

1129039

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

OMB APPROVAL
OMB Number: 3235-0076
Expires May 31, 2005
Estimated Average Burden hours per form ..... 16.00

FORM D

NOTICE OF SALE OF SECURITIES  
PURSUANT TO REGULATION D,  
SECTION 4(6), AND/OR  
UNIFORM LIMITED OFFERING EXEMPTION

SEC USE ONLY
Prefix Serial
DATE RECEIVED

Name of Offering (  check if this is an amendment and name has changed, and indicate change.)  
**N.E.W. Customer Service Companies, Inc.**

Filing Under (Check box(es) that apply):  Rule 504  Rule 505  Rule 506  Section 4(6)  ULOE  
Type of Filing:  New Filing  Amendment

A. BASIC IDENTIFICATION DATA

1. Enter the information requested about the issuer

Name of Issuer (  check if this is an amendment and name has changed, and indicate change.)  
**N.E.W. Customer Service Companies, Inc.**



Address of Executive Offices (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Telephone Number (Including Area Code)  
**(703) 788-5489**

Address of Principal Business Operations (Number and Street, City, State, Zip Code)  
(if different from Executive Offices) **Not Applicable**

Telephone Number (Including Area Code)  
**Not Applicable**

Brief Description of Business: **Holding company.**

PROCESSED

Type of Business Organization

- corporation
- limited partnership, already formed
- other (please specify):
- business trust
- limited partnership, to be formed

SEP 01 2004  
THOMSON FINANCIAL

Actual or Estimated Date of Incorporation or Organization  
Month  Year   
 Actual  Estimated

Jurisdiction of Incorporation or Organization: (Enter two-letter U.S. Postal Service abbreviation for State:  
CN for Canada; FN for other foreign jurisdiction)

GENERAL INSTRUCTIONS

Federal:

*Who Must File:* All issuers making an offering of securities in reliance on an exemption under Regulation D or Section 4(6), 17 CFR 230.501 et seq. or 15 U.S.C. 77d(6).

*When To File:* A notice must be filed no later than 15 days after the first sale of securities in the offering. A notice is deemed filed with the U.S. Securities and Exchange Commission (SEC) on the earlier of the date it is received by the SEC at the address given below or, if received at that address after the date on which it is due, on the date it was mailed by United States registered or certified mail to that address.

*Where to File:* U.S. Securities and Exchange Commission, 450 Fifth Street, N.W., Washington, D.C. 20549.

*Copies Required:* Five (5) copies of this notice must be filed with the SEC, one of which must be manually signed. Any copies not manually signed must be photocopies of the manually signed copy or bear typed or printed signatures.

*Information Required:* A new filing must contain all information requested. Amendments need only report the name of the issuer and offering, any changes thereto, the information requested in Part C, and any material changes from the information previously supplied in Parts A and B. Part E and the Appendix need not be filed with the SEC.

*Filing Fee:* There is no federal filing fee.

State:

This notice shall be used to indicate reliance on the Uniform Limited Offering Exemption (ULOE) for sales of securities in those states that have adopted ULOE and that have adopted this form. Issuers relying on ULOE must file a separate notice with the Securities Administrator in each state where sales are to be, or have been made. If a state requires the payment of a fee as a precondition to the claim for the exemption, a fee in the proper amount shall accompany this form. This notice shall be filed in the appropriate states in accordance with state law. The Appendix to the notice constitutes a part of this notice and must be completed.

ATTENTION

Failure to file notice in the appropriate states will not result in a loss of the federal exemption. Conversely, failure to file the appropriate federal notice will not result in a loss of an available state exemption unless such exemption is predicated on the filing of a federal notice.

**A. BASIC IDENTIFICATION DATA**

2. Enter the information requested for the following:

- Each promoter of the issuer, if the issuer has been organized within the past five years;
- Each beneficial owner having the power to vote or dispose, or direct the vote or disposition of, 10% or more of a class of equity securities of the issuer;
- Each executive officer and director of corporate issuers and of corporate general and managing partners of partnership issuers; and
- Each general and managing partner of partnership issuers.

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Schaufeld, Fredrick D.**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Bosserman, David**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Nader, Anthony P.**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Kramp, Jeffrey B.**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Light, Nathan**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Hopf, Patrick**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

Check Box(es) that Apply:  Promoter  Beneficial Owner  Executive Officer  Director  General and/or

Full name (Last name first, if individual)  
**Novak, Roger**

Business or Residence Address (Number and Street, City, State, Zip Code)  
**22894 Pacific Boulevard, Sterling, Virginia 20166**

(Use blank sheet, or copy and use additional copies of this sheet, as necessary.)



**B. INFORMATION ABOUT OFFERING**

1. Has the issuer sold, or does the issuer intend to sell, to non-accredited investors in this offering? .....  Yes  No

Answer also in Appendix, Column 2, if filing under ULOE.

2. What is the minimum investment that will be accepted from any individual?..... \$n/a

3. Does the offering permit joint ownership of a single unit? .....  Yes  No

4. Enter the information requested for each person who has been or will be paid or given, directly or indirectly, any commission or similar remuneration for solicitation of purchasers in connection with sales of securities in the offering. If a person to be listed is an associated person or agent of a broker or dealer registered with the SEC and/or with a state or states, list the name of the broker or dealer. If more than five (5) persons to be listed are associated persons of such a broker or dealer, you may set forth the information for that broker or dealer only.

Full Name (Last name first, if individual)

**CIBC World Markets Corp**

Business or Residence Address (Number and Street, City, State, Zip Code)

425 Lexington Avenue, New York, New York 10017

Name of Associated Broker or Dealer

States in Which Person Listed Has Solicited or Intends to Solicit Purchasers

(Check "All States" or check individual States) .....  All States

[AL]	[AK]	[AZ]	[AR]	[CA]	[CO]	[CT]	[DE]	[DC]	[FL]	[GA]	[HI]	[ID]
[IL]	[IN]	[IA]	[KS]	[KY]	[LA]	[ME]	[MD]	[MA]	[MI]	[MN]	[MS]	[MO]
[MT]	[NE]	[NV]	[NH]	[NJ]	[NM]	[NY]	[NC]	[ND]	[OH]	[OK]	[OR]	[PA]
[RI]	[SC]	[SD]	[TN]	[TX]	[UT]	[VT]	[VA]	[WA]	[WV]	[WI]	[WY]	[PR]

Full Name (Last name first, if individual)

Business or Residence Address (Number and Street, City, State, Zip Code)

Name of Associated Broker or Dealer

States in Which Person Listed Has Solicited or Intends to Solicit Purchasers

(Check "All States" or check individual States) .....  All States

[AL]	[AK]	[AZ]	[AR]	[CA]	[CO]	[CT]	[DE]	[DC]	[FL]	[GA]	[HI]	[ID]
[IL]	[IN]	[IA]	[KS]	[KY]	[LA]	[ME]	[MD]	[MA]	[MI]	[MN]	[MS]	[MO]
[MT]	[NE]	[NV]	[NH]	[NJ]	[NM]	[NY]	[NC]	[ND]	[OH]	[OK]	[OR]	[PA]
[RI]	[SC]	[SD]	[TN]	[TX]	[UT]	[VT]	[VA]	[WA]	[WV]	[WI]	[WY]	[PR]

Full Name (Last name first, if individual)

Business or Residence Address (Number and Street, City, State, Zip Code)

Name of Associated Broker or Dealer

(Use blank sheet, or copy and use additional copies of this sheet, as necessary.)

**C. OFFERING PRICE, NUMBER OF INVESTORS, EXPENSES AND USE OF PROCEEDS**

1. Enter the aggregate offering price of securities included in this offering and the total amount already sold. Enter "0" if answer is "none" or "zero." If the transaction is an exchange offering, check this box  and indicate in the columns below the amounts of the securities offered for exchange and already exchanged.

Type of Security	Aggregate Offering Price	Amount Already Sold
Debt .....	\$ 22,500,000*	\$ 22,500,000
Equity.....	\$ none	\$ none
<input type="checkbox"/> Common <input type="checkbox"/> Preferred		
Convertible Securities (including warrants).....	\$ *	\$ none
Partnership Interests.....	\$ none	\$ none
Other (Specify: .....) .....	\$ none	\$ none
Total.....	\$ 22,500,000*	\$ 22,500,000

Answer also in Appendix, Column 3, if filing under ULOE.

**\*The Notes will be unsecured senior subordinated obligations of the Issuer and will be convertible into voting common stock of the Issuer.**

2. Enter the number of accredited and non-accredited investors who have purchased securities in this offering and the aggregate dollar amounts of their purchases. For offerings under Rule 504, indicate the number of persons who have purchased securities and the aggregate dollar amount of their purchases on the total lines. Enter "0" if answer is "none" or "zero."

	Number Investors	Aggregate Dollar Amount of Purchases
Accredited Investors .....	7	\$ 22,500,000
Non-accredited Investors .....	0	\$ 0
Total (for filings under Rule 504 only) .....	--	\$ --

Answer also in Appendix, Column 4, if filing under ULOE.

3. If this filing is for an offering under Rule 504 or 505, enter the information requested for all securities sold by the issuer, to date, in offerings of the types indicated, in the twelve (12) months prior to the first sale of securities in this offering. Classify securities by type listed in Part C - Question 1.

Type of offering	Type of Security	Dollar Amount Sold
Rule 505.....	--	\$ --
Regulation A.....	--	\$ --
Rule 504.....	--	\$ --
Total.....	--	\$ --

4. a. Furnish a statement of all expenses in connection with the issuance and distribution of the securities in this offering. Exclude amounts relating solely to organization expenses of the issuer. The information may be given as subject to future contingencies. If the amount of an expenditure is not known, furnish an estimate and check the box to the left of the estimate.

Transfer Agent's Fees.....	<input type="checkbox"/>	\$
Printing and Engraving Costs.....	<input type="checkbox"/>	\$
Legal Fees.....	<input checked="" type="checkbox"/>	\$ 153,750
Accounting Fees.....	<input type="checkbox"/>	\$
Engineering Fees.....	<input type="checkbox"/>	\$
Sales Commissions (specify finders' fees separately).....	<input type="checkbox"/>	\$
Other Expenses (identify) <u>misc and filing fees</u> .....	<input checked="" type="checkbox"/>	\$ 10,000
Total.....	<input checked="" type="checkbox"/>	\$ 163,750

b. Enter the difference between the aggregate offering price given in response to Part C – Question 1 and total expenses furnished in response to Part C – Question 4.a. This difference is the “adjusted gross proceeds to the issuer.”

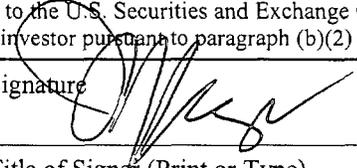
\$22,336,250

5. Indicate below the amount of the adjusted gross proceeds to the issuer used or proposed to be used for each of the purposes shown. If the amount for any purpose is not known, furnish an estimate and check the box to the left of the estimate. The total of the payments listed must equal the adjusted gross proceeds to the issuer set forth in response to Part C - Question 4.b above.

	<b>Payments to Officers, Directors, &amp; Affiliates</b>	<b>Payments To Others</b>
Salaries and fees .....	<input type="checkbox"/> \$ 0.00	<input checked="" type="checkbox"/> \$ 675,000
Purchase of real estate .....	<input type="checkbox"/> \$ 0.00	<input type="checkbox"/> \$ 0.00
Purchase, rental or leasing and installation of machinery and equipment.....	<input type="checkbox"/> \$ 0.00	<input type="checkbox"/> \$ 0.00
Construction or leasing of plant buildings and facilities.....	<input type="checkbox"/> \$ 0.00	<input type="checkbox"/> \$ 0.00
Acquisition of other businesses (including the value of securities involved in this offering that may be used in exchange for the assets or securities of another issuer pursuant to a merger).....	<input type="checkbox"/> \$ 0.00	<input type="checkbox"/> \$ 0.00
Repayment of indebtedness .....	<input type="checkbox"/> \$ 0.00	<input type="checkbox"/> \$ 0.00
Working capital .....	<input type="checkbox"/> \$ 0.00	<input type="checkbox"/> \$ 0.00
Other (specify) – Stock Repurchases.....	<input checked="" type="checkbox"/> \$ 21,661,250	<input type="checkbox"/> \$ 0.00
Column Totals.....	<input checked="" type="checkbox"/> \$ 21,661,250	<input checked="" type="checkbox"/> \$ 675,000
Total Payments Listed (column totals added).....	<input checked="" type="checkbox"/> <u>\$22,336,250</u>	

**D. FEDERAL SIGNATURE**

The issuer has duly caused this notice to be signed by the undersigned duly authorized person. If this notice is filed under Rule 505, the following signature constitutes an undertaking by the issuer to furnish to the U.S. Securities and Exchange Commission, upon written request of its staff, the information furnished by the issuer to any non-accredited investor pursuant to paragraph (b)(2) of Rule 502.

Issuer (Print or Type) <b>N.E.W. Customer Service Companies, Inc.</b>	Signature 	Date <b>August 30, 2004</b>
Name of Signer (Print or Type) <p style="text-align: center;"><b>Jeffrey B. Kramp</b></p>	Title of Signer (Print or Type) <p style="text-align: center;"><b>Senior VP, Secretary &amp; General Counsel</b></p>	

**ATTENTION**

<b>Intentional misstatements or omissions of fact constitute federal criminal violations.</b>	(See 18 U.S.C. 1001.)
---	-----------------------

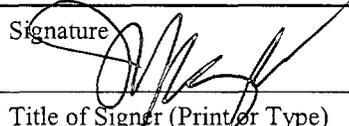
**E. STATE SIGNATURE**

1. Is any party described in 17 CFR 230.262 presently subject to any of the disqualification provisions of such rule? **Not applicable**..... Yes  No

See Appendix, Column 5, for state response.

2. The undersigned Issuer hereby undertakes to furnish to any state administrator of any state in which this notice is filed, a notice on Form D (17 CFR 239.500) at such times as required by state law. **Not applicable**
3. The undersigned Issuer hereby undertakes to furnish to the state administrators, upon written request, information furnished by the issuer to offerees. **Not applicable**
4. The undersigned Issuer represents that the issuer is familiar with the conditions that must be satisfied to be entitled to the Uniform limited Offering Exemption (ULOE) of the state in which this notice is filed and understands that the issuer claiming the availability of this exemption has the burden of establishing that these conditions have been satisfied. **Not applicable**

The issuer has read this notification and knows the contents to be true and has duly caused this notice to be signed on its behalf by the undersigned duly authorized person.

Issuer (Print or Type) <b>N.E.W. Customer Service Companies, Inc.</b>	Signature 	Date <b>August 30, 2004</b>
Name of Signer (Print or Type) <b>Jeffrey B. Kramp</b>	Title of Signer (Print or Type) <b>Senior VP, Secretary &amp; General Counsel</b>	

*Instruction:*

Print the name and title of the signing representative under his signature for the state portion of this form. One copy of every notice on Form D must be manually signed. Any copies not manually signed must be photocopies of the manually signed copy or bear typed or printed signatures.