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November 15, 2004

OFFICE OF INTERNATIONAL
CORPORATE FINANCE



04046540

By Hand

Securities and Exchange Commission
Office of International Corporate Finance 3-2
450 Fifth Street N.W.
Washington D.C. 20549-0302
United States of America

SUPPL

Re: Yell Group plc - - 12g3-2(b) File No. 82-34674

Ladies and Gentlemen:

On behalf of Yell Group plc (the "Company"), we are enclosing certain information to you pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934 (the "Exchange Act"), as amended. The first page of each separate item of information indicates in the upper right-hand corner the Company's file number.

This information is being furnished with the understanding that such information and documents will not be deemed to be "filed" with the Securities and Exchange Commission or otherwise be subject to the liabilities of Section 18 of the Exchange Act, and that neither this letter nor the furnishing of the information and documents will constitute an admission for any purpose that the Company is subject to the Exchange Act.

Yours sincerely

Martin Sandgren

Enc

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PRAGUE - SILICON VALLEY - SINGAPORE - WARSAW - WASHINGTON, D.C.

Weil, Gotshal & Manges is a partnership of registered European and foreign lawyers and solicitors. A list of the names and professional qualifications of the partners is available at the above address.
Regulated by the Law Society

82-34674



15 November 2004

Investor Day Presentations

Yell's UK and US management is today presenting to analysts and investors on its business. The presentations will cover information previously released. Yell is not providing any trading update and confirms what was said in its results announcement for the six months ended 30 September 2004 on 9 November 2004.

The presentation slides are available on our website at www.yellgroup.com and the webcast will be available on the site from tomorrow.

Enquiries

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Head of Investor Relations
Jill Sherratt
Tel +44 (0)118 950 6984
Mobile +44 (0)7764 879808

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YELL UK

Steve Chambers, Chief Commercial Officer



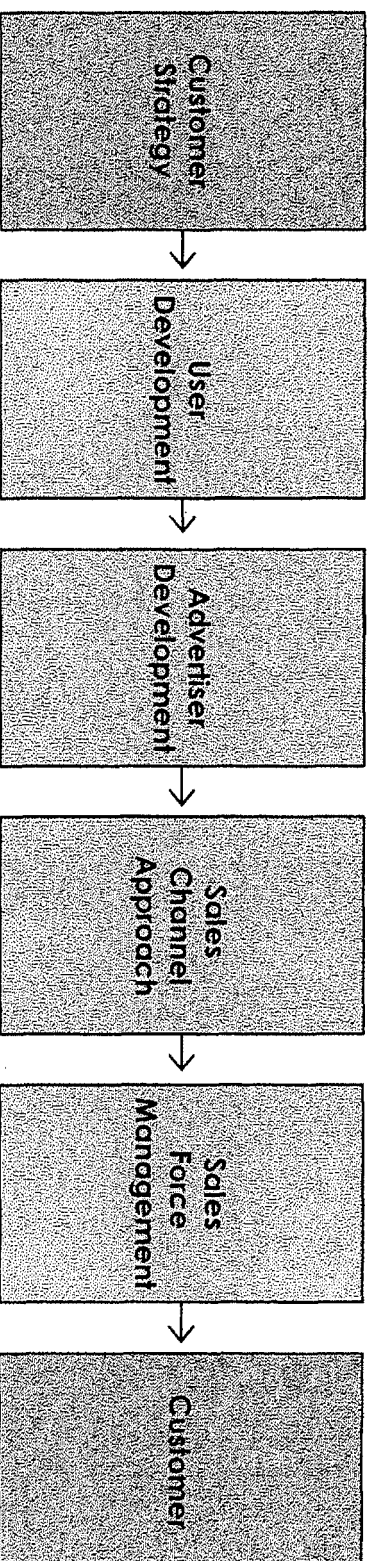
Disclaimer



During this presentation we will be discussing Yell's business outlook and making certain forward-looking statements. Any statements that are not historical facts are subject to a number of risks and uncertainties, and actual results may differ materially.

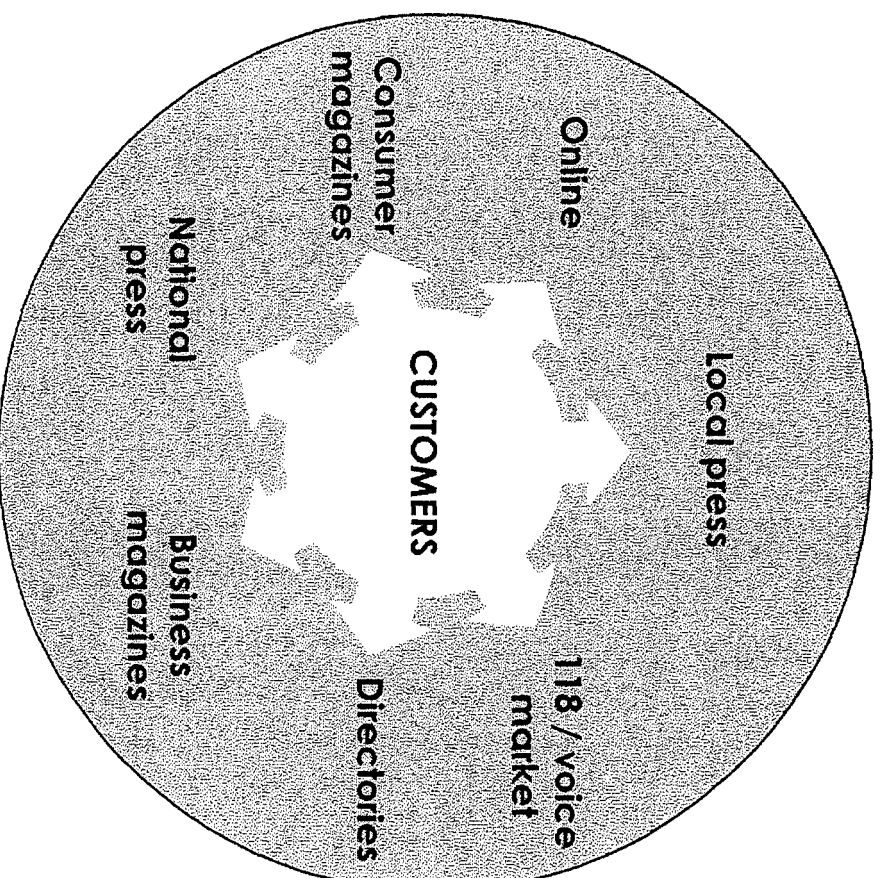
We urge you to read the Risk Factors and cautionary language in our annual report on Form 20-F filed with the SEC on 8 June, 2004. We also draw your attention to our interim press release and SEC filing on Form 6-K which is posted on our web site, for more information on the risks and uncertainties.

End to End Marketing and Sales Process



Simple, Focused Strategy and Execution

Competing for the SME £



Yell thrives through building relationships with SMEs based on delivering better value than competitive media

Delivering Value to UK SMEs



FY 2004	
Total annual uses	1.2bn
Uses resulting in leads	930m
Leads resulting in sales	528m
Average spend per sale	£166
Resulting annual revenue	£88bn

9 out of 10 of our advertisers say we are good value for money

Source: Saville Rosster-Base and Yell Group (April 2003-March 2004)

Generating Usage



Product Reach

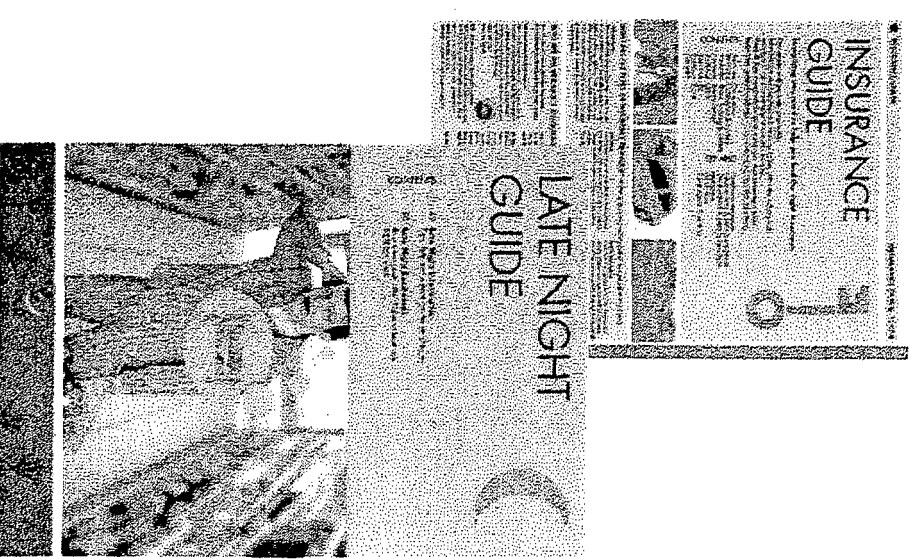
- 27.9m copies delivered to virtually every household and business
- Directory boundaries reviewed to reflect local buying patterns

Content Development

- Local community information
- Classification management
- Sector guides

Brand Building

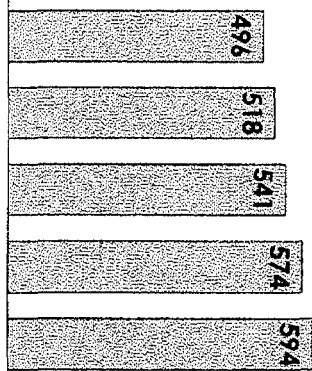
- Top 5 brand
- Award winning advertising
- Market research and product design



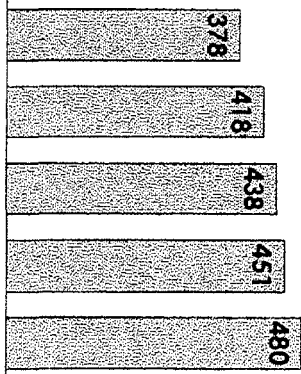
Revenue Drivers



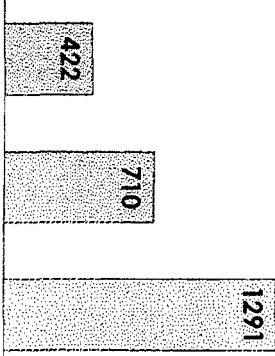
UK Directories
Turnover Growth
 (£m)



UK Directories
Unique Advertisers
 (000s)

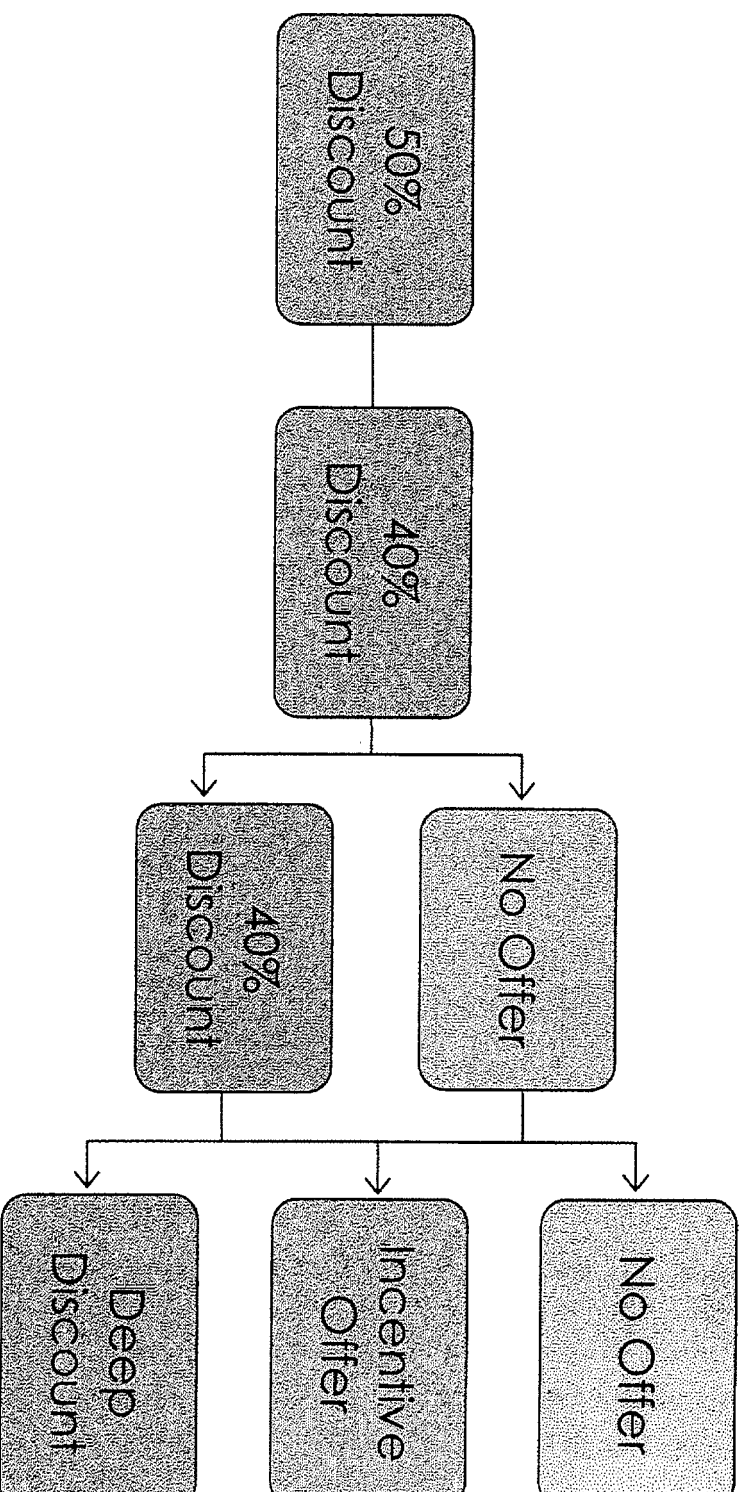


Growth In Average
Turnover Per Unique
Advertiser Over
3 Years (£)



Price	Win	✓	Grow	✓
Product	Win	✓	Grow	✓
Rescoping	Win	✓	Grow	✓
Colour	Win		Grow	✓
Communications	Win	✓	Grow	✓
Sales Channel	Win	✓	Grow	✓

Using Price to Win New Advertisers

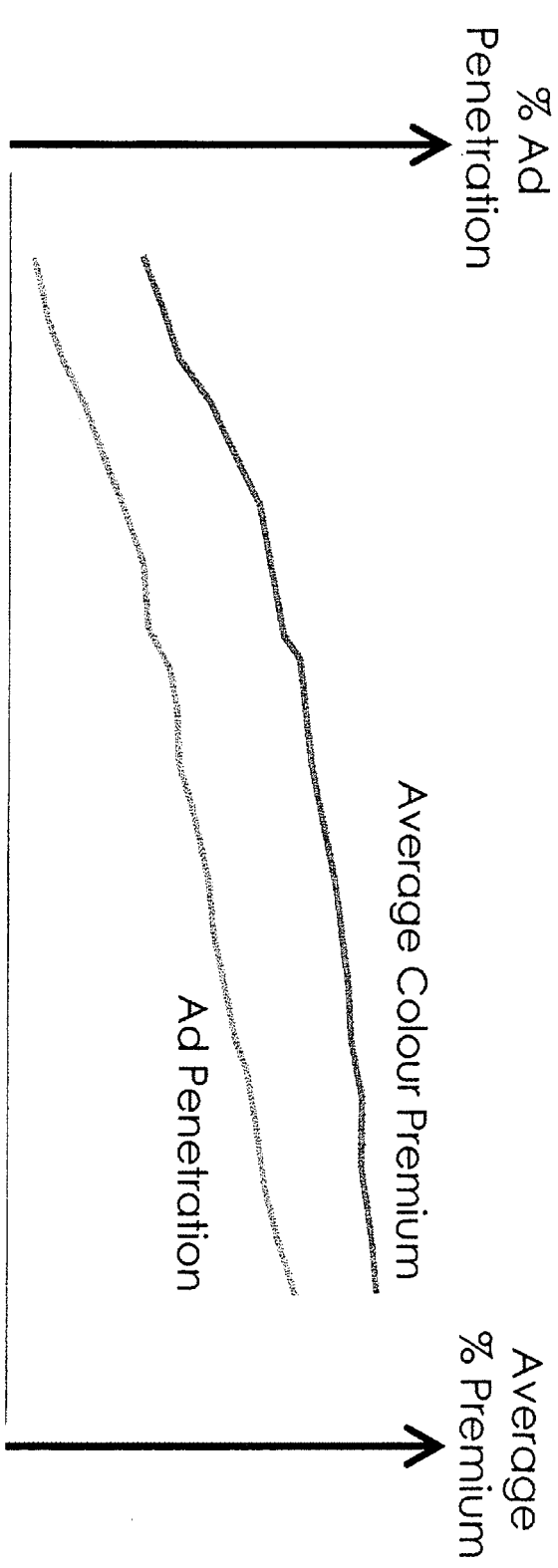


First Steps

Move In

Segmented Pricing

Colour



- Yellow Pages users are 6 times more likely to choose a colour ad than a mono ad
- Colour advertisers claim their new Yellow Pages ad has helped increased enquiries by 42% since the previous year

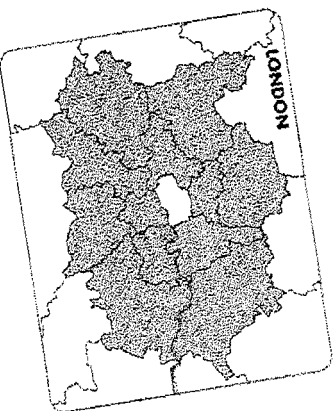
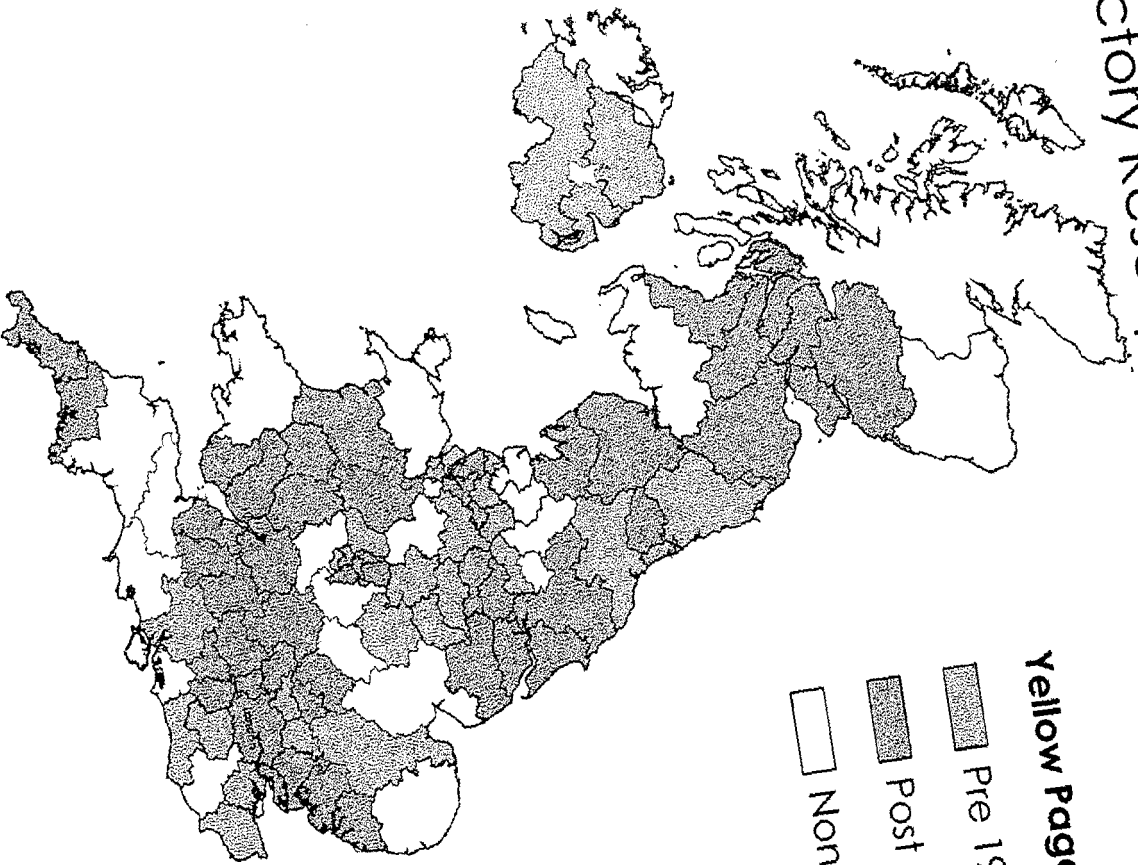
Source: Insight Report 9318 ~ "Directory Colour Performance by Edition Accounting Cycle"



Directory Rescoping

Yellow Pages Directory Rescopes:

- Pre 1997 Directory Areas
- Post 1997 Directory Areas
- Non Rescoped Directory Areas



Rescoping Adding Value for Users and Advertisers



- User-driven process
- Lower entry price for new advertisers
- Same price for same coverage for existing advertisers
- Positive user perception
- Growth in advertiser acquisition
- Improved First Year Retention and buy-up



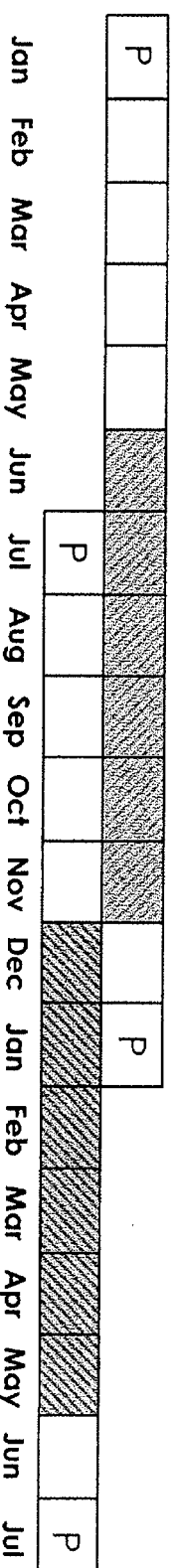
Market Approach

- Campaign-based, multi book approach. Year round service for National advertisers
- Campaign duration – 6 months Fieldsales, 2 months Telesales
- Multi-product sale. Specialist Telesales sell additional products outside main campaign
- Automated Market Planning to optimise local opportunities

 Sales Campaign Brighton

 Publication

 Sales Campaign Portsmouth



UK Sales



“These are amongst the highest satisfaction scores we have observed from over ten years of research – they are unrivalled and impressive showing service of the very highest level”

M.D. Critical Research Limited

Salesforce – Key Metrics



Key Purpose	Telesales	Field Sales	National Sales
Customer Allocation	Advertiser acquisition	Keep and Grow existing accounts High potential prospects	Key account management
Headcount (Inc. Managers)	37%	62%	1%
Technology	643	1,151	114
Average Age	Desktop	Laptop/Broadband	Laptop/Broadband
Average Service	32 years	35 years	41 years
Salesforce Churn	3.5 years 20% per annum	4 years 17% per annum	11 years 14% per annum

Over 1 million one on one sales contacts annually

Sales Automation – Adding Value at Point of Sale

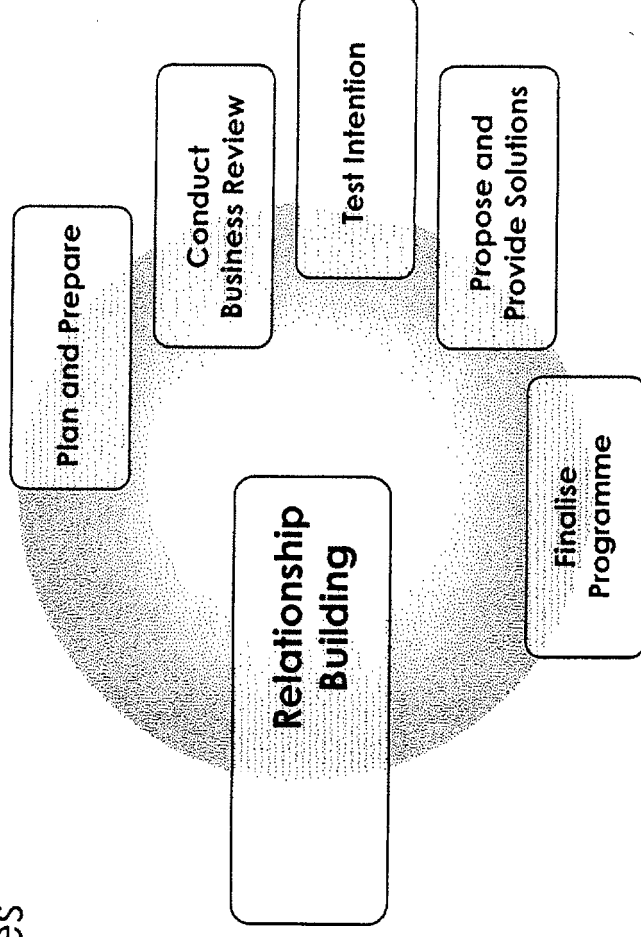


Functionality	Tele	Field
Desktop and office-based connection	✓	
Laptop and home-based broadband connection		✓
Workload management, reporting and forecasting	✓	✓
Comprehensive marketing information	✓	✓
Electronic sales presentation		✓
Graphics package, automated visual request		✓
Order / content capture	✓	✓

Sales Process and Sales Support



- Defined, needs-based Sales
- 180,000 studio produced spec artwork
- Customised Electronic Planning and Presentation
- Mapping
- Proven Value Data



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Investor Relations: Jill Sherratt +44 (0)118 950 6984

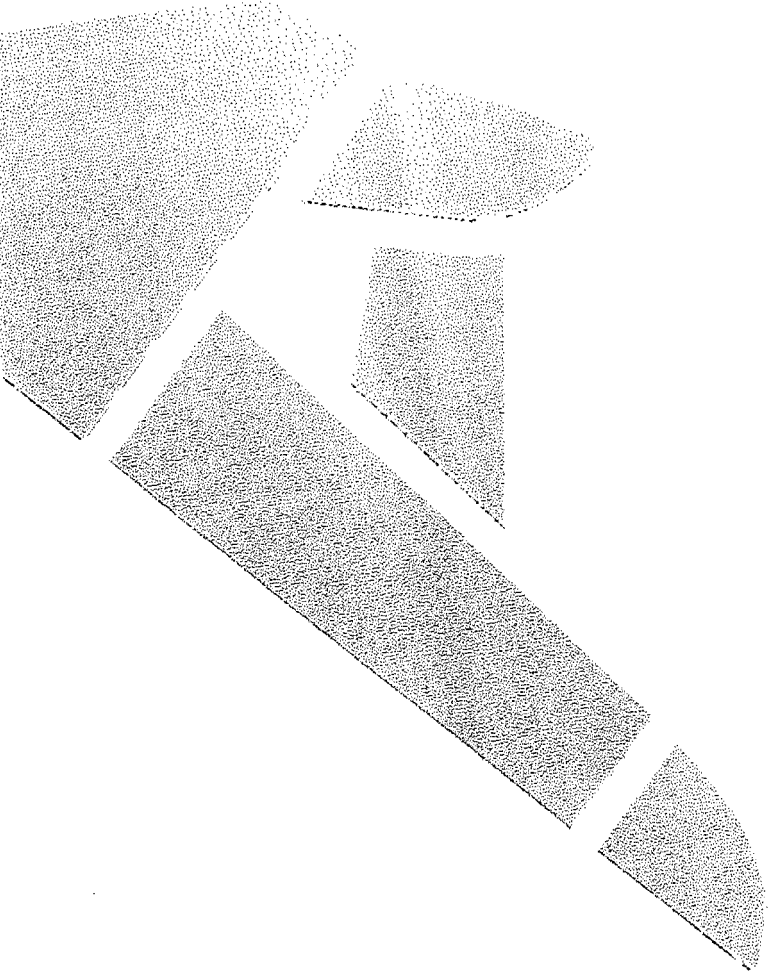
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US MARKET AND STRATEGY

Joe Walsh, President and CEO



No 1 Independent



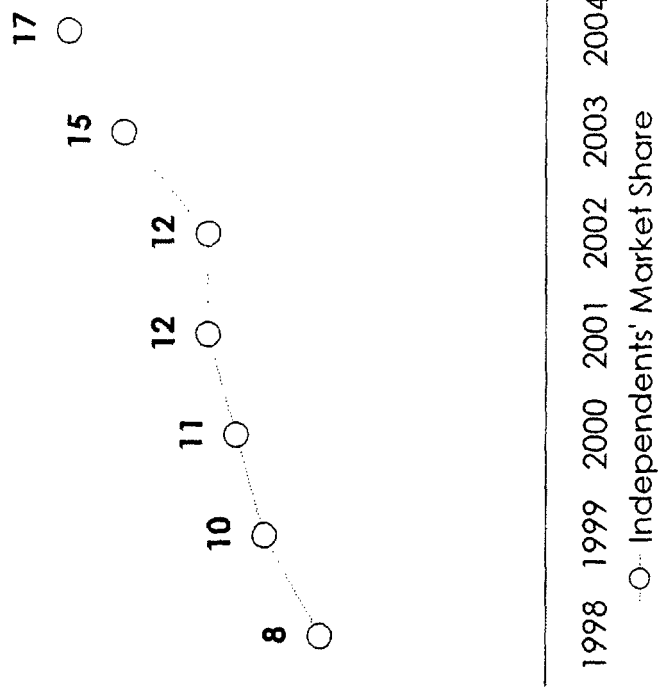
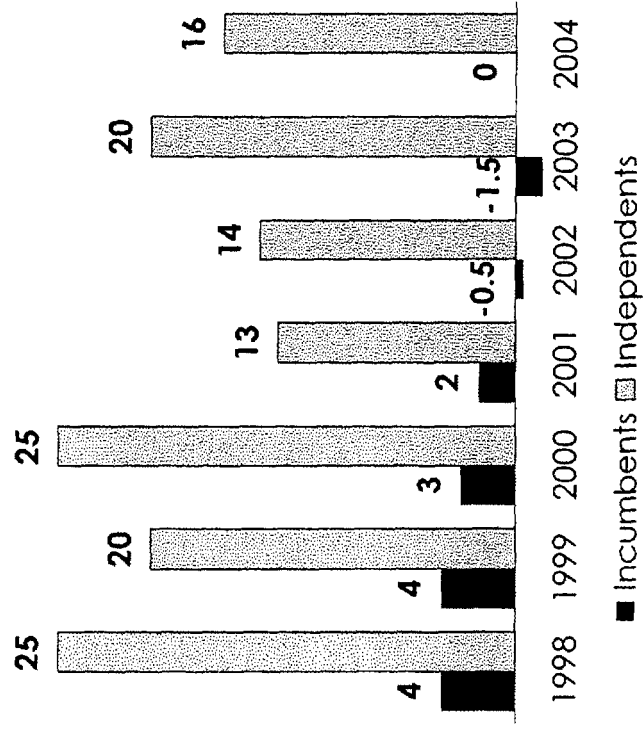
- Established 1930
 - 1996 Telecom Act deregulation
 - 1999 Yell acquisition
- Independent market share c.50%
 - 5th largest US directory company
 - 42 states and Washington DC
- 40% CAGR growth 2000-04
 - 22 acquisitions since 1999
- 536 markets; 386,000 unique advertisers; and over 72m directories

Trends in US Market Shares



% Revenue Growth for Publishers

% Independents' Market Share



Source: The Kelsey Group with Yell estimates for 2002 to 2004. Independents include online only publishers.

Our Philosophy



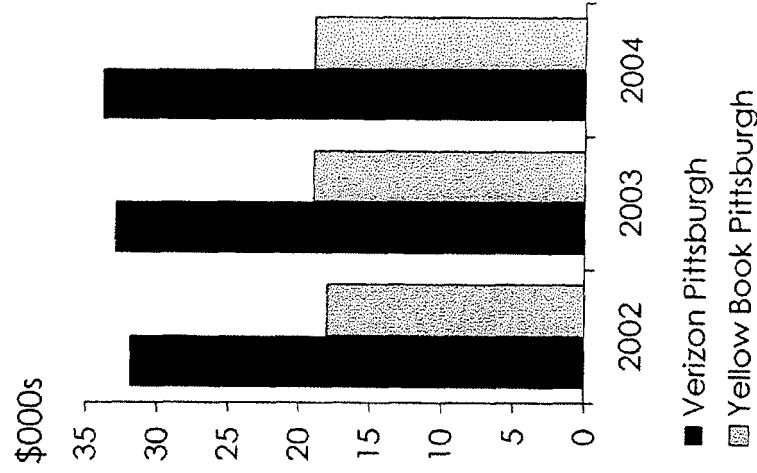
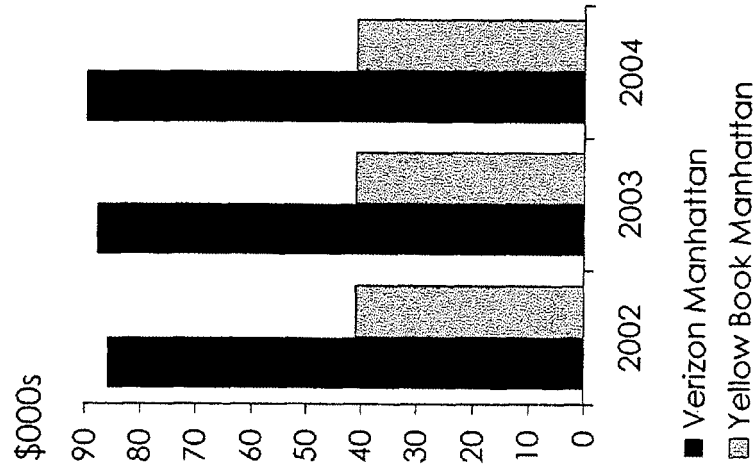
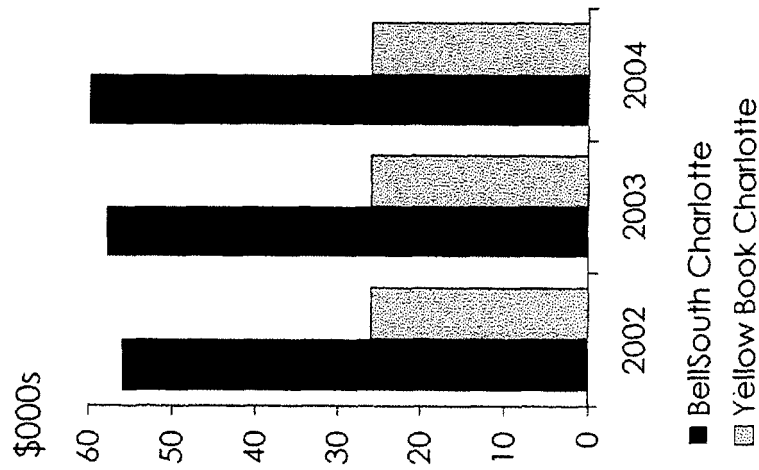
- Focus, simplicity, discipline
- The user first – virtuous circle
- Passionate about usage and brand
- Win, Keep, Grow strategy
- Sharing of best practice across the States and the Atlantic

Usage and Brand



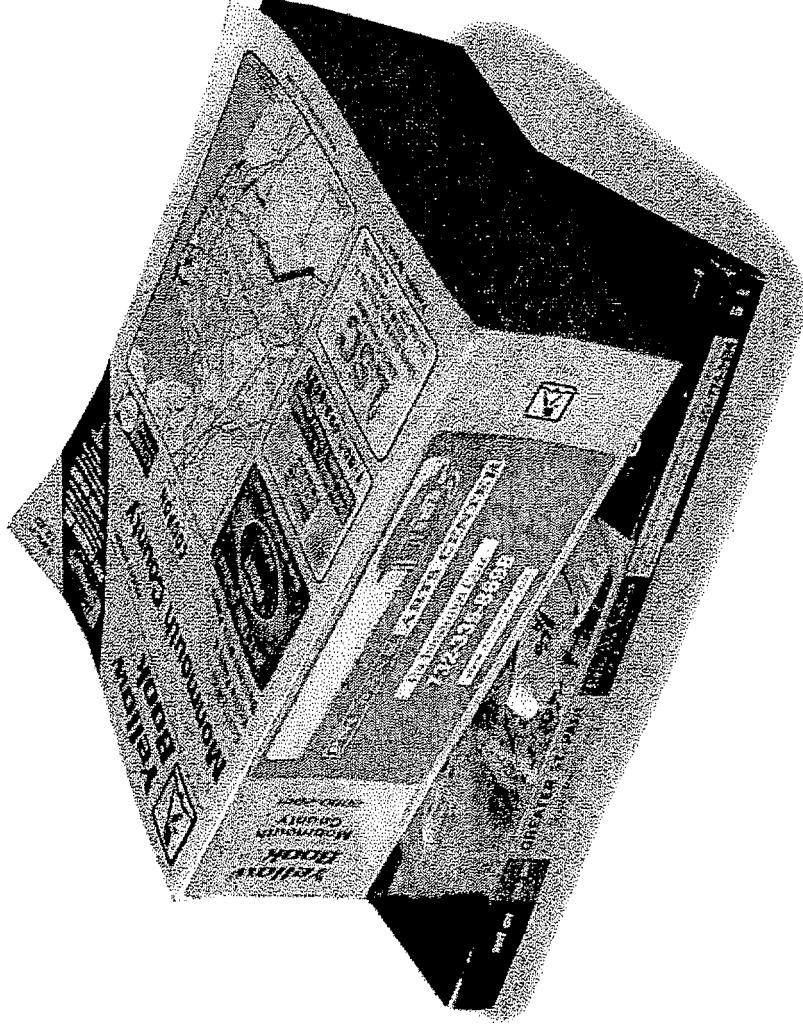
- Content drives usage
- Campaign for syndicated research
 - Judge Weinstein: 7 October 2004 call for “appropriate industry-wide fair standards for surveys” to determine usage levels
- Consumer awareness of Yellow Book more than 47%
- Ranked 876 in Brandweek’s top 2000 brands
 - Up from 1,768 last year
- National advertising campaign
 - Targeting users
 - Phase 1 differentiated Yellow Book
 - Phase 2 focuses on our product
 - Next phase to bring in the internet

The Price Point Differential Full Page Mono Rates



Source: YPA "Rates and Data"

Thump Factor



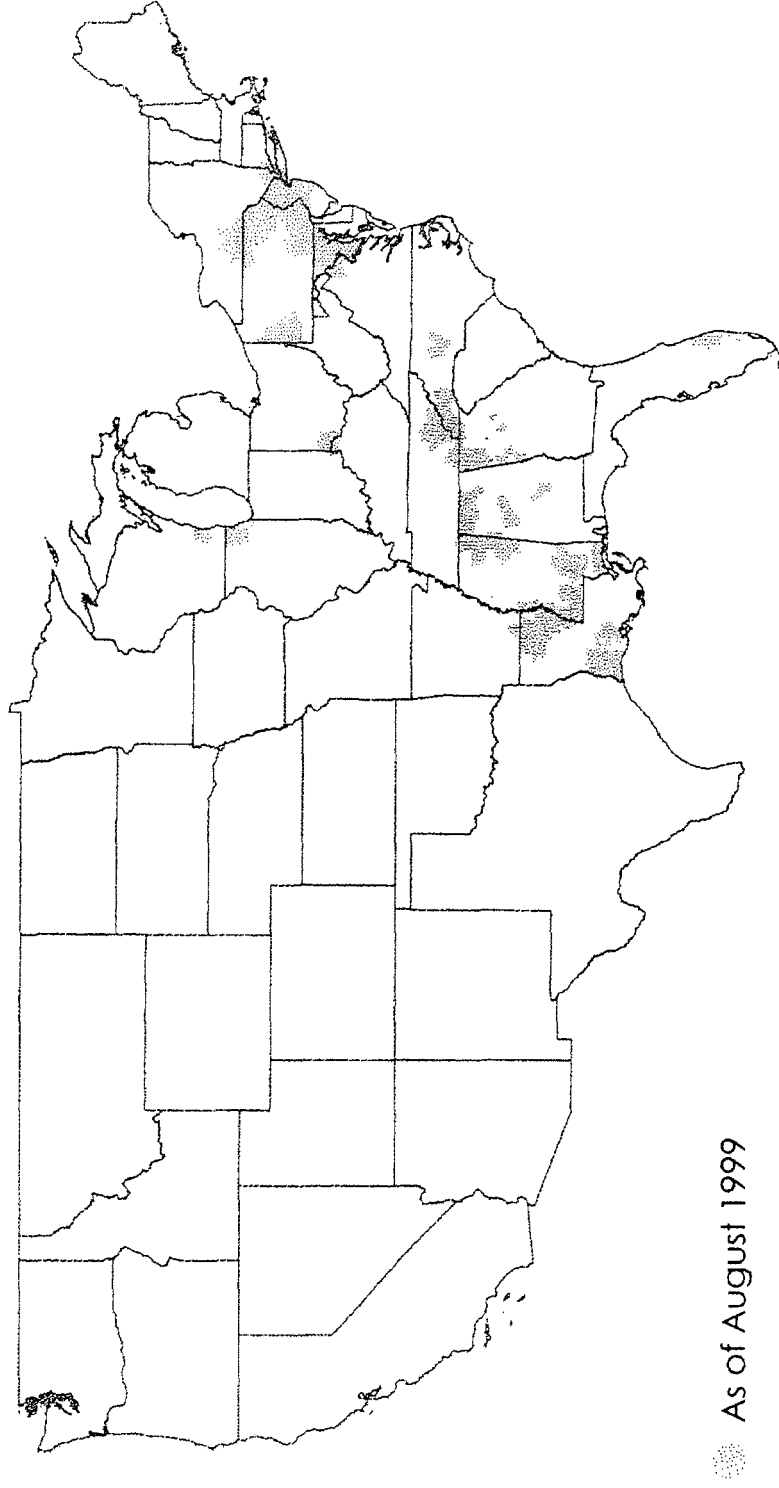
CONTENT → USAGE → CONTENT → USAGE

Growth Strategy



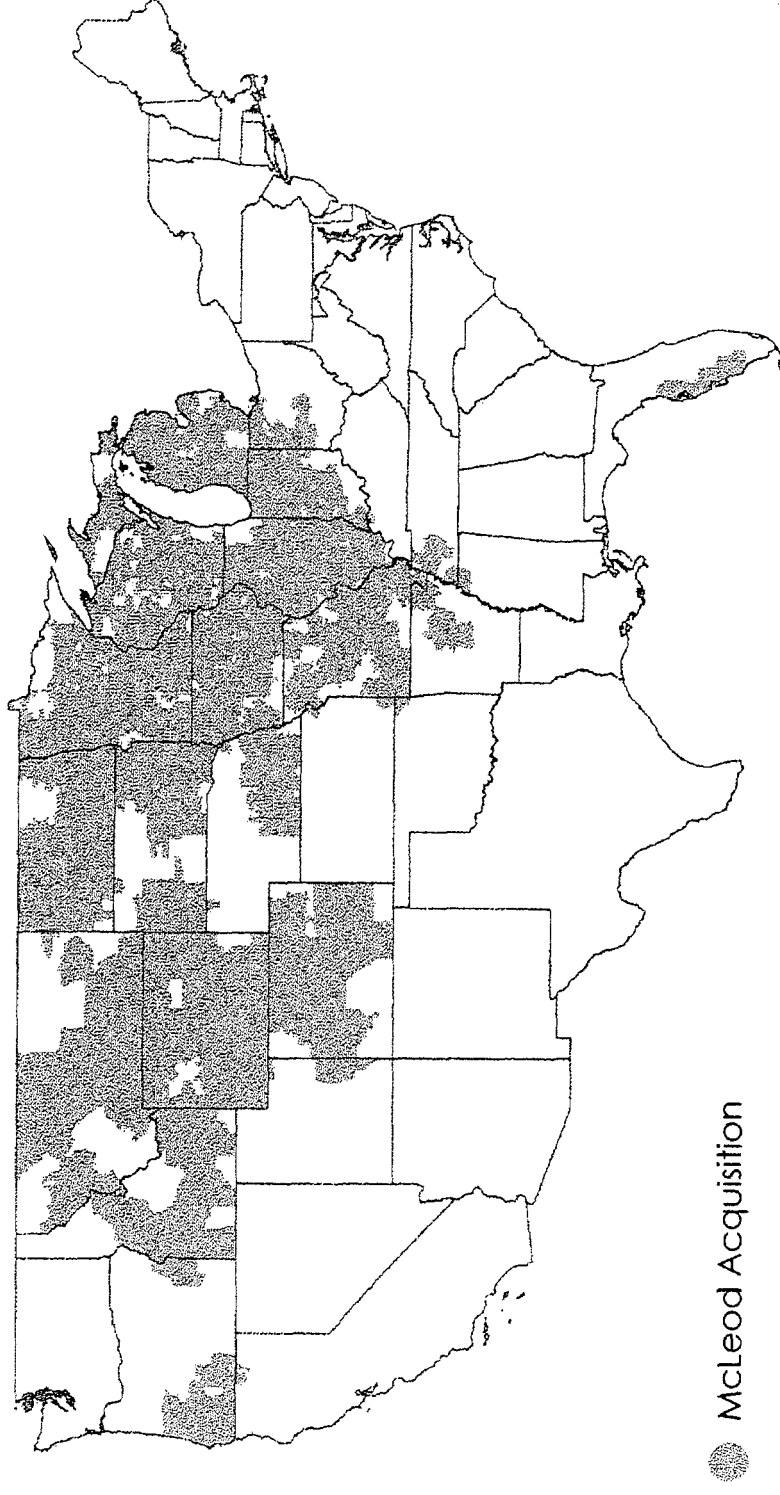
- Win, Keep, Grow
- Same market growth in existing markets
- New launches
- Expansion into new markets
- Execution

Original Yellow Book Markets



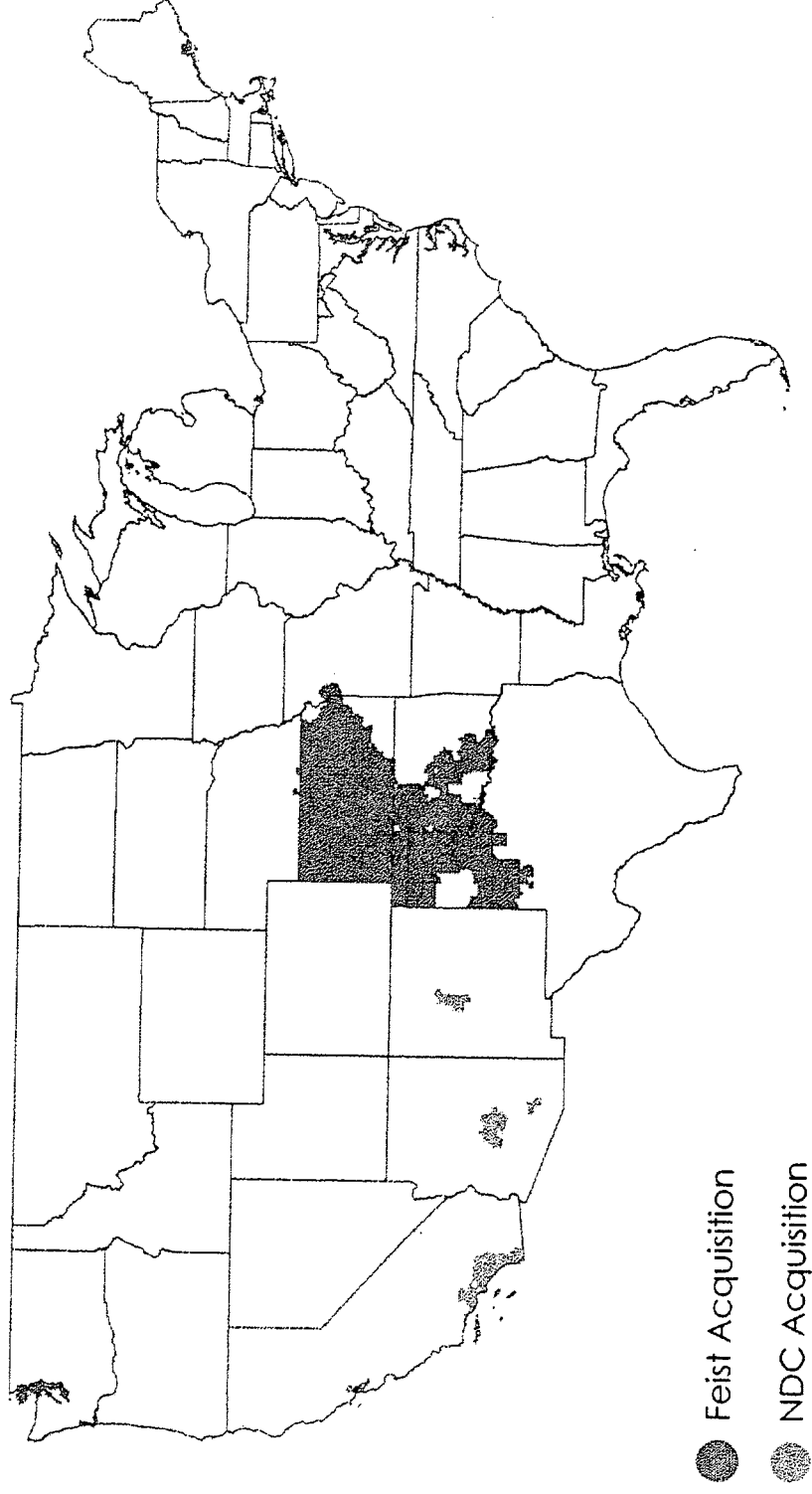
● As of August 1999

Platform Acquisitions

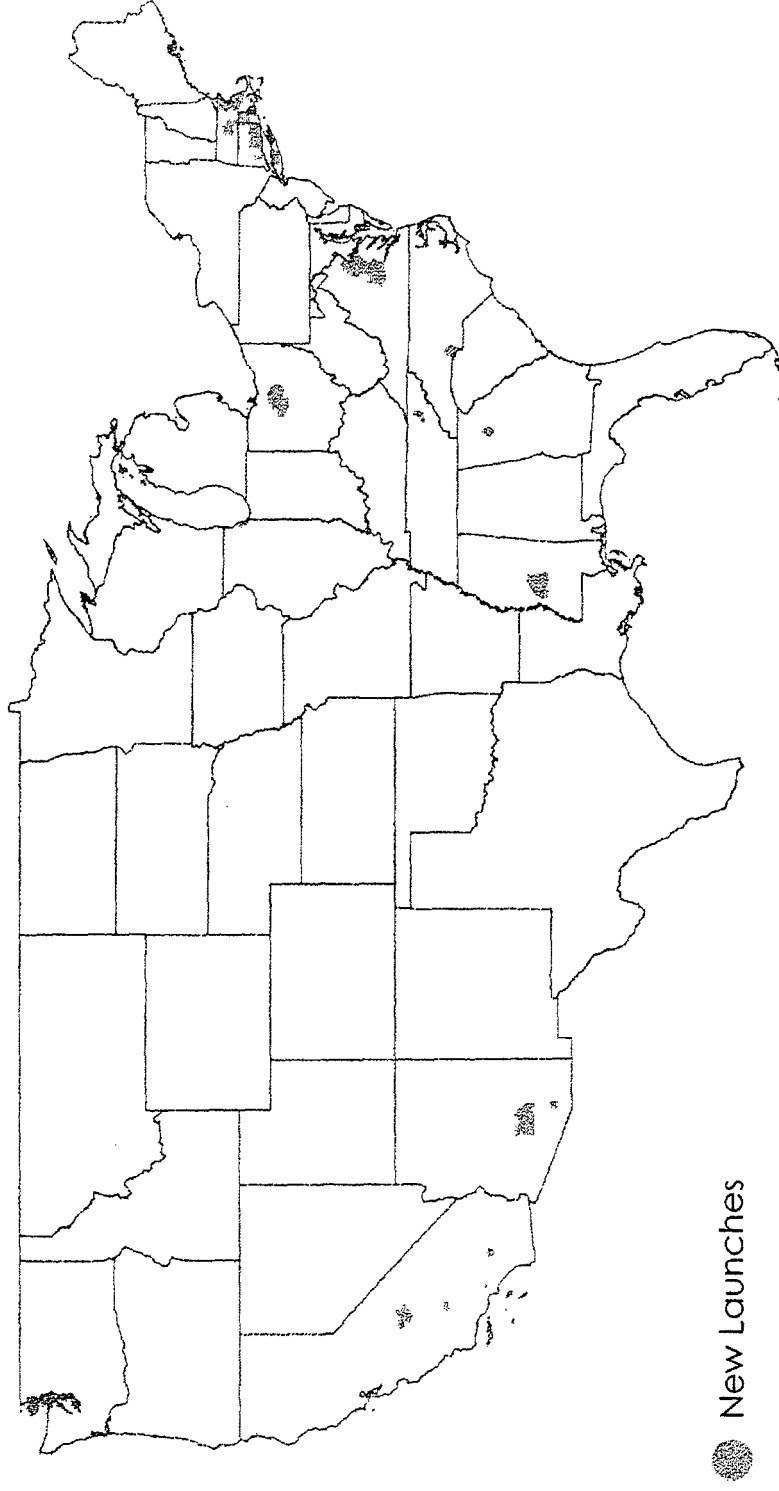


● McLeod Acquisition

Platform Acquisitions

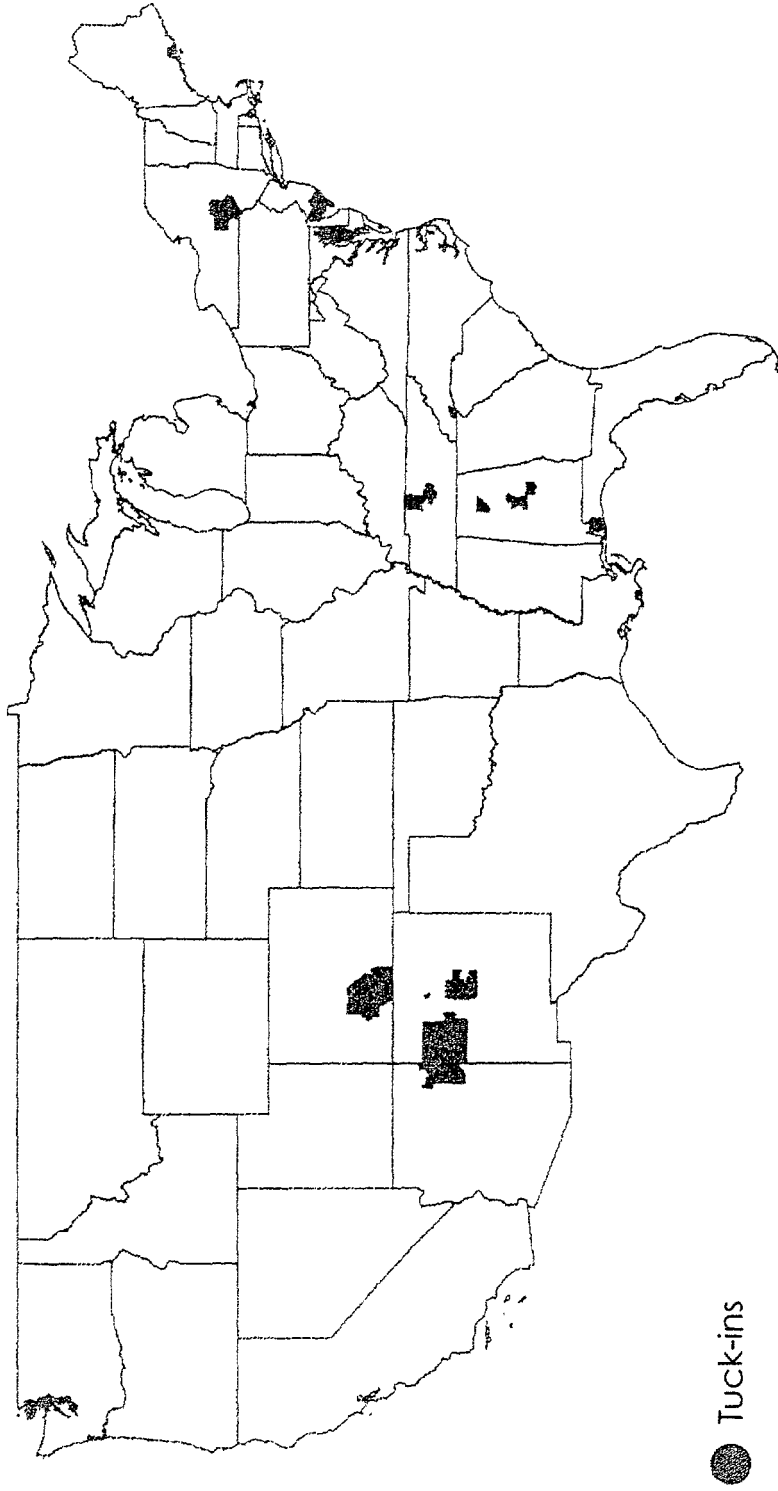


New Launches



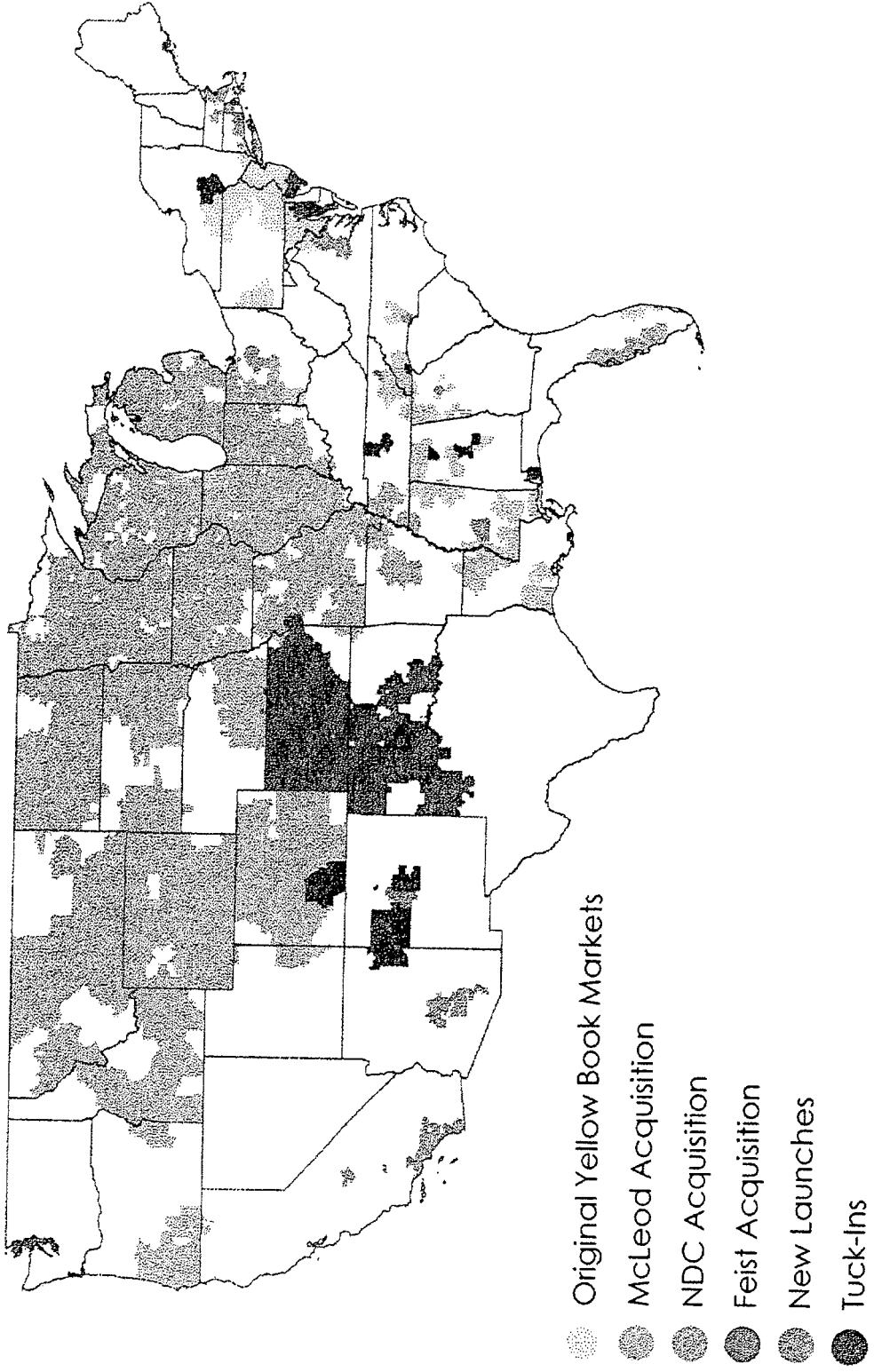
● New Launches

Tuck-ins



● Tuck-ins

Independent Market Share c.50%



Online Strategy

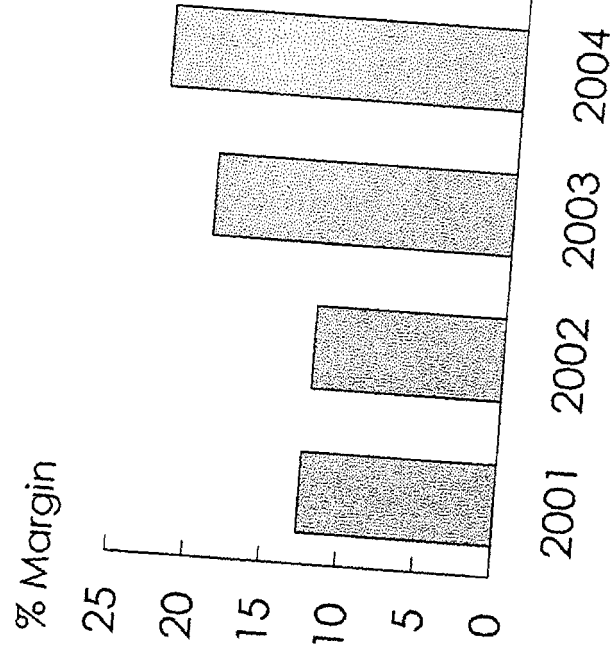


- Protecting trusted relationships with advertisers
- Building content
- Refine and improve listings database
- Deliver fast, quality search results
- Driving traffic
- Cooperation between the US and UK

Best Practice Leverage



- Leveraging off existing cost base as books evolve
- More favourable arrangements with suppliers
- Integration cost savings
- Transferral of operations and sales best practice

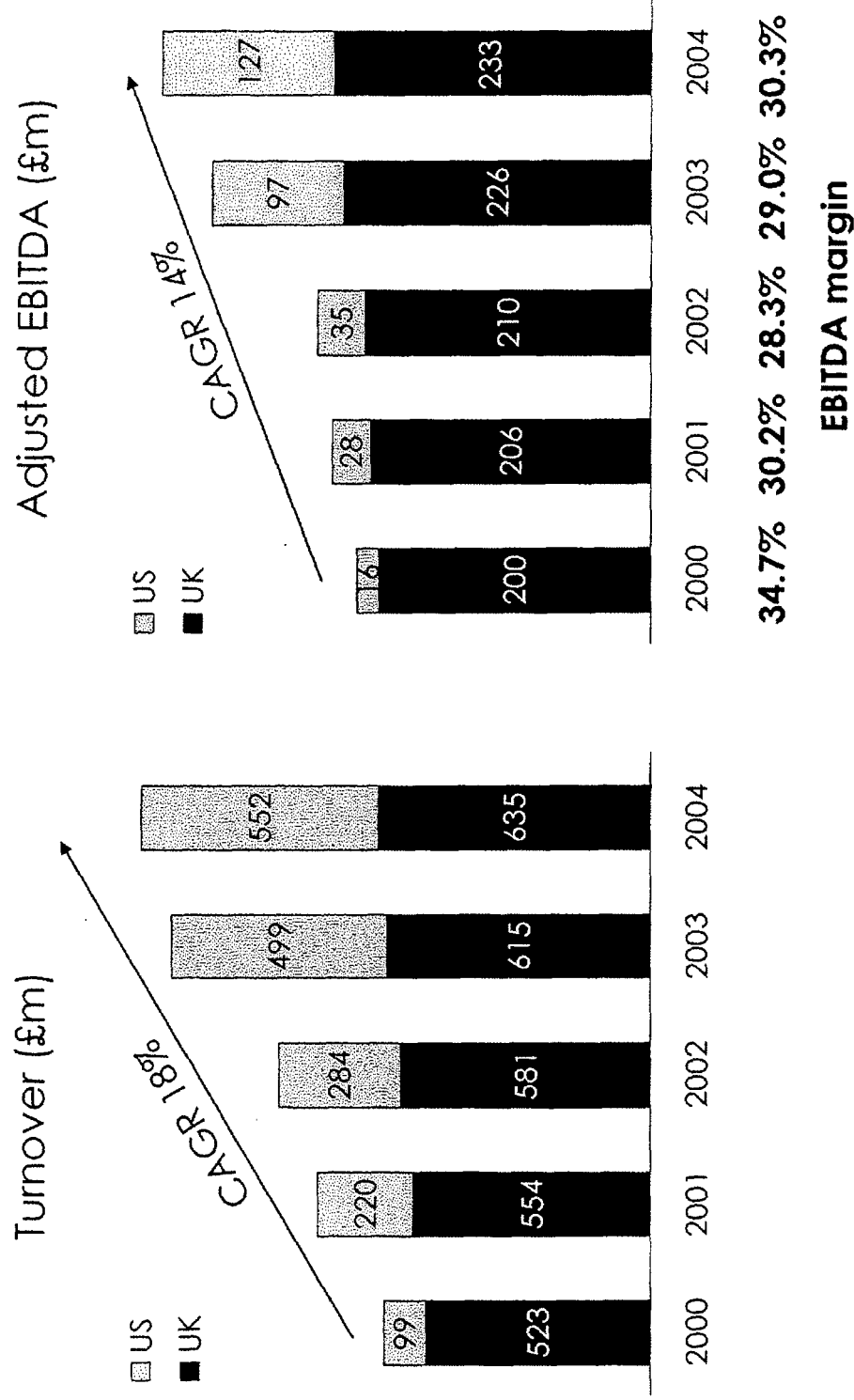


Summary



- No. 1 independent
- Excellent execution
- Scope for expansion
- Driving growth

Yell Group - Strong Historic Growth

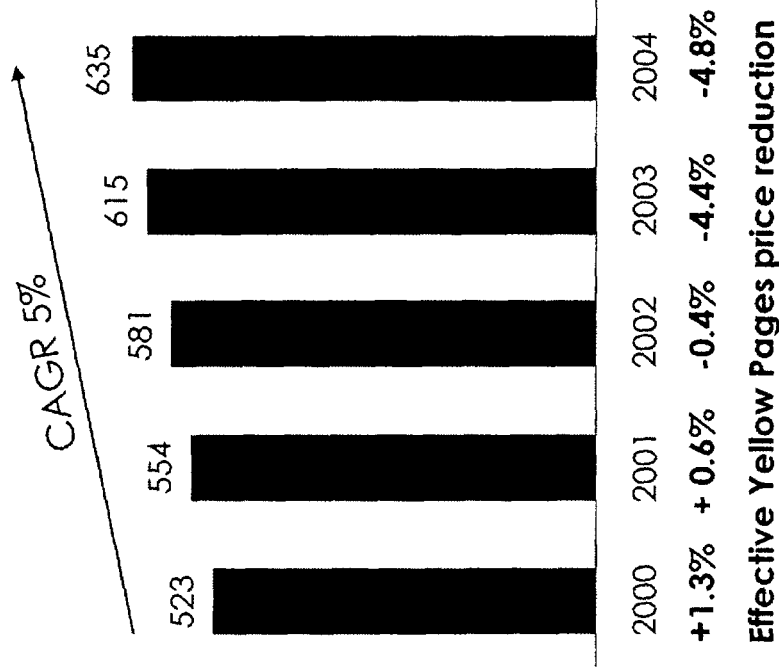


Adjusted EBITDA excludes buyout arrangement under BT ownership in FY02, IPO costs and restructuring costs relating to the closure of a Yellow Book West production site in FY03

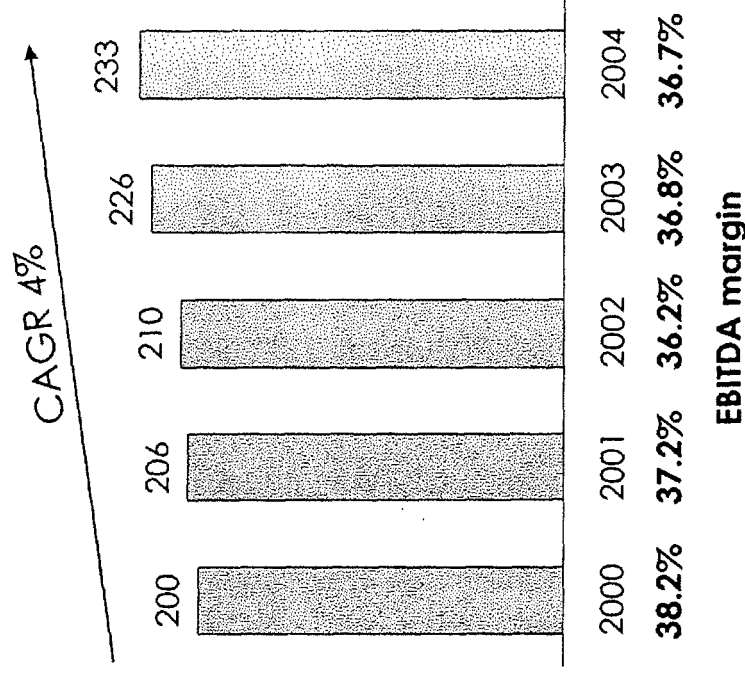
Yell UK – Growth under Regulation



Turnover (£m)

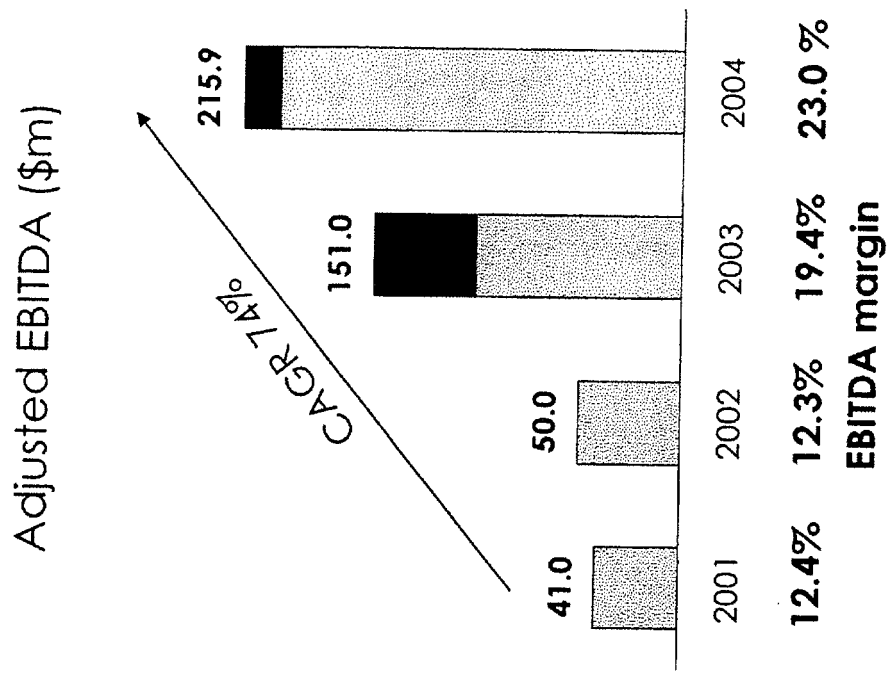
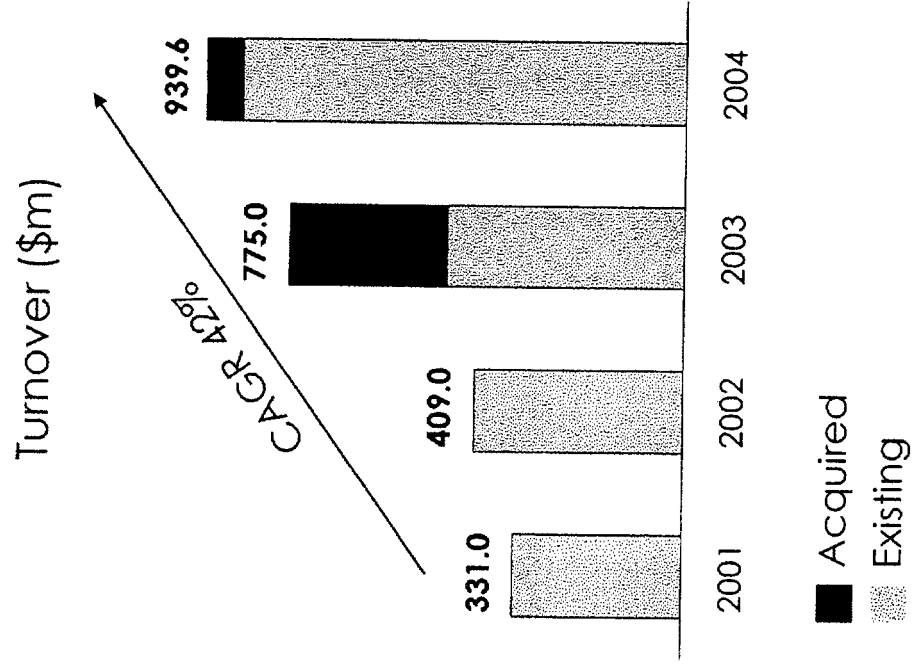


Adjusted EBITDA (£m)



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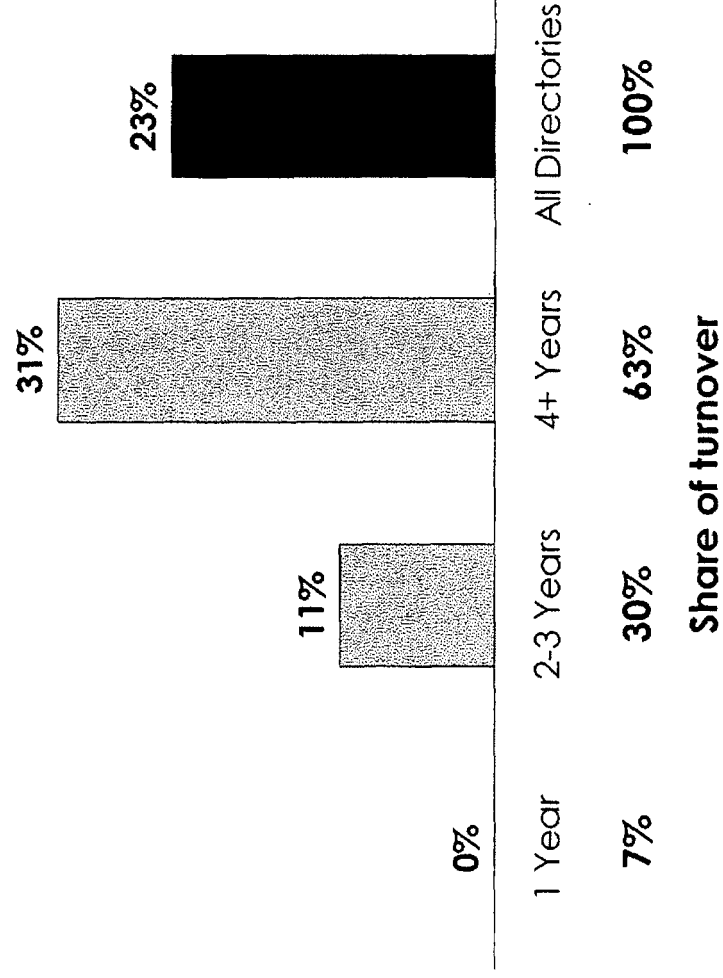
Yell US – Organic and Acquisition Growth



Building US Margins



EBITDA margin of new directories since launch FY04



Strong FY05 Interim Results



- Group Revenue up 6.3% to £604.6m (12.3% at constant FX)
 - UK up 3.9% - Yell.com up 42.6%
 - US up 23.4% - 16.0% organic growth
- Group EBITDA up 9.8% to £206m (14.6% at constant FX)
 - UK up 2.6%; margins stable at 40.7%
 - US up 40.9%; margins up 3.3 points to 26.4%
- Group operating cash flow up 11% to £170.6m (14.6% at constant FX)
 - Group cash conversion rate 82.8%
- Diluted EPS up 18.3% to 15.5 p
- Interim dividend up 40% to 4.2 p

All earnings and cash flow results before exceptional costs

Use of Free Cash Flow



Acquisitions

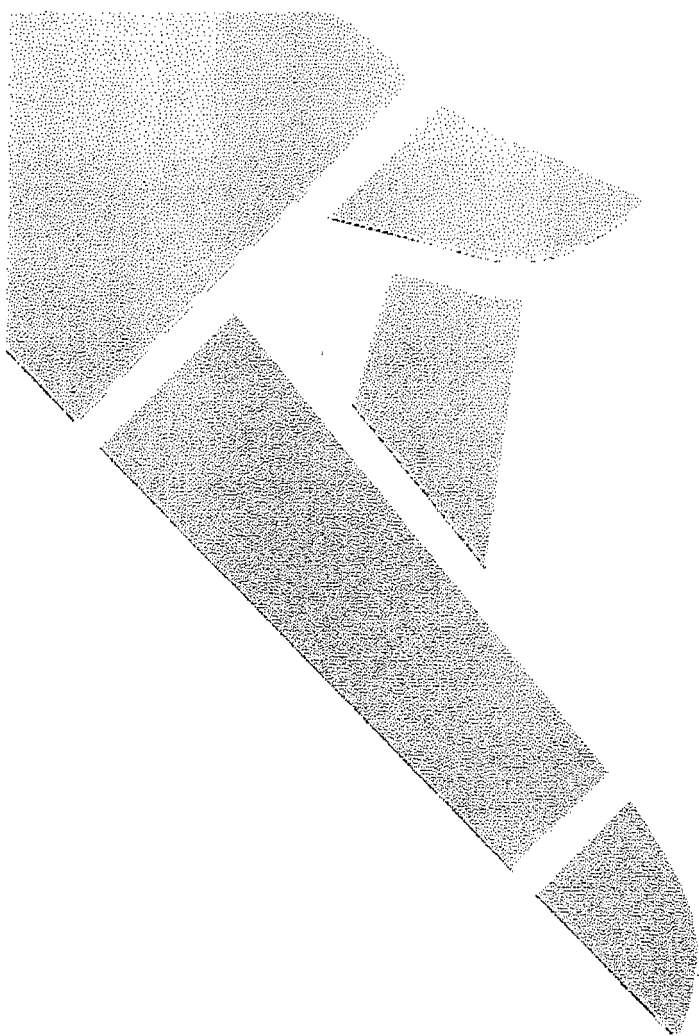
- c. $\frac{1}{2}$ FCF
- Under 10x proforma EBITDA
- Positive net present value
- Earnings accretive, before goodwill amortisation and one-off costs

Dividends

- c. $\frac{1}{2}$ FCF
- $\frac{1}{3}$ interim, $\frac{2}{3}$ final
- Growth at least in line with earnings

Optimum Capital Structure

- 3-4 x EBITDA



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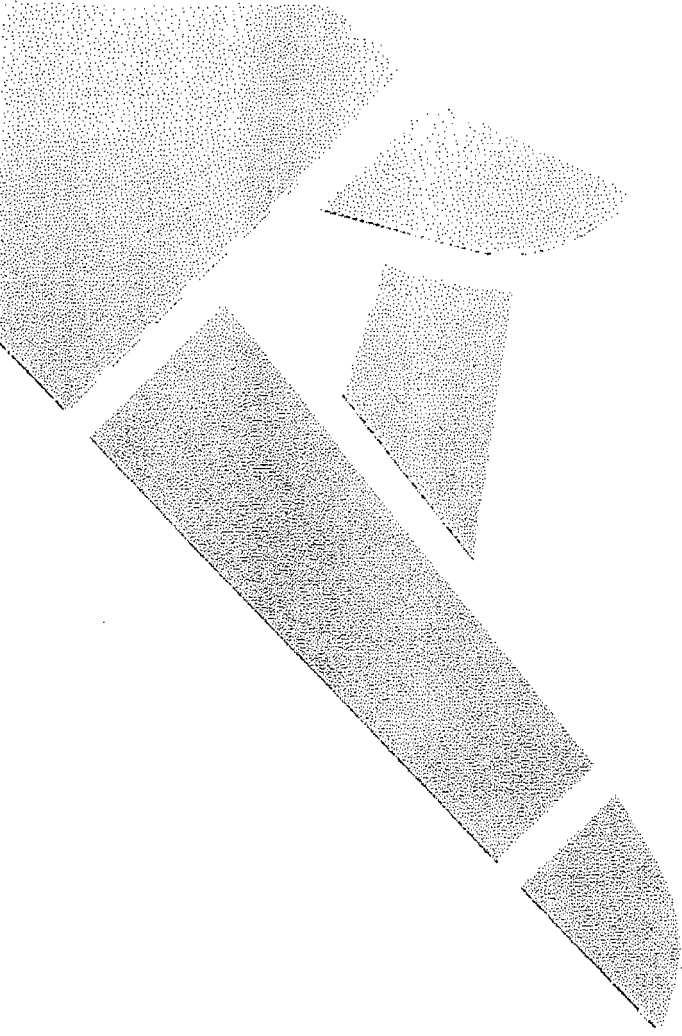
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US SALES

Victoria Sharrar, Chief Sales Officer



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Vision of the Sales Organisation



- High energy, talented “go-go” sales force
- “Best in class” sales leadership
- Caught up in **The Cause**
- Conviction in our value story
- Intensely customer focused
- Winning culture
- Career driven

Sales Structure and Techniques



Structure

- 3,002 field sales; 144 telesales; 396 sales management
- Recruitment – take less than 7% of applicants
- Training approach – best people share best practise
- Remuneration – 60% fixed salaries
- Low sales churn – around 36%

Techniques

- Need-based sale
- Customer service

Win, Keep, Grow



- Demonstrating value for money
 - Proving value
 - Cost per call
- Credit policies
 - 12 months payment for most customers
- National customers
 - Demonstrating value to Certified Marketing Representatives

Customer Testimonials



"The results we get from Yellow Book are just phenomenal"

"The cost per lead at Yellow Book is the lowest by far than any other source of advertising we do"

"Yellow Book produces at least twice the calls and is about half of the cost of other books"

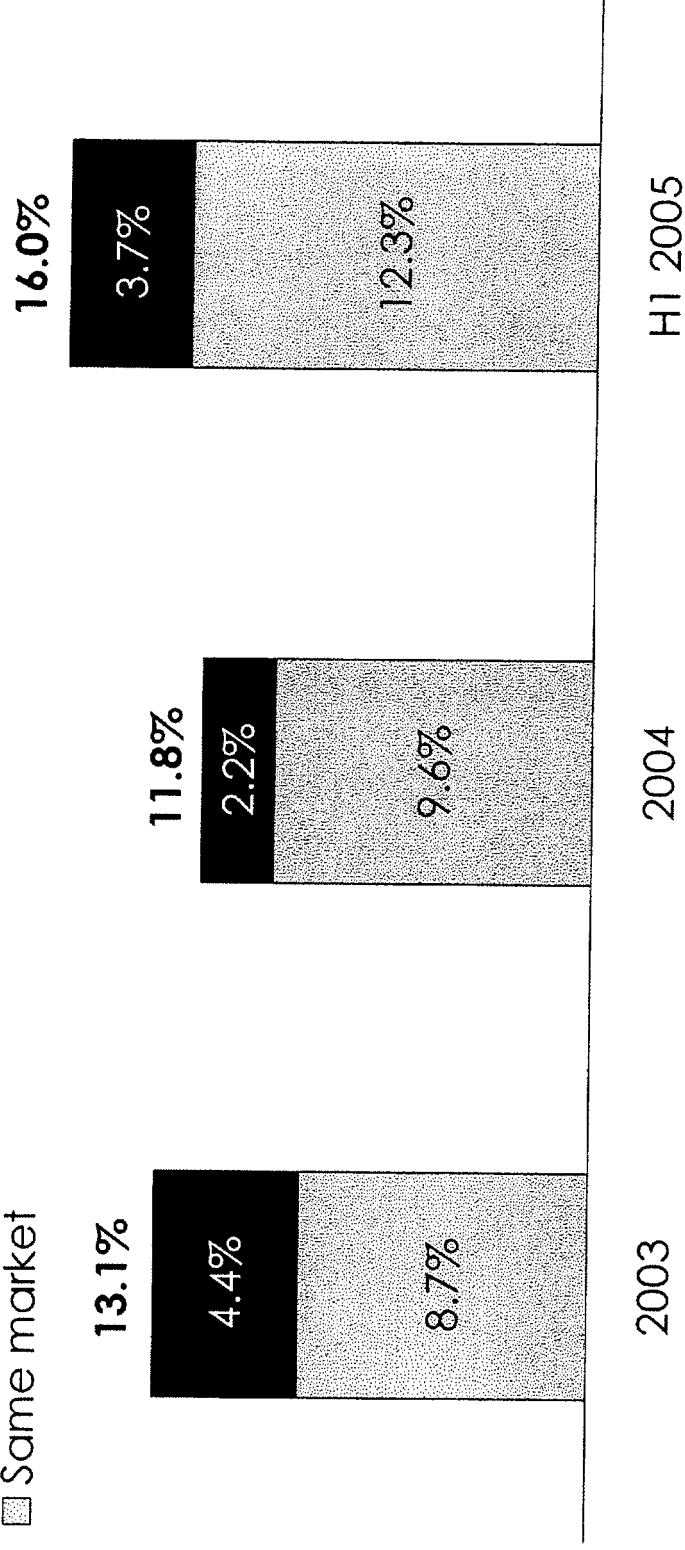
"Yellow Book really has an edge on SBC"

Organic Revenue Growth

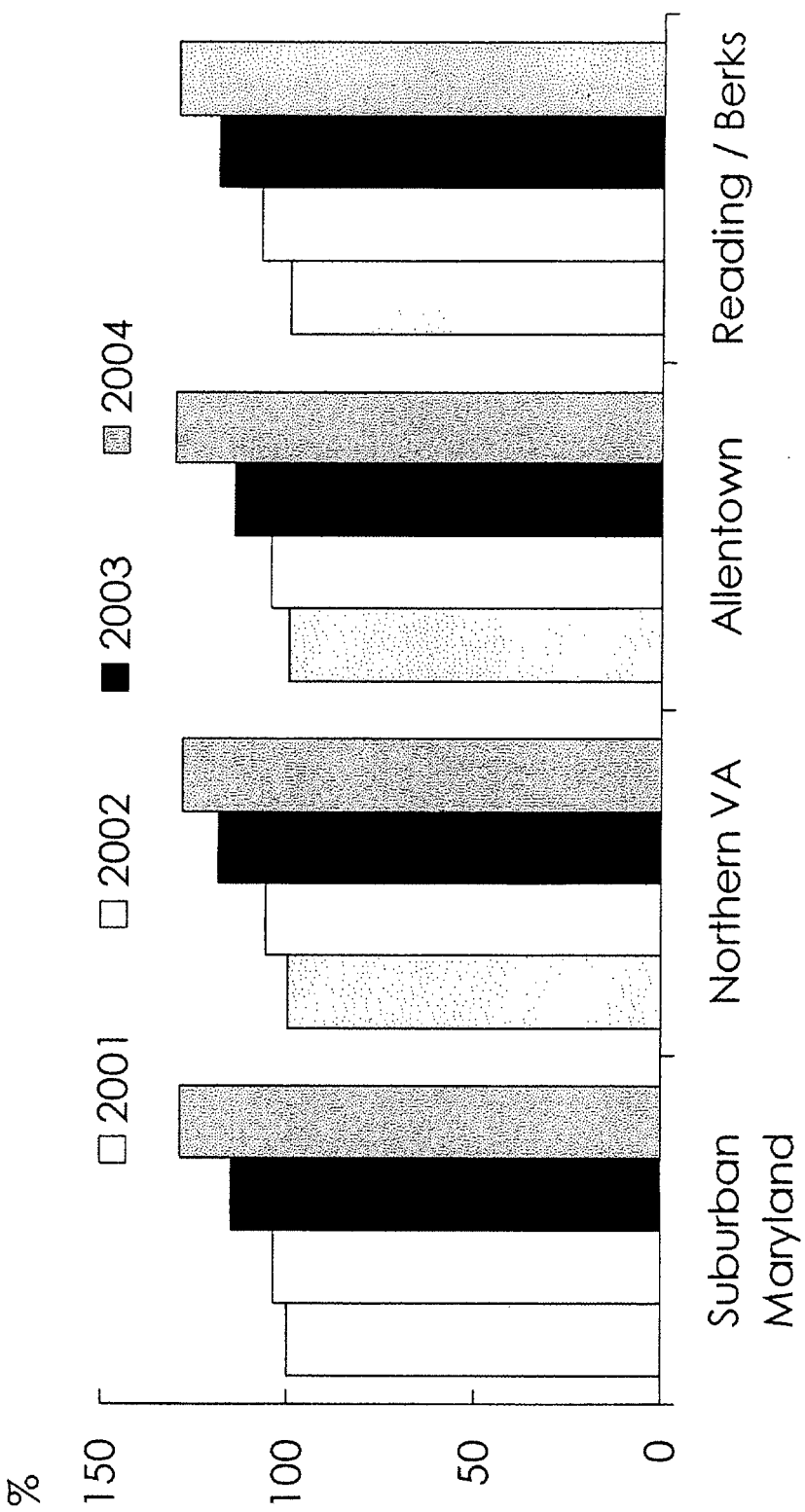


Contribution to growth

- New launches
- ▨ Same market

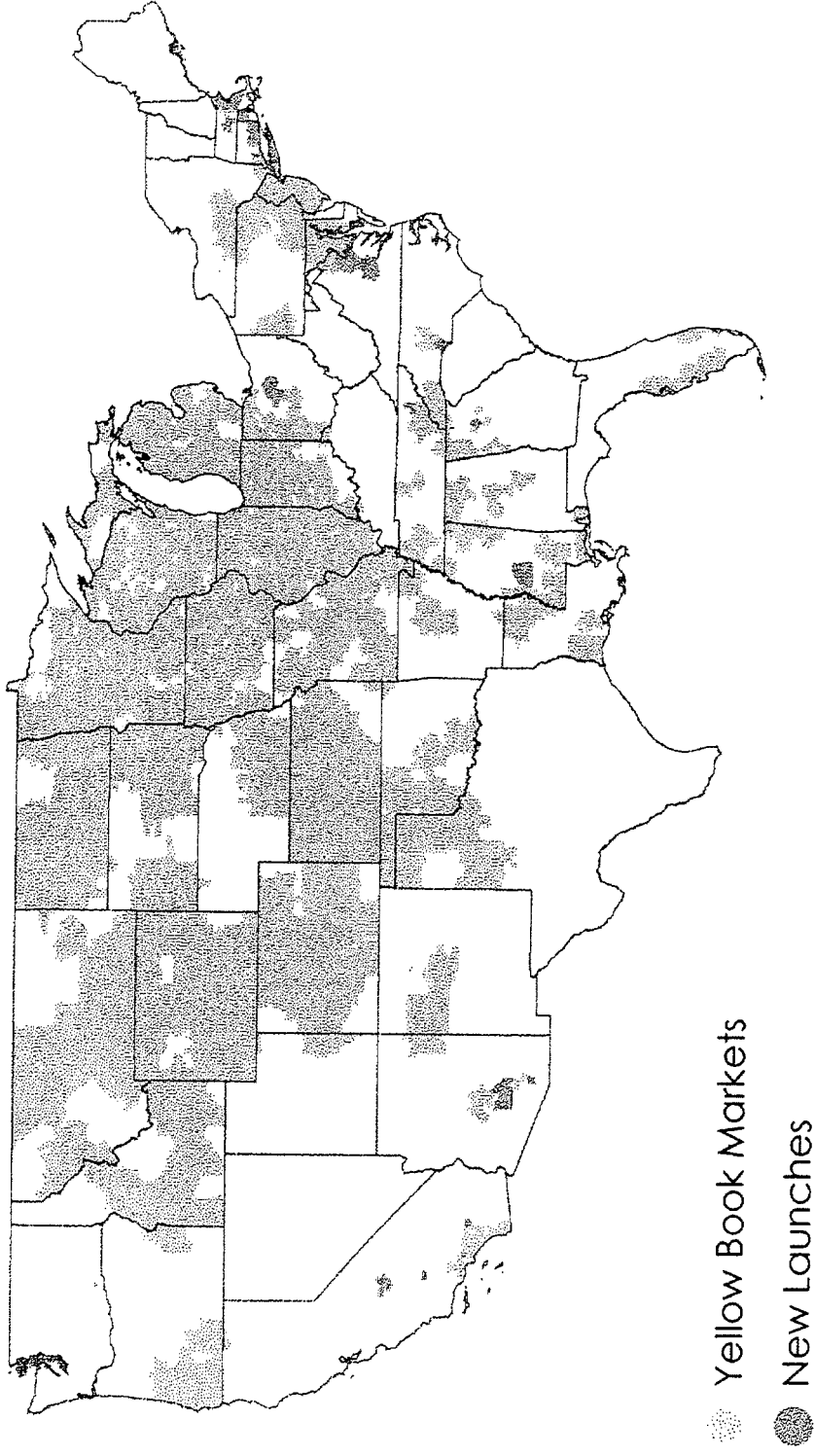


Examples of More Developed Books Same Market Growth



All 4 years plus

New Launches

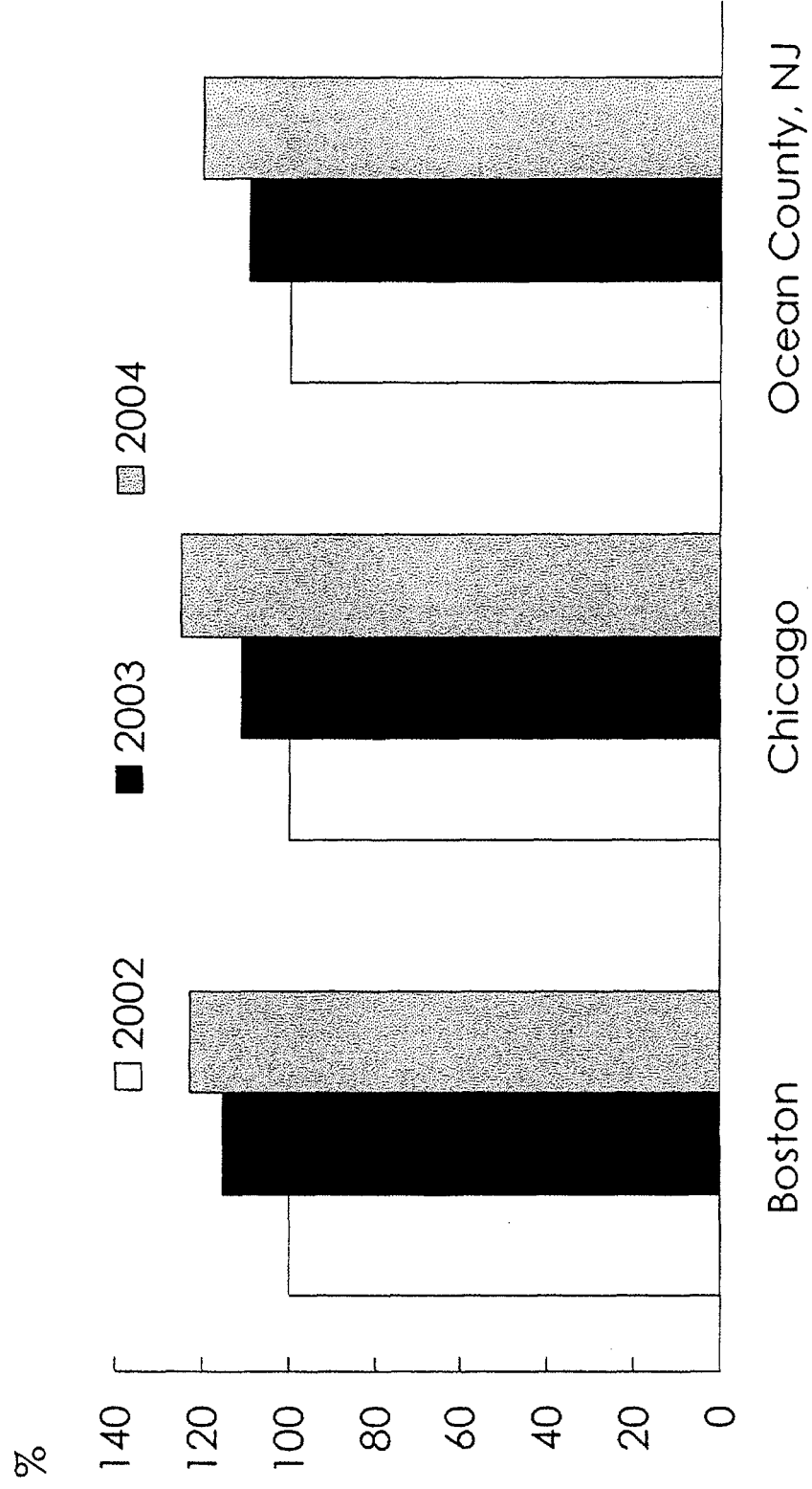


New Launches - Criteria



- Market size and growth
- Proximity to existing sales; sales capacity
- A set process that involves:
 - Sales planning and marketing
 - Advertising and PR
 - Production
 - HR, training and sales

New Launches – Significant Growth



Relaunches



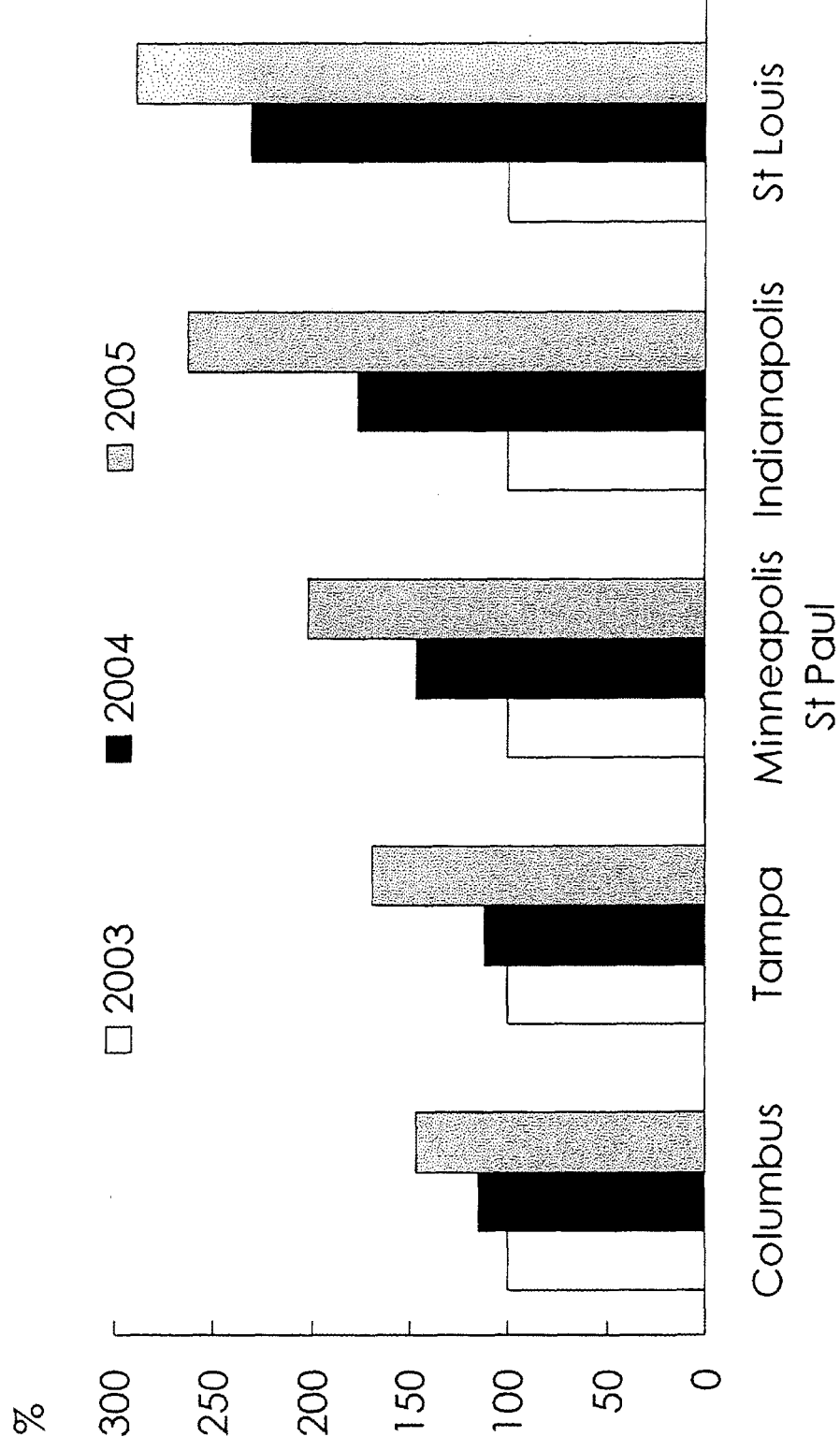
Key Elements

- Sales compensation
- Sales channel development
- Territory zone management
- Cross pollenisation
- Sales training and recruiting – redefined sales processes
- Marketing support – pricing strategy and ad campaign

Examples from McLeod

- Drove up renewal rate from 45-50% to 55-60%
- Doubled number of sales / rep / week
- Quadrupled number of ads

Relaunch - Exceptional Performance

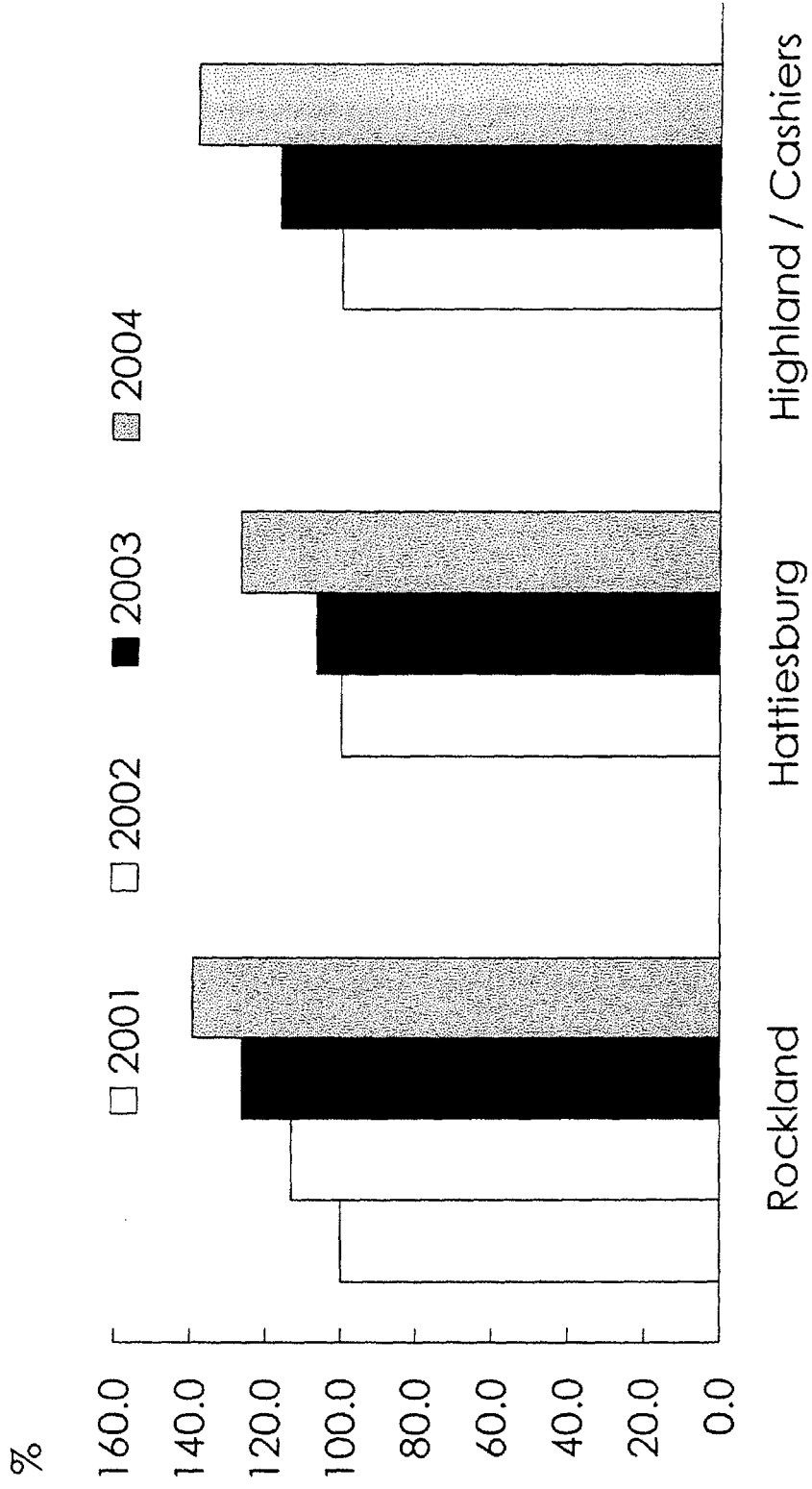


'Tuck-in' Acquisitions



- Selection process
 - Evaluation of market
 - Evaluation of results
- Sales approach
 - Evaluation of quality of sales and leadership
- Integration of technology and back office

Tuck-in Acquisitions Improved Performance



Summary



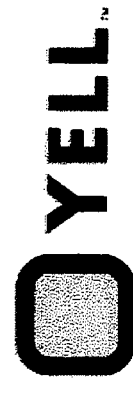
- Continued sales excellence
- Ever better back office support
- Strong brand leading the way
- Opportunity is enormous

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GROUP OPERATIONS

John Satchwell, Operations Director



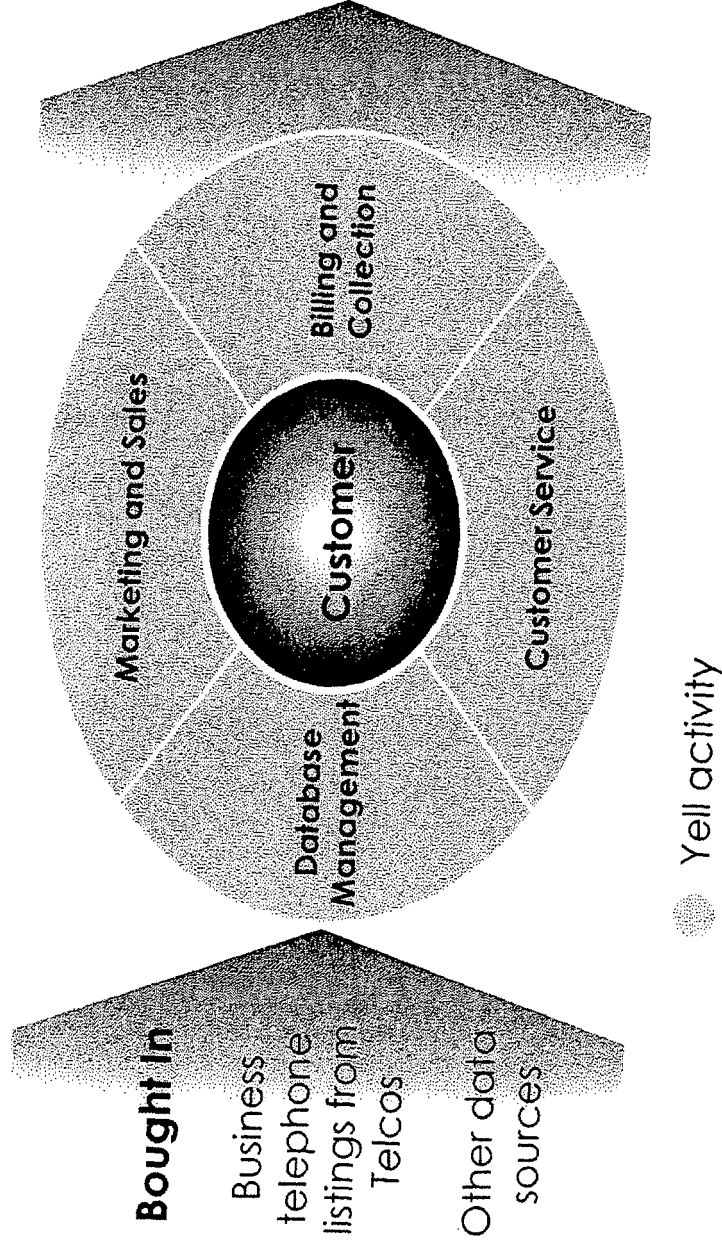
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Group Processes Model



* Yellow Book part in house

Group Process Strategy



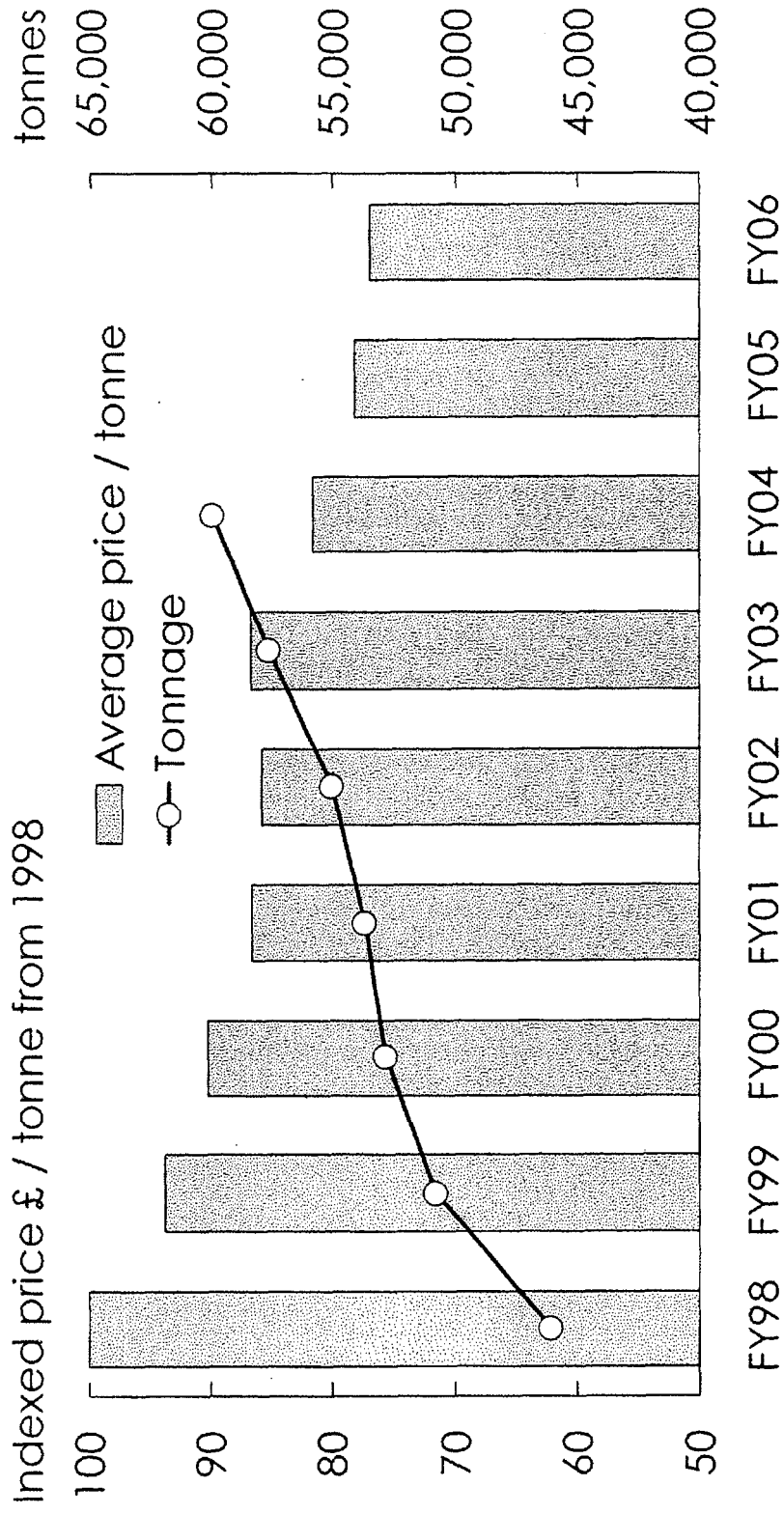
	Yell UK	Yellow Book
Continuous improvement	✓	✓
Quality	✓	✓
Simplification	✓	✓
Sales automation	✓	
Manage by process not function	✓	✓
Online customer service	✓	
Six Sigma	✓	
Migrating best practice to Yellow Book	✓	✓

Group Publishing Strategy



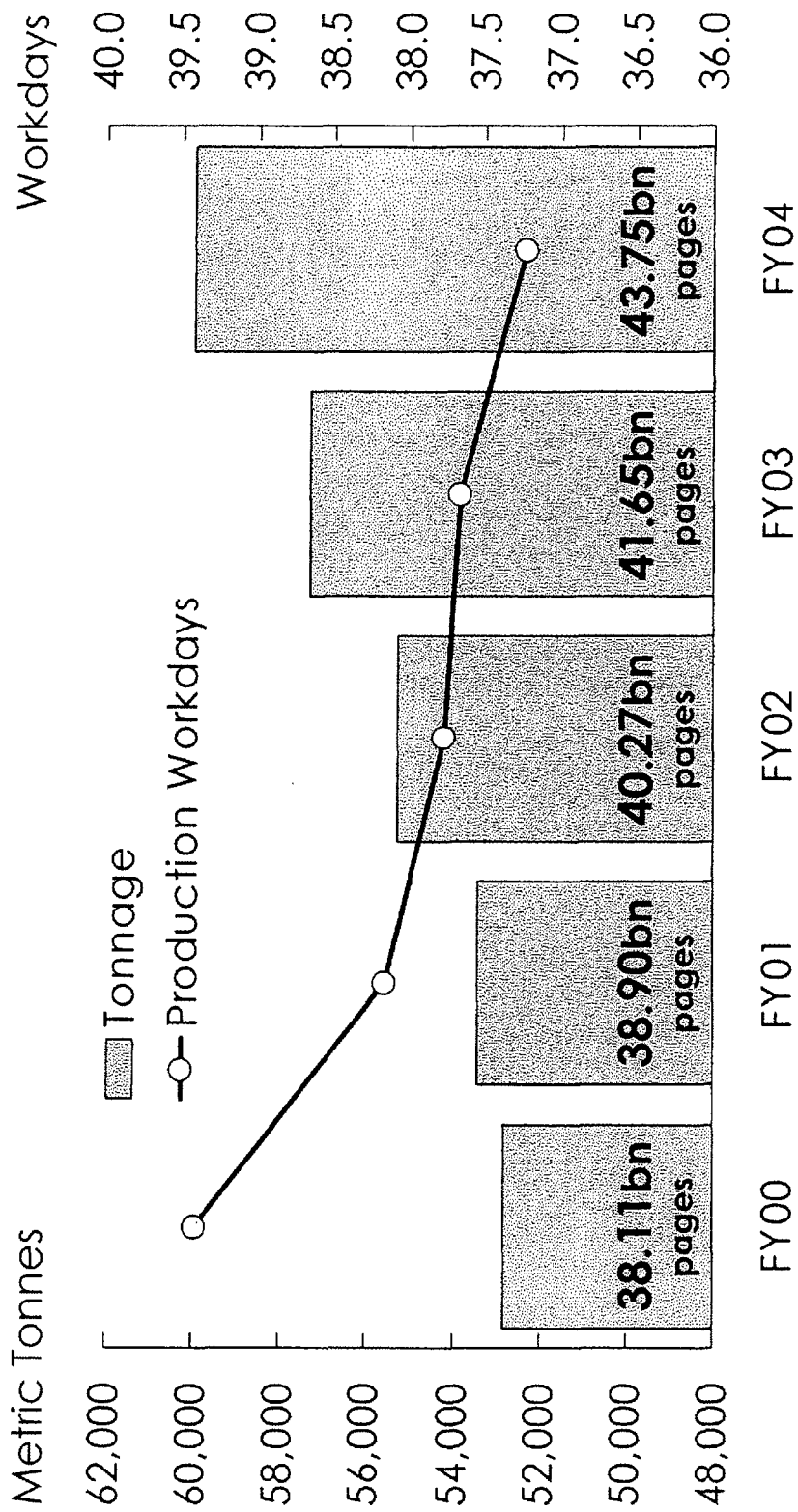
	Yell UK	Yellow Book
Small number of key partners	✓	✓
Contracts through tendering	✓	✓
Business integration	✓	✓
Supply chain forums	✓	✓
Open book accounting	✓	✓

Yell UK Yellow Pages Paper



Yell UK

Directory Tonnage and Production Workdays



Global Partners



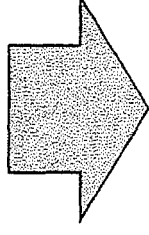
		Yell UK	Yellow Book
Printing	RRD	✓	✓
	Quebecor		✓
Paper	UPM	✓	✓
	Norske		✓
	Holmen	✓	
	Fraser		✓
Pre-Press	Pindar	✓	✓

Yellow Book Back Office 2000 – 2004



During a period of meteoric growth:

- 11 production centres reduced to 2
- 10 directory systems reduced to 1
- Pre-press moved to Pindar
- Standardisation of multiple product specifications

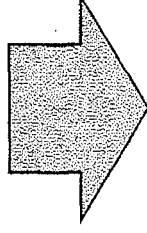


STRONG FOUNDATIONS FOR FUTURE GROWTH

Yellow Book Production Costs Performance 2001 – 2004



- Cost per ad – 59% reduction
- Cost per page – 35% reduction
- Paper cost / ton – 14% reduction
- Print cost / billion impression – 39% reduction



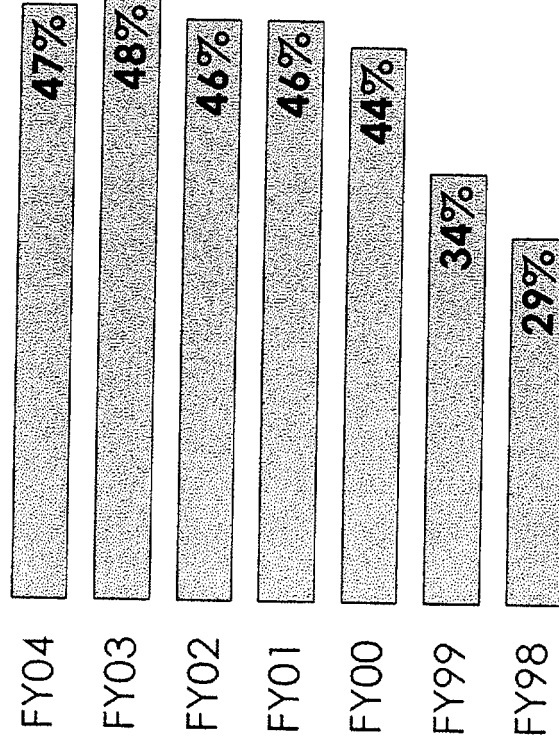
WORLD CLASS PRODUCTION PERFORMANCE

Yell UK

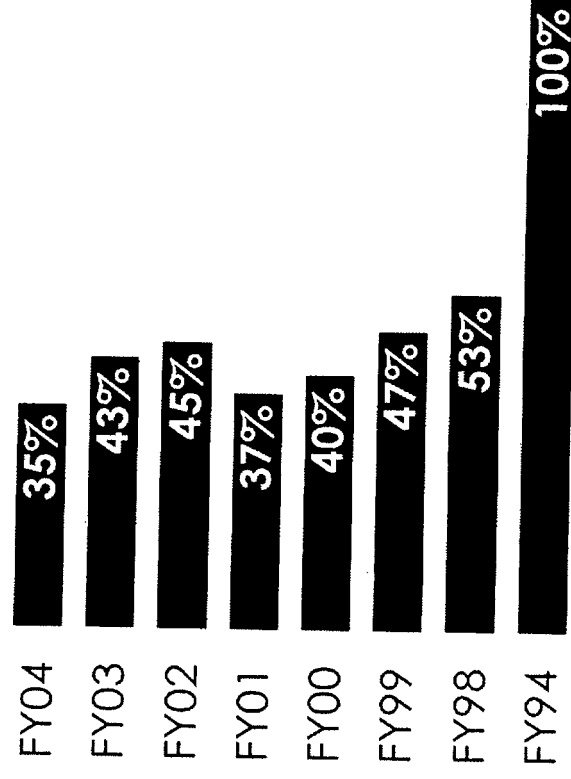
Environmental Performance



Recycled Fibre



Process Waste (Indexed)



51% OF YELLOW PAGES DIRECTORIES ARE RECYCLED

Group Technology
Key Strategy Themes



	Yell UK	Yellow Book
Integrated solutions	✓	✓
Buy rather than build	✓	✓
Data capability	✓	✓
Selective outsourcing	✓	✓
Sales automation	✓	
Knowledge management	✓	

Group Technology Systems Overview



	Yell UK	Yellow Book
Core transactional system	SAP	DIAD
Sales automation	SAP / Bespoke	
Pre-press	Pindar	Pindar
Split site operation	✓	✓
Nos of desktops / laptops	4,000	3,700

Yell UK No.1 in Technology Service Delivery



% Comparison with other organisations

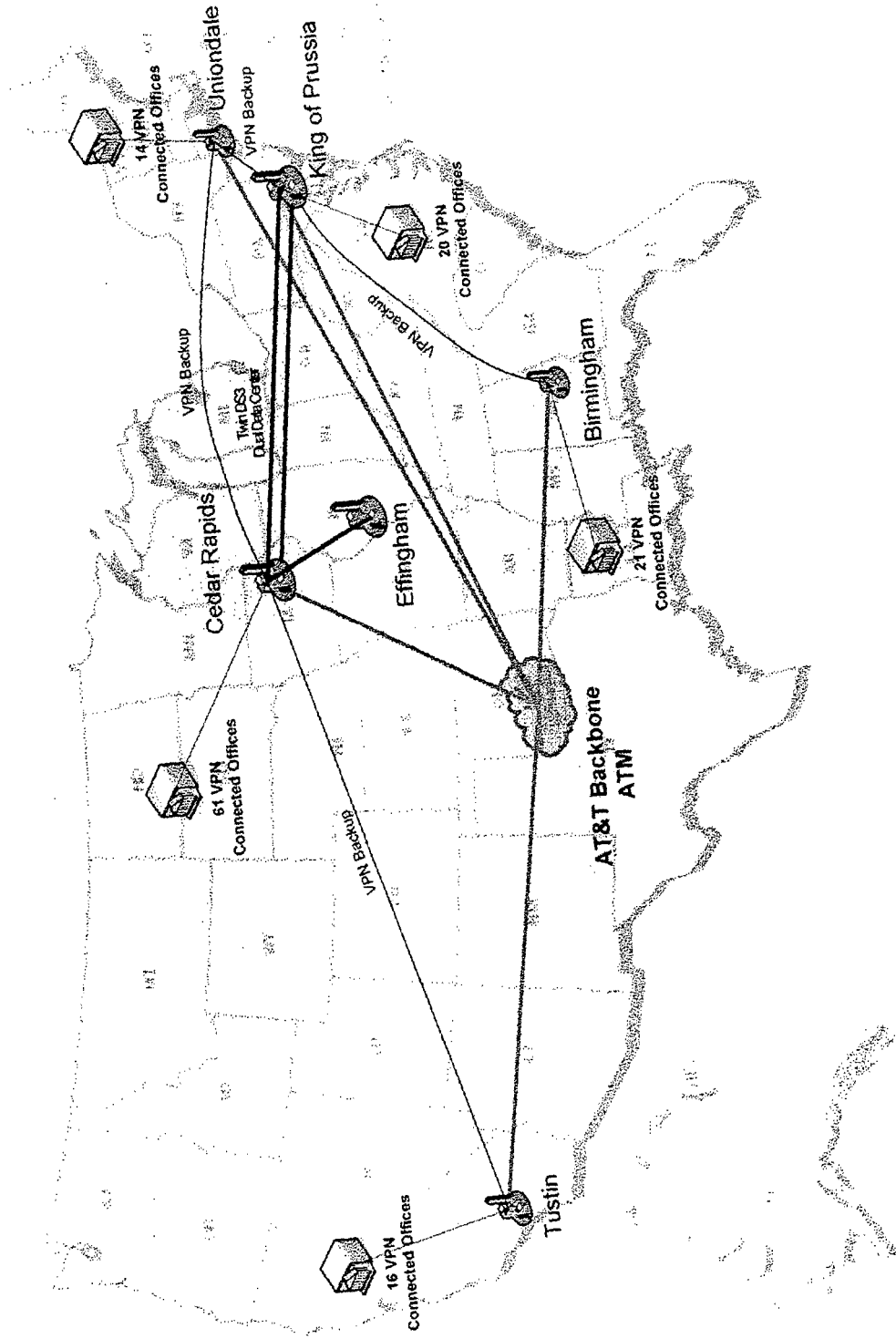
77% Yell 15 points above 2nd placed company



Reference Site Visits Hosted from
The Cabinet Office, Maltese Government and MMO2

Source: CEC Europe Assessment - February 2004

Yellow Book USA US Network



Migrating Operational Excellence to Yellow Book



Paper	→ 7 suppliers reduced to 3
Pre-Press	→ 6 suppliers reduced to 1
Printing	→ 5 suppliers reduced to 2
IT	→ 10 directory systems reduced to 1
Back Office	→ 11 production centres reduced to 2



TREMENDOUS PROGRESS TOWARDS
WORLD CLASS OPERATIONAL PERFORMANCE

Group Operations Summary Looking Ahead



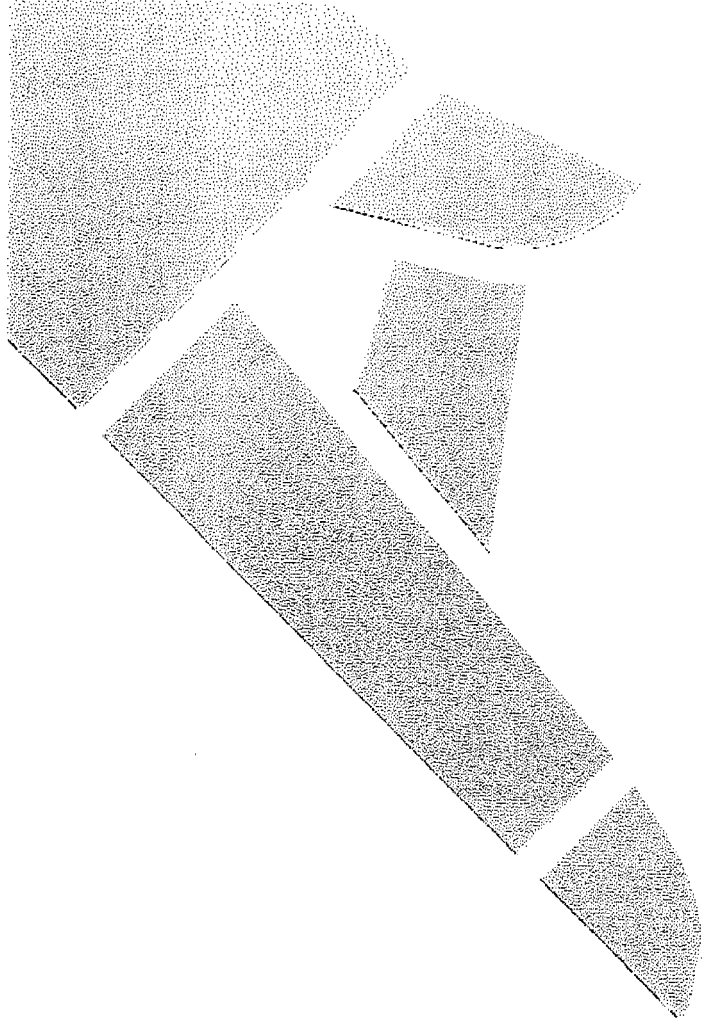
Yell UK

- Continue to exploit investment in SAP
- Next generation sales automation

Yellow Book

- Build on strong operational foundations
- Database structure
- Sales automation pilot
- Process measurement

WORKING TOGETHER TO SUPPORT FUTURE GROWTH



Investor Relations: Jill Sherratt +44 (0)118 950 6984

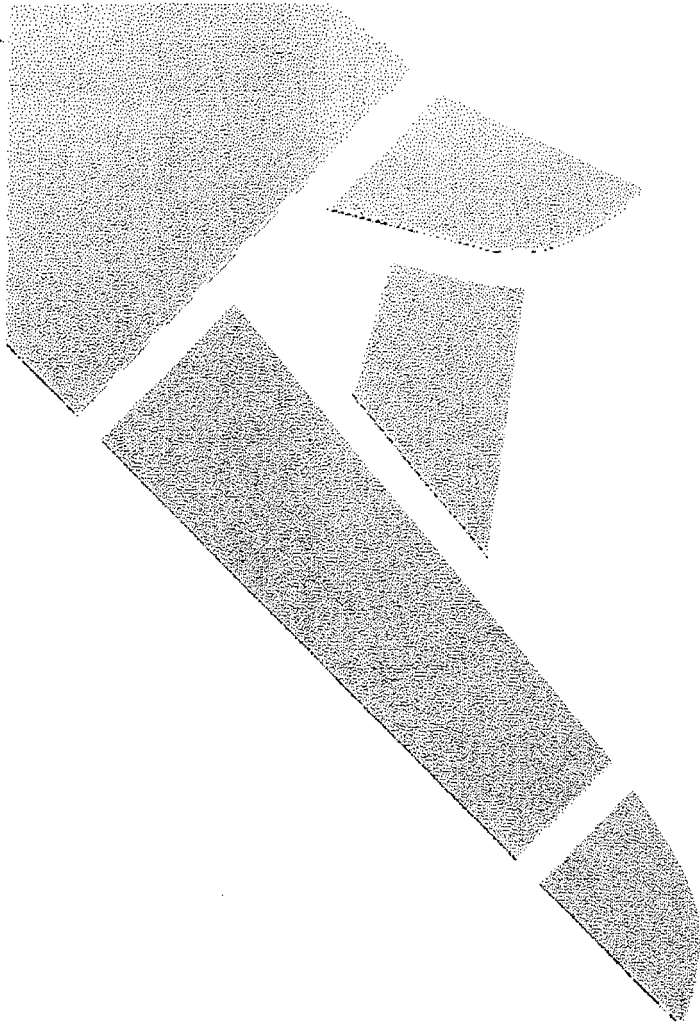
www.yellgroup.com

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NEW MEDIA

Eddie Cheng, eBusiness Director



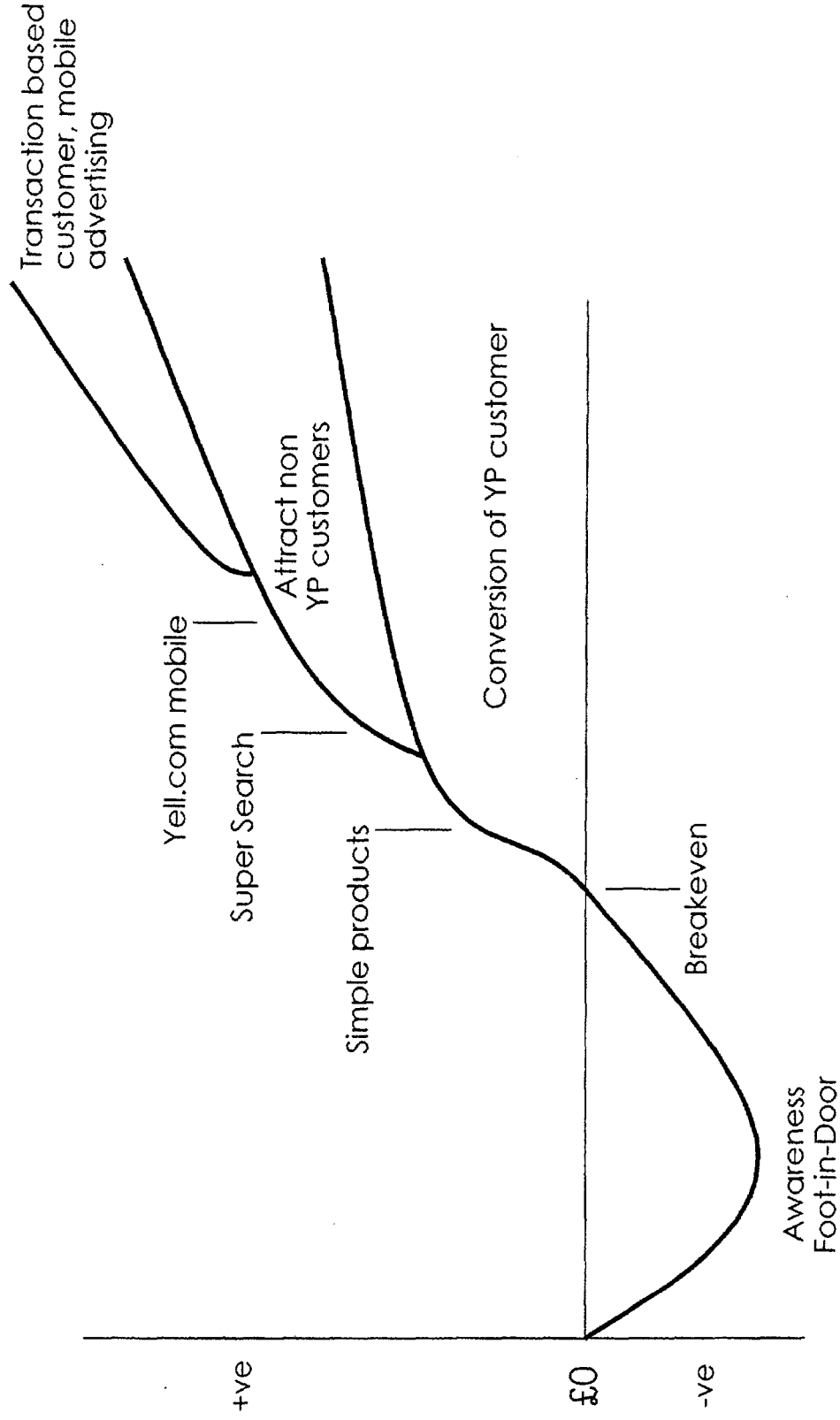
Disclaimer



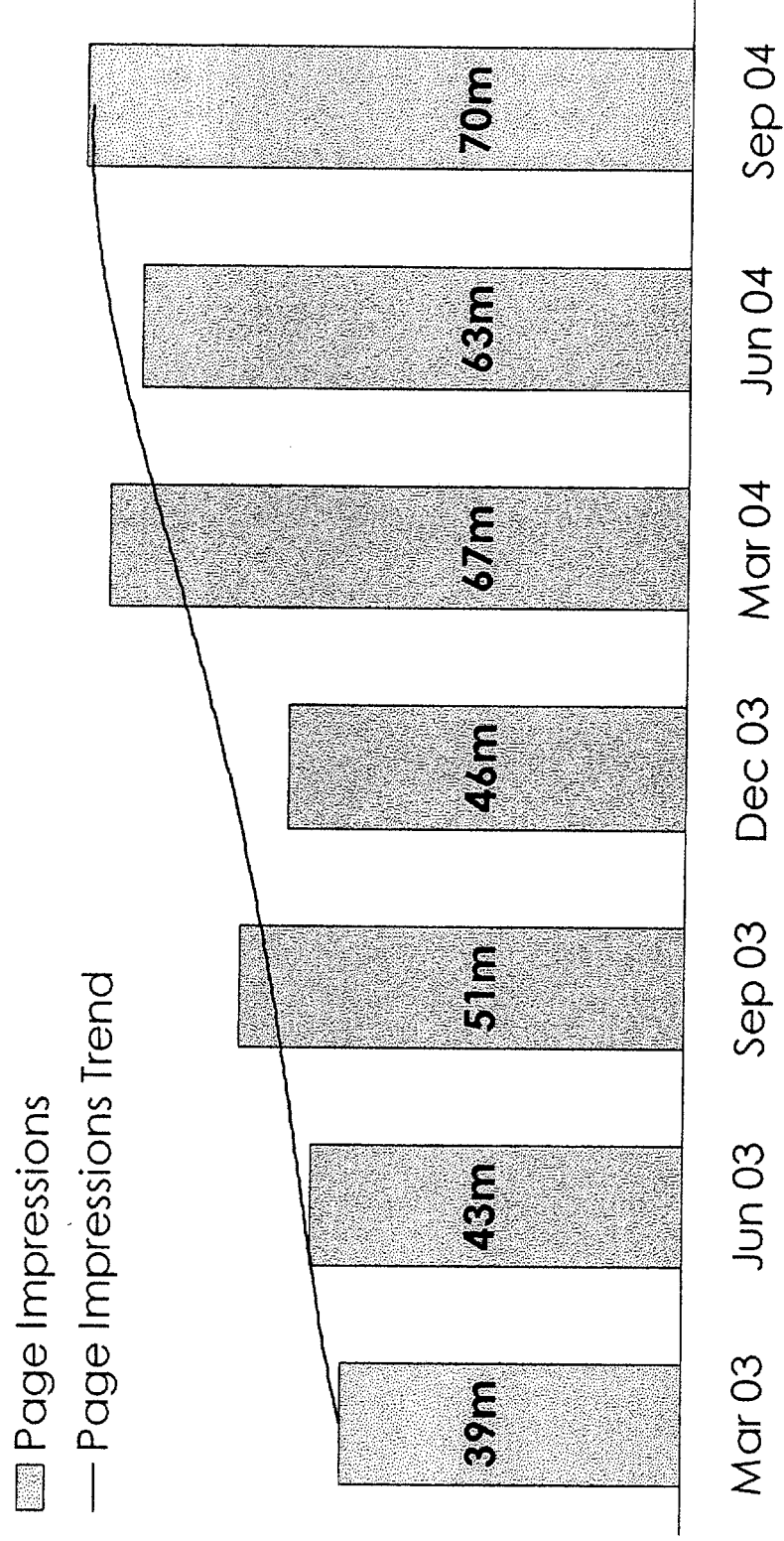
During this presentation we will be discussing Yell's business outlook and making certain forward-looking statements. Any statements that are not historical facts are subject to a number of risks and uncertainties, and actual results may differ materially.

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Yell.com Strategic Overview



Usage - Growth

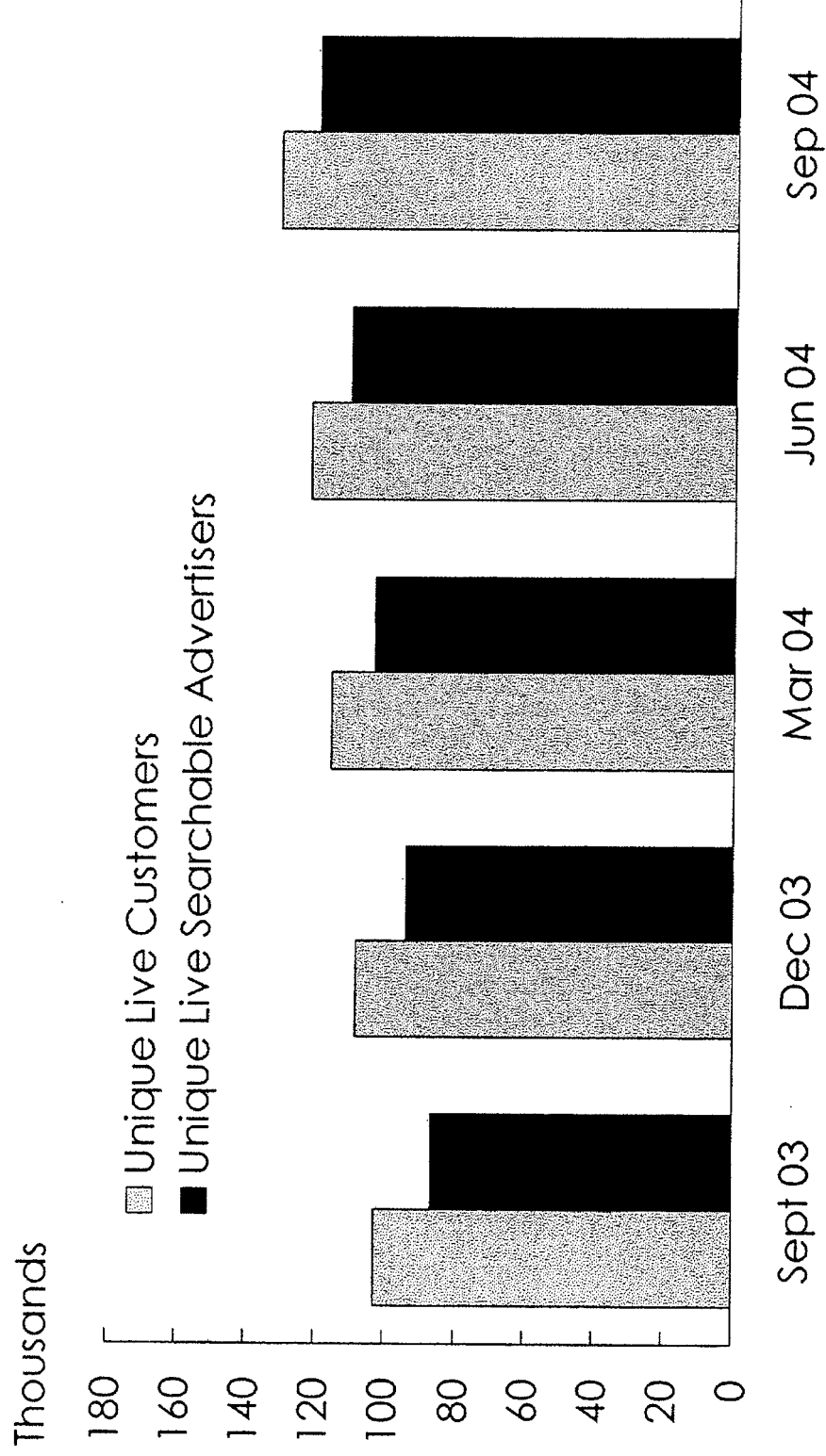


Promotional Objectives and Programmes



- Online advertising to drive
 - Brand development
 - Usage growth
- Keyword referral advertising on search engine
- Cooperation partnership with third parties

Advertisers - Growth



Yell.com – Average Value per Account



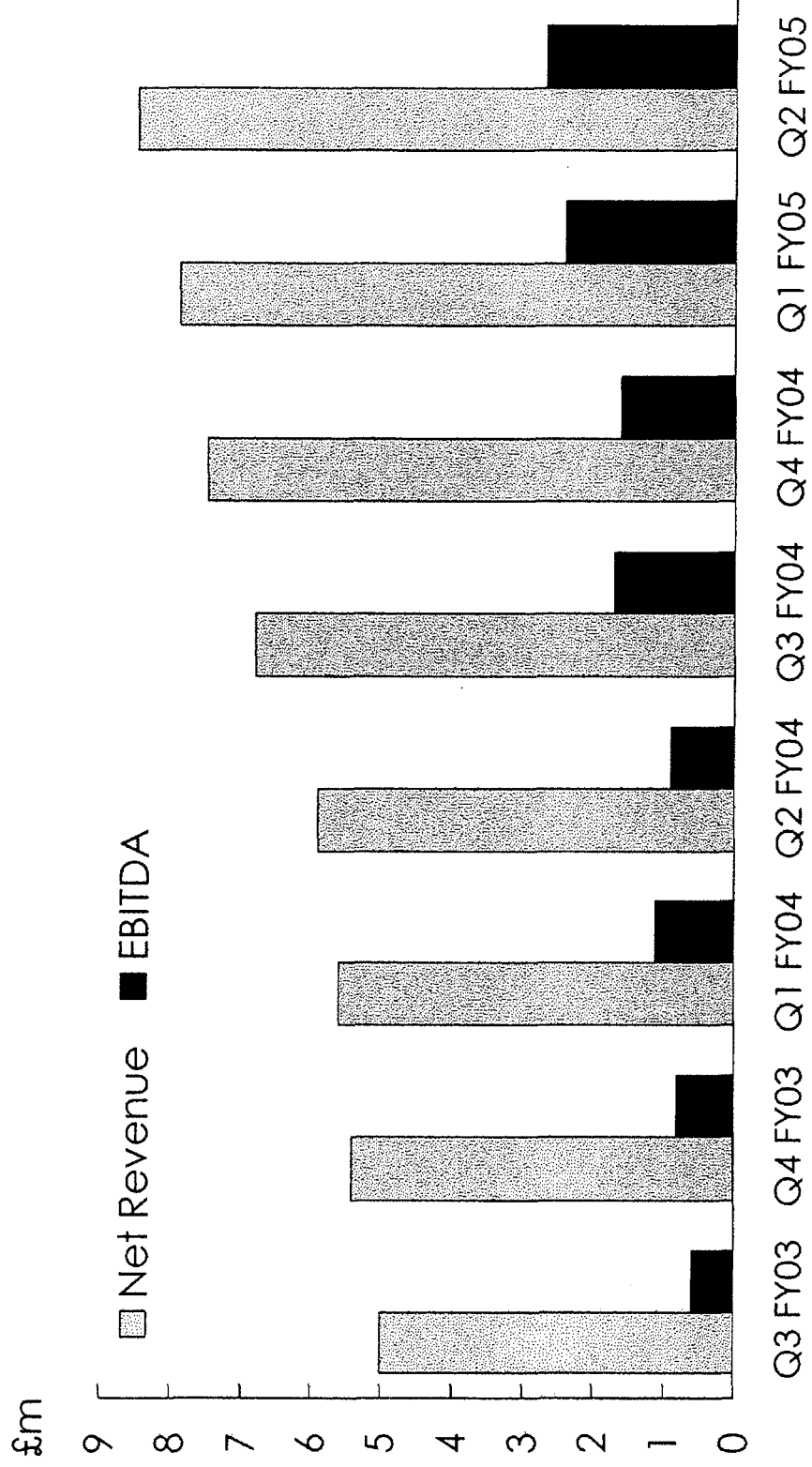
Note: Average value per account is Recognised Revenue divided by the Average Live Customer Numbers within each fiscal year
Data Source: Marketing Information Group and Finance

TELL



- Non specific, classification and key word based usage statistics to attract customers
- Specific customer usage statistics – available via the salesforce and online at Yell Direct

Net Revenue and EBITDA





YELLO.COM™

YELL

» Home » Advertise with us » Registered users log in » Benefits of registering » Help

I am looking for:

new homes

Or a company called:

Located in:

Twyford, Reading

SEARCH

HOUSE OF FISHER
Contemporary
Serviced Apartments -
for a few days or a few months
Call: 01189 514151
Click

Show a selection of companies that are members of:

National Association of Estate Agents

GO

Results 1-14 of 14 for "new homes" in Twyford, Reading

Wider location results

SHOW RESULTS ON MAP

What's this column?

Stuarts Estate Agents

5, London Rd, Twyford, Reading, Berkshire RG10 9EH
Tel: **0118 934 4222**

Classification: [Estate Agents](#)

» Independent Financial Advice » Residential Sales & Lettings » Land & new Homes
» Fully Networked Office » Open 7 Days a Week » Trained Professional Staff

Options: [Map/Directions](#) [Send to mobile](#) [Save to address book](#)

Website

Hunt & Nash

4, Church St, Twyford, Reading, Berkshire RG10 9DR
Tel: **0118 934 1000**

Classification: [Estate Agents](#)

» Lettings » Surveys » Properties For Sale

Options: [Map/Directions](#) [Send to mobile](#) [Save to address book](#)

Website

Berkshire Rooms

Bracknell, RG42 4HP
Tel: **01344 360077**

Classification: [Accommodation](#)
- Residential

» Your One Stop Solution For:
» Exec. Serviced
Accommodation

Website
Map & full listing

Direct Property Ltd

Nottingham, NG1 5DX
Tel: **0800 854354**

Classification: [Estate Agents](#)

» We Buy Houses For Cash

- Home
- Map
- Contact us



Direct Line Maintenance Services Ltd

Contact Details

Address: Direct Line Maintenance Services Ltd
Unit 16
Kington Mill, Chattergate
Stockport
Cheshire
SK3 0AL
E-mail: dmservices@aol.com

Telephone: 0161 480 7720
Fax: 0161 476 5532

Office Hours

Mon - Fri 0800 - 1700
Sat - Sun Closed

About us

Direct Line Maintenance Services Ltd has been trading since 1994 offering a quality home and commercial maintenance and repair service to the customers of Greater Manchester and North Cheshire areas.

Good quality and and up to date knowledge are the key factors to ongoing business growth and we have established a team of highly skilled engineers who are re-trained regularly and who pass their knowledge onto apprentices.

The company is registered with the Council for Registered Gas Installers and legally approved to carry out the installation and repair of gas appliances. Registration ensures that our engineers are fully trained and qualified and that our customers are guaranteed qualified engineers who are up to date with safety legislation and the Approved Codes of Practice.

Products and Services

Heating Associations

CORGI

Plumbers Services

Burst Pipes, Leaks, Overflows, Plumbing

Boiler Services

Boiler Maintenance, Boiler Replacement, Boiler Servicing, Energy Efficiency

Central Heating

Free estimates for new systems, Condensing boilers, Energy efficient upgrades, Power flushing, CORGI 122933

Payment details

Visa, Mastercard, Delta, Switch, Solo



Customer Satisfaction and Peace of Mind



We pride ourselves on the level of service we offer. All new installations carry a full 12-month guarantee. All materials are guaranteed as per the manufacturer warranty and comply with the appropriate European Standard and Part L regulations (Energy Efficiency).

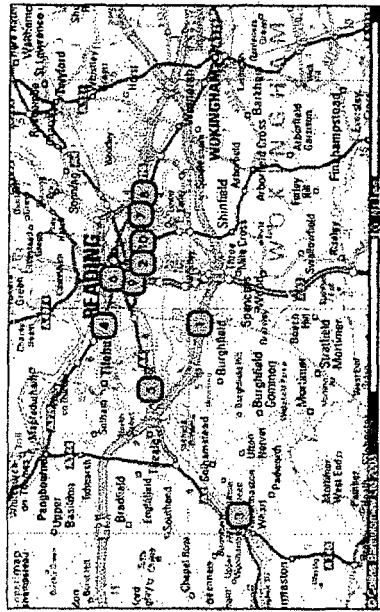
Our policy is to investigate and endeavour to resolve any customer concerns following our complaints procedure. All engineers are expected to adhere to a strict Code of Conduct.

Whilst we are working at your property, a Quality Inspector will usually visit. This is to ensure engineers are completing their installation to the highest standard and we can anticipate implications before they occur.

Numbered icons on this map relate to the listings below it.

[HIDE MAP](#)[?](#)

Wider location results

[What's this column?](#)

Key:

[?](#) Click to get detailed map and directions [N](#) No map available

Warning: See notes on map and routing accuracy.

1 [Hanover International Hotel](#) [Website](#)

Pingewood, Reading, Berkshire RG36 3UN

Tel: 0845 7444123

Matches: [Hotels](#) [Classification: Hotels](#)

- On Site Leisure Activities • Corporate Business • Private Dining • Groups Welcome
- Room Service • Leisure Breaks

Options: [Map/Directions](#) [Send to mobile](#) [Save to address book](#)**2** [Comfort Inn Reading](#) [Website](#)

39, Christchurch Road, Reading, Berkshire RG2 7AN

Tel: 0118 931 1311

Matches: [Hotels](#) [Classification: Hotels](#)

- Conference & Meeting Facilities • Special Offers • Family Rooms Available • On-Line Booking Service

Options: [Map/Directions](#) [Send to mobile](#) [Save to address book](#)**3** [Courtyard by Marriott, Reading](#) [Website](#)

Bath Rd, Padworth, Reading, Berkshire RG7 5HT

Tel: 0870 4007234

Matches: [Hotels](#) [Classification: Hotels](#)

- Conference Facilities For 200 • Weddings & Parties For 200 • Day & 24Hr Delegate Rates • 50 Ensuite Air Con Rooms • Relaxed & Informal Settings • Superb Value For Money

Options: [Map/Directions](#) [Send to mobile](#) [Save to address book](#)**Berkshire Rooms**

Bracknell, RG42 4HP

Tel: 01344 360077

Matches: [Hotels](#) [Classification: Hotels](#)

- Your One Stop Solution For: Accommodation
- Exec. Serviced

Options: [Website](#) [Map & Full Listing](#)**The Star Inn Hotel**

Wantage, OX12 9PL

Tel: 01235 751539

Matches: [Hotels](#) [Classification: Hotels](#)Options: [Website](#) [Map & Full Listing](#)

- 8 Ensuite Rooms
- Double Family and Twin Rooms

Options: [Website](#) [Map & Full Listing](#)

Driving Up Yield



- Value based pricing – rate card rebalancing
- Results page redesign to drive up yield

Monetisation of Yell.com Search Results Page

- New Design



Ryder
Logistics & Transportation
Solutions Worldwide
Click Here

24HR Reservations & Enquiries
Nationwide Network
0800 100 200

LEVERCOURIERS
www.motobaydelivery.com

Yell.com

Search for: OR a company called: Located in: **SEARCH**

☐ van hire ☐ national couriers (e.g. Yell)

[Home](#) [Advertise with Yell](#) [Help](#)

Dedicated prominent slot - premium rate

Show local results on a map Printer friendly results

Results 1-12 of 152 for "transit van hire" in North London

SPONSORED LISTING

Budget Car & Van Hire

Budget Van bookings: 08701 539 170 Car bookings: 08701 539 171

Budget Car & Van Hire offer first class service and a reputation other vehicle hire companies can only dream of 120 ch.

Matches: van hire Classification(s): Van & Truck Hire



[Website](#)

Budget Rent-a-Car

62-66, York Way, London, N1 9AG

Variable random - normal rate

hire Classification(s): Van & Truck Hire

le • Cars Vans MPVs Minibuses • Free Upgrades If Available • Website • Corporate Accounts Available • Competitive Local Rates

Unions: Map/Directions E-mail business Send to mobile Save to address book

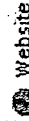
Value Rent-a-Car

Colney Hatch Lane, Friern Barnet, London, N11 3DG

Tel: 020 8368 6836

Matches: van hire Classification(s): Van & Truck Hire

•Prestige Fleet Available • Cars Vans MPVs Minibuses • Free Upgrades If Available



[Website](#)

Wider location results

SPONSORED LISTING

DCH Van Rentals

DCH



[Website](#)

Map & full listing

London, E8 5AZ

Tel: 0870 241 7480

Fax: 0870 242 7481

• Free delivery & collection

• Unlimited mileage/MPV's/Vans

Classification(s): Van & Truck Hire

Besthire

London, E9 6NE

Tel: 020 7609 9

Classification(s): Hire

[Yellow Pages ad](#)

[Website](#)

[Map & full listing](#)

Out of area - premium rate

Search



Key Yell.com search improvements over the past 12 months:

- Value added information
 - e.g. car park, maps
- Different search methods
 - e.g. spatial, by classification, named company search, by keywords, brands etc
- Ability to search multiple classifications as well as “words” within an advert
- Improved Search terms
 - e.g. geographical landmarks, thesaurus etc.

Yell.com v Search Engine - Differentiation



Yell.com
Sizable Salesforce with historical relationship to the SME community
Non web site advertising, templated web site and hot links
Fixed price advertising
No "advertising" management needed
Specific sectional search to be specific type of search
"Decision triggering" information is displayed

Search Engines
Hot link to existing web site
Budget / bid driven
Extensive management required to monitor and tune performance
General, wide scope
Click to see information

Yell.com mobile

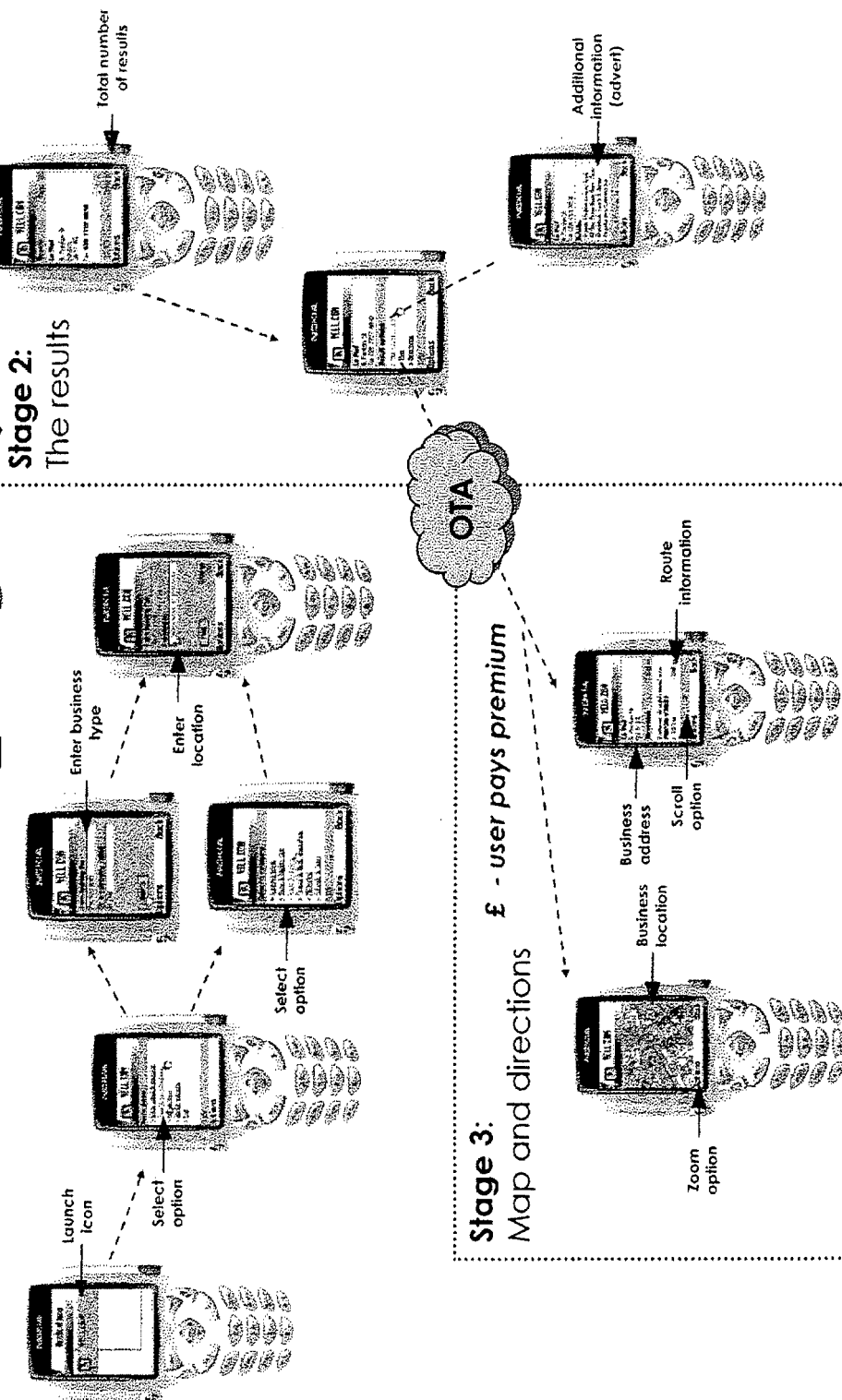
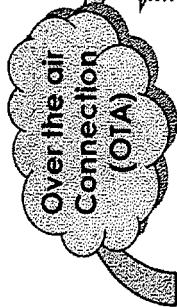


Long term objective: to distribute Yell.com advertising onto a mobile phone platform

- 2 years ago, we launched Yell.com by text to trial user attitude / acceptance of such a concept
- Yell.com mobile is our next generation offer for JAVA™ phones with data connectivity
- Investment in voice recognition to facilitate the next generation of search

Stage 1:

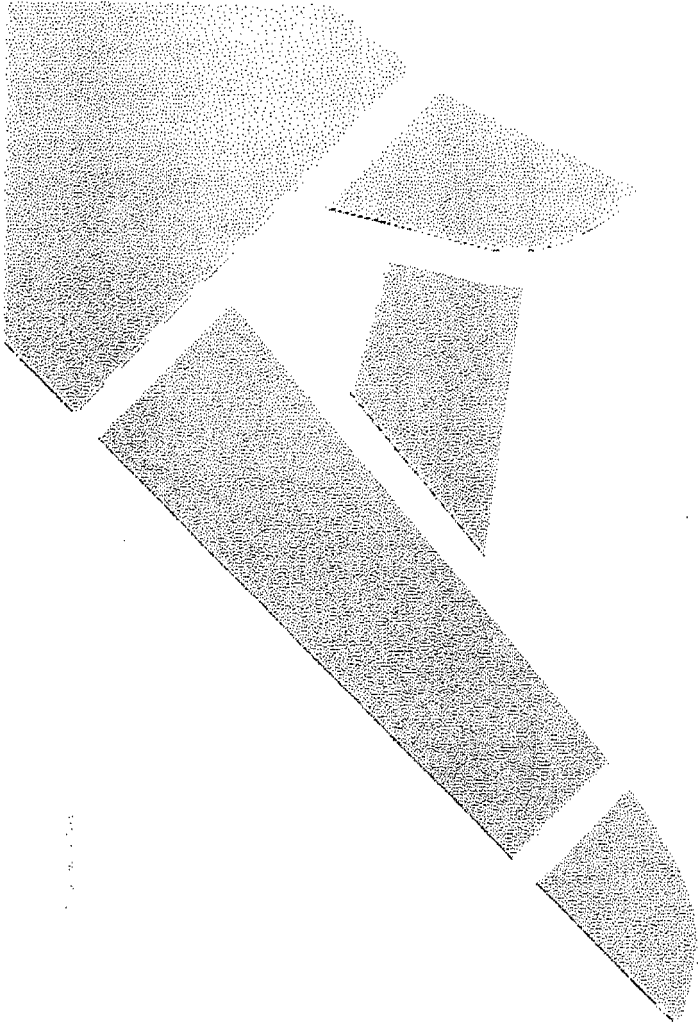
Create the request (JAVA™ phones only)



Yell.com – Key Growth Opportunities



- Main products continue to be
 - enhanced listings for SMEs who want a simple presence
 - templated web sites for SMEs who have content
 - web links, banners for business with existing web sites
- New growth
 - businesses that need national coverage e.g. hotels
 - non premise based advertising e.g. e-retailers
- Improve search to accommodate
 - complex search beyond classifications e.g. brands
- Diversify revenue model to include performance based pricing
 - revenue share
 - value based
- Build usage via organic growth and partnership
- Dissemination of content via mobile phones



Investor Relations: Jill Sherratt +44 (0)118 950 6984

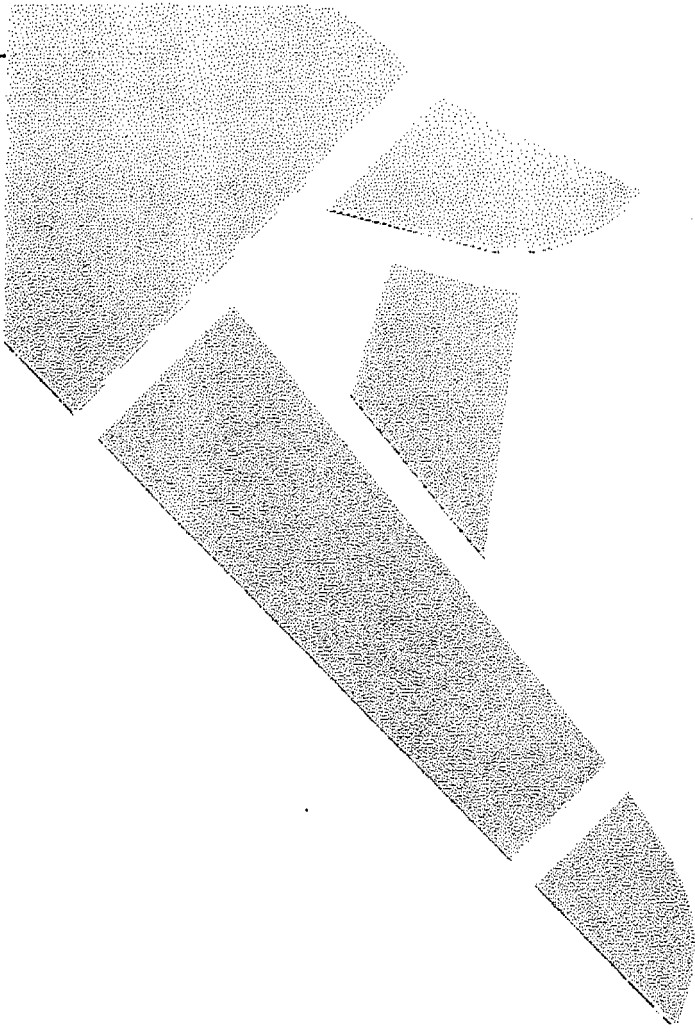
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82-34674



FINANCIAL OVERVIEW

John Davis, Chief Financial Officer



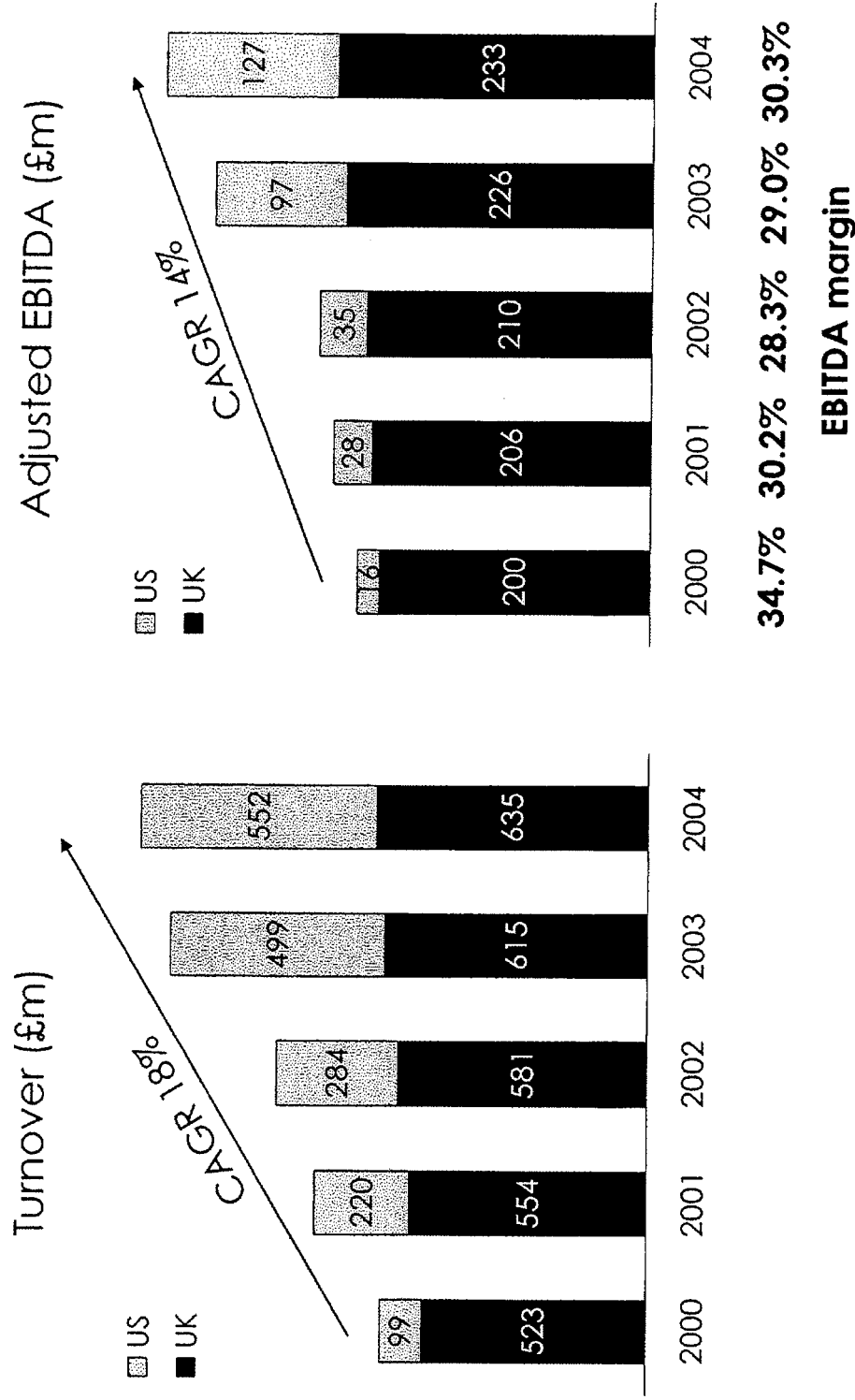
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Yell Group - Strong Historic Growth

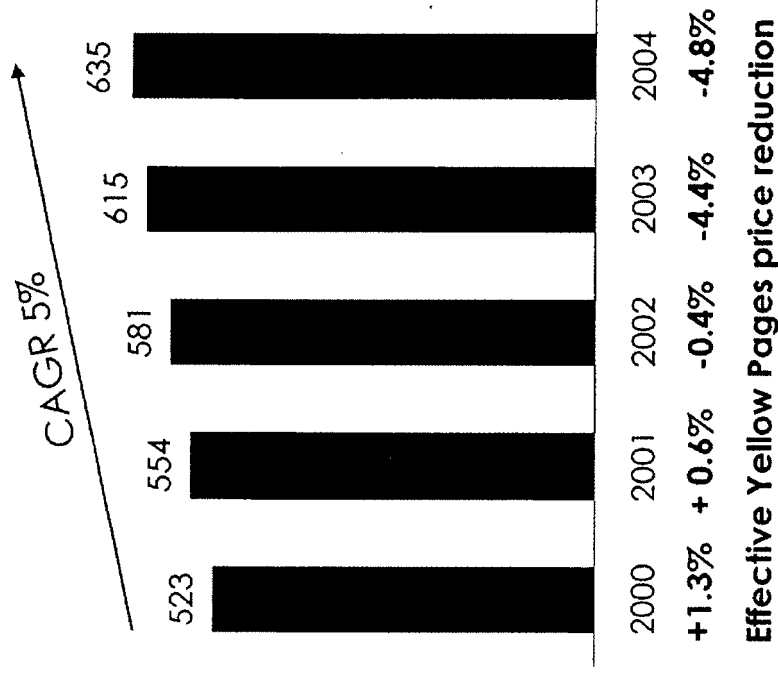


Adjusted EBITDA excludes buyout arrangement under BT ownership in FY02, IPO costs and restructuring costs relating to the closure of a Yellow Book West production site in FY03

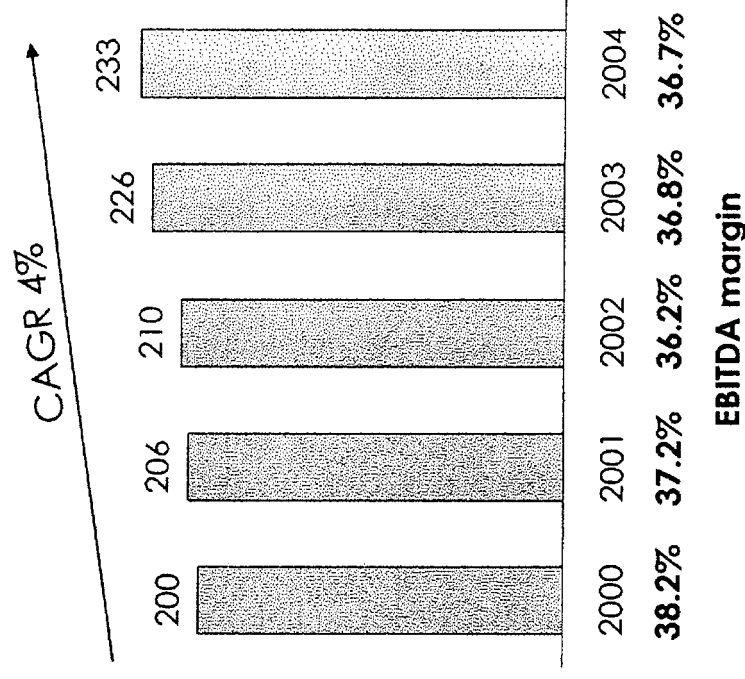
Yell UK – Growth under Regulation



Turnover (£m)



Adjusted EBITDA (£m)

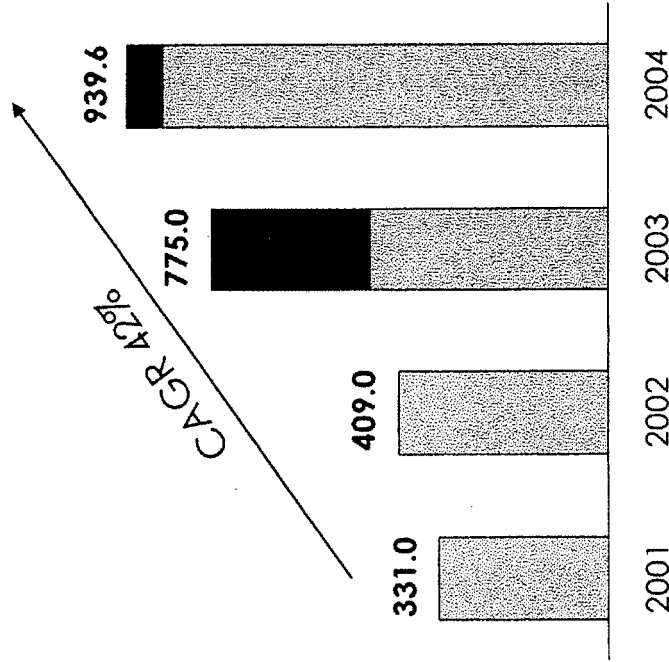


Adjusted EBITDA excludes buyout arrangement under BT ownership in FY02, IPO costs and restructuring costs relating to the closure of a Yellow Book West production site in FY03

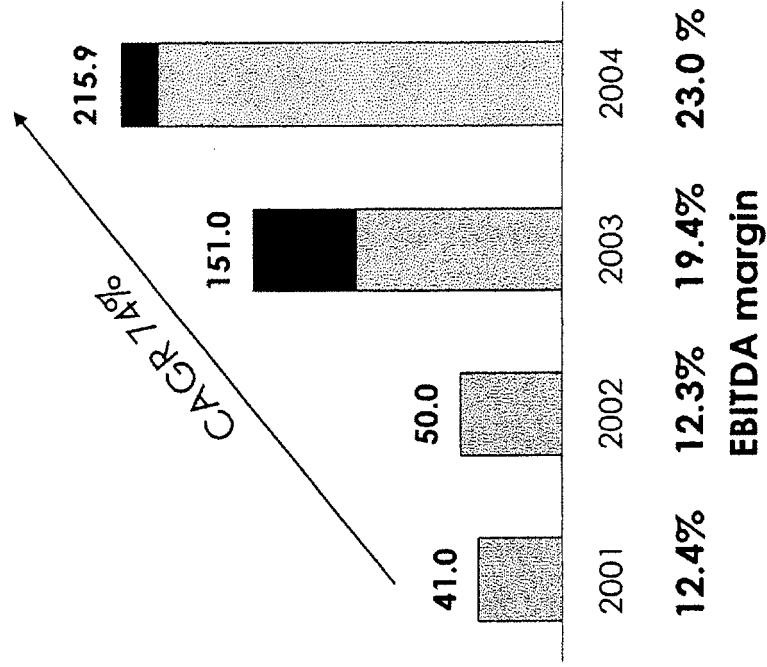
Yell US – Organic and Acquisition Growth



Turnover (\$m)



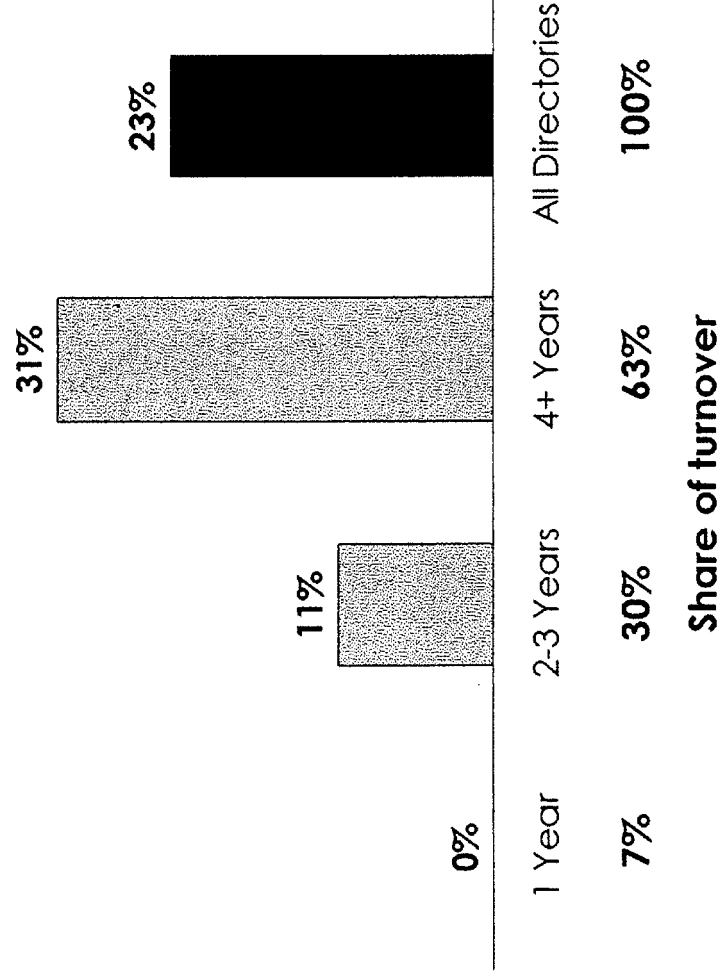
Adjusted EBITDA (\$m)



Building US Margins



EBITDA margin of new directories since launch FY04



Strong FY05 Interim Results



- Group Revenue up 6.3% to £604.6m (12.3% at constant FX)
 - UK up 3.9% - Yell.com up 42.6%
 - US up 23.4% - 16.0% organic growth
- Group EBITDA up 9.8% to £206m (14.6% at constant FX)
 - UK up 2.6%; margins stable at 40.7%
 - US up 40.9%; margins up 3.3 points to 26.4%
- Group operating cash flow up 11% to £170.6m (14.6% at constant FX)
 - Group cash conversion rate 82.8%
- Diluted EPS up 18.3% to 15.5 p
- Interim dividend up 40% to 4.2 p

All earnings and cash flow results before exceptional costs

Use of Free Cash Flow



Acquisitions

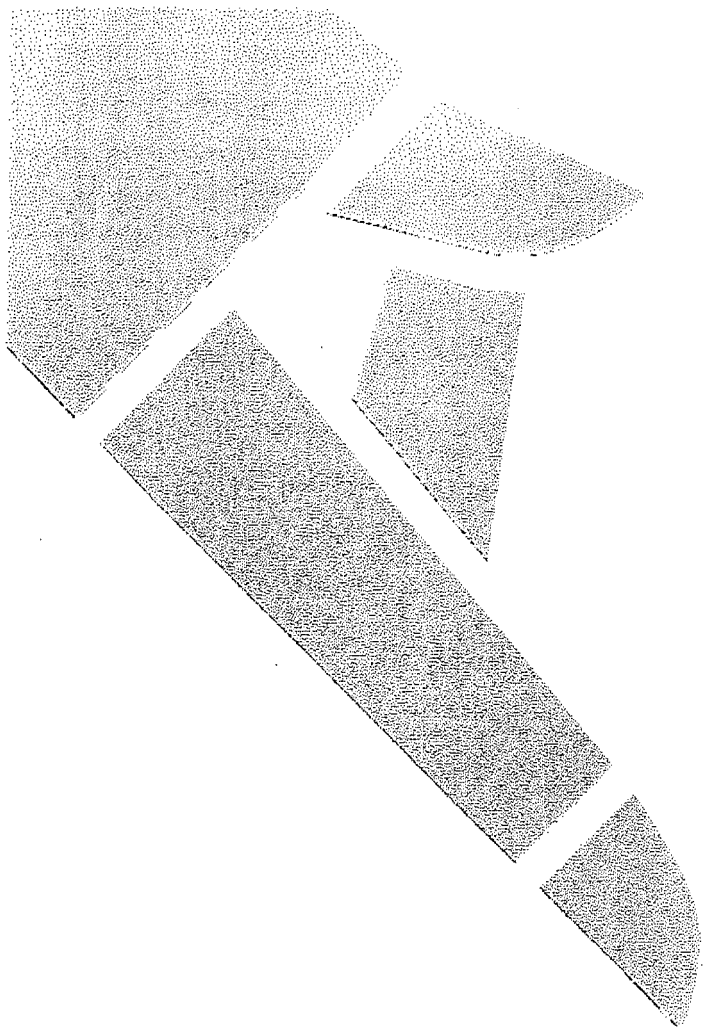
- c. $\frac{1}{2}$ FCF
- Under 10x proforma EBITDA
- Positive net present value
- Earnings accretive, before goodwill amortisation and one-off costs

Dividends

- c. $\frac{1}{2}$ FCF
- $\frac{1}{3}$ interim, $\frac{2}{3}$ final
- Growth at least in line with earnings

Optimum Capital Structure

- 3-4 x EBITDA



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