



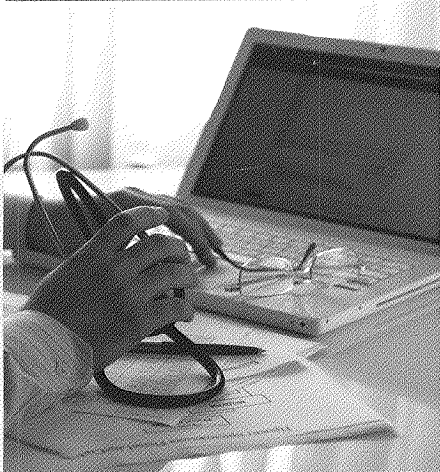
A GOOD PLACE FOR GROWTH

Revenue +20%

Healthcare Revenue +20%

Headcount +17%

EPS +37%



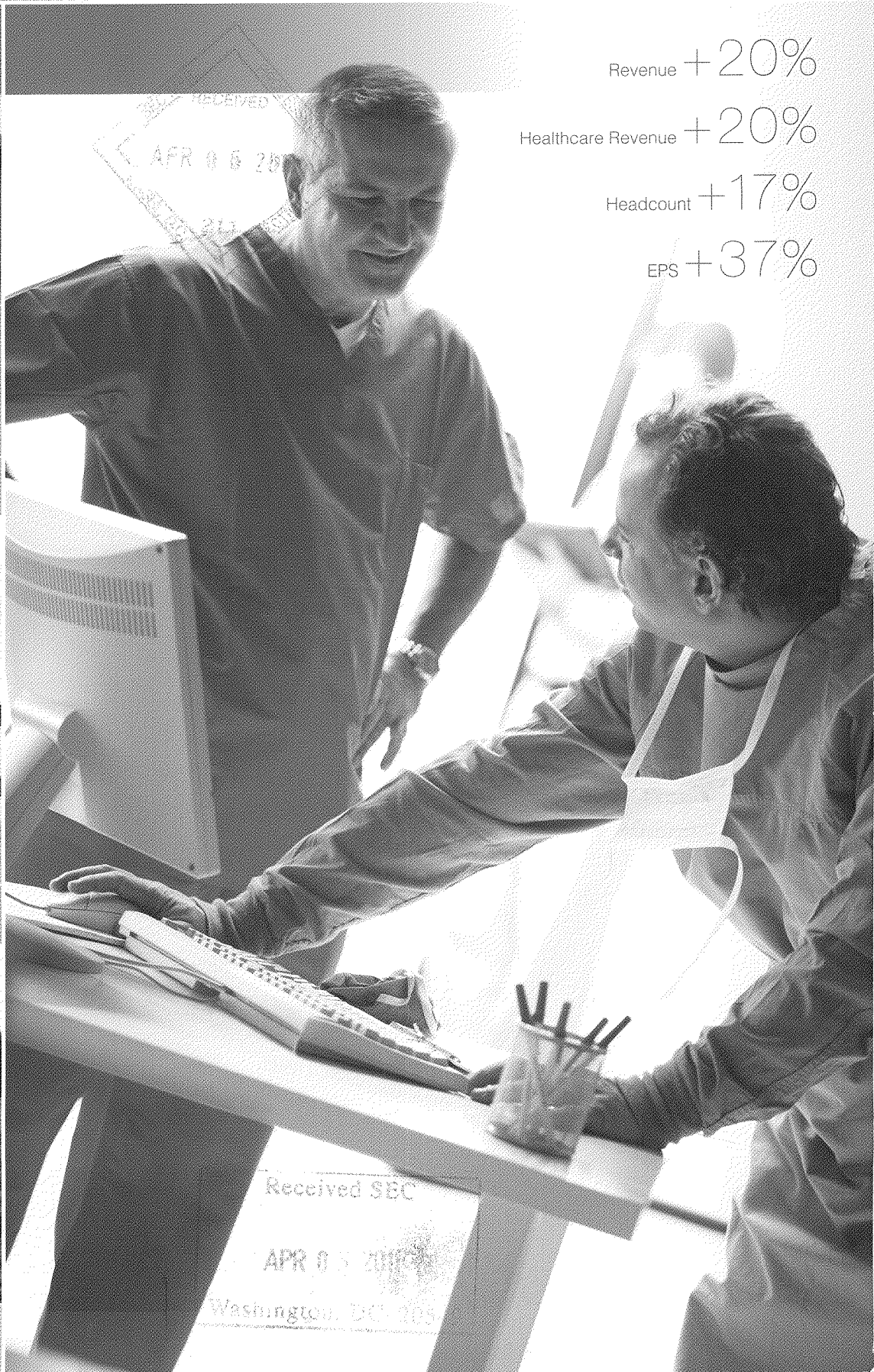
HEALTHCARE IT FOCUS



EXPANDING SOLUTIONS BUSINESS



MANAGED SERVICES STRENGTH



Received SEC  
APR 05 2011  
Washington, DC 20540

# Company Profile

Backed by 45 years' experience, CTG provides information technology (IT) solutions and services to help our clients use technology as a competitive advantage to excel in their markets. CTG combines an in-depth understanding of our clients' businesses with a full range of integrated offerings, best practices, and proprietary methodologies supported by an ISO 9001-certified management system. Our IT professionals based in an international network of offices in North America and Europe have a proven track record of delivering high-value, industry-specific solutions. CTG serves companies in multiple industries and is a leading provider of IT and business consulting solutions to the healthcare market.

## Profile

(amounts in millions, except per share data)

	2010	2009	2008
<b>Operating Data</b>			
Revenue	\$331.4	\$275.6	\$353.2
Operating income	13.9	9.9	13.1
Net income	8.4	5.9	7.8
Basic net income per share	0.57	0.40	0.51
Diluted net income per share	0.52	0.38	0.49
<b>Financial Position</b>			
Total assets	\$130.3	\$114.7	\$115.8
Long-term debt	–	–	–
Shareholders' equity	77.9	71.7	67.6

## Mission

CTG's mission is to provide IT services and solutions that add real business value to our customers while creating professional opportunities for our employees and value for our shareholders.

## Vision

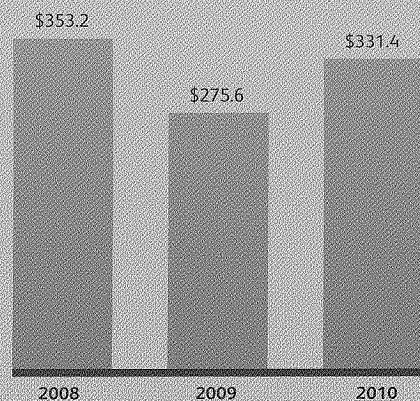
CTG's vision is to be recognized as a leading provider of value-added IT services and solutions in our selected markets.

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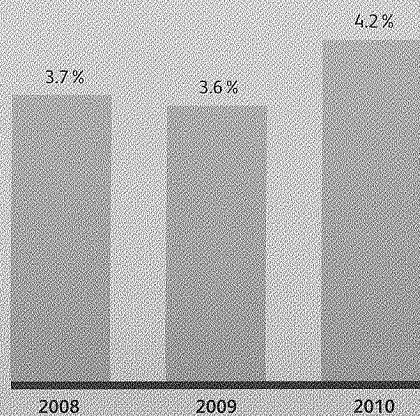
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### Revenue

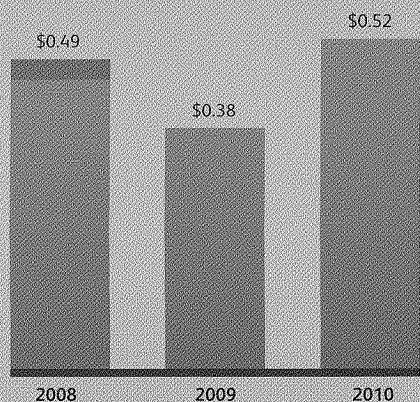
(in millions)



### Operating Margin



### Net Income Per Diluted Share



\$0.03 gain on translation of intercompany balances

# Dear Fellow Shareholders

## PERFORMANCE HIGHLIGHTS

- 2010 earnings highest since 1999
- Diluted EPS increased 37% on 20% revenue growth
- 2010 operating margin expanded 60 basis points to 4.2%
- Healthcare business 27% of total revenue
- Electronic medical records projects near 1/2 of healthcare revenue
- Strong balance sheet with \$15 million in cash and no debt at year-end 2010
- Repurchased 2% of average shares outstanding

CTG made a very strong return to growth in 2010, resuming a double-digit increase in revenue and earnings. The primary drivers of last year's vigorous growth were significantly higher demand in our healthcare and managed staffing services businesses. Revenue increased by 20% to \$331.4 million, the second highest level in the last ten years, surpassed only by 2008. Net income per diluted share grew by 37% to \$0.52, our most profitable year since 1999. Revenue from our healthcare business – the primary focus of our growth strategy – grew by 20% and contributed 27% to total revenue in 2010. Most of this increase came from revenue from electronic medical records (EMR) projects which increased 86% in 2010 to 49% of healthcare revenue and 13% of total revenue last year. Headcount increased by 17%, or 500 employees, from 2009 year-end to finish the year at 3,400.

Our strong results, successful strategy, and excellent future prospects are all reflected in the significant increase in our share price during 2010 which finished the year at \$10.88, 36% higher than a year earlier. The growth in our market capitalization and strong financial position also contributed to CTG being moved in January 2011 to the NASDAQ Global Select Market, the highest tier among NASDAQ-listed companies. Companies in this group meet NASDAQ's most stringent listing standards.

## 2010: A Very Good Year for Healthcare and Managed Services

We achieved great success in our healthcare business last year that also positions us very favorably for the future. Demand for EMR support from healthcare providers increased significantly as the availability of financing to purchase new systems improved and the meaningful use criteria to meet the American Recovery and Reinvestment Act of 2009 (ARRA) incentives was further defined. We continued our EMR proposal winning streak in 2010, having won all but two of the major EMR proposals we bid on in the last four years. Our total major EMR projects underway in February 2011 was 13. In the first quarter of 2011, we were notified that we were awarded four additional EMR projects. With the deadline to receive ARRA incentives for EMR systems that meet meaningful use criteria occurring at the end of 2014 and the typical implementation time of 12 to 30 months for system implementation for our target market, we expect demand for external EMR support to increase in the next two years. In addition to the growth in the provider market for new EMR systems, we are also experiencing strong client demand for transitional application outsourcing where hospitals need to bring in an external vendor to manage legacy systems as they focus internal IT staff on preparing to implement new EMR systems.

Our reputation as a leading healthcare IT consultant remains strong, an important competitive differentiator in continuing to secure EMR and other healthcare IT work. CTG was cited in the March 25, 2010 edition of *Information Week* as one of the top three firms for healthcare organizations looking for help in implementing EMRs and other health IT investments. CTG was recently ranked third by KLAS Enterprises LLC<sup>1</sup> in Overall Professional Services Firm Ranking in its report "2010 Top 20 Best in KLAS Awards: Software & Professional Services", December 2010. CTG was also named again by *Healthcare Informatics* to the Healthcare IT Top 100 ranking 69th on the list overall and 7th among firms that derived all 2009 revenue from consulting.

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James R. Boldt  
Chairman and Chief Executive Officer



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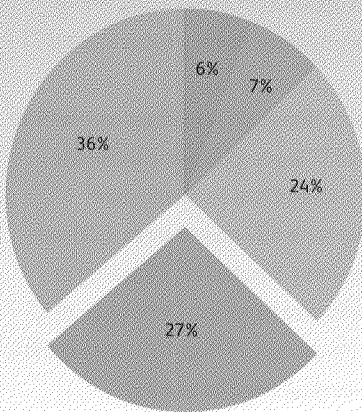
We are prudently expanding our sources of revenue with new healthcare solutions. These solutions are now in the active sales cycle with the first sales of our solutions for medical care management evaluation and group insurance underwriting made in 2010. Furthest along in the sales cycle is CTG's medical care management tool that evaluates patients with the same illness (chronic kidney disease), but different illness complexity, to identify treatments that produce better patient outcomes at lower costs. A new \$20 million grant was recently awarded to a 450-member physician practice client to use CTG's solution to conduct further research on chronic kidney disease. As a result, we expect the scope of our work on this solution to grow as we will also begin implementing the medical care management solution in two hospitals beginning in the first quarter of 2011. While the sales cycle for these new solutions is significantly longer than consulting and system implementation engagements, market interest is high, pointing to future sales potential.

Our managed services staffing business experienced exceptionally strong growth in 2010, contributing to the year's significant growth in headcount. In 2010, a portion of our staffing growth was a result of customers replacing staff downsized during the 2009 recession. Our growth focus in this business is on relationships where we act as a primary managed services provider, performing all aspects of recruiting, hiring, and managing IT support we secure for large users of external IT resources. Based on the volume and scope of the services we provide, managed services is the most profitable approach to the IT staffing business. While remaining at double-digit growth rates, we expect demand for external IT resources to decrease this year compared to the significant growth in 2010 as companies become more comfortable with the sustainability of the economic recovery and consequently making internal hires.

Our revenue mix in 2010 was 66% staffing/34% solutions with 82% of revenue generated by our North American operations and 18% by our European operations. This compares with 67% staffing/33% solutions and 77% North America/23% Europe in 2009. On a percentage basis, solutions revenue increased 22% and staffing revenue grew 20%. The decline in European revenue reflects the slower economic recovery in the Western European countries where we do business: Belgium, Luxembourg, and the United Kingdom. During the latter half of 2010, European revenue increased as the economies in these countries began to improve.

Overall, CTG's focus continues to be on growing our more profitable solutions business. This year's revenue growth, higher volume of solutions business, and our continued discipline in cost control produced a meaningful improvement on our operating margin which increased 60 basis points to 4.2% for the full year. Our goal continues to be to reach operating margins in the 6% to 7% range and we see that occurring at a business mix of 50% staffing/ 50% solutions. Based on the strongest growth opportunities in our business being on the solutions side, particularly in healthcare, we believe this is an achievable goal within the next few years.

2010 Revenue Mix By Market



- Financial Services
- Energy
- General Industry
- Healthcare (fastest growing market)
- Technology Service Providers

### A Growth Company with Room to Grow

By any measure, CTG qualifies to be called a growth company. CTG's five-year compound annual growth rate (2005-2010) for net income per diluted share was 30%. Operating margins have expanded significantly over the last four years. CTG stands out among our peers in the IT services and solutions sector as growing at a significantly higher rate than the industry for several years. This is a noteworthy accomplishment given the challenges the industry faced in the first part of the decade from the aftermath of Y2K and the dot com boom, and more recently a major global recession.

By any measure, CTG qualifies to be called a growth company. CTG's five-year compound annual growth rate (2005-2010) for net income per diluted share was 30%. Operating margins have expanded significantly over the last four years. CTG stands out among our peers in the IT services and solutions sector as growing at a significantly higher rate than the industry for several years.

Early in the decade we recognized that IT services and solutions had become a maturing industry likely to grow faster than GDP but at much lower growth rates than the previous decade. To achieve higher growth rates during what looked to be a slow growth period for our industry, in mid-2001 we adopted a strategy to focus on higher growth vertical markets, a decision that optimized CTG's growth potential. In doing so, we selected healthcare as one of those markets and it has proved to be the fastest growing industry in the U.S. economy over the last decade.

Financially, CTG is very strong. At year-end 2010, CTG had no debt and almost \$15 million in cash. In December 2010, we renegotiated our revolving credit agreement that was set to expire in April 2011. The new \$35 million facility, primarily used to finance our working capital needs, is in place until April 2014. We also continue to generate sufficient cash flow to fund our share repurchase program and investments in our solutions business without incurring debt. During 2010, the Company repurchased approximately 381,000 shares of CTG common stock at an average price of \$7.83 per share.

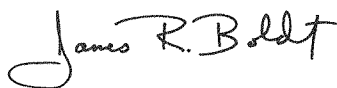
The Board continues to have great confidence in CTG's future and as such approved a new one million share purchase authorization at its February 2011 meeting. Under all outstanding repurchase authorizations, approximately 1.2 million shares were available for repurchase on February 22, 2011.

Certainly we have produced impressive growth during a difficult decade for our industry. That said, from an investor's perspective, management and the Board are very confident that CTG still has significant room for growth. Our healthcare business is a significant contributor to the recent increases in our revenue and profitability. We expect that will continue to be the case. The EMR opportunity is extraordinary and will be the primary engine of our growth over the next few years. With very little of the \$19 billion in federal stimulus monies and the \$40 to \$45 billion in Medicare and Medicaid funds to support nationwide EMR implementation spent, the future looks very bright for CTG given our significant EMR implementation experience and expertise.

Data analytics is yet another area that we expect will fuel growth in the IT solutions market. CTG has already developed several breakthrough data analytics solutions that leverage large existing knowledge bases to improve operating performance and productivity. From an earnings perspective, these are all higher margin offerings that can contribute to a greater level of profitability for CTG.

The credit for much of CTG's success and potential belongs to the 3,400 associates of CTG who provide our over 400 clients with the commitment and expertise to use IT to solve business problems. People are truly our most important asset. Continuing to find qualified technical and consulting resources to capitalize on increasing opportunities for new work is the major challenge we currently face in growing the business. Our strengths in recruiting and training put us in a better position than many competitors to manage this industry-wide dilemma.

The year ahead marks CTG's 45th anniversary, my tenth year as your CEO, and a decade since the adoption of our vertical markets strategy. Randy Marks and David Baer co-founded CTG in 1966, and over the last four decades, both Randy and David have been instrumental to CTG's success and in helping to guide the company through some turbulent times. We are very fortunate to have Randy still actively involved with the company as the lead director. Today, he feels strongly, as I and the rest of the Board do, that CTG is in a very good place for growth – perhaps the best place in the company's history – as we move forward in our transformation to a technology services and solutions provider with a primary focus on healthcare IT.



James R. Boldt  
Chairman and Chief Executive Officer

# Healthcare

The healthcare industry is the primary focus of CTG's growth strategy and a significant part of its current business at 27% of 2010 revenue. Our healthcare business unit supports healthcare providers, payers, and life sciences organizations. Already a national leader in healthcare IT, CTG's experience and expertise in electronic medical records (EMR), combined with medical informatics solutions designed to improve patient outcomes and lower costs, provide a powerful catalyst for continued growth.

## EMR Revenue +86%

### EHR/EMR PROJECT PROFILE



**Client** An academic medical center IDN serving a four-state region with a 600 bed trauma hospital, multiple facilities, almost 150 clinics, over 6,000 employees, 750 faculty, and more than 500 physicians and residents.

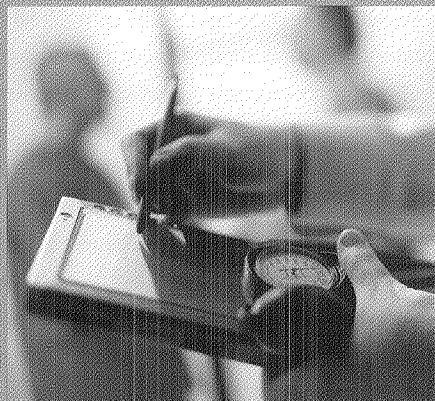
**CTG Role** Epic System ambulatory and inpatient implementation project leadership, planning validation, change management, and supportive roles

**Timeframe** June 2009 to present

**Project Scope** Enterprise EHR implementation of physician practices' medical records, inpatient clinicals with Physician Order Entry (CPOE), pharmacy, radiology, medical records, emergency department, obstetrics, oncology, ophthalmology, and patient portal applications

**Project Highlight** Largest ever Epic ambulatory one-day, go-live implementation and inpatient rollout

### EHR/EMR PROJECT PROFILE



**Client** An integrated IDN encompassing 42 acute care hospitals, home health and outpatient services, hospice care, skilled nursing facilities, community clinics, and physician organizations with more than 60,000 staff

**CTG Role** Allscripts v11 EMR Implementation Project Director and MEDITECH 6.0 standards, build, and system implementation services supporting the best clinical practices for the EHR system-wide project

**Timeframe** April 2009 to present

**Project Scope** Team leadership roles for multiple initiatives; responsible for standardizing documentation design and build for 31 hospitals, providing expertise in the design, implementation, and evaluation of medical records and revenue cycle applications

**Project Highlight** Through CTG's leadership and subject matter expertise, the organization achieved enterprise standardization of clinical content for advanced clinical applications which supported the intent of using information systems in a meaningful way.

### Electronic Medical Records

CTG is one of a small number of firms with the experience and expertise to support full EMR implementations at the large provider and community-wide level. We bring the perspective of working with large integrated delivery networks (IDNs), community hospitals, and ambulatory and physician practice environments, as well as health insurers and health information exchanges (HIEs). This diverse experience is an important competitive advantage as EMRs move toward integrated electronic health records (EHR) systems and HIEs where records are securely shared electronically across an entire environment or community.

Our depth and breadth of experience in all the major healthcare software packages further enhances our qualifications to select and implement EMR and EHR solutions. We have led or supported many large EMR projects in clinical and ambulatory environments. CTG's strong industry visibility, proven track record, and healthcare IT experience and expertise are contributing to a significant growth in EMR revenue, which made up almost half of all healthcare-related revenue in 2010.



EMR projects were  
49% of all 2010  
healthcare revenue

### Health Information Exchanges

HIEs have emerged as the critical conduit to facilitate the secure sharing of electronic health records across multiple providers on a regional level. Backed by significant experience in the healthcare provider and payer markets, CTG supports the initiation, implementation, and operation of HIEs across an entire environment or community. CTG was one of the first healthcare IT consulting firms to participate in the planning, design, and implementation of a large regional HIE and we remain actively engaged in supporting its ongoing operation and expansion. The magnitude and diversity of our HIE and EMR experience are important advantages CTG offers established HIEs and those in a development or an expansion mode.

### Transitional Application Management

Healthcare providers implementing new systems also need to continue operating legacy systems in advance of the transition to new systems. The management and maintenance of legacy systems are frequently contracted to an outside partner to perform a transitional application management (TAM) role. CTG has provided application management support to over 60 clients in the last 20 years. Our TAM experience covers over 150 software vendors and technologies and almost 600 applications and interfaces including many "home-grown" applications. We are currently working on several application management engagements and expect our TAM business to grow with the dramatic increase in provider implementation of new EHR/EMR systems.

#### TAM PROJECT PROFILE

**Client** Large Academic Medical Center with over 25 hospitals and 16,000 staff including 2,700 physicians

**CTG Role** Providing application management support for a multi-year diverse application mix including Registration, Order Entry, Clinical, Nursing Documentation and Pharmacy while the organization converts and implements 10+ sites to Eclipsys SCM

**Timeframe** April 2007 to present

**Project Scope** TAM engagement includes support for multiple vendors and applications, including Siemens, MediWare, MEDITECH, Eclipsys E-7000, McKesson Star and Horizon applications 24x7x365

**Project Highlight** The CTG team provides application support on a 24x7 basis, and resolves relative problems, services, and projects, while providing a consistent uninterrupted level of support to the end-user community.

# Medical Informatics Solutions

CTG's proprietary medical informatics and knowledge management solutions employ advanced business intelligence software that evaluates large amounts of data to facilitate strategic and operational decision-making and identify best courses of action.

## Medical Care Management and Evaluation

CTG initially developed its medical care management solution to evaluate treatments and improve outcomes for patients with chronic kidney disease (CKD), one of the most serious and costly-to-treat illnesses. The software looks at blood chemistry, along with other relevant medical tests and physical measurements, to calculate Patient Complexity Index (PCIX) scores over the course of treatment. PCIX scores then provide a common measure to compare patients with similar illness complexities but different treatment outcomes. This analysis helps identify best practices and treatment intervention points for providers that will result in lower treatment costs and a better quality of life for CKD patients. The tool helps payers and providers better measure care quality while supporting the development of outcome-based reimbursement models.

## FWA Detection and Medical Claims Analysis

CTG CAMS (Compliance and Medical Solutions) uses an ontology-based targeting methodology to flag potential fraud, waste, and abuse (FWA) patterns, identify compliance issues, and analyze medical data to evaluate claims, provider performance, and patient outcomes. A comprehensive information structure provides CAMS users with powerful business intelligence and the flexibility to target multiple areas of interest. With FWA accounting for an estimated 4 to 10% of all healthcare costs, CAMS has the potential to save large payers millions of dollars annually by decreasing FWA recovery costs and delivering more actionable findings that increase recoveries.

## MEDICAL CARE MANAGEMENT PROJECT PROFILE

**Client** 450 physician medical practice affiliated with major medical school

**CTG Role** Implement medical care management tool to track and evaluate treatment for patients that currently have chronic kidney disease and those whose illness progressed to end-stage renal failure

**Timeframe** Project began in 2010 and is ongoing

**Project Scope** Populate knowledge base with data pertaining to kidney disease patients within a secure centralized web-based information system accessible to various stakeholders including clinicians, kidney dialysis centers, hospitals, payers, and insurers. Configure software to administer information sources, quality metrics, and cost comparisons.

**Project Highlight** The scope of this project is being broadened in 2011 to include patients with diabetes and mental health disorders or chemical dependencies within two hospital-based providers that treat economically disadvantaged and medically underserved populations.



# Data Analytics Solutions

## VENDOR RISK MANAGEMENT PROJECT PROFILE



**Client Profile** Regional community bank with \$10+ billion in assets operating in multiple states and markets with approximately 200 vendors

**CTG Role** Implement RPM solution for key supplier group

**Timeframe** Implemented September 2010

**Project Scope** Created a central supplier repository and used RPM's common vendor interface for suppliers to access and update information and respond to system-derived data and customer-specific questions on security, compliance, and other risk-related issues. Software configured to automatically alert the client based on specific events or changes in risk thresholds.

**Project Highlights** CTG's RPM replaced a labor-intensive manual process with an automated solution that continuously monitors suppliers and supports risk management report building. The client has also expanded the use of RPM to help evaluate potential suppliers versus prior manual research.

## Vendor Risk Management

In 2010, CTG launched our Risk Profile Manager (RPM), a business intelligence Software as a Service (SaaS) tool that enables more effective and efficient vendor risk assessment and management. CTG's RPM combines vendor-supplied information with external business data to create multi-factor vendor profiles and customized questionnaires that assess risk across key categories to generate a composite risk score. The automation of vendor risk management offers clients the benefits of replacing a largely manual process that uses several disparate data information sources with a single cohesive system that better evaluates, prioritizes, and continuously monitors supplier risk, supporting multiple different aspects of enterprise vendor management. Financial institutions are a prime market for this solution based on regulatory requirements for formalized vendor risk management programs.

## Knowledge Informatics for Drug Development

CTG's knowledge informatics solutions for the pharmaceutical industry use advanced semantic web and ontology-based classification technologies to make the drug development process more efficient and productive. These solutions help our clients working on drug development derive new insights into their existing organizational knowledge, so that their research is more efficient, development productivity is enhanced, and data and findings are re-used and re-purposed across their entire global enterprise. Pharmaceutical companies benefit from their own knowledge base, as well as public domain knowledge attained through the development experience of competitors. The value delivered by our solutions is product quality with fewer defects, improvements in new compound identification, and early dismissal of potential new compounds, which saves significant development costs.

## Group Underwriting Intelligence

CTG's GRIP (Group Risk Improvement Predictor) is a proprietary actuarial underwriting solution targeted to the healthcare payer market that supports more accurate and equitable premium pricing. In developing the GRIP software, CTG identified a direct correlation between a company's financial condition and its claims experience. Based on that relationship, GRIP uses financial information about an employer group, along with relevant macroeconomic data, to calculate a supplemental risk factor for that group to be used in conjunction with an insurer's base risk adjustment factor. GRIP enables health insurers to factor the financial risk of individual groups into rate quotes and also gives payers the ability to adjust their pricing model to calculate revenue levels consistent with target medical loss ratios. It also focuses sales and marketing activities by helping insurers identify employer groups with lower financial risk.

# IT Services and Solutions

CTG's technology services business model focuses on providing vendor managed services to a select group of high volume clients, primarily major technology service providers and large corporate users of external IT resources. CTG offers niche IT solutions based on client needs and specialized expertise in select geographic markets and industries.



## Vendor Managed Services

CTG provides a total customized staffing solution for our managed services clients including recruiting, hiring, deployment, administration, and ongoing management of technical resources. Based on client requirements, CTG provides IT staffing resources for a broad range of functions including project/program management, application maintenance and enhancement, system implementation and integration, testing/quality assurance, design, engineering, infrastructure, technical writing, infrastructure support, help desk, and web development and maintenance. CTG's ability to deliver high volumes of external IT resources at a low cost on a national level further solidifies our strong relationships with several of the largest and fastest growing users of external IT resources.

## Accelerated Software Testing

CTG's *Framework for Automated Software Testing Based On eXperience* (FASTBoX™) is a unique, cost-effective solution for accelerated regression testing or testing in agile environments. FASTBoX is a total testing solution developed based upon CTG's experience as a market leader in testing in Belgium and Luxembourg (BeLux). It combines different "out of the box" technological layers, standard code building blocks, different utilities, and a set of best practices with a proven implementation approach that significantly reduces the time needed to adopt mature test automation. This solution has been successfully implemented in the industry, government, finance, telecom, and healthcare sectors in the BeLux region.

## VENDOR MANAGED SERVICES PROJECT PROFILE



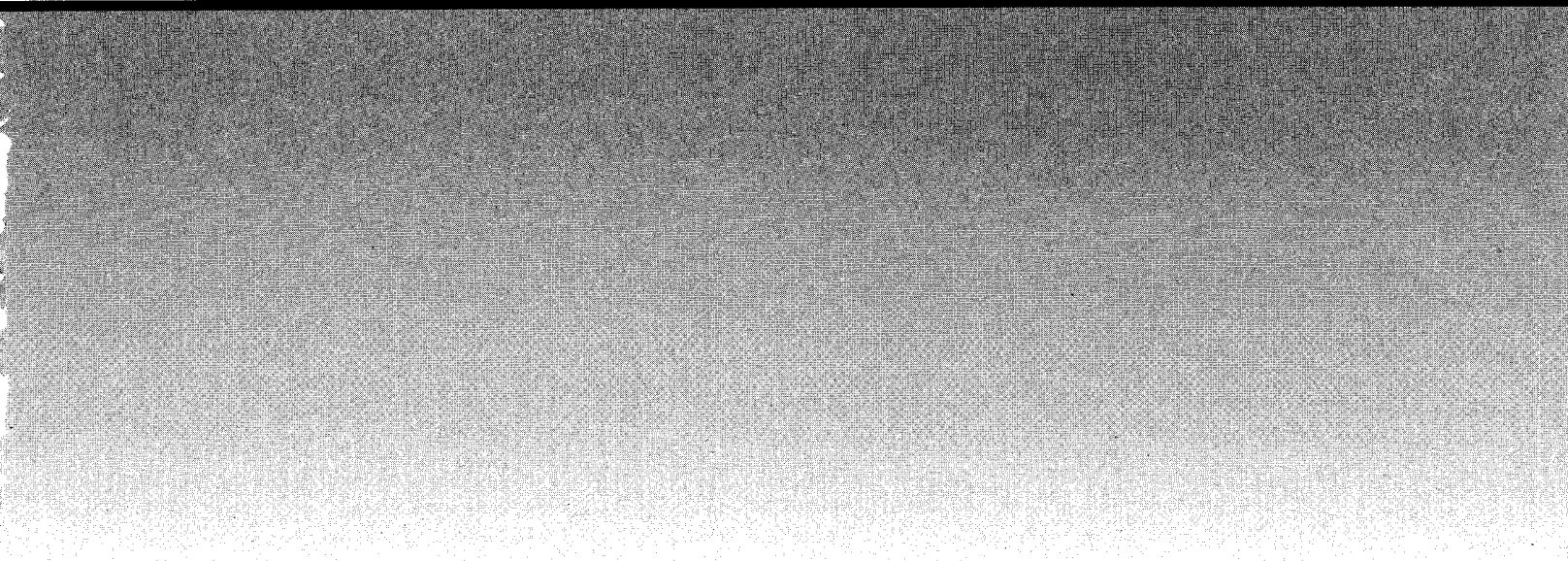
**Client** A major global manufacturer of specialty products

**CTG Role** CTG implemented a vendor management program to support the client's need for a simplified, faster IT talent procurement process that would reduce costs and vendors while maintaining continuity of current contract resources.

**Timeframe** Ongoing multi-year relationship

**Project Approach** CTG used its Transition Methodology and Vendor Management approach to provide an onsite solution. A dedicated local account team supports all aspects of sourcing and managing external technical resources. CTG also developed a customized education program to onboard resources.

**Project Highlights** Expanded client relationship from preferred supplier to vendor manager, the highest level of managed staffing services. In the last two years, managed technical resources increased by one-third to over 300 people.



**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549  
**FORM 10-K**

(Mark One)

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended December 31, 2010

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the Transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File No. 1-9410

**COMPUTER TASK GROUP, INCORPORATED**

(Exact name of Registrant as specified in its charter)

New York

(State of incorporation)

800 Delaware Avenue, Buffalo, New York

(Address of principal executive offices)

(716) 882-8000

16-0912632

(I.R.S. Employer Identification No.)

14209

(Zip Code)

Registrant's telephone number, including area code:

**Securities registered pursuant to Section 12(b) of the Act:**

<u>Title of each class</u>	<u>Name of each exchange on which registered</u>
Common Stock, \$.01 par value	The NASDAQ Stock Market LLC
Rights to Purchase Series A	
Participating Preferred Stock	The NASDAQ Stock Market LLC

**Securities registered pursuant to Section 12(g) of the Act: None**

Indicate by check mark if the Registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. YES  NO

Indicate by check mark if the Registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. YES  NO

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES  NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES  NO

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of Registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):  
Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Act). YES  NO

The aggregate market value of the Registrant's voting and non-voting common equity held by non-affiliates, computed by reference to the price at which the common equity was last sold on the last business day of the Registrant's most recently completed second quarter was \$85.8 million. Solely for the purposes of this calculation, all persons who are or may be executive officers or directors of the Registrant have been deemed to be affiliates.

The total number of shares of Common Stock of the Registrant outstanding at February 11, 2011 was 18,086,230.

**DOCUMENTS INCORPORATED BY REFERENCE**

Certain sections of the Company's definitive proxy statement to be filed with the Securities and Exchange Commission (SEC) within 120 days of the end of the Company's fiscal year ended December 31, 2010, are incorporated by reference into Part III hereof. Except for those portions specifically incorporated by reference herein, such document shall not be deemed to be filed with the SEC as part of this annual report on Form 10-K.

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As used in this annual report on Form 10-K, references to "CTG," "the Company" or "the Registrant" refer to Computer Task Group, Incorporated and its subsidiaries, unless the context suggests otherwise.

## PART I

### Forward-Looking Statements

This annual report on Form 10-K contains forward-looking statements by the management of Computer Task Group, Incorporated ("CTG," "the Company" or "the Registrant") that are subject to a number of risks and uncertainties. These forward-looking statements are based on information as of the date of this report. The Company assumes no obligation to update these statements based on information from and after the date of this report. Generally, forward-looking statements include words or phrases such as "anticipates," "believes," "estimates," "expects," "intends," "plans," "projects," "could," "may," "might," "should," "will" and words and phrases of similar impact. The forward-looking statements include, but are not limited to, statements regarding future operations, industry trends or conditions and the business environment, and statements regarding future levels of, or trends in, revenue, operating expenses, capital expenditures, and financing. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Numerous factors could cause actual results to differ materially from those in the forward-looking statements, including the following: (i) industry and economic conditions, including fluctuations in demand for information technology (IT) services, (ii) the availability to CTG of qualified professional staff, (iii) domestic and foreign industry competition for customers and talent, (iv) rate and wage inflation or deflation, (v) risks associated with operating in foreign jurisdictions, (vi) the impact of current and future laws and government regulation, as well as repeal or modification of such, affecting the IT solutions and staffing industry, taxes and the Company's operations in particular, (vii) renegotiations, nullification, or breaches of contracts with customers, vendors, subcontractors or other parties, (viii) consolidation among the Company's competitors or customers, (ix) the partial or complete loss of the revenue the Company generates from International Business Machines Corporation (IBM), (x) the need to supplement or change our IT services in response to new offerings in the industry, and (xi) the risks described in Item 1A of this annual report on Form 10-K and from time to time in the Company's reports filed with the Securities and Exchange Commission (SEC).

### Item 1. *Business*

#### **Overview**

Computer Task Group, Incorporated ("CTG," "the Company" or "the Registrant") was incorporated in Buffalo, New York on March 11, 1966, and its corporate headquarters are located at 800 Delaware Avenue, Buffalo, New York 14209 (716-882-8000). CTG is an information technology (IT) solutions and staffing company with operations in North America and Europe. CTG employs approximately 3,400 people worldwide. During 2010, the Company had six operating subsidiaries: Computer Task Group of Canada, Inc., providing services in Canada; and Computer Task Group Belgium N.V., CTG ITS S.A., Computer Task Group IT Solutions, S.A., Computer Task Group Luxembourg PSF, and Computer Task Group (U.K.) Ltd., each primarily providing services in Europe. Services provided in North America are performed by CTG.

#### **Services**

The Company operates in one industry segment, providing IT services to its clients. These services include IT Solutions and IT Staffing. CTG provides these primary services to all of the markets that it serves. The services provided typically encompass the IT business solution life cycle, including

phases for planning, developing, implementing, managing, and ultimately maintaining the IT solution. A typical customer is an organization with large, complex information and data processing requirements. The Company's IT Solutions and IT Staffing services are as follows:

- **IT Solutions:** CTG's services in this area include helping clients assess their business needs and identifying the right IT solutions to meet these needs, the delivery of services that include the selection and implementation of packaged software and the design, development, testing, and integration of new systems, and the development and implementation of customized software and solutions designed to fit the needs of a specific client or vertical market.

Generally, IT Solutions services include taking responsibility for the deliverables on a project and may include high-end consulting services. In 2010, CTG continued to invest in new IT Solutions development, primarily targeted to the healthcare market, and which support cost reductions and productivity improvements. In 2010, several healthcare solutions under development moved from the pilot stage of testing using live data into the sales process as completed tools. At December 31, 2010, the Company continues to modify and further develop certain of its other solutions. These solutions include medical care and disease management, group underwriting risk assessment, and medical fraud, waste, and abuse detection and reduction. The Company is developing proprietary software to support these offerings which expands the potential market for sale and support of these solutions. CTG expects to begin commercial marketing of its currently uncompleted solutions in 2011. These solutions support both the healthcare provider and payer markets.

Additionally, the Company continued providing services to assist in the start-up and development of Health Information Exchanges (HIEs). HIEs are consortiums of providers, payers, and government agencies at the local level that are charged with implementing secure communitywide electronic medical records. CTG also has significant experience in implementing electronic medical records (EMR) systems in integrated delivery networks and other provider organizations. CTG's experience in supporting EMR systems and the formation of HIEs favorably positions the Company as demand for these services is expected to remain strong in future years.

Independent software testing is a common practice in Western Europe and represents a significant portion of the solutions business of CTG's European operations. This comprehensive testing offering supports IT environments across multiple industries.

Also included in IT Solutions is Application Management Outsourcing (AMO). CTG's services in this area typically include support of single or multiple applications and help desk functions. Depending on client needs, AMO engagements are performed at client sites or CTG sites. In 2010, the healthcare market accounted for most of CTG's AMO business with a significant portion of this business involving transitional outsourced support. In a transitional outsourcing engagement, the client hires CTG to manage an application for an extended time period, typically ranging from one to three years, while its internal IT staff focuses on implementation of a new application replacing the application being phased out.

- **IT Staffing:** CTG recruits, retains, and manages IT talent for its clients, which are primarily large technology service providers and companies with multiple locations and significant need for high-volume external IT resources. The Company also supports larger companies and organizations that need to augment their own IT staff on a flexible basis. Our clients may require the services of our IT talent on a temporary or long-term basis. Our IT professionals generally work with the client's internal IT staff at client sites. Our recruiting organization works with customers to define their staffing requirements and develop competitive pricing to meet those requirements.

The primary focus of the Company's staffing business is a managed services model that provides large clients with higher value support through cost-effective supply models

customized to client needs, resource management support, vendor management programs, and a highly automated recruiting process and system with global reach.

A trend affecting the staffing industry in recent years is that large users of external technology support are reducing their number of approved suppliers to fewer firms with a preference for those firms able to fulfill high volume requirements at competitive rates and to locate resources with specialized skills on a national level. CTG's staffing business model fits this profile and it has consistently remained a preferred provider with large technology services providers and users that have reduced their lists of approved IT staffing suppliers.

IT solutions and staffing revenue as a percentage of total revenue for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
IT solutions .....	34%	33%	31%
IT staffing .....	66%	67%	69%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

In recent years, a major strategic focus of the Company has been to increase the amount of revenue from its IT solutions business, and the percentage of solutions revenue to total revenue, as operating margins generated by its solutions business are generally significantly higher than those of its staffing business. Overall, the Company's revenue increased \$55.8 million or 20.3% from 2009 to 2010 due to an overall strengthening of demand for both the Company's IT solutions and IT staffing services. The higher margin solutions business increased \$19.7 million or 21.5% from 2009 to 2010, while IT staffing services increased \$36.1 million or 19.6% in the same period. The Company's operating margin in 2010 was 4.2%, which was the highest level since 1999. The Company's operating margin in 2009 was 3.6%.

### **Vertical Markets**

The Company promotes a majority of its services through four vertical market focus areas: Technology Service Providers, Healthcare (which includes services provided to healthcare providers, health insurers (payers), and life sciences companies), Energy, and Financial Services. The remainder of CTG's revenue is derived from general markets.

CTG's revenue by vertical market for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Technology service providers .....	36%	30%	34%
Healthcare .....	27%	27%	28%
Energy .....	7%	9%	6%
Financial services .....	6%	8%	9%
General markets .....	24%	26%	23%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

The Company's growth efforts are primarily focused on the healthcare market based on its leading position in serving the provider market, its expertise and experience serving all segments of this market (providers, payers and life sciences companies), higher demand for solutions offerings and support from healthcare companies, and the greater relative strength of this sector compared with other sectors of the U.S. economy. The Company's healthcare revenue increased \$14.7 million or 19.8% from 2009



to 2010 due to an increase in demand for new healthcare related solutions projects, primarily those related to EMR projects. While revenue from the provider market was strong in 2010 due to the U.S. Federal government legislation that provides funding for EMRs and a general improvement in the credit markets, revenue from the payer market was consistent from 2009 to 2010, while revenue from the life sciences market decreased year-over-year as payers and life sciences companies in the U.S. continue to limit spending on discretionary IT projects due to the challenging economic environment. Accordingly, although revenue from the Company's targeted EMR market was strong in 2010, the other components of the Company's healthcare business did not have similar growth in 2010, which caused the overall percentage of revenue for the healthcare vertical market to decrease from 28% in 2008 to 27% in 2009, and remain consistent at 27% in 2010.

The Company experienced significant growth in the technology service providers vertical market during 2010 due to a strong demand for the Company's services. The Company's customers cut back significantly in 2009 due to the recession, and we believe the 2010 growth was much higher than normal due to customer's efforts to backfill for those positions cut in 2009. Going forward, we do not expect the 2010 growth rates in the technology service provider market to be sustainable, but that the growth should exceed the US Gross Domestic Product rate, and be similar to that of the Company's compound annual growth rate in revenue from 2004 to 2008 of approximately 8-10%.

Over the last three years, the contribution of the financial services market to CTG's total revenue declined primarily as of result of greater use of offshore support and lower overall demand in this sector due to the global economic recession. In recent years, most of CTG's revenue in the financial services market was generated by its European operations. In 2010, approximately 10% of CTG's revenue from the financial services market was generated in the United States.

At December 31, 2010, CTG provided IT services to approximately 400 clients in North America and Europe. In North America, the Company operates in the United States and Canada, with greater than 99% of 2010 North American revenue generated in the United States. In Europe, the Company operates in Belgium, Luxembourg, and the United Kingdom. Of total 2010 consolidated revenue of \$331.4 million, approximately 81.7% was generated in North America and 18.3% in Europe.

### ***Pricing and Backlog***

The Company recognizes revenue when persuasive evidence of an arrangement exists, when the services have been rendered, when the price is determinable, and when collectibility of the amounts due is reasonably assured. For time-and-material contracts, revenue is recognized as hours are incurred and costs are expended. For contracts with periodic billing schedules, primarily monthly, revenue is recognized as services are rendered to the customer. Revenue for fixed-price contracts is recognized as per the proportional method of accounting using an input-based approach whereby salary and indirect labor costs incurred are measured and compared with the total estimate of costs at completion for a project. Revenue is recognized based upon the percentage-of-completion calculation of total incurred costs to total estimated costs. The Company infrequently works on fixed-price projects that include significant amounts of material or other non-labor related costs which could distort the percent complete within a percentage-of-completion calculation. The Company's estimate of the total labor costs it expects to incur over the term of the contract is based on the nature of the project and its past experience on similar projects, and includes management judgments and estimates which affect the amount of revenue recognized on fixed-price contracts in any accounting period.

The Company's revenue from contracts accounted for under time-and-material, progress billing, and percentage-of-completion methods for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Time-and-material .....	91%	91%	90%
Progress billing .....	6%	7%	7%
Percentage-of-completion .....	3%	2%	3%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

As of December 31, 2010 and 2009, the backlog for fixed-price and all managed-support contracts was approximately \$22.8 million and \$19.9 million, respectively. Approximately 86.4% or \$19.7 million of the December 31, 2010 backlog is expected to be earned in 2011. Of the \$19.9 million of backlog at December 31, 2009, approximately 85.4%, or \$17.0 million was earned in 2010. Revenue is subject to seasonal variations, with a minor slowdown in months of high vacation and legal holidays (July, August, and December). Backlog does not tend to be seasonal; however, it does fluctuate based upon the timing of entry into long-term contracts.

**Competition**

The IT services market is highly competitive. The market is also highly fragmented with many providers with no single competitor maintaining clear market leadership. Competition varies by location, the type of service provided, and the customer to whom services are provided. The Company's competition comes from four major channels: large national or international vendors, including major accounting and consulting firms; hardware vendors and suppliers of packaged software systems; small local firms or individuals specializing in specific programming services or applications; and a customer's internal data processing staff. CTG competes against all four of these channels for its share of the market. The Company believes that to compete successfully it is necessary to have a local geographic presence, offer appropriate IT solutions, provide skilled professional resources, and price its services competitively.

CTG has implemented a Global Management System, with the goal to achieve continuous, measured improvements in services and deliverables. As part of this program, CTG has developed specific methodologies for providing high value services that result in unique solutions and specified deliverables for its clients. The Company believes these methodologies will enhance its ability to compete. CTG initially achieved worldwide ISO 9001:1994 certification in June 2000. CTG received its worldwide ISO 9001:2000 certification in January 2003. The Company believes it is the only IT services company of its size to achieve worldwide certification.

**Intellectual Property**

The Company has registered its symbol and logo with the U.S. Patent and Trademark Office and has taken steps to preserve its rights in other countries where it operates. CTG has entered into agreements with various software and hardware vendors from time to time in the normal course of business, and has capitalized certain costs under software development projects.

**Employees**

CTG's business depends on the Company's ability to attract and retain qualified professional staff to provide services to its customers. The Company has a structured recruiting organization that works with its clients to meet their requirements by recruiting and providing high quality, motivated staff. The

Company employs approximately 3,400 employees worldwide, with approximately 2,900 in the United States and Canada and 500 in Europe. Of these employees, approximately 3,100 are IT professionals and 300 are individuals who work in sales, recruiting, delivery, administrative and support positions. The Company believes that its relationship with its employees is good. No employees are covered by a collective bargaining agreement or are represented by a labor union. CTG is an equal opportunity employer.

**Financial Information Relating to Foreign and Domestic Operations**

The following table sets forth certain financial information relating to the performance of the Company for the years ended December 31, 2010, 2009, and 2008. This information should be read in conjunction with the audited consolidated financial statements and notes thereto included in Item 8, "Financial Statements and Supplementary Data" included in this report.

	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
Revenue from External Customers:			
United States .....	\$269,071	\$211,265	\$272,242
Belgium <sup>(1)</sup> .....	41,317	42,326	53,773
Other European countries .....	19,396	20,418	24,437
Other country .....	1,623	1,551	2,761
Total revenue .....	<u>\$331,407</u>	<u>\$275,560</u>	<u>\$353,213</u>
Operating Income (Loss):			
United States .....	\$ 12,401	\$ 8,342	\$ 11,128
Europe .....	1,465	1,527	2,033
Other country .....	64	20	(79)
Total operating income .....	<u>\$ 13,930</u>	<u>\$ 9,889</u>	<u>\$ 13,082</u>
Total Assets:			
United States .....	\$104,914	\$ 89,015	\$ 87,142
Europe .....	24,901	25,007	27,901
Other country .....	458	700	797
Total assets .....	<u>\$130,273</u>	<u>\$114,722</u>	<u>\$115,840</u>

(1) Revenue for Belgium has been disclosed separately as they exceeded 10% of our consolidated revenue for the years presented.

## **Executive Officers of the Company**

As of December 31, 2010, the following individuals were executive officers of the Company:

<u>Name</u>	<u>Age</u>	<u>Office</u>	<u>Period During Which Served as Executive Officer</u>	<u>Other Positions and Offices with Registrant</u>
James R. Boldt .....	59	Chairman, President and Chief Executive Officer	June 21, 2001 for President, July 16, 2001 for Chief Executive Officer, May 2002 for Chairman, all to date	Director
		Executive Vice President	February 2001 to June 2001	
		Vice President, Strategic Staffing	December 2000 to September 2001	
		Acting Chief Executive Officer	June 2000 to November 2000	
		Vice President and Chief Financial Officer	February 12, 1996 to October 1, 2001	
Michael J. Colson .....	48	Senior Vice President	January 3, 2005 to date	None
Arthur W. Crumlish .....	56	Senior Vice President	September 24, 2001 to date	None
Filip J.L. Gyde .....	50	Senior Vice President	October 1, 2000 to date	None
Brendan M. Harrington ...	44	Senior Vice President, Chief Financial Officer	September 13, 2006 to date	None
		Interim Chief Financial Officer	October 17, 2005 to September 12, 2006	None
Peter P. Radetich .....	56	Senior Vice President, General Counsel	April 28, 1999 to date	Secretary

Mr. Boldt was appointed President and joined CTG's Board of Directors on June 21, 2001, and was appointed Chief Executive Officer on July 16, 2001. Mr. Boldt became the Company's Chairman in May 2002. Mr. Boldt joined the Company as a Vice President and its Chief Financial Officer and Treasurer in February 1996.

Mr. Colson joined the Company as Senior Vice President of Solutions Development in January 2005. Prior to that, Mr. Colson was Chief Executive Officer of Manning and Napier Information Services, a software and venture capital firm from September 1998 until the time he joined CTG.

Mr. Crumlish was promoted to Senior Vice President in September 2001, and is currently responsible for the Company's Strategic Staffing Services organization. Prior to that, Mr. Crumlish was Controller of the Company's Strategic Staffing Services organization. Mr. Crumlish joined the Company in 1990.

Mr. Gyde was promoted to Senior Vice President in October 2000, at which time he assumed responsibility for all of the Company's European operations. Prior to that, Mr. Gyde was Managing Director of the Company's Belgium operation. Mr. Gyde has been with the Company since May 1987.

Mr. Harrington was promoted to Senior Vice President and Chief Financial Officer on September 13, 2006. Previously he was Interim Chief Financial Officer and Treasurer from October 17,

2005 to September 12, 2006. Mr. Harrington joined the Company in February 1994 and served in a number of managerial financial positions in the Company's corporate and European operations, including as the Director of Accounting since 2003, before being appointed Corporate Controller in May 2005.

Mr. Radetich joined the Company in June 1988 as Associate General Counsel, and was promoted to General Counsel and Secretary in April 1999.

***Available Company Information***

The Company's annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and all amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934 (Exchange Act), and reports pertaining to the Company filed under Section 16 of the Exchange Act are available without charge on the Company's website at [www.ctg.com](http://www.ctg.com) as soon as reasonably practicable after the Company electronically files the information with, or furnishes it to, the SEC. The Company's code of ethics, committee charters and governance policies are also available without charge on the Company's website at [www.ctg.com/investors/corporategov.htm](http://www.ctg.com/investors/corporategov.htm).

## **Item 1A. Risk Factors**

We operate in a dynamic and rapidly changing environment that involves numerous risks and uncertainties. The following section describes some, but not all, of the risks and uncertainties that could have a material adverse effect on our business, financial condition, results of operations and the market price of our common stock, and could cause our actual results to differ materially from those expressed or implied in our forward-looking statements.

### ***Decreases in demand for information technology (IT) solutions and staffing services in the future would cause an adverse effect on our revenue and operating results.***

The Company's revenue and operating results are significantly affected by changes in demand for its services. During 2008 and 2009, the U.S. economy, where the Company performed approximately 80% of its total business based upon revenue, significantly deteriorated primarily due to subprime mortgage issues, financial market conditions, and other economic concerns. In 2009, these economic pressures also extended to the European markets where the Company operates. These negative pressures on the economy have led to a worldwide contraction of the credit markets, more severe recessionary conditions, and a decline in demand for the Company's services which negatively affected the Company's revenue and operating results in 2009 as compared with 2008. Economic pressures also led to customers' reducing their spending on IT projects and external professional services. Economic conditions in 2010 stabilized in the U.S., but continued to be challenging in Europe. Declines in spending for IT services in 2011 or future years may additionally adversely affect our operating results in the future as they have in the past.

### ***Our business depends on a large number of highly qualified professionals and our ability to recruit and retain these professionals.***

We actively compete with many other IT service providers for qualified professional staff. The availability or lack thereof of qualified professional staff may affect our ability to provide services and meet the needs of our customers in the future. An inability to fulfill customer requirements at agreed upon rates due to a lack of available qualified staff may adversely impact our revenue and operating results in the future.

### ***Increased competition and the bargaining power of our large customers may cause our billing rates to decline, which would have an adverse effect on our revenue and, if we are unable to control our personnel costs accordingly, on our margins and operating results.***

We have experienced several reductions in the rates at which we bill some of our larger customers for services during previous highly competitive market conditions. Additionally, we actively compete against many other companies for business with new and existing clients. Bill rate reductions or competitive pressures, if we are unable to make commensurate reductions in our personnel costs, may lead to a decline in revenue or the rates we bill our customers for services, which may adversely affect our margins and operating results in the future.

### ***The currency exchange, legislative, tax, regulatory and economic risks associated with international operations could have an adverse effect on our operating results if we are unable to mitigate or hedge these risks.***

We have operations in the United States and Canada in North America, and in Belgium, Luxembourg, and the United Kingdom in Europe. Although our foreign operations conduct their business in their local currencies, these operations are subject to currency fluctuations. Each of our operations is subject to its own legislation, employment and tax law changes, and economic climates. These factors relating to our foreign operations are different than those of the United States. Although

we actively manage these foreign operations with local management teams, our overall operating results may be negatively affected by economic conditions, changes in foreign currency exchange rates or tax, regulatory or other economic changes beyond our control.

***We derive a significant portion of our revenue from a single customer and a significant reduction in the amount of IT services requested by this customer would have an adverse effect on our revenue and operating results.***

IBM is CTG's largest customer. CTG provides services to various IBM divisions in many locations. In 2010, 2009, and 2008, IBM accounted for \$102.3 million or 30.9%, \$71.2 million or 25.8%, and \$108.3 million or 30.6% of the Company's consolidated revenue, respectively. No other customer accounted for more than 10% of the Company's revenue in 2010, 2009 or 2008. The Company's accounts receivable from IBM at December 31, 2010 and 2009 amounted to \$13.1 million and \$9.7 million, respectively. If IBM were to significantly reduce the amount of IT services we provide to them, our revenue and operating results would be adversely affected.

***The IT services industry is highly competitive and fragmented, which means that our customers have a number of choices for providers of IT services and we may not be able to compete effectively.***

The market for our services is highly competitive. The market is fragmented, and no company holds a dominant position. Consequently, our competition for client requirements and experienced personnel varies significantly by geographic area and by the type of service provided. Some of our competitors are larger and have greater technical, financial, and marketing resources and greater name recognition than we have in the markets we collectively serve. In addition, clients may elect to increase their internal IT systems resources to satisfy their custom software development and integration needs. Finally, our industry is being impacted by the growing use of lower-cost offshore delivery capabilities (primarily India and other parts of Asia). There can be no assurance that we will be able to continue to compete successfully with existing or future competitors or that future competition will not have a material adverse effect on our results of operations and financial condition.

***Changes in government regulations and laws affecting the IT services industry, including accounting principles and interpretations and the taxation of domestic and foreign operations, could adversely affect our results of operations.***

Changing laws, regulations and standards relating to corporate governance and public disclosure, including the Sarbanes-Oxley Act of 2002, the Dodd-Frank Wall Street Reform and Consumer Protection Act, and new SEC regulations, are creating uncertainty for companies such as ours. These new or updated laws, regulations and standards are subject to varying interpretations which, in many instances, is due to their lack of specificity. As a result, the application of these new standards and regulations in practice may evolve over time as new guidance is provided by regulatory and governing bodies. This could result in continuing uncertainty regarding compliance matters and higher costs necessitated by ongoing revisions to disclosure and governance practices. We are committed to maintaining high standards of corporate governance and public disclosure. As a result, our efforts to comply with evolving laws, tax regulations and other standards have resulted in, and are likely to continue to result in, increased general and administrative expenses and a diversion of management time and attention from revenue-generating activities to compliance activities. In particular, our efforts to comply with Section 404 of the Sarbanes-Oxley Act of 2002 and the related regulations regarding our required assessment of our internal controls over financial reporting and our independent auditors' audit of internal control have required the commitment of significant internal, financial and managerial resources.

The Financial Accounting Standards Board (FASB), the SEC, and the Public Company Accounting Oversight Board (PCAOB) or other accounting rulemaking authorities may issue new accounting rules or standards that are different than those that we presently apply to our financial results. Such new accounting rules or standards could require significant changes from the way we currently report our financial condition, results of operations or cash flows.

U.S. generally accepted accounting principles have been the subject of frequent changes in interpretations. As a result of the enactment of the Sarbanes-Oxley Act of 2002 and the review of accounting policies by the SEC as well as by national and international accounting standards bodies, the frequency of future accounting policy changes may accelerate. Such future changes in financial accounting standards may have a significant effect on our reported results of operations, including results of transactions entered into before the effective date of the changes.

The Company does not currently offer healthcare coverage to its hourly employees, which includes approximately half of its total employees. Under recently issued legislation, the Company will be required to offer healthcare coverage to those employees, or pay penalties. The Company may not be able to pass these costs to its customers, which could significantly negatively impact the Company's operating results when the legislation goes into effect in 2014.

We are subject to income and other taxes in the United States (federal and state) and numerous foreign jurisdictions. Our provisions for income and other taxes and our tax liabilities in the future could be adversely affected by numerous factors including, but not limited to, income before taxes being lower than anticipated in countries with lower statutory tax rates and higher than anticipated in countries with higher statutory tax rates, changes in the valuation of deferred tax assets and liabilities, and changes in various federal, state and international tax laws, regulations, accounting principles or interpretations thereof, which could adversely impact our financial condition, results of operations and cash flows in future periods.

***Our customer contracts generally have a short term or are terminable on short notice and a significant number of failures to renew contracts, early terminations or renegotiations of our existing customer contracts could adversely affect our results of operations.***

Our clients typically retain us on a non-exclusive, engagement-by-engagement basis, rather than under exclusive long-term contracts. We performed approximately 91% of our services on a time-and-materials basis during 2010. As such, our customers generally have the right to terminate a contract with us upon written notice without the payment of any financial penalty. Client projects may involve multiple engagements or stages, and there is a risk that a client may choose not to retain us for additional stages of a project or that a client will cancel or delay additional planned engagements. These terminations, cancellations or delays could result from factors that are beyond our control and are unrelated to our work product or the progress of the project, but could be related to business or financial conditions of the client, changes in client strategies or the economy in general. When contracts are terminated, we lose the anticipated future revenue and we may not be able to eliminate the associated costs in a timely manner. Consequently, our operating results in subsequent periods may be lower than expected. Our clients can cancel or reduce the scope of their engagements with us on short notice. If they do so, we may be unable to reassign our professionals to new engagements without delay. The cancellation or reduction in scope of an engagement could, therefore, reduce the utilization rate of our professionals, which would have a negative impact on our business, financial condition, and results of operations. As a result of these and other factors, our past financial performance should not be relied on as a guarantee of similar or better future performance. Due to these factors, we believe that our results of operations may fluctuate from period to period in the future.



***The introduction of new IT products or services may render our existing IT Solutions or IT Staffing offerings to be obsolete, which, if we are unable to keep pace with these corresponding changes, could have an adverse effect on our business.***

Our success depends, in part, on our ability to implement and deliver IT Solutions or IT Staffing services that anticipate and keep pace with rapid and continuing changes in technology, industry standards and client preferences. We may not be successful in anticipating or responding to these developments on a timely basis, and our offerings may not be successful in the marketplace. Also, services, solutions and technologies developed by our competitors may make our solutions or staffing offerings uncompetitive or obsolete. Any one of these circumstances could have a material adverse effect on our ability to obtain and successfully complete client engagements.

***Existing and potential customers may outsource or consider outsourcing their IT requirements to foreign countries in which we may not currently have operations, which could have an adverse effect on our ability to obtain new customers or retain existing customers.***

In the past few years, more companies started using or are considering using low cost offshore outsourcing centers to perform technology-related work and complete projects. Currently, we have partnered with clients to perform services in Russia to mitigate and reduce this risk to our Company. However, the risk of additional increases in the future in the outsourcing of IT solutions overseas to countries where we do not have operations could have a material, negative impact on our future operations.

***A significant portion of our total assets consists of goodwill, which is subject to a periodic impairment analysis and a significant impairment determination in any future period could have an adverse effect on our results of operations even without a significant loss of revenue or increase in cash expenses attributable to such period.***

We have goodwill totaling approximately \$35.7 million at December 31, 2010 resulting from our acquisition of Elumen Solutions, Inc. (Elumen) in early 1999. Elumen provided IT services to healthcare and related companies, and was merged with the Company's existing staff which also served the healthcare industry. At least annually, we evaluate this goodwill for impairment based on the fair value of the business operations to which this goodwill relates. This estimated fair value could change if there is a significant decrease in the enterprise value of CTG, if we are unable to achieve operating results at the levels that have been forecasted, the market valuation of such companies decreases based on transactions involving similar companies which could occur given the recent economic downturn in the countries in which the Company operates, or there is a permanent, negative change in the market demand for the services offered by this business unit. These changes could result in an impairment of the existing goodwill balance that could require a material non-cash charge which would have an adverse impact on our results of operations.

***Changing economic conditions and the affect of such changes on accounting estimates could have a material impact on our results of operations.***

The Company has also made a number of estimates and assumptions relating to the reporting of its assets and liabilities and the disclosure of contingent assets and liabilities to prepare its consolidated financial statements pursuant to the rules and regulations of the SEC and other accounting rulemaking authorities. Such estimates primarily relate to the valuation of goodwill, the valuation of stock options for recording equity-based compensation expense, allowances for doubtful accounts receivable, investment valuation, legal matters, other contingencies and estimates of progress toward completion and direct profit or loss on contracts, as applicable. As future events and their effects can not be determined with precision, actual results could differ from these estimates. Changes in the economic climates in which the Company operates may affect these estimates and will be reflected in the Company's financial statements in the event they occur. Such changes could result in a material impact on the Company's results of operations.

**Item 1B. Unresolved Staff Comments**

None.

**Item 2. Properties**

The Company owns and occupies its headquarters building at 800 Delaware Avenue, and an office building at 700 Delaware Avenue, both located in Buffalo, New York, operated by CTG of Buffalo, a subsidiary of the Company which is part of the Company's North American operations. The corporate headquarters consists of approximately 40,000 square feet and is occupied by corporate administrative operations. The office building consists of approximately 39,000 square feet and is also occupied by corporate administrative operations. At December 31, 2010, these properties were not mortgaged as part of the Company's existing revolving credit agreement.

The remainder of the Company's locations are leased facilities. Most of these facilities serve as sales and support offices and their size varies, generally in the range from 250 to 10,150 square feet, with the number of people employed at each office. The Company's lease terms generally vary from periods of less than a year to five years and typically have flexible renewal options. The Company believes that its presently owned and leased facilities are adequate to support its current and anticipated future needs.

**Item 3. Legal Proceedings**

The Company and its subsidiaries are involved from time to time in various legal proceedings arising in the ordinary course of business. Although the outcome of lawsuits or other proceedings involving the Company and its subsidiaries cannot be predicted with certainty and the amount of any liability that could arise with respect to such lawsuits or other proceedings cannot be predicted accurately, management does not expect these matters, if any, to have a material adverse effect on the financial position, results of operations, or cash flows of the Company.

**Item 4. (Removed and Reserved)**

## PART II

### Item 5. *Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities*

#### Stock Market Information

The Company's common stock is traded on The NASDAQ Stock Market LLC under the symbol CTGX. The following table sets forth the high and low sales prices for the Company's common stock for each quarter of the previous two years.

Stock Price	High	Low
<b>Year ended December 31, 2010</b>		
Fourth Quarter .....	\$11.90	\$ 7.72
Third Quarter .....	\$ 8.64	\$ 6.23
Second Quarter .....	\$ 9.58	\$ 6.26
First Quarter .....	\$ 8.25	\$ 6.86
<b>Year ended December 31, 2009</b>		
Fourth Quarter .....	\$ 8.43	\$ 6.00
Third Quarter .....	\$ 8.50	\$ 5.72
Second Quarter .....	\$ 6.88	\$ 3.40
First Quarter .....	\$ 4.05	\$ 2.72

On February 18, 2011, there were 1,816 record holders of the Company's common shares. The Company has not paid a dividend since 2000. The Company is required to meet certain financial covenants under its current revolving credit agreement in order to pay dividends. The Company was in compliance with these financial covenants at each of December 31, 2008, 2009 and 2010. The determination of the timing, amount and payment of dividends in the future on the Company's common stock is at the discretion of the Board of Directors and will depend upon, among other things, the Company's profitability, liquidity, financial condition, capital requirements and compliance with the aforementioned financial covenants.

For information concerning common stock issued in connection with the Company's equity compensation plans, see Item 12, "Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters."

#### Issuer Purchases of Equity Securities

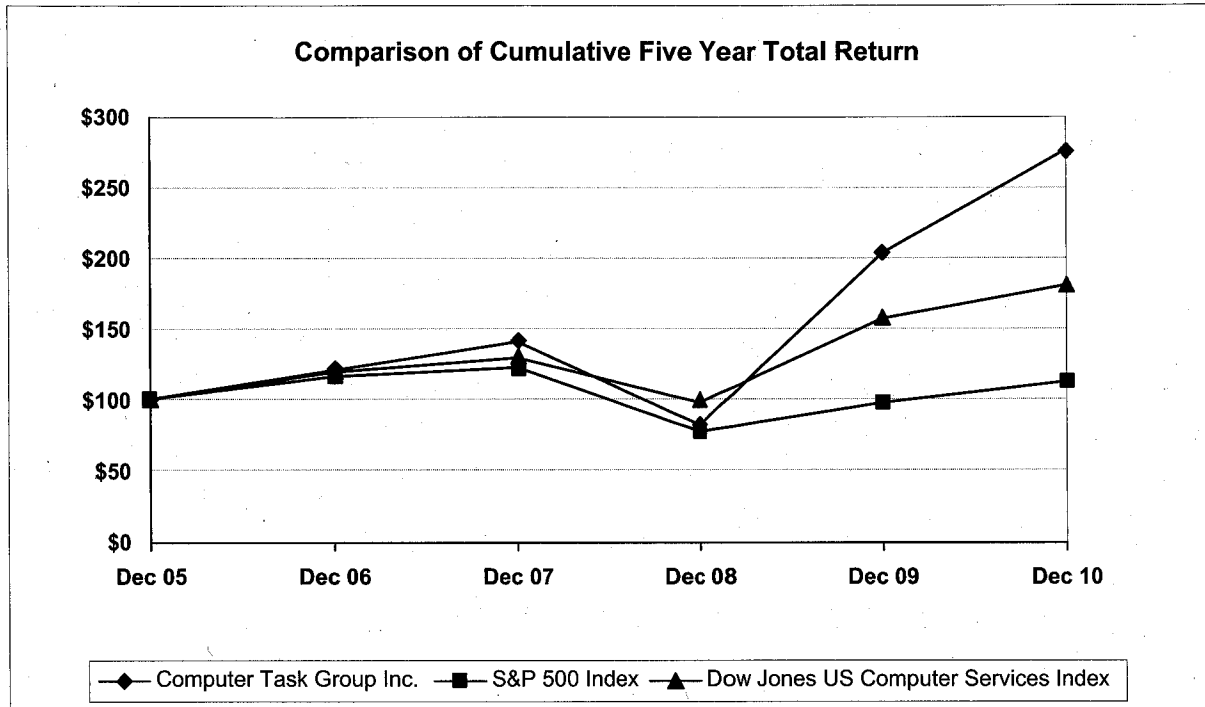
The Company has one share repurchase program. During February 2009, the Company's Board of Director's authorized 1.0 million additional shares for future stock repurchases under this program. The share repurchase program does not have an expiration date, nor was it terminated during the fourth quarter of 2010.

Purchases by the Company of its common stock during the fourth quarter ended December 31, 2010 are as follows:

Period	Total Number of Shares Purchased	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Maximum Number of Shares that may yet be Purchased Under the Plans or Programs
October 2 – October 31 .....	193	\$ 7.75	193	227,813
November 1 – November 30 .....	19,156	\$ 8.83	19,156	208,657
December 1 – December 31 .....	39,738	\$11.06	39,738	168,919
Total .....	<u>59,087</u>	<u>\$10.33</u>	<u>59,087</u>	

### Company Performance Graph

The following graph displays a five-year comparison of cumulative total shareholder returns for the Company's common stock, the S&P 500 Index, and the Dow Jones U.S. Computer Services Index, assuming a base index of \$100 at the end of 2005. The cumulative total return for each annual period within the five years presented is measured by dividing (1) the sum of (A) the cumulative amount of dividends for the period, assuming dividend reinvestment, and (B) the difference between the Company's share price at the end and the beginning of the period by (2) the share price at the beginning of the period. The calculations were made excluding trading commissions and taxes.



	Base Period	INDEXED RETURNS Years Ending				
	Dec 05	Dec 06	Dec 07	Dec 08	Dec 09	Dec 10
Computer Task Group, Inc. ....	\$100.00	\$120.25	\$140.00	\$81.52	\$202.78	\$275.44
S&P 500 Index .....	\$100.00	\$115.79	\$122.16	\$76.96	\$ 97.33	\$111.99
Dow Jones U.S. Computer Services Index ....	\$100.00	\$119.04	\$129.06	\$97.21	\$156.30	\$180.09

The information included under this section entitled "Company Performance Graph" is deemed not to be "soliciting material" or "filed" with the SEC, is not subject to the liabilities of Section 18 of the Exchange Act, and shall not be deemed incorporated by reference into any of the filings previously made or made in the future by the company under the Exchange Act or the Securities Act of 1933, except to the extent the Company specifically incorporates any such information into a document that is filed.

**Item 6. Selected Financial Data****Consolidated Summary—Five-Year Selected Financial Information**

The selected operating data and financial position information set forth below for each of the years in the five-year period ended December 31, 2010 has been derived from the Company's audited consolidated financial statements. This information should be read in conjunction with the audited consolidated financial statements and notes thereto included in Item 8, "Financial Statements and Supplementary Data" included in this report.

	<u>2010</u>	<u>2009</u>	<u>2008</u>	<u>2007</u>	<u>2006</u>
(amounts in millions, except per-share data)			(1)	(1)	
<b>Operating Data</b>					
Revenue .....	\$331.4	\$275.6	\$353.2	\$325.3	\$327.3
Operating income .....	\$ 13.9	\$ 9.9	\$ 13.1	\$ 6.5	\$ 6.9
Net income .....	\$ 8.4	\$ 5.9	\$ 7.8	\$ 4.2	\$ 3.5
Basic net income per share .....	\$ 0.57	\$ 0.40	\$ 0.51	\$ 0.26	\$ 0.21
Diluted net income per share .....	\$ 0.52	\$ 0.38	\$ 0.49	\$ 0.25	\$ 0.21
Cash dividend per share .....	\$ —	\$ —	\$ —	\$ —	\$ —
<b>Financial Position</b>					
Working capital .....	\$ 33.0	\$ 25.8	\$ 24.8	\$ 23.2	\$ 21.7
Total assets .....	\$130.3	\$114.7	\$115.8	\$112.5	\$111.7
Long-term debt .....	\$ —	\$ —	\$ —	\$ —	\$ —
Shareholders' equity .....	\$ 77.9	\$ 71.7	\$ 67.6	\$ 65.1	\$ 61.6

- (1) During 2007, the Company received two unsolicited merger proposals from RCM Technologies, Inc. After consideration of the proposals, the Company's Board of Directors unanimously determined that the proposals were inadequate and did not reflect the value inherent in CTG's business and the Company's potential growth opportunities. In 2008 and 2007, included in operating income, the Company recorded \$0.2 million and \$0.7 million, respectively, related to advisory fees incurred in conjunction with its consideration of the two unsolicited merger proposals.

## **Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operation**

### **Forward-Looking Statements**

This management's discussion and analysis of financial condition and results of operations contains forward-looking statements by management and Computer Task Group, Incorporated ("CTG," "the Company" or "the Registrant") that are subject to a number of risks and uncertainties. These forward-looking statements are based on information as of the date of this report. The Company assumes no obligation to update these statements based on information from and after the date of this report. Generally, forward-looking statements include words or phrases such as "anticipates," "believes," "estimates," "expects," "intends," "plans," "projects," "could," "may," "might," "should," "will" and words and phrases of similar impact. The forward-looking statements include, but are not limited to, statements regarding future operations, industry trends or conditions and the business environment, and statements regarding future levels of, or trends in, revenue, operating expenses, capital expenditures, and financing. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Numerous factors could cause actual results to differ materially from those in the forward-looking statements, including the following: (i) industry and economic conditions, including fluctuations in demand for information technology (IT) services, (ii) the availability to CTG of qualified professional staff, (iii) domestic and foreign industry competition for customers and talent, (iv) rate and wage inflation or deflation, (v) risks associated with operating in foreign jurisdictions, (vi) the impact of current and future laws and government regulation, as well as repeal or modification of such, affecting the IT solutions and staffing industry, taxes and the Company's operations in particular, (vii) renegotiations, nullification, or breaches of contracts with customers, vendors, subcontractors or other parties, (viii) consolidation among the Company's competitors or customers, (ix) the partial or complete loss of the revenue the Company generates from IBM, (x) the need to supplement or change our IT services in response to new service offerings in the industry, and (xi) the risks described in Item 1A of this annual report on Form 10-K and from time to time in the Company's reports filed with the Securities and Exchange Commission (SEC).

### **Industry Trends**

The market demand for the Company's services is heavily dependent on IT spending by major corporations, organizations and government entities in the markets and regions that we serve. The pace of technology advances and changes in business requirements and practices of our clients all have a significant impact on the demand for the services that we provide. Competition for new engagements and pricing pressure has been strong. Since August 2009, we have noticed an increase in demand for our services, primarily in the healthcare provider solution and general IT staffing businesses. Our headcount increased by more than 100 employees in each of the 2010 quarters, except the fourth quarter where the increase was approximately 70 employees. We added new electronic medical records (EMR) projects throughout 2010 ranging from two to three years in duration, and have a total of 13 significant EMR engagements in process as of December 31, 2010. We anticipate a continuation of the strong demand for our EMR healthcare solutions services in 2011.

We have two main services, which are providing IT solutions and IT staffing to our clients. With IT solutions, we generally take responsibility for the deliverables on a project and the services may include high-end consulting services. With IT staffing, we typically supply personnel to customers who then take their direction from the client's managers. IT solutions and IT staffing revenue as a percentage of total revenue for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
IT solutions .....	34%	33%	31%
IT staffing .....	66%	67%	69%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

The Company promotes a majority of its services through four vertical market focus areas: Technology Service Providers, Healthcare (which includes services provided to healthcare providers, health insurers, and life sciences companies), Energy, and Financial Services. The remainder of CTG's revenue is derived from general markets. CTG's revenue by vertical market for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Technology service providers .....	36%	30%	34%
Healthcare .....	27%	27%	28%
Energy .....	7%	9%	6%
Financial services .....	6%	8%	9%
General markets .....	24%	26%	23%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

The IT services industry is extremely competitive and characterized by continuous changes in customer requirements and improvements in technologies. Our competition varies significantly by geographic region, as well as by the type of service provided. Many of our competitors are larger than CTG, and have greater financial, technical, sales and marketing resources. In addition, the Company frequently competes with a client's own internal IT staff. Our industry is being impacted by the growing use of lower-cost offshore delivery capabilities (primarily India and other parts of Asia). There can be no assurance that we will be able to continue to compete successfully with existing or future competitors or that future competition will not have a material adverse effect on our results of operations and financial condition.

### Revenue Recognition

The Company recognizes revenue when persuasive evidence of an arrangement exists, when the services have been rendered, when the price is determinable, and when collectibility of the amounts due is reasonably assured. For time-and-material contracts, revenue is recognized as hours are incurred and costs are expended. For contracts with periodic billing schedules, primarily monthly, revenue is recognized as services are rendered to the customer. Revenue for fixed-price contracts is recognized as per the proportional method of accounting using an input-based approach whereby salary and indirect labor costs incurred are measured and compared with the total estimate of costs of such items at completion for a project. Revenue is recognized based upon the percentage-of-completion calculation of total incurred costs to total estimated costs. The Company infrequently works on fixed-price projects that include significant amounts of material or other non-labor related costs which could distort the percent completed within a percentage-of-completion calculation. The Company's estimate of the total labor costs it expects to incur over the term of the contract is based on the nature of the project and our past experience on similar projects, and includes management judgments and estimates which affect the amount of revenue recognized on fixed-price contracts in any accounting period.

During 2010, the Company entered into a series of contracts with a customer that provides for application customization and integration services, as well as post contract support (PCS) services, specifically utilizing one of several of the software tools the Company has internally developed. As the contracts are closely interrelated and dependent on each other, for accounting purposes the contracts are considered to be one arrangement. Additionally, as the project includes significant modification and customization services to transform the previously developed software tool into an expanded tool that will meet the customer's requirements, the percentage-of-completion method of contract accounting is being utilized for the project.

As of the end of 2010, the customization and integration services for this project are not complete. The Company does not anticipate incurring a loss upon completion of this project. Utilizing current accounting guidelines, total revenue and costs recognized in the 2010 were \$1.1 million, and the total contract value for this project is \$1.5 million. After completion of the application customization and integration services portion of the project, which the Company anticipates will be in the first quarter of 2011, the remaining unrecognized portion of the contract value will be recognized on a straight-line basis over the term of the PCS period of approximately 12 months.

The Company's revenue from contracts accounted for under time-and-material, progress billing, and percentage-of-completion methods for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Time-and-material .....	91%	91%	90%
Progress billing .....	6%	7%	7%
Percentage-of-completion .....	3%	2%	3%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

### Results of Operations

The table below sets forth percentage information calculated as a percentage of consolidated revenue as reported on the Company's consolidated statements of income as included in Item 8, "Financial Statements and Supplementary Data" in this report.

<b>Year ended December 31,</b> (percentage of revenue)	<u>2010</u>	<u>2009</u>	<u>2008</u>
Revenue .....	100.0%	100.0%	100.0%
Direct costs .....	78.5%	77.5%	77.7%
Selling, general, and administrative expenses .....	17.3%	18.9%	18.6%
Operating income .....	4.2%	3.6%	3.7%
Interest and other income (expense), net .....	(0.1)%	(0.1)%	0.1%
Income before income taxes .....	4.1%	3.5%	3.8%
Provision for income taxes .....	1.6%	1.4%	1.6%
Net income .....	<u>2.5%</u>	<u>2.1%</u>	<u>2.2%</u>

### 2010 as compared with 2009

In 2010, the Company recorded revenue of \$331.4 million, an increase of 20.3% as compared with revenue of \$275.6 million recorded in 2009. Revenue from the Company's North American operations totaled \$270.7 million in 2010, an increase of 27.2% when compared with revenue of \$212.8 million in 2009. Revenue from the Company's European operations totaled \$60.7 million in 2010, a decrease of 3.2% when compared with 2009 revenue of \$62.8 million. The European revenue represented 18.3%



and 22.8% of 2010 and 2009 consolidated revenue, respectively. The Company's revenue includes reimbursable expenses billed to customers. These expenses totaled \$9.1 million and \$6.1 million in 2010 and 2009, respectively.

In North America, the significant revenue increase in 2010 as compared with 2009 is due to strengthening demand for both the Company's IT solutions and IT staffing services. IT solutions revenue increased 21.5% and IT staffing revenue increased 19.6% in 2010 as compared with 2009. The IT solutions revenue increase totaled \$19.7 million and was driven by an increase in the Company's EMR work, but was partially offset by a reduction in demand from a large client in its energy vertical market. The Company expects demand for its EMR solutions services to remain very strong in 2011. The IT staffing revenue increase totaled \$36.1 million as the Company's customers filled staffing requirements that had remained open from 2008 and 2009 due to the economic recession in the United States. The Company expects double digit growth in IT staffing demand in 2011, however, at a pace that is lower than that realized in 2010.

The decrease in year-over-year revenue in the Company's European operations was primarily due to weakness in both our subsidiaries' IT staffing and IT solutions businesses due to a challenging European economy. Additionally, revenue decreased due to the weakness of the currencies of Belgium, Luxembourg, and the United Kingdom, the countries in which the Company's European subsidiaries operate. In Belgium and Luxembourg, the functional currency is the Euro, while in the United Kingdom the functional currency is the British Pound. In 2010 as compared with 2009, the average value of the Euro decreased 4.8%, while the average value of the British Pound decreased 1.3%. Had there been no change in these exchange rates from 2009 to 2010, total European revenue would have been approximately \$2.9 million higher, or \$63.6 million as compared with the \$60.7 million reported.

IBM is CTG's largest customer. CTG provides services to various IBM divisions in many locations. During the second quarter of 2008, the Company and IBM agreed to extend the current National Technical Services ("NTS Agreement") contract until July 1, 2011. The Company expects the NTS agreement to be renewed in 2011. As part of the NTS Agreement, the Company also provides its services as a predominant supplier to IBM's Integrated Technology Services unit and as the sole provider to the Systems and Technology Group business unit. These agreements accounted for approximately 96% of all of the services provided to IBM by the Company in 2010. In 2010, 2009, and 2008, IBM accounted for \$102.3 million or 30.9%, \$71.2 million or 25.8%, and \$108.3 million or 30.6% of the Company's consolidated revenue, respectively. We expect to continue to derive a significant portion of our revenue from IBM in future years. However, a significant decline or the loss of the revenue from IBM would have a significant negative effect on our operating results. The Company's accounts receivable from IBM at December 31, 2010 and 2009 amounted to \$13.1 million and \$9.7 million, respectively. No other customer accounted for more than 10% of the Company's revenue in 2010, 2009 or 2008.

Direct costs, defined as costs for billable staff including billable out-of-pocket expenses, were 78.5% of consolidated revenue in 2010 and 77.5% of consolidated revenue in 2009. The increase in direct costs as a percentage of revenue in 2010 compared with 2009 is due to an increase in the lowest margin staffing business. Additionally, due to the application of current software revenue recognition accounting guidelines, the Company recorded approximately \$1.1 million in revenue and costs with no profit during 2010 which modestly increased the percentage of direct costs to revenue.

Selling, general and administrative (SG&A) expenses were 17.3% of revenue in 2010 as compared with 18.9% of revenue in 2009. The SG&A decrease as a percentage of revenue in 2010 as compared with 2009 is primarily due to disciplined cost management and the economies of scale, especially pertaining to fixed costs, associated with revenue growth experienced in 2010 compared to the revenue in 2009.

Operating income was 4.2% of revenue in 2010 as compared with 3.6% of revenue in 2009. Operating income from North American operations was \$12.4 million and \$8.4 million in 2010 and 2009, respectively, while European operations generated operating income of \$1.5 million in both 2010 and 2009, respectively. Operating income in the Company's European operations was reduced by approximately \$0.1 million due to the change in foreign currency exchange rates year-over-year.

Interest and other expense, net was 0.1 % of revenue in both 2010 and 2009. The Company recorded a net exchange loss on intercompany balances totaling less than \$0.1 million and approximately \$0.2 million in 2010 and 2009, respectively, resulting from balances settled during the year.

The Company's effective tax rate (ETR) is calculated based upon the full years' operating results, and various tax related items. The Company's normal ETR ranges from 38% to 42%. The 2010 ETR was 39.2%, and the 2009 ETR was 38.7%.

Net income for 2010 was 2.5% of revenue or \$0.52 per diluted share, compared with net income of 2.1% of revenue or \$0.38 per diluted share in 2009. Diluted earnings per share were calculated using 16.1 million weighted-average equivalent shares outstanding in 2010 and 15.5 million in 2009. The increase in shares year-over-year is due to the dilutive effect of incremental shares outstanding under the Company's equity-based compensation plans. This increase was partially offset by purchases of approximately 0.4 million shares for treasury by the Company during 2010.

#### **2009 as compared with 2008**

In 2009, the Company recorded revenue of \$275.6 million, a decrease of 22.0% as compared with revenue of \$353.2 million recorded in 2008. Revenue from the Company's North American operations totaled \$212.8 million in 2009, a decrease of 22.6% when compared with revenue of \$275.0 million in 2008. Revenue from the Company's European operations totaled \$62.8 million in 2009, a decrease of 19.8% when compared with 2008 revenue from European operations of \$78.2 million. The European revenue represented 22.8% and 22.1% of 2009 and 2008 consolidated revenue, respectively. The Company's revenue includes reimbursable expenses billed to customers. These expenses totaled \$6.1 million and \$8.6 million in 2009 and 2008, respectively.

In North America, the significant revenue decrease in 2009 as compared with 2008 is due to the general weakness in IT spending associated with the current global recession. IT staffing revenue decreased 23.0% and IT solutions revenue decreased 20.0% in 2009 as compared with 2008. The IT solutions revenue decrease totaled \$22.9 million and was primarily due to healthcare providers not having access to capital markets in the current economy which has limited their ability to finance new projects. Additionally, due to the poor economic conditions, customers reduced their discretionary spending on outside professional services.

During the 2008 fourth quarter, the Company was informed by a significant customer of a reduction in their need for approximately 250 of CTG's staff, or approximately \$21 million of annual revenue. Ultimately, this customer reduced its need for the Company's personnel by an aggregate of 425 billable staff or approximately \$36 million in annualized revenue, beginning in the 2008 fourth quarter. The reduction was not a result of CTG's performance, but rather a change in our client's business needs. These reductions coupled with a continued general weakness in 2009 in demand for our IT staffing services from our other customers resulted in our IT staffing business realizing approximately \$54.7 million less revenue in 2009 as compared with 2008.

The decrease in year-over-year revenue in the Company's European operations was primarily due to weakness in our subsidiaries' IT staffing business. Additionally, revenue decreased due to the weakness of the currencies of Belgium, the United Kingdom, Luxembourg and Germany, the countries in

which the Company's European subsidiaries' operate. In Belgium, Luxembourg and Germany, the functional currency is the Euro, while in the United Kingdom the functional currency is the British Pound. In 2009 as compared with 2008, the average value of the Euro decreased 5.2%, while the average value of the British Pound decreased 15.6%. Had there been no change in these exchange rates from 2008 to 2009, total European revenue would have been approximately \$4.4 million higher, or \$67.2 million as compared with the \$62.8 million reported.

IBM is CTG's largest customer. CTG provides services to various IBM divisions in many locations. During the second quarter of 2008, the Company and IBM agreed to extend the current National Technical Services ("NTS Agreement") contract until July 1, 2011. As part of the NTS Agreement, the Company also provides its services as a predominant supplier to IBM's Integrated Technology Services unit and as the sole provider to the Systems and Technology Group business unit. These agreements accounted for approximately 95% of all of the services provided to IBM by the Company in 2009. In 2009, 2008, and 2007, IBM accounted for \$71.2 million or 25.8%, \$108.3 million or 30.6%, and \$96.0 million or 29.5% of the Company's consolidated revenue, respectively. The Company continued to derive a significant portion of its revenue from IBM in 2010. However, a significant decline or the loss of the revenue from IBM in future years would have a significant negative effect on our operating results. The Company's accounts receivable from IBM at December 31, 2009 totaled \$9.7 million. No other customer accounted for more than 10% of the Company's revenue in 2009, 2008 or 2007.

Direct costs, defined as costs for billable staff including billable out-of-pocket expenses, were 77.5% of consolidated revenue in 2009 and 77.7% of consolidated revenue in 2008. The decrease in direct costs as a percentage of revenue in 2009 compared to 2008 is due to an increase in the Company's IT solutions business in 2009, which in aggregate has lower direct costs and higher direct margins than the Company's IT staffing business. In 2009, the Company's IT solutions business represented 33% of total consolidated revenue, which was an increase of 1% year-over-year.

SG&A expenses were 18.9% of revenue in 2009 as compared with 18.6% of revenue in 2008. While the company has closely managed and reduced its SG&A expense as total revenue has decreased, SG&A expense as a percentage of revenue has increased year-over-year as the Company incurs certain fixed costs which cannot be rapidly reduced.

Operating income was 3.6% of revenue in 2009 as compared with 3.7% of revenue in 2008. The decrease in 2009 operating income as a percentage of revenue is due to the significant decrease in revenue year-over-year, offset by disciplined cost control. Operating income from North American operations was \$8.4 million and \$11.1 million in 2009 and 2008, respectively, while European operations generated operating income of \$1.5 million and \$2.0 million in 2009 and 2008, respectively. Operating income was not significantly affected by the change in foreign currency exchange rates year-over-year.

Interest and other income (expense), net was (0.1) % of revenue in 2009 and 0.1% in 2008. In 2009, the Company recorded expense of approximately \$0.2 million to settle intercompany account balances between its subsidiaries with different functional currencies, while in 2008 the Company recorded gains totaling approximately \$0.5 million for the settlement of intercompany account balances, and for those balances outstanding between its subsidiaries with different functional currencies at December 31, 2008.

The Company's ETR is calculated based upon the full years' operating results, and various tax related items. The Company's normal ETR is approximately 38% to 42%. The 2009 ETR was 38.7%. The 2009 ETR was affected by an addition to the valuation allowance for net operating losses in foreign countries of approximately \$0.2 million, offset by federal income tax credits of approximately

\$0.2 million. The 2008 ETR was 41.2%. The 2008 ETR was affected by an addition to the valuation allowance for net operating losses in foreign countries of approximately \$0.4 million, offset by a reduction in the Company's tax reserves of approximately \$0.1 million and federal income tax credits of approximately \$0.1 million.

Net income for 2009 was 2.1% of revenue or \$0.38 per diluted share, compared with net income of 2.2% of revenue or \$0.49 per diluted share in 2008. Diluted earnings per share were calculated using 15.5 million weighted-average equivalent shares outstanding in 2009 and 15.9 million 2008. The dilutive effect of incremental shares outstanding under the Company's equity-based compensation plans in 2009 was offset by purchases of shares for treasury by the Company during 2009.

### **Recent Accounting Pronouncements**

During 2009, a consensus was reached by the Financial Accounting Standards Board (FASB) Emerging Issues Task force which updated the accounting guidance with respect to Multiple-Deliverable Revenue Arrangements. The intent of the update was to improve the reporting of multiple-deliverable arrangements to reflect the underlying transaction, primarily by establishing a hierarchy for determining the selling price of the deliverable. Prior to this guidance, if vendor-specific objective evidence (VSOE) of selling price was not available, revenue was often deferred until the last deliverable was delivered or performed. With this update, the selling price of a deliverable can be determined by other means even if VSOE does not exist, which should enable revenue to be recognized throughout a multiple-deliverable arrangement. The amendments in this update are effective for the Company for multiple-deliverable revenue arrangements entered into after December 31, 2010. The Company does not believe the adoption of this amendment will have a significant impact on its operating results, financial position, or cash flows.

### **Critical Accounting Policies**

The preparation of financial statements and related disclosures in conformity with U.S. generally accepted accounting principles requires the Company's management to make estimates, judgments and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. The Company's significant accounting policies are included in note 1 to the consolidated financial statements contained in this annual report on Form 10-K under Item 8, "Financial Statements and Supplementary Data." These policies, along with the underlying assumptions and judgments made by the Company's management in their application, have a significant impact on the Company's consolidated financial statements. The Company identifies its most critical accounting policies as those that are the most pervasive and important to the portrayal of the Company's financial position and results of operations, and that require the most difficult, subjective and/or complex judgments by management regarding estimates about matters that are inherently uncertain. The Company's most critical accounting policies are those related to goodwill valuation and income taxes, specifically relating to deferred taxes and valuation allowances.

### **Goodwill Valuation**

The Company has goodwill on its books which originated from the purchase in 1999 of a healthcare information technology provider. The goodwill balance of \$35.7 million is evaluated annually as of the Company's October fiscal month-end, or more frequently if facts and circumstances indicate impairment may exist. These evaluations are based on estimates and assumptions that may be used to analyze the appraised value of similar transactions from which the goodwill arose, the appraised value of similar companies, or estimates of future discounted cash flows. The estimates and assumptions on which the Company's evaluations are based involve judgments and are based on currently available information, any of which could prove wrong or inaccurate when made, or become wrong or inaccurate as a result of subsequent events.

At the respective measurement dates for 2010, 2009, and 2008, with the assistance of an independent appraisal company, the Company completed its annual valuation of the business to which the Company's goodwill relates. The valuations indicated that the estimated fair value of the business was substantially in excess of the carrying value of the business in each period, with the minimum estimated fair value of the unit exceeding the carrying value by approximately 31% in 2010, and by at least 18% in each of the other periods presented. Additionally, there are no other facts or circumstances that arose at any point during 2010, 2009 or 2008 that led management to believe the goodwill balance was impaired.

#### **Income Taxes—Valuation Allowances on Deferred Tax Assets**

At December 31, 2010, the Company had a total of approximately \$7.2 million of current and non-current deferred tax assets, net of deferred tax liabilities recorded on its consolidated balance sheet. The changes in deferred tax assets and liabilities from period to period are determined based upon the changes in differences between the basis of assets and liabilities for financial reporting purposes and the basis of assets and liabilities for tax purposes, as measured by the enacted tax rates when these differences are estimated to reverse. The Company has made certain assumptions regarding the timing of the reversal of these assets and liabilities, and whether taxable income in future periods will be sufficient to recognize all or a part of any gross deferred tax asset of the Company.

At December 31, 2010, the Company had deferred tax assets recorded resulting from net operating losses totaling approximately \$2.8 million. The Company has analyzed each jurisdiction's tax position, including forecasting potential taxable income in future periods and the expiration of the net operating loss carryforwards as applicable, and determined that it is unclear whether all of these deferred tax assets will be realized at any point in the future. Accordingly, at December 31, 2010, the Company had offset a portion of these assets with a valuation allowance totaling \$2.6 million, resulting in a net deferred tax asset from net operating loss carryforwards of approximately \$0.2 million.

The Company's deferred tax assets and their potential realizability are evaluated each quarter to determine if any changes should be made to the valuation allowance. Any change in the valuation allowance in the future could result in a change in the Company's ETR. A 1% change in the ETR in 2010 would have increased or decreased net income by approximately \$140,000.

#### **Other Estimates**

The Company has also made a number of estimates and assumptions relating to the reporting of its assets and liabilities and the disclosure of contingent assets and liabilities to prepare the consolidated financial statements pursuant to the rules and regulations of the SEC, the FASB, and other regulatory authorities. Such estimates primarily relate to the valuation of stock options for recording equity-based compensation expense, allowances for doubtful accounts receivable, investment valuation, legal matters, and estimates of progress toward completion and direct profit or loss on contracts, as applicable. As future events and their affects can not be determined with precision, actual results could differ from these estimates. Changes in the economic climates in which the Company operates may affect these estimates and will be reflected in the Company's financial statements in the event they occur.

#### **Financial Condition and Liquidity**

Cash provided by operating activities was \$9.2 million, \$3.9 million and \$16.6 million in 2010, 2009 and 2008, respectively. In 2010, net income was \$8.4 million while other non-cash adjustments, primarily consisting of depreciation expense, equity-based compensation, deferred income taxes, and

deferred compensation totaled \$2.6 million. In 2009 and 2008, net income was \$5.9 million and \$7.8 million, respectively, while the corresponding non-cash adjustments netted to \$1.8 million and \$3.8 million, respectively. Accounts receivable balances increased \$13.2 million in 2010 as compared with 2009, decreased \$3.8 million in 2009 as compared with 2008, and decreased \$1.9 million in 2008 as compared with 2007. The increase in the accounts receivable balance in 2010 resulted from an increase in revenue in the 2010 fourth quarter of approximately 29% when compared with the 2009 fourth quarter. Days sales outstanding (DSO) at December 31, 2010 was 60 days, consistent with the prior year. The decline in the accounts receivable balance in 2009 resulted from a decrease in revenue in the 2009 fourth quarter of approximately 19% when compared with the 2008 fourth quarter, offset by an increase in DSO of three days to 60 days at December 31, 2009. The decrease in the accounts receivable balance in 2008 was primarily due to improvements in the timing of the collection of outstanding invoices which resulted in a decrease in DSO of one day to 57 days at December 31, 2008.

Other assets decreased approximately \$1.3 million in 2010, increased approximately \$1.2 million in 2009, and increased approximately \$0.2 million in 2008. The decrease in 2010 and the increase in 2009 was due to the timing of the Company's borrowings against the net cash surrender value of insurance policies it owns. Accounts payable decreased \$0.6 million in 2010, \$1.5 million in 2009, and \$0.8 million in 2008. The decrease in accounts payable in 2010 is primarily due to the timing of certain payments near year-end. The decrease in accounts payable in 2009 is primarily due to the decrease in company expenditures in 2009 as compared with 2008 due to the decrease in revenue, while the change in 2008 is also primarily due to the timing of certain payments near year-end. Accrued compensation increased \$10.0 million in 2010 primarily due to a significant increase in headcount of greater than 500 employees year-over-year. Accrued compensation decreased \$4.7 million in 2009 primarily due to lower headcount in 2009 as compared with 2008, as well as lower year-end incentive payments in 2009, whereas, accrued compensation increased \$3.8 million in 2008 due to timing of the last pay date of the U.S. bi-weekly payroll in relation to year-end.

Investing activities used \$2.0 million, \$3.1 million and \$3.3 million of cash in 2010, 2009 and 2008, respectively, primarily due to additions to property, equipment and capitalized software of \$2.0 million in 2010, \$3.1 million in 2009 and \$3.1 million in 2008. The Company has no significant commitments for the purchase of property or equipment at December 31, 2010, and does not expect the amount to be spent in 2011 on additions to property, equipment and capitalized software to significantly vary from the amount spent in 2010.

Financing activities used \$2.1 million, \$2.1 million and \$5.3 million of cash in 2010, 2009 and 2008, respectively. During 2010, 2009 and 2008, the Company used \$3.0 million, \$4.0 million and \$5.7 million, respectively, to purchase approximately 0.4 million, 0.7 million and 1.1 million shares of its stock for treasury. During both February 2008 and 2009, the Company's Board of Director's authorized 1.0 million additional shares (2.0 million shares total) for future stock repurchases under this program. Approximately 0.2 million, 0.5 million and 0.3 million shares remain authorized for future purchases under the Company's share repurchase plan at December 31, 2010, 2009 and 2008, respectively. At December 31, 2010, 2009, and 2008, the Company also experienced changes in its cash account overdrafts, which are primarily due to timing of cash payments at year-end, of \$(0.3) million, \$0.9 million, and \$(0.7) million, respectively.

The Company did not have any borrowings outstanding under its revolving credit line at December 31, 2010, 2009 or 2008. The term of the revolving credit line was renewed during 2010 and now extends to April 2014. The revolving credit line totals \$35.0 million and can be used for borrowings or letter of credit commitments (LOC's). LOC's at December 31, 2010, 2009, and 2008 totaled \$0.4 million, \$0.5 million, and \$0.5 million, respectively. The Company borrows or repays the revolving credit line as needed based upon its working capital obligations, including the timing of the U.S.

bi-weekly payroll. The average outstanding balances under the Company's revolving credit line for 2010, 2009 and 2008 were approximately \$1.3 million, \$0.5 million and \$3.8 million, respectively.

The Company is required to meet certain financial covenants in order to maintain borrowings under its revolving credit line, pay dividends, and make acquisitions. The covenants are measured quarterly, and at December 31, 2010 include a leverage ratio which must be no more than 2.75 to 1, a calculation of minimum tangible net worth which must be no less than \$37.5 million, and total expenditures for property, equipment and capitalized software cannot exceed \$5.0 million annually. The Company was in compliance with these covenants at December 31, 2010 as its leverage ratio was 0.0, its minimum tangible net worth was \$43.3 million, and 2010 expenditures for property, equipment and capitalized software were \$2.0 million. The Company was also in compliance with its required covenants at December 31, 2009 and December 31, 2008. When considering current market conditions and the Company's current operating results, the Company believes it will be able to meet its covenants, as applicable, in 2011 and future years.

The Company believes existing internally available funds, cash potentially generated from operations, and borrowings available under the Company's revolving line of credit totaling approximately \$34.6 million at December 31, 2010, will be sufficient to meet foreseeable working capital, capital expenditure, and stock repurchases, and to allow for future internal growth and expansion.

#### Off-Balance Sheet Arrangements

The Company did not have off-balance sheet arrangements or transactions in 2010, 2009 or 2008.

#### Quantitative and Qualitative Disclosures about Market Risk

The Company's primary market risk exposures consist of interest rate risk associated with variable rate borrowings and foreign currency exchange risk associated with the Company's European operations. See Item 7A, "Quantitative and Qualitative Disclosure about Market Risk" in this report.

#### Contractual Obligations

The Company intends to satisfy its contractual obligations from operating cash flows, and, if necessary, from draws on its revolving credit line. A summary of the Company's contractual obligations at December 31, 2010 is as follows:

(in millions)		<u>Total</u>	<u>Less than 1 year</u>	<u>Years 2-3</u>	<u>Years 4-5</u>	<u>More than 5 years</u>
Long-term debt	A	\$ —	\$ —	\$ —	\$ —	\$ —
Capital lease obligations	B	—	—	—	—	—
Operating lease obligations	C	13.4	4.6	5.1	2.0	1.7
Purchase obligations	D	1.9	1.6	0.3	—	—
Deferred compensation benefits (U.S.)	E	9.0	0.8	1.5	1.5	5.2
Deferred compensation benefits (Europe)	F	—	—	—	—	—
Other long-term liabilities	G	0.4	0.0	0.1	0.1	0.2
Total		<u>\$24.7</u>	<u>\$ 7.0</u>	<u>\$ 7.0</u>	<u>\$ 3.6</u>	<u>\$ 7.1</u>

A A \$35 million revolving credit agreement (Agreement) that expires in April 2014. The Company uses this Agreement to fund its working capital obligations as needed, primarily funding the U.S. bi-weekly payroll. There are no borrowings outstanding under the Agreement at December 31,

2010. The Company does currently have one outstanding letter of credit under the Agreement totaling approximately \$0.4 million that collateralizes an employee benefit program.

- B The Company does not have any capital lease obligations outstanding at December 31, 2010.
- C Operating lease obligations relate to the rental of office space, office equipment, and automobiles leased in the Company's European operations. Total rental expense under operating leases in 2010, 2009, and 2008 was approximately \$6.4 million, \$7.1 million, and \$8.1 million, respectively.
- D The Company's purchase obligations in 2011 and 2012 total approximately \$1.9 million, including \$1.0 million for software maintenance, support and related fees, \$0.2 million for computer-based training courses, \$0.1 million for professional organization memberships, \$0.2 million for recruiting services, and \$0.4 million for telecommunications.
- E The Company is committed for deferred compensation benefits in the U.S. under two plans. The Executive Supplemental Benefit Plan (ESBP) provides certain former key executives with deferred compensation benefits. The ESBP was amended as of November 30, 1994 to freeze benefits for participants at that time. Currently, 16 individuals are receiving benefits under this plan. The ESBP is deemed to be unfunded as the Company has not specifically identified Company assets to be used to discharge the deferred compensation benefit liabilities.  
  
The Company also has a non-qualified defined-contribution deferred compensation plan for certain key executives. Contributions to this plan in 2010 were \$0.1 million. The Company anticipates making contributions totaling approximately \$0.3 million in 2011 to this plan for amounts earned in 2010.
- F The Company retained a contributory defined-benefit plan for its previous employees located in The Netherlands when the Company disposed of its subsidiary, CTG Nederland B.V. This plan was curtailed on January 1, 2003 for additional contributions. As this plan is fully funded at December 31, 2010, the Company does not anticipate making additional payments to fund the plan in future years.
- G The Company has other long-term liabilities including payments for a postretirement benefit plan for eight retired employees and their spouses, totaling 12 participants.

#### **Item 7A. Quantitative and Qualitative Disclosure about Market Risk**

The Company's primary market risk exposures consist of interest rate risk associated with variable rate borrowings and foreign currency exchange risk associated with the Company's European operations.

In December 2010, the Company entered into an amendment of its credit agreement which extended the expiration date of the agreement to April 2014. This credit agreement allows the Company to borrow up to \$35.0 million. At both December 31, 2010 and 2009, there were no amounts outstanding under the credit agreement. However, at December 31, 2010 and 2009, there was \$0.4 million and \$0.5 million, respectively, outstanding under letters of credit under the credit agreement.

The maximum amounts outstanding under the Company's credit agreements during 2010, 2009, and 2008 were \$7.8 million, \$6.2 million, and \$13.8 million, respectively. Average bank borrowings outstanding for the years 2010, 2009, and 2008 were \$1.3 million, \$0.5 million, and \$3.8 million, respectively, and carried weighted-average interest rates of 2.1%, 2.2%, and 5.0%, respectively. Accordingly, during 2010, a one percent increase in the weighted-average interest rate would have cost the Company an additional \$13,000. The Company incurred commitment fees totaling approximately \$0.1 million in each of 2010, 2009 and 2008 relative to the agreements.



During 2010, revenue was affected by the year-over-year foreign currency exchange rate changes of Belgium, Luxembourg, and the United Kingdom, which are the countries in which the Company's European subsidiaries operate. In Belgium and Luxembourg, the functional currency is the Euro, while in the United Kingdom, the functional currency is the British Pound. Had there been no change in these exchange rates from 2009 to 2010, total European revenue would have been approximately \$2.9 million higher in 2010, or \$63.6 million as compared with the \$60.7 million reported. Operating income in the Company's European operations was reduced by approximately \$0.1 million due to the change in foreign currency exchange rates year-over-year.

The Company recorded a net exchange loss on intercompany balances totaling less than \$0.1 million and approximately \$0.2 million in 2010 and 2009, respectively, resulting from balances settled during the year. The Company has historically not used any market risk sensitive instruments to hedge its foreign currency exchange risk. The Company believes the market risk related to intercompany balances in future periods will not have a material effect on its results of operations.

**Item 8. Financial Statements and Supplementary Data**

**Report of Independent Registered Public Accounting Firm**

The Board of Directors and Shareholders  
Computer Task Group, Incorporated:

We have audited the accompanying consolidated balance sheets of Computer Task Group, Incorporated and subsidiaries as of December 31, 2010 and 2009, and the related consolidated statements of income, changes in shareholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2010. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Computer Task Group, Incorporated and subsidiaries as of December 31, 2010 and 2009, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2010, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Computer Task Group, Incorporated's internal control over financial reporting as of December 31, 2010, based on criteria established in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO), and our report dated February 25, 2011 expressed an unqualified opinion on the effectiveness of the Company's internal control over financial reporting.

/s/ KPMG LLP

Buffalo, New York  
February 25, 2011

## Consolidated Statements of Income

<b>Year ended December 31,</b>	<u>2010</u>	<u>2009</u>	<u>2008</u>
<small>(amounts in thousands, except per-share data)</small>			
Revenue .....	\$331,407	\$275,560	\$353,213
Direct costs .....	260,172	213,701	274,533
Selling, general, and administrative expenses .....	<u>57,305</u>	<u>51,970</u>	<u>65,598</u>
Operating income .....	13,930	9,889	13,082
Interest and other income .....	102	90	968
Interest and other expense .....	<u>(263)</u>	<u>(303)</u>	<u>(712)</u>
Income before income taxes .....	13,769	9,676	13,338
Provision for income taxes .....	<u>5,397</u>	<u>3,743</u>	<u>5,501</u>
Net income .....	<u>\$ 8,372</u>	<u>\$ 5,933</u>	<u>\$ 7,837</u>
Net income per share:			
Basic .....	<u>\$ 0.57</u>	<u>\$ 0.40</u>	<u>\$ 0.51</u>
Diluted .....	<u>\$ 0.52</u>	<u>\$ 0.38</u>	<u>\$ 0.49</u>
Weighted average shares outstanding:			
Basic .....	14,697	14,808	15,328
Diluted .....	16,073	15,549	15,878

The accompanying notes are an integral part of these consolidated financial statements.

## Consolidated Balance Sheets

**December 31,**

(amounts in thousands, except share balances)

### Assets

#### Current Assets:

	2010	2009
Cash and cash equivalents .....	\$ 14,837	\$ 10,423
Accounts receivable, net of allowances of \$860 and \$964 in 2010 and 2009, respectively .....	57,540	45,423
Prepaid and other current assets .....	1,991	2,000
Deferred income taxes .....	1,111	1,382
Total current assets .....	75,479	59,228
Property, equipment and capitalized software net of accumulated depreciation and amortization of \$17,497 and \$19,595 in 2010 and 2009, respectively .....	8,364	8,146
Goodwill .....	35,678	35,678
Deferred income taxes .....	6,099	5,566
Other assets .....	4,022	5,473
Investments .....	631	631
Total assets .....	\$130,273	\$114,722

### Liabilities And Shareholders' Equity

#### Current Liabilities:

Accounts payable .....	\$ 6,595	\$ 7,741
Accrued compensation .....	29,646	20,095
Advance billings on contracts .....	2,331	1,510
Other current liabilities .....	3,313	3,901
Income taxes payable .....	549	208
Total current liabilities .....	42,434	33,455
Deferred compensation benefits .....	9,422	8,865
Other long-term liabilities .....	497	684
Total liabilities .....	52,353	43,004

#### Shareholders' Equity:

Common stock, par value \$.01 per share, 150,000,000 shares authorized; 27,017,824 shares issued .....	270	270
Capital in excess of par value .....	113,678	112,473
Retained earnings .....	71,541	63,169
Less: Treasury stock of 8,963,035 and 8,876,891 shares at cost, respectively .....	(46,178)	(44,585)
Stock Trusts of 3,363,351 and 3,363,335 shares at cost, respectively .....	(55,083)	(55,083)
Other .....	(147)	—
Accumulated other comprehensive loss .....	(6,161)	(4,526)
Total shareholders' equity .....	77,920	71,718
Total liabilities and shareholders' equity .....	\$130,273	\$114,722

The accompanying notes are an integral part of these consolidated financial statements.

## Consolidated Statements of Cash Flows

Year ended December 31, (amounts in thousands)	<u>2010</u>	<u>2009</u>	<u>2008</u>
<b>Cash flow from operating activities:</b>			
Net income .....	\$ 8,372	\$ 5,933	\$ 7,837
Adjustments:			
Depreciation and amortization expense .....	1,711	1,682	1,986
Equity-based compensation expense .....	1,349	1,447	991
Deferred income taxes .....	(154)	(483)	296
Deferred compensation .....	(343)	(826)	481
(Gain) loss on sales of property and equipment .....	(9)	11	53
Changes in assets and liabilities:			
(Increase) decrease in accounts receivable .....	(13,210)	3,752	1,872
(Increase) decrease in prepaid and other current assets .....	(51)	292	920
(Increase) decrease in other assets .....	1,318	(1,189)	(203)
Decrease in accounts payable .....	(581)	(1,464)	(770)
Increase (decrease) in accrued compensation .....	9,962	(4,658)	3,767
Increase (decrease) in income taxes payable .....	526	94	(880)
Increase in advance billings on contracts .....	850	108	518
Decrease in other current liabilities .....	(493)	(868)	(110)
Increase (decrease) in other long-term liabilities .....	(82)	114	(151)
Net cash provided by operating activities .....	<u>9,165</u>	<u>3,945</u>	<u>16,607</u>
<b>Cash flow from investing activities:</b>			
Additions to property, equipment and capitalized software .....	(2,016)	(3,079)	(3,148)
Deferred compensation plan investments, net .....	24	(70)	(141)
Proceeds from sales of property and equipment .....	41	18	19
Net cash used in investing activities .....	<u>(1,951)</u>	<u>(3,131)</u>	<u>(3,270)</u>
<b>Cash flow from financing activities:</b>			
Change in cash overdraft, net .....	(321)	851	(687)
Proceeds from Employee Stock Purchase Plan .....	178	111	121
Purchase of stock for treasury .....	(2,993)	(4,045)	(5,713)
Excess tax benefits from equity-based compensation .....	242	273	99
Proceeds from stock option exercises .....	781	721	834
Net cash used in financing activities .....	<u>(2,113)</u>	<u>(2,089)</u>	<u>(5,346)</u>
Effect of exchange rate changes on cash and cash equivalents .....	(687)	725	(1,308)
Net increase (decrease) in cash and cash equivalents .....	<u>4,414</u>	<u>(550)</u>	<u>6,683</u>
Cash and cash equivalents at beginning of year .....	<u>10,423</u>	<u>10,973</u>	<u>4,290</u>
Cash and cash equivalents at end of year .....	<u>\$ 14,837</u>	<u>\$10,423</u>	<u>\$10,973</u>

The accompanying notes are an integral part of these consolidated financial statements.

**Consolidated Statements of Changes in Shareholders' Equity**

	Common Stock		Capital in Excess of Par Value		Retained Earnings		Treasury Stock		Stock Trusts		Accumulated Other Comprehensive Income (loss)		Total Shareholders' Equity
	Shares	Amount	Shares	Value	Shares	Amount	Shares	Amount	Shares	Amount	Income (loss)	Other	Equity
(amounts in thousands)													
<b>Balance as of December 31, 2007</b>	27,018	\$270	\$111,911	\$49,481	7,913	\$(39,257)	3,377	\$(55,142)	—	—	\$(2,184)	—	\$65,079
Accounting for deferred compensation and postretirement aspects of endorsement split-dollar life insurance arrangements	—	—	—	(82)	—	—	—	—	—	—	—	—	(82)
Employee Stock Purchase Plan share issuance	—	—	(4)	—	(18)	93	(6)	32	—	—	—	—	121
Stock Option Plan share issuance	—	—	(220)	—	(209)	1,027	(8)	27	—	—	—	—	834
Excess tax benefits from equity-based compensation	—	—	99	—	—	—	—	—	—	—	—	—	99
Restricted stock plan share issuance/forfeiture	—	—	(588)	—	(118)	588	—	—	—	—	—	—	—
Deferred compensation plan share issuance	—	—	(78)	—	(59)	292	—	—	—	—	—	—	214
Purchase of stock	—	—	—	—	1,127	(5,713)	—	—	—	—	—	—	(5,713)
Equity-based compensation	—	—	991	—	—	—	—	—	—	—	—	—	991
Comprehensive income (loss):													
Net income	—	—	—	7,837	—	—	—	—	—	—	—	—	7,837
Foreign currency adjustment	—	—	—	—	—	—	—	—	—	(1,921)	—	—	(1,921)
Pension loss adjustment, net of tax	—	—	—	—	—	—	—	—	—	175	—	—	175
Total comprehensive income (loss)	—	—	—	7,837	—	—	—	—	—	(1,746)	—	—	6,091
<b>Balances as of December 31, 2008</b>	27,018	270	112,111	57,236	8,636	(42,970)	3,363	(55,083)	—	(3,930)	—	—	67,634
Employee Stock Purchase Plan share issuance	—	—	(1)	—	(23)	112	—	—	—	—	—	—	111
Stock Option Plan share issuance	—	—	(460)	—	(244)	1,173	—	—	—	—	—	—	713
Excess tax benefits from equity-based compensation	—	—	273	—	—	—	—	—	—	—	—	—	273
Restricted stock plan share issuance/forfeiture	—	—	(805)	—	(161)	800	—	—	—	—	—	—	(5)
Deferred compensation plan share issuance	—	—	(52)	—	(62)	305	—	—	—	—	—	—	253
Treasury stock adjustment	—	—	(40)	—	(8)	40	—	—	—	—	—	—	—
Purchase of stock	—	—	—	—	739	(4,045)	—	—	—	—	—	—	(4,045)
Equity-based compensation	—	—	1,447	—	—	—	—	—	—	—	—	—	1,447
Comprehensive income (loss):													
Net income	—	—	—	5,933	—	—	—	—	—	—	—	—	5,933
Foreign currency adjustment	—	—	—	—	—	—	—	—	—	496	—	—	496
Pension loss adjustment, net of tax	—	—	—	—	—	—	—	—	—	(1,092)	—	—	(1,092)
Total comprehensive income (loss)	—	—	—	5,933	—	—	—	—	—	(596)	—	—	5,337
<b>Balances as of December 31, 2009</b>	27,018	270	112,473	63,169	8,877	(44,585)	3,363	(55,083)	—	(4,526)	—	—	71,718

(continued on next page)

**Consolidated Statements of Changes in Shareholders' Equity (continued)**

	Common Stock		Capital in Excess of Par Value		Retained Earnings	Treasury Stock		Stock Trusts		Accumulated Other Comprehensive Income (loss)		Total Shareholders' Equity
	Shares	Amount	Value	Value		Shares	Amount	Shares	Amount	Income (loss)	Other	
(amounts in thousands)												
Employee Stock Purchase Plan share issuance	—	—	64	—	—	114	—	—	—	—	—	178
Stock Option Plan share issuance, net	—	—	(155)	—	—	891	—	—	—	—	—	736
Excess tax benefits from equity-based compensation	—	—	242	—	—	—	—	—	—	—	—	242
Restricted stock plan share issuance	—	—	(389)	—	—	224	—	—	—	—	—	(165)
Deferred compensation plan share issuance	—	—	94	—	—	171	—	—	—	—	(147)	118
Purchase of stock	—	—	—	—	—	(2,993)	—	—	—	—	—	(2,993)
Equity-based compensation	—	—	1,349	—	—	—	—	—	—	—	—	1,349
Comprehensive income (loss):												
Net income	—	—	—	—	8,372	—	—	—	—	—	—	8,372
Foreign currency adjustment	—	—	—	—	—	—	—	—	(1,093)	—	—	(1,093)
Pension loss adjustment, net of tax	—	—	—	—	—	—	—	—	(542)	—	—	(542)
Total comprehensive income (loss)	—	—	—	—	8,372	—	—	—	(1,635)	—	—	6,737
<b>Balances as of December 31, 2010</b>	<b>27,018</b>	<b>\$270</b>	<b>\$113,678</b>	<b>\$113,678</b>	<b>\$71,541</b>	<b>\$ (46,178)</b>	<b>8,963</b>	<b>\$ (55,083)</b>	<b>\$ (6,161)</b>	<b>\$ (147)</b>	<b>\$ (147)</b>	<b>\$77,920</b>

The accompanying notes are an integral part of these consolidated financial statements.

## Notes to Consolidated Financial Statements

### 1. Summary of Significant Accounting Policies

#### Basis of Presentation and Consolidation

The consolidated financial statements include the accounts of Computer Task Group, Incorporated, and its subsidiaries (the Company or CTG), located primarily in North America and Europe. There are no unconsolidated entities, or off-balance sheet arrangements. All inter-company accounts and transactions have been eliminated. When necessary, amounts in the prior period's consolidated financial statements are reclassified to conform to the current year presentation. Management of the Company has made a number of estimates and assumptions relating to the reporting of assets and liabilities and the disclosure of contingent assets and liabilities to prepare these consolidated financial statements in conformity with U.S. generally accepted accounting principles. Such estimates primarily relate to the valuation of goodwill, valuation allowances for deferred tax assets, actuarial assumptions including discount rates and expected rates of return, as applicable, for the Company's defined benefit and postretirement benefit plans, the allowance for doubtful accounts receivable, assumptions underlying stock option valuation, investment valuation, legal matters, other contingencies and estimates of progress toward completion and direct profit or loss on contracts. The current economic environment has increased the degree of uncertainty inherent in these estimates and assumptions. Actual results could differ from those estimates.

The Company operates in one industry segment, providing IT services to its clients. These services include IT Solutions and IT Staffing. CTG provides these primary services to all of the markets that it serves. The services provided typically encompass the IT business solution life cycle, including phases for planning, developing, implementing, managing, and ultimately maintaining the IT solution. A typical customer is an organization with large, complex information and data processing requirements. The Company promotes a significant portion of its services through four vertical market focus areas: Technology Service Providers, Healthcare (which includes services provided to healthcare providers, health insurers (payers), and life sciences companies), Energy, and Financial Services. The Company focuses on these four vertical areas as it believes that these areas are either higher growth markets than the general IT services market and the general economy, or are areas that provide greater potential for the Company's growth due to the size of the vertical market. The remainder of CTG's revenue is derived from general markets.

CTG's revenue by vertical market for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Technology service providers .....	36%	30%	34%
Healthcare .....	27%	27%	28%
Energy .....	7%	9%	6%
Financial services .....	6%	8%	9%
General markets .....	24%	26%	23%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

#### Revenue and Cost Recognition

The Company recognizes revenue when persuasive evidence of an arrangement exists, when the services have been rendered, when the price is determinable, and when collectibility of the amounts due is reasonably assured. For time-and-material contracts, revenue is recognized as hours are incurred and costs are expended. For contracts with periodic billing schedules, primarily monthly, revenue is recognized as services are rendered to the customer. Revenue for fixed-price contracts is recognized as



per the proportional method of accounting using an input-based approach whereby salary and indirect labor costs incurred are measured and compared with the total estimate of costs of such items at completion for a project. Revenue is recognized based upon the percentage-of-completion calculation of total incurred costs to total estimated costs. The Company infrequently works on fixed-price projects that include significant amounts of material or other non-labor related costs which could distort the percent complete within a percentage-of-completion calculation. The Company's estimate of the total labor costs it expects to incur over the term of the contract is based on the nature of the project and our past experience on similar projects, and includes management judgments and estimates which affect the amount of revenue recognized on fixed-price contracts in any accounting period.

The Company's revenue from contracts accounted for under time-and-material, progress billing, and percentage-of-completion methods for the years ended December 31, 2010, 2009 and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Time-and-material .....	91%	91%	90%
Progress billing .....	6%	7%	7%
Percentage-of-completion .....	3%	2%	3%
Total .....	<u>100%</u>	<u>100%</u>	<u>100%</u>

The Company includes billable expenses in its accounts as both revenue and direct costs. These billable expenses totaled \$9.1 million, \$6.1 million, and \$8.6 million in 2010, 2009 and 2008, respectively.

Selling, general, and administrative costs are charged to expense as incurred.

### **Software Revenue Recognition**

During 2010, the Company entered into a series of contracts with a customer that provides for application customization and integration services, as well as post contract support (PCS) services, specifically utilizing one of several of the software tools the Company has internally developed. As the contracts are closely interrelated and dependent on each other, for accounting purposes the contracts are considered to be one arrangement. Additionally, as the project includes significant modification and customization services to transform the previously developed software tool into an expanded tool that will meet the customer's requirements, the percentage-of-completion method of contract accounting is being utilized for the project.

As of the end of 2010, the customization and integration services for this project are not complete. The Company does not anticipate incurring a loss upon completion of this project. Utilizing current accounting guidelines, total revenue and costs recognized in the 2010 were \$1.1 million, and the total contract value for this project is \$1.5 million. After completion of the application customization and integration services portion of the project, which the Company anticipates will be in the first quarter of 2011, the remaining unrecognized portion of the contract value will be recognized on a straight-line basis over the term of the PCS period of approximately 12 months.

### **Taxes Collected from Customers**

In instances where the Company collects taxes from its customers for remittance to governmental authorities, primarily in its European operations, revenue is not recorded as such taxes are recorded and presented on a net basis.

## **Fair Value**

Fair value is defined as the exchange price that would be received for an asset or paid for a liability in the principal or most advantageous market for the asset or liability, in an orderly transaction between market participants. The Company utilizes a fair value hierarchy for its assets and liabilities, as applicable, based upon three levels of input, which are:

Level 1—quoted prices in active markets for identical assets or liabilities (observable)

Level 2—inputs other than Level 1 that are observable, either directly or indirectly, such as quoted prices for similar assets or liabilities, quoted prices in inactive markets, or other inputs that are observable or can be supported by observable market data for essentially the full term of the asset or liability (observable)

Level 3—unobservable inputs that are supported by little or no market activity, but are significant to determining the fair value of the asset or liability (unobservable)

At December 31, 2010 and 2009, the carrying amounts of the Company's cash of \$14.8 million and \$10.4 million, respectively, approximated fair value.

As of January 1, 2009, the Company was also allowed to elect an irrevocable option to measure, on a contract by contract basis, specific financial instruments and certain other items that are currently not being measured at fair value. The Company did not elect to apply the fair value provisions of this standard for any specific contracts during the years ended December 31, 2009 or 2010.

## **Cash and Cash Equivalents, and Cash Overdrafts**

For purposes of the statement of cash flows, cash and cash equivalents are defined as cash on hand, demand deposits, and short-term, highly liquid investments with a maturity of three months or less. The Company had no cash equivalents at December 31, 2010 and 2009. Additionally, as the Company does not fund its bank accounts for the checks it has written until the checks are presented to the bank for payment, the change in cash overdraft, net represents the increase or decrease in outstanding checks year-over-year.

## **Trade Accounts Receivable**

Trade accounts receivable balances are expected to be received on average 60 days from the date of invoice. Generally, the Company does not work on any projects where amounts due are expected to be received greater than one year from the date of the invoice. Accordingly, the recorded book value for the Company's accounts receivable equals fair value. Outstanding trade accounts receivable are generally considered past due when they remain unpaid after the contractual due date has past. An allowance for doubtful accounts receivable (allowance) is established using management's judgment. Specific identification of balances that are significantly past due and where customer payments have not been recently received are generally added to the allowance unless the Company has direct knowledge that the customer intends to make payment. Additionally, any balances that relate to a customer that has declared bankruptcy or ceased its business operations are added to the allowance at the amount not expected to be received.

Bad debt expense, net of recoveries, was approximately \$(0.2) million, \$0.2 million, and \$0.1 million in 2010, 2009, and 2008, respectively.

## **Property and Equipment and Capitalized Software Costs**

Property and equipment are generally stated at historical cost less accumulated depreciation. Depreciation is computed using the straight-line method based on estimated useful lives of one year to

30 years, and begins after an asset has been put into service. Leasehold improvements are generally depreciated over the shorter of the term of the lease or the useful life of the improvement. The cost of property or equipment sold or otherwise disposed of, along with related accumulated depreciation, is eliminated from the accounts, and the resulting gain or loss, if any, is reflected in current earnings. Maintenance and repairs are charged to expense when incurred, while significant improvements to existing assets are capitalized.

As of December 31, 2010, the Company has capitalized a total of approximately \$4.9 million for software projects either developed for internal use or developed to be sold, leased or otherwise marketed. Amortization expense for these projects totaled \$0.3 million, \$0.1 million, and \$0.1 million in 2010, 2009, and 2008, respectively.

### **Impairment of Long-Lived Assets and Long-Lived Assets to Be Disposed Of**

Long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. When such circumstances exist, the recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to future cash flows expected to be generated by the asset. If such assets are considered to be impaired, the impairment to be recognized is measured by the amount by which the carrying amount of the assets exceeds the fair value of the assets. Assets to be disposed of by sale are reported at the lower of the carrying amount or fair value less costs to sell. The Company does not have any long-lived assets that are impaired or that it intends to dispose of at December 31, 2010.

### **Leases**

The Company is obligated under a number of short and long-term operating leases primarily for the rental of office space, office equipment, and automobiles based in Europe. In instances where the Company has negotiated leases that contain rent holidays or escalation clauses, the expense for those leases is recognized monthly on a straight-line basis over the term of the lease.

### **Goodwill**

The Company has goodwill on its books which originated from the purchase in 1999 of a healthcare information technology provider. The goodwill balance of \$35.7 million is evaluated annually as of the Company's October fiscal month-end, or more frequently if facts and circumstances indicate impairment may exist. This evaluation, as applicable, is based on estimates and assumptions that may be used to analyze the appraised value of similar transactions from which the goodwill arose, the appraised value of similar companies, or estimates of future discounted cash flows. The estimates and assumptions on which the Company's evaluations are based involve judgments and are based on currently available information, any of which could prove wrong or inaccurate when made, or become wrong or inaccurate as a result of subsequent events.

At the respective measurement dates for 2010, 2009, and 2008, with the assistance of an independent appraisal company, the Company completed its annual valuation of the business to which the Company's goodwill relates. The valuations indicated that the estimated fair value of the business was substantially in excess of the carrying value of the business in each period, with the estimated fair value of the unit exceeding the carrying value by 31% in 2010, and at least 18% in each of the other periods presented. Additionally, there are no other facts or circumstances that arose during 2010, 2009 or 2008 that led management to believe the goodwill balance was impaired.

### **Income Taxes**

The Company provides for deferred income taxes for the temporary differences between the financial reporting basis and the tax basis of the Company's assets and liabilities. In assessing the

realizability of deferred tax assets, management considers within each tax jurisdiction, whether it is more likely than not that some portion or all of the deferred tax assets will not be realized. Management considers the scheduled reversal of deferred tax liabilities, projected future taxable income, and tax-planning strategies in making this assessment. The Company recognizes accrued interest and penalties related to unrecognized tax benefits in tax expense.

### Equity-Based Compensation

The Company records the fair value of equity-based compensation expense for all equity-based compensation awards granted subsequent to January 1, 2006, and for the unvested portion of previously granted awards outstanding as of that date. The calculated fair value cost of its equity-based compensation awards is recognized in the Company's income statement over the period in which an employee or director is required to provide the services for the award. Compensation cost is not recognized for employees or directors that do not render the requisite services. The Company recognized the expense for equity-based compensation in its 2010, 2009 and 2008 statements of income on a straight-line basis based upon awards that are ultimately expected to vest. See note 10, "Equity-Based Compensation."

### Net Income Per Share

Basic and diluted earnings per share (EPS) for the years ended December 31, 2010, 2009, and 2008 are as follows:

<b>For the year ended</b>	<u>Net Income</u>	<u>Weighted Average Shares</u>	<u>Earnings per Share</u>
<i>(amounts in thousands, except per-share data)</i>			
<b>December 31, 2010</b>			
Basic EPS .....	\$8,372	14,697	\$ 0.57
Dilutive effect of outstanding equity instruments .....	—	1,376	(0.05)
Diluted EPS .....	<u>\$8,372</u>	<u>16,073</u>	<u>\$ 0.52</u>
<b>December 31, 2009</b>			
Basic EPS .....	\$5,933	14,808	\$ 0.40
Dilutive effect of outstanding equity instruments .....	—	741	(0.02)
Diluted EPS .....	<u>\$5,933</u>	<u>15,549</u>	<u>\$ 0.38</u>
<b>December 31, 2008</b>			
Basic EPS .....	\$7,837	15,328	\$ 0.51
Dilutive effect of outstanding equity instruments .....	—	550	(0.02)
Diluted EPS .....	<u>\$7,837</u>	<u>15,878</u>	<u>\$ 0.49</u>

Weighted-average shares represent the average number of issued shares less treasury shares and shares held in the Stock Trusts, and for the basic EPS calculations, unvested restricted stock.

Certain options representing 0.3 million, 0.1 million, and 2.0 million shares of common stock were outstanding at December 31, 2010, 2009, and 2008, respectively, but were not included in the computation of diluted earnings per share as their effect on the computation would have been anti-dilutive.

## Accumulated Other Comprehensive Loss

The components that make up accumulated other comprehensive loss on the consolidated balance sheets at December 31, 2010, 2009, and 2008 are as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
Foreign currency adjustment .....	\$(4,298)	\$(3,205)	\$(3,701)
Pension loss adjustment, net of tax of \$1,141 in 2010, \$894 in 2009 and \$369 in 2008 .....	<u>(1,863)</u>	<u>(1,321)</u>	<u>(229)</u>
	<u><u>\$(6,161)</u></u>	<u><u>\$(4,526)</u></u>	<u><u>\$(3,930)</u></u>

For the years ended December 31, 2010, 2009 and 2008, tax expense (benefit) associated with the pension loss adjustment, net was \$(0.2) million, \$(0.5) million and \$0.1 million, respectively.

## Foreign Currency

The functional currency of the Company's foreign subsidiaries is the applicable local currency. The translation of the applicable foreign currencies into U.S. dollars is performed for assets and liabilities using current exchange rates in effect at the balance sheet date, for equity accounts using historical exchange rates, and for revenue and expense activity using the applicable month's average exchange rates. The Company recorded gains (losses) totaling less than \$0.1 million in 2010, approximately \$(0.2) million in 2009, and \$0.5 million in 2008 from foreign currency transactions for balances settled during the year.

## Postretirement Benefit Obligations Resulting from Insurance Contracts

The Company records a liability for the cost of insurance related to the purchase of endorsement split-dollar life insurance arrangements for employees where the policy remains in place after the employee's retirement. The Company calculated and recorded the present value of the postretirement benefit obligation as an adjustment to retained earnings as of January 1, 2008. This cumulative effect adjustment totaled approximately \$82,000.

## 2. Property, Equipment and Capitalized Software

Property, equipment and capitalized software at December 31, 2010 and 2009 are summarized as follows:

<b>December 31,</b>	<u>Useful Life</u>	<u>2010</u>	<u>2009</u>
(amounts in thousands)	(years)		
Land .....	—	\$ 378	\$ 378
Buildings .....	30	4,542	4,542
Equipment .....	2-5	6,901	9,122
Furniture .....	5-10	3,631	3,859
Capitalized software .....	2-5	4,872	3,856
Other software .....	1-5	2,640	2,851
Leasehold improvements .....	3-10	<u>2,897</u>	<u>3,133</u>
		25,861	27,741
Less accumulated depreciation and amortization .....		<u>(17,497)</u>	<u>(19,595)</u>
		<u><u>\$ 8,364</u></u>	<u><u>\$ 8,146</u></u>

During the years ended December 31, 2010 and 2009, the Company recorded capitalized software costs of \$1.0 million and \$2.2 million, respectively, and as of such dates had capitalized a total of \$4.9 million and \$3.9 million, respectively, for software projects either developed for internal use or developed to be leased or otherwise marketed. During 2008, the Company began to amortize several of the smaller projects as they were complete. During 2010, the Company began to amortize several of the larger projects. Accumulated amortization for these projects totaled \$0.5 million and \$0.2 million as of December 31, 2010 and 2009, respectively.

### **3. Investments**

The Company's investments consist of mutual funds which are part of the Computer Task Group, Incorporated Non-qualified Key Employee Deferred Compensation Plan. At both December 31, 2010 and December 31, 2009, the Company's investment balances, which are classified as trading securities, totaled approximately \$0.6 million and are measured at fair value. As there is an active trading market for these funds, fair value was determined using Level 1 inputs (see note 1 "Summary of Significant Accounting Policies—Fair Value"). Unrealized gains and losses on these securities are recorded in earnings and were nominal in 2010, 2009, and 2008.

### **4. Debt**

The Company amended its revolving credit agreement (Agreement) in December 2010. The amended Agreement allows the Company to borrow up to \$35.0 million, is unsecured, has a term of three years, and expires in April 2014. The Agreement has interest rates ranging from 0 to 50 basis points over the prime rate and 175 to 225 basis points over LIBOR. At December 31, 2010 and 2009, there were no amounts outstanding under this Agreement. However, there were \$0.4 million and \$0.5 million assigned to letters of credit under this Agreement at December 31, 2010 and 2009, respectively.

The maximum amounts outstanding under the Agreement during 2010, 2009, and 2008 were \$7.8 million, \$6.2 million, and \$13.8 million, respectively. Average bank borrowings outstanding for the years 2010, 2009, and 2008 were \$1.3 million, \$0.5 million, and \$3.8 million, respectively, and carried weighted-average interest rates of 2.1%, 2.2%, and 5.0%, respectively. The Company incurred commitment fees totaling approximately \$0.1 million in each of 2010, 2009 and 2008 relative to the Agreement. Interest paid totaled less than \$0.1 million in 2010 and 2009, and approximately \$0.2 million in 2008.

The Company is required to meet certain financial covenants in order to maintain borrowings under the Agreement, pay dividends, and make acquisitions. The covenants are measured quarterly, and at December 31, 2010 include a leverage ratio which must be no more than 2.75 to 1, a calculation of minimum tangible net worth which must be no less than \$37.5 million, and total expenditures for property, equipment and capitalized software cannot exceed \$5.0 million annually. The Company was in compliance with these covenants at December 31, 2010 as its leverage ratio was 0.0, its minimum tangible net worth was \$43.3 million, and 2010 expenditures for property, equipment and capitalized software were \$2.0 million. The Company was also in compliance with its required covenants at December 31, 2009 and December 31, 2008.

In our European operations, the Company has a variety of guarantees in place supporting office leases and performance under government projects. These guarantees totaled approximately \$1.0 million at December 31, 2010.

## 5. Income Taxes

The provision for income taxes for 2010, 2009, and 2008 consists of the following:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
<b>Domestic and foreign components of income before income taxes are as follows:</b>			
Domestic .....	\$12,921	\$8,997	\$11,798
Foreign .....	848	679	1,540
	<u>\$13,769</u>	<u>\$9,676</u>	<u>\$13,338</u>
<b>The provision (benefit) for income taxes consists of:</b>			
Current tax:			
U.S. federal .....	\$ 3,633	\$2,540	\$ 3,344
Foreign .....	1,199	1,024	1,191
U.S. state and local .....	718	673	670
	<u>5,550</u>	<u>4,237</u>	<u>5,205</u>
Deferred tax:			
U.S. federal .....	(193)	(443)	(215)
Foreign .....	—	(98)	357
U.S. state and local .....	40	47	154
	<u>(153)</u>	<u>(494)</u>	<u>296</u>
	<u>\$ 5,397</u>	<u>\$3,743</u>	<u>\$ 5,501</u>
<b>The effective and statutory income tax rate can be reconciled as follows:</b>			
Tax at statutory rate of 34% .....	\$ 4,682	\$3,290	\$ 4,535
State tax, net of federal benefits .....	469	429	560
Benefit of state net operating losses previously offset by valuation allowances .....	—	—	(27)
Non-taxable income .....	(572)	(591)	(606)
Non-deductible expenses .....	694	636	919
Change in estimate primarily related to foreign taxes .....	327	186	407
Change in estimate primarily related to state taxes and tax reserves .....	(24)	21	(128)
Benefit of foreign net operating losses previously offset by valuation allowances .....	(7)	(9)	(56)
Tax credits .....	(140)	(143)	(79)
Other, net .....	(32)	(76)	(24)
	<u>\$ 5,397</u>	<u>\$3,743</u>	<u>\$ 5,501</u>
Effective income tax rate .....	39.2%	38.7%	41.2%

The Company's effective tax rate (ETR) is calculated based upon the full years' operating results, and various tax related items. The Company's normal ETR ranges from 38% to 42%.

The expected relationship between foreign income before taxes and foreign provision (benefit) for income taxes differs from the actual relationship above as a result of certain foreign losses incurred for which no tax benefit has been recognized. Management has determined that it is unclear whether operations in those jurisdictions will produce taxable income in future years sufficient to realize the benefit of the losses in those jurisdictions. In addition, certain costs deducted for financial statement purposes are not deductible for tax purposes in certain foreign jurisdictions, such as certain employee benefit costs, resulting in a substantial increase to foreign taxable income.

The Company's deferred tax assets and liabilities at December 31, 2010 and 2009 consist of the following:

<b>December 31,</b>	<u>2010</u>	<u>2009</u>
(amounts in thousands)		
<b>Assets</b>		
Deferred compensation .....	\$ 5,554	\$ 4,898
Loss carryforwards .....	2,790	2,792
Accruals deductible for tax purposes when paid .....	356	580
Depreciation .....	122	94
Allowance for doubtful accounts .....	232	263
Amortization .....	203	322
State taxes .....	697	662
Gross deferred tax assets .....	9,954	9,611
Deferred tax asset valuation allowance .....	<u>(2,693)</u>	<u>(2,649)</u>
Gross deferred tax assets less valuation allowance .....	<u>7,261</u>	<u>6,962</u>
<b>Liabilities</b>		
Accrued income not recognized for tax purposes .....	(18)	(122)
Other .....	<u>(51)</u>	<u>(14)</u>
Gross deferred tax liabilities .....	<u>(69)</u>	<u>(136)</u>
Net deferred tax assets .....	<u>\$ 7,192</u>	<u>\$ 6,826</u>
Net deferred assets and liabilities are recorded as follows:		
Net current assets .....	\$ 1,111	\$ 1,382
Net non-current assets .....	6,099	5,566
Net non-current liabilities .....	<u>(18)</u>	<u>(122)</u>
Net deferred tax assets .....	<u>\$ 7,192</u>	<u>\$ 6,826</u>

At December 31, 2010 and 2009, as applicable, net non-current liabilities are recorded on the consolidated balance sheet in other long-term liabilities. In assessing the realizability of deferred tax assets, management considers, within each taxing jurisdiction, whether it is more likely than not that some portion or all of the deferred tax assets will not be realized. Management considers the scheduled reversal of deferred tax liabilities, projected future taxable income, and tax planning strategies in making this assessment. Factors that may affect the Company's ability to achieve sufficient forecasted taxable income in future periods may include, but are not limited to, the following: increased competition, a decline in sales or margins, a loss of market share, the availability of qualified professional staff, and a decrease in demand for IT services. Based upon the levels of historical taxable income and projections for future taxable income over the years in which the deferred tax assets are deductible, at December 31, 2010, management believes that it is more likely than not that the Company will realize the benefits, net of the established valuation allowance, of these deferred tax assets in the future.

For tax purposes, the Company has various U.S. state net operating loss carryforwards totaling approximately \$3.9 million. These net operating losses have a carryforward period of 5 to 20 years and begin to expire in 2011. The Netherlands net operating loss carryforward of \$8.2 million begins to expire in 2011, while in the United Kingdom the net operating loss carryforward is approximately \$1.9 million, and has no expiration date.

At December 31, 2010, the Company has a deferred tax asset before the valuation allowance in the United States resulting from net operating losses in various states of approximately \$0.2 million, in



The Netherlands of approximately \$2.1 million and approximately \$0.5 million in various other countries where it does business. Management of the Company has analyzed each jurisdiction's tax position, including forecasting potential taxable income in future years, and the expiration of the net operating loss carryforwards as applicable, and determined that it is unclear whether all of the deferred tax asset totaling \$2.8 million will be realized at any point in the future. Accordingly, at December 31, 2010, the Company has offset a portion of the asset with a valuation allowance totaling \$2.6 million, resulting in a net deferred tax asset from net operating loss carryforwards of approximately \$0.2 million. During 2010, the net increase in the valuation allowance was less than \$0.1 million.

The Company files income tax returns in the U.S. federal jurisdiction, and various states and foreign jurisdictions. With few exceptions, the Company is no longer subject to U.S. federal, state and local, or non-U.S. income tax examinations by tax authorities for years prior to 2006.

A reconciliation of unrecognized tax benefits for 2009 and 2010 is as follows:

(amounts in thousands)	
Balance at January 1, 2009 .....	\$ 67
Additions based on tax positions related to the current year .....	21
Additions for tax positions of prior years .....	—
Reductions for lapse of statute of limitations .....	—
Settlements .....	(7)
Balance at December 31, 2009 .....	\$ 81
Additions based on tax positions related to the current year .....	33
Additions for tax positions of prior years .....	—
Reductions for lapse of statute of limitations .....	—
Settlements .....	(57)
Balance at December 31, 2010 .....	<u>\$ 57</u>

The balance at December 31, 2010 of \$57,000 represents gross unrecognized tax benefits that if recognized would impact the Company's effective tax rate. No significant increase or decrease in the total amount of unrecognized tax benefits is expected within the next twelve months.

The Company recognizes accrued interest and penalties related to unrecognized tax benefits in tax expense. At December 31, 2010, the Company had approximately \$1,000 (less the associated tax benefit) accrued for the payment of interest and penalties, as applicable.

The Company has established its unrecognized tax benefits based upon the anticipated outcome of tax positions taken for financial statement purposes compared with positions taken on the Company's tax returns. The Company records the benefit for unrecognized tax benefits only when it is more likely than not that the position will be sustained upon examination by the taxing authorities. The Company reviews its unrecognized tax benefits on a quarterly basis. Such reviews include consideration of factors such as the cause of the action, the degree of probability of an unfavorable outcome, the Company's ability to estimate the liability, and the timing of the liability and how it will impact the Company's other tax attributes. At December 31, 2010, the Company believes it has adequately provided for its tax-related liabilities.

Undistributed earnings of the Company's foreign subsidiaries were minimal at December 31, 2010, and are considered to be indefinitely reinvested. Accordingly, no provision for U.S. federal and state income taxes has been provided thereon. Upon distribution of these earnings in the form of dividends or otherwise, the Company would be subject to both U.S. income taxes (subject to an adjustment for foreign tax credits) and withholding taxes payable to the various foreign countries. In the event that the foreign entities' earnings were distributed, it is estimated that U.S. federal and state income taxes, net of foreign credits, would be immaterial.

In 2010, 2009, and 2008, a total of 101,000, 175,000, and 140,000 shares of common stock, respectively, were issued through the exercise of non-qualified stock options or through the disqualifying disposition of incentive stock options. The tax benefit to the Company from these transactions, which was credited to capital in excess of par value rather than recognized as a reduction of income tax expense, was \$156,000, \$273,000, and \$99,000 in 2010, 2009, and 2008, respectively. These tax benefits have also been recognized in the consolidated balance sheets as a reduction of income taxes payable.

Net income tax payments during 2010, 2009, and 2008 totaled \$4.8 million, \$3.5 million, and \$4.3 million, respectively.

## 6. Lease Commitments

At December 31, 2010, the Company was obligated under a number of long-term operating leases some of which contain renewal options with escalation clauses commensurate to local market fluctuations, however, generally limiting the increase to no more than 5.0% of the existing lease payment.

Minimum future obligations under such leases are summarized as follows:

<b>Year ending December 31,</b>	
(amounts in thousands)	
2011 .....	\$ 4,575
2012 .....	3,145
2013 .....	1,927
2014 .....	1,159
2015 .....	899
Later years .....	1,722
Minimum future obligations .....	<u>\$13,427</u>

The operating lease obligations relate to the rental of office space, office equipment, and automobiles leased in Europe. Total rental expense under such operating leases for 2010, 2009, and 2008 was approximately \$6.4 million, \$7.1 million, and \$8.1 million, respectively.

## 7. Deferred Compensation Benefits

The Company maintains a non-qualified defined-benefit Executive Supplemental Benefit Plan (ESBP) that provides certain former key executives with deferred compensation benefits, based on years of service and base compensation, payable during retirement. The plan was amended as of November 30, 1994, to freeze benefits for participants at that time.

Net periodic pension cost for the years ended December 31, 2010, 2009, and 2008 for the ESBP is as follows:

<b>Net Periodic Pension Cost—ESBP</b>	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
Interest cost .....	\$451	\$516	\$510
Amortization of actuarial loss .....	166	87	66
Net periodic pension cost .....	<u>\$617</u>	<u>\$603</u>	<u>\$576</u>

The Company also retained a contributory defined-benefit plan for its previous employees located in The Netherlands (NDBP) when the Company disposed of its subsidiary, CTG Nederland, B.V. Benefits paid are a function of a percentage of career average pay. This plan was curtailed for additional contributions in January 2003.

Net periodic pension cost (benefit) for the periods ended December 31, 2010, December 31, 2009, and September 29, 2008 for the NDBP is as follows:

<b>Net Periodic Pension Cost (Benefit)—NDBP</b>	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
Interest cost .....	\$ 303	\$ 304	\$ 300
Expected return on plan assets .....	(308)	(310)	(391)
Amortization of actuarial loss .....	—	(9)	(5)
Net periodic pension benefit .....	<u>\$ (5)</u>	<u>\$ (15)</u>	<u>\$ (96)</u>

The change in benefit obligation and reconciliation of fair value of plan assets for the years ended December 31, 2010 and 2009 for the ESBP and NDBP are as follows:

<b>Changes in Benefit Obligation</b>	<u>ESBP</u>		<u>NDBP</u>	
	<u>2010</u>	<u>2009</u>	<u>2010</u>	<u>2009</u>
(amounts in thousands)				
Benefit obligation at beginning of period .....	\$8,833	\$8,132	\$ 6,597	\$ 5,529
Interest cost .....	451	516	303	304
Benefits paid .....	(793)	(796)	(94)	(86)
Actuarial (gain) loss .....	533	981	272	730
Effect of exchange-rate changes .....	—	—	(498)	120
Benefit obligation at end of period .....	<u>9,024</u>	<u>8,833</u>	<u>6,580</u>	<u>6,597</u>
<b>Reconciliation of Fair Value of Plan Assets</b>				
Fair value of plan assets at beginning of period .....	—	—	8,350	7,886
Actual return on plan assets .....	—	—	206	408
Employer contributions .....	793	796	—	—
Benefits paid .....	(793)	(796)	(94)	(86)
Effect of exchange-rate changes .....	—	—	(631)	142
Fair value of plan assets at end of period .....	<u>—</u>	<u>—</u>	<u>7,831</u>	<u>8,350</u>
Accrued benefit cost (asset) .....	<u>\$9,024</u>	<u>\$8,833</u>	<u>\$(1,251)</u>	<u>\$(1,753)</u>
Accrued benefit cost (asset) is included in the consolidated balance sheet as follows:				
Non-current assets .....	\$ —	\$ —	\$(1,251)	\$(1,753)
Current liabilities .....	\$ 760	\$ 772	\$ —	\$ —
Non-current liabilities .....	\$8,264	\$8,061	\$ —	\$ —
Discount rate:				
Benefit obligation .....	4.73%	5.34%	4.70%	5.00%
Net periodic pension cost .....	5.34%	6.34%	5.00%	5.00%
Salary increase rate .....	—	—	—	—
Expected return on plan assets .....	—	—	4.00%	4.00%

For the ESBP, the accumulated benefit obligation at December 31, 2010 and 2009 was \$9.0 million and \$8.8 million, respectively. The amounts included in other comprehensive loss relating to the pension loss adjustment in 2010 and 2009, net of tax, were approximately \$0.2 million and \$0.6 million, respectively. The discount rate used in 2010 was 4.73%, which is reflective of a series of bonds that

are included in the Moody's Aa long-term corporate bond yield whose cash flow approximates the payments to participants under the ESBP for the remainder of the plan. This rate was a decrease of 61 basis points from the rate used in the prior year and resulted in an increase in the plan's liabilities of approximately \$0.5 million. Benefits paid to participants are funded by the Company as needed, and are expected to total approximately \$0.8 million in 2011. The plan is deemed unfunded as the Company has not specifically identified Company assets to be used to discharge the deferred compensation benefit liabilities. The Company has purchased insurance on the lives of certain plan participants in amounts considered sufficient to reimburse the Company for the costs associated with the plan for those participants. The Company does not anticipate making contributions to the plan other than for current year benefit payments as required in 2011 or future years.

For the NDBP, the accumulated benefit obligation was \$6.6 million at both December 31, 2010 and December 31, 2009, respectively. The discount rate used in 2010 was 4.7%, which is reflective of a series of corporate bonds whose cash flow approximates the payments to participants under the NDBP for the remainder of the plan. This rate was a decrease of 30 basis points from the rate used in the prior year and resulted in a net increase in the plan's liabilities of approximately \$0.4 million.

The assets for the NDBP are held by Aegon, a financial services firm located in The Netherlands. The assets for the plan are included in a general portfolio of government bonds, a portion of which is allocated to the NDBP based upon the estimated pension liability associated with the plan. The fair market value of the plan's assets equals the amount allocated to the NDBP in any given year. The fair value of the assets is determined using a Level 3 methodology (see note 1 "Summary of Significant Accounting Policies—Fair Value"). The calculation of fair value includes determining the present value of the future expected payments under the plan, including using assumptions such as expected market rates of return, equity and interest rate volatility, credit risk, correlations of market returns, and discount rates. In 2010 and 2009, the plan investments had a targeted minimum return to the Company of 4%, which is consistent with historical returns and the guaranteed 4% return guaranteed to the participants of the plan. The Company, in conjunction with Aegon, intends to maintain the current investment strategy of investing plan assets solely in government bonds in 2011. The Company does not anticipate making additional contributions to the plan in 2011 or future years, as the plan is currently fully funded.

Anticipated benefit payments for the ESBP and the NDBP expected to be paid in future years are as follows:

<b>Year ending December 31,</b>	<u>ESBP</u>	<u>NDBP</u>
(amounts in thousands)		
2011 .....	\$ 787	\$ 98
2012 .....	776	109
2013 .....	759	129
2014 .....	778	144
2015 .....	761	146
2016-2020 .....	3,614	1,109
	<u>\$7,475</u>	<u>\$1,735</u>

The disclosures below include the ESBP, the NDBP, and the postretirement benefit plan discussed in note 8, "Employee Benefits," under the caption "Other Postretirement Benefits."

The amounts included in accumulated other comprehensive loss, net of tax, that have not yet been recognized as components of net periodic benefit cost as of December 31, 2010 are as follows:

	<u>ESBP</u>	<u>NDBP</u>	<u>Post- Retirement Plan</u>	<u>Total</u>
(amounts in thousands)				
Unrecognized actuarial (gain) loss .....	\$1,919	\$(54)	\$(38)	\$1,827
Unrecognized transition obligation .....	—	—	37	37
Unrecognized prior service cost .....	—	—	(1)	(1)
	<u>\$1,919</u>	<u>\$(54)</u>	<u>\$ (2)</u>	<u>\$1,863</u>

The amounts included in accumulated other comprehensive loss, net of tax, that have not yet been recognized as components of net periodic benefit cost as of December 31, 2009 were as follows:

	<u>ESBP</u>	<u>NDBP</u>	<u>Post- Retirement Plan</u>	<u>Total</u>
(amounts in thousands)				
Unrecognized actuarial (gain) loss .....	\$1,690	\$(359)	\$(64)	\$1,267
Unrecognized transition obligation .....	—	—	55	55
Unrecognized prior service cost .....	—	—	(1)	(1)
	<u>\$1,690</u>	<u>\$(359)</u>	<u>\$(10)</u>	<u>\$1,321</u>

The amounts recognized in other comprehensive loss, net of tax, for 2010, 2009, and 2008, which primarily consist of an actuarial (gain) loss and a transition obligation, totaled \$(542,000), \$(1,092,000), and \$175,000, respectively. Net periodic pension cost (benefit) for the ESBP and the NDBP, net periodic postretirement benefit cost, and the amounts recognized in other comprehensive loss, net of tax, for 2010, 2009, and 2008 totaled \$114,000, \$(465,000), and \$724,000, respectively.

The amounts in accumulated other comprehensive loss expected to be recognized as components of net periodic benefit cost during 2011 are as follows:

	<u>ESBP</u>	<u>NDBP</u>	<u>Post- Retirement Plan</u>	<u>Total</u>
(amounts in thousands)				
Unrecognized actuarial (gain) loss .....	\$207	\$—	\$(2)	\$205
Unrecognized transition obligation .....	—	—	29	29
Unrecognized prior service cost .....	—	—	0	0
	<u>\$207</u>	<u>\$—</u>	<u>\$27</u>	<u>\$234</u>

The Company also maintains a non-qualified defined-contribution deferred compensation plan for certain key executives. Company contributions to this plan, if any, are based on annually defined financial performance objectives. There were \$0.1 million in contributions to the plan in 2010 for amounts earned in 2009, \$0.3 million in contributions to the plan in 2009 for amounts earned in 2008, and \$0.4 million in contributions to the plan in 2008 for amounts earned in 2007. The Company anticipates making contributions in 2011 totaling approximately \$0.3 million to this plan for amounts earned in 2010. The investments in the plan are included in the total assets of the Company, and are discussed in note 3, "Investments." During 2010, several participants in the plan exchanged a portion of their investments for stock units which represent shares of the Company's common stock. In exchange for the funds received, the Company issued shares out of treasury stock equivalent to the

number of share units received by the participants. These shares of common stock are not entitled to any voting rights and the holders will not receive dividends, if any are paid. The shares are being held by the Company, and will be released to the participants as prescribed by their payment elections under the plan.

During the 2010 second quarter, the Company's shareholders approved the Non-Employee Director Deferred Compensation Plan. Cash contributions were made to the plan during 2010 for the Company's six non-employee directors totaling approximately \$0.1 million. At the time the contribution was made, the non-employee directors elected to exchange their cash contributions to the plan for the purchase of stock units which represent shares of the Company's common stock. In exchange for funds received, the Company issued stock out of treasury stock equivalent to the number of share units received by the participants. These shares of common stock are not entitled to any voting rights and the holders will not receive dividends if any are paid. The shares are being held by the Company, and will be released to the non-employee directors as prescribed by their payment election under the plan.

## 8. Employee Benefits

### 401(k) Profit-Sharing Retirement Plan

The Company maintains a contributory 401(k) profit-sharing retirement plan covering substantially all U.S. employees. At its discretion, the Company may match up to 50% of the first 6% of eligible wages contributed by the participants. During part of 2009, the Company reduced its match from 50% of the first 6% of eligible wages to 50% of the first 4% of eligible wages. Company contributions, which consist of cash and may include the Company's stock, were funded and charged to operations in the amounts of \$2.2 million, \$1.4 million, and \$2.5 million for 2010, 2009, and 2008, respectively.

### Other Retirement Plans

The Company maintains various other defined contribution retirement plans covering substantially all of the remaining European employees. Company contributions charged to operations were \$0.1 million in both 2010 and 2009, and \$0.2 million in 2008.

The Company provides limited healthcare and life insurance benefits to eight retired employees and their spouses, totaling 12 participants, pursuant to contractual agreements.

Net periodic postretirement benefit cost for the years ended December 31, 2010, 2009, and 2008 is as follows:

<b>Net Periodic Postretirement Benefit Cost</b>	<b>2010</b>	<b>2009</b>	<b>2008</b>
(amounts in thousands)			
Interest cost .....	\$21	\$ 23	\$ 40
Amortization of transition amount .....	29	29	29
Amortization of actuarial loss (gain) .....	(6)	(13)	—
Net periodic postretirement benefit cost .....	<u>\$44</u>	<u>\$ 39</u>	<u>\$ 69</u>

No adjustments were made to the 2010, 2009 or 2008 net periodic postretirement benefit cost due to Medicare reform as the amounts were deemed to be insignificant.

The change in postretirement benefit obligation at December 31, 2010 and 2009 is as follows:

<b>Changes in Postretirement Benefit Obligation</b>	<u>2010</u>	<u>2009</u>
(amounts in thousands)		
Postretirement benefit obligation at beginning of year .....	\$ 411	\$ 379
Interest cost .....	21	23
Benefits paid .....	(52)	(52)
Actuarial (gain) / loss .....	35	61
Postretirement benefit obligation at end of year .....	415	411
Fair value of plan assets at end of year .....	—	—
Accrued postretirement benefit obligation .....	<u>\$ 415</u>	<u>\$ 411</u>
Accrued postretirement benefit obligation is included in the consolidated balance sheet as follows:		
Current liabilities .....	\$ 33	\$ 37
Non-current liabilities .....	\$ 382	\$ 374
Discount rate:		
Benefit obligation .....	4.68%	5.22%
Net periodic postretirement benefit cost .....	5.22%	6.34%
Salary increase rate .....	—	—

The discount rate used in 2010 to calculate the benefit obligation was 4.68%, which is reflective of a series of bonds that are included in the Moody's Aa long-term corporate bond yield whose cash flow approximates the payments to participants for the remainder of the plan. For December 31, 2009, the Company updated its methodology for determining the average cost of benefits provided to retirees from prior years which caused a decrease in accrued post retirement benefit obligation from 2008 to 2009. Benefits paid to participants are funded by the Company as needed.

Anticipated benefit payments for the postretirement medical plan are expected to be paid in future years as follows:

<b>Year ending December 31,</b>	
(amounts in thousands)	
2011 .....	\$ 33
2012 .....	34
2013 .....	35
2014 .....	36
2015 .....	36
2016-2020 .....	169
	<u>\$343</u>

The rate of increase in healthcare costs is assumed to be 6.1% for medical and 5.0% for dental and Medicare Part B from 2011 to 2014, declining to 6.0% for medical and 5.0% for both dental and Medicare Part B by the year 2015. Increasing the assumed healthcare cost trend rate by one percentage point would increase the accrued postretirement benefit obligation by \$32,300 at December 31, 2010, and the net periodic postretirement benefit cost by \$1,400 for the year. A one-percentage-point decrease in the healthcare cost trend would decrease the accrued postretirement benefit obligation by \$29,900 at December 31, 2010, and the net periodic postretirement benefit cost by \$1,300 for the year.

## Employee Health Insurance

The Company provides various health insurance plans for its employees, including a self-insured plan for its employees in the U.S.

## 9. Shareholders' Equity

### Employee Stock Purchase Plan

Under the Company's First Employee Stock Purchase Plan (ESPP), employees may apply up to 10% of their compensation to purchase the Company's common stock. Shares are purchased at the closing market price on the business day preceding the date of purchase. As of December 31, 2010, approximately 51,000 shares remain unissued under the ESPP, of the total of 11.5 million shares that had been authorized under the Plan. During 2010, 2009, and 2008, approximately 22,000, 23,000, and 24,000 shares, respectively, were purchased under the ESPP at an average price of \$7.98, \$4.92, and \$4.80 per share, respectively.

### Stock Trusts

The Company maintains a Stock Employee Compensation Trust (SECT) to provide funding for existing employee stock plans and benefit programs. Shares of the Company's common stock are purchased by and released from the SECT by the trustee of the SECT at the request of the compensation committee of the Board of Directors. As of December 31, 2010, all shares remaining in the SECT were unallocated and, therefore, are not considered outstanding for purposes of calculating earnings per share.

SECT activity for the years ended December 31, 2010, 2009, and 2008 is as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
Share balance at beginning of year .....	3,304	3,304	3,318
Shares released:			
Stock option plans .....	—	—	(8)
Employee Stock Purchase Plan .....	—	—	(6)
Share balance at end of year .....	<u>3,304</u>	<u>3,304</u>	<u>3,304</u>

The Company created an Omnibus Stock Trust (OST) to provide funding for various employee benefit programs. Previously, the OST purchased 59,000 shares of the Company's common stock for \$1.0 million. Shares of the Company's common stock are released from the OST by the trustee at the request of the compensation committee of the Board of Directors. During 2010, 2009, and 2008, no shares were purchased or released by the OST.

### Preferred Stock

At December 31, 2010 and 2009, the Company has 2,500,000 shares of par value \$0.01 preferred stock authorized for issuance, but none outstanding.

## 10. Equity-Based Compensation

The Company issues stock options and restricted stock in exchange for employee and director services. In accordance with current accounting standards, the calculated cost of its equity-based compensation awards is recognized in the Company's consolidated statements of income over the period in which an employee or director is required to provide the services for the award. Compensation cost will



not be recognized for employees or directors that do not render the requisite services. The Company recognizes the expense for equity-based compensation in its consolidated income statements on a straight-line basis based upon awards that are ultimately expected to vest.

Equity-based compensation expense, tax benefit and net after tax cost for 2010, 2009 and 2008 are as follows:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
(amounts in thousands)			
Equity-based compensation .....	\$1,349	\$1,447	\$991
Tax benefit .....	<u>462</u>	<u>512</u>	<u>353</u>
Net expense .....	<u>\$ 887</u>	<u>\$ 935</u>	<u>\$638</u>

On May 12, 2010, the shareholders approved the Company's 2010 Equity Award Plan (2010 Plan). Under the provisions of the 2010 Plan, stock options, restricted stock, stock appreciation rights, and other awards may be granted or awarded to employees and directors of the company, as well as non-employees. The compensation committee of the Board of Directors determines the nature, amount, pricing and vesting of the grants or awards. All options and awards remain in effect until the earliest of the expiration, exercise, or surrender date. A total of 900,000 shares may be granted or awarded under the 2010 plan, all of which are available for grant as of December 31, 2010.

On April 26, 2000, the shareholders approved the Company's 2000 Equity Award Plan (Equity Plan). Under the provisions of the Equity Plan, stock options, restricted stock, stock appreciation rights, and other awards may be granted or awarded to employees and directors of the Company. The compensation committee of the Board of Directors determines the nature, amount, pricing, and vesting of the grants or awards. All options and awards remain in effect until the earlier of the expiration, exercise, or surrender date. Options generally become exercisable in three or four equal annual installments, beginning one year from the date of grant, and expire no more than 15 years from the date of grant. In certain limited instances, options granted at fair market value are expected to vest nine and one-half years from the date of grant. There are no shares or options available for grant under this plan as of December 31, 2010.

On April 24, 1991, the shareholders approved the Company's 1991 Employee Stock Option Plan (1991 Plan). Under the provisions of the 1991 Plan, options may be granted to employees and directors of the Company. The exercise price for options granted under this plan is equal to or greater than the fair market value of the Company's common stock on the date the option is granted. Incentive stock options generally become exercisable in four annual installments of 25% of the shares covered by the grant, beginning one year from the date of grant, and expire six years after becoming exercisable. Nonqualified stock options generally become exercisable in either four or five annual installments of 25 or 20%, respectively, of the shares covered by the grant, beginning one year from the date of grant, and expire up to 15 years from the date of grant. All options remain in effect until the earlier of the expiration, exercise, or surrender date. There are no shares or options available for grant under this plan as of December 31, 2010.

Under the Company's 1991 Restricted Stock Plan, a total of 800,000 shares of restricted stock may be granted to certain key employees, and 538,750 shares are available for grant as of December 31, 2010.

The Company utilizes the Black-Scholes option-pricing model to estimate the fair value of stock options granted on the date of grant. The per-option weighted-average fair value on the date of grant of stock options granted in 2010, 2009, and 2008 was \$3.09, \$2.01, and \$1.61, respectively.

The fair value of the options at the date of grant was estimated using the following weighted-average assumptions for the years ended December 31, 2010, 2009 and 2008:

	<u>2010</u>	<u>2009</u>	<u>2008</u>
Expected life (years) .....	3.1	3.4	3.3
Dividend yield .....	0.0%	0.0%	0.0%
Risk-free interest rate .....	1.5%	1.8%	3.2%
Expected volatility .....	65.3%	58.4%	42.0%

The Company used historical volatility calculated using daily closing prices for its common stock over periods that match the expected term of the option granted to estimate the expected volatility for the grants made in 2008, 2009 and 2010. The risk-free interest rate assumption was based upon U.S. Treasury yields appropriate for the expected term of the Company's stock options based upon the date of grant. The expected term of the stock options granted was based upon the options expected vesting schedule and historical exercise patterns. The expected dividend yield was based upon the Company's recent history of paying dividends, and the expectation of paying dividends in the foreseeable future.

During 2008, 2009 and 2010, the Company issued restricted stock to certain employees and its independent directors. For the employees, the stock vests over a period of four years, with 25% of the stock issued vesting one year from the date of grant, and another 25% vesting each year thereafter until the stock is fully vested. The Company is recognizing compensation expense for these shares ratably over the expected term of the restricted stock, or four years. For the independent directors, the issued stock vests at retirement. As the directors are eligible for retirement from the Company's Board of Directors at any point, the Company recognized the expense associated with these shares on the date of grant. The shares of restricted stock issued are considered outstanding, and are eligible to receive dividends, if any are paid, and can be voted. However, only vested shares of outstanding restricted stock are included in the calculation of basic earnings per share.

As of December 31, 2010, total remaining stock-based compensation expense for non-vested equity-based compensation is approximately \$2.0 million, which is expected to be recognized on a weighted-average basis over the next 16 months. Historically, the Company has issued shares out of treasury stock and its SECT to fulfill the share requirements from stock option exercises and restricted stock grants.

A summary of stock option activity under the Equity Plan and 1991 Plan is as follows:

	Equity Plan Options	Weighted- Average Exercise Price	1991 Plan Options	Weighted- Average Exercise Price
<b>Outstanding at December 31, 2007</b> .....	3,613,875	\$3.97	483,547	\$11.21
Granted .....	395,300	\$4.90	—	—
Exercised .....	(199,422)	\$4.03	(23,500)	\$ 3.07
Canceled and forfeited .....	(187,953)	\$4.80	(11,000)	\$15.23
Expired .....	(24,000)	\$5.54	(118,987)	\$18.07
<b>Outstanding at December 31, 2008</b> .....	3,597,800	\$4.01	330,060	\$ 9.18
Granted .....	380,500	\$4.81	—	—
Exercised .....	(237,483)	\$3.17	(21,750)	\$ 3.93
Canceled and forfeited .....	(23,500)	\$4.57	(1,500)	\$16.19
Expired .....	(18,500)	\$5.02	(41,771)	\$12.50
<b>Outstanding at December 31, 2009</b> .....	3,698,817	\$4.14	265,039	\$ 9.04
Granted .....	366,150	\$7.18	—	—
Exercised .....	(154,955)	\$4.27	(34,900)	\$ 5.24
Canceled and forfeited .....	(19,287)	\$4.62	—	—
Expired .....	(7,250)	\$3.74	(19,625)	\$15.03
<b>Outstanding at December 31, 2010</b> .....	3,883,475	\$4.42	210,514	\$ 9.12
<b>Options exercisable at December 31, 2010</b> .....	2,987,553	\$4.23	210,514	\$ 9.12

For 2010, 2009 and 2008, the intrinsic value of the options exercised under the Equity Plan was \$671,390, \$970,293 and \$431,995, respectively, while the intrinsic value of the options exercised under the 1991 Plan for the same years was \$81,600, \$80,768 and \$71,888, respectively.

A summary of restricted stock activity under the Equity Plan and the 1991 Restricted Stock Plan is as follows:

	Equity Plan Restricted Stock	Weighted- Average Fair Value	1991 Restricted Stock Plan	Weighted- Average Fair Value
<b>Outstanding at December 31, 2007</b> .....	130,125	\$4.48	37,000	\$4.52
Granted .....	62,710	\$4.47	62,000	\$4.79
Released .....	(29,585)	\$4.51	(9,250)	\$4.52
Canceled and forfeited .....	(1,500)	\$4.65	(3,750)	\$4.63
<b>Outstanding at December 31, 2008</b> .....	161,750	\$4.47	86,000	\$4.71
Granted .....	75,000	\$6.12	89,000	\$4.90
Released .....	(7,625)	\$4.65	(23,625)	\$4.69
Canceled and forfeited .....	—	—	—	—
<b>Outstanding at December 31, 2009</b> .....	229,125	\$5.00	151,375	\$4.82
Granted .....	—	—	77,000	\$7.18
Released .....	(7,625)	\$4.65	(45,875)	\$4.79
Canceled and forfeited .....	—	—	—	—
<b>Outstanding at December 31, 2010</b> .....	221,500	\$5.01	182,500	\$5.83

### Outstanding Options

A summary of options that are outstanding as of December 31, 2010 for the Equity Plan and 1991 Plan is as follows:

<u>Range of Exercise Prices</u>	<u>Number Outstanding</u>	<u>Weighted Average Exercise Price</u>	<u>Weighted Average Remaining Contractual Life (Years)</u>	<u>Aggregate Intrinsic Value</u>
<b>Equity Plan</b>				
\$1.40 .....	120,000	\$ 1.40	7.0	\$ 1,137,600
\$2.24 – \$3.26 .....	988,625	\$ 3.13	6.2	\$ 7,664,038
\$3.48 – \$4.90 .....	1,929,800	\$ 4.51	6.4	\$12,298,978
\$5.25 – \$7.18 .....	845,050	\$ 6.16	8.7	\$ 3,984,604
	<u>3,883,475</u>	<u>\$ 4.42</u>	<u>6.9</u>	<u>\$25,085,220</u>
<b>1991 Plan</b>				
\$2.88 .....	1,250	\$ 2.88	4.8	\$ 10,006
\$5.94 – \$6.00 .....	172,236	\$ 5.97	3.9	\$ 845,320
\$16.19 – \$21.94 .....	19,208	\$19.56	3.4	\$ —
\$26.06 – \$30.31 .....	17,820	\$28.69	2.4	\$ —
	<u>210,514</u>	<u>\$ 9.12</u>	<u>3.7</u>	<u>\$ 855,326</u>

### Exercisable Options

A summary of options that are exercisable at December 31, 2010 for the Equity Plan and the 1991 Plan is as follows:

<u>Range of Exercise Prices</u>	<u>Number Exercisable</u>	<u>Weighted Average Exercise Price</u>	<u>Weighted Average Remaining Contractual Life (Years)</u>	<u>Aggregate Intrinsic Value</u>
<b>Equity Plan</b>				
\$1.40 .....	120,000	\$ 1.40	7.0	\$ 1,137,600
\$2.24 – \$3.26 .....	758,625	\$ 3.17	6.5	\$ 5,848,138
\$3.48 – \$4.90 .....	1,535,928	\$ 4.44	6.3	\$ 9,896,344
\$5.25 – \$7.18 .....	573,000	\$ 5.68	7.7	\$ 2,978,020
	<u>2,987,553</u>	<u>\$ 4.23</u>	<u>6.7</u>	<u>\$19,860,102</u>
<b>1991 Plan</b>				
\$2.88 .....	1,250	\$ 2.88	4.8	\$ 10,006
\$5.94 – \$6.00 .....	172,236	\$ 5.97	3.9	\$ 845,320
\$16.19 – \$21.94 .....	19,208	\$19.56	3.4	\$ —
\$26.06 – \$30.31 .....	17,820	\$28.69	2.4	\$ —
	<u>210,514</u>	<u>\$ 9.12</u>	<u>3.7</u>	<u>\$ 855,326</u>

The aggregate intrinsic values as calculated in the above charts are based upon the Company's closing stock price on December 31, 2010 of \$10.88 per share.

## 11. Significant Customer

International Business Machines Corporation (IBM) is the Company's largest customer. In 2010, 2009, and 2008, IBM accounted for \$102.3 million or 30.9%, \$71.2 million or 25.8%, and \$108.3 million or 30.6% of the Company's consolidated revenue, respectively. The Company's accounts receivable from IBM at December 31, 2010 and 2009 amounted to \$13.1 million and \$9.7 million, respectively. No other customer accounted for more than 10% of revenue in 2010, 2009, or 2008.

## 12. Contingencies

The Company and its subsidiaries are involved from time to time in various legal proceedings and tax audits arising in the ordinary course of business. At December 31, 2010 and 2009, the Company is in discussion with various governmental agencies relative to tax matters, including income, sales and use, and property and franchise taxes. The outcome of these audits and legal proceedings, as applicable, involving the Company and its subsidiaries cannot be predicted with certainty, and the amount of any liability that could arise with respect to such audits cannot be accurately predicted. However, as none of these matters are individually or in the aggregate significant, and as management has recorded an estimate of its potential liability for these audits at December 31, 2010 and 2009, the Company does not expect the conclusion of these matters to have a material adverse effect on the financial position, results of operations, or cash flows of the Company.

## 13. Enterprise-Wide Disclosures

The Company operates in one industry segment, providing IT services to its clients. The services provided include strategic and flexible staffing and the planning, design, implementation, and maintenance of comprehensive IT solutions. All of the Company's revenue is generated from these services. CTG's reportable information is based on geographical areas. The accounting policies of the individual geographical areas are the same as those described in note 1, "Summary of Significant Accounting Policies."

### Financial Information About Geographic Areas

(amounts in thousands)

#### Revenue from External Customers

	2010	2009	2008
United States	\$269,071	\$211,265	\$272,242
Belgium <sup>(1)</sup>	41,317	42,326	53,773
Other European countries	19,396	20,418	24,437
Other country	1,623	1,551	2,761
Total revenue	<u>\$331,407</u>	<u>\$275,560</u>	<u>\$353,213</u>

#### Long-lived Assets

United States	\$ 7,730	\$ 7,362	\$ 5,710
Belgium	478	562	826
Other European countries	156	222	231
Total long-lived assets	<u>\$ 8,364</u>	<u>\$ 8,146</u>	<u>\$ 6,767</u>

#### Deferred Tax Assets, Net of Valuation Allowance

United States	\$ 7,261	\$ 6,962	\$ 6,205
Europe	—	—	—
Other countries	—	—	—
Total deferred tax assets, net	<u>\$ 7,261</u>	<u>\$ 6,962</u>	<u>\$ 6,205</u>

(1) Revenue for Belgium has been disclosed separately as they exceeded 10% of consolidated revenue for the years presented.

## 14. Quarterly Financial Data (Unaudited)

	Quarters				Total
	First	Second	Third	Fourth	
(amounts in thousands, except per-share data)					
<b>2010</b>					
Revenue .....	\$78,489	\$81,142	\$84,463	\$87,313	\$331,407
Direct costs .....	61,481	63,350	67,189	68,152	260,172
Gross profit .....	17,008	17,792	17,274	19,161	71,235
Selling, general, and administrative expenses ...	13,919	14,303	14,157	14,926	57,305
Operating income .....	3,089	3,489	3,117	4,235	13,930
Interest and other expense, net .....	(47)	(71)	(41)	(2)	(161)
Income before income taxes .....	3,042	3,418	3,076	4,233	13,769
Provision for income taxes .....	1,256	1,513	1,049	1,579	5,397
Net income .....	<u>\$ 1,786</u>	<u>\$ 1,905</u>	<u>\$ 2,027</u>	<u>\$ 2,654</u>	<u>\$ 8,372</u>
Basic net income per share .....	<u>\$ 0.12</u>	<u>\$ 0.13</u>	<u>\$ 0.14</u>	<u>\$ 0.18</u>	<u>\$ 0.57</u>
Diluted net income per share .....	<u>\$ 0.11</u>	<u>\$ 0.12</u>	<u>\$ 0.13</u>	<u>\$ 0.16</u>	<u>\$ 0.52</u>

	Quarters				Total
	First	Second	Third	Fourth	
(amounts in thousands, except per-share data)					
<b>2009</b>					
Revenue .....	\$74,556	\$66,580	\$66,771	\$67,653	\$275,560
Direct costs .....	57,836	51,628	51,570	52,667	213,701
Gross profit .....	16,720	14,952	15,201	14,986	61,859
Selling, general, and administrative expenses ...	14,313	12,528	12,713	12,416	51,970
Operating income .....	2,407	2,424	2,488	2,570	9,889
Interest and other expense, net .....	(151)	(29)	(29)	(4)	(213)
Income before income taxes .....	2,256	2,395	2,459	2,566	9,676
Provision for income taxes .....	954	1,000	853	936	3,743
Net income .....	<u>\$ 1,302</u>	<u>\$ 1,395</u>	<u>\$ 1,606</u>	<u>\$ 1,630</u>	<u>\$ 5,933</u>
Basic net income per share .....	<u>\$ 0.09</u>	<u>\$ 0.09</u>	<u>\$ 0.11</u>	<u>\$ 0.11</u>	<u>\$ 0.40</u>
Diluted net income per share .....	<u>\$ 0.09</u>	<u>\$ 0.09</u>	<u>\$ 0.10</u>	<u>\$ 0.10</u>	<u>\$ 0.38</u>

**Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure**

None.

**Item 9A. Controls and Procedures**

**Evaluation of Disclosure Controls and Procedures**

The Company's management has evaluated, under the supervision and with the participation of the Company's Chief Executive Officer and Chief Financial Officer, the effectiveness of the design and operations of the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) of the Securities Exchange Act, as amended) as of the end of the period covered by this annual report. Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures were effective as of the end of the period covered by this annual report.

**(a) Management's Annual Report on Internal Control Over Financial Reporting**

The Company's management is responsible for establishing and maintaining an adequate system of internal control over financial reporting. Internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, a system of internal control over financial reporting can provide only reasonable assurance and may not prevent or detect misstatements. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation. Further, because of changes in conditions, effectiveness of internal control over financial reporting may deteriorate.

Management of the Company conducted an evaluation of the effectiveness of the Company's internal control over financial reporting based on the *Internal Control-Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on that evaluation, the Company's management did not identify any control deficiencies it considered to be material weaknesses under the rules specified by the Public Company Accounting Oversight Board's Auditing Standard No. 5, and therefore concluded that its internal control over financial reporting was effective as of December 31, 2010.

Our independent registered public accounting firm has issued an attestation report on the Company's effectiveness of internal control over financial reporting. Their report appears in Item 9A (b), Attestation Report of the Registered Public Accounting Firm.

**(b) Attestation Report of the Registered Public Accounting Firm**

**Report of Independent Registered Public Accounting Firm**

The Board of Directors and Shareholders  
Computer Task Group, Incorporated:

We have audited Computer Task Group, Incorporated's internal control over financial reporting as of December 31, 2010, based on criteria established in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Computer Task Group, Incorporated's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control Over Financial Reporting (Item 9A(a)). Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Computer Task Group, Incorporated maintained, in all material respects, effective internal control over financial reporting as of December 31, 2010, based on criteria established in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Computer Task Group, Incorporated as of December 31, 2010 and 2009, and the related consolidated statements of income, changes in shareholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2010, and our report dated February 25, 2011 expressed an unqualified opinion on those consolidated financial statements.

/s/ KPMG LLP

Buffalo, New York  
February 25, 2011



**(c) Changes in Internal Control Over Financial Reporting**

The Company continues to review, revise and improve the effectiveness of the Company's internal controls on a continuous basis. The Company's management, including its Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of the Company's internal control over financial reporting as of the end of the period covered by this annual report. There were no changes in the Company's internal control over financial reporting that occurred during the period covered by this annual report, which ended on December 31, 2010, that materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

**Item 9B. Other Information**

None

## PART III

### Item 10. *Directors, Executive Officers and Corporate Governance*

The information required in response to this item is incorporated herein by reference to the information set forth under "Election of Directors," "Section 16(a) Beneficial Ownership Reporting Compliance," "The Board of Directors and Committees" in relation to the "Audit Committee" subsection, and "Corporate Governance and Website Information" in the Company's Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on May 11, 2011 (Proxy Statement) to be filed with the SEC not later than 120 days after the end of the year ended December 31, 2010, except insofar as information with respect to executive officers is presented in Part I, Item 1 of this report pursuant to General Instruction G(3) of Form 10-K.

### Item 11. *Executive Compensation*

The information required in response to this item is incorporated herein by reference to the information under the caption "The Board of Directors and Committees" and "Compensation Discussion and Analysis" presented in the Proxy Statement.

### Item 12. *Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters*

Except as set forth below, the information required in response to this item is incorporated herein by reference to the information under the caption "Security Ownership of the Company's Common Shares by Certain Beneficial Owners and by Management" presented in the Proxy Statement.

The following table sets forth, as of December 31, 2010, certain information related to the Company's compensation plans under which shares of its common stock are authorized for issuance:

#### *Equity Compensation Plan Information as of December 31, 2010*

	<u>Number of securities to be issued upon exercise of outstanding options, warrants and rights</u>	<u>Weighted-average exercise price of outstanding options, warrants and rights</u>	<u>Number of securities remaining available for future issuance under equity compensation plans</u>
<i>Equity compensation plans approved by security holders</i>			
2010 Equity Award Plan .....	—	\$ —	900,000
2000 Equity Award Plan .....	3,883,475	\$4.42	—
1991 Employee Stock Option Plan ..	210,514	\$9.12	—
1991 Restricted Stock Plan .....	—	—	538,750
<i>Equity compensation plans not approved by security holders</i>			
None .....	—	—	—
Total .....	<u>4,093,989</u>	<u>\$4.66</u>	<u>1,438,750</u>

At December 31, 2010, the Company did not have any outstanding rights or warrants. All outstanding awards are either stock options or restricted stock.

**Item 13. *Certain Relationships and Related Transactions, and Director Independence***

The information required in response to this item is incorporated herein by reference to the information under the caption "Certain Relationships and Related Person Transactions, and Director Independence" presented in the Proxy Statement.

**Item 14. *Principal Accountant Fees and Services***

The information required in response to this item is incorporated herein by reference to the information under the caption "Appointment of Auditors and Fees" presented in the Proxy Statement.

**PART IV**

**Item 15. Exhibits and Financial Statement Schedule**

**(A) Index to Consolidated Financial Statements and Financial Statement Schedule**

**(1) Financial Statements:**

Report of Independent Registered Public Accounting Firm .....	29
Consolidated Statements of Income .....	30
Consolidated Balance Sheets .....	31
Consolidated Statements of Cash Flows .....	32
Consolidated Statements of Changes in Shareholders' Equity .....	33
Notes to Consolidated Financial Statements .....	35

**(2) Index to Consolidated Financial Statement Schedule**

Report of Independent Registered Public Accounting Firm on Financial Statement Schedule .....	64
Financial statement schedule:	
Schedule II—Valuation and Qualifying Accounts .....	65

**(B) Exhibits**

The Exhibits to this annual report on Form 10-K are listed on the attached Exhibit Index appearing on pages 67 to 69.

## **Report of Independent Registered Public Accounting Firm**

The Board of Directors and Shareholders  
Computer Task Group, Incorporated:

Under date of February 25, 2011, we reported on the consolidated balance sheets of Computer Task Group, Incorporated and subsidiaries as of December 31, 2010 and 2009, and the related consolidated statements of income, changes in shareholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2010, which are included in the Form 10-K. In connection with our audits of the aforementioned consolidated financial statements, we also audited the related consolidated financial statement schedule as listed in the accompanying index. This financial statement schedule is the responsibility of the Company's management. Our responsibility is to express an opinion on this financial statement schedule based on our audits.

In our opinion, such financial statement schedule, when considered in relation to the basic consolidated financial statements taken as a whole, presents fairly, in all material respects, the information set forth therein.

/s/ KPMG LLP

Buffalo, New York  
February 25, 2011

**COMPUTER TASK GROUP, INCORPORATED**  
**SCHEDULE II—VALUATION AND QUALIFYING ACCOUNTS**  
(amounts in thousands)

Description	Balance at January 1	Additions	Deductions	Balance at December 31
<b>2010</b>				
Accounts deducted from accounts receivable				
Allowance for doubtful accounts .....	\$ 964	\$ 13 <sup>(A)</sup>	\$(117) <sup>(A)</sup>	\$ 860
Accounts deducted from deferred tax assets				
Deferred tax asset valuation allowance .....	\$2,649	\$260 <sup>(B)</sup>	\$(216) <sup>(B)</sup>	\$2,693
Accounts deducted from other assets				
Reserves .....	\$ 575	\$—	\$—	\$ 575
<b>2009</b>				
Accounts deducted from accounts receivable				
Allowance for doubtful accounts .....	\$1,005	\$ 99 <sup>(A)</sup>	\$(140) <sup>(A)</sup>	\$ 964
Accounts deducted from deferred tax assets				
Deferred tax asset valuation allowance .....	\$2,454	\$324 <sup>(B)</sup>	\$(129) <sup>(B)</sup>	\$2,649
Accounts deducted from other assets				
Reserves .....	\$ 575	\$—	\$—	\$ 575
<b>2008</b>				
Accounts deducted from accounts receivable				
Allowance for doubtful accounts .....	\$ 955	\$503 <sup>(A)</sup>	\$(453) <sup>(A)</sup>	\$1,005
Accounts deducted from deferred tax assets				
Deferred tax asset valuation allowance .....	\$2,492	\$308 <sup>(B)</sup>	\$(346) <sup>(B)</sup>	\$2,454
Accounts deducted from other assets				
Reserves .....	\$ 575	\$—	\$—	\$ 575

(A) Reflects additions charged principally to costs and expenses, less deductions for accounts written off or collected, and foreign currency translation

(B) Reflects additions and deductions for foreign currency translation, and deductions credited to expense



## EXHIBIT INDEX

<u>Exhibit</u>	<u>Description</u>	<u>Page Number or (Reference)</u>
3.	(a) Restated Certificate of Incorporation of Registrant	(1)
	(b) Restated By-laws of Registrant	(2)
4.	(a) Restated Certificate of Incorporation of Registrant	(1)
	(b) Restated By-laws of Registrant	(2)
	(c) Specimen Common Stock Certificate	
10.	(a) Non-Compete Agreement, dated as of March 1, 1984, between Registrant and Randolph A. Marks	(2) +
	(b) Stock Employee Compensation Trust Agreement, dated May 3, 1994, between Registrant and Thomas R. Beecher, Jr., as trustee	(2) +
	(c) Demand Grid Note, dated October 29, 1997, between Registrant and Computer Task Group, Incorporated Stock Employee Compensation Trust	(2) +
	(d) Pledge Agreement, between the Registrant and Thomas R. Beecher, Jr., as Trustee of the Computer Task Group, Incorporated Stock Employee Compensation Trust	(2) +
	(e) Stock Purchase Agreement, dated as of February 25, 1981, between Registrant and Randolph A. Marks	(3) +
<hr/>		
	+ Management contract or compensatory plan or arrangement	
	(1) Filed as an Exhibit to the Registrant's Annual Report on Form 10-K for the year ended December 31, 2007, and incorporated herein by reference	
	(2) Filed as an Exhibit to the Registrant's Annual Report on Form 10-K for the year ended December 31, 2006, and incorporated herein by reference	
	(3) Filed as an Exhibit to the Registrant's Registration Statement No. 2 - 71086 on Form S-7 filed on February 27, 1981, and incorporated herein by reference	



**EXHIBIT INDEX (Continued)**

<u>Exhibit</u>	<u>Description</u>	<u>Page Number or (Reference)</u>
10.	(f) 2010 Key Employee Compensation Plans	(4) +
	(g) Computer Task Group, Incorporated Non-Qualified Key Employee Deferred Compensation Plan	(2) +
	(h) 1991 Restricted Stock Plan	(1)+
	(i) Computer Task Group, Incorporated 2000 Equity Award Plan	(5) +
	(j) Executive Supplemental Benefit Plan 1997 Restatement	(1) +
	(k) First Amendment to the Computer Task Group, Incorporated Executive Supplemental Benefit Plan 1997 Restatement	(1) +
	(l) Compensation Arrangements for the Named Executive Officers	# +
	(m) Change in Control Agreement, dated January 1, 2010, between the Registrant and James R. Boldt, as amended and restated	(6) +
	(n) Employment Agreement, dated January 1, 2010, between the Registrant and James R. Boldt, as amended and restated	(6) +
	(o) Officer Change in Control Agreement	(6) +
	(p) First Employee Stock Purchase Plan (Eighth Amendment and Restatement)	(1) +
	(q) Loan Agreement By and Among Manufacturers and Traders Trust Company and Computer Task Group, Incorporated	(7)
#	Filed herewith	
(4)	Included in the Registrant's definitive Proxy Statement dated April 2011 under the caption entitled "Annual Cash Incentive Compensation," and incorporated herein by reference	
(5)	Filed as an Exhibit to the Registrants Form 8-K on November 18, 2008, and incorporated herein by reference	
(6)	Filed as an Exhibit to the Registrant's Annual Report on Form 10-K for the year ended December 31, 2008, and incorporated herein by reference	
(7)	Filed as an Exhibit to the Registrants Form 8-K on April 21, 2005, and incorporated herein by reference	

## EXHIBIT INDEX (Continued)

<u>Exhibit</u>	<u>Description</u>	<u>Page Number or (Reference)</u>
10.	(r) Third Amendment to the Loan Agreement, dated February 4, 2008, among Computer Task Group, Incorporated, Manufacturers and Traders Trust Company and Key Bank National Association	(8)
	(s) 1991 Employee Stock Option Plan	(9)
	(t) Fourth amendment to the Loan Agreement, dated December 23, 2010, among Computer Task Group, Incorporated, Manufacturers and Traders Trust Company, and Key Bank National Association	(10)
14.	Code of Ethics	(11)
21.	Subsidiaries of the Registrant	#
23.	Consent of experts and counsel	#
31.	(a) Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002	#
	(b) Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002	#
32.	Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	#
#	Filed herewith	
(8)	Filed as an Exhibit to the Registrants Form 8-K on February 8, 2008, and incorporated herein by reference	
(9)	Filed as an Exhibit to the Registrants Annual Report on Form 10-K for the year ended December 31, 1996, and incorporated herein by reference	
(10)	Filed as an Exhibit to the Registrants Form 8-K on December 28, 2010, and incorporated herein by reference	
(11)	Included at the internet address specified in the Registrant's definitive Proxy Statement dated April 2011 under the caption entitled "Corporate Governance and Website Information," and incorporated herein by reference	

## COMPUTER TASK GROUP, INCORPORATED

## SUBSIDIARIES OF COMPUTER TASK GROUP, INCORPORATED

The following is a list of all of the subsidiaries of the Registrant as of December 31, 2010. All financial statements of such subsidiaries are included in the consolidated financial statements of the Registrant, and all of the voting securities of each subsidiary are wholly-owned by the Registrant:

<u>Subsidiary</u>	<u>State/Country or Jurisdiction of Incorporation</u>
—Computer Task Group of Delaware, Inc.	Delaware
—CTG of Buffalo, Inc.	New York
—Computer Task Group (Holdings) Ltd.	United Kingdom
—Computer Task Group of Kansas, Inc. (a subsidiary of Computer Task Group (Holdings) Ltd.)	Missouri
—Computer Task Group of Canada, Inc.	Canada
—Computer Task Group International, Inc.	Delaware
—Computer Task Group Europe B.V. (a subsidiary of Computer Task Group International, Inc.)	The Netherlands
—Computer Task Group (U.K.) Ltd. (a subsidiary of Computer Task Group Europe B.V.)	United Kingdom
—Computer Task Group Belgium N.V. (a subsidiary of Computer Task Group Europe B.V.)	Belgium
—CTG ITS S.A. (a subsidiary of Computer Task Group IT Solutions, S.A.)	Belgium
—Rendeck Macro-4 Software B.V. (a subsidiary of Computer Task Group Europe B.V.)	The Netherlands
—Computer Task Group of Luxembourg PSF (a subsidiary of Computer Task Group, Incorporated)	Luxembourg
—Computer Task Group IT Solutions, S.A. (a subsidiary of Computer Task Group Luxembourg PSF.)	Luxembourg
—CTG Deutschland GmbH	Germany

**Consent of Independent Registered Public Accounting Firm**

The Board of Directors  
Computer Task Group, Incorporated:

We consent to the incorporation by reference in the Registration Statements No. 333-12237, 333-39936, 333-51162, 333-66766, 333-91148, 333-118314, 333-143080, 333-152827, 333-167461 and 333-167462 on Form S-8 of Computer Task Group, Incorporated of our reports dated February 25, 2011, with respect to the consolidated balance sheets of Computer Task Group, Incorporated and subsidiaries as of December 31, 2010 and 2009, and the related consolidated statements of income, changes in shareholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2010, the related financial statement schedule, and the effectiveness of internal control over financial reporting as of December 31, 2010, which reports appear in the December 31, 2010 annual report on Form 10-K of Computer Task Group, Incorporated.

/s/ KPMG LLP

Buffalo, New York  
February 25, 2011

## CERTIFICATION

I, James R. Boldt, certify that:

1. I have reviewed this report on Form 10-K of Computer Task Group, Incorporated;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of the internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a. all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: February 25, 2011

/s/ JAMES R. BOLDT

James R. Boldt  
Chairman and Chief Executive Officer

### CERTIFICATION

I, Brendan M. Harrington, certify that:

1. I have reviewed this report on Form 10-K of Computer Task Group, Incorporated;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of the internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a. all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: February 25, 2011

*/s/* **BRENDAN M. HARRINGTON**

**Brendan M. Harrington**  
Chief Financial Officer

## CERTIFICATION

**PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002  
(Subsections (a) and (b) of Section 1350, Chapter 63 of Title 18, United States Code)**

Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (subsections (a) and (b) of Section 1350, Chapter 63 of Title 18, United States Code), each of the undersigned officers of Computer Task Group, Incorporated, a New York corporation (the "Company"), does hereby certify with respect to the Annual Report of the Company on Form 10-K for the year ended December 31, 2010 as filed with the Securities and Exchange Commission (the "Form 10-K") that:

- (1) the Form 10-K fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Form 10-K fairly presents, in all material respects, the financial condition and results of operations of the Company.

A signed original of this written statement required by Section 906 has been provided to Computer Task Group, Incorporated and will be retained by Computer Task Group, Incorporated and furnished to the Securities and Exchange Commission or its staff upon request.

Date: February 25, 2011

*/s/ JAMES R. BOLDT*

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**James R. Boldt**  
**Chairman and Chief Executive Officer**

Date: February 25, 2011

*/s/ BRENDAN M. HARRINGTON*

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**Brendan M. Harrington**  
**Chief Financial Officer**

# Corporate Information

## Stock Market Information

The Company's common stock is traded on The NASDAQ Stock Market LLC under the symbol CTGX.

## Annual Meeting

The annual meeting of shareholders has been scheduled for May 11, 2011, in Buffalo, New York, for shareholders of record on March 25, 2011.

## Corporate Headquarters

CTG  
800 Delaware Avenue  
Buffalo, NY 14209-2094  
(716) 882-8000  
(800) 992-5350

## CTG Europe Headquarters

CTG Europe BV  
c/o Woluwelaan 140A  
1831 Diegem, Belgium  
+32 (0)2 720 51 70

## Company Certifications

The Company has filed all certifications provided by its Chief Executive Officer and Chief Financial Officer as required by the Sarbanes-Oxley Act of 2002.

## Form 10-K and Company Code of Ethics, Committee Charters, and Governance Policies Available

Copies of the Company's Form 10-K Annual Report, quarterly reports on Form 10-Q, current reports on Form 8-K, and all amendments to those reports including the Company's code of ethics, committee charters, and governance policies which are filed with the Securities and Exchange Commission, may be obtained without charge either through its website at [www.ctg.com](http://www.ctg.com) or upon written or verbal request to:

Computer Task Group, Incorporated  
Investor Relations Department  
800 Delaware Avenue  
Buffalo, NY 14209-2094  
(716) 887-7400

## Transfer Agent and Registrar

### Computershare

Our Transfer Agent is responsible for our shareholder records, issuance of stock certificates, and distribution of our dividends, if any, and the IRS Form 1099. Your requests, as shareholders, concerning these matters are most efficiently answered by corresponding directly with Computershare:

Computershare Investor Services  
P.O. Box 43078  
Providence, RI 02940-3078  
(800) 730-4001  
[www.computershare.com/investor](http://www.computershare.com/investor)

## Independent Registered Public Accounting Firm

KPMG LLP  
12 Fountain Plaza, Suite 601  
Buffalo, NY 14202

## Forward-looking Information

This annual report contains forward-looking statements by the management of Computer Task Group, Incorporated ("CTG," "the Company" or "the Registrant") that are subject to a number of risks and uncertainties. These forward-looking statements are based on information as of the date of this report. The Company assumes no obligation to update these statements based on information from and after the date of this report. Generally, forward-looking statements include words or phrases such as "anticipates," "believes," "estimates," "expects," "intends," "plans," "projects," "could," "may," "might," "should," "will" and words and phrases of similar impact. The forward-looking statements include, but are not limited to, statements regarding future operations, industry trends or conditions and the business environment, and statements regarding future levels of, or trends in, revenue, operating expenses, capital expenditures, and financing. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Numerous factors could cause actual results to differ materially from those in the forward-looking statements, including the following: (i) industry and economic conditions, including fluctuations in demand for information technology (IT) services, (ii) the availability to CTG of qualified professional staff, (iii) domestic and foreign industry competition for customers and talent, (iv) rate and wage inflation or deflation, (v) risks associated with operating in foreign jurisdictions, (vi) the impact of current and future laws and government regulation, as well as repeal or modification of such, affecting the IT solutions and staffing industry, taxes, and the Company's operations in particular, (vii) renegotiations, nullification, or breaches of contracts with customers, vendors, subcontractors, or other parties, (viii) consolidation among the Company's competitors or customers, (ix) the partial or complete loss of the revenue the Company generates from International Business Machines Corporation (IBM), (x) the need to supplement or change our IT services in response to new offerings in the industry, and (xi) the risks described in Item 1A of this annual report on Form 10-K and from time to time in the Company's reports filed with the Securities and Exchange Commission (SEC).



# Board of Directors and Officers

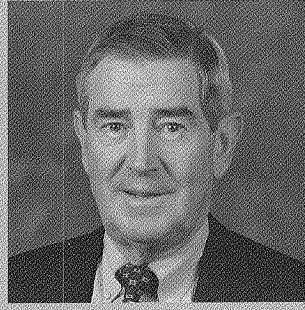
## Directors



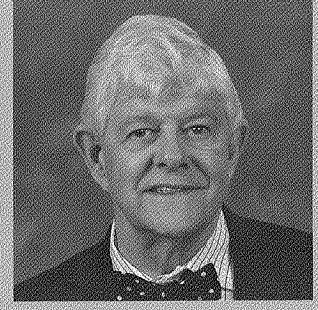
**Thomas E. Baker**  
*Retired Partner,  
PricewaterhouseCoopers*



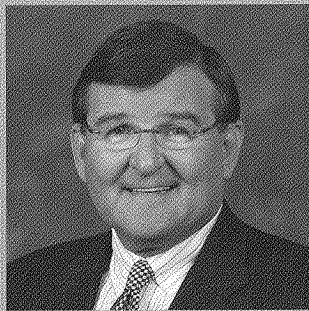
**James R. Boldt**  
*Chairman and Chief  
Executive Officer of CTG*



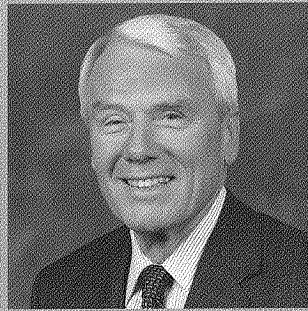
**Randall L. Clark**  
*Chairman of Dunn Tire LLC*



**Randolph A. Marks**  
*Co-Founder of CTG and  
Retired Chairman of  
American Brass Company*



**William D. McGuire**  
*Former President and  
Chief Executive Officer  
of Kaleida Health*



**Dr. John M. Palms**  
*Former Chairman of the Board  
of Assurant, Inc.*



**Daniel J. Sullivan**  
*Former President and  
Chief Executive Officer  
of FedEx Ground*

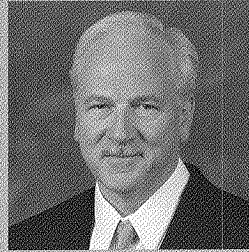
## Officers



**James R. Boldt**  
*Chairman and  
Chief Executive Officer*



**Michael J. Colson**  
*Senior Vice President,  
Solutions*



**Arthur W. Crumlish**  
*Senior Vice President  
and General Manager,  
Strategic Staffing Services*



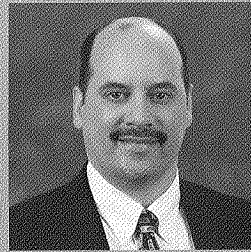
**N. Clair Detraz**  
*Vice President,  
Strategic Planning and  
Marketing, CTGHS\**



**Filip J.L. Gydé**  
*Senior Vice President  
and General Manager,  
CTG Europe*



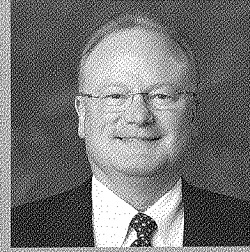
**Brendan M. Harrington**  
*Senior Vice President  
and Chief Financial Officer*



**John M. Laubacker**  
*Treasurer*



**Peter P. Radetich**  
*Senior Vice President,  
Secretary, and  
General Counsel*



**Ted Reynolds**  
*Vice President  
Health Solutions*



800 Delaware Avenue  
Buffalo, New York 14209-2094  
716.882.8000 | 800.992.5350  
[www.ctg.com](http://www.ctg.com)