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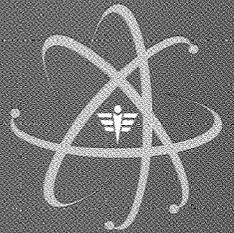
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Washington, DC 20549

**AMAC** **2008**  
annual report

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The following table sets forth selected consolidated financial data for the company. This data should be read in conjunction with the Consolidated Financial Statements and related Notes, as well as Management's Discussion and Analysis of Financial Condition and Results of Operations, included herein.

Years Ended December 31	2008	2007	2006	2005	2004
<b>Selected Statement of Operations Data</b>					
<b>Revenue:</b>					
Service	\$37,317,274	\$35,054,093	\$30,406,636	\$22,176,799	\$18,852,925
Product	1,269,546	591,172	387,752	270,843	275,078
<b>Total Revenue</b>	<b>\$38,586,820</b>	<b>\$35,645,265</b>	<b>\$30,794,388</b>	<b>\$22,447,642</b>	<b>\$19,128,003</b>
<b>Net Income</b>	<b>\$1,439,601</b>	<b>\$1,514,232</b>	<b>\$1,262,529</b>	<b>\$932,436</b>	<b>\$410,606</b>
<b>Net Income Per Share - Basic</b>	<b>\$0.15</b>	<b>\$0.16</b>	<b>\$0.14</b>	<b>\$0.11</b>	<b>\$0.05</b>
<b>Net Income Per Share - Diluted</b>	<b>\$0.15</b>	<b>\$0.16</b>	<b>\$0.13</b>	<b>\$0.10</b>	<b>\$0.05</b>
<b>Weighted Average Number of Common Shares:</b>					
Basic	9,426,912	9,276,712	8,948,328	8,452,435	7,903,267
Diluted	9,670,563	9,732,386	9,386,142	9,124,905	8,478,824
<b>Selected Balance Sheet Data As of Dec 31</b>					
<b>Total Assets</b>	<b>\$34,366,264</b>	<b>\$34,953,221</b>	<b>\$32,607,745</b>	<b>\$26,595,336</b>	<b>\$19,501,016</b>
<b>Long-Term Liabilities</b>	<b>\$4,646,708</b>	<b>\$6,211,663</b>	<b>\$7,233,964</b>	<b>\$3,715,626</b>	<b>\$1,877,416</b>
<b>Shareholders' Equity</b>	<b>\$25,551,177</b>	<b>\$23,670,665</b>	<b>\$21,345,190</b>	<b>\$18,383,926</b>	<b>\$15,277,899</b>

#### MARKET FOR COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

The Company's Common Stock is traded on NASDAQ (Symbol: AMAC). The high and low sales price of the Common Stock, as furnished by NASDAQ, is shown for the fiscal years indicated.

2008	High	Low
First Quarter	\$7.83	\$5.26
Second Quarter	7.03	5.77
Third Quarter	6.51	5.05
Fourth Quarter	5.15	3.15
2007	High	Low
First Quarter	\$6.74	\$5.83
Second Quarter	8.16	5.70
Third Quarter	9.94	8.43
Fourth Quarter	9.73	6.79

As of March 24, 2009, there were 283 record shareholders of the Company's Common Stock.

The Company did not pay dividends on its Common Stock during the two years ended December 31, 2008 and 2007 and does not anticipate paying dividends in the foreseeable future.

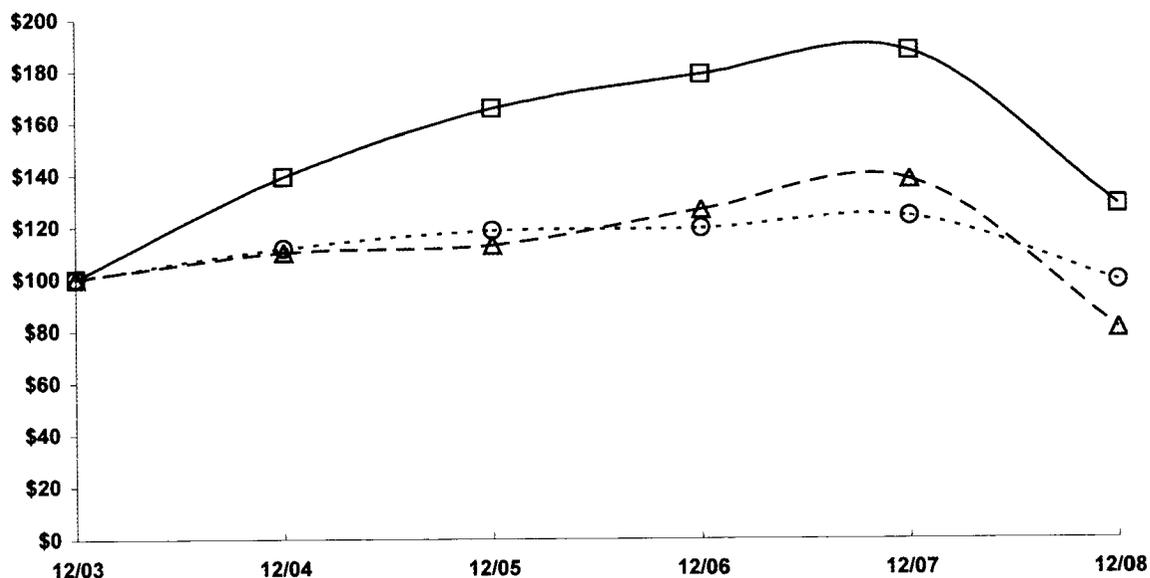
## SELECTED FINANCIAL DATA

### PERFORMANCE GRAPH

Set forth below is a line graph comparing the annual percentage change in the cumulative total return on the Company's Common Stock with the cumulative total return of the NASDAQ Composite Market Index (U.S. Companies) and the NASDAQ Healthcare Index for the period commencing on December 31, 2003 (1) and ending on December 31, 2008.

### COMPARISON OF 5 YEAR CUMULATIVE TOTAL RETURNS

Among American Medical Alert Corp, The NASDAQ Composite Index and the NASDAQ Health Care Index



—□— American Medical Alert Corp    - -△- - NASDAQ Composite    . . .○. . . NASDAQ Health Care

\*\$100 invested on 12/31/03 in stock & index-including reinvestment of dividends.  
Fiscal year ending December 31.

### SUPPLEMENTARY FINANCIAL INFORMATION

The following supplemental information has been derived from unaudited financial statements that, in the opinion of management, include all recurring adjustments necessary for a fair presentation of such information.

	Three Months Ended March 31, 2009
Revenue	\$ 9,912,227
Gross Profit	\$ 5,275,259
Net Income	\$ 773,250
Basic EPS	\$ 0.08
Diluted EPS	\$ 0.08



Jack Rhian,  
President, CEO  
Howard M. Siegel,  
Chairman of the Board

AMAC was founded twenty-eight years ago with the goal of providing a new technology that would allow seniors and persons with disabilities the opportunity to remain independent at home. At that time, the introduction of AMAC's personal emergency response system (PERS), allowing for immediate home-based communication during a health crisis, revolutionized home care monitoring.

Today, Remote Patient Monitoring (RPM) has emerged as a recognized solution to address the growing need for long-term clinical oversight of chronically ill and aging populations. This industry is growing at a pace and in ways that we have long hoped for. Over the past five years, AMAC management has been crafting a RPM dashboard employing our core PERS technology in conjunction with critical health and behavioral tracking appliances to monitor medication adherence and vital signs. AMAC has found a unique niche in this space as a 360-degree healthcare solutions provider that delivers:

- health and safety monitoring appliances;
- unparalleled field service capability;
- healthcare and communication professionals to provide engagement and monitoring oversight.

To round out our capabilities, all of our services are supported by the technology-rich infrastructure of our multisite healthcare communication center. Aligning AMAC's suite of RPM devices with our capability to capture and transmit raw data, as well as to repackage data into meaningful report formats, has allowed for efficient and effective telehealth tools and systems deployment affordable for widespread utilization.

The newest shining star in our RPM portfolio is the MedSmart® medication reminder and dispensing system, commercially released in June 2009. This appliance, with its event reporting and notification capability, has been enthusiastically received by medical providers who understand the health and cost repercussions of non-adherence to medication regimen. Medication non-compliance is a tremendous issue that unnecessarily erodes the increasingly scarce fiscal resources of our healthcare system because of underuse, overuse or misuse of prescription medications. We believe MedSmart is a "best of breed" solution for a broad spectrum of medication users. During the second half of 2009, we plan to continue executing a multitier approach to market MedSmart. The value of our HSMS division has substantially increased as the result of AMAC's successful engineering of this new RPM technology.

AMAC's TBCS division continues to advance its position within both areas of health care communication specialization: hospital and clinical specialty services, as well as clinical trial recruitment. In 2008, the division accounted for 50% of the Company's profit thereby contributing significantly towards the financial health and growth of the Company.

Today's healthcare organizations fully comprehend the need for a continuum of communication services to enable focused healthcare delivery and long-term sustainability. AMAC has transitioned into a full spectrum healthcare communication solutions provider utilizing a contemporary set of innovative services that combine interactive response tools with traditional call center processes. Our perspicacious response to the emerging communication needs of healthcare organizations will serve to position AMAC as a pioneering innovator with a proven ability to accomplish concrete results. As previously mentioned during recent shareholder conference calls, several important service agreements have been executed with hospital buying cooperatives, pharmaceutical companies and integrated hospital systems, all of whom are ready to shift their vast workload to AMAC. We expect this trend to continue.

For the nation as a whole, 2008 was a year of great financial pain and serious reflection. The housing, auto and banking industries experienced a cataclysmic meltdown. AMAC, by contrast, delivered respectable growth and profitability. Moreover, our reliable recurring revenue stream and unwavering attention to cost control allowed us to weather this economic crisis fundamentally unscathed. We are well prepared and situated to forge ahead with our aggressive business plan furthering our position and market share. That plan, which is based on the adoption and deployment of next generation RPM technology and multipurpose use of our communication infrastructure is unequivocally, in our opinion, the basis whereby we will continue to achieve industry leadership and increasing profitability for our stakeholders. We greatly appreciate the commitment of our employees and the leadership of our management team and Board of Directors. We continue to urge our shareholders to watch us perform!

Sincerely yours,

Jack Rhian  
President and Chief Executive Officer

## DESCRIPTION OF BUSINESS

### GENERAL

AMAC is a corporation incorporated under the laws of the State of New York in 1981. The terms "AMAC" or "Company" mean, unless the context requires otherwise, American Medical Alert Corp. and its wholly owned subsidiaries, HCI Acquisition Corp., LMA Acquisition Corp., SafeCom, Inc., North Shore Answering Services, Answer Connecticut Acquisition Corp., MD OnCall Acquisition Corp., American Mediconnect Acquisition Corp. and NM Call Center, Inc.

AMAC is a healthcare communications company, with two reporting segments: (i) Health and Safety Monitoring Systems (previously defined as "HSMS") and (ii) Telephony Based Communication Services (previously defined as "TBCS"). AMAC's primary business objective is to continually achieve higher levels of capital efficient profitable growth. To accomplish this, the Company's management operates the Company's businesses consistent with certain strategic principles to leverage various healthcare communication and monitoring services through centralized call centers to enhance and diversify the Company's revenue stream and earning capacity. The Company is committed to attaining leadership positions in the market it services through the incorporation of monitored appliances and systems and the development of innovative call center solutions.

The Company's financial model is the generation of monthly recurring revenues ("MRR"). Under this model, each operating segment generates prescribed monthly fees for services and equipment rendered throughout the duration of a service agreement. For the year ended December 31, 2008, approximately 92% of the Company's revenue was generated from MRR. The remaining 8% of revenue was derived from its clinical trial projects, installation charges and product sales.

### PRODUCTS AND SERVICES

#### Health and Safety Monitoring Systems (HSMS)

This operating segment focuses on the marketing of health monitoring systems and monitoring services to enhance healthcare delivery and provide 24/7 medical emergency communications.

The ongoing objective of the HSMS division is to create a compelling value proposition through a single monitoring dashboard. This RPM dashboard provides a single source for AMAC's customers to access a broad spectrum of technologies, from rudimentary to sophisticated, to deliver individualized, cost effective monitoring as a patient's needs evolve.

#### Personal Emergency Response Systems (PERS)

Marketed primarily as the VoiceCare® System, PERS is the Company's core product and service offering. The system consists of a console unit and a wireless transmitter generally worn as a pendant or on the wrist by the subscriber. In the event of an emergency, the client is able to summon immediate assistance via the two-way voice system that connects their home telephone with the Company's Response Center.

The PERS product line is distributed to the subscriber base through five primary marketing channels: AMAC's Private Pay Program; Third Party Reimbursed Programs; the Distributor Network, made up of Direct Service Providers; the Purchase and Monitoring Program; and SafeCom, Pharmacy Security Systems.

**Private Pay Program:** Individuals from the community can access the VoiceCare System through AMAC's corporate sales office, via any regional office or by mail order. AMAC has referral arrangements with home care agencies and case managers throughout the United States who introduce and recommend VoiceCare to clients and generate an ongoing source of new consumer interest.

In February of 2007, the Company announced it had entered into an exclusive relationship with Walgreen Co. ("Walgreen") to provide the Company's flagship personal emergency response systems under the Walgreen brand. Walgreens Ready Response™ Medical Alert system is currently being offered at Walgreen stores throughout the United States and Puerto Rico. The Company believes the Walgreen relationship will provide a significant opportunity for AMAC to increase its PERS market share through Walgreen's direct to consumer distribution channel.

**Third Party Reimbursed Programs:** The Company's PERS are on the Centers for Medicare and Medicaid list of approved monitoring devices. Payment for PERS equipment and monitoring services is available through various state Medicaid Home and Community Based Services waivers programs and other Medicaid funded home care services programs. AMAC believes that the use of home care as an alternative to institutional care will continue to increase, representing an ongoing opportunity for broader use of the Company's current and future products. In 2008, 11% of AMAC's revenue was derived from contracts with Medicaid reimbursed programs for PERS services. These programs operate under a rental and monitoring agreement under which there is an installation fee and monthly service fee per subscriber billed to the appropriate agency.

**Distributor Network:** AMAC has developed a network of Direct Service Providers (“DSPs”) to establish and manage VoiceCare programs in their local communities. A DSP may be a hospital system, home health care agency, hospice, senior living facility, durable medical equipment vendor or one of several other types of entities that interact with elderly, infirm or disabled individuals.

In 2004, AMAC introduced ProviderLink, a secure PERS management web tool for DSPs to directly access and manage their PERS programs from any internet ready computer. During 2005 the Company recognized certain operational efficiencies as a result of its customers migrating to a paper-light program management tool. The Company continues to refine and update this provider tool to further support DSP growth activities.

**Purchase and Monitoring Program (“PMP”):** AMAC’s VoiceCare system is also utilized by assisted living and senior housing facilities to offer additional protection to elderly residents. Facilities operate under a PMP Agreement whereby all necessary equipment is purchased. The facilities provide primary monitoring for their residents and some employ AMAC’s ERC to serve as their back-up center. In 2006 the Company released ResiLink, an enhanced software package for its facility monitoring platform. The software supports senior living facility personnel in managing residential monitoring activities. Enhancements include new reporting capabilities, detailed identification of PERS signals, and support utilities. Additionally, in 2007, the Company commenced research and development related to improving its facility-based PERS product hardware offerings. The Company launched the Model 1100 residential system in November 2007.

#### **SAFECOM, INC.**

##### **Pharmacy Security Monitoring Systems**

SafeCom, Inc. (previously defined as “SafeCom”) offers monitoring technology products and safety monitoring to drug stores, 24-hour pharmacies and national and regional retailers. In 2008, SafeCom represented 2% of the Company’s gross revenue. Under the Silent Partner brand, the Company provides safety, environmental and device functionality monitoring systems and services integrating key aspects of audio technology and access control.

#### **MEDICATION ADHERENCE APPLIANCES**

##### **MED-TIME®**

Complementary to the Company’s PERS is the MED-TIME device, an electronic medication reminder and dispensing unit marketed under an exclusive licensing, manufacturing and distribution agreement which began in 1999. This agreement originates from PharmaCell AB, a Swedish company, with licensing rights extending throughout the United States, Canada and Mexico. The initial term of the agreement was five years requiring the Company to achieve certain purchase minimums to maintain exclusivity. Thereafter, the agreement converted to an evergreen with annual purchase minimums of 1,500 units. The Company has met all the minimums with PharmaCell to date and continues to maintain exclusivity.

##### **MEDSMART™**

One in two patients do not take their medications as prescribed, costing the United States \$300 billion per year in unnecessary healthcare costs and lost revenue. 84% cite simple forgetfulness as the reason. MedSmart is a powerful solution that organizes, reminds and dispenses pills in accordance with prescribed treatment regimens.

Easy to set up and use, MedSmart improves adherence to medication regimens and reduces the risk of missed doses and overdosing errors to improve clinical outcomes and quality of life. At prescribed times during the day; MedSmart will beep, flash and rotate, making the proper pills available for consumption. Just flip the device over and the correct pills will be dispensed, while all other doses remain safe and secure.

With MedSmart’s innovative event reporting and notification option, family caregivers and healthcare professionals can proactively support independent living. MedSmart’s docking base serves as the gateway for remote programming and event reporting. When connected to a household phone, MedSmart transmits device and dispensing history to a secure server supported with a web application for review by authorized individuals. Through AMAC’s personalized notification system, alerts can be sent to track adherence, address dosing errors and predict refill requirements. The ability to communicate these events creates a new capability easily track adherence, proactively modify behavior and improve compliance. The value proposition of this high touch enhancement can be experienced by all stakeholders in healthcare delivery. With proper prescription adherence:

- individuals have better outcomes;
- treatments plans are more effective;
- pharmaceutical companies and pharmacies have improve operating results; and
- payors reduce claims exposure because diseases are managed more effectively.

## DESCRIPTION OF BUSINESS *continued*

In 2009, the Company is planning to commence a comprehensive communications strategy to increase national awareness of medication non-adherence, its negative financial and sociological impact on managing care and AMAC's MedSmart solution. The Company believes it can demonstrate a value proposition including, but not limited to reducing costs associated with non adherence related hospitalizations, improving disease management outcomes and increasing pharmacy script yield to every stakeholder in the care delivery system.

Medication adherence appliances are currently marketed through DSP relationships. The Company intends to expand its marketing footprint through its primary marketing channels and is reviewing retail and direct to consumer opportunities.

### **TELEPHONY BASED COMMUNICATION SERVICES ("TBCS")**

The Company provides TBCS to physicians, hospitals, homecare providers, hospices and other healthcare organizations at two communication centers under the brand names H-LINK® OnCall, Live Message America ("LMA"), North Shore Answering Service ("NSAS"), Answer Connecticut Acquisition Corp. ("ACT"), MD OnCall Acquisition Corp. ("MD OnCall") and American Mediconnect Acquisition Corp. ("AMI") which includes the brands American Mediconnect and PhoneScreen. At 2008 year end, the TBCS segment accounted for 49% of the Company's gross revenue.

Services offered by TBCS include message desk services, appointment making, referral services, voice-mail and wireless communications. As part of our business development strategy, management continues to employ the most advanced telephony technology and information systems to develop value added customizable services to minimize staffing and increase revenue. In addition to technology, a critical component for successful expansion is a professionally trained call agent staff. The Company has allocated additional resources to enhance contact agent training and staff development to support TBCS' expansion efforts, new communication technology, and continuous quality control.

Traditionally, the primary focus of TBCS was to manage clinically-urgent and time-sensitive after-hours calls. In addition to those primary telephone answering services, TBCS markets daytime services solutions as H-LINK "Interactive Intelligence Center". This service provides healthcare organizations with solutions to manage patient/provider interactions that maximize service performance, increase productivity, and enhance quality control with fee schedules that are materially less than existing in-sourced solutions.

The TBCS service line is marketed and distributed through four primary channels: Individual and multiple physician; integrated hospital networks; homecare agencies; and healthcare group purchasing organizations.

Over the last twelve months several significant healthcare organizations have executed agreements with the Company to provide daytime solutions and services. TBCS daytime services are geared primarily towards hospitals and managed care organizations. The MRR associated with these contracts significantly exceed the average MRR of traditional answering service clients and is now providing significant increases within this reporting segment. Management believes its daytime services will continue to contribute material increases in revenue and earnings throughout 2009 as the efficacy of these programs become more fully validated and documented.

In December 2006 the Company acquired the PhoneScreen brand ("PhoneScreen") through the acquisition of AMI. PhoneScreen specializes in the recruitment of patients for clinical trials. PhoneScreen's customers are pharmaceutical companies and Contract Research Organizations ("CROs"). CROs offer pharmaceutical companies and medical entities a wide range of pharmaceutical research services which include the development and execution of clinical trials.

There are two components of this business – the first aspect of the business consists of traditional call center functions. Advertisements are placed to recruit participants who are afflicted with a particular ailment, condition or symptom. Those individuals responding to the ad are directed to call a toll free number. PhoneScreen personnel receive those calls and screen the caller based on a set of directives provided by the CRO or pharmaceutical company. Callers who meet the criteria are forwarded to the medical entity for final clinical screening and possible acceptance into the clinical trial. The second aspect of this business relates to developing the screening criteria, granular reporting, Q&A compliance and trend analysis.

The Company has completed ten acquisitions to date. For 2009, the Company will primarily focus on growing this segment through internally driven sales and marketing efforts.

**Production/Purchasing**

The Company outsources the manufacturing and final assembly of its core product lines. Sources are selected through competitive bids, past performance and accessibility to the engineering process. Although the Company currently maintains favorable relationships with its vendors, the Company believes that, in the event any such relationship were to be terminated, the Company would be able to engage the services of alternative vendors as required to fulfill its needs without any material adverse effect to the Company's operations. With the exception of several proprietary components, which are manufactured to the Company's specifications, the manufacturing of the Company's product lines requires the use of generally available electronic components and hardware. Product and technology currently provided by Health Hero Network Inc. ("HHN") related to the Company's telehealth business are considered a sole source supply arrangement, and the Company could require the use of significant funds and resources in the event HHN did not continue to provide these supplies to the Company.

**COMMUNICATIONS CENTERS**

As of March 2009, the Company operates nine (9) call centers:

- **Long Island City, New York**

The Company's primary communications center is located at 36-36 33rd Street, Long Island City, New York. In April 2003, the Company opened a one-hundred seat state-of-the-art call center to centralize the full scope of communication services offered by AMAC. The call center was built with system-wide redundancy and can accommodate growth up to three (3) times its current volume. Phone service to the call center is provided by three separate carriers and is configured to provide continuous service in the event of disruption. Phone circuit entry to the building is provided through a reinforced steel conduit built to UL Central Station Standards. The call center's electricity supply is maintained by a comprehensive, three tiered back-up system. The system consists of dual power supplies at the telephone switch, an uninterruptible power supply and a diesel generator.

The Company's call center is staffed by full time Information System ("IS") professionals charged with the responsibility to maintain, refine and report on all data and communications system requirements. Critical systems are equipped with secure remote access and diagnostic abilities, enabling offsite as well as on-site access to IS system support 24/7.

- **Audubon, New Jersey**

This site serves as the call center for telephone answering services provided by the Company's LMA subsidiary and services the Company's Southern New Jersey and Philadelphia customer base. Upon completion of the 2006 upgrade, this center is compatible with the Long Island City, New York call center. This upgrade allows for significant additional service capability, providing eventual redundancy and overflows as well as single site operational capability during selected time periods to further realize operational efficiencies.

- **Port Jefferson, New York**

This site serves as the call center for telephone answering services provided by the Company's NSAS subsidiary and services the Company's Long Island TBCS customer base.

- **Newington, Connecticut**

This site serves as one of two call centers for telephone answering services provided by the Company's ACT subsidiary and services the Company's Connecticut TBCS customer base. This site also serves as the back-up center for the Company's PERS Emergency Response Center and Client Services.

- **Springfield, Massachusetts**

This site serves as one of two call centers for telephone answering services provided by the Company's ACT subsidiary and services the Company's Massachusetts TBCS customer base.

- **Cranston, Rhode Island**

This site serves as the call center for telephone answering services provided by the MD OnCall subsidiary and services the Company's Rhode Island TBCS customer base.

- **Rockville, Maryland**

This site serves as the call center for telephone answering services provided by MD OnCall subsidiary and services the Company's Maryland TBCS customer base.

- **Chicago, Illinois**

This site serves as the call center for telephone answering services provided by the Company's AMI subsidiary, the latest TBCS acquisition and services the Company's Illinois TBCS customer base.

- **Clovis, New Mexico**

This site serves as a second call center location primarily to support AMAC's ERC center, H-LINK OnCall and Phone Screen client base.

### **MARKETING/CUSTOMERS**

The Company markets its portfolio of healthcare communication services and monitoring devices to integrated hospital systems, home healthcare providers, community service organizations, government agencies, third party insurers, as well as private pay clients. The Company believes there are several compelling industry and population trends that will continue to drive utilization of its products and services. Within our HSMS segment, the aging population and percentage of individuals with chronic disease conditions will continue to provide significant opportunity to utilize our monitoring solutions to achieve cost control and improve quality of life.

With respect to our TBCS segment, we continue to observe increased opportunity with integrated hospital systems and regional home health agencies. Specifically, healthcare organizations are seeking to achieve cost savings by consolidating services through single source vendor relationships. The Company's advanced telephony, call center infrastructure and specialization in healthcare uniquely positions the Company to effectively compete for new business.

While the Company generates organic growth in each reporting segment, customer retention is equally important. The Company's customer service, provider relations and accounts services teams focus on account maintenance and business development from existing customers.

The Company's products and services may be acquired on a single line or bundled basis and are highly complementary. As demand for our products and services continue to develop, the Company will add additional sales and marketing personnel to enhance our national presence throughout its respective businesses.

### **COMPETITION**

In each business segment, AMAC faces competition, both in price and service from national, regional and local service providers of PERS, TH/DMM, telephone answering service and security monitoring systems. Price, quality of services and, in some cases, convenience are generally the primary competitive elements in each segment.

#### **HSMS**

The Company's competition within the HSMS segment includes manufacturers, distributors and providers of personal emergency response equipment and services, disease management and biometric carve out companies and a small number of security companies. The Company's market research estimates that approximately 20-30 companies are providers of competitive PERS products, 15-20 companies are providers of TH/DMM and 5-10 companies are providers of medication management systems. We believe PERS competitors serve in aggregate approximately 800,000 individuals under the PERS product line. As of December 31, 2008, AMAC monitored approximately 66,000 subscribers. Because TH/DMM is a new field of healthcare services, clear data of actual number of users is unavailable. Some of the Company's competitors may have more extensive manufacturing and marketing capabilities as well as greater financial, technological and personnel resources. The Company's competition focuses its marketing and sales efforts in the following areas: hospitals, home care providers, physicians, ambulance companies, medical equipment suppliers, state social services agencies, health maintenance organizations, and direct marketing to consumers.

We believe the competitive factors when choosing an HSMS provider include the quality of monitoring services, product flexibility and reliability, and customer support. The Company believes it competes favorably with respect to each of these factors. The Company believes it will continue to compete favorably by creating technological enhancements to the core systems that are expected to establish meaningful differentiation from its competitors.

#### **TBCS**

The Company believes that it is one of the larger medical-specific telephone answering service providers competing with more than 3,300 call centers across the United States, of which fewer than 10 percent are medical-only. The Company considers its scope of services more diverse than those of traditional sole proprietorships that make up the greatest portion of the competitive landscape. While many TBCS organizations compete for after-hours business, AMAC is offering new services catering to daytime work for large health systems and believes this application is scalable nationwide.

**FINANCIAL INFORMATION ABOUT SEGMENTS**

Financial information about the Company's reporting segments can be found in Note 13 to the financial statements included as a part of this Annual Report, beginning on page 41.

The following discussion and analysis provides information which management believes is relevant to an assessment and understanding of the Company's operations and financial condition. This discussion should be read in conjunction with the financial statements and notes thereto included in this Annual Report.

*Statements contained in this Annual Report include "forward-looking statements" within the meaning of Section 27A of the Securities Act and Section 21E of the Exchange Act, including, in particular and without limitation, statements contained herein under the headings "Description of Business" and "Management's Discussion and Analysis of Financial Condition and Results of Operations." Forward-looking statements involve known and unknown risks, uncertainties and other factors which could cause the Company's actual results, performance and achievements, whether expressed or implied by such forward-looking statements, not to occur or be realized. These include uncertainties relating to government regulation, technological changes, our contract with the City of New York, and product liability risks. Such forward-looking statements generally are based upon the Company's best estimates of future results, performance or achievement, based upon current conditions and the most recent results of operations. Forward-looking statements may be identified by the use of forward-looking terminology such as "may," "will," "expect," "believe," "estimate," "anticipate," "continue" or similar terms, variations of those terms or the negative of those terms.*

*You should carefully consider such risks, uncertainties and other information, disclosures and discussions which contain cautionary statements identifying important factors that could cause actual results to differ materially from those provided in the forward-looking statements. Readers should carefully review the risk factors described herein and any other cautionary statements contained in this Annual Report. The Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.*

## **OVERVIEW**

The Company's primary business is the provision of healthcare communication services through (1) the development, marketing and monitoring of health and safety monitoring systems that include personal emergency response systems, telehealth/disease management monitoring systems, medication management systems and pharmacy security monitoring systems, and (2) telephony based communication services and solutions primarily for the healthcare community. The Company's products and services are primarily marketed to the healthcare community, including hospitals, home care, durable medical equipment, medical facility, hospice, pharmacy, managed care and other healthcare oriented organizations. The Company also offers certain products and services directly to consumers.

Until 2000, the Company's principal business was the marketing of personal emergency response systems, a device that allows a patient to signal an emergency response center for help in the event of a debilitating illness or accident. The Company provides PERS nationwide to private pay customers, Medicaid programs and healthcare related entities. In February of 2007, the Company announced it had entered into an exclusive relationship with Walgreen Co. to provide the Company's flagship personal emergency response systems under the Walgreen brand. Walgreens Ready Response™ Medical Alert system is currently being offered at Walgreen stores throughout the United States and Puerto Rico. The Company believes the Walgreen relationship will provide a significant opportunity for AMAC to increase its PERS market share through Walgreen's direct to consumer distribution channel.

In 1999, the Company secured certain exclusive rights to a medication reminder appliance which is marketed by the Company under the name Med-Time®. The Company marketed this version of Med-Time® for several years. Realizing the greater opportunity to expand upon our monitoring capabilities, the Company embarked upon the development of a new system that would allow for greater medication adherence oversight. In 2008 the Company pre-launched MedSmart™, its next generation solution. MedSmart improves adherence to medication regimens and reduces the risk of dosing errors improving clinical outcomes and quality of life.

In 2001, the Company entered the telehealth market, a market in its embryonic stage, after consideration of the opportunity to provide new technologies to assist healthcare professionals in home-based, health management activities. As a distributor of the Health Buddy® System, many of the Company's customers have successfully demonstrated the value proposition associated with incorporating disease management technologies into a patient's plan of care. In 2008, the Company added to its telehealth offering by becoming the first US channel market distributor of the Intel® Health Guide. The Intel® Health Guide is a comprehensive personal health system that promotes greater patient engagement and more efficient care by combining an in-home patient device with an online interface, thus allowing clinicians to monitor patients and remotely manage care. The Company believes the telehealth market will continue to provide opportunities for AMAC's expansion as a full source provider of remote patient monitoring technologies and first line support services.

Beginning in 2000, the Company began a program of product diversification and customer base expansion to decrease its reliance on a single product line by marketing complementary call center and monitoring services to the healthcare community.

The Company diversified its products/service mix to include telephony based communication services for professionals in the healthcare community. The rationale to enter this segment had several components. These include targeting existing customer relationships, leveraging existing infrastructure capability, and establishing an additional significant revenue source. The Company's entry into the TBCS market was accomplished initially through acquisition and later through internally generated sales growth coupled with acquisitions.

The Company has since further expanded its communication infrastructure and capacity and now operates a total of nine communication centers in Long Island City and Port Jefferson, New York, New Jersey, Maryland, Connecticut, Massachusetts, Rhode Island, Illinois and New Mexico. The TBCS segment accounts for 49% of the Company's revenues for the year ended December 31, 2008.

In December 2006 the Company acquired the PhoneScreen brand through the acquisition of AMI. PhoneScreen specializes in the recruitment of patients for clinical trials. PhoneScreen's customers are pharmaceutical companies and Contract Research Organizations. CROs are organizations that offer pharmaceutical companies and medical entities a wide range of pharmaceutical research services which include the development and execution of clinical trials.

The Company believes it has identified other communication needs as expressed by the expanded TBCS client base. In response to these expressed needs, the Company has developed specialized healthcare communication solutions. These solutions are creating additional opportunities for long-term revenue enhancement. The Company has broadened its service offerings and is in the process of significantly expanding the TBCS reporting segment.

The Company believes that the overall mix of cash flow generating businesses from HSMS and TBCS, combined with its emphasis on developing products and services in the telehealth field, provides the correct blend of stability and growth opportunity. The Company believes this strategy will enable it to maintain and increase its role in the healthcare communications field.

**Components of Statements of Income by Operating Segment**

The following table shows the components of the Statement of Income for the years ended December 31, 2008, 2007 and 2006.

In thousands (000's)	Year Ended Dec 31					
	2008	%	2007	%	2006	%
<b>Revenue</b>						
HSMS	19,599	51%	17,353	49%	16,045	52%
TBCS	18,988	49%	18,292	51%	14,749	48%
Total Revenues	38,587	100%	35,645	100%	30,794	100%
<b>Cost of Services &amp; Goods Sold</b>						
HSMS	8,588	44%	7,869	45%	7,491	47%
TBCS	10,069	53%	9,733	53%	7,491	51%
Total Cost of Services & Goods Sold	18,657	48%	17,602	49%	14,982	49%
<b>Gross Profit</b>						
HSMS	11,011	56%	9,484	55%	8,554	53%
TBCS	8,919	47%	8,559	47%	7,258	49%
Total Gross Profit	19,930	52%	18,043	51%	15,812	51%
Selling, General & Administrative	16,652	43%	15,992	45%	13,865	45%
Interest Expense	280	1%	481	1%	394	1%
Loss of Abandonment	887	2%	-	-	-	-
Other Income	(335)	(1)%	(1,090)	(3)%	(578)	(2)%
Income before Income Taxes	2,446	6%	2,660	7%	2,132	7%
Provision for Income Taxes	1,007		1,146		869	
Net Income	1,439		1,514		1,263	

Note: The percentages for Cost of Services and Goods Sold and Gross Profit are calculated based on a percentage of revenue.

**Results of Operations:**

The Company has two operating business segments, HSMS and TBCS. Prior to January 1, 2007, the Company reported three reportable segments; HSMS, TBCS and SafeCom. Since the business activities of SafeCom fall within the Health and Safety monitoring line of business, the Company now includes the activities of its SafeCom division in its HSMS segment.

Year Ended December 31, 2008 Compared to Year Ended December 31, 2007

**Revenues:****HSMS**

Revenues, which consist primarily of monthly rental revenues, increased approximately \$2,246,000, or 13%, for the year ended December 31, 2008 as compared to the same period in 2007. The increase is primarily attributed to:

In 2007, the Company entered into an exclusive arrangement with Walgreen to provide the Company's PERS product under the Walgreen brand name directly to the consumer. In 2008, as compared to 2007, the Company recognized increased net revenue of approximately \$830,000 from this arrangement. The Company anticipates it will continue to see increased growth under this arrangement with Walgreen.

The Company continues to realize increased revenues from the sale of its products, primarily from its enhanced senior living products offered to retirement communities. During 2008, the Company generated an increase in product sales of approximately \$678,000. The Company anticipates it will continue to see some growth from product sales, including from the launch of its new medication management system and event reporting platform (MedSmart).

In late 2006, the Company executed a new agreement with a third party agency whereby PERS were placed online. Since inception, the subscriber base associated with this agreement has grown and accounted for an approximate \$265,000 increase in net revenue in 2008 as compared to prior year.

The remaining increase in revenue is primarily from the execution of other new agreements as well as growth within its existing subscriber base. The Company anticipates that it will continue to grow its subscriber base and corresponding revenue through its continued sales and marketing efforts.

These increases were partially offset by a decrease of approximately \$265,000 in revenues related to a contract executed with the Human Resource Administration (HRA) in 2007 in which a downward rate adjustment was made.

**TBCS**

The increase in revenues of approximately \$696,000, or 4%, for the year ended December 31, 2008 as compared to 2007 was primarily due to the following:

The Company continues to experience revenue growth within its existing telephone answering service businesses and realized increased revenue of approximately \$696,000, as compared to the same period in 2007. This growth is due to the diversification of the Company's customer base to provide business process improvements to the healthcare sector as well as increased business from its existing customer base. The Company believes that it will see increased growth from this segment in 2009, primarily through its patient appointment concierge solutions and its clinical trial recruitment call center services.

Based on the demand for US based healthcare communication services and on some of the work which is currently in process, the Company anticipates that there will be continued growth in this business segment with further expansion into healthcare and hospital organizations, clinical trial recruitment pharmacies and to physicians through its marketing strategies.

**Costs Related to Services and Goods Sold:****HSMS**

Costs related to services and goods sold increased by approximately \$719,000 for the year ended December 31, 2008 as compared to the same period in 2007, an increase of 9%, primarily due to the following:

In relation to the increase in the sales of its enhanced senior living products to retirement communities and sales of its pill dispenser, the Company incurred additional costs to purchase products of approximately \$237,000.

The Company incurred increased payroll and related costs of approximately \$380,000. The increase in these costs was primarily due to the increase in service and call volume. As the Company subscriber base continues to increase, the Company has experienced corresponding increases in the level of services, including installations and removals, and call volume.

This increase in costs was partially offset by a write down of fixed assets related to the PERS Buddy device in the amount of approximately \$111,000 in the third quarter of 2007. No such write-down was recorded in 2008.

**TBCS**

Costs related to services and goods sold increased by approximately \$336,000 for the year ended December 31, 2008 as compared to the same period in 2007, an increase of 3%, primarily due to the following:

In 2008, the Company incurred additional labor and telephone service costs of approximately \$388,000 with the majority of these costs relating to an increase of its bandwidth capacity and to non-recurring charges incurred in the consolidation of its call center infrastructure. As part of operating nine call centers, in 2007 the Company engaged in a consolidation strategy to leverage its call center infrastructure in an effort to maximize operational efficiencies. During the first half of 2008, the Company substantially completed the consolidation. As part of this initiative, the Company incurred these additional costs to ensure a seamless transition. Moving into 2009, the Company believes this call center consolidation strategy will produce operational and financial efficiencies.

This increase was partially offset by a reduction in depreciation of approximately \$62,000. The reduction is due to the majority of the furniture and equipment at the Long Island City call center becoming fully depreciated during 2008.

**Selling, General and Administrative Expenses:**

Selling, general and administrative expenses increased by approximately \$660,000 for the year ended December 31, 2008 as compared to the same period in 2007, an increase of 4%. The increase is primarily attributable to the following:

In conjunction with various new programs and agreements, the Company increased its internet and television advertising. As a result of this, the Company recorded an increase in these expenses of approximately \$727,000. The Company reduced the level of advertising during the first quarter of 2009 and will re-evaluate the advertising levels for the remainder of 2009.

The Company has recorded approximately \$149,000 of increased depreciation as compared to the same period in the prior year. This is primarily the result of the build out of its new call center in New Mexico as well as additional purchases of new telephone systems and computer hardware and software.

This increase was partially offset by a reduction in the following:

A decrease in the Company's accounting fees of approximately \$170,000. The majority of this reduction related to work performed with respect to our internal controls evaluation under Section 404 of the Sarbanes Oxley Act and related sales tax work that was incurred in 2007.

A reduction in stock compensation of approximately \$124,000 relating to certain performance criteria. As part of certain officers' compensation, if certain EBIT thresholds are met they would be eligible to receive stock compensation. In 2008, these thresholds were not met and therefore no stock compensation was awarded. In 2007, these thresholds were met and stock compensation was awarded.

There were other increases in selling, general and administrative expenses which arose out of the normal course of business such as utility, commission and consulting expense which were partially offset by a decrease in medical, and computer communications expense.

**Interest Expense:**

Interest expense for the year ended December 31, 2008 and 2007 was approximately \$280,000 and \$481,000, respectively. The decrease was primarily due to the Company continuing to pay down its term loan as well as a reduction in the interest rate.

**Loss on Abandonment:**

Loss on abandonment of approximately \$887,000 in 2008 represents the write-off of assets encompassing prepaid licensing fees and associated products relating to a technology, licensing, development, distribution and marketing agreement with a technology entity for the engineering and production of certain advanced telehealth products. The technology provider on this initiative experienced a funding shortfall and has filed for bankruptcy protection and will not be able to complete the project.

**Other Income:**

Other income for the year ended December 31, 2008 and 2007 was approximately \$335,000 and \$1,090,000, respectively. Other Income for the year ended December 31, 2008 includes a training incentive received from the State of New Mexico for hiring and training employees within the State and an economic development incentive through the City of Clovis aggregating approximately \$298,000. In 2007, the Company opened a network operating call center in New Mexico and hired employees to serve as operators for the telephone answering service. In 2008, the Company continued its further expansion into this facility by also hiring employees to serve as emergency response operators for the HSMS segment. These amounts were partially offset by an adjustment to the Relocation and Employment Assistance Program credit due from New York City. Other income for the year ended December 31, 2007 includes a Relocation and Employment Assistance Program ("REAP") credit in the approximate amount of \$530,000. In connection with the relocation of certain operations to Long Island City, New York in April 2003, the Company became eligible for the REAP credit which is based upon the number of employees relocated to this designated REAP area. The REAP is in effect for a twelve year period commencing in April 2003; during the first five years the Company was refunded the full amount of the eligible credit and, thereafter, the benefit will be available only as a credit against New York City income taxes. As of 2008, the Company is eligible to only receive a credit against New York City income taxes, which is reflected within the Company's tax provision. Additionally, Other Income for the year ended December 31, 2007 includes approximately \$425,000 with respect to a settlement agreement for matters related to certain product and warranty disputes.

**Income Before Provision for Income Taxes:**

The Company's income before provision for income taxes for the year ended December 31, 2008 was approximately \$2,446,000 as compared to \$2,660,000 for the same period in 2007. The decrease of \$214,000 for the year ended December 31, 2008 resulted from an increase in the Company's costs related to services and product sales, selling, general and administrative costs, loss on abandonment due to the write-off of certain assets and a decrease in other income due to a REAP credit and a one-time non-recurring credit recognized in 2007. This decrease was partially offset by an increase in the Company's service and product revenues.

Year Ended December 31, 2007 Compared to Year Ended December 31, 2006

**Revenues:**

**HSMS**

Revenues, which consist primarily of monthly rental revenues, increased approximately \$1,308,000, or 8%, for the year ended December 31, 2007 as compared to the same period in 2006. The increase is primarily attributed to:

In 2007, the Company entered into an exclusive arrangement with Walgreen to provide the Company's PERS product which it believes will positively impact the revenues generated from the HSMS services being provided directly to the consumer. In 2007, the Company recognized revenue of \$367,000 from this arrangement. The Company anticipates they will continue to see increased growth under this arrangement with Walgreen.

In late 2006, the Company executed a new agreement with a customer whereby PERS were placed online. In 2007, the subscriber base associated with this agreement grew and accounted for an approximate \$340,000 increase in revenue during 2007 as compared to the same period in the prior year. The Company anticipates that the growth from this new agreement will continue into 2008.

The Company continued to experience growth primarily in its existing customer base. The largest growth in 2007 continued to be as a result of an agreement with a west coast managed care organization, which was executed in November 2003. The number of Personal Emergency Response Systems ("PERS") in service under this agreement has more than doubled since its inception and has resulted in approximately \$270,000 more revenue in 2007 as compared to the same period in 2006. The growth within this program has stabilized and the Company anticipates the number of subscribers under this agreement in 2008 to remain consistent with those achieved at the end of 2007.

In the second half of 2006, the Company increased its product sales to retirement communities. During 2006, the Company developed new software and is now selling this in conjunction with hardware to retirement communities for the purposes of monitoring their residents. This resulted in approximately a \$206,000 increase in product sales in 2007 as compared to the same period in 2006. The Company anticipates it will continue to see growth from these product sales in 2008.

The remaining increase in revenue is from the execution of other new agreements as well as the acquisition of certain subscriber bases from companies which were providing the PERS service. The Company anticipates that it will continue to grow its subscriber base and corresponding revenue through its continued sales and marketing efforts.

**TBCS**

The increase in revenues of approximately \$3,543,000, or 24%, for the year ended December 31, 2007 as compared to 2006 was primarily due to the following:

During 2006, the Company purchased the assets of two separate telephone answering services businesses which resulted in additional revenue for 2007, as compared to the same period in 2006, of approximately \$3,300,000. The acquisitions were as follows:

In March 2006, the Company purchased the assets of MD OnCall and Capitol Medical Bureau (collectively, "MD OnCall"). As a result of this acquisition, the Company realized approximately \$721,000 of additional revenue in 2007 as compared to the same period in 2006. The Company completed this acquisition to facilitate its expansion into the Northeast geographical area.

In December 2006, the Company purchased the assets of American Mediconnect, Inc. and PhoneScreen, Inc. As a result of this acquisition, the Company realized approximately \$2,579,000 of revenue in 2007. The Company completed this acquisition to further facilitate the expansion of its telephone answering services businesses and allow it to increase its market base outside the Northeast geographical area.

In 2007, with regard to the TBCS segment, the Company shifted its focus from an acquisition driven growth strategy, to one that placed primary emphasis on consolidating the Company's call center systems and infrastructure. For 2008, the Company will focus its efforts primarily increasing revenue through internally driven sales and marketing efforts.

**Cost Related To Services and Goods Sold:****HSMS**

Costs related to services and goods sold increased by approximately \$378,000 for the year ended December 31, 2007 as compared to the same period in 2006, an increase of 5%, primarily due to the following:

During 2006 and into 2007, the Company has increased the number of personnel working in its Emergency Response Center ("ERC") department which accounted for increased costs of approximately \$248,000 in 2007 as compared to the same period in 2006. The Company hired additional personnel due to the increased volume of calls which is directly correlated to the increased subscriber base, as well as to prepare for the rollout of the Walgreen's Ready Response™ Program, which is now in progress. In 2008, the Company anticipates the ratio of ERC operators to the aggregate number of signals received will decrease.

In the second quarter of 2006, the Company relocated its fulfillment and warehouse distribution center into Long Island City, New York from Mt. Laurel, New Jersey. As part of this relocation process, the Company also took the upgrade and repairs of its PERS units in-house, which required the Company to hire additional employees, including a Manager of Engineering and Fulfillment. These items accounted for approximately \$106,000 of increased costs as compared to the same period in the prior year, which were offset by the reduction in costs related to repairs and upgrades of approximately \$100,000 which were previously performed by a third party vendor.

During the third quarter the Company recorded a write down of fixed assets of its PERS Buddy device in the approximate amount of \$111,000. The Company determined that the PERS Buddy would only be used on a minimal basis due to matters regarding product and warranty disputes relating to some of the boards associated with these devices.

The Company has incurred additional depreciation expense of approximately \$219,000 primarily due to the increased purchases made during the latter part of 2006 and 2007. The increased purchases are a result of the increase in the number of subscribers online.

These increases were offset by the Company capitalizing labor and overhead costs in 2007 as compared to the same period in 2006 resulting in a decrease in expense by approximately \$279,000. The Company has increased purchases of its PERS devices and associated components requiring additional labor to properly prepare these products, including quality assurance, programming and packaging, to be shipped. The Company has increased its purchases due to the increased volume as a result of new agreements with various customers.

**TBCS:**

Costs related to services and goods sold increased by approximately \$2,242,000 for the year ended December 31, 2007 as compared to the same period in 2006, an increase of 30%, primarily due to the following:

During 2006, as discussed above, the Company purchased the assets of two separate telephone answering service businesses which resulted in additional costs related to services for 2007 of approximately \$1,924,000. The increased costs related to services in regard to the acquisitions were as follows: MD OnCall approximated \$419,000 and AMI approximated \$1,505,000.

In July 2007 the Company opened a new call center. During the third quarter the Company hired call center operators which resulted in payroll and related payroll costs of approximately \$228,000. The Company plans to continue to expand this call center throughout 2008. In connection with opening this new call center, the Company is eligible to receive certain incentives going forward which will help to offset some of these costs.

During the latter part of 2006 and into 2007, the Company reduced the number of telephone answering service operators at its existing call centers. This has been accomplished through overall efficiencies which are being realized by the Company throughout its TBCS segment. Additionally, the Company is now utilizing its newly established call center and has allocated some of the call volume to this location. This accounted for a reduction in costs of approximately \$176,000 at its existing call centers for the period ended December 31, 2007 as compared to the same period in 2006. As the Company continues to realize these operational efficiencies and utilize its new call center, it will continue to evaluate personnel levels and continue to evaluate the consolidation strategy of its communications infrastructure, yielding greater per seat through-put with an associated reduction in overall labor expense.

**Selling, General and Administrative Expenses:**

Selling, general and administrative expenses increased by approximately \$2,127,000 for the year ended December 31, 2007 as compared to the same period in 2006, an increase of 15%. The increase is primarily attributable to the following:

The Company incurred approximately \$1,599,000 of additional selling, general and administrative expenses in 2007, as compared to the same period in 2006, as a result of the acquisition of two telephone answering service businesses during 2006. The more significant expenses relate to salaries and related payroll taxes, commissions expense and amortization relating to customer lists and non-compete agreements.

In conjunction with various new programs and agreements, the Company has hired additional marketing and sales personnel, increased its advertising and incurred additional travel expense. As a result of this, the Company recorded an increase in this expense of approximately \$334,000. In an effort to grow and expand these programs, the Company anticipates to incur increased marketing, advertising and travel expenses in 2008.

In 2007, the Company incurred approximately \$258,000 of additional costs as compared to the same period in 2006. The majority of the increased costs related to the Company incurring expenses relating to the evaluation of its internal controls under Sarbanes Oxley Section 404 and tax related work. The Company anticipates the fees relating to this matter will be less in 2008.

The Company purchased subscriber accounts utilizing PERS from a third party in December 2006. As part of this transaction, it was agreed that the third party would continue to manage and service these accounts on behalf of the Company. As a result of this arrangement, the Company paid an administrative fee to this third party amounting to approximately \$128,000.

These increases in selling, general and administrative expenses were partially offset by decreases in legal, consulting and bad debt expense.

**Interest Expense:**

Interest expense for the year ended December 31, 2007 and 2006 was approximately \$481,000 and \$394,000, respectively. The increase was primarily due to the Company borrowing additional funds in December 2006 of \$1,600,000 for the purpose of financing its acquisition of AMI.

**Other Income:**

Other income for the year ended December 31, 2007 and 2006 was approximately \$1,090,000 and \$578,000, respectively. Other Income for the year ended December 31, 2007 and 2006 includes a Relocation and Employment Assistance Program ("REAP") credit in the approximate amounts of \$530,000 and \$458,000, respectively. In connection with the relocation of certain operations to Long Island City, New York in April 2003, the Company became eligible for the REAP credit which is based upon the number of employees relocated to this designated REAP area. The REAP is in effect for a twelve year period; during the first five years the Company will be refunded the full amount of the eligible credit and, thereafter, the benefit will be available only as a credit against New York City income taxes. Additionally, Other Income for the year ended December 31, 2007 includes approximately \$425,000 with respect to a settlement agreement for matters related to certain product and warranty disputes.

**Income Before Provision for Income Taxes:**

The Company's income before provision for income taxes for the year ended December 31, 2007 was approximately \$2,660,000 as compared to \$2,132,000 for the same period in 2006. The increase of \$528,000 for the year ended December 31, 2007 primarily resulted from an increase in the Company's service revenues and other income offset by an increase in the Company's costs related to services and selling, general and administrative costs.

**Liquidity and Capital Resources:**

As of January 1, 2006 the Company had a credit facility arrangement for \$4,500,000 which included a revolving credit line that permitted borrowings of \$1,500,000 (based on eligible receivables as defined) and a \$3,000,000 term loan payable. The term loan is payable in equal monthly principal installments of \$50,000 over five years, commencing January 2006.

In March 2006 and December 2006, the credit facility was amended whereby the Company obtained an additional \$2,500,000 and \$1,600,000 of term loans, the proceeds of which were utilized to finance the acquisitions of MD OnCall and American Mediconnect, Inc. These term loans are payable over five years in equal monthly principal installments of \$41,666.67 and \$26,666.67, respectively. Additionally, certain of the covenants were amended.

In December 2006, the credit facility was amended to reduce the interest rates charged by the bank such that borrowings under the term loan will bear interest at either (a) LIBOR plus 2.00% or (b) the prime rate or the federal funds effective rate plus .5%, whichever is greater, and the revolving credit line will bear interest at either (a) LIBOR plus 1.75% or (b) the prime rate or the federal funds effective rate plus .5%, whichever is greater. The LIBOR interest rate charge shall be adjusted in .25% intervals based on the Company's ratio of Consolidated Funded Debt to Consolidated EBITDA. In the third quarter of 2007, the interest rate was reduced by .25% based on this ratio. The Company has the option to choose between the two interest rate options under the amended term loan and revolving credit line. Borrowings under the credit facility are collateralized by substantially all of the assets of the Company.

On April 30, 2007, the Company amended its credit facility whereby the term of the revolving credit line was extended through June 2010 and the amount of credit available under the revolving credit line was increased to \$2,500,000.

The term loans are payable in equal monthly principal payments of \$50,000, \$41,667 and \$26,667, respectively, over five years while the revolving credit line is available through June 2010. The outstanding balance on the term loans and revolving credit line at December 31, 2008 was \$3,166,667 and \$1,400,000, respectively. In March 2009, the Company paid down \$450,000 on its revolving credit line.

As of December 31, 2008 the Company was in compliance with the financial covenants in its loan agreement. As of December 31, 2007, the Company was not in compliance with one of its financial covenants in its loan agreement. The lender waived the non-compliance as of such date and entered into an amendment to the credit facility.

The following table is a summary of the Company's contractual obligations as of December 31, 2008:

Contractual Obligations	Payments Due by Period				
	Total	Less than 1 year	1-3 years	4-5 years	More than 5 years
Revolving Credit Line	\$ 1,400,000	\$ 450,000	\$ 950,000		
Debt (a)	\$ 3,169,949	\$ 1,304,949	\$ 1,865,000		
Operating Leases (b)	\$ 7,853,856	\$ 1,136,701	\$ 2,440,874	\$ 1,552,107	\$ 2,724,174
Purchase Commitments (c)	\$ 1,029,818	\$ 1,029,818			
Interest Expense (d)	\$ 226,144	\$ 156,305	\$ 69,839		
Acquisition related (e) Commitment	\$ 20,390	\$ 20,390			
<b>Total Contractual Obligations</b>	<b>\$13,700,157</b>	<b>\$ 4,098,163</b>	<b>\$ 5,325,713</b>	<b>\$ 1,552,107</b>	<b>\$ 2,724,174</b>

- (a) – Debt includes the Company's aggregate outstanding term loans which mature in 2010 and 2011, as well as loans associated with the purchase of automobiles.
- (b) – Operating leases include rental of facilities at various locations within the United States. These operating leases include the rental of the Company's call center, warehouse and office facilities. These operating leases have various maturity dates. The Company currently leases office space from the Chairman and principal shareholder pursuant to a lease. This lease expires in September 2009. The Company also leases office space from certain telephone answering service managers. The leases with these managers expire in December 2009 and December 2012, respectively.
- (c) – Purchase commitments relate to orders for the Company's traditional PERS system and its MedSmart pill dispenser.
- (d) – Interest expense relates to interest on the Company's revolving credit line and debt at the Company's current rate of interest.
- (e) – Acquisition related commitment represents payments due based on collections of the clinical trial business relating to the American Mediconnect, Inc acquisition in December 2006.

The primary sources of liquidity are cash flows from operating activities. Net cash provided by operating activities was approximately \$6.5 and \$6.2 million for the years ended December 31, 2008 and 2007, respectively. During 2008, increases in cash provided by operating activities were primarily from depreciation and amortization of approximately \$4.4 million, net earnings of approximately \$1.4 million and loss on abandonment of approximately \$0.9 million. These increases were partially offset by an increase in trade receivables of approximately \$0.6 million and a decrease in accounts payable and accrued expenses of approximately 1.1 million. The components of depreciation and amortization primarily relate to the purchases of the Company's traditional PERS product and the customer lists associated with the acquisition of telephone answering service businesses. The loss on abandonment relates to the write-off of certain assets associated with a telehealth endeavor. The increase in trade receivables is primarily due to the timing of when clinical trial projects occurred, as well as the Company increasing its customer base through its sales

and marketing effort. The Company had approximately \$300,000 more of clinical trial business in the fourth quarter of 2008 as compared to the same period in 2007, therefore creating a larger receivable balance at December 31, 2008. The decrease in accounts payable and accrued expenses is primarily due to a decrease in the purchase of its PERS product in 2008, as compared to previous year and the timing of payments of other expenses in the ordinary course of business. In 2007, increases in cash provided by operating activities was from depreciation and amortization of approximately \$4.3 million, net earnings of approximately \$1.5 million and an increase in accounts payable and accrued expenses of approximately 1.1 million which were partially offset by an increase in trade receivables of approximately \$0.9 million.

Net cash used in investing activities for the year ended December 31, 2008 was approximately \$3.4 million as compared to \$5.4 million in the same period in 2007. The primary components of net cash used in investing activities in 2008 was capital expenditures of approximately \$2.5 million and \$0.5 million of deposits on open purchase orders. Capital expenditures for 2008 primarily relate to the continued production and purchase of the traditional PERS system as well as the build-out of the Company's new call center in New Mexico. The deposits primarily relate to the Company's next generation medication management system and monitoring platform (MedSmart), which was commercialized in early 2009. The primary component of net cash used in investing activities in 2007 was capital expenditures of approximately \$4.5 million for the continued production and purchase of the traditional PERS system.

Net cash used in financing activities for the year ended December 31, 2008 were \$1.5 million as compared to \$0.7 million for the year ended December 31, 2007. The primary component of cash flow used in financing activities in 2008 was the payments of long-term debt of approximately \$1.6 million. This was partially offset by proceeds received from the exercise of the Company's stock options of approximately \$0.1 million and the proceeds received from long-term debt of \$0.1 million. The primary component of cash flow used by financing activities in 2007 was the payment of long-term debt of approximately \$1.6 million, which was partially offset by the proceeds received on the exercise of stock options of approximately \$0.4 million and the proceeds received from long-term debt of approximately \$0.6 million.

During the next twelve months, the Company anticipates it will make capital expenditures of approximately \$2.75 – \$3.25 million for the production and purchase of the traditional PERS systems, MedSmart pill dispensers, and telehealth systems, as well as enhancements to its computer operating systems. This amount is subject to fluctuations based on customer demand. The Company also anticipates incurring approximately \$0.1 - \$0.3 million of costs relating to research and development of its telehealth product and MedSmart pill dispenser.

As of December 31, 2008 the Company had approximately \$2.5 million in cash and the Company's working capital was approximately \$5.9 million. The Company believes that, with its present cash and with operations of the business generating positive cash flow, the Company can meet its working capital and capital expenditure needs for at least the next 12 months. The Company also has a revolving credit line, which expires in June 2010 that permits borrowings up to \$2.5 million, of which \$1.4 million was outstanding at December 31, 2008.

**Inflation:**

The levels of inflation in the general economy have not had a material impact on our Company's historical results of operations. In March 2009, the Company paid down \$450,000 of the amount outstanding on the revolving credit line.

**Off-Balance Sheet Arrangements:**

As of December 31, 2008, the Company has not entered into any off-balance sheet arrangements that have or are reasonably likely to have a current or future effect on the Company's financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources that is material to investors.

**Other Factors:**

During 2008, the Company recorded a loss on abandonment of \$886,504, which represents the write-off of assets encompassing prepaid licensing fees and associated products paid or acquired in connection with a technology provider obtaining and completing certain new remote telehealth monitoring products and services. The technology provider on this initiative experienced a funding shortfall and has filed for bankruptcy protection and will not be able to complete the project. Although the Company has abandoned this particular project, the Company plans to continue its efforts within the telehealth sector. In 2008 the Company added to its telehealth offering by becoming the first US channel market distributor of the Intel® Health Guide. The Company believes the telehealth market will continue to provide opportunities for AMAC's expansion as a full source provider of remote patient monitoring technologies and first line support services.

In August 2007 the Company entered into a settlement agreement whereby a third party has agreed to reimburse the Company in a net amount of \$425,000 for matters related to certain product and warranty disputes. This reimbursement is associated with costs that have primarily been incurred in previous years relating to engineering, payroll and related costs and depreciation pertaining to the affected assets. The Company anticipates receiving this reimbursement over approximately two years. The Company has received approximately \$277,000 through December 31, 2008 and anticipates receiving the remaining portion in 2009. As a result of the agreement, the Company recorded an amount of \$425,000 to Other Income in 2007. The Company has also recorded a write-down on the assets affected of approximately \$111,000 in 2007 which was reflected in the Cost of Services.

On December 21, 2006, the Company acquired substantially all of the assets of American Mediconnect, Inc. and PhoneScreen, Inc., Illinois based companies under common ownership (collectively "AMI"). AMI is a provider of telephone after-hour answering services primarily focused on hospitals, physicians and other health care providers and PhoneScreen, Inc. is a provider of call center and compliance monitoring services to hospitals, pharmaceutical companies and clinical resource organizations. The purchase price was \$2,028,830 and consisted of an initial cash payment of \$1,493,730, common stock valued at \$229,324 and a future cash payment of \$305,776, which was paid in December 2007. In addition, for the following three years the Company shall pay the Seller an amount equal to twenty-five (25%) percent of the cash receipts collected by the Company, excluding sales taxes, from the PhoneScreen business. Since the date of acquisition, the Company has recorded \$455,669 of additional purchase price, of which \$229,958 was recorded in 2008, based on PhoneScreen cash receipts and \$20,390 was not paid as of December 31, 2008. The Company also incurred professional fees of approximately \$65,000. A potential exists for the payment of additional purchase price consideration if certain thresholds concerning revenues and earnings of the acquired business are met as of December 31, 2007, 2008 and 2009. The threshold was not met in 2007 and 2008.

On March 10, 2006, the Company acquired substantially all of the assets of MD OnCall, a Rhode Island based company and Capitol Medical Bureau, a Maryland based company (collectively "MD OnCall"), providers of telephone after-hour answering services and stand-alone voice mail services. The purchase price was \$3,382,443 and consisted of an initial cash payment of \$2,696,315, common stock valued at \$343,064, and future cash payments of \$343,064, which was paid in full as of March 2007. The Company also recorded finder and professional fees of approximately \$181,000. A potential exists for payments of additional purchase price consideration if certain thresholds concerning revenue and earnings of the acquired business are met as of March 31, 2007, 2008 and 2009. The threshold as of March 31, 2007 and 2008 were not met.

During 2005, the Company entered into two operating lease agreements for additional space at its Long Island City, New York, location in order to consolidate its warehouse and distribution center and accounting department into this location. The leases, which commenced in January 2006 and expire in March 2018, call for minimum annual rentals of \$220,000 and \$122,000, respectively, and are subject to increases in accordance with the term of the agreements. The Company is also responsible for the reimbursement of real estate taxes.

On January 14, 2002, the Company entered into an operating lease agreement for space in Long Island City, New York in order to consolidate its HCI TBCS and PERS ERC/Customer Service facilities. The centralization of the ERC, Customer Service and H-LINK® OnCall operations has provided certain operating efficiencies and allowed for continued growth of the H-LINK and PERS divisions. The fifteen (15) year lease term commenced in April 2003. The lease calls for minimum annual rentals of \$307,900, subject to a 3% annual increase plus reimbursement for real estate taxes.

Since 1983, the Company has provided Personal Emergency Response Systems services to the City of New York's Human Resources Administration Home Care Service Program ("HCSP"). The contract term with the HCSP is for two years, commencing September 21, 2007, with two options to renew in favor of HRA for two additional two year terms. Under the terms of the agreement, a downward rate adjustment was made in conjunction with reduced equipment requirements from previous years. The impact of this lower rate resulted in a reduced contribution to gross revenues of approximately \$265,000 and \$70,000, and a reduced contribution to net income of approximately \$160,000 and \$40,000 in 2008 and 2007, respectively.

During the years ended December 31, 2008, 2007 and 2006, the Company's revenue from the contract related to HCSP represented 6%, 7% and 8% respectively, of its total revenue.

**Projected Versus Actual Results:**

The Company's revenues for the year ended December 31, 2008 of \$38,586,820 was short of the Company's revenue projections of \$39,200,000. The shortfall was primarily due to certain contracts within the TBCS segment being executed at a later date than originally projected. The Company's net income of \$1,439,601 for the year ended December 31, 2008 was lower than the projected net income of \$1,900,000. The shortfall was due to the write-off of certain assets relating to a technology, licensing, development, distribution and marketing agreement with a technology entity for the engineering and production of certain advanced telehealth products. The technology provider on this initiative experienced a funding shortfall and has filed for bankruptcy protection and will not be able to complete the project.

**Recent Accounting Pronouncements:**

In December 2007, the FASB issued SFAS No. 141(R) (revised 2007), "SFAS 141(R)," "Business Combinations," which replaces SFAS 141. The statement provides a broader definition of the "Acquirer" and establishes principles and requirements of how the Acquirer recognizes and measures in its financial statements the identifiable assets acquired and liabilities assumed as well as how the acquirer recognizes and measures the goodwill acquired in the business combination. SFAS 141(R) applies prospectively to business combinations for which the acquisition date is on or after beginning of the first annual reporting period beginning on or after December 15, 2008.

In April 2008, the FASB issued FSP SFAS 142-3, "Determination of the Useful Life of Intangible Assets." FSP SFAS 142-3 amends the factors that should be considered in developing renewal or extension assumptions used to determine the useful life of a recognized intangible asset under SFAS No. 142, "Goodwill and Other Intangible Assets." The intent of FSP SFAS 142-3 is to improve the consistency between the useful life of a recognized intangible asset under SFAS No. 142 and the period of expected cash flows used to measure the fair value of the asset under SFAS No. 141(R) and other generally accepted accounting principles. The provisions of FSP SFAS 142-3 are effective for the Company's fiscal year 2010, and are currently not expected to have a material effect on its consolidated financial statements.

**Critical Accounting Policies:**

In preparing the financial statements contained herein, the Company makes estimates, assumptions and judgments that can have a significant impact on our revenue, operating income and net income, as well as on the reported amounts of certain assets and liabilities on the balance sheet. The Company believes that the estimates, assumptions and judgments involved in the accounting policies described below have the greatest potential impact on its financial statements due to the materiality of the accounts involved, and therefore, considers these to be its critical accounting policies. Estimates in each of these areas are based on historical experience and a variety of assumptions that the Company believes are appropriate. Actual results may differ from these estimates.

**Reserves for Uncollectible Accounts Receivable**

The Company makes ongoing assumptions relating to the collectability of its accounts receivable. The accounts receivable amount on the balance sheet includes a reserve for accounts that might not be paid. In determining the amount of the reserve, the Company considers its historical level of credit losses. The Company also makes judgments about the creditworthiness of significant customers based on ongoing credit evaluations, and it assesses current economic trends that might impact the level of credit losses in the future. The Company recorded reserves for uncollectible accounts receivables of \$646,000 as of December 31, 2008, which is equal to approximately 10% of total accounts receivable. While the Company believes that the current reserves are adequate to cover potential credit losses, it cannot predict future changes in the financial stability of its customers and the Company cannot guarantee that its reserves will continue to be adequate. For each 1% that actual credit losses exceed the reserves established, there would be an increase in general and administrative expenses and a reduction in reported net income of approximately \$66,000. Conversely, for each 1% that actual credit losses are less than the reserve, this would decrease the Company's general and administrative expenses and increase the reported net income by approximately \$66,000.

**Fixed Assets**

Fixed assets are stated at cost. Depreciation for financial reporting purposes is being provided by the straight-line method over the estimated useful lives of the related assets. The valuation and classification of these assets and the assignment of useful depreciable lives involves significant judgments and the use of estimates. Fixed assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Historically, impairment losses have

not been required. Any change in the assumption of estimated useful lives could either result in a decrease or increase the Company's financial results. A decrease in estimated useful life would reduce the Company's net income and an increase in estimated useful life would increase the Company's net income. If the estimated useful lives of the PERS medical device were decreased by one year, the cost of goods related to services would increase and net income would decrease by approximately \$160,000. Conversely, if the estimated useful lives of the PERS medical device were increased by one year, the cost of goods related to services would decrease and net income would increase by approximately \$135,000.

#### **Valuation of Goodwill**

Pursuant to Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets," goodwill and indefinite life intangible assets are no longer amortized, but are subject to annual impairment tests. To date, the Company has not been required to recognize an impairment of goodwill. The Company tests goodwill for impairment annually or more frequently when events or circumstances occur, indicating goodwill might be impaired. This process involves estimating fair value using discounted cash flow analyses. Considerable management judgment is necessary to estimate discounted future cash flows. Assumptions used for these estimated cash flows were based on a combination of historical results and current internal forecasts. The Company cannot predict certain events that could adversely affect the reported value of goodwill, which totaled \$9,996,152 at December 31, 2008 and \$9,766,194 at December 31, 2007. If the Company were to experience a significant adverse impact on goodwill, it would negatively impact the Company's net income.

#### **Accounting for Stock-Based Compensation**

Stock based compensation is recorded in accordance with FASB Statement No. 123 (revised 2004), "Share-Based Payment" ("Statement No. 123(R)"), which requires the measurement and recognition of compensation expense for all share-based payments to employees, including grants of stock and employee stock options, based on estimated fair values.

Stock-based compensation expense recognized during the period is based on the value of the portion of share-based payment awards that is ultimately expected to vest during the period. Stock-based compensation expense recognized in the Company's consolidated statements for the years ended December 31, 2008, 2007 and 2006 includes compensation expense for share-based payment awards granted prior to, but not yet vested as of December 31, 2005 based on the grant date fair value estimated in accordance with the pro forma disclosure provisions of Statement No. 123 and compensation expense for the share-based payment awards granted subsequent to December 31, 2005 based on the grant date fair value estimated in accordance with the provisions of Statement No. 123(R). As a result of adopting SFAS No. 123R, the Company recorded a pre-tax expense of approximately \$325,000 and \$384,000 for stock-based compensation for the year ended December 31, 2008 and 2007, respectively.

The determination of fair value of share-based payment awards to employees and directors on the date of grant using the Black-Scholes model is affected by the Company's stock price as well as assumptions regarding a number of highly complex and subjective variables. These variables include, but are not limited to the expected stock price volatility over the term of the awards, and actual and projected employee stock option exercise behaviors.

## **Quantitative and Qualitative Disclosure About Market Risk**

### **Market Risk Disclosure**

The Company does not hold market risk-sensitive instruments entered into for trading purposes, nor does it hold market risk sensitive instruments entered into for other than trading purposes. All sales, operating items and balance sheet data are denominated in U.S. dollars; therefore, the Company has no significant foreign currency exchange rate risk.

In the ordinary course of its business the Company enters into commitments to purchase raw materials and finished goods over a period of time, generally six months to one year, at contracted prices. At December 31, 2008 these future commitments were not at prices in excess of current market, or in quantities in excess of normal requirements. The Company does not utilize derivative contracts either to hedge existing risks or for speculative purposes.

**Interest Rate Risk**

We are exposed to market risk from changes in interest rates primarily through our financing activities. Interest on our outstanding balances on our term loan and revolving credit line under our credit facility accrues at a rate of LIBOR plus 1.75% and LIBOR plus 1.50%, respectively. Our ability to carry out our business plan to finance future working capital requirements and acquisitions of TBCS businesses may be impacted if the cost of carrying debt fluctuates to the point where it becomes a burden on our resources.

**CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE**

None.

## **Controls and Procedures**

### **Disclosure Controls and Procedures**

The Company's management, including the Company's principal executive officer and principal financial officer, have evaluated the effectiveness of the Company's "disclosure controls and procedures," as such term is defined in Rule 13a-15(e) promulgated under the Securities Exchange Act of 1934, as amended, (the "Exchange Act"). Based upon their evaluation, the principal executive officer and principal financial officer concluded that, as of the end of the period covered by this report, the Company's disclosure controls and procedures were effective for the purpose of ensuring that the information required to be disclosed in the reports that the Company files or submits under the Exchange Act with the Securities and Exchange Commission (the "SEC") (1) is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and (2) is accumulated and communicated to the Company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure.

### **Internal Controls Over Financial Reporting**

The management of the Company is responsible for establishing and maintaining adequate internal control over financial reporting. The internal control process has been designed under our supervision to provide reasonable assurance regarding the reliability of financial reporting and the preparation of the Company's financial statements for external reporting purposes in accordance with accounting principles generally accepted in the United States of America.

Management conducted an assessment of the effectiveness of the Company's internal control over financial reporting as of December 31, 2008, utilizing the framework established in Internal Control – Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Based on this assessment, management has determined that the Company's internal control over financial reporting as of December 31, 2008 is effective.

Our internal control over financial reporting includes policies and procedures that pertain to the maintenance of records that accurately and fairly reflect, in reasonable detail, transactions and dispositions of assets; and provide reasonable assurances that: (1) transactions are recorded as necessary to permit preparation of financial statements in accordance with accounting principles generally accepted in the United States; (2) receipts and expenditures are being made only in accordance with authorizations of management and the directors of the Company; and (3) unauthorized acquisitions, use, or disposition of the Company's assets that could have a material effect on the Company's financial statements are prevented or timely detected.

All internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparations and presentations. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

This annual report does not include an attestation report of the Company's registered public accounting firm regarding internal control over financial reporting. Management's report was not subject to attestation by the Company's registered public accounting firm pursuant to temporary rules of the Securities and Exchange Commission that permit the Company to provide only management's report in this annual report.

### **Changes to Internal Control Over Financial Reporting**

Except as indicated herein, there were no changes in the Company's internal control over financial reporting during the three months ended December 31, 2008 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Board of Directors and Shareholders  
American Medical Alert Corp. and Subsidiaries  
Oceanside, New York

We have audited the accompanying consolidated balance sheets of American Medical Alert Corp. and Subsidiaries as of December 31, 2008 and 2007 and the related consolidated statements of income, shareholders' equity and cash flows for each of the three years in the period ended December 31, 2008. We have also audited the financial statement schedule listed in the accompanying index. These consolidated financial statements and schedule are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements and schedule based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of American Medical Alert Corp. and Subsidiaries as of December 31, 2008 and 2007 and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2008, in conformity with accounting principles generally accepted in the United States of America. Also, in our opinion, the related financial statement schedule when considered in relation to the basic financial statements taken as a whole, presents fairly, in all material respects, the information set forth therein.

As discussed in Note 1 to the consolidated financial statements, effective January 1, 2006, the Company adopted the provisions of Statement of Financial Accounting Standards No. 123(R), Share Based Payment.

Margolin, Winer & Evens LLP  
Garden City, New York  
March 30, 2009

**CONSOLIDATED BALANCE SHEETS**

DECEMBER 31,	2008	2007
<b>ASSETS</b>		
CURRENT ASSETS:		
Cash	\$ 2,473,733	\$ 911,525
Accounts receivable (net of allowance for doubtful accounts of \$646,000 in 2008 and \$554,000 in 2007)	6,001,952	5,655,286
Notes receivable	21,117	26,954
Inventory	547,596	552,736
Prepaid income taxes	215,427	309,260
Prepaid expenses and other current assets	436,554	941,601
Deferred income taxes	358,000	275,000
<b>TOTAL CURRENT ASSETS</b>	<b>10,054,379</b>	<b>8,672,362</b>
FIXED ASSETS—AT COST:		
Medical devices	18,983,438	19,003,292
Monitoring equipment	3,649,051	3,322,049
Furniture and equipment	3,038,740	2,536,993
Leasehold improvements	1,433,601	1,073,283
Automobiles	281,841	271,542
Construction in progress	—	66,010
	27,386,671	26,273,169
Less accumulated depreciation and amortization	17,216,764	15,473,856
	10,169,907	10,799,313
OTHER ASSETS:		
Long-term portion of notes receivable	—	21,117
Intangible assets (net of accumulated amortization of \$5,386,262 and \$4,393,073 in 2008 and 2007)	3,085,931	4,232,226
Goodwill (net of accumulated amortization of \$58,868)	9,996,152	9,766,194
Other assets	1,059,895	1,462,009
	14,141,978	15,481,546
<b>TOTAL ASSETS</b>	<b>34,366,264</b>	<b>\$34,953,221</b>

The accompanying notes are an integral part of these financial statements.

DECEMBER 31,	2008	2007
<b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>		
CURRENT LIABILITIES:		
Current portion of long-term debt	\$ 1,754,949	\$ 1,414,419
Accounts payable	749,335	1,716,179
Accounts payable-acquisitions	20,390	73,896
Accrued expenses	1,348,823	1,550,283
Current portion of capital lease obligations	-	42,015
Deferred revenue	294,882	274,101
<b>TOTAL CURRENT LIABILITIES</b>	<b>4,168,379</b>	<b>5,070,893</b>
Deferred Income Tax Liability	1,208,000	947,000
Long-Term Debt, Net of Current Portion	2,815,000	4,694,316
Long-Term Portion of Capital Lease Obligations	-	32,425
Customer Deposits	106,196	81,200
Accrued Rental Obligation	507,512	446,722
Other Liabilities	10,000	10,000
<b>TOTAL LIABILITIES</b>	<b>8,815,087</b>	<b>11,282,556</b>
COMMITMENTS AND CONTINGENCIES	-	-
SHAREHOLDERS' EQUITY:		
Preferred stock, \$.01 par value – authorized, 1,000,000 shares; none issued and outstanding	-	-
Common stock, \$.01 par value – authorized, 20,000,000 shares; Issued 9,493,402 shares in 2008 and 9,385,880 in 2007	94,934	93,859
Additional paid-in capital	15,871,305	15,421,227
Retained earnings	9,721,515	8,281,914
	25,687,754	23,797,000
Less treasury stock, at cost (48,573 shares in 2008 and 46,798 shares in 2007)	(136,577)	(126,335)
<b>TOTAL SHAREHOLDERS' EQUITY</b>	<b>25,551,177</b>	<b>23,670,665</b>
<b>TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY</b>	<b>34,366,264</b>	<b>\$34,953,221</b>

The accompanying notes are an integral part of these financial statements.

**CONSOLIDATED STATEMENTS OF INCOME**

YEARS ENDED DECEMBER 31,	2008	2007	2006
REVENUE:			
Services	\$37,317,274	\$35,054,093	\$30,406,636
Product sales	1,269,546	591,172	387,752
	38,586,820	35,645,265	30,794,388
COSTS AND EXPENSES (INCOME):			
Costs related to services	18,102,883	17,285,906	14,747,743
Cost of products sold	553,593	316,057	234,336
Selling, general and administrative expenses	16,652,255	15,992,153	13,864,522
Interest expense	279,451	481,166	394,613
Loss on abandonment	886,504	—	—
Other expense (income)	(334,467)	(1,090,249)	(578,355)
	36,140,219	32,985,033	28,662,859
INCOME BEFORE PROVISION FOR INCOME TAXES	2,446,601	2,660,232	2,131,529
PROVISION FOR INCOME TAXES	1,007,000	1,146,000	869,000
NET INCOME	\$1,439,601	\$1,514,232	\$1,262,529
BASIC EARNINGS PER SHARE	\$ .15	\$ .16	\$ .14
DILUTED EARNINGS PER SHARE	\$ .15	\$ .16	\$ .13

The accompanying notes are an integral part of these financial statements.

**CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY**

YEARS ENDED DECEMBER 31, 2008, 2007 and 2006	Common Stock		Additional Paid-In Capital	Retained Earnings	Treasury Stock	Total
	Number of Shares	Amount				
Balance – January 1, 2006	8,765,415	\$87,654	\$12,897,151	\$5,505,153	\$(106,032)	\$18,383,926
Issuance of Common Stock – Employees	31,333	313	187,687	—	—	188,000
Issuance of Common Stock – Acquisitions	92,327	923	571,465	—	—	572,388
Issuance of Stock Options	—	—	61,261	—	—	61,261
Exercise of Stock Options	253,511	2,537	499,049	—	—	501,586
Exercise of Warrants	87,500	875	331,625	—	—	332,500
Income Tax Benefit of Stock Options Exercised	—	—	43,000	—	—	43,000
Net Income for the Year Ended December 31, 2006	—	—	—	1,262,529	—	1,262,529
Balance – December 31, 2006	9,230,086	92,302	14,591,238	6,767,682	(106,032)	21,345,190
Issuance of Common Stock – Employees	36,584	365	247,888	—	—	248,253
Issuance of Common Stock – Directors	16,471	165	130,770	—	—	130,935
Issuance of Stock Options	—	—	5,000	—	—	5,000
Exercise of Stock Options	80,489	805	335,504	—	—	336,309
Exercise of Warrants	22,250	222	84,327	—	—	84,549
Income Tax Benefit of Stock Options Exercised	—	—	26,500	—	—	26,500
Purchase of Treasury Stock (cost of 2,888 shares)	—	—	—	—	(20,303)	(20,303)
Net Income for the Year Ended December 31, 2007	—	—	—	1,514,232	—	1,514,232
Balance – December 31, 2007	9,385,880	93,859	15,421,227	8,281,914	(126,335)	23,670,665
Issuance of Common Stock – Employees	18,833	188	124,087	—	—	124,275
Issuance of Common Stock – Directors	26,827	268	144,321	—	—	144,589
Issuance of Stock Options	—	—	56,250	—	—	56,250
Exercise of Stock Options	61,862	619	125,420	—	—	126,039
Purchase of Treasury Stock (cost of 1,775 shares)	—	—	—	—	(10,242)	(10,242)
Net Income for the Year Ended December 31, 2008	—	—	—	1,439,601	—	1,439,601
Balance – December 31, 2008	9,493,402	\$94,934	\$15,871,305	\$9,721,515	\$(136,577)	\$25,551,177

The accompanying notes are an integral part of these financial statements.

YEARS ENDED DECEMBER 31,	2008	2007	2006
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>			
Net income	\$1,439,601	\$1,514,232	\$1,262,529
Adjustments to reconcile net income to net cash provided by operating activities:			
Provision (benefit) for deferred income taxes	178,000	(81,000)	91,000
Provision for doubtful receivables	241,096	185,954	210,795
Stock compensation charge	325,113	384,187	249,261
Depreciation and amortization	4,376,317	4,302,118	3,515,262
Loss of abandonment	886,504	—	—
Settlement agreement	—	(425,000)	—
Accrued rental obligation	60,790	65,466	191,026
Income tax benefit from stock options exercised	—	26,500	43,000
Decrease (increase) in:			
Accounts receivable	(587,761)	(920,290)	(626,204)
Inventory	5,140	(238,885)	18,472
Prepaid income taxes	93,833	125,371	434,631
Prepaid expenses and other current assets	603,681	161,087	(176,527)
Increase (decrease) in:			
Accounts payable	(966,845)	911,177	(315,267)
Accrued expenses	(176,463)	52,395	(643,466)
Deferred revenue	20,781	169,586	(6,913)
Other liabilities	—	(30,000)	(85,000)
<b>Net Cash Provided by Operating Activities</b>	<b>6,499,787</b>	<b>6,202,898</b>	<b>4,162,599</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>			
Repayments of notes receivable	26,954	25,642	24,394
Purchase of American Mediconnect, Inc.	(209,568)	(159,337)	(1,550,136)
Purchase of MD OnCall	—	—	(2,877,648)
Purchase of Answer Connecticut, Inc.	—	—	(30,493)
Purchase – other	(83,731)	(321,593)	(70,345)
Payments of accounts payable - acquisitions	(73,896)	(477,308)	(1,489,635)
Expenditures for fixed assets	(2,544,146)	(4,543,084)	(3,563,253)
(Increase) decrease in other assets	(14,060)	97,346	(266,425)
Deposits on equipment	(541,703)	—	(321,987)
Payment for account acquisitions and licensing agreement	—	(35,000)	(438,996)
<b>Net Cash Used in Investing Activities</b>	<b>(3,440,150)</b>	<b>(5,413,334)</b>	<b>(10,584,524)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>			
Proceeds from long-term debt	100,000	550,000	\$4,850,000
Repayment of long-term debt	(1,638,786)	(1,645,660)	(991,812)
Principal payments under capital lease obligations	(74,440)	(39,183)	(53,084)
Purchase of Treasury Stock	(10,242)	(20,303)	—
Exercise of stock options and warrants	126,039	420,859	834,085
<b>Net Cash Provided (used in) by Financing Activities</b>	<b>(1,497,429)</b>	<b>(734,287)</b>	<b>4,639,189</b>
<b>NET INCREASE (DECREASE) IN CASH</b>	<b>1,562,208</b>	<b>55,277</b>	<b>(1,782,736)</b>
<b>CASH—BEGINNING OF YEAR</b>	<b>911,525</b>	<b>856,248</b>	<b>2,638,984</b>
<b>CASH—END OF YEAR</b>	<b>\$2,473,733</b>	<b>\$911,525</b>	<b>\$856,248</b>
<b>SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION —</b>			
Cash paid during the year for:			
Interest	\$277,651	\$519,426	\$ 364,702
Income taxes	863,463	950,095	1,542,774
<b>SUPPLEMENTAL SCHEDULE OF NONCASH INVESTING AND FINANCING ACTIVITIES:</b>			
Common stock issued in connection with acquisition	\$ —	\$ —	\$ 572,388
Accounts payable due sellers in connection with acquisitions	20,390	73,896	648,840
Long-term debt issued in connection with acquisition of PERS subscriber base	—	—	300,000

The accompanying notes are an integral part of these financial statements.

**1. Summary of Significant Accounting Policies**

Scope of business – The Company's portfolio of services includes Health and Safety Monitoring Systems ("HSMS"), which encompasses personal emergency response systems ("PERS"), telehealth systems and pharmacy security monitoring systems (Safe Com), and telephony based communication services ("TBCS"). The Company's PERS business is to sell, rent, install, service and monitor remote communication systems with personal security and smoke/fire detection capabilities, linked to an emergency response monitoring center. The telehealth system has two main components; the first is a patient home monitoring appliance and the second is a web based care management software program. Safe Com provides personal safety and asset monitoring to retail pharmacy establishments. TBCS provides after-hours telephone answering services as well as "Daytime Service" applications to the healthcare community and clinical trial recruitment call center services to pharmaceutical companies and clinical resource organizations. The Company markets its products primarily to institutional customers, including long-term care providers, retirement communities, hospitals, and government agencies, physicians and group practices and individual consumers across the United States.

Consolidation policy – The accompanying consolidated financial statements include the accounts of American Medical Alert Corp. and its wholly-owned subsidiaries; together the "Company." All material inter-company balances and transactions have been eliminated.

Accounts receivable – Accounts receivable are reported in the balance sheet at their outstanding principal balance net of an estimated allowance for doubtful accounts. Sales terms usually provide for payment within 30 to 60 days of billing. An allowance for doubtful accounts is estimated based upon a review of outstanding receivables, historical collection information, and existing economic conditions. During the years ended December 2008, 2007 and 2006, provisions for doubtful accounts of approximately \$241,000, \$186,000 and \$211,000, respectively, were charged to income and included in general and administrative expenses. Accounts receivable are charged against the allowance when substantially all collection efforts cease. Recoveries of accounts receivable previously charged off are recorded when received.

Inventory valuation – Inventory, consisting of finished goods held for resale and component parts, is valued at the lower of cost (first-in, first-out) or market. At December 31, 2008 and 2007, the Company had reserves on certain component parts inventory aggregating approximately \$27,000 and \$53,000, respectively.

Fixed assets – Depreciation is computed by the straight-line method at rates adequate to allocate the cost of applicable assets over their expected useful lives as follows:

Medical devices	3 – 7 years
Monitoring equipment	5 years
Furniture and equipment	5 – 7 years
Automobiles	3 years

Amortization of leasehold improvements is provided on a straight-line basis over the shorter of the useful life of the asset or the term of the lease.

In accordance with Financial Accounting Standards Board Statement of Financial Accounting Standards No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets," the Company reviews its fixed assets and intangible assets with finite lives for impairment when there are indications that the carrying amounts of these assets may not be recoverable. In 2008, the Company wrote-off fixed assets of approximately \$37,000 relating to loss on abandonment as described in Note 9. No other write-down on fixed assets was recorded in 2008. In 2007, the Company recorded a write-down on fixed assets of approximately \$111,000. No impairment losses were recorded during the year ended December 31, 2006.

Goodwill and other intangible assets – Goodwill represents the cost in excess of the fair value of the tangible and identifiable intangible net assets of businesses acquired. Goodwill and indefinite life intangible assets are not amortized, but are subject to annual impairment tests. The Company completes the annual impairment test during the fourth quarter. As of December 31, 2008 and 2007, no evidence of impairment existed.

Other intangible assets with finite lives are amortized on a straight-line basis over the periods of expected benefit. The Company's other intangible assets include: (a) trade accounts and trade name (collectively, "account acquisitions") which are amortized over their estimated lives of three to ten years; (b) noncompete agreements which are being amortized over their contractual lives of five years; (c) customer lists which are being amortized over five to seven years and (d) licensing agreement which is being amortized over the term of the related agreement (Note 2).

Income taxes – The Company accounts for income taxes in accordance with Statement of Financial Accounting Standards No. 109, "Accounting for Income Taxes," pursuant to which deferred taxes are determined based on the differences between the financial statement and tax bases of assets and liabilities, using enacted tax rates, as well as any net operating loss or tax credit carryforwards expected to reduce taxes payable in future years.

Revenue recognition – HSMS revenue principally consists of fixed monthly charges covering the rental of the PERS, telehealth units and Safe Com units as well as the monitoring of the PERS and telehealth units. With respect to certain agreements, the Company may charge an activation fee. In instances where this occurs, the Company recognizes revenue on a straight-line basis over the estimated period a subscriber will be online.

The remainder of revenue is derived from product sales and the installation of PERS equipment. The Company recognizes revenue from product sales at the time of delivery. Installation service revenue is recognized when the service is provided. Expenses incurred in connection with installation services are also recognized at this time. Installation services include the actual installation of the monitoring equipment, the testing of the units and instructing the customer how to operate and use the equipment. Installation services represented approximately 1%, 1% and 2% of total revenues for 2008, 2007 and 2006, respectively.

In the TBCS segment, revenue is primarily derived from monthly services pursuant to contracts. Certain TBCS customers are billed in advance on a semi-annual and annual basis. Unearned revenue is deferred and recognized as services are rendered.

None of the Company's billings are based on estimates.

Sales taxes collected from customers and remitted to governmental authorities are accounted for on a net basis, and therefore, are excluded from revenues in the consolidated statements of income.

Advertising – The Company expenses advertising costs as incurred. Advertising costs, which are included in selling, general and administrative expenses, for the years ended December 31, 2008, 2007 and 2006 were approximately \$1,134,000, \$408,000 and \$275,000, respectively.

Research and development costs – Research and development costs, which are expensed and included in selling, general and administrative expenses, were \$329,707, \$304,365 and \$240,487 for the years ended December 31, 2008, 2007 and 2006, respectively.

Income per share – Earnings per share data for the years ended December 2008, 2007 and 2006 are presented in conformity with SFAS No. 128, "Earnings Per Share."

The following table is a reconciliation of the numerators and denominators in computing earnings per share:

	Income (Numerator)	Shares (Denominator)	Per-Share Amounts
<b>2008</b>			
<b>Basic EPS</b> – Income available to common stockholders	\$1,439,601	9,426,912	\$.15
<b>Effect of dilutive securities</b> – Options	–	243,651	
<b>Diluted EPS</b> – Income available to common shareholders and assumed conversions	\$1,439,601	9,670,563	\$.15
<b>2007</b>			
<b>Basic EPS</b> – Income available to common stockholders	\$1,514,232	9,276,712	\$.16
<b>Effect of dilutive securities</b> – Options and warrants	–	455,674	
<b>Diluted EPS</b> – Income available to common shareholders and assumed conversions	\$1,514,232	9,732,386	\$.16
<b>2006</b>			
<b>Basic EPS</b> – Income available to common shareholders	\$1,262,529	8,948,328	\$.14
<b>Effect of dilutive securities</b> – Options and warrants	–	437,814	
<b>Diluted EPS</b> – Income available to common shareholders and assumed conversions	\$1,262,529	9,386,142	\$.13

Concentration of credit risk – Financial instruments which potentially subject the Company to concentration of credit risk principally consists of accounts receivable from state and local government agencies. The risk is mitigated by the Company's procedures for extending credit, follow-up of disputes and receivable collection procedures. In addition, the Company maintains its cash in a financial institution that is under federal deposit insurance coverage. On October 14, 2008, the FDIC announced its temporary Transaction Account Guarantee Program providing depositors with unlimited coverage for noninterest-bearing transaction accounts through December 31, 2009, if their bank is a participant in the FDIC's Temporary Liquidity Guarantee Program. The bank that the Company uses is a participant of this FDIC program. The cash that the Company maintains at the bank is fully covered by the FDIC.

Reclassifications – Certain amounts in the 2007 and 2006 consolidated financial statements have been reclassified to conform to the 2008 presentation.

Estimates – The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Accounting estimates, in part, are based upon assumptions concerning future events. Among the more significant are those that relate to collectability of accounts receivable, and the estimated lives and recoverability of long-lived assets, including goodwill and other assets. Accounting estimates reflect the best judgment of management and actual results may differ from those estimates.

Fair value of financial instruments – Statement of Financial Accounting Standards No. 107, “Disclosures about Fair Value of Financial Instruments,” requires all entities to disclose the fair value of certain financial instruments in their financial statements. The Company estimates that the fair value of its cash, accounts and notes receivable, accounts payable and accrued expenses approximates their carrying amounts due to the short maturity of these instruments. Substantially all long-term debt bears interest at variable rates currently available to the Company; accordingly, their carrying amounts approximate their fair value.

Accounting for stock-based compensation – Stock based compensation is recorded in accordance with FASB Statement No. 123 (revised 2004), “Share-Based Payment” (“Statement No. 123(R)”), which requires the measurement and recognition of compensation expense for all share-based payments to employees, including grants of stock and employee stock options, based on estimated fair values.

Stock-based compensation expense recognized during the period is based on the value of the portion of share-based payment awards that is ultimately expected to vest during the period. Stock-based compensation expense recognized in the Company's consolidated statements for the years ended December 31, 2008, 2007 and 2006 includes compensation expense for share-based payment awards granted prior to, but not yet vested as of December 31, 2005 based on the grant date fair value estimated in accordance with the pro forma disclosure provisions of Statement No. 123 and compensation expense for the share-based payment awards granted subsequent to December 31, 2005 based on the grant date fair value estimated in accordance with the provisions of Statement No. 123(R).

The following table summarizes stock-based compensation expense, which is included in selling, general and administrative expense, related to all share-based payments recognized in the consolidated statement of income.

	2008	2007	2006
Stock options	\$56,250	\$5,000	\$61,261
Stock grants – other	144,589	173,714	–
Service based awards	124,275	124,275	80,000
Performance based awards	–	81,198	108,000
Tax benefits	(133,291)	(161,400)	(103,694)
Stock-based compensation expense, net of tax	\$191,823	\$222,787	\$145,567
Effect on basic and diluted earnings per share	\$0.02	\$0.02	\$0.02

Recent accounting pronouncements – In December 2007, the FASB issued SFAS No. 141(R) (revised 2007), “SFAS 141(R),” “Business Combinations,” which replaces SFAS 141. The statement provides a broader definition of the “Acquirer” and establishes principles and requirements of how the Acquirer recognizes and measures in its financial statements the identifiable assets acquired and liabilities assumed as well as how the acquirer recognizes and measures the goodwill acquired in the business combination. SFAS 141(R) applies prospectively to business combinations for which the acquisition date is on or after beginning of the first annual reporting period beginning on or after December 15, 2008.

In April 2008, the FASB issued FSP SFAS 142-3, “Determination of the Useful Life of Intangible Assets.” FSP SFAS 142-3 amends the factors that should be considered in developing renewal or extension assumptions used to determine the useful life of a recognized intangible asset under SFAS No. 142, “Goodwill and Other Intangible Assets.” The intent of FSP SFAS 142-3 is to improve the consistency between the useful life of a recognized intangible asset under SFAS No. 142 and the period of expected cash flows used to measure the fair value of the asset under SFAS No. 141(R) and other generally accepted accounting principles. The provisions of FSP SFAS 142-3 are effective for the Company's fiscal year 2010, and are currently not expected to have a material effect on its consolidated financial statements.

**2. Intangible Assets and Goodwill**

Intangible assets consist of the following:

	December 31, 2008		December 31, 2007	
	Gross Carrying Amount	Accumulated Amortization	Gross Carrying Amount	Accumulated Amortization
Account acquisitions	\$1,593,525	\$1,026,472	\$1,830,361	\$1,148,513
Noncompete agreements	330,000	218,228	330,000	156,479
Customer lists	5,433,668	3,112,331	5,349,938	2,161,773
Licensing agreement (a)	1,115,000	1,029,231	1,115,000	926,308
<b>Total</b>	<b>\$ 8,472,193</b>	<b>\$5,386,262</b>	<b>\$8,625,299</b>	<b>\$4,393,073</b>

(a) – On November 1, 2001, the Company entered into a five-year Cooperative Licensing, Development, Services and Marketing Agreement with HHN (the “HHN Agreement”) pursuant to which the Company developed, with the assistance of HHN, a new integrated appliance combining the features of the Company’s PERS product with HHN’s technology. The agreement was amended on June 30, 2005 and includes an extension of the initial term for an additional three years, through October 31, 2009.

Amortization expense of these intangible assets for the years ended December 2008, 2007 and 2006 was approximately \$1,230,000, \$1,246,000 and \$1,005,000, respectively, and annual estimated amortization, based on the current amount of intangible assets, is as follows:

Years Ending December 31,

2009	1,054,000
2010	864,000
2011	455,000
2012	348,000
2013	167,500
Thereafter	197,000

Changes in the carrying amount of goodwill, all of which relate to the Company’s TBCS segment, for the years ended December 31, 2008 and 2007 are as follows:

Balance as of January 1, 2007	\$ 9,532,961
Additional Goodwill	233,233
Balance as of December 31, 2007	9,766,194
Additional Goodwill	229,958
Balance as of December 31, 2008	\$ 9,996,152

The additions to goodwill during 2008 and 2007 relate to additional purchase price of American Mediconnect, Inc. based primarily on the cash receipts from the clinical trials portion of the business.

**3. Long-Term Debt**

Long-term debt consists of the following:

	December 31,	
	2008	2007
Term loans – bank	\$3,166,667	\$4,586,667
Revolving credit line – bank	1,400,000	1,300,000
Note payable – other	–	205,908
Auto loans	3,282	16,160
	4,569,949	6,108,735
Less current portion of long-term debt	1,754,949	1,414,419
	\$2,815,000	4,694,316

Term loans payable and revolving credit line – bank – As of January 1, 2006 the Company had a credit facility arrangement for \$4,500,000 which included a revolving credit line which permitted borrowings of \$1,500,000 (based on eligible receivables as defined) and a \$3,000,000 term loan payable. The term loan is payable in equal monthly principal installments of \$50,000 over five years commencing January 2006. The revolving credit line was set to mature in May 2008.

In March 2006 and December 2006, the credit facility was amended whereby the Company obtained an additional \$2,500,000 and \$1,600,000 of term loans, the proceeds of which were utilized to finance the acquisitions of MD OnCall and American Mediconnect, Inc. These term loans are payable over five years in equal monthly principal installments of \$41,666.67 and \$26,666.67, respectively. Additionally, certain of the covenants were amended.

In December 2006, the credit facility was amended to reduce the interest rates charged by the bank such that borrowings under the term loan will bear interest at either (a) LIBOR plus 2.00% or (b) the prime rate or the federal funds effective rate plus .5%, whichever is greater, and the revolving credit line will bear interest at either (a) LIBOR plus 1.75% or (b) the prime rate or the federal funds effective rate plus .5%, whichever is greater. The LIBOR interest rate charge shall be adjusted in .25% intervals based on the Company's ratio of Consolidated Funded Debt to Consolidated EBITDA. In the third quarter of 2007, the interest rate was reduced by .25% based on this ratio. The Company has the option to choose between the two interest rate options under the amended term loan and revolving credit line. Borrowings under the credit facility is collateralized by substantially all of the assets of the Company.

On April 30, 2007, the Company amended its credit facility whereby the term of the revolving credit line was extended through June 2010 and the amount of credit available under the revolving credit line was increased to \$2,500,000.

As of December 31, 2008, the Company was in compliance with the financial covenants in its loan agreement. As of December 31, 2007, the Company was not in compliance with one of the financial covenants in its loan agreement. The lender waived the non-compliance as of such date and entered into an amendment to the credit facility.

**Note payable – other** – In December 2006, in connection with the acquisition of certain PERS accounts, the Company executed a note in the amount of \$300,000. The note was payable in twelve equal quarterly installments of \$27,515 commencing in February 2007, which includes interest at a fixed rate of 6%. In June 2008, the Company paid the remaining note payable balance.

**Principal payment requirements** – Aggregate maturities of long-term debt are as follows:

Years ending December 31,	
2009	1,754,949
2010	2,370,000
2011	445,000
	<b>\$4,569,949</b>

**Covenants** – The above agreements provide for negative and affirmative covenants including those related to working capital and other borrowings.

#### 4. Acquisition

On December 21, 2006, the Company acquired substantially all of the assets of American Mediconnect, Inc. and PhoneScreen, Inc., Illinois based companies under common ownership (collectively "AMI"). AMI is a provider of telephone after-hour answering services primarily focused on hospitals, physicians and other health care providers and PhoneScreen, Inc. is a provider of call center and compliance monitoring services to hospitals, pharmaceutical companies and clinical resource organizations. The purchase price was \$2,028,830 and consisted of an initial cash payment of \$1,493,730, common stock valued at \$229,324 and a future cash payment of \$305,776, which was paid in December 2007. In addition, for the following three years the Company shall pay Seller an amount equal to twenty-five (25%) percent of the cash receipts collected by the Company, excluding sales taxes, from the PhoneScreen business. Since the date of acquisition through the year ended December 31, 2008, the Company recorded \$455,669 of additional purchase price based on PhoneScreen cash receipts of which \$20,390 was not paid as of December 31, 2008. The Company also incurred professional fees of approximately \$65,000. A potential exists for the payment of additional purchase price consideration if certain thresholds concerning revenue and earnings of the acquired business are met as of December 31, 2007, 2008 and 2009. The thresholds were not met for 2008 and 2007. The results of operations of AMI are included in the TBCS segment as of the date of acquisition.

The following table summarizes the fair values of the assets acquired as of December 31, 2008.

Fixed assets	\$ 175,000
Non-compete agreement	50,000
Customer list	700,000
Goodwill	1,623,427
Cost to acquire AMI	<b>\$ 2,548,427</b>

On March 10, 2006, the Company acquired substantially all of the assets of MD OnCall, a Rhode Island based company and Capitol Medical Bureau, a Maryland based company (collectively "MD OnCall"), providers of telephone after-hour answering services and stand-alone voice mail services. The purchase price was \$3,382,443 and consisted of an initial cash payment of \$2,696,315, common stock valued at \$343,064 and future cash payments of \$343,064, which was paid in full as of March 2007. The Company also recorded finder and professional fees of approximately \$181,000. A potential exists for the payment of additional purchase price consideration if certain thresholds concerning revenues and earnings of the acquired business are met as of March 31, 2007, 2008 and 2009. The thresholds as of March 31, 2007 and 2008 were not met. The results of operations of MD OnCall are included in the TBCS segment as of the date of acquisition.

The following table summarizes the fair values of the assets acquired and liabilities assumed at the date of acquisition.

Accounts receivable	\$138,798
Fixed assets	260,000
Non-compete agreement	50,000
Customer list	1,050,000
Goodwill	2,255,804
Capital lease obligations	(142,625)
Customer deposits	(48,200)
Cost to acquire MD OnCall	\$3,563,777

On December 9, 2005, the Company acquired substantially all of the assets of Answer Connecticut, Inc. ("ACT"), a Connecticut based provider of telephone after-hour answering services and stand-alone voice mail services. As part of this transaction, a potential existed for the payment of additional purchase price consideration if certain thresholds concerning revenues and earnings of the acquired business were met as of December 31, 2006, 2007 and 2008. The thresholds were not met for 2008, 2007 and 2006.

In the case of each of the acquisitions, the Company received a third party valuation from Chartered Capital Advisers, Inc. of certain intangible assets in determining the allocation of purchase price.

The purchase price of each acquisition exceeded the fair value of the identifiable net assets acquired inasmuch as these acquisitions were consummated to enable the Company to expand its presence in the telephone answering service business into new regions or to strengthen its position in areas where it was already operating. Furthermore, the acquisitions were done for the business' future cash flows and net earnings as opposed to solely for the identifiable tangible and intangible assets. The Company expects all goodwill arising from the above acquisitions will be deductible for tax purposes.

Unaudited pro forma results of operations for the year ended December 31, 2006 as if MD OnCall and American Mediconnect, Inc. had been acquired as of the beginning of 2006 follow. The pro forma results include estimates which management believes are reasonable.

	Years Ended December 31,		
	2008	2007	2006
	Actual	Actual	Proforma
Revenue	\$38,586,820	\$35,645,265	\$34,381,000
Net income	1,439,601	1,514,232	1,304,000
Net income per share			
Basic	\$ .15	\$ .16	\$ .15
Diluted	\$ .15	\$ .16	\$ .14

The unaudited pro forma results of operations do not purport to represent what the Company's results of operations would actually have been had the acquisitions been effected for the periods presented, or to predict the Company's results of operations for any future period.

#### **5. Related Party Transactions**

Notes receivable at December 31, 2008 and 2007 of \$21,117 and \$48,071, respectively, represent amounts due from the Chairman and principal shareholder of the Company. In July 2002, the amount due from this individual, plus accrued interest, was converted into a term loan, which bears interest at a rate of 5% per annum and is payable in monthly installments of principal and interest through September 2009.

See Note 7 for other related party transactions.

**6. Income Taxes**

The provision (credit) for income taxes consists of the following:

Years Ended December 31,	2008	2007	2006
Current:			
Federal	\$601,000	\$915,000	\$575,000
State and local	228,000	312,000	203,000
	829,000	1,227,000	778,000
Deferred:			
Federal	185,000	(115,000)	61,000
State and local	(7,000)	34,000	30,000
	178,000	(81,000)	91,000
Total	\$1,007,000	\$1,146,000	\$869,000

The following is a reconciliation of the statutory federal income tax rate and the effective rate of the provision for income taxes:

Years Ended December 31,	2008	2007	2006
Statutory federal income tax rate	34%	34%	34%
State and local taxes	6	8	7
Permanent differences	2	1	1
Other	(1)	–	(1)
Effective income tax rate	41%	43%	41%

The tax effects of significant items comprising the Company's deferred taxes at December 31, 2008 and 2007 are as follows:

December 31,	2008	2007
Deferred tax liabilities:		
Difference between book and tax bases of property	\$(1,459,000)	\$(1,115,000)
Deferred tax assets:		
Reserves and accrued expenses not currently deductible	609,000	443,000
Net deferred tax liabilities	\$(850,000)	\$(672,000)

In July 2006, the FASB issued FASB Interpretation No. 48, Accounting for Uncertainty in Income Taxes – an Interpretation of FASB Statement No. 109 (FIN 48). FIN 48 prescribes a recognition threshold and measurement attribute for financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. FIN 48 is effective for fiscal years beginning after December 15, 2006. The impact, if any, of adopting FIN 48 is required to be recorded as an adjustment to the January 1, 2007 beginning balance of the Company's retained earnings rather than in the Company's consolidated statement of income. The adoption of FIN 48 had no effect on the Company's retained earnings. The Company recognizes interest and penalties related to uncertain tax positions, if any, in interest expense and general and administrative expenses, respectively. During the years ended December 31, 2008 and 2007, the Company has not recorded any accrued liability of interest or penalty payments related to uncertain tax provision.

**7. Commitments**

**Capital leases** – The Company was obligated under certain capital lease agreements for monitoring equipment and computer software that were set to expire on various dates through 2009. As of December 31, 2008, the Company has fully paid off the obligation under these capital lease agreements. As of December 31, 2007, the equipment and computer software under capital leases included in fixed assets were as follows:

December 31,	2007
Monitoring equipment and software	\$160,000
Less accumulated depreciation	(48,000)
	112,000

Operating leases – The Company rents an office facility from its Chairman and principal shareholder pursuant to a lease, which expired in September 2007. The lease called for minimum annual rentals, subject to 5% annual increases, plus reimbursement for real estate taxes. The Company through contract amendments has extended the term through December 31, 2009 under the same terms and conditions that existed at September 30, 2007. The Company also currently leases office space from certain telephone answering service managers pursuant to leases. The leases with these managers expire December 2009 and December 2012, respectively.

On January 14, 2002, the Company entered into an operating lease agreement for space in Long Island City, New York in order to consolidate its New York City based telephone answering service facility and Oceanside, New York Emergency Response Center and Customer Service facilities. The fifteen (15) year lease term commenced in April 2003. The lease calls for minimum annual rentals of \$269,500, subject to a 3% annual increase, plus reimbursement for real estate taxes.

During 2005, the Company entered into two operating lease agreements for additional space at its Long Island City, New York location in order to consolidate its warehouse and distribution center and accounting department into this location. The leases, which commenced in January 2006 and expire in March 2018, call for minimum annual rentals of \$220,000 and \$115,000, respectively, and are subject to increases in accordance with the terms of the agreements. The Company is also responsible for the reimbursement of real estate taxes.

The Company has also entered into various other operating leases for warehouse and office space in Medford, New Jersey, Decatur, Georgia, Countryside, Illinois, Parker, Colorado and Redondo Beach, California. Additionally, the Company has entered into operating leases for its TBCS call center operations in Audubon, New Jersey, Port Jefferson, New York, Newington, Connecticut, Springfield, Massachusetts, Rockville, Maryland, Cranston, Rhode Island, Chicago, Illinois and Clovis, New Mexico.

Rent expense was \$1,426,748 in 2008, \$1,340,506 in 2007 and \$1,270,767 in 2006 which includes \$133,963, \$138,545 and \$133,140, respectively, in connection with the above noted leases with the principal shareholder. In addition, rent expense also includes rent incurred from leases with certain telephone answering service managers, in the amount of \$117,600, \$48,000 and \$48,000 for 2008, 2007 and 2006, respectively. Rent expense includes real estate taxes of \$42,751 in 2008, \$34,970 in 2007 and \$23,174 in 2006.

The aggregate minimum annual rental commitments under non-cancelable operating leases are as follows:

Years ending December 31,	
2009	\$1,136,701
2010	820,957
2011	803,126
2012	816,791
2013	764,585
Thereafter	3,511,696
	<u>\$7,853,856</u>

Approximately 2% of the minimum annual rental commitments relate to the above noted lease with the principal shareholder. In addition, approximately 4% of minimum annual rental commitments relate to leases with certain telephone answering service managers.

Employment agreements – On November 11, 2005, the Company entered into a five-year employment agreement (which became effective January 1, 2006) with the Company's President and now Chief Executive Officer. During the term of the agreement, the base salary will range from \$240,000 to \$300,000. In addition, the agreement provides for an annual stock grant and includes incentive compensation, in the form of stock, based on the Company meeting certain operating criteria. (See Note 8)

The Company has also entered into other employment agreements with certain officers and other employees in the ordinary course of business. The aggregate annual base salaries under these agreements are as follows:

Years ending December 31,	
2009	\$2,083,000
2010	1,348,000
2011	599,000
2012	213,000
2013	53,000
	<u>\$4,296,000</u>

In addition, certain of these employees are entitled to receive additional cash and stock compensation if certain performance criteria are met. During 2008, one officer earned approximately \$31,000 in cash compensation. During 2007, two officers earned approximately \$87,000 in cash and stock compensation. During 2006, one officer earned approximately \$108,000 in stock compensation.

Purchase commitments – In the normal course of business the Company issues purchase orders to purchase its traditional PERS systems. At December 31, 2008 and 2007, the Company had commitments to third party vendors in the amount of approximately \$1,030,000 and \$1,130,000, respectively.

**8. Common Stock and Options**

The Company has one stock option plan, the 2000 Stock Option Plan (“2000 Plan”). The Company’s 1991 Stock Option Plan (“1991 Plan”) and 1997 Stock Option Plan (“1997 Plan”) expired in 2001 and 2007, respectively. Additionally, the Company has a stock incentive plan, the 2005 Stock Incentive Plan (“2005 Plan”).

Under the 1991 Plan, as amended, a maximum of 750,000 shares underlying stock options were available for grant as either Incentive Stock Options or Nonstatutory Stock Options. The last options granted under this Plan were issued in 2001 and expired in 2006. All options under this Plan were granted at exercise prices equal to the fair market value of the Company’s common shares at the date of grant.

Under the 1997 Plan a maximum of 750,000 shares underlying stock options were available for grant as either Incentive Stock Options or Nonstatutory Stock Options. The last options granted under this Plan were issued in 2005 and expire in 2015. All options under this Plan were granted at exercise prices equal to the fair value of the Company’s common shares at the date of grant.

Under the 2000 Plan, a maximum of 1,250,000 shares underlying stock options may be granted. Options granted under this Plan may either be Incentive Stock Options (“ISOs”) or Nonqualified Stock Options.

Under the 2005 Plan, a maximum of 750,000 shares of the Company’s Common Stock may be granted to employees (including officers and directors who are employees) and non-employee directors of the Company. No grants may be made pursuant to the 2005 Plan after June 22, 2015. The Plan provides for the grant of (i) incentive stock options (“ISOs”), (ii) nonqualified stock options, (iii) stock awards, and (iv) stock appreciation rights (“SARS”).

All of the Company’s plans are administered by the Board of Directors or a committee of the Board of Directors (the “Administrator”). In general, the Administrator determines all terms for the grant of awards under the plans. The exercise price of an ISO or SAR may not be less than the fair value of the Company’s common stock on the date of grant (110% of such fair market value for an ISO if the optionee owns (or is deemed to own) more than 10% of the voting power of the Company).

Information with respect to options outstanding under plans is as follows:

	Number of Options	Weighted Average Exercise Price	Weighted Average Remaining Contractual Term (years)	Aggregate Intrinsic Value
Balance – December 31, 2005	1,287,283	3.56	5.13	\$3,393,074
Granted during 2006	66,000	5.37		
Forfeitures/expiration during 2006	(46,954)	4.35		
Exercised during 2006	(253,511)	1.97		
Balance – December 31, 2006	1,052,818	\$4.02	5.12	\$2,805,698
Granted during 2007	5,000	7.13		
Forfeitures/expiration during 2007	(55,056)	4.33		
Exercised during 2007	(80,489)	4.18		
Balance – December 31, 2007	922,273	\$4.01	4.13	\$2,785,633
Granted during 2008	35,000	6.51		
Forfeitures/expiration during 2008	(18,176)	3.81		
Exercised during 2008	(61,862)	2.04		
Balance – December 31, 2008	877,235	\$4.25	3.45	\$883,349

At December 31, 2008, 2007 and 2006, 877,235, 922,273 and 1,052,818 options were exercisable, respectively.

The aggregate intrinsic value of options exercised during the years ended December 31, 2008, 2007 and 2006 was \$292,182, \$307,465 and \$993,080, respectively. At January 1, 2006 there were 7,500 nonvested stock options outstanding. During the year ended December 31, 2006, 2,500 options vested and 5,000 options were forfeited. There are no nonvested stock options outstanding as of December 31, 2008, 2007 and 2006.

The following table summarizes information about the stock options outstanding at December 31, 2008:

Range of Exercise Prices	Options Outstanding			Options Exercisable	
	Number Outstanding	Weighted Average Remaining Contractual Term	Weighted Average Exercise Price	Number Exercisable	Weighted Average Exercise Price
\$1.98 - \$2.97	243,855	3.87	\$2.52	243,855	\$2.52
\$2.97 - \$4.46	332,980	4.01	3.82	332,980	3.82
\$4.46 - \$6.68	250,400	2.38	5.97	250,400	5.97
\$6.68 - \$10.02	50,000	2.99	6.98	50,000	6.98
	877,235	3.45	\$4.25	877,235	\$4.25

As of December 31, 2008, 109,145 and 281,552 shares of common stock are available for future grants under the 2000 and 2005 Plans, respectively.

#### Stock Grants – Other

The outside Board of Directors are granted shares of common stock at the end of each quarter as compensation for services provided as members of the Board of Directors and other committees. These share grants vest immediately. In addition, stock grants may be issued to employees at the Board of Directors discretion. In December 2007, the Board of Directors granted shares of common stock to certain executives. These share grants vested immediately.

#### Service Based Awards

In January 2006 and May 2007, the Company granted 60,000 and 22,000 restricted shares, respectively, to certain executives at no cost. These shares vest over periods ranging from 3 to 5 years, on December 31 of each year. The Company records the compensation expense on a straight-line basis over the vesting period. Fair value for restricted stock awards is based on the Company's closing common stock price on the date of grant. The aggregate grant date fair value of restricted stock grants was \$537,100. As of December 31, 2008 and 2007, the Company had \$208,550 and \$332,825, respectively, of total unrecognized compensation costs related to unvested restricted stock expected to be recognized over a weighted average period of 2.00 years.

A summary of the status of the Company's nonvested service shares is as follows:

Nonvested Shares	Shares	Weighted-Average Grant-Date Fair Value
Nonvested at January 1, 2007	47,500	\$6.00
Granted during 2007	22,000	8.05
Vested during 2007	(19,000)	6.59
Forfeited during 2007	–	–
Nonvested at December 31, 2007	50,500	6.67
Granted during 2008	–	–
Vested during 2008	(19,500)	6.58
Forfeited during 2008	–	–
Nonvested at December 31, 2008	31,000	\$6.73

#### Performance Based Awards

In January 2006 and May 2007, respectively, the Company granted share awards for 90,000 shares (up to 18,000 shares per year through December 31, 2010) and 46,000 shares (up to 11,500 shares per year through December 31, 2010) to certain executives. Vesting of such shares is contingent upon the Company achieving certain specified consolidated gross revenue and Earnings before Interest and Taxes ("EBIT") objectives in each of the next four fiscal years ending December 31. The fair value of the performance shares (aggregate value of \$909,400) is based on the closing trading value of the Company's stock on the date of grant and assumes that performance goals will be achieved. The fair value of the shares is expensed over the performance period for those shares that are expected to ultimately vest. If such objectives are not met, no compensation cost is recognized and any recognized compensation cost is reversed. As of December 31, 2008, 2007 and 2006, there was \$400,790, \$601,135 and 432,000, respectively, of total unrecognized compensation costs related to unvested share awards; that cost is expected to be recognized over a period of 2.00 years.

A summary of the status of the Company's nonvested performance shares is as follows:

Nonvested Shares	Shares	Weighted-Average Grant-Date Fair Value
Nonvested at January 1, 2006	-	\$ -
Granted during 2006	90,000	6.00
Vested during 2006	-	-
Forfeited during 2006	-	-
Nonvested at December 31, 2006	90,000	6.00
Granted during 2007	46,000	8.05
Vested during 2007	(18,000)	6.00
Forfeited during 2007	(6,000)	6.00
Nonvested at December 31, 2007	112,000	6.84
Granted during 2008	-	-
Vested during 2008	(11,750)	6.91
Forfeited during 2008	(11,750)	7.09
Nonvested at December 31, 2008	88,500	\$6.79

The weighted average grant date fair value of options granted in 2008, 2007 and 2006 was \$56,250, \$5,000 and \$61,261, respectively.

The fair value of options at date of grant was estimated by Chartered Capital Advisers, Inc. using the Black-Scholes model with the following weighted average assumptions:

	2008	2007	2006
Expected life (years)	3.33	2	2
Risk free interest rate	2.42%	3.24%	4.94%
Expected volatility	37.62%	33.11%	23.26%
Expected dividend yield	-	-	-

#### 9. Loss on Abandonment

Loss on abandonment of \$886,504 in 2008 represents the write-off of assets encompassing prepaid licensing fees and associated products paid or acquired in connection with a technology provider obtaining and completing certain new remote telehealth monitoring products and services. The technology provider on this initiative experienced a funding shortfall and has filed for bankruptcy protection and will not be able to complete the project. As of December 31, 2007 there was approximately \$815,000 recorded in Other Assets relating to this endeavor.

#### 10. Other Income and Expense

Other income and expense for the year ended December 31, 2008 includes a training incentive received from the State of New Mexico for hiring and training employees within the State and an economic development incentive through the City of Clovis aggregating approximately \$298,000, as a result of the Company opening a network operating call center in New Mexico and hiring employees to serve as operators for the telephone answering service. These amounts were partially offset by an adjustment to the Relocation and Employment Assistance Program credit due from New York City.

Other income for the years ended December 2007 and 2006 includes Relocation and Employment Assistance Program ("REAP") credits in the approximate amounts of \$530,000 and \$458,000, respectively. In connection with the relocation of certain operations to Long Island City, New York, the Company became eligible for the REAP credit which is based upon the number of employees relocated to this designated REAP area. The REAP is in effect for a twelve year period; during the first five year period, ending on December 31, 2007, the Company was refunded the full amount of the eligible credit and, commencing 2008, the benefit is now available only as a credit against New York City income taxes and reduces the tax provision.

In addition, other income for 2007 includes \$425,000 from a settlement agreement. In August 2007, the Company entered into a settlement agreement whereby a third party has agreed to reimburse the Company a net amount of \$425,000 for matters related to certain product and warranty disputes. This reimbursement is associated with costs that have primarily been incurred in previous years relating to engineering, payroll and related costs and depreciation pertaining to the affected assets. As of December 31, 2008, the Company has received approximately \$277,000 of this reimbursement and anticipates receiving the remaining portion in 2009. During the third quarter in 2007, the Company has recorded a write-down on the assets affected of approximately \$111,000 which is reflected in the Cost of Services.

#### 11. Employee Savings Plan

The Company sponsors a 401(k) savings plan that is available to all eligible employees. Participants may elect to defer a portion of their compensation, subject to an annual limitation provided by the Internal Revenue Service. The Company may make matching and/or profit sharing contributions to the plan at its discretion. The Company contributed \$32,112, \$27,010 and \$21,682 for the years ended December 31, 2008, 2007 and 2006, respectively.

**12. Major Customers**

Since 1983, the Company has provided Personal Emergency Response Systems ("PERS") services to the City of New York's Human Resources Administration Home Care Service Program ("HCSP"). The contract term with the HCSP is for two years, commencing September 21, 2007, with two options to renew in favor of HRA for two additional two year terms. Under the terms of the agreement, a downward rate adjustment was made in conjunction with reduced equipment requirements from previous years. The impact of this lower rate resulted in a reduced contribution to gross revenues of approximately \$265,000 and \$70,000, and a reduced contribution to net income of approximately \$160,000 and \$40,000 in 2008 and 2007, respectively.

During the years ended December 31, 2008, 2007 and 2006, the Company's revenue from the contract related to HCSP represented 6%, 7% and 8% respectively, of its total revenue.

**13. Segment Reporting**

Effective January 1, 2007, the Company has two reportable segments, (i) Health and Safety Monitoring Systems ("HSMS") and (ii) Telephone Based Communication Services ("TBCS"). Prior to January 1, 2007, the Company reported three reportable segments; HSMS, TBCS and Safe Com. Since the business activities of Safe Com fall within Health and Safety monitoring, the Company included the activities of Safe Com in its HSMS segment.

The table below provides a reconciliation of segment information to total consolidated information for the years ended 2008, 2007 and 2006:

2008	HSMS	TBCS	Consolidated
Revenue	\$19,598,947	18,987,873	\$38,586,820
Interest expense	70,452	208,999	279,451
Depreciation and amortization	2,749,828	1,626,489	4,376,317
Income tax expense	455,632	551,368	1,007,000
Net income	718,492	721,109	1,439,601
Total assets	10,951,398	23,414,866	34,366,264
Additions to fixed assets	1,591,601	952,545	2,544,146
Additions to goodwill and intangible assets	–	313,689	313,689
2007	HSMS	TBCS	Consolidated
Revenue	\$17,353,241	\$18,292,024	\$35,645,265
Interest expense	94,851	386,315	481,166
Depreciation and amortization	2,788,298	1,513,820	4,302,118
Income tax expense	763,149	382,851	1,146,000
Net income	906,835	607,397	1,514,232
Total assets	16,447,638	18,505,583	34,953,221
Additions to fixed assets	4,237,782	305,302	4,543,084
Additions to goodwill and intangible assets	35,000	554,826	589,826
2006	HSMS	TBCS	Consolidated
Revenue	\$16,044,971	\$14,749,417	\$30,794,388
Interest expense	38,118	356,495	394,613
Depreciation and amortization	2,358,392	1,156,870	3,515,262
Income tax expense	171,081	697,919	869,000
Net income	204,656	1,057,873	1,262,529
Total assets	14,818,050	18,224,326	33,042,376
Additions to fixed assets	3,238,164	760,088	3,998,252
Additions to goodwill and intangible assets	738,996	5,354,878	6,093,874

The accounting policies of the operating segments are the same as those described in the summary of significant accounting policies.

**14. Contingencies**

The Company is aware of various threatened or pending litigation claims against the Company relating to its products and services and arising in the ordinary course of its business. At December 31, 2008 and 2007, no liability has been recorded in the accompanying financial statements as the conditions for an accrual have not been met. The Company has given its insurance carrier notice of such claims and the Company believes there is sufficient insurance coverage to cover any such claims. In any event, the Company believes the disposition of these matters will not have a material adverse effect on the results of operations and financial condition of the Company.

**15. Quarterly Financial Data (Unaudited)**

The following information has been derived from unaudited financial statements that, in the opinion of management, include all recurring adjustments necessary for a fair presentation of such information.

	Three Months Ended			
	March 31 2008	June 30 2008	September 30 2008	December 31 2008*
Revenue	\$9,635,745	\$9,539,321	\$9,671,087	\$9,740,667
Gross Profit	\$4,903,790	\$4,948,312	\$5,117,865	\$4,960,377
Net Income	\$452,357	\$458,026	\$461,534	\$67,684
Basic EPS	\$0.05	\$0.05	\$0.05	\$0.01
Diluted EPS	\$ 0.05	\$0.05	\$0.05	\$0.01

\*The 4th quarter results include a one-time write-off in the amount of approximately \$887,000 (See Note 9)

	Three Months Ended			
	March 31 2007	June 30 2007	September 30 2007	December 31 2007
Revenue	\$8,702,836	\$8,898,806	\$8,771,670	\$9,271,953
Gross Profit	\$4,375,382	\$4,573,922	\$4,370,663	\$4,723,335
Net Income	\$366,708	\$407,260	\$422,929	\$317,335
Basic EPS	\$0.04	\$0.04	\$0.05	\$0.03
Diluted EPS	\$0.04	\$0.04	\$0.04	\$0.03

**Schedule II****Valuation and Qualifying Accounts**

	Column B Balance at Beginning of Period	Column C Charge to Costs and Expenses	Additions Charged to Other Accounts (1)	Column D Deductions	Column E Balance at end of Period
<b>Year Ended December 31, 2006</b>					
Allowance for doubtful accounts	\$450,771	\$210,795	\$11,706	\$(125,949)	\$547,323
Allowance for inventory obsolescence	336,539	-	-	(313,506)	23,033
<b>Year Ended December 31, 2007</b>					
Allowance for doubtful accounts	547,323	185,954	-	(179,277)	554,000
Allowance for inventory obsolescence	23,033	30,294	-	-	53,327
<b>Year Ended December 31, 2008</b>					
Allowance for doubtful accounts	554,000	241,096	-	(149,096)	646,000
Allowance for inventory obsolescence	\$ 53,327	-	-	(26,374)	\$26,953

(1) – Acquisitions

**OFFICERS**

Jack Rhian  
*President and Chief Executive Officer*

Richard Rallo, CPA  
*Chief Financial Officer*

Frederic S. Siegel  
*Executive Vice President*

Randi M. Baldwin  
*Senior Vice President,  
Marketing and Program Development*

John Rogers  
*Vice President,  
Field Operations and Secretary*

**BOARD OF DIRECTORS**

Howard M. Siegel  
Chairman of the Board  
Senior Advisor  
American Medical Alert Corp.

Gregory Fortunoff  
Private Investor

John S.T. Gallagher  
Chief Executive Officer and  
Chairman of the Board  
Vanguard Health Care  
Management, LLC

Ronald Levin  
President  
Ron Levin Associates

Jack Rhian  
President and Chief Executive Officer  
American Medical Alert Corp.

Frederic S. Siegel  
Executive Vice President  
American Medical Alert Corp.

Yacov Shamash, Ph.D  
Vice President of Economic Development  
and Dean of the College of Engineering  
and Applied Sciences  
Stony Brook University

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Korn & Spirn  
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**AUDITORS**

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**REGISTRAR AND TRANSFER AGENT**

Continental Stock Transfer  
& Trust Company  
17 Battery Place  
New York, NY 10004

**SECURITY LISTINGS**

Nasdaq (Symbol) "AMAC"

**STOCKHOLDERS MEETING**

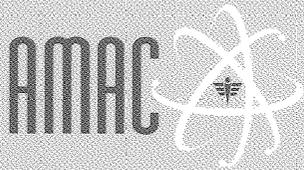
Thursday, July 30, 2009 – 10:00 a.m.  
Moses & Singer LLP  
405 Lexington Avenue  
12th Floor  
New York, NY 10174

**WORLD WIDE WEB ADDRESS**

[www.amac.com](http://www.amac.com)

**FORM 10-K**

A copy of the Company's Form 10-K,  
including exhibits, as filed  
with the Securities and Exchange  
Commission may be obtained free of  
charge by shareholders by writing to  
the Secretary,  
John Rogers  
American Medical Alert Corp.  
3265 Lawson Boulevard  
P.O. Box 40  
Oceanside, NY 11572



American Medical Alert Corp.  
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