  |  |
|  |  |  Net <br> Cost unrealized <br> gain  |  | $\begin{gathered} \text { Fair } \\ \text { value } \end{gathered}$ | Net  <br> Cost unrealized <br> gain  |  | Fair value |
| Debt securities available for sale | \$ | 160,071 | 7,394 | 167,465 | 162,314 | 4,804 | 167,118 |
| Marketable equity securities |  | 4,258 | 931 | 5,189 | 4,749 | 843 | 5,592 |
| Total securities available for sale | \$ | 164,329 | 8,325 | 172,654 | 167,063 | 5,647 | 172,710 |

Table 10 presents a summary of our securities available-forsale portfolio. Securities available for sale consist of both debt and marketable equity securities. We hold debt securities available for sale primarily for liquidity, interest rate risk management and long-term yield enhancement. Accordingly, this portfolio consists primarily of very liquid, high-quality federal agency debt and privately issued MBS. The total net unrealized gains on securities available for sale were $\$ 8.3$ billion at December 31, 2010, up from net unrealized gains of $\$ 5.6$ billion at December 31, 2009, due to a general decline in long-term yields and narrowing of credit spreads.

We analyze securities for OTTI quarterly, or more often if a potential loss-triggering event occurs. Of the $\$ 692$ million OTTI write-downs in 2010, $\$ 672$ million related to debt securities and $\$ 20$ million to equity securities. For a discussion of our OTTI
accounting policies and underlying considerations and analysis see Note 1 (Summary of Significant Accounting Policies Securities) and Note 5 (Securities Available for Sale) to Financial Statements in this Report.

At December 31, 2010, debt securities available for sale included $\$ 19$ billion of municipal bonds, of which $84 \%$ were rated "A-" or better, based on external, and in some cases internal, ratings. Additionally, some of these bonds are guaranteed against loss by bond insurers. These bonds are predominantly investment grade and were generally underwritten in accordance with our own investment standards prior to the determination to purchase, without relying on the bond insurer's guarantee in making the investment decision. These municipal bonds will continue to be monitored as part of

## Balance Sheet Analysis (continued)

our on-going impairment analysis of our securities available for sale.

The weighted-average expected maturity of debt securities available for sale was 6.1 years at December 31, 2010. Because $69 \%$ of this portfolio is MBS, the expected remaining maturity may differ from contractual maturity because borrowers generally have the right to prepay obligations before the underlying mortgages mature. The estimated effect of a 200 basis point increase or decrease in interest rates on the fair value and the expected remaining maturity of the MBS available for sale are shown in Table 11.

Table 11: Mortgage-Backed Securities

| (in billions) | $\begin{aligned} & \text { Fair } \\ & \text { value } \end{aligned}$ | Net <br> unrealized <br> gain (loss) | Expected remaining maturity (in years) |
| :---: | :---: | :---: | :---: |
| At December 31, 2010 \$ | 115.8 | 5.9 | 4.5 |
| At December 31, 2010, assuming a 200 basis point: |  |  |  |
| Increase in interest rates | 105.8 | (4.1) | 5.7 |
| Decrease in interest rates | 124.3 | 14.4 | 3.3 |

See Note 5 (Securities Available for Sale) to Financial Statements in this Report for securities available for sale by security type.

## Loan Portfolio

Table 12: Loan Portfolios

| (in millions) |  |  |  |  | December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 | 2007 | 2006 |
| Commercial | \$ | 322,058 | 336,465 | 389,964 | 160,282 | 128,731 |
| Consumer |  | 435,209 | 446,305 | 474,866 | 221,913 | 190,385 |
| Total loans | \$ | 757,267 | 782,770 | 864,830 | 382,195 | 319,116 |

Balances decreased during 2010 for nearly all types of loans as demand remained soft in response to economic conditions. Nonstrategic and liquidating loan portfolios decreased by $\$ 26.3$ billion from 2009. Table 12 provides a breakdown by loan portfolio.

A discussion of average loan balances and a comparative detail of average loan balances is included in Table 5 under "Earnings Performance - Net Interest Income" earlier in this Report. Year-end balances and other loan related information are in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Effective June 30, 2010, real estate construction outstanding balances and all other related data include certain commercial real estate (CRE) secured loans acquired from Wachovia previously classified as real estate mortgage. Balances for 2009 and 2008 have been revised to conform with the current presentation.

Table 13 shows contractual loan maturities for selected loan categories and sensitivities of those loans to changes in interest rates.

Table 13: Maturities for Selected Loan Categories

| (in millions) | December 31 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 |  |  |  |  |  |  | 2009 |
|  |  | Within one year | After one year through five years | After <br> five years | Total | Within one year | After one year through five years | After <br> five years | Total |
| Selected loan maturities: |  |  |  |  |  |  |  |  |  |
| Commercial and industrial | \$ | 39,576 | 90,497 | 21,211 | 151,284 | 44,919 | 91,951 | 21,482 | 158,352 |
| Real estate mortgage |  | 27,544 | 44,627 | 27,264 | 99,435 | 25,339 | 42,179 | 30,009 | 97,527 |
| Real estate construction |  | 15,009 | 9,189 | 1,135 | 25,333 | 23,362 | 12,188 | 1,428 | 36,978 |
| Foreign |  | 25,087 | 5,508 | 2,317 | 32,912 | 21,266 | 5,715 | 2,417 | 29,398 |
| Total selected loans | \$ | 107,216 | 149,821 | 51,927 | 308,964 | 114,886 | 152,033 | 55,336 | 322,255 |


| Distribution of loans due <br> after one year to <br> changes in interest rates: <br> Loans at fixed <br> interest rates <br> Loans at floating/variable <br> interest rates |
| :--- |
| Total selected loans |
| $\mathbf{N}$ |
| $\mathbf{2 9 , 8 8 6}$ |

## Deposits

Deposits totaled $\$ 847.9$ billion at December 31, 2010, compared with $\$ 824.0$ billion at December 31, 2009. Table 14 provides additional detail regarding deposits. Comparative detail of average deposit balances is provided in Table 5 under "Earnings Performance - Net Interest Income" earlier in this

Report. Total core deposits were $\$ 798.2$ billion at December 31, 2010, up $\$ 17.5$ billion from $\$ 780.7$ billion at December 31, 2009. We continued to gain new deposit customers and deepen our relationships with existing customers.

Table 14: Deposits


[^2]
## Off-Balance Sheet Arrangements

In the ordinary course of business, we engage in financial transactions that are not recorded in the balance sheet, or may be recorded in the balance sheet in amounts that are different from the full contract or notional amount of the transaction. These transactions are designed to (1) meet the financial needs of customers, (2) manage our credit, market or liquidity risks, (3) diversify our funding sources, and/or (4) optimize capital.

## Off-Balance Sheet Transactions with Unconsolidated Entities

We routinely enter into various types of on- and off-balance sheet transactions with special purpose entities (SPEs), which are corporations, trusts or partnerships that are established for a limited purpose. Historically, the majority of SPEs were formed in connection with securitization transactions. For more information on securitizations, including sales proceeds and cash flows from securitizations, see Note 8 (Securitizations and Variable Interest Entities) to Financial Statements in this Report.

## Newly Consolidated VIE Assets and Liabilities

Effective January 1, 2010, we adopted new consolidation accounting guidance and, accordingly, consolidated certain variable interest entities (VIEs) that were not included in our consolidated financial statements at December 31, 2009. On January 1, 2010, we recorded the assets and liabilities of the newly consolidated VIEs and derecognized our existing interests in those VIEs. We also recorded a $\$ 183$ million increase to beginning retained earnings as a cumulative effect adjustment and recorded a $\$ 173$ million increase to other comprehensive income (OCI).

Table 15 presents the net incremental assets recorded on our balance sheet by structure type upon adoption of new consolidation accounting guidance.

Table 15: Net Incremental Assets Upon Adoption of New Consolidation Accounting Guidance

Incremental
assets as of
(in millions) Jan. 1, 2010

| Structure type: |  |  |
| :--- | ---: | ---: |
| Residential mortgage loans - nonconforming (1) | $\$$ | 11,479 |
| Commercial paper conduit |  | 5,088 |
| Other | 2,002 |  |
| Total | $\$$ | 18,569 |

(1) Represents certain of our residential mortgage loans that are not guaranteed by government-sponsored entities (GSEs) ("nonconforming").

In accordance with the transition provisions of the new consolidation accounting guidance, we initially recorded newly consolidated VIE assets and liabilities on a basis consistent with our accounting for respective assets at their amortized cost basis, except for those VIEs for which the fair value option was elected. The carrying amount for loans approximates the outstanding unpaid principal balance, adjusted for allowance for loan losses. Short-term borrowings and long-term debt approximate the outstanding principal amount due to creditors.

Upon adoption of new consolidation accounting guidance on January 1, 2010, we elected fair value option accounting for certain nonconforming residential mortgage loan securitization VIEs. This election requires us to recognize the VIE's eligible assets and liabilities on the balance sheet at fair value with changes in fair value recognized in earnings.

Such eligible assets and liabilities consisted primarily of loans and long-term debt, respectively. The fair value option was elected for those newly consolidated VIEs for which our interests, prior to January 1,2010 , were predominantly carried at fair value with changes in fair value recorded to earnings. Accordingly, the fair value option was elected to effectively continue fair value accounting through earnings for those interests. Conversely, fair value option was not elected for those newly consolidated VIEs that did not share these characteristics. At January 1, 2010, the fair value for both loans and long-term debt for which the fair value option was elected was $\$ 1.0$ billion each. The incremental impact of electing fair value option (compared to not electing) on the cumulative effect adjustment to retained earnings was an increase of $\$ 15$ million.

## Guarantees and Certain Contingent Arrangements

Guarantees are contracts that contingently require us to make payments to a guaranteed party based on an event or a change in an underlying asset, liability, rate or index. Guarantees are generally in the form of standby letters of credit, securities lending and other indemnifications, liquidity agreements, written put options, recourse obligations, residual value guarantees and contingent consideration.

For more information on guarantees and certain contingent arrangements, see Note 14 (Guarantees and Legal Actions) to Financial Statements in this Report.

## Contractual Obligations

In addition to the contractual commitments and arrangements previously described, which, depending on the nature of the obligation, may or may not require use of our resources, we enter into other contractual obligations in the ordinary course of business, including debt issuances for the funding of operations and leases for premises and equipment.

Table 16 summarizes these contractual obligations as of December 31, 2010, excluding obligations for short-term borrowing arrangements and pension and postretirement benefit plans. More information on those obligations is in Note 12 (Short-Term Borrowings) and Note 19 (Employee Benefits and Other Expenses) to Financial Statements in this Report.

Table 16: Contractual Obligations

| (in millions) | Note(s) to <br> Financial Statements |  | Less than $\qquad$ | $\begin{array}{r} 1-3 \\ \text { years } \end{array}$ | $\begin{array}{r} 3-5 \\ \text { years } \\ \hline \end{array}$ | More than 5 years | Indeterminate maturity | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Contractual payments by period: |  |  |  |  |  |  |  |  |
| Deposits | 11 | \$ | 108,232 | 33,601 | 10,855 | 2,500 | 692,754 (1) | 847,942 |
| Long-term debt (2) | 7,13 |  | 36,223 | 35,529 | 19,585 | 65,646 | - | 156,983 |
| Operating leases | 7 |  | 1,134 | 2,334 | 1,732 | 3,405 | - | 8,605 |
| Unrecognized tax obligations | 20 |  | 22 | - | - | - | 2,630 | 2,652 |
| Commitments to purchase debt securities |  |  | 1,153 | 650 | - | - | , | 1,803 |
| Purchase obligations (3) |  |  | 383 | 278 | 40 | 1 | - | 702 |
| Total contractual obligations |  | \$ | 147,147 | 72,392 | 32,212 | 71,552 | 695,384 | 1,018,687 |

(1) Includes interest-bearing and noninterest-bearing checking, and market rate and other savings accounts.
(2) Includes obligations under capital leases of $\$ 26$ million.
(3) Represents agreements to purchase goods or services.

We are subject to the income tax laws of the U.S., its states and municipalities, and those of the foreign jurisdictions in which we operate. We have various unrecognized tax obligations related to these operations that may require future cash tax payments to various taxing authorities. Because of their uncertain nature, the expected timing and amounts of these payments generally are not reasonably estimable or determinable. We attempt to estimate the amount payable in the next 12 months based on the status of our tax examinations and settlement discussions. See Note 20 (Income Taxes) to Financial Statements in this Report for more information.

We enter into derivatives, which create contractual obligations, as part of our interest rate risk management process for our customers or for other trading activities. See the "Risk Management - Asset/Liability" section and Note 15 (Derivatives) to Financial Statements in this Report for more information.

## Transactions with Related Parties

The Related Party Disclosures topic of the Codification requires disclosure of material related party transactions, other than compensation arrangements, expense allowances and other similar items in the ordinary course of business. We had no related party transactions required to be reported for the years ended December 31, 2010, 2009 and 2008.

## Risk Management

All financial institutions must manage and control a variety of business risks that can significantly affect their financial performance. Key among those are credit, asset/liability and market risk.

## Credit Risk Management

Our credit risk management process is governed centrally, but provides for decentralized management and accountability by our lines of business. Our overall credit process includes comprehensive credit policies, judgmental or statistical credit underwriting, frequent and detailed risk measurement and modeling, extensive credit training programs, and a continual loan review and audit process. In addition, banking regulatory examiners review and perform detailed tests of our credit underwriting, loan administration and allowance processes.

A key to our credit risk management is adhering to a well controlled underwriting process, which we believe is appropriate for the needs of our customers as well as investors who purchase the loans or securities collateralized by the loans. We approve applications and make loans only if we believe the customer has the ability to repay the loan or line of credit according to all its terms. Our underwriting of loans collateralized by residential real property includes appraisals or automated valuation models (AVMs) to support property values. AVMs are computer-based tools used to estimate the market value of homes. AVMs are a lower-cost alternative to appraisals and support valuations of large numbers of properties in a short period of time. AVMs estimate property values based on processing large volumes of market data including market comparables and price trends for local market areas. The primary risk associated with the use of AVMs is that the value of an individual property may vary significantly from the average for the market area. We have processes to periodically validate AVMs and specific risk management guidelines addressing the circumstances when AVMs may be used. Generally AVMs are used in underwriting to support property values on loan originations only where the loan amount is under \$250,000. For underwriting residential property loans of $\$ 250,000$ or more, we require property visitation appraisals by qualified independent appraisers.

We continually evaluate and modify our credit policies to address appropriate levels of risk. Accordingly, from time to time, we designate certain portfolios and loan products as nonstrategic or high risk to limit or cease their continued origination as we actively work to limit losses and reduce our exposures.

Table 17 identifies our non-strategic and liquidating loan portfolios as of December 31, 2010, 2009 and 2008. These portfolios have decreased $32 \%$ since the merger with Wachovia at December 31, 2008, and decreased $19 \%$ from the end of 2009. The portfolios consist primarily of the Pick-a-Pay mortgages portfolio and PCI loans acquired in our acquisition of Wachovia as well as some portfolios from legacy Wells Fargo home equity and Wells Fargo Financial. The legacy Wells Fargo Financial debt consolidation portfolio included $\$ 1.2$ billion and $\$ 1.6$ billion at December 31, 2010 and 2009, respectively, that
was considered prime based on secondary market standards. The remainder is non-prime but was originated with standards to reduce credit risk. These loans were originated through our retail channel with documented income, LTV limits based on credit quality and property characteristics, and risk-based pricing. In addition, the loans were originated without teaser rates, interest-only or negative amortization features. Credit losses in the portfolio have increased in the current economic environment compared with historical levels, but performance has remained similar to prime portfolios in the industry with overall loss rates of $4.15 \%$ in 2010 on the entire portfolio. Analysis of the Pick-a-Pay and the commercial and industrial and CRE domestic PCI portfolios is presented later in this section.

Table 17: Non-Strategic and Liquidating Loan Portfolios

| (in billions) | Outstanding balance December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Commercial and industrial, CRE and foreign PCI loans (1)(2) | \$ | 7.9 | 13.0 | 18.7 |
| Pick-a-Pay mortgage (1) |  | 74.8 | 85.2 | 95.3 |
| Liquidating home equity |  | 6.9 | 8.4 | 10.3 |
| Legacy Wells Fargo Financial indirect auto |  | 6.0 | 11.3 | 18.2 |
| Legacy Wells Fargo Financial debt consolidation (2)(3) |  | 19.0 | 22.4 | 25.3 |
| Other PCI loans (1)(2) |  | 1.1 | 1.7 | 2.5 |
| Total non-strategic and liquidating loan portfolios | \$ | 115.7 | 142.0 | 170.3 |

(1) Net of purchase accounting adjustments related to PCl loans.
(2) These portfolios were designated as non-strategic and liquidating in 2010. Prior periods have been adjusted to reflect this change.
(3) In July 2010, we announced the restructuring of our Wells Fargo Financial division and the exiting of the origination of non-prime portfolio mortgage loans.

Measuring and monitoring our credit risk is an ongoing process that tracks delinquencies, collateral values, FICO scores, economic trends by geographic areas, loan-level risk grading for certain portfolios (typically commercial) and other indications of credit risk. Our credit risk monitoring process is designed to enable early identification of developing risk and to support our determination of an adequate allowance for credit losses. The following analysis reviews the relevant concentrations and certain credit metrics of our significant portfolios. See Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for more analysis and credit metric information.

COMMERCIAL REAL ESTATE (CRE) The CRE portfolio consists of both CRE mortgages and CRE construction loans. The combined CRE loans outstanding totaled $\$ 124.8$ billion at December 31, 2010, or $16 \%$ of total loans. Of the $\$ 124.8$ billion, approximately $\$ 5.8$ billion represents the net balance of PCI CRE loans. CRE construction loans totaled $\$ 25.3$ billion at December 31, 2010, or 3\% of total loans. CRE mortgage loans totaled $\$ 99.4$ billion at December 31, 2010, or $13 \%$ of total loans, of which over $40 \%$ is to owner-occupants, who historically have a low level of default. The portfolio is diversified both geographically and by property type. The largest geographic concentrations are found in California and Florida, which represented $23 \%$ and $11 \%$ of the total CRE portfolio, respectively. By property type, the largest concentrations are office buildings at $23 \%$ and industrial/warehouse at $11 \%$ of the portfolio.

The underwriting of CRE loans primarily focuses on cash flows and creditworthiness, in addition to collateral valuations. To identify and manage newly emerging problem CRE loans, we employ a high level of surveillance and regular customer interaction to understand and manage the risks associated with these assets, including regular loan reviews and appraisal updates. As issues are identified, management is engaged and dedicated workout groups are put in place to manage problem assets. At December 31, 2010, the recorded investment in PCI CRE loans totaled $\$ 5.8$ billion, down from $\$ 12.3$ billion since the Wachovia acquisition at December 31, 2008, reflecting the reduction resulting from loan resolutions and write-downs.

Table 18 summarizes CRE loans by state and property type with the related nonaccrual totals. At December 31, 2010, the highest concentration of total loans by state was $\$ 28.2$ billion in California, more than double the next largest state concentration, and the related nonaccrual loans totaled about $\$ 1.5$ billion, or $5 \%$ of CRE loans in California. Office buildings, at $\$ 28.7$ billion, were the largest property type concentration, more than double the next largest, and the related nonaccrual loans totaled $\$ 1.4$ billion, or $5 \%$ of total CRE loans for office buildings. In aggregate, nonaccrual loans totaled $7 \%$ of the non-PCI outstanding balance at December 31, 2010.

## Risk Management - Credit Risk Management (continued)

Table 18: CRE Loans by State and Property Type


* Less than $1 \%$.
(1) For PCI loans, amounts represent carrying value.
(2) Includes 35 states; no state had loans in excess of $\$ 436$ million
(3) Includes 40 states; no state had loans in excess of $\$ 3.1$ billion.
(4) Includes $\$ 40.0$ billion of loans to owner-occupants where $51 \%$ or more of the property is used in the conduct of their business.


## COMMERCIAL AND INDUSTRIAL LOANS AND LEASE

FINANCING For purposes of portfolio risk management, we aggregate commercial and industrial loans and lease financing according to market segmentation and standard industry codes. Table 19 summarizes commercial and industrial loans and lease financing by industry with the related nonaccrual totals. While this portfolio has experienced deterioration in the current credit cycle, we believe this portfolio has experienced less credit deterioration than our CRE portfolios. For the year ended December 31, 2010, the commercial and industrial loans and lease financing portfolios had (1) a lower percentage of loans 90 days or more past due and still accruing ( $\mathbf{0 . 1 9 \%}$ at year end; $0.24 \%$ for CRE), (2) a lower percentage of nonperforming loans to total loans outstanding ( $2.02 \%$ at year end; $6.33 \%$ for CRE), and (3) a lower loss rate to average total loans ( $1.50 \%$ for the year; $1.67 \%$ for CRE). We believe this portfolio is well underwritten and is diverse in its risk with relatively even concentrations across several industries. A majority of our commercial and industrial loans and lease financing portfolio is secured by short-term liquid assets, such as accounts receivable, inventory and securities, as well as long-lived assets, such as equipment and other business assets. Our credit risk management process for this portfolio primarily focuses on a customer's ability to repay the loan through their cash flow. Generally, the collateral securing this portfolio represents a secondary source of repayment.

Table 19: Commercial and Industrial Loans and Lease Financing by Industry

| (in millions) | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Nonaccrual Outstanding loans balance (1) |  |  |  |
| PCI loans: |  |  |  |  |
| Investors | \$ | - | 111 |  |
| Media |  | - | 107 |  |
| Insurance |  | - | 91 |  |
| Technology |  | - | 65 |  |
| Healthcare |  | - | 47 |  |
| Residential construction |  | - | 41 |  |
| Other |  | - | 256 (2) |  |
| Total PCI loans | \$ | - | 718 |  |
| All other loans: |  |  |  |  |
| Financial institutions | \$ | 167 | 10,468 | 1 |
| Cyclical retailers |  | 67 | 8,804 | 1 |
| Food and beverage |  | 32 | 8,392 | 1 |
| Oil and gas |  | 156 | 8,140 | 1 |
| Healthcare |  | 87 | 7,885 | 1 |
| Transportation |  | 34 | 6,427 |  |
| Industrial equipment |  | 113 | 6,284 |  |
| Real estate - other |  | 90 | 5,713 | * |
| Business services |  | 66 | 5,632 |  |
| Technology |  | 28 | 5,609 |  |
| Investors |  | 114 | 5,326 | * |
| Utilities |  | 107 | 4,793 | * |
| Other |  | 2,260 | 80,187 (3) | 11 |
| Total all other loans | \$ | 3,321 | 163,660 | 22 |
| Total | \$ | 3,321 | 164,378 | 22 |

* Less than $1 \%$.
(1) For PCI loans, amounts represent carrying value.
(2) No other single category had loans in excess of $\$ 35$ million.
(3) No other single category had loans in excess of $\$ 4.6$ billion. The next largest categories included public administration, hotel/restaurant, media, nonresidential construction and securities firms.


## Risk Management - Credit Risk Management (continued)

During the recent credit cycle, we have experienced an increase in requests for extensions of commercial and industrial and CRE loans, which have repayment guarantees. All extensions granted are based on a re-underwriting of the loan and our assessment of the borrower's ability to perform under the agreed-upon terms. At the time of extension, borrowers are generally performing in accordance with the contractual loan terms. Extension terms generally range from six to thirty-six months and may require that the borrower provide additional economic support in the form of partial repayment, amortization or additional collateral or guarantees. In cases where the value of collateral or financial condition of the borrower is insufficient to repay our loan, we may rely upon the support of an outside repayment guarantee in providing the extension. In considering the impairment status of the loan, we evaluate the collateral and future cash flows as well as the anticipated support of any repayment guarantor. When perforrnance under a loan is not reasonably assured, including the performance of the guarantor, we place the loan on nonaccrual status and we charge-off all or a portion of a loan based on the fair value of the collateral securing the loan.

Our ability to seek performance under the guarantee is directly related to the guarantor's creditworthiness, capacity and willingness to perform, which is evaluated on an annual basis, or more frequently as warranted. Our evaluation is based on the most current financial information available and is focused on various key financial metrics, including net worth, leverage, and current and future liquidity. We consider the guarantor's reputation, creditworthiness, and willingness to work with us based on our analysis as well as other lenders' experience with the guarantor. Our assessment of the guarantor's credit strength is reflected in our loan risk ratings for such loans. The loan risk rating is an important factor in our allowance methodology for commercial and industrial and CRE loans.

## REAL ESTATE 1-4 FAMILY FIRST MORTGAGE LOANS The

 concentrations of real estate 1-4 family mortgage loans by state are presented in Table 20. Our real estate 1-4 family mortgage loans to borrowers in California represented approximately 14\% of total loans ( $3 \%$ of this amount were PCI loans from Wachovia) at both December 31, 2010 and 2009, mostly within the larger metropolitan areas, with no single area consisting of more than $3 \%$ of total loans. Changes in real estate values and underlying economic or market conditions for these areas are monitored continuously within our credit risk management process.Some of our real estate 1-4 family mortgage loans (representing first mortgage and home equity products) include an interest-only feature as part of the loan terms. At
December 31, 2010, these loans were approximately $25 \%$ of total loans, compared with $26 \%$ at the end of 2009. Substantially all of these loans are considered to be prime or near prime. We believe we have manageable adjustable-rate mortgage (ARM) reset risk across our Wells Fargo originated and owned mortgage loan portfolios.

Table 20: Real Estate 1-4 Family Mortgage Loans by State

| (in millions) |  | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Real estate 1-4 family first mortgage | Real estate 1-4 family junior lien mortgage | Total real estate 1-4 family mortgage | $\begin{aligned} & \% \text { of } \\ & \text { total } \\ & \text { loans } \end{aligned}$ |
| PCI loans: |  |  |  |  |  |
| California | \$ | 21,630 | 49 | 21,679 | 3 |
| Florida |  | 3,076 | 56 | 3,132 |  |
| New Jersey |  | 1,293 | 36 | 1,329 |  |
| Other (1) |  | 7,246 | 109 | 7,355 |  |
| Total PCI loans | \$ | 33,245 | 250 | 33,495 | 4 |
| All other loans: |  |  |  |  |  |
| California | \$ | 55,794 | 26,612 | 82,406 | 11 |
| Florida |  | 17,296 | 7,782 | 25,078 | 3 |
| New Jersey |  | 8,908 | 6,403 | 15,311 | 2 |
| New York |  | 8,169 | 3,709 | 11,878 | 2 |
| Virginia |  | 6,145 | 4,622 | 10,767 | 1 |
| Pennsylvania |  | 6,233 | 4,066 | 10,299 | 1 |
| North Carolina |  | 5,860 | 3,552 | 9,412 | 1 |
| Texas |  | 6,645 | 1,519 | 8,164 | 1 |
| Georgia |  | 4,886 | 3,472 | 8,358 | 1 |
| Other (2) |  | 77,054 | 34,162 | 111,216 | 15 |
| Total all other loans | \$ | 196,990 | 95,899 | 292,889 | 39 |
| Total | \$ | 230,235 | 96,149 | 326,384 | 43 |

* Less than $1 \%$.
(1) Consists of 45 states; no state had loans in excess of $\$ 759$ million.
(2) Consists of 41 states; no state had loans in excess of $\$ 7.2$ billion. Includes $\$ 15.5$ billion in Government National Mortgage Association (GNMA) pool buyouts.


## PURCHASED CREDIT-IMPAIRED (PCI) LOANS As of

 December 31, 2008, certain of the loans acquired from Wachovia had evidence of credit deterioration since their origination, and it was probable that we would not collect all contractually required principal and interest payments. Such loans identified at the time of the acquisition were accounted for using the measurement provisions for PCI loans. PCI loans were recorded at fair value at the date of acquisition, and the historical allowance for credit losses related to these loans was not carried over.PCl loans were written down to an amount estimated to be collectible. Accordingly, such loans are not classified as nonaccrual, even though they may be contractually past due, because we expect to fully collect the new carrying values of such loans (that is, the new cost basis arising out of our purchase accounting).

A nonaccretable difference was established in purchase accounting for PCI loans to absorb losses expected at that time on those loans. Amounts absorbed by the nonaccretable difference do not affect the income statement or the allowance for credit losses.

Substantially all commercial and industrial, CRE and foreign PCI loans are accounted for as individual loans. Conversely, Pick-a-Pay and other consumer PCI loans have been aggregated into several pools based on common risk characteristics. Each pool is accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows.

Resolutions of loans may include sales of loans to third parties, receipt of payments in settlement with the borrower, or
foreclosure of the collateral. Our policy is to remove an individual loan from a pool based on comparing the amount received from its resolution with its contractual amount. Any difference between these amounts is absorbed by the nonaccretable difference. This removal method assumes that the amount received from resolution approximates pool performance expectations. The remaining accretable yield balance is unaffected and any material change in remaining effective yield caused by this removal method is addressed by our quarterly cash flow evaluation process for each pool. For loans that are resolved by payment in full, there is no release of the nonaccretable difference for the pool because there is no difference between the amount received at resolution and the contractual amount of the loan. Modified PCI loans are not removed from a pool even if those loans would otherwise be deemed troubled debt restructurings (TDRs). Modified PCI loans that are accounted for individually are considered TDRs, and removed from PCI accounting, if there has been a concession granted in excess of the original nonaccretable difference.

During 2010, we recognized in income $\$ 989$ million of nonaccretable difference related to commercial PCI loans due to payoffs and dispositions of these loans. We also transferred $\$ 3.4$ billion from the nonaccretable difference to the accretable yield, of which $\$ 2.4$ billion was due to sustained positive performance in the Pick-a-Pay portfolio evidenced through an increase in expected cash flows. Table 21 provides an analysis of changes in the nonaccretable difference related to principal that is not expected to be collected.

## Table 21: Changes in Nonaccretable Difference for PCI Loans

| (in millions) |  | Commercial | Pick-a-Pay | Other consumer | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at December 31, 2008 | \$ | 10,410 | 26,485 | 4,069 | 40,964 |
| Release of nonaccretable difference due to: |  |  |  |  |  |
| Loans resolved by settlement with borrower (1) |  | (330) | - | - | (330) |
| Loans resolved by sales to third parties (2) |  | (86) | - | (85) | (171) |
| Reclassification to accretable yield for loans with improving cash flows (3) |  | (138) | (27) | (276) | (441) |
| Use of nonaccretable difference due to: |  |  |  |  |  |
| Losses from loan resolutions and write-downs (4) |  | $(4,853)$ | $(10,218)$ | $(2,086)$ | $(17,157)$ |
| Balance at December 31, 2009 |  | 5,003 | 16,240 | 1,622 | 22,865 |
| Release of nonaccretable difference due to: |  |  |  |  |  |
| Loans resolved by settlement with borrower (1) |  | (817) | - | - | (817) |
| Loans resolved by sales to third parties (2) |  | (172) | - | - | (172) |
| Reclassification to accretable yield for loans with improving cash flows (3) |  | (726) | $(2,356)$ | (317) | $(3,399)$ |
| Use of nonaccretable difference due to: |  |  |  |  |  |
| Losses from loan resolutions and write-downs (4) |  | $(1,698)$ | $(2,959)$ | (391) | $(5,048)$ |
| Balance at December 31, 2010 | \$ | 1,590 | 10,925 | 914 | 13,429 |
| (1) Release of the nonaccretable difference for settlement with borrower, on individually accounted PCI loans, increases interest income in the period of settlement. Pick-a-Pay and Other consumer PCI loans do not reflect nonaccretable difference releases due to pool accounting for those loans, which assumes that the amount received approximates the pool performance expectations. |  |  |  |  |  |
| (2) Release of the nonaccretable difference as a result of sales to third parties increases noninterest income in the period of the sale. |  |  |  |  |  |
| (3) Reclassification of nonaccretable difference to accretable yield for loans with increased cash flow estimates will result in increased interest income as a prospective yield adjustment over the remaining life of the loan or pool of loans. |  |  |  |  |  |
| (4) Write-downs to net realizable value of PCI loans are absorbed by the nonaccretable difference wh borrower financial stress exist that indicate there will be a loss of contractually due amounts upon |  | uency (normally of the loan. | 80 days) or o | $r$ indication | severe |

## Risk Management - Credit Risk Management (continued)

Since the Wachovia acquisition, we have released $\$ 5.3$ billion in nonaccretable difference for certain PCI loans and pools of loans, including $\$ 3.8$ billion transferred from the nonaccretable difference to the accretable yield and $\$ 1.5$ billion released through loan resolutions. We have provided $\$ 1.6$ billion in the allowance for credit losses for certain PCI loans or pools of loans that have had loss-related decreases to cash flows expected to be collected. The net result is a $\$ 3.7$ billion improvement in our initial projected losses on all PCI loans.

At December 31, 2010, the allowance for credit losses in excess of nonaccretable difference on certain PCI loans was $\$ 298$ million. The allowance is necessary to absorb decreases in cash flows expected to be collected since acquisition and primarily relates to individual PCI loans. Table 22 analyzes the actual and projected loss results on PCI loans since the acquisition of Wachovia on December 31, 2008, through December 31, 2010.

Table 22: Actual and Projected Loss Results on PCI Loans

| (in millions) | Commercial |  | Pick-a-Pay | Other consumer | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Release of unneeded nonaccretable difference due to: |  |  |  |  |  |
| Loans resolved by settlement with borrower (1) | \$ | 1,147 | - | - | 1,147 |
| Loans resolved by sales to third parties (2) |  | 258 | - | 85 | 343 |
| Reclassification to accretable yield for loans with improving cash flows (3) |  | 864 | 2,383 | 593 | 3,840 |
| Total releases of nonaccretable difference due to better than expected losses |  | 2,269 | 2,383 | 678 | 5,330 |
| Provision for worse than originally expected losses (4) |  | $(1,562)$ | - | (62) | $(1,624)$ |
| Actual and projected losses on PCI loans better than originally expected | \$ | 707 | 2,383 | 616 | 3,706 |

(1) Release of the nonaccretable difference for settiement with borrower, on individually accounted PCI loans, increases interest income in the period of settlement. Pick-a-Pay and Other consumer PCI loans do not reflect nonaccretable difference releases due to pool accounting for those loans, which assumes that the amount received approximates the pool performance expectations.
(2) Release of the nonaccretable difference as a result of sales to third parties increases noninterest income in the period of the sale.
(3) Reclassification of nonaccretable difference to accretable yield for loans with increased cash flow estimates will result in increased interest income as a prospective yield adjustment over the remaining life of the loan or pool of loans.
(4) Provision for additional losses recorded as a charge to income, when it is estimated that the cash flows expected to be collected for a PCI loan or pool of loans have decreased subsequent to the acquisition.

For further detail on PCI loans, see Note 1 (Summary of Significant Accounting Policies - Loans) and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this
Report.

PICK-A-PAY PORTFOLIO The Pick-a-Pay portfolio was one of the consumer residential first mortgage portfolios we acquired from Wachovia. We considered a majority of the Pick-a-Pay loans to be PCI loans.

The Pick-a-Pay portfolio had an outstanding balance of $\$ 84.2$ billion and a carrying value of $\$ 74.8$ billion at December 31, 2010. It is a liquidating portfolio, as Wachovia ceased originating new Pick-a-Pay loans in 2008.

Real estate 1-4 family junior lien mortgages and lines of credit associated with Pick-a-Pay loans are reported in the Home Equity core portfolio. The Pick-a-Pay portfolio includes loans
that offer payment options (Pick-a-Pay option payment loans), loans that were originated without the option payment feature, loans that no longer offer the option feature as a result of our modification efforts since the acquisition, and loans where the customer voluntarily converted to a fixed-rate product. The Pick-a-Pay portfolio is included in the consumer real estate 1-4 family first mortgage class of loans in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report. Table 23 provides balances over time related to the types of loans included in the portfolio.

Table 23: Pick-a-Pay Portfolio - Balances Over Time

(1) Unpaid principal balance includes write-downs taken on loans where severe delinquency (normally 180 days) or other indications of severe borrower financial stress exist that indicate there will be a loss of contractually due amounts upon final resolution of the loan.

PCI loans in the Pick-a-Pay portfolio had an outstanding balance of $\$ 41.9$ billion and a carrying value of $\$ 32.4$ billion at December 31,2010 . The carrying value of the PCI loans is net of remaining purchase accounting write-downs, which reflected their fair value at acquisition. Upon acquisition, we recorded a $\$ 22.4$ billion write-down in purchase accounting on Pick-a-Pay loans that were impaired.

Due to the sustained positive performance observed on the Pick-a-Pay portfolio compared to the original acquisition estimates, we have reclassified $\$ 2.4$ billion from the nonaccretable difference to the accretable yield since the Wachovia merger. This improvement in the lifetime credit outlook for this portfolio is primarily attributable to the significant modification efforts as well as the portfolio's delinquency stabilization. This improvement in the credit outlook is expected to be realized over the remaining life of the portfolio, which is estimated to have a weighted-average life of approximately nine years. The accretable yield percentage at the end of 2010 was $4.54 \%$ compared with $5.34 \%$ at the end of 2009. Fluctuations in the accretable yield are driven by changes in interest rate indices for variable rate PCI loans, prepayment assumptions, and expected principal and interest payments over the estimated life of the portfolio. Changes in the projected timing of cash flow events, including loan liquidations, modifications and short sales, can also affect the accretable yield percentage and the estimated weighted-average life of the portfolio.

Pick-a-Pay option payment loans may be adjustable or fixed rate. They are home mortgages on which the customer has the
option each month to select from among four payment options: (1) a minimum payment as described below, (2) an interest-only payment, (3) a fully amortizing 15-year payment, or (4) a fully amortizing 30-year payment.

The minimum monthly payment for substantially all of our Pick-a-Pay loans is reset annually. The new minimum monthly payment amount usually cannot increase by more than $7.5 \%$ of the then-existing principal and interest payment amount. The minimum payment may not be sufficient to pay the monthly interest due and in those situations a loan on which the customer has made a minimum payment is subject to "negative amortization," where unpaid interest is added to the principal balance of the loan. The amount of interest that has been added to a loan balance is referred to as "deferred interest." Total deferred interest of $\$ 2.7$ billion at December 31, 2010, was down from $\$ 3.7$ billion at December 31, 2009, due to loan modification efforts as well as falling interest rates resulting in the minimum payment option covering the interest and some principal on many loans. At December 31, 2010, approximately $75 \%$ of customers choosing the minimum payment option did not defer interest.

Deferral of interest on a Pick-a-Pay loan may continue as long as the loan balance remains below a pre-defined principal cap, which is based on the percentage that the current loan balance represents to the original loan balance. Loans with an original loan-to-value (LTV) ratio equal to or below $85 \%$ have a cap of $125 \%$ of the original loan balance, and these loans represent substantially all the Pick-a-Pay portfolio. Loans with an original LTV ratio above $85 \%$ have a cap of $110 \%$ of the

## Risk Management - Credit Risk Management (continued)

original loan balance. Most of the Pick-a-Pay loans on which there is a deferred interest balance re-amortize (the monthly payment amount is reset or "recast") on the earlier of the date when the loan balance reaches its principal cap, or the 10-year anniversary of the loan. For a small population of Pick-a-Pay loans, the recast occurs at the five-year anniversary. After a recast, the customers' new payment terms are reset to the amount necessary to repay the balance over the remainder of the original loan term.

Due to the terms of the Pick-a-Pay portfolio, there is little recast risk over the next three years. Based on assumptions of a flat rate environment, if all eligible customers elect the minimum payment option $100 \%$ of the time and no balances prepay, we would expect the following balances of loans to recast based on reaching the principal cap: $\$ 3$ million in 2011, $\$ 4$ million in 2012 and $\$ 32$ million in 2013. In 2010, the amount of loans recast based on reaching the principal cap was $\$ 1$ million. In addition, we would expect the following balances of loans to start fully
amortizing due to reaching their recast anniversary date and also having a payment change at the recast date greater than the annual $7.5 \%$ reset: $\$ 34$ million in 2011, $\$ 69$ million in 2012 and $\$ 275$ million in 2013. In 2010, the amount of loans reaching their recast anniversary date and also having a payment change over the annual $7.5 \%$ reset was $\$ 39$ million.

Table 24 reflects the geographic distribution of the Pick-aPay portfolio broken out between PCI loans and all other loans. In stressed housing markets with declining home prices and increasing delinquencies, the LTV ratio is a useful metric in predicting future real estate $1-4$ family first mortgage loan performance, including potential charge-offs. Because PCI loans were initially recorded at fair value, including write-downs for expected credit losses, the ratio of the carrying value to the current collateral value will be lower compared with the LTV based on the unpaid principal balance. For informational purposes, we have included both ratios in the following table.

## Table 24: Pick-a-Pay Portfolio (1)


(1) The individual states shown in this table represent the top five states based on the total net carrying value of the Pick-a-Pay loans at the beginning of 2010 .
(2) Unpaid principal balance includes write-downs taken on loans where severe delinquency (normally 180 days) or other indications of severe borrower financial stress exist that indicate there will be a loss of contractually due amounts upon final resolution of the loan.
(3) The current LTV ratio is calculated as the unpaid principal balance divided by the collateral value. Collateral values are generally determined using automated valuation models (AVM) and are updated quarterly. AVMs are computer-based tools used to estimate market values of homes based on processing large volumes of market data including market comparables and price trends for local market areas.
(4) Carrying value, which does not reflect the allowance for loan losses, includes remaining purchase accounting adjustments, which, for PCI loans may include the nonaccretabie difference and the accretable yield and, for all other loans, an adjustment to mark the loans to a market vield at date of merger less any subsequent nonaccretaids.

To maximize return and allow flexibility for customers to avoid foreclosure, we have in place several loss mitigation strategies for our Pick-a-Pay loan portfolio. We contact customers who are experiencing difficulty and may in certain cases modify the terms of a loan based on a customer's documented income and other circumstances.

We also have taken steps to work with customers to refinance or restructure their Pick-a-Pay loans into other loan products. For customers at risk, we offer combinations of term extensions of up to 40 years (from 30 years), interest rate reductions, forbearance of principal, and, in geographies with substantial property value declines, we may offer permanent principal reductions.

In 2009, we rolled out the U.S. Treasury Department's Home Affordability Modification Program (HAMP) to the customers in this portfolio. As of December 31, 2010, more than

11,000 HAMP applications were being reviewed by our loan servicing department and more than 7,000 loans have been approved for the HAMP trial modification. We believe a key factor to successful loss mitigation is tailoring the revised loan payment to the customer's sustainable income. We continually reassess our loss mitigation strategies and may adopt additional or different strategies in the future.

In 2010, we completed more than 27,700 proprietary and HAMP loan modifications and have completed more than 80,400 modifications since the Wachovia acquisition, resulting in $\$ 3.7$ billion of principal forgiveness to our customers. The majority of the loan modifications were concentrated in our PCI Pick-a-Pay loan portfolio. Approximately 49,000 modification offers were proactively sent to customers in 2010. As part of the modification process, the loans are re-underwritten, income is documented and the negative amortization feature is eliminated.

Most of the modifications result in material payment reduction to the customer. Because of the write-down of the PCI loans in purchase accounting, our post-merger modifications to PCI Pick-a-Pay loans have not resulted in any modification-related provision for credit losses. To the extent we modify loans not in the PCI Pick-a-Pay portfolio, we may establish an allowance for consumer loans modified in a TDR.

HOME EQUITY PORTFOLIOS The deterioration in specific segments of the legacy Wells Fargo Home Equity portfolios, which began in 2007, required a targeted approach to managing these assets. In fourth quarter 2007, a liquidating portfolio was identified, consisting of home equity loans generated through the wholesale channel not behind a Wells Fargo first mortgage, and home equity loans acquired through correspondents. The liquidating portfolio was $\$ 6.9$ billion at December 31, 2010, compared with $\$ 8.4$ billion at December 31, 2009. The loans in this liquidating portfolio represent less than $1 \%$ of our total loans outstanding at December 31, 2010, and contain some of the highest risk in our $\$ 117.5$ billion Home Equity portfolio, with a loss rate of $10.90 \%$ compared with $3.62 \%$ for the core portfolio.

The loans in the liquidating portfolio are largely concentrated in geographic markets that have experienced the most abrupt and steepest declines in housing prices. The core portfolio was $\$ 110.6$ billion at December 31, 2010, of which $98 \%$ was originated through the retail channel and approximately $19 \%$ of the outstanding balance was in a first lien position. Table 25 includes the credit attributes of the Home Equity portfolios. California loans represent the largest state concentration in each of these portfolios and have experienced among the highest early-term delinquency and loss rates.

Table 25: Home Equity Portfolios (1)

| (in millions) |  | Outstanding balance |  | \% of loans two payments or more past due |  | Loss rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | December 31, |  | December 31, |  | December 31, |  |
|  |  | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 |
| Core portfolio (2) |  |  |  |  |  |  |  |
| California | \$ | 27,850 | 30,264 | $3.30 \%$ | 4.12 | 4.92 | 5.42 |
| Florida |  | 12,036 | 12,038 | 5.46 | 5.48 | 6.13 | 4.73 |
| New Jersey |  | 8,629 | 8,379 | 3.44 | 2.50 | 1.95 | 1.30 |
| Virginia |  | 5,667 | 5,855 | 2.33 | 1.91 | 1.86 | 1.06 |
| Pennsylvania |  | 5,432 | 5,051 | 2.48 | 2.03 | 1.24 | 1.49 |
| Other |  | 50,976 | 53,811 | 2.83 | 2.85 | 3.04 | 2.44 |
| Total |  | 110,590 | 115,398 | 3.24 | 3.35 | 3.62 | 3.28 |
| Liquidating portfolio |  |  |  |  |  |  |  |
| California |  | 2,555 | 3,205 | 6.66 | 8.78 | 15.19 | 16.74 |
| Florida |  | 330 | 408 | 8.85 | 9.45 | 13.72 | 16.90 |
| Arizona |  | 149 | 193 | 6.91 | 10.46 | 20.89 | 18.57 |
| Texas |  | 125 | 154 | 2.02 | 1.94 | 2.81 | 2.56 |
| Minnesota |  | 91 | 108 | 5.39 | 4.15 | 9.57 | 7.58 |
| Other |  | 3,654 | 4,361 | 4.53 | 5.06 | 7.48 | 6.46 |
| Total |  | 6,904 | 8,429 | 5.54 | 6.74 | 10.90 | 11.17 |
| Total core and liquidating portfolios | \$ | 117,494 | 123,827 | 3.37 | 3.58 | 4.08 | 3.88 |

(1) Consists predominantly of real estate 1-4 family junior lien mortgages and first and junior lines of credit secured by real estate, excluding PCI loans.
(2) Includes $\$ 1.7$ billion and $\$ 1.8$ billion at December 31, 2010 and 2009, respectively, associated with the Pick-a-Pay portfolio.

CREDIT CARDS Our credit card portfolio totaled $\$ 22.3$ billion at December 31, 2010, which represented 3\% of our total outstanding loans and was smaller than the credit card portfolios of each of our large bank peers. Delinquencies of 30 days or more were $4.4 \%$ of credit card outstandings at December 31, 2010, down from 5.5\% a year ago. Net charge-offs were $9.7 \%$ for 2010 , down from $10.8 \%$ in 2009, reflecting previous risk mitigation efforts and overall economic improvements.

## Risk Management - Credit Risk Management (continued)

NONACCRUAL LOANS AND OTHER NONPERFORMING ASSETS
Table 26 shows the five-year trend for nonaccrual loans and other NPAs. We generally place loans on nonaccrual status when:

- the full and timely collection of interest or principal becomes uncertain;
- they are 90 days ( 120 days with respect to real estate 1-4 family first and junior lien mort:gages) past due for interest or principal, unless both well-secured and in the process of collection; or
- part of the principal balance has been charged off and no restructuring has occurred.

Note 1 (Summary of Significant Accounting Policies - Loans) to Financial Statements in this Report describes our accounting policy for nonaccrual and impaired loans.

Wachovia nonaccrual loans were virtually eliminated at December 31, 2008 (acquisition date), due to the purchase accounting adjustments. As a result, the rate of growth for nonaccrual loans since acquisition has been higher than it would have been without the PCI loan accounting. The impact of purchase accounting on our credit data will diminish over time. Table 27 summarizes NPAs for each of the four quarters of 2010 and shows a decline in the total balance in fourth quarter 2010 for the first quarter since the acquisition of Wachovia.

Table 26: Nonaccrual Loans and Other Nonperforming Assets

| (in millions) |  |  |  | 2008 | December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |  | 2007 | 2006 |
| Nonaccrual loans: |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 3,213 | 4,397 | 1,253 | 432 | 331 |
| Real estate mortgage |  | 5,227 | 3,696 | 594 | 128 | 105 |
| Real estate construction |  | 2,676 | 3,313 | 989 | 293 | 78 |
| Lease financing |  | 108 | 171 | 92 | 45 | 29 |
| Foreign |  | 127 | 146 | 57 | 45 | 43 |
| Total commercial (1) |  | 11,351 | 11,723 | 2,985 | 943 | 586 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortorge (2) |  | 12,289 | 10,100 | 2,648 | 1,272 | 688 |
| Real estate 1-4 family junior lien mortgage |  | 2,302 | 2,263 | 894 | 280 | 212 |
| Other revolving credit and installment |  | 300 | 332 | 273 | 184 | 180 |
| Total consumer |  | 14,891 | 12,695 | 3,815 | 1,736 | 1,080 |
| Total nonaccrual loans (3)(4) |  | 26,242 | 24,418 | 6,800 | 2,679 | 1,666 |
| As a percentage of total loans |  | 3.47 \% | 3.12 | 0.79 | 0.70 | 0.52 |
| Foreclosed assets: |  |  |  |  |  |  |
| GNMA (5) | \$ | 1,479 | 960 | 667 | 535 | 322 |
| Other |  | 4,530 | 2,199 | 1,526 | 649 | 423 |
| Real estate and other nonaccrual investinents (6) |  | 120 | 62 | 16 | 5 | 5 |
| Total nonaccrual loans and other nonperforming assets | \$ | 32,371 | 27,639 | 9,009 | 3,868 | 2,416 |
| As a percentage of total loans |  | 4.27 \% | 3.53 | 1.04 | 1.01 | 0.76 |

(1) Includes LHFS of $\$ 3$ million and $\$ 27$ million at December 31, 2010 and 2009, respectively
(2) Includes MHFS of $\$ 426$ million, $\$ 339$ million, $\$ 193$ million, $\$ 222$ million, and $\$ 82$ million at December 31, 2010, 2009, 2008, 2007 and 2006, respectively.
(3) Excludes loans acquired from Wachovia that are accounted for as PCI loans because they continue to earn interest income from accretable yield, independent of performance in accordance with their contractual terms
(4) See Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for further information on impaired loans.
(5) Consistent with regulatory reporting requirements, foreclosed real estate securing GNMA loans is classified as nonperforming. Both principal and interest for GNMA loans secured by the foreclosed real estate are collectible because the GNMA loans are insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA)
(6) Includes real estate investments (loans with non-traditional interest terms accounted for as investments) that would be classified as nonaccrual if these assets were recorded as loans, and nonaccrual debt securities.

Table 27: Nonaccrual Loans and Other Nonperforming Assets During 2010


Risk Management - Credit Risk Management (continued)

Total NPAs were $\$ 32.4$ billion ( $4.27 \%$ of total loans) at December 31, 2010, and included $\$ 26.2$ billion of nonaccrual loans and $\$ 6.0$ billion of foreclosecl assets. The growth rate in nonaccrual loans slowed in 2010, peaking in third quarter. Growth occurred in the real estate portfolios (commercial and
residential) which consist of secured loans. Nonaccruals in all other loan portfolios were essentially flat or down year over year. New inflows to nonaccrual loans continued to decline. Table 28 provides an analysis of the changes in nonaccrual loans.

Table 28: Analysis of Changes in Nonaccrual Loans


Typically, changes to nonaccrual loans period-over-period represent inflows for loans that reach a specified past due status, offset by reductions for loans that are charged off, sold, transferred to foreclosed properties, or are no longer classified as nonaccrual because they return to accrual status. We have increased our loan modification activity to assist homeowners and other borrowers in the current difficult economic cycle. Loans are re-underwritten at the time of the modification in accordance with underwriting guidelines established for governmental and proprietary loan modification programs. For an accruing loan that has been modified, if the borrower has demonstrated performance under the previous terms and shows the capacity to continue to perform under the restructured terms, the loan will remain in accruing status. Otherwise, the loan will be placed in a nonaccrual status generally until the borrower has made six consecutive months of payments, or equivalent, inclusive of consecutive payments made prior to modification.

Loss expectations for nonaccrual loans are driven by delinquency rates, default probabilities and severities. While nonaccrual loans are not free of loss content, we believe the estimated loss exposure remaining, in these balances is significantly mitigated by four factors. First, $99 \%$ of consumer nonaccrual loans and $95 \%$ of commercial nonaccrual loans are secured. Second, losses have already been recognized on $52 \%$ of the remaining balance of consumer nonaccruals and commercial nonaccruals have been written down by $\$ 2.6$ billion. Residential nonaccrual loans are written down to net realizable value at 180 days past due, except for loans that go into trial modification prior to becoming 180 days past due, and which are not written down in the trial period (three months) as long as trial payments are being made on time. Third, as of December 31, 2010, $5, \%$ of commercial nonaccrual loans were current on interest. Fourth, the inherent risk of loss
in all nonaccruals is adequately covered by the allowance for loan losses.

Commercial nonaccrual loans, net of write-downs, amounted to $\$ 11.4$ billion at December 31, 2010, compared with $\$ 11.7$ billion a year ago. Consumer nonaccrual loans amounted to $\$ 14.9$ billion at December 31, 2010, compared with $\$ 12.7$ billion a year ago. The $\$ 2.2$ billion increase in nonaccrual consumer loans from a year ago was due to an increase in 1-4 family first mortgage loans. Residential mortgage nonaccrual loans increased largely due to slower disposition and assets brought on the balance sheet upon consolidation of VIEs. Federal government programs, such as HAMP, and Wells Fargo proprietary programs, such as the Company's Pick-a-Pay Mortgage Assistance program, require customers to provide updated documentation, and to demonstrate sustained performance by completing trial payment periods, before the loan can be removed from nonaccrual status. In addition, for loans in foreclosure, many states, including California and Florida, have enacted legislation that significantly increases the time frames to complete the foreclosure process, meaning that loans will remain in nonaccrual status for longer periods. At the conclusion of the foreclosure process, we continue to sell real estate owned in a timely fashion.

When a consumer real estate loan is 120 days past due, we move it to nonaccrual status. When the loan reaches 180 days past due it is our policy to write these loans down to net realizable value, except for modifications in their trial period. Thereafter, we revalue each loan regularly and recognize additional charges if needed. Of the $\$ 14.9$ billion of consumer nonaccrual loans at December 31, 2010, $98 \%$ are secured by real estate and $33 \%$ have a combined LTV (CLTV) ratio of $80 \%$ or below.

Table 29 provides a summary of foreclosed assets.

Table 29: Foreclosed Assets

| (in millions) | $\begin{array}{r} \text { Dec. } 31 \text {, } \\ 2010 \\ \hline \end{array}$ |  | $\begin{array}{r} \text { Sept. 30, } \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { June } 30, \\ 2010 \\ \hline \end{array}$ | $\begin{gathered} \text { Mar. 31, } \\ 2010 \\ \hline \end{gathered}$ | $\begin{array}{r} \text { Dec. } 31, \\ 2009 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GNMA | \$ | 1,479 | 1,492 | 1,344 | 1,111 | 960 |
| PCI loans: |  |  |  |  |  |  |
| Commercial |  | 967 | 1,043 | 940 | 697 | 405 |
| Consumer |  | 1,068 | 1,109 | 722 | 490 | 336 |
| Total PCI loans |  | 2,035 | 2,152 | 1,662 | 1,187 | 741 |
| All other loans: |  |  |  |  |  |  |
| Commercial |  | 1,412 | 1,343 | 1,087 | 820 | 655 |
| Consumer |  | 1,083 | 1,140 | 901 | 963 | 803 |
| Total all other loans |  | 2,495 | 2,483 | 1,988 | 1,783 | 1,458 |
| Total foreclosed assets | \$ | 6,009 | 6,127 | 4,994 | 4,081 | 3,159 |

NPAs at December 31, 2010, included $\$ 1.5$ billion of foreclosed real estate that is FHA insured or VA guaranteed and expected to have little to no loss content, and $\$ 4.5$ billion of foreclosed assets, which have been written down to the value of the underlying collateral. Foreclosed assets increased $\$ 2.9$ billion, or $90 \%$, in 2010 from the prior year. Of this increase, $\$ 1.3$ billion were foreclosed loans from the PCI portfolio that are now recorded as foreclosed assets. At December 31, 2010, substantially all of our foreclosed assets of $\$ 6.0$ billion have been in the portfolio one year or less.

Given our real estate-secured loan concentrations and current economic conditions, we anticipate continuing to hold a high level of NPAs on our balance sheet. The loss content in the nonaccrual loans has been recognized through charge-offs or provided for in the allowance for credit losses at December 31, 2010. The performance of any one loan can be affected by external factors, such as economic or market conditions, or factors affecting a particular borrower. We increased staffing in our workout and collection organizations to ensure troubled borrowers receive the attention and help they need. See the "Risk Management - Allowance for Credit Losses" section in this Report for additional information.

We process foreclosures on a regular basis for the loans we service for others as well as those we hold in our loan portfolio. However, we utilize foreclosure only as a last resort for dealing with borrowers who are experiencing financial hardships. We employ extensive contact and restructuring procedures to attempt to find other solutions for our borrowers, and on average we attempt to contact borrowers over 75 times by phone and nearly 50 times by letter during the period from first delinquency to foreclosure sale.

We employ the same foreclosure procedures for loans we service for others as we use for loans that we hold in our portfolio. We transmit customer and loan data directly from our system of record to outside foreclosure counsel to help ensure the quality of the customer and loan data included in our foreclosure affidavits. We continuously test this process to confirm the proper transmission of the data. Completed foreclosure affidavits that are submitted to the courts are reviewed, signed, and notarized as one of the last steps in a multi-step process intended to comply with applicable law and help ensure the quality of customer and loan data. As previously disclosed, in the course of completing a thorough review of our foreclosure affidavit preparation and execution procedures, we did identify practices where final steps relating to the execution of foreclosure affidavits, as well as some aspects of the notarization process were not adhered to. However, we do not believe that any of these practices led to unwarranted foreclosures. In addition, we have enhanced those procedures to help ensure that foreclosure affidavits are properly prepared, reviewed, and signed.

## Risk Management - Credit Risk Management (continued) <br> TROUBLED DEBT RESTRUCTURINGS (TDRs)

Table 30: Troubled Debt Restructurings (TDRs)

| (in millions) |  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ | $\begin{array}{r} \text { Sept. 30, } \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { June } 30, \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { Mar. 31, } \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { Dec. } 31, \\ 2009 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consumer TDRs: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage | \$ | 11,603 | 10,951 | 9,525 | 7,972 | 6,685 |
| Real estate $1-4$ family junior lien mortgage |  | 1,626 | 1,566 | 1,469 | 1,563 | 1,566 |
| Other revolving credit and installment |  | 778 | 674 | 502 | 310 | 17 |
| Total consumer TDRs |  | 14,007 | 13,191 | 11,496 | 9,845 | 8,268 |
| Commercial TDRs |  | 1,751 | 1,350 | 656 | 386 | 265 |
| Total TDRs | \$ | 15,758 | 14,541 | 12,152 | 10,231 | 8,533 |
| TDRs on nonaccrual status | \$ | 5,185 | 5,177 | 3,877 | 2,738 | 2,289 |
| TDRs on accrual status |  | 10,573 | 9,364 | 8,275 | 7,493 | 6,244 |
| Total TDRs | \$ | 15,758 | 14,541 | 12,152 | 10,231 | 8,533 |

Table 30 provides information regarding the recorded investment of loans modified in TI)Rs. We establish an allowance for loan losses when a lcan is modified in a TDR, which was $\$ 3.9$ billion and $\$ 1.8$ billion at December 31, 2010 and 2009, respectively. Total charge-offs related to loans modified in a TDR were $\$ 812$ million in 2010 and $\$ 479$ million in 2009.

Our nonaccrual policies are gererally the same for all loan types when a restructuring is involved. We underwrite loans at the time of restructuring to determine whether there is sufficient evidence of sustained repayment capacity based on the borrower's documented income, debt to income ratios, and other factors. Any loans lacking sufficient evidence of sustained repayment capacity at the time of modification are charged down to the fair value of the collateral, if applicable. If the borrower has demonstrated performance under the previous terms and the underwriting process shows the capacity to continue to perform under the restructured terms, the loan will remain in accruing status. Otherwise, the loan will be placed in nonaccrual status generally until the borrower demonstrates a sustained period of performance, generally six consecutive months of payments, or equivalent, inclusive of consecutive payments made prior to modification. Loans will also be placed on nonaccrual, and a corresponding charge-off is recorded to the loan balance, if we believe that principal and interest contractually due under the modified agreement will not be collectible.

We do not forgive principal for a majority of our TDRs, but in those situations where principal is forgiven, the entire amount of such principal forgiveness is immediately charged off. When a TDR performs in accordance with its modified terms, the loan either continues to accrue interest (for performing loans), or will return to accrual status after the borrower demonstrates a sustained period of performance.

If interest due on all nonaccrual loans (including loans that were, but are no longer on nonaccrual at year end) had been accrued under the original terms, approximately $\$ 1.3$ billion of interest would have been recorded as income in 2010, compared with $\$ 362$ million recorded as interest income.

LOANS 90 DAYS OR MORE PAST DUE AND STILL ACCRUING Loans included in this category are 90 days or more past due as to interest or principal and still accruing, because they are (1) well-secured and in the process of collection or (2) real estate 1-4 family mortgage loans or consumer loans exempt under regulatory rules from being classified as nonaccrual until later delinquency, usually 120 days past due. PCI loans of $\$ 11.6$ billion at December 31, 2010, and $\$ 16.1$ billion at December 31, 2009, are excluded from this disclosure even though they are 90 days or more contractually past due. These PCI loans are considered to be accruing due to the existence of the accretable yield and not based on consideration given to contractual interest payments.

Non-PCI loans 90 days or more past due and still accruing were $\$ 18.5$ billion at December 31, 2010, and $\$ 22.2$ billion at

December 31, 2009. Those balances include $\$ 14.7$ billion and $\$ 15.3$ billion, respectively, in loans whose repayments are insured by the FHA or guaranteed by the VA.

Excluding these insured/guaranteed loans, loans 90 days or more past due and still accruing at December 31, 2010, were down $\$ 3.1$ billion, or $45 \%$, from December 31, 2009. The decline was due to loss mitigation activities including modifications and increased collection capacity/process improvements, chargeoffs, lower early stage delinquency levels and credit stabilization.

Table 31 reflects loans 90 days or more past due and still accruing excluding the insured/guaranteed loans.

Table 31: Loans 90 Days or More Past Due and Still Accruing (Excluding Insured/Guaranteed Loans)

| (in millions) |  |  |  |  |  | ber 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 | 2007 | 2006 |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 308 | 590 | 218 | 32 | 15 |
| Real estate mortgage |  | 104 | 1,014 | 70 | 10 | 3 |
| Real estate construction |  | 193 | 909 | 250 | 24 | 3 |
| Foreign |  | 22 | 73 | 34 | 52 | 44 |
| Total commercial |  | 627 | 2,586 | 572 | 118 | 65 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage (1) |  | 941 | 1,623 | 883 | 286 | 154 |
| Real estate 1-4 family junior lien mortgage (1) |  | 366 | 515 | 457 | 201 | 63 |
| Credit card |  | 516 | 795 | 687 | 402 | 262 |
| Other revolving credit and installment |  | 1,305 | 1,333 | 1,047 | 552 | 616 |
| Total consumer |  | 3,128 | 4,266 | 3,074 | 1,441 | 1,095 |
| Total | \$ | 3,755 | 6,852 | 3,646 | 1,559 | 1,160 |

(1) Includes MHFS 90 days or more past due and still accruing.

## Risk Management - Credit Risk Management (continued)

NET CHARGE-OFFS

Table 32: Net Charge-offs

| (\$ in millions) | Year ended |  |  | Quarter ended |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | December 31, |  |  | December 31/ |  |  | September 30, |  |  | June 30, |  |  | March 31, |  |  |
|  |  | Net: loan chargeoffs | \% of avg. <br> loans |  | Net loan chargeoffs | $\begin{array}{r} \% \text { of } \\ \text { avg. } \\ \text { loans (1) } \\ \hline \end{array}$ |  | Net loan chargeoffs | $\begin{array}{r} \text { \% of } \\ \text { avg. } \\ \text { loans (1) } \\ \hline \end{array}$ |  | Net loan chargeoffs | $\begin{array}{r} \% \text { of } \\ \text { avg. } \\ \text { loans (1) } \\ \hline \end{array}$ |  | Net loan chargeoffs | $\begin{array}{r} \% \text { of } \\ \text { avg. } \\ \text { loans (1) } \\ \hline \end{array}$ |
| 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| industrial | \$ | 2,348 | 1.57 \% | \$ | 500 | 1.34 \% | \$ | 509 | 1.38 \% | \$ | 689 | 1.87 \% | \$ | 650 | 1.68 \% |
| Real estate mortgage |  | 1.,083 | 1.10 |  | 234 | 0.94 |  | 218 | 0.87 |  | 360 | 1.47 |  | 271 | 1.12 |
| Real estate construction |  | 1.,079 | 3.45 |  | 171 | 2.51 |  | 276 | 3.72 |  | 238 | 2.90 |  | 394 | 4.45 |
| Lease financing |  | 100 | 0.74 |  | 21 | 0.61 |  | 23 | 0.71 |  | 27 | 0.78 |  | 29 | 0.85 |
| Foreign |  | 145 | 0.49 |  | 28 | 0.36 |  | 39 | 0.52 |  | 42 | 0.57 |  | 36 | 0.52 |
| Total commercial |  | 4,755 | 1.47 |  | 954 | 1.19 |  | 1,065 | 1.33 |  | 1,356 | 1.69 |  | 1,380 | 1.68 |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 4,378 | 1.86 |  | 1,024 | 1.77 |  | 1,034 | 1.78 |  | 1,009 | 1.70 |  | 1,311 | 2.17 |
| Real estate 1-4 family junior lien mortgage |  | 4,723 | 4.65 |  | 1,005 | 4.08 |  | 1,085 | 4.30 |  | 1,184 | 4.62 |  | 1,449 | 5.56 |
| Credit card |  | 2,178 | 9.74 |  | 452 | 8.21 |  | 504 | 9.06 |  | 579 | 10.45 |  | 643 | 11.17 |
| Other revolving credit and installment |  | 1,719 | 1.94 |  | 404 | 1.84 |  | 407 | 1.83 |  | 361 | 1.64 |  | 547 | 2.45 |
| Total consumer |  | 12,998 | 2.90 |  | 2,885 | 2.63 |  | 3,030 | 2.72 |  | 3,133 | 2.79 |  | 3,950 | 3.45 |
| Total | \$ | 17,753 | 2.30 \% | \$ | 3,839 | 2.02 \% | \$ | 4,095 | 2.14 \% | \$ | 4,489 | 2.33 \% |  | 5,330 | 2.71 \% |
| 2009 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial and industrial | \$ | -1,11 | 1.72 \% | \$ | 927 | 2.24 \% | \$ | 924 | $2.09 \%$ | \$ | 704 | 1.51 \% | \$ | 556 | 1.15 \% |
| Real estate mortgage |  | 637 | 0.66 |  | 315 | 1.29 |  | 184 | 0.77 |  | 119 | 0.49 |  | 19 | 0.08 |
| Real estate construction |  | 1,047 | 2.56 |  | 409 | 4.23 |  | 274 | 2.67 |  | 259 | 2.48 |  | 105 | 0.99 |
| Lease financing |  | 209 | 1.42 |  | 49 | 1.37 |  | 82 | 2.26 |  | 61 | 1.68 |  | 17 | 0.43 |
| Foreign |  | 197 | 0.64 |  | 46 | 0.62 |  | 60 | 0.79 |  | 46 | 0.61 |  | 45 | 0.56 |
| Total commercial |  | 5.201 | 1.43 |  | 1,746 | 2.02 |  | 1,524 | 1.70 |  | 1,189 | 1.29 |  | 742 | 0.78 |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family junior lien mortgage |  | 4,638 | 4.34 |  | 1,329 | 5.09 |  | 1,291 | 4.85 |  | 1,171 | 4.33 |  | 847 | 3.12 |
| Credit card |  | 2,528 | 10.82 |  | 634 | 10.61 |  | 648 | 10.96 |  | 664 | 11.59 |  | 582 | 10.13 |
| Other revolving credit and installment |  | 2,668 | 2.94 |  | 686 | 3.06 |  | 682 | 3.00 |  | 604 | 2.66 |  | 696 | 3.05 |
| Total consumer |  | 12,967 | 2.82 |  | 3,667 | 3.24 |  | 3,587 | 3.13 |  | 3,197 | 2.77 |  | 2,516 | 2.16 |
| Total | \$ | 18,168 | 2.21 \% | \$ | 5,413 | 2.71 \% | \$ | 5,111 | 2.50 \% | \$ | 4,386 | 2.11 \% | \$ | 3,258 | 1.54 \% |

(1) Quarterly net charge-offs as a percentage of average loans are annualized.

Table 32 presents net charge-offs for the four quarters and full year of 2010 and 2009. Net charge-offs in 2010 were $\$ 17.8$ billion ( $2.30 \%$ of average total loans outstanding) compared with $\$ 18.2$ billion ( $2.21 \%$ ) in 2009. Total net chargeoffs decreased in 2010 in part due to lower average loan balances and as a result of modestly improving economic conditions, aggressive loss mitigation activities aimed at working with our customers through their financial challenges, and a depletion of the pool of the most challenged vintages/relationships in the portfolio. Total net charge-offs decreased each quarter throughout the year from the peak loss level in fourth quarter of 2009. While loss levels remained elevated, the broad-based improvement across the portfolio was an encouraging trend.

Net charge-offs in the $1-4$ family first mortgage portfolio totaled $\$ 4.4$ billion in 2010. Our relatively high quality 1-4 family first mortgage portfolio continued to reflect relatively low loss rates, although until housing prices fully stabilize, these credit losses will continue to remain elevated.

Net charge-offs in the real estate 1-4 family junior lien portfolio were $\$ 4.7$ billion in 2010. Loss levels increased throughout 2009 and peaked in the first quarter of 2010. Loss levels will remain elevated, however, until conditions in the real estate markets improve. More information about the Home Equity portfolio, which includes substantially all of our real estate 1-4 family junior lien mortgage loans, is available in Table 25 in this Report and the related discussion.

Credit card charge-offs decreased $\$ 350$ million to $\$ 2.2$ billion in 2010. Delinquency and loss levels improved in 2010 as the economy showed signs of stabilization.

Commercial and CRE net charge-offs were $\$ 4.8$ billion in 2010 compared with $\$ 5.2$ billion a year ago. Wholesale credit results improved from 2009 as market liquidity and improving market conditions helped stabilize performance results. Increased lending activity in fourth quarter 2010 in the majority of our commercial business lines further supported our belief of a turn in the demand for credit.

ALLOWANCE FOR CREDIT LOSSES The allowance for credit losses, which consists of the allowance for loan losses and the allowance for unfunded credit commitments, is management's estimate of credit losses inherent in the loan portfolio and unfunded credit commitments at the balance sheet date, excluding loans carried at fair value. The detail of the changes in the allowance for credit losses by portfolio segment (including charge-offs and recoveries by loan class) is in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

We employ a disciplined process and methodology to establish our allowance for credit losses each quarter. This process takes into consideration many factors, including historical and forecasted loss trends, loan-level credit quality ratings and loan grade-specific loss factors. The process involves subjective as well as complex judgments. In addition, we review a variety of credit metrics and trends. However, these trends do not solely determine the adequacy of the allowance as we use several analytical tools in determining its adequacy. For additional information on our allowance for credit losses, see the "Critical Accounting Policies - Allowance for Credit Losses" section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

At December 31, 2010, the allowance for loan losses totaled $\$ 23.0$ billion (3.04\% of total loans), compared with $\$ 24.5$ billion (3.13\%), at December 31, 2009. The allowance for credit losses was $\$ 23.5$ billion ( $3.10 \%$ of total loans) at December 31, 2010, and $\$ 25.0$ billion (3.20\%) at December 31, 2009. The allowance for credit losses included $\$ 298$ million and $\$ 333$ million at December 31, 2010 and 2009, respectively, related to PCI loans acquired from Wachovia. The allowance for unfunded credit commitments was $\$ 441$ million and $\$ 515$ million at December 31, 2010 and 2009, respectively. In addition to the allowance for credit losses there was $\$ 13.4$ billion and $\$ 22.9$ billion of nonaccretable difference at December 31, 2010 and 2009, respectively, to absorb losses for PCI loans. For additional information on PCI loans, see the "Risk Management - Credit Risk Management - Purchased Credit-Impaired Loans" section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

The ratio of the allowance for credit losses to total nonaccrual loans was $89 \%$ and $103 \%$ at December 31, 2010 and 2009 , respectively. This ratio may fluctuate significantly from period to period due to such factors as the mix of loan types in the portfolio, borrower credit strength and the value and marketability of collateral. Over half of nonaccrual loans were home mortgages, auto and other consumer loans at December 31, 2010.

The ratio of the allowance for loan losses to annual net charge-offs was $130 \%$ and $135 \%$ at December 31, 2010 and 2009, respectively. The $\$ 1.5$ billion decline in the allowance for loan losses in 2010 reflected lower loan balances and lower levels of inherent credit loss in the portfolio compared with previous year-end levels. When anticipated charge-offs are projected to decline from current levels, this ratio will decrease. As more of the portfolio experiences charge-offs, charge-off levels continue to increase and the remaining portfolio is anticipated to consist of higher quality vintage loans subjected to tightened underwriting standards administered during the downturn in the credit cycle. As charge-off levels peak, we anticipate coverage levels will decrease until charge-off levels return to more normalized levels. This ratio may fluctuate significantly from period to period due to many factors, including general economic conditions, customer credit strength and the marketability of collateral.

Total provision for credit losses was $\$ 15.8$ billion in 2010, $\$ 21.7$ billion in 2009 and $\$ 16.0$ billion in 2008. The 2010 provision was $\$ 2.0$ billion less than credit losses, compared with a provision that was $\$ 3.5$ billion in excess of credit losses in 2009. Absent significant deterioration in the economy, we expect future reductions in the allowance for credit losses.

Primary drivers of the 2010 provision reduction were continued improvement in the consumer portfolios and related loss estimates and improvement in management's view of economic conditions. These drivers were partially offset by an increase in impaired loans and related allowance primarily associated with increased consumer loan modification efforts and a $\$ 693$ million adjustment due to adoption of consolidation accounting guidance on January 1, 2010.

In 2009, the provision of $\$ 21.7$ billion included a provision in excess of credit losses of $\$ 3.5$ billion, which was primarily driven by three factors: (1) deterioration ia economic conditions that increased the projected losses in our commercial portfolios, (2) additional allowance associatec with loan modification programs designed to keep qualifying borrowers in their homes, and (3) the establishment of additional allowance for PCI loans.

In 2008, the provision of $\$ 16.0$ billion included a provision in excess of credit losses of $\$ 8.1$ billion, which included $\$ 3.9$ billion to conform loss emergence coverage periods to the most conservative of legacy Wells Fargo and Wachovia within Federal Financial Institutions Exarnination Council guidelines. The remainder of the allowance build was attributable to higher projected loss rates across the majority of the consumer credit businesses, and some credit deterioration and growth in the wholesale portfolios.

In determining the appropriate allowance attributable to our residential real estate portfolios, the loss rates used in our analysis include the impact of our established loan modification programs. When modifications occur or are probable to occur, our allowance considers the impact: of these modifications, taking into consideration the associated credit cost, including redefaults of modified loans and projected loss severity. The loss content associated with existing and probable loan modifications has been considered in our allowance reserving methodology.

Changes in the allowance reflect changes in statistically derived loss estimates, historical loss experience, current trends in borrower risk and/or general economic activity on portfolio performance, and management's estimate for imprecision and uncertainty.

We believe the allowance for credit losses of $\$ 23.5$ billion was adequate to cover credit losses inherent in the loan portfolio, including unfunded credit commitments, at December 31, 2010. The allowance for credit losses is subject to change and considers existing factors at the time, including economic or market conditions and ongoing internal and external examination processes. Due to the sensitivity of the allowance for credit losses to changes in the economic environment, it is possible that unanticipated economic deterioration would create incremental credit losses not anticipated as of the balance sheet date. Our process for determining the allowance for credit losses is discussed in the "Critical Accounting Policies - Allowance for Credit Losses" section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

LIABILITY FOR MORTGAGE LOAN REPURCHASE LOSSES We sell residential mortgage loans to various parties, including (1) Freddie Mac and Fannie Mae (GSEs) who include the mortgage loans in GSE-guaranteed mortgage securitizations, (2) SPEs that issue private label MBS, and (3) other financial institutions that purchase mortgage loans for investment or private label securitization. In addition, we pool FHA-insured and VAguaranteed mortgage loans that back securities guaranteed by GNMA. We may be required to repurchase these mortgage loans, indemnify the securitization trust, investor or insurer, or reimburse the securitization trust, investor or insurer for credit losses incurred on loans (collectively "repurchase") in the event of a breach of such contractual representations or warranties that is not remedied within a period (usually 90 days or less) after we receive notice of the breach.

We establish mortgage repurchase liabilities related to various representations and warranties that reflect management's estimate of losses for loans for which we could have repurchase obligation, whether or not we currently service those loans, based on a combination of factors. Currently, repurchase demands primarily relate to 2006 through 2008 vintages and to GSE-guaranteed MBS.

During 2010, we continued to experience elevated levels of repurchase activity measured by number of loans, investor repurchase demands and our level of repurchases. We repurchased or reimbursed investors for incurred losses on mortgage loans with balances of $\$ 2.6$ billion. Additionally, in 2010, we negotiated global settlements on pools of mortgage loans of $\$ 675$ million, which effectively eliminates the risk of repurchase on these loans from our outstanding servicing portfolio. We incurred net losses on repurchased loans, investor reimbursements and loan pool global settlements totaling $\$ 1.4$ billion in 2010.

Adjustments made to our mortgage repurchase liability in recent periods have incorporated the increase in repurchase demands, mortgage insurance rescissions, and higher than anticipated losses on repurchased loans that we have experienced. Table 33 provides the number of unresolved repurchase demands and mortgage insurance rescissions. We generally do not have unresolved repurchase demands from the FHA and VA for loans in GNMA-guaranteed securities because those demands are relatively few and we quickly resolve them.

| (\$ in millions) | Government sponsored entities (1) |  |  | Private |  |  | Mortgage insurance $s$ with no demand (2) |  |  | Total |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of loans |  | Original loan balance (3) | Number of loans |  | Original loan balance (3) | Number of loans |  | Original loan balance (3) | Number of loans |  | Original loan balance (3) |
| 2010 |  |  |  |  |  |  |  |  |  |  |  |  |
| December 31 | 6,501 | \$ | 1,467 | 2,899 | \$ | 680 | 3,248 | \$ | 801 | 12,648 | \$ | 2,948 |
| September 30 | 9,887 |  | 2,212 | 3,605 |  | 882 | 3,035 |  | 748 | 16,527 |  | 3,842 |
| June 30 | 12,536 |  | 2,840 | 3,160 |  | 707 | 2,979 |  | 760 | 18,675 |  | 4,307 |
| March 31 | 10,804 |  | 2,499 | 2,320 |  | 519 | 2,843 |  | 737 | 15,967 |  | 3,755 |
| December 31, 2009 | 8,354 |  | 1,911 | 2,929 |  | 886 | 2,965 |  | 859 | 14,248 |  | 3,656 |

(1) Includes repurchase demands on 1,495 loans totaling $\$ 291$ million and 1,536 loans totaling $\$ 322$ million at December 31, 2010, and December 31, 2009, respectively, received from investors on mortgage servicing rights acquired from other originators. We have the right of recourse against the seller for these repurchase demands and would incur a loss only for counterparty risk associated with the seller.
(2) As part of our representations and warranties in our loan sales contracts, we represent that certain loans have mortgage insurance. To the extent the mortgage insurance is rescinded by the mortgage insurer, the lack of insurance may result in a repurchase demand from an investor.
(3) While original loan balance related to these demands is presented above, the establishment of the repurchase reserve is based on a combination of factors, such as our appeals success rates, reimbursement by correspondent and other third party originators, and projected loss severity, which is driven by the difference between the current loan balance and the estimated collateral value less costs to sell the property.

The level of repurchase demands outstanding at December 31, 2010, was down from a year ago in both number of outstanding loans and in total dollar balances as we continued to work through the demands. Customary with industry practice, we have the right of recourse against correspondent lenders with respect to representations and warranties. Of the repurchase demands presented in Table 33, approximately $20 \%$ relate to loans purchased from correspondent lenders. Due primarily to the financial difficulties of some correspondent lenders, we typically recover on average approximately $50 \%$ of losses from these lenders. Historical recovery rates as well as projected lender performance are incorporated in the establishment of our mortgage repurchase liability.

Our liability for repurchases, included in "Accrued expenses and other liabilities" in our consolidated financial statements, was $\$ 1.3$ billion and $\$ 1.0$ billion at December 31, 2010 and 2009, respectively. In 2010, $\$ 1.6$ billion of additions to the liability were recorded, which reduced net gains on mortgage loan origination/sales activities. Our additions to the repurchase liability in 2010 reflect updated assumptions about the losses we expect on repurchases and future demands, particularly on the 2006-2008 vintages.

We believe we have a high quality residential mortgage loan servicing portfolio. Of the $\$ 1.8$ trillion in the residential mortgage loan servicing portfolio at December 31, 2010, $92 \%$ was current, less than $2 \%$ was subprime at origination, and approximately $1 \%$ was home equity securitizations. Our combined delinquency and foreclosure rate on this portfolio was $8.02 \%$ at December 31,2010, compared with $8.96 \%$ at December 31, 2009. In this portfolio 7\% are private securitizations where we originated the loan and therefore have some repurchase risk; $58 \%$ of these loans are from 2005 vintages or earlier (weighted average age of 63 months); $81 \%$ were prime at origination; and approximately $70 \%$ are jumbo loans. The weighted-average LTV as of December 31, 2010, was $72 \%$. In addition, the highest risk segment of these private securitizations are the subprime loans originated in 2006 and 2007. These subprime loans have seller representations and warranties and currently have LTVs close to or exceeding $100 \%$, and represent $8 \%$ of the $7 \%$ private securitization portion of the residential mortgage servicing portfolio. We had only $\$ 114$ million of repurchases related to private securitizations in 2010. Of the servicing portfolio, $4 \%$ is non-agency acquired servicing and $3 \%$ is private whole loan sales. We did not underwrite and securitize the non-agency acquired servicing and therefore we have no obligation on that portion of our servicing portfolio to the investor for any repurchase demands arising from origination practices.

Table 34 summarizes the changes in our mortgage repurchase reserve.

Table 34: Changes in Mortgage Repurchase Liability

| (in millions) | Quarter ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{array}{r} \text { Dec. 31, } \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { Sept. 30, } \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { June 30, } \\ 2010 \\ \hline \end{array}$ | $\begin{array}{r} \text { Mar. 31, } \\ 2010 \\ \hline \end{array}$ | Year ended December 31, |  |
|  |  |  |  |  |  | 2010 | 2009 |
| Balance, beginning of period | \$ | 1,331 | 1,375 | 1,263 | 1,033 | 1,033 | 620 (1) |
| Provision for repurchase losses: |  |  |  |  |  |  |  |
| Loan sales |  | 35 | 29 | 36 | 44 | 144 | 302 |
| Change in estimate - primarily due to credit deterioration |  | 429 | 341 | 346 | 358 | 1,474 | 625 |
| Total additions |  | 464 | 370 | 382 | 402 | 1,618 | 927 |
| Losses |  | (506) | (414) | (270) | (172) | $(1,362)$ | (514) |
| Balance, end of period | \$ | 1,289 | 1,331 | 1,375 | 1,263 | 1,289 | 1,033 |

(1) Reflects purchase accounting refinement:s.

The mortgage repurchase liability of $\$ 1.3$ billion at December 31, 2010, represents our best estimate of the probable loss that we may incur for various representations and warranties in the contractual provisions of our sales of mortgage loans. There may be a range of reasonably possible losses in excess of the estimated liability that cannot be estimated with confidence. Because the level of mortgage loan repurchase losses depends upon economic factors, investor demand strategies and other external conditions that may change over the life of the underlying loans, the level of the liability for mortgage loan repurchase losses is difficult to estimate and requires considerable management judgment. We maintain regular contact with the GSEs and other si;gnificant investors to monitor and address their repurchase demand practices and concerns. For additional information on our repurchase liability, see the "Critical Accounting Policies - Liability for Mortgage Loan Repurchase Losses" section and Note 9 (Mortgage Banking Activities) to Financial Statements in this Report.

The repurchase liability is only applicable to loans we originated and sold with representations and warranties. Most of these loans are included in our servicing portfolio. Our repurchase liability estimate involves consideration of many factors that influence the key assurnptions of what our repurchase volume may be and what loss on average we may incur. Those key assumptions and the sensitivity of the liability to immediate adverse changes in them at December 31, 2010, are presented in Table 35.

Table 35: Mortgage Repurchase Liability Sensitivity/Assumptions

| (in millions) | Mortgage <br> repurchase <br> liability |  |
| :--- | :---: | :---: |
| Balance at December 31, 2010 | $\$$ | 1,289 | | Loss on repurchases (1) |
| :--- |
| Increase in liability from: |
| $10 \%$ higher losses |
| $25 \%$ higher losses |

(1) Represents total estimated average loss rate on repurchased loans, net of recovery from third party originators, based on historical experience and current economic conditions. The average loss rate includes the impact of repurchased loans for which no loss is expected to be realized.

To the extent that economic conditions and the housing market do not recover or future investor repurchase demands and appeals success rates differ from past experience, we could continue to have increased demands and increased loss severity on repurchases, causing future additions to the repurchase liability. However, some of the underwriting standards that were permitted by the GSEs for conforming loans in the 2006 through 2008 vintages, which significantly contributed to recent levels of repurchase demands, were tightened starting in mid to late 2008. Accordingly, we do not expect a similar rate of repurchase requests from the 2009 and prospective vintages, absent deterioration in economic conditions or changes in investor behavior.

RISKS RELATING TO SERVICING ACTIVITIES In addition to servicing loans in our portfolio, we act as servicer and/or master servicer of residential mortgage loans included in GSEguaranteed mortgage securitizations, GNMA-guaranteed mortgage securitizations and private label mortgage securitizations, as well as for unsecuritized loans owned by institutional investors. The loans we service were originated by us or by other mortgage loan originators. As servicer, our primary duties are typically to (1) collect payment due from borrowers, (2) advance certain delinquent payments of principal and interest, (3) maintain and administer any hazard, title or primary mortgage insurance policies relating to the mortgage loans, (4) maintain any required escrow accounts for payment of taxes and insurance and administer escrow payments, and (5) foreclose on defaulted mortgage loans or, to the extent consistent with the documents governing a securitization, consider alternatives to foreclosure, such as loan modifications or short sales. As master servicer, our primary duties are typically to (1) supervise, monitor and oversee the servicing of the mortgage loans by the servicer, (2) consult with each servicer and use reasonable efforts to cause the servicer to observe its servicing obligations, (3) prepare monthly distribution statements to security holders and, if required by the securitization documents, certain periodic reports required to be filed with the Securities and Exchange Commission (SEC), (4) if required by the securitization documents, calculate distributions and loss allocations on the mortgage-backed securities, (5) prepare tax and information returns of the securitization trust, and (6) advance amounts required by non-affiliated servicers who fail to perform their advancing obligations.

Each agreement under which we act as servicer or master servicer generally specifies a standard of responsibility for actions we take in such capacity and provides protection against expenses and liabilities we incur when acting in compliance with the specified standard. For example, most private label securitization agreements under which we act as servicer or master servicer typically provide that the servicer and the master servicer are entitled to indemnification by the securitization trust for taking action or refraining from taking action in good faith or for errors in judgment. However, we are not indemnified, but rather are required to indemnify the securitization trustee, against any failure by us, as servicer or master servicer, to perform our servicing obligations or any of our acts or omissions that involve willful misfeasance, bad faith or gross negligence in the performance of, or reckless disregard of, our duties. In addition, if we commit a material breach of our obligations as servicer or master servicer, we may be subject to termination if the breach is not cured within a specified period following notice, which can generally be given by the securitization trustee or a specified percentage of security holders. Whole loan sale contracts under which we act as servicer generally include similar provisions with respect to our actions as servicer. The standards governing servicing in GSEguaranteed securitizations, and the possible remedies for violations of such standards, vary, and those standards and remedies are determined by servicing guides maintained by the GSEs, contracts between the GSEs and individual servicers and topical guides published by the GSEs from time to time. Such
remedies could include indemnification or repurchase of an affected mortgage loan.

During fourth quarter 2010, we completed our review of our foreclosure procedures related to affidavit preparation and execution. We identified practices where final steps relating to the execution of foreclosure affidavits, as well as some aspects of the notarization process were not adhered to. However, we do not believe that any of these practices led to unwarranted foreclosures. In addition, we have enhanced those procedures to help ensure that foreclosure affidavits are properly prepared, reviewed, and signed.

Any re-execution or redelivery of any documents in connection with foreclosures will involve costs that may not be legally or otherwise reimbursable to us to the extent they relate to securitized mortgage loans. Further, if the validity of any foreclosure action is challenged by a borrower, whether successfully or not, we may incur significant litigation costs, which may not be reimbursable to us to the extent they relate to securitized mortgage loans. In addition, if a court were to overturn a foreclosure due to errors or deficiencies in the foreclosure process, we may have liability to the borrower if the required process was not followed and such failure resulted in damages to the borrower. We could also have liability to a title insurer that insured the title to the property sold in foreclosure. Any such liabilities may not be reimbursable to us to the extent they relate to a securitized mortgage loan.

Other concerns cited within recent press reports are that securitization loan files may be lacking mortgage notes, assignments or other critical documents required to be produced on behalf of the trust. Although we believe that we delivered all documents in accordance with the requirements of each securitization involving our mortgage loans, if any required document with respect to a securitized mortgage loan sold by us is missing or defective, we would be obligated to cure the defect or to repurchase the loan.

Some commentators also have suggested that the common industry practice of recording a mortgage in the name of Mortgage Electronic Registration Systems, Inc. (MERS) creates issues regarding whether a securitization trust has good title to the mortgage loan. MERS is a company that acts as mortgagee of record and as agent for the owner of the related mortgage note. When mortgage notes are assigned, such as between an originator and a securitization trust, the change of ownership is recorded electronically on a register maintained by MERS, which then acts as agent for the new owner. The purpose of MERS is to save borrowers and lenders from having to record assignments of mortgages in county land offices each time ownership of the mortgage note is assigned. Although MERS has been in existence and used for many years, it has recently been suggested by some commentators that having a mortgagee of record that is different from the owner of the mortgage note "breaks the chain of title" and clouds the ownership of the loan. We do not believe that to be the case, and believe that the operative legal principle is that the ownership of a mortgage follows the ownership of the mortgage note, and that a securitization trust should have good title to a mortgage loan if the note is endorsed and delivered to it, regardless of whether MERS is the mortgagee of record or whether an assignment of mortgage is recorded to the trust.

## Risk Management -Asset/Liability Management (continued)

However, in order to foreclose on the mortgage loan, it may be necessary for an assignment of the mortgage to be completed by MERS to the trust, in order to comply with state law requirements governing foreclosure. A delay by a servicer in processing any related assignment of mortgage to the trust could delay foreclosure, with adverse effects to security holders and potential for servicer liability. Our practice is to obtain assignments of mortgages from MERS during the foreclosure process.

The FRB and OCC have completed a joint interagency horizontal examination of foreclosure processing at large mortgage servicers, including Wells Fargo, to evaluate the adequacy of their controls and governance over bank foreclosure processes, including compliance with applicable federal and state law. The OCC and other federal banking regulators are finalizing actions that will incorporate remedial requirements and sanctions with respect to servicers within their relevant jurisdictions for identified deficiencies.

## Asset/Liability Management

Asset/liability management involves the evaluation, monitoring and management of interest rate risk, market risk, liquidity and funding. The Corporate Asset/Liability Management Committee (Corporate ALCO), which oversees these risks and reports periodically to the Finance Committee of the Board of Directors (Board), consists of senior financial and business executives. Each of our principal business groups has its own asset/liability management committee and process linked to the Corporate ALCO process.

INTEREST RATE RISK Interest rate risk, which potentially can have a significant earnings impact, is an integral part of being a financial intermediary. We are subject to interest rate risk because:

- assets and liabilities may mature or reprice at different times (for example, if assets reprice faster than liabilities and interest rates are generally falling, earnings will initially decline);
- assets and liabilities may reprice at the same time but by different amounts (for example, when the general level of interest rates is falling, we may reduce rates paid on checking and savings deposit accounts by an amount that is less than the general decline in market interest rates);
- short-term and long-term market interest rates may change by different amounts (for example, the shape of the yield curve may affect new loan yields and funding costs differently); or
- the remaining maturity of various assets or liabilities may shorten or lengthen as interest rates change (for example, if long-term mortgage interest rates decline sharply, MBS held in the securities available-for-sale portfolio may prepay significantly earlier than anticipated, which could reduce portfolio income).

Interest rates may also have a direct or indirect effect on loan demand, credit losses, mortgage origination volume, the fair value of MSRs and other financial instruments, the value of the pension liability and other items affecting earnings.

We assess interest rate risk by comparing our most likely earnings plan with various earnings simulations using many interest rate scenarios that differ in the direction of interest rate changes, the degree of change over time, the speed of change and the projected shape of the yield curve. For example, as of December 31, 2010, our most recent simulation indicated estimated earnings at risk of approximately $5 \%$ of our most likely earnings plan over the next 12 months using a scenario in which the federal funds rate rises to $4.25 \%$ and the 10 -year Constant Maturity Treasury bond yield rises to $5.10 \%$. Simulation estimates depend on, and will change with, the size and mix of our actual and projected balance sheet at the time of each simulation. Due to timing differences between the quarterly valuation of MSRs and the eventual impact of interest rates on mortgage banking volumes, earnings at risk in any particular quarter could be higher than the average earnings at risk over the 12 -month simulation period, depending on the path of interest rates and on our hedging strategies for MSRs. See the "Risk Management - Mortgage Banking Interest Rate and Market Risk" section in this Report for more information.

We use exchange-traded and over-the-counter (OTC) interest rate derivatives to hedge our interest rate exposures. The notional or contractual amount, credit risk amount and estimated net fair value of these derivatives as of December 31,2010 and 2009 , are presented in Note 15 (Derivatives) to Financial Statements in this Report. We use derivatives for asset/liability management in three main ways:

- to convert a major portion of our long-term fixed-rate debt, which we issue to finance the Company, from fixed-rate payments to floating-rate payments by entering into receive-fixed swaps;
- to convert the cash flows from selected asset and/or liability instruments/portfolios from fixed-rate payments to floating-rate payments or vice versa; and
- to hedge our mortgage origination pipeline, funded mortgage loans and MSRs using interest rate swaps, swaptions, futures, forwards and options.

MORTGAGE BANKING INTEREST RATE AND MARKET RISK We originate, fund and service mortgage loans, which subjects us to various risks, including credit, liquidity and interest rate risks. Based on market conditions and other factors, we reduce credit and liquidity risks by selling or securitizing some or all of the long-term fixed-rate mortgage loans we originate and most of the ARMs we originate. On the other hand, we may hold originated ARMs and fixed-rate mortgage loans in our loan portfolio as an investment for our growing base of core deposits. We determine whether the loans will be held for investment or held for sale at the time of commitment. We may subsequently change our intent to hold loans for investment and sell some or all of our ARMs or fixed-rate mortgages as part of our corporate asset/liability management. We may also acquire and add to our securities available for sale a portion of the securities issued at the time we securitize MHFS.

Notwithstanding the continued downturn in the housing sector, and the continued lack of liquidity in the nonconforming secondary markets, our mortgage banking revenue remained strong, reflecting the complementary origination and servicing
strengths of the business. The secondary market for agencyconforming mortgages functioned well during the year.

Interest rate and market risk can be substantial in the mortgage business. Changes in interest rates may potentially reduce total origination and servicing fees, the value of our residential MSRs measured at fair value, the value of MHFS and the associated income and loss reflected in mortgage banking noninterest income, the income and expense associated with instruments (economic hedges) used to hedge changes in the fair value of MSRs and MHFS, and the value of derivative loan commitments (interest rate "locks") extended to mortgage applicants.

Interest rates affect the amount and timing of origination and servicing fees because consumer demand for new mortgages and the level of refinancing activity are sensitive to changes in mortgage interest rates. Typically, a decline in mortgage interest rates will lead to an increase in mortgage originations and fees and may also lead to an increase in servicing fee income, depending on the level of new loans added to the servicing portfolio and prepayments. Given the time it takes for consumer behavior to fully react to interest rate changes, as well as the time required for processing a new application, providing the commitment, and securitizing and selling the loan, interest rate changes will affect origination and servicing fees with a lag. The amount and timing of the impact on origination and servicing fees will depend on the magnitude, speed and duration of the change in interest rates.

We measure MHFS at fair value for prime MHFS originations for which an active secondary market and readily available market prices exist to reliably support fair value pricing models used for these loans. At December 31, 2008, we measured at fair value similar MHFS acquired from Wachovia. Loan origination fees on these loans are recorded when earned, and related direct loan origination costs are recognized when incurred. We also measure at fair value certain of our other interests held related to residential loan sales and securitizations. We believe fair value measurement for prime MHFS and other interests held, which we hedge with freestanding derivatives (economic hedges) along with our MSRs measured at fair value, reduces certain timing differences and better matches changes in the value of these assets with changes in the value of derivatives used as economic hedges for these assets. During 2009 and 2010, in response to continued secondary market illiquidity, we continued to originate certain prime non-agency loans to be held for investment for the foreseeable future rather than to be held for sale. In addition, in 2010, we have originated certain prime agency-eligible loans to be held for investment as part of our asset/liability management strategy.

We initially measure all of our MSRs at fair value and carry substantially all of them at fair value depending on our strategy for managing interest rate risk. Under this method, the MSRs are recorded at fair value at the time we sell or securitize the related mortgage loans. The carrying value of MSRs carried at fair value reflects changes in fair value at the end of each quarter and changes are included in net servicing income, a component of mortgage banking noninterest income. If the fair value of the MSRs increases, income is recognized; if the fair value of the

MSRs decreases, a loss is recognized. We use a dynamic and sophisticated model to estimate the fair value of our MSRs and periodically benchmark our estimates to independent appraisals. The valuation of MSRs can be highly subjective and involve complex judgments by management about matters that are inherently unpredictable. See "Critical Accounting Policies Valuation of Residential Mortgage Servicing Rights" section of this Report for additional information. Changes in interest rates influence a variety of significant assumptions included in the periodic valuation of MSRs, including prepayment speeds, expected returns and potential risks on the servicing asset portfolio, the value of escrow balances and other servicing valuation elements.

A decline in interest rates generally increases the propensity for refinancing, reduces the expected duration of the servicing portfolio and therefore reduces the estimated fair value of MSRs. This reduction in fair value causes a charge to income for MSRs carried at fair value, net of any gains on free-standing derivatives (economic hedges) used to hedge MSRs. We may choose not to fully hedge all the potential decline in the value of our MSRs resulting from a decline in interest rates because the potential increase in origination/servicing fees in that scenario provides a partial "natural business hedge." An increase in interest rates generally reduces the propensity for refinancing, extends the expected duration of the servicing portfolio and therefore increases the estimated fair value of the MSRs. However, an increase in interest rates can also reduce mortgage loan demand and therefore reduce origination income.

The price risk associated with our MSRs is economically hedged with a combination of highly liquid interest rate forward instruments including mortgage forward contracts, interest rate swaps and interest rate options. All of the instruments included in the hedge are marked to market daily. Because the hedging instruments are traded in highly liquid markets, their prices are readily observable and are fully reflected in each quarter's mark to market. Quarterly MSR hedging results include a combination of directional gain or loss due to market changes as well as any carry income generated. If the economic hedge is effective, its overall directional hedge gain or loss will offset the change in the valuation of the underlying MSR asset. Consistent with our longstanding approach to hedging interest rate risk in the mortgage business, the size of the hedge and the particular combination of forward hedging instruments at any point in time is designed to reduce the volatility of the mortgage business's earnings over various time frames within a range of mortgage interest rates. Because market factors, the composition of the mortgage servicing portfolio and the relationship between the origination and servicing sides of our mortgage business change continually, the types of instruments used in our hedging are reviewed daily and rebalanced based on our evaluation of current market factors and the interest rate risk inherent in our MSRs portfolio. Throughout 2010, our economic hedging strategy generally used forward mortgage purchase contracts that were effective at offsetting the impact of interest rates on the value of the MSR asset.

Mortgage forward contracts are designed to pass the full economics of the underlying reference mortgage securities to the holder of the contract, including both the directional gain or loss
from the forward delivery of the reference securities and the corresponding carry income. Carry income represents the contract's price accretion from the forward delivery price to the current spot price including both the yield earned on the reference securities and the market implied cost of financing during the period. The actual amount of carry income earned on the hedge each quarter will depend on the amount of the underlying asset that is hedged and the particular instruments included in the hedge. The level of carry income is driven by the slope of the yield curve and other market driven supply and demand factors affecting the specific reference securities. A steep yield curve generally produces higher carry income while a flat or inverted yield curve can result in lower or potentially negative carry income. The level of carry income is also affected by the type of instrument used. In general, mortgage forward contracts tend to produce higher carry income than interest rate swap contracts. Carry income is recognized over the life of the mortgage forward as a component of the contract's mark to market gain or loss.

Hedging the various sources of interest rate risk in mortgage banking is a complex process that requires sophisticated modeling and constant monitoring. While we attempt to balance these various aspects of the mortgage business, there are several potential risks to earnings:

- Valuation changes for MSRs associated with interest rate changes are recorded in earnings immediately within the accounting period in which those interest rate changes occur, whereas the impact of those same changes in interest rates on origination and servicing fees occur with a lag and over time. Thus, the mortgage business could be protected from adverse changes in interest rates over a period of time on a cumulative basis but still display large variations in income from one accounting period to the next.
- The degree to which the "natural business hedge" offsets valuation changes for MSRs is imperfect, varies at different points in the interest rate cycle, and depends not just on the direction of interest rates but on the pattern of quarterly interest rate changes.
- Origination volumes, the valuation of MSRs and hedging results and associated costs are also affected by many factors. Such factors include the mix of new business between ARMs and fixed-rate mortgages, the relationship between short-term and long-term interest rates, the degree of volatility in interest rates, the relationship between mortgage interest rates and other interest rate markets, and other interest rate factors. Many of these factors are hard to predict and we may not be able to directly or perfectly hedge their effect.
- While our hedging activities are designed to balance our mortgage banking interest rate risks, the financial instruments we use may not perfectly correlate with the values and income being hedged. For example, the change in the value of ARMs production held for sale from changes in mortgage interest rates may or may not be fully offset by Treasury and LIBOR index-based financial instruments used as economic hedges for such ARMs. Additionally, the hedge-carry income we earn on our economic hedges for the MSRs may not continue if the spread between short-term
and long-term rates decreases, we shift composition of the hedge to more interest rate swaps, or there are other changes in the market for mortgage forwards that affect the implied carry.

The total carrying value of our residential and commercial MSRs was $\$ 15.9$ billion and $\$ 17.1$ billion at December 31, 2010 and 2009, respectively. The weighted-average note rate on our portfolio of loans serviced for others was $5.39 \%$ and $5.66 \%$ at December 31, 2010 and 2009, respectively. Our total MSRs were $0.86 \%$ of mortgage loans serviced for others at December 31, 2010, compared with $0.91 \%$ at December 31, 2009.

As part of our mortgage banking activities, we enter into commitments to fund residential mortgage loans at specified times in the future. A mortgage loan commitment is an interest rate lock that binds us to lend funds to a potential borrower at a specified interest rate and within a specified period of time, generally up to 60 days after inception of the rate lock. These loan commitments are derivative loan commitments if the loans that will result from the exercise of the commitments will be held for sale. These derivative loan commitments are recognized at fair value in the balance sheet with changes in their fair values recorded as part of mortgage banking noninterest income. The fair value of these commitments include, at inception and during the life of the loan commitment, the expected net future cash flows related to the associated servicing of the loan as part of the fair value measurement of derivative loan commitments. Changes subsequent to inception are based on changes in fair value of the underlying loan resulting from the exercise of the commitment and changes in the probability that the loan will not fund within the terms of the commitment, referred to as a fallout factor. The value of the underlying loan commitment is affected primarily by changes in interest rates and the passage of time.

Outstanding derivative loan commitments expose us to the risk that the price of the mortgage loans underlying the commitments might decline due to increases in mortgage interest rates from inception of the rate lock to the funding of the loan. To minimize this risk, we employ forwards and options, Eurodollar futures and options, and Treasury futures, forwards and options contracts as economic hedges against the potential decreases in the values of the loans. We expect that these derivative financial instruments will experience changes in fair value that will either fully or partially offset the changes in fair value of the derivative loan commitments. However, changes in investor demand, such as concerns about credit risk, can also cause changes in the spread relationships between underlying loan value and the derivative financial instruments that cannot be hedged.

MARKET RISK - TRADING ACTIVITIES From a market risk perspective, our net income is exposed to changes in interest rates, credit spreads, foreign exchange rates, equity and commodity prices and their implied volatilities. The primary purpose of our trading businesses is to accommodate customers in the management of their market price risks. Also, we take positions based on market expectations or to benefit from price
differences between financial instruments and markets, subject to risk limits established and monitored by Corporate ALCO. All securities, foreign exchange transactions, commodity transactions and derivatives used in our trading businesses are carried at fair value. The Institutional Risk Committee establishes and monitors counterparty risk limits. The credit risk amount and estimated net fair value of all customer accommodation derivatives at December 31, 2010 and 2009 are included in Note 15 (Derivatives) to Financial Statements in this Report. Open, "at risk" positions for all trading businesses are monitored by Corporate ALCO.

The standardized approach for monitoring and reporting market risk for the trading activities consists of value-at-risk (VaR) metrics complemented with factor analysis and stress testing. VaR measures the worst expected loss over a given time interval and within a given confidence interval. We measure and report daily VaR at a $99 \%$ confidence interval based on actual changes in rates and prices over the past 250 trading days. The analysis captures all financial instruments that are considered trading positions. The average one-day VaR throughout 2010 was $\$ 32$ million, with a lower bound of $\$ 22$ million and an upper bound of $\$ 52$ million. The average VaR for fourth quarter 2010 was $\$ 30$ million, with a lower bound of $\$ 22$ million and an upper bound of $\$ 38$ million.

MARKET RISK - EQUITY MARKETS We are directly and indirectly affected by changes in the equity markets. We make and manage direct equity investments in start-up businesses, emerging growth companies, management buy-outs, acquisitions and corporate recapitalizations. We also invest in non-affiliated funds that make similar private equity investments. These private equity investments are made within capital allocations approved by management and the Board. The Board's policy is to review business developments, key risks and historical returns for the private equity investment portfolio at least annually. Management reviews the valuations of these investments at least quarterly and assesses them for possible OTTI. For nonmarketable investments, the analysis is based on facts and circumstances of each individual investment and the expectations for that investment's cash flows and capital needs, the viability of its business model and our exit strategy.
Nonmarketable investments include private equity investments accounted for under the cost method and equity method. Private equity investments are subject to OTTI. Principal investments are carried at fair value with net unrealized gains and losses reported in noninterest income.

As part of our business to support our customers, we trade public equities, listed/OTC equity derivatives and convertible bonds. We have risk mandates that govern these activities. We also have marketable equity securities in the securities available-for-sale portfolio, including securities relating to our venture capital activities. We manage these investments within capital risk limits approved by management and the Board and monitored by Corporate ALCO. Gains and losses on these securities are recognized in net income when realized and periodically include OTTI charges.

Changes in equity market prices may also indirectly affect our net income by affecting (1) the value of third party assets under management and, hence, fee income, (2) particular borrowers, whose ability to repay principal and/or interest may be affected by the stock market, or (3) brokerage activity, related commission income and other business activities. Each business line monitors and manages these indirect risks.

Table 36 provides information regarding our marketable and nonmarketable equity investments.

Table 36: Marketable and Nonmarketable Equity Investments

| (in millions) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Nonmarketable equity investments: |  |  |  |
| Private equity investments: |  |  |  |
| Cost method | \$ | 3,240 | 3,808 |
| Equity method |  | 7,624 | 5,138 |
| Federal bank stock |  | 5,254 | 5,985 |
| Principal investments |  | 305 | 1,423 |
| Total nonmarketable equity investments (1) | \$ | 16,423 | 16,354 |
| Marketable equity securities: |  |  |  |
| Cost | \$ | 4,258 | 4,749 |
| Net unrealized gains |  | 931 | 843 |
| Total marketable equity securities (2) | \$ | 5,189 | 5,592 |

(1) Included in other assets on the balance sheet. See Note 7 (Premises, Equipment, Lease Commitments and Other Assets) to Financial Statements in this Report for additional information.
(2) Included in securities available for sale. See Note 5 (Securities Available for Sale) to Financial Statements in this Report for additional information.

## Risk Management -Asset/Liability Management (continued)

LIQUIDITY AND FUNDING The objective of effective liquidity management is to ensure that we can meet customer loan requests, customer deposit maturities/withdrawals and other cash commitments efficiently under both normal operating conditions and under unpredictable circumstances of industry or market stress. To achieve this objective, the Corporate ALCO establishes and monitors liquidity guidelines that require sufficient asset-based liquidity to cover potential funding requirements and to avoid over-dependence on volatile, less reliable funding markets. We set these guidelines for both the consolidated balance sheet and for the Parent to ensure that the Parent is a source of strength for its regulated, deposit-taking banking subsidiaries.

Unencumbered debt and equity securities in the securities available-for-sale portfolio provide asset liquidity, in addition to the immediately liquid resources of cash and due from banks and federal funds sold, securities purchased under resale agreements and other short-term investments. The weightedaverage expected remaining maturity of the debt securities within this portfolio was 6.1 years at December 31, 2010. Of the $\$ 160.1$ billion (cost basis) of debt securities in this portfolio at December 31, 2010, $\$ 32.6$ billion ( $20 \%$ ) is expected to mature or be prepaid in 2011 and an additional \$20.4 billion (13\%) in 2012. Asset liquidity is further enhanced by our ability to sell or securitize loans in secondary markets and to pledge loans to access secured borrowing facilities through the Federal Home Loan Banks (FHLB) and the FRB. In 2010, we sold mortgage loans of $\$ 363$ billion. The amount of mortgage loans and other consumer loans available to be sold, securitized or pledged was approximately $\$ 236$ billion at December 31, 2010.

Core customer deposits have historically provided a sizeable source of relatively stable and low-cost funds. Average core deposits funded $62.9 \%$ and $60.4 \%$ of average total assets in 2010 and 2009, respectively.

Additional funding is provided by long-term debt (including trust preferred securities), other foreign deposits, and shortterm borrowings. Long-term debt averaged $\$ 185.4$ billion in 2010 and $\$ 231.8$ billion in 2009. Short-term borrowings averaged $\$ 46.8$ billion in 2010 and $\$ 52.0$ billion in 2009.

We anticipate making capital expenditures of approximately $\$ 1.5$ billion in 2011 for our stores, relocation and remodeling of our facilities, and routine replacenent of furniture, equipment and servers. We fund expenditures from various sources, including retained earnings and borrowings.

Liquidity is also available through our ability to raise funds in a variety of domestic and international money and capital markets. We access capital markets for long-term funding through issuances of registered debt securities, private placements and asset-backed secured funding. Investors in the long-term capital markets generally will consider, among other factors, a company's debt rating in making investment decisions. Rating agencies base their ratings on many quantitative and qualitative factors, including capital adequacy, liquidity, asset quality, business mix, the level and quality of earnings, and rating agency assumptions regarding the probability and extent of Federal financial assistance or support for certain large financial institutions. Adverse changes in these factors could result in a reduction of our credit rating; however, a reduction in
credit rating would not cause us to violate any of our debt covenants. See the "Risk Factors" section of this Report for additional information regarding recent legislative developments and our credit ratings.

We continue to evaluate the potential impact on liquidity management of regulatory proposals, including Basel III and those required under the Dodd-Frank Act, as they move closer to the final rule-making process.

Parent Under SEC rules, the Parent is classified as a "wellknown seasoned issuer," which allows it to file a registration statement that does not have a limit on issuance capacity. "Wellknown seasoned issuers" generally include those companies with a public float of common equity of at least $\$ 700$ million or those companies that have issued at least $\$ 1$ billion in aggregate principal amount of non-convertible securities, other than common equity, in the last three years. In June 2009, the Parent filed a registration statement with the SEC for the issuance of senior and subordinated notes, preferred stock and other securities. The Parent's ability to issue debt and other securities under this registration statement is limited by the debt issuance authority granted by the Board. The Parent is currently authorized by the Board to issue $\$ 60$ billion in outstanding short-term debt and $\$ 170$ billion in outstanding long-term debt. During 2010, the Parent issued \$1.3 billion in non-guaranteed registered senior notes. In February 2011, the Parent remarketed $\$ 2.5$ billion of junior subordinated notes in connection with Wachovia's 2006 issuance of $5.80 \%$ Fixed-to-floating rate Wachovia Income Trust hybrid securities. The junior subordinated notes were exchanged with Wells Fargo for newly issued senior notes.

The proceeds from securities issued in 2010 were used for general corporate purposes, and we expect that the proceeds from securities issued in the future will also be used for the same purposes. The Parent also issues commercial paper from time to time, subject to its short-term debt limit.

Table 37 provides information regarding the Parent's medium-term note (MTN) programs. The Parent may issue senior and subordinated debt securities under Series I \& J, and the European and Australian programmes. Under Series K, the Parent may issue senior debt securities linked to one or more indices.

## Table 37: Medium-Term Note (MTN) Programs

| (in billions) | Date <br> established | December 31, 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Debt issuance authority | Available for issuance |
| MTN program: |  |  |  |  |
| Series I \& J (1) | August 2009 | \$ | 25.0 | 21.8 |
| Series K (1) | April 2010 |  | 25.0 | 24.7 |
| European (2) | December 2009 |  | 25.0 | 25.0 |
| Australian (2)(3) | June 2005 |  | 10.0 | 6.8 |

(1) SEC registered.
(2) Not registered with the SEC. May not be offered in the United States without applicable exemptions from registration. The Australian MTN amounts are presented in Australian dollars.
(3) As amended in October 2005 and March 2010.

Wells Fargo Bank, N.A. Wells Fargo Bank, N.A. is authorized by its board of directors to issue $\$ 100$ billion in outstanding short-term debt and $\$ 125$ billion in outstanding long-term debt. In December 2007, Wells Fargo Bank, N.A. established a $\$ 100$ billion bank note program under which, subject to any other debt outstanding under the limits described above, it may issue $\$ 50$ billion in outstanding short-term senior notes and $\$ 50$ billion in long-term senior or subordinated notes. At December 31, 2010, Wells Fargo Bank, N.A. had remaining issuance capacity on the bank note program of $\$ 50$ billion in short-term senior notes and $\$ 50$ billion in long-term senior or subordinated notes. Securities are issued under this program as private placements in accordance with Office of the Comptroller of the Currency (OCC) regulations.

Wells Fargo Financial Canada Corporation In January 2010, Wells Fargo Financial Canada Corporation (WFFCC), an indirect wholly owned Canadian subsidiary of the Parent, qualified with the Canadian provincial securities commissions CAD $\$ 7.0$ billion in medium-term notes for distribution from time to time in Canada. At December 31, 2010, CAD $\$ 7.0$ billion remained available for future issuance. All medium-term notes issued by WFFCC are unconditionally guaranteed by the Parent.

FEDERAL HOME LOAN BANK MEMBERSHIP We are a member of the Federal Home Loan Banks based in Dallas, Des Moines and San Francisco (collectively, the FHLBs). Each member of each of the FHLBs is required to maintain a minimum investment in capital stock of the applicable FHLB. The board of directors of each FHLB can increase the minimum investment requirements in the event it has concluded that additional capital is required to allow it to meet its own regulatory capital requirements. Any increase in the minimum investment requirements outside of specified ranges requires the approval of the Federal Housing Finance Board. Because the extent of any obligation to increase our investment in any of the FHLBs depends entirely upon the occurrence of a future event, potential future payments to the FHLBs are not determinable.

## Capital Management

We have an active program for managing stockholders' equity and regulatory capital and we maintain a comprehensive process for assessing the Company's overall capital adequacy. We generate capital internally primarily through the retention of earnings net of dividends. Our objective is to maintain capital levels at the Company and its bank subsidiaries above the regulatory "well-capitalized" thresholds by an amount commensurate with our risk profile. Our potential sources of stockholders' equity include retained earnings and issuances of common and preferred stock. Retained earnings increased $\$ 10.4$ billion from December 31, 2009, predominantly from Wells Fargo net income of $\$ 12.4$ billion, less common and preferred dividends of $\$ 1.8$ billion. During 2010, we issued approximately 87 million shares of common stock, with net proceeds of $\$ 1.4$ billion, including 28 million shares during the period under various employee benefit (including our employee stock option plan) and director plans, as well as under our dividend reinvestment and direct stock purchase programs.

On April 29, 2010, following stockholder approval, the Company amended its certificate of incorporation to provide for an increase in the number of shares of the Company's common stock authorized for issuance from 6 billion to 9 billion.

From time to time the Board authorizes the Company to repurchase shares of our common stock. Although we announce when the Board authorizes share repurchases, we typically do not give any public notice before we repurchase our shares. Various factors determine the amount and timing of our share repurchases, including our capital requirements, the number of shares we expect to issue for acquisitions and employee benefit plans, market conditions (including the trading price of our stock), and regulatory and legal considerations. The FRB published clarifying supervisory guidance in first quarter 2009 and amended in December 2009, SR 09-4 Applying Supervisory Guidance and Regulations on the Payment of Dividends, Stock Redemptions, and Stock Repurchases at Bank Holding Companies, pertaining to the FRB's criteria, assessment and approval process for reductions in capital. As with all 19 participants in the FRB's Supervisory Capital Assessment Program (SCAP), under this supervisory letter, before repurchasing our common shares, we must consult with the FRB staff and demonstrate that the proposed actions are consistent with the existing supervisory guidance, including demonstrating that our internal capital assessment process is consistent with the complexity of our activities and risk profile. In 2008, the Board authorized the repurchase of up to 25 million additional shares of our outstanding common stock. During 2010, we repurchased 3 million shares of our common stock, all from our employee benefit plans. A.t December 31, 2010, the total remaining common stock repurchase authority from the 2008 authorization was approximately 3 million shares.

Historically, our policy has been to repurchase shares under the "safe harbor" conditions of Rule 10b-18 of the Securities Exchange Act of 1934 including a limitation on the daily volume of repurchases. Rule 10b-18 imposis an additional daily volume limitation on share repurchases during a pending merger or acquisition in which shares of our stock will constitute some or
all of the consideration. Our management may determine that during a pending stock merger or acquisition when the safe harbor would otherwise be available, it is in our best interest to repurchase shares in excess of this additional daily volume limitation. In such cases, we intend to repurchase shares in compliance with the other conditions of the safe harbor, including the standing daily volume limitation that applies whether or not there is a pending stock merger or acquisition.

In connection with our participation in the TARP Capital Purchase Program (CPP), we issued to the U.S. Treasury Department warrants to purchase $110,261,688$ shares of our common stock with an exercise price of $\$ 34.01$ per share expiring on October 28, 2018. On May 26, 2010, in an auction by the U.S. Treasury, we purchased $70,165,963$ of the warrants at a price of $\$ 7.70$ per warrant. In addition, we purchased 651,244 warrants from the open market throughout the year. At December 31, 2010, 39,444,481 warrants were outstanding and exercisable. In June 2010, the Board authorized the purchase of up to $\$ 1$ billion of the warrants, including the warrants purchased in the auction. As of December 31, 2010, $\$ 455$ million of that authority remained. Depending on market conditions, we may purchase from time to time additional warrants and/or our outstanding debt securities in privately negotiated or open market transactions, by tender offer or otherwise.

The Company and each of our subsidiary banks are subject to various regulatory capital adequacy requirements administered by the FRB and the OCC. Risk-based capital (RBC) guidelines establish a risk-adjusted ratio relating capital to different categories of assets and off-balance sheet exposures. At December 31, 2010, the Company and each of our subsidiary banks were "well capitalized" under applicable regulatory capital adequacy guidelines. See Note 25 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report for additional information.

Current regulatory RBC rules are based primarily on broad credit-risk considerations and limited market-related risks, but do not take into account other types of risk a financial company may be exposed to. Our capital adequacy assessment process contemplates a wide range of risks that the Company is exposed to and also takes into consideration our performance under a variety of economic conditions, as well as regulatory expectations and guidance, rating agency viewpoints and the view of capital market participants.

Wells Fargo was a participant in the FRB's Capital Plan Review in December 2010. We submitted a Capital Plan Review including proposed future dividends and share repurchase programs to the FRB on January 7, 2011. We cannot guarantee whether or when the FRB will approve our Capital Plan Review or what other conditions the FRB may impose on us in order to increase our common stock dividend or repurchase shares.

In July 2009, the Basel Committee on Bank Supervision published an additional set of international guidelines for review known as Basel III and finalized these guidelines in December 2010. The additional guidelines were developed in response to the financial crisis of 2009 and 2010 and address many of the weaknesses identified in the banking sector as contributing to
the crisis including excessive leverage, inadequate and low quality capital and insufficient liquidity buffers. The U.S. regulatory bodies are reviewing the final international standards and final U.S. rulemaking is expected to be completed in 2011. Although uncertainty exists regarding the final rules, we are evaluating the impact of Basel III on our capital ratios based on our interpretation of the proposed capital requirements and expect to be above a $7 \%$ Tier 1 common equity ratio under Basel III within the next few quarters.

We are well underway toward Basel II and Basel III implementation and are currently on schedule to enter the parallel run phase of Basel II in 2012 with regulatory approval. Our delayed entry into the parallel run phase was approved by the FRB in 2010 as a result of the acquisition of Wachovia.

At December 31, 2010, stockholders' equity and Tier 1 common equity levels were higher than the quarter ending prior to the Wachovia acquisition. During 2009, as regulators and the market focused on the composition of regulatory capital, the Tier 1 common equity ratio gained significant prominence as a metric of capital strength. There is no mandated minimum or "well capitalized" standard for Tier 1 common equity; instead the RBC rules state voting common stockholders' equity should be the dominant element within Tier 1 common equity. Tier 1 common equity was $\$ 81.3$ billion at December 31,2010 , or $8.30 \%$ of riskweighted assets, an increase of $\$ 15.8$ billion from December 31, 2009. Table 38 provides the details of the Tier 1 common equity calculation.

Table 38: Tier 1 Common Equity (1)

| (in billions) |  | December 31, |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 |  | 2009 |
| Total equity |  | \$ | 127.9 | 114.4 |
| Noncontrolling interests |  |  | (1.5) | (2.6) |
| Total Wells Fargo stockholders' equity |  |  | 126.4 | 111.8 |
| Adjustments: |  |  |  |  |
| Preferred equity |  |  | (8.1) | (8.1) |
| Goodwill and intangible assets (other than MSRs) |  |  | (35.5) | (37.7) |
| Applicable deferred taxes |  |  | 4.3 | 5.3 |
| Deferred tax asset limitation |  |  | - | (1.0) |
| MSRs over specified limitations |  |  | (0.9) | (1.6) |
| Cumulative other comprehensive income |  |  | (4.6) | (3.0) |
| Other |  |  | (0.3) | (0.2) |
| Tier 1 common equity | (A) | \$ | 81.3 | 65.5 |
| Total risk-weighted assets (2) | (B) | \$ | 980.0 | 1,013.6 |
| Tier 1 common equity to total risk-weighted assets | (A)/ $/$ (B) |  | $8.30 \%$ | 6.46 |

(1) Tler 1 common equity is a non-generally accepted accounting principle (GAAP) financial measure that is used by investors, analysts and bank regulatory agencies to assess the capital position of financial services companies. Tier 1 common equity includes total Wells Fargo stockholders' equity, less preferred equity, goodwill and intangible assets (excluding MSRs), net of related deferred taxes, adjusted for specified Tier 1 regulatory capital limitations covering deferred taxes, MSRs, and cumulative other comprehensive income. Management reviews Tier 1 common equity along with other measures of capital as part of its financial analyses and has included this non-GAAP financial information, and the corresponding reconciliation to total equity, because of current interest in such information on the part of market participants.
(2) Under the regulatory guidelines for risk-based capital, on-balance sheet assets and credit equivalent amounts of derivatives and off-balance sheet items are assigned to one of several broad risk categories according to the obligor or, if relevant, the guarantor or the nature of any collateral. The aggregate dollar amount in each risk category is then multiplied by the risk weight associated with that category. The resulting weighted values from each of the risk categories are aggregated for determining total riskweighted assets.

Our significant accounting policies (see Note 1 (Summary of Significant Accounting Policies) to Financial Statements in this Report) are fundamental to understanding our results of operations and financial condition because they require that we use estimates and assumptions that may affect the value of our assets or liabilities and financial results. Six of these policies are critical because they require management to make difficult, subjective and complex judgments about matters that are inherently uncertain and because it is likely that materially different amounts would be reported under different conditions or using different assumptions. These policies govern:

- the allowance for credit losses;
- purchased credit-impaired (PCI) loans;
- the valuation of residential mortgage servicing rights (MSRs);
- liability for mortgage loan repurchase losses;
- the fair valuation of financial instruments; and
- income taxes.

Management has reviewed and approved these critical accounting policies and has discussed these policies with the Board's Audit and Examination Committee.

## Allowance for Credit Losses

The allowance for credit losses, which consists of the allowance for loan losses and the allowance for unfunded credit commitments, is management's estimate of credit losses inherent in the loan portfolio at the balance sheet date, excluding loans carried at fair value. We develop and document our allowance methodology at the portfolio segment level. Our loan portfolio consists of a commercial loan portfolio segment and a consumer loan portfolio segment.

We employ a disciplined process and methodology to establish our allowance for credit losses. The total allowance for credit losses considers both impaired and unimpaired loans. While our methodology attributes portions of the allowance to specific portfolio segments, the entire allowance for credit losses is available to absorb credit losses inherent in the total loan portfolio. No single statistic or measurement determines the adequacy of the allowance for credit losses.

COMMERCIAL PORTFOLIO SEGMENT The allowance for credit losses for unimpaired commercial loans is estimated through the application of loss factors to loans based on credit risk rating for each loan. In addition, the allowance for credit losses for unfunded commitments, including letters of credit, is estimated by applying these loss factors to loan equivalent exposures. The loss factors reflect the estimated default probability and quality of the underlying collateral. The loss factors used are statistically derived through the observation of historical losses incurred for loans within each credit risk rating over a relevant specified period of time. As appropriate, we adjust or supplement these loss factors and estimates to reflect other risks that may be identified from current conditions and developments in selected portfolios.

The allowance also includes an amount for estimated credit losses on impaired loans such as nonaccrual loans and loans that have been modified in a TDR, whether on accrual or nonaccrual status.

CONSUMER PORTFOLIO SEGMENT Loans are pooled generally by product type with similar risk characteristics. Losses are estimated using forecasted losses to represent our best estimate of inherent loss based on historical experience, quantitative and other mathematical techniques over the loss emergence period. Each business group exercises significant judgment in the determination of the credit loss estimation model that fits the credit risk characteristics of its portfolio. We use both internally developed and vendor supplied models in this process. We often use roll rate or net flow models for near-term loss projections, and vintage-based models, behavior score models, and time series or statistical trend models for longer-term projections. Management must use judgment in establishing additional input metrics for the modeling processes, considering further stratification into sub-product, origination channel, vintage, loss type, geographic location and other predictive characteristics. In addition, we establish an allowance for consumer loans modified in a TDR, whether on accrual or nonaccrual status.

The models used to determine the allowance are validated by an independent internal model validation group operating in accordance with Company policies.

OTHER ACL MATTERS An allowance for impaired consumer and commercial loans that have been modified in a TDR is measured based on an estimate of cash flows, both principal and interest, expected to be collected or an assessment of the fair value of collateral underlying the impaired loan, if applicable. Management exercises significant judgment to develop these estimates.

Commercial and consumer PCI loans may require an allowance subsequent to their acquisition. This allowance requirement is due to probable decreases in expected principal and interest cash flows (other than due to decreases in interest rate indices and changes in prepayment assumptions).

The allowance for credit losses for both portfolio segments includes an amount for imprecision or uncertainty that may change from period to period. This amount represents management's judgment of risks inherent in the processes and assumptions used in establishing the allowance. This imprecision considers economic environmental factors, modeling assumptions and performance, process risk, and other subjective factors, including industry trends.

SEnsitivity to changes Changes in the allowance for credit losses and, therefore, in the related provision expense can materially affect net income. The establishment of the allowance for credit losses relies on a consistent quarterly process that requires significant management review and judgment. Management considers changes in economic conditions, customer behavior, and collateral value, among other influences. From time to time, economic factors or business decisions, such
as the addition or liquidation of a loan product or business unit, may affect the loan portfolio, causing management to provide or release amounts from the allowance for credit losses.

The allowance for credit losses for commercial loans, including unfunded credit commitments (individually risk weighted) is sensitive to credit risk ratings assigned to each credit exposure. Commercial loan risk ratings are evaluated based on each situation by experienced senior credit officers and are subject to periodic review by an independent internal team of credit specialists.

The allowance for credit losses for consumer loans (statistically modeled) is sensitive to economic assumptions and delinquency trends. Forecasted losses are modeled using a range of economic scenarios.

Assuming a one risk rating downgrade throughout our commercial portfolio segment, a stressed economic scenario for modeled losses on our consumer portfolio segment and incremental deterioration in our PCI portfolio could imply an additional allowance requirement of approximately $\$ 10.7$ billion.

Assuming a one risk rating upgrade throughout our commercial portfolio segment and a strong recovery economic scenario for modeled losses on our consumer portfolio segment could imply a reduced allowance requirement of approximately $\$ 4.5$ billion.

The sensitivity analyses provided are hypothetical scenarios and are not considered probable. They do not represent management's view of inherent losses in the portfolio as of the balance sheet date. Because significant judgment is used, it is possible that others performing similar analyses could reach different conclusions.

See the "Risk Management - Credit Risk Management" section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for further discussion of our allowance.

## Purchased Credit-Impaired (PCI) Loans

Loans purchased with evidence of credit deterioration since origination and for which it is probable that all contractually required payments will not be collected are considered to be credit impaired. Our PCI loans represent loans acquired in the Wachovia merger that were deemed to be credit-impaired. PCI loans are initially measured at fair value, which includes estimated future credit losses expected to be incurred over the life of the loan. Accordingly, the historical allowance for credit losses related to these loans was not carried over.

Management evaluated whether there was evidence of credit quality deterioration as of the purchase date using indicators such as past due and nonaccrual status, commercial risk ratings, recent borrower credit scores and recent loan-to-value percentages.

The fair value at acquisition was based on an estimate of cash flows, both principal and interest, expected to be collected, discounted at the prevailing market rate of interest. We estimated the cash flows expected to be collected at acquisition using our internal credit risk, interest rate risk and prepayment risk models, which incorporate our best estimate of current key assumptions, such as property values, default rates, loss severity and prepayment speeds.

Substantially all commercial and industrial, CRE and foreign PCI loans are accounted for as individual loans. Conversely, Pick-a-Pay and other consumer PCI loans have been aggregated into several pools based on common risk characteristics. Each pool is accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows.

The excess of cash flows expected to be collected over the carrying value (estimated fair value at acquisition date) is referred to as the accretable yield and is recognized in interest income using an effective yield method over the remaining life of the loan, or pool of loans, in situations where there is a reasonable expectation about the timing and amount of cash flows expected to be collected. The difference between the contractually required payments and the cash flows expected to be collected at acquisition, considering the impact of prepayments, is referred to as the nonaccretable difference.

Subsequent to acquisition, we regularly evaluate our estimates of cash flows expected to be collected. These evaluations, performed quarterly, require the continued usage of key assumptions and estimates, similar to our initial estimate of fair value. We must apply judgment to develop our estimates of cash flows for PCI loans given the impact of home price and property value changes, changing loss severities, modification activity, and prepayment speeds.

If we have probable decreases in cash flows expected to be collected (other than due to decreases in interest rate indices and changes in prepayment assumptions), we charge the provision for credit losses, resulting in an increase to the allowance for loan losses. If we have probable and significant increases in cash flows expected to be collected, we first reverse any previously established allowance for loan losses and then increase interest income as a prospective yield adjustment over the remaining life of the loan, or pool of loans. Estimates of cash flows are impacted by changes in interest rate indices for variable rate loans and prepayment assumptions, both of which are treated as prospective yield adjustments included in interest income.

Resolutions of loans may include sales of loans to third parties, receipt of payments in settlement with the borrower, or foreclosure of the collateral. Our policy is to remove an individual loan from a pool based on comparing the amount received from its resolution with its contractual amount. Any difference between these amounts is absorbed by the nonaccretable difference for the entire pool. This removal method assumes that the amount received from resolution approximates pool performance expectations. The remaining accretable yield balance is unaffected and any material change in remaining effective yield caused by this removal method is addressed by our quarterly cash flow evaluation process for each pool. For loans that are resolved by payment in full, there is no release of the nonaccretable difference for the pool because there is no difference between the amount received at resolution and the contractual amount of the loan. Modified PCI loans are not removed from a pool even if those loans would otherwise be deemed TDRs. Modified PCI loans that are accounted for individually are considered TDRs, and removed from PCI accounting if there has been a concession granted in excess of the original nonaccretable difference.

## Critical Accounting Policies (continued)

The amount of cash flows expected to be collected and, accordingly, the adequacy of the allowance for loan loss due to certain decreases in cash flows expected to be collected, is particularly sensitive to changes in loan credit quality. The sensitivity of the overall allowance for credit losses, including PCI loans, is presented in the preceding section, "Critical Accounting Policies - Allowance for Credit Losses."

PCI loans that were classified as nonperforming loans by Wachovia are no longer classified es nonperforming because, at acquisition, we believe we will fully collect the new carrying value of these loans and due to the existence of the accretable yield. It is important to note that judgment is required to classify PCI loans as performing and is dependent on having a reasonable expectation about the timing and amount of cash flows expected to be collected, even if the loan is contractually past due.

See the "Risk Management - Credit Risk Management" section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for further discussion of PCI loans.

## Valuation of Residential Mortgage Servicing Rights

Mortgage servicing rights (MSRs) are assets that represent the rights to service mortgage loans for others. We recognize MSRs when we purchase servicing rights from third parties, or retain servicing rights in connection with the sale or securitization of loans we originate (asset transfers). We also have MSRs acquired in the past under co-issuer agreements that provide for us to service loans that were originated and securitized by third-party correspondents. We initially measure and carry substantially all of our MSRs related to residential mortgage loans at fair value.

At the end of each quarter, we determine the fair value of MSRs using a valuation model that calculates the present value of estimated future net servicing income. The model incorporates assumptions that market participants use in estimating future net servicing income, including estimates of prepayment speeds (including housing price volatility), discount rate, default rates, cost to service (including delinquency and foreclosure costs), escrow account earnings, contractual servicing fee income, ancillary income and late fees.

To reduce the sensitivity of earnings to interest rate and market value fluctuations, we may use securities available for sale and free-standing derivatives (economic hedges) to hedge the risk of changes in the fair value of MSRs, with the resulting gains or losses reflected in income. Changes in the fair value of the MSRs from changing mortgage interest rates are generally offset by gains or losses in the fair value of the derivatives and the particular instruments used to hedge the MSRs. In addition, we also consider origination volume in our risk management strategy as it tends to act as a "natural hedge." For example, as interest rates decline, servicing values generally decrease and fees from origination volume tend to increase. Conversely, as interest rates increase, the fair value of the MSRs generally increases, while fees from origination volume tend to decline. See the "Risk Management - Mortgage Banking Interest Rate and Market Risk" section in this Report for discussion of the timing of the effect of changes in mortgage interest rates.

Net servicing income, a component of mortgage banking noninterest income, includes the changes from period to period
in fair value of both our residential MSRs and the free-standing derivatives (economic hedges) used to hedge our residential MSRs. Changes in the fair value of residential MSRs from period to period result from (1) changes in the valuation model inputs or assumptions (principally reflecting changes in discount rates and prepayment speed assumptions, mostly due to changes in interest rates and costs to service, including delinquency and foreclosure costs), and (2) other changes, representing changes due to collection/realization of expected cash flows.

We use a dynamic and sophisticated model to estimate the value of our MSRs. The model is validated by an independent internal model validation group operating in accordance with Company policies. Senior management reviews all significant assumptions quarterly. Mortgage loan prepayment speed - a key assumption in the model - is the annual rate at which borrowers are forecasted to repay their mortgage loan principal. The discount rate used to determine the present value of estimated future net servicing income - another key assumption in the model - is the required rate of return investors in the market would expect for an asset with similar risk. To determine the discount rate, we consider the risk premium for uncertainties from servicing operations (e.g., possible changes in future servicing costs, ancillary income and earnings on escrow accounts). Both assumptions can, and generally will, change quarterly as market conditions and interest rates change. For example, an increase in either the prepayment speed or discount rate assumption results in a decrease in the fair value of the MSRs, while a decrease in either assumption would result in an increase in the fair value of the MSRs. In recent years, there have been significant market-driven fluctuations in loan prepayment speeds and the discount rate. These fluctuations can be rapid and may be significant in the future. Therefore, estimating prepayment speeds within a range that market participants would use in determining the fair value of MSRs requires significant management judgment.

The valuation and sensitivity of MSRs is discussed further in Note 1 (Summary of Significant Accounting Policies), Note 8 (Securitizations and Variable Interest Entities), Note 9 (Mortgage Banking Activities) and Note 16 (Fair Values of Assets and Liabilities) to Financial Statements in this Report.

## Liability for Mortgage Loan Repurchase Losses

We sell residential mortgage loans to various parties, including (1) Freddie Mac and Fannie Mae (GSEs), which include the mortgage loans in GSE-guaranteed mortgage securitizations, (2) special purpose entities that issue private label MBS, and (3) other financial institutions that purchase mortgage loans for investment or private label securitization. In addition, we pool FHA-insured and VA-guaranteed mortgage loans, which back securities guaranteed by GNMA. The agreements under which we sell mortgage loans and the insurance or guaranty agreements with FHA and VA contain provisions that include various representations and warranties regarding the origination and characteristics of the mortgage loans. Although the specific representations and warranties vary among different sales, insurance or guarantee agreements, they typically cover ownership of the loan, compliance with loan criteria set forth in the applicable agreement, validity of the lien securing the loan,
absence of delinquent taxes or liens against the property securing the loan, compliance with applicable origination laws, and other matters. For more information about these loan sales and the related risks that may result in liability see the "Risk Management - Credit Risk Management - Liability for Mortgage Loan Repurchase Losses" section in this Report.

We may be required to repurchase mortgage loans, indemnify the securitization trust, investor or insurer, or reimburse the securitization trust, investor or insurer for credit losses incurred on loans (collectively "repurchase") in the event of a breach of contractual representations or warranties that is not remedied within a period (usually 90 days or less) after we receive notice of the breach. Typically, we would only be required to repurchase securitized loans if any such breach is deemed to have material and adverse effect on the value of the mortgage loan or to the interests of the security holders in the mortgage loan. The time periods specified in our mortgage loan sales contracts to respond to repurchase requests vary, but are generally 90 days or less. While many contracts do not include specific remedies if the applicable time period for a response is not met, contracts for mortgage loan sales to the GSEs include various types of specific remedies and penalties that could be applied to inadequate responses to repurchase requests. Similarly, the agreements under which we sell mortgage loans require us to deliver various documents to the securitization trust or investor, and we may be obligated to repurchase any mortgage loan for which the required documents are not delivered or are defective. Upon receipt of a repurchase request, we work with securitization trusts, investors or insurers to arrive at a mutually agreeable resolution. Repurchase demands are typically reviewed on an individual loan by loan basis to validate the claims made by the securitization trust, investor or insurer, and to determine whether a contractually required repurchase event occurred. Occasionally, in lieu of conducting the loan level evaluation, we may negotiate global settlements in order to resolve a pipeline of demands in lieu of repurchasing the loans. We manage the risk associated with potential repurchases or other forms of settlement through our underwriting and quality assurance practices and by servicing mortgage loans to meet investor and secondary market standards.

We establish mortgage repurchase liabilities related to various representations and warranties that reflect management's estimate of losses for loans for which we could have repurchase obligation, whether or not we currently service those loans, based on a combination of factors. Such factors incorporate estimated levels of defects based on internal quality assurance sampling, default expectations, historical investor repurchase demand and appeals success rates (where the investor rescinds the demand based on a cure of the defect or acknowledges that the loan satisfies the investor's applicable representations and warranties), reimbursement by correspondent and other third party originators, and projected loss severity. We establish a liability at the time loans are sold and continually update our liability estimate during their life. Although investors may demand repurchase at any time, the majority of repurchase demands occur in the first 24 to 36 months following origination of the mortgage loan and can vary by investor. Most repurchases under our representation and
warranty provisions are attributable to borrower misrepresentations and appraisals obtained at origination that investors believe do not fully comply with applicable industry standards.

Although, to date, repurchase demands with respect to private label mortgage-backed securities have been more limited than with respect to GSE-guaranteed securities, it is possible that requests to repurchase mortgage loans in private label securitizations may increase in frequency as investors explore every possible avenue to recover losses on their securities. In addition, the Federal Housing Finance Agency, as conservator of Freddie Mac and Fannie Mae, recently used its subpoena power to request loan applications, property appraisals and other documents from large mortgage securitization industry participants, including us, relating to private label MBS in order to determine whether breaches of representations and warranties exist in those securities owned by the GSEs. We believe the risk of repurchase in our private label securitizations is substantially reduced, relative to other private label securitizations, because approximately half of the private label securitizations that include our mortgage loans do not contain representations and warranties regarding borrower or other third party misrepresentations related to the mortgage loan, general compliance with underwriting guidelines, or property valuation, which are commonly asserted bases for repurchase. We evaluate the validity and materiality of any claim of breach of representations and warranties in private label MBS that is brought to our attention and work with securitization trustees to resolve any repurchase requests. Nevertheless, we may be subject to legal and other expenses if private label securitization trustees or investors choose to commence legal proceedings in the event of disagreements.

The mortgage loan repurchase liability at December 31, 2010, represents our best estimate of the probable loss that we may incur for various representations and warranties in the contractual provisions of our sales of mortgage loans. Because the level of mortgage loan repurchase losses are dependent on economic factors, investor demand strategies and other external conditions that may change over the life of the underlying loans, the level of the liability for mortgage loan repurchase losses is difficult to estimate and requires considerable management judgment. We maintain regular contact with the GSEs and other significant investors to monitor and address their repurchase demand practices and concerns. For additional information on our repurchase liability, including an adverse impact analysis, see the "Risk Management - Credit Risk Management - Liability for Mortgage Loan Repurchase Losses" section in this Report.

## Fair Valuation of Financial Instruments

We use fair value measurements to record fair value adjustments to certain financial instruments and to determine fair value disclosures. Trading assets, securities available for sale, derivatives, prime residential MHFS, certain commercial LHFS, principal investments and securities sold but not yet purchased (short sale liabilities) are recorded at fair value on a recurring basis. Additionally, from time to time, we may be required to record at fair value other assets on a nonrecurring basis, such as certain MHFS and LHFS, loans held for investment and certain

## Critical Accounting Policies (continued)

other assets. These nonrecurring fair value adjustments typically involve application of lower-of-cost-or-market accounting or write-downs of individual assets. A.dditionally, for financial instruments not recorded at fair value we disclose the estimate of their fair value.

Fair value represents the price that would be received to sell the financial asset or paid to transfer the financial liability in an orderly transaction between market participants at the measurement date.

The accounting provisions for fair value measurements include a three-level hierarchy for disclosure of assets and liabilities recorded at fair value. The classification of assets and liabilities within the hierarchy is based on whether the inputs to the valuation methodology used for measurement are observable or unobservable. Observable inputs reflect market-derived or market-based information obtained from independent sources, while unobservable inputs reflect our estimates about market data.

- Level 1 - Valuation is based upon quoted prices for identical instruments traded in active markets. Level 1 instruments include securities traded on active exchange markets, such as the New York Stock Exchange, as well as U.S. Treasury and other U.S. government securities that are traded by dealers or brokers in active OTC markets.
- Level 2 - Valuation is based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques, such as matrix pricing, for which all significant assumptions are observable in the market. Level 2 instruments include securities traded in functioning dealer or broker markets, plain-vanilla interest rate derivatives and MHFS that are valued based on prices for other mortgage whole loans with similar characteristics.
- Level 3 - Valuation is generated primarily from modelbased techniques that use significant assumptions not observable in the market. These unobservable assumptions reflect our own estimates of assumptions market participants would use in pricing the asset or liability. Valuation techniques include use of option pricing models, discounted cash flow models and similar techniques.

When developing fair value measurements, we maximize the use of observable inputs and minimize the use of unobservable inputs. When available, we use quoted prices in active markets to measure fair value. If quoted prices in active markets are not available, fair value measurement is based upon models that use primarily market-based or independently sourced market parameters, including interest rate yield curves, prepayment speeds, option volatilities and currency rates. However, in certain cases, when market observeble inputs for model-based valuation techniques are not readily available, we are required to make judgments about assumptions market participants would use to estimate the fair value.

The degree of management judgment involved in determining the fair value of a financial instrument is dependent upon the availability of quoted prices in active markets or observable market parameters. For financial instruments with quoted market prices or observable market: parameters in active
markets, there is minimal subjectivity involved in measuring fair value. When quoted prices and observable data in active markets are not fully available, management judgment is necessary to estimate fair value. Changes in the market conditions, such as reduced liquidity in the capital markets or changes in secondary market activities, may reduce the availability and reliability of quoted prices or observable data used to determine fair value. When significant adjustments are required to price quotes or inputs, it may be appropriate to utilize an estimate based primarily on unobservable inputs. When an active market for a financial instrument does not exist, the use of management estimates that incorporate current market participant expectations of future cash flows, adjusted for an appropriate risk premium, is acceptable.

When markets for our financial assets and liabilities become inactive because the level and volume of activity has declined significantly relative to normal conditions, it may be appropriate to adjust quoted prices. The methodology we use to adjust the quoted prices generally involves weighting the quoted prices and results of internal pricing techniques, such as the net present value of future expected cash flows (with observable inputs, where available) discounted at a rate of return market participants require to arrive at the fair value. The more active and orderly markets for particular security classes are determined to be, the more weighting we assign to quoted prices. The less active and orderly markets are determined to be, the less weighting we assign to quoted prices.

We may use independent pricing services and brokers to obtain fair values based on quoted prices. We determine the most appropriate and relevant pricing service for each security class and generally obtain one quoted price for each security. For certain securities, we may use internal traders to obtain quoted prices. Quoted prices are subject to our internal price verification procedures. We validate prices received using a variety of methods, including, but not limited to, comparison to pricing services, corroboration of pricing by reference to other independent market data such as secondary broker quotes and relevant benchmark indices, and review of pricing by Company personnel familiar with market liquidity and other marketrelated conditions.

Significant judgment is also required to determine whether certain assets measured at fair value are included in Level 2 or Level 3. When making this judgment, we consider all available information, including observable market data, indications of market liquidity and orderliness, and our understanding of the valuation techniques and significant inputs used. For securities in inactive markets, we use a predetermined percentage to evaluate the impact of fair value adjustments derived from weighting both external and internal indications of value to determine if the instrument is classified as Level 2 or Level 3. Otherwise, the classification of Level 2 or Level 3 is based upon the specific facts and circumstances of each instrument or instrument category and judgments are made regarding the significance of the Level 3 inputs to the instruments' fair value measurement in its entirety. If Level 3 inputs are considered significant, the instrument is classified as Level 3 .

Our financial assets valued using Level 3 measurements consisted of certain asset-backed securities, including those
collateralized by auto leases or loans and cash reserves, private collateralized mortgage obligations (CMOs), collateralized debt obligations (CDOs), collateralized loan obligations (CLOs), auction-rate securities, certain derivative contracts such as credit default swaps related to CMO, CDO and CLO exposures and certain MHFS and MSRs.

Table 39 presents the summary of the fair value of financial instruments recorded at fair value on a recurring basis, and the amounts measured using significant Level 3 inputs (before derivative netting adjustments). The fair value of the remaining assets and liabilities were measured using valuation methodologies involving market-based or market-derived information, collectively Level 1 and 2 measurements.

Table 39: Fair Value Level 3 Summary

| (\$ in billions) | 2010 |  |  |  | December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Total balance | 2009 |
|  | Total balance |  | Level 3 (1) |  |  | Level 3 (1) |
| Assets carried at fair value | \$ | 293.1 |  | 47.9 | 277.4 | 52.0 |
| As a percentage of total assets |  | 23 | \% | 4 | 22 | 4 |
| Liabilities carried at fair value | \$ | 21.2 |  | 6.4 | 21.7 | 6.9 |
| As a percentage of total liabilities |  | 2 | \% | 1 | 2 | 1 |

(1) Before derivative netting adjustments.

See Note 16 (Fair Values of Assets and Liabilities) to Financial Statements in this Report for a complete discussion on our use of fair valuation of financial instruments, our related measurement techniques and its impact to our financial statements.

## Income Taxes

We are subject to the income tax laws of the U.S., its states and municipalities and those of the foreign jurisdictions in which we operate. Our income tax expense consists of two components: current and deferred. Current income tax expense approximates taxes to be paid or refunded for the current period and includes income tax expense related to our uncertain tax positions. We determine deferred income taxes using the balance sheet method. Under this method, the net deferred tax asset or liability is based on the tax effects of the differences between the book and tax bases of assets and liabilities, and recognized enacted changes in tax rates and laws in the period in which they occur. Deferred income tax expense results from changes in deferred tax assets and liabilities between periods. Deferred tax assets are recognized subject to management's judgment that realization is "more likely than not." Uncertain tax positions that meet the more likely than not recognition threshold are measured to determine the amount of benefit to recognize. An uncertain tax position is measured at the largest amount of benefit that management believes has a greater than $50 \%$ likelihood of realization upon settlement. Foreign taxes paid are generally applied as credits to reduce federal income taxes
payable. We account for interest and penalties as a component of income tax expense.

The income tax laws of the jurisdictions in which we operate are complex and subject to different interpretations by the taxpayer and the relevant government taxing authorities. In establishing a provision for income tax expense, we must make judgments and interpretations about the application of these inherently complex tax laws. We must also make estimates about when in the future certain items will affect taxable income in the various tax jurisdictions by the government taxing authorities, both domestic and foreign. Our interpretations may be subjected to review during examination by taxing authorities and disputes may arise over the respective tax positions. We attempt to resolve these disputes during the tax examination and audit process and ultimately through the court systems when applicable.

We monitor relevant tax authorities and revise our estimate of accrued income taxes due to changes in income tax laws and their interpretation by the courts and regulatory authorities on a quarterly basis. Revisions of our estimate of accrued income taxes also may result from our own income tax planning and from the resolution of income tax controversies. Such revisions in our estimates may be material to our operating results for any given quarter.

See Note 20 (Income Taxes) to Financial Statements in this Report for a further description of our provision for income taxes and related income tax assets and liabilities.

## Current Accounting Developments

The following accounting pronouncement has been issued by the Financial Accounting Standards Board (FASB):

- Accounting Standards Update (ASU) 2011-01, Deferral of the Effective Date of Disclosures about Troubled Debt Restructurings in Update No. 2010-20.

ASU 2011-01 defers the effective date for disclosures on TDRs. The deferral is intended to provide the FASB with additional
time to complete a separate TDRs project, with new disclosures expected to be effective for second quarter 2011. For more information on the disclosure requirements for TDRs, see the discussion on ASU 2010-20, Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses, in Note 1 (Summary of Significant Accounting Policies) to Financial Statements in this Report.

## Forward-Looking Statements

This Report contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements can be identified by words such as "anticipates," "intends," "plans," "seeks," "believes," "estimates," "expects," "projects," "outlook," "forecast," "will," "may," "could," "should," "can" and similar references to future periods. Examples of forward-looking statements in this Report include, but are not limited to, statements we make about: (i) future results of the Company; (ii) future credit quality and expectations regarding future loan losses in our loan portfolios and life-of-loan estimates, including our belief that quarterly total credit losses have peaked and that our credit cycle is turning; the level and loss content of NPAs and nonaccrual loans as well as the level of inflows and outflows into NPAs; the adequacy of the allowance for credit losses, including our current expectation of future reductions in the allowance for credit losses; and the reduction or mitigation of risk in our loan portfolios and the effects of loan modification programs; (iii) the merger integration of the Company and Wachovia, including expense savings, merger costs and revenue synergies; (iv) our mortgage repurchase exposure and exposure relating to our foreclosure practices; (v) future capital levels and our expectations that we will be above a $7 \%$ Tier 1 common equity ratio under proposed Basel III capital standards within the next few quarters; (vi) the expected outcome and impact of legal, regulatory and legislative developments; and (vii) the Company's plans, objectives and strategies.

Forward-looking statements are based on our current expectations and assumptions regarding our business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Our actual results may differ materially from those contemplated by the forward-looking statements. We caution you, therefore, against relying on any of these forwardlooking statements. They are neither statements of historical fact nor guarantees or assurances of future performance. While there is no assurance that any list of risks and uncertainties or risk factors is complete, important factors that could cause actual results to differ materially from those in the forward-looking statements include the following, without limitation:

- current and future economic and market conditions, including the effects of further declines in housing prices and high unemployment rates;
- our capital and liquidity requirements (including under regulatory capital standards, such as the proposed Basel III capital standards, as determined and interpreted by applicable regulatory authorities) and our ability to generate capital internally or raise capital on favorable terms;
- financial services reform and other current, pending or future legislation or regulation that could have a negative effect on our revenue and businesses, including the DoddFrank Act and legislation and regulation relating to overdraft fees (and changes to our overdraft practices as a result thereof), debit card interchange fees, credit cards, and other bank services;
- legislative proposals to allow mortgage cram-downs in bankruptcy or require other loan modifications;
- the extent of our success in our loan modification efforts, as well as the effects of regulatory requirements or guidance regarding loan modifications or changes in such requirements or guidance;
- the amount of mortgage loan repurchase demands that we receive and our ability to satisfy any such demands without having to repurchase loans related thereto or otherwise indemnify or reimburse third parties, and the credit quality of or losses on such repurchased mortgage loans;
- negative effects relating to mortgage foreclosures, including changes in our procedures or practices and/or industry standards or practices, regulatory or judicial requirements, penalties or fines, increased costs, or delays or moratoriums on foreclosures;
- our ability to successfully integrate the Wachovia merger and realize the expected cost savings and other benefits and the effects of any delays or disruptions in systems conversions relating to the Wachovia integration;
- our ability to realize the efficiency initiatives to lower expenses when and in the amount expected;
- recognition of OTTI on securities held in our available-forsale portfolio;
- the effect of changes in interest rates on our net interest margin and our mortgage originations, MSRs and MHFS;
- hedging gains or losses;
- disruptions in the capital markets and reduced investor demand for mortgage loans;
- our ability to sell more products to our customers;
- the effect of the economic recession on the demand for our products and services;
- the effect of the fall in stock market prices on our investment banking business and our fee income from our brokerage, asset and wealth management businesses;
- our election to provide support to our mutual funds for structured credit products they may hold;
- changes in the value of our venture capital investments;
- changes in our accounting policies or in accounting standards or in how accounting standards are to be applied or interpreted;
- mergers, acquisitions and divestitures;
- changes in the Company's credit ratings and changes in the credit quality of the Company's customers or counterparties;
- reputational damage from negative publicity, fines, penalties and other negative consequences from regulatory violations and legal actions;
- the loss of checking and savings account deposits to other investments such as the stock market, and the resulting increase in our funding costs and impact on our net interest margin;
- fiscal and monetary policies of the FRB; and
- the other risk factors and uncertainties described under "Risk Factors" in this Report.

In addition to the above factors, we also caution that there is no assurance that our allowance for credit losses will be adequate to cover future credit losses, especially if credit markets, housing prices and unemployment do not continue to stabilize or improve. Increases in loan charge-offs or in the allowance for credit losses and related provision expense could materially adversely affect our financial results and condition.

Any forward-looking statement made by us in this Report speaks only as of the date on which it is made. Factors or events that could cause our actual results to differ may emerge from time to time, and it is not possible for us to predict all of them. We undertake no obligation to publicly update any forwardlooking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

## Risk Factors

An investment in the Company involves risk, including the possibility that the value of the investment could fall substantially and that dividends or other distributions on the investment could be reduced or eliminated. We discuss below and elsewhere in this Report, as well as in other documents we file with the SEC, risk factors that could adversely affect our financial results and condition and the value of, and return on, an investment in the Company. We refer you to the Financial Review and "Forward-Looking Statements" sections and Financial Statements (and related Notes) in this Report for more information about credit, interest rate, market, litigation and other risks and to the "Regulation and Supervision" section of our 2010 Form 10-K for more information about legislative and regulatory risks. Any factor described below or elsewhere in this Report or in our 2010 Form $10-\mathrm{K}$ could by itself, or together with other factors, adversely affect our financial results and condition. Refer to our quarterly reports on Form 10-Q filed with the SEC in 2011 for material changes to the discussion of risk factors. There are factors not discussed below or elsewhere in this Report that could adversely affect our financial results and condition.

## RISKS RELATING TO CURRENT ECONOMIC AND MARKET CONDITIONS

## Our financial results and condition may be adversely affected by difficult business and economic conditions, particularly if home prices continue to fall or unemployment does not improve or continues to

 increase. Our financial performance is affected by general business and economic conditions in the U.S. and abroad, and a worsening of current business and economic conditions could adversely affect our business, results of operations, and financial condition. For example, significant declines in home prices over the last several years and continued high unemployment have resulted in elevated credit costs and have adversely affected our credit performance, financial results, and capital levels. If home prices continue to fall or unemployment does not improve or rises we would expect to incur higher than normal charge-offs and provision expense from increases in our allowance for credit losses. These conditions may adversely affect not only consumer loan performance but also commercial and CRE loans, especially those business borrowers that rely on the health of industries or properties that may experience deteriorating economic conditions. A deterioration in business and economic conditions, which may erode consumer and investor confidence levels, also could adversely affect financial results for our fee-based businesses, including our mortgage, investment advisory, securities brokerage, wealth management, and investment banking businesses.
## Financial and credit markets may experience a

 disruption or become volatile, making it more difficult to access capital markets on favorable terms. Financial and credit markets have experienced unprecedented disruption and volatility during the past several years. While market conditions have stabilized and, in many cases, improved, adisruption in, or worsening of, financial and credit market conditions, or increased volatility in financial and credit markets, may adversely affect our ability to access capital markets on favorable terms and could negatively affect our liquidity. We may raise additional capital through the issuance of common stock, which could dilute existing stockholders, or further reduce or even eliminate our common stock dividend to preserve capital or in order to raise additional capital.

Enacted legislation and regulation, including the DoddFrank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act), as well as future legislation and/or regulation, could require us to change certain of our business practices, reduce our revenue, impose additional costs on us or otherwise adversely affect our business operations and/or competitive position. Economic, financial, market and political conditions during the past few years have led to new legislation and regulation in the United States and in other jurisdictions outside of the United States where we conduct business. These laws and regulations may affect the manner in which we do business and the products and services that we provide, affect or restrict our ability to compete in our current businesses or our ability to enter into or acquire new businesses, reduce or limit our revenue in businesses or impose additional fees, assessments or taxes on us, intensify the regulatory supervision of us and the financial services industry, and adversely affect our business operations or have other negative consequences.

For example, in 2009 several legislative and regulatory initiatives were adopted that will have an impact on our businesses and financial results, including FRB amendments to Regulation E, which, among other things, affect the way we may charge overdraft fees beginning on July 1,2010 , and the enactment of the Credit Card Accountability Responsibility and Disclosure Act of 2009 (the Card Act), which, among other things, affects our ability to change interest rates and assess certain fees on card accounts. The impact of the Regulation E amendments and the Card Act could vary materially due to a variety of factors, including changes in customer behavior, economic conditions and other potential offsetting factors.

On July 21, 2010, the Dodd-Frank Act became law. The Dodd-Frank Act, among other things, (i) establishes a new Financial Stability Oversight Council to monitor systemic risk posed by financial firms and imposes additional and enhanced FRB regulations on certain large, interconnected bank holding companies and systemically significant nonbanking firms intended to promote financial stability; (ii) creates a liquidation framework for the resolution of covered financial companies, the costs of which would be paid through assessments on surviving covered financial companies; (iii) makes significant changes to the structure of bank and bank holding company regulation and activities in a variety of areas, including prohibiting proprietary trading and private fund investment activities, subject to certain exceptions; (iv) creates a new framework for the regulation of over-the-counter derivatives and new regulations for the securitization market and strengthens the regulatory oversight of
securities and capital markets by the SEC; (v) establishes the Bureau of Consumer Financial Protection within the FRB, which will have sweeping powers to administer and enforce a new federal regulatory framework of consumer financial regulation; (vi) may limit the existing pre-emption of state laws with respect to the application of such laws to national banks, makes federal pre-emption no longer applicable to operating subsidiaries of national banks, and gives state authorities, under certain circumstances, the ability to enforce state laws and federal consumer regulations against national banks; (vii) provides for increased regulation of residential mortgage activities; (viii) revises the FDIC's assessment base for deposit insurance by changing from an assessment base defined by deposit liabilities to a risk-based system based on total assets; (ix) authorizes the FRB to issue regulations regarding the amount of any interchange transaction fee that an issuer may receive to ensure that it is reasonable and proportional to the cost incurred; and (x) includes several corporate governance and executive compensation provisions and requirements, including mandating an advisory stockholder vote on executive compensation.

Although the Dodd-Frank Act became generally effective in July 2010, many of its provisions have extended implementation periods and delayed effective dates and will require extensive rulemaking by regulatory authorities as well as require more than 60 studies to be conducted over the next one to two years. Accordingly, in many respects the ultimate impact of the DoddFrank Act and its effects on the U.S. financial system and the Company will not be known for an extended period of time. Nevertheless, the Dodd-Frank Act, including future rules implementing its provisions and the interpretation of those rules, could result in a loss of revenue, require us to change certain of our business practices, limit our ability to pursue certain business opportunities, increase our capital requirements and impose additional assessments and costs on us, and otherwise adversely affect our business operations and have other negative consequences, including to our credit ratings to the extent the legislation reduces the probability of future Federal financial assistance or support currently assumed by the rating agencies in their credit ratings. A reduction in one or more of our credit ratings could adversely affect our ability to borrow funds and raise the costs of our borrowings substantially and could cause creditors and business counterparties to raise collateral requirements or take other actions, which could adversely affect our ability to raise capital.

Recently, the Obama Administration delivered a report to Congress regarding proposals to reform the housing finance market in the United States. The report, among other things, outlined various potential proposals to wind down the GSEs and reduce or eliminate over time the role of the GSEs in guaranteeing mortgages and providing funding for mortgage loans, as well as proposals to implement reforms relating to borrowers, lenders, and investors in the mortgage market, including reducing the maximum size of a loan that the GSEs can guarantee, phasing in a minimum down payment requirement for borrowers, improving underwriting standards, and increasing accountability and transparency in the securitization process. The extent and timing of any regulatory reform regarding the

GSEs and the home mortgage market, as well as any effect on the Company's business and financial results, are uncertain.

Any other future legislation and/or regulation, if adopted, also could have a material adverse effect on our business operations, income, and/or competitive position and may have other negative consequences.

For more information, refer to the "Regulation and Supervision" section in our 2010 Form 10-K.

Bank regulators and other regulations, including proposed Basel capital standards and FRB guidelines, may require higher capital levels, limiting our ability to pay common stock dividends or repurchase our common stock. Federal banking regulators continually monitor the capital position of banks and bank holding companies. In July 2009, the Basel Committee on Bank Supervision published a set of international guidelines for determining regulatory capital known as Basel III. These guidelines, which were finalized in December 2010, followed earlier guidelines by the Basel Committee and are designed to address many of the weaknesses identified in the banking sector as contributing to the financial crisis of 2008-2010 by, among other things, increasing minimum capital requirements, increasing the quality of capital, increasing the risk coverage of the capital framework, and increasing standards for the supervisory review process and public disclosure.

In 2010, the FRB issued guidelines for evaluating proposals by large bank holding companies, including the Company, to undertake capital actions in 2011, such as increasing dividend payments or repurchasing or redeeming stock. Pursuant to those FRB guidelines, the Company submitted a proposed Capital Plan Review to the FRB. The FRB is expected to undertake these capital plan reviews on a regular basis in the future. There can be no assurance that the FRB will respond favorably to the Company's current Capital Plan Review, or future capital plan reviews, and the FRB, the Basel standards or other regulatory capital requirements may limit or otherwise restrict how we utilize our capital, including common stock dividends and stock repurchases. Although not currently anticipated, our regulators may require us to raise additional capital in the future. Issuing additional common stock may dilute existing stockholders.

## Bankruptcy laws may be changed to allow mortgage "cram-downs," or court-ordered modifications to our mortgage loans including the reduction of principal

balances. Under current bankruptcy laws, courts cannot force a modification of mortgage and home equity loans secured by primary residences. In response to the current financial crisis, legislation has been proposed to allow mortgage loan "cramdowns," which would empower courts to modify the terms of mortgage and home equity loans including a reduction in the principal amount to reflect lower underlying property values. This could result in writing down the balance of our mortgage and home equity loans to reflect their lower loan values. There is also risk that home equity loans in a second lien position (i.e., behind a mortgage) could experience significantly higher losses to the extent they become unsecured as a result of a cram-down. The availability of principal reductions or other modifications to

## Risk Factors (continued)

mortgage loan terms could make bankruptcy a more attractive option for troubled borrowers, leading to increased bankruptcy filings and accelerated defaults.

## RISKS RELATING TO THE WACHOVIA MERGER

Our financial results and condition could be adversely affected if we fail to realize all of the expected benefits of the Wachovia merger or it takes longer than expected to realize those benefits. The merger with Wachovia requires the integration of the businesses of Wachovia and Wells Fargo. The integration process may result in the loss of key employees, the disruption of ongoing businesses and the loss of customers and their business and deposits. It may also divert management attention and resources from other operations and limit the Company's ability to pursue other acquisitions. There is no assurance that we will realize all of the cost savings and other financial benefits of the merger when and in the amounts expected.

We may incur losses on loans, securities and other acquired assets of Wachovia that are materially greater than reflected in our preliminary fair value adjustments. We accounted for the Wachovia merger under the purchase method of accounting, recording the acquired assets and liabilities of Wachovia at fair value based on preliminary purchase accounting adjustments. Under purchase accounting, we had until one year after the merger date to finalize the fair value adjustments, meaning we could adjust the preliminary fair value estimates of Wachovia's assets and liabilities based on new or updated information that provided a better estimate of the fair value at merger date.

We recorded at fair value all PCI loans acquired in the merger based on the present value of their expected cash flows. We estimated cash flows using internal credit, interest rate and prepayment risk models using assumptions about matters that are inherently uncertain. We may not realize the estimated cash flows or fair value of these loans. In addition, although the difference between the pre-merger carrying value of the creditimpaired loans and their expected cash flows - the "nonaccretable difference" - is available to absorb future chargeoffs, we may be required to increase our allowance for credit losses and related provision expense because of subsequent additional credit deterioration in these loans.

For more information, refer to the "Overview" and "Critical Accounting Policies - Purchased Credit-Impaired Loans" sections in this Report.

## GENERAL RISKS RELATING TO OUR BUSINESS

Higher charge-offs and worsening credit conditions could require us to increase our allowance for credit losses through a charge to earnings. When we loan money or commit to loan money we incur credit risk, or the risk of losses if our borrowers do not repay their loans. We reserve for credit losses by establishing an allowance through a charge to earnings. The amount of this allowance is based on our assessment of credit losses inherent in our loan portfolio (including unfunded credit commitments). The process for determining the amount of the allowance is critical to our financial results and condition. It requires difficult, subjective and complex judgments about the future, including forecasts of economic or market conditions that might impair the ability of our borrowers to repay their loans.

We might underestimate the credit losses inherent in our loan portfolio and have credit losses in excess of the amount reserved. We might increase the allowance because of changing economic conditions, including falling home prices and higher unemployment, or other factors such as changes in borrower behavior. As an example, borrowers may be less likely to continue making payments on their real estate-secured loans if the value of the real estate is less than what they owe, even if they are still financially able to make the payments.

While we believe that our allowance for credit losses was adequate at December 31,2010, there is no assurance that it will be sufficient to cover future credit losses, especially if housing and employment conditions worsen. We may be required to build reserves in 2011, thus reducing earnings.

For more information, refer to the "Risk Management Credit Risk Management" and "Critical Accounting Policies Allowance for Credit Losses" sections in this Report.

We may have more credit risk and higher credit losses to the extent our loans are concentrated by loan type, industry segment, borrower type, or location of the borrower or collateral. Our credit risk and credit losses can increase if our loans are concentrated to borrowers engaged in the same or similar activities or to borrowers who as a group may be uniquely or disproportionately affected by economic or market conditions. We experienced the effect of concentration risk in 2009 and 2010 when we incurred greater than expected losses in our Home Equity loan portfolio due to a housing slowdown and greater than expected deterioration in residential real estate values in many markets, including the Central Valley California market and several Southern California metropolitan statistical areas. As California is our largest banking state in terms of loans and deposits, continued deterioration in real estate values and underlying economic conditions in those markets or elsewhere in California could result in materially higher credit losses. As a result of the Wachovia merger, we have increased our exposure to California, as well as to Arizona and Florida, two states that have also suffered significant declines in home values. Continued deterioration in housing conditions and real estate values in these states and generally across the country could result in materially higher credit losses.

For more information, refer to the "Risk Management Credit Risk Management" section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

## Loss of customer deposits and market illiquidity could

increase our funding costs. We rely on bank deposits to be a low cost and stable source of funding for the loans we make. We compete with banks and other financial services companies for deposits. If our competitors raise the rates they pay on deposits our funding costs may increase, either because we raise our rates to avoid losing deposits or because we lose deposits and must rely on more expensive sources of funding. Higher funding costs reduce our net interest margin and net interest income. As discussed above, the integration of Wells Fargo and Wachovia may result in the loss of customer deposits.

We sell most of the mortgage loans we originate in order to reduce our credit risk and provide funding for additional loans. We rely on GSEs to purchase loans that meet their conforming loan requirements and on other capital markets investors to purchase loans that do not meet those requirements - referred to as "nonconforming" loans. Since 2007, investor demand for nonconforming loans has fallen sharply, increasing credit spreads and reducing the liquidity for those loans. In response to the reduced liquidity in the capital markets, we may retain more nonconforming loans. When we retain a loan not only do we keep the credit risk of the loan but we also do not receive any sale proceeds that could be used to generate new loans. Continued lack of liquidity could limit our ability to fund - and thus originate - new mortgage loans, reducing the fees we earn from originating and servicing loans. In addition, we cannot assure that GSEs will not materially limit their purchases of conforming loans due to capital constraints or change their criteria for conforming loans (e.g., maximum loan amount or borrower eligibility). As previously noted, the Obama Administration recently outlined proposals to reform the housing finance market in the United States, including the role of the GSEs in the housing finance market. The extent and timing of any such regulatory reform regarding the housing finance market and the GSEs, as well as any effect on the Company's business and financial results, are uncertain.

Changes in interest rates could reduce our net interest income and earnings. Our net interest income is the interest we earn on loans, debt securities and other assets we hold less the interest we pay on our deposits, long-term and short-term debt, and other liabilities. Net interest income is a measure of both our net interest margin - the difference between the yield we earn on our assets and the interest rate we pay for deposits and our other sources of funding - and the amount of earning assets we hold. Changes in either our net interest margin or the amount of earning assets we hold could affect our net interest income and our earnings. Changes in interest rates can affect our net interest margin. Although the yield we earn on our assets and our funding costs tend to move in the same direction in response to changes in interest rates, one can rise or fall faster than the other, causing our net interest margin to expand or contract. Our liabilities tend to be shorter in duration than our assets, so they
may adjust faster in response to changes in interest rates. When interest rates rise, our funding costs may rise faster than the yield we earn on our assets, causing our net interest margin to contract until the yield catches up.

The amount and type of earning assets we hold can affect our yield and net interest margin. We hold earning assets in the form of loans and investment securities, among other assets. If current economic conditions persist, we may continue to see lower demand for loans by credit worthy customers, reducing our yield. In addition, we may invest in lower yielding investment securities for a variety of reasons, including in anticipation that interest rates are likely to increase.

Changes in the slope of the "yield curve" - or the spread between short-term and long-term interest rates - could also reduce our net interest margin. Normally, the yield curve is upward sloping, meaning short-term rates are lower than longterm rates. Because our liabilities tend to be shorter in duration than our assets, when the yield curve flattens or even inverts, our net interest margin could decrease as our cost of funds increases relative to the yield we can earn on our assets.

The interest we earn on our loans may be tied to U.S.denominated interest rates such as the federal funds rate while the interest we pay on our debt may be based on international rates such as LIBOR. If the federal funds rate were to fall without a corresponding decrease in LIBOR, we might earn less on our loans without any offsetting decrease in our funding costs. This could lower our net interest margin and our net interest income.

We assess our interest rate risk by estimating the effect on our earnings under various scenarios that differ based on assumptions about the direction, magnitude and speed of interest rate changes and the slope of the yield curve. We hedge some of that interest rate risk with interest rate derivatives. We also rely on the "natural hedge" that our mortgage loan originations and servicing rights can provide.

We do not hedge all of our interest rate risk. There is always the risk that changes in interest rates could reduce our net interest income and our earnings in material amounts, especially if actual conditions turn out to be materially different than what we assumed. For example, if interest rates rise or fall faster than we assumed or the slope of the yield curve changes, we may incur significant losses on debt securities we hold as investments. To reduce our interest rate risk, we may rebalance our investment and loan portfolios, refinance our debt and take other strategic actions. We may incur losses when we take such actions.

For more information, refer to the "Risk Management Asset/Liability Management - Interest Rate Risk" section in this Report.

## Changes in interest rates could also reduce the value of

 our MSRs and MHFS, reducing our earnings. We have a sizeable portfolio of MSRs. An MSR is the right to service a mortgage loan - collect principal, interest and escrow amounts for a fee. We acquire MSRs when we keep the servicing rights after we sell or securitize the loans we have originated or when we purchase the servicing rights to mortgage loans originated by other lenders. We initially measure all and carry substantially all our residential MSRs using the fair value measurement method. Fair value is the present value of estimated future net servicing
## Risk Factors (continued)

income, calculated based on a number of variables, including assumptions about the likelihood of prepayment by borrowers.

Changes in interest rates can affect prepayment assumptions and thus fair value. When interest rates fall, borrowers are usually more likely to prepay their mortgage loans by refinancing them at a lower rate. As the likelihood of prepayment increases, the fair value of our MSRs can decrease. Each quarter we evaluate the fair value of our MSRs, and any decrease in fair value reduces earnings in the period in which the decrease occurs.

We measure at fair value prime MHFS for which an active secondary market and readily available market prices exist. We also measure at fair value certain other interests we hold related to residential loan sales and securitizations. Similar to other interest-bearing securities, the value of these MHFS and other interests may be negatively affected by changes in interest rates. For example, if market interest rates increase relative to the yield on these MHFS and other interests, their fair value may fall. We may not hedge this risk, and even if we do hedge the risk with derivatives and other instruments we may still incur significant losses from changes in the value of these MHFS and other interests or from changes in the value of the hedging instruments.

For more information, refer to the "Risk Management Asset/Liability Management - Mo tgage Banking Interest Rate and Market Risk" and "Critical Accounting Policies" sections in this Report.

## Our mortgage banking revenue can be volatile from

 quarter to quarter. We earn revenue from fees we receive for originating mortgage loans and for servicing mortgage loans. When rates rise, the demand for mortgage loans usually tends to fall, reducing the revenue we receive from loan originations. Under the same conditions, revenue from our MSRs can increase through increases in fair value. When rates fall, mortgage originations usually tend to increase and the value of our MSRs usually tends to decline, also with some offsetting revenue effect. Even though they can act as a "natural hedge," the hedge is not perfect, either in amount or timing. For example, the negative effect on revenue from a decrease in the fair value of residential MSRs is generally immediate, but any offsetting revenue benefit from more originations and the MSRs relating to the new loans would generally accrue over time. lt is also possible that, because of economic conditions and/or a deteriorating housing market, even if interest rates were to fall, mortgage originations may also fall or any increase in mortgage originations may not be enough to offset the decrease in the MSRs value caused by the lower rates.We typically use derivatives and other instruments to hedge our mortgage banking interest rate risk. We generally do not hedge all of our risk, and we may not be successful in hedging any of the risk. Hedging is a complex process, requiring sophisticated models and constant monitoring, and is not a perfect science. We may use hedging instruments tied to U.S. Treasury rates, LIBOR or Eurodollars that may not perfectly correlate with the value or income being hedged. We could incur significant losses from our hedging activities. There may be
periods where we elect not to use derivatives and other instruments to hedge mortgage banking interest rate risk.

For more information, refer to the "Risk Management Asset/Liability Management - Mortgage Banking Interest Rate and Market Risk" section in this Report.

We may be required to repurchase mortgage loans or reimburse investors and others as a result of breaches in contractual representations and warranties. We sell residential mortgage loans to various parties, including GSEs, SPEs that issue private label MBS, and other financial institutions that purchase mortgage loans for investment or private label securitization. We may also pool FHA-insured and VA-guaranteed mortgage loans which back securities guaranteed by GNMA. The agreements under which we sell mortgage loans and the insurance or guaranty agreements with the FHA and VA contain various representations and warranties regarding the origination and characteristics of the mortgage loans, including ownership of the loan, compliance with loan criteria set forth in the applicable agreement, validity of the lien securing the loan, absence of delinquent taxes or liens against the property securing the loan, and compliance with applicable origination laws. We may be required to repurchase mortgage loans, indemnify the securitization trust, investor or insurer, or reimburse the securitization trust, investor or insurer for credit losses incurred on loans in the event of a breach of contractual representations or warranties that is not remedied within a period (usually 90 days or less) after we receive notice of the breach. Contracts for mortgage loan sales to the GSEs include various types of specific remedies and penalties that could be applied to inadequate responses to repurchase requests. Similarly, the agreements under which we sell mortgage loans require us to deliver various documents to the securitization trust or investor, and we may be obligated to repurchase any mortgage loan as to which the required documents are not delivered or are defective. We may negotiate global settlements in order to resolve a pipeline of demands in lieu of repurchasing the loans. If economic conditions and the housing market do not recover or future investor repurchase demand and our success at appealing repurchase requests differ from past experience, we could continue to have increased repurchase obligations and increased loss severity on repurchases, requiring material additions to the repurchase reserve.

For more information, refer to the "Risk Management Liability for Mortgage Loan Repurchase Losses" section in this Report.

We may be terminated as a servicer or master servicer, be required to repurchase a mortgage loan or reimburse investors for credit losses on a mortgage loan, or incur costs and other liabilities if we fail to satisfy our servicing obligations, including our obligations with respect to mortgage loan foreclosure actions. We act as servicer and/or master servicer for mortgage loans included in securitizations and for unsecuritized mortgage loans owned by investors. As a servicer or master servicer for those loans we have certain contractual obligations to the securitization trusts, investors or other third parties, including,
in our capacity as a servicer, foreclosing on defaulted mortgage loans or, to the extent consistent with the applicable securitization or other investor agreement, considering alternatives to foreclosure such as loan modifications or short sales and, in our capacity as a master servicer, overseeing the servicing of mortgage loans by the servicer. If we commit a material breach of our obligations as servicer or master servicer, we may be subject to termination if the breach is not cured within a specified period of time following notice, which can generally be given by the securitization trustee or a specified percentage of security holders, causing us to lose servicing income. In addition, we may be required to indemnify the securitization trustee against losses from any failure by us, as a servicer or master servicer, to perform our servicing obligations or any act or omission on our part that involves willful misfeasance, bad faith or gross negligence. For certain investors and/or certain transactions, we may be contractually obligated to repurchase a mortgage loan or reimburse the investor for credit losses incurred on the loan as a remedy for servicing errors with respect to the loan. If we have increased repurchase obligations because of claims that we did not satisfy our obligations as a servicer or master servicer, or increased loss severity on such repurchases, we may have to materially increase our repurchase reserve.

We may incur costs if we are required to, or if we elect to reexecute or re-file documents or take other action in our capacity as a servicer in connection with pending or completed foreclosures. We may incur litigation costs if the validity of a foreclosure action is challenged by a borrower. If a court were to overturn a foreclosure because of errors or deficiencies in the foreclosure process, we may have liability to the borrower and/or to any title insurer of the property sold in foreclosure if the required process was not followed. These costs and liabilities may not be legally or otherwise reimbursable to us, particularly to the extent they relate to securitized mortgage loans. In addition, if certain documents required for a foreclosure action are missing or defective, we could be obligated to cure the defect or repurchase the loan. We may incur liability to securitization investors relating to delays or deficiencies in our processing of mortgage assignments or other documents necessary to comply with state law governing foreclosures. The fair value of our MSRs may be negatively affected to the extent our servicing costs increase because of higher foreclosure costs. We may be subject to fines and other sanctions, including a foreclosure moratorium or suspension, imposed by Federal or state regulators as a result of actual or perceived deficiencies in our foreclosure practices or in the foreclosure practices of other mortgage loan servicers. Any of these actions may harm our reputation or negatively affect our residential mortgage origination or servicing business.

For more information, refer to the "Earnings Performance Noninterest Income," "Risk Management - Liability for Mortgage Loan Repurchase Losses" and "- Risks Relating to Servicing Activities," and "Critical Accounting Policies Valuation of Residential Mortgage Servicing Rights" sections in this Report.

## We could recognize OTTI on securities held in our

 available-for-sale portfolio if economic and market conditions do not improve. Our securities available-for-sale portfolio had gross unrealized losses of $\$ 2.7$ billion at December 31, 2010. We analyze securities held in our available-for-sale portfolio for OTTI on a quarterly basis. The process for determining whether impairment is other than temporary usually requires difficult, subjective judgments about the future financial performance of the issuer and any collateral underlying the security in order to assess the probability of receiving contractual principal and interest payments on the security. Because of changing economic and market conditions affecting issuers and the performance of the underlying collateral, we may be required to recognize OTTI in future periods, thus reducing earnings.For more information, refer to the "Balance Sheet Analysis Securities Available for Sale" and "Current Accounting Developments" sections and Note 5 (Securities Available for Sale) to Financial Statements in this Report.

We rely on our systems and certain counterparties, and certain failures could materially adversely affect our operations. Our businesses are dependent on our ability to process, record and monitor a large number of complex transactions. If any of our financial, accounting, or other data processing systems fail or have other significant shortcomings, we could be materially adversely affected. Third parties with which we do business could also be sources of operational risk to us, including relating to breakdowns or failures of such parties' own systems. Any of these occurrences could diminish our ability to operate one or more of our businesses, or result in potential liability to clients, reputational damage and regulatory intervention, any of which could materially adversely affect us.

If personal, confidential or proprietary information of customers or clients in our possession were to be mishandled or misused, we could suffer significant regulatory consequences, reputational damage and financial loss. Such mishandling or misuse could include, for example, if such information were erroneously provided to parties who are not permitted to have the information, either by fault of our systems, employees, or counterparties, or where such information is intercepted or otherwise inappropriately taken by third parties.

We may be subject to disruptions of our operating systems arising from events that are wholly or partially beyond our control, which may include, for example, computer viruses or electrical or telecommunications outages, natural disasters, disease pandemics or other damage to property or physical assets, or events arising from local or larger scale politics, including terrorist acts. Such disruptions may give rise to losses in service to customers and loss or liability to us.

## Risk Factors (continued)

Our framework for managing risks may not be effective in mitigating risk and loss to us. Our risk management framework seeks to mitigate risk and loss to us. We have established processes and procedures intended to identify, measure, monitor, report and analyze the types of risk to which we are subject, including liquidity risk, credit risk, market risk, interest rate risk, operational risk, legal and compliance risk, and reputational risk, among others. However, as with any risk management framework, there are inherent limitations to our risk management strategies as there may exist, or develop in the future, risks that we have not appropriately anticipated or identified. If our risk management framework proves ineffective, we could suffer unexpected losses and could be materially adversely affected.

Financial difficulties or credit downgrades of mortgage and bond insurers may negatively affect our servicing and investment portfolios. Our servicing portfolio includes certain mortgage loans that carry some level of insurance from one or more mortgage insurance companies. To the extent that any of these companies experience financial difficulties or credit downgrades, we may be required, as servicer of the insured loan on behalf of the investor, to obtain replacement coverage with another provider, possibly at a higher cost than the coverage we would replace. We may be responsible for some or all of the incremental cost of the new coverage for certain loans depending on the terms of our servicing agreement with the investor and other circumstances. Similarly, sorne of the mortgage loans we hold for investment or for sale carry mortgage insurance. If a mortgage insurer is unable to meet its credit obligations with respect to an insured loan, we might incur higher credit losses if replacement coverage is not obtained. We also have investments in municipal bonds that are guaranteed against loss by bond insurers. The value of these bonds and the payment of principal and interest on them may be negatively affected by financial difficulties or credit downgrades experienced by the bond insurers.

For more information, refer to the "Earnings Performance Balance Sheet Analysis - Securities Available for Sale" and "Risk Management - Credit Risk Management" sections in this Report.

## Our ability to grow revenue and earnings will suffer if we are unable to sell more products to customers.

 Selling more products to our customers - "cross-selling" - is very important to our business model and key to our ability to grow revenue and earnings. Many of our competitors also focus on cross-selling, especially in retail banking and mortgage lending. This can limit our ability to sell more products to our customers or influence us to sell our products at lower prices, reducing our net interest income and revenue from our fee-based products. It could also affect our ability to keep existing customers. New technologies could require us to spend more to modify or adapt our products to at tract and retain customers. Increasing our cross-sell ratio - or the average number of products sold to existing customers - may become more challenging and we might not attain our goal of selling an average of eight products to each customer.A worsening of economic conditions could reduce demand for our products and services and lead to lower revenue and lower earnings. We earn revenue from the interest and fees we charge on the loans and other products and services we sell. If the economy worsens and consumer and business spending decreases and unemployment rises, the demand for those products and services may fall, reducing our interest and fee income and our earnings. These same conditions may also hurt the ability of our borrowers to repay their loans, causing us to incur higher credit losses.

## Changes in stock market prices could reduce fee income

 from our brokerage and asset management businesses. We earn fee income from managing assets for others and providing brokerage services. Because investment management fees are often based on the value of assets under management, a fall in the market prices of those assets could reduce our fee income. Changes in stock market prices could affect the trading activity of investors, reducing commissions and other fees we earn from our brokerage business. As a result of the Wachovia merger, a greater percentage of our revenue depends on our brokerage services business.For more information, refer to the "Risk Management Asset/Liability Management - Market Risk - Equity Markets" section in this Report.

We may elect to provide capital support to our mutual funds relating to investments in structured credit products. The money market mutual funds we advise are allowed to hold investments in structured investment vehicles (SIVs) in accordance with approved investment parameters for the respective funds and, therefore, we may have indirect exposure to CDOs. Although we generally are not responsible for investment losses incurred by our mutual funds, we may from time to time elect to provide support to a fund even though we are not contractually obligated to do so. For example, in February 2008, to maintain an investment rating of AAA for certain money market mutual funds, we elected to enter into a capital support agreement for up to $\$ 130$ million related to one SIV held by those funds. If we provide capital support to a mutual fund we advise, and the fund's investment losses require the capital to be utilized, we may incur losses, thus reducing earnings.

For more information, refer to Note 8 (Securitizations and Variable Interest Entities) to Financial Statements in this Report.

Our bank customers could take their money out of the bank and put it in alternative investments, causing us to lose a lower cost source of funding. Checking and savings account balances and other forms of customer deposits may decrease when customers perceive alternative investments, such as the stock market, as providing a better risk/return tradeoff. When customers move money out of bank deposits and into other investments, we may lose a relatively low cost source of funds, increasing our funding costs and reducing our net interest income.

Our venture capital business can also be volatile from quarter to quarter. Certain of our venture capital businesses are carried under the cost or equity method, and others (e.g., principal investments) are carried at fair value with unrealized gains and losses reflected in earnings. Our venture capital investments tend to be in technology and other volatile industries so the value of our public and private equity portfolios may fluctuate widely. Earnings from our venture capital investments may be volatile and hard to predict and may have a significant effect on our earnings from period to period. When, and if, we recognize gains may depend on a number of factors, including general economic conditions, the prospects of the companies in which we invest, when these companies go public, the size of our position relative to the public float, and whether we are subject to any resale restrictions.

Our venture capital investments could result in significant losses, either OTTI losses for those investments carried under the cost or equity method or mark-to-market losses for principal investments. Our assessment for OTTI is based on a number of factors, including the then current market value of each investment compared with its carrying value. If we determine there is OTTI for an investment, we write-down the carrying value of the investment, resulting in a charge to earnings. The amount of this charge could be significant. Further, our principal investing portfolio could incur significant mark-to-market losses especially if these investments have been written up because of higher market prices.

For more information, refer to the "Risk Management Asset/Liability Management - Market Risk - Equity Markets" section in this Report.

## We rely on dividends from our subsidiaries for revenue, and federal and state law can limit those

 dividends. Wells Fargo \& Company, the parent holding company, is a separate and distinct legal entity from its subsidiaries. It receives a significant portion of its revenue from dividends from its subsidiaries. We generally use these dividends, among other things, to pay dividends on our common and preferred stock and interest and principal on our debt. Federal and state laws limit the amount of dividends that our bank and some of our nonbank subsidiaries may pay to us. Also, our right to participate in a distribution of assets upon a subsidiary's liquidation or reorganization is subject to the prior claims of the subsidiary's creditors.For more information, refer to the "Regulation and Supervision - Dividend Restrictions" and "-Holding Company Structure" sections in our 2010 Form 10-K and to Note 3 (Cash, Loan and Dividend Restrictions) and Note 25 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report.

## Changes in accounting policies or accounting

 standards, and changes in how accounting standards are interpreted or applied, could materially affect how we report our financial results and condition. Our accounting policies are fundamental to determining and understanding our financial results and condition. Some of these policies require use of estimates and assumptions that may affectthe value of our assets or liabilities and financial results. Several of our accounting policies are critical because they require management to make difficult, subjective and complex judgments about matters that are inherently uncertain and because it is likely that materially different amounts would be reported under different conditions or using different assumptions. For a description of these policies, refer to the "Critical Accounting Policies" section in this Report.

From time to time the FASB and the SEC change the financial accounting and reporting standards that govern the preparation of our external financial statements. In addition, accounting standard setters and those who interpret the accounting standards (such as the FASB, SEC, banking regulators and our outside auditors) may change or even reverse their previous interpretations or positions on how these standards should be applied. Changes in financial accounting and reporting standards and changes in current interpretations may be beyond our control, can be hard to predict and could materially affect how we report our financial results and condition. We may be required to apply a new or revised standard retroactively or apply an existing standard differently, also retroactively, in each case resulting in our potentially restating prior period financial statements in material amounts.

## Our financial statements are based in part on

 assumptions and estimates which, if wrong, could cause unexpected losses in the future. Pursuant to U.S. GAAP, we are required to use certain assumptions and estimates in preparing our financial statements, including in determining credit loss reserves, reserves related to litigation and the fair value of certain assets and liabilities, among other items. If assumptions or estimates underlying our financial statements are incorrect, we may experience material losses.Certain of our financial instruments, including trading assets and liabilities, available-for-sale securities, certain loans, MSRs, private equity investments, structured notes and certain repurchase and resale agreements, among other items, require a determination of their fair value in order to prepare our financial statements. Where quoted market prices are not available, we may make fair value determinations based on internally developed models or other means which ultimately rely to some degree on management judgment. Some of these and other assets and liabilities may have no direct observable price levels, making their valuation particularly subjective, being based on significant estimation and judgment. In addition, sudden illiquidity in markets or declines in prices of certain loans and securities may make it more difficult to value certain balance sheet items, which may lead to the possibility that such valuations will be subject to further change or adjustment and could lead to declines in our earnings.

## Acquisitions could reduce our stock price upon

 announcement and reduce our earnings if we overpay or have difficulty integrating them. We regularly explore opportunities to acquire companies in the financial services industry. We cannot predict the frequency, size or timing of our acquisitions, and we typically do not comment publicly on a possible acquisition until we have signed a definitive agreement.
## Risk Factors (continued)

When we do announce an acquisition, our stock price may fall depending on the size of the acquisition, the purchase price and the potential dilution to existing stockholders. It is also possible that an acquisition could dilute earnings per share.

We generally must receive federal regulatory approvals before we can acquire a bank or bank holding company. In deciding whether to approve a proposed acquisition, federal bank regulators will consider, among other factors, the effect of the acquisition on competition, financial condition, and future prospects including current and projected capital ratios and levels, the competence, experience, and integrity of management and record of compliance with laws and regulations, the convenience and needs of the communities to be served, including our record of compliance under the Community Reinvestment Act, and our effectiveness in combating money laundering. Also, we cannot be certain when or if, or on what terms and conditions, any required regulatory approvals will be granted. We might be required to sell banks, branches and/or business units as a condition to receiving regulatory approval.

Difficulty in integrating an acquired company may cause us not to realize expected revenue increases, cost savings, increases in geographic or product presence, and other projected benefits from the acquisition. The integration could result in higher than expected deposit attrition (run-off), loss of key employees, disruption of our business or the business of the acquired company, or otherwise harm our ability to retain customers and employees or achieve the anticipated benefits of the acquisition. Time and resources spent on integration may also impair our ability to grow our existing businesses. Also, the negative effect of any divestitures required by regulatory authorities in acquisitions or business combinations may be greater than expected.

Federal and state regulations can restrict our business, and non-compliance could result in penalties, litigation and damage to our reputation. Our parent company, our subsidiary banks and many of our nonbank subsidiaries are heavily regulated at the federal and/or state levels. This regulation is to protect depositors, federal deposit insurance funds, consumers and the banking system as a whole, not necessarily our stockholders. Federal and state regulations can significantly restrict our businesses, and we could be fined or otherwise penalized if we are found to be out of compliance.

The Sarbanes-Oxley Act of 2002 (Sarbanes-Oxley) limits the types of non-audit services our outside auditors may provide to us in order to preserve their independence from us. If our auditors were found not to be "independent" of us under SEC rules, we could be required to engage new auditors and file new financial statements and audit reports with the SEC. We could be out of compliance with SEC rules until new financial statements and audit reports were filed, limiting our ability to raise capital and resulting in other adverse consequences.

Sarbanes-Oxley also requires our management to evaluate the Company's disclosure controls and procedures and its internal control over financial reporting and requires our auditors to issue a report on our internal control over financial reporting. We are required to disclose, in our annual report on Form 10-K, the existence of any "material weaknesses" in our internal
control. We cannot assure that we will not find one or more material weaknesses as of the end of any given year, nor can we predict the effect on our stock price of disclosure of a material weakness.

From time to time Congress considers legislation that could significantly change our regulatory environment, potentially increasing our cost of doing business, limiting the activities we may pursue or affecting the competitive balance among banks, savings associations, credit unions, and other financial institutions.

For more information, refer to the "Regulation and Supervision" section in our 2010 Form 10-K and to "Report of Independent Registered Public Accounting Firm" in this Report.

## We may incur fines, penalties and other negative consequences from regulatory violations, possibly even inadvertent or unintentional violations. We maintain

 systems and procedures designed to ensure that we comply with applicable laws and regulations. However, some legal/regulatory frameworks provide for the imposition of fines or penalties for noncompliance even though the noncompliance was inadvertent or unintentional and even though there was in place at the time systems and procedures designed to ensure compliance. For example, we are subject to regulations issued by the Office of Foreign Assets Control (OFAC) that prohibit financial institutions from participating in the transfer of property belonging to the governments of certain foreign countries and designated nationals of those countries. OFAC may impose penalties for inadvertent or unintentional violations even if reasonable processes are in place to prevent the violations. There may be other negative consequences resulting from a finding of noncompliance, including restrictions on certain activities. Such a finding may also damage our reputation (see below) and could restrict the ability of institutional investment managers to invest in our securities.
## Negative publicity could damage our reputation.

Reputation risk, or the risk to our earnings and capital from negative public opinion, is inherent in our business. Negative public opinion could adversely affect our ability to keep and attract customers and expose us to adverse legal and regulatory consequences. Negative public opinion could result from our actual or alleged conduct in any number of activities, including lending practices, corporate governance, regulatory compliance, mergers and acquisitions, and disclosure, sharing or inadequate protection of customer information, and from actions taken by government regulators and community organizations in response to that conduct. Because we conduct most of our businesses under the "Wells Fargo" brand, negative public opinion about one business could affect our other businesses.

Federal Reserve Board policies can significantly affect business and economic conditions and our financial results and condition. The FRB regulates the supply of money and credit in the United States. Its policies determine in large part our cost of funds for lending and investing and the return we earn on those loans and investments, both of which affect our net interest margin. They also can materially affect the value of financial instruments we hold, such as debt securities and MSRs. Its policies also can affect our borrowers, potentially increasing the risk that they may fail to repay their loans. Changes in FRB policies are beyond our control and can be hard to predict.

Risks Relating to Legal Proceedings Wells Fargo and some of its subsidiaries are involved in judicial, regulatory and arbitration proceedings concerning matters arising from our business activities. Although we believe we have a meritorious defense in all material significant litigation pending against us, there can be no assurance as to the ultimate outcome. We establish reserves for legal claims when payments associated with the claims become probable and the costs can be reasonably estimated. We may still incur legal costs for a matter even if we have not established a reserve. In addition, the actual cost of resolving a legal claim may be substantially higher than any amounts reserved for that matter. The ultimate resolution of a pending legal proceeding, depending on the remedy sought and granted, could materially adversely affect our results of operations and financial condition.

For more information, refer to Note 14 (Guarantees and Legal Actions) to Financial Statements in this Report.

Risks Affecting Our Stock Price Our stock price can fluctuate widely in response to a variety of factors, in addition to those described above, including:

- general business and economic conditions;
- recommendations by securities analysts;
- new technology used, or services offered, by our competitors;
- operating and stock price performance of other companies that investors deem comparable to us;
- news reports relating to trends, concerns and other issues in the financial services industry;
- changes in government regulations;
- natural disasters; and
- geopolitical conditions such as acts or threats of terrorism or military conflicts.


## Controls and Procedures

## Disclosure Controls and Procedures

As required by SEC rules, the Company's management evaluated the effectiveness, as of December 31, 2010, of the Company's disclosure controls and procedures. The Company's chief executive officer and chief financial officer participated in the evaluation. Based on this evaluation, the Company's chief executive officer and chief financial officer concluded that the Company's disclosure controls and procedures were effective as of December 31, 2010.

## Internal Control Over Financial Reporting

Internal control over financial reporting is defined in Rule 13a-15(f) promulgated under the Securities Exchange Act of 1934 as a process designed by, or under the supervision of, the Company's principal executive and principal financial officers and effected by the Company's Board, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles (GAAP) and includes those policies and procedures that:
pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of assets of the Company;
provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with GAAP, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and
provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate. No change occurred during any quarter in 2010 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting. Management's report on internal control over financial reporting is set forth below, and should be read with these limitations in mind.

## Management's Report on Internal Control over Financial Reporting

The Company's management is responsible for establishing and maintaining adequate internal control over financial reporting for the Company. Management assessed the effectiveness of the Company's internal control over financial reporting as of December 31, 2010, using the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control Integrated Framework. Based on this assessment, management concluded that as of December 31, 2010, the Company's internal control over financial reporting was effective.

KPMG LLP, the independent registered public accounting firm that audited the Company's financial statements included in this Annual Report, issued an audit report on the Company's internal control over financial reporting. KPMG's audit report appears on the following page.

## Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders<br>Wells Fargo \& Company:

We have audited Wells Fargo \& Company and Subsidiaries' (the Company) internal control over financial reporting as of December 31, 2010, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2010, based on criteria established in Internal Control - Integrated Framework issued by COSO.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of the Company as of December 31, 2010 and 2009, and the related consolidated statements of income, changes in equity and comprehensive income, and cash flows for each of the years in the three-year period ended December 31, 2010, and our report dated February 25, 2011, expressed an unqualified opinion on those consolidated financial statements.

## KPMG LLP

San Francisco, California
February 25, 2011

## Financial Statements

Wells Fargo \& Company and Subsidiaries
Consolidated Statement of Income

| (in millions, except per share amounts) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Interest income |  |  |  |  |
| Trading assets | \$ | 1,098 | 918 | 177 |
| Securities available for sale |  | 9,666 | 11,319 | 5,287 |
| Mortgages held for sale |  | 1,736 | 1,930 | 1,573 |
| Loans held for sale |  | 101 | 183 | 48 |
| Loans |  | 39,760 | 41,589 | 27,632 |
| Other interest income |  | 435 | 335 | 181 |
| Total interest income |  | 52,796 | 56,274 | 34,898 |
| Interest expense |  |  |  |  |
| Deposits |  | 2,832 | 3,774 | 4,521 |
| Short-term borrowings |  | 92 | 222 | 1,478 |
| Long-term debt |  | 4,888 | 5,782 | 3,756 |
| Other interest expense |  | 227 | 172 | - |
| Total interest expense |  | 8,039 | 9,950 | 9,755 |
| Net interest income |  | 44,757 | 46,324 | 25,143 |
| Provision for credit losses |  | 15,753 | 21,668 | 15,979 |
| Net interest income after provision for credit losses |  | 29,004 | 24,656 | 9,164 |
| Noninterest income |  |  |  |  |
| Service charges on deposit accounts |  | 4,916 | 5,741 | 3,190 |
| Trust and investment fees |  | 10,934 | 9,735 | 2,924 |
| Card fees |  | 3,652 | 3,683 | 2,336 |
| Other fees |  | 3,990 | 3,804 | 2,097 |
| Mortgage banking |  | 9,737 | 12,028 | 2,525 |
| Insurance |  | 2,126 | 2,126 | 1,830 |
| Net gains from trading activities |  | 1,648 | 2,674 | 275 |
| Net gains (losses) on debt securities available for sale (1) |  | (324) | (127) | 1,037 |
| Net gains (losses) from equity investments (2) |  | 779 | 185 | (757) |
| Operating leases |  | 815 | 685 | 427 |
| Other |  | 2,180 | 1,828 | 850 |
| Total noninterest income |  | 40,453 | 42,362 | 16,734 |
| Noninterest expense |  |  |  |  |
| Salaries |  | 13,869 | 13,757 | 8,260 |
| Commission and incentive compensation |  | 8,692 | 8,021 | 2,676 |
| Employee benefits |  | 4,651 | 4,689 | 2,004 |
| Equipment |  | 2,636 | 2,506 | 1,357 |
| Net occupancy |  | 3,030 | 3,127 | 1,619 |
| Core deposit and other intangibles |  | 2,199 | 2,577 | 186 |
| FDIC and other deposit assessments |  | 1,197 | 1,849 | 120 |
| Other |  | 14,182 | 12,494 | 6,376 |
| Total noninterest expense |  | 50,456 | 49,020 | 22,598 |
| Income before income tax expense |  | 19,001 | 17,998 | 3,300 |
| Income tax expense |  | 6,338 | 5,331 | 602 |
| Net income before noncontrolling interests |  | 12,663 | 12,667 | 2,698 |
| Less: Net income from noncontrolling interests |  | 301 | 392 | 43 |
| Wells Fargo net income | \$ | 12,362 | 12,275 | 2,655 |
| Less: Preferred stock dividends and accretion and other |  | 730 | 4,285 | 286 |
| Wells Fargo net income applicable to common stock | \$ | 11,632 | 7,990 | 2,369 |
| Per share information |  |  |  |  |
| Earnings per common share | \$ | 2.23 | 1.76 | 0.70 |
| Diluted earnings per common share |  | 2.21 | 1.75 | 0.70 |
| Dividends declared per common share |  | 0.20 | 0.49 | 1.30 |
| Average common shares outstanding |  | 5,226.8 | 4,545.2 | 3,378.1 |
| Diluted average common shares outstanding |  | 5,263.1 | 4,562.7 | 3,391.3 |

(1) Includes other-than-temporary impairment (OTTI) losses of $\$ 672$ million and $\$ 1,012$ million recognized in earnings ( $\$ 500$ million and $\$ 2,352$ million of total OTTI losses, net of $\$(172)$ million and $\$ 1,340$ million recognized as an increase (decrease) to non-credit related OTII losses recorded in other comprehensive income) for the year ended December 31, 2010 and 2009, respectively.
(2) Includes OTTI losses of $\$ 268$ million and $\$ 655$ million for the year ended December 31, 2010 and 2009, respectively.

The accompanying notes are an integral part of these statements.

Wells Fargo \& Company and Subsidiaries

## Consolidated Balance Sheet

| (in millions, except shares) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Assets |  |  |  |
| Cash and due from banks | \$ | 16,044 | 27,080 |
| Federal funds sold, securities purchased under resale agreements and other short-term investments |  | 80,637 | 40,885 |
| Trading assets |  | 51,414 | 43,039 |
| Securities available for sale |  | 172,654 | 172,710 |
| Mortgages held for sale (includes \$47,531 and \$36,962 carried at fair value) |  | 51,763 | 39,094 |
| Loans held for sale (includes \$873 and \$149 carried at fair value) |  | 1,290 | 5,733 |
| Loans (includes \$309 carried at fair value at December 31, 2010) |  | 757,267 | 782,770 |
| Allowance for loan losses |  | $(23,022)$ | $(24,516)$ |
| Net loans |  | 734,245 | 758,254 |
| Mortgage servicing rights: |  |  |  |
| Measured at fair value |  | 14,467 | 16,004 |
| Amortized |  | 1,419 | 1,119 |
| Premises and equipment, net |  | 9,644 | 10,736 |
| Goodwill |  | 24,770 | 24,812 |
| Other assets |  | 99,781 | 104,180 |
| Total assets (1) | \$ | 1,258,128 | 1,243,646 |
| Liabilities |  |  |  |
| Noninterest-bearing deposits | \$ | 191,256 | 181,356 |
| Interest-bearing deposits |  | 656,686 | 642,662 |
| Total deposits |  | 847,942 | 824,018 |
| Short-term borrowings |  | 55,401 | 38,966 |
| Accrued expenses and other liabilities |  | 69,913 | 62,442 |
| Long-term debt (includes \$306 carried at fair value at December 31, 2010) |  | 156,983 | 203,861 |
| Total liabilities (2) |  | 1,130,239 | 1,129,287 |
| Equity |  |  |  |
| Wells Fargo stockholders' equity: |  |  |  |
| Preferred stock |  | 8,689 | 8,485 |
| Common stock - $\$ 1-2 / 3$ par value, authorized $9,000,000,000$ shares; issued $5,272,414,622$ shares and $5,245,971,422$ shares |  | 8,787 | 8,743 |
| Additional paid-in capital |  | 53,426 | 52,878 |
| Retained earnings |  | 51,918 | 41,563 |
| Cumulative other comprehensive income |  | 4,738 | 3,009 |
| Treasury stock - 10,131,394 shares and 67,346,829 shares |  | (487) | $(2,450)$ |
| Unearned ESOP shares |  | (663) | (442) |
| Total Wells Fargo stockholders' equity |  | 126,408 | 111,786 |
| Noncontrolling interests |  | 1,481 | 2,573 |
| Total equity |  | 127,889 | 114,359 |
| Total liabilities and equity | \$ | 1,258,128 | 1,243,646 |

(1) Our consolidated assets at December 31, 2010, include the following assets of certain variable interest entities (VIEs) that can only be used to settle the liabilities of those VIEs: Cash and due from banks, $\$ 200$ million; Trading assets, $\$ 143$ million; Securities available for sale, $\$ 2.2$ billion; Net loans, $\$ 16.7$ billion; Other assets, $\$ 2.0$ billion, and Total assets, $\$ 21.2$ billion.
(2) Our consolidated liabilities at December 31, 2010, include the following VIE liabilities for which the VIE creditors do not have recourse to Wells Fargo: Short-term borrowings, $\$ 7$ million; Accrued expenses and other liabilities, $\$ 71$ million; Long-term debt, $\$ 8.3$ billion; and Total liabilities, $\$ 8.4$ billion.

The accompanying notes are an integral part of these statements.

Wells Fargo \& Company and Subsidiaries
Consolidated Statement of Changes in Equity and Comprehensive Income


The accompanying notes are an integral part of these statements.
(continued on following pages)

(continued from previous pages)
Wells Fargo \& Company and Subsidiaries
Consolidated Statement of Changes in Equity and Comprehensive Income

| (in millions, except shares) | Preferred stock |  |  | Common stock |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | Amount |  | Shares | Amount |  |
| Balance December 31, 2009 | 9,980,940 | \$ | 8,485 | 5,178,624,593 | \$ | 8,743 |
| Balance January 1, 2010 | 9,980,940 |  | 8,485 | 5,178,624,593 |  | 8,743 |
| Cumulative effect from change in accounting for VIEs |  |  |  |  |  |  |
| Cumulative effect from change in accounting for |  |  |  |  |  |  |
| embedded credit derivatives |  |  |  |  |  |  |
| Comprehensive income: |  |  |  |  |  |  |
| Net income |  |  |  |  |  |  |
| Other comprehensive income, net of tax: |  |  |  |  |  |  |
| Translation adjustments |  |  |  |  |  |  |
| Net unrealized gains on securities available for sale |  |  |  |  |  |  |
| Net unrealized gains on derivatives and hedging activities |  |  |  |  |  |  |
| Unamortized gains under defined benefit plans, net of amortization |  |  |  |  |  |  |
| Total comprehensive income |  |  |  |  |  |  |
| Noncontrolling interests |  |  |  |  |  |  |
| Common stock issued |  |  |  | 58,375,566 |  | 27 |
| Common stock repurchased |  |  |  | $(3,010,451)$ |  |  |
| Preferred stock issued to ESOP | 1,000,000 |  | 1,000 |  |  |  |
| Preferred stock released by ESOP |  |  |  |  |  |  |
| Preferred stock converted to common shares | $(795,637)$ |  | (796) | 28,293,520 |  | 17 |
| Common stock warrants repurchased |  |  |  |  |  |  |
| Common stock dividends |  |  |  |  |  |  |
| Preferred stock dividends |  |  |  |  |  |  |
| Tax benefit upon exercise of stock options |  |  |  |  |  |  |
| Stock incentive compensation expense |  |  |  |  |  |  |
| Net change in deferred compensation and related plans |  |  |  |  |  |  |
| Net change | 204,363 |  | 204 | 83,658,635 |  | 44 |
| Balance December 31, 2010 | 10,185,303 | \$ | 8,689 | 5,262,283,228 | \$ | 8,787 |

The accompanying notes are an integral part of these statements.

|  | Wells Fargo stockhoiders' equity |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Additional paid-in capital | Retained earnings | Cumulative other comprehensive income | $\begin{array}{r} \text { Treasury } \\ \text { stock } \end{array}$ | Unearned ESOP shares | Total <br> Wells Fargo stockholders' equity | Noncontrolling interests | Total equity |
| 52,878 | 41,563 | 3,009 | $(2,450)$ | (442) | 111,786 | 2,573 | 114,359 |
| 52,878 | 41,563 | 3,009 | $(2,450)$ | (442) | 111,786 | 2,573 | 114,359 |
|  | 183 |  |  |  | 183 |  | 183 |
|  | (28) |  |  |  | (28) |  | (28) |
|  | 12,362 |  |  |  | 12,362 | 301 | 12,663 |
|  |  |  |  |  | - |  | - |
|  |  | 45 |  |  | 45 | 12 | 57 |
|  |  | 1,525 |  |  | 1,525 | 13 | 1,538 |
|  |  | 89 |  |  | 89 |  | 89 |
|  |  | 70 |  |  | 70 |  | 70 |
|  |  |  |  |  | 14,091 | 326 | 14,417 |
|  |  |  |  |  | - | $(1,418)$ | $(1,418)$ |
| 375 | (376) |  | 1,349 |  | 1,375 |  | 1,375 |
|  |  |  | (91) |  | (91) |  | (91) |
| 80 |  |  |  | $(1,080)$ | - |  |  |
| (63) |  |  |  | 859 | 796 |  | 796 |
| 212 |  |  | 567 |  | - |  | - |
| (545) |  |  |  |  | (545) |  | (545) |
| 4 | $(1,049)$ |  |  |  | $(1,045)$ |  | $(1,045)$ |
|  | (737) |  |  |  | (737) |  | (737) |
| 97 |  |  |  |  | 97 |  | 97 |
| 436 |  |  |  |  | 436 |  | 436 |
| (48) |  |  | 138 |  | 90 |  | 90 |
| 548 | 10,355 | 1,729 | 1,963 | (221) | 14,622 | (1,092) | 13,530 |
| 53,426 | 51,918 | 4,738 | (487) | (663) | 126,408 | 1,481 | 127,889 |

Wells Fargo \& Company and Subsidiaries
Consolidated Statement of Cash Flows

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Cash flows from operating activities: |  |  |  |  |
| Net income before noncontrolling interests | \$ | 12,663 | 12,667 | 2,698 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |  |
| Provision for credit losses |  | 15,753 | 21,668 | 15,979 |
| Changes in fair value of MSRs, MHFS and LHFS carried at fair value |  | $(1,025)$ | (20) | 3,789 |
| Depreciation and amortization |  | 1,924 | 2,841 | 1,669 |
| Other net losses (gains) |  | 1,345 | $(3,867)$ | 2,065 |
| Preferred stock released by ESOP |  | 796 | 106 | 451 |
| Stock incentive compensation expense |  | 436 | 245 | 177 |
| Excess tax benefits related to stock option payments |  | (98) | (18) | (121) |
| Originations of MHFS |  | (370,175) | $(414,299)$ | $(213,498)$ |
| Proceeds from sales of and principal collected on mortgages originated for sale |  | 355,325 | 399,261 | 220,254 |
| Originations of LHFS |  | $(4,596)$ | (10,800) |  |
| Proceeds from sales of and principal collected on LHFS |  | 17,828 | 20,276 | - |
| Purchases of LHFS |  | $(7,470)$ | $(8,614)$ | - |
| Net change in: |  |  |  |  |
| Trading assets |  | 12,356 | 13,983 | $(3,045)$ |
| Deferred income taxes |  | 4,287 | 9,453 | $(1,642)$ |
| Accrued interest receivable |  | 1,051 | (293) | $(2,676)$ |
| Accrued interest payable |  | (268) | $(1,028)$ | 1,634 |
| Other assets, net |  | $(19,631)$ | $(15,018)$ | $(21,578)$ |
| Other accrued expenses and liabilities, net |  | $(1,729)$ | 2,070 | $(10,944)$ |
| Net cash provided (used) by operating activities |  | 18,772 | 28,613 | (4,788) |
| Cash flows from investing activities: |  |  |  |  |
| Net change in: |  |  |  |  |
| Federal funds sold, securities purchased under resale agreements and other short-term investments |  | $(39,752)$ | 8,548 | 51,049 |
| Securities available for sale: |  |  |  |  |
| Sales proceeds |  | 8,668 | 53,038 | 60,806 |
| Prepayments and maturities |  | 47,919 | 38,811 | 24,317 |
| Purchases |  | $(53,466)$ | $(95,285)$ | $(105,341)$ |
| Loans: |  |  |  |  |
| Loans originated by banking subsidiaries, net of principal collected |  | 15,869 | 52,240 | $(54,815)$ |
| Proceeds from sales (including participations) of loans originated for investment by banking subsidiaries |  | 6,517 | 6,162 | 1,988 |
| Purchases (including participations) of loans by banking subsidiaries |  | $(2,297)$ | $(3,363)$ | $(5,513)$ |
| Principal collected on nonbank entities' loans |  | 15,560 | 14,428 | 21,846 |
| Loans originated by nonbank entities |  | $(10,836)$ | $(9,961)$ | $(19,973)$ |
| Net cash acquired from (paid for) acquisitions |  | (36) | (138) | 11,203 |
| Proceeds from sales of foreclosed assets |  | 5,444 | 3,759 | 1,746 |
| Changes in MSRs from purchases and sales |  | (65) | (10) | 92 |
| Other, net |  | 2,800 | 3,556 | (5,566) |
| Net cash provided (used) by investing activities |  | $(3,675)$ | 71,785 | $(18,161)$ |
| Cash flows from financing activities: |  |  |  |  |
| Net change in: |  |  |  |  |
| Deposits |  | 23,924 | 42,473 | 7,697 |
| Short-term borrowings |  | 11,308 | $(69,108)$ | $(14,888)$ |
| Long-term debt: |  |  |  |  |
| Proceeds from issuance |  | 3,489 | $8,396$ | $35,701$ |
| Repayment |  | $(63,317)$ | $(66,260)$ | $(29,859)$ |
| Preferred stock: |  |  |  |  |
| Proceeds from issuance |  | - | (25,00) | 22,674 |
| Redeemed |  | - | $(25,000)$ | - |
| Cash dividends paid |  | (737) | $(2,178)$ | - |
| Common stock: |  |  |  |  |
| Proceeds from issuance |  | 1,375 | 21,976 | 14,171 |
| Repurchased |  | (91) | (220) | $(1,623)$ |
| Cash dividends paid |  | $(1,045)$ | $(2,125)$ | $(4,312)$ |
| Stock warrants: |  |  |  |  |
| Proceeds from issuance |  | - | - | 2,326 |
| Repurchased |  | (545) | - | - |
| Excess tax benefits related to stock option payments |  | 98 | 18 | 121 |
| Change in noncontrolling interests: |  |  |  |  |
| Purchase of Prudential's noncontrolling interest |  | - | $(4,500)$ | - |
| Other, net |  | (592) | $(553)$ | (53) |
| Net cash provided (used) by financing activities |  | $(26,133)$ | $(97,081)$ | 31,955 |
| Net change in cash and due from banks |  | $(11,036)$ | 3,317 | 9,006 |
| Cash and due from banks at beginning of year |  | 27,080 | 23,763 | 14,757 |
| Cash and due from banks at end of year | \$ | 16,044 | 27,080 | 23,763 |
| Supplemental cash flow disclosures: |  |  |  |  |
| Cash paid for interest | \$ | 8,307 | 10,978 | 8,121 |
| Cash paid for income taxes |  | 1,187 | 3,042 | 2,554 |

[^3]
## Note 1: Summary of Significant Accounting Policies

Wells Fargo \& Company is a nation-wide diversified, community-based financial services company. We provide banking, insurance, investments, mortgage banking, investment banking, retail banking, brokerage, and consumer finance through banking stores, the internet and other distribution channels to consumers, businesses and institutions in all 50 states, the District of Columbia, and in other countries. When we refer to "Wells Fargo," "the Company," "we," "our" or "us" in this Form $10-\mathrm{K}$, we mean Wells Fargo \& Company and Subsidiaries (consolidated). Wells Fargo \& Company (the Parent) is a financial holding company and a bank holding company. We also hold a majority interest in a real estate investment trust, which has publicly traded preferred stock outstanding.

Our accounting and reporting policies conform with U.S. generally accepted accounting principles (GAAP) and practices in the financial services industry. To prepare the financial statements in conformity with GAAP, management must make estimates based on assumptions about future economic and market conditions (for example, unemployment, market liquidity, real estate prices, etc.) that affect the reported amounts of assets and liabilities at the date of the financial statements and income and expenses during the reporting period and the related disclosures. Although our estimates contemplate current conditions and how we expect them to change in the future, it is reasonably possible that actual conditions could be worse than anticipated in those estimates, which could materially affect our results of operations and financial condition. Management has made significant estimates in several areas, including other-than-temporary impairment (OTTI) on investment securities (Note 5), allowance for credit losses and purchased creditimpaired (PCI) loans (Note 6), valuations of residential mortgage servicing rights (MSRs) (Notes 8 and 9) and financial instruments (Note 16), liability for mortgage loan repurchase losses (Note 9) and income taxes (Note 20). Actual results could differ from those estimates.

On December 31, 2008, Wells Fargo acquired Wachovia Corporation (Wachovia). Because the acquisition was completed at the end of 2008, Wachovia's results of operations are included in the income statement and average balances beginning in 2009. Wachovia's assets and liabilities are included in the consolidated balance sheet beginning on December 31, 2008. The accounting policies of Wachovia have been conformed to those of Wells Fargo as described herein.

On January 1, 2009, the Company adopted new accounting guidance on noncontrolling interests on a retrospective basis. Accordingly, prior period information reflects the adoption. The guidance requires that noncontrolling interests be reported as a component of total equity. In addition, the consolidated income statement must disclose amounts attributable to both Wells Fargo interests and the noncontrolling interests.

## Accounting Standards Adopted in 2010

In first quarter 2010, we adopted the following accounting updates to the Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC or Codification):

- Accounting Standards Update (ASU or Update) 2010-6, Improving Disclosures about Fair Value Measurements;
- ASU 2009-16, Accounting for Transfers of Financial Assets (Statement of Financial Accounting Standards (FAS) 166, Accounting for Transfers of Financial Assets - an amendment of FASB Statement No. 140);
- ASU 2009-17, Improvements to Financial Reporting by Enterprises Involved with Variable Interest Entities (FAS 167, Amendments to FASB Interpretation No. 46(R)); and
- ASU 2010-10, Amendments for Certain Investment Funds.

In third quarter 2010, we adopted the following new accounting guidance:

- ASU 2010-18, Effect of a Loan Modification When the Loan is Part of a Pool That is Accounted for as a Single Asset; and
- ASU 2010-11, Scope Exception Related to Embedded Credit Derivatives.

In fourth quarter 2010, we adopted the following new accounting guidance:

- ASU 2010-20, Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses.

Information about these accounting updates is further described in more detail below.

ASU 2010-6 amends the disclosure requirements for fair value measurements. Companies are now required to disclose significant transfers in and out of Levels 1 and 2 of the fair value hierarchy, whereas the previous rules only required the disclosure of transfers in and out of Level 3. Additionally, in the rollforward of Level 3 activity, companies must present information on purchases, sales, issuances, and settlements on a gross basis rather than on a net basis. The Update also clarifies that fair value measurement disclosures should be presented for each class of assets and liabilities. A class is typically a subset of a line item in the statement of financial position. Companies should also provide information about the valuation techniques and inputs used to measure fair value for both recurring and nonrecurring instruments classified as either Level 2 or Level 3. We adopted this guidance in first quarter 2010 with prospective application, except for the new requirement related to the Level 3 rollforward. Gross presentation in the Level 3 rollforward is effective for us in first quarter 2011 with prospective application. Our adoption of the Update did not affect our consolidated financial statement results since it amends only the disclosure requirements for fair value measurements.

Note 1: Summary of Significant Accounting Policies (continued)

ASU 2009-16 (FAS 166) modifies certain guidance contained in ASC 860, Transfers and Servicing. This pronouncement eliminates the concept of qualifying special purpose entities (QSPEs) and provides additional criteria transferors must use to evaluate transfers of financial assets. The Update also requires that any assets or liabilities retained from a transfer accounted for as a sale must be initially recognized at fair value. We adopted this guidance in first quarter 2010 with prospective application for transfers that occurred on and after January 1, 2010.

ASU 2009-17 (FAS 167) amends several key consolidation provisions related to variable interest entities (VIEs), which are included in ASC 810, Consolidation. The scope of the new guidance includes entities that were previously designated as QSPEs. The Update also changes the approach companies must use to identify VIEs for which they are deemed to be the primary beneficiary and are required to consolidate. Under the new guidance, a VIE's primary beneficiary is the entity that has the power to direct the VIE's significant activities, and has an obligation to absorb losses or the right to receive benefits that could be potentially significant to the VIE. The Update also requires companies to continually reassess whether they are the primary beneficiary of a VIE, whereas the previous rules only required reconsideration upon the occurrence of certain triggering events. We adopted this guidance in first quarter 2010, which resulted in the consolidation of $\$ 18.6$ billion of incremental assets onto our consolidated balance sheet and a $\$ 183$ million increase to beginning retained earnings as a cumulative effect adjustment.

We also elected the fair value option for those newly consolidated VIEs for which our interests, prior to January 1, 2010, were predominantly carried at fair value with changes in fair value recorded to earnings. Accordingly, the fair value option was elected to effectively continue fair value accounting through earnings for those interests. Conversely, we did not elect the fair value option for those newly consolidated VIEs that did not share these characteristics. At January 1, 2010, the fair value of loans and long-term debt for which we elected the fair value option was $\$ 1.0$ billion and $\$ 1.0$ billion, respectively. The incremental impact of electing the fair value option (compared to not electing) on the cumulative effect adjustment to retained earnings was an increase of $\$ 15$ million. See Notes 8 and 16 for additional information.

ASU 2010-10 amends consolidation accounting guidance to defer indefinitely the application of ASU 2009-17 to certain investment funds. The amendment was effective for us in first quarter 2010. As a result, we did not consolidate any investment funds upon adoption of ASU 2009-17.

ASU 2010-18 provides guidance for modified PCI loans that are accounted for within a pool. Under the new guidance, modified PCI loans should not be removed from a pool even if those loans would otherwise be deemed troubled debt restructurings (TDRs). The Update also clarifies that entities should consider the impact of modifications on a pool of PCI loans when
evaluating that pool for impairment. These accounting changes were effective for us in third quarter 2010. Our adoption of the Update did not affect our consolidated financial statement results, as the new guidance is consistent with our previous accounting practice.

ASU 2010-11 provides guidance clarifying when entities should evaluate embedded credit derivative features in financial instruments issued from structures such as collateralized debt obligations (CDOs) and synthetic CDOs. The Update clarifies that bifurcation and separate accounting is not required for embedded credit derivative features that are only related to the transfer of credit risk that occurs when one financial instrument is subordinate to another. Embedded derivatives related to other types of credit risk must be analyzed to determine the appropriate accounting treatment. The guidance also allows companies to elect fair value option upon adoption for any investment in a beneficial interest in securitized financial assets. By making this election, companies would not be required to evaluate whether embedded credit derivative features exist for those interests. This guidance was effective for us in third quarter 2010. In conjunction with our adoption of this standard, we recorded a $\$ 28$ million decrease to beginning retained earnings as a cumulative effect adjustment.

ASU 2010-20 requires enhanced disclosures for the allowance for credit losses and financing receivables, which include certain loans and long-term accounts receivable. Companies are required to disaggregate credit quality information, including receivables on nonaccrual status and aging of past due receivables by class of financing receivable, and roll forward the allowance for credit losses by portfolio segment. Portfolio segment is the level at which an entity develops and documents a systematic method to determine its allowance for credit losses. Class of financing receivable is generally a disaggregation of portfolio segment. This guidance was effective for us in fourth quarter 2010 with prospective application. Companies must also provide supplemental information on the nature and extent of TDRs and their effect on the allowance for credit losses. Under ASU 2011-01, Deferral of the Effective Date of Disclosures about Troubled Debt Restructurings in Update No. 2010-20, these TDR disclosures have been deferred to coincide with a separate FASB TDR project, with an expected effective date in second quarter 2011. Our adoption did not affect our consolidated financial statement results since it amends only the disclosure requirements for financing receivables and the allowance for credit losses.

## Consolidation

Our consolidated financial statements include the accounts of the Parent and our majority-owned subsidiaries and VIEs (defined below) in which we are the primary beneficiary. Significant intercompany accounts and transactions are eliminated in consolidation. If we own at least $20 \%$ of an entity, we generally account for the investment using the equity method. If we own less than $20 \%$ of an entity, we generally carry the investment at cost, except marketable equity securities, which we carry at fair value with changes in fair value included
in other comprehensive income (OCI). Investments accounted for under the equity or cost method are included in other assets.

We are a variable interest holder in certain special-purpose entities (SPEs) in which equity investors do not have the characteristics of a controlling financial interest or where the entity does not have enough equity at risk to finance its activities without additional subordinated financial support from other parties (referred to as VIEs). Our variable interest arises from contractual, ownership or other monetary interests in the entity, which change with fluctuations in the fair value of the entity's assets. We consolidate a VIE if we are the primary beneficiary, defined as the party that that has both the power to direct the activities that most significantly impact the VIE and a variable interest that could potentially be significant to the VIE. A variable interest is a contractual, ownership or other interest that changes with changes in the fair value of the VIE's net assets. To determine whether or not a variable interest we hold could potentially be significant to the VIE, we consider both qualitative and quantitative factors regarding the nature, size and form of our involvement with the VIE. We assess whether or not we are the primary beneficiary of a VIE on an on-going basis.

## Trading Assets

Trading assets are primarily securities, including corporate debt, U.S. government agency obligations and other securities that we acquire for short-term appreciation or other trading purposes, and the fair value of derivatives held for customer accommodation purposes or risk mitigation and hedging. Interest-only strips and other retained interests in securitizations that can be contractually prepaid or otherwise settled in a way that the holder would not recover substantially all of its recorded investment are classified as trading assets. Trading assets are carried at fair value, with realized and unrealized gains and losses recorded in noninterest income.

## Securities

SECURITIES AVAILABLE FOR SALE Debt securities that we might not hold until maturity and marketable equity securities are classified as securities available for sale and reported at fair value. Unrealized gains and losses, after applicable taxes, are reported in cumulative OCI. Fair value measurement is based upon quoted prices in active markets, if available. If quoted prices in active markets are not available, fair values are measured using independent pricing models or other modelbased valuation techniques such as the present value of future cash flows, adjusted for the security's credit rating, prepayment assumptions and other factors such as credit loss assumptions and market liquidity. See Note 16 for more information on fair value measurement of our securities.

We conduct OTTI analysis on a quarterly basis or more often if a potential loss-triggering event occurs. The initial indicator of OTTI for both debt and equity securities is a decline in market value below the amount recorded for an investment and the severity and duration of the decline.

For a debt security for which there has been a decline in the fair value below amortized cost basis, we recognize OTTI if we (1) have the intent to sell the security, (2) it is more likely than not that we will be required to sell the security before recovery of
its amortized cost basis, or (3) we do not expect to recover the entire amortized cost basis of the security.

Estimating recovery of the amortized cost basis of a debt security is based upon an assessment of the cash flows expected to be collected. If the cash flows expected to be collected are less than amortized cost, OTTI is considered to have occurred. In performing an assessment of the cash flows expected to be collected, we consider all relevant information including:

- the length of time and the extent to which the fair value has been less than the amortized cost basis;
- the historical and implied volatility of the fair value of the security;
- the cause of the price decline, such as the general level of interest rates or adverse conditions specifically related to the security, an industry or a geographic area;
- the issuer's financial condition, near-term prospects and ability to service the debt;
- the payment structure of the debt security and the likelihood of the issuer being able to make payments that increase in the future;
- for asset-backed securities, the credit performance of the underlying collateral, including delinquency rates, level of non-performing assets, cumulative losses to date, collateral value and the remaining credit enhancement compared with expected credit losses;
- any change in rating agencies' credit ratings at evaluation date from acquisition date and any likely imminent action;
- independent analyst reports and forecasts, sector credit ratings and other independent market data; and
- recoveries or additional declines in fair value subsequent to the balance sheet date.

If we intend to sell the security, or if it is more likely than not we will be required to sell the security before recovery, an OTTI write-down is recognized in earnings equal to the entire difference between the amortized cost basis and fair value of the security. For debt securities that are considered other-thantemporarily impaired that we do not intend to sell or it is more likely than not that we will not be required to sell before recovery, the OTTI write-down is separated into an amount representing the credit loss, which is recognized in earnings, and the amount related to all other factors, which is recognized in OCI. The measurement of the credit loss component is equal to the difference between the debt security's cost basis and the present value of its expected future cash flows discounted at the security's effective yield. The remaining difference between the security's fair value and the present value of future expected cash flows is due to factors that are not credit-related and, therefore, are recognized in OCI. We believe that we will fully collect the carrying value of securities on which we have recorded a non-credit-related impairment in OCI.

We hold investments in perpetual preferred securities (PPS) that are structured in equity form, but have many of the characteristics of debt instruments, including periodic cash flows in the form of dividends, call features, ratings that are similar to debt securities and pricing like long-term callable bonds.

Because of the hybrid nature of these securities, we evaluate PPS for OTTI using a model similar to the model we use for debt

## Note 1: Summary of Significant Accounting Policies (continued)

securities as described above. Among the factors we consider in our evaluation of PPS are whether there is any evidence of deterioration in the credit of the issuer as indicated by a decline in cash flows or a rating agency downgrade to below investment grade and the estimated recovery period. Additionally, in determining if there was evidence of credit deterioration, we evaluate: (1) the severity of decline in market value below cost, (2) the period of time for which the decline in fair value has existed, and (3) the financial condition and near-term prospects of the issuer, including any specific events which may influence the operations of the issuer. We consider PPS to be other-thantemporarily impaired if cash flows expected to be collected are insufficient to recover our investment or if we no longer believe the security will recover within the estimated recovery period. None of our investments in PPS that have not been impaired have been downgraded below investment grade subsequent to purchase, and we believe that there are no factors to suggest that we will not fully realize our investment in these instruments over a reasonable recovery period. OTTI write-downs of PPS are recognized in earnings equal to the difference between the cost basis and fair value of the security.

For marketable equity securities other than PPS, OTTI evaluations focus on whether evidence exists that supports recovery of the unrealized loss within a timeframe consistent with temporary impairment. This evaluation considers the severity of and length of time fair value is below cost, our intent and ability to hold the security until forecasted recovery of the fair value of the security, and the investee's financial condition, capital strength, and near-term prospects.

The securities portfolio is an integral part of our asset/liability management process. We manage these investments to provide liquidity, manage interest rate risk and maximize portfolio yield within capital risk limits approved by management and the Board of Directors and monitored by the Corporate Asset/Liability Management Committee (Corporate ALCO). We recognize realized gains and losses on the sale of these securities in noninterest income using the specific identification method.

Unamortized premiums and discounts are recognized in interest income over the contractual life of the security using the interest method. As principal repayments are received on securities (i.e., primarily mortgage-backed securities (MBS)) a proportionate amount of the related premium or discount is recognized in income so that the effective interest rate on the remaining portion of the security continues unchanged.

NONMARKETABLE EQUITY SECURITIES Nonmarketable equity securities include venture capital equity securities that are not publicly traded and securities acquired for various purposes, such as to meet regulatory requirements (for example, Federal Reserve Bank and Federal Home Loan Bank (FHLB) stock). These securities are accounted for under the cost or equity method and are included in other assets. We review those assets accounted for under the cost or equity method at least quarterly for possible OTTI. Our review typically includes an analysis of the facts and circumstances of each investment, the expectations for the investment's cash flows and capital needs, the viability of its business model and our exit strategy. We reduce the asset
value when we consider declines in value to be other than temporary. We recognize the estimated loss as a loss from equity investments in noninterest income.

Nonmarketable equity securities also include principal investments, which include certain public equity and non-public securities and certain investments in private equity funds. Principal investments are recorded at fair value with realized and unrealized gains and losses included in gains and losses from equity investments in noninterest income and are included in other assets on the balance sheet. In situations where a portion of an investment in a non-public security or fund is sold, we recognize a realized gain or loss on the portion sold and an unrealized gain or loss on the portion retained.

## Securities Purchased and Sold Agreements

Securities purchased under resale agreements and securities sold under repurchase agreements are accounted for as collateralized financing transactions and are recorded at the acquisition or sale price plus accrued interest. It is our policy to take possession of securities purchased under resale agreements, which are primarily U.S. Government and Government agency securities. We monitor the market value of securities purchased and sold, and obtain collateral from or return it to counterparties when appropriate. These financing transactions do not create material credit risk given the collateral provided and the related monitoring process.

## Mortgages Held for Sale

Mortgages held for sale (MHFS) include commercial and residential mortgages originated for sale and securitization in the secondary market, which is our principal market, or for sale as whole loans. We elect the fair value option for substantially all residential MHFS (see Note 16). The remaining residential MHFS are held at the lower of cost or market value (LOCOM), and are valued on an aggregate portfolio basis. Commercial MHFS are held at LOCOM and are valued on an individual loan basis.

Gains and losses on MHFS are recorded in mortgage banking noninterest income. Direct loan origination costs and fees for MHFS under fair value option are recognized in mortgage banking noninterest income at origination. For MHFS recorded at LOCOM, loan costs and fees are deferred at origination and are recognized in mortgage banking noninterest income at time of sale. Interest income on MHFS for which the fair value option is elected is calculated based upon the note rate of the loan and is recorded to interest income.

Our lines of business are authorized to originate held-forinvestment loans that meet or exceed established loan product profitability criteria, including minimum positive net interest margin spreads in excess of funding costs. When a determination is made at the time of commitment to originate loans as held for investment, it is our intent to hold these loans to maturity or for the "foreseeable future," subject to periodic review under our corporate asset/liability management process. In determining the "foreseeable future" for these loans, management considers (1) the current economic environment and market conditions, (2) our business strategy and current business plans, (3) the nature and type of the loan receivable,
including its expected life, and (4) our current financial condition and liquidity demands. Consistent with our core banking business of managing the spread between the yield on our assets and the cost of our funds, loans are periodically reevaluated to determine if our minimum net interest margin spreads continue to meet our profitability objectives. If subsequent changes in interest rates significantly impact the ongoing profitability of certain loan products, we may subsequently change our intent to hold these loans, and we would take actions to sell such loans in response to the Corporate ALCO directives to reposition our balance sheet because of the changes in interest rates. These directives identify both the type of loans to be sold and the weighted average coupon rate of such loans no longer meeting our ongoing investment criteria. Upon the issuance of such directives, we immediately transfer these loans to the MHFS portfolio at LOCOM.

## Loans Held for Sale

Loans held for sale (LHFS) are carried at LOCOM or at fair value for certain portfolios that we intend to hold for trading purposes. Generally, consumer loans are valued on an aggregate portfolio basis, and commercial loans are valued on an individual loan basis. Gains and losses on LHFS are recorded in other noninterest income. For LHFS recorded at LOCOM, direct loan origination costs and fees are deferred at origination and are recognized in other noninterest income at time of sale. For loans recorded at fair value, direct loan origination costs and fees are recorded in other noninterest income at origination. The fair value of LHFS is based on what secondary markets are currently offering for portfolios with similar characteristics, and related gains and losses are recorded in noninterest income.

## Loans

Loans are reported at their outstanding principal balances net of any unearned income, cumulative charge-offs, unamortized deferred fees and costs on originated loans and unamortized premiums or discounts on purchased loans. PCI loans are reported net of any remaining purchase accounting adjustments. See the "Purchased Credit-Impaired Loans" section in this Note for our accounting policy for PCI loans.

Unearned income, deferred fees and costs, and discounts and premiums are amortized to interest income over the contractual life of the loan using the interest method. Loan commitment fees are generally deferred and amortized into noninterest income on a straight-line basis over the commitment period.

Loans also include direct financing leases that are recorded at the aggregate of minimum lease payments receivable plus the estimated residual value of the leased property, less unearned income. Leveraged leases, which are a form of direct financing leases, are recorded net of related nonrecourse debt. Leasing income is recognized as a constant percentage of outstanding lease financing balances over the lease terms in interest income.

NONACCRUAL AND PAST DUE LOANS We generally place loans on nonaccrual status when:

- the full and timely collection of interest or principal becomes uncertain;
- they are 90 days ( 120 days with respect to real estate 1-4 family first and junior lien mortgages) past due for interest or principal, unless both well-secured and in the process of collection; or
- part of the principal balance has been charged off and no restructuring has occurred.

PCI loans are written down at acquisition to fair value using an estimate of cash flows deemed to be collectible. Accordingly, such loans are no longer classified as nonaccrual even though they may be contractually past due because we expect to fully collect the new carrying values of such loans (that is, the new cost basis arising out of purchase accounting).

When we place a loan on nonaccrual status, we reverse the accrued unpaid interest receivable against interest income and amortization of any net deferred fees is suspended. A loan will remain in accruing status provided it is both well-secured and in the process of collection. If the ultimate collectability of a loan is in doubt and the loan is on nonaccrual, the cost recovery method is used and cash collected is applied to first reduce the principal outstanding. Generally, we return a loan to accrual status when all delinquent interest and principal become current under the terms of the loan agreement and collectability of remaining principal and interest is no longer doubtful.

For modified loans, we underwrite at the time of a restructuring to determine if there is sufficient evidence of sustained repayment capacity based on the borrower's financial strength, including documented income, debt to income ratios and other factors. If the borrower has demonstrated performance under the previous terms and the underwriting process shows the capacity to continue to perform under the restructured terms, the loan will remain in accruing status. When a loan classified as a TDR performs in accordance with its modified terms, the loan either continues to accrue interest (for performing loans) or will return to accrual status after the borrower demonstrates a sustained period of performance (generally six consecutive months of payments, or equivalent, inclusive of consecutive payments made prior to the modification). Loans will be placed on nonaccrual status and a corresponding charge-off is recorded if we believe it is probable that principal and interest contractually due under the modified terms of the agreement will not be collectible.

Generally, consumer loans not secured by real estate or autos are placed on nonaccrual status only when part of the principal has been charged off. Loans are fully charged off or charged down to net realizable value (fair value of collateral less estimated costs to sell) when deemed uncollectible due to bankruptcy or other factors, or when they reach a defined number of days past due based on loan product, industry practice, country, terms and other factors.

Our loans are considered past due when contractually required principal or interest payments have not been made on the due dates.

LOAN CHARGE-OFF POLICIES For commercial loans, we generally fully charge off or charge down to net realizable value for loans secured by collateral when:

- management judges the loan to be uncollectible;


## Note 1: Summary of Significant Accounting Policies (continued)

- repayment is deemed to be protracted beyond reasonable time frames;
- the loan has been classified as a loss by either our internal loan review process or our banking regulatory agencies;
- the customer has filed bankruptcy and the loss becomes evident owing to a lack of assets; or
- the loan is 180 days past due unless both well-secured and in the process of collection.

For consumer loans, our charge-off policies are as follows:

- 1-4 family first and junior lien mortgages - We generally charge down to net realizable value when the loan is 180 days past due.
- Auto loans - We generally fully charge off when the loan is 120 days past due.
- Credit card loans - We generally fully charge off when the loan is 180 days past due.
- Unsecured loans (closed end) - We generally charge off when the loan is 120 days past due.
- Unsecured loans (open end) -- We generally charge off when the loan is 180 days past due.
- Other secured loans - We generally fully or partially charge down to net realizable value when the loan is 120 days past due.

IMPAIRED LOANS We consider a loan to be impaired when, based on current information and events, we determine that we will not be able to collect all amounts due according to the loan contract, including scheduled interest payments. Our impaired loans include commercial and industrial, commercial real estate (CRE), and foreign loans on nonaccrual status for which we determine that we will not be able to collect all amounts due and consumer, commercial and industrial, CRE, and foreign loans modified in a TDR, on both accrual and nonaccrual status.

When we identify a loan as impaired, we measure the impairment based on the present value of expected future cash flows, discounted at the loan's effective interest rate. When collateral is the sole source of repayment for the loan, we may measure impairment based on the fair value of the collateral. If foreclosure is probable, we use the current fair value of the collateral less selling costs, instead of discounted cash flows.

If we determine that the value of an impaired loan is less than the recorded investment in the loan (net of previous charge-offs, deferred loan fees or costs and unamortized premium or discount), we recognize impairment. When the value of an impaired loan is calculated by discounting expected cash flows, interest income is recognized using the loan's effective interest rate over the remaining life of the loan.

TROUBLED DEBT RESTRUCTURINGS (TDRs) In situations where, for economic or legal reasons related to a borrower's financial difficulties, we grant a concession for other than an insignificant period of time to the borrower that we would not otherwise consider, the related loan is classified as a TDR. We strive to identify borrowers in financial difficulty early and work with them to modify their loan to more affordable terms before it reaches nonaccrual status. These modified terms may include rate reductions, principal forgiveness, term extensions, payment
forbearance and other actions intended to minimize our economic loss and to avoid foreclosure or repossession of the collateral. For modifications where we forgive principal, the entire amount of such principal forgiveness is immediately charged off. Loans classified as TDRs are considered impaired loans.

PURCHASED CREDIT-IMPAIRED (PCI) LOANS Loans acquired in a transfer, including business combinations, where there is evidence of credit deterioration since origination and it is probable at the date of acquisition that we will not collect all contractually required principal and interest payments are accounted for as PCI loans. PCI loans are initially recorded at fair value, which includes estimated future credit losses expected to be incurred over the life of the loan. Accordingly, the historical allowance for credit losses related to these loans is not carried over. Some loans that otherwise meet the definition as creditimpaired are specifically excluded from the PCI loan portfolios, such as revolving loans where the borrower still has revolving privileges.

Evidence of credit quality deterioration as of the purchase date may include statistics such as past due and nonaccrual status, commercial risk ratings, recent borrower credit scores and recent loan-to-value percentages. Generally, acquired loans that meet our definition for nonaccrual status are considered to be credit-impaired.

Substantially all commercial and industrial, CRE and foreign PCI loans are accounted for as individual loans. Conversely, Pick-a-Pay and other consumer PCI loans have been aggregated into several pools based on common risk characteristics. Each pool is accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows.

Accounting for PCI loans involves estimating fair value, at acquisition, using the principal and interest cash flows expected to be collected discounted at the prevailing market rate of interest. The excess of cash flows expected to be collected over the carrying value (estimated fair value at acquisition date) is referred to as the accretable yield and is recognized in interest income using an effective yield method over the remaining life of the loan, or pool of loans, in situations where there is a reasonable expectation about the timing and amount of cash flows to be collected. The difference between contractually required payments and the cash flows expected to be collected at acquisition, considering the impact of prepayments, is referred to as the nonaccretable difference.

Subsequent to acquisition, we regularly evaluate our estimates of cash flows expected to be collected. If we have probable decreases in cash flows expected to be collected (other than due to decreases in interest rate indices and changes in prepayment assumptions), we charge the provision for credit losses, resulting in an increase to the allowance for loan losses. If we have probable and significant increases in cash flows expected to be collected, we first reverse any previously established allowance for loan losses and then increase interest income as a prospective yield adjustment over the remaining life of the loan, or pool of loans. Estimates of cash flows are impacted by changes in interest rate indices for variable rate
loans and prepayment assumptions, both of which are treated as prospective yield adjustments included in interest income.

Resolutions of loans may include sales of loans to third parties, receipt of payments in settlement with the borrower, or foreclosure of the collateral. For individual PCI loans, gains or losses on sales to third parties are included in noninterest income and gains or losses as a result of a settlement with the borrower are included in interest income. Our policy is to remove an individual loan from a pool based on comparing the amount received from its resolution with its contractual amount. Any difference between these amounts is absorbed by the nonaccretable difference for the entire pool. This removal method assumes that the amount received from resolution approximates pool performance expectations. The remaining accretable yield balance is unaffected and any material change in remaining effective yield caused by this removal method is addressed by our quarterly cash flow evaluation process for each pool. For loans that are resolved by payment in full, there is no release of the nonaccretable difference for the pool because there is no difference between the amount received at resolution and the contractual amount of the loan. Modified PCI loans are not removed from a pool even if those loans would otherwise be deemed TDRs. Modified PCI loans that are accounted for individually are considered TDRs, and removed from PCI accounting if there has been a concession granted in excess of the original nonaccretable difference.

FORECLOSED ASSETS Foreclosed assets obtained through our lending activities primarily include real estate. These assets are recorded at net realizable value with a charge to the allowance for credit losses at foreclosure. We allow up to 90 days after foreclosure to finalize determination of net realizable value. Thereafter, changes in net realizable value are recorded to noninterest expense. The net realizable value of these assets is reviewed and updated periodically depending on the type of property.

ALLOWANCE FOR CREDIT LOSSES The allowance for credit losses, which consists of the allowance for loan losses and the allowance for unfunded credit commitments, is management's estimate of credit losses inherent in the loan portfolio at the balance sheet date.

## Securitizations and Beneficial Interests

In certain asset securitization transactions that meet the applicable criteria to be accounted for as a sale, assets are sold to an entity referred to as an SPE, which then issues beneficial interests in the form of senior and subordinated interests collateralized by the assets. In some cases, we may retain up to $90 \%$ of the beneficial interests issued by the entity. Additionally, from time to time, we may also re-securitize certain assets in a new securitization transaction.

The assets and liabilities transferred to an SPE are excluded from our consolidated balance sheet if the transfer qualifies as a sale and we are not required to consolidate the SPE.

For transfers of financial assets recorded as sales, we recognize and initially measure at fair value all assets obtained (including beneficial interests) and liabilities incurred. We
record a gain or loss in other fee income for the difference between the carrying amount and the fair value of the assets sold. Fair values are based on quoted market prices, quoted market prices for similar assets, or if market prices are not available, then the fair value is estimated using discounted cash flow analyses with assumptions for credit losses, prepayments and discount rates that are corroborated by and independently verified against market observable data, where possible. Retained interests from securitizations with off-balance sheet entities, including SPEs and VIEs where we are not the primary beneficiary, are classified as available for sale securities, trading account assets or loans, and are accounted for as described herein.

## Mortgage Servicing Rights (MSRs)

We recognize the rights to service mortgage loans for others, or MSRs, as assets whether we purchase the MSRs or the MSRs result from a sale or securitization of loans we originate (asset transfers). We initially record all of our MSRs at fair value. Subsequently, residential loan MSRs are carried at either fair value or LOCOM based on our strategy for managing interest rate risk. Currently, substantially all of our residential loan MSRs are carried at fair value. All of our MSRs related to our commercial mortgage loans are subsequently measured at LOCOM.

We base the fair value of MSRs on the present value of estimated future net servicing income cash flows. We estimate future net servicing income cash flows with assumptions that market participants would use to estimate fair value, including estimates of prepayment speeds (including housing price volatility), discount rate, default rates, cost to service (including delinquency and foreclosure costs), escrow account earnings, contractual servicing fee income, ancillary income and late fees. Our valuation approach is independently validated by our internal valuation model validation group.

Changes in the fair value of MSRs occur primarily due to the collection/realization of expected cash flows, as well as changes in valuation inputs and assumptions. For MSRs carried at fair value, changes in fair value are reported in noninterest income in the period in which the change occurs. MSRs subsequently measured at LOCOM are amortized in proportion to, and over the period of, estimated net servicing income. The amortization of MSRs is reported in noninterest income analyzed monthly and adjusted to reflect changes in prepayment speeds, as well as other factors.

MSRs accounted for at LOCOM are periodically evaluated for impairment based on the fair value of those assets. For purposes of impairment evaluation and measurement, we stratify MSRs based on the predominant risk characteristics of the underlying loans, including investor and product type. If, by individual stratum, the carrying amount of these MSRs exceeds fair value, a valuation reserve is established. The valuation reserve is adjusted as the fair value changes.

## Premises and Equipment

Premises and equipment are carried at cost less accumulated depreciation and amortization. Capital leases, where we are the

## Note 1: Summary of Significant Accounting Policies (continued)

lessee, are included in premises and equipment at the capitalized amount less accumulated amortization.

We primarily use the straight-line method of depreciation and amortization. Estimated useful lives range up to 40 years for buildings, up to 10 years for furniture and equipment, and the shorter of the estimated useful life or lease term for leasehold improvements. We amortize capitalized leased assets on a straight-line basis over the lives of the respective leases.

## Goodwill and Identifiable Intangible Assets

Goodwill is recorded in business combinations under the purchase method of accounting when the purchase price is higher than the fair value of net assets, including identifiable intangible assets.

We assess goodwill for impairment annually, and more frequently in certain circumstances. We have determined that our reporting units are one level below the operating segments. We assess goodwill for impairment on a reporting unit level and apply various valuation methodologies as appropriate to compare the estimated fair value to the carrying value of each reporting unit. Valuation methodologies include discounted cash flow and earnings multiple approaches. If the fair value is less than the carrying amount, a second test is required to measure the amount of impairment. We recognize impairment losses as a charge to noninterest expense (unless related to discontinued operations) and an adjustment to the carrying value of the goodwill asset. Subsequent reversals of goodwill impairment are prohibited.

We amortize core deposit and other customer relationship intangibles on an accelerated basis over useful lives not exceeding 10 years. We review such intangibles for impairment whenever events or changes in circumstances indicate that their carrying amounts may not be recoverable. Impairment is indicated if the sum of undiscounted estimated future net cash flows is less than the carrying value of the asset. Impairment is permanently recognized by writing down the asset to the extent that the carrying value exceeds the estimated fair value.

## Operating Lease Assets

Operating lease rental income for leased assets is recognized in other income on a straight-line basis over the lease term. Related depreciation expense is recorded on a straight-line basis over the life of the lease, taking into account the estimated residual value of the leased asset. On a periodic basis, leased assets are reviewed for impairment. Impairment loss is recognized if the carrying amount of leased assets exceeds fair value and is not recoverable. The carrying amount of leased assets is not recoverable if it exceeds the sum of the undiscounted cash flows expected to result from the lease payments and the estimated residual value upon the eventual disposition of the equipment.

## Liability for Mortgage Loan Repurchase Losses

We sell residential mortgage loans to various parties, including
(1) Freddie Mac and Fannie Mae (government-sponsored entities (GSEs)), which include the mortgage loans in GSEguaranteed mortgage securitizations, (2) special purpose entities that issue private label MBS, and (3) other financial institutions that purchase mortgage loans for investment or private label
securitization. In addition, we pool Federal Housing Administration (FHA)-insured and Department of Veterans Affairs (VA)-guaranteed mortgage loans, which back securities guaranteed by the Government National Mortgage Association (GNMA).

We may be required to repurchase mortgage loans, indemnify the securitization trust, investor or insurer, or reimburse the securitization trust, investor or insurer for credit losses incurred on loans (collectively "repurchase") in the event of a breach of specified contractual representations or warranties that are not remedied within a period (usually 90 days or less) after we receive notice of the breach. Typically, we would only be required to repurchase securitized loans if a breach is deemed to have material and adverse effect on the value of the mortgage loan or to the interests of the security holders in the mortgage loan.

We establish mortgage repurchase liabilities related to various representations and warranties that reflect management's estimate of losses for loans for which we could have repurchase obligation, whether or not we currently service those loans, based on a combination of factors. Such factors incorporate estimated levels of defects based on internal quality assurance sampling, default expectations, historical investor repurchase demand and appeals success rates (where the investor rescinds the demand based on a cure of the defect or acknowledges that the loan satisfies the investor's applicable representations and warranties), reimbursement by correspondent and other third party originators, and projected loss severity. We establish a liability at the time loans are sold and continually update our liability estimate during their life. Although investors may demand repurchase at any time, the majority of repurchase demands occur in the first 24 to 36 months following origination of the mortgage loan and can vary by investor.

The liability for mortgage loan repurchase losses is included in other liabilities. For additional information on our repurchase liability, see Note 9.

## Pension Accounting

We account for our defined benefit pension plans using an actuarial model as more fully discussed in Note 19. In 2008, we changed our measurement date for our plan assets and benefit obligations from November 30 to December 31, which did not change the amount of net periodic benefit expense recognized in our income statement.

## Income Taxes

We file consolidated and separate company federal income tax returns, foreign tax returns and various combined and separate company state tax returns.

We evaluate two components of income tax expense: current and deferred. Current income tax expense approximates taxes to be paid or refunded for the current period and includes income tax expense related to our uncertain tax positions. We determine deferred income taxes using the balance sheet method. Under this method, the net deferred tax asset or liability is based on the tax effects of the differences between the book and tax bases of assets and liabilities, and recognizes enacted changes in tax rates
and laws in the period in which they occur. Deferred income tax expense results from changes in deferred tax assets and liabilities between periods. Deferred tax assets are recognized subject to management's judgment that realization is more likely than not. A tax position that meets the "more likely than not" recognition threshold is measured to determine the amount of benefit to recognize. The tax position is measured at the largest amount of benefit that is greater than $50 \%$ likely of being realized upon settlement. Foreign taxes paid are generally applied as credits to reduce federal income taxes payable. Interest and penalties are recognized as a component of income tax expense.

## Stock-Based Compensation

We have stock-based employee compensation plans as more fully discussed in Note 18. Our compensation expense includes the associated costs for all share-based awards.

## Earnings Per Common Share

We compute earnings per common share by dividing net income (after deducting dividends and related accretion on preferred stock) by the average number of common shares outstanding during the year. We compute diluted earnings per common share by dividing net income (after deducting dividends and related accretion on preferred stock) by the average number of common shares outstanding during the year, plus the effect of common stock equivalents (for example, stock options, restricted share rights, convertible debentures and warrants) that are dilutive.

## Derivatives and Hedging Activities

We recognize all derivatives in the balance sheet at fair value. On the date we enter into a derivative contract, we designate the derivative as (1) a hedge of the fair value of a recognized asset or liability, including hedges of foreign currency exposure ("fair value" hedge), (2) a hedge of a forecasted transaction or of the variability of cash flows to be received or paid related to a recognized asset or liability ("cash flow" hedge), or (3) held for trading, customer accommodation or asset/liability risk management purposes, including economic hedges not qualifying for hedge accounting. For a fair value hedge, we record changes in the fair value of the derivative and, to the extent that it is effective, changes in the fair value of the hedged asset or liability attributable to the hedged risk, in current period earnings in the same financial statement category as the hedged item. For a cash flow hedge, we record changes in the fair value of the derivative to the extent that it is effective in OCI, with any ineffectiveness recorded in current period earnings. We subsequently reclassify these changes in fair value to net income in the same period(s) that the hedged transaction affects net income in the same financial statement category as the hedged item. For free-standing derivatives, we report changes in the fair values in current period noninterest income.

For fair value and cash flow hedges qualifying for hedge accounting, we formally document at inception the relationship between hedging instruments and hedged items, our risk management objective, strategy and our evaluation of effectiveness for our hedge transactions. This includes linking all
derivatives designated as fair value or cash flow hedges to specific assets and liabilities in the balance sheet or to specific forecasted transactions. Periodically, as required, we also formally assess whether the derivative we designated in each hedging relationship is expected to be and has been highly effective in offsetting changes in fair values or cash flows of the hedged item using the regression analysis method or, in limited cases, the dollar offset method.

We discontinue hedge accounting prospectively when (1) a derivative is no longer highly effective in offsetting changes in the fair value or cash flows of a hedged item, (2) a derivative expires or is sold, terminated or exercised, (3) a derivative is dedesignated as a hedge, because it is unlikely that a forecasted transaction will occur, or (4) we determine that designation of a derivative as a hedge is no longer appropriate.

When we discontinue hedge accounting because a derivative no longer qualifies as an effective fair value hedge, we continue to carry the derivative in the balance sheet at its fair value with changes in fair value included in earnings, and no longer adjust the previously hedged asset or liability for changes in fair value. Previous adjustments to the hedged item are accounted for in the same manner as other components of the carrying amount of the asset or liability.

When we discontinue cash flow hedge accounting because the hedging instrument is sold, terminated or no longer designated (de-designated), the amount reported in OCI up to the date of sale, termination or de-designation continues to be reported in OCI until the forecasted transaction affects earnings.

When we discontinue cash flow hedge accounting because it is probable that a forecasted transaction will not occur, we continue to carry the derivative in the balance sheet at its fair value with changes in fair value included in earnings, and immediately recognize gains and losses that were accumulated in OCI in earnings.

In all other situations in which we discontinue hedge accounting, the derivative will be carried at its fair value in the balance sheet, with changes in its fair value recognized in current period earnings.

We occasionally purchase or originate financial instruments that contain an embedded derivative. At inception of the financial instrument, we assess (1) if the economic characteristics of the embedded derivative are not clearly and closely related to the economic characteristics of the financial instrument (host contract), (2) if the financial instrument that embodies both the embedded derivative and the host contract is not measured at fair value with changes in fair value reported in earnings, and (3) if a separate instrument with the same terms as the embedded instrument would meet the definition of a derivative. If the embedded derivative meets all of these conditions, we separate it from the host contract by recording the bifurcated derivative at fair value and the remaining host contract at the difference between the basis of the hybrid instrument and the fair value of the bifurcated derivative. The bifurcated derivative is carried as a free-standing derivative at fair value with changes recorded in current period earnings.

## Note 1: Summary of Significant Accounting Policies (continued)

SUPPLEMENTAL CASH FLOW INFORMATION Noncash activities are presented below, including information on transfers affecting MHFS, LHFS, and MSRs.

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Transfers from trading assets to securities available for sale | \$ | - | 854 | - |
| Transfers from (to) loans to (from) securities avallable for sale |  | 3,476 | (258) | (283) |
| Transfers from MHFS to trading assets |  | 19,815 | 2,993 | (283) |
| Transfers from MHFS to securities available for sale |  | - | 2,993 | 544 |
| Transfers from MHFS to MSRs |  | 4,570 | 6,287 | 3,498 |
| Transfers from MHFS to foreclosed assets |  | 262 | 162 | 136 |
| Transfers from (to) loans to (from) MHFS |  | 230 | 144 | $(1,195)$ |
| Transfers from (to) loans to (from) LHFS |  | 1,313 | (111) | 1,640 |
| Transfers from loans to foreclosed assets |  | 8,699 | 7,604 | 3,031 |
| Changes in consolidations of variable interest entities: |  |  |  |  |
| Trading assets |  | 155 | - | - |
| Securities available for sale |  | $(7,590)$ | - | - |
| Loans |  | 26,117 | - | - |
| Other assets |  | 212 | - | - |
| Short-term borrowings |  | 5,127 | - | - |
| Long-term debt |  | 13,613 | - | - |
| Accrued expenses and other liabilities |  | (32) | - | - |
| Net transfer from additional paid-in capital to noncontrolling interests |  | (32) | 2,299 |  |
| Issuance of common and preferred stock for purchase accounting |  | - | - | 22,672 |
| Decrease in noncontrolling interests due to deconsolidation of subsidiaries |  | 440 | - | 22,672 |
| Transfer from noncontrolling interests to long-term debt |  | 345 | - | - |

SUBSEQUENT EVENTS We have evaluated the effects of subsequent events that have occurred subsequent to period end December 31, 2010, and there have been no material events that would require recognition in our 2010 consolidated financial statements or disclosure in the Notes to the financial statements.

## Note 2: Business Combinations

We regularly explore opportunities to acquire financial services companies and businesses. Generally, we do not make a public announcement about an acquisition opportunity until a definitive agreement has been signed. For information on additional consideration related to acquisitions, which is considered to be a guarantee, see Note 14.

In addition to the 2008 Wachovia acquisition, business combinations completed in 2010, 2009 and 2008 are presented below. At December 31, 2010, we had no pending business combinations.

| (in millions) | Date |  | Assets |
| :---: | :---: | :---: | :---: |
| $2010$ <br> Certain assets of GMAC Commercial Finance, LLC, New York, New York Other (1) | April 30 <br> Various | \$ | $\begin{array}{r} 430 \\ 40 \\ \hline \end{array}$ |
|  |  | \$ | 470 |
| 2009 <br> Capital TempFunds, Fort Lauderdale, Florida Other (2) | March 2 <br> Various | \$ | 74 <br> 39 |
|  |  | \$ | 113 |
| 2008 <br> Fiatiron Credit Company, Inc., Denver, Colorado <br> Transcap Associates, Inc., Chicago, Illinois <br> United Bancorporation of Wyoming, Inc., Jackson, Wyoming (3) <br> Farmers State Bank of Fort Morgan Colorado, Fort Morgan, Colorado <br> Century Bancshares, Inc., Dallas, Texas <br> Wells Fargo Merchant Services, LLC (4) <br> Other (5) | April 30 June 27 July 1 December 6 December 31 December 31 Various | \$ | $\begin{array}{r}332 \\ 22 \\ 2,110 \\ 186 \\ 1,604 \\ 1,251 \\ 52 \\ \hline\end{array}$ |
|  |  | \$ | 5,557 |

(1) Consists of five acquisitions of insurance brokerage businesses.
(2) Consists of eight acquisitions of insurance brokerage businesses.
(3) Consists of five affiliated banks of United Bancorporation of Wyoming, Inc., located in Wyoming and Idaho, and certain assets and liabilities of United Bancorporation of Wyoming, Inc.
(4) Represents a step acquisition resulting from the increase in Wells Fargo's ownership from a $47.5 \%$ interest to a $60 \%$ interest in the Wells Fargo Merchant Services, LLC joint venture.
(5) Consists of 12 acquisitions of insurance brokerage businesses.

On December 31, 2008, Wells Fargo acquired Wachovia. The purchase accounting for the Wachovia acquisition was finalized as of December 31, 2009, which included costs associated with involuntary employee termination, contract terminations and closing duplicate facilities. These exit costs were estimates and subject to changes as the exit plans were executed. The final exit
costs as of December 31, 2010, were less than originally estimated, resulting in the reversal of exit cost accruals, with the offset reducing the amount of goodwill recorded with the Wachovia acquisition by $\$ 123$ million.

The following table summarizes the usage of the exit cost accruals and changes in estimates.

| (in millions) | Employee termination |  | Contract termination | Facilities related | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Balance, December 31, 2008 | \$ | 57 | 13 | 129 | 199 |
| Purchase accounting adjustments (1) |  | 596 | 61 | 354 | 1,011 |
| Cash payments/utilization |  | (298) | (16) | (139) | (453) |
| Balance, December 31, 2009 | \$ | 355 |  |  |  |
| Cash payments/utilization |  | (300) | (56) | (278) | (634) |
| Change in estimates |  | (55) | (2) | (66) | (123) |
| Balance, December 31, 2010 | \$ | - | - | - | - |

[^4]
## Note 3: Cash, Loan and Dividend Restrictions

Federal Reserve Board (FRB) regulations require that each of our subsidiary banks maintain reserve balances on deposit with the Federal Reserve Banks. The average required reserve balance was $\$ 6.0$ billion in 2010 and $\$ 2.4$ billion in 2009.

Federal law restricts the amount and the terms of both credit and non-credit transactions between a bank and its nonbank affiliates. These transaction amounts may not exceed $10 \%$ of the bank's capital and surplus, which for this purpose represents total capital, as calculated under the risk-based capital (RBC) guidelines, plus the balance of the allowance for credit losses in excess of the amount included in total capital with any single nonbank affiliate and $20 \%$ of the bank's capital and surplus with all its nonbank affiliates. Transactions that are extensions of credit may require collateral to be held to provide added security to the bank. For further discussion of RBC, see Note 25.

Dividends paid by our subsidiary banks are subject to various federal and state regulatory limitations. Dividends that may be paid by a national bank without the express approval of the Office of the Comptroller of the Currency (OCC) are limited to that bank's retained net profits for the preceding two calendar years plus retained net profits up to the date of any dividend declaration in the current calendar year. Retained net profits, as defined by the OCC, consist of net income less dividends declared during the period.

We also have state-chartered subsidiary banks that are subject to state regulations that limit dividends. Under those provisions, our national and state-chartered subsidiary banks could have declared additional dividends of $\$ 1.6$ billion at December 31, 2010, without obtaining prior regulatory approval. Our nonbank subsidiaries are also limited by certain federal and state statutory provisions and regulations covering the amount of dividends that may be paid in any given year. Based on retained earnings at December 31, 2010, our nonbank subsidiaries could have declared additional dividends of $\$ 4.7$ billion at December 31, 2010, without obtaining prior approval.

The FRB published clarifying supervisory guidance in 2009, SR 09-4 Applying Supervisory Guidance and Regulations on the Payment of Dividends, Stock Redemptions, and Stock Repurchases at Bank Holding Companies, pertaining to FRB's criteria, assessment and approval process for reductions in capital including the redemption of Troubled Asset Relief Program (TARP) and the payment of dividends. The effect of this guidance is to require the approval of the FRB for the Company to repurchase or redeem common or perpetual preferred stock as well as to increase the per share dividend from its current level of $\$ 0.05$ per share. In November 2010, the FRB updated the SR 09-4 guidance to require the original 19 Supervisory Capital Assessment Program (SCAP) banks to submit a Capital Plan Review to the FRB no later than January 7, 2011. The Capital Plan Review outlines proposed capital actions by the Company including per share dividend increases and share repurchases from the Company's benefit plans and the market. The Company has submitted a Capital Plan Review to the FRB.

## Note 4: Federal Funds Sold, Securities Purchased under Resale Agreements and Other Short-Term Investments

The following table provides the detail of federal funds sold, securities purchased under resale agreements, other short-term investments and collateral we have received from other entities under resale agreements and securities borrowing arrangements.

|  |  | December 31, |  |
| :--- | ---: | ---: | ---: |
| (in millions) |  | $\mathbf{2 0 1 0}$ | $\mathbf{2 0 0 9}$ |
| Federal funds sold and securities |  |  |  |
| $\quad$ purchased under resale agreements | $\mathbf{\$}$ | $\mathbf{2 4 , 8 8 0}$ | $\mathbf{8 , 0 4 2}$ |
| Interest-earning deposits |  | $\mathbf{5 3 , 4 3 3}$ | 31,668 |
| Other short-term investments |  | $\mathbf{2 , 3 2 4}$ | 1,175 |
| $\quad$ Total | $\mathbf{\$}$ | $\mathbf{8 0 , 6 3 7}$ | 40,885 |
| Collateral received with the right |  |  |  |
| $\quad$ to sell or repledge (1) | $\mathbf{\$}$ | $\mathbf{2 2 , 4 9 5}$ | $\mathbf{9 , 6 6 3}$ |
| Collateral sold or repledged (1) |  | $\mathbf{1 4 , 6 2 4}$ | $\mathbf{7 , 9 5 2}$ |

(1) Prior period has been revised to correct previously reported amounts.

## Note 5: Securities Available for Sale

The following table provides the cost and fair value for the major categories of securities available for sale carried at fair value. The net unrealized gains (losses) are reported on an after-tax basis as
a component of cumulative OCI . There were no securities classified as held to maturity as of the periods presented.

| (in millions) |  | Cost | Gross unrealized gains | $\begin{array}{r} \text { Gross } \\ \text { unrealized } \\ \text { losses } \\ \hline \end{array}$ | Fair value |
| :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2010 |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies | \$ | 1,570 | 49 | (15) | 1,604 |
| Securities of U.S. states and political subdivisions |  | 18,923 | 568 | (837) | 18,654 |
| Mortgage-backed securities: |  |  |  |  |  |
| Federal agencies |  | 78,578 | 3,555 | (96) | 82,037 |
| Residential |  | 18,294 | 2,398 | (489) | 20,203 |
| Commercial |  | 12,990 | 1,199 | (635) | 13,554 |
| Total mortgage-backed securities |  | 109,862 | 7,152 | $(1,220)$ | 115,794 |
| Corporate debt securities |  | 9,015 | 1,301 | (37) | 10,279 |
| Collateralized debt obligations |  | 4,638 | 369 | (229) | 4,778 |
| Other (1) |  | 16,063 | 576 | (283) | 16,356 |
| Total debt securities |  | 160,071 | 10,015 | $(2,621)$ | 167,465 |
| Marketable equity securities: |  |  |  |  |  |
| Perpetual preferred securities |  | 3,671 | 250 | (89) | 3,832 |
| Other marketable equity securities |  | 587 | 771 | (1) | 1,357 |
| Total marketable equity securities |  | 4,258 | 1,021 | (90) | 5,189 |
| Total (2) | \$ | 164,329 | 11,036 | $(2,711)$ | 172,654 |
| December 31, 2009 |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies | \$ | 2,256 | 38 | (14) | 2,280 |
| Securities of U.S. states and political subdivisions |  | 13,212 | 683 | (365) | 13,530 |
| Mortgage-backed securities: |  |  |  |  |  |
| Federal agencies |  | 79,542 | 3,285 | (9) | 82,818 |
| Residential |  | 28,153 | 2,480 | $(2,043)$ | 28,590 |
| Commercial |  | 12,221 | 602 | $(1,862)$ | 10,961 |
| Total mortgage-backed securities |  | 119,916 | 6,367 | $(3,914)$ | 122,369 |
| Corporate debt securities |  | 8,245 | 1,167 | (77) | 9,335 |
| Collateralized debt obligations |  | 3,660 | 432 | (367) | 3,725 |
| Other (1) |  | 15,025 | 1,099 | (245) | 15,879 |
| Total debt securities |  | 162,314 | 9,786 | $(4,982)$ | 167,118 |
| Marketable equity securities: |  |  |  |  |  |
| Perpetual preferred securities |  | 3,677 | 263 | (65) | 3,875 |
| Other marketable equity securities |  | 1,072 | 654 | (9) | 1,717 |
| Total marketable equity securities |  | 4,749 | 917 | (74) | 5,592 |
| Total (2) | \$ | 167,063 | 10,703 | $(5,056)$ | 172,710 |

(1) Included in the "Other" category are asset-backed securities collateralized by auto leases or loans and cash reserves with a cost basis and fair value of $\$ 6.2$ billion and $\$ 6.4$ billion, respectively, at December 31, 2010, and $\$ 8.2$ billion and $\$ 8.5$ billion, respectively, at December 31, 2009. Also included in the "Other" category are assetbacked securities collateralized by home equity loans with a cost basis and fair value of $\$ 927$ million and $\$ 1.1$ billion, respectively, at December 31 , 2010 , and $\$ 2.3$ billion and $\$ 2.5$ billion, respectively, at December 31, 2009. The remaining balances primarily include asset-backed securities collateralized by credit cards and student loans.
(2) At December 31, 2010 and 2009, we held no securities of any single issuer (excluding the U.S. Treasury and federal agencies) with a book value that exceeded $10 \%$ of stockholders' equity.

## Note 5: Securities Available for Sale (continued)

As part of our liquidity management strategy, we pledge securities to secure borrowings from the FHLB and the Federal Reserve Bank. We also pledge securities to secure trust and public deposits and for other purposes as required or permitted by law. Securities pledged where the secured party does not have the right to sell or repledge totaled $\$ 94.2$ billion and $\$ 98.9$ billion at December 31, 2010 and 2009, respectively. We did not pledge any securities where the secured party has the right to sell or repledge the collateral as of the same periods, respectively.

## Gross Unrealized Losses and Fair Value

The following table shows the gross unrealized losses and fair value of securities in the securities available-for-sale portfolio by length of time that individual securities in each category had been in a continuous loss position. Debt securities on which we have taken only credit-related OTTI write-downs are categorized as being "less than 12 months" or " 12 months or more" in a continuous loss position based on the point in time that the fair value declined to below the cost basis and not the period of time since the credit-related OTTI write-down.

|  | Less than 12 months |  | 12 months or more |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (in millions) | Gross unrealized losses | Fair | Gross unrealized losses | Fair | Gross unrealized | Fair |

## December 31, 2010

| Securities of U.S. Treasury and federal agencies | \$ | (15) | 544 | - | - | (15) | 544 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Securities of U.S. states and political subdivisions |  | (322) | 6,242 | (515) | 2,720 | (837) | 8,962 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |
| Federal agencies |  | (95) | 8,103 | (1) | 60 | (96) | 8,163 |
| Residential |  | (35) | 1,023 | (454) | 4,440 | (489) | 5,463 |
| Commercial |  | (9) | 441 | (626) | 5,141 | (635) | 5,582 |
| Total mortgage-backed securities |  | (139) | 9,567 | $(1,081)$ | 9,641 | $(1,220)$ | 19,208 |
| Corporate debt securities |  | (10) | 477 | (27) | 157 | (37) | 634 |
| Collateralized debt obligations |  | (13) | 679 | (216) | 456 | (229) | 1,135 |
| Other |  | (13) | 1,985 | (270) | 757 | (283) | 2,742 |
| Total debt securities |  | (512) | 19,494 | $(2,109)$ | 13,731 | $(2,621)$ | 33,225 |
| Marketable equity securities: |  |  |  |  |  |  |  |
| Perpetual preferred securities |  | (41) | 962 | (48) | 467 | (89) | 1,429 |
| Other marketable equity securities |  | - | - | (1) | 7 | (1) | 7 |
| Total marketable equity securities |  | (41) | 962 | (49) | 474 | (90) | 1,436 |
| Total | \$ | (553) | 20,456 | $(2,158)$ | 14,205 | $(2,711)$ | 34,661 |

December 31, 2009

| Securities of U.S. Treasury and federal agencies | \$ | (14) | 530 | - | - | (14) | 530 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Securities of U.S. states and political subdivisions |  | (55) | 1,120 | (310) | 2,826 | (365) | 3,946 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |
| Federal agencies |  | (9) | 767 | - | - | (9) | 767 |
| Residential |  | (243) | 2,991 | $(1,800)$ | 9,697 | $(2,043)$ | 12,688 |
| Commercial |  | (37) | 816 | $(1,825)$ | 6,370 | $(1,862)$ | 7,186 |
| Total mortgage-backed securities |  | (289) | 4,574 | $(3,625)$ | 16,067 | $(3,914)$ | 20,641 |
| Corporate debt securities |  | (7) | 281 | (70) | 442 | (77) | 723 |
| Collateralized debt obligations |  | (55) | 398 | (312) | 512 | (367) | 910 |
| Other |  | (73) | 746 | (172) | 286 | (245) | 1,032 |
| Total debt securities |  | (493) | 7,649 | $(4,489)$ | 20,133 | $(4,982)$ | 27,782 |
| Marketable equity securities: |  |  |  |  |  |  |  |
| Perpetual preferred securities |  | (1) | 93 | (64) | 527 | (65) | 620 |
| Other marketable equity securities |  | (9) | 175 | - | - | (9) | 175 |
| Total marketable equity securities |  | (10) | 268 | (64) | 527 | (74) | 795 |
| Total | \$ | (503) | 7,917 | $(4,553)$ | 20,660 | $(5,056)$ | 28,577 |

We recognized $\$ 252$ million of OTTI in 2010 on $\$ 14.5$ billion of agency mortgage-backed securities we intended to sell as of December 31, 2010. These securities have been disposed of in first quarter 2011 and are not included in the preceding table, as any related unrealized losses were recognized in earnings. We do not intend to sell any other securities in an unrealized loss position. For debt securities included in the table, we have concluded it is more likely than not that we will not be required to sell prior to recovery of the amortized cost basis. We have assessed each security for credit impairment. For debt securities, we evaluate, where necessary, whether credit impairment exists by comparing the present value of the expected cash flows to the securities amortized cost basis. For equity securities, we consider numerous factors in determining whether impairment exists, including our intent and ability to hold the securities for a period of time sufficient to recover the cost basis of the securities.

See Note 1 - "Securities" for the factors that we consider in our analysis of OTTI for debt and equity securities available for sale.

## SECURITIES OF U.S. TREASURY AND FEDERAL AGENCIES AND FEDERAL AGENCY MORTGAGE-BACKED SECURITIES (MBS)

The unrealized losses associated with U.S. Treasury and federal agency securities and federal agency MBS are primarily driven by changes in interest rates and not due to credit losses given the explicit or implicit guarantees provided by the U.S. government.

## SECURITIES OF U.S. STATES AND POLTTICAL SUBDIVISIONS

The unrealized losses associated with securities of U.S. states and political subdivisions are primarily driven by changes in interest rates and not due to the credit quality of the securities. Substantially all of these investments are investment grade. The securities were generally underwritten in accordance with our own investment standards prior to the decision to purchase, without relying on a bond insurer's guarantee in making the investment decision. These investments will continue to be monitored as part of our ongoing impairment analysis, but are expected to perform, even if the rating agencies reduce the credit rating of the bond insurers. As a result, we expect to recover the entire amortized cost basis of these securities.

## RESIDENTIAL AND COMMERCIAL MORTGAGE-BACKED

 SECURITIES (MBS) The unrealized losses associated with private residential MBS and commercial MBS are primarily driven by changes in projected collateral losses, credit spreads and interest rates. We assess for credit impairment using a cash flow model. The key assumptions include default rates, severities and prepayment rates. We estimate losses to a security by forecasting the underlying mortgage loans in each transaction. We use forecasted loan performance to project cash flows to the various tranches in the structure. We also consider cash flow forecasts and, as applicable, independent industry analyst reports and forecasts, sector credit ratings, and other independent market data. Based upon our assessment of the expected credit losses of the security given the performance of the underlying collateral compared with our credit enhancement, we expect to recover the entire amortized cost basis of these securities.CORPORATE DEBT SECURITIES The unrealized losses associated with corporate debt securities are primarily related to securities backed by commercial loans and individual issuer companies. For securities with commercial loans as the underlying collateral, we have evaluated the expected credit losses in the security and concluded that we have sufficient credit enhancement when compared with our estimate of credit losses for the individual security. For individual issuers, we evaluate the financial performance of the issuer on a quarterly basis to determine that the issuer can make all contractual principal and interest payments. Based upon this assessment, we expect to recover the entire cost basis of these securities.

COLLATERALIZED DEBT OBLIGATIONS (CDOS) The unrealized losses associated with CDOs relate to securities primarily backed by commercial, residential or other consumer collateral. The losses are primarily driven by changes in projected collateral losses, credit spreads and interest rates. We assess for credit impairment using a cash flow model. The key assumptions include default rates, severities and prepayment rates. We also consider cash flow forecasts and, as applicable, independent industry analyst reports and forecasts, sector credit ratings, and other independent market data. Based upon our assessment of the expected credit losses of the security given the performance of the underlying collateral compared with our credit enhancement, we expect to recover the entire amortized cost basis of these securities.

OTHER DEBT SECURITIES The unrealized losses associated with other debt securities primarily relate to other asset-backed securities, which are primarily backed by auto, home equity and student loans. The losses are primarily driven by changes in projected collateral losses, credit spreads and interest rates. We assess for credit impairment using a cash flow model. The key assumptions include default rates, severities and prepayment rates. Based upon our assessment of the expected credit losses of the security given the performance of the underlying collateral compared with our credit enhancement, we expect to recover the entire amortized cost basis of these securities.

MARKETABLE EQUITY SECURITIES Our marketable equity securities include investments in perpetual preferred securities, which provide very attractive tax-equivalent yields. We evaluated these hybrid financial instruments with investment-grade ratings for impairment using an evaluation methodology similar to that used for debt securities. Perpetual preferred securities are not considered to be other-than-temporarily impaired if there is no evidence of credit deterioration or investment rating downgrades of any issuers to below investment grade, and we expect to continue to receive full contractual payments. We will continue to evaluate the prospects for these securities for recovery in their market value in accordance with our policy for estimating OTTI. We have recorded impairment write-downs on perpetual preferred securities where there was evidence of credit deterioration.

## Note 5: Securities Available for Sale (continued)

The fair values of our investment securities could decline in the future if the underlying performance of the collateral for the residential and commercial MBS or other securities deteriorate and our credit enhancement levels do not provide sufficient protection to our contractual principal and interest. As a result, there is a risk that significant OTTI may occur in the future.

The following table shows the gross unrealized losses and fair value of debt and perpetual preferred securities available for sale by those rated investment grade and those rated less than investment grade, according to their lowest credit rating by Standard \& Poor's Rating Services (S\&P) or Moody's Investors Service (Moody's). Credit ratings express opinions about the credit quality of a security. Securities rated investment grade, that is those rated BBB- or higher by S\&P or Baa3 or higher by Moody's, are generally considered by the rating agencies and
market participants to be low credit risk. Conversely, securities rated below investment grade, labeled as "speculative grade" by the rating agencies, are considered to be distinctively higher credit risk than investment grade securities. We have also included securities not rated by S\&P or Moody's in the table below based on the internal credit grade of the securities (used for credit risk management purposes) equivalent to the credit rating assigned by major credit agencies. The unrealized losses and fair value of unrated securities categorized as investment grade based on internal credit grades were $\$ 83$ million and $\$ 1.3$ billion, respectively, at December 31, 2010. There were no unrated securities included in investment grade in a loss position categorized as investment grade based on internal credit grades as of December 31, 2009. If an internal credit grade was not assigned, we categorized the security as non-investment grade.

| (in millions) | Investment grade |  |  | Non-investment grade |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{array}{r} \text { Gross } \\ \text { unrealized } \\ \text { losses } \\ \hline \end{array}$ | Fair value | $\begin{array}{r} \text { Gross } \\ \text { unrealized } \\ \text { losses } \\ \hline \end{array}$ | $\begin{aligned} & \text { Fair } \\ & \text { value } \end{aligned}$ |
| December 31, 2010 |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies | \$ | (15) | 544 | - | - |
| Securities of U.S. states and political subdivisions |  | (722) | 8,423 | (115) | 539 |
| Mortgage-backed securities: |  |  |  |  |  |
| Federal agencies |  | (96) | 8,163 | - | - |
| Residential |  | (23) | 888 | (466) | 4,575 |
| Commercial |  | (299) | 4,679 | (336) | 903 |
| Total mortgage-backed securities |  | (418) | 13,730 | (802) | 5,478 |
| Corporate debt securities |  | (22) | 330 | (15) | 304 |
| Collateralized debt obligations |  | (42) | 613 | (187) | 522 |
| Other |  | (180) | 2,510 | (103) | 232 |
| Total debt securities |  | $(1,399)$ | 26,150 | $(1,222)$ | 7,075 |
| Perpetual preferred securities |  | (81) | 1,327 | (8) | 102 |
| Total | \$ | $(1,480)$ | 27,477 | $(1,230)$ | 7,177 |
| December 31, 2009 |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies | \$ | (14) | 530 | - | - |
| Securities of U.S. states and political subdivisions |  | (275) | 3,621 | (90) | 325 |
| Mortgage-backed securities: |  |  |  |  |  |
| Federal agencies |  | (9) | 767 | - | - |
| Residential |  | (480) | 5,661 | $(1,563)$ | 7,027 |
| Commercial |  | $(1,247)$ | 6,543 | (615) | 643 |
| Total mortgage-backed securities |  | $(1,736)$ | 12,971 | $(2,178)$ | 7,670 |
| Corporate debt securities |  | (31) | 260 | (46) | 463 |
| Collateralized debt obligations |  | (104) | 471 | (263) | 439 |
| Other |  | (85) | 644 | (160) | 388 |
| Total debt securities |  | $(2,245)$ | 18,497 | $(2,737)$ | 9,285 |
| Perpetual preferred securities |  | (65) | 620 | - | - |
| Total | \$ | $(2,310)$ | 19,117 | $(2,737)$ | 9,285 |

## Contractual Maturities

The following table shows the remaining contractual principal maturities and contractual yields of debt securities available for sale. The remaining contractual principal maturities for MBS do not consider prepayments. Remaining expected maturities will
differ from contractual maturities because borrowers may have the right to prepay obligations before the underlying mortgages mature.

|  | Weighted- |  | Remaining contractual principal maturity |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Within one year |  | After one year through five years |  | After five years through ten years |  | After ten years |  |
| (in millions) | amount | yield | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield |

December 31, 2010


December 31, 2009

| Securities of U.S. Treasury and federal agencies | \$ | 2,280 | 2.80 | \% | \$ | 413 | 0.79 | \% | \$ | 669 | 2.14 | \% | \$ | 1,192 | 3.87 | \% | \$ | 6 | $4.03 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Securities of U.S. states and political subdivisions |  | 13,530 | 6.75 |  |  | 77 | 7.48 |  |  | 703 | 6.88 |  |  | 1,055 | 6.56 |  |  | 11,695 | 6.76 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Federal agencies |  | 82,818 | 5.50 |  |  | 12 | 4.68 |  |  | 50 | 5.91 |  |  | 271 | 5.56 |  |  | 82,485 | 5.50 |
| Residential |  | 28,590 | 5.40 |  |  | 51 | 4.80 |  |  | 115 | 0.45 |  |  | 283 | 5.69 |  |  | 28,141 | 5.41 |
| Commercial |  | 10,961 | 5.29 |  |  | 85 | 0.68 |  |  | 71 | 5.55 |  |  | 169 | 5.66 |  |  | 10,636 | 5.32 |
| Total mortgage-backed securities |  | 122,369 | 5.46 |  |  | 148 | 2.44 |  |  | 236 | 3.14 |  |  | 723 | 5.63 |  |  | 121,262 | 5.46 |
| Corporate debt securities |  | 9,335 | 5.53 |  |  | 684 | 4.00 |  |  | 3,937 | 5.68 |  |  | 3,959 | 5.68 |  |  | 755 | 5.32 |
| Collateralized debt obligations |  | 3,725 | 1.70 |  |  | 2 | 5.53 |  |  | 492 | 4.48 |  |  | 1,837 | 1.56 |  |  | 1,394 | 0.90 |
| Other |  | 15,879 | 4.22 |  |  | 2,128 | 5.62 |  |  | 7,762 | 5.96 |  |  | 697 | 2.46 |  |  | 5,292 | 1.33 |
| Total debt securities at fair value | \$ | 167,118 | 5.33 | \% | \$ | 3,452 | 4.63 | \% | \$ | 13,799 | 5.64 | \% | \$ | 9,463 | 4.51 | \% | \$ | 140,404 | 5.37 \% |

## Note 5: Securities Available for Sale (continued)

## Realized Gains and Losses

The following table shows the gross realized gains and losses on sales and OTTI write-downs related to the securities available-for-sale portfolio, which includes marketable equity securities, as well as net realized gains and losses on nonmarketable equity securities (see Note 7-Other Assets).

| (in millions) | 2010 |  | Year ended December 31 |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2009 | 2008 |
| Gross realized gains | \$ | 645 | 1,601 | 1,920 |
| Gross realized losses |  | (32) | (160) | (101) |
| OTTI write-downs |  | (692) | $(1,094)$ | $(1,790)$ |
| Net realized gains (losses) from securities available for sale |  | (79) | 347 | 29 |
| Net realized gains (losses) from principal and private equity investments |  | 534 | (289) | 251 |
| Net realized gains from debt and equity securities | \$ | 455 | 58 | 280 |

## Other-Than-Temporary Impairment

The following table shows the detail of total OTTI write-downs included in earnings for debt securities and marketable and nonmarketable equity securities.

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| OTTI write-downs included in earnings |  |  |  |  |
| Debt securities: |  |  |  |  |
| U.S. states and political subdivisions | \$ | 16 | 7 | 14 |
| Mortgage-backed securities: |  |  |  |  |
| Federal agencies (1) |  | 267 | - | - |
| Residential |  | 175 | 595 | 183 |
| Commercial |  | 120 | 137 | 23 |
| Corporate debt securities |  | 10 | 69 | 176 |
| Collateralized debt obligations |  | 15 | 125 | 147 |
| Other debt securities |  | 69 | 79 | 3 |
| Total debt securities |  | 672 | 1,012 | 546 |
| Equity securities: |  |  |  |  |
| Marketable equity securities: |  |  |  |  |
| Perpetual preferred securities |  | 15 | 50 | 1,057 |
| Other marketable equity securities |  | 5 | 32 | 187 |
| Total marketable equity securities |  | 20 | 82 | 1,244 |
| Total securities available for sale |  | 692 | 1,094 | 1,790 |
| Nonmarketable equity securities |  | 248 | 573 | 220 |
| Total OTTI write-downs included in earnings | \$ | 940 | 1,667 | 2,010 |

(1) Represents OTTI recognized on federal agency MBS because we had the intent to sell, of which $\$ 252$ million relates to securities with a fair value of $\$ 14.5$ billion that were sold subsequent to December 31, 2010.

## Other-Than-Temporarily Impaired Debt Securities

The following table shows the detail of OTTI write-downs on debt securities available for sale included in earnings and the related changes in OCI for the same securities.

| (in millions) | Year ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |
| OTTI on debt securities |  |  |  |
| Recorded as part of gross realized losses: |  |  |  |
| Credit-related OTTI | \$ | 400 | 982 |
| Intent-to-sell OTTI (1) |  | 272 | 30 |
| Total recorded as part of gross realized losses |  | 672 | 1,012 |
| Recorded directly to OCI for non-credit-related impairment: |  |  |  |
| U.S. states and political subdivisions |  | (4) | 3 |
| Residential mortgage-backed securities |  | (326) | 1,124 |
| Commercial mortgage-backed securities |  | 138 | 179 |
| Corporate debt securities |  | (1) | (2) |
| Collateralized debt obligations |  | 54 | 20 |
| Other debt securities |  | (33) | 16 |
| Total recorded directly to OCI for non-credit-related impairment (2) |  | (172) | 1,340 |
| Total OTTI on debt securities | \$ | 500 | 2,352 |

(1) Amount includes $\$ 252$ million related to securities with a fair value of $\$ 14.5$ billion that were sold subsequent to December 31, 2010.
(2) Represents amounts recorded to OCI on debt securities in periods OTTI write-downs have occurred. Changes in fair value in subsequent periods on such securities, to the extent additional credit-related OTTI did not occur, are not reflected in this total. For the year ended December 31, 2010, the non-credit-related impairment recorded to OCI was a $\$ 172$ million reduction in total OTTI because the fair value of the security increased due to factors other than credit.

The following table presents a rollforward of the credit loss component recognized in earnings for debt securities we still own (referred to as "credit-impaired" debt securities). The credit loss component of the amortized cost represents the difference between the present value of expected future cash flows and the amortized cost basis of the security prior to considering credit losses. OTTI recognized in earnings for credit-impaired debt securities is presented as additions in two components based upon whether the current period is the first time the debt security was credit-impaired (initial credit impairment) or is not the first time the debt security was credit
impaired (subsequent credit impairments). The credit loss component is reduced if we sell, intend to sell or believe we will be required to sell previously credit-impaired debt securities. Additionally, the credit loss component is reduced if we receive or expect to receive cash flows in excess of what we previously expected to receive over the remaining life of the creditimpaired debt security, the security matures or is fully written down.

Changes in the credit loss component of credit-impaired debt securities that we do not intend to sell were:

| (in millions) | Year ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |
| Credit loss component, beginning of year | \$ | 1,187 | 471 |
| Additions: |  |  |  |
| Initial credit impairments |  | 122 | 625 |
| Subsequent credit impairments |  | 278 | 357 |
| Total additions |  | 400 | 982 |
| Reductions: |  |  |  |
| For securities sold |  | (263) | (255) |
| For securities derecognized resulting from adoption of consolidation accounting guidance |  | (242) | - |
| Due to change in intent to sell or requirement to sell |  | (2) | (1) |
| For recoveries of previous credit impairments (1) |  | (37) | (10) |
| Total reductions |  | (544) | (266) |
| Credit loss component, end of year | \$ | 1,043 | 1,187 |

(1) Recoveries of previous credit impairments result from increases in expected cash flows subsequent to credit loss recognition. Such recoveries are reflected prospectively as interest yield adjustments using the effective interest method.

## Note 5: Securities Available for Sale (continued)

For asset-backed securities (e.g., residential MBS), we estimated expected future cash flows of the security by estimating the expected future cash flows of the underlying collateral and applying those collateral cash flows, together with any credit enhancements such as subordinated interests owned by third parties, to the security. The expected future cash flows of the underlying collateral are determined using the remaining contractual cash flows adjusted for future expected credit losses (which consider current delinquencies and nonperforming assets
(NPAs), future expected default rates and collateral value by vintage and geographic region) and prepayments. The expected cash flows of the security are then discounted at the interest rate used to recognize interest income on the security to arrive at a present value amount. Total credit impairment losses on residential MBS that we do not intend to sell are shown in the table below. The table also presents a summary of the significant inputs considered in determining the measurement of the credit loss component recognized in earnings for residential MBS.

| (\$ in millions) | Year ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |
| Credit impairment losses on residential MBS |  |  |  |
| Investment grade | \$ | 5 | 24 |
| Non-investment grade |  | 170 | 567 |
| Total credit impairment losses on residential MBS | \$ | 175 | 591 |
| Significant inputs (non-agency - non-investment grade MBS) |  |  |  |
| Expected remaining life of loan losses (1): |  |  |  |
| Range (2) |  | 1-43 \% | 0-58 |
| Credit impairment distribution (3): |  |  |  |
| 0-10\% range |  | 52 | 56 |
| 10-20\% range |  | 29 | 27 |
| 20-30\% range |  | 17 | 12 |
| Greater than 30\% |  | 2 | 5 |
| Weighted average (4) |  | 9 | 11 |
| Current subordination levels (5): |  |  |  |
| Range (2) |  | 0-25 | 0-44 |
| Weighted average (4) |  | 7 | 8 |
| Prepayment speed (annual CPR (6)): |  |  |  |
| Range (2) |  | 2-27 | 5-25 |
| Weighted average (4) |  | 14 | 11 |

(1) Represents future expected credit losses on underlying pool of loans expressed as a percentage of total current outstanding loan balance.
(2) Represents the range of inputs/assumptions based upon the individual securities within each category.
(3) Represents distribution of credit impairment losses recognized in earnings categorized based on range of expected remaining life of loan losses. For example $52 \%$ of credit impairment losses recognized in earnings for the year ended December 31, 2010, had expected remaining life of loan loss assumptions of 0 to $10 \%$.
(4) Calculated by weighting the relevant input/assumption for each individual security by current outstanding amortized cost basis of the security.
(5) Represents current level of credit protection (subordination) for the securities, expressed as a percentage of total current underlying loan balance.
(6) Constant prepayment rate.

## Note 6: Loans and Allowance for Credit Losses

The following table presents total loans outstanding by portfolio segment and class of financing receivable. Outstanding balances are presented net of unearned income, net deferred loan fees, and unamortized discounts and premiums totaling a net reduction of $\$ 11.3$ billion and $\$ 14.6$ billion at December 31, 2010 and 2009, respectively. Outstanding balances also include PCI loans net of any remaining purchase accounting adjustments.

Information about PCI loans is presented separately in the "Purchased Credit-Impaired Loans" section of this Note. Effective June 30, 2010, real estate construction outstanding balances and all other related data include certain commercial real estate secured loans acquired from Wachovia previously classified as real estate mortgage. Balances for 2009 and 2008 have been revised to conform with the current presentation.

| (in millions) |  |  |  |  |  | mber 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 | 2007 | 2006 |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 151,284 | 158,352 | 202,469 | 90,468 | 70,404 |
| Real estate mortgage |  | 99,435 | 97,527 | 94,923 | 36,747 | 30,112 |
| Real estate construction |  | 25,333 | 36,978 | 42,861 | 18,854 | 15,935 |
| Lease financing |  | 13,094 | 14,210 | 15,829 | 6,772 | 5,614 |
| Foreign (1) |  | 32,912 | 29,398 | 33,882 | 7,441 | 6,666 |
| Total commercial |  | 322,058 | 336,465 | 389,964 | 160,282 | 128,731 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 230,235 | 229,536 | 247,894 | 71,415 | 53,228 |
| Real estate 1-4 family junior lien mortgage |  | 96,149 | 103,708 | 110,164 | 75,565 | 68,926 |
| Credit card |  | 22,260 | 24,003 | 23,555 | 18,762 | 14,697 |
| Other revolving credit and installment |  | 86,565 | 89,058 | 93,253 | 56,171 | 53,534 |
| Total consumer |  | 435,209 | 446,305 | 474,866 | 221,913 | 190,385 |
| Total loans | \$ | 757,267 | 782,770 | 864,830 | 382,195 | 319,116 |

(1) Substantiaily all of our foreign loan portfolio is commercial loans. Loans are classified as foreign if the borrower's primary address is outside of the United States.

We pledge loans to secure borrowings from the FHLB and the Federal Reserve Bank as part of our liquidity management strategy. Loans pledged where the secured party does not have the right to sell or repledge totaled $\$ 312.6$ billion for both December 31, 2010 and 2009. We did not have any pledged loans where the secured party has the right to sell or repledge for the same respective periods.

Loan concentrations may exist when there are amounts loaned to borrowers engaged in similar activities or similar types of loans extended to a diverse group of borrowers that would cause them to be similarly impacted by economic or other conditions. At December 31, 2010 and 2009, we did not have concentrations representing $10 \%$ or more of our total loan portfolio in domestic commercial and industrial loans and lease financing by industry or CRE loans (real estate mortgage and real estate construction) by state or property type. Our real estate 1-4 family mortgage loans to borrowers in the state of California represented approximately $14 \%$ of total loans at both December 31, 2010 and 2009. Of this amount, $3 \%$ of total loans were PCI loans at December 31, 2010. These loans are generally diversified among the larger metropolitan areas in California, with no single area consisting of more than $3 \%$ of total loans. Changes in real estate values and underlying economic or market conditions for these areas are monitored continuously within our credit risk management process.

Some of our real estate 1-4 family mortgage loans, including first mortgage and home equity products, include an interestonly feature as part of the loan terms. At December 31, 2010,
these loans were approximately $25 \%$ of total loans, compared with $26 \%$ at December 31, 2009. Substantially all of these loans are considered to be prime or near prime. We do not offer option adjustable-rate mortgage (ARM) products, nor do we offer variable-rate mortgage products with fixed payment amounts, commonly referred to within the financial services industry as negative amortizing mortgage loans.

The following table summarizes the proceeds paid or received for purchases and sales of loans, respectively. It also includes transfers from (to) mortgages/loans held for sale at lower of cost or market. The table excludes PCI loans and loans recorded at fair value, including loans originated for sale. This activity primarily includes purchases or sales of commercial loan participation interests, whereby we receive or transfer a portion of a loan after origination.

|  | December 31, 2010 |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (in millions) | Commercial | Consumer | Total |  |
| Purchases | $\$$ | 2,135 | 162 | 2,297 |
| Sales | $(5,930)$ | $(553)$ | $(6,483)$ |  |
| Transfers from/(to) MHFS/LHFS | $(1,461)$ | $(82)$ | $(1,543)$ |  |

## Note 6: Loans and Allowance for Credit Losses (continued)

## Commitments to Lend

A commitment to extend credit is a legally binding agreement to lend funds to a customer, usually at a stated interest rate and for a specified purpose. These commitments have fixed expiration dates and generally require a fee. When we make such a commitment, we have credit risk. The liquidity requirements or credit risk will be lower than the contractual amount of commitments to extend credit because a significant portion of these commitments are expected to expire without being used. Certain commitments are subject to loan agreements with covenants regarding the financial performance of the customer or borrowing base formulas that must be met before we are required to fund the commitment. Also, in some cases we participate a portion of our commitment to others in an arrangement that reduces our contractual commitment amount. We use the same credit policies in extending credit for unfunded commitments and letters of credit that we use in making loans. See Note 14 for information on standby letters of credit.

In addition, we manage the potential risk in credit commitments by limiting the total amount of arrangements, both by individual customer and in total, by monitoring the size and maturity structure of these portfolios and by applying the same credit standards for all of our credit activities.

For certain extensions of credit, we may require collateral, based on our assessment of a customer's credit risk. We hold various types of collateral, including accounts receivable, inventory, land, buildings, equipment, autos, financial instruments, income-producing commercial properties and residential real estate. Collateral requirements for each customer may vary according to the specific credit underwriting, terms and structure of loans funded immediately or under a commitment to fund at a later date.

The contractual amount of our unfunded credit commitments, net of participations and net of all standby and commercial letters of credit issued under the terms of these commitments, is summarized by portfolio segment and class of financing receivable in the following table:

| (in millions) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Commercial: |  |  |  |
| Commercial and industrial | \$ | 185,947 | 187,319 |
| Real estate mortgage |  | 4,596 | 5,138 |
| Real estate construction |  | 5,698 | 9,385 |
| Foreign |  | 7,775 | 4,468 |
| Total commercial |  | 204,016 | 206,310 |
| Consumer: |  |  |  |
| Real estate 1-4 family first mortgage |  | 36,562 | 33,460 |
| Real estate 1-4 family |  |  |  |
| junior lien mortgage |  | 58,618 | 63,338 |
| Credit card |  | 62,019 | 65,952 |
| Other revolving credit and installment |  | 18,458 | 20,778 |
| Total consumer |  | 175,657 | 183,528 |
| Total unfunded credit commitments | \$ | 379,673 | 389,838 |

## Allowance for Credit Losses (ACL)

The ACL is management's estimate of credit losses inherent in the loan portfolio, including unfunded credit commitments, at the balance sheet date. We have an established process to determine the adequacy of the allowance for credit losses that assesses the losses inherent in our portfolio and related unfunded credit commitments. While we attribute portions of the allowance to specific portfolio segments, the entire allowance is available to absorb credit losses inherent in the total loan portfolio and unfunded credit commitments.

Our process involves procedures to appropriately consider the unique risk characteristics of our commercial and consumer loan portfolio segments. For each portfolio segment, impairment is measured collectively for groups of smaller loans with similar characteristics, individually for larger impaired loans or, for PCI loans, based on the changes in cash flows expected to be collected.

Our allowance levels are influenced by loan volumes, loan grade migration or delinquency status, historic loss experience influencing loss factors, and other conditions influencing loss expectations, such as economic conditions. We have had limited changes in our allowance methodology primarily associated with integration alignment of loss estimation processes between Wells Fargo and Wachovia. Those changes did not significantly impact the allowance for credit losses.

## COMMERCIAL PORTFOLIO SEGMENT ACL METHODOLOGY

Generally, commercial loans are assessed for estimated losses by grading each loan using various risk factors as identified through periodic reviews. We apply historic grade-specific loss factors to the aggregation of each funded grade pool. These historic loss factors are also used to estimate losses for unfunded credit commitments. In the development of our statistically derived loan grade loss factors, we observe historical losses over a relevant period for each loan grade. These loss estimates are adjusted as appropriate based on additional analysis of longterm average loss experience compared to previously forecasted losses, external loss data or other risks identified from current economic conditions and credit quality trends.

The allowance also includes an amount for the estimated impairment on nonaccrual commercial loans and commercial loans modified in a TDR, whether on accrual or nonaccrual status.

CONSUMER PORTFOLIO SEGMENT ACL METHODOLOGY FOr consumer loans, not identified as a TDR, we determine the allowance on a collective basis utilizing forecasted losses to represent our best estimate of inherent loss. We pool loans, generally by product types with similar risk characteristics, such as residential real estate mortgages and credit cards. As appropriate, to achieve greater accuracy, we may further stratify selected portfolios by sub-product, origination channel, vintage, loss type, geographic location and other predictive characteristics. Models designed for each pool are utilized to develop the loss estimates. We use assumptions for these pools in our forecast models, such as historic delinquency and default, loss severity, home price trends, unemployment trends, and other key economic variables that may influence the frequency and severity of losses in the pool.

In addition, we establish an allowance for consumer loans that have been modified in a TDR, whether on accrual or nonaccrual status.

OTHER ACL MATTERS Commercial and consumer PCI loans may require an allowance subsequent to their acquisition. This allowance requirement is due to probable decreases in expected principal and interest cash flows (other than due to decreases in interest rate indices and changes in prepayment assumptions).

The allowance for credit losses for both portfolio segments includes an amount for imprecision or uncertainty that may change from period to period. This amount represents management's judgment of risks inherent in the processes and assumptions used in establishing the allowance. This imprecision considers economic environmental factors, modeling assumptions and performance, process risk, and other subjective factors, including industry trends.

## Note 6: Loans and Allowance for Credit Losses (continued)

The allowance for credit losses consists of the allowance for loan losses and the allowance for unfunded credit commitments. Changes in the allowance for credit losses were:

| (in millions) | Year ended December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  | 2008 | 2007 | 2006 |
| Balance, beginning of year | \$ | 25,031 | 21,711 | 5,518 | 3,964 | 4,057 |
| Provision for credit losses |  | 15,753 | 21,668 | 15,979 | 4,939 | 2,204 |
| Interest income on certain impaired loans (1) |  | (266) | - | - | - | - |
| Loan charge-offs: |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial |  | $(2,775)$ | $(3,365)$ | $(1,653)$ | (629) | (414) |
| Real estate mortgage |  | $(1,151)$ | (670) | (29) | (6) | (5) |
| Real estate construction |  | $(1,189)$ | $(1,063)$ | (178) | (14) | (2) |
| Lease financing |  | (120) | (229) | (65) | (33) | (30) |
| Foreign |  | (198) | (237) | (245) | (265) | (281) |
| Total commercial |  | $(5,433)$ | $(5,564)$ | $(2,170)$ | (947) | (732) |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | $(4,900)$ | $(3,318)$ | (540) | (109) | (103) |
| Real estate 1-4 family junior lierı mortgage |  | $(4,934)$ | $(4,812)$ | $(2,204)$ | (648) | (154) |
| Credit card |  | $(2,396)$ | $(2,708)$ | $(1,563)$ | (832) | (505) |
| Other revolving credit and installment |  | $(2,437)$ | $(3,423)$ | $(2,300)$ | $(1,913)$ | $(1,685)$ |
| Total consumer |  | $(14,667)$ | $(14,261)$ | $(6,607)$ | $(3,502)$ | $(2,447)$ |
| Total loan charge-offs |  | $(20,100)$ | $(19,825)$ | $(8,777)$ | $(4,449)$ | $(3,179)$ |


| Loan recoveries: |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial |  | 427 | 254 | 114 | 119 | 111 |
| Real estate mortgage |  | 68 | 33 | 5 | 8 | 19 |
| Real estate construction |  | 110 | 16 | 3 | 2 | 3 |
| Lease financing |  | 20 | 20 | 13 | 17 | 21 |
| Foreign |  | 53 | 40 | 49 | 65 | 76 |
| Total commercial |  | 678 | 363 | 184 | 211 | 230 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 522 | 185 | 37 | 22 | 26 |
| Real estate 1-4 family junior lierı mortgage |  | 211 | 174 | 89 | 53 | 36 |
| Credit card |  | 218 | 180 | 147 | 120 | 96 |
| Other revolving credit and installment |  | 718 | 755 | 481 | 504 | 537 |
| Total consumer |  | 1,669 | 1,294 | 754 | 699 | 695 |
| Total loan recoveries |  | 2,347 | 1,657 | 938 | 910 | 925 |
| Net loan charge-offs (2) |  | $(17,753)$ | $(18,168)$ | $(7,839)$ | $(3,539)$ | $(2,254)$ |
| Allowances related to business combinations/other (3) |  | 698 | (180) | 8,053 | 154 | (43) |
| Balance, end of year | \$ | 23,463 | 25,031 | 21,711 | 5,518 | 3,964 |
| Components: |  |  |  |  |  |  |
| Allowance for loan losses | \$ | 23,022 | 24,516 | 21,013 | 5,307 | 3,764 |
| Allowance for unfunded credit commitments |  | 441 | 515 | 698 | 211 | 200 |
| Allowance for credit losses (4) | \$ | 23,463 | 25,031 | 21,711 | 5,518 | 3,964 |
| Net loan charge-offs as a percentage of average total loans (2) |  | 2.30 \% | 2.21 | 1.97 | 1.03 | 0.73 |
| Allowance for loan losses as a percentage of total loans (4) |  | 3.04 | 3.13 | 2.43 | 1.39 | 1.18 |
| Allowance for credit losses as a percentage of total loans (4) |  | 3.10 | 3.20 | 2.51 | 1.44 | 1.24 |

(1) Effective 2010, certain impaired loans with an allowance calculated by discounting expected cash flows using the loan's effective interest rate over the remaining life of the loan recognize reductions in allowance as interest income.
(2) For PCI loans, charge-offs are only recorded to the extent that losses exceed the purchase accounting estimates.
(3) Includes $\$ 693$ million related to the adoption of consolidation accounting guidance on January 1, 2010.
(4) The allowance for credit losses includes $\$ 298$ million and $\$ 333$ million at December 31, 2010 and 2009, respectively, related to PCI loans acquired from Wachovia. Loans acquired from Wachovia are included in total loans net of related purchase accounting net write-downs.

The following table summarizes the activity in the allowance for credit losses by our commercial and consumer portfolio segments.

| (in millions) | Year ended December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Commercial | Consumer | Total |
| Balance, beginning of year | \$ | 8,141 | 16,890 | 25,031 |
| Provision for credit losses |  | 4,913 | 10,840 | 15,753 |
| Interest income on certain impaired loans |  | (139) | (127) | (266) |
| Loan charge-offs |  | $(5,433)$ | $(14,667)$ | $(20,100)$ |
| Loan recoveries |  | 678 | 1,669 | 2,347 |
| Net loan charge-offs |  | $(4,755)$ | $(12,998)$ | $(17,753)$ |
| Allowance related to business combinations/other |  | 9 | 689 | 698 |
| Balance, end of year | \$ | 8,169 | 15,294 | 23,463 |

The following table disaggregates our allowance for credit losses and recorded investment in loans by impairment methodology.

| (in millions) |  |  |  |  | December 31, 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Allowance for credit losses |  |  |  | Recorded investment in loans |  |  |
|  | Commercial |  | Consumer | Total | Commercial | Consumer | Total |
| Collectively evaluated (1) | \$ | 5,424 | 11,539 | 16,963 | 302,392 | 387,707 | 690,099 |
| Individually evaluated (2) |  | 2,479 | 3,723 | 6,202 | 11,731 | 14,007 | 25,738 |
| PCI (3) |  | 266 | 32 | 298 | 7,935 | 33,495 | 41,430 |
| Total | \$ | 8,169 | 15,294 | 23,463 | 322,058 | 435,209 | 757,267 |

(1) Represents loans collectively evaluated for impairment in accordance with ASC 450-20, Loss Contingencies (formerly FAS 5), and pursuant to amendments by ASU 2010 -20 regarding allowance for unimpaired loans.
(2) Represents loans individually evaluated for impairment in accordance with ASC 310-10, Receivables (formerly FAS 114), and pursuant to amendments by ASU 2010-20 regarding allowance for impaired toans.
(3) Represents the allowance and related loan carrying value determined in accordance with ASC 310-30, Receivables - Loans and Debt Securities Acquired with Deteriorated Credit Quality (formerly SOP 03-3) and pursuant to amendments by ASU 2010-20 regarding allowance for PCI loans.

## Note 6: Loans and Allowance for Credit Losses (continued)

## Credit Quality

We monitor credit quality as indicated by evaluating various attributes and utilize such information in our evaluation of the adequacy of the allowance for credit losses. The following sections provide the credit quality indicators we most closely monitor. The majority of credit quality indicators are based on December 31, 2010, information, with the exception of updated FICO and updated loan-to-value (LTV)/combined LTV (CLTV), which are obtained at least quarterly. Generally, these indicators are updated in the second month of each quarter, with updates no older than September 30, 2010.

COMMERCIAL CREDIT QUALITY INDICATORS In addition to monitoring commercial loan concentration risk, we manage a consistent process for assessing commercial loan credit quality. Commercial loans are subject to individual risk assessment using
our internal borrower and collateral quality ratings. Our ratings are aligned to Pass and Criticized categories. The Criticized category includes Special Mention, Substandard, and Doubtful categories which are defined by banking regulatory agencies.

The table below provides a breakdown of outstanding commercial loans (excluding PCI loans) by risk category. Both the CRE mortgage and construction criticized totals are relatively high as a result of the current conditions in the real estate market. Of the $\$ 37.1$ billion in criticized CRE loans, $\$ 7.9$ billion has been placed on nonaccrual status and written down to net realizable value. Loans in both populations have a high level of surveillance and monitoring in place to manage these assets and mitigate any loss exposure. See the "Purchased Credit-Impaired Loans" section of this Note for credit quality information on our commercial PCI portfolio.

|  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

In addition, while we monitor past due status, we do not consider it a key driver of our credit risk management practices for commercial loans. The following table provides past due information for commercial loans, excluding PCI loans.

| (in millions) |  |  |  |  |  | Decem | 31,2010 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Commercial and industrial |  | Real Real <br> estate estate <br> mortgage construction  |  | Lease <br> financing | Foreign | Total |
| By delinquency status: |  |  |  |  |  |  |  |
| Current or 1-29 DPD | \$ | 146,135 | 90,233 | 19,005 | 12,927 | 31,350 | 299,650 |
| 30-89 DPD |  | 910 | 1,016 | 510 | 59 | - | 2,495 |
| $90+$ DPD and still accruing |  | 308 | 104 | 193 | - | 22 | 627 |
| Nonaccrual loans |  | 3,213 | 5,227 | 2,676 | 108 | 127 | 11,351 |
| Total commercial loans (excluding PCI) | \$ | 150,566 | 96,580 | 22,384 | 13,094 | 31,499 | 314,123 |

## CONSUMER CREDIT QUALITY INDICATORS We have various

 classes of consumer loans that present respective unique risks. Loan delinquency, FICO credit scores and LTV for loan types are common credit quality indicators that we monitor and utilize in our evaluation of the adequacy of the allowance for credit losses for the consumer portfolio segment.The majority of our loss estimation techniques used for the allowance for credit losses rely on delinquency matrix models or delinquency roll rate models. Therefore, delinquency is an important indicator of credit quality and the establishment of our allowance for credit losses.

The following table provides the outstanding balances of our consumer portfolio by delinquency status, excluding PCI loans.

|  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |

Of the $\$ 27.9$ billion of loans 90 days or more past due in the previous table, $\$ 14.1$ billion, which excludes MHFS, represents insured/guaranteed loans whose repayments are insured by the FHA or guaranteed by the VA. Of the remaining $\$ 13.7$ billion of loans that are 90 days or more past due, $\$ 3.1$ billion was accruing. Consumer loans are placed on nonaccrual status and written down to net realizable value depending on the loan type and the extent of delinquency (see Note 1).

Of the $\$ 14.1$ billion in delinquent insured/guaranteed loans, $\$ 8.0$ billion are more than 180 days past due. Excluding these insured/guaranteed loans, real estate 1-4 family first mortgage loans 180 days or more past due totaled $\$ 6.6$ billion, or $3.4 \%$ of total first mortgages. The aging of the delinquent real estate

1-4 family first mortgage loans is a result of the prolonged foreclosure process and our effort to help customers stay in their homes through various loan modification programs.

The following table provides a breakdown of our consumer portfolio by updated FICO. We obtain FICO scores at loan origination and the scores are updated at least quarterly. FICO is not available for certain loan types and may not be obtained if we deem it unnecessary due to strong collateral and other borrower attributes, primarily for government guaranteed student loans of $\$ 17.5$ billion and securities-based margin loans of $\$ 4.1$ billion. The majority of our portfolio is underwritten with a FICO score of 680 and above. The table excludes PCI loans, which are included in the "Purchased Credit-Impaired Loans" section of this Note.

|  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |

## Note 6: Loans and Allowance for Credit Losses (continued)

LTV refers to the ratio comparing the loan's unpaid principal balance to the property's collateral value. CLTV refers to the combination of first mortgage and junior lien mortgage ratios. LTVs and CLTVs are updated quarterly using a cascade approach which first uses values provided by automated valuation models (AVMs) for the property. If an AVM is not available, then the value is estimated using the original appraised value adjusted by the change in Home Price Index (H.PI) for the property location. If an HPI is not available, the original appraised value is used. The HPI value is normally the only method considered for high value properties as the AVM values have proven less accurate for these properties.

The following table shows the most updated LTV and CLTV distribution of the real estate 1-4 family first and junior lien mortgage loan portfolios excluding PCI loans. In recent years, the residential real estate markets have experienced significant declines in property values and several markets, particularly California and Florida have experienced declines that turned out to be more significant than the national decline. These trends are considered in the way that we monitor credit risk and establish our allowance for credit losses. LTV does not necessarily reflect the likelihood of performance of a given loan, but does provide an indication of collateral value. In the event of a default, any loss should be limited to the portion of the loan amount in excess of the net realizable value of the underlying real estate collateral value. Certain loans do not have an LTV or CLTV primarily due to industry data availability and portfolios acquired from or serviced by other institutions.

| (in millions) | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Real estate Real estate 1-4 family 1-4 family first junior lien mortgage mortgage by LTV by CLTV |  |  | Total |
| By LTV/CLTV: |  |  |  |  |
| 0-60\% | \$ | 48,905 | 14,814 | 63,719 |
| 60.01-80\% |  | 46,453 | 17,744 | 64,197 |
| 80.01-100\% |  | 44,892 | 24,255 | 69,147 |
| 100.01-120\% (1) |  | 28,587 | 17,887 | 46,474 |
| > 120\% (1) |  | 24,578 | 18,628 | 43,206 |
| No LTV/CLTV available |  | 3,575 | 2,571 | 6,146 |
| Total (excluding PCI) | \$ | 196,990 | 95,899 | 292,889 |

(1) Reflects total loan balances with LTV/CLTV amounts in excess of $100 \%$. In the event of default, the loss content would generally be limited to only the amount in excess of $100 \%$ LTV/CLTV.

NONACCRUAL LOANS The following table provides loans on nonaccrual status. PCI loans are excluded from this table due to the existence of the accretable yield.

| (in millions) | December 31 , |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Commercial: |  |  |  |
| Commercial and industrial | \$ | 3,213 | 4,397 |
| Real estate mortgage |  | 5,227 | 3,696 |
| Real estate construction |  | 2,676 | 3,313 |
| Lease financing |  | 108 | 171 |
| Foreign |  | 127 | 146 |
| Total commercial (1) |  | 11,351 | 11,723 |
| Consumer: |  |  |  |
| Real estate 1-4 family first mortgage (2) |  | 12,289 | 10,100 |
| Real estate 1-4 family junior lien mortgage |  | 2,302 | 2,263 |
| Other revolving credit and installment |  | 300 | 332 |
| Total consumer |  | 14,891 | 12,695 |
| Total nonaccrual loans (excluding PCI) | \$ | 26,242 | 24,418 |

(1) Includes LHFS of $\$ 3$ million and $\$ 27$ million at December 31, 2010 and 2009, respectively.
(2) Includes MHFS of $\$ 426$ million and $\$ 339$ million at December 31,2010 and 2009, respectively.

LOANS 90 DAYS OR MORE PAST DUE AND STILL ACCRUING
Certain loans 90 days or more past due as to interest or principal are still accruing, because they are (1) well-secured and in the process of collection or (2) real estate 1-4 family mortgage loans or consumer loans exempt under regulatory rules from being classified as nonaccrual until later delinquency, usually 120 days past due. PCI loans of $\$ 11.6$ billion at December 31, 2010, and $\$ 16.1$ billion at December 31, 2009, are excluded from this disclosure even though they are 90 days or more contractually past due. These PCI loans are considered to be accruing due to the existence of the accretable yield and not based on consideration given to contractual interest payments.

Non-PCI loans 90 days or more past due and still accruing were $\$ 18.5$ billion at December 31, 2010, and $\$ 22.2$ billion at December 31, 2009. Those balances which include mortgage loans held for sale, have $\$ 14.7$ billion and $\$ 15.3$ billion, respectively, of insured/guaranteed loans whose repayments are insured by the FHA or guaranteed by the VA. The following table shows non-PCI loans 90 days or more past due and still accruing, but excludes insured/guaranteed loans.

| (in millions) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |
| Commercial: |  |  |  |
| Commercial and industrial | \$ | 308 | 590 |
| Real estate mortgage |  | 104 | 1,014 |
| Real estate construction |  | 193 | 909 |
| Foreign |  | 22 | 73 |
| Total commercial |  | 627 | 2,586 |
| Consumer: |  |  |  |
| Real estate 1-4 family first mortgage (1) |  | 941 | 1,623 |
| Real estate 1-4 family junior lien mortgage (1) |  | 366 | 515 |
| Credit card |  | 516 | 795 |
| Other revolving credit and installment |  | 1,305 | 1,333 |
| Total consumer |  | 3,128 | 4,266 |
| Total (excluding PCI) | \$ | 3,755 | 6,852 |

(1) Includes mortgage loans held for sale 90 days or more past due and still accruing.

## Note 6: Loans and Allowance for Credit Losses (continued)

IMPAIRED LOANS The table below summarizes key information for impaired loans. Our impaired loans include loans on nonaccrual status in the commercial portfolio segment and loans modified in a TDR, whether on accrual or nonaccrual status.

These impaired loans may have estimated impairment which is included in the allowance for credit losses. Impaired loans exclude PCI loans. See the "Loans" section in Note 1 for our policies on impaired loans and PCI loans.

December 31, 2010

| (in millions) |  | Unpaid principal balance | Recorded investment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Impaired $\qquad$ | Impaired loans with related allowance for credit losses | Related allowance for credit losses |
| Commercial: |  |  |  |  |  |
| Commercial and industrial | \$ | 8,190 | 3,600 | 3,276 | 607 |
| Real estate mortgage |  | 7,439 | 5,239 | 5,163 | 1,282 |
| Real estate construction |  | 4,676 | 2,786 | 2,786 | 548 |
| Lease financing |  | 149 | 91 | 91 | 34 |
| Foreign |  | 215 | 15 | 15 | 8 |
| Total commercial |  | 20,669 | 11,731 | 11,331 | 2,479 |
| Consumer: |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 12,834 | 11,603 | 11,603 | 2,754 |
| Real estate 1-4 family junior lien mortgage |  | 1,759 | 1,626 | 1,626 | 578 |
| Credit card |  | 548 | 548 | 548 | 333 |
| Other revolving credit and instaliment |  | 231 | 230 | 230 | 58 |
| Total consumer |  | 15,372 | 14,007 | 14,007 | 3,723 |
| Total (excluding PCI) | \$ | 36,041 | 25,738 | 25,338 | 6,202 |

The following table summarizes key information for impaired loans as of December 31, 2009.

| (in millions) | December 31, 2009 (1) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Commercial Consumer |  |  | Total |
| Recorded investment: |  |  |  |  |
| Impaired loans | \$ | 10,562 | 8,268 | 18,830 |
| Impaired loans with a related allowance for credit losses |  | 9,666 | 8,268 | 17,934 |
| Related allowance for credit losses |  | 1,502 | 1,765 | 3,267 |

(1) Balances have been revised to conform to our current classification of certain small commercial loans as impaired.

Commitments to lend additional funds on loans whose terms have been modified in a TDR amounted to $\$ 1.2$ billion and $\$ 452$ million at December 31, 2010 and 2009, respectively. These commitments primarily relate to CRE loans, which, at the time of modification, had an amount of availability to the borrower that continues under the modified terms of the TDR and totaled $\$ 861$ million and $\$ 134$ million at December 31, 2010 and 2009, respectively.

The following table provides the average recorded investment in impaired loans and the amount of interest income recognized on impaired loans after impairment by portfolio segment and class.

| (in millions) | Year ended <br> December 31, 2010 |  |  |
| :---: | :---: | :---: | :---: |
|  |  | Average recorded investment | Recognized interest income |
| Commercial: |  |  |  |
| Commercial and industrial | \$ | 4,098 | 64 |
| Real estate mortgage |  | 4,598 | 41 |
| Real estate construction |  | 3,203 | 28 |
| Lease financing |  | 166 | - |
| Foreign |  | 47 | - |
| Total commercial |  | 12,112 | 133 |
| Consumer: |  |  |  |
| Real estate 1-4 family first mortgage |  | 9,221 | 494 |
| Real estate 1-4 family |  |  |  |
| junior lien mortgage |  | 1,443 | 55 |
| Credit card |  | 360 | 13 |
| Other revolving credit and installment |  | 132 | 3 |
| Total consumer |  | 11,156 | 565 |
| Total impaired loans | \$ | 23,268 | 698 |

The following table presents the average recorded investment in impaired loans and interest income recognized on impaired loans after impairment.

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Average recorded investment in impaired loans | \$ | 23,268 | 10,557 | 1,952 |
| Interest income: |  |  |  |  |
| Cash basis of accounting | \$ | 250 | 130 | 34 |
| Other (1) |  | 448 | 102 | 9 |
| Total interest income | \$ | 698 | 232 | 43 |

(1) Includes interest recognized on accruing TDRs, interest recognized related to the passage of time, and amortization of purchase accounting adjustments related to certain impaired loans. See footnote 1 to the table of changes in the allowance for credit losses.

Note 6: Loans and Allowance for Credit Losses (continued)

## Purchased Credit-Impaired Loans

Certain loans acquired in the Wachovia acquisition are
accounted for as PCI loans. The following table presents PCI
loans net of any remaining purchase accounting adjustments.

| (in millions) | December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| Commercial: |  |  |  |  |
| Commercial and industrial | \$ | 718 | 1,911 | 4,580 |
| Real estate mortgage |  | 2,855 | 4,137 | 5,803 |
| Real estate construction |  | 2,949 | 5,207 | 6,462 |
| Foreign |  | 1,413 | 1,733 | 1,859 |
| Total commercial |  | 7,935 | 12,988 | 18,704 |
| Consumer: |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 33,245 | 38,386 | 39,214 |
| Real estate 1-4 family junior lien mortgage |  | 250 | 331 | 728 |
| Other revolving credit and installment |  | - | - | 151 |
| Total consumer |  | 33,495 | 38,717 | 40,093 |
| Total PCI loans (carrying value) | \$ | 41,430 | 51,705 | 58,797 |
| Total PCI loans (unpaid principal balance) | \$ | 64,331 | 83,615 | 98,182 |

aCCRETABLE YIELD The excess of cash flows expected to be collected over the carrying value of PCI loans is referred to as the accretable yield and is recognized in interest income using an effective yield method over the remaining life of the loan, or pools of loans. The accretable yield is affected by:

- Changes in interest rate indices for variable rate PCI loans Expected future cash flows are based on the variable rates in effect at the time of the regular evaluations of cash flows expected to be collected;
- Changes in prepayment assumptions - Prepayments affect the estimated life of PCI loans which may change the amount of interest income, and possibly principal, expected to be collected; and
- Changes in the expected principal and interest payments over the estimated life - Updates to expected cash flows are driven by the credit outlook and actions taken with borrowers. Changes in expected future cash flows from loan modifications are included in the regular evaluations of cash flows expected to be collected.

The change in the accretable yield related to PCI loans is presented in the following table.

|  |  |  |
| :--- | ---: | ---: |
| (in millions) | $\mathbf{Y e a r}$ ended December $\mathbf{3 1 ,}$ |  |
| Total, beginning of year | $\mathbf{1 4 , 5 5 9}$ | 10,447 |
| Accretion | $\mathbf{( 2 , 4 3 5 )}$ | $(2,606)$ |
| Reclassification from nonaccretable difference for loans with improving cash flows | $\mathbf{3 , 3 9 9}$ | 441 |
| Changes in expected cash flows that do not affect nonaccretable difference (1) | $\mathbf{1 , 1 9 1}$ | 6,277 |
| Total, end of year | $\mathbf{1 6 , 7 1 4}$ | $\mathbf{1 4 , 5 5 9}$ |

(1) Represents changes in cash flows expected to be collected, changes in interest rates on variable rate PCI loans, and the impact of modifications on expected cash flows.

PCI ALLOWANCE When it is estimated that the cash flows expected to be collected have decreased subsequent to acquisition for a PCI loan or pool of loans, an allowance is
established and a provision for additional loss is recorded as a charge to income. The following table summarizes the changes in allowance for PCI loan losses.

| (in millions) | Commercial |  | Pick-a-Pay | Other consumer | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Balance, December 31, 2008 | \$ | - | - | - | - |
| Provision for losses due to credit deterioration |  | 850 | - | 3 | 853 |
| Charge-offs |  | (520) | - | - | (520) |
| Balance, December 31, 2009 |  | 330 | - | 3 | 333 |
| Provision for losses due to credit deterioration |  | 71.2 | - | 59 | 771 |
| Charge-offs |  | (776) | - | (30) | (806) |
| Balance, December 31, 2010 | \$ | 266 | - | 32 | 298 |

COMMERCIAL PCI CREDIT QUALITY INDICATORS The following table provides a breakdown of commercial PCI loans by risk category.

|  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |

CONSUMER PCI CREDIT QUALITY INDICATORS Our consumer
PCI loans were aggregated into several pools of loans at acquisition. Below, we have provided credit quality indicators based on the individual loans included in the pool, but we have
not allocated the remaining purchase accounting adjustments, which were established at a pool level. The following table provides the delinquency status of consumer PCI loans.

| (in millions) | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Real estate 1-4 family first mortgage |  | Real estate 1-4 family junior lien mortgage | Total |
| By delinquency status: |  |  |  |  |
| Current | \$ | 29,253 | 357 | 29,610 |
| 1-29 DPD |  | 44 | 79 | 123 |
| 30-59 DPD |  | 3,586 | 30 | 3,616 |
| 60-89 DPD |  | 1,364 | 17 | 1,381 |
| 90-119 DPD |  | 881 | 13 | 894 |
| 120-179 DPD |  | 1,346 | 19 | 1,365 |
| $180+$ DPD |  | 7,214 | 220 | 7,434 |
| Total consumer PCI loans | \$ | 43,688 | 735 | 44,423 |
| Total consumer PCI loans (carrying value) | \$ | 33,245 | 250 | 33,495 |

## Note 6: Loans and Allowance for Credit Losses (continued)

The following table provides FICO scores for consumer PCI loans.

| (in millions) | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Real estate 1-4 family first mortgage |  | Real estate 1-4 family junior lien mortgage | Total |
| By FICO: |  |  |  |  |
| < 600 | \$ | 22,334 | 363 | 22,697 |
| 600-639 |  | 7,563 | 109 | 7,672 |
| 640-679 |  | 6,185 | 96 | 6,281 |
| 680-719 |  | 3,949 | 60 | 4,009 |
| 720-759 |  | 2,057 | 17 | 2,074 |
| 760-799 |  | 1,087 | 7 | 1,094 |
| $800+$ |  | 232 | 2 | 234 |
| No FICO available |  | 281 | 81 | 362 |
| Total consumer PCI loans | \$ | 43,688 | 735 | 44,423 |
| Total consumer PCI loans (carrying value) | \$ | 33,245 | 250 | 33,495 |

The following table shows the distribution of consumer PCI loans by LTV for real estate 1-4 family first mortgages and by CLTV for real estate 1-4 family junior lien mortgages.

| (in millions) | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{rr}\text { Real estate } & \text { Real estate } \\ 1-4 \text { family } & 1-4 \text { family } \\ \text { first } & \text { junior lien } \\ \text { mortgage } & \text { mortgage } \\ \text { by LTV } & \text { by CLTV }\end{array}$ |  |  | Total |
| By LTV/CLTV: |  |  |  |  |
| 0-60\% | \$ | 1,653 | 43 | 1,696 |
| 60.01-80\% |  | 5,513 | 42 | 5,555 |
| 80.01-100\% |  | 11,861 | 89 | 11,950 |
| 100.01-120\% |  | 9,525 | 116 | 9,641 |
| > 120\% |  | 15,047 | 314 | 15,361 |
| No LTV/CLTV available |  | 89 | 131 | 220 |
| Total consumer PCI loans | \$ | 43,688 | 735 | 44,423 |
| Total consumer PCI loans (carrying value) | \$ | 33,245 | 250 | 33,495 |

Note 7: Premises, Equipment, Lease Commitments and Other Assets

| (in millions) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Land | \$ | 1,825 | 2,140 |
| Buildings |  | 7,440 | 8,143 |
| Furniture and equipment |  | 6,689 | 6,232 |
| Leasehold improvements |  | 1,683 | 1,381 |
| Premises and equipment leased under capital leases |  | 148 | 152 |
| Total premises and equipment |  | 17,785 | 18,048 |
| Less: Accumulated depreciation $\qquad$ |  | 8,141 | 7,312 |
| Net book value, premises and equipment | \$ | 9,644 | 10,736 |

Depreciation and amortization expense for premises and equipment was $\$ 1.5$ billion, $\$ 1.3$ billion and $\$ 861$ million in 2010, 2009 and 2008, respectively.

Dispositions of premises and equipment, included in noninterest expense, resulted in net losses of $\$ 115$ million in 2010, net losses of $\$ 22$ million in 2009 and net gains of $\$ 3$ million in 2008.

We have obligations under a number of noncancelable operating leases for premises and equipment. The terms of these leases are predominantly up to 15 years, with the longest up to 95 years, and many provide for periodic adjustment of rentals based on changes in various economic indicators. Some leases also include a renewal option. The following table provides the future minimum payments under capital leases and noncancelable operating leases, net of sublease rentals, with terms greater than one year as of December 31, 2010.

|  | Operating <br> leases | Capital <br> leases |  |
| :--- | ---: | ---: | ---: |
| (in millions) |  |  |  |
| Year ended December 31, | 1,134 | 14 |  |
| 2011 |  | 1,235 | 5 |
| 2012 | 1,099 | 5 |  |
| 2013 |  | 944 | 4 |
| 2014 |  | 788 | 3,405 |

Operating lease rental expense (predominantly for premises), net of rental income, was $\$ 1.3$ billion, $\$ 1.4$ billion and $\$ 709$ million in 2010, 2009 and 2008, respectively.

The components of other assets were:

| (in millions) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Nonmarketable equity investments: Cost method: |  |  |  |
|  |  |  |  |
| Private equity investments | \$ | 3,240 | 3,808 |
| Federal bank stock |  | 5,254 | 5,985 |
| Total cost method |  | 8,494 | 9,793 |
| Equity method |  | 7,624 | 5,138 |
| Principal investments (1) |  | 305 | 1,423 |
| Total nonmarketable |  |  |  |
| equity investments |  | 16,423 | 16,354 |
| Corporate/bank-owned life insurance |  | 19,845 | 19,515 |
| Accounts receivable |  | 23,763 | 20,565 |
| Interest receivable |  | 4,895 | 5,946 |
| Core deposit intangibles |  | 8,904 | 10,774 |
| Customer relationship and |  |  |  |
| other amortized intangibles |  | 1,847 | 2,154 |
| Net deferred tax assets |  | - | 3,212 |
| Foreclosed assets: |  |  |  |
| GNMA (2) |  | 1,479 | 960 |
| Other |  | 4,530 | 2,199 |
| Operating lease assets |  | 1,873 | 2,395 |
| Due from customers on acceptances |  | 229 | 810 |
| Other |  | 15,993 | 19,296 |
| Total other assets | \$ | 99,781 | 104,180 |

(1) Principal investments are recorded at fair value with realized and unrealized gains (losses) included in net gains (losses) from equity investments in the income statement.
(2) These are foreclosed real estate securing FHA insured and VA guaranteed loans. Both principal and interest for these loans secured by the foreclosed real estate are collectible because they are insured/guaranteed.

Income related to nonmarketable equity investments was:

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| Net gains (losses) from: |  |  |  |  |
| Private equity investments (1) | \$ | 492 | (368) | 251 |
| Principal investments |  | 42 | 79 |  |
| All other nonmarketable equity investments |  | (188) | (234) | (10) |
| Net gains (losses) from nonmarketable equity investments | \$ | 346 | (523) | 241 |

(1) Net gains in 2008 include $\$ 334$ million gain from our ownership in Visa, which completed its initial public offering in March 2008.

## Note 8: Securitizations and Variable Interest Entities

## Involvement with SPEs

In the normal course of business, we enter into various types of on- and off-balance sheet transactions with special purpose entities (SPEs), which are corporations, trusts or partnerships that are established for a limited purpose. Historically, the majority of SPEs were formed in connection with securitization transactions. In a securitization transaction, assets from our balance sheet are transferred to an SPE, which then issues to investors various forms of interests in those assets and may also enter into derivative transactions. In a securitization transaction, we typically receive cash and/or other interests in an SPE as proceeds for the assets we transfer. Also, in certain transactions, we may retain the right to service the transferred receivables and to repurchase those receivables from the SPE if the outstanding balance of the receivables falls to a level where the cost exceeds the benefits of servicing such receivables. In addition, we may purchase the right to service loans in an SPE that were transferred to the SPE by a third party.

In connection with our securitization activities, we have various forms of ongoing involvement with SPEs, which may include:

- underwriting securities issued by SPEs and subsequently making markets in those securities;
- providing liquidity facilities to support short-term obligations of SPEs issued to third party investors;
- providing credit enhancement on securities issued by SPEs or market value guarantees of assets held by SPEs through the use of letters of credit, financial guarantees, credit default swaps and total return swaps;
- entering into other derivative contracts with SPEs;
- holding senior or subordinated interests in SPEs;
- acting as servicer or investment manager for SPEs; and
- providing administrative or trustee services to SPEs.

SPEs are generally considered variable interest entities (VIEs). A VIE is an entity that has either a total equity investment that is insufficient to finance its activities without additional subordinated financial support or whose equity investors lack the ability to control the entity's activities. A VIE is consolidated by its primary beneficiary, the party that has both the power to direct the activities that most significantly impact the VIE and a variable interest that could potentially be significant to the VIE. A variable interest is a contractual, ownership or other interest that changes with changes in the fair value of the VIE's net assets. To determine whether or not a variable interest we hold could potentially be significant to the VIE, we consider both qualitative and quantitative factors regarding the nature, size and form of our involvement with the VIE. We assess whether or not we are the primary beneficiary of a VIE on an on-going basis.

We have segregated our involvement with VIEs between those VIEs which we consolidate, those which we do not consolidate and transfers of financial assets that are accounted for as secured borrowings. Secured borrowings are transactions involving transfers of our financial assets to third parties that are accounted for as financings with the assets pledged as collateral. Accordingly, the transferred assets remain recognized on our balance sheet. Subsequent tables within this Note further segregate these transactions by structure type.

The classifications of assets and liabilities in our balance sheet associated with our transactions with VIEs follow:

| (in millions) |  | VIEs that we do not consolidate | VIEs <br> that we consolidate | Transfers that we account for as secured borrowings | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2010 |  |  |  |  |  |
| Cash | \$ | - | 200 | 398 | 598 |
| Trading assets |  | 5,351 | 143 | 32 | 5,526 |
| Securities available for sale (1) |  | 24,001 | 2,159 | 7,834 | 33,994 |
| Loans |  | 12,400 | 16,708 | 1,613 | 30,721 |
| Mortgage servicing rights |  | 13,262 | - | - | 13,262 |
| Other assets |  | 3,783 | 2,039 | 90 | 5,912 |
| Total assets |  | 58,797 | 21,249 | 9,967 | 90,013 |
| Short-term borrowings |  | - | 3,636 (2) | 7,773 | 11,409 |
| Accrued expenses and other liabilities |  | 3,514 | 716 (2) | ) 14 | 4,244 |
| Long-term debt |  | - | 8,377 (2) | ) 1,700 | 10,077 |
| Total liabilities |  | 3,514 | 12,729 | 9,487 | 25,730 |
| Noncontroiling interests |  | - | 40 | - | 40 |
| Net assets | \$ | 55,283 | 8,480 | 480 | 64,243 |
| December 31, 2009 |  |  |  |  |  |
| Cash | \$ | - | 273 | 328 | 601 |
| Trading assets |  | 6,097 | 77 | 35 | 6,209 |
| Securities available for sale (1) |  | 35,186 | 1,794 | 7,126 | 44,106 |
| Loans |  | 15,698 | 561 | 2,007 | 18,266 |
| Mortgage servicing rights |  | 16,233 | - | - | 16,233 |
| Other assets |  | 5,604 | 2,595 | 68 | 8,267 |
| Total assets |  | 78,818 | 5,300 | 9,564 | 93,682 |
| Short-term borrowings |  | - | 351 | 1,996 | 2,347 |
| Accrued expenses and other liabilities |  | 3,352 | 708 | 4,864 | 8,924 |
| Long-term debt (3) |  | - | 1,163 | 1,938 | 3,101 |
| Total liabilities |  | 3,352 | 2,222 | 8,798 | 14,372 |
| Noncontrolling interests |  | - | 68 | - | 68 |
| Net assets | \$ | 75,466 | 3,010 | 766 | 79,242 |

(1) Excludes certain debt securities related to loans serviced for the Federal National Mortgage Association (FNMA), Federal Home Loan Mortgage Corporation (FHLMC) and GNMA.
(2) Includes the following VIE liabilities at December 31, 2010, with recourse to the general credit of Wells Fargo: Short-term borrowings, $\$ 3.6$ bilion; Accrued expenses and other liabilities, $\$ 645$ million; and Long-term debt, $\$ 53$ million.
(3) "VIEs that we consolidate" has been revised to correct previously reported amount.

## Transactions with Unconsolidated VIEs

Our transactions with VIEs include securitizations of consumer loans, CRE loans, student loans, auto loans and municipal bonds; investment and financing activities involving CDOs backed by asset-backed and CRE securities, collateralized loan obligations (CLOs) backed by corporate loans or bonds, and other types of structured financing. We have various forms of involvement with VIEs, including holding senior or subordinated interests, entering into liquidity arrangements, credit default swaps and other derivative contracts. These involvements with unconsolidated VIEs are recorded on our balance sheet primarily in trading assets, securities available for sale, loans, MSRs, other assets and other liabilities, as appropriate.

The following tables provide a summary of unconsolidated VIEs with which we have significant continuing involvement, but are not the primary beneficiary. The balances presented for December 31, 2010, represent our unconsolidated VIEs for which we consider our involvement to be significant. The
balances presented for December 31, 2009, include unconsolidated VIEs with which we have continuing involvement that we no longer consider significant. Accordingly, we have excluded these transactions from the balances presented for December 31, 2010. We have refined our definition of significant continuing involvement in accordance with consolidation accounting guidance to exclude unconsolidated VIEs when our continuing involvement relates to third-party sponsored VIEs for which we were not the transferor, and unconsolidated VIEs for which we were the sponsor but do not have any other significant continuing involvement.

Significant continuing involvement includes transactions where we were the sponsor or transferor and have other significant forms of involvement. Sponsorship includes transactions with unconsolidated VIEs where we solely or materially participated in the initial design or structuring of the entity or marketing of the transaction to investors. When we

## Note 8: Securitizations and Variable Interest Entities (continued)

transfer assets to a VIE and account for the transfer as a sale, we are considered the transferor. We consider investments in securities held outside of trading, loans, guarantees, liquidity agreements, written options and servicing of collateral to be other forms of involvement that may be significant. We have excluded certain transactions with unconsolidated VIEs from the

December 31, 2010, balances presented in the table below where we have determined that our continuing involvement is not significant due to the temporary nature and size of our variable interests, because we were not the transferor or because we were not involved in the design or operations of the unconsolidated VIEs.

| (in millions) | Total VIE assets | $\begin{array}{r} \text { Debt and } \\ \text { equity } \\ \text { interests } \end{array}$ | Servicing assets | Derivatives | Other commitments and guarantees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

December 31, 2010

|  |  |  |  |  | Car | lue - ass | liability) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential mortgage loan securitizations: |  |  |  |  |  |  |  |
| Conforming | \$ | 1,068,737 | 5,527 | 12,115 | - | (928) | 16,714 |
| Other/nonconforming |  | 76,304 | 2,997 | 495 | 6 | (107) | 3,391 |
| Commercial mortgage securitizations |  | 190,377 | 5,506 | 608 | 261 | - | 6,375 |
| Collateralized debt obligations: |  |  |  |  |  |  |  |
| Debt securities |  | 20,046 | 1,436 | - | 844 | - | 2,280 |
| Loans (2) |  | 9,970 | 9,689 | - | - | - | 9,689 |
| Asset-based finance structures |  | 12,055 | 6,556 | - | (118) | - | 6,438 |
| Tax credit structures |  | 20,981 | 3,614 | - | - | $(1,129)$ | 2,485 |
| Collateralized loan obligations |  | 13,196 | 2,804 | - | 56 | - | 2,860 |
| Investment funds |  | 10,522 | 1,416 | - | - | - | 1,416 |
| Other (3) |  | 20,031 | 3,221 | 43 | 377 | (6) | 3,635 |
| Total | \$ | 1,442,219 | 42,766 | 13,261 | 1,426 | $(2,170)$ | 55,283 |

Maximum exposure to loss

| Residential mortgage loan securitizations: |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Conforming | \$ | 5,527 | 12,115 | - | 4,248 | 21,890 |
| Other/nonconforming |  | 2,997 | 495 | 6 | 233 | 3,731 |
| Commercial mortgage securitizations |  | 5,506 | 608 | 488 | - | 6,602 |
| Collateralized debt obligations: |  |  |  |  |  |  |
| Debt securities |  | 1,436 | - | 2,850 | 7 | 4,293 |
| Loans (2) |  | 9,689 | - | - | - | 9,689 |
| Asset-based finance structures |  | 6,556 | - | 118 | 2,175 | 8,849 |
| Tax credit structures |  | 3,614 | - | - | 1 | 3,615 |
| Collateralized loan obligations |  | 2,804 | - | 56 | 519 | 3,379 |
| Investment funds |  | 1,416 | - | - | 87 | 1,503 |
| Other (3) |  | 3,221 | 43 | 916 | 162 | 4,342 |
| Total | \$ | 42,766 | 13,261 | 4,434 | 7,432 | 67,893 |

(continued on following page)
(contimued from previous page)

| (in millions) | Total <br> VIE <br> assets | Debt and equity interests (1) | Servicing assets | Derivatives | Other commitments and guarantees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

December 31, 2009


|  | Maximum exposure to loss |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential mortgage loan securitizations (4): |  |  |  |  |  |  |
| Conforming | \$ | 5,846 | 13,949 | - | 4,567 | 24,362 |
| Other/nonconforming |  | 11,683 | 1,538 | 30 | 218 | 13,469 |
| Commercial mortgage securitizations |  | 3,760 | 696 | 766 | - | 5,222 |
| Collateralized debt obligations: |  |  |  |  |  |  |
| Debt securities |  | 3,024 | - | 3,586 | 33 | 6,643 |
| Loans (2) |  | 9,964 | - | - | - | 9,964 |
| Multi-seller commercial paper conduit (5) |  | - | - | 5,263 | - | 5,263 |
| Asset-based finance structures |  | 10,187 | - | 72 | 968 | 11,227 |
| Tax credit structures |  | 4,659 | - | - | 4 | 4,663 |
| Collateralized loan obligations |  | 3,702 | - | 64 | 473 | 4,239 |
| Investment funds (6) |  | 2,331 | - | 500 | 218 | 3,049 |
| Other (3) |  | 3,626 | 50 | 1,818 | 1,774 | 7,268 |
| Total | \$ | 58,782 | 16,233 | 12,099 | 8,255 | 95,369 |

(1) Excludes certain debt securities held related to loans serviced for FNMA, FHLMC and GNMA.
(2) Represents senior loans to trusts that are collateralized by asset-backed securities. The trusts invest primarily in senior tranches from a diversified pool of primarily U.S. asset securitizations, of which all are current, and over $91 \%$ were rated as investment grade by the primary rating agencies at December 31, 2010. These senior loans were acquired in the Wachovia business combination and are accounted for at amortized cost as initially determined under purchase accounting and are subject to the Company's allowance and credit charge-off policies.
(3) Includes student loan securitizations, auto loan securitizations and credit-linked note structures. Also contains investments in auction rate securities (ARS) issued by VIEs that we do not sponsor and, accordingly, are unable to obtain the total assets of the entity.
(4) Total VIE assets at December 31, 2009, includes $\$ 20.9$ billion of nonconforming residential mortgage securitizations that were consolidated in first quarter 2010.
(5) The multi-seller commercial paper conduit was consolidated in first quarter 2010
(6) "Other commitments and guarantees" has been revised to correct previously reported amount.

## Note 8: Securitizations and Variable Interest Entities (continued)

In the two preceding tables, "Total VIE assets" represents the remaining principal balance of assets held by unconsolidated VIEs using the most current information available. For VIEs that obtain exposure to assets synthetically through derivative instruments, the remaining notional amount of the derivative is included in the asset balance. "Carrying value" is the amount in our consolidated balance sheet related to our involvement with the unconsolidated VIEs. "Maximum exposure to loss" from our involvement with off-balance sheet entities, which is a required disclosure under GAAP, is determined as the carrying value of our involvement with off-balance sheet (unconsolidated) VIEs plus the remaining undrawn liquidity and lending commitments, the notional amount of net written derivative contracts, and generally the notional amount of, or stressed loss estimate for, other commitments and guarantees. It represents estimated loss that would be incurred under severe, hypothetical circumstances, for which we believe the possibility is extremely remote, such as where the value of our interests and any associated collateral declines to zero, without any consideration of recovery or offset from any economic hedges. Accordingly, this required disclosure is not an indication of expected loss.

RESIDENTIAL MORTGAGE LOANS Residential mortgage loan securitizations are financed through the issuance of fixed- or floating-rate-asset-backed-securities, which are collateralized by the loans transferred to a VIE. We typically transfer loans we originated to these VIEs, account for the transfers as sales, retain the right to service the loans and may hold other beneficial interests issued by the VIEs. We also may be exposed to limited liability related to recourse agreements and repurchase agreements we make to our issuers and purchasers, which are included in other commitments and guarantees. In certain instances, we may service residential mortgage loan securitizations structured by third parties whose loans we did not originate or transfer. Our residential mortgage loan securitizations consist of conforming and nonconforming securitizations.

Conforming residential mortgage loan securitizations are those that are guaranteed by GSEs, including GNMA. We do not consolidate our conforming residential mortgage loan securitizations because we do not have power over the VIEs.

The loans sold to the VIEs in nonconforming residential mortgage loan securitizations are those that do not qualify for a GSE guarantee. We do not consolidate the nonconforming residential mortgage loan securitizations included in the table because we do not have a variable interest that could potentially be significant or we do not have power to direct the activities that most significantly impact the performance of the VIE.

Other commitments and guarantees include amounts related to loans sold that we may be required to repurchase, or otherwise indemnify or reimburse the investor or insurer for losses incurred, due to material breach of contractual representations and warranties. The maximum exposure to loss for material breach of contractual representations and warranties represents a stressed case estimate we utilize for determining stressed case regulatory capital needs.

## COMMERCIAL MORTGAGE LOAN SECURITIZATIONS

Commercial mortgage loan securitizations are financed through the issuance of fixed- or floating-rate-asset-backed-securities, which are collateralized by the loans transferred to the VIE. In a typical securitization, we may transfer loans we originate to these VIEs, account for the transfers as sales, retain the right to service the loans and may hold other beneficial interests issued by the VIEs. In certain instances, we may service commercial mortgage loan securitizations structured by third parties whose loans we did not originate or transfer. We typically serve as primary or master servicer of these VIEs. The primary or master servicer in a commercial mortgage loan securitization typically cannot make the most significant decisions impacting the performance of the VIE and therefore does not have power over the VIE. We do not consolidate the commercial mortgage loan securitizations included in the disclosure because we either do not have power or do not have a variable interest that could potentially be significant to the VIE.

## COLLATERALIZED DEBT OBLIGATIONS (CDOs) A CDO is a

 securitization where an SPE purchases a pool of assets consisting of asset-backed securities and issues multiple tranches of equity or notes to investors. In some transactions, a portion of the assets are obtained synthetically through the use of derivatives such as credit default swaps or total return swaps.Prior to 2008, we engaged in the structuring of CDOs on behalf of third party asset managers who would select and manage the assets for the CDO. Typically, the asset manager has some discretion to manage the sale of assets of, or derivatives used by the CDO, which generally gives the asset manager the power over the CDO. We have not structured these types of transactions since the credit market disruption began in late 2007.

In addition to our role as arranger we may have other forms of involvement with these transactions, including transactions established prior to 2008 . Such involvement may include acting as liquidity provider, derivative counterparty, secondary market maker or investor. For certain transactions, we may also act as the collateral manager or servicer. We receive fees in connection with our role as collateral manager or servicer.

We assess whether we are the primary beneficiary of CDOs based on our role in the transaction in combination with the variable interests we hold. Subsequently, we monitor our ongoing involvement in these transactions to determine if the nature of our involvement has changed. We are not the primary beneficiary of these transactions in most cases because we do not act as the collateral manager or servicer, which generally denotes power. In cases where we are the collateral manager or servicer, we are not the primary beneficiary because we do not hold interests that could potentially be significant to the VIE.

COLLATERALIZED LOAN OBLIGATIONS (CLOs) A CLO is a securitization where an SPE purchases a pool of assets consisting of loans and issues multiple tranches of equity or notes to investors. Generally, CLOs are structured on behalf of a third party asset manager that typically selects and manages the assets for the term of the CLO. Typically, the asset manager has the power over the significant decisions of the VIE through its discretion to manage the assets of the CLO. We assess whether we are the primary beneficiary of CLOs based on our role in the transaction and the variable interests we hold. In most cases, we are not the primary beneficiary of these transactions because we do not have the power to manage the collateral in the VIE.

In addition to our role as arranger, we may have other forms of involvement with these transactions. Such involvement may include acting as underwriter, derivative counterparty, secondary market maker or investor. For certain transactions, we may also act as the servicer, for which we receive fees in connection with that role. We also earn fees for arranging these transactions and distributing the securities.

ASSET-BASED FINANCE STRUCTURES We engage in various forms of structured finance arrangements with VIEs that are collateralized by various asset classes including energy contracts, auto and other transportation leases, intellectual property, equipment and general corporate credit. We typically provide senior financing, and may act as an interest rate swap or commodity derivative counterparty when necessary. In most cases, we are not the primary beneficiary of these structures because we do not have power over the significant activities of the VIEs involved in these transactions.

For example, we have investments in asset-backed securities that are collateralized by auto leases or loans and cash reserves. These fixed-rate and variable-rate securities have been structured as single-tranche, fully amortizing, unrated bonds that are equivalent to investment-grade securities due to their significant overcollateralization. The securities are issued by VIEs that have been formed by third party auto financing institutions primarily because they require a source of liquidity to fund ongoing vehicle sales operations. The third party auto financing institutions manage the collateral in the VIEs, which is indicative of power in these transactions and we therefore do not consolidate these VIEs.

TAX CREDIT STRUCTURES We co-sponsor and make investments in affordable housing and sustainable energy projects that are designed to generate a return primarily through the realization of federal tax credits. In some instances, our investments in these structures may require that we fund future capital commitments at the discretion of the project sponsors. While the size of our investment in a single entity may at times exceed $50 \%$ of the outstanding equity interests, we do not consolidate these structures due to the project sponsor's ability to manage the projects, which is indicative of power in these transactions.

INVESTMENT FUNDS At December 31, 2010, we had investments of $\$ 1.4$ billion and lending arrangements of $\$ 14$ million with certain funds managed by one of our majority owned subsidiaries compared with investments of $\$ 1.3$ billion and lending arrangements of \$20 million at December 31, 2009. In addition, we also provide a default protection agreement to a third party lender to one of these funds. Our involvement in these funds is either senior or of equal priority to third party investors. We do not consolidate the investment funds because we do not absorb the majority of the expected future variability associated with the funds' assets, including variability associated with credit, interest rate and liquidity risks.

OTHER TRANSACTIONS WITH VIEs In August 2008, Wachovia reached an agreement to purchase at par auction rate securities (ARS) that were sold to third-party investors by certain of its subsidiaries. ARS are debt instruments with long-term maturities, but which re-price more frequently, and preferred equities with no maturity. All remaining ARS issued by VIEs subject to the agreement were redeemed. At December 31, 2010, we held in our securities available-for-sale portfolio $\$ 1.6$ billion of ARS issued by VIEs redeemed pursuant to this agreement, compared with $\$ 3.2$ billion at December 31, 2009.

On November 18, 2009, we reached agreements to purchase additional ARS from eligible investors who bought ARS through one of our broker-dealer subsidiaries. All remaining ARS issued by VIEs subject to the agreement were redeemed. As of December 31, 2010, we held in our securities available-for-sale portfolio $\$ 892$ million of ARS issued by VIEs redeemed pursuant to this agreement. No securities had been redeemed related to this agreement at December 31, 2009.

We do not consolidate the VIEs that issued the ARS because we do not have power over the activities of the VIEs.

TRUST PREFERRED SECURITIES In addition to the involvements disclosed in the preceding table, we had $\$ 19.3$ billion and $\$ 19.1$ billion of junior subordinated debt financing through the issuance of trust preferred securities at December 31, 2010 and 2009, respectively. In these transactions, VIEs that we wholly own issue preferred equity or debt securities to third party investors. All of the proceeds of the issuance are invested in debt securities that we issue to the VIEs. The VIEs' operations and cash flows relate only to the issuance, administration and repayment of the securities held by third parties. We do not consolidate these VIEs because the sole assets of the VIEs are receivables from us. This is the case even though we own all of the voting equity shares of the VIEs, have fully guaranteed the obligations of the VIEs and may have the right to redeem the third party securities under certain circumstances. We report the debt securities that we issue to the VIEs as longterm debt in our consolidated balance sheet. See Note 13 and Note 17 for additional information related to our trust preferred security issuances.

## Note 8: Securitizations and Variable Interest Entities (continued)

## Securitization Activity Related to Unconsolidated VIEs

We use VIEs to securitize consumer and CRE loans and other types of financial assets, including student loans, auto loans and municipal bonds. We typically retain the servicing rights from these sales and may continue to hold other beneficial interests in the VIEs. We may also provide liquidity to investors in the beneficial interests and credit enhancements in the form of standby letters of credit. Through these securitizations we may
be exposed to liability under limited amounts of recourse as well as standard representations and warranties we make to purchasers and issuers.

We recognized net gains of $\$ 27$ million from transfers accounted for as sales of financial assets in securitizations in 2010, and net gains of $\$ 1$ million in 2009. Additionally, we had the following cash flows with our securitization trusts that were involved in transfers accounted for as sales.

| (in millions) | Year ended December 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  | 2009 |  |
|  |  | Mortgage loans | Other <br> financial <br> assets | Mortgage loans | Other financial assets |
| Sales proceeds from securitizations (1) | \$ | 374,488 | - | 394,632 |  |
| Servicing fees |  | 4,316 | 34 | 4,283 | 42 |
| Other interests held (2) |  | 1,786 | 442 | 3,757 | 310 |
| Purchases of delinquent assets |  | 25 | - | 45 | - |
| Net servicing advances |  | 49 | - | 257 | - |

(1) Represents cash flow data for all loans securitized in the period presented.
(2) "Other financial assets" for 2009 has been revised to correct previously reported amount.

Sales with continuing involvement during 2010 predominantly related to conforming residential mortgage securitizations. During 2010 we transferred $\$ 379.0$ billion in fair value of conforming residential mortgages to unconsolidated VIEs and recorded the transfers as sales. These transfers did not result in a gain or loss because the loans are already carried at

|  |  |  |
| :--- | :---: | ---: |
|  | Mortgage servicing rights |  |
| Prepayment speed (annual CPR (1)) | $\mathbf{2 0 1 0}$ | 2009 |
| Life (in years) | $\mathbf{1 3 . 5} \%$ | 13.4 |
| Discount rate | $\mathbf{8 . 0} \%$ | 5.6 |

[^5]fair value. In connection with these transfers, in 2010 we recorded a $\$ 4.5$ billion servicing asset and a $\$ 144$ million liability for repurchase reserves, which are both initially measured at fair value.

We used the following key assumptions to measure mortgage servicing assets at the date of securitization:

Key economic assumptions and the sensitivity of the current fair value to immediate adverse changes in those assumptions at December 31, 2010, for residential and commercial mortgage servicing rights, and other interests held related primarily to residential mortgage loan securitizations are presented in the following table. In the following table "Other interests held" exclude securities retained in securitizations issued through GSEs such as FNMA, FHLMC and GNMA because we do not
believe the value of these securities would be materially affected by the adverse changes in assumptions noted in the table. Subordinated interests include only those bonds whose credit rating was below AAA by a major rating agency at issuance. Senior interests include only those bonds whose credit rating was AAA by a major rating agency at issuance. The information presented excludes trading positions held in inventory.

|  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |

The sensitivities in the preceding table are hypothetical and caution should be exercised when relying on this data. Changes in value based on variations in assumptions generally cannot be extrapolated because the relationship of the change in the assumption to the change in value may not be linear. Also, the effect of a variation in a particular assumption on the value of the other interests held is calculated independently without changing any other assumptions. In reality, changes in one factor may result in changes in others (for example, changes in prepayment speed estimates could result in changes in the credit losses), which might magnify or counteract the sensitivities.

The following table presents information about the principal balances of off-balance sheet securitized loans, including residential mortgages sold to FNMA, FHLMC and GNMA and securitizations where servicing is our only form of continuing involvement. Delinquent loans include loans 90 days or more past due and still accruing interest as well as nonaccrual loans. Delinquent loans and net charge-offs exclude loans sold to FNMA, FHLMC and GNMA. We continue to service those loans and would only experience a loss if required to repurchase a delinquent loan due to a breach in original representations and warranties associated with their required underwriting standards.

| (in millions) | Total loans |  |  | Delinquent loans |  | Net charge-offs |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | ended |
|  | December $31_{f}$ |  |  |  |  | December 31, |  | December 31, |  |
|  |  | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | \$ | 1 | 78 | - | 65 | - | - |
| Real estate mortgage |  | 207,015 | 221,516 | 11,515 | 7,208 | 919 | 108 |
| Total commercial |  | 207,016 | 221,594 | 11,515 | 7,273 | 919 | 108 |
| Consumer: |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 1,090,755 | 1,062,938 | 5,275 | 7,501 | 1,408 | 1,287 |
| Real estate 1-4 family junior lien mortgage |  | 1 | 3,292 | - | 76 | - | 54 |
| Other revolving credit and installment |  | 2,454 | 5,104 | 102 | 100 | - | 107 |
| Total consumer |  | 1,093,210 | 1,071,334 | 5,377 | 7,677 | 1,408 | 1,448 |
| Total off-balance sheet securitized loans | \$ | 1,300,226 | 1,292,928 | 16,892 | 14,950 | 2,327 | 1,556 |

## Note 8: Securitizations and Variable Interest Entities (continued)

## Transactions with Consolidated VIEs and Secured Borrowings

The following table presents a summary of transfers of financial assets accounted for as secured borrowings and involvements with consolidated VIEs. "Consolidated assets" are presented using GAAP measurement methods, which may include fair
value, credit impairment or other adjustments, and therefore in some instances will differ from "Total VIE assets." On the consolidated balance sheet, we separately disclose the consolidated assets of certain VIEs that can only be used to settle the liabilities of those VIEs.

| (in millions) |  | Total VIE assets | Carrying value |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Consolidated assets | Third party liabilities | Noncontrolling interests | $\begin{array}{r} \text { Net } \\ \text { assets } \end{array}$ |
| December 31, 2010 |  |  |  |  |  |  |
| Secured borrowings: |  |  |  |  |  |  |
| Municipal tender option bond securitizations | \$ | 10,687 | 7,874 | $(7,779)$ | - | 95 |
| Auto loan securitizations |  | 154 | 154 | - | - | 154 |
| Commercial real estate loans |  | 1,321 | 1,321 | $(1,272)$ | - | 49 |
| Residential mortgage securitizations |  | 700 | 618 | (436) | - | 182 |
| Total secured borrowings |  | 12,862 | 9,967 | $(9,487)$ | - | 480 |
| Consolidated VIEs: |  |  |  |  |  |  |
| Nonconforming residential |  |  |  |  |  |  |
| mortgage loan securitizations |  | 14,518 | 13,529 | $(6,723)$ | - | 6,806 |
| Multi-seller commercial paper conduit |  | 3,197 | 3,197 | $(3,279)$ | - | (82) |
| Auto loan securitizations |  | 1,010 | 1,010 | (955) | - | 55 |
| Structured asset finance |  | 146 | 146 | (21) | (11) | 114 |
| Investment funds |  | 1,197 | 1,197 | (54) | (14) | 1,129 |
| Other |  | 2,173 | 2,170 | $(1,697)$ | (15) | 458 |
| Total consolidated VIEs |  | 22,241 | 21,249 | $(12,729)$ | (40) | 8,480 |
| Total secured borrowings and consolidated VIEs | \$ | 35,103 | 31,216 | $(22,216)$ | (40) | 8,960 |
| December 31, 2009 |  |  |  |  |  |  |
| Secured borrowings: |  |  |  |  |  |  |
| Municipal tender option bond securitizations (1) | \$ | 9,649 | 7,189 | $(6,856)$ | - | 333 |
| Auto loan securitizations |  | 274 | 274 | (121) | - | 153 |
| Commercial real estate loans |  | 1,309 | 1,309 | $(1,269)$ | - | 40 |
| Residential mortgage securitizations |  | 901 | 792 | (552) | - | 240 |
| Total secured borrowings |  | 12,133 | 9,564 | $(8,798)$ | - | 766 |
| Consolidated VIEs: |  |  |  |  |  |  |
| Structured asset finance (2) |  | 2,791 | 1,074 | (919) | (10) | 145 |
| Investment funds |  | 2,257 | 2,245 | (271) | (33) | 1,941 |
| Other (2) |  | 2,697 | 1,981 | $(1,032)$ | (25) | 924 |
| Total consolidated VIEs |  | 7,745 | 5,300 | $(2,222)$ | (68) | 3,010 |
| Total secured borrowings and consolidated VIEs | \$ | 19,878 | 14,864 | $(11,020)$ | (68) | 3,776 |

(1) "Total VIE assets" has been revised to correct previously reported amount.
(2) "Third party liabilities" has been revised to correct previously reported amounts.

In addition to the transactions included in the table above, at December 31, 2010, we had issued approximately $\$ 6.0$ billion of private placement debt financing through a consolidated VIE. The issuance is classified as long-term debt in our consolidated financial statements. At December 31, 2010, we had pledged approximately $\$ 6.0$ billion in loans, $\$ 478$ million in securities available for sale and $\$ 180$ million in cash and cash equivalents to collateralize the VIE's borrowings. Such assets were not transferred to the VIE and accordingly we have excluded the VIE from the previous table.

We have raised financing through the securitization of certain financial assets in transactions with VIEs accounted for as secured borrowings. We also consolidate VIEs where we are the
primary beneficiary. In certain transactions other than the multi-seller commercial paper conduit, we provide contractual support in the form of limited recourse and liquidity to facilitate the remarketing of short-term securities issued to third party investors. Other than this limited contractual support, the assets of the VIEs are the sole source of repayment of the securities held by third parties. The liquidity support we provide to the multi-seller commercial paper conduit ensures timely repayment of commercial paper issued by the conduit and is described further below.

## NONCONFORMING RESIDENTIAL MORTGAGE LOAN

SECURITIZATIONS We have consolidated certain of our nonconforming residential mortgage loan securitizations in accordance with consolidation accounting guidance. We have determined we are the primary beneficiary of these securitizations because we have the power to direct the most significant activities of the entity through our role as primary servicer and also hold variable interests that we have determined to be significant. The nature of our variable interests in these entities may include beneficial interests issued by the VIE, mortgage servicing rights and recourse or repurchase reserve liabilities.

MULTI-SELLER COMMERCIAL PAPER CONDUUT We administer a multi-seller asset-based commercial paper conduit that finances certain client transactions. This conduit is a bankruptcy remote entity that makes loans to, or purchases certificated interests, generally from SPEs, established by our clients (sellers) and which are secured by pools of financial assets. The conduit funds itself through the issuance of highly rated commercial paper to third party investors. The primary source of repayment of the commercial paper is the cash flows from the conduit's assets or the re-issuance of commercial paper upon maturity. The conduit's assets are structured with deal-specific credit enhancements generally in the form of overcollateralization provided by the seller, but may also include
subordinated interests, cash reserve accounts, third party credit support facilities and excess spread capture. The timely repayment of the commercial paper is further supported by asset-specific liquidity facilities in the form of liquidity asset purchase agreements that we provide. Each facility is equal to $102 \%$ of the conduit's funding commitment to a client. The aggregate amount of liquidity must be equal to or greater than all the commercial paper issued by the conduit. At the discretion of the administrator, we may be required to purchase assets from the conduit at par value plus accrued interest or discount on the related commercial paper, including situations where the conduit is unable to issue commercial paper. Par value may be different from fair value.

We receive fees in connection with our role as administrator and liquidity provider. We may also receive fees related to the structuring of the conduit's transactions. In 2010, the conduit terminated its subordinated note to a third party investor and repaid all amounts due under the terms of the note agreement. We incurred a loss on the termination of the subordinated note of $\$ 16$ million. We are the primary beneficiary of the conduit because we have power over the significant activities of the conduit and have a significant variable interest due to our liquidity arrangement.

## Note 9: Mortgage Banking Activities

Mortgage banking activities, included in the Community Banking and Wholesale Banking operating segments, consist of residential and commercial mortgage originations and servicing.

We apply the amortization method to all commercial and some residential MSRs and apply the fair value method to only residential MSRs. The changes in MSRs measured using the fair value method were:

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Fair value, beginning of year | \$ | 16,004 | 14,714 | 16,763 |
| Adjustments from adoption of consolidation accounting guidance |  | (118) | - | - |
| Purchases |  | - | - | 191 |
| Acquired from Wachovia (1) |  | - | 34 | 479 |
| Servicing from securitizations or asset transfers |  | 4,092 | 6,226 | 3,450 |
| Sales |  | - | - | (269) |
| Net additions |  | 3,974 | 6,260 | 3,851 |
| Changes in fair value: |  |  |  |  |
| Due to changes in valuation model inputs or assumptions (2) |  | $(2,957)$ | $(1,534)$ | $(3,341)$ |
| Other changes in fair value (3) |  | $(2,554)$ | $(3,436)$ | $(2,559)$ |
| Total changes in fair value |  | $(5,511)$ | $(4,970)$ | $(5,900)$ |
| Fair value, end of year | \$ | 14,467 | 16,004 | 14,714 |

(1) The 2009 amount reflects refinements to initial December 31, 2008, Wachovia purchase accounting adjustments.
(2) Principally reflects changes in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, and costs to service, including delinquency and foreclosure costs.
(3) Represents changes due to collection/realization of expected cash flows over time.

The changes in amortized MSRs were:

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| Balance, beginning of year | \$ | 1,119 | 1,446 | 466 |
| Adjustments from adoption of consolidation accounting guidance |  | (5) | - | - |
| Purchases |  | 58 | 11 | 10 |
| Acquired from Wachovia (1) |  | - | (135) | 1,021 |
| Servicing from securitizations or asset transfers |  | 478 | 61 | 24 |
| Amortization |  | (228) | (264) | (75) |
| Balance, end of year (2) |  | 1,422 | 1,119 | 1,446 |
| Valuation allowance: |  |  |  |  |
| Balance, beginning of year |  | - | - | - |
| Provision for MSRs in excess of fair value |  | (3) | - | - |
| Balance, end of year (3) |  | (3) | - | - |
| Amortized MSRs, net | \$ | 1,419 | 1,119 | 1,446 |
| Fair value of amortized MSRs: |  |  |  |  |
| Beginning of year | \$ | 1,261 | 1,555 | 573 |
| End of year (4) |  | 1,812 | 1,261 | 1,555 |

(1) The 2009 amount reflects refinements to initial December 31, 2008, Wachovia purchase accounting adjustments.
(2) Includes $\$ 400$ million in residential amortized MSRs at December 31, 2010. The 2009 and 2008 balances are commercial amortized MSRs. For the year ended December 31, 2010, servicing from securitizations or asset transfers on the residential MSR portfolio was $\$ 405$ million and the residential MSR amortization was $\$(5)$ million.
(3) Commercial amortized MSRs are evaluated for impairment purposes by the following risk strata: agency (GSEs) and non-agency. There was no valuation allowance recorded for the periods presented on the commercial amortized MSRs. Residential amortized MSRs are evaluated for impairment purposes by the following risk strata: Mortgages sold to GSEs (FHLMC and FNMA) and mortgages sold to GNMA, each by interest rate stratifications. A valuation allowance of $\$ 3$ million was recorded on the residential amortized MSRs for the year ended December 31, 2010.
(4) Includes fair value of $\$ 441$ million in residential amortized MSRs and $\$ 1,371$ million in commercial amortized MSRs at December 31, 2010.

We present the components of our managed servicing portfolio in the following table at unpaid principal balance for
loans serviced and subserviced for others and at book value for owned loans serviced.

| (in billions) | December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| Residential mortgage servicing: |  |  |  |  |
| Serviced for others | \$ | 1,429 | 1,422 | 1,388 |
| Owned loans serviced |  | 371 | 364 | 378 |
| Subservicing |  | 9 | 10 | 15 |
| Total residential servicing |  | 1,809 | 1,796 | 1,781 |
| Commercial mortgage servicing: |  |  |  |  |
| Serviced for others |  | 408 | 454 | 472 |
| Owned loans serviced |  | 99 | 105 | 103 |
| Subservicing |  | 13 | 10 | 11 |
| Total commercial servicing |  | 520 | 569 | 586 |
| Total managed servicing portfolio | \$ | 2,329 | 2,365 | 2,367 |
| Total serviced for others | \$ | 1,837 | 1,876 | 1,860 |
| Ratio of MSRs to related loans serviced for others |  | 0.86 \% | 0.91 | 0.87 |

The components of mortgage banking noninterest income were:

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Servicing income, net: |  |  |  |  |
| Servicing fees (1)(2) | \$ | 4,597 | 4,176 | 4,109 |
| Changes in fair value of MSRs carried at fair value: |  |  |  |  |
| Due to changes in valuation model inputs or assumptions (3) |  | $(2,957)$ | $(1,534)$ | $(3,341)$ |
| Other changes in fair value (4) |  | (2,554) | $(3,436)$ | $(2,559)$ |
| Total changes in fair value of MSRs carried at fair value |  | $(5,511)$ | $(4,970)$ | $(5,900)$ |
| Amortization, net of impairment |  | (228) | (264) | (75) |
| Provision for MSRs in excess of fair value |  | (3) | - | - |
| Net derivative gains from economic hedges (5) |  | 4,485 | 6,849 | 3,099 |
| Total servicing income, net |  | 3,340 | 5,791 | 1,233 |
| Net gains on mortgage loan origination/sales activities (2) |  | 6,397 | 6,237 | 1,292 |
| Total mortgage banking noninterest income | \$ | 9,737 | 12,028 | 2,525 |
| Market-related valuation changes to MSRs, net of hedge results (3) + (5) | \$ | 1,528 | 5,315 | (242) |

(1) Amounts are presented net of certain unreimbursed direct servicing obligations primarily associated with workout activities.
(2) 2009 and 2008 amounts have been revised to conform with current period presentation.
(3) Principally reflects changes in discount rates and prepayment speed assumptions, mostly due to changes in interest rates and costs to service, including delinquency and foreclosure costs.
(4) Represents changes due to collection/realization of expected cash flows over time.
(5) Represents results from free-standing derivatives (economic hedges) used to hedge the risk of changes in fair value of MSRs. See Note 15 - Free-Standing Derivatives for additional discussion and detail.

## Note 9: Mortgage Banking Activities (continued)

In addition, servicing fees in the previous table included:

|  | Year ended December 31, |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (in millions) | $\mathbf{2 0 1 0}$ |  |  |  |
| Contractually specified |  | 2009 | 2008 |  |
| $\quad$ servicing fees | $\$$ | $\mathbf{4 , 5 6 6}$ | 4,473 | 3,904 |
| Late charges | $\mathbf{3 6 0}$ | 330 | 283 |  |
| Ancillary fees | $\mathbf{4 3 4}$ | 287 | 148 |  |

The table below summarizes the changes in our liability for mortgage loan repurchase losses. This liability is in "Accrued expenses and other liabilities" in our consolidated financial statements and the provision for repurchase losses reduces net gains on mortgage loan origination/sales activities.

| (in millions) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 | 2008 |
| Balance, beginning of year | \$ | 1,033 | 589 | 253 |
| Wachovia acquisition (1) |  | - | 31 | 187 |
| Provision for repurchase losses: |  |  |  |  |
| Loan sales |  | 144 | 302 | 165 |
| Change in estimate - primarily |  |  |  |  |
| Total additions |  | 1,618 | 958 | 586 |
| Losses |  | $(1,362)$ | (514) | (250) |
| Balance, end of year | \$ | 1,289 | 1,033 | 589 |

(1) The 2009 amount is refinement to initial December 31, 2008, Wachovia purchase accounting adjustments.

## Note 10: Intangible Assets

The gross carrying value of intangible assets and accumulated amortization was:

| (in millions) |  |  |  |  | December 31, |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gross carrying value |  | Accumulated amortization | 2010 |  |  | 2009 |
|  |  |  | Net carrying value | Gross carrying value | Accumulated amortization | Net carrying value |
| Amortized intangible assets: |  |  |  |  |  |  |  |
| MSRs (1) | \$ | 2,131 |  | (712) | 1,419 | 1,606 | (487) | 1,119 |
| Core deposit intangibles |  | 15,133 | $(6,229)$ | 8,904 | 15,140 | $(4,366)$ | 10,774 |
| Customer relationship and other intangibles |  | 3,077 | $(1,230)$ | 1,847 | 3,050 | (896) | 2,154 |
| Total amortized intangible assets | \$ | 20,341 | $(8,171)$ | 12,170 | 19,796 | $(5,749)$ | 14,047 |
| MSRs (carried at fair value) (1) | \$ | 14,467 |  | 14,467 | 16,004 |  | 16,004 |
| Goodwill |  | 24,770 |  | 24,770 | 24,812 |  | 24,812 |
| Trademark |  | 14 |  | 14 | 14 |  | 14 |

(1) See Note 9 for additional information on MSRs.

We based our projections of amortization expense shown below on existing asset balances at December 31, 2010. Future amortization expense may vary from these projections.

The following table provides the current year and estimated future amortization expense for amortized intangible assets.

| (in millions) | Amortized MSRs |  | $\begin{array}{r} \text { Core } \\ \text { deposit } \\ \text { intangibles } \\ \hline \end{array}$ | Customer relationship and other intangibles | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Year ended December 31, 2010 (actual) | \$ | 228 | 1,872 | 334 | 2,434 |
| Estimate for year ended December 31, |  |  |  |  |  |
| 2011 |  | 247 | 1,593 | 286 | 2,126 |
| 2012 |  | 222 | 1,396 | 269 | 1,887 |
| 2013 |  | 189 | 1,241 | 249 | 1,679 |
| 2014 |  | 161 | 1,113 | 234 | 1,508 |
| 2015 |  | 139 | 1,022 | 212 | 1,373 |

## Note 10: Intangible Assets (continued)

For our goodwill impairment analysis, we allocate all of the goodwill to the individual operating segments. We identify reporting units that are one level below an operating segment (referred to as a component), and distinguish these reporting units based on how the segments and components are managed, taking into consideration the economic characteristics, nature of the products and customers of the components. We allocate goodwill to reporting units based on relative fair value, using certain performance metrics. See Note 23 for further information on management reporting.

The following table shows the allocation of goodwill to our operating segments for purposes of goodwill impairment testing. In fourth quarter 2010, we realigned certain lending businesses into Wholesale Banking from Community Banking to reflect our previously announced restructuring of Wells Fargo Financial. Prior periods have been revised to reflect these changes. The reduction in 2010 was predominately due to reversals of excess exit reserves as discussed in Note 2.

| (in millions) | Community Banking |  | Wholesale Banking | Wealth, Brokerage and Retirement | Consolidated Company |
| :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2008 | \$ | 16,638 | 5,621 | 368 | 22,627 |
| Goodwill from business combinations |  | 1,329 | 844 | 5 | 2,178 |
| Foreign currency translation adjustments |  | 7 |  |  | 7 |
| December 31, 2009 |  | 17,974 | 6,465 | 373 | 24,812 |
| Goodwill from business combinations, net |  | (52) | 10 | - | (42) |
| December 31, 2010 | \$ | 17,922 | 6,475 | 373 | 24,770 |

## Note 11: Deposits

Time certificates of deposit (CDs) and other time deposits issued by domestic offices totaled $\$ 90.6$ billion and $\$ 117.0$ billion at December 31, 2010 and 2009, respectively. Substantially all of these deposits were interest bearing. The contractual maturities of these deposits follow.

| (in millions) | December 31,2010 |  |
| :--- | ---: | ---: |
| 2011 | $\$$ | 43,612 |
| 2012 |  | 15,624 |
| 2013 | 17,977 |  |
| 2014 | 3,831 |  |
| 2015 | 7,024 |  |
| Thereafter | 2,500 |  |
| Total | $\$$ | 90,568 |

Of these deposits, the amount of time deposits with a denomination of $\$ 100,000$ or more was $\$ 33.9$ billion and $\$ 43.7$ billion at December 31, 2010 and 2009, respectively. The contractual maturities of these deposits follow.

| (in millions) | December | 31,2010 |
| :--- | ---: | ---: |
| Three months or less | $\$$ | 5,320 |
| After three months through six months | 1,358 |  |
| After six months through twelve months | 8,086 |  |
| After twelve months | 19,097 |  |
| Total | $\$$ | 33,861 |

Time CDs and other time deposits issued by foreign offices with a denomination of $\$ 100,000$ or more were $\$ 16.7$ billion and $\$ 20.4$ billion at December 31, 2010 and 2009, respectively.

Demand deposit overdrafts of $\$ 557.0$ million and $\$ 667.0$ million were included as loan balances at December 31, 2010 and 2009, respectively.

Note 12: Short-Term Borrowings

The table below shows selected information for short-term borrowings, which generally mature in less than 30 days.

| (in millions) | 2010 |  |  |  | 2009 |  |  | 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount | Rate |  | Amount | Rate |  | Amount | Rate |
| As of December 31, |  |  |  |  |  |  |  |  |  |
| Commercial paper and other short-term borrowings | \$ | 17,454 | 0.26 \% | \$ | 12,950 | 0.39 \% | \$ | 45,871 | 0.93 |
| Federal funds purchased and securities sold under agreements to repurchase |  | 37,947 | 0.15 |  | 26,016 | 0.08 |  | 62,203 | 1.12 |
| Total | \$ | 55,401 | 0.19 | \$ | 38,966 | 0.18 | \$ | 108,074 | 1.04 |
| Year ended December 31, |  |  |  |  |  |  |  |  |  |
| Average daily balance |  |  |  |  |  |  |  |  |  |
| Commercial paper and other short-term borrowings | \$ | 16,330 | 0.31 | \$ | 27,793 | 0.43 | \$ | 43,792 | 2.43 |
| Federal funds purchased and securities sold under agreements to repurchase |  | 30,494 | 0.18 |  | 24,179 | 0.46 |  | 22,034 | 1.88 |
| Total | \$ | 46,824 | 0.22 | \$ | 51,972 | 0.44 | \$ | 65,826 | 2.25 |
| Maximum month-end balance |  |  |  |  |  |  |  |  |  |
| Commercial paper and other short-term borrowings (1) | \$ | 17,646 | N/A | \$ | 62,871 | N/A | \$ | 76,009 | N/A |
| Federal funds purchased and securities sold |  |  |  |  |  |  |  |  |  |
| under agreements to repurchase (2) |  | 37,947 | N/A |  | 30,608 | N/A |  | 62,203 | N/A |

N/A- Not Applicable
(1) Highest month-end balance in each of the last three years was March 2010, February 2009 and August 2008.
(2) Highest month-end balance in each of the last three years was December 2010, February 2009 and December 2008.

We pledge certain financial instruments that we own to collateralize repurchase agreements and other securities financings. The types of collateral we pledge include securities issued by federal agencies, GSEs, and domestic and foreign companies. We pledged $\$ 27.3$ billion and $\$ 14.8$ billion at December 31, 2010 and 2009, respectively, under agreements that permit the secured parties to sell or repledge the collateral. Pledged collateral where the secured party cannot sell or repledge was $\$ 5.9$ billion and $\$ 434$ million at December 31, 2010 and 2009, respectively.

## Note 13: Long-Term Debt

As a part of our overall interest rate risk management strategy, we often use derivatives to manage interest rate risk. As a result, much of the long-term debt presented below is hedged in a fair value or cash flow hedge relationship. See Note 15 for further information on qualifying hedge contracts.

Following is a summary of our long-term debt based on original maturity (reflecting unamortized debt discounts and premiums, and purchase accounting adjustments for debt assumed in the Wachovia acquisition, where applicable):

(continued on following page)

## Note 13: Long-Term Debt (continued)

(continued from previous page)

| (in millions) | December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 201.0 |  |  | 2009 (1) |
|  | Maturity date(s) | Stated interest rate(s) |  |  |
| Other consolidated subsidiaries |  |  |  |  |
| Senior |  |  |  |  |
| Fixed-rate notes | 2011-2015 | 3.97-6.125\% | 6,147 | 6,682 |
| Floating-rate notes - FHLB |  |  | - | 1,625 |
| FixFloat notes | 2020 | 6.795\% through 2015, varies | 20 | - |
| Total senior debt - Other consolidated subsidiaries |  |  | 6,167 | 8,307 |
| Junior subordinated |  |  |  |  |
| Fixed-rate notes | 2011 | 5.50\% | 10 | 63 |
| Floating-rate notes | 2027-2036 | Varies | 239 | 241 |
| FixFloat notes | 2036 | 7.064\% through 2011, varies | 78 | 79 |
| Total junior subordinated debt - Other <br> consolidated subsidiaries (5) <br> 327 |  |  |  |  |
| Long-term debt issued by VIE - Fixed rate | 2012-2020 | 5.16-5.98\% | 84 | 978 |
| Long-term debt issued by VIE - Floating rate | 2015-2021 | Varies | 489 | 10 |
| Mortgage notes and other debt of subsidiaries | 2013-2018 | Varies | 127 | 359 |
| Total long-term debt - Other consolidated subsidiaries |  |  | 7,194 | 10,037 |
| Total long-term debt |  |  | 156,983 | 203,861 |

(1) Balances have been revised to conform with current period presentation.
(2) On December 10, 2008, Wells Fargo issued $\$ 3$ billion of $3 \%$ fixed senior unsecured notes and $\$ 3$ billion of floating senior unsecured notes both maturing on December 9,2011 . On March 30, 2009, Wells Fargo issued $\$ 1.75$ billion of $2.125 \%$ fixed senior unsecured notes and $\$ 1.75$ billion of floating senior unsecured notes both maturing on June 15, 2012. These notes are guaranteed under the Federal Deposit Insurance Corporation's (FDIC) Temporary Liquidity Guarantee Program (TGLP) and are backed by the full faith and credit of the United States.
(3) Consists of long-term notes where the performance of the note is linked to an embedded equity, commodity, or currency index, or basket of indices accounted for separately from the note as a free-standing derivative. For information on embedded derivatives, see Note 15 - Free-standing derivatives.
(4) We expect to issue preferred stock to the unconsolidated wholly-owned trusts that hold the income trust securities. The preferred stock issuance is contingent on the ability to raise sufficient proceeds through the sale of the income trust securities to third party investors. See Note 8 for our additional information on our trust preferred security structures and Note 17 for the preferred stock we expect to issue.
(5) Represents junior subordinated debentures held by unconsolidated wholly owned trusts formed for the sole purpose of issuing trust preferred securities. See Note 8 for additional information on our trust preferred security structures.

We participated in the FDIC's Temporary Liquidity Guarantee Program (TLGP). The TLGP had two components: the Debt Guarantee Program, which provided a temporary guarantee of newly issued senior unsecured debt issued by eligible entities; and the Transaction Account Guarantee Program, which provided a temporary unlimited guarantee of funds in noninterest-bearing transaction accounts at FDICinsured institutions. We opted out of the TLGP effective January 1, 2010.

The aggregate annual maturities of long-term debt obligations (based on final maturity dates) as of December 31, 2010, follow.

| (in millions) |  |  |  |
| :--- | ---: | ---: | ---: |
| 2011 | $\$$ | 21,771 | 36,223 |
| 2012 |  | 15,696 | 19,779 |
| 2013 |  | 10,088 | 15,750 |
| 2014 | 7,739 | 11,032 |  |
| 2015 |  | 3,584 | 8,553 |
| Thereafter |  | 40,867 | 65,646 |
| Total | $\$$ | 99,745 | 156,983 |

The interest rates on floating-rate notes are determined periodically by formulas based on certain money market rates, subject, on certain notes, to minimum or maximum interest rates.

As part of our long-term and short-term borrowing arrangements, we are subject to various financial and operational covenants. Some of the agreements under which debt has been issued have provisions that may limit the merger or sale of certain subsidiary banks and the issuance of capital stock or convertible securities by certain subsidiary banks. At December 31, 2010, we were in compliance with all the covenants.

## Note 14: Guarantees and Legal Actions

Guarantees are contracts that contingently require us to make payments to a guaranteed party based on an event or a change in an underlying asset, liability, rate or index. Guarantees are generally in the form of standby letters of credit, securities lending and other indemnifications, liquidity agreements,
written put options, recourse obligations, residual value guarantees, and contingent consideration. The following table shows carrying value, maximum exposure to loss on our guarantees and the amount with a higher risk of performance.

(1) Certain of these agreements included in this table are related to off-balance sheet entities and, accordingly, are also disclosed in Note 8.
(2) Written put options, which are in the form of derivatives, are also included in the derivative disclosures in Note 15
"Maximum exposure to loss" and "Non-investment grade" are required disclosures under GAAP. Non-investment grade represents those guarantees on which we have a higher risk of being required to perform under the terms of the guarantee. If the underlying assets under the guarantee are non-investment grade (that is, an external rating that is below investment grade or an internal credit default grade that is equivalent to a below investment grade external rating), we consider the risk of performance to be high. Internal credit default grades are determined based upon the same credit policies that we use to evaluate the risk of payment or performance when making loans and other extensions of credit. These credit policies are more fully described in Note 6.

Maximum exposure to loss represents the estimated loss that would be incurred under an assumed hypothetical circumstance, despite what we believe is its extremely remote possibility, where the value of our interests and any associated collateral declines to zero, without any consideration of recovery or offset from any economic hedges. Accordingly, this required disclosure is not an indication of expected loss. We believe the carrying value, which is either fair value or cost adjusted for incurred credit losses, is more representative of our exposure to loss than maximum exposure to loss.

STANDBY LETTERS OF CREDIT We issue standby letters of credit, which include performance and financial guarantees, for customers in connection with contracts between our customers and third parties. Standby letters of credit are agreements where we are obligated to make payment to a third party on behalf of a customer in the event the customer fails to meet their contractual obligations. We consider the credit risk in standby letters of credit and commercial and similar letters of credit in determining the allowance for credit losses.

SECURITIES LENDING AND OTHER INDEMNIFICATIONS As a securities lending agent, we lend securities from participating institutional clients' portfolios to third-party borrowers. We indemnify our clients against default by the borrower in returning these lent securities. This indemnity is supported by collateral received from the borrowers. Collateral is generally in the form of cash or highly liquid securities that are marked to market daily. There was $\$ 14.0$ billion at December 31, 2010, and $\$ 20.7$ billion at December 31, 2009, in collateral supporting loaned securities with values of $\$ 13.6$ billion and $\$ 20.0$ billion, respectively.

We enter into other types of indemnification agreements in the ordinary course of business under which we agree to indemnify third parties against any damages, losses and expenses incurred in connection with legal and other proceedings arising from relationships or transactions with us. These relationships or transactions include those arising from service as a director or officer of the Company, underwriting agreements relating to our securities, acquisition agreements and various other business transactions or arrangements. Because the extent of our obligations under these agreements depends entirely upon the occurrence of future events, our potential future liability under these agreements we are unable to determine. We do, however, record a liability for residential mortgage loans that we may have to repurchase pursuant to various representations and warranties. See Note 1 and Note 8 for additional information on the liability for mortgage loan repurchase losses.

LIQUIDITY AGREEMENTS We provide liquidity facilities on all commercial paper issued by the conduit we administer. We also provide liquidity to certain off-balance sheet entities that hold securitized fixed-rate municipal bonds and consumer or commercial assets that are partially funded with the issuance of money market and other short-term notes. The decrease in maximum exposure to loss from December 31, 2009, is due to the amounts related to the liquidity facility on the commercial paper conduit being removed from the disclosed amounts due to the consolidation of the commercial paper conduit upon adoption of consolidation accounting guidance. See Note 8 for additional information on these arrangements.

WRITTEN PUT OPTIONS Written put options are contracts that give the counterparty the right to sell to us an underlying instrument held by the counterparty at a specified price, and include options, floors, caps and credit default swaps. These written put option contracts generally permit net settlement. While these derivative transactions expose us to risk in the event the option is exercised, we manage this risk by entering into offsetting trades or by taking short positions in the underlying instrument. We offset substantially all put options written to customers with purchased options. Additionally, for certain of these contracts, we require the counterparty to pledge the underlying instrument as collateral for the transaction. Our ultimate obligation under written put options is based on future market conditions and is only quantifiable at settlement. See Note 8 for additional information regarding transactions with VIEs and Note 15 for additional information regarding written derivative contracts.

LOANS AND MHFS SOLD WITH RECOURSE In certain loan sales or securitizations, we provide recourse to the buyer whereby we are required to repurchase loans at par value plus accrued interest on the occurrence of certain credit-related events within a certain period of time. The maximum exposure to loss represents the outstanding principal balance of the loans sold or securitized that are subject to recourse provisions or the maximum losses per the contractual agreements, but the likelihood of the repurchase of the entire balance is remote and amounts paid can be recovered in whole or in part from the sale of collateral. In 2010, we did not repurchase a significant amount of loans associated with these agreements. We do not consider loans sold with representation and warranty requirements, for which we have established a repurchase liability, to be loans sold with recourse.

RESIDUAL VALUE GUARANTEES We have provided residual value guarantees as part of certain leasing transactions of corporate assets. At December 31, 2010, the only remaining residual value guarantee is related to a leasing transaction on certain corporate buildings. The lessors in these leases are generally large financial institutions or their leasing subsidiaries. These guarantees protect the lessor from loss on sale of the related asset at the end of the lease term. To the extent that a sale of the leased assets results in proceeds less than a stated percent (generally $80 \%$ to $89 \%$ ) of the asset's cost, we would be required to reimburse the lessor under our guarantee.

CONTINGENT CONSIDERATION In connection with certain brokerage, asset management, insurance agency and other acquisitions we have made, the terms of the acquisition agreements provide for deferred payments or additional consideration, based on certain performance targets.

We have entered into various contingent performance guarantees through credit risk participation arrangements. Under these agreements, if a customer defaults on its obligation to perform under certain credit agreements with third parties, we will be required to make payments to the third parties.

## Legal Actions

Wells Fargo and certain of our subsidiaries are involved in a number of judicial, regulatory and arbitration proceedings concerning matters arising from the conduct of our business activities. These proceedings include actions brought against Wells Fargo and/or our subsidiaries with respect to corporate related matters and transactions in which Wells Fargo and/or our subsidiaries were involved. In addition, Wells Fargo and our subsidiaries may be requested to provide information or otherwise cooperate with government authorities in the conduct of investigations of other persons or industry groups.

Although there can be no assurance as to the ultimate outcome, Wells Fargo and/or our subsidiaries have generally denied, or believe we have a meritorious defense and will deny, liability in all significant litigation pending against us, including the matters described below, and we intend to defend vigorously each case, other than matters we describe as having settled. Reserves are established for legal claims when payments associated with the claims become probable and the costs can be reasonably estimated. The actual costs of resolving legal claims may be substantially higher or lower than the amounts reserved for those claims.
adelphia litigation Wachovia Bank, N.A. and Wachovia Capital Markets, LLC, along with numerous other financial institutions were defendants in a case pending in the United States District Court for the Southern District of New York related to the bankruptcy of Adelphia Communications Corporation (Adelphia). The plaintiff was the Adelphia Recovery Trust. The complaint asserted claims against the defendants under state law, bankruptcy law and the Bank Holding Company Act and sought equitable relief and an unspecified amount of compensatory and punitive damages. On September 21, 2010, an agreement was reached between the Adelphia Resolution Trust and all of the defendant banks to settle the claims against the banks for the total amount of $\$ 175$ million. Wachovia's share was a fraction of that amount and was not material to Wells Fargo. The settlement has been approved by the Court and the case is concluded.

## Note 14: Guarantees and Legal Actions (continued)

elavon litigation On January 16, 2009, Elavon, Inc., a provider of merchant processing services, filed a complaint in the U.S. District Court for the Northern District of Georgia against Wachovia Corporation, Wachovia Bank, N.A., Wells Fargo \& Company, and Wells Fargo Bank, N.A. The complaint seeks equitable relief, including specific performance, and damages for Wachovia Bank's allegedly wrongful termination of its merchant referral contract with Elavon. Discovery has been completed and both parties have moved for summary judgment on various claims or defenses.

ERISA LITIGATION A purported class action, captioned In re Wachovia Corporation ERISA Litigation, was pending against Wachovia Corporation, its board of directors and certain senior officers, in the U.S. District Court for the Western District of North Carolina. The case was filed on behalf of employees of Wachovia Corporation and its affiliates who held shares of Wachovia Corporation common stock in their Wachovia Savings Plan accounts. On August 6, 2010, an order was entered by the Court dismissing, with prejudice, the plaintiffs' complaint. The dismissal was appealed. On December 8, 2010, an agreement in principle was reached to settle the case for $\$ 12.35$ million. The settlement is subject to Court approval. A hearing on approval of the settlement has not yet been scheduled.

On April 6, 2010, the U.S. District Court for the District of Minnesota certified a class of participants in Wells Fargo's $401(\mathrm{k})$ Plan in a case captioned Figas v. Wells Fargo \& Company, et al. Figas purports to bring claims on behalf of participants who had assets in certain Wells Fargo affiliated funds from November 2, 2001, to September 22, 2009, alleging breach of fiduciary duty in connection with the offer of Wells Fargo affiliated funds as investment choices in the Plan. On October 18, 2010, an agreement in principle was reached to settle the Figas $v$. Wells Fargo \& Company, et al. case. The agreement is subject to approval by the Court and an independent fiduciary.

ILLINOIS ATTORNEY GENERAL LITIGATION On July 31, 2009, the Attorney General for the State of Illinois filed a civil lawsuit against Wells Fargo \& Company, Wells Fargo Bank, N.A. and Wells Fargo Financial Illinois, Inc. in the Circuit Court for Cook County, Illinois. The Illinois Attorney General alleges that the Wells Fargo defendants engaged in illegal discrimination by "reverse redlining" and by steering African-American and Latino customers into high cost, subprime mortgage loans while other borrowers with similar incomes received lower cost mortgages. Illinois also alleges that Wells Fargo Financial Illinois, Inc. misled Illinois customers about the terms of mortgage loans. Illinois' complaint against all Wells Fargo defendants is based on alleged violation of the Illinois Human Rights Act and the Illinois Fairness in Lending Act. The complaint also alleges that Wells Fargo Financial Illinois, Inc. violated the Illinois Consumer Fraud and Deceptive Business Practices Act and the Illinois Uniform Deceptive Trade Practices Act. Illinois' complaint seeks an injunction against the defendants' alleged violation of these Illinois statutes, restitution to consumers and civil money penalties. On October 9, 2009, the Company filed a
motion to dismiss Illinois' complaint, and is awaiting the Court's ruling.

## IN RE WELLS FARGO MORTGAGE-BACKED CERTIFICATES

 LITIGATION This lawsuit is comprised of several securities law based putative class actions, consolidated in the U.S. District Court for the Northern District of California on July 16, 2009. The case is brought against several Wells Fargo mortgagebacked securities trusts, Wells Fargo Bank, N.A. and other affiliated entities, individual employee defendants, along with various underwriters and rating agencies. The plaintiffs allege that the offering documents contain untrue statements of material fact, or omit to state material facts necessary to make the registration statements and accompanying prospectuses not misleading. The allegations are regarding the underwriting standards used in connection with the origination of the underlying mortgages, the maximum loan-to-value ratios used to qualify borrowers, and the appraisals of the properties underlying the mortgages. Motions to dismiss, filed on behalf of all defendants, were granted in part and denied in part by a court order entered on April 22, 2010. The plaintiffs were granted leave to amend some of their claims. On May 28, 2010, plaintiffs filed an amended consolidated complaint. On June 25, 2010, Wells Fargo moved to dismiss the amended complaint. On October 5, 2010, Wells Fargo's motion to dismiss the amended complaint was granted in part and denied in part.On June 29, 2010 and on July 15, 2010, two complaints, the first captioned The Charles Schwab Corporation vs. Merrill Lynch, Pierce, Fenner \& Smith, Inc., et al., and the second captioned The Charles Schwab Corporation v. BNP Paribas Securities Corp., et al., were filed in the Superior Court for the State of California, San Francisco County against a number of defendants, including Wells Fargo Bank, N.A. and Wells Fargo Asset Securities Corporation. As against the Wells Fargo entities, the new cases assert opt out claims relating to the claims alleged in the Mortgage-Backed Certificates Litigation.

On October 15, 2010, three actions, captioned Federal Home Loan Bank of Chicago v. Banc of America Funding Corporation, et al. (filed in the Cook County Circuit Court, State of Illinois); Federal Home Loan Bank of Chicago v. Banc of America Securities LLC, et al. (filed in the Superior Court of the State of California for the County of Los Angeles); and Federal Home Loan Bank of Indianapolis v. Banc of America Mortgage America Securities, Inc., et al. (filed in the Superior Court of the State of Indiana for the County of Marion), named multiple defendants, described as issuers/depositors, and underwriters/dealers of private label mortgage-backed securities, in an action asserting claims that defendants used false and misleading statements in offering documents for the sale of such securities. The Bank of Chicago asserts that it purchased approximately $\$ 4.2$ billion and the Bank of Indianapolis asserts that it purchased nearly $\$ 3$ billion of such securities from the defendants. Plaintiffs seek rescission of the sales and damages under state securities and other laws and Section 11 of the Securities Act of 1933. Wells Fargo Asset Securities Corporation, Wells Fargo Bank, N.A. and Wells Fargo \& Company were named among the defendants.
interchange litigation Wells Fargo Bank, N.A., Wells Fargo \& Company, Wachovia Bank, N.A. and Wachovia Corporation are named as defendants, separately or in combination, in putative class actions filed on behalf of a plaintiff class of merchants and in individual actions brought by individual merchants with regard to the interchange fees associated with Visa and MasterCard payment card transactions. These actions have been consolidated in the United States District Court for the Eastern District of New York. Visa, MasterCard and several banks and bank holding companies are named as defendants in various of these actions. The amended and consolidated complaint asserts claims against defendants based on alleged violations of federal and state antitrust laws and seeks damages, as well as injunctive relief. Plaintiff merchants allege that Visa, MasterCard and payment card issuing banks unlawfully colluded to set interchange rates. Plaintiffs also allege that enforcement of certain Visa and MasterCard rules and alleged tying and bundling of services offered to merchants are anticompetitive. Wells Fargo and Wachovia, along with other defendants and entities, are parties to Loss and Judgment Sharing Agreements, which provide that they, along with other entities, will share, based on a formula, in any losses from the Interchange Litigation.

Le-NATURE'S, INC. Wachovia Bank, N.A. was the administrative agent on a $\$ 285$ million credit facility extended to Le-Nature's, Inc. in September 2006, of which approximately $\$ 270$ million was syndicated to other lenders by Wachovia Capital Markets, LLC. Le-Nature's was the subject of a Chapter 7 bankruptcy petition, which was converted to a Chapter 11 bankruptcy petition in November 2006 in the U.S. Bankruptcy Court for the Western District of Pennsylvania. The filing was precipitated by an apparent fraud relating to Le-Nature's financial condition. Wachovia Capital Markets, LLC and/or Wachovia Bank, N.A. are named as defendants in a number of lawsuits including the following: (1) a case filed in the New York State Supreme Court for the County of Manhattan by hedge fund purchasers of the bank debt seeking to recover from Wachovia on various theories of liability (On May 10, 2010, the Court granted Wachovia's motion to dismiss two counts of the complaint and denied the motion to dismiss two other counts); (2) a case filed on April 28, 2008, by holders of a Le-Nature's Senior Subordinated Notes offering underwritten by Wachovia Capital Markets in June 2003, alleging various fraud claims, pending in the Superior Court of the State of California for the County of Los Angeles; and (3) an action filed on October 30, 2008, on behalf of the liquidation trust created in Le-Nature's bankruptcy against a number of individuals and entities, including Wachovia Capital Markets, LLC and Wachovia Bank, N.A., in the U.S. District Court for the Western District of Pennsylvania, asserting a variety of claims on behalf of the bankruptcy estate. On September 16, 2009, the Court dismissed a cause of action for breach of fiduciary duty but denied the remainder of Wachovia's motion to dismiss. Discovery is underway in these matters.

MERGER RELATED LITIGATION On October 4, 2008,
Citigroup, Inc. purported to commence an action in the Supreme Court of the State of New York for the County of Manhattan, captioned Citigroup, Inc. v. Wachovia Corp., et al., naming as defendants Wachovia Corporation, Wells Fargo \& Company, and the directors of both companies. The complaint alleged that Wachovia breached an exclusivity agreement with Citigroup, which by its terms was to expire on October 6, 2008, by entering into negotiations and an eventual acquisition agreement with Wells Fargo, and that Wells Fargo and the individual defendants had tortiously interfered with the same contract. On October 4, 2008, Wachovia filed a complaint in the U.S. District Court for the Southern District of New York, captioned Wachovia Corp. v. Citigroup, Inc. The complaint sought declaratory and injunctive relief, stating that the Wells Fargo merger agreement is valid, proper, and not prohibited by the exclusivity agreement. On March 20, 2009, the U.S. District Court for the Southern District of New York remanded the Citigroup, Inc. v. Wachovia Corp., et al. case to the Supreme Court of the State of New York for the County of Manhattan, but retained jurisdiction over the Wachovia v. Citigroup case. These cases were settled by Wells Fargo's payment of $\$ 100$ million to Citigroup in November, 2010. On November 23, 2010, both cases were dismissed at the request of the parties.

## MORTGAGE FORECLOSURE DOCUMENT LITIGATION

Seven purported class actions and several individual borrower actions related to foreclosure document practices were filed in late 2010 and in early 2011 against Wells Fargo Bank, N.A. in its status as mortgage servicer. The cases have been brought in state and federal courts. Of the individual borrower cases, the majority are filed in state courts in California and Ohio. Two other class actions were filed against Wells Fargo Bank, but Wells Fargo is named as a defendant as corporate trustee of the mortgage trust and not as a mortgage servicer. The actions generally claim that Wells Fargo submitted "fraudulent" or "untruthful" affidavits or other foreclosure documents to courts to support foreclosures filed in the state. Specifically, plaintiffs allege that Wells Fargo signers did not have personal knowledge of the facts alleged in the documents and did not verify the information in the documents ultimately filed with courts to foreclose. Plaintiffs attempt to state legal claims ranging from wrongful foreclosure to deceptive practices to fraud and seek relief ranging from cancellation of notes and mortgages to money damages.

On December 20, 2010, the New Jersey Supreme Court, the New Jersey Administrative Office of the Courts, and the Superior Court of New Jersey for Mercer County jointly began an action against Wells Fargo and other large mortgage servicing companies in state court in New Jersey. This action seeks to enjoin pending foreclosures and sales and to require servicers to certify and prove compliance with new foreclosure procedures in New Jersey, or be held in contempt of court. Wells Fargo has filed its initial response to the New Jersey action.

Note 14: Guarantees and Legal Actions (continued)
MORTGAGE RELATED REGULATORY INVESTIGATIONS Several government agencies are conducting investigations or examinations of various mortgage related practices of Wells Fargo Bank. The investigations relate to two main topics, (1) whether Wells Fargo may have violated fair lending or other laws and regulations relating to mortgage origination practices; and (2) whether Wells Fargo's practices and procedures relating to mortgage foreclosure affidavits and documents relating to the chain of title to notes and mortgage documents are adequate. With regard to the investigations into foreclosure practices, it is likely that one or more of the government agencies will initiate some type of enforcement action against Wells Fargo, which may include civil money penalties. Wells Fargo continues to provide information requested by the various agencies.

## MUNICIPAL DERIVATIVES BID PRACTICES INVESTIGATION

 The Department of Justice (DOJ) and the SEC, beginning in November 2006, have been requesting information from a number of financial institutions, including Wachovia Bank, N.A.'s municipal derivatives group, generally with regard to competitive bid practices in the municipal derivative markets. In connection with these inquiries, Wachovia Bank has received subpoenas from both the DOJ and SEC as well as requests from other regulatory agencies and several states seeking documents and information. The DOJ and the SEC have advised Wachovia Bank that they believe certain of its employees engaged in improper conduct in conjunction with certain competitively bid transactions and, in November 2007, the DOJ notified two Wachovia Bank employees, both of whom have since been terminated, that they are regarded as targets of the DOJ's investigation. Wachovia Bank has been cooperating fully with the government investigations.Wachovia Bank, along with a number of other banks and financial services companies, has also been named as a defendant in a number of substantially identical purported class actions filed in various state and federal courts by various municipalities alleging they have been damaged by the activity which is the subject of the government investigations. These cases are now consolidated under the caption In re Municipal Derivatives Antitrust Litigation in the U.S. District Court for the Southern District of New York. On April 30, 2009, the Court granted a motion filed by Wachovia and certain other defendants to dismiss the Consolidated Class Action Complaint and dismissed all claims against Wachovia, with leave to replead. A Second Consolidated Amended Complaint was filed on June 18, 2009, and a motion to dismiss that complaint was denied. A number of putative class and individual actions have also been brought in various courts, including complaints which were amended with new allegations and the addition of Wells Fargo \& Co. as a defendant. These cases all have allegations substantially similar to those in the consolidated class complaint. All of the cases are being coordinated in the U.S. District Court for the Southern District of New York.

ORDER OF POSTING LITIGATION A series of putative class actions have been filed against Wachovia Bank, N.A. and Wells Fargo Bank, N.A., as well as many other banks, challenging the high to low order in which the Banks post debit card transactions to consumer deposit accounts. There are currently 12 such cases pending against Wells Fargo Bank (including the Wachovia Bank cases to which Wells Fargo succeeded), all but three of which have been consolidated in multi-district litigation proceedings in the U.S. District Court for the Southern District of Florida. On August 10, 2010, the U.S. District Court for the Northern District of California issued an order in Gutierrez v. Wells Fargo Bank, $N . A$., one of the three cases that were not consolidated in the multi-district proceedings, enjoining the Bank's use of the high to low posting method for debit card transactions with respect to the plaintiff class of California depositors, directing that the Bank establish a different posting methodology and ordering remediation in the approximate amount of $\$ 203$ million. On October 26, 2010, a final judgment was entered in Gutierrez. On October 28, 2010, Wells Fargo appealed to the U.S. Court of Appeals for the Ninth Circuit.

## WACHOVIA EQUITY SECURITIES AND BONDS/NOTES

LITIGATION A purported securities class action, Lipetz v. Wachovia Corporation, et al., was filed on July 7, 2008, in the U.S. District Court for the Southern District of New York alleging violations of Sections 10 and 20 of the Securities Exchange Act of 1934. An amended complaint was filed on December 15, 2008. Among other allegations, plaintiffs allege Wachovia's common stock price was artificially inflated as a result of allegedly misleading disclosures relating to the Golden West Financial Corp. mortgage portfolio, Wachovia's exposure to other mortgage related products such as CDOs, control issues and auction rate securities. On March 19, 2009, the defendants filed a motion to dismiss the amended class action complaint in the Lipetz case, which has now been re-captioned as In re Wachovia Equity Securities Litigation. There are four additional cases (not class actions) containing allegations similar to the allegations in the In re Wachovia Equity Securities Litigation captioned Stichting Pensioenfonds ABP v. Wachovia Corp. et al., FC Holdings AB, et al. v. Wachovia Corp., et al., Deka Investment $G m b H v$. Wachovia Corp. et al. and Forsta AP-Fonden v. Wachovia Corp., et al., respectively, which were filed in the U.S. District Court for the Southern District of New York, and there are a number of other similar actions filed in state courts in North Carolina and South Carolina by individual shareholders. Two of the individual shareholder actions in South Carolina have been dismissed and the shareholders have appealed.

After a number of procedural motions, three purported class action cases alleging violations of Sections 11, 12, and 15 of the Securities Act of 1933 as a result of allegedly misleading disclosures relating to the Golden West mortgage portfolio in connection with Wachovia's issuance of various preferred securities and bonds were transferred to the U.S. District Court for the Southern District of New York. A consolidated class action complaint was filed on September 4, 2009, and the matter is now captioned In Re Wachovia Preferred Securities and Bond/Notes Litigation. On September 29, 2009, a non-class action case containing allegations similar to the allegations in
the In re Wachovia Preferred Securities and Bond/Notes litigation, and captioned City of Livonia Employees' Retirement System v. Wachovia Corp et al., was filed in the Southern District of New York. On May 3, 2010, the judge in the Southern District of New York issued an order granting Plaintiffs leave to amend the class action and other complaints pending in that court, and directing the parties to submit a schedule for the filing of the amended complaints and new motions to dismiss. This order terminates the motions to dismiss the prior complaints which had been pending. Amended complaints were filed in all the actions in May 2010 and renewed motions to dismiss have been filed in each case.

OUTLOOK When establishing a liability for contingent litigation losses, the Company determines a range of potential losses for each matter that is both probable and estimable, and records the amount it considers to be the best estimate within the range. The high end of the range of potential litigation losses in excess of the Company's best estimates within the range of potential
losses used in establishing the total litigation liability was $\$ 1.2$ billion as of December 31, 2010. For these matters and others where an unfavorable outcome is reasonably possible but not probable, there may be a range of possible losses in excess of the established liability that cannot be estimated. Based on information currently available, advice of counsel, available insurance coverage and established reserves, Wells Fargo believes that the eventual outcome of the actions against Wells Fargo and/or its subsidiaries, including the matters described above, will not, individually or in the aggregate, have a material adverse effect on Wells Fargo's consolidated financial position. However, in the event of unexpected future developments, it is possible that the ultimate resolution of those matters, if unfavorable, may be material to Wells Fargo's results of operations for any particular period.

## Note 15: Derivatives

We use derivatives to manage exposure to market risk, interest rate risk, credit risk and foreign currency risk, to generate profits from proprietary trading and to assist customers with their risk management objectives. Derivative transactions are measured in terms of the notional amount, but this amount is not recorded on the balance sheet and is not, when viewed in isolation, a meaningful measure of the risk profile of the instruments. The notional amount is generally not exchanged, but is used only as the basis on which interest and other payments are determined.

Our asset/liability management approach to interest rate, foreign currency and certain other risks includes the use of derivatives. Such derivatives are typically designated as fair value or cash flow hedges, or economic hedge derivatives for those that do not qualify for hedge accounting. This helps minimize significant, unplanned fluctuations in earnings, fair values of assets and liabilities, and cash flows caused by interest rate, foreign currency and other market value volatility. This approach involves modifying the repricing characteristics of certain assets and liabilities so that changes in interest rates, foreign currency and other exposures do not have a significant adverse effect on the net interest margin, cash flows and earnings. As a result of fluctuations in these exposures, hedged assets and liabilities will gain or lose market value. In a fair value or economic hedge, the effect of this unrealized gain or loss will generally be offset by the gain or loss on the derivatives linked to the hedged assets and liabilities. In a cash flow hedge, where we manage the variability of cash payments due to interest rate fluctuations by the effective use of derivatives linked to hedged assets and liabilities, the unrealized gain or loss on the derivatives or the hedged asset or liability is generally not reflected in earnings.

We also offer various derivatives, including interest rate, commodity, equity, credit and foreign exchange contracts, to our customers but usually offset our exposure from such contracts by purchasing other financial contracts. The customer accommodations and any offsetting financial contracts are treated as free-standing derivatives. Free-standing derivatives also include derivatives we enter into for risk management that do not otherwise qualify for hedge accounting, including economic hedge derivatives. To a lesser extent, we take positions based on market expectations or to benefit from price differentials between financial instruments and markets. Additionally, free-standing derivatives include embedded derivatives that are required to be separately accounted for from their host contracts.

The following table presents the total notional or contractual amounts and fair values for derivatives, the fair values of derivatives designated as qualifying hedge contracts, which are used as asset/liability management hedges, and free-standing derivatives (economic hedges) not designated as hedging instruments are recorded on the balance sheet in other assets or other liabilities. Customer accommodation, trading and other free-standing derivatives are recorded on the balance sheet at fair value in trading assets or other liabilities.

|  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |

(1) Notional amounts presented exclude $\$ 20.9$ billion at both December 31, 2010 and 2009, of basis swaps that are combined with receive fixed-rate/pay floating-rate swaps and designated as one hedging instrument.
(2) Includes free-standing derivatives (economic hedges) used to hedge the risk of changes in the fair value of residential MSRs, MHFS, interest rate lock commitments and other interests held.
(3) Balances at December 31, 2009 have been revised to conform with the current presentation.
(4) Represents netting of derivative asset and liability balances, and related cash collateral, with the same counterparty subject to master netting arrangements. The amount of cash collateral netted against derivative assets and liabilities was $\$ 5.5$ billion and $\$ 12.1$ billion, respectively, at December 31, 2010, and $\$ 5.3$ billion and $\$ 14.1$ billion, respectively, at December 31, 2009.

## Note 15: Derivatives (continued)

## Fair Value Hedges

We use interest rate swaps to convert certain of our fixed-rate long-term debt and CDs to floating rates to hedge our exposure to interest rate risk. We also enter into cross-currency swaps, cross-currency interest rate swaps and forward contracts to hedge our exposure to foreign currency risk and interest rate risk associated with the issuance of non-U.S. dollar denominated long-term debt and repurchase agreements. In addition, we use interest rate swaps and forward contracts to hedge against changes in fair value of certain investments in available-for-sale debt securities, due to changes in interest rates, foreign currency rates, or both. The entire derivative gain or loss is included in the assessment of hedge effectiveness, for all fair value hedge relationships, except for those involving foreign-currency denominated securities available for sale, short-term borrowings and long-term debt hedged with foreign currency forward derivatives for which the component of the derivative gain or
loss related to the changes in the difference between the spot and forward price is excluded from the assessment of hedge effectiveness.

We use statistical regression analysis to assess hedge effectiveness, both at inception of the hedging relationship and on an ongoing basis. The regression analysis involves regressing the periodic change in fair value of the hedging instrument against the periodic changes in fair value of the asset or liability being hedged due to changes in the hedged risk(s). The assessment includes an evaluation of the quantitative measures of the regression results used to validate the conclusion of high effectiveness.

The following table shows the net gains (losses) recognized in the income statement related to derivatives in fair value hedging relationships.

| (in millions) | Interest rate contracts hedging: |  |  | Foreign exchange contracts hedging: |  |  | Total net gains |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Securities available Long-term for sale debt |  |  | Securities available for sale | Short-term Long-term borrowings debt |  | (losses) on fair value hedges |
| Year ended December 31, 2010 <br> Gains (losses) recorded in net interest income | \$ | (390) | 1,755 | (4) | - | 374 | 1,735 |
| Gains (losses) recorded in noninterest income |  |  |  |  |  |  |  |
| Recognized on derivatives |  | (432) | 1,565 | 269 | - | $(1,030)$ | 372 |
| Recognized on hedged item |  | 469 | $(1,469)$ | (270) | - | 1,007 | (263) |
| Recognized on fair value hedges (ineffective portion) (1) | \$ | 37 | 96 | (1) | - | (23) | 109 |
| Year ended December 31, 2009 |  |  |  |  |  |  |  |
| Gains (losses) recorded in net interest income | \$ | (289) | 1,677 | (56) | 27 | 349 | 1,708 |
| Gains (losses) recorded in noninterest income |  |  |  |  |  |  |  |
| Recognized on derivatives |  | 954 | $(3,270)$ | (713) | 217 | 2,612 | (200) |
| Recognized on hedged item |  | (936) | 3,132 | 713 | (217) | $(2,626)$ | 66 |
| Recognized on fair value hedges (ineffective portion) (1) | \$ | 18 | (138) | - | - | (14) | (134) |

(1) Included $\$ 3$ million and $\$(10)$ million, respectively, for year ended December 31, 2010 and 2009, of gains (losses) on forward derivatives hedging foreign currency securities available for sale, short-term borrowings and long-term debt, representing the portion of derivatives gains (losses) excluded from the assessment of hedge effectiveness (time value).

## Cash Flow Hedges

We hedge floating-rate debt against future interest rate increases by using interest rate swaps, caps, floors and futures to limit variability of cash flows due to changes in the benchmark interest rate. We also use interest rate swaps and floors to hedge the variability in interest payments received on certain floatingrate commercial loans, due to changes in the benchmark interest rate. Gains and losses on derivatives that are reclassified from cumulative OCI to current period earnings are included in the line item in which the hedged item's effect on earnings is recorded. All parts of gain or loss on these derivatives are included in the assessment of hedge effectiveness. We assess hedge effectiveness using regression analysis, both at inception of the hedging relationship and on an ongoing basis. The regression analysis involves regressing the periodic changes in cash flows of the hedging instrument against the periodic
changes in cash flows of the forecasted transaction being hedged due to changes in the hedged risk(s). The assessment includes an evaluation of the quantitative measures of the regression results used to validate the conclusion of high effectiveness.

Based upon current interest rates, we estimate that $\$ 367$ million of deferred net gains on derivatives in OCI at December 31, 2010, will be reclassified as earnings during the next twelve months, compared with $\$ 284$ million at December 31, 2009. Future changes to interest rates may significantly change actual amounts reclassified to earnings. We are hedging our exposure to the variability of future cash flows for all forecasted transactions for a maximum of 8 years for both hedges of floating-rate debt and floating-rate commercial loans.

The following table shows the net gains (losses) recognized related to derivatives in cash flow hedging relationships.

|  | Year ended <br> December 31, |  |
| :--- | ---: | ---: |
| (in millions) | $\mathbf{2 0 1 0}$ | $\mathbf{2 0 0 9}$ |
| Gains (after tax) recognized in OCI on derivatives | $\mathbf{4 6 8}$ | $\mathbf{1 0 7}$ |
| Gains (pre tax) reclassified from cumulative OCI into net interest income | $\mathbf{6 1 3}$ | 531 |
| Gains (pre tax) recognized in noninterest income on derivatives (1) | $\mathbf{6}$ | 42 |

(1) Represents ineffectiveness recognized on cash flow hedge derivatives.

## Free-Standing Derivatives

We use free-standing derivatives (economic hedges), in addition to debt securities available for sale, to hedge the risk of changes in the fair value of residential MSRs measured at fair value, certain residential MHFS, derivative loan commitments and other interests held. The resulting gain or loss on these economic hedges is reflected in other income.

The derivatives used to hedge these MSRs measured at fair value, which include swaps, swaptions, forwards, Eurodollar and Treasury futures and options contracts, resulted in net derivative gains of $\$ 4.5$ billion in 2010 and $\$ 6.8$ billion in 2009, which are included in mortgage banking noninterest income. The aggregate fair value of these derivatives was a net liability of $\$ 943$ million and $\$ 961$ million at December 31, 2010 and 2009, respectively. Changes in fair value of debt securities available for sale (unrealized gains and losses) are not included in servicing income, but are reported in cumulative OCI (net of tax) or, upon sale, are reported in net gains (losses) on debt securities available for sale.

Interest rate lock commitments for residential mortgage loans that we intend to sell are considered free-standing derivatives. Our interest rate exposure on these derivative loan commitments, as well as substantially all residential MHFS, is hedged with free-standing derivatives (economic hedges) such as forwards and options, Eurodollar futures and options, and Treasury futures, forwards and options contracts. The commitments, free-standing derivatives and residential MHFS are carried at fair value with changes in fair value included in mortgage banking noninterest income. For the fair value measurement of interest rate lock commitments we include, at inception and during the life of the loan commitment, the expected net future cash flows related to the associated servicing
of the loan. Fair value changes subsequent to inception are based on changes in fair value of the underlying loan resulting from the exercise of the commitment and changes in the probability that the loan will not fund within the terms of the commitment (referred to as a fall-out factor). The value of the underlying loan is affected primarily by changes in interest rates and the passage of time. However, changes in investor demand can also cause changes in the value of the underlying loan value that cannot be hedged. The aggregate fair value of derivative loan commitments in the balance sheet was a net liability of $\$ 271$ million and $\$ 312$ million at December 31, 2010 and 2009, respectively, and is included in the caption "Interest rate contracts" under "Customer accommodation, trading and other free-standing derivatives" in the first table in this Note.

We also enter into various derivatives primarily to provide derivative products to customers. To a lesser extent, we take positions based on market expectations or to benefit from price differentials between financial instruments and markets. These derivatives are not linked to specific assets and liabilities in the balance sheet or to forecasted transactions in an accounting hedge relationship and, therefore, do not qualify for hedge accounting. We also enter into free-standing derivatives for risk management that do not otherwise qualify for hedge accounting. They are carried at fair value with changes in fair value recorded as part of other noninterest income.

Free-standing derivatives also include embedded derivatives that are required to be accounted for separate from their host contract. We periodically issue hybrid long-term notes and CDs where the performance of the hybrid instrument notes is linked to an equity, commodity or currency index, or basket of such indices. These notes contain explicit terms that affect some or all of the cash flows or the value of the note in a manner similar to a

## Note 15: Derivatives (continued)

derivative instrument and therefore are considered to contain an "embedded" derivative instrument. The indices on which the performance of the hybrid instrument is calculated are not clearly and closely related to the host debt instrument. The "embedded" derivative is separated from the host contract and accounted for as a free-standing derivative. Additionally, we may invest in hybrid instruments that contain embedded derivatives, such as credit derivatives, that are not clearly and closely related
to the host contract. In such instances, we either elect fair value option for the hybrid instrument or separate the embedded derivative from the host contract and account for the host contract and derivative separately.

The following table shows the net gains recognized in the income statement related to derivatives not designated as hedging instruments.

| (in millions) |  | Year ended December 31, |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Gains (losses) recognized on free-standing derivatives (economic hedges): |  |  |  |
| Interest rate contracts (1) |  |  |  |
| Recognized in noninterest income: |  |  |  |
| Mortgage banking | \$ | 1,611 | 5,582 |
| Other |  | (22) | (15) |
| Foreign exchange contracts |  | 103 | 133 |
| Credit contracts |  | (174) | (269) |
| Subtotal |  | 1,518 | 5,431 |
| Gains (losses) recognized on customer accommodation, trading and other free-standing derivatives: |  |  |  |
| Interest rate contracts (2) |  |  |  |
| Recognized in noninterest income: |  |  |  |
| Mortgage banking |  | 3,305 | 2,035 |
| Other |  | 224 | 1,139 |
| Commodity contracts |  | 65 | 29 |
| Equity contracts |  | 441 | (275) |
| Foreign exchange contracts |  | 565 | 607 |
| Credit contracts |  | (710) | (621) |
| Other |  | 10 | (187) |
| Subtotal |  | 3,900 | 2,727 |
| Net gains recognized related to derivatives not designated as hedging instruments | \$ | 5,418 | 8,158 |

(1) Predominantly mortgage banking noninterest income including gains (losses) on the derivatives used as economic hedges of MSRs measured at fair value, interest rate lock commitments and mortgages held for sale.
(2) Predominantly mortgage banking noninterest income including gains (losses) on interest rate lock commitments.

## Credit Derivatives

We use credit derivatives to manage exposure to credit risk related to lending and investing activity and to assist customers with their risk management objectives. This may include protection sold to offset purchased protection in structured product transactions, as well as liquidity agreements written to special purpose vehicles. The maximum exposure of sold credit derivatives is managed through posted collateral, purchased credit derivatives and similar products in order to achieve our desired credit risk profile. This credit risk management provides an ability to recover a significant portion of any amounts that would be paid under the sold credit derivatives. We would be required to perform under the noted credit derivatives in the event of default by the referenced obligors. Events of default include events such as bankruptcy, capital restructuring or lack of principal and/or interest payment. In certain cases, other triggers may exist, such as the credit downgrade of the referenced obligors or the inability of the special purpose vehicle for which we have provided liquidity to obtain funding.

The following table provides details of sold and purchased credit derivatives.

| (in millions) | Fair value liability |  | Protectionsold (A) | Protection <br> sold - <br> non- <br> investment grade | Notional amount |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Protection purchased with identical underlyings (B) |  | Net protection sold $(A)-(B)$ | Other protection purchased | Range of maturities |
| December 31, 2010 |  |  |  |  |  |  |  |  |
| Credit default swaps on: |  |  |  |  |  |  |  |  |
| Corporate bonds | \$ | 810 |  | 30,445 | 16,360 | 17,978 | 12,467 | 9,440 | 2011-2020 |
| Structured products |  | 4,145 | 5,825 | 5,246 | 4,948 | 877 | 2,482 | 2016-2056 |
| Credit protection on: |  |  |  |  |  |  |  |  |
| Default swap index |  | 12 | 2,700 | 909 | 2,167 | 533 | 1,106 | 2011-2017 |
| Commercial mortgagebacked securities index |  | 717 | 1,977 | 612 | 924 | 1,053 | 779 | 2049-2052 |
| Asset-backed securities index |  | 128 | 144 | 144 | 46 | 98 | 142 | 2037-2046 |
| Loan deliverable credit default swaps |  | 2 | 481 | 456 | 391 | 90 | 261 | 2011-2014 |
| Other |  | 12 | 6,127 | 5,348 | 41 | 6,086 | 2,745 | 2011-2056 |
| Total credit derivatives | \$ | 5,826 | 47,699 | 29,075 | 26,495 | 21,204 | 16,955 |  |
| December 31, 2009 |  |  |  |  |  |  |  |  |
| Credit default swaps on: |  |  |  |  |  |  |  |  |
| Corporate bonds | \$ | 2,419 | 55,511 | 23,815 | 44,159 | 11,352 | 12,634 | 2010-2018 |
| Structured products |  | 4,498 | 6,627 | 5,084 | 4,999 | 1,628 | 3,018 | 2014-2056 |
| Credit protection on: |  |  |  |  |  |  |  |  |
| Default swap index |  | 23 | 6,611 | 2,765 | 4,202 | 2,409 | 2,510 | 2010-2017 |
| Commercial mortgage-backed securities index |  | 1,987 | 5,188 | 453 | 4,749 | 439 | 189 | 2049-2052 |
| Asset-backed securities index |  | 637 | 830 | 660 | 696 | 134 | 189 | 2037-2046 |
| Loan deliverable credit default swaps |  | 12 | 510 | 494 | 423 | 87 | 287 | 2010-2014 |
| Other (1) |  | 16 | 9,264 | 8,657 | 32 | 9,232 | 4,757 | 2010-2020 |
| Total credit derivatives | \$ | 9,592 | 84,541 | 41,928 | 59,260 | 25,281 | 23,584 |  |

(1) Balances at December 31, 2009, have been revised to conform with the current presentation.

Protection sold represents the estimated maximum exposure to loss that would be incurred under an assumed hypothetical circumstance, where the value of our interests and any associated collateral declines to zero, without any consideration of recovery or offset from any economic hedges. We believe this hypothetical circumstance to be an extremely remote possibility and accordingly, this required disclosure is not an indication of expected loss. The amounts under non-investment grade represent the notional amounts of those credit derivatives on which we have a higher risk of being required to perform under the terms of the credit derivative and are a function of the underlying assets.

We consider the risk of performance to be high if the underlying assets under the credit derivative have an external rating that is below investment grade or an internal credit default grade that is equivalent thereto. We believe the net protection sold, which is representative of the net notional amount of protection sold and purchased with identical underlyings, in combination with other protection purchased, is more representative of our exposure to loss than either noninvestment grade or protection sold. Other protection purchased represents additional protection, which may offset the exposure to loss for protection sold, that was not purchased with an identical underlying of the protection sold.

## Note 15: Derivatives (continued)

## Credit-Risk Contingent Features

Certain of our derivative contracts contain provisions whereby if the credit rating of our debt, based on certain major credit rating agencies indicated in the relevant contracts, were to fall below investment grade, the counterparty could demand additional collateral or require termination or replacement of derivative instruments in a net liability position. The aggregate fair value of all derivative instruments with such credit-risk-related contingent features that are in a net liability position was $\$ 12.6$ billion and $\$ 7.5$ billion at December 31, 2010 and 2009, respectively, for which we had posted $\$ 12.0$ billion and $\$ 7.1$ billion, respectively, in collateral in the normal course of business. If the credit-risk-related contingent features underlying these agreements had been triggered on December 31, 2010 or 2009, we would have been required to post additional collateral of $\$ 1.0$ billion, or potentially settle the contract in an amount equal to its fair value.

## Counterparty Credit Risk

By using derivatives, we are exposed to counterparty credit risk if counterparties to the derivative contracts do not perform as expected. If a counterparty fails to perform, our counterparty credit risk is equal to the amount reported as a derivative asset on our balance sheet. The amounts reported as a derivative asset are derivative contracts in a gain position, and to the extent subject to master netting arrangements, net of derivatives in a loss position with the same counterparty and cash collateral received. We minimize counterparty credit risk through credit approvals, limits, monitoring procedures, executing master netting arrangements and obtaining collateral, where appropriate. To the extent the master netting arrangements and other criteria meet the applicable requirements, derivatives balances and related cash collateral amounts are shown net in the balance sheet. Counterparty credit risk related to derivatives is considered in determining fair value and our assessment of hedge effectiveness.

## Note 16: Fair Values of Assets and Liabilities

We use fair value measurements to record fair value adjustments to certain assets and liabilities and to determine fair value disclosures. Trading assets, securities available for sale, derivatives, substantially all prime residential MHFS, certain commercial LHFS, fair value MSRs, principal investments and securities sold but not yet purchased (short sale liabilities) are recorded at fair value on a recurring basis. Additionally, from time to time, we may be required to record at fair value other assets on a nonrecurring basis, such as certain residential and commercial MHFS, certain LHFS, loans held for investment and certain other assets. These nonrecurring fair value adjustments typically involve application of lower-of-cost-or-market accounting or write-downs of individual assets.

We adopted new guidance on fair value measurements effective January 1, 2009, which addresses measuring fair value in situations where markets are inactive and transactions are not orderly. This guidance states transaction or quoted prices for assets or liabilities in inactive markets may require adjustment due to the uncertainty of whether the underlying transactions are orderly. Prior to our adoption of the new provisions for measuring fair value, we primarily used unadjusted independent vendor or broker quoted prices to measure fair value for substantially all securities available for sale.

In connection with the change in guidance for fair value measurement, we developed policies and procedures to determine when the level and volume of activity for our assets and liabilities requiring fair value measurements has significantly declined relative to normal conditions. For such items that use price quotes, such as certain security classes within securities available for sale, the degree of market inactivity and distressed transactions was analyzed to determine the appropriate adjustment to the price quotes.

The security classes where we considered the market to be less orderly upon initial adoption of the new guidance included non-agency residential MBS, commercial MBS, CDOs, home equity asset-backed securities, auto asset-backed securities and credit card-backed securities. The methodology used to adjust the quotes involved weighting the price quotes and results of internal pricing techniques such as the net present value of future expected cash flows (with observable inputs, where available) discounted at a rate of return market participants require. The significant inputs utilized in the internal pricing techniques, which were estimated by type of underlying collateral, included credit loss assumptions, estimated prepayment speeds and appropriate discount rates.

The more active and orderly markets for particular security classes were determined to be, the more weighting assigned to price quotes. The less active and orderly markets were determined to be, the less weighting assigned to price quotes. We continually assess the level and volume of market activity in our investment security classes in determining adjustments, if any, to price quotes. Given market conditions can change over time, determination of which securities markets are considered active or inactive, and if inactive, the degree to which price quotes require adjustment, can also change.

## Fair Value Hierarchy

We group our assets and liabilities measured at fair value in three levels, based on the markets in which the assets and liabilities are traded and the reliability of the assumptions used to determine fair value. These levels are:

- Level 1 - Valuation is based upon quoted prices for identical instruments traded in active markets.
- Level 2 - Valuation is based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques for which all significant assumptions are observable in the market.
- Level 3 - Valuation is generated from model-based techniques that use significant assumptions not observable in the market. These unobservable assumptions reflect estimates of assumptions that market participants would use in pricing the asset or liability. Valuation techniques include use of option pricing models, discounted cash flow models and similar techniques.

In the determination of the classification of financial instruments in Level 2 or Level 3 of the fair value hierarchy, we consider all available information, including observable market data, indications of market liquidity and orderliness, and our understanding of the valuation techniques and significant inputs used. For securities in inactive markets, we use a predetermined percentage to evaluate the impact of fair value adjustments derived from weighting both external and internal indications of value to determine if the instrument is classified as Level 2 or Level 3. Based upon the specific facts and circumstances of each instrument or instrument category, judgments are made regarding the significance of the Level 3 inputs to the instruments' fair value measurement in its entirety. If Level 3 inputs are considered significant, the instrument is classified as Level 3.

## Determination of Fair Value

We base our fair values on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. We maximize the use of observable inputs and minimize the use of unobservable inputs when developing fair value measurements.

In instances where there is limited or no observable market data, fair value measurements for assets and liabilities are based primarily upon our own estimates or combination of our own estimates and independent vendor or broker pricing, and the measurements are often calculated based on current pricing for products we offer or issue, the economic and competitive environment, the characteristics of the asset or liability and other such factors. As with any valuation technique used to estimate fair value, changes in underlying assumptions used, including discount rates and estimates of future cash flows, could significantly affect the results of current or future values. Accordingly, these fair value estimates may not be realized in an actual sale or immediately settlement of the asset or liability.

## Note 16: Fair Values of Assets and Liabilities (continued)

We incorporate lack of liquidity into our fair value measurement based on the type of asset or liability measured and the valuation methodology used. For example, for certain residential MHFS and certain securities where the significant inputs have become unobservable due to illiquid markets and vendor or broker pricing is not used, we use a discounted cash flow technique to measure fair value. This technique incorporates forecasting of expected cash flows (adjusted for credit loss assumptions and estimated prepayment speeds) discounted at an appropriate market discount rate to reflect the lack of liquidity in the market that a market participant would consider. For other securities where vendor or broker pricing is used, we use either unadjusted broker quotes or vendor prices or vendor or broker prices adjusted by weighting them with internal discounted cash flow techniques to measure fair value. These unadjusted vendor or broker prices inherently reflect any lack of liquidity in the market as the fair value measurement represents an exit price from a market participant viewpoint.

Following are descriptions of the valuation methodologies used for assets and liabilities recorded at fair value on a recurring or nonrecurring basis and for estimating fair value for financial instruments not recorded at fair value.

## Assets

SHORT-TERM FINANCIAL ASSETS Short-term financial assets include cash and due from banks, federal funds sold and securities purchased under resale agreements and due from customers on acceptances. These assets are carried at historical cost. The carrying amount is a reasonable estimate of fair value because of the relatively short time between the origination of the instrument and its expected realization.

## TRADING ASSETS (EXCLUDING DERIVATIVES) AND

 SECURITIES AVAILAbLE FOR SALE Trading assets and securities available for sale are recorded at fair value on a recurring basis. Fair value measurement is based upon quoted prices in active markets, if available. Such instruments are classified within Level 1 of the fair value hierarchy. Examples include exchange-traded equity securities and some highly liquid government securities such as U.S. Treasuries. When instruments are traded in secondary markets and quoted market prices do not exist for such securities, we generally rely on internal valuation techniques or on prices obtained from independent pricing services or brokers (collectively, vendors) or combination thereof.Trading securities are mostly valued using trader prices that are subject to independent price verification procedures. The majority of fair values derived using internal valuation techniques are verified against multiple pricing sources, including prices obtained from independent vendors. Vendors compile prices from various sources and often apply matrix pricing for similar securities when no price is observable. We review pricing methodologies provided by the vendors in order to determine if observable market information is being used, versus unobservable inputs. When evaluating the appropriateness of an internal trader price compared with vendor prices, considerations include the range and quality of vendor prices. Vendor prices are used to ensure the
reasonableness of a trader price; however valuing financial instruments involves judgments acquired from knowledge of a particular market and is not perfunctory. If a trader asserts that a vendor price is not reflective of market value, justification for using the trader price, including recent sales activity where possible, must be provided to and approved by the appropriate levels of management.

Similarly, while securities available for sale traded in secondary markets are typically valued using unadjusted vendor prices or vendor prices adjusted by weighting them with internal discounted cash flow techniques, these prices are reviewed and, if deemed inappropriate by a trader who has the most knowledge of a particular market, can be adjusted. Securities measured with these internal valuation techniques are generally classified as Level 2 of the hierarchy and often involve using quoted market prices for similar securities, pricing models, discounted cash flow analyses using significant inputs observable in the market where available or combination of multiple valuation techniques. Examples include certain residential and commercial MBS, municipal bonds, U.S. government and agency MBS, and corporate debt securities.

Security fair value measurements using significant inputs that are unobservable in the market due to limited activity or a less liquid market are classified as Level 3 in the fair value hierarchy. Such measurements include securities valued using internal models or combination of multiple valuation techniques such as weighting of internal models and vendor or broker pricing, where the unobservable inputs are significant to the overall fair value measurement. Securities classified as Level 3 include certain residential and commercial MBS, asset-backed securities collateralized by auto leases or loans and cash reserves, CDOs and CLOs, and certain residual and retained interests in residential mortgage loan securitizations. CDOs are valued using the prices of similar instruments, the pricing of completed or pending third party transactions or the pricing of the underlying collateral within the CDO. Where vendor or broker prices are not readily available, management's best estimate is used.

MORTGAGES HELD FOR SALE (MHFS) We carry substantially all of our residential MHFS portfolio at fair value. Fair value is based on independent quoted market prices, where available, or the prices for other mortgage whole loans with similar characteristics. As necessary, these prices are adjusted for typical securitization activities, including servicing value, portfolio composition, market conditions and liquidity. Most of our MHFS are classified as Level 2. For the portion where market pricing data is not available, we use a discounted cash flow model to estimate fair value and, accordingly, classify as Level 3 .

LOANS HELD FOR SALE (LHFS) LHFS are carried at the lower of cost or market value, or at fair value for certain portfolios that we intend to hold for trading purposes. The fair value of LHFS is based on what secondary markets are currently offering for portfolios with similar characteristics. As such, we classify those loans subjected to nonrecurring fair value adjustments as Level 2.

LOANS For the carrying value of loans, including PCI loans, see Note 1 (Summary of Significant Accounting Policies - Loans). We generally do not record loans at fair value on a recurring basis. However, from time to time, we record nonrecurring fair value adjustments to loans to reflect partial write-downs that are based on the observable market price of the loan or current appraised value of the collateral.

We provide fair value estimates in this disclosure for loans that are not recorded at fair value on a recurring or nonrecurring basis. Those estimates differentiate loans based on their financial characteristics, such as product classification, loan category, pricing features and remaining maturity. Prepayment and credit loss estimates are evaluated by product and loan rate.

The fair value of commercial loans is calculated by discounting contractual cash flows, adjusted for credit loss estimates, using discount rates that reflect our current pricing for loans with similar characteristics and remaining maturity.

For real estate 1-4 family first and junior lien mortgages, fair value is calculated by discounting contractual cash flows, adjusted for prepayment and credit loss estimates, using discount rates based on current industry pricing (where readily available) or our own estimate of an appropriate risk-adjusted discount rate for loans of similar size, type, remaining maturity and repricing characteristics.

For credit card loans, the portfolio's yield is equal to our current pricing and, therefore, the fair value is equal to book value adjusted for estimates of credit losses inherent in the portfolio at the balance sheet date.

For all other consumer loans, the fair value is generally calculated by discounting the contractual cash flows, adjusted for prepayment and credit loss estimates, based on the current rates we offer for loans with similar characteristics.

Loan commitments, standby letters of credit and commercial and similar letters of credit generate ongoing fees at our current pricing levels, which are recognized over the term of the commitment period. In situations where the credit quality of the counterparty to a commitment has declined, we record an allowance. A reasonable estimate of the fair value of these instruments is the carrying value of deferred fees plus the related allowance. Certain letters of credit that are hedged with derivative instruments are carried at fair value in trading assets or liabilities. For those letters of credit fair value is calculated based on readily quotable credit default spreads, using a market risk credit default swap model.

DERIVATIVES Quoted market prices are available and used for our exchange-traded derivatives, such as certain interest rate futures and option contracts, which we classify as Level 1. However, substantially all of our derivatives are traded in over-the-counter (OTC) markets where quoted market prices are not always readily available. Therefore we value most OTC derivatives using internal valuation techniques. Valuation techniques and inputs to internally-developed models depend on the type of derivative and nature of the underlying rate, price or index upon which the derivative's value is based. Key inputs can include yield curves, credit curves, foreign-exchange rates, prepayment rates, volatility measurements and correlation of such inputs. Where model inputs can be observed in a liquid
market and the model does not require significant judgment, such derivatives are typically classified as Level 2 of the fair value hierarchy. Examples of derivatives classified as Level 2 include generic interest rate swaps, foreign currency swaps, commodity swaps, and certain option and forward contracts. When instruments are traded in less liquid markets and significant inputs are unobservable, such derivatives are classified as Level 3. Examples of derivatives classified as Level 3 include complex and highly structured derivatives, certain credit default swaps, interest rate lock commitments written for our residential mortgage loans that we intend to sell and long dated equity options where volatility is not observable. Additionally, significant judgments are required when classifying financial instruments within the fair value hierarchy, particularly between Level 2 and 3, as is the case for certain derivatives.

## MORTGAGE SERVICING RIGHTS (MSRs) AND CERTAIN OTHER INTERESTS HELD IN SECURITIZATIONS MSRs and certain

 other interests held in securitizations (e.g., interest-only strips) do not trade in an active market with readily observable prices. Accordingly, we determine the fair value of MSRs using a valuation model that calculates the present value of estimated future net servicing income cash flows. The model incorporates assumptions that market participants use in estimating future net servicing income cash flows, including estimates of prepayment speeds (including housing price volatility), discount rate, default rates, cost to service (including delinquency and foreclosure costs), escrow account earnings, contractual servicing fee income, ancillary income and late fees. Commercial MSRs and certain residential MSRs are carried at lower of cost or market value, and therefore can be subject to fair value measurements on a nonrecurring basis. Changes in the fair value of MSRs occur primarily due to the collection/realization of expected cash flows, as well as changes in valuation inputs and assumptions. For other interests held in securitizations (such as interest-only strips) we use a valuation model that calculates the present value of estimated future cash flows. The model incorporates our own estimates of assumptions market participants use in determining the fair value, including estimates of prepayment speeds, discount rates, defaults and contractual fee income. Interest-only strips are recorded as trading assets. Our valuation approach is validated by our internal valuation model validation group. Fair value measurements of our MSRs and interest-only strips use significant unobservable inputs and, accordingly, we classify as Level 3.FORECLOSED ASSETS Foreclosed assets are carried at net realizable value, which represents fair value less costs to sell. Fair value is generally based upon independent market prices or appraised values of the collateral and, accordingly, we classify foreclosed assets as Level 2.

## Note 16: Fair Values of Assets and Liabilities (continued)

NONMARKETABLE EQUITY INVESTMENTS Nonmarketable equity investments are recorded under the cost or equity method of accounting. There are generally restrictions on the sale and/or liquidation of these investments, including federal bank stock. Federal bank stock carrying value approximates fair value. We use facts and circumstances available to estimate the fair value of our nonmarketable equity investments. We typically consider our access to and need for capital (including recent or projected financing activity), qualitative assessments of the viability of the investee, evaluation of the financial statements of the investee and prospects for its future. Public equity investments are valued using quoted market prices and discounts are only applied when there are trading restrictions that are an attribute of the investment. Investments in non-public securities are recorded at our estimate of fair value using metrics such as security prices of comparable public companies, acquisition prices for similar companies and original investment purchase price multiples, while also incorporating a portfolio company's financial performance and specific factors. For investments in private equity funds, we use the NAV provided by the fund sponsor as an appropriate measure of fair value. In some cases, such NAVs require adjustments based on certain unobservable inputs.

## Liabilities

DEPOSIT LIABILITIES Deposit liabilities are carried at historical cost. The fair value of deposits with no stated maturity, such as noninterest-bearing demand deposits, interest-bearing checking, and market rate and other savings, is equal to the amount payable on demand at the measurement date. The fair value of other time deposits is calculated based on the discounted value of contractual cash flows. The discount rate is estimated using the rates currently offered for like wholesale deposits with similar remaining maturities.

SHORT-TERM FINANCLAL LIABILITIES Short-term financial liabilities are carried at historical cost and include federal funds purchased and securities sold under repurchase agreements, commercial paper and other short-term borrowings. The carrying amount is a reasonable estimate of fair value because of the relatively short time between the origination of the instrument and its expected realization.

OTHER LIABILITIES Other liabilities recorded at fair value on a recurring basis, excluding derivative liabilities (see the "Derivatives" section for derivative liabilities), includes primarily short sale liabilities. Short sale liabilities are classified as either Level 1 or Level 2 , generally dependent upon whether the underlying securities have readily obtained quoted prices in active exchange markets.

LONG-TERM DEBT Long-term debt is generally carried at amortized cost. For disclosure, we are required to estimate the fair value of long-term debt. Generally, the discounted cash flow method is used to estimate the fair value of our long-term debt. Contractual cash flows are discounted using rates currently offered for new notes with similar remaining maturities and, as such, these discount rates include our current spread levels.

## Fair Value Measurements from Independent

 Brokers or Independent Third Party Pricing ServicesFor certain assets and liabilities, we obtain fair value measurements from independent brokers or independent third party pricing services and record the unadjusted fair value in our
financial statements. The detail by level is shown in the table below. Fair value measurements obtained from independent brokers or independent third party pricing services that we have adjusted to determine the fair value recorded in our financial statements are not included in the following table.

| (in millions) |  | Independent brokers |  |  | Third party pricing services |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Level 1 | Level 2 | Level 3 | Level 1 | Level 2 | Level 3 |
| December 31, 2010 |  |  |  |  |  |  |  |
| Trading assets (excluding derivatives) | \$ | - | 1,211 | 6 | 21 | 2,123 | - |
| Securities available for sale: |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | - | - | - | 936 | 263 |  |
| Securities of U.S. states and political subdivisions |  | - | 15 | - | - | 14,055 | - |
| Mortgage-backed securities |  | - | 3 | 50 | - | 102,206 | 169 |
| Other debt securities |  | - | 201 | 4,133 | - | 14,376 | 606 |
| Total debt securities |  | - | 219 | 4,183 | 936 | 130,900 | 775 |
| Total marketable equity securities |  | - | - | - | 201 | 727 | 16 |
| Total securities available for sale |  | - | 219 | 4,183 | 1,137 | 131,627 | 791 |
| Derivatives (trading and other assets) |  | - | 15 | 44 | - | 740 | 8 |
| Loans held for sale |  | - | - | - | - | 1 | - |
| Derivatives (liabilities) |  | - | - | 46 | - | 841 | - |
| Other liabilities |  | - | 20 | - | - | 393 | - |
| December 31, 2009 |  |  |  |  |  |  |  |
| Trading assets (excluding derivatives) | \$ | - | 4,208 | - | 30 | 1,712 | 81 |
| Securities available for sale |  | 85 | 1,870 | 548 | 1,467 | 120,688 | 1,864 |
| Loans held for sale |  | - | - | - | - | 2 | - |
| Derivatives (trading and other assets) |  | - | 8 | 42 | - | 2,926 | 9 |
| Derivatives (liabilities) |  | - | - | 70 | - | 2,949 | 4 |
| Other liabilities |  | - | - | - | 10 | 3,916 | 26 |

## Note 16: Fair Values of Assets and Liabilities (continued)

## Assets and Liabilities Recorded at Fair Value on a

## Recurring Basis

The tables below present the balances of assets and liabilities
measured at fair value on a recurring basis.

| (in millions) |  | Level 1 | Level 2 | Level 3 | Netting | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2010 |  |  |  |  |  |  |
| Trading assets (excluding derivatives) |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies | \$ | 1,340 | 3,335 | - | - | 4,675 |
| Securities of U.S. states and political subdivisions |  | - | 1,893 | 5 | - | 1,898 |
| Collateralized debt obligations |  | - | - | 1,915 | - | 1,915 |
| Corporate debt securities |  |  | 10,164 | 166 | - | 10,330 |
| Mortgage-backed securities |  |  | 9,137 | 117 | - | 9,254 |
| Asset-backed securities |  | - | 1,811 | 366 | - | 2,177 |
| Equity securities |  | 2,143 | 625 | 34 | - | 2,802 |
| Total trading securities |  | 3,483 | 26,965 | 2,603 | - | 33,051 |
| Other trading assets |  | 816 | 987 | 136 | - | 1,939 |
| Total trading assets (excluding derivatives) |  | 4,299 | 27,952 | 2,739 | - | 34,990 |
| Securities of U.S. Treasury and federal agencies Securities of U.S. states and political subdivisions |  | 938 | 666 | - | - | 1,604 |
|  |  | - | 14,090 | 4,564 | - | 18,654 |
| Mortgage-backed securities: |  |  | 14,090 |  |  | 18,654 |
| Federal agencies |  | - | 82,037 | - | - | 82,037 |
| Residential |  | - | 20,183 | 20 | - | 20,203 |
| Commercial |  | - | 13,337 | 217 | - | 13,554 |
| Total mortgage-backed securities |  | - | 115,557 | 237 | - | 115,794 |
| Corporate debt securities Collateralized debt obligations |  | - | 9,846 | 433 | - | 10,279 |
|  |  | - | - | 4,778 | - | 4,778 |
| Asset-backed securities: |  |  |  |  |  |  |
| Auto loans and leases |  | - | 223 | 6,133 | - | 6,356 |
| Home equity loans |  | - | 998 | 112 | - | 1,110 |
| Other asset-backed securities |  | - | 5,285 | 3,150 | - | 8,435 |
| Total asset-backed securities |  | - | 6,506 | 9,395 | - | 15,901 |
| Other debt securities |  | - | 370 | 85 | - | 455 |
| Total debt securities |  | 938 | 147,035 | 19,492 | - | 167,465 |
| Marketable equity securities: Perpetual preferred securities (1) Other marketable equity securities |  |  |  |  |  |  |
|  |  | 721 | 677 | 2,434 | - | 3,832 |
|  |  | 1,224 | 101 | 32 | - | 1,357 |
| Total marketable equity securities |  | 1,945 | 778 | 2,466 | - | 5,189 |
| Total securities available for sale |  | 2,883 | 147,813 | 21,958 | - | 172,654 |
| Mortgages held for sale Loans held for sale |  | - | 44,226 | 3,305 | - | 47,531 |
|  |  | - | 873 | - | - | 873 |
| Loans |  | - | - | 309 | - | 309 |
| Mortgage servicing rights (residential) |  | - | - | 14,467 | - | 14,467 |
| Derivative assets: |  |  |  |  |  |  |
| Interest rate contracts |  | - | 67,380 | 869 | - | 68,249 |
| Commodity contracts |  | - | 4,133 | - | - | 4,133 |
| Equity contracts |  | 511 | 2,040 | 721 | - | 3,272 |
| Foreign exchange contracts |  | 42 | 4,257 | 51 | - | 4,350 |
| Credit contracts |  | - | 2,148 | 3,198 | - | 5,346 |
| Other derivative contracts |  | 8 | 2,188 | 3,198 | - | $\begin{array}{r}5,3 \\ \hline\end{array}$ |
| Netting |  | - | - | - | $(63,469)$ (2) | $(63,469)$ |
| Total derivative assets (3) |  | 561 | 79,958 | 4,839 | $(63,469)$ | 21,889 |
| Other assets |  | 38 | 45 | 314 | - | 397 |
| Total assets recorded at fair value | \$ | 7,781 | 300,867 | 47,931 | $(63,469)$ | 293,110 |
| Derivative liabilities: |  |  |  |  |  |  |
| Interest rate contracts | \$ | (7) | $(62,769)$ | (792) | - |  |
| Commodity contracts |  | (7) | $(3,917)$ | (1) | - | $(3,918)$ |
| Equity contracts |  | (259) | $(2,291)$ | (946) | - | $(3,496)$ |
| Foreign exchange contracts |  | (69) | $(3,351)$ | (42) | - | $(3,462)$ |
| Credit contracts |  | ( | $(2,199)$ | $(4,215)$ | - | $(6,414)$ |
| Other derivative contracts |  | - | (2,199) | (35) | - | (35) |
| Netting |  | - | - | - | 70,009 (2) | 70,009 |
| Total derivative liabilities (4) |  | (335) | $(74,527)$ | (6,031) | 70,009 | $(10,884)$ |
| Short sale liabilities: |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | $(2,827)$ | $(1,129)$ | - | - |  |
| Corporate debt securities |  |  | $(3,798)$ | - | - | $(3,798)$ |
| Equity securities Other securitios |  | $(1,701)$ | (178) | - | - | (1,879) |
| Other securities |  | (1,701) | (347) | . | - | (347) |
| Total short sale liabilities |  | $(4,528)$ | $(5,452)$ | - | - | $(9,980)$ |
| Other liabilities |  | - | (36) | (344) | - | (380) |
| Total liabilities recorded at fair value | \$ | $(4,863)$ | (80,015) | $(6,375)$ | 70,009 | $(21,244)$ |

(1) Perpetual preferred securities are primarily ARS. See Note 8 for additional information.
(2) Derivatives are reported net of cash collateral received and paid and, to the extent that the criteria of the accounting guidance covering the offsetting of amounts related to certain contracts are met, positions with the same counterparty are netted as part of a legally enforceable master netting agreement.
(3) Derivative assets include contracts qualifying for hedge accounting, economic hedges, and derivatives included in trading assets.
(4) Derivative liabilities include contracts qualifying for hedge accounting, economic hedges, and derivatives included in trading liabilities.
(continued from previous page)

| (in millions) | Level 1 |  | Level 2 | Level 3 | Netting |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2009 |  |  |  |  |  |  |  |
| Trading assets (excluding derivatives) (1) | \$ | 2,386 | 20,497 | 2,311 |  |  | 25,194 |
| Derivatives (trading assets) |  | 340 | 70,938 | 5,682 | $(59,115)$ |  | $\begin{array}{r}17,845 \\ \hline 280\end{array}$ |
| Securities of U.S. Treasury and federal agencies |  | 1,094 | 1,186 |  |  |  | 2,280 |
| Securities of U.S. states and political subdivisions |  | 4 | 12,708 | 818 |  |  | 13,530 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |
| Federal agencies |  | - | 82,818 | - |  |  | 82,818 |
| Residential |  | - | 27,506 | 1,084 |  |  | 28,590 |
| Commercial |  | - | 9,162 | 1,799 | - |  | 10,961 |
| Total mortgage-backed securities |  | - | 119,486 | 2,883 | - |  | 122,369 |
| Corporate debt securities Collateralized debt obligations Other |  | - | 8,968 | 367 |  |  | 9,335 |
|  |  | - |  | 3,725 |  |  | 3,725 |
|  |  | - | 3,292 | 12,587 | - |  | 15,879 |
| Total debt securities |  | 1,098 | 145,640 | 20,380 |  |  | 167,118 |
| Marketable equity securities: Perpetual preferred securities |  |  |  |  |  |  |  |
|  |  | 736 1 | $\begin{aligned} & 834 \\ & 350 \end{aligned}$ | $\begin{array}{r} 2,305 \\ 88 \end{array}$ | - |  | 3,875 <br> 1,717 |
| Other marketable equity securities |  |  |  |  |  |  |  |
| Total marketable equity securities |  | 2,015 | 1,184 | 2,393 |  |  | 5,592 |
| Total securities available for sale |  | 3,113 | 146,824 | 22,773 |  |  | 172,710 |
| Mortgages held for sale Loans held for sale Mortgage servicing rights Other assets (3). |  |  | 33,439 | 3,523 |  |  | 36,962 |
|  |  |  | 149 | 15,004 |  |  | 149 |
|  |  | $\stackrel{-}{-}$ |  | 16,004 | 2) |  | 16,004 |
|  |  | 435 | 13,217 | 1,690 | (6,812) |  | 8,530 |
| Total | \$ | 6,274 | 285,064 | 51,983 | (65,927) |  | 277,394 |
| Liabilities (4) | \$ | $(4,981)$ | $(83,159)$ | $(6,863)$ | 73,299 | (2) | $(21,704)$ |

(1) Includes trading securities of $\$ 24.0$ billion.
(2) Derivatives are reported net of cash collateral received and paid and, to the extent that the criteria of the accounting guidance covering the offsetting of amounts related to certain contracts are met, positions with the same counterparty are netted as part of a legally enforceable master netting agreement.
(3) Derivative assets other than trading and principal investments are included in this category. Baiances have been revised to conform with current period presentation.
(4) Derivative liabilities are included in this category. Balances have been revised to conform with current period presentation.

## Note 16: Fair Values of Assets and Liabilities (continued)

The changes in Level 3 assets and liabilities measured at fair value on a recurring basis are summarized as follows.

|  |  |  | Total net gains (losses) included in |  | Purchases, sales, issuances and settlements, net | Transfers into Level 3 | Transfers out of Level 3 | $\begin{gathered} \text { Balance, } \\ \text { end of } \\ \text { year } \\ \hline \end{gathered}$ | Net unrealized gains (losses) included in net income related to assets and liabilities held at period end |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (in millions) |  | Balance, beginning of year | Net income | Other comprehensive income |  |  |  |  |  |
| Year ended December 31, 2010 |  |  |  |  |  |  |  |  |  |
| Trading assets |  |  |  |  |  |  |  |  |  |
| (excluding derivatives):Securities of U.S. states and |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Collateralized debt obligations |  | 1,133 | 418 | - | 364 | - | - | 1,915 | 11 |
| Corporate bonds |  | 223 | 9 | - | 67 | 9 | (142) | 166 | 16 |
| Mortgage-backed securities |  | 146 | (7) | - | 101 | - | (123) | 117 | (17) |
| Asset-backed securities |  | 497 | 80 | - | (141) | 1 | (71) | 366 | 67 |
| Equity securities |  | 36 | 1 | - | (5) | 2 | ) | 34 | (2) |
| Total trading securities |  | 2,040 | 503 | - | 375 | 21 | (336) | 2,603 | 76 |
| Other trading assets |  | 271 | (35) | - | (19) | - | (81) | 136 | 10 |
| Total trading assets (excluding derivatives) |  | 2,311 | 468 | - | 356 | 21 | (417) | 2739 |  |
| Securities available for sale: |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| political subdivisions |  | 818 | 12 | 63 | 3,485 | 192 | (6) | 4,564 | 4 |
| Mortgage-backed securities: |  |  |  |  |  |  | (6) | 4,564 | 4 |
| Residential |  | 1,084 | 7 | (21) | (48) | 274 | $(1,276)$ | 20 | (8) |
| Commercial |  | 1,799 | (28) | 404 | (10) | 227 | $(2,175)$ | 217 | (5) |
| Total mortgage-backed |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Asset-backed securities: |  |  |  |  |  |  |  |  |  |
| Auto loans and leases |  | 8,525 | 1 | (246) | $(2,403)$ | 256 | - | 6,133 | - |
| Home equity loans |  | 1,677 | 1 | 40 | 48 | 113 | $(1,767)$ | 112 | (5) |
| Other asset-backed securities |  | 2,308 | 51 | (19) | 903 | 1,057 | (1,150) | 3,150 | (12) |
| Total asset-backed securities |  | 12,510 | 53 | (225) | $(1,452)$ | 1,426 | $(2,917)$ | 9,395 | (17) |
| Other debt securities |  | 77 | (15) | 11 | 12 | - | - | 85 | - |
| Total debt securities |  | 20,380 | 246 | 396 | 2,833 | 2,378 | $(6,741)$ | 19,492 | (40)(3) |
| Marketable equity securities:Perpetiel |  |  |  |  |  |  |  |  |  |
| Perpetual preferred securities |  | 2,305 | 100 | (31) | 6 | 80 | (26) | 2,434 | - |
| Other marketable equity securities |  | 88 | - | 5 | (21) | 14 | (54) | 32 | - |
| Total marketable |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| available for sale |  | 22,773 | 346 | 370 | 2,818 | 2,472 | (6,821) | 21,958 | (40) |
| Mortgages held for sale |  | 3,523 | 43 | - | (253) | 380 | (388) |  | 39 (5) |
| Loans |  |  | 55 | - | (112) | 1,035 | (669) | 309 | 55 (5) |
| Mortgage servicing rights |  | 16,004 | $(5,511)$ | - | 4,092 | 1,035 | (118) | 14,467 | $(2,957)(5)$ |
| Net derivative assets and liabilities: |  |  |  |  |  |  |  |  | (2,957)(5) |
| Interest rate contracts |  | (114) | 3,514 | - | $(3,482)$ | 159 | - | 77 | (266) |
| Commodity contracts |  |  | (1) | - | ) | - | - | (1) | (1) |
| Equity contracts |  | (344) | (104) | - | 169 | - | 54 | (225) | (19) |
| Foreign exchange contracts |  | (1) | 21 | - | (11) | - | - | 9 | - |
| Credit contracts |  | (330) | (675) | - | (18) | 6 | - | $(1,017)$ | (644) |
| Other derivative contracts |  | (43) | 4 | - | 4 | - | - | (35) | (644) |
| Total derivative contracts |  | (832) | 2,759 | - | $(3,338)$ | 165 | 54 | $(1,192)$ | (930)(6) |
| Other assets |  | 1,373 | 29 | - | (103) | 4 | (989) | 314 | (38)(2) |
| Short sale liabilities (corporate debt securities) |  | (26) | (2) | - | (37) | - | 65 | - | (38)(2) |
| Other liabilities (excluding derivatives) |  | (10) | (55) | - | 94 | $(1,038)$ | 665 | (344) | (58) |

(1) Represents only net gains (losses) that are due to changes in economic conditions and management's estimates of fair value and excludes changes due to the collection/realization of cash flows over time.
(2) Included in other noninterest income in the income statement.
(3) Included in debt securities available for sale in the income statement.
(4) Included in equity investments in the income statement.
(5) Included in mortgage banking in the income statement.
(6) Included in mortgage banking, trading activities and other noninterest income in the income statement.
(continued on following page)

|  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |

[^6] collection/realization of cash flows over time.
(2) Included in other noninterest income in the income statement.
(3) Included in debt securities available for sale in the income statement.
(4) Included in equity investments in the income statement.
(5) Included in mortgage banking in the income statement.
(6) Included in mortgage banking, trading activities and other noninterest income in the income statement.
(7) Balances have been revised to conform with current period presentation.

## Note 16: Fair Values of Assets and Liabilities (continued)

## Changes in Fair Value Levels

We monitor the availability of observable market data to assess the appropriate classification of financial instruments within the fair value hierarchy. Changes in economic conditions or modelbased valuation techniques may require the transfer of financial instruments from one fair value level to another. The amounts reported as transfers represent the fair value as of the beginning of the quarter in which the transfer occurred.

We evaluate the significance of transfers between levels based upon the nature of the financial instrument and size of the transfer relative to total assets, total liabilities or total earnings. For the year ended December 31, 2010, there were no significant transfers in or out of Level 1.

Significant changes to Level 3 assets for the year ended December 31, 2010 are described as follows:

- Our adoption of new consolidation accounting guidance on January 1, 2010, impacted Level 3 balances for certain financial instruments. Reductions in Level 3 balances, which represent derecognition of existing investments in newly consolidated VIEs, are reflected as transfers out for the following categories: trading assets, $\$ 276$ million; securities available for sale, $\$ 1.9$ billion; and mortgage servicing rights, $\$ 118$ million. Increases in Level 3 balances, which represent newly consolidated VIE assets, are reflected as transfers in for the following categories: securities
available for sale, $\$ 829$ million; loans, $\$ 366$ million; and long-term debt, $\$ 359$ million.
- We transferred $\$ 4.9$ billion of securities available for sale from Level 3 to Level 2 due to an increase in the volume of trading activity for certain mortgage-backed and other asset-backed securities, which resulted in increased occurrences of observable market prices. We also transferred $\$ 1.7$ billion of debt securities available for sale from Level 2 to Level 3, primarily due to a decrease in liquidity for certain asset-backed securities.

For the year ended December 31, 2009, we transferred $\$ 4.0$ billion of debt securities available for sale from Level 3 to Level 2 due to increased trading activity.

## Assets and Liabilities Recorded at Fair Value on a Nonrecurring Basis

We may be required, from time to time, to measure certain assets at fair value on a nonrecurring basis in accordance with GAAP. These adjustments to fair value usually result from application of LOCOM accounting or write-downs of individual assets. For assets measured at fair value on a nonrecurring basis in 2010 and 2009 that were still held in the balance sheet at each respective year end, the following table provides the fair value hierarchy and the carrying value of the related individual assets or portfolios at year end.

| (in millions) | Carrying value at year end |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Level 1 |  | Level 2 | Level 3 | Total |
| December 31, 2010 |  |  |  |  |  |
| Mortgages held for sale (1) | \$ | - | 2,000 | 891 | 2,891 |
| Loans held for sale |  | - | 352 | - | 352 |
| Loans: |  |  |  |  |  |
| Commercial |  | - | 2,480 | 67 | 2,547 |
| Consumer |  | - | 5,870 | 18 | 5,888 |
| Total loans (2) |  | - | 8,350 | 85 | 8,435 |
| Mortgage servicing rights (amortized) |  | - | - | 104 | 104 |
| Other assets (3) |  | - | 765 | 82 | 847 |
| December 31, 2009 |  |  |  |  |  |
| Mortgages held for sale (1) | \$ | - | 1,105 | 711 | 1,816 |
| Loans held for sale |  | - | 444 | - | 444 |
| Loans (2) |  | - | 6,177 | 134 | 6,311 |
| Other assets (3) |  | - | 289 | 119 | 408 |

[^7]The following table presents the increase (decrease) in value of certain assets that are measured at fair value on a nonrecurring basis for which a fair value adjustment has been included in the income statement.

| (in millions) |  |  |
| :---: | :---: | :---: |
| Year ended December 31, 2010 |  |  |
| Mortgages held for sale | \$ | (20) |
| Loans held for sale |  | (1) |
| Loans: |  |  |
| Commercial |  | $(1,306)$ |
| Consumer |  | (6,881) |
| Total loans (1) |  | $(8,187)$ |
| Mortgage servicing rights (amortized) |  | (3) |
| Other assets (2) |  | (301) |
| Total | \$ | (8,512) |
| Year ended December 31, 2009 |  |  |
| Mortgages held for sale | \$ | (22) |
| Loans held for sale |  | 158 |
| Loans (1) |  | $(11,703)$ |
| Other assets (2) |  | (217) |
| Total | \$ | $(11,784)$ |

(1) Represents write-downs of loans based on the appraised value of the collateral. Prior year amount has been revised to conform with current period presentation.
(2) Includes the losses on foreclosed real estate and other collateral owned that were measured at fair value subsequent to their initial classification as foreclosed assets.

## Note 16: Fair Values of Assets and Liabilities (continued)

Alternative Investments
The following table summarizes our investments in various types of funds, which are included in trading assets, securities available for sale and other assets. We use the funds' net asset
values (NAVs) per share as a practical expedient to measure fair value on recurring and nonrecurring bases. The fair values presented in the table are based upon the funds' NAVs or an equivalent measure.

| (in millions) |  | $\begin{gathered} \text { Fair } \\ \text { value } \end{gathered}$ | Unfunded commitments | Redemption frequency | Redemption notice period |
| :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2010 |  |  |  |  |  |
| Offshore funds | \$ | 1,665 | - | Daily - Annually | 1-180 days |
| Funds of funds |  | 63 | - | Monthly - Quarterly | 10-90 days |
| Hedge funds |  | 23 | - | Monthly - Annually | 30-120 days |
| Private equity funds |  | 1,830 | 669 | N/A | N/A |
| Venture capital funds |  | 88 | 36 | N/A | N/A |
| Total | \$ | 3,669 | 705 |  |  |
| December 31, 2009 |  |  |  |  |  |
| Offshore funds (1) | \$ | 1,559 | - | Daily - Quarterly | 1-90 days |
| Funds of funds |  | 69 | - | Monthly - Annually | 10-120 days |
| Hedge funds |  | 35 | - | Monthly - Annually | 30-180 days |
| Private equity funds |  | 901 | 340 | N/A | N/A |
| Venture capital funds |  | 93 | 47 | N/A | N/A |
| Total | \$ | 2,657 | 387 |  |  |

N/A - Not applicable
(1) "Fair value" has been revised to correct previously reported amount.

Offshore funds primarily invest in investment grade European fixed-income securities. Redemption restrictions are in place for investments with a fair value of $\$ 74$ million and $\$ 76$ million at December 31, 2010 and 2009, respectively, due to lock-up provisions that will remain in effect until November 2012.

Private equity funds invest in equity and debt securities issued by private and publicly-held companies in connection with leveraged buyouts, recapitalizations and expansion opportunities. Substantially all of these investments do not allow redemptions. Alternatively, we receive distributions as the underlying assets of the funds liquidate, which we expect to occur over the next 10 years.

Venture capital funds invest in domestic and foreign companies in a variety of industries, including information technology, financial services and healthcare. These investments can never be redeemed with the funds. Instead, we receive distributions as the underlying assets of the fund liquidate, which we expect to occur over the next seven years.

## Fair Value Option

We measure MHFS at fair value for prime MHFS originations for which an active secondary market and readily available market prices exist to reliably support fair value pricing models used for these loans. Loan origination fees on these loans are recorded when earned, and related direct loan origination costs are recognized when incurred. We also measure at fair value certain of our other interests held related to residential loan sales and securitizations. We believe fair value measurement for prime MHFS and other interests held, which we hedge with freestanding derivatives (economic hedges) along with our MSRs, measured at fair value reduces certain timing differences and better matches changes in the value of these assets with changes in the value of derivatives used as economic hedges for these assets.

Upon the acquisition of Wachovia, we elected to measure at fair value certain portfolios of LHFS that we intend to hold for trading purposes and that may be economically hedged with
derivative instruments. In addition, we elected to measure at fair value certain letters of credit that are hedged with derivative instruments to better reflect the economics of the transactions. These letters of credit are included in trading account assets or liabilities.

Upon the adoption of new consolidation guidance on January 1,2010, we elected to measure at fair value the eligible assets (loans) and liabilities (long-term debt) of certain nonconforming mortgage loan securitization VIEs. We elected the fair value option for such newly consolidated VIEs to continue fair value accounting as our interests prior to consolidation were predominantly carried at fair value with changes in fair value recognized in earnings.

The following table reflects the differences between fair value carrying amount of certain assets and liabilities for which we have elected the fair value option and the contractual aggregate unpaid principal amount at maturity.

| (in millions) |  | Dec. 31, 2010 |  |  | Dec. 31, 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Fair value carrying amount | Aggregate unpaid principal | Fair value carrying amount less aggregate unpaid principal | Fair value carrying amount | Aggregate unpaid principal | Fair value carrying amount less aggregate unpaid principal |
| Mortgages held for sale: |  |  |  |  |  |  |  |
| Total loans | \$ | 47,531 | 47,818 | (287) (1) | 36,962 | 37,072 | (110)(1) |
| Nonaccrual loans |  | 325 | 662 | (337) | 268 | 560 | (292) |
| Loans 90 days or more past due and still accruing |  | 38 | 47 | (9) | 49 | 63 | (14) |
| Loans held for sale: |  |  |  |  |  |  |  |
| Total loans |  | 873 | 897 | (24) | 149 | 159 | (10) |
| Nonaccrual loans |  | 1 | 7 | (6) | 5 | 2 | 3 |
| Loans: |  |  |  |  |  |  |  |
| Total loans |  | 309 | 348 | (39) | - | - | - |
| Nonaccrual loans |  | 13 | 16 | (3) | - | - | - |
| Loans 90 days or more past due and still accruing |  | 2 | 2 | - | - | - | - |
| Long-term debt |  | 306 | 353 | (47) | - | - | - |

(1) The difference between fair value carrying amount and aggregate unpaid principal includes changes in fair value recorded at and subsequent to funding, gains and losses on the related loan commitment prior to funding, and premiums on acquired loans.

## Note 16: Fair Values of Assets and Liabilities (continued)

The assets accounted for under the fair value option are initially measured at fair value. Gains and losses from initial measurement and subsequent changes in fair value are recognized in earnings. The changes in fair value related to
initial measurement and subsequent changes in fair value included in earnings for these assets measured at fair value are shown, by income statement line item, below.

| (in millions) | 2010 |  |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mortgage banking noninterest income |  |  | Mortgage banking noninterest income |  |
|  |  | Net gains on mortgage loan origination/sales activities | Other noninterest income | Net gains on mortgage loan origination/sales activities | Other noninterest income |
| Year ended December 31, |  |  |  |  |  |
| Mortgages held for sale | \$ | 6,512 | - | 4,891 | - |
| Loans held for sale |  | - | 24 | - | 99 |
| Loans |  | 55 | - | - | - |
| Long-term debt |  | (48) | - | - | - |
| Other interests held |  | - | (13) | - | 117 |

The following table shows the estimated gains and losses from earnings attributable to instrument-specific credit risk related to assets accounted for under the fair value option.

| (in millions) | Year ended Dec. 31. |  |  |
| :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |
| Gains (losses) attributable to instrument-specific credit risk: |  |  |  |
| Mortgages held for sale | \$ | (28) | (277) |
| Loans held for sale |  | 24 | 63 |
| Total | \$ | (4) | (214) |

For performing loans, instrument-specific credit risk gains or losses were derived principally by determining the change in fair value of the loans due to changes in the observable or implied credit spread. Credit spread is the market yield on the loans less the relevant risk-free benchmark interest rate. Since the second half of 2007 , spreads have been significantly affected by the lack of liquidity in the secondary market for mortgage loans. For nonperforming loans, we attribute all changes in fair value to instrument-specific credit risk.

## Disclosures about Fair Value of Financial Instruments

The table below is a summary of fair value estimates for financial instruments, excluding short-term financial assets and liabilities because carrying amounts approximate fair value, and excluding financial instruments recorded at fair value on a recurring basis. The carrying amounts in the following table are recorded in the balance sheet under the indicated captions.

We have not included assets and liabilities that are not financial instruments in our disclosure, such as the value of the long-term relationships with our deposit, credit card and trust customers, amortized MSRs, premises and equipment, goodwill and other intangibles, deferred taxes and other liabilities. The total of the fair value calculations presented does not represent, and should not be construed to represent, the underlying value of the Company.

| (in millions) |  |  |  | December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 |  | Carrying amount | 2009 |
|  | Carrying amount |  | Estimated fair value |  | Estimated fair value |
| Financial assets |  |  |  |  |  |
| Mortgages held for sale (1) | \$ | 4,232 | 4,234 | 2,132 | 2,132 |
| Loans held for sale (2) |  | 417 | 441 | 5,584 | 5,719 |
| Loans, net (3) |  | 721,016 | 710,147 | 744,225 | 717,798 |
| Nonmarketable equity investments (cost method) |  | 8,494 | 8,814 | 9,793 | 9,889 |
| Financial liabilities |  |  |  |  |  |
| Deposits |  | 847,942 | 849,642 | 824,018 | 824,678 |
| Long-term debt (3)(4) |  | 156,651 | 159,996 | 203,784 | 205,752 |

(1) Balance excludes MHFS for which the fair value option was elected.
(2) Balance excludes LHFS for which the fair value option was elected.
(3) At December 31, 2010, loans and long-term debt exclude balances for which the fair value option was elected. Loans exclude lease financing with a carrying amount of $\$ 13.1$ billion and $\$ 14.2$ billion at December 31, 2010 and 2009, respectively.
(4) The carrying amount and fair value exclude obligations under capital leases of $\$ 26$ million and $\$ 77$ million at December 31, 2010 and 2009 , respectively.

Loan commitments, standby letters of credit and commercial and similar letters of credit are not included in the table above. A reasonable estimate of the fair value of these instruments is the carrying value of deferred fees plus the related allowance. This amounted to $\$ 673$ million and $\$ 725$ million at December 31, 2010 and 2009, respectively.

## Note 17: Preferred Stock

We are authorized to issue 20 million shares of preferred stock and 4 million shares of preference stock, both without par value. Preferred shares outstanding rank senior to common shares both as to dividends and liquidation preference but have no general voting rights. We have not issued any preference shares under this authorization. If issued, preference shares would be limited to one vote per share. Our total issued and outstanding
preferred stock includes Dividend Equalization Preference (DEP) shares and Series J, $K$ and $L$, which are presented in the table below, and Employee Stock Ownership Plan (ESOP) Cumulative Convertible Preferred Stock, which is presented in the table on the following page.

(1) Preferred shares qualify as Tier 1 capital.

In addition to the preferred stock issued and outstanding described in the table above, at December 31, 2010, we have the following preferred stock authorized with no shares issued and outstanding:

- Series A - Non-Cumulative Perpetual Preferred Stock, Series A, $\$ 100,000$ liquidation preference per share, 25,001 shares authorized
- Series B - Non-Cumulative Perpetual Preferred Stock, Series B, \$100,000 liquidation preference per share, 17,501 shares authorized
- Series G-7.25\% Class A Preferred Stock, Series G, \$15,000 liquidation preference per share, 50,000 shares authorized
- Series H - Floating Class A Preferred Stock, Series H, $\$ 20,000$ liquidation preference per share, 50,000 shares authorized
- Series I-5.80\% Fixed to Floating Class A Preferred Stock, Series I, $\$ 100,000$ liquidation preference per share, 25,010 shares authorized

We may issue preferred stock for Series A ( $\$ 2.5$ billion in March 2013), Series B ( $\$ 1.8$ billion in September 2013), and Series I ( $\$ 2.5$ billion in March 2011) to unconsolidated whollyowned trusts. The issuance of the preferred stock is contingent upon the sale of our income trust securities held by these trusts to third party investors. See Note 8 for additional information on our trust preferred security structures and Note 13 for information about our income trust notes. We have no commitment to issue Series G or H preferred stock.

In December 2009, we redeemed the Series D Preferred Stock, which had been issued in October 2008 to the United States Department of the Treasury. We paid $\$ 25.0$ billion, which was equal to the liquidation preference of the stock. In connection with the redemption, we fully accreted the remaining discount at the time of redemption of $\$ 1.9$ billion.

ESOP CUMULATIVE CONVERTIBLE PREFERRED STOCK All shares of our ESOP Cumulative Convertible Preferred Stock (ESOP Preferred Stock) were issued to a trustee acting on behalf of the Wells Fargo \& Company 401(k) Plan (the 401 (k) Plan). Dividends on the ESOP Preferred Stock are cumulative from the date of initial issuance and are payable quarterly at annual rates based upon the year of issuance. Each share of ESOP Preferred Stock released from the unallocated reserve of the $401(\mathrm{k})$ Plan is converted into shares of our common stock based on the stated
value of the ESOP Preferred Stock and the then current market price of our common stock. The ESOP Preferred Stock is also convertible at the option of the holder at any time, unless previously redeemed. We have the option to redeem the ESOP Preferred Stock at any time, in whole or in part, at a redemption price per share equal to the higher of (a) $\$ 1,000$ per share plus accrued and unpaid dividends or (b) the fair market value, as defined in the Certificates of Designation for the ESOP Preferred Stock.

| (in millions, except shares) | Shares issued and outstanding$\qquad$ |  |  | Carrying value December 31, |  | Adjustable dividend rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 |  | 2010 | 2009 | Minimum | Maximum |
| ESOP Preferred Stock |  |  |  |  |  |  |  |
| \$1,000 liquidation preference per share |  |  |  |  |  |  |  |
| 2010 | 287,161 | - | \$ | 287 | - | 9.50 \% | 10.50 |
| 2008 | 104,854 | 120,289 |  | 105 | 120 | 10.50 | 11.50 |
| 2007 | 82,994 | 97,624 |  | 83 | 98 | 10.75 | 11.75 |
| 2006 | 58,632 | 71,322 |  | 59 | 71 | 10.75 | 11.75 |
| 2005 | 40,892 | 51,687 |  | 41 | 52 | 9.75 | 10.75 |
| 2004 | 26,815 | 36,425 |  | 27 | 37 | 8.50 | 9.50 |
| 2003 | 13,591 | 21,450 |  | 13 | 21 | 8.50 | 9.50 |
| 2002 | 3,443 | 11,949 |  | 3 | 12 | 10.50 | 11.50 |
| 2001 | - | 3,273 |  | - | 3 | 10.50 | 11.50 |
| Total ESOP Preferred Stock (1) | 618,382 | 414,019 | \$ | 618 | 414 |  |  |
| Unearned ESOP shares (2) |  |  | \$ | (663) | (442) |  |  |

[^8]
## Common Stock

The following table presents our reserved, issued and authorized shares of common stock at December 31, 2010.

|  |  |
| :--- | ---: |
| Dividend reinvestment and |  |
| $\quad$ Number of shares |  |
| common stock purchase plans | $8,791,078$ |
| Director plans | 837,516 |
| Stock plans (1) | $667,226,530$ |
| Convertible securities and warrants | $105,279,949$ |
| Total shares reserved | $782,135,073$ |
| Shares issued | $5,272,414,622$ |
| Shares not reserved | $2,945,450,305$ |
| Total shares authorized | $9,000,000,000$ |

(1) Includes employee options, restricted shares and restricted share rights, 401(k), profit sharing and compensation deferral plans.

At December 31, 2010, we have warrants outstanding and exercisable to purchase $39,444,481$ shares of our common stock with an exercise price of $\$ 34.01$ per share, expiring on October 28,2018 . These warrants were issued in connection with our participation in the TARP CPP.

## Dividend Reinvestment and Common Stock Purchase Plans

Participants in our dividend reinvestment and common stock direct purchase plans may purchase shares of our common stock at fair market value by reinvesting dividends and/or making optional cash payments, under the plan's terms.

## Employee Stock Plans

We offer the stock based employee compensation plans described below. We measure the cost of employee services received in exchange for an award of equity instruments, such as stock options, restricted share rights (RSRs) or performance shares, based on the fair value of the award on the grant date. The cost is normally recognized in our income statement over the vesting period of the award; awards with graded vesting are expensed on a straight line method. Awards that continue to vest after retirement are expensed over the shorter of the period of time between the grant date and the final vesting period or between the grant date and when a team member becomes retirement eligible; awards to team members who are retirement eligible at the grant date are subject to immediate expensing upon grant.

LONG-TERM INCENTIVE COMPENSATION PLANS Our Long Term Incentive Compensation Plan (LTICP) provides for awards of incentive and nonqualified stock options, stock appreciation rights, restricted shares, RSRs, performance share awards and stock awards without restrictions.

During 2010 we granted RSRs and performance shares as our primary long-term incentive awards instead of stock options. Holders of RSRs are entitled to the related shares of common stock at no cost generally over three to five years after the RSRs were granted. Holders of RSRs may be entitled to receive
additional RSRs (dividend equivalents) or cash payments equal to the cash dividends that would have been paid had the RSRs been issued and outstanding shares of common stock. RSRs granted as dividend equivalents are subject to the same vesting schedule and conditions as the underlying RSRs. RSRs generally continue to vest after retirement according to the original vesting schedule. Except in limited circumstances, RSRs are cancelled when employment ends.

A target number of $1,602,336$ and 949,000 performance shares were granted in 2010 and 2009 , respectively, with a fair value of $\$ 27.46$ per share and $\$ 27.09$ per share, respectively. The final number of performance shares that will vest is subject to the achievement of specified performance criteria over a three-year period ending June 30, 2013 and December 31, 2012, for the 2010 and 2009 awards, respectively, and has a cap of $150 \%$ of the target number of performance shares. Holders of each vested performance share are entitled to the related shares of common stock at no cost. Performance shares continue to vest after retirement according to the original vesting schedule subject to satisfying the performance criteria and other vesting conditions. As of December 31, 2010, no performance shares were forfeited or vested and unrecognized compensation cost for unvested performance shares was $\$ 18$ million and is expected to be recognized over a weighted-average period of 2.2 years.

Stock options must have an exercise price at or above fair market value (as defined in the plan) of the stock at the date of grant (except for substitute or replacement options granted in connection with mergers or other acquisitions) and a term of no more than 10 years. Except for options granted in 2004 and 2005, which generally vested in full upon grant, options generally become exercisable over three years beginning on the first anniversary of the date of grant. Except as otherwise permitted under the plan, if employment is ended for reasons other than retirement, permanent disability or death, the option exercise period is reduced or the options are cancelled.

Options granted prior to 2004 may include the right to acquire a "reload" stock option. If an option contains the reload feature and if a participant pays all or part of the exercise price of the option with shares of stock purchased in the market or held by the participant for at least six months and, in either case, not used in a similar transaction in the last six months, upon exercise of the option, the participant is granted a new option to purchase at the fair market value of the stock as of the date of the reload, the number of shares of stock equal to the sum of the number of shares used in payment of the exercise price and a number of shares with respect to related statutory minimum withholding taxes. Reload grants are fully vested upon grant and are expensed immediately.

Compensation expense for RSRs and performance shares is based on the quoted market price of the related stock at the grant date. Stock option expense is based on the fair value of the awards at the date of grant. The following table summarizes the major components of stock incentive compensation expense and the related recognized tax benefit.

|  | Year ended December 31, |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (in millions) | $\mathbf{2 0 1 0}$ | 2009 | 2008 |  |
| RSRs | $\mathbf{2 5 2}$ | 3 | 3 |  |
| Performance shares <br> Stock options | $\mathbf{6 6}$ | 21 | - |  |
| Total stock incentive compensation <br> $\quad$ expense | $\mathbf{1 1 8}$ | 221 | 174 |  |
| Related recognized tax benefit | $\mathbf{\$}$ | $\mathbf{1 6 5}$ | 92 | 65 |

A portion of annual bonus awards recognized during 2009 that are normally paid in cash was paid in our common stock as part of our agreement with the U.S. Treasury to repay our participation in the TARP CPP. The fair value of the stock that was issued was $\$ 94$ million and there were no vesting conditions or other restrictions on the stock. No annual bonus awards recognized during 2010 were paid in common stock.

During 2009 the Board of Directors approved salary increases for certain executive officers that were paid, after taxes and other withholdings, in our common stock. In 2010 and 2009 , respectively, 62,630 shares and 244,689 shares were issued for salary increases at an average fair value of $\$ 27.44$ and $\$ 27.77$, respectively. There are no restrictions on these shares because we repaid the TARP CPP investment in Wells Fargo in December 2009. No salary increases were paid in common stock after February 2010.

For various acquisitions and mergers, we converted employee and director stock options of acquired or merged companies into stock options to purchase our common stock based on the terms of the original stock option plan and the agreed-upon exchange ratio. In addition, we converted restricted stock awards into awards that entitle holders to our stock after the vesting conditions are met. Holders receive cash dividends on outstanding awards if provided in the original award.

The total number of shares of common stock available for grant under the plans at December 31, 2010, was 255 million.

## PARTNERSHARES PLAN In 1996, we adopted the

 PartnerShares ${ }^{\circledR}$ Stock Option Plan, a broad-based employee stock option plan. It covers full- and part-time employees who generally were not included in the LTICP described above. No options have been granted under the plan since 2002, and as a result of action taken by the Board of Directors on January 22, 2008, no future awards will be granted under the plan. All of our PartnerShares Plan grants were fully vested as of December 31, 2007.
## Director Plan

We grant common stock and options to purchase common stock to non-employee directors elected or re-elected at the annual meeting of stockholders and prorated awards to directors who join the Board at any other time. The stock award vests immediately. Options granted in 2008 or earlier can be exercised after six months through the tenth anniversary of the grant date. Options granted prior to 2005 may include the right to acquire a "reload" stock option. Prior to 2009, stock awards and option grants were made to non-employee directors under
the Directors Stock Compensation and Deferral Plan. As a result of action taken by the Board of Directors on September 30, 2008 , stock awards and options granted in 2010 and 2009 were made under our LTICP; options granted to directors under the LTICP can be exercised after 12 months through the tenth anniversary of the grant date.

## Restricted Share Rights

A summary of the status of our RSRs and restricted share awards at December 31, 2010, and changes during 2010 is in the following table:
$\left.\begin{array}{lrr}\hline & & \begin{array}{r}\text { Weighted- } \\ \text { average }\end{array} \\ \text { grant-date } \\ \text { fair value }\end{array}\right]$

The weighted-average grant date fair value of RSRs granted during 2009 and 2008 was $\$ 19.04$ and $\$ 29.68$, respectively.

At December 31, 2010, there was $\$ 363$ million of total unrecognized compensation cost related to nonvested RSRs. The cost is expected to be recognized over a weighted-average period of 4.0 years. The total fair value of RSRs that vested during 2010, 2009 and 2008 was $\$ 15$ million, $\$ 2$ million and $\$ 1$ million, respectively.

## Stock Options

The table below summarizes stock option activity and related information for the employee stock plans and the director plan. Options assumed in mergers are included in the activity and related information for Incentive Compensation Plans if originally issued under an employee plan, and in the activity and related information for Director Plans if originally issued under a director plan.

Note 18: Common Stock and Stock Plans (continued)

|  | Number | Weightedaverage exercise price | Weightedaverage remaining contractual term (in yrs.) |  | Aggregate intrinsic value (in millions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Incentive compensation plans |  |  |  |  |  |
| Options outstanding as of December 31, 2009 | 344,371,676 \$ | 37.11 |  |  |  |
| Granted | 1,841,989 | 30.88 |  |  |  |
| Canceled or forfeited | $(13,129,540)$ | 48.24 |  |  |  |
| Exercised | $(26,313,334)$ | 19.44 |  |  |  |
| Options outstanding as of December 31, 2010 | 306,770,791 | 38.11 | 5.1 | \$ | 1,514 |
| As of December 31, 2010: |  |  |  |  |  |
| Options exercisable and expected to be exercisable (1) | 306,278,488 | 38.12 | 5.1 |  | 1,514 |
| Options exercisable | 238,094,894 | 43.85 | 4.3 |  | 625 |
| PartnerShares Plan |  |  |  |  |  |
| Options outstanding as of December 31, 2009 | 16,865,597 | 24.33 |  |  |  |
| Canceled or forfeited | $(964,242)$ | 23.48 |  |  |  |
| Exercised | (7,426,810) | 23.44 |  |  |  |
| Options outstanding as of December 31, 2010 | 8,474,545 | 25.21 | 1.2 |  | 49 |
| As of December 31, 2010 : |  |  |  |  |  |
| Options exercisable and expected to be exercisable | 8,474,545 | 25.21 | 1.2 |  | 49 |
| Options exercisable | 8,474,545 | 25.21 | 1.2 |  | 49 |
| Director plans |  |  |  |  |  |
| Options outstanding as of December 31, 2009 | 853,633 | 28.53 |  |  |  |
| Granted | 24,684 | 30.43 |  |  |  |
| Canceled or forfeited | $(2,431)$ | 30.86 |  |  |  |
| Exercised | $(78,022)$ | 23.18 |  |  |  |
| Options outstanding as of December 31, 2010 | 797,864 | 29.10 | 4.2 |  | 2 |
| As of December 31, 2010: |  |  |  |  |  |
| Options exercisable and expected to be exercisable | 797,864 | 29.10 | 4.2 |  | 2 |
| Options exercisable | 797,864 | 29.10 | 4.2 |  | 2 |

(1) Adjusted for estimated forfeitures.

As of December 31, 2010, there was $\$ 71$ million of unrecognized compensation cost related to stock options. That cost is expected to be recognized over a weighted-average period of 1.1 years. The total intrinsic value of options exercised during 2010, 2009 and 2008 was $\$ 298$ million, $\$ 50$ million and $\$ 348$ million, respectively.

Cash received from the exercise of stock options for 2010, 2009 and 2008 was $\$ 687$ million, $\$ 153$ million and $\$ 747$ million, respectively.

We do not have a specific policy on repurchasing shares to satisfy share option exercises. Rather, we have a general policy on repurchasing shares to meet common stock issuance requirements for our benefit plans (including share option exercises), conversion of our convertible securities, acquisitions and other corporate purposes. Various factors determine the amount and timing of our share repurchases, including our capital requirements, the number of shares we expect to issue for acquisitions and employee benefit plans, market conditions (including the trading price of our stock), and regulatory and legal considerations. These factors can change at any time, and there can be no assurance as to the number of shares we will repurchase or when we will repurchase them.

The fair value of each option award granted on or after January 1, 2006, is estimated using a Black-Scholes valuation model. The expected term of non-reload options granted is generally based on the historical exercise behaviour of full-term options. Our expected volatilities are based on a combination of the historical volatility of our common stock and implied volatilities for traded options on our common stock. The riskfree rate is based on the U.S. Treasury zero-coupon yield curve in effect at the time of grant. Both expected volatility and the riskfree rates are based on a period commensurate with our expected term. For 2010 and 2009, the expected dividend is based on a fixed dividend amount. For 2008 the expected dividend was based on the current dividend, consideration of our
historical pattern of dividend increases and the market price of our stock. We changed our method of estimating the expected dividend assumption from a yield approach to a fixed amount due to our participation in the TARP CPP during 2009, which restricted us from increasing our dividend without approval from the U.S. Treasury; although we repaid TARP in 2009, federal approval continues to be required under FRB Supervisory Letter 09-4, before we can increase our dividend. A dividend yield approach models a constant dividend yield, which was considered inappropriate given the restriction on our ability to increase dividends. See Note 3.

The following table presents the weighted-average per share fair value of options granted and the assumptions used, based on a Black-Scholes option valuation model. Substantially all of the options granted in 2010 resulted from the reload feature.

|  | Year ended December 31, |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{2 0 1 0}$ |  | 2009 | 2008 |
| Per share fair value of options granted | $\mathbf{\$}$ | $\mathbf{6 . 1 1}$ | 3.29 | 4.06 |
| Expected volatility |  | $\mathbf{4 4 . 3} \%$ | 53.9 | 22.4 |
| Expected dividends (yield) | - | - | 4.1 |  |
| Expected dividends | $\mathbf{\$}$ | $\mathbf{0 . 2 0}$ | 0.33 | - |
| Expected term (in years) | $\mathbf{1 . 3}$ | 4.5 | 4.4 |  |
| Risk-free interest rate | $\mathbf{0 . 6} \%$ | 1.8 | $\mathbf{2 . 7}$ |  |

## Note 18: Common Stock and Stock Plans (continued)

## Employee Stock Ownership Plan

The Wells Fargo \& Company $401(\mathrm{k})$ Plan ( $401(\mathrm{k}$ ) Plan) is a defined contribution plan with an Employee Stock Ownership Plan (ESOP) feature. Effective December 31, 2009, the Wachovia Savings Plan, which also had an ESOP feature, merged into the $401(\mathrm{k})$ Plan, and all of its shares of our common stock were transferred to the $401(\mathrm{k})$ Plan. The ESOP feature enables the 401(k) Plan to borrow money to purchase our preferred or common stock. From 1994 through 2008, and in 2010, we loaned money to the $401(\mathrm{k})$ Plan to purchase shares of our ESOP Preferred Stock. As our employer contributions are made to the 401(k) Plan and are used by the Plan to make ESOP loan payments, the ESOP Preferred Stock in the $401(\mathrm{k})$ Plan is released and converted into our common shares. Dividends on the common shares allocated as a result of the release and conversion of the ESOP Preferred Stock reduce retained
earnings and the shares are considered outstanding for computing earnings per share. Dividends on the unallocated ESOP Preferred Stock do not reduce retained earnings, and the shares are not considered to be common stock equivalents for computing earnings per share. Loan principal and interest payments are made from our employer contributions to the 401(k) Plan, along with dividends paid on the ESOP Preferred Stock. With each principal and interest payment, a portion of the ESOP Preferred Stock is released and converted to common shares, which are allocated to the $401(\mathrm{k})$ Plan participants and invested in the $401(\mathrm{k})$ Plan's ESOP Fund.

The balance of common stock held in the ESOP fund, the dividends on allocated shares of common stock and unreleased ESOP Preferred Stock paid to the 401(k) Plan and the fair value of unreleased ESOP Preferred Stock were:

| (in millions, except shares) | 2010 |  | Shares outstanding December 31 , |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2009 | 2008 |
| Allocated shares (common) |  | 118,901,327 | 110,157,999 | 74,916,583 |
| Unreleased shares (preferred) |  | 618,382 | 414,019 | 519,900 |
| Unreleased shares (common) |  | - | 203,755 | 244,506 |
| Fair value of unreleased ESOP Preferred shares | \$ | 618 | 414 | 520 |
| Fair value of unreleased ESOP Common shares |  | - | 5 | 7 |



## Deferred Compensation Plan for Independent Sales Agents

WF Deferred Compensation Holdings, Inc. is a wholly-owned subsidiary of the Parent formed solely to sponsor a deferred compensation plan for independent sales agents who provide investment, financial and other qualifying services for or with respect to participating affiliates.

The Nonqualified Deferred Compensation Plan for Independent Contractors, which became effective January 1, 2002, allows participants to defer all or part of their eligible compensation payable to them by a participating affiliate. The Parent has fully and unconditionally guaranteed the deferred compensation obligations of WF Deferred Compensation Holdings, Inc. under the plan.

## Note 19: Employee Benefits and Other Expenses

## Pension and Postretirement Plans

We sponsor a noncontributory qualified defined benefit retirement plan, the Wells Fargo \& Company Cash Balance Plan (Cash Balance Plan), which covers eligible employees of Wells Fargo; the benefits earned under the Cash Balance Plan were frozen effective July $1,2009$.

On April 28, 2009, the Board of Directors approved amendments to freeze the benefits earned under the Wells Fargo qualified and supplemental Cash Balance Plans and the Wachovia Corporation Pension Plan, a cash balance plan that covered eligible employees of the legacy Wachovia Corporation, and to merge the Wachovia Pension Plan into the qualified Cash Balance Plan. These actions became effective on July 1, 2009.

Prior to July 1, 2009, eligible employees' cash balance plan accounts were allocated a compensation credit based on a percentage of their qualifying compensation. The compensation credit percentage was based on age and years of credited service. The freeze discontinues the allocation of compensation credit for services after June 30, 2009. Investment credits continue to be allocated to participants based on their accumulated balances. Employees become vested in their Cash Balance Plan accounts after completing three years of vesting service.

Freezing and merging the above plans effective July 1, 2009, resulted in a re-measurement of the pension obligations and plan assets as of April 30, 2009. Freezing and re-measuring decreased the pension obligations by approximately $\$ 945$ million and decreased a cumulative loss in OCI by approximately $\$ 725$ million pre tax ( $\$ 456$ million after tax) in second quarter 2009. The re-measurement resulted in a decrease in the fair value of plan assets of approximately $\$ 150$ million. We used a discount rate of $7.75 \%$ for the April 30, 2009, re-measurement based on our consistent methodology of determining our discount rate based on an established yield curve developed by our outside actuarial firm. This methodology incorporates a broad group of top quartile Aa or higher rated bonds.

As a result of freezing our pension plans, we revised our amortization life for actuarial gains and losses from 5 years to 13 years to reflect the estimated average remaining participation period.

These actions lowered pension cost by approximately $\$ 500$ million for 2009, including $\$ 67$ million of one-time curtailment gains.

We did not make a contribution to our Cash Balance Plan in 2010. We do not expect that we will be required to make a contribution to the Cash Balance Plan in 2011; however, this is dependent on the finalization of the actuarial valuation. Our decision of whether to make a contribution in 2011 will be based on various factors including the actual investment performance of plan assets during 2011. Given these uncertainties, we cannot estimate at this time the amount, if any, that we will contribute in 2011 to the Cash Balance Plan. For the nonqualified pension plans and postretirement benefit plans, there is no minimum required contribution beyond the amount needed to fund benefit payments; we may contribute more to our postretirement benefit plans dependent on various factors.

We provide health care and life insurance benefits for certain retired employees and reserve the right to terminate, modify or amend any of the benefits at any time.

The information set forth in the following tables is based on current actuarial reports using the measurement date of December 31 for our pension and postretirement benefit plans.

## Note 19: Employee Benefits and Other Expenses (continued)

The changes in the projected benefit obligation of pension benefits and the accumulated benefit obligation of other benefits
and the fair value of plan assets, the funded status and the amounts recognized in the balance sheet were:

| (in millions) |  |  |  |  |  |  | mber $31{ }_{1}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  |  | 2009 |  |  |
|  | Pension benefits |  |  | Other benefits | Pension benefits |  |  |
|  | Qualified |  | Nonqualified |  | Qualified | Nonqualified | Other benefits |
| Change in benefit obligation: |  |  |  |  |  |  |  |
| Benefit obligation at beginning of year | \$ | 10,038 | 681 | 1,401 | 8,977 | 684 | 1,325 |
| Service cost |  | 5 | - | 13 | 210 | 8 | 13 |
| Interest cost |  | 554 | 37 | 78 | 595 | 43 | 83 |
| Plan participants' contributions |  | - | - | 74 | - | - | 79 |
| Curtailment (1) |  | - | - | - | (910) | (35) | - |
| Amendments |  | 2 | - | - | - | - | (54) |
| Actuarial loss (gain) |  | 386 | 46 | (5) | 1,763 | 59 | 120 |
| Benefits paid |  | (652) | (71) | (147) | (605) | (79) | (167) |
| Liability transfer |  | - | - | (17) | - | - | - |
| Foreign exchange impact |  | 4 | - | 1 | 8 | 1 | 2 |
| Benefit obligation at end of year |  | 10,337 | 693 | 1,398 | 10,038 | 681 | 1,401 |
| Change in plan assets: |  |  |  |  |  |  |  |
| Fair value of plan assets at beginning of year |  | 9,112 | - | 376 | 7,863 | - | 368 |
| Actual return on plan assets |  | 1,163 | - | 33 | 1,842 | - | 48 |
| Employer contribution |  | 12 | 71 | 361 | 4 | 79 | 48 |
| Plan participants' contributions |  | - | - | 74 | - | - | 79 |
| Benefits paid |  | (652) | (71) | (147) | (605) | (79) | (167) |
| Foreign exchange impact |  | 4 | - | - | 8 | - | - |
| Fair value of plan assets at end of year |  | 9,639 | - | 697 | 9,112 | - | 376 |
| Funded status at end of year | \$ | (698) | (693) | (701) | (926) | (681) | $(1,025)$ |
| Amounts recognized in the balance sheet at end of year: Liabilities | \$ | (698) | (693) | (701) | (926) | (681) | $(1,025)$ |

(1) On April 28, 2009, the Board of Directors approved amendments to freeze the benefits earned under the Wells Fargo qualified and supplemental Cash Balance Plans and the Wachovia Corporation Pension Plan, a cash balance plan that covered eligible employees of legacy Wachovia Corporation, and to merge the Wachovia Pension Plan into the qualified Cash Balance Plan.

The accumulated benefit obligation for the defined benefit pension plans was $\$ 11.0$ billion and $\$ 10.7$ billion at December 31, 2010 and 2009, respectively.

The following table provides information for pension plans with benefit obligations in excess of plan assets.

|  | December 31, |  |  |
| :--- | ---: | ---: | ---: |
| (in millions) | $\mathbf{2 0 1 0}$ | 2009 |  |
| Projected benefit obligation | $\mathbf{\$}$ | $\mathbf{1 1 , 0 3 0}$ | 10,719 |
| Accumulated benefit obligation |  | $\mathbf{1 1 , 0 1 9}$ | 10,706 |
| Fair value of plan assets | $\mathbf{9 , 6 3 9}$ | 9,112 |  |

The components of net periodic benefit cost were:

| (in millions) |  |  |  |  |  |  |  | December 31, |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  |  | 2009 |  |  |  |  | 2008 |
|  | Pension benefits |  |  | Other benefits | Pension benefits |  | Other benefits | Pension benefits |  | Otherbenefits |
|  |  | Qualified | Nonqualified |  | Qualified | Nonqualified |  | Qualified | $\begin{array}{r} \text { Non- } \\ \text { qualified } \\ \hline \end{array}$ |  |
| Service cost | \$ | 5 | - | 13 | 210 | 8 | 13 | 291 | 15 | 13 |
| Interest cost |  | 554 | 37 | 78 | 595 | 43 | 83 | 276 | 22 | 40 |
| Expected return on plan assets |  | (717) | - | (29) | (643) | - | (29) | (478) | - | (41) |
| Amortization of net actuarial loss |  | 105 | 3 | 1 | 194 | 2 | 3 | , | 13 | 1 |
| Amortization of prior service cost |  | - | - | (4) | - | (1) | (3) | - | (5) | (4) |
| Curtailment loss (gain) |  | 3 | - | (4) | (32) | (33) | - | - | - | - |
| Net periodic benefit cost |  | (50) | 40 | 55 | 324 | 19 | 67 | 90 | 45 | 9 |
| Other changes in plan assets and benefit obligations recognized in other comprehensive income: |  |  |  |  |  |  |  |  |  |  |
| Net actuarial loss (gain) |  | (59) | 46 | (9) | (346) | 25 | 99 | 2,102 | (16) | 79 |
| Amortization of net actuarial loss |  | (105) | (3) | (1) | (194) | (2) | (3) | (1) | (13) | (1) |
| Prior service cost |  | 2 | - | - | - | - | - | - | - | - |
| Amortization of prior service cost |  | - | - | 4 | - | 1 | 3 | - | 5 | 4 |
| Net loss (gain) in curtailment |  | (3) | - | 4 | 32 | 33 | - | - | - | - |
| Net gain on amendment |  | - | - | - | - | - | (54) | - | - | - |
| Translation adjustments |  | - | - | - | 3 | - | 2 | (5) | - | (4) |
| Total recognized in other comprehensive income |  | (165) | 43 | (2) | (505) | 57 | 47 | 2,096 | (24) | 78 |
| Total recognized in net periodic benefit cost and other comprehensive income | \$ | (215) | 83 | 53 | (181) | 76 | 114 | 2,186 | 21 | 87 |

Amounts recognized in accumulated OCI (pre tax) consist of:

| (in millions) |  |  |  |  |  |  | ber 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  |  | 2009 |  |  |
|  | Pension benefits |  |  |  | Pension benefits |  |  |
|  | Qualified |  | Nonqualified | Other benefits | Qualified | Nonqualified | Other benefits |
| Net actuarial loss | \$ | 1,672 | 113 | 135 | 1,836 | 70 | 140 |
| Net prior service credit |  | - | - | (30) | 1 | - | (34) |
| Net transition obligation |  | - | - | 1 | - | - | 2 |
| Translation adjustments |  | 1 | - | - | 1 | - | - |
| Total | \$ | 1,673 | 113 | 106 | 1,838 | 70 | 108 |

We generally amortize net actuarial gain or loss in excess of a $5 \%$ corridor from accumulated OCI into net periodic pension cost over the next 13 years. The net actuarial loss for the defined benefit pension plans that will be amortized from accumulated OCI into net periodic benefit cost in 2011 is $\$ 92$ million. The net prior service credit for the other post retirement plans that will be amortized from accumulated OCI into net periodic benefit cost in 2011 is $\$ 3$ million.

## Plan Assumptions

The weighted-average discount rate used to determine the projected benefit obligation for pension benefits (qualified and nonqualified) and other postretirement benefits was $5.25 \%$ and $5.75 \%$ for year ended December 31, 2010 and 2009, respectively. We use a consistent methodology to determine the discount rate that is based on an established yield curve methodology. This methodology incorporates a broad group of top quartile Aa or higher rated bonds consisting of approximately 100-150 bonds. The discount rate is determined by matching this yield curve with the timing and amounts of the expected benefit payments for our plans.

The weighted-average assumptions used to determine the net periodic benefit cost were:

|  |  |  |  |  | December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  | 2009 |  | 2008 |
|  | Pension benefits (1) | Other benefits | Pension benefits (1) | Other benefits | Pension <br> benefits (1) | Other benefits |
| Discount rate (2) | $5.75 \%$ | 5.75 | 7.42 | 6.75 | 6.25 | 6.25 |
| Expected return on plan assets | 8.25 | 8.25 | 8.75 | 8.75 | 8.75 | 8.75 |
| Rate of compensation increase | - | - | 4.0 | - | 4.0 | - |

(1) Includes both qualified and nonqualified pension benefits.
(2) Due to the freeze of the Wells Fargo qualified and supplemental Cash Balance Plans and the Wachovia Corporation Pension Plan, the discount rate for the 2009 pension benefits was the weighted average of $6.75 \%$ from January through April and $7.75 \%$ from May through December.

Our determination of the reasonableness of our expected long-term rate of return on plan assets is highly quantitative by nature. We evaluate the current asset allocations and expected returns under two sets of conditions: projected returns using several forward-looking capital market assumptions, and historical returns for the main asset classes dating back to 1970, the earliest period for which historical data was readily available as of a common time frame for the asset classes included. Using data dating back to 1970 allows us to capture multiple economic environments, which we believe is relevant when using historical returns. We place greater emphasis on the forward-looking return and risk assumptions than on historical results. We use the resulting projections to derive a base line expected rate of return and risk level for the Cash Balance Plans' prescribed asset mix. We then adjust the baseline projected returns for items not already captured, including the anticipated return differential from active over passive investment management and the
estimated impact of an asset allocation methodology that allows for established deviations from the specified target allocations when a compelling opportunity exists.

We evaluate the portfolio based on: (1) the established target asset allocations over short term (one-year) and longer term (ten-year) investment horizons, and (2) the range of potential outcomes over these horizons within specific standard deviations. We perform the above analyses to assess the reasonableness of our expected long-term rate of return on plan assets. We consider the expected rate of return to be a long-term average view of expected returns. The expected rate of return would be assessed for significant long-term changes in economic conditions or in planned portfolio composition.

To account for postretirement health care plans we use health care cost trend rates to recognize the effect of expected changes in future health care costs due to medical inflation, utilization changes, new technology, regulatory requirements
and Medicare cost shifting. In determining the end of year benefit obligation we assume average annual increases of approximately $8.0 \%$ for health care costs in 2011. This rate is assumed to trend down $0.25 \%$ per year until the trend rate reaches an ultimate rate of $5.0 \%$ in 2023 . The 2010 periodic benefit cost was determined using initial annual trend rates of $8.5 \%$ (before age 65) and $8.0 \%$ (after age 65). These rates were assumed to decrease $0.5 \%$ per year until they reached ultimate rates of $5 \%$ in 2017 (before age 65) and 2016 (after age 65). Increasing the assumed health care trend by one percentage point in each year would increase the benefit obligation as of December 31, 2010, by $\$ 80$ million and the total of the interest cost and service cost components of the net periodic benefit cost for 2010 by $\$ 5$ million. Decreasing the assumed health care trend by one percentage point in each year would decrease the benefit obligation as of December 31, 2010, by $\$ 71$ million and the total of the interest cost and service cost components of the net periodic benefit cost for 2010 by $\$ 4$ million.

## Investment Strategy and Asset Allocation

We seek to achieve the expected long-term rate of return with a prudent level of risk given the benefit obligations of the pension plans and their funded status. Our overall investment strategy is designed to provide our Cash Balance Plan with a balance of long-term growth opportunities and short-term benefit strategies while ensuring that risk is mitigated through diversification across numerous asset classes and various investment strategies. We target the asset allocation for our Cash Balance Plan at a target mix range of $35-65 \%$ equities, $30-50 \%$ fixed income, and approximately $10-15 \%$ in real estate, venture capital, private equity and other investments. The target ranges referenced above account for the employment of an asset allocation methodology designed to overweight stocks or bonds when a compelling opportunity exists. The Employee Benefit Review Committee (EBRC), which includes several members of senior management, formally reviews the investment risk and performance of our Cash Balance Plan on a quarterly basis. Annual Plan liability analysis and periodic asset/liability evaluations are also conducted.

The investment strategy for assets held in the Retiree Medical Plan Voluntary Employees' Beneficiary Association (VEBA) trust is established separately from the strategy for the assets in the Cash Balance Plan. The general target asset mix is $45-65 \%$ equities and $35-55 \%$ fixed income. In addition, the strategy for the VEBA trust assets considers the effect of income taxes by utilizing a combination of variable annuity and low turnover investment strategies. Members of the EBRC formally review the investment risk and performance of these assets on a quarterly basis.

## Projected Benefit Payments

Future benefits that we expect to pay under the pension and other benefit plans are presented in the following table. Other benefits payments are expected to be reduced by prescription drug subsidies from the federal government provided by the Medicare Prescription Drug, Improvement and Modernization Act of 2003.

|  |  | Pension benefits |  |  | Other benefits |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: |

## Note 19: Employee Benefits and Other Expenses (continued)

## Fair Value of Plan Assets

The following table presents the balances of pension plan assets and other benefit plan assets measured at fair value. Other benefit plan assets include assets held in a 401(h) trust, which
are invested using the same asset allocation targets as the Cash Balance Plan, and assets held in a VEBA trust. See Note 16 for fair value hierarchy level definitions.

| (in millions) |  |  |  | Pension plan assets |  | Level 1 | Carrying value at year end |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Level 1 |  | Level 2 |  |  | Other benefits plan assets |
|  |  |  | Level 3 | Total | Level 2 |  | Level 3 | Total |
| December 31, 2010 |  |  |  |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 47 |  | 488 | - |  | 535 | 2 | 252 | - | 254 |
| Intermediate (core) fixed income (1) |  | 297 | 1,964 | 10 | 2,271 | 10 | 109 | - | 119 |
| High-yield fixed income |  | 1 | 406 | 1 | 408 | - | 14 | - | 14 |
| International fixed income |  | - | 263 | - | 263 | - | 8 | - | 8 |
| Specialty fixed income |  | - | 95 | - | 95 | - | 3 | - | 3 |
| Domestic large-cap stocks (2) |  | 1,323 | 867 | 4 | 2,194 | 43 | 40 | - | 83 |
| Domestic mid-cap stocks |  | 263 | 129 | - | 392 | 9 | 20 | - | 29 |
| Domestic small-cap stocks (3) |  | 851 | 37 | - | 888 | 28 | 20 | - | 48 |
| International stocks (4) |  | 948 | 403 | 6 | 1,357 | 31 | 46 | - | 77 |
| Emerging market stocks |  | - | 700 | - | 700 | - | 23 | - | 23 |
| Real estate/timber (5) |  | 105 | - | 360 | 465 | 3 | - | 12 | 15 |
| Multi-strategy hedge funds (6) |  | - | - | 313 | 313 | - | - | 10 | 10 |
| Private equity |  | - | - | 112 | 112 | - | - | 4 | 4 |
| Other |  | - | 31 | 41 | 72 | - | 2 | 22 | 24 |
| Total plan investments | \$ | 3,835 | 5,383 | 847 | 10,065 | 126 | 537 | 48 | 711 |
| Payable upon return of securities loaned |  |  |  |  | (145) |  |  |  | (5) |
| Net receivables (payables) |  |  |  |  | (281) |  |  |  | (9) |
| Total plan assets |  |  |  |  | 9,639 |  |  |  | 697 |
| December 31, 2009 |  |  |  |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 52 | 515 | - | 567 | 2 | 38 | - | 40 |
| Intermediate (core) fixed income (1) |  | 277 | 1,827 | 9 | 2,113 | 9 | 95 | - | 104 |
| High-yield fixed income |  | 2 | 481 | - | 483 | - | 12 | - | 12 |
| International fixed income |  | - | 376 | - | 376 | - | 3 | - | 3 |
| Specialty fixed income |  | - | 76 | - | 76 | - | 2 | - | 2 |
| Domestic large-cap stocks (2) |  | 1,046 | 630 | 5 | 1,681 | 40 | 30 | - | 70 |
| Domestic mid-cap stocks |  | 205 | 103 | - | 308 | 7 | 16 | - | 23 |
| Domestic small-cap stocks (3) |  | 867 | 126 | - | 993 | 18 | 16 | - | 34 |
| International stocks (4) |  | 354 | 890 | 1 | 1,245 | 11 | 39 | - | 50 |
| Emerging market stocks |  | - | 653 | - | 653 | - | 14 | - | 14 |
| Real estate/timber (5) |  | 78 | - | 353 | 431 | 2 | - | 4 | 6 |
| Multi-strategy hedge funds (6) |  | - | - | 339 | 339 | - | - | 5 | 5 |
| Private equity |  | - | 1 | 83 | 84 | - | - | 2 | 2 |
| Other |  | - | 25 | 46 | 71 | - | - | 21 | 21 |
| Total plan investments | \$ | 2,881 | 5,703 | 836 | 9,420 | 89 | 265 | 32 | 386 |
| Payable upon return of securities loaned |  |  |  |  | (320) |  |  |  | (10) |
| Net receivables (payables) |  |  |  |  | 12 |  |  |  | - |
| Total plan assets |  |  |  |  | 9,112 |  |  |  | 376 |

(1) This category includes assets that are primarily intermediate duration, investment grade bonds held in investment strategies benchmarked to the Barclays Capital U.S. Aggregate Bond Index. Includes U.S. Treasury securities, agency and non-agency asset-backed bonds and corporate bonds.
(2) This category covers a broad range of investment styles, both active and passive approaches, as weil as style characteristics of value, core and growth emphasized strategies. Assets in this category are currently diversified across ten unique investment strategies. For December 31, 2010 and 2009, respectively, approximately $33 \%$ and $40 \%$ of the assets within this category are passively managed to popular mainstream market indexes including the Standard \& Poor's 500 Index; excluding the allocation to the S\&P 500 Index strategy, no single investment manager represents more than $2.5 \%$ of total plan assets.
(3) This category consists of a highly diversified combination of six distinct investment management strategies with no single strategy representing more than $2 \%$ of totai plan assets. Allocations in this category are primarily spread across actively managed approaches with distinct value and growth emphasized approaches in fairly equal proportions.
(4) This category includes assets diversified across nine unique investment strategies providing exposure to companies based primarily in developed market, non-U.S. countries with no single strategy representing more than $2.5 \%$ of total plan assets.
(5) This category primarily includes investments in private and public real estate, as well as timber specific limited partnerships; real estate holdings are diversified by geographic location and sector (e.g., retail, office, apartments)
(6) This category consists of several investment strategies diversified over 30 hedge fund managers. Single manager allocation exposure is limited to $0.15 \%$ ( 15 basis points) of total plan assets.

The changes in Level 3 pension plan and other benefit plan assets measured at fair value are summarized as follows:

|  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |

(1) All unrealized gains (losses) relate to instruments held at period end.

VALUATION METHODOLOGIES Following is a description of the valuation methodologies used for assets measured at fair value.

Cash and Cash Equivalents - includes highly liquid government securities such as U.S. Treasuries. Also includes investments in collective investment funds valued at fair value based upon the quoted market values of the underlying net assets. The unit price is quoted on a private market that is not active; however, the unit price is based on underlying investments traded on an active market.

Intermediate (Core), High-Yield, International and Specialty Fixed Income - includes investments traded on the secondary markets; prices are measured by using quoted market prices for similar securities, pricing models, discounted cash flow analyses using significant inputs observable in the market where available
or combination of multiple valuation techniques. Also includes investments in collective investment funds and government securities described above.

Domestic, International and Emerging Market Stocks investments in exchange-traded equity securities are valued at quoted market values. Investments in registered investment companies are valued at the NAV of shares held at year end. Also includes investments in collective investment funds described above.

Real Estate and Timber - the fair value of real estate and timber is estimated based primarily on appraisals prepared by thirdparty appraisers. Market values are estimates and the actual market price of the real estate can only be determined by negotiation between independent third parties in a sales

## Note 19: Employee Benefits and Other Expenses (continued)

transaction. Also includes investments in exchange-traded equity securities described above.

Multi-Strategy Hedge Funds and Private Equity - the fair values of hedge funds are valued based on the proportionate share of the underlying net assets of the investment funds that comprise the fund, based on valuations supplied by the underlying investment funds. Investments in private equity funds are valued at the NAV provided by the fund sponsor. Market values are estimates and the actual market price of the investments can only be determined by negotiation between independent third parties in a sales transaction.

Other - the fair values of miscellaneous investments are valued at the NAV provided by the fund sponsor. Market values are estimates and the actual market price of the investments can only be determined by negotiation between independent third parties in a sales transaction. Also includes insurance contracts that are generally stated at cash surrender value.

The methods described above may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. While we believe our valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

## Defined Contribution Retirement Plans

We sponsor a defined contribution retirement plan named the Wells Fargo \& Company 401(k) Plan (401(k) Plan). The Wachovia Savings Plan was merged with the 401 (k) Plan effective December 31, 2009. We also have a frozen defined contribution plan resulting from a company acquired by Wachovia; no contributions are permitted to this frozen plan which will merge with the $401(\mathrm{k})$ Plan on June 30,2011 . Under the $401(\mathrm{k})$ Plan, after one month of service, eligible employees may contribute up to $50 \%$ of their certified compensation, although there may be a lower limit for certain highly compensated employees in order to maintain the qualified status of the $401(\mathrm{k})$ Plan. Eligible employees who complete one year of service are eligible for company matching contributions, which are generally a $100 \%$ match up to $6 \%$ of an employee's certified compensation. Effective January 1, 2010, previous and future matching contributions are $100 \%$ vested for active participants.

In 2009, the 401(k) Plan was amended to permit us to make discretionary profit sharing contributions. Based on 2010 and 2009 earnings, we committed to make a contribution in shares of common stock to eligible employees' 401 (k) Plan accounts equaling $2 \%$ and $1 \%$ of certified compensation, respectively, which resulted in recognizing $\$ 316$ million and $\$ 150$ million of defined contribution retirement plan expense recorded in 2010 and 2009, respectively. Total defined contribution retirement plan expenses were $\$ 1,092$ million, $\$ 862$ million and $\$ 411$ million in 2010, 2009 and 2008, respectively.

## Other Expenses

Expenses exceeding $1 \%$ of total interest income and noninterest income in any of the years presented that are not otherwise shown separately in the financial statements or Notes to Financial Statements were:

|  | Year ended December 31, |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (in millions) | $\mathbf{2 0 1 0}$ | 2009 | 2008 |  |
| Outside professional services | $\mathbf{2 , 3 7 0}$ | 1,982 | 847 |  |
| Contract services |  | $\mathbf{1 , 6 4 2}$ | 1,088 | 407 |
| Foreclosed assets | $\mathbf{1 , 5 3 7}$ | 1,071 | 414 |  |
| Operating losses | $\mathbf{1 , 2 5 8}$ | 875 | 142 |  |
| Outside data processing | $\mathbf{1 , 0 4 6}$ | 1,027 | 480 |  |
| Postage, stationery and supplies | $\mathbf{9 4 4}$ | 933 | 556 |  |
| Insurance | $\mathbf{4 6 4}$ | 845 | 725 |  |

The components of income tax expense were:

| (in millions) |  | Year ended December 31, |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Current: |  |  |  |  |
| Federal | \$ | 1,425 | $(3,952)$ | 2,043 |
| State and local |  | 548 | (334) | 171 |
| Foreign |  | 78 | 164 | 30 |
| Total current |  | 2,051 | $(4,122)$ | 2,244 |
| Deferred: |  |  |  |  |
| Federal |  | 4,060 | 8,709 | $(1,506)$ |
| State and local |  | 211 | 794 | - |
| Foreign |  | 16 | (50) | (136) |
| Total deferred |  | 4,287 | 9,453 | $(1,642)$ |
| Total | \$ | 6,338 | 5,331 | 602 |

Our net deferred tax asset (liability) and the tax effects of temporary differences that gave rise to significant portions of these deferred tax assets and liabilities are presented in the following table.

| (in millions) | Year ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Deferred tax assets |  |  |  |
| Allowance for loan losses | \$ | 8,157 | 9,178 |
| Deferred compensation and employee benefits |  | 3,473 | 3,026 |
| Accrued expenses, deductible when paid |  | 1,989 | 2,235 |
| PCI loans |  | 4,933 | 8,645 |
| Basis difference in investments |  | 2,598 | 208 |
| Net operating loss and tax credit carry forwards |  | 1,514 | 3,370 |
| Other |  | 1,891 | 1,706 |
| Total deferred tax assets |  | 24,555 | 28,368 |
| Deferred tax assets valuation allowance |  | (711) | (827) |
| Deferred tax liabilities |  |  |  |
| Mortgage servicing rights |  | $(8,020)$ | $(8,073)$ |
| Leasing |  | $(3,703)$ | $(3,439)$ |
| Mark to market, net |  | $(5,161)$ | $(4,853)$ |
| Intangible assets |  | $(3,322)$ | $(5,567)$ |
| Net unrealized gains on securities available for sale |  | $(3,243)$ | $(2,079)$ |
| Other |  | $(2,875)$ | (318) |
| Total deferred tax liabilities |  | $(26,324)$ | $(24,329)$ |
| Net deferred tax asset (liability) | \$ | $(2,480)$ | 3,212 |

Deferred taxes related to net unrealized gains (losses) on securities available for sale, net unrealized gains (losses) on derivatives, foreign currency translation, and employee benefit plan adjustments are recorded in cumulative OCI (see Note 22OCI). These associated adjustments decreased OCI by $\$ 1.3$ billion.

We have determined that a valuation reserve is required for 2010 in the amount of $\$ 711$ million primarily attributable to deferred tax assets in various state and foreign jurisdictions where we believe it is more likely than not that these deferred tax assets will not be realized. In these jurisdictions, carry back limitations, lack of sources of taxable income, and tax planning strategy limitations contributed to our conclusion that the deferred tax assets would not be realizable. We have concluded that it is more likely than not that the remaining deferred tax assets will be realized based on our history of earnings, sources of taxable income in carry back periods, and our ability to implement tax planning strategies.

At December 31, 2010, we had net operating loss and credit carry forwards with related deferred tax assets of $\$ 1.4$ billion and $\$ 128$ million, respectively. If these carry forwards are not utilized, they will expire in varying amounts through 2030.

At December 31, 2010, we had undistributed foreign earnings of $\$ 1.6$ billion related to foreign subsidiaries. We intend to reinvest these earnings indefinitely outside the U.S. and accordingly have not provided $\$ 508$ million of income tax liability on these earnings.

The following table reconciles the statutory federal income tax expense and rate to the effective income tax expense and rate. Effective January 1, 2009, we adopted new accounting guidance that changed the way noncontrolling interests are presented in the income statement such that the consolidated income statement includes amounts from both Wells Fargo interests and the noncontrolling interests. As a result, our effective tax rate is calculated by dividing income tax expense by income before income tax expense less the net income from noncontrolling interests.

| (in millions) |  |  |  |  |  |  |  | Dec | er 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  | 2009 |  |  | 2008 |  |  |
|  | Amount |  | Rate | Amount |  | Rate | Amount |  | Rate |
| Statutory federal income tax expense and rate | \$ | 6,545 | 35.0 \% | \$ | 6,162 | 35.0 \% | \$ | 1,140 | 35.0 \% |
| Change in tax rate resulting from: |  |  |  |  |  |  |  |  |  |
| State and local taxes on income, net of |  |  |  |  |  |  |  |  |  |
| federal income tax benefit |  | 586 | 3.1 |  | 468 | 2.7 |  | 94 | 2.9 |
| Tax-exempt interest |  | (283) | (1.5) |  | (260) | (1.5) |  | (130) | (4.0) |
| Excludable dividends |  | (258) | (1.3) |  | (253) | (1.4) |  | (186) | (5.7) |
| Other deductible dividends |  | (33) | (0.2) |  | (29) | (0.2) |  | (71) | (2.2) |
| Tax credits |  | (577) | (3.1) |  | (533) | (3.0) |  | (266) | (8.2) |
| Life insurance |  | (223) | (1.2) |  | (257) | (1.5) |  | (67) | (2.0) |
| Leveraged lease tax expense |  | 461 | 2.5 |  | 400 | 2.3 |  | - | - |
| Other |  | 120 | 0.6 |  | (367) | (2.1) |  | 88 | 2.7 |
| Effective income tax expense and rate | \$ | 6,338 | 33.9 \% | \$ | 5,331 | 30.3 \% | \$ | 602 | 18.5 \% |

Income tax expense for 2010 increased primarily due to the new health care legislation and to fewer favorable settlements with tax authorities.

The change in unrecognized tax benefits follows:

| (in millions) |  | Year ended December 31, |  |
| :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 |
| Balance at beginning of year | \$ | 4,921 | 7,521 |
| Additions: |  |  |  |
| For tax positions related to the current year |  | 579 | 438 |
| For tax positions related to prior years |  | 301 | 898 |
| For tax positions from business combinations (1) |  | - | 6 |
| Reductions: |  |  |  |
| For tax positions related to prior years |  | (111) | (834) |
| Lapse of statute of limitations |  | (148) | (75) |
| Settlements with tax authorities |  | (42) | $(3,033)$ |
| Balance at end of year | \$ | 5,500 | 4,921 |

(1) Unrecognized tax benefits from the Wachovia acquisition.

Of the $\$ 5.5$ billion of unrecognized tax benefits at December 31,2010 , approximately $\$ 3.1$ billion would, if recognized, affect the effective tax rate. The remaining $\$ 2.4$ billion of unrecognized tax benefits relates to income tax positions on temporary differences.

We recognize interest and penalties as a component of income tax expense. We accrued approximately $\$ 870$ million and $\$ 771$ million for the payment of interest and penalties at December 31, 2010 and 2009, respectively. A net expense from interest expense and penalties expense of $\$ 45$ million (after tax) for 2010 and a net benefit from interest income and penalties expense of $\$ 72$ million (after tax) for 2009 was recognized as a component of income tax expense.

During 2009, we and the IRS executed settlement agreements in accordance with the IRS's settlement initiative related to certain leverage leases that the IRS considers sale-in, lease-out (SILO) transactions. These settlement agreements resolved the SILO transactions originally entered into by Wachovia and reduced our tax exposure on our overall SILO portfolio by approximately $90 \%$. As a result of this resolution, our unrecognized tax benefits decreased $\$ 2.7$ billion in 2009.

We are subject to U.S. federal income tax as well as income tax in numerous state and foreign jurisdictions. With few exceptions, Wells Fargo and its subsidiaries are not subject to federal income tax examinations for taxable years prior to 2007, and state, local and foreign income tax examinations for taxable years prior to 2006. Wachovia Corporation and its subsidiaries, with few exceptions, are no longer subject to federal income tax examinations for taxable years prior to 2006, and state, local and foreign income tax examinations for taxable years prior to 2003.

We are routinely examined by tax authorities in various jurisdictions. The IRS is examining the 2007 and 2008 consolidated federal income tax returns of Wells Fargo \& Company and its Subsidiaries. We are also litigating or appealing various issues related to our prior IRS examinations for the periods 1997-2006. We have paid the IRS the contested income tax associated with these issues and refund claims have been filed for the respective years. The IRS is also examining the consolidated federal income tax returns of Wachovia and its Subsidiaries for tax years 2006 through 2008. We are appealing various issues related to Wachovia's federal 2003 through 2005 tax years. In addition, we are currently subject to examination by various state, local and foreign taxing authorities. While it is possible that one or more of these examinations may be resolved within the next twelve months, we do not anticipate that there will be a significant impact to our unrecognized tax benefits as a result of these examinations.

In September 2006, we filed a federal tax refund suit in the U.S. Court of Federal Claims related to certain leveraged lease transactions, which the IRS considers SILO transactions that we entered into between 1997 and 2002. On February 19, 2010, the Court of Federal Claims entered an adverse judgment, and on April 15, 2010, we filed a Notice of Appeal to the U.S. Court of Appeals for the Federal Circuit. Oral argument was heard on December 7, 2010, and we expect a decision sometime during 2011. There will be no adverse financial statement impact if the Court of Appeals affirms the judgment of the Court of Federal Claims.

We estimate that our unrecognized tax benefits could decrease by between $\$ 100$ million and $\$ 500$ million during the next 12 months primarily related to statute expirations and settlements.

## Note 21: Earnings Per Common Share

The table below shows earnings per common share and diluted earnings per common share and reconciles the numerator and denominator of both earnings per common share calculations.

| (in millions, except per share amounts) | Year ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 | 2009 | 2008 |
| Wells Fargo net income | \$ | 12,362 | 12,275 | 2,655 |
| Less: Preferred stock dividends and accretion and other (1) |  | 730 | 4,285 | 286 |
| Wells Fargo net income applicable to common stock (numerator) | \$ | 11,632 | 7,990 | 2,369 |
| Earnings per common share |  |  |  |  |
| Average common shares outstanding (denominator) |  | 5,226.8 | 4,545.2 | 3,378.1 |
| Per share | \$ | 2.23 | 1.76 | 0.70 |
| Diluted earnings per common share |  |  |  |  |
| Average common shares outstanding |  | 5,226.8 | 4,545.2 | 3,378.1 |
| Add: Stock Options |  | 28.3 | 17.2 | 13.1 |
| Restricted share rights |  | 8.0 | 0.3 | 0.1 |
| Diluted average common shares outstanding (denominator) |  | 5,263.1 | 4,562.7 | 3,391.3 |
| Per share | \$ | 2.21 | 1.75 | 0.70 |

(1) Includes Series J, K and L preferred stock dividends of $\$ 737$ million, $\$ 804$ million and $\$ 67$ million for the year ended 2010 , 2009 and 2008 , respectively. Also includes $\$ 3.5$ billion and $\$ 219$ million in 2009 and 2008 , respectively, for Series D Preferred Stock, which was redeemed in 2009. In conjunction with the redemption, we accelerated accretion of the remaining discount of $\$ 1.9$ billion. See Note 17 for additional information.

The following table presents the outstanding options and warrants to purchase shares of common stock that were antidilutive (the exercise price was higher than the weighted-average market price), and therefore not included in the calculation of diluted earnings per common share.

|  | Weighted-average shares |  |  |
| :--- | ---: | ---: | ---: |
| (in millions) | Year ended December 31, |  |  |
|  | 2010 | 2009 | 2008 |
| Options | $\mathbf{2 1 2 . 1}$ | 247.2 | 169.3 |
| Warrants | $\mathbf{6 6 . 9}$ | 110.3 | 25.4 |

Note 22: Other Comprehensive Income

The components of other comprehensive income (OCI) and the related tax effects were:

| (in millions) |  |  |  |  |  |  |  | Year | ed Dece | mber 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  |  |  | 2009 |  |  | 2008 |  |  |
|  |  | Before $\qquad$ |  | Net of tax | Before tax | Tax effect | Net of tax | Before $\operatorname{tax}$ | $\begin{array}{r} \text { Tax } \\ \text { effect } \end{array}$ | Net of $\operatorname{tax}$ |
| Translation adjustments | \$ | 71 | (26) | 45 | 118 | (45) | 73 | (93) | 35 | (58) |
| Securities available for sale: <br> Net unrealized gains (losses) arising during the year | Securities available for sale: | 2,611 | $(1,134)$ | 1,477 | 15,998 | $(5,972)$ | 10,026 | $(10,552)$ | 3,960 | $(6,592)$ |
| Reclassification of gains (losses) included in net income |  | 77 | (29) | 48 | (349) | 129 | (220) | (29) | 11 | (18) |
| Net unrealized gains (losses) |  |  |  |  |  |  |  |  |  |  |
| Derivatives and hedging activities: <br> Net unrealized gains arising during the year |  | 750 | (282) | 468 | 193 | (86) | 107 | 955 | (363) | 592 |
| Reclassification of net gains on cash flow hedges included in net income |  | (613) | 234 | (379) | (531) | 203 | (328) | (252) | 96 | (156) |
| Net unrealized gains (losses) $\qquad$ | Net unrealized gains (losses) | 137 | (48) | 89 | (338) | 117 | (221) | 703 | (267) | 436 |
| Defined benefit pension plans: |  |  |  |  |  |  |  |  |  |  |
| Amortization of net actuarial loss and prior service cost included in net income |  | 104 | (45) | 59 | 184 | (60) | 124 | 6 | (2) | 4 |
| Net gains (losses) arising during the year |  | 124 | (54) | 70 | 406 | (133) | 273 | $(2,159)$ | 797 | $(1,362)$ |
| Other comprehensive income | \$ | 3,020 | $(1,291)$ | 1,729 | 15,835 | $(5,904)$ | 9,931 | $(12,130)$ | 4,536 | $(7,594)$ |

Cumulative OCI balances were:

| (in millions) |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |

## Note 23: Operating Segments

We have three operating segments for management reporting: Community Banking; Wholesale Banking; and Wealth, Brokerage and Retirement. The results for these operating segments are based on our management accounting process, for which there is no comprehensive, authoritative guidance equivalent to GAAP for financial accounting. The management accounting process measures the performance of the operating segments based on our management structure and is not necessarily comparable with similar information for other financial services companies. We define our operating segments by product type and customer segment. If the management structure and/or the allocation process changes, allocations, transfers and assignments may change. In first quarter 2010, we conformed certain funding and allocation methodologies of legacy Wachovia to those of Wells Fargo; in addition, integration expense related to mergers other than the Wachovia merger is now included in segment results. In fourth quarter 2010, we aligned certain lending businesses into Wholesale Banking from Community Banking to reflect our previously announced restructuring of Wells Fargo Financial. Prior periods have been revised to reflect these changes.

Community Banking offers a complete line of diversified financial products and services to consumers and small businesses with annual sales generally up to $\$ 20$ million in which the owner generally is the financial decision maker. Community Banking also offers investment management and other services to retail customers and securities brokerage through affiliates. These products and services include the Wells Fargo Advantage Funds ${ }^{\mathrm{SM}}$, a family of mutual funds. Loan products include lines of credit, auto floor plan lines, equity lines and loans, equipment and transportation loans, education loans, origination and purchase of residential mortgage loans and servicing of mortgage loans and credit cards. Other credit products and financial services available to small businesses and their owners include equipment leases, real estate and other commercial financing, Small Business Administration financing, venture capital financing, cash management, payroll services, retirement plans, Health Savings Accounts, credit cards, and merchant payment processing. Community Banking also purchases sales finance contracts from retail merchants throughout the United States and directly from auto dealers in Puerto Rico. Consumer and business deposit products include checking accounts, savings deposits, market rate accounts, Individual Retirement Accounts, time deposits and debit cards.

Community Banking serves customers through a complete range of channels, including traditional banking stores, in-store banking centers, business centers, ATMs, Online and Mobile Banking, and Wells Fargo Customer Connection, a 24-hours a day, seven days a week telephone service.

Wholesale Banking provides financial solutions to businesses across the United States with annual sales generally in excess of $\$ 20$ million and to financial institutions globally. Wholesale Banking provides a complete line of commercial, corporate, capital markets, cash management and real estate banking
products and services. These include traditional commercial loans and lines of credit, letters of credit, asset-based lending, equipment leasing, international trade facilities, trade financing, collection services, foreign exchange services, treasury management, investment management, institutional fixedincome sales, interest rate, commodity and equity risk management, online/electronic products such as the Commercial Electronic Office ${ }^{\circledR}$ (CEO ${ }^{\circledR}$ ) portal, insurance, corporate trust fiduciary and agency services, and investment banking services. Wholesale Banking manages customer investments through institutional separate accounts and mutual funds, including the Wells Fargo Advantage Funds and Wells Capital Management. Wholesale Banking also supports the CRE market with products and services such as construction loans for commercial and residential development, land acquisition and development loans, secured and unsecured lines of credit, interim financing arrangements for completed structures, rehabilitation loans, affordable housing loans and letters of credit, permanent loans for securitization, CRE loan servicing and real estate and mortgage brokerage services.

Wealth, Brokerage and Retirement provides a full range of financial advisory services to clients using a planning approach to meet each client's needs. Wealth Management provides affluent and high net worth clients with a complete range of wealth management solutions, including financial planning, private banking, credit, investment management and trust. Family Wealth meets the unique needs of ultra high net worth customers. Brokerage serves customers' advisory, brokerage and financial needs as part of one of the largest full-service brokerage firms in the United States. Retirement is a national leader in providing institutional retirement and trust services (including $401(\mathrm{k})$ and pension plan record keeping) for businesses, retail retirement solutions for individuals, and reinsurance services for the life insurance industry.

Other includes corporate items (such as integration expenses related to the Wachovia merger) not specific to a business segment and elimination of certain items that are included in more than one business segment.

| (income/expense in millions, average balances in billions) | Community$\qquad$ |  | Wholesale Banking | Wealth, Brokerage and Retirement | Other (1) | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Company |  |  |
| 2010 |  |  |  |  |  |  |
| Net interest income (2) | \$ | 31,864 |  | 11,495 | 2,707 | $(1,309)$ | 44,757 |
| Provision for credit losses |  | 13,807 | 1,920 | 334 | (308) | 15,753 |
| Noninterest income |  | 22,834 | 10,721 | 9,023 | $(2,125)$ | 40,453 |
| Noninterest expense |  | 30,073 | 11,267 | 9,768 | (652) | 50,456 |
| Income (loss) before income tax expense (benefit) |  | 10,818 | 9,029 | 1,628 | $(2,474)$ | 19,001 |
| Income tax expense (benefit) |  | 3,425 | 3,237 | 616 | (940) | 6,338 |
| Net income (loss) before noncontrolling interests |  | 7,393 | 5,792 | 1,012 | $(1,534)$ | 12,663 |
| Less: Net income from noncontrolling interests |  | 275 | 19 | 7 | - | 301 |
| Net income (loss) (3) | \$ | 7,118 | 5,773 | 1,005 | $(1,534)$ | 12,362 |
| 2009 |  |  |  |  |  |  |
| Net interest income (2) | \$ | 34,799 | 10,218 | 2,407 | $(1,100)$ | 46,324 |
| Provision for credit losses |  | 17,866 | 3,648 | 460 | (306) | 21,668 |
| Noninterest income |  | 25,699 | 10,363 | 8,358 | $(2,058)$ | 42,362 |
| Noninterest expense |  | 29,956 | 10,771 | 9,426 | $(1,133)$ | 49,020 |
| Income (loss) before income tax expense (benefit) |  | 12,676 | 6,162 | 879 | $(1,719)$ | 17,998 |
| Income tax expense (benefit) |  | 3,449 | 2,211 | 324 | (653) | 5,331 |
| Net income (loss) before noncontrolling interests |  | 9,227 | 3,951 | 555 | $(1,066)$ | 12,667 |
| Less: Net income from noncontrolling interests |  | 339 | 27 | 26 | - | 392 |
| Net income (loss) (3) | \$ | 8,888 | 3,924 | 529 | $(1,066)$ | 12,275 |
| 2008 |  |  |  |  |  |  |
| Net interest income (2) | \$ | 20,492 | 4,564 | 642 | (555) | 25,143 |
| Provision for credit losses |  | 14,822 | 1,157 | 299 | (299) | 15,979 |
| Noninterest income |  | 12,298 | 3,785 | 1,834 | $(1,183)$ | 16,734 |
| Noninterest expense |  | 16,429 | 5,375 | 1,986 | $(1,192)$ | 22,598 |
| Income (loss) before income tax expense (benefit) |  | 1,539 | 1,817 | 191 | (247) | 3,300 |
| Income tax expense (benefit) |  | 202 | 421 | 73 | (94) | 602 |
| Net income (loss) before noncontrolling interests |  | 1,337 | 1,396 | 118 | (153) | 2,698 |
| Less: Net income from noncontrolling interests |  | 32 | 11 | - | - | 43 |
| Net income (loss) (3) | \$ | 1,305 | 1,385 | 118 | (153) | 2,655 |
| 2010 |  |  |  |  |  |  |
| Average loans | \$ | 530.1 | 230.5 | 43.0 | (33.0) | 770.6 |
| Average assets |  | 773.0 | 373.2 | 139.3 | (58.6) | 1,226.9 |
| Average core deposits |  | 536.4 | 170.0 | 121.2 | (55.6) | 772.0 |
| 2009 |  |  |  |  |  |  |
| Average loans | \$ | 552.7 | 260.2 | 45.7 | (35.8) | 822.8 |
| Average assets |  | 806.1 | 383.2 | 127.9 | (54.8) | 1,262.4 |
| Average core deposits |  | 552.8 | 147.3 | 114.2 | (51.8) | 762.5 |

(1) Includes Wachovia integration expenses and the elimination of items that are included in both Community Banking and Wealth, Brokerage and Retirement, largely representing services and products for wealth management customers provided in Community Banking stores.
(2) Net interest income is the difference between interest earned on assets and the cost of liabilities to fund those assets. Interest earned includes actual interest earned on segment assets and, if the segment has excess liabilities, interest credits for providing funding to other segments. The cost of liabilities includes interest expense on segment liabilities and, if the segment does not have enough liabilities to fund its assets, a funding charge based on the cost of excess liabilities from another segment.
(3) Represents segment net income (loss) for Community Banking; Wholesale Banking; and Wealth, Brokerage and Retirement segments and Wells Fargo net income for the consolidated company.

## Note 24: Condensed Consolidating Financial Statements

Following are the condensed consolidating financial statements of the Parent and Wells Fargo Financial, Inc. and its owned subsidiaries (WFFI). In 2002, the Parent issued a full and unconditional guarantee of all outstanding term debt securities and commercial paper of WFFI. WFFI ceased filing periodic reports under the Securities Exchange Act of 1934 and is no
longer a separately rated company. The Parent also guaranteed all outstanding term debt securities of Wells Fargo Financial Canada Corporation (WFFCC), WFFI's wholly owned Canadian subsidiary. WFFCC has continued to issue term debt securities and commercial paper in Canada, unconditionally guaranteed by the Parent.

Condensed Consolidating Statement of Income

| (in millions) |  | Parent | WFFI | Other consolidating subsidiaries | Eliminations | Consolidated Company |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year ended December 31, 2010 |  |  |  |  |  |  |
| Dividends from subsidiaries: | \$ | 12,896 | - | - | $(12,896)$ |  |
| Nonbank | \$ | 21 | - |  | (21) |  |
| Interest income from loans |  | - | 2,674 | 37,404 | (318) | 39,760 |
| Interest income from subsidiaries |  | 1,375 | - | 14 | $(1,389)$ |  |
| Other interest income |  | 304 | 116 | 12,616 | - | 13,036 |
| Total interest income |  | 14,596 | 2,790 | 50,034 | $(14,624)$ | 52,796 |
| Deposits |  | - | ${ }^{-}$ | 2,832 | (817) | 2,832 |
| Short-term borrowings |  | 277 | 46 | 586 | (817) | 92 |
| Long-term debt |  | 2,910 | 963 | 1,905 | (890) | 4,888 |
| Other interest expense |  | 2 | - | 225 | - | 227 |
| Total interest expense |  | 3,189 | 1,009 | 5,548 | $(1,707)$ | 8,039 |
| Net interest income |  | 11,407 | 1,781 | 44,486 | $(12,917)$ | 44,757 |
| Provision for credit losses |  | - | 1,064 | 14,689 | - | 15,753 |
| Net interest income after provision for credit losses |  | 11,407 | 717 | 29,797 | $(12,917)$ | 29,004 |
| Noninterest income |  |  |  |  |  |  |
| Fee income - nonaffiliates |  | - | 107 | 23,385 | - | 23,492 |
| Other |  | 363 | 145 | 17,111 | (658) | 16,961 |
| Total noninterest income |  | 363 | 252 | 40,496 | (658) | 40,453 |
| Noninterest expense Salaries and benefits Other |  |  |  |  |  |  |
|  |  | 143 | 150 | 26,919 | (658) | 27,212 |
|  |  | 1,192 | 632 | 22,078 | (658) | 23,244 |
| Total noninterest expense |  | 1,335 | 782 | 48,997 | (658) | 50,456 |
| Income (loss) before income tax expense (benefit) and equity in undistributed income of subsidiaries |  | 10,435 | 187 | 21,296 | (12,917) | 19,001 |
|  |  | (749) | 62 | 7,025 | B) | 6,338 |
| Equity in undistributed income of subsidiaries |  | 1,178 | - | - | $(1,178)$ |  |
| Net income (loss) before noncontrolling interests Less: Net income from noncontrolling interests |  | 12,362 | 125 | 14,271 | $(14,095)$ | 12,663 |
|  |  | - | - | 301 | - | 301 |
| Parent, WFFI, Other and Wells Fargo net income (loss) | \$ | 12,362 | 125 | 13,970 | $(14,095)$ | 12,362 |

Condensed Consolidating Statements of Income

| (in millions) |  | Parent | WFFI | Other consolidating subsidiaries | Eliminations | Consolidated Company |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year ended December 31, 2009 |  |  |  |  |  |  |
| Dividends from subsidiaries: |  |  |  |  |  |  |
| Bank | \$ | 6,974 | - | - | $(6,974)$ |  |
| Nonbank |  | 528 | - | - | (528) |  |
| Interest income from loans |  | - | 3,467 | 38,140 | (18) | 41,589 |
| Interest income from subsidiaries |  | 2,126 | 3,467 | 38,140 | $(2,126)$ | 11,589 |
| Other interest income |  | 424 | 111 | 14,150 | $(2,126)$ | 14,685 |
| Total interest income |  | 10,052 | 3,578 | 52,290 | $(9,646)$ | 56,274 |
| Deposits |  | - | - | 3,774 | - | 3,774 |
| Short-term borrowings |  | 174 | 38 | 3,782 782 | (772) | 3,774 222 |
| Long-term debt |  | 3,391 | 1,305 | 2,458 | $(1,372)$ | 5,782 |
| Other interest expense |  | 3,391 | 1,305 | 2, 172 | (1,372) | $\begin{array}{r}172 \\ \hline\end{array}$ |
| Total interest expense |  | 3,565 | 1,343 | 7,186 | $(2,144)$ | 9,950 |
| Net interest income |  | 6,487 | 2,235 | 45,104 | $(7,502)$ | 46,324 |
| Provision for credit losses |  | - | 1,901 | 19,767 | (7) | 21,668 |
| Net interest income after provision for credit losses |  | 6,487 | 334 | 25,337 | $(7,502)$ | 24,656 |
| Noninterest income |  |  |  |  |  |  |
| Fee income - nonaffiliates |  | - | 148 | 22,815 | - | 22,963 |
| Other |  | 738 | 169 | 19,135 | (643) | 19,399 |
| Total noninterest income |  | 738 | 317 | 41,950 | (643) | 42,362 |
| Noninterest expense |  |  |  |  |  |  |
| Salaries and benefits |  | 320 | 129 | 26,018 | - | 26,467 |
| Other |  | 521 | 711 | 21,964 | (643) | 22,553 |
| Total noninterest expense |  | 841 | 840 | 47,982 | (643) | 49,020 |
| Income (loss) before income tax expense (benefit) and equity in undistributed income of subsidiaries |  | 6,384 | (189) | 19,305 | $(7,502)$ | 17,998 |
| Income tax expense (benefit) |  | (164) | (86) | 5,581 | $(7,502)$ | 5,331 |
| Equity in undistributed income of subsidiaries |  | 5,727 | (8) | 5 | $(5,727)$ | 5,331 |
| Net income (loss) before noncontrolling interests |  | 12,275 | (103) | 13,724 | $(13,229)$ | 12,667 |
| Less: Net income from noncontrolling interests |  | 12,275 | (103) | 1391 | $(13,229)$ | $\begin{array}{r}12,667 \\ \hline\end{array}$ |
| Parent, WFFI, Other and Wells Fargo net income (loss) | \$ | 12,275 | (104) | 13,333 | $(13,229)$ | 12,275 |
| Year ended December 31, 2008 |  |  |  |  |  |  |
| Dividends from subsidiaries: |  |  |  |  |  |  |
| Bank | \$ | 1,806 | - | - | $(1,806)$ |  |
| Nonbank |  | 326 | - | - | (326) | - |
| Interest income from loans |  | 2 | 5,275 | 22,417 | (62) | 27,632 |
| Interest income from subsidiaries |  | 2,892 | 5,275 | 22,41 | $(2,892)$ | 27,632 |
| Other interest income |  | 241 | 108 | 7,051 | (134) | 7,266 |
| Total interest income |  | 5,267 | 5,383 | 29,468 | $(5,220)$ | 34,898 |
|  |  | - | - |  |  | 4,521 |
| Short-term borrowings |  | 475 | 220 | 1,757 | (974) | 1,478 |
| Long-term debt |  | 2,957 | 1,807 | 661 | $(1,669)$ | 3,756 |
| Total interest expense |  | 3,432 | 2,027 | 7,384 | $(3,088)$ | 9,755 |
| Net interest income |  | 1,835 | 3,356 | 22,084 | $(2,132)$ | 25,143 |
| Provision for credit losses |  | - | 2,970 | 13,009 | (2,132) | 15,979 |
| Net interest income after provision for credit losses |  | 1,835 | 386 | 9,075 | $(2,132)$ | 9,164 |
| Noninterest income |  |  |  |  |  |  |
| Fee income - nonaffiliates |  | - | 437 |  | - |  |
| Other |  | (101) | 168 | 8,181 | $(2,061)$ | $6,187$ |
| Total noninterest income |  | (101) | 605 | 18,291 | $(2,061)$ | 16,734 |
| Noninterest expense |  |  |  |  |  |  |
| Salaries and benefits |  | (385) | 719 | 12,606 | - | 12,940 |
| Other |  | 15 | 1,119 | 10,585 | $(2,061)$ | 9,658 |
| Total noninterest expense |  | (370) | 1,838 | 23,191 | $(2,061)$ | 22,598 |
| Income (loss) before income tax expense (benefit) and equity in undistributed income of subsidiaries |  |  |  |  |  |  |
| Income tax expense (benefit) |  | (83) | (289) | 4,175 974 | $(2,132)$ | 3,300 602 |
| Equity in undistributed income of subsidiaries |  | 468 | (28) | 97 | (468) | 602 |
| Net income (loss) before noncontrolling interests |  | 2,655 | (558) | 3,201 | $(2,600)$ | 2,698 |
| Less: Net income from noncontrolling interests |  | 2,655 | (558) | $\begin{array}{r}3,201 \\ \hline\end{array}$ | (2,600) | $\begin{array}{r}2,698 \\ \hline\end{array}$ |
| Parent, WFFI, Other and Wells Fargo net income (loss) | \$ | 2,655 | (558) | 3,158 | $(2,600)$ | 2,655 |


| (in millions) |  | Parent | WFFI | Other consolidating subsidiaries | Eliminations | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2010 |  |  |  |  |  |  |
| Assets |  |  |  |  |  |  |
| Cash and cash equivalents due from: |  |  |  |  |  |  |
| Subsidiary banks | \$ | 30,240 | 154 | - | $(30,394)$ |  |
| Nonaffiliates |  | 9 | 212 | 96,460 |  | 96,681 |
| Securities available for sale |  | 2,368 | 2,742 | 167,544 |  | 172,654 |
| Mortgages and loans held for sale |  | - | - | 53,053 |  | 53,053 |
| Loans |  | 7 | 30,329 | 742,807 | $(15,876)$ | 757,267 |
| Loans to subsidiaries: |  |  |  |  |  |  |
| Bank |  | 3,885 |  |  | $(3,885)$ |  |
| Nonbank |  | 53,382 |  | (21,313) | $(53,382)$ | - ${ }^{-}$ |
| Allowance for loan losses |  | - | $(1,709)$ | $(21,313)$ | - | $(23,022)$ |
| Net loans |  | 57,274 | 28,620 | 721,494 | $(73,143)$ | 734,245 |
| Investments in subsidiaries: |  |  |  |  |  |  |
| Bank |  | 133,867 |  |  | $(133,867)$ |  |
| Nonbank |  | 14,904 | - |  | $(14,904)$ |  |
| Other assets |  | 8,363 | 1,316 | 192,821 | $(1,005)$ | 201,495 |
| Total assets | \$ | 247,025 | 33,044 | 1,231,372 | $(253,313)$ | 1,258,128 |
| Liabilities and equity |  |  |  |  |  |  |
| Deposits | \$ | - | - | 878,336 | $(30,394)$ | 847,942 |
| Short-term borrowings |  | 2,412 | 14,490 | 86,523 | $(48,024)$ | 55,401 |
| Accrued expenses and other liabilities |  | 6,819 | 1,685 | 62,414 | $(1,005)$ | 69,913 |
| Long-term debt |  | 99,745 | 15,240 | 55,476 | $(13,478)$ | 156,983 |
| Indebtedness to subsidiaries |  | 11,641 | - |  | $(11,641)$ |  |
| Total liabilities |  | 120,617 | 31,415 | 1,082,749 | $(104,542)$ | 1,130,239 |
| Parent, WFFI, Other and Wells Fargo stockholders' equity |  | 126,408 | 1,618 | 147,153 | $(148,771)$ | 126,408 |
| Noncontrolling interests |  |  | 11 | 1,470 |  | 1,481 |
| Total equity |  | 126,408 | 1,629 | 148,623 | $(148,771)$ | 127,889 |
| Total liabilities and equity | \$ | 247,025 | 33,044 | 1,231,372 | $(253,313)$ | 1,258,128 |
| December 31, 2009 |  |  |  |  |  |  |
| Assets |  |  |  |  |  |  |
| Cash and cash equivalents due from: |  |  |  |  |  |  |
| Subsidiary banks | \$ | 27,303 | 205 |  | $(27,508)$ |  |
| Nonaffiliates |  | 11 | 249 | 67,705 |  | 67,965 |
| Securities available for sale |  | 4,666 | 2,665 | 165,379 |  | 172,710 |
| Mortgages and loans held for sale |  |  | - | 44,827 |  | 44,827 |
| Loans |  | 7 | 35,199 | 750,045 | $(2,481)$ | 782,770 |
| Loans to subsidiaries: |  |  |  |  |  |  |
| Bank |  | 6,760 |  |  | $(6,760)$ |  |
| Nonbank |  | 56,316 |  | - ${ }^{-}$ | $(56,316)$ | - |
| Allowance for loan losses |  | - | $(1,877)$ | $(22,639)$ | - | $(24,516)$ |
| Net loans |  | 63,083 | 33,322 | 727,406 | $(65,557)$ | 758,254 |
| Investments in subsidiaries: |  |  |  |  |  |  |
| Bank |  | 134,063 | - |  | $(134,063)$ |  |
| Nonbank |  | 12,816 | - |  | $(12,816)$ | - |
| Other assets |  | 10,758 | 1,500 | 189,049 | $(1,417)$ | 199,890 |
| Total assets | \$ | 252,700 | 37,941 | 1,194,366 | (241,361) | 1,243,646 |
| Liabilities and equity |  |  |  |  |  |  |
| Deposits | \$ | - |  | 851,526 | $(27,508)$ | 824,018 |
| Short-term borrowings |  | 1,546 | 10,599 | 59,813 | $(32,992)$ | 38,966 |
| Accrued expenses and other liabilities |  | 7,878 | 1,439 | 54,542 | $(1,417)$ | 62,442 |
| Long-term debt |  | 119,353 | 24,437 | 80,499 | $(20,428)$ | 203,861 |
| Indebtedness to subsidiaries |  | 12,137 | - |  | $(12,137)$ |  |
| Total liabilities |  | 140,914 | 36,475 | 1,046,380 | $(94,482)$ | 1,129,287 |
| Parent, WFFI, Other and Welis Fargo stockholders' equity Noncontroliing interests |  | 111,786 | 1,456 10 | $\begin{array}{r} 145,423 \\ 2,563 \\ \hline \end{array}$ | $(146,879)$ | $\begin{array}{r} 111,786 \\ 2,573 \end{array}$ |
| Total equity |  | 111,786 | 1,466 | 147,986 | $(146,879)$ | 114,359 |
| Total liabilities and equity | \$ | 252,700 | 37,941 | 1,194,366 | $(241,361)$ | 1,243,646 |

Note 24: Condensed Consolidated Financial Statements (continued)
Condensed Consolidating Statements of Cash Flows


| (in millions) |  | Parent | WFFI | Other consolidating subsidiaries/ eliminations | Consolidated Company |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Year ended December 31,2008 <br> Cash flows from operating activities: |  |  |  |  |  |
| Cash flows from investing activities: |  |  |  |  |  |
| Securities available for sale: |  |  |  |  |  |
| Sales proceeds |  | 2,570 | 875 | 57,361 | 60,806 |
| Prepayments and maturities |  | - | 283 | 24,034 | 24,317 |
| Purchases |  | $(3,514)$ | $(1,258)$ | $(100,569)$ | $(105,341)$ |
| Loans: |  |  |  |  |  |
| Loans originated by banking subsidiaries, net of principal collected |  | - | $(1,684)$ | $(53,131)$ | $(54,815)$ |
| Proceeds from sales (including participations) of loans originated for investment by banking subsidiaries |  | - | - | 1,988 | 1,988 |
| Purchases (including participations) of loans by banking subsidiaries |  | - | - ${ }^{-}$ | $(5,513)$ | $(5,513)$ |
| Principal collected on nonbank entities' loans |  | - | 14,447 | 7,399 | 21,846 |
| Loans originated by nonbank entities |  |  | $(12,362)$ | $(7,611)$ | $(19,973)$ |
| Net repayments from (advances to) subsidiaries |  | $(12,415)$ | - | 12,415 | - |
| Capital notes and term loans made to subsidiaries |  | $(2,008)$ | - | 2,008 |  |
| Principal collected on notes/loans made to subsidiaries |  | 8,679 | - | $(8,679)$ |  |
| Net decrease (increase) in investment in subsidiaries |  | $(37,108)$ | - | 37,108 | 11,203 |
| Net cash acquired from acquisitions |  | 9,194 | - | 2,009 | 11,203 |
| Other, net |  | $(21,823)$ | (91) | 69,235 | 47,321 |
| Net cash provided (used) by investing activities |  | $(56,425)$ | 210 | 38,054 | $(18,161)$ |
| Cash flows from financing activities: |  |  |  |  |  |
| Net change in: |  |  |  |  |  |
| Deposits |  | 17,636 | $5{ }^{-}$ | 7,697 | 7,697 |
| Short-term borrowings |  | 17,636 | 5,580 | $(38,104)$ | $(14,888)$ |
| Long-term debt: |  |  |  |  |  |
| Proceeds from issuance |  | 21,931 | 1,113 | 12,657 | 35,701 |
| Repayment |  | $(16,560)$ | $(8,983)$ | $(4,316)$ | $(29,859)$ |
| Preferred stock: |  |  |  |  |  |
| Proceeds from issuance |  | 22,674 | - | - | 22,674 |
| Proceeds from issuance of stock warrants |  | 2,326 | - | - | 2,326 |
| Common stock: |  |  |  |  |  |
| Proceeds from issuance |  | 14,171 | - | - | 14,171 |
| Repurchased |  | $(1,623)$ | - | - | $(1,623)$ |
| Cash dividends paid |  | $(4,312)$ | - | - | $(4,312)$ |
| Excess tax benefits related to stock option payments |  | 121 | - | - | 121 |
| Change in noncontrolling interests: Other, net |  | - | - | (53) | (53) |
| Net cash provided (used) by financing activities |  | 56,364 | $(2,290)$ | $(22,119)$ | 31,955 |
| Net change in cash and due from banks |  | 669 | (57) | 8,394 | 9,006 |
| Cash and due from banks at beginning of year |  | 14,989 | 483 | (715) | 14,757 |
| Cash and due from banks at end of year | \$ | 15,658 | 426 | 7,679 | 23,763 |

## Note 25: Regulatory and Agency Capital Requirements

The Company and each of its subsidiary banks are subject to regulatory capital adequacy requirements promulgated by federal regulatory agencies. The Federal Reserve establishes capital requirements, including well capitalized standards, for the consolidated financial holding company, and the OCC has similar requirements for the Company's national banks, including Wells Fargo Bank, N.A. Under the Federal Deposit Insurance Corporation Improvement Act of 1991 (FDICIA), federal regulatory agencies were required to adopt regulations defining five capital tiers for banks: well capitalized, adequately capitalized, undercapitalized, significantly undercapitalized and critically undercapitalized. Failure to meet minimum capital requirements can initiate certain mandatory, and possibly additional discretionary, actions by regulators that, if undertaken, could have a direct material effect on our financial statements.

Quantitative measures, established by the regulators to ensure capital adequacy, require that the Company and each of its subsidiary banks maintain minimum ratios (set forth in the following table) of capital to risk-weighted assets. Tier 1 capital is considered core capital and generally includes common stockholders' equity, qualifying preferred stock, and trust preferred securities, and noncontrolling interests in consolidated subsidiaries, reduced by goodwill, net of related taxes, certain intangible and other assets in excess of prescribed limitations, and adjusted for the aggregate impact of certain items included in other comprehensive income. Total capital includes Tier 1 capital, subordinated debt and other components that do not qualify for Tier 1 capital, and the aggregate allowance for credit losses up to a specified percentage of risk-weighted assets.

Risk-weighted assets reflect the perceived risk, expressed as a percentage of the amount of each asset included on the balance sheet, as well as certain off-balance sheet exposures, including unfunded loan commitments, letters of credit and derivative
contracts. Additional information with respect to off-balance sheet exposures is included in Notes 6 and 15.

We do not consolidate our wholly-owned trusts (the Trusts) formed solely to issue trust preferred securities. Trust preferred securities and perpetual preferred purchase securities issued by the Trusts includable in Tier 1 capital were $\$ 19.2$ billion at December 31, 2010. The junior subordinated debentures held by the Trusts were included in the Company's long-term debt. See Note 13 for additional information on trust preferred securities.

Management believes that, as of December 31, 2010, the Company and each of the covered subsidiary banks met all capital adequacy requirements to which they are subject. The most recent notification from the OCC categorized each of the covered subsidiary banks as well capitalized, under the FDICIA prompt corrective action provisions applicable to banks. To be categorized as well capitalized, the institution must maintain a total risk-based capital (RBC) ratio as set forth in the table and not be subject to a capital directive order. There are no conditions or events since that notification that management believes have changed the RBC category of any of the covered subsidiary banks.

Certain subsidiaries of the Company are approved seller/servicers, and are therefore required to maintain minimum levels of shareholders' equity, as specified by various agencies, including the United States Department of Housing and Urban Development, GNMA, FHLMC and FNMA. At December 31, 2010, each seller/servicer met these requirements. Certain broker-dealer subsidiaries of the Company are subject to SEC Rule 15c3-1 (the Net Capital Rule), which requires that we maintain minimum levels of net capital, as defined. At December 31, 2010, each of these subsidiaries met these requirements.

The following table presents regulatory capital information for Wells Fargo \& Company and Wells Fargo Bank, N.A.

| (in billions, except ratios) |  | Wells Fargo \& Company |  | Wells Fargo Bank, N.A. |  | Well- <br> capitalized <br> ratios (1) | Minimum <br> capital <br> ratios (1) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | December $31_{1}$ |  |  |  |  |  |
|  |  | 2010 | 2009 | 2010 | 2009 |  |  |
| Regulatory capital: |  |  |  |  |  |  |  |
| Tier 1 | \$ | 109.4 | 93.8 | 90.2 | 43.8 |  |  |
| Total |  | 147.1 | 134.4 | 117.1 | 58.4 |  |  |
| Assets: |  |  |  |  |  |  |  |
| Risk-weighted | \$ | 980.0 | 1,013.6 | 895.2 | 492.0 |  |  |
| Adjusted average (2) |  | 1,189.5 | 1,191.6 | 1,057.7 | 583.3 |  |  |
| Capital ratios: |  |  |  |  |  |  |  |
| Tier 1 capital |  | $11.16 \%$ | 9.25 | 10.07 | 8.90 | 6.00 | 4.00 |
| Total capital |  | 15.01 | 13.26 | 13.09 | 11.87 | 10.00 | 8.00 |
| Tier 1 leverage (2) |  | 9.19 | 7.87 | 8.52 | 7.50 | 5.00 | 4.00 |

(1) As defined by the regulations issued by the Federal Reserve, OCC and FDIC.
(2) The leverage ratio consists of Tier 1 capital divided by quarterly average total assets, excluding goodwill and certain other items. The minimum leverage ratio guideline is $3 \%$ for banking organizations that do not anticipate significant growth and that have well-diversified risk, excellent asset quality, high liquidity, good earnings, effective management and monitoring of market risk and, in general, are considered top-rated, strong banking organizations.

## Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders
Wells Fargo \& Company:

We have audited the accompanying consolidated balance sheet of Wells Fargo \& Company and Subsidiaries (the Company) as of December 31, 2010 and 2009, and the related consolidated statements of income, changes in equity and comprehensive income, and cash flows for each of the years in the three-year period ended December 31,2010. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2010 and 2009, and the results of its operations and its cash flows for each of the years in the threeyear period ended December 31, 2010, in conformity with U.S. generally accepted accounting principles.

As discussed in Note 1 to the consolidated financial statements, the Company adopted a new accounting standard related to its involvement with variable interest entities effective January 1, 2010, and the Company changed its method of evaluating other than temporary impairment for debt securities in 2009 and certain investment securities in 2008.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of December 31, 2010, based on criteria established in Internal Control Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO), and our report dated February 25, 2011, expressed an unqualified opinion on the effectiveness of the Company's internal control over financial reporting.

San Francisco, California<br>February 25, 2011

## Quarterly Financial Data

Condensed Consolidated Statement of Income - Quarterly (Unaudited)

| (in millions, except per share amounts) |  | Dec. 31 | Sept. 30 | 2010Quarter ended |  | 2009Quarter ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | June 30 | Mar. 31 | Dec. 31 | Sept. 30 | June 30 | Mar. 31 |
| Interest income | \$ | 12,969 | 13,130 | 13,472 | 13,225 | 13,692 | 13,968 | 14,301 | 14,313 |
| Interest expense |  | 1,906 | 2,032 | 2,023 | 2,078 | 2,192 | 2,284 | 2,537 | 2,937 |
| Net interest income |  | 11,063 | 11,098 | 11,449 | 11,147 | 11,500 | 11,684 | 11,764 | 11,376 |
| Provision for credit losses |  | 2,989 | 3,445 | 3,989 | 5,330 | 5,913 | 6,111 | 5,086 | 4,558 |
| Net interest income after provision for credit losses |  | 8,074 | 7,653 | 7,460 | 5,817 | 5,587 | 5,573 | 6,678 | 6,818 |
| Noninterest income |  |  |  |  |  |  |  |  |  |
| Service charges on deposit accounts |  | 1,035 | 1,132 | 1,417 | 1,332 | 1,421 | 1,478 | 1,448 | 1,394 |
| Trust and investment fees |  | 2,958 | 2,564 | 2,743 | 2,669 | 2,605 | 2,502 | 2,413 | 2,215 |
| Card fees |  | 941 | 935 | 911 | 865 | 961 | 946 | 923 | 853 |
| Other fees |  | 1,063 | 1,004 | 982 | 941 | 990 | 950 | 963 | 901 |
| Mortgage banking |  | 2,757 | 2,499 | 2,011 | 2,470 | 3,411 | 3,067 | 3,046 | 2,504 |
| Insurance |  | 564 | 397 | 544 | 621 | 482 | 468 | 595 | 581 |
| Net gains from trading activities |  | 532 | 470 | 109 | 537 | 516 | 622 | 749 | 787 |
| Net gains (losses) on debt securities available for sale |  | (268) | (114) | 30 | 28 | 110 | (40) | (78) | (119) |
| Net gains (losses) from equity investments |  | 317 | 131 | 288 | 43 | 273 | 29 | 40 | (157) |
| Operating leases |  | 79 | 222 | 329 | 185 | 163 | 224 | 168 | 130 |
| Other |  | 453 | 536 | 581 | 610 | 264 | 536 | 476 | 552 |
| Total noninterest income |  | 10,431 | 9,776 | 9,945 | 10,301 | 11,196 | 10,782 | 10,743 | 9,641 |
| Noninterest expense |  |  |  |  |  |  |  |  |  |
| Salaries |  | 3,513 | 3,478 | 3,564 | 3,314 | 3,505 | 3,428 | 3,438 | 3,386 |
| Commission and incentive compensation |  | 2,195 | 2,280 | 2,225 | 1,992 | 2,086 | 2,051 | 2,060 | 1,824 |
| Employee benefits |  | 1,192 | 1,074 | 1,063 | 1,322 | 1,144 | 1,034 | 1,227 | 1,284 |
| Equipment |  | 813 | 557 | 588 | 678 | 681 | 563 | 575 | 687 |
| Net occupancy |  | 750 | 742 | 742 | 796 | 770 | 778 | 783 | 796 |
| Core deposit and other intangibles |  | 549 | 548 | 553 | 549 | 642 | 642 | 646 | 647 |
| FDIC and other deposit assessments |  | 301 | 300 | 295 | 301 | 302 | 228 | 981 | 338 |
| Other |  | 4,027 | 3,274 | 3,716 | 3,165 | 3,691 | 2,960 | 2,987 | 2,856 |
| Total noninterest expense |  | 13,340 | 12,253 | 12,746 | 12,117 | 12,821 | 11,684 | 12,697 | 11,818 |
| Income before income tax expense |  | 5,165 | 5,176 | 4,659 | 4,001 | 3,962 | 4,671 | 4,724 | 4,641 |
| Income tax expense |  | 1,672 | 1,751 | 1,514 | 1,401 | 949 | 1,355 | 1,475 | 1,552 |
| Net income before |  |  |  |  |  |  |  |  |  |
| Less: Net income from noncontrolling interests |  | 79 | 86 | 83 | 53 | 190 | 81 | 77 | 44 |
| Wells Fargo net income | \$ | 3,414 | 3,339 | 3,062 | 2,547 | 2,823 | 3,235 | 3,172 | 3,045 |

Less: Preferred stock dividends

| and accretion and other |  | 182 | 189 | 184 | 175 | 2,429 | 598 | 597 | 661 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Wells Fargo net income |  |  |  |  |  |  |  |  |  |
| Per share information |  |  |  |  |  |  |  |  |  |
| Earnings per common share | \$ | 0.62 | 0.60 | 0.55 | 0.46 | 0.08 | 0.56 | 0.58 | 0.56 |
| Diluted earnings per common share |  | 0.61 | 0.60 | 0.55 | 0.45 | 0.08 | 0.56 | 0.57 | 0.56 |
| Dividends declared per common share |  | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 | 0.34 |
| Average common shares outstanding |  | 5,256.2 | 5,240.1 | 5,219.7 | 5,190.4 | 4,764.8 | 4,678.3 | 4,483.1 | 4,247.4 |
| Diluted average common shares outstanding |  | 5,293.8 | 5,273.2 | 5,260.8 | 5,225.2 | 4,796.1 | 4,706.4 | 4,501.6 | 4,249.3 |
| Market price per common share (1) |  |  |  |  |  |  |  |  |  |
| High | \$ | 31.61 | 28.77 | 34.25 | 31.99 | 31.53 | 29.56 | 28.45 | 30.47 |
| Low |  | 23.37 | 23.02 | 25.52 | 26.37 | 25.00 | 22.08 | 13.65 | 7.80 |
| Quarter-end |  | 30.99 | 25.12 | 25.60 | 31.12 | 26.99 | 28.18 | 24.26 | 14.24 |

[^9]Average Balances, Yields and Rates Paid (Taxable-Equivalent Basis) - Quarterly (1) (2) - (Unaudited)

| (in millions) |  |  |  |  |  | Quarter ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance |  | Yields/ rates | 2010 |  |  |  |  | 2009 |
|  |  |  |  | Interest income/ expense | Average balance | Yields/ rates |  | Interest income/ expense |
| Earning assets |  |  |  |  |  |  |  |  |  |
| Federal funds sold, securities purchased under |  |  |  |  |  |  |  |  |  |
| Trading assets |  | 33,871 |  | 3.56 |  | 302 | 23,179 | 4.05 |  | 235 |
| Debt securities available for sale (3): |  |  |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 1,670 | 2.80 |  | 12 | 2,381 | 3.54 |  | 21 |
| Securities of U.S. states and political subdivisions |  | 18,398 | 5.58 |  | 255 | 13,574 | 6.48 |  | 217 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |  |
| Federal agencies |  | 80,459 | 4.48 |  | 859 | 85,063 | 5.43 |  | 1,099 |
| Residential and commercial |  | 33,365 | 10.95 |  | 850 | 43,243 | 9.20 |  | 1,000 |
| Total mortgage-backed securities |  | 113,824 | 6.35 |  | 1,709 | 128,306 | 6.74 |  | 2,099 |
| Other debt securities (4) |  | 1137,793 | 6.15 |  | 545 | $33,710$ | 7.60 |  | 600 |
| Total debt securities available for sale (4) |  | 171,685 | 6.18 |  | 2,521 | 177,971 | 6.84 |  | 2,937 |
| Mortgages held for sale (5) |  | 45,063 | 4.39 |  | 495 | 34,750 | 5.13 |  | 446 |
| Loans held for sale (5) |  | 1,140 | 5.15 |  | 15 | 5,104 | 2.48 |  | 32 |
| Loans: |  |  |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |  |  |
| Commercial and industrial |  | 147,866 | 4.71 |  | 1,755 | 164,050 | 4.65 |  | 1,918 |
| Real estate mortgage |  | 99,188 | 3.85 |  | 961 | 97,296 | 3.49 |  | 855 |
| Real estate construction |  | 26,882 | 3.68 |  | 250 | 38,364 | 2.98 |  | 289 |
| Lease financing |  | 13,033 | 9.00 |  | 293 | 14,107 | 10.20 |  | 360 |
| Foreign |  | 30,986 | 3.57 |  | 279 | 30,086 | 3.74 |  | 283 |
| Total commercial |  | 317,955 | 4.42 |  | 3,538 | 343,903 | 4.28 |  | 3,705 |
| Consumer: |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 228,802 | 5.06 |  | 2,901 | 232,273 | 5.26 |  | 3,066 |
| Real estate 1-4 family junior lien mortgage |  | 97,673 | 4.37 |  | 1,075 | 103,584 | 4.58 |  | 1,195 |
| Credit card |  | 21,888 | 13.44 |  | 736 | 23,717 | 12.18 |  | 723 |
| Other revolving credit and instaliment |  | 87,357 | 6.48 |  | 1,427 | 88,963 | 6.46 |  | 1,450 |
| Total consumer |  | 435,720 | 5.61 |  | 6,139 | 448,537 | 5.71 |  | 6,434 |
| Total loans (5) |  | 753,675 | 5.11 |  | 9,677 | 792,440 | 5.09 |  | 10,139 |
| Other |  | 5,338 | 3.93 |  | 51 | 6,147 | 3.13 |  | 49 |
| Total earning assets | \$ | 1,082,801 | 4.87 \% | \$ | 13,135 | 1,085,622 | 5.12 \% | \$ | 13,877 |
| Funding sources |  |  |  |  |  |  |  |  |  |
| Deposits: |  |  |  |  |  |  |  |  |  |
| Interest-bearing checking | \$ | 60,879 | $0.09 \%$ | \$ | 15 | 61,229 | 0.15 \% | \$ | 23 |
| Market rate and other savings |  | 431,171 | 0.25 |  | 266 | 389,905 | 0.31 |  | 303 |
| Savings certificates |  | 79,146 | 1.43 |  | 285 | 109,306 | 1.66 |  | 458 |
| Other time deposits |  | 13,438 | 2.00 |  | 67 | 16,501 | 2.28 |  | 94 |
| Deposits in foreign offices |  | 55,463 | 0.21 |  | 29 | 59,870 | 0.23 |  | 35 |
| Total interest-bearing deposits |  | 640,097 | 0.41 |  | 662 | 636,811 | 0.57 |  | 913 |
| Short-term borrowings |  | 50,609 | 0.24 |  | 31 | 32,757 | 0.18 |  | 14 |
| Long-term debt |  | 160,801 | 2.86 |  | 1,153 | 210,707 | 2.31 |  | 1,218 |
| Other liabilities |  | 8,258 | 3.13 |  | 65 | 5,587 | 3.49 |  | 50 |
| Total interest-bearing liabilities |  | 859,765 | 0.89 |  | 1,911 | 885,862 | 0.99 |  | 2,195 |
| Portion of noninterest-bearing funding sources |  | 223,036 | - |  | - | 199,760 | - |  | - |
| Total funding sources | \$ | 1,082,801 | 0.71 |  | 1,911 | 1,085,622 | 0.81 |  | 2,195 |
| Net interest margin and net interest income on a taxable-equivalent basis (6) |  |  | 4.16 \% | \$ | 11,224 |  | 4.31 \% | \$ | 11,682 |
| Noninterest-earning assets |  |  |  |  |  |  |  |  |  |
| Cash and due from banks | \$ | 18,016 |  |  |  | 19,216 |  |  |  |
| Goodwill |  | 24,832 |  |  |  | 24,093 |  |  |  |
| Other |  | 111,388 |  |  |  | 110,525 |  |  |  |
| Total noninterest-earning assets | \$ | 154,236 |  |  |  | 153,834 |  |  |  |
| Noninterest-bearing funding sources |  |  |  |  |  |  |  |  |  |
| Deposits | \$ | 197,943 |  |  |  | 179,204 |  |  |  |
| Other liabilities |  | 52,930 |  |  |  | 45,058 |  |  |  |
| Total equity |  | 126,399 |  |  |  | 129,332 |  |  |  |
| Noninterest-bearing funding sources used to fund earning assets |  | (223,036) |  |  |  | $(199,760)$ |  |  |  |
| Net noninterest-bearing funding sources | \$ | 154,236 |  |  |  | 153,834 |  |  |  |
| Total assets | \$ | 1,237,037 |  |  |  | 1,239,456 |  |  |  |

[^10]Glossary of Acronyms

| ACL | Allowance for credit losses | LTV | Loan-to-value |
| :---: | :---: | :---: | :---: |
| ALCO | Asset/Liability Management Committee | MBS | Mortgage-backed security |
| ARS | Auction rate security | MERS | Mortgage Electronic Registration Systems, Inc. |
| ASC | Accounting Standards Codification | MHFS | Mortgages held for sale |
| ASU | Accounting Standards Update | MSR | Mortgage servicing right |
| ARM | Adjustable-rate mortgage | NAV | Net asset value |
| AVM | Automated valuation model | NPA | Nonperforming asset |
| CD | Certificate of deposit | OCC | Office of the Comptroller of the Currency |
| CDO | Collateralized debt obligation | OCI | Other comprehensive income |
| CLO | Collateralized loan obligation | OTC | Over-the-counter |
| CLTV | Combined loan-to-value | OTTI | Other-than-temporary impairment |
| CMO | Collateralized mortgage obligation | PCI Loans | Purchased credit-impaired loans |
| CPP | Capital Purchase Program | PPS | Perpetual preferred securities |
| CPR | Constant prepayment rate | PTPP | Pre-tax pre-provision profit |
| CRE | Commercial real estate | QSPE | Qualifying special purpose entity |
| ESOP | Emplovee Stock Ownership Plan | RBC | Risk-based capital |
| FAS | Statement of Financial Accounting Standards | ROA | Wells Fargo net income to average total assets |
| FASB | Financial Accounting Standards Board Federal Deposit Insurance Corporation | ROE | Wells Fargo net income applicable to common stock to average Wells Fargo common stockholders' equity |
| FHA | Federal Housing Administration | RSR | Restricted share right |
| FHLB | Federal Home Loan Bank | SCAP | Supervisory Capital Assessment Program |
| FHLMC | Federal Home Loan Mortgage Company | SEC | Securities and Exchange Commission |
| FICO | Fair Isaac Corporation (credit rating) | S\&P | Standard \& Poor's |
| FNMA | Federal National Mortgage Association | SIV | Structured investment vehicle |
| FRB | Federal Reserve Board | SPE | Special purpose entity |
| GAAP | Generally accepted accounting principles | TARP | Troubled Asset Relief Program |
| GNMA | Government National Mortgage Association | TDR | Troubled debt restructuring |
| GSE | Government-sponsored entity | TLGP | Temporary Liquidity Guarantee Program |
| HAMP | Home Affordability Modification Program | VA | Department of Veterans Affairs |
| HPI | Home Price Index | VaR | Value-at-risk |
| IRA | Individual Retirement Account | VIE | Variable interest entity |
| LHFS | Loans held for sale | WFFCC | Wells Fargo Financial Canada Corporation |
| LIBOR | London Interbank Offered Rate | WFFI | Wells Fargo Financial, Inc. and its wholly-owned subsidiaries |

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## Stock Performance

These graphs compare the cumulative total stockholder return and total compound annual growth rate (CAGR) for our common stock (NYSE: WFC) for the five- and ten-year periods ended December 31, 2010, with the cumulative total stockholder returns for the same periods for the Keefe, Bruyette and Woods
(KBW) Total Return Bank Index (KBW Bank Index (BKX)) and the S\&P 500 Index.

The cumulative total stockholder returns (including reinvested dividends) in the graphs assume the investment of $\$ 100$ in Wells Fargo's common stock, the KBW Bank Index and the S\&P 500 Index.

## Five Year Performance Graph



## Ten Year Performance Graph



## Wells Fargo \& Company

## Common stock

Wells Fargo \& Company is listed and trades on the New York Stock Exchange: WFC
$5,262,283,228$ common shares outstanding ( $12 / 31 / 10$ )

## Stock purchase and dividend reinvestment

You can buy Wells Fargo stock directly from Wells Fargo, even if you're not a Wells Fargo stockholder, through optional cash payments or automatic monthly deductions from a bank account. You can also have your dividends reinvested automatically. It's a convenient, economical way to increase your Wells Fargo investment.

Call 1-877-840-0492 for an enrollment kit including a plan prospectus.

## Form 10-K

We will send Wells Fargo's 2010 Annual Report on Form 10-K (including the financial statements filed with the Securities and Exchange Commission) free to any stockholder who asks for a copy in writing. Stockholders also can ask for copies of any exhibit to the Form $10-\mathrm{K}$. We will charge a fee to cover expenses to prepare and send any exhibits. Please send requests to: Corporate Secretary, Wells Fargo \& Company, Wells Fargo Center, MAC N9305173, Sixth and Marquette, Minneapolis, MN 55479.

## SEC filings

Our annual reports on Form 10-K, quarterly reports on Form $10-\mathrm{Q}$, current reports on Form $8-\mathrm{K}$, and amendments to those reports are available free of charge on our website (www.wellsfargo.com) as soon as practical after they are electronically filed with or furnished to the SEC. Those reports and amendments are also available free of charge on the SEC's website at www.sec.gov.

## Independent registered public accounting firm

KPMG LLP
San Francisco, California
1-415-963-5100

## Contacts

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## Shareholder Services and Transfer Agent

Wells Fargo Shareowner Services P.O. Box 64854

Saint Paul, Minnesota 55164-0854
1-877-840-0492
www.wellsfargo.com/com/
shareowner_services
Annual Stockholders' Meeting
1:00 p.m., Tuesday, May 3, 2011
Julia Morgan Ballroom
Merchants Exchange Building
465 California Street
San Francisco, California

## Our reputation

## Fortune

Among the World's Most Admired Companies, Among the 20 Largest in the U.S. based on revenue

## Forbes

Top 100 Best Companies in the world
American Customer Satisfaction Index (ACSI)
Best among large banks

## Barron's

Among World's 50 Most
Respected Companies
BusinessWeek
America's \#2 Most Generous
Corporate Foundation

## Newsweek

Among America's Top 50
Greenest Big Companies
U.S. Banker and American Banker

One of America's Top Banking Teams
DiversityInc
Among Top 50 Companies for
Diversity, Top 10 Companies for
Asian Americans, Top 10 Companies
for Lesbian, Gay, Bisexual, and
Transgender Employees

## LATINAStyle

Among Best Companies for Latinas
CAREERS \& the disABLED
Among Top 50 Employers
Human Rights Campaign
Perfect Score on Corporate
Equality Index
Workforce Diversity for Engineering \& IT Professionals
Among Top Employers
for Workforce Diversity
United Way of America
Summit Award for
Exceptional Volunteerism
Office of the Comptroller
of the Currency
"Outstanding" rating for Community Reinvestment Act performance (Wells Fargo Bank, N.A.)

## Trade Finance

\#2 Best Trade Bank in the U.S.
\#4 Best Trade Bank in North America
Brand Keys
\#1 Bank Brand in Customer Loyalty
Engagement Index

Forward-Looking Statements This Annual Report, including the Financial Review and the Financial Statements and related Notes, contains forwardlooking statements, which may include forecasts of our financial results and condition, expectations for our operations and business, and our assumptions for those forecasts and expectations. Do not unduly rely on forward-looking statements. Actual results may differ materially from our forward-looking statements due to several factors. Some of these factors are described in the Financial Review and in the Financial Statements and related Notes. For a discussion of other factors, refer to "Forward-Looking Statements" and "Risk Factors" in the Financial Review.

Wells Fargo across North America and around the world

\#1 Banking stores (Wells Fargo and Wachovia stores in 39 states \& D.C.)
\#1 Retail banking deposits:
\#1 Total stores (Wells Fargo and Wachovia stores)
\#1 Total mortgage producer; Retail mortgage producer
\#1 Mortgage lender to low-to-moderate income home buyers ( 200 g HMDA data)
\#1 Residential mortgage lender
\#1 Used car lender (AutoCount 2010)
\#1 Small business lender in dollars (2009 Community Reinvestment Act government data)
\#1 SBA 7 (a) lender in dollars (2010 Small Business Administration federal fiscal year-end data)
\#1 Underwriter of preferred stock (FY 2010, Bloomberg)
\#1 REIT preferred stock (FY 2010, Thomas Financial)
\#1 Real estate lead arranger of loan syndications by volume and number of transactions (FY 2010, Thomson Reuters LPC)
\#2 U.S. Deposits
\#2 Debit card issuer
\#2 Mortgage servicer
\#2 Annuity distributor
\#2 REIT common stock (FY 2010, Dealogic)
FDIC-insured deposits up to $\$ 500$ million in a single banking store, excludes credit unions.
\#2 High grade bond secondary trading (FY 2010, Thomson Reuters LPC)
\#2 Arranger of asset-based loans by volume and number of transactions (FY 2010, Thomson Reuters LPC)
\#2 Non-investment grade loan issuer by number of transactions (FY 2010, Thomson Reuters LPC)
\#3 Branded bank ATM owner (12,196 Wells Fargo and Wachovia ATMs)
\#3 Full-service retail brokerage provider based on number of Financial Advisors and client assets
\#3 Loan syndication bookrunner by number of transactions (FY 2010, Thomson Reuters LPC)
\#3 High grade corporate loan issuer by number of transactions (FY 2010, Thomson Reuters LPC)
\#4 Wealth management provider
\#5 IRA provider
\#5 Family wealth provider
\#5 Equity capital markets bookrunner by number of transactions (FY 2010, SDC)
\#6 Institutional retirement plan recordkeeper
\#7 Issuer of Credit Cards
\#7 Merchant processor for Credit and Debit Cards
\#7 Top senior manager of municipal competitive bond issues (FY 2010)
\#8 High yield bond issuer by number of transactions (FY 2010, Bloomberg)

## Our Vision：

Satisfy all our customers＇financial needs and help them succeed financially．

## Nuestra Vision：

Deseamos satisfacer todas las necesidades financieras de nuestros clientes y ayudarlos a tener éxito en el área financiera．

## 我椚的晃標：

帮足客戸在財務方面的所有需求，憲助他們在財務上發展成功。

## Notre Vision：

Satisfaire tous les besoins financiers de nos clients et les aider à atteindre le succès financier．



[^0]:    1 "Diluted" includes stock option grants and securities that can be converted into stock; EPS for 2009 reduced for dividends and deemed dividend when TARP preferred stock redeemed.
    2 Total revenue minus non-interest expense; measures our ability to generate capital to cover credit losses through a credit cycle.

[^1]:    3 Please see Note 25 (Regulatory and Agency Capital Requirements) to Financial Statements and the "Fincncial Review - Capital Management" section in this Report for more information.

[^2]:    (1) Reflects Eurodollar sweep balances included in core deposits.

[^3]:    The accompanying notes are an integral part of these statements. See Note 1 for noncash activities.

[^4]:    (1) Certain purchase accounting adjustments have been refined during 2009 as additional information became available.

[^5]:    (1) Constant prepayment rate.

[^6]:    (1) Represents only net gains (losses) that are due to changes in economic conditions and management's estimates of fair value and excludes changes due to the

[^7]:    (1) Predominantly real estate 1-4 family first mortgage loans measured at LOCOM.
    (2) Represents carrying value of loans for which adjustments are based on the appraised value of the collateral.
    (3) Includes the fair value of foreclosed real estate and other collateral owned that were measured at fair value subsequent to their initial classification as foreclosed assets.

[^8]:    (1) At December 31, 2010 and December 31, 2009, additional paid-in capital included $\$ 45$ million and $\$ 28$ million, respectively, related to preferred stock.
    (2) We recorded a corresponding charge to unearned ESOP shares in connection with the issuance of the ESOP Preferred Stock. The unearned ESOP shares are reduced as shares of the ESOP Preferred Stock are committed to be released.

[^9]:    (1) Based on daily prices reported on the New York Stock Exchange Composite Transaction Reporting System.

[^10]:    (1) Our average prime rate was $3.25 \%$ for the quarters ended December 31, 2010 and 2009. The average three-month London Interbank Offered Rate (LIBOR) was $0.29 \%$ and $0.27 \%$ for the same quarters, respectively.
    (2) Interest rates and amounts include the effects of hedge and risk management activities associated with the respective asset and liability categories.
    (3) Yields and rates are based on interest income/expense amounts for the period, annualized based on the accrual basis for the respective accounts. The average balance amounts include the effects of any unrealized gain or loss marks but those marks carried in other comprehensive income are not included in yield determination of affected earning assets. Thus yieids are based on amortized cost balances computed on a settlement date basis.
    (4) Includes certain preferred securities.
    5) Nonaccrual loans and related income are included in their respective loan categories.
    6) Includes taxable-equivalent adjustments of $\$ 161$ million and $\$ 182$ million for the quarters ended December 31, 2010 and 2009, respectively primarily related to taxexempt income on certain loans and securities. The federal statutory tax rate was $35 \%$ for the periods presented.

