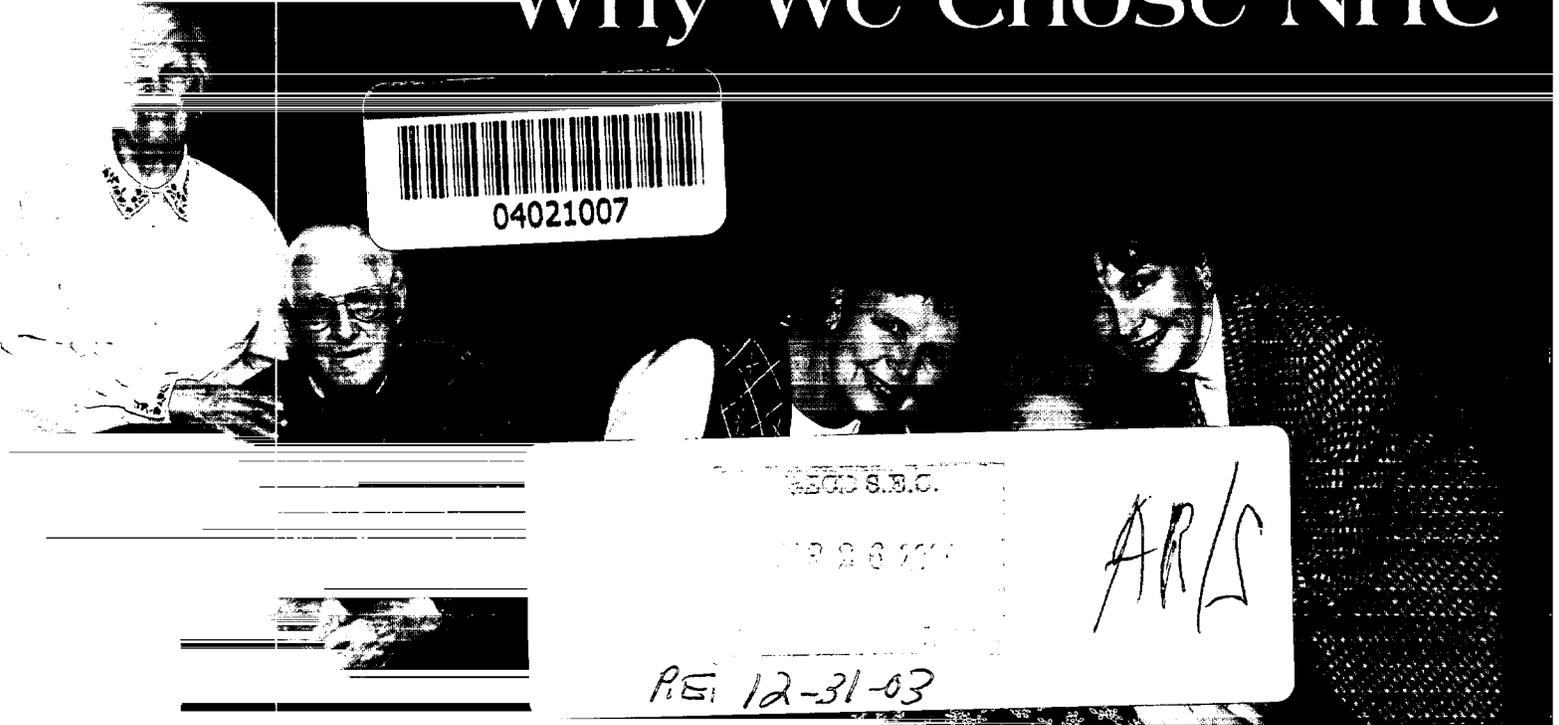


Why We Chose NHC



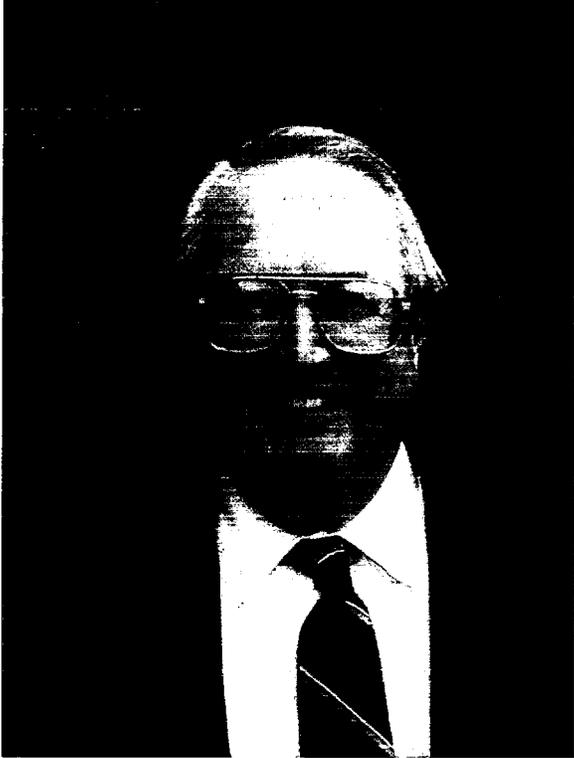
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National HealthCare Corporation
2003 Annual Report

A Tribute to Dr. Olin O. Williams, A Founding Board Member



This annual report is dedicated to Dr. Olin O. Williams, who died suddenly in 2003. Dr. Williams was a founding member of National HealthCare Corporation. During his 32-year tenure, NHC grew from 14 health care centers to 76 health care centers, from no assisted living or independent living centers to 25 and from no home health agencies to 32. With Dr Williams' medical oversight, NHC's services have expanded from 1,082 intermediate nursing care beds to 9,332 skilled and sub-acute nursing beds, including 18 centers providing separate Alzheimer's and/or sub-acute units. The board, with his support, had the vision to add a full-range of rehabilitative services that include speech, physical and occupational therapy.

Dr. Williams guided NHC through the formation of two health care real estate investment trusts: National Health Investors, Inc. and National Health Realty, Inc. Dr. Williams was also a founding board member of National Health Realty, Inc.

Dr. Williams was a physician in private practice in Tennessee for more than 30 years. His medical expertise, business savvy, common sense, positive outlook and jovial personality will be greatly missed by all his colleagues at NHC.

About Our Cover

We would like for you to meet five different families that chose National HealthCare Corporation facilities when finding health care for their loved ones. Read their stories on pages 2 through 5. Pictured in the upper left corner of the cover are Russell and Laura Davis. The next photo features Wilmoth Payne, Cora Lee Payne and Lisa Brock. Back to the left side of the page is Bobby Allen with his mother Mary Jane Allen. The next photograph includes Trevor Evans holding a teddy bear with his mom, Deborah Evans, and his grandmother. In the bottom left photograph, we have Glendel Knight, Georgia Bryson and Dr. Joseph Knight.

Dear Stockholder:

Walk through the halls at any one of National HealthCare Corporation's 76 long-term health care centers and you'll probably hear an employee say: "That is the nicest family," or "Have you talked to the gentlemen in room 200 yet? He tells the best stories." Or "Did you know Mr. Smith is a retired General?" And "Did you see Miss Mary's family portrait? She has eight children, 26 grandchildren and 64 great-grandchildren."

One of the most rewarding aspects of working at NHC is the wonderful people we meet and care for each day. This year we asked five NHC patients and their families to share their stories with you. We want to thank them for agreeing to talk with us and allowing us a glimpse into their lives. We also want to thank them for gracing our cover this year.

As you can see from our cover, and later read on pages 2 through 5, these families are very different from each other. They each have their own set of health care needs and preferences. Some are nearing the century mark and some are still toddlers. Some of the families have doctors or nurses in their households while others include school principals, insurance representatives and business owners.

What all five families have in common is a strong desire to find the best possible health care for their loved ones, and they all agree that is NHC.

However, even when you work 365 days a year to provide the best care possible, tragedy can occur. That was the case on September 25, 2003 at NHC HealthCare in Nashville, Tennessee when the center suffered fire and smoke damage and several of our patients died in the weeks that followed. The cause of the fire is still under investigation, and we are cooperating fully with authorities. Our thoughts and prayers remain with the patients and families affected by the tragedy.

Since the fire, we have been focusing on how to prevent a similar tragedy from ever occurring again. Although not yet required, we have made the commitment to retrofit sprinkler systems in all of our health care centers without the devices. We estimate the cost of these sprinklers to be approximately \$11 million. Installation of sprinklers has already begun. We anticipate having them fully installed by the end of 2004. In addition, we are supporting legislation that would require adding sprinkler systems to all nursing homes and assisted living centers. Also, a fire safety engineer consultant has been engaged to review our existing systems, policies and to provide additional training at all NHC centers during 2004.

I understand that these efforts will not bring back our patients who tragically lost their lives. But I have talked with many of the families who lost loved ones in the fire, and have been told that the efforts to prevent future tragedies in case of fire will be a fitting memorial.



W. Andrew Adams, President

Earnings

Net income for the year ended December 31, 2003 was \$19,952,000 or \$1.72 per share basic compared to \$16,437,000 or \$1.43 per share basic for the year ended December 31, 2002, an increase of 21% and 20%, respectively.

Balance Sheet and Liquidity

Because of ongoing concerns about reductions in Medicare and Medicaid reimbursement, we continue to manage our balance sheet conservatively. Cash and marketable securities totaled \$93,938,000 at December 31, 2003. During 2002, we also added a net \$24,425,000 to property and equipment. Additionally, during 2003 we made payments on debt of \$6,720,000, reducing long-term debt to \$23,603,000. As a result, our debt to total capitalization plus deferred income ratio ended the year at 11.5% vs. 16.8% at December 31, 2002. During 2003, stockholder equity increased 25.7% to \$151,027,000 from \$120,141,000.

Future

Our results for 2003 reflect improved Medicaid and private pay rates and improved census. Although Medicare rate improvements in the fourth quarter increased our revenues by approximately \$1,300,000, this increase is less than the previously announced \$2,200,000 reduction in quarterly revenue that began October 2002.

In May of 2004, we anticipate opening a 160-bed long-term health care center and a 46-unit assisted living center on the same campus in Franklin, Tennessee. Our experience with similar offerings which feature graduated levels of care is that they have historically maintained a high occupancy and have often had waiting lists.

In 2004 we will enter the hospice market. We expect to open six hospices by the end of 2004 and plan to add more in future years.

Thank you for your continued interest in NHC.

Sincerely,

A handwritten signature in cursive script that reads "W. Andrew Adams". The signature is written in dark ink on a light background.

W. Andrew Adams
President and Stockholder

Why We Chose NHC

Finding the right health care services for a loved one can be a daunting task. When those services include long-term health care, it can put an emotional strain on the whole family. Deciding to allow other people to assist you in caring for your grandparents, mom, dad, husband, wife, sibling or even your child isn't easy.

Therefore, we decided to talk with five different families that chose a National HealthCare Corporation facility for their care. Each of these families has their own set of health care needs and preferences. However, what they have in common is the desire to find the best care available for their loved ones.

A sporting chance

Let's start with a spunky 93-year-old. His name is Russell Davis and he and his wife Laura can entertain you for hours with their lively conversation and quick wit. Their home is filled with books, photographs and interesting memorabilia. You can't help but notice the ship's helm that has been turned into a coffee table or the steer horns that stretch across the wall in Mr. Davis' den. They gladly answer questions about their experiences including generals they met while serving their country in wartime, politicians that entered the sporting goods store they once owned or the horse shows that garnered them top honors.

Their lives have always been active. So active in fact, that Mr. Davis has gone through one set of knee and hip replacements and is now starting on the second set.

"I guess I'm just living longer than they expected me to," laughs Mr. Davis. "When they put the first replacements in, I'm sure they thought they would outlast me. They were wrong. I'm kind of like the bionic man. I keep getting new parts."

Today, Mr. Davis is back home enjoying his den. But he has had his share of hospitalizations and complications while getting his second set of knee and hip replacements. Each hospitalization was followed by a period of rehabilitation.



Russell and Laura Davis pose for us in Mr. Davis' den at his home in Rutherford County.

Like his knee and hip replacements, it took more than one try for Russell and Laura Davis to find a place they could call "outstanding". The place is AdamsPlace in Murfreesboro, Tennessee.

"I finally decided to ask the ambulance drivers," Mr. Davis said when explaining how he chose AdamsPlace. "I figured they took people to every place in town so they would know which one was best. And they did."

He looked at AdamsPlace and noticed there was construction going on. The seven-year-old long-term health care center has 60 beds and is getting a 30-bed addition. Mr. Davis thought it must be a good place if they have to do an addition on a fairly new facility.

"The therapists are excellent," said Mr. Davis. "They really care how you are doing. They want you to get better."

The couple also liked the food and the special attention they received at AdamsPlace.

"Sometimes they would just say: 'How about an ice cream sundae Mr. Davis?'"

"Whenever I would take a shower they would turn up the heat in my room so it wouldn't be chilly when I got out," laughs Davis. "They were just real nice, always smiling at you and speaking to you."

Graduated levels of care give son assurance

AdamsPlace was also the right choice for Bobby Allen's mom, Mary Jane Allen.

"It is a real hard decision," says Mr. Allen, an insurance agent for State Farm insurance who is obviously devoted to his mom. "You really never want to put your mom in a nursing home. But when

the police call and say they have found her out wandering and she doesn't know where she lives you know it's time to do something."

To make the transition easier for Mrs. Allen, Bobby and his sister Kathy Steagall spend a lot of time with their mother.

"I guess I probably eat with her about six nights a week and my sister, Kathy, visits her during the day," says Mr. Allen. "The food is really good here and the staff is so nice. You can tell they really care about the patients."

"We picked AdamsPlace because of the different levels of care they offer," explains Mr. Allen. AdamsPlace features NHC's campus concept. AdamsPlace has 58 retirement apartments, 84 assisted living units and a 60-bed long-term health care center on one site.

"Mom has dementia or maybe Alzheimer's but she is in excellent health so we put her in the independent living center at first," explains Mr. Allen.



Bobby Allen eats dinner about six nights a week with his mother at AdamsPlace in Murfreesboro, Tennessee.

“After mom lived in the independent living side for a while, she got to wandering off,” says Mr. Allen. “The staff would run after her and bring her back but it just kept happening. We decided to move her to the assisted living center where she would get a little more help.”

However, after several months in the assisted living center at AdamsPlace, Mrs. Allen began to have trouble with frequent falls.

“She really can’t walk now,” says Mr. Allen. “Most of the time she is in a wheel chair. She just started getting a little wobbly and she was having too many falls. I was really worried about moving her to the long-term health care center side but it has been the easiest transition of all. She is in familiar surroundings and she knows many of the people so she adjusted really well.”

“I lost my dad suddenly,” says Mr. Allen. “He was fine one day and in great health and the next day he had a heart attack and he was gone. That was really hard. At least with mom I get to keep seeing her and showing her how much I care.”

“I really think that the best thing about AdamsPlace is the three levels of care you can get here,” says Mr. Allen. “It is just so much easier to come to one place and move around on the same campus without having to move away each time your needs change. “AdamsPlace has really been a blessing for our family,” says Mr. Allen.

All in the family

When you meet Dr. Joseph and Glendel Knight, you can’t help but notice his jovial personality and her beautiful soft southern accent. If you talk to either of them for more than five minutes, the subject of their family is bound to come up. Even though their children are grown, they are never out of their thoughts and neither is Mrs. Knight’s 90-year-old mother, Georgia Bryson.

They are a close family and when Mrs. Bryson suffered a stroke, Mrs. Knight wanted to find the best care for her mom.

Dr. Knight is a retired doctor who practiced medicine as an internist and cardiologist for 32 years before serving as the director of medical affairs at Middle Tennessee Medical Center for another six years. Middle Tennessee Medical Center is across the street from NHC HealthCare in Murfreesboro, Tennessee. NHC HealthCare is a 181-bed long-term health care center with a 69-bed sub-acute care unit.

“Both of my grandparents were in NHC HealthCare and Joe’s mother (Dr. Knight’s mother) was here for a while too,” says Mrs. Knight. “I’ve been very pleased,” says Mrs. Knight. “I think we made the right decision.”

“When she first had the stroke, she couldn’t recognize us and she just mumbled.

“She has had a lot of therapy here and now she knows us and is talking fine,” says Mrs. Knight.

Mrs. Knight also selected NHC because it was close to her home and she can make frequent visits. Making frequent visits has allowed Mrs. Knight to get to know the staff.

“She is very comfortable here and the staff is easy to communicate with,” says Mrs. Knight



Glendel Knight and her mother Georgia Bryson go over the lunch menu with Sonyia Martin in the private dining room at NHC HealthCare in Murfreesboro, Tennessee.



Trevor Evans works out in the pediatric therapy room with his physical therapist Marsha Camp.

Mother knows best

When you work for a pediatrician that is consistently voted the best in town, you know you are going to be busy. If you are a nurse, like Deborah Evans, you also know you better be good at your job.

Because Mrs. Evans saw so many children each day and because she was good at her job, it didn't take long for her to begin having concerns about her baby.

"When Trevor was a little baby, I noticed he didn't play with his feet," says Mrs. Evans.

"I started reading my medical books to see what might be wrong. Since Trevor was born prematurely, the doctors weren't concerned but my husband and I were."

As time passed, the Evans' became more concerned as Trevor missed additional milestones. Finally they received the diagnosis that Trevor had cerebral palsy.

For some parents the diagnosis might have stopped them in their tracks, but for Mrs. Evans it was time to become informed.

"I think you have to get informed first and then you can make better decisions about treatment," said Mrs. Evans.

At first, Trevor's therapy wasn't that successful.

"The therapist would come to the house and basically just leave a list of things we could do ourselves but they really applied to an older child," says Mrs. Evans. "They were so negative. They didn't really expect much out of Trevor."

Mrs. Evans was determined to get a head start on Trevor's development and she decided the best thing for her son would be pediatric therapy. However, the Evans family lives in McMinnville, Tennessee, and she wasn't sure if she could find pediatric therapists for her son. She decided to ask at work and was happy to learn that in Murfreesboro, where she worked, NHC had a full staff of pediatric therapists.

At first Trevor needed physical and occupational therapy. He wasn't crawling or feeding himself. His plan called for occupational and physical therapy once per week. That meant two hours of therapy each week at NHC HealthCare's Outpatient Rehabilitation Clinic in Murfreesboro. The drive took about one hour each way but Mrs. Evans was determined to get the best treatment for her son.

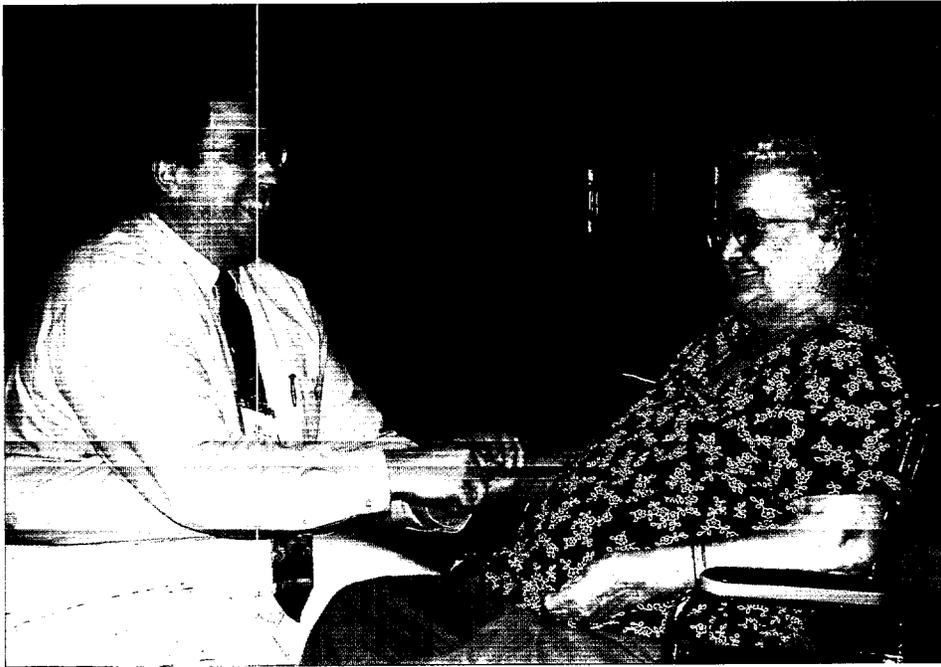
Her tenacity paid off quickly.

"When I first started taking Trevor to NHC, he wasn't sitting up or crawling but in no time they had him crawling," Mrs. Evans says with pride. "I thought he was doing really well and I entered him in a diaper derby and he won! Trevor crawled faster than the other babies!"

Today, at the ripe old age of two, Trevor is walking fine with a walker and his AFO (ankle, foot orthotic) shoes. Trevor and his mom call the shoes his magic boots. He still has physical therapy each week. However, occupational therapy is only once every six months now because Trevor is eating with a fork and a spoon just fine.

So once a week Trevor strolls through the halls at NHC Rehab charming everyone he meets and making his mom very proud.

"I just love that NHC place," says Trevor's mom. "Everyone is so positive, with them the sky is the limit. I know Trevor would not be where he is now if it weren't for NHC."



Cora Lee Payne, talks with NHC's Gary Hickerson.

When tragedy strikes

When you see Lisa Brock and her mother, Wilmoth Payne, visiting and laughing with Lisa's 91-year-old grandmother, Cora Lee Payne, affectionately known as Memie, you would never imagine what tragedies this family has faced.

In 1998 Lisa's sister, Sandy Sims, an active mother of three, was in a serious automobile accident. Sandy was rushed to the hospital with very serious injuries including brain damage and she was comatose.

Her three children: nine-year-old Jonathan, six-year-old Justin and five-year-old Sara joined their Dad, Kenneth, at their mother's side. Lisa, Memie, Sandy's mom, Wilmoth and dad, John Payne, Sandy's sister, Andrea Shade, and Kenneth's family stood vigil at the hospital.

Three weeks passed and Sandy, still in a coma, was released from the hospital. Kenneth wanted rehabilitation for his wife, but most rehabilitation centers don't take comatose patients. In addition, many of the facilities couldn't meet all of Sandy's medical needs. She had a short stay in a rehabilitation center in Chattanooga, but it was far away from her family and she wasn't improving.

Lisa told her family that a friend from National HealthCare Corporation, who is vice president of corporate relations, phoned and offered to help. The friend, Gerald Coggin, told Lisa that NHC HealthCare in Murfreesboro had a sub-acute care wing and Sandy could get 24-hour nursing care, oxygen, and intravenous feeding. The center even featured a complete range of rehabilitative services in case Sandy came out of the coma.

Sandy's mom, a registered nurse, thought NHC HealthCare could be the solution. The family could easily visit and the staff even arranged for Sandy to have a room close to a side entrance so her children would feel more at home on their frequent visits. Her husband came often and he played the guitar and sang to his wife. Sometimes, just briefly, Sandy opened her eyes and looked at her family.

While Sandy struggled to recover, her dad fought cancer and his health was beginning to fail. Her mom was torn between time with her husband and time with her daughter.

"It was truly a nightmare," says Mrs. Payne. "Lisa and I were keeping the children at night some of the time and their dad was keeping them as much as possible and trying to maintain a home life. Plus, we were all visiting Sandy. Somehow, God gave us the strength to get through it."

Then in 1999, Andrea, who lived on the farm in Kentucky by Memie, had more bad news. She told the family that Memie could no longer live by herself.

Memie's two sons decided to move her to a long-term health care facility and they chose NHC HealthCare. They decided it would be best if Memie could share a room with Sandy. Memie was happy to help and enjoyed talking to Sandy and being there to watch over her.

In May 2000, Sandy, just 35, lost her battle with recovery and died. Just two months later her father, just 62, followed.

"Sandy was so vivacious," says her mom. "She really lit up her home and she was so involved with her children. She loved her family so much. When she died it was such a big loss."

"I feel like they (NHC) took really good care of my sister during a really terrible time," says Lisa.

"Greg Bidwell (administrator) and Gary Hickerson (social worker) are both just wonderful men," says Mrs. Payne. "They were so kind to us."

"They really bent over backwards to help us," adds Lisa. "They might have been breaking some rule putting Memie and Sandy in the same room but it was the best thing for our family so they did it."

Today, Memie still lights up the hallways at NHC HealthCare with her big smile and lively personality. She constantly jokes with staff and other patients and Lisa and her mom still make frequent visits.

These are just a few examples of the more than 9,000 patients NHC cares for each year.

Financial and Health Care Highlights

(dollars in thousands, except per share amounts)

Year Ended December 31	2003	2002	2001	2000	1999
Operating Data:					
Net revenues	\$ 472,864	\$ 458,252	\$ 419,967	\$ 462,415	\$ 440,145
Total costs and expenses	439,577	430,806	397,804	445,255	426,110
Income before income taxes	33,287	27,446	22,163	17,160	14,035
Income tax provision	13,335	11,009	8,963	6,942	5,652
Net income	19,952	16,437	13,200	10,218	8,383
Earnings per share:					
Basic	\$ 1.72	\$ 1.43	\$ 1.17	\$.89	\$.73
Diluted	1.65	1.37	1.13	.89	.73
Balance Sheet Data:					
Total assets	\$ 352,393	\$ 305,575	\$ 293,103	\$ 273,047	\$ 240,319
Long-term debt, less current portion	19,000	26,220	40,029	55,379	45,736
Debt serviced by other parties	1,727	1,952	2,146	2,384	14,911
Shareowners' equity	151,027	120,141	96,078	69,534	53,636
Long-Term Care Centers:					
Total Operating Centers	76	82	83	74	101
Owned or Leased Centers	49	49	49	49	61
Centers Managed for Others	27	33	34	25	40
Total Licensed Beds	9,332	10,499	10,808	9,747	13,501
Beds Owned or Leased	6,235	6,235	6,230	6,223	7,976
Beds Managed for Others	3,097	4,264	4,578	3,524	5,525
Homecare Programs	32	32	33	33	34
Total Homecare Visits	486,012	420,156	346,256	331,756	338,817
Retirement Centers	6	7	7	6	6
Retirement Apartments	464	492	487	473	473
Assisted Living Units	844	980	1,056	622	906

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SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2003

Commission File No.
333-37185

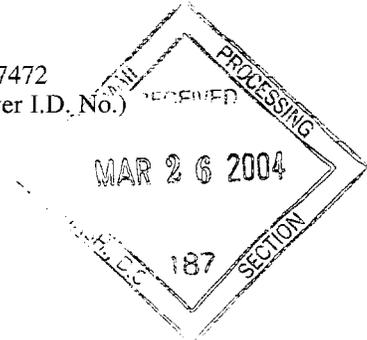
National HealthCare Corporation

(Exact name of registrant as specified in its Corporate Charter)

Delaware
(State of Formation)

52-2057472
(I.R.S. Employer I.D. No.)

100 Vine Street,
Murfreesboro, Tennessee 37130
(Address of principal executive offices)
Telephone Number: 615-890-2020



Securities registered pursuant to Section 12(b) of the Act.

Title of Each Class
Shares of Common Stock

Name of Each Exchange on which Registered
American Stock Exchange

Securities registered pursuant to Section 12(g) of the Act: Same

Indicate by check mark whether the registrant (a) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days:

Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. [X]

Indicate by check mark whether the registrant is an accelerated filer: Yes No

The aggregate market of voting shares held by nonaffiliates of the registrant was \$125,916,280 as of June 30, 2003

Number of Shares outstanding as of February 29, 2004: 11,664,120

ITEM 1. BUSINESS

General

National HealthCare Corporation (NHC or the Company) began business in 1971. We were incorporated as a Delaware corporation in 1997 when we changed from partnership form to corporate form. When we indicate "NHC", we include all majority-owned subsidiaries, partnerships and limited liability companies in which we have an interest. All of our operating entities are separately organized businesses, capitalized initially by us and maintained as independent subsidiaries. For accounting and tax purposes, however, they are consolidated within our consolidated financial statements.

Our principal business is the operation of long-term health care centers with associated assisted living and independent living centers. Our business activities include providing subacute skilled and intermediate nursing and rehabilitative care, senior living services, home health care services, management services, accounting and financial services and insurance services. We operate in 13 states, and our owned and leased properties are located primarily in the southeastern United States.

At December 31, 2003, we operate or manage 76 long-term health care centers with a total of 9,332 licensed beds. These numbers include 49 centers with 6,235 beds that we lease or own and 27 centers with 3,097 beds that we manage for others. Of the 49 leased or owned centers, 36 are leased from National Health Investors, Inc. (NHI) and 10 are leased from National Health Realty, Inc. (NHR). We serve as a compensated investment advisor to both NHI and NHR.

Our 19 assisted living centers (eight leased or owned and 11 managed) have 844 units (315 units leased or owned and 529 units managed). Our six independent living centers (four leased or owned and two managed) have 464 retirement apartments (308 apartments leased or owned and 156 apartments managed).

During 2003, we operated 32 homecare programs and provided 486,012 homecare patient visits.

As of December 31, 2003, we operated specialized care units within our healthcare centers such as Alzheimer's disease care units (6), sub-acute nursing units (9) and a number of in house pharmacies. Similar specialty units are under consideration at a number of our centers, as well as free standing projects.

Health Care Services Revenues. Health care services we provide include a comprehensive range of services through related or separately structured long-term health care centers, specialized care units, pharmacy operations, rehabilitative services, assisted living centers, retirement centers and homecare programs. In fiscal 2003, 89.4% of our net revenues, excluding revenues from management services, were derived from such health care services. Highlights of health care services activities during 2003 were as follows:

- A. **Long-Term Health Care Centers.** As described in more detail throughout this document, we operated or managed 76 long-term health care centers as of December 31, 2003, a decrease of six during 2003. Revenues from 49 of these facilities are reported as patient revenues on our financial statements, while management fee income is recorded as other revenues for 27 facilities, as these are managed for third party owners. We generally charge 6% of net revenues for our management services. Average occupancy in these long-term health care centers was 93.9% during the year ended December 31, 2003.
- B. **Rehabilitative Services.** We have long offered physical, speech, and occupational therapy provided by center specific therapists. We maintained a rehabilitation staff of over 800 highly trained, professional therapists in 2003. The majority of our rehabilitative services are for patients in our owned and managed long-term care centers. We also provide services to health care centers operated by third parties and operate six free standing outpatient rehabilitation clinics in Tennessee and are the designated sports medicine provider for Middle Tennessee State University in Murfreesboro, Tennessee. Our rates for these services are competitive with other market rates.
- C. **Medical Specialty Units.** We require all our centers to participate in the Medicare program, and have expanded our range of offerings by the creation of center-specific medical specialty units such as our six Alzheimer's disease care units and nine subacute nursing units. The services are provided primarily at each NHC operated center, but also at existing specialized care units.
- D. **Pharmacy Operations.** At year end, we operated three regional pharmacy operations (one in east Tennessee, one in Central Tennessee, one in South Carolina). These pharmacy operations operate out of a central office and supply (on a separate contractual basis) pharmaceutical services and supplies which were formerly purchased by each center from local vendors. Pharmacy reimbursement under Medicare has also been shifted from direct billing by the pharmacy to a negotiated rate structure between skilled nursing centers and the pharmacy, with the skilled nursing centers Medicare reimbursement being based upon a prospective rate not related to actual patient pharmaceutical usage.
- E. **Assisted Living Projects.** We presently own, lease or manage 19 assisted living projects, ten of which are located within the physical structure of a long-term health care center or retirement complex. Assisted living units provide basic room and board functions for the elderly with the on-staff availability to assist in minor medical needs on an as needed basis. Development of new units has been discontinued due to existing market conditions.

- F. Managed Care Contracts.** We operate four regional contract management offices, staffed by experienced case managers who contract with managed care organizations (MCO's) and insurance carriers for the provision of subacute and other medical specialty services within a regional cluster of our owned and managed centers. Managed care patient days were 38,625 in 2001, 42,360 in 2002, and 41,320 in 2003.
- G. Hospice.** In 2003 we entered into a partnership agreement with Caris HealthCare in order to develop hospice programs in selected market locations. One location in Tennessee was opened in December and five additional locations are licensed and due to open in 2004.
- H. Homecare Programs.** Our 32 homecare programs have increased their total number of visits from 420,156 in 2002 to 486,012 in 2003. Many of our homecare patients are previously discharged from our long-term health care centers. The reimbursement for homecare services under the Medicare program provides for a prospective pay system. Under the homecare prospective payment system, we receive a fixed amount per patient per episode as defined by Medicare guidelines.

Other Revenues. We generate revenues from management, accounting and financial services to third party long-term care, assisted living and independent living centers, from advisory services to NHI and NHR (which are health care real estate investment trusts), from insurance services to our owned and managed centers, from dividends and other realized gains on securities and from interest income. In fiscal 2003, 10.6% of our net revenues were derived from such other sources. The significant other sources of revenues are described as follows:

- A. Insurance Services.** NHC owns a licensed Tennessee workers compensation insurance company which either directly or in conjunction with other workers compensation carriers provides such coverage at the majority of NHC operated centers. A second wholly owned insurance subsidiary is licensed in the Cayman Islands and provides general and professional liability coverage in substantially all of NHC's owned and managed centers. This company elects to be taxed as a domestic subsidiary. We also self-insure our partners' health insurance benefit program at a cost we believe is less than a commercially obtained policy. Finally, we operate a long-term care insurance division, which is licensed to sell commercially underwritten long-term care policies. NHC's revenues from insurance services totaled \$18.8 million in 2003.
- B. Management, Accounting and Financial Services.** We provide management services to long-term health care centers, assisted living centers and independent living centers operated by third party owners. We typically charge 6% of the managed centers' revenues as a fee for these services. Additionally, we provide accounting and financial services to entities who typically have been or are in the process of being transferred from bankrupt organizations or from entities operating in states with economically unreasonable liability insurance premiums into the hands of small operators or not-for-profit entities. No management services are provided to these entities. As of December 31, 2003, we perform management services for 40 centers and accounting and financial services for 42 centers. NHC's revenues from management, accounting and financial services totaled \$13.0 million in 2003.
- C. Advisory Services to National Health Investors, Inc.** In 1991, we formed National Health Investors, Inc. as a wholly-owned subsidiary. We then transferred to NHI certain healthcare facilities owned by NHC and distributed the shares of NHI to NHC's shareholders. The distribution had the effect of separating NHC and NHI into two independent public companies. As a result of the distribution, all of the outstanding shares of NHI were distributed to the then NHC investors. NHI is listed on the New York Stock Exchange.

NHI entered into an Advisory, Administrative Services and Facilities Agreement (the "Advisory Agreement") with NHC pursuant to which NHC provides NHI, for a fee, with investment advice, office space, personnel and other services. For its services under the Advisory Agreement, the Advisor is entitled to a base annual compensation of \$1,625,000 plus an additional amount based on increases in funds from operations. Compensation paid to executive officers of NHI is credited against this Advisory Fee. NHC executive officers W. Andrew Adams, Robert G. Adams, Richard F. LaRoche, Jr., Donald K. Daniel, Kenneth D. DenBesten and Charlotte A. Swafford serve as executive officers of NHR. Mr. LaRoche retired from management positions in May, 2002, but remains as secretary and general counsel to NHC, NHI and NHR and as a member of the Board of Directors of NHC and NHI. NHC earned revenues of approximately \$2.6 million in 2003 under the terms of the advisory agreement.

The NHI Advisory Agreement provides that the Advisor shall pay all expenses incurred in performing its obligations thereunder, without regard to the amount of compensation received under the Agreement. Expenses specifically listed as expenses to be borne by the Advisor without reimbursement include among others (1) the cost of accounting, statistical or bookkeeping equipment necessary for the maintenance of NHI's books and records and (2) employment expenses of the officers and directors and personnel of the Advisor.

We also provide management, accounting and financial services to 18 foreclosure properties operated by NHI.

D. Advisory Services to National Health Realty, Inc. In 1997, we formed National Health Realty, Inc., as a wholly-owned subsidiary. We then transferred to NHR certain healthcare facilities then owned by NHC and distributed the shares of NHR to NHC's shareholders. The distribution had the effect of separating NHC and NHR into two independent public companies. As a result of the distribution, all of the outstanding shares of NHR were distributed to the then NHC investors. NHR is listed on the American Stock Exchange.

NHC entered into an Advisory Agreement with NHR whereby services related to investment activities and day-to-day management and operations are provided to NHR by NHC as Advisor. The Advisor is subject to the supervision of and policies established by NHR's Board of Directors. Either party may terminate the Advisory Agreement on 90 days notice at any time.

For its services under the Advisory Agreement, NHC is entitled to annual compensation of the greater of 2% of NHR's gross consolidated revenues or the actual expenses incurred by NHC. NHC executive officers W. Andrew Adams, Robert G. Adams, Richard F. LaRoche, Jr., Donald K. Daniel, Kenneth D. DenBesten and Charlotte A. Swafford serve as executive officers of NHR. Mr. LaRoche retired from management positions in May, 2002, but remains as secretary and general counsel to NHC, NHI and NHR and as a member of the Board of Directors of NHC and NHI. During 2003, NHC's compensation under the advisory agreement was \$467,000.

The Advisory Agreement provides that prior to the earlier to occur of (i) termination, for any reason, of the Advisory Agreement or (ii) NHC ceasing to be actively engaged as the investment advisor for NHI, NHR will not (without the prior approval of NHI) transact business with any party, person, company or firm other than NHC. It is the intent of the foregoing restriction that NHR will not be actively or passively engaged in the pursuit of additional investment opportunities, but rather will focus upon its capacities as landlord and note holder of those certain assets conveyed to it.

E. Principal Office. We maintain our home office staff in Murfreesboro, Tennessee in a building owned by a limited partnership, which is 69.7% owned by us.

Long-Term Health Care Centers

The health care centers operated by our independent subsidiaries provide in-patient skilled and intermediate nursing care services and in-patient and out-patient rehabilitation services. Skilled nursing care consists of 24-hour nursing service by registered or licensed practical nurses and related medical services prescribed by the patient's physician. Intermediate nursing care consists of similar services on a less intensive basis principally provided by non-licensed personnel. These distinctions are generally found in the long-term health care industry although for Medicaid reimbursement purposes, some states in which we operate have additional classifications, while in other states the Medicaid rate is the same regardless of patient classification. Rehabilitative services consist of physical, speech, and occupational therapies, which are designed to aid the patient's recovery and enable the patient to resume normal activities.

Each health care center has a licensed administrator responsible for supervising daily activities, and larger centers have assistant administrators. All have medical directors, a director of nurses and full-time registered nurse coverage. All centers provide physical therapy and most have other rehabilitative programs, such as occupational or speech therapy. Each facility is located near at least one hospital and is qualified to accept patients discharged from such hospitals. Each center has a full dining room, kitchen, treatment and examining room, emergency lighting system, and sprinkler system where required. Management believes that all centers are in compliance with the existing fire and life safety codes.

We have developed a quality certification program which we utilize in each of our operated health care centers. An integral part of the program is a computerized patient assessment system which aids in placing the patient in the appropriate section of each center (skilled or intermediate) and monitors the health care needs of the patient, number and frequency of medications and other essential medical information. The data derived from this system is used not only to assure that appropriate care is given to each individual patient, but also to ascertain the appropriate amount of staffing of each section of the center. Additionally, we require a patient care survey to be performed at least quarterly by the regional and home office nursing support team, and a "consumer view" survey by senior management at least twice a year. We developed and promote a "customer satisfaction" rating system, using 1993 as a benchmark, and requires improvement in the ratings by each center as a condition of participation in our overall "Excellence Program".

We provide centralized management and support services to NHC operated health care nursing centers. The management and support services include operational support through the use of regional vice presidents and regional nurses, accounting and financial services, cash management, data processing, legal, consulting and services in the area of rehabilitative care. Many personnel are employed by our administrative services affiliate, National Health Corporation, which is also responsible for overall services in the area of personnel, loss control, insurance, education and training. We reimburse the administrative services contractor by paying all the costs of personnel employed for our benefit as well as a fee. National Health Corporation (National) is wholly owned by the National Health Corporation Employee Stock Ownership Plan and provides its services only to us.

We provide management services to centers operated under management contracts and offsite accounting and financial services to other owners, all pursuant to separate contracts. The term of each contract and the amount of the management fee or accounting and financial services fee is determined on a case-by-case basis. Typically, we charge 6% of net revenues for our management contracts and specific item fees for our accounting and financial service agreements. The initial term of the contracts range from two years to ten years. In certain contracts, we maintain a right of first refusal should the owner desire to sell a managed center.

All health care centers we operate are licensed by the appropriate state and local agencies. All except two are certified as providers for Medicaid patients, and all are certified as Medicare providers. Certification of advised centers is the prerogative of the provider/owner. All licensed nursing homes, assisted living and homecare offices are subject to state and federal licensure and certification surveys. These surveys, from time to time, may produce statements of deficiencies. In response to such a statement, if any, the staff at each center would file a plan of correction and any alleged deficiencies would be corrected. Presently, none of our leased and managed facilities are operating under material statements of deficiencies. We have a significant monetary bonus program for employees attached to passing these surveys with few or no deficiencies.

Health Care Centers Under Construction

We presently have under construction a new health care center with 160 long-term care beds and 46 assisted living units in Franklin, Tennessee and a 30 long-term care bed addition to an existing health center in Tennessee. We anticipate construction of the 160 bed center and the 30 bed addition will be completed in the first and fourth quarters of 2004, respectively. We are financing these projects with cash on hand.

Occupancy Rates

The following table shows certain information relating to occupancy rates for our continuing owned, leased, and debt guaranteed managed long-term health care centers:

Year Ended December 31	2003	2002	2001
Overall census	93.9%	93.2%	93.4%

Occupancy rates are calculated by dividing the total number of days of patient care provided by the number of patient days available (which is determined by multiplying the number of licensed beds by 365 or 366).

Termination of Florida Health Care Center Operations

Unable to obtain liability insurance in the state of Florida (but not elsewhere), we elected to discontinue our Florida long-term health care center operations on September 30, 2000. At that time in Florida we operated two owned skilled nursing facilities and thirteen leased facilities of which three were freestanding assisted living facilities, and we had management contracts with nine facilities owned by third parties. Our former Vice President of Operations and his staff in the state of Florida resigned in August 2000. These individuals, plus additional Florida based outside investors, formed new entities and entered into a series of new leases on the thirteen leased properties and our two owned properties, which leases are for a five-year term. We sold the current assets and current liabilities and leased our furniture, fixtures and leasehold improvements of our owned and leased Florida facilities to the same group of entities. Additionally, and with the consent of the third party owners, the Florida management contracts were assigned to other entities primarily owned and controlled by our former Vice President of Operations. These transactions closed on September 30, 2000, with an effective date of October 1, 2000. New licenses were issued for the respective operators as of that day. Although our obligations for rent payments owed on leased centers remain in effect due to a master lease, we are receiving a credit for lease payments made by the new providers, which were current as of December 31, 2003. Through the master lease agreement, we still maintain a right of first refusal with NHI and NHR to purchase any of the Florida facilities should NHI or NHR receive an offer from an unrelated party.

Assisted Living Units

We presently lease or own eight and manage 11 assisted living units, ten of which are located within the physical structure of a long-term health care center or retirement center and nine of which are freestanding. Assisted living units provide basic room and board functions for the elderly with the on-staff availability to assist in minor medical needs on an as needed basis. Certificates of Need are not necessary to build these projects and we believe that overbuilding has occurred in some of our markets.

Retirement Centers

Our four leased and two managed retirement centers offer specially designed residential units for the active and ambulatory elderly and provide various ancillary services for our residents, including restaurants, activity rooms and social areas. In most cases, retirement centers also include long-term health care facilities, either in contiguous or adjacent licensed health care centers. Charges for services are paid from private sources without assistance from governmental programs. Retirement centers may be licensed and regulated in some states, but do not require the issuance of a Certificate of Need such as is required for health care centers. We have, in several cases, developed retirement centers adjacent to our health care properties with an initial construction of 40 to 80 units and which units are rented by the month; thus these centers offer an expansion of our continuum of care. We believe these retirement units offer a positive marketing aspect of our health care centers.

Both of our managed retirement centers are "continuing care communities", where the resident pays a substantial endowment fee and a monthly maintenance fee. The resident then receives a full range of services - including nursing home care - without additional charge.

One such continuing care community, the 137 unit Richland Place Retirement Center, was opened in January, 1993 and is fully occupied. We opened the 58 unit AdamsPlace in Murfreesboro, Tennessee during 1998 and during 2002 expanded it to 93 units.

Homecare Programs

Our home health programs (we call them homecare) provide nursing and rehabilitative services to individuals in their residences and are licensed by the Tennessee, South Carolina and Florida state governments and certified by the federal government for participation in the Medicare program. Each of our 32 Medicare certified homecare programs is managed by a registered nurse, with speech, occupational and physical therapists either employed by the program or on a contract basis. Homecare visits increased from 420,156 visits in 2002 to 486,012 visits in 2003. Effective October 1, 2000, homecare reimbursement under the Medicare program was totally changed by the implementation of a prospective payment system. Under this prospective payment system, we receive a fixed amount per patient per episode as defined by Medicare guidelines. We are operating effectively and efficiently under the new system.

Regulation

Long term health care centers are subject to extensive federal, state and in some cases, local regulatory, licensing, and inspection requirements. These requirements relate, among other things, to the adequacy of physical buildings and equipment, qualifications of administrative personnel and nursing staff, quality of nursing provided and continued compliance with laws and regulations relating to the operation of the centers. In all states in which we operate, before the facility can make a capital expenditure exceeding certain specified amounts or construct any new long-term health care beds, approval of the state health care regulatory agency or agencies must be obtained and a Certificate of Need issued. The appropriate state health planning agency must determine that a need for the new beds or expenditure exists before a Certificate of Need can be issued. A Certificate of Need is generally issued for a specific maximum amount of expenditure and the project must be completed within a specific time period. There is no advance assurance that we will be able to obtain a certificate of need in any particular instance. In some states, approval is also necessary in order to purchase existing health care beds, although the purchaser is normally permitted to avoid a full scale certificate of need application procedure by giving advance written notice of the acquisition and giving written assurance to the state regulatory agency that the change of ownership will not result in a change in the number of beds or the services offered at the facility.

While there are currently no significant legislative proposals to eliminate certificates of need pending in the states in which we do business, deregulation in the certificate of need area would likely result in increased competition among nursing home companies and could adversely affect occupancy rates and the supply of licensed and certified personnel.

Sources of Revenue

Our revenues are primarily derived from our health care centers. The source and amount of the revenues are determined by (i) the licensed bed capacity of our health care centers, (ii) the occupancy rate of the centers, (iii) the extent to which the rehabilitative and other skilled ancillary services provided at each center are utilized by the patients in the centers, (iv) the mix of private pay, Medicare and Medicaid patients, and (v) the rates paid by private paying patients and by the Medicare and Medicaid programs.

The following table sets forth sources of patient revenues from health care centers and homecare services for the periods indicated:

Source	Year Ended December 31		
	2003	2002	2001
Private	27%	29%	26%
Medicare	32%	31%	34%
Medicaid/Skilled	13%	13%	11%
Medicaid/Intermediate	26%	27%	29%
VA and Other	2%	0%	0%
Total	100%	100%	100%

Private Revenue Sources

Private paying patients, private insurance carriers and the Veterans Administration generally pay on the basis of the center's charges or specifically negotiated contracts. We attempt to attract an increased percentage of private and Medicare patients by providing rehabilitative services and increasing the marketing of those services through market areas and "Managed Care Offices", of which seven were open at year end. These services are designed to speed the patient's recovery and allow the patient to return home as soon as is practical. In addition to educating physicians and patients to the advantages of the rehabilitative services, we have also implemented incentive programs which provide for the payment of bonuses to our regional and center personnel if they are able to obtain private and Medicare goals at their centers.

Government Health Care Reimbursement Programs

The federal health insurance program for the elderly is Medicare, which is administered by the U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services (CMS). State programs for medical assistance to the indigent are known as Medicaid in states which we operate. All health care centers owned, leased or managed by us are certified to participate in Medicare and all but two participate in Medicaid. Eligibility for participation in these programs depends upon a variety of factors, including, among others, accommodations, services, equipment, patient care, safety, physical environment and the implementation and maintenance of cost controls and accounting procedures. In addition, some of our centers have entered into separate contracts with the United States Veterans Administration which provides reimbursement for care to veterans transferred from Veterans Administration hospitals.

Medicare is uniform nationwide and reimburses nursing centers under a fixed payment system named the Prospective Payment System (PPS). Although general similarities exist due to federal mandates, each state operates under its own specific system, usually called Medicaid.

Commencing January 1, 1999 (and as mandated by the Balanced Budget Act of 1997), Medicare changed its former cost reimbursement system to PPS. Under PPS, the center receives a fixed payment which covers all but a few services provided to Medicare patients. Thus the center must not only cover its fixed and normal operating expenses out of this payment, but also physical and speech therapy, drugs and other supplies, and other necessary services of the type provided by skilled nursing facilities. We experienced a material decrease in Medicare revenues in 1999 due to PPS, but were able to also substantially reduce operating expenses. Material reductions were negotiated in therapy, pharmaceutical and other ancillary services. Some legislative changes were made to PPS in late 1999 (the Balanced Budget Retirement Act, or BBRA) and again in December 2000 (the Benefits Improvement and Protection Act, or BIPA), both of which provided some relief from the drastic revenue reductions occasioned by the 1997 BBA. A substantial cut in Medicare payments again occurred, however, effective October 1, 2002. Some improvement in rates was granted effective October 1, 2003 but the improvement was substantially less than the October 2002 cuts. See "Medicare Financial Changes".

Medicare patients are entitled to have payment made on their behalf to a skilled nursing facility for up to 100 days during each calendar year and a prior 3-day hospital stay is required. A patient must be certified for entitlement under the Medicare program before the skilled nursing facility is entitled to receive Medicare payments and patients are required to pay approximately \$105.00 per day after the first 20 days of the covered stay.

Medicaid programs provide funds for payment of medical services obtained by "medically indigent persons". These programs are operated by state agencies which adopt their own medical reimbursement formulas and standards, but which are entitled to receive supplemental funds from the federal government if their programs comply with certain federal government regulations. In all states in which we operate, the Medicaid programs authorize reimbursement at a fixed rate per day of service. The fixed rate is established on the basis of a predetermined average cost of operating nursing centers in the state in which the facility is located or based upon the center's actual cost. The rate is adjusted annually based upon changes in historical costs and/or actual costs and a projected cost of living factor.

During the fiscal year, each facility receives payments under the applicable government reimbursement program. Medicare and Medicaid payments are generally "prospective". Medicare, under PPS, pays our centers a fixed fee per Medicare patient per day, based on the acuity level of the patient, to cover all post-hospital extended care routine service costs, ancillary costs and capital related costs. The classification of a patient by acuity level is subject to audit with respect to proper application of the various payment formulas. These audits can result in retroactive adjustments of interim payments received from the program. If, as a result of such audits, it is determined that overpayment of benefits were made, the excess amount must be repaid to the government. If, on the other hand, it is determined that an underpayment was made, the government agency makes an additional payment to the operator. Medicaid payments are also subject to audit and review. We record as receivables the amounts which we expect to receive under the Medicare and Medicaid programs and record into profit or loss any differences in amounts actually received at the time of interim and final settlements. To date, adjustments have not had a material adverse effect on us. We believe that our payment formulas have been properly applied and that any future adjustments will not be materially adverse. Effective January 1, 1999 when the Medicare program became prospective in nature, the potential for adjustments in the amounts we are paid was greatly diminished. For additional discussion see "Medicare Financial Changes".

Changes in certification and participation requirements of the Medicare and Medicaid programs have restricted, and are likely to continue to restrict further, eligibility for reimbursement under those programs. Failure to obtain and maintain Medicare and Medicaid certification at our facilities would result in denial of Medicare and Medicaid payments which could result in a significant loss of revenue. In addition, private payors, including managed care payors, increasingly are demanding that providers accept discounted fees or assume all or a portion of the financial risk for the delivery of health care services. Such measures may include capitated payments whereby we are responsible for providing, for a fixed fee, all services needed by certain patients. Capitated payments can result in significant losses if patients require expensive treatment not adequately covered by the capitated rate. Efforts to impose reduced payments, greater discounts and more stringent cost controls by government and other payors are expected to continue. For the fiscal year ended December 31, 2003, we derived 32% and 39% of our net patient revenues from the Medicare and Medicaid programs, respectively. Any reforms that significantly limit rates of reimbursement under the Medicare and Medicaid programs, therefore, could have a material adverse effect on our profitability. We are unable to predict what reform proposals or reimbursement limitations will be adopted in the future or the effect such changes will have on our operations. No assurance can be given that such reforms will not have a material adverse effect on us.

Government at both the federal and state levels has continued in its efforts to reduce, or at least limit the growth of, spending for health care services, including the type of services we provide. On August 5, 1997, the Balanced Budget Act of 1997 ("BBA") was enacted, which contains numerous Medicare and Medicaid cost-saving measures, as well as new anti-fraud provisions. The BBA was projected to save \$115 billion in Medicare spending over the following five years, and \$13 billion in the Medicaid program. Section 4711 of BBA, entitled "Flexibility in Payment Methods for Hospital, Nursing Facility, ICF/MR, and Home Health Services", repealed the Boren Amendment, which has required that state Medicaid programs pay to nursing home providers amounts adequate to enable them to meet government quality and safety standards. The Boren Amendment was previously the foundation of litigation by nursing homes seeking rate increases. In place of the Boren Amendment, the BBA requires only that, for services and items furnished on or after October 1, 1997, a state Medicaid program must provide for a public process for determination of Medicaid rates of payment for nursing facility services, under which proposed rates, the methodologies underlying the establishment of such rates, and justifications for the proposed rates are published, and which give providers, beneficiaries and other concerned state residents a reasonable opportunity for review and comment on the proposed rates, methodologies and justifications. Several of the states in which we operate are actively seeking ways to reduce Medicaid spending for nursing home care by such methods as capitated payments and substantial reductions in reimbursement rates.

The BBA also required that nursing homes transition to a prospective payment system under the Medicare program during a three-year "transition period" commencing with the first cost reporting period beginning on or after July 1, 1998. As described in the following sections, BBA produced a crisis in long term care funding throughout the country.

Congress addressed this financial distress in part through enactment of the Balanced Budget Refinement Act (BBRA). The BBRA included a four percent across-the-board increase in payments to skilled nursing facilities for Fiscal Years 2001 and 2002 and a temporary 20 percent increase to 15 Resource Utilization Groups (RUGs) for patients considered medically complex. These changes became effective on October 1, 2000.

In 2000, Congress adjusted further the payment rates to skilled nursing facilities under the Benefits Improvement and Protection Act (BIPA). The BIPA increased the inflation update to the full market basket in Fiscal Year 2001 and raised the nursing component of the RUGs by 16.6 percent in an effort to improve PPS nursing staff ratios. Additionally, the BIPA spread the BBRA 20 percent increase to the three rehabilitation RUGs across all 14 special rehabilitation RUGs as a 6.7 percent increase. The other RUGs changed in the BBRA maintained the 20 percent increase. These changes went into effect on April 1, 2001.

However, the improvements brought about by BBRA and BIPA (including the 4 percent across-the-board increase in RUG payments, the 16.6 percent increase in nursing component, the changes in the SNF market basket, and the 20 percent RUGs add-ons) expired on September 30, 2002. Furthermore, Medicare payments for homecare services were decreased, also effective October 1, 2002. We estimate that these expirations and cuts reduced our Medicare revenues by approximately \$10,800,000 during the twelve months ended September 30, 2003.

Effective October 1, 2003, the CMS increased reimbursement for Medicare Part A 3.26% in addition to the annual inflationary increase of 3%. We estimate this change will increase our Medicare revenues by approximately \$5,200,000 during the twelve months ended September 30, 2004. No material additional changes to reimbursement are expected until CMS refines the current RUG III case-mix methodology.

Industry Distress

With the full implementation of BBA 1999, the long-term health care industry experienced not only material reductions in Medicare revenue and precipitous declines in public companies' market capitalization but also a wave of unanticipated bankruptcies. Since 1999, five of the nation's largest publicly held long-term care companies filed for bankruptcy protection. Four have since emerged. At least four private chains of over 100 facilities each also filed for bankruptcy protection. Currently, it appears that only NHC and HCR ManorCare, among the largest publicly traded long term care companies, avoided substantial operating losses during the last five years. Although one might expect that this industry collapse would have produced acquisition opportunities for the surviving companies, this has not been the case. In the bankruptcy process, the public companies are discarding ownership in or leases with poorly performing centers, while clinging tenaciously to their best performers. These poorer performers are the target market for our new offsite Accounting and Financial Service contracts. We now have 42 such contracts. Additionally, we now have 18 management contracts which became available through our advisory relationship with National Health Investors, Inc. ("NHI").

Competition

In most of the communities in which we operate health care centers, there are other health care centers with which we compete. We own, lease or manage (through independent subsidiaries) 76 long-term health care facilities located in eleven states. Each of these states are certificate of need states which generally requires the state to approve the opening of any new long-term health care facilities. There are hundreds of operators of long-term health care facilities in each of these states and no single operator, including us, dominates any of these state's long-term health care markets, except for some small rural markets which might have only one long-term health care facility. In competing for patients and staff with these centers, we depend upon referrals from acute care hospitals, physicians, residential care facilities, church groups and other community service organizations. The reputation in the community and the physical appearance of our health care centers are important in obtaining patients, since members of the patient's family generally participate to a greater extent in selecting health care centers than in selecting an acute care hospital. We believe that by providing and emphasizing rehabilitative as well as skilled care services at our centers, we are able to broaden our patient base and to differentiate our centers from competing health care centers.

As we expanded into the assisted living market, we monitored proposed or existing competing assisted living centers. Our development goal is to link our health care centers with our assisted living centers, thereby obtaining a competitive advantage for both.

We experience competition in employing and retaining nurses, technicians, aides and other high quality professional and non-professional employees. In order to enhance our competitive position, we have an educational tuition loan program, an American Dietary Association approved internship program, a specially designed nurse's aide training class, and we make financial scholarship aid available to physical therapy vocational programs. We support the Foundation for Geriatric Education. We also maintain an "Administrator in Training" course, 24 months in duration, for the professional training of administrators. Presently, we have ten full-time individuals in this program. Four of our six regional vice presidents and 44 of our 76 health care center administrators are graduates of this program.

Our employee benefit package offers a tuition reimbursement program. The goal of the program is to insure a well trained qualified work force to meet future demands. While the program is offered to all disciplines, special emphasis has been placed on supporting students in nursing and physical therapy programs. Students are reimbursed at the end of each semester after presenting tuition receipts and grades to management. The program has been successful in providing a means for many bright students to pursue a formal education.

Employees

As of December 31, 2003, our Administrative Services Contractor plus our managed centers had approximately 12,000 full and part time employees, who we call "Partners". No employees are represented by a bargaining unit. We believe our current relations with our employees are good.

Investor Information

We maintain a worldwide web site at www.nhccare.com. We publish to this web site our 10-Q's, this 10-K, Forms 8-K, and press releases. We do not necessarily have these filed the same day as they are filed with the SEC or released to the public, but rather have a policy of placing these on the web site within two (2) business days of public release or SEC filing.

We also maintain the following documents on the web site, all of which we hereby incorporate herein by reference as though copied verbatim:

- The NHC Code of Ethics and Standards of Conduct. This has been adopted for all employees of our Administrative Services Contractor, officers and directors of the Company. The website will also disclose whether there have been any amendments or waivers to the Code of Ethics and Standards of conduct. To date there have been none.
- Information on our "NHC ValuesLine", which allows our staff and investors unrestricted access to our Corporate Compliance Officer, executive officers and directors. The toll free number is 800-526-4064 and the communications may be incognito, if desired.
- The NHC Restated Audit Committee Charter.
- The NHC Compensation Committee Charter.
- The NHC Nomination and Corporate Governance Committee Charter.

We will furnish, free of charge, a copy of any of the above documents to any interested investor upon receipt of a written request.

ITEM 2. PROPERTIES

LONG-TERM HEALTH CARE CENTERS

State	City	Center	Affiliation	Total Beds	Beds under Development and Special Care Units	Joined NHC	
Alabama	Anniston	NHC HealthCare, Anniston	Leased ⁽¹⁾	151	50 bed Alzheimer's unit 10 bed subacute care unit	1973	
	Moulton	NHC HealthCare	Leased ⁽¹⁾	136		1973	
Georgia	Fort Oglethorpe	NHC HealthCare	Owned ⁽²⁾	135		1989	
	Rossville	NHC HealthCare	Leased ⁽¹⁾	112		1971	
Kansas	Chanute	Chanute HealthCare Center	Managed	77		2001	
	Council Grove	Council Grove HealthCare Center	Managed	80		2001	
	Haysville	Haysville HealthCare Center	Managed	119		2001	
	Larned	Larned HealthCare Center	Managed	54		2001	
	Sedgwick	Sedgwick HealthCare Center	Managed	56		2001	
Kentucky	Dawson Springs	NHC HealthCare	Leased ⁽¹⁾	80		1973	
	Glasgow	NHC HealthCare	Leased ⁽¹⁾	206		1971	
	Madisonville	NHC HealthCare	Leased ⁽¹⁾	94		1973	
Massachusetts	Greenfield	Buckley Nursing Home	Managed	120		1999	
	Holyoke	Buckley Nursing & Rehab. Center	Managed	102		1999	
	Quincy	John Adams Continuing Care Center	Managed	71		1999	
	Taunton	Longmeadow of Taunton	Managed	100		1999	
Missouri	Columbia	Columbia HealthCare Center	Managed	97		2001	
	Desloge	NHC HealthCare	Leased ⁽¹⁾	120		1982	
	Joplin	Joplin HealthCare Center	Managed	92		2001	
	Joplin	NHC HealthCare	Leased ⁽¹⁾	126		1982	
	Kennett	NHC HealthCare	Leased ⁽¹⁾	170		1982	
	Macon	Macon Health Care Center	Managed	120	24 bed Alzheimer's unit	1982	
	Osage Beach	Osage Beach Health Care Center	Managed	120	24 bed Alzheimer's unit	1982	
	St. Charles	Charlevoix HealthCare Center	Managed	142		2001	
	St. Charles	NHC HealthCare	Leased ⁽¹⁾	120		1982	
	St. Louis	NHC HealthCare, Maryland Heights	Leased ⁽¹⁾	220	30 bed Alzheimer's unit	1987	
	Springfield	Springfield Rehabilitation and Health Care Center	Managed	120		1982	
	Town & Country	Town & Country HealthCare Center	Managed	282		2001	
	West Plains	West Plains Health Care Center	Leased ⁽¹⁾	120		1982	
	New Hampshire	Epsom	Epsom Manor	Managed	108		1999
Manchester		Maple Leaf Health Care Center	Managed	114		1999	
Manchester		Villa Crest Health Care Center	Managed	123		1999	
South Carolina	Aiken	Mattie C. Hall Health Care Center	Managed	176		1982	
	Anderson	NHC HealthCare	Leased ⁽¹⁾	290	44 bed subacute care unit	1973	
	Clinton	NHC HealthCare	Leased ⁽¹⁾	131		1993	
	Columbia	NHC HealthCare	Leased ⁽¹⁾	120	30 bed Alzheimer's unit 19 bed subacute care unit	1997	
	Greenwood	NHC HealthCare	Leased ⁽¹⁾	152		1973	
	Greenville	NHC HealthCare	Leased ⁽¹⁾	176		1992	
	Laurens	NHC HealthCare	Leased ⁽¹⁾	176		1973	
	Lexington	NHC HealthCare	Leased ⁽¹⁾	120	12 bed subacute care unit	1994	
	Mauldin	NHC HealthCare	Leased ⁽¹⁾	120	30 bed Alzheimer's unit	1997	
	Murrells Inlet	NHC HealthCare, Garden City	Leased ⁽¹⁾	88		1992	
	North Augusta	NHC HealthCare	Leased ⁽¹⁾	132		1991	
	Sumter	NHC HealthCare	Managed	138		1985	
	Tennessee	Athens	NHC HealthCare	Leased ⁽¹⁾	98		1971
		Chattanooga	NHC HealthCare	Leased ⁽¹⁾	207	20 bed subacute care unit	1971
Columbia		NHC HealthCare	Leased ⁽¹⁾	106	12 bed subacute care unit	1973	
Columbia		NHC HealthCare, Hillview	Leased ⁽¹⁾	92		1971	
Cookeville		NHC HealthCare	Managed	94		1975	
Dickson		NHC HealthCare	Leased ⁽¹⁾	191		1971	
Dunlap		NHC HealthCare, Sequatchie	Leased ⁽¹⁾	120		1976	
Farragut		NHC HealthCare	Leased ⁽¹⁾	60	30 beds under development	1998	

LONG-TERM HEALTH CARE CENTERS (continued)

State	City	Center	Affiliation	Total Beds	Beds under Development and Special Care Units	Joined NHC	
Tennessee (continued)	Franklin	Franklin Manor	Leased ⁽¹⁾	47		1997	
	Franklin	NHC HealthCare	Leased ⁽¹⁾	80		1979	
	Hendersonville	NHC HealthCare	Leased ⁽¹⁾	122		1987	
	Johnson City	NHC HealthCare	Leased ⁽¹⁾	160	16 bed subacute care unit	1971	
	Knoxville	NHC HealthCare, Fort Sanders	Owned ⁽²⁾	172	12 bed subacute care unit	1977	
	Knoxville	NHC HealthCare	Leased ⁽¹⁾	139		1971	
	Lawrenceburg	NHC HealthCare	Managed	96		1985	
	Lawrenceburg	NHC HealthCare, Scott	Leased ⁽¹⁾	62		1971	
	Lewisburg	NHC HealthCare	Leased ⁽¹⁾	102		1971	
	Lewisburg	NHC HealthCare, Oakwood	Leased ⁽¹⁾	60		1973	
	McMinnville	NHC HealthCare	Leased ⁽¹⁾	150		1971	
	Milan	NHC HealthCare	Leased ⁽¹⁾	123		1971	
	Murfreesboro	AdamsPlace	Leased ⁽¹⁾	60	30 beds under development	1997	
	Murfreesboro	NHC HealthCare	Managed	181	69 bed subacute care unit	1974	
	Nashville	The Health Center of Richland Place	Managed	107		1992	
	Nashville	NHC HealthCare	Leased ⁽¹⁾	124		1975	
	Oak Ridge	NHC HealthCare	Managed	128		1977	
	Pulaski	NHC HealthCare	Leased ⁽¹⁾	102		1971	
	Smithville	NHC HealthCare	Leased ⁽¹⁾	114		1971	
	Somerville	NHC HealthCare	Leased ⁽¹⁾	72		1976	
	Sparta	NHC HealthCare	Leased ⁽¹⁾	150		1975	
	Springfield	NHC HealthCare	Leased ⁽¹⁾	107		1973	
	Virginia	Bristol	NHC HealthCare	Leased ⁽¹⁾	120		1973
	Washington	Bellingham	Sehome	Managed	80		2000

ASSISTED LIVING UNITS

State	City	Center	Affiliation	Assisted Living Units
Alabama	Anniston	NHC Place/Anniston (free-standing)	Leased ⁽¹⁾	68 bed assisted living unit
Arizona	Gilbert	The Place at Gilbert	Managed	54 bed assisted living unit
	Glendale	The Place at Glendale	Managed	40 bed assisted living unit
	Tucson	The Place at Tucson	Managed	60 bed assisted living unit
	Tucson	The Place at Tanque Verde	Managed	42 bed assisted living unit
Missouri	St. Charles	Lake St. Charles Retirement Center	Leased ⁽¹⁾	25 bed assisted living unit
	St. Peters	NHC Place (free-standing)	Leased	100 bed assisted living unit
New Hampshire	Epsom	Heartland Place	Managed	60 bed assisted living unit
	Manchester	Villa Crest Assisted Living	Managed	42 bed assisted living unit
South Carolina	Conway	The Place at Conway	Managed	52 bed assisted living unit
Tennessee	Chattanooga	Standifer Place (free-standing)	Managed	36 bed assisted living unit
	Dickson	NHC HealthCare, Dickson	Leased ⁽¹⁾	20 bed assisted living unit
	Farragut	NHC Place, Farragut (free-standing)	Leased ⁽¹⁾	84 bed assisted living unit
	Gallatin	The Place at Gallatin	Managed	49 bed assisted living unit
	Johnson City	NHC HealthCare, Johnson City	Leased ⁽¹⁾	15 bed assisted living unit
	Kingsport	The Place at Kingsport	Managed	49 bed assisted living unit
	Murfreesboro	AdamsPlace (free-standing)	Leased ⁽¹⁾	84 bed assisted living unit
	Nashville	Richland Place	Managed	32 bed assisted living unit
	Smithville	NHC HealthCare, Smithville	Leased ⁽¹⁾	7 bed assisted living unit
	Somerville	NHC HealthCare, Somerville	Leased ⁽¹⁾	12 bed assisted living unit
	Tullahoma	The Place at Tullahoma	Managed	49 bed assisted living unit

RETIREMENT APARTMENTS

State	City	Retirement Apartments	Affiliation	Units	Established
Kansas	Larned	Larned HealthCare Center	Managed	19	2001
Missouri	St. Charles	Lake St. Charles Retirement Apartments	Leased ⁽¹⁾	155	1984
Tennessee	Chattanooga	Standifer Place	Managed	28	
	Chattanooga	Parkwood Retirement Apartments	Leased ⁽¹⁾	32	1986
	Johnson City	Colonial Hill Retirement Apartments	Leased ⁽¹⁾	63	1987
	Murfreesboro	AdamsPlace	Leased ⁽¹⁾	58	1997
	Nashville	Richland Place Retirement Apartments	Managed	137	1993

HEMECARE PROGRAMS

State	City	Homecare Programs	Affiliation	Established
Florida	Carrabelle	NHC HomeCare	Owned	1994
	Chipley	NHC HomeCare	Owned	1994
	Crawfordville	NHC HomeCare	Owned	1994
	Marianna	NHC HomeCare	Owned	1994
	Merritt Island	NHC HomeCare	Owned	1999
	Ocala	NHC HomeCare	Owned	1996
	Panama City	NHC HomeCare	Owned	1994
	Port St. Joe	NHC HomeCare	Owned	1994
	Quincy	NHC HomeCare	Owned	1994
	Stuart	NHC HomeCare	Owned	1996
	Tallahassee	NHC HomeCare	Owned	1994
	Vero Beach	NHC HomeCare	Owned	1997
South Carolina	Aiken	NHC HomeCare	Owned	1996
	Greenwood	NHC HomeCare	Owned	1996
	Laurens	NHC HomeCare	Owned	1996
Tennessee	Athens	NHC HomeCare	Owned	1984
	Chattanooga	NHC HomeCare	Owned	1985
	Columbia	NHC HomeCare	Owned	1977
	Cookeville	NHC HomeCare	Owned	1976
	Dickson	NHC HomeCare	Owned	1977
	Johnson City	NHC HomeCare	Owned	1978
	Knoxville	NHC HomeCare	Owned	1977
	Lawrenceburg	NHC HomeCare	Owned	1977
	Lebanon	NHC HomeCare	Owned	1997
	Lewisburg	NHC HomeCare	Owned	1977
	McMinnville	NHC HomeCare	Owned	1976
	Milan	NHC HomeCare	Owned	1977
	Murfreesboro	NHC HomeCare	Owned	1976
	Pulaski	NHC HomeCare	Owned	1985
	Somerville	NHC HomeCare	Owned	1983
Sparta	NHC HomeCare	Owned	1984	
Springfield	NHC HomeCare	Owned	1984	

⁽¹⁾ Leased from NHR or NHI

⁽²⁾ NHC HealthCare in Fort Oglethorpe, Georgia and NHC HealthCare Fort Sanders in Knoxville, Tennessee are owned by separate limited partnerships. NHC owns approximately 80% of the partnership interest in Fort Oglethorpe and 25% of the partnership interest in Fort Sanders.

General and Professional Liability Lawsuits and Insurance

Nationwide, the entire long term care industry has experienced a dramatic increase in personal injury/wrongful death claims and awards based on alleged negligence by nursing facilities and their employees in providing care to residents. As of December 31, 2003, we and/or our managed centers are currently defendants in 77 such claims covering the years 1995 through December 31, 2003. Forty-two of these suits are in Florida, where we have not operated or managed long-term care providers since September 30, 2000. In addition, 24 suits are currently pending in relation to the September 25, 2003 fire discussed below.

When bids were solicited for third party professional liability insurance coverage for 2002, only two companies would quote coverage. Both quotations were so onerous and expensive that we elected to pay the premiums into a wholly-owned licensed insurance company. Thus, during 2002 and 2003, insurance coverage for incidents occurring at all providers owned or leased, and most providers managed by us is provided through this wholly-owned insurance company.

Our coverages for all years include primary policies and umbrella policies. For years 1999 through 2001 forward, the policies contain a per incident deductible. In 2000 and 2001, there is no aggregate limit on our potential deductible obligations. In 2002, the deductibles were eliminated and first dollar coverage is provided through the wholly-owned insurance company, while the excess coverage is provided by a third party insurer.

In 2003, primary professional liability insurance coverage and excess coverage is provided through our wholly-owned liability insurance company in the amount of \$1 million per incident, \$3 million per location with an aggregate primary policy limit of \$11.0 million and a \$7.5 million annual excess aggregate.

As a result of the terms of our insurance policies and our use of a wholly-owned insurance company, we have retained significant self insurance risk with respect to general and professional liability. We use independent actuaries to estimate our exposures for claims obligations (for both asserted and unasserted claims) related to deductibles and exposures in excess of coverage limits, and we maintain reserves for these obligations. **It is possible that claims against us could exceed our coverage limits and our reserves, which would have a material adverse effect on our financial position, results of operations and cash flows.**

Nashville Fire

On September 25, 2003, a tragic and as of yet unexplained fire occurred on the second floor of a skilled nursing facility located in Nashville, Tennessee operated by one of our limited liability company subsidiaries. While the concrete and steel constructed facility complied with applicable fire safety codes, the building was not equipped with fire sprinklers. Although the fire was limited to a double bedded patient's room, extensive smoke filled the area and caused injuries to other patients despite aggressive efforts to evacuate these patients by NHC employees, fire department personnel and other volunteers. There have been sixteen patient deaths since the fire, an undetermined number of which may be related to the events of September 25, 2003.

The fire produced extensive media coverage, specifically focused on the fact that health care centers, including hospitals, constructed prior to 1994 are not required by Tennessee law or regulations to be fully sprinkled if constructed with fire resistant materials. We have announced that irrespective of code standards, we will commence a process of fully sprinkling all facilities operated by NHC that are not already fully sprinkled. We have created through our National Health Foundation (a qualified 501(c)(3) charity) a patient and family relief fund, which is being administered separately from other funds of the Foundation by families of Nashville patients. The prayers and best wishes of the NHC family partners have gone forth to all patients and families affected by this fire. We are proactively seeking to resolve any questions and/or losses with our patients and their families, and will continue to do so until all matters are resolved. There are 24 lawsuits currently pending. The cases have been consolidated in the Third Circuit Court for Davidson County, Tennessee. Discovery is ongoing. The Company plans to vigorously defend against the allegations in these lawsuits and seek settlements with residents and their families.

Additionally, in connection with the fire, we have incurred losses and costs associated with physical damage to the health care center and interruption of business, as we have closed the center for an indefinite period of time. For the year ended December 31, 2003, we have received or accrued \$565,000 of insurance recoveries from third-party insurance carriers. These insurance recoveries have reduced our losses and costs and have been included in other operating expenses in the 2003 consolidated statement of income.

The building involved in the fire is leased by one of our limited liability company subsidiaries from NHI. Under the terms of the lease with NHI, we are required to restore the leased property so as to make it at least equal in value to that which existed prior to the damage. The lease also requires us to indemnify and hold harmless NHI from any and all demands and claims arising from the use of the property, including any negligence or violation by us.

A provision of the lease allows that if substantial damage occurs during the lease term, we may terminate the lease with respect to the damaged property. If the lease is so terminated, we will have no obligation to repair the property and NHI will receive the entire insurance proceeds related to the building damage. We are obligated to continue to indemnify and hold harmless NHI from any and all demands arising from the use of the property. NHI retains the right to license the beds under any lease termination.

Consistent with the provisions of SFAS 5, we have accrued for probable and estimatable losses related to the Nashville fire and have included our estimates of these losses in accrued risk reserves in the consolidated balance sheet. It is possible that claims against us related to the Nashville fire could exceed our estimates, which would have a material adverse effect on our financial position, results of operations and cash flows.

General Litigation

There is certain additional litigation incidental to our business, none of which, in management's opinion, would be material to our financial position or results of operations.

ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

The Annual Meeting of the Shareholders was held on April 24, 2003, and the results reported in the March 31, 2003, Form 10-Q filed with the SEC on May 14, 2003.

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY MATTERS

The shares of common stock of National HealthCare Corporation are traded on the American Stock Exchange under the symbol NHC. The closing price for the NHC shares on February 11, 2004 was \$21.78. On December 31, 2003, NHC had approximately 4,337 shareholders, comprised of 2,337 shareholders of record and an additional 2,000 shareholders indicated by security position listings. The following table sets out the quarterly high and low sales prices of NHC's shares. NHC paid no dividends during 2002 or 2003.

	Stock Prices	
	High	Low
2002		
1st Quarter	\$ 17.000	\$ 14.500
2nd Quarter	21.250	15.250
3rd Quarter	21.000	16.500
4th Quarter	21.100	16.750
2003		
1st Quarter	\$ 20.250	\$ 17.060
2nd Quarter	21.260	17.630
3rd Quarter	21.300	13.830
4th Quarter	22.150	13.950

ITEM 6. SELECTED FINANCIAL DATA

The following table represents selected financial information for the five years ended December 31, 2003. The financial information for 2003, 2002 and 2001 has been derived from financial statements included elsewhere in this Form 10-K and should be read in conjunction with those financial statements and accompanying footnotes.

(in thousands, except share and per share data)

Year Ended December 31	2003	2002	2001	2000	1999
Operating Data:					
Net revenues	\$ 472,864	\$ 458,252	\$ 419,967	\$ 462,415	\$ 440,145
Total costs and expenses	439,577	430,806	397,804	445,255	426,110
Income before income taxes	33,287	27,446	22,163	17,160	14,035
Income tax provision	13,335	11,009	8,963	6,942	5,652
Net income	19,952	16,437	13,200	10,218	8,383
Earnings per share:					
Basic	\$ 1.72	\$ 1.43	\$ 1.17	\$.89	\$.73
Diluted	1.65	1.37	1.13	.89	.73
Balance Sheet Data:					
Total assets	\$ 352,393	\$ 305,575	\$ 293,103	\$ 273,047	\$ 240,319
Long-term debt, less current portion	19,000	26,220	40,029	55,379	45,736
Debt serviced by other parties	1,727	1,952	2,146	2,384	14,911
Shareowners' equity	151,027	120,141	96,078	69,534	53,636

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Overview-

National HealthCare Corporation ("NHC" or the "Company") is a leading provider of long-term health care services. We operate or manage 76 long-term health care centers with 9,332 beds in 11 states and provide other services in two additional states. These operations are actually provided by separately funded and maintained subsidiaries. We provide long-term health care services to patients in a variety of settings including long-term nursing centers, managed care specialty units, sub-acute care units, Alzheimer's care units, homecare programs, assisted living centers and independent living centers. In addition, we provide management and accounting services to owners of long-term health care centers and advisory services to National Health Investors, Inc. ("NHI") and National Health Realty, Inc., ("NHR").

Summary of Goals and Areas of Focus

Accrued Risk Reserves - Our accrued professional liability reserves, workers' compensation reserves and health insurance reserves totaled \$43,953,000 at the end of 2003 and are a primary area of management focus. We have set aside restricted cash to fully fund our professional liability and workers' compensation reserves. The tragic fire on September 25, 2003 at the Nashville skilled nursing subsidiary increased these liabilities in 2003 and, depending upon future events, may require additional adjustments in the future. We have in the past and are currently undertaking steps to contain these costs.

As to the risks of fire, we are retrofitting in 2004 and 2005 all of our owned and leased long-term care centers with fire sprinklers where not already equipped. We estimate the cost of this undertaking will be approximately \$11,000,000. Furthermore, a fire safety consulting firm has been engaged to evaluate and modify, if necessary, our priority safety procedures. In addition, we will be implementing a comprehensive fire safety training program at all of our centers to include, where feasible, local fire departments.

As to exposure for professional liability claims, we have developed for our centers performance certification criteria to measure and bring focus to the patient care issues most likely to produce professional liability exposure, including in-house acquired pressure ulcers, significant weight loss and numbers of falls. These programs for certification, which are continuing, have already produced measurable improvements in reducing these incidents. Our experience is that achieving goals in these patient care areas improves both patient and employee satisfaction. Furthermore, we are in the process of identifying and restructuring the ownership or management of our higher risk operations and locations to eliminate NHC liability exposure.

As to workers' compensation claims, we have implemented programs such as safety boards, safety awards, and tracking systems for "days without a lost time accident" to bring focus to these risks at all of our locations. As to health insurance claims, we are evaluating our health plan design to identify opportunities for improvements and cost savings.

Earnings - To monitor our earnings, we have developed budgets and management reports to monitor labor, census, and the composition of revenues. Rate increases from Medicare and Medicaid are expected to be modest in 2004 and may be largely offset by cost increases.

We recognize revenues associated with cost report settlements and requests for exceptions to routine cost limitations when the results of final cost report audits are known and when approvals of exception requests are assured. The three-year review period will expire in 2004 for approximately \$23,402,000 of routine cost limit exceptions and provisions. These exceptions and provisions will be eliminated from the amounts due to third party payors and will be recorded as revenue in the fourth quarter of 2004 if no further adjustments by third party payers are made, the exceptions request approvals become assured and the results of the final cost report audits are known. However, we will receive no additional cash payments. These revenue amounts relate primarily to cost reports filed for 1997 and 1998 and preliminarily processed by the government intermediaries in 2001.

Growth - The long-term care industry has gone through a long period of financial distress caused by material reductions in government payments for services and dramatic increases in the cost of professional liability insurance. As a result, we have limited our expansion efforts and used cash generated from operations to repay debt and build liquidity.

During 2004, we expect to complete construction of a new healthcare center with 160 long-term care beds (47 of these beds will come from closing an existing facility) and 46 assisted living units in Franklin, Tennessee and a 30 long-term care bed addition in Murfreesboro, Tennessee. During 2004 we will apply for Certificates of Need for additional beds in our own markets and also evaluate the feasibility of expansion into new markets by building private pay health care centers.

In 2004 we plan to develop an active hospice program in selected areas through our partnership with the recently formed Caris Healthcare and also explore opportunities to expand our home health care services.

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates and cause our reported net income to vary significantly from period to period.

Our critical accounting policies that are both important to the portrayal of our financial condition and results and require our most difficult, subjective or complex judgments are as follows:

Revenue Recognition - Third Party Payors - Approximately 66% (2003), 63% (2002), and 67% (2001) of our net revenues are derived from Medicare, Medicaid, and other government programs. Amounts earned under these programs are subject to review by the third party payors. In our opinion, adequate provision has been made for any adjustments that may result from these reviews. Any differences between our estimates of settlements and final determinations are reflected in operations in the year finalized. For the cost report years 1997 and 1998, we have submitted various requests for exceptions to Medicare routine cost limitations for reimbursement. We received preliminary intermediary approval on \$14,186,000 of these requests in 2001 after settlement of outstanding litigation styled Braeuning, et al vs. National HealthCare L.P., et al. We have, in addition, made provisions of approximately \$12,761,000 for other various Medicare and Medicaid issues for current and prior year cost reports. Consistent with our revenue recognition policies, we will record revenues associated with the approved requests and the other various issues when the approvals, including the final cost report audits, are assured. The three-year review period will expire in 2004 for approximately \$23,402,000 of the routine cost limit exceptions and provisions will be recorded as revenues in 2004 if no further adjustments by the third party payors are made; however, we will receive no additional cash payments.

Accrued Risk Reserves - We are principally self-insured for risks related to employee health insurance, workers' compensation and professional and general liability claims. Our accrued insurance risk reserves primarily represent the accrual for self-insured risks associated with employee health insurance, workers' compensation and professional and general liability claims. The accrued risk reserves include a liability for reported claims and estimates for incurred but unreported claims. Our policy with respect to a significant portion of our workers' compensation and professional and general liability claims is to use an actuary to support the estimates recorded for incurred but unreported claims. Our health insurance reserve is based on our known claims incurred and an estimate of incurred but unreported claims determined by our analysis of historical claims paid. We reassess our accrued risk reserves on a quarterly basis.

Professional liability is an area of particular concern to us. The entire long term care industry has seen a dramatic increase in personal injury/wrongful death claims based on alleged negligence by nursing homes and their employees in providing care to residents. As of December 31, 2003, we and/or our managed centers are defendants in 77 such claims inclusive of years 1995 through 2003. In addition, 24 lawsuits have been filed relative to a tragic September 25, 2003 fire at our Nashville LLC skilled nursing subsidiary. This litigation is expected to take several years to complete and additional claims which are as yet unasserted may arise. **It is possible that these claims plus unasserted claims could exceed our reserves, which would have a material adverse effect on our financial position, results of operations and cash flows.** It is possible that future events could cause us to make significant adjustments or revisions to these estimates and cause our reported net income to vary significantly from period to period.

We maintain insurance coverage for incidents occurring in all providers owned, leased or managed by us. The coverages include both primary policies and umbrella policies. For years 1999 through 2001, we maintain insurance coverage through third party insurance companies. For 2002, we maintain primary coverage through a our own insurance company with excess coverage provided by a third party insurance company. For 2003, we maintain both primary and excess coverage through our own insurance subsidiary. In all years, settlements, if any, in excess of insurance policy limits and our own reserves would be expensed by us.

Revenue Recognition - Uncertain Collections - We provide management services to certain long-term care facilities and to others we provide accounting and financial services. We generally charge 6% of net revenues for our management services and a predetermined fixed rate per bed for the accounting and financial services. Generally our policy is to recognize revenues associated with both management services and accounting and financial services on an accrual basis as the services are provided. However, there are certain of the third parties with which we have contracted to provide services and which we have determined, based on insufficient historical collections and the lack of expected future collections, that the service revenue is not realizable and our policy is to recognize income only in the period in which the amounts are collected. It is possible that future events could cause us to make significant adjustments or revisions to these estimates and cause our reported net income to vary significantly from period to period.

Certain of our accounts receivable from private paying patients and certain of our notes receivable are subject to credit losses. We have attempted to reserve for expected accounts receivable credit losses based on our past experience with similar accounts receivable and believe our reserves to be adequate.

We continually monitor and evaluate the carrying amount of our notes receivable in accordance with Statement of Financial Accounting Standards No. 114, "Accounting by Creditors for Impairment of a Loan - An Amendment of FASB Statements No. 5 and 15." It is possible, however, that the accuracy of our estimation process could be materially impacted as the composition of the receivables changes over time. We continually review and refine our estimation process to make it as reactive to these changes as possible. However, we cannot guarantee that we will be able to accurately estimate credit losses on these balances. It is possible that future events could cause us to make significant adjustments or revisions to these estimates and cause our reported net income to vary significantly from period to period.

Potential Recognition of Deferred Income - During 1988, we sold the assets of eight long-term health care centers to National Health Corporation ("National"), our administrative general partner at the time of the sale. The resulting profit of \$15,745,000 was deferred and will be amortized into income beginning with the collection of the note receivable (up to \$12,000,000) with the balance (\$3,745,000) of the profit being amortized into income on a straight-line basis over the management contract period. The collection (or alternatively, the offset against certain payables to National) of up to \$12,000,000 of notes receivable would result in the immediate recognition of up to \$12,000,000 of pretax net income. Currently, the notes are due December 31, 2007.

Guarantees - We guaranteed the debt of managed and other long-term health care centers (\$15,495,000) and the debt of National and the ESOP (\$12,145,000). We are also obligated to purchase a loan made by a commercial bank in the event of a default by the borrower (\$12,000,000). We recorded a liability in the amount of \$1,044,000 related to our guarantee of \$3,000,000 of debt of six long-term health care centers in Florida and \$5,124,000 for our potential liability to purchase the \$12,000,000 bank loan. We recorded these liabilities based upon our estimate of the value of the underlying collateral of the loans. It is possible that future events could cause us to make significant adjustments to our estimates and liability under these guarantees and cause our reported net income to vary significantly from period to period.

Tax Contingencies - NHC continually evaluates for tax related contingencies. Contingencies may arise where tax laws may allow for alternative interpretations or where the timing of recognition of income is subject to judgment. We believe we have adequate provisions for tax contingencies. However, because of uncertainty of interpretation by various tax authorities and the possibility that there are issues that have not been recognized by management, we cannot guarantee we have accurately estimated our tax liabilities.

The above listing is not intended to be a comprehensive list of all of our accounting policies. In many cases, the accounting treatment of a particular transaction is specifically dictated by generally accepted accounting principles, with no need for management's judgment in their application. There are also areas in which management's judgment in selecting any available alternative would not produce a materially different result. See our audited consolidated financial statements and notes thereto which contain accounting policies and other disclosures required by generally accepted accounting principles.

Results of Operations-

The following table and discussion sets forth items from the consolidated statements of income as a percentage of net revenues for the audited years ended December 31, 2003, 2002 and 2001.

Percentage of Net Revenues

Year Ended December 31,	2003	2002	2001
Revenues:			
Net patient revenues	89.4%	88.9%	90.0%
Other revenues	10.6	11.1	10.0
Net revenues	100.0	100.0	100.0
Costs and Expenses:			
Salaries, wages and benefits	53.7	52.1	54.1
Other operating	27.4	27.7	26.6
Rent	8.8	9.0	9.8
Write-off of notes receivable	—	1.7	—
Depreciation and amortization	2.6	2.7	3.0
Interest	.4	.8	1.2
Total costs and expenses	92.9	94.0	94.7
Income before income taxes	7.1%	6.0%	5.3%

The following table sets forth the increase in certain items from the consolidated statements of income as compared to the prior period.

Period to Period Increase (Decrease)

<i>(dollars in thousands)</i>	<u>2003 vs. 2002</u>		<u>2002 vs. 2001</u>	
	Amount	Percent	Amount	Percent
Revenues:				
Net patient revenues	\$ 15,301	3.8 %	\$ 29,068	7.7 %
Other revenues	(689)	(1.4)	9,217	22.2
Net revenues	14,612	3.2	38,285	9.1
Costs and Expenses:				
Salaries, wages and benefits	15,235	6.4	11,692	5.2
Other operating	2,671	2.1	15,326	13.7
Rent	215	.5	63	.2
Write-off of notes receivable	(7,960)	(100.0)	7,960	100.0
Depreciation and amortization	12	.1	(365)	(2.9)
Interest	(1,402)	(40.3)	(1,674)	(32.5)
Total costs and expenses	8,771	2.0	33,002	8.3
Income Before Income Taxes	\$ 5,841	21.3 %	\$ 5,283	23.8 %

Our long-term health care services, including therapy and pharmacy services, provided 90% of net patient revenues in 2003, 90% in 2002, and 93% in 2001. Homecare programs provided 10% of net patient revenues in 2003, 10% in 2002 and 7% in 2001.

The overall census in owned, leased and debt guaranteed managed health care centers for 2003 was 93.9% compared to 93.2% in 2002 and 93.4% in 2001. We opened no new owned or leased long-term care beds in 2003.

Approximately 73% (2003), 71% (2002), and 74% (2001) of our net patient revenues are derived from Medicare, Medicaid, and other government programs. As discussed above in the Application of Critical Accounting Policies section, amounts earned under these programs are subject to review by the third party payors. See Application of Critical Accounting Policies for discussion of the effects that this revenue concentration and the uncertainties related to such revenues have on our revenue recognition policies.

2003 Compared to 2002

Results for 2003 include a 3.2% increase compared to 2002 in net revenues and a 21.3% increase in net income before income taxes.

As indicated in the tables shown above, our patient revenues for 2003 increased \$15,301,000 or 3.8% compared to 2002. This increase reflects improved Medicaid and private pay rates and improved census. Medicare revenues currently earned, however, are still less than in the same period in the previous year. Although Medicare rate improvements in the fourth quarter increased our revenues by approximately \$1,300,000, this increase is less than the previously announced \$2,700,000 reduction in quarterly revenue that began October 1, 2002. Our patient revenues were also increased by approximately \$3,600,000 of Medicare and Medicaid adjustments from prior years.

Other revenues this year decreased \$689,000 or 1.4% to \$50,123,000. Other revenues in 2003 include management and accounting service fees of \$12,973,000 (\$18,955,000 in 2002) and insurance services revenue of \$18,753,000 (\$14,961,000 in 2002). The decrease in management and accounting service fees is due primarily to the recognition in 2002 of \$6,700,000, including \$4,000,000 from National, of fees received in 2002 but which had been doubtful of collection in prior years. During 2003, NHC provided management, accounting and financial services for 42 facilities as compared to 37 facilities during 2002.

The increase in insurance service revenues is due to increased premiums for professional liability insurance from our wholly-owned insurance subsidiary to our managed centers. The premiums charged are based upon actuarially determined estimates of potential liability.

Total costs and expenses for 2003 increased \$8,771,000 or 2.0% to \$439,577,000 from \$430,806,000 in 2002. Salaries, wages and benefits, the largest operating costs of this service company, increased \$15,235,000 or 6.4% to \$253,864,000 from \$238,629,000. Other operating expenses increased \$2,671,000 or 2.1% to \$129,716,000 for 2003 compared to \$127,045,000 in 2002. The write-off of notes receivable decreased \$7,960,000 or 100% because there were no writeoffs in 2003. Rent expense increased \$215,000 or .5% to \$41,537,000. Depreciation and amortization increased .1% to \$12,380,000. Interest costs decreased 40.3% to \$2,080,000.

Increases in salaries, wages and benefits are due primarily to increased numbers of therapy and homecare employees (due to increased utilization) and to increased bonus and benefit programs compared to 2002. The increases in bonus and benefit programs result both from inflationary increases as well as from improvements in the benefit programs.

Increases in other operating costs and expenses are due primarily to increases in the costs of professional liability insurance, workers' compensation insurance and health insurance. Higher utilization of our homecare services also contributed to the increases.

Decreased interest expense is primarily due to our \$10,600,000 prepayment of long-term debt in December 2002. The weighted average interest rate for our debt increased to 5.2% in 2003 from 4.7% in 2002.

Our tax provision remained constant at approximately 40% of income before income taxes.

Medicare Rate Changes

Medicare payments to skilled nursing facilities (SNF's) were cut by approximately 12% effective October 1, 2002 and then increased only by approximately 6% effective October 1, 2003.

The cuts that began October 1, 2002 for skilled nursing centers occurred because of the expiration of two temporary add-on payments to SNF's. The Balanced Budget Refinement Act (passed in 1999) included a temporary four percent across-the-board increase in SNF payments for RUG rates. The Benefits Improvement and Protection Act (passed in 2000) temporarily raised the nursing case-mix component of the RUGs by 16.67 percent. Both of these add-on payments expired on October 1, 2002. These SNF payment cuts reduced our Medicare revenues by approximately \$2,200,000 in the fourth quarter of 2002 and reduced revenues by approximately \$8,800,000 in 2003.

These SNF Medicare cuts also reduced the revenues of the centers which we manage. Our fees to these centers are generally calculated as a percentage of revenues. The cuts reduced both the current amounts owed for management fees and the cash available to the centers to pay unpaid management fees from prior years. Our management fee revenues are reported as "Other Revenues" on the Statements of Income.

Regarding Medicare payments for home health care services, effective October 1, 2002, homecare payment rates were decreased by seven percent from the prior year rates and that the inflation update scheduled at 3.2 percent was reduced to a 2.1 percent increase. The changes resulted in an overall reduction of 4.9 percent in payment rates from prior year payment rates for home health care services effective October 1, 2002. Including these and other additional Medicare changes, our revenues for homecare services were reduced by \$1.5 million in 2003.

Effective October 1, 2003, the Centers for Medicare and Medicaid Services (CMS) increased reimbursement for skilled nursing centers for Medicare Part A 3.26% in addition to the annual inflationary increase of 3%. We estimate that these changes increased our revenues by \$1,300,000, which is less than the approximately \$2,200,000 reduction in quarterly Medicare revenue that began in October 2002. No additional material changes to Medicare reimbursement are expected until CMS refines the current RUG III case-mix methodology.

2002 Compared to 2001

Results for 2002 include a 9.1% increase compared to 2001 in net revenues and a 23.8% increase in net income before income taxes.

As shown in the above tables, net patient revenues for NHC increased 7.7% in 2002 compared to 2001. The increases in net patient revenues are primarily due to improved Medicare, Medicaid and private pay rates and improved census mix. Increases have been off-set in part by Medicare cuts which were implemented October 1, 2002. These Medicare cuts reduced our skilled nursing facility revenues by approximately \$2,200,000 and our homecare revenues by \$375,000 in our fourth quarter. See "Medicare Rate Changes" above.

Other revenues in 2002 increased \$9,217,000 or 22.2% to \$50,812,000. Other revenues in 2002 include management and accounting service fees of \$18,955,000 (\$12,105,000 in 2001) and insurance services revenues of \$14,961,000 (\$11,384,000 in 2001). The increase in management and accounting service fees is due primarily to the recognition in 2002 of \$6,700,000, including \$4,000,000 from National, of fees received in 2002 but which had been doubtful of collection in prior years. During 2002, NHC provided management and financial and accounting services for 37 facilities as compared to 36 facilities during 2001.

Total costs and expenses for 2002 increased \$33,002,000 or 8.3% to \$430,806,000 from \$397,804,000. Salaries, wages and benefits, the largest operating costs of this service company, increased \$11,692,000 or 5.2% to \$238,629,000 from \$266,937,000. Other operating expenses increased \$15,326,000 or 13.7% to \$127,045,000 for 2002 compared to \$111,719,000 in 2001. Write-off of notes receivable increased \$7,960,000 or 100.0%. Rent increased \$63,000 or .2% to \$41,322,000. Depreciation and amortization decreased 2.9% to \$12,368,000. Interest costs decreased 32.5% to \$3,482,000.

Increases in salaries, wages and benefits are due primarily to increased bonus and benefit programs compared to 2001. The increases result both from inflationary increases and from changes in the benefit programs. The increases are offset in part due to expenses in 2001 totaling \$5,700,000 for a bonus program.

Increases in other operating costs and expenses are due primarily to inflationary increases and higher occupancies in assisted living and independent living services and approximately \$1,248,000 of project development costs not considered to be recoverable in future periods.

Interest expense decreased due to lower interest rates on variable rate debt and debt retirement. The weighted average interest rate decreased to 4.7% in 2002 from 5.0% in 2001.

Expenses in 2002 include a loss for the writedown of notes receivable. We recorded a writedown in the amount of \$5,200,000 of a first mortgage note receivable, secured by a 538 bed long-term health care facility located in Tennessee that we manage. The facility has experienced a lack of increase in reimbursement rates, diminished cash flows and has not made a principal payment since January of 2000. During the third quarter of 2002, we have prepared revised projections based on the new reimbursement rates effective October 1, 2002. Based on an analysis consistent with the provisions of Statement of Financial Accounting Standards No. 114, "Accounting by Creditors for Impairment of a Loan - an Amendment of FASB Statements No. 5 and 15", we concluded that, based on the projected expected cash flows from the revised budgets and the inability to obtain refinancing, a writedown of \$5,200,000 was required.

Expenses this year also included a loss of \$2,760,000 for the write-off of a note receivable. This note receivable is due from a 120-bed long-term health care center in Missouri that we manage. The write-off was recorded during the first quarter of 2002. As a result of the lack of increase in reimbursement rates, the cash flows of this center declined and the center had not made a principal payment on this note since December 31, 2001. Based on an analysis consistent with the provisions of Statement of Financial Accounting Standards No. 114, "Accounting by Creditors for Impairment of a Loan - an Amendment of FASB Statements No. 5 and 15", we concluded that the write-off of \$2,760,000 was required.

The tax provision remained constant at approximately 40% of income before income taxes.

Liquidity, Capital Resources and Financial Condition-

Net cash provided by operating activities was \$45,407,000 for the year ended December 31, 2003, as compared to \$48,564,000 for the comparable period in 2002. Cash provided by operating activities for the year ended December 31, 2003 decreased from the comparable period in 2002 primarily as a result of decreases in non-cash charges and changes in working capital offset in part by an increase in net income.

The increase in other current liabilities and accrued risks reserves accounted for \$13,112,000 in 2003 and \$12,060,000 in 2002 of the cash provided by operating activities. If the risks materialize as expected, which may not be finally known for several years, they will require the use of our restricted cash.

Total net cash used in investing activities was \$17,435,000 for the year ended December 31, 2003, as compared to \$3,046,000 provided by investing activities for the year ended December 31, 2002. Cash used for property and equipment additions was \$24,425,000 for the year ended December 31, 2003 and \$12,821,000 in the comparable period in 2002. Investments in notes receivable totaled \$15,039,000 in 2003 compared to \$3,695,000 in 2002. Cash provided by net collections of notes receivable was \$21,093,000 in 2003 compared to net collections in notes receivable in 2002 of \$5,581,000. Cash provided from the sale of marketable securities was \$473,000 in 2003 compared to \$13,677,000 in 2002.

Construction costs included in additions to property and equipment includes \$13,709,000 for partial construction of a new 160 long-term care bed/46 assisted living unit health care facility scheduled to open in the first quarter of 2004. An additional \$164,000 is for construction, just begun, of a 30 long-term bed addition to an existing health care center scheduled for completion in the fourth quarter of 2004. The remaining \$10,552,000 is for capital improvements at our 49 leased or owned centers.

Investments in notes receivable in 2003 includes a \$14,924,000 variable rate (4% at December 31, 2003) loan to NHR, due December 31, 2005. This loan increased NHC's return on previously uninvested cash.

Cash provided from the collection of notes receivable includes \$12,000,000 from a center previously managed by us. However, we obligated ourselves to purchase a loan of \$12,000,000 made by a commercial bank to the center in the event of default and we agreed to collateralize our purchase obligation with \$12,000,000 of cash. See discussion below in the section "Financial Guarantees" for accounting for this obligation.

Net cash used in financing activities totaled \$34,565,000 for the year ended December 31, 2003 as compared to \$33,629,000 in 2002. Payments on debt were \$6,720,000 in 2003 compared to \$25,380,000 in 2002. Increases in restricted cash totaled \$28,942,000 compared to \$13,939,000 in the prior year. Collections of receivables from the exercise of stock options totaled \$350,000 compared to \$4,196,000 in 2002.

The increase in restricted cash is due primarily to the cash reserved for our accrued risk reserves, including professional liability claims, workers' compensation claims and health insurance claims.

Table of Contractual Cash Obligations

Our contractual cash obligations for periods subsequent to December 31, 2003 are as follows:

<i>(in thousands)</i>	Total	Less than 1 Year	2-3 Years	4-5 years	After 5 years
Long-term debt	\$ 23,602	\$ 2,876	\$ 5,952	\$ 4,767	\$ 10,007
Guaranteed debt	6,168	—	5,124	—	1,044
Obligation to complete construction	5,462	5,462	—	—	—
Obligation to purchase senior secured notes from financial institutions	9,372	—	9,372	—	—
Operating leases	147,513	44,644	87,464	15,405	—
Total Contractual Cash Obligations	\$ 192,117	\$ 52,982	\$ 107,912	\$ 20,172	\$ 11,051

Future cash obligations for interest expense have not been included in the above table. In 2003, our cash payments for interest were \$2,146,000.

As discussed in more detail in the section "Financial Guarantees", the \$5,124,000 of guaranteed debt represents the estimated fair value of our obligation under a loan repurchase agreement. The guaranteed debt of \$1,044,000 represents our estimated obligation under a loan guarantee to a long-term health care center. As discussed in the section "Debt Guarantees", the \$9,372,000 obligation represents our estimated obligation under a written put option related to senior secured notes between National and the National Health Corporation Leveraged Employee Stock Ownership Plan (the "ESOP") and certain lending institutions. In addition to the guaranteed debt obligation shown in the table above, we have guaranteed debt obligations of certain other entities totaling approximately \$27,640,000. These guarantees are not included in the table above because we do not anticipate material obligations under these commitments.

Our current cash on hand, marketable securities, short-term notes receivable, operating cash flows, and as needed, our borrowing capacity are expected to be adequate to meet these contractual obligations and to finance our operating requirements, growth and development plans.

Our charter authorizes the payment of dividends at the discretion of the Board of Directors; however, at present, we do not anticipate paying dividends.

Guarantees and Related Third Party Exposure

Debt Guarantees—

In addition to our primary debt obligations, which are included in our consolidated financial statements, we have guaranteed the debt obligations of certain other entities. Those guarantees, which are not included as debt obligations in our consolidated financial statements, total \$27,640,000 at December 31, 2003 and include \$15,495,000 of debt of managed and other long-term health care centers and \$12,145,000 of debt of National and the ESOP.

The \$15,495,000 of guarantees of debt of managed and other long-term health care centers relates to first mortgage debt obligations of three long-term health care centers to which we provide management or accounting services. We have agreed to guarantee these obligations in order to obtain management or accounting services agreements. For this service, we charge an annual guarantee fee of 1% to 2% of the outstanding principal balance guaranteed, which fee is in addition to our management or accounting services fee. All of this guaranteed indebtedness is secured by first mortgages, pledges of personal property, accounts receivable, marketable securities and, in certain instances, the personal guarantees of the owners of the facilities.

The \$12,145,000 of guarantees of debt of National and the ESOP relates to senior secured notes held by financial institutions. The total outstanding balance of National and the ESOP's obligations under these senior secured notes is \$19,587,000. Of this obligation, \$7,442,000 has been included in our debt obligations because we are a direct obligor on this indebtedness. The remaining \$12,145,000, which is not included in our debt obligations because we are not a direct obligor, is due from NHI to National and the ESOP and ultimately to the financial institutions. Additionally, under the amended terms of these note agreements, the lending institutions have the right to put to us the entire outstanding balance of this debt on March 31, 2005. Upon exercise of this put option by the lending institutions, we would be obligated to purchase the then outstanding balance of these senior secured notes, which is estimated to be approximately \$15,116,000.

Additionally, we are obligated to purchase a \$12,000,000 loan made by a commercial bank to a third party in the event there is a default under the credit agreement. NHC's obligation to repurchase the loan is collateralized by cash in an amount equal to the loan balances. The term of the repurchase obligation coincides with the term of the loan which expires December 31, 2006. NHC's maximum repurchase obligation at December 31, 2003 was \$12,000,000. In the event NHC is obligated to repurchase the loan, NHC will hold a first mortgage security on a skilled nursing and assisted living facility and related personalty. Management's estimates of the value of this collateral is \$6,876,000. Accordingly, \$5,124,000 (the difference between the \$12,000,000 repurchase obligation and the \$6,876,000 value of the collateral) is included in other liabilities in our consolidated financial statements.

We entered into the above-described financial guarantee as a condition to the refinancing of a note receivable previously held by us. The refinancing allowed us to collect our \$12,000,000 on the note receivable from the third party.

As of December 31, 2003, our maximum potential loss related to the aforementioned debt and financial guarantees is \$34,516,000, which is the outstanding balance of the guaranteed debt obligations. We have accrued approximately \$6,168,000 for potential losses as a result of our guarantees.

Debt Cross Defaults—

The \$7,442,000 senior secured notes and an additional \$1,486,000 senior notes were borrowed from National. National obtained its financing through the ESOP. As we are a direct obligor on this debt, it has been reported as a liability owed by us to the holders of the debt instruments rather than as a liability owed to National and the ESOP.

Through a guarantee agreement, our \$7,442,000 senior secured notes and our \$12,145,000 guarantee described above, and the additional \$1,486,000 senior notes have cross-default provisions with other debt of National and the ESOP. We currently believe that National and the ESOP are in compliance with the terms of their debt agreements.

New Accounting Pronouncements—

Through November 30, 2001, our investments in marketable securities included a debt security convertible into common stock of the issuing company. SFAS 133 requires that we account for such debt security as two separate instruments: a purchased call option on the issuer's stock and a nonconvertible interest-bearing debt security. Because we were not using the purchased call option as a hedging instrument, SFAS 133 requires that we report changes in the fair value of the separated call option currently in earnings. In addition, we are required to accrete the resulting discount on the nonconvertible debt security into income over the remaining term of the nonconvertible debt security. At December 31, 2000, the fair value of the purchased call option, as determined using an option pricing model, was approximately \$299,000. The change in the fair value of the purchased call option resulted in an increase to other revenues and pretax net income of \$367,000 between January 1, 2001 and through November 30, 2001, at which time the debt security was converted into common stock of the issuing company. The common stock received in connection with the conversion is recorded as available for sale marketable securities at December 31, 2003 and 2002.

In July 2001, the FASB issued Statement of Financial Accounting Standards No. 141, "Business Combinations" ("SFAS 141") and SFAS 142. SFAS 141 supersedes Accounting Principles Board Opinion No. 16, "Business Combinations" and requires all business combinations to be accounted for using the purchase method of accounting. In addition, SFAS 141 requires that identifiable intangible assets be recognized apart from goodwill based on meeting certain criteria. SFAS 142 supersedes Accounting Principles Board Opinion No. 17, "Intangible Assets" and addresses how intangible assets and goodwill should be accounted for upon and after acquisition. Specifically, goodwill and intangible assets with indefinite useful lives will not be amortized but will be subject to impairment tests based on their estimated fair value. We adopted SFAS 141 effective July 1, 2001 and SFAS 142 effective January 1, 2002. The adoption of SFAS 142 resulted in the cessation of goodwill amortization of approximately \$247,000 per year. At December 31, 2003, 2002 and 2001 goodwill was \$3,033,000.

In August 2001, the FASB issued SFAS 144, which addresses financial accounting and reporting for the impairment or disposal of long-lived assets and supersedes Statement of Financial Accounting Standards No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of" ("SFAS 121"), and the accounting and reporting provisions of Accounting Principles Board Opinion No. 30, "Reporting the Results of Operations - Reporting the Effects of Disposal of a Segment of a Business, and Extraordinary, Unusual and Infrequently Occurring Events and Transactions" ("APB 30"), for the disposal of a segment of a business (as previously defined in APB 30). SFAS 144 retains the fundamental provisions of SFAS 121 for recognizing and measuring impairment losses on long-lived assets held for use and long-lived assets to be disposed of by sale, while also resolving significant implementation issues associated with SFAS 121. SFAS 144 also broadens the scope of defining discontinued operations. NHC adopted SFAS 144 on January 1, 2002. The adoption of SFAS 144 has not had a significant effect on our financial position, results of operations or cash flows.

In April 2002, the FASB issued Statement of Financial Accounting Standards No. 145, "Rescission of FASB Statements No. 4, 44, and 64, Amendment of FASB Statement No. 13, and Technical Corrections" ("SFAS 145"). SFAS 145 rescinds Statement of Financial Accounting Standards No. 4, "Reporting Gains and Losses from Extinguishment of Debt" ("SFAS 4"), which required all gains and losses from extinguishment of debt to be aggregated and, if material, classified as an extraordinary item, net of the related income tax effect. As a result, the criteria in APB 30 will now be used to classify those gains and losses. SFAS 145 amends Statement of Financial Accounting Standards No. 13, "Accounting for Leases" ("SFAS 13") to require that certain lease modifications that have economic effects similar to sale-leaseback transactions be accounted for in the same manner as sale-leaseback transactions. The provisions of SFAS 145 are effective for financial statements for fiscal years beginning after May 15, 2002, and interim periods within those fiscal years. The adoption of SFAS 145 (effective January 1, 2003) did not have a significant effect on our financial position, results of operations or cash flows.

In November 2002, the FASB issued FIN 45. FIN 45 requires that the guarantor recognize, at the inception of certain guarantees, a liability for the fair value of the obligation undertaken in issuing such guarantees. FIN 45 also requires additional disclosure requirements about the guarantor's obligations under certain guarantees that it has issued. The initial recognition and measurement provisions of this interpretation are applicable on a prospective basis to guarantees issued or modified after December 31, 2002. As discussed in Note 13, in connection with a loan purchase obligation agreement executed in 2003, we have recognized a liability of \$5,124,000 based on the provisions of FIN 45 and the estimated fair value of our obligation under this guarantee.

In January 2003, the FASB issued Interpretation No. 46, "Consolidation of Variable Interest Entities" ("FIN 46"), which requires the consolidation of variable interest entities. FIN 46 is generally applicable to NHC effective March 31, 2004. Disclosures are required currently if the Company expects to consolidate any variable interest entities. The Company is currently evaluating the requirement to consolidate any additional material entities as a result of FIN 46.

Impact of Inflation-

Inflation has remained relatively low during the past three years. However, rates paid under the Medicare and Medicaid programs do not necessarily reflect all inflationary changes and are subject to cuts unrelated to inflationary costs. Therefore, there can be no assurance that future rate increases will be sufficient to offset future inflation increases in our labor and other health care service costs.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

INTEREST RATE RISK

Our cash and cash equivalents consist of highly liquid investments with a maturity of less than three months. As a result of the short-term nature of our cash instruments, a hypothetical 10% change in interest rates would have minimal impact on our future earnings and cash flows related to these instruments.

Approximately \$20.2 million of our notes receivable bear interest at fixed interest rates. As the interest rates on these notes receivable are fixed, a hypothetical 10% change in interest rates would have no impact on our future earnings and cash flows related to these instruments.

Approximately \$15.0 million of our notes receivable bear interest at variable rates (generally at LIBOR plus 2.3%). Because the interest rates of these instruments are variable, a hypothetical 10% change in interest rates would result in a related increase or decrease in interest income of approximately \$53,000.

As of December 31, 2003, \$10.9 million of our long-term debt and debt serviced by other parties bear interest at fixed interest rates. Because the interest rates of these instruments are fixed, a hypothetical 10% change in interest rates would have no impact on our future earnings and cash flows related to these instruments. The remaining \$12.7 million of our long-term debt and debt serviced by other parties bear interest at variable rates. Because the interest rates of these instruments are variable, a hypothetical 10% change in interest rates would result in a related increase or decrease in interest expense of approximately \$25,000.

We do not currently use any derivative instruments to hedge our interest rate exposure. We have not used derivative instruments for trading purposes and the use of such instruments in the future would be subject to strict approvals by our senior officers.

EQUITY PRICE RISK

We consider the majority of our investments in marketable securities as available for sale securities and unrealized gains and losses are recorded in stockholders' equity in accordance with Statement of Financial Accounting Standards No. 115, "Accounting for Certain Investments in Debt and Equity Securities". The investments in marketable securities are recorded at their fair market value based on quoted market prices. Thus, there is exposure to equity price risk, which is the potential change in fair value due to a change in quoted market prices. Hypothetically, a 10% increase in quoted market prices would result in a related 10% increase in the fair value of our investments in marketable securities of \$5,004,000 and a 10% reduction in quoted market prices would result in a related 10% decrease in the fair value of our investments in marketable securities of approximately \$5,004,000.

The below report is a copy of the report previously issued by Arthur Andersen LLP in conjunction with its audits of National HealthCare Corporation and Subsidiaries as of, and for the three-year period ended, December 31, 2001. A copy of this report has been provided as required by the American Institute of Certified Public Accountant's Interpretation of Statement on Auditing Standards No. 58, Reports on Audited Financial Statements, and guidance issued by the Securities and Exchange Commission in response to the indictment of Arthur Andersen LLP in March 2002. During 2002, Arthur Andersen LLP ceased operations and, as such, has not reissued this report. Additionally, Arthur Andersen LLP has not consented to the use of this audit report. Accordingly, limitations may exist on (a) investor's rights to sue Arthur Andersen LLP under Section 11 of the Securities Act for false and misleading financial statements, if any, and the effect, if any, on the due diligence defense of directors and officers, and (b) investor's legal rights to sue and recover damages from Arthur Andersen LLP for material misstatements or omissions, if any, in any registration statements and related prospectuses that include, or incorporate by reference, financial statements previously audited by Arthur Andersen LLP.

REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

To National HealthCare Corporation:

We have audited the accompanying consolidated balance sheets of National HealthCare Corporation (a Delaware corporation) and subsidiaries as of December 31, 2001 and 2000, and the related consolidated statements of income, shareowners' equity, and cash flows for the years ended December 31, 2001, 2000 and 1999. These financial statements are the responsibility of National HealthCare Corporation's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of National HealthCare Corporation and subsidiaries as of December 31, 2001 and 2000, and the results of their operations and their cash flows for the years ended December 31, 2001, 2000 and 1999 in conformity with accounting principles generally accepted in the United States.



Nashville, Tennessee
February 5, 2002

REPORT OF INDEPENDENT AUDITORS

Board of Directors and Shareowners
National HealthCare Corporation

We have audited the accompanying consolidated balance sheets of National HealthCare Corporation as of December 31, 2003 and 2002, and the related consolidated statements of income, cash flows and shareowners' equity for the years then ended. These consolidated financial statements are the responsibility of management. Our responsibility is to express an opinion on these financial statements based on our audits. The consolidated statements of income, cash flows and shareowners' equity for the year ended December 31, 2001 were audited by other auditors who have ceased operations and whose report dated February 5, 2002 expressed an unqualified opinion on those financial statements.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the 2003 and 2002 consolidated financial statements referred to above present fairly, in all material respects, the consolidated financial position of National HealthCare Corporation at December 31, 2003 and 2002, and the consolidated results of its operations and its cash flows for the years then ended, in conformity with accounting principles generally accepted in the United States.

As discussed in Note 1 to the financial statements, in 2003 the Company changed its method of accounting for guarantees.

Ernst + Young LLP

Nashville, Tennessee
February 9, 2004

NATIONAL HEALTHCARE CORPORATION
Consolidated Statements of Income
(in thousands, except share and per share amounts)

Year Ended December 31	2003	2002	2001
Revenues:			
Net patient revenues	\$ 422,741	\$ 407,440	\$ 378,372
Other revenues	50,123	50,812	41,595
Net revenues	472,864	458,252	419,967
Costs and Expenses:			
Salaries, wages and benefits	253,864	238,629	226,937
Other operating	129,716	127,045	111,719
Rent	41,537	41,322	41,259
Write-off of notes receivable	—	7,960	—
Depreciation and amortization	12,380	12,368	12,733
Interest	2,080	3,482	5,156
Total costs and expenses	439,577	430,806	397,804
Income Before Income Taxes	33,287	27,446	22,163
Income Tax Provision	13,335	11,009	8,963
Net Income	\$ 19,952	\$ 16,437	\$ 13,200
Earnings Per Share:			
Basic	\$ 1.72	\$ 1.43	\$ 1.17
Diluted	\$ 1.65	\$ 1.37	\$ 1.13
Weighted Average Shares Outstanding:			
Basic	11,608,555	11,514,236	11,266,831
Diluted	12,059,986	11,974,042	11,681,277

The accompanying notes to consolidated financial statements are an integral part of these consolidated statements.

NATIONAL HEALTHCARE CORPORATION
Consolidated Balance Sheets
(in thousands, except share and per share amounts)

December 31	2003	2002
Assets		
Current Assets:		
Cash and cash equivalents	\$ 43,899	\$ 50,492
Restricted cash	61,489	32,547
Marketable securities	50,039	35,106
Accounts receivable, less allowance for doubtful accounts of \$6,751 and \$8,161, respectively	40,315	38,151
Notes receivable	189	192
Notes receivable from ESOP	2,857	—
Inventories	5,041	4,722
Deferred income taxes	—	2,135
Prepaid expenses and other assets	967	1,266
Total current assets	204,796	164,611
Property and Equipment:		
Property and equipment, at cost	203,133	179,319
Accumulated depreciation and amortization	(106,928)	(95,277)
Net property and equipment	96,205	84,042
Other Assets:		
Bond reserve funds, mortgage replacement reserves and other deposits	129	72
Goodwill	3,033	3,033
Unamortized financing costs, net	467	402
Notes receivable	4,702	12,394
Notes receivable from NHR	14,924	—
Notes receivable from National	9,728	10,868
Notes receivable from ESOP	2,857	17,857
Deferred income taxes	14,232	10,835
Minority equity investments and other	1,320	1,461
Total other assets	51,392	56,922
Total assets	\$ 352,393	\$ 305,575
Liabilities and Shareowners' Equity		
Current Liabilities:		
Current portion of long-term debt	\$ 2,876	\$ 2,151
Trade accounts payable	9,412	8,160
Accrued payroll	30,898	30,508
Amounts due to third party payors	28,224	29,837
Accrued risk reserves	43,953	31,632
Deferred income taxes	3,932	—
Other current liabilities	12,445	11,654
Accrued interest	69	135
Total current liabilities	131,809	114,077
Long-Term Debt, less Current Portion	19,000	26,220
Debt Serviced by Other Parties, less Current Portion	1,727	1,952
Other Noncurrent Liabilities	17,132	11,935
Deferred Lease Credit	6,245	7,043
Minority Interests in Consolidated Subsidiaries	812	750
Deferred Revenue	24,641	23,457
Commitments, Contingencies and Guarantees		
Shareowners' Equity:		
Preferred stock, \$.01 par value; 10,000,000 shares authorized; none issued or outstanding	—	—
Common stock, \$.01 par value; 30,000,000 shares authorized; 11,662,805 and 11,593,978 shares, respectively, issued and outstanding	116	115
Capital in excess of par value, less notes receivable	73,413	71,722
Retained earnings	61,791	41,839
Unrealized gains on marketable securities	15,707	6,465
Total shareowners' equity	151,027	120,141
Total liabilities and shareowners' equity	\$ 352,393	\$ 305,575

The accompanying notes to consolidated financial statements are an integral part of these consolidated statements.

NATIONAL HEALTHCARE CORPORATION
Consolidated Statements of Cash Flows
(in thousands)

Year Ended December 31	2003	2002	2001
Cash Flows From Operating Activities:			
Net income	\$ 19,952	\$ 16,437	\$ 13,200
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation	12,262	12,126	12,179
Forgiveness and write-off of notes receivable	433	7,960	—
Provision for doubtful accounts receivable	55	3,283	1,486
Amortization of intangibles and deferred charges	118	242	1,047
Amortization of deferred income	(1,173)	(1,222)	(1,361)
Equity in earnings of unconsolidated investments	(330)	(297)	(259)
Deferred income taxes	(3,494)	(1,844)	(720)
Changes in assets and liabilities:			
Accounts receivable	(2,219)	(2,311)	4,129
Inventories	(319)	(379)	(51)
Prepaid expenses and other assets	291	(374)	1,437
Trade accounts payable	1,252	970	(9,209)
Accrued payroll	390	(646)	2,928
Amounts due to third party payors	(1,613)	125	(733)
Accrued interest	(66)	(69)	(109)
Other current liabilities and accrued risk reserves	13,112	12,060	4,105
Entrance fee deposits	1,559	2,187	640
Other noncurrent liabilities	5,197	316	415
Net cash provided by operating activities	45,407	48,564	29,124
Cash Flows From Investing Activities:			
Additions to and acquisitions of property and equipment, net	(24,425)	(12,821)	(5,344)
Investments in notes receivable	(15,039)	(3,695)	(6,276)
Collections of notes receivable	21,093	5,581	8,425
Sale of marketable securities, net	473	13,677	7,235
Distributions from unconsolidated investments and other	463	304	171
Net cash (used in) provided by investing activities	(17,435)	3,046	4,211
Cash Flows From Financing Activities:			
Proceeds from debt issuance	—	46	3,493
Payments on debt	(6,720)	(25,380)	(12,374)
Increase in restricted cash	(28,942)	(13,939)	(385)
Increase in minority interests in consolidated subsidiaries	62	22	59
Sale of NHI preferred stock	—	—	3,000
Purchase of common shares	(258)	—	—
Issuance of common shares	1,167	1,413	1,598
Collections of receivables from exercise of options	350	4,196	41
(Increase) decrease in bond reserve funds, mortgage replacement reserves and other deposits	(57)	16	24
Increase in financing costs	(167)	(3)	(84)
Net cash used in financing activities	(34,565)	(33,629)	(4,628)
Net (Decrease) Increase in Cash and Cash Equivalents	(6,593)	17,981	28,707
Cash and Cash Equivalents, Beginning of Period	50,492	32,511	3,804
Cash and Cash Equivalents, End of Period	\$ 43,899	\$ 50,492	\$ 32,511

NATIONAL HEALTHCARE CORPORATION
Consolidated Statements of Cash Flows
(Continued)

Year Ended December 31	2003	2002	2001
<i>(in thousands, except share amounts)</i>			
Supplemental Information:			
Cash payments for interest expense	\$ 2,146	\$ 3,551	\$ 5,265
Cash payments for income taxes	\$ 11,639	\$ 11,394	\$ 7,084
During the year ended December 31, 2001, NHC received approval for routine cost limit exception cost report settlements, which reduced NHC's note payable to the Federal government.			
Long-term debt	\$ —	\$ —	\$ (13,960)
Amounts due to third-party payors	—	—	13,960

The accompanying notes to consolidated financial statements are an integral part of these consolidated statements.

NATIONAL HEALTHCARE CORPORATION
Consolidated Statements of Shareowners' Equity
(in thousands, except share amounts)

	Shares	<u>Common Stock</u> Amount
Balance at December 31, 2000	11,245,735	\$ 112
Net income	—	—
Unrealized gains on securities (net of tax of \$7,764)	—	—
Total comprehensive income	—	—
Collection of receivables	—	—
Shares sold	231,221	2
Balance at December 31, 2001	11,476,956	114
Net income	—	—
Unrealized gains on securities (net of tax of \$1,343)	—	—
Total comprehensive income	—	—
Collections of receivables	—	—
Shares sold	117,022	1
Balance at December 31, 2002	11,593,978	115
Net income	—	—
Unrealized gains on securities (net of tax of \$6,164)	—	—
Total comprehensive income	—	—
Collection and forgiveness of receivables	—	—
Shares sold	85,342	2
Shares repurchased	(16,515)	(1)
Balance at December 31, 2003	11,662,805	\$ 116

The accompanying notes to consolidated financial statements are an integral part of these consolidated statements.

Receivables from Sale of Shares	Capital in Excess of Par Value	Retained Earnings	Unrealized Gains (Losses) on Marketable Securities	Total Shareowners' Equity
\$ (5,036)	\$ 69,513	\$ 12,202	\$ (7,257)	\$ 69,534
—	—	13,200	—	13,200
—	—	—	11,705	<u>11,705</u>
				24,905
41	—	—	—	41
—	1,596	—	—	1,598
(4,995)	71,109	25,402	4,448	96,078
—	—	16,437	—	16,437
—	—	—	2,017	<u>2,017</u>
				18,454
4,196	—	—	—	4,196
—	1,412	—	—	1,413
(799)	72,521	41,839	6,465	120,141
—	—	19,952	—	19,952
—	—	—	9,242	<u>9,242</u>
				29,194
783	—	—	—	783
—	1,165	—	—	1,167
—	(257)	—	—	(258)
\$ (16)	\$ 73,429	\$ 61,791	\$ 15,707	\$ 151,027

Note 1 - Summary of Significant Accounting Policies:*Presentation—*

The consolidated financial statements include the accounts of National HealthCare Corporation and its subsidiaries (“NHC” or the “Company”). All material intercompany balances, profits, and transactions have been eliminated in consolidation, and minority interests are reflected in consolidation. Investments in entities in which we lack control but have the ability to exercise significant influence over operating and financial policies are accounted for on the equity method. Investments in entities in which we lack the ability to exercise significant influence are included in the consolidated financial statements at the lower of the cost or fair value of our investment.

Generally, we operate, manage or provide services to long-term health care centers and home health care programs located in Southeastern, Midwestern and Western states in the United States. Most recently, the long-term health care environment has undergone substantial change with regard to Federal and state reimbursement programs and other payor sources, compliance regulations, competition among other health care providers and patient care litigation issues. We continually monitor these industry developments as well as other factors that affect our business.

Use of Estimates—

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Net Patient Revenues—

Gross patient revenues are recorded on an accrual basis based on services rendered at amounts equal to our established rates. Approximately 71% of our net patient revenues in 2003 and 2002 and approximately 74% in 2001 are from participation in Medicare and Medicaid programs.

Our long-term health care centers receive payments from the Medicare program under a prospective payment system (“PPS”). Under this PPS, Medicare pays our centers a fixed fee per Medicare patient per day, based on the acuity level of the patient, to cover all post-hospital extended care routine service costs, ancillary costs and capital related costs. Amounts received from Medicaid programs are generally based on fixed rates subject to program cost ceilings.

Our home health care providers also receive payment from the Medicare program under a PPS. Under this PPS, we are reimbursed from Medicare based on the acuity level of the patient and based on episodes of care. An episode of care is defined as a length of care up to 60 days with multiple continuous episodes allowed. The services covered by the episode payment include all disciplines of care, in addition to medical supplies, within the scope of the home health benefit. Our providers are allowed to make a request for anticipated payment at the start of care equal to 60% of the expected payment for the initial episode. The remaining balance due is paid following the submission of the final claim at the end of the episode. Revenues are recognized when services are provided based on the number of days of service rendered in the episode. Deferred revenue is recorded for payments received for which the related services have not yet been provided.

For both long-term health care and home health care revenues, allowances for contractual adjustments are recorded for the differences between our established rates and amounts paid by the Medicare and Medicaid programs and other third party payors. Contractual adjustments are deducted from gross patient revenues to determine net patient revenues.

All amounts earned under the Medicare, Medicaid and other governmental programs are subject to review by the third party payors. In the opinion of management, adequate provision and reserves have been made for any adjustments that may result from such reviews, including reviews related to the transition of payments to the PPS amounts. Any differences between estimated settlements and final determinations are reflected in operations in the year finalized. NHC recorded \$2,683,000 in 2003 and \$4,010,000 in 2002 of net favorable settlements from Medicare and Medicaid for periods prior to the beginning of fiscal 2003 and 2002, respectively, and \$457,000 in 2001 of net unfavorable estimated settlements from Medicare and Medicaid for periods prior to the beginning of fiscal 2001.

With respect to our long-term health care centers, for the cost report years 1997 and 1998 (which were subject to a retrospective reimbursement methodology), we submitted various requests for exceptions to Medicare routine cost limitations for reimbursement. During 2001, we received preliminary approval on substantially all of our exception requests, which approvals total approximately \$14,186,000. We have in addition made provisions of approximately \$12,761,000 for various Medicare and Medicaid issues for current and prior years. We recognize revenues associated with the approved exception requests and provisions when the approvals are assured and the results of final cost report audits are known. These approvals and audit results are subject to further audit and review by the fiscal intermediaries for a three-year period. As such, the approved requests and cost report provisions have been included in amounts due to third party payors in the consolidated balance sheets. The three-year review period will expire in 2004 for approximately \$23,402,000 of routine cost limit exceptions and provisions. These exceptions and provisions will be eliminated from the amounts due to third party payors and will be recorded as revenues in 2004 if no further adjustments by the third party payors are made and the exceptions request approvals become assured and the results of the final cost report audits are known. The amounts recorded during 2003 were not significant.

Other Revenues—

As discussed in Note 5, other revenues include revenues from the provision of insurance, management and accounting services to other long-term care providers, guarantee fees, advisory fees from National Health Investors, Inc. (“NHI”) and National Health Realty, Inc. (“NHR”), dividends and other realized gains on marketable securities, equity in earnings of unconsolidated investments, interest income, rental income and other income. We charge for management and accounting services based on a percentage of net revenues or based on a fixed fee per bed of the long-term care center under contract. Advisory fees are based on our contractual agreements with NHI and NHR and are discussed in Notes 2 and 3. We generally record other revenues on the accrual basis based on the terms of our contractual arrangements. However, with respect to management and accounting services revenue and interest income from certain long-term care providers, including National Health Corporation (“National”) and NHI, as discussed in Note 5, where collectibility is uncertain or subject to subordination to other expenditures of the long-term care provider, we recognize the revenues and interest income when the amounts are collected.

Provision for Doubtful Accounts—

Provisions for estimated uncollectible accounts are included in other operating expenses.

Property and Equipment—

We use the straight-line method of depreciation over the expected useful lives of property and equipment estimated as follows: buildings and improvements, 20-40 years and equipment and furniture, 3-15 years. The provision for depreciation includes the amortization of properties under capital leases.

Leasehold improvements attached to properties owned by NHI and NHR are depreciated over the respective lease terms using the straight-line method.

Expenditures for repairs and maintenance are charged against income as incurred. Betterments are capitalized. We remove the costs and related allowances from the accounts for properties sold or retired, and any resulting gains or losses are included in income. We include interest costs incurred during construction periods in the cost of buildings (\$162,000 in 2003, \$40,000 in 2002, and \$-0- in 2001).

In accordance with Statement of Financial Accounting Standards No. 144, “Accounting for the Impairment or Disposal of Long-Lived Assets” (“SFAS 144”), we evaluate the recoverability of the carrying values of our properties on a property by property basis. We review our properties for recoverability when events or circumstances, including significant physical changes in the property, significant adverse changes in general economic conditions, and significant deteriorations of the underlying cash flows of the property, indicate that the carrying amount of the property may not be recoverable. The need to recognize an impairment is based on estimated future cash flows from a property compared to the carrying value of that property. If recognition of an impairment is necessary, it is measured as the amount by which the carrying amount of the property exceeds the estimated fair value of the property.

Mortgage and Other Notes Receivable—

In accordance with Statement of Financial Accounting Standards No. 114, “Accounting by Creditors for Impairment of a Loan - An Amendment of FASB Statements No. 5 and 15” (“SFAS 114”), NHC evaluates the carrying values of its mortgage and other notes receivable on an instrument by instrument basis. On a quarterly basis, NHC reviews its notes receivable for recoverability when events or circumstances, including the non-receipt of principal and interest payments, significant deteriorations of the financial condition of the borrower and significant adverse changes in general economic conditions, indicate that the carrying amount of the note receivable may not be recoverable. If necessary, an impairment is measured as the amount by which the carrying amount exceeds the discounted cash flows expected to be received under the note receivable or, if foreclosure is probable, the fair value of the collateral securing the note receivable.

Investments in Marketable Securities—

Our investments in marketable securities include available for sale securities, which are recorded at fair value. Unrealized gains and losses on available for sale securities are recorded in shareowners' equity in accordance with Statement of Financial Accounting Standards No. 115, "Accounting for Certain Investments in Debt and Equity Securities" ("SFAS 115").

Goodwill—

Adoption of Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets" ("SFAS 142") required that goodwill and intangible assets with indefinite useful lives are not amortized but are subject to impairment tests based on their estimated fair value. The adoption of SFAS 142 effective January 1, 2002 resulted in the cessation of goodwill amortization of approximately \$247,000 per year. Unamortized goodwill is continually reviewed for impairment in accordance with the provisions of SFAS 142.

Other Assets—

Deferred financing costs are amortized principally by the effective interest method over the terms of the related debt obligations.

Income Taxes—

We utilize Statement of Financial Accounting Standards No. 109, "Accounting for Income Taxes", which requires an asset and liability approach for financial accounting and reporting for income taxes. Under this method, deferred tax assets and liabilities are determined based upon differences between financial reporting and tax bases of assets and liabilities and are measured using the enacted tax laws that will be in effect when the differences are expected to reverse. See Note 11 for further discussion of our accounting for income taxes.

Concentration of Credit Risks—

Our credit risks primarily relate to cash and cash equivalents, restricted cash held by trustees, accounts receivable, marketable securities and notes receivable. Cash and cash equivalents are primarily held in bank accounts and overnight investments. Restricted cash is primarily invested in commercial paper and certificates of deposit with financial institutions and other interest bearing accounts. Accounts receivable consist primarily of amounts due from patients (funded approximately 87% through Medicare, Medicaid, and other contractual programs and approximately 13% through private payors) and from other health care companies for management, accounting and other services. We perform continual credit evaluations of our clients and maintain allowances for doubtful accounts on these accounts receivable. Marketable securities are held primarily in accounts with brokerage institutions. Notes receivable relate primarily to secured loans with health care facilities (recorded as notes receivable in the consolidated balance sheets) and to secured notes receivable from officers, directors and supervisory employees (recorded as reductions in shareowner's equity in the consolidated balance sheets) as discussed in Notes 9 and 12. We also have notes receivable from NHR as discussed in Note 2 and from National and the National Health Corporation Leveraged Employee Stock Ownership Plan ("ESOP") as discussed in Note 4.

Our financial instruments, principally our notes receivable, are subject to the possibility of loss of the carrying values as a result of either the failure of other parties to perform according to their contractual obligations or changes in market prices which may make the instruments less valuable. We obtain various collateral and other protective rights, and continually monitor these rights in order to reduce such possibilities of loss. We evaluate the need to provide reserves for potential losses on our financial instruments based on management's periodic review of the portfolio on an instrument by instrument basis. See Notes 2, 4, 9 and 12 for additional information on the notes receivable.

Cash and Cash Equivalents-

Cash equivalents include highly liquid investments with an original maturity of less than three months.

Restricted Cash -

Restricted cash primarily represents cash that is held by trustees and cash that is held for the purpose of our workers' compensation insurance, professional liability insurance, and a loan repurchase obligation.

Inventories-

Inventories consist generally of food and supplies and are valued at the lower of cost or market, with cost determined on a first-in, first-out (FIFO) basis.

Other Current Liabilities-

Other current liabilities primarily represents accruals for current federal and state income taxes, real estate taxes, debt service rent and other current liabilities.

Accrued Risk Reserves-

We are principally self-insured for risks related to employee health insurance, workers' compensation and professional and general liability claims. Accrued risk reserves primarily represent the accrual for self-insured risks associated with employee health insurance, workers' compensation and professional and general liability claims. The accrued risk reserves include a liability for reported claims and estimates for incurred but unreported claims. Our policy with respect to a significant portion of our workers' compensation and professional and general liability claims is to use an actuary to support the estimates recorded for incurred but unreported claims. Our health insurance reserve is based on our known claims incurred and an estimate of incurred but unreported claims determined by our analysis of historical claims paid. We reassess our accrued risk reserves on a quarterly basis, with changes in estimated losses being recorded in the consolidated statements of income in the period identified.

We account for stock-based compensation arrangements under the provisions of Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees" ("APB 25") and related interpretations. We have adopted the disclosure-only provisions of Statement of Financial Accounting Standards No. 123, "Accounting for Stock-Based Compensation" ("SFAS 123"), as amended. As a result, no compensation cost has been recognized in the consolidated statements of income for NHC's stock option plan.

Had compensation cost for our stock option plans been determined based on the fair value at the grant date of awards consistent with the provisions of SFAS 123, our net income and earnings per share would have been as follows:

December 31	2003	2002	2001
<i>(in thousands, except share amounts)</i>			
Net income - as reported	\$ 19,952	\$ 16,437	\$ 13,200
Net income - pro forma	19,809	16,176	12,835
Net earnings per share - as reported			
Basic	\$ 1.72	\$ 1.43	\$ 1.17
Diluted	1.65	1.37	1.13
Net earnings per share - pro forma			
Basic	\$ 1.71	\$ 1.41	\$ 1.14
Diluted	1.64	1.35	1.10

The weighted average fair value of options granted were \$5.04, \$8.69 and \$7.45 for 2003, 2002 and 2001, respectively. For purposes of pro forma disclosures of net income and earnings per share as required by SFAS 123, as amended, the estimated fair value of the options is amortized to expense over the options' vesting period. The fair value of each grant is estimated on the date of grant using the Black-Scholes option-pricing model with the following assumptions used for grants in 2003, 2002 and 2001:

December 31	2003	2002	2001
Dividend yield	0%	0%	0%
Expected volatility	50%	50%	80%
Expected lives	5 years	5 years	6 years
Risk-free interest rate	5.56%	5.56%	4.60%

See Note 12 for additional disclosures about NHC's stock option plan.

Deferred Lease Credit

Deferred lease credits include amounts being amortized to properly reflect expenses on a straight line basis under the terms of our existing lease agreements.

Other Noncurrent Liabilities

Other noncurrent liabilities include reserves related to various income tax, guarantee and other contingencies.

With respect to guarantee obligations in place prior to January 1, 2003, we account for our obligations under guarantee agreements in accordance with the provisions of Statement of Accounting Standards No. 5, "Accounting for Contingencies" ("SFAS 5"). For guarantee obligations assumed subsequent to January 1, 2003, consistent with the provisions of Interpretation No. 45, "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others" ("FIN 45"), at the inception of guarantee agreement, we recognize a liability for the estimated fair value of the obligation assumed.

We account for our contingent liabilities for income tax matters in accordance with the provisions of SFAS 5. Contingent liabilities for income tax matters include amounts for income taxes and interest thereon and are the result of the potential alternative interpretations of tax laws and the judgmental nature of the timing of recognition of taxable income.

Deferred Revenue

Deferred revenue includes the deferred gain on the sale of assets to National (as discussed in Note 4), certain amounts related to episodic payments received by our home health care providers in advance of providing services (as discussed in Note 1) and entrance fees that have been and are currently being received upon reservation and occupancy of retirement center units for a continuing care retirement community we own. In accordance with the American Institute of Certified Public Accountants' Audit and Accounting Guide, "Health Care Organizations," the entrance fees have been recorded as deferred revenue. The refundable portion (90%) of the entrance fees is being recognized over the life of the facility while the non-refundable portion (10%) is being recognized over the remaining life expectancy of the residents.

Comprehensive Income—

Statement of Financial Accounting Standards No. 130, "Reporting Comprehensive Income" requires that changes in the amounts of certain items, including gains and losses on certain securities, be shown in the consolidated financial statements as comprehensive income. We report our comprehensive income in the consolidated statements of shareowners' equity.

Segment Disclosures—

Statement of Financial Accounting Standards No. 131, "Disclosures About Segments of an Enterprise and Related Information" establishes standards for the way that public business enterprises report information about operating segments in annual and interim financial reports issued to stockholders. Management believes that substantially all of our operations are part of the long-term health care industry segment. Our operations outside of the long-term health care industry segment are not material. See Note 5 for a detail of other revenues provided within the long-term health care industry segment. Information about the costs and expenses associated with each of the components of other revenues is not separately identifiable.

Prior Year Reclassifications—

Certain prior year balances have been reclassified to conform to the current year presentation.

New Accounting Pronouncements—

From June 1998 through June 2000, the Financial Accounting Standards Board ("FASB") issued Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" ("SFAS 133") and various amendments and interpretations. SFAS 133, as amended, establishes accounting and reporting standards requiring that any derivative instrument be recorded in the balance sheet as either an asset or liability measured at its estimated fair value. SFAS 133 requires that changes in the derivative's estimated fair value be recognized currently in earnings unless specific hedge accounting criteria are met. We adopted SFAS 133, as amended, effective January 1, 2001.

Through November 30, 2000, our investments in marketable securities included a debt security convertible into common stock of the issuing company. SFAS 133 requires that we account for such debt security as two separate instruments: a purchased call option on the issuer's stock and a nonconvertible interest-bearing debt security. Because we were not using the purchased call option as a hedging instrument, SFAS 133 requires that we report changes in the fair value of the separated call option currently in earnings. In addition, we are required to accrete the resulting discount on the nonconvertible debt security into income over the remaining term of the nonconvertible debt security. At December 31, 2000, the fair value of the purchased call option, as determined using an option pricing model, was approximately \$299,000. The change in the fair value of the purchased call option resulted in an increase to other revenues and pretax net income of \$367,000 between January 1, 2001 and through November 30, 2001, at which time the debt security was converted into common stock of the issuing company. The common stock received in connection with the conversion is recorded as available for sale marketable securities at December 31, 2003 and 2002.

In July 2001, the FASB issued Statement of Financial Accounting Standards No. 141, "Business Combinations" ("SFAS 141") and SFAS 142. SFAS 141 supersedes Accounting Principles Board Opinion No. 16, "Business Combinations" and requires all business combinations to be accounted for using the purchase method of accounting. In addition, SFAS 141 requires that identifiable intangible assets be recognized apart from goodwill based on meeting certain criteria. SFAS 142 supersedes Accounting Principles Board Opinion No. 17, "Intangible Assets" and addresses how intangible assets and goodwill should be accounted for upon and after acquisition. Specifically, goodwill and intangible assets with indefinite useful lives will not be amortized but will be subject to impairment tests based on their estimated fair value. We adopted SFAS 141 effective July 1, 2001 and SFAS 142 effective January 1, 2002. The adoption of SFAS 142 resulted in the cessation of goodwill amortization of approximately \$247,000 per year. At December 31, 2003, 2002 and 2001 goodwill was \$3,033,000.

In August 2001, the FASB issued SFAS 144, which addresses financial accounting and reporting for the impairment or disposal of long-lived assets and supersedes Statement of Financial Accounting Standards No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of" ("SFAS 121"), and the accounting and reporting provisions of Accounting Principles Board Opinion No. 30, "Reporting the Results of Operations - Reporting the Effects of Disposal of a Segment of a Business, and Extraordinary, Unusual and Infrequently Occurring Events and Transactions" ("APB 30"), for the disposal of a segment of a business (as previously defined in APB 30). SFAS 144 retains the fundamental provisions of SFAS 121 for recognizing and measuring impairment losses on long-lived assets held for use and long-lived assets to be disposed of by sale, while also resolving significant implementation issues associated with SFAS 121. SFAS 144 also broadens the scope of defining discontinued operations. NHC adopted SFAS 144 on January 1, 2002. The adoption of SFAS 144 has not had a significant effect on our financial position, results of operations or cash flows.

In April 2002, the FASB issued Statement of Financial Accounting Standards No. 145, "Rescission of FASB Statements No. 4, 44, and 64, Amendment of FASB Statement No. 13, and Technical Corrections" ("SFAS 145"). SFAS 145 rescinds Statement of Financial Accounting Standards No. 4, "Reporting Gains and Losses from Extinguishment of Debt" ("SFAS 4"), which required all gains and losses from extinguishment of debt to be aggregated and, if material, classified as an extraordinary item, net of the related income tax effect. As a result, the criteria in APB 30 will now be used to classify those gains and losses. SFAS 145 amends Statement of Financial Accounting Standards No. 13, "Accounting for Leases" ("SFAS 13") to require that certain lease modifications that have economic effects similar to sale-leaseback transactions be accounted for in the same manner as sale-leaseback transactions. The provisions of SFAS 145 are effective for financial statements for fiscal years beginning after May 15, 2002, and interim periods within those fiscal years. The adoption of SFAS 145 (effective January 1, 2003) did not have a significant effect on our financial position, results of operations or cash flows.

In November 2002, the FASB issued FIN 45. FIN 45 requires that the guarantor recognize, at the inception of certain guarantees, a liability for the fair value of the obligation undertaken in issuing such guarantees. FIN 45 also requires additional disclosure requirements about the guarantor's obligations under certain guarantees that it has issued. The initial recognition and measurement provisions of this interpretation are applicable on a prospective basis to guarantees issued or modified after December 31, 2002. As discussed in Notes 9 and 13, in connection with a loan purchase obligation agreement executed in 2003, we have recognized a liability of \$5,124,000 based on the provisions of FIN 45 and the estimated fair value of our obligation under this guarantee.

In January 2003, the FASB issued Interpretation No. 46, "Consolidation of Variable Interest Entities" ("FIN 46"), which requires the consolidation of variable interest entities. FIN 46 is generally applicable to NHC effective March 31, 2004. Disclosures are required currently if the Company expects to consolidate any variable interest entities. The Company is currently evaluating the requirement to consolidate any additional material entities as a result of FIN 46.

Note 2 - Relationship with National Health Realty, Inc.:

In 1997, we formed NHR as a wholly-owned subsidiary. We then transferred to NHR certain healthcare facilities then owned by NHC and distributed the shares of NHR to NHC's shareholders. The distribution had the effect of separating NHC and NHR into two independent public companies. As a result of the distribution, all of the outstanding shares of NHR were distributed to the then NHC investors. NHR is listed on the American Stock Exchange.

Leases—

On December 31, 1997, concurrent with our conveyance of certain assets to NHR, we leased from NHR the real property of 16 long-term health care centers, six assisted living facilities and one retirement center. Each lease is for an initial term expiring December 31, 2007, with two additional five year renewal terms at our option, assuming no defaults. We account for the leases as operating leases.

During the initial term and each renewal term, we are obligated to pay NHR annual base rent on all 23 facilities of \$15,405,000. In addition to base rent, in each year after 1999, we must pay percentage rent to NHR equal to 3% of the increase in the gross revenues of each facility. The percentage rent is based on a quarterly calculation of revenue increases and is payable on a quarterly basis. Percentage rent for 2003, 2002 and 2001 was approximately \$1,128,000, \$805,000, and \$425,000, respectively. Each lease with NHR is a "triple net lease" under which we are responsible for paying all taxes, utilities, insurance premium costs, repairs and other charges relating to the ownership of the facilities. We are obligated at our expense to maintain adequate insurance on the facilities' assets.

We have a right of first refusal with NHR to purchase any of the properties transferred from us should NHR receive an offer from an unrelated party during the term of the lease or up to 180 days after termination of the related lease.

On October 1, 2000, we terminated our individual leases on nine Florida health care facilities owned by NHR. However, we remain obligated under our master lease agreement with NHR and continue to remain obligated to make the lease payments to NHR. Subsequently, the facilities were leased by NHR for a five year term to nine separate corporations, none of which we own or control. Lease payments received by NHR from the new lessees offset our lease obligations pursuant to the master operating lease. Through December 31, 2003, all such lease payments have been received by NHR and offset against our obligations.

At December 31, 2003, the approximate future minimum base rent commitments to be paid by us on non-cancelable operating leases with NHR are as follows:

	Total Commitments <u>Including Florida Facilities</u>	Total Commitments <u>Excluding Florida Facilities</u>
2004	\$15,405,000	\$9,336,000
2005	15,405,000	9,336,000
2006	15,405,000	15,405,000
2007	15,405,000	15,405,000
Thereafter	—	—

Advisory Agreement—

We have entered into an Advisory Agreement with NHR whereby we provide to NHR services related to investment activities and day-to-day management and operations. With respect to advisory services provided to NHR, we are subject to the supervision of and policies established by NHR's Board of Directors. Either party may terminate the NHR Advisory Agreement on 90 days notice at any time. Our executive management officers serve in the same executive positions for NHR.

For our services under the NHR Advisory Agreement, we are entitled to annual compensation of the greater of 2% of NHR's gross consolidated revenues or the actual expenses we incurred. During 2003, 2002, and 2001, our compensation under the NHR Advisory Agreement was \$467,000, \$493,000 and \$507,000, respectively.

Pursuant to the NHR Advisory Agreement, NHR has agreed that as long as we are obligated on both the NHR Advisory Agreement and a similar Advisory Agreement with NHI, NHR will only do business with us and will not compete with NHI. As a result, NHR is severely limited in its ability to grow and expand its business. Furthermore, we and the NHR Board of Directors will not seek additional investments to expand NHR's investment portfolio. Therefore, we do not expect our advisory fees from NHR to increase.

Note Receivable from NHR—

In December 2003, in order to increase our return on previously uninvested cash, we loaned approximately \$14,924,000 to NHR. NHR used the proceeds of the loan to exercise its right to repurchase certain first mortgage notes receivable which had previously been sold to NHI. The note from NHR requires monthly interest payments at the 30 day LIBOR plus 2.25% or at 4%, whichever is greater. The entire principal is due December 31, 2005.

Investment in NHR Common Stock—

At December 31, 2003, we own 363,200 shares (or 3.8%) of NHR's outstanding common stock. We account for our investment in NHR common stock as available for sale marketable securities in accordance with the provisions of SFAS 115.

Note 3 - Relationship with National Health Investors, Inc.:

In 1991, we formed NHI as a wholly-owned subsidiary. We then transferred to NHI certain healthcare facilities owned by NHC and distributed the shares of NHI to NHC's shareholders. The distribution had the effect of separating NHC and NHI into two independent public companies. As a result of the distribution, all of the outstanding shares of NHI were distributed to the then NHC investors. NHI is listed on the New York Stock Exchange.

Leases—

On October 17, 1991, concurrent with our conveyance of real property to NHI, we leased from NHI the real property of 40 long-term health care centers and three retirement centers. Each lease is for an initial term expiring December 31, 2001, with two additional five-year renewal terms at our option, assuming no defaults. During 2000, we exercised our option to extend the lease term for the first five-year renewal term under the same terms and conditions as the initial term. We account for the leases as operating leases.

During the initial term and first renewal term of the leases, we are obligated to pay NHI annual base rent on all 43 facilities of \$19,355,000 as adjusted for new construction since inception. If we exercise our option to extend the leases for the second renewal term, the base rent will be the then fair rental value as negotiated with NHI.

The leases also obligate us to pay as debt service rent all payments of interest and principal due under each mortgage to which the conveyance of the facilities was subject. The payments are required over the remaining life of the mortgages as of the conveyance date, but only during the term of the lease. Payments for debt service rent are being treated by us as payments of principal and interest if we remain obligated on the debt ("obligated debt service rent") and as operating expense payments if we have been relieved of the debt obligation by the lender ("non-obligated debt service rent"). See "Accounting Treatment of the Transfer" for further discussion.

In addition to base rent and debt service rent, we must pay percentage rent to NHI equal to 3% of the increase in the gross revenues of each facility. The percentage rent is based on a quarterly calculation of revenue increases and is payable on a quarterly basis. Percentage rent for 2003, 2002 and 2001 was approximately \$3,708,000, \$3,695,000, and \$2,865,000, respectively.

Each lease with NHI is a "triple net lease" under which we are responsible for paying all taxes, utilities, insurance premium costs, repairs and other charges relating to the ownership of the facilities. We are obligated at our expense to maintain adequate insurance on the facilities' assets.

We have a right of first refusal with NHI to purchase any of the properties transferred from us should NHI receive an offer from an unrelated party during the term of the lease or up to 180 days after termination of the related lease.

On October 1, 2000, we terminated our individual leases with NHI on four Florida long-term health care facilities. However, we remain obligated to NHI under our master lease agreement and continue to remain obligated to make the lease payments to NHI. Subsequently, the facilities were immediately leased by NHI for a five year term to four separate corporations, none of which we own or control. Lease payments received by NHI from the new lessees offset our lease obligations pursuant to the master operating lease. Through December 31, 2003, all such lease payments have been received by NHI and offset against our obligations.

Base rent expense to NHI was \$19,355,000 in 2003, 2002 and 2001. Non-obligated debt service rent to NHI was \$7,369,000 in 2003, \$6,828,000 in 2002, and \$6,289,000 in 2001. At December 31, 2003, the approximate future minimum base rent and non-obligated debt service rent to be paid by us on non-cancelable operating leases with NHI during the initial term are as follows:

	<u>Total Commitments Including Florida Facilities</u>	<u>Total Commitments Excluding Florida Facilities</u>
2004	\$29,239,000	\$24,919,000
2005	29,112,000	24,792,000
2006	27,542,000	27,542,000
2007	---	---
Thereafter	---	---

Advisory Agreement—

We have entered into an Advisory Agreement with NHI whereby we provide to NHI services related to investment activities and day-to-day management and operations. With respect to advisory services provided to NHI, we are subject to the supervision of and policies established by NHI's Board of Directors. Either party may terminate the NHI Advisory Agreement on 90 days notice at any time. Our executive management officers serve in the same executive positions for NHI.

For our services under the NHI Advisory Agreement, we are entitled to annual compensation of \$1,625,000, a reimbursement of certain out of pocket expenses and an additional amount that is calculated on a formula that is related to the increase in NHI's funds from operations per common share (as defined in the NHI Advisory Agreement). During 2003, 2002 and 2001, our compensation under the NHI Advisory Agreement was \$2,597,000, \$2,479,000 and \$2,147,000, respectively.

Management Services—

NHI operates certain long-term health care centers on which it has foreclosed, has accepted deeds in lieu of foreclosure or otherwise has obtained possession of the related assets. NHI has engaged us to manage these foreclosure properties. See Notes 1 and 5 for additional information on management fees recognized from NHI.

Accounting Treatment of the Transfer—

We have accounted for the conveyance in 1991 of assets (and related debt) to NHI and the subsequent leasing of the real estate assets as a "financing/leasing" arrangement. Since we remain obligated on certain of the transferred debt, the obligated debt balances have been reflected on the consolidated balance sheets as debt serviced by other parties. As of December 31, 2003, we remain obligated on \$1,926,000 of debt serviced by other parties. As we utilize the applicable real estate over the lease term, our consolidated statements of income will reflect the continued interest expenses on the obligated debt balances and the additional base and non-obligated debt service rents (as an operating expense) payable to NHI each year. We have indemnification provisions in our agreements with NHI if we are required to service the debt through a default by NHI.

Release from Debt Serviced by Other Parties—

Since 1991, we have been released from our obligation on a significant portion of transferred debt. Since we are no longer obligated on this transferred debt, debt serviced by other parties and assets under arrangement with other parties were reduced by the amount of the debt serviced by other parties from which we were removed. The resulting deferred lease credit is being amortized into income over the remaining lease term. The leases with NHI provide that we shall continue to make non-obligated debt service rent payments equal to the debt service including principal and interest on the obligated debt from which we have been released.

Investment in NHI Common Stock —

At December 31, 2003, we own 1,280,442 shares (or 4.8%) of NHI's outstanding common stock. We account for our investment in NHI common stock as available for sale marketable securities in accordance with the provisions of SFAS 115.

Note 4 - Relationship with National Health Corporation:

National, which is wholly-owned by the ESOP, was formed in 1986 and served as our administrative general partner through December 31, 1997, when we operated as a master limited partnership. As discussed below, the personnel conducting our business, including our executive management team, are employees of National and have ownership interest in National through their participation in the ESOP.

Sale of Long-Term Health Care Centers to and Notes Receivable from National-

During 1988, we sold the assets (inventory, property and equipment) of eight long-term health care centers (1,121 licensed beds) to National for a total consideration of \$40,000,000. The consideration consisted of \$30,000,000 in cash and a \$10,000,000 note receivable due December 31, 2007. The note receivable earns interest at 8.5%. We have agreed to manage the centers under a 20-year management contract for management fees comparable to those in the industry. With our prior consent, National sold one center to an unrelated third party in 1997 and two centers to an unrelated third party in 1999. Thus, we now manage five centers for National. See Notes 1 and 5 for additional information on management fees recognized from National.

Our carrying amount in the assets sold was approximately \$24,255,000. The resulting profit of \$15,745,000 was deferred and will be amortized into income beginning with the collection of the note receivable (up to \$12,000,000) with the balance (\$3,745,000) of the profit being amortized into income on a straight-line basis over the management contract period.

In conjunction with our management contract, we have entered into a line of credit arrangement whereby we may have amounts due to or due from National from time to time. The maximum available borrowings under the line of credit are \$2,000,000, the interest rate on the line of credit is prime plus one percent and the final maturity is January 1, 2004. As of December 31, 2003 NHC owes National \$272,000 under this arrangement. As of December 31, 2002, National owed NHC \$868,000 under this arrangement. These amounts have been included in (or netted against) notes receivable from National on the consolidated balance sheets. After January 1, 2004, we are no longer obligated to make loans under the line of credit arrangement. We may, however, make short-term loans in the regular course of business.

ESOP Financing Activities-

During 1988, we obtained from National long-term financing of \$8,500,000 for the construction of our headquarters building. National obtained its financing through the ESOP. The note requires quarterly principal and interest payments with interest at 9% and is secured by the headquarters building. At December 31, 2003 and 2002, the outstanding balance on the note was approximately \$2,075,000 and \$2,594,000, respectively, which is included in notes and other obligations in Note 10. The building is owned by a separate partnership of which we are the general partner and building tenants are limited partners. We own 69.7% of the partnership and consolidate the financial statements of the partnership in our consolidated financial statements. The cumulative equity in earnings of the partnership related to the limited partners' ownership is reflected in minority interests in consolidated subsidiaries. We have guaranteed the debt service of the building partnership.

In addition, our \$7,442,000 senior secured notes and our \$1,486,000 senior notes described in Note 10 were financed by National. National obtained its financing through the ESOP. Our interest costs, financing expenses and principal payments with National are consistent with National and the ESOP's terms with their respective lenders. We also have agreed to guarantee \$12,145,000 of additional debt of National and the ESOP that is not reflected in our consolidated financial statements. See Note 13 for additional information on guarantees.

During 1991, we borrowed \$10,000,000 from National. The term note payable requires quarterly interest payments at 8.5%. The entire principal is due at maturity in 2008.

Payroll and Related Services-

The personnel conducting our business, including our executive management team, are employees of National and have ownership interest in National through their participation in the ESOP. National provides payroll services, provides employee fringe benefits, and maintains certain liability insurance. We pay to National all the costs of personnel employed for our benefit, as well as an administrative fee equal to 1% of payroll costs. Such costs are reflected as salaries, wages and benefits in the accompanying consolidated statements of income. The administrative fee paid to National for 2003, 2002 and 2001 was \$2,138,000, \$2,084,000 and \$1,844,000, respectively. As of December 31, 2003 and 2002, we owed National \$272,000 and National owed us \$868,000, respectively, as a result of the differences between interim payments for payroll and benefits services costs that we made during the respective year and such actual costs. These receivables are included in (or netted against) notes receivable from National in the consolidated balance sheets. National maintains and makes contributions to its ESOP for the benefit of eligible employees.

Notes Receivable from the ESOP-

During 2000, we purchased at face value from NHI \$23,200,000 of notes receivable due from the ESOP. NHI had purchased the note receivable from the previous holders. The total outstanding balance of the notes receivable was \$5,714,000 and \$17,857,000 as of December 31, 2003 and 2002, respectively. The notes receivable represent funds that were originally obtained by the ESOP from outside lenders and loaned to National and subsequently loaned by National to NHI, NHR and NHC. NHI is the ultimate obligor on \$2,400,000 of the notes, NHR is the ultimate obligor on \$1,828,000 of the notes, and we are the ultimate obligor on \$1,486,000 of the notes. The notes bear interest at 8.4%. Interest on the notes is payable semi-annually. Previously suspended principal payments were made effective December 1, 2003. The final maturity of the notes is December 1, 2005.

At December 31, 2003, National owns 1,271,147 shares (or 11.0%) of our outstanding common stock.

Note 5 - Other Revenues and Income:

Other revenues are outlined in the table below. Revenues from insurance services include premiums for workers' compensation and professional and general liability insurance policies that our wholly-owned insurance subsidiaries have written for certain long-term health care centers to which we provide management or accounting services. Revenues from management and accounting services include management and accounting fees and revenues from other services provided to managed and other long-term health care centers. "Other" revenues include non-health care related earnings.

December 31	2003	2002	2001
<i>(in thousands)</i>			
Insurance services	\$ 18,753	\$ 14,961	\$ 11,384
Management and accounting service fees	12,973	18,955	12,105
Guarantee fees	148	181	229
Advisory fees from NHI	2,597	2,479	2,147
Advisory fees from NHR	467	493	507
Dividends and other realized gains on securities	3,268	3,087	3,407
Equity in earnings of unconsolidated investments	330	297	279
Interest income	6,162	5,451	6,952
Rental income	3,993	3,898	4,201
Other	1,432	1,010	384
	\$ 50,123	\$ 50,812	\$ 41,595

Management Fees from National-

During 2003 and 2002, National paid and we recognized \$356,000 and \$4,255,000, respectively, of management fees and interest on management fees. Consistent with our policy described in Note 1, we recognized no management fees from National in 2001. Unrecognized and unpaid management fees from National total \$7,997,000 and \$6,067,000 at December 31, 2003 and 2002, respectively. The receipt of payment for these fees is subject to collectibility issues and negotiation. Consistent with our policy, we will only recognize these unrecognized fees as revenues if and when cash is collected.

Management Fees from NHI-

During 2003, 2002 and 2001, we recognized \$1,392,000, \$1,465,000, and \$962,000, respectively, of management fees from long-term care centers owned by NHI, which amounts are included in management and accounting service fees. Unrecognized and unpaid management fees from NHI total \$10,165,000 and \$8,085,000 at December 31, 2003 and 2002, respectively. The receipt of payment for these fees is subject to collectibility issues and negotiation. Consistent with our policy, we will only recognize these unrecognized fees as revenue if and when cash is collected.

Accounting Service Fees and Rental Income from Florida Centers-

During 2003, 2002 and 2001, we recognized \$5,368,000, \$4,960,000 and \$5,526,000, respectively, of accounting services fees from long-term health care centers in Florida that we previously operated or managed. Amounts recognized are included in management and accounting service fees.

During 2003, 2002 and 2001, we also recognized \$3,548,000, \$3,623,000 and \$3,739,000, respectively, of rental income from the divested operations of long-term health care centers in Florida related to our two owned facilities and the furniture, fixtures and leasehold improvements of 13 other facilities previously leased from NHI and NHR. These amounts are included in rental income.

Note 6 - Earnings Per Share:

Basic earnings per share is based on the weighted average number of common shares outstanding during the year.

Diluted earnings per share assumes the exercise of options using the treasury stock method.

The following table summarizes the earnings and the average number of common shares used in the calculation of basic and diluted earnings per share.

Year Ended December 31	2003	2002	2001
<i>(dollars in thousands, except per share amounts)</i>			
Basic:			
Weighted average common shares	11,608,555	11,514,236	11,266,831
Net income	\$ 19,952	\$ 16,437	\$ 13,200
Earnings per common share, basic	\$ 1.72	\$ 1.43	\$ 1.17
Diluted:			
Weighted average common shares	11,608,555	11,514,236	11,266,831
Options	451,431	459,806	414,446
Assumed average common shares outstanding	12,059,986	11,974,042	11,681,277
Net income	\$ 19,952	\$ 16,437	\$ 13,200
Earnings per common share, diluted	\$ 1.65	\$ 1.37	\$ 1.13

Note 7 - Investments in Marketable Securities:

Our investments in marketable securities include available for sale securities. Realized gains and losses from securities sales are determined on the specific identification of the securities.

Marketable securities consist of the following:

(in thousands)

December 31,	2003		2002	
	Amortized Cost	Fair Value	Amortized Cost	Fair Value
Available for sale:				
Marketable equity securities	\$ 24,059	\$ 47,216	\$ 24,059	\$ 31,733
U.S. government securities	1,927	1,956	1,597	1,684
Corporate bonds	804	867	1,608	1,689
	\$ 26,790	\$ 50,039	\$ 27,264	\$ 35,106

Included in available for sale marketable equity securities are 1,280,442 shares of NHI common stock as of December 31, 2003 and 2002. The fair value of the NHI common stock was \$31,857,000 and \$20,590,000 as of December 31, 2003 and 2002, respectively. The cost of the NHI common stock was \$16,144,000 as of December 31, 2003 and 2002. Also included in available for sale marketable equity securities are 363,200 shares of NHR common stock as of December 31, 2003 and 2002. The fair value of the NHR common stock was \$7,155,000 and \$5,303,000 as of December 31, 2003 and 2002, respectively. The cost of the NHR common stock was \$3,045,000 as of December 31, 2003 and 2002.

The amortized cost and estimated fair value of marketable securities classified as available for sale, by contractual maturity, are as follows:

(in thousands)

December 31,	2003		2002	
	Cost	Fair Value	Cost	Fair Value
Maturities:				
Within 1 year	\$ 300	\$ 303	\$ 1,153	\$ 1,163
1 to 5 years	2,431	2,520	2,052	2,210
Other securities without stated maturity	24,059	47,216	24,059	31,733
	\$ 26,790	\$ 50,039	\$ 27,264	\$ 35,106

Proceeds from the sale of investments in marketable securities during the years ended December 31, 2003, 2002 and 2001 were \$1,611,000, \$13,637,000, and \$8,847,000, respectively. Gross investment gains of \$34,000, \$1,720,000, and \$281,000 were realized on these sales during the years ended December 31, 2003, 2002 and 2001, respectively. Gross investment losses of \$2,053,000 were realized on these sales during the year ended December 31, 2002.

Note 8 - Property and Equipment:

Property and equipment, at cost, consists of the following:

<i>(in thousands)</i> December 31,	2003	2002
Land	\$ 10,620	\$ 11,031
Buildings and improvements	79,415	75,124
Furniture and equipment	91,048	88,627
Construction in progress	22,050	4,537
	\$ 203,133	\$ 179,319

Note 9 - Notes Receivable:

In addition to our notes receivable from National, NHR and the ESOP, we have notes receivable from managed and other long-term health care centers, the proceeds of which were used by the long-term health care centers for construction costs, development costs incurred during construction and working capital during initial operating periods. The notes generally require monthly payments with maturities beginning in 2004 through 2007. Interest on the notes is generally at rates ranging from prime plus 2% to 10.25%. The collateral for the notes consists of first and second mortgages, certificates of need, personal guarantees and stock pledges. During 2002, based on analyses consistent with the provisions of SFAS 114, we concluded that two of our notes receivable were impaired and that write-downs were required. During the first quarter of 2002, we wrote-off a \$2,760,000 mortgage note receivable from a long-term health care facility in Missouri. During the third quarter of 2002, we wrote-down \$5,200,000 of a mortgage note receivable from a long-term health care facility in Tennessee. Our recorded investment in these impaired notes receivable was \$- and \$7,246,000 at December 31, 2003 and 2002, respectively. With respect to these impaired notes receivable, during 2003, 2002 and 2001, our average recorded investment was \$5,309,000, \$14,076,000 and \$13,136,000, respectively, and the interest income recognized was \$690,000, \$74,000, and \$99,000, respectively. As of December 31, 2003, we have not provided an allowance for loan losses. We continually monitor and evaluate the carrying amount of our notes receivable in accordance with SFAS 114.

In December 2003, we received full repayment (approximately \$12,000,000) of the mortgage note receivable from the long-term health care facility located in Tennessee. The repayment resulted in a recovery of the mortgage note receivable previously written down by approximately \$5,124,000. In order to repay NHC, the facility obtained financing from a commercial bank. As a part of the transaction, we agreed to purchase the loan from the lending bank in the event of a default and agreed to collateralize such purchase obligation with \$12,000,000 of cash. Consistent with the provisions of FIN 45, we have recorded a liability for our guarantees in the amount of \$5,124,000, which is included in other noncurrent liabilities on the consolidated balance sheet.

Note 10 - Long-Term Debt, Debt Serviced by Other Parties and Lease Commitments:*Long-Term Debt and Debt Serviced by Other Parties-*

Long-term debt and debt serviced by other parties consist of the following:

<i>(in thousands)</i> December 31	Weighted Average Interest Rate	Maturities	Debt Serviced by Other Parties		Long-Term Debt	
			2003	2002	2003	2002
Senior notes, secured, principal and interest payable quarterly	variable, 2.5%	2004-2009	\$ —	\$ —	\$ 7,442	\$ 8,678
Senior notes, principal and interest payable semi-annually	8.4%	2004-2005	—	—	1,486	4,643
Notes and other obligations, principal and interest payable periodically	variable, 4.7%	2004-2019	505	555	2,749	4,831
First mortgage revenue bonds, principal payable periodically, interest payable monthly	variable, 3.4%	2004-2010	1,421	1,616	—	—
Unsecured term note payable to National, interest payable quarterly, principal payable at maturity	8.5%	2008	—	—	10,000	10,000
			1,926	2,171	21,677	28,152
Less current portion			(199)	(219)	(2,677)	(1,932)
			\$ 1,727	\$ 1,952	\$ 19,000	\$ 26,220

The \$7,442,000 senior secured notes and the \$1,486,000 senior notes were borrowed from National. National obtained its financing through the ESOP. As we are a direct obligor on this debt, it has been reflected in the table above as liabilities owed by us to the holders of the debt instruments rather than as liabilities owed to National and the ESOP.

The aggregate maturities of long-term debt and debt serviced by other parties for the five years subsequent to December 31, 2003 are as follows:

	Long-Term Debt	Debt Serviced By Other Parties	Total
2004	\$ 2,677,000	\$ 199,000	\$ 2,876,000
2005	3,033,000	238,000	3,271,000
2006	2,435,000	246,000	2,681,000
2007	2,586,000	254,000	2,840,000
2008	1,659,000	268,000	1,927,000

Through a guarantee agreement, as discussed in Note 13, our \$7,442,000 senior secured notes have cross-default provisions with other debt of National. Certain loan agreements require maintenance of specified operating ratios as well as specified levels of working capital and shareowners' equity by us and by National. All such covenants have been met by us and we believe that National is in compliance with or has obtained waivers or amendments to remedy all events of non-compliance with the covenants as of December 31, 2003. Our failure or the failure of National to meet the required covenants would have a material adverse effect on our financial position and cash flows.

Lease Commitments—

Operating expenses for the years ended December 31, 2003, 2002, and 2001 include expenses for leased premises and equipment under operating leases of \$41,537,000, \$41,322,000, and \$41,259,000, respectively. See Notes 2 and 3 for the approximate future minimum rent commitments on non-cancelable operating leases with NHR and NHI.

Note 11 - Income Taxes:

The provision for income taxes is comprised of the following components:

(in thousands)

Year Ended December 31	2003	2002	2001
Taxes Payable			
Federal	\$ 14,840	\$ 11,381	\$ 8,597
State	1,989	1,472	1,086
	16,829	12,853	9,683
Deferred Tax Provision (Benefit)			
Federal	(3,170)	(1,719)	(654)
State	(324)	(125)	(66)
	(3,494)	(1,844)	(720)
Income Tax Provision	\$ 13,335	\$ 11,009	\$ 8,963

The deferred tax assets and liabilities, at the respective income tax rates, are as follows:

<i>(in thousands)</i> December 31	2003	2002
Current deferred tax asset:		
Allowance for doubtful accounts receivable	\$ 2,088	\$ 2,761
Current liabilities	3,784	2,887
	<u>5,872</u>	<u>5,648</u>
Current deferred tax liability:		
Unrealized gains on marketable securities	(9,296)	(3,132)
Other	(508)	(381)
	<u>(9,804)</u>	<u>(3,513)</u>
Net current deferred tax (liability) asset	\$ (3,932)	\$ 2,135
Noncurrent deferred tax asset:		
Financial reporting depreciation in excess of tax depreciation	\$ 6,917	\$ 5,584
Deferred gain on sale of assets	5,115	5,194
Guarantee obligation	2,050	—
Other	150	57
Net noncurrent deferred tax asset	\$ 14,232	\$ 10,835

The provision for income taxes is different than the amount computed using the applicable statutory federal and state income tax rate as follows:

<i>(in thousands)</i> Year Ended December 31	2003	2002	2001
Tax expense at statutory rates	\$ 13,392	\$ 10,908	\$ 8,840
Amortization of goodwill	—	—	84
Permanent differences and other	(57)	101	39
Effective tax expense	<u>\$ 13,335</u>	<u>\$ 11,009</u>	<u>\$ 8,963</u>

NHC continually evaluates for tax related contingencies. Contingencies may arise where tax laws may allow for alternative interpretations or where the timing of recognition of income is subject to judgment. We believe we have adequate provisions for tax contingencies. However, because of uncertainty of interpretation by various tax authorities and the possibility that there are issues that have not been recognized by management, we cannot guarantee we have accurately estimated our tax liabilities.

Note 12 - Stock Option Plan:

We have incentive option plans that provide for the granting of options to key employees and directors to purchase shares of common stock at no less than market value on the date of grant. Options issued to non-employee directors vest immediately. Options issued to employees vest over a six year period. The maximum term of the options is six years. The following table summarizes option activity:

	Number of Shares	Weighted Average Exercise Price
Options outstanding at December 31, 2000	612,500	\$ 6.80
Options granted	40,000	10.40
Options expired	(5,000)	24.88
Options outstanding at December 31, 2001	647,500	6.88
Options granted	30,000	17.25
Options expired	(15,000)	30.75
Options outstanding at December 31, 2002	662,500	6.81
Options granted	60,000	19.60
Options exercised	(40,000)	10.54
Options expired	(40,000)	39.88
Options forfeited	(55,000)	12.99
Options outstanding at December 31, 2003	<u>587,500</u>	<u>5.29</u>

Options Outstanding	Exercise Prices	Weighted Average Exercise Price	Weighted Average Remaining Contractual Life in Years
55,000	\$17.25 to \$19.60	\$ 19.17	2.7
532,500	\$ 3.00 to \$10.40	\$ 3.58	4.1
587,500			

At December 31, 2003, 115,000 options outstanding are exercisable. The weighted average remaining contractual life of options outstanding at December 31, 2003 is 2.8 years.

Additionally, we have an employee stock purchase plan that allows employees to purchase our shares of stock through payroll deductions. The plan allows employees to terminate participation at any time.

In connection with the exercise of certain stock options, we have received 5.57% interest-bearing, full recourse notes in the amount of \$16,000 at December 31, 2003. The notes are secured by shares of NHC, shares of NHR, or shares of NHI having a fair market value of not less than 150% of the amount of the note. The principal balances of the notes are reflected as a reduction of shareowners' equity in the consolidated financial statements.

During 2001, we awarded \$7,815,000 of cash bonuses paid in 2002 to employees with existing employee notes payable to us. The bonus allowed the employees to retire certain of their remaining notes with us. The bonus has been included in salaries, wages and benefits in the 2001 consolidated statement of income.

During 2003, we accepted unexercised stock options for 55,000 shares of our common stock from a former employee and current member of our board of directors in satisfaction of that individual's \$433,000 note payable to us. We recognized \$433,000 of salaries, wages and benefits expense in the 2003 consolidated statement of income.

Note 13 - Contingencies and Guarantees:

Self Insurance-

We have assumed certain self-insurance risks related to health insurance, workers' compensation and general and professional liability insurance claims both of our owned or leased entities and certain of the entities to which we provide management or accounting services. The liability we have recognized for reported claims and estimates for incurred but unreported claims is \$43,953,000 and \$31,632,000 at December 31, 2003 and 2002, respectively. The liability is included in accrued risk reserves in the consolidated balance sheets. The amounts are subject to adjustment for actual claims incurred. It is possible that these claims plus unasserted claims could exceed our insurance coverages and our reserves, which would have a material adverse effect on our financial position, results of operations and cash flows.

General and Professional Liability Lawsuits and Insurance

Nationwide, the entire long term care industry has experienced a dramatic increase in personal injury/wrongful death claims and awards based on alleged negligence by nursing facilities and their employees in providing care to residents. As of December 31, 2003, we and/or our managed centers are currently defendants in 77 such claims covering the years 1995 through December 31, 2003. Forty-two of these suits are in Florida, where we have not operated or managed long-term care providers since September 30, 2000. In addition, 24 suits are currently pending in relation to the September 25, 2003 fire discussed below.

When bids were solicited for third party professional liability insurance coverage for 2002, only two companies would quote coverage. Both quotations were so onerous and expensive that we elected to pay the premiums into a wholly-owned licensed insurance company. Thus, during 2002 and 2003, insurance coverage for incidents occurring at all providers owned or leased, and most providers managed by us, is provided through this wholly-owned insurance company.

Our coverages for all years include primary policies and umbrella policies. For years 1999 through 2001 forward, the policies contain a per incident deductible. In 2000 and 2001, there is no aggregate limit on our potential deductible obligations. In 2002, the deductibles were eliminated and first dollar coverage is provided through the wholly-owned insurance company, while the excess coverage is provided by a third party insurer.

In 2003, primary professional liability insurance coverage and excess coverage is provided through our wholly-owned liability insurance company in the amount of \$1 million per incident, \$3 million per location with an aggregate primary policy limit of \$11.0 million and a \$7.5 million annual excess aggregate.

As a result of the terms of our insurance policies and our use of a wholly-owned insurance company, we have retained significant self insurance risk with respect to general and professional liability. We use independent actuaries to estimate our exposures for claims obligations (for both asserted and unasserted claims) related to deductibles and exposures in excess of coverage limits, and we maintain reserves for these obligations. It is possible that claims against us could exceed our coverage limits and our reserves, which would have a material adverse effect on our financial position, results of operations and cash flows.

On September 25, 2003, a tragic and as of yet unexplained fire occurred on the second floor of a skilled nursing facility located in Nashville, Tennessee operated by one of our limited liability company subsidiaries. While the concrete and steel constructed facility complied with applicable fire safety codes, the building was not equipped with fire sprinklers. Although the fire was limited to a double bedded patient's room, extensive smoke filled the area and caused injuries to other patients despite aggressive efforts to evacuate these patients by NHC employees, fire department personnel and other volunteers. There have been sixteen patient deaths since the fire, an undetermined number of which may be related to the events of September 25, 2003.

The fire produced extensive media coverage, specifically focused on the fact that health care centers, including hospitals, constructed prior to 1994 are not required by Tennessee law or regulations to be fully sprinkled if constructed with fire resistant materials. We have announced that irrespective of code standards, we will commence a process of fully sprinkling all facilities operated by NHC that are not already fully sprinkled. We have created through our National Health Foundation (a qualified 501(c)(3) charity) a patient and family relief fund, which is being administered separately from other funds of the Foundation by families of Nashville patients. The prayers and best wishes of the NHC family partners have gone forth to all patients and families affected by this fire. We are proactively seeking to resolve any questions and/or losses with our patients and their families, and will continue to do so until all matters are resolved. There are 24 lawsuits currently pending. The cases have been consolidated in the Third Circuit Court for Davidson County, Tennessee. Discovery is ongoing. The Company plans to vigorously defend against the allegations in these lawsuits and seek settlements with residents and their families.

Additionally, in connection with the fire, we have incurred losses and costs associated with physical damage to the health care center and interruption of business, as we have closed the center for an indefinite period of time. For the year ended December 31, 2003, we have received or accrued \$565,000 of insurance recoveries from third-party insurance carriers. These insurance recoveries have reduced our losses and costs and have been included in other operating expenses in the 2003 consolidated statement of income.

The building involved in the fire is leased by one of our limited liability company subsidiaries from NHI. Under the terms of the lease with NHI, we are required to restore the leased property so as to make it at least equal in value to that which existed prior to the damage. The lease also requires us to indemnify and hold harmless NHI from any and all demands and claims arising from the use of the property, including any negligence or violation by us.

A provision of the lease allows that if substantial damage occurs during the lease term, we may terminate the lease with respect to the damaged property. If the lease is so terminated, we will have no obligation to repair the property and NHI will receive the entire insurance proceeds related to the building damage. We are obligated to continue to indemnify and hold harmless NHI from any and all demands arising from the use of the property. NHI retains the right to license the beds under any lease termination.

Consistent with the provisions of SFAS 5, we have accrued for probable and estimatable losses related to the Nashville fire and have included our estimates of these losses in accrued risk reserves in the consolidated balance sheet. It is possible that claims against us related to the Nashville fire could exceed our estimates, which would have a material adverse effect on our financial position, results of operations and cash flows.

Guarantees—

In addition to our primary debt obligations, which are included in our consolidated financial statements, we have guaranteed the debt obligations of certain other entities. Those guarantees, which are not included as debt obligations in our consolidated financial statements, total \$27,640,000 at December 31, 2003 and include \$15,495,000 of debt of managed and other long-term health care centers and \$12,145,000 of debt of National and the ESOP.

The \$15,495,000 of guarantees of debt of managed and other long-term health care centers relates to first mortgage debt obligations of three long-term health care centers to which we provide management or accounting services. We have agreed to guarantee these obligations in order to obtain management or accounting services agreements. For this service, we charge an annual guarantee fee of 1% to 2% of the outstanding principal balance guaranteed, which fee is in addition to our management or accounting services fee. All of this guaranteed indebtedness is secured by first mortgages, pledges of personal property, accounts receivable, marketable securities and, in certain instances, the personal guarantees of the owners of the facilities.

The \$12,145,000 of guarantees of debt of National and the ESOP relates to senior secured notes held by financial institutions. The total outstanding balance of National and the ESOP's obligations under these senior secured notes is \$19,587,000. As discussed in Note 10, \$7,442,000 of this obligation has been included in our debt obligations because we are a direct obligor on this indebtedness. The remaining \$12,145,000, which is not included in our debt obligations because we are not a direct obligor, is due from NHI to National and the ESOP and ultimately to the financial institutions. Additionally, under the amended terms of these note agreements, the lending institutions have the right to put to us the entire outstanding balance of this debt on March 31, 2005. Upon exercise of this put option by the lending institutions, we would be obligated to purchase the then outstanding balance of these senior secured notes, which is estimated to be approximately \$15,116,000.

Additionally, as discussed in Note 9, we are obligated to purchase a loan made by a commercial bank to a long-term health care center in the event there is a default under the credit agreement between the parties. NHC's obligation to repurchase the loan is collateralized by cash in an amount equal to the loan balances. The term of the repurchase obligation coincides with the term of the loan, which matures December 31, 2006.

As of December 31, 2003, our maximum potential loss related to the guarantees is \$34,516,000, which is the outstanding balance of the guaranteed debt obligations. We have accrued approximately \$6,168,000 for potential losses as a result of our guarantees.

Debt Cross Defaults-

Through a guarantee agreement, our senior secured notes have cross-default provisions with other debt of National and the ESOP. We currently believe that National and the ESOP are in compliance with the terms of their debt agreements. Under the terms of one of National's debt obligations to financial institutions (total balance of \$8,838,000 at December 31, 2003, none of which is our obligation), the lending institutions have the right to put the entire outstanding balance of the debt to National in March 2005. National plans to be able to refinance this debt prior to the put date or pay off the debt completely. However, if the lending institutions do exercise that put option and National is unable to purchase or refinance the entire outstanding balance of the debt, National's other debt along with our senior secured notes and substantially all of our other debt would be in default, which would have a material adverse effect on NHC's financial position, results of operations and cash flows.

Note 14 - Disclosures about Fair Value of Financial Instruments:

To meet the reporting requirements of Statements of Financial Accounting Standards No. 107, "Disclosures About Fair Value of Financial Instruments", we calculate the fair value of financial instruments using discounted cash flow techniques. At December 31, 2003 and 2002, there were no material differences between the carrying amounts and fair values of our financial instruments.

The following table sets forth selected quarterly financial data for the two most recent fiscal years.

Selected Quarterly Financial Data

(unaudited, in thousands, except per share amounts)

2003	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Net Revenues	\$ 113,205	\$ 116,016	\$ 119,086	\$ 124,557
Net Income	3,423	4,672	5,294	6,563
Basic Earnings Per Share	.30	.40	.46	.56
Diluted Earnings Per Share	.28	.39	.44	.54
2002				
Net Revenues	\$ 111,226	\$ 113,765	\$ 116,677	\$ 116,584
Net Income	3,087	4,231	4,297	4,822
Basic Earnings Per Share	.27	.37	.37	.42
Diluted Earnings Per Share	.26	.35	.36	.40

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

On July 1, 2002, the Board of Directors of National HealthCare Corporation decided to dismiss its independent accountants, Arthur Andersen LLP ("Andersen") and appointed Ernst & Young LLP ("EY") as its new independent accountants. The decision to change accountants was approved by NHC's Board of Directors upon the recommendation of its Audit Committee.

During the year ended December 31, 2001 and for the subsequent period through July 1, 2002, there were no disagreements between NHC and Andersen on any matter of accounting principles or practices, financial statement disclosure, or auditing scope or procedure, which disagreements, if not resolved to Andersen's satisfaction would have caused them to make reference to the subject matter of the disagreement in connection with their reports. None of the reportable events described under Item 304(a)(1)(v) of Regulation S-K occurred within the year ended December 31, 2001 and for the subsequent period through July 1, 2002.

The audit report of Andersen on the consolidated financial statements of NHC and subsidiaries for the year ended December 31, 2001 did not contain any adverse opinion or disclaimer of opinion, nor were they qualified or modified as to uncertainty, audit scope, or accounting principles.

During NHC's year ended December 31, 2001, and the subsequent period through July 1, 2002, NHC did not consult with EY regarding any of the matters or events set forth in Item 304(a)(2)(i) and (ii) of Regulation S-K.

ITEM 9A. CONTROLS AND PROCEDURES

An evaluation was performed under the supervision and with the participation of the company's management, including the Chief Executive Officer (CEO) and Principal Accounting Officer (PAO), of the effectiveness of the design and operation of the company's disclosure controls and procedures as of the end of the period covered by this annual report. Based on that evaluation, the company's management, including the CEO and PAO, concluded that the company's disclosure controls and procedures are effective to ensure that information required to be disclosed by the company in reports that it files or submits under the Securities Exchange Act of 1934 is recorded, processed, summarized, and reported within the time periods specified in Securities and Exchange commission rules and forms. Subsequent to the date of this evaluation, there have been no significant changes in the company's internal controls over financial reporting that has materially affected, or is reasonably likely to materially affect, the company's internal controls over financial reporting. Although the design of any system of controls is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions, regardless of how remote, management's evaluation provided reasonable assurance that these controls will be effective.

PART III

ITEM 10. DIRECTORS AND EXECUTIVE OFFICERS OF REGISTRANT

Directors and Executive Officers: We are managed by our Board of Directors. The Board of Directors is divided into three classes. The Directors hold office until the annual meeting for the year in which their term expires and until their successor is elected and qualified. As each of their terms expire, the successor shall be elected to a three-year term. A director may be removed from office for cause only. Officers serve at the pleasure of the Board of Directors for a term of one year. The following table sets forth our directors and the executive officers and vice presidents:

Dr. J. Paul Abernathy, who joined the Board in 2003, is a retired general surgeon, who was in private practice at Murfreesboro Medical Clinic from 1971 until his retirement in 1995. Previously, he served as a general practice physician for Hazard Memorial Hospital in Hazard, Kentucky. Lt. Col. Abernathy additionally served as a flight surgeon for the Homestead Air Force Base in Florida and Chief of Surgery for the United States Air Force at Keesler Air Force Base in Mississippi. Dr. Abernathy twice served as President of the Rutherford county Stones River Academy of Medicine and holds membership in the Southern Medical Society, the Southeastern Surgery Society, and is a Fellow in the American College of Surgeons. Dr. Abernathy has a B.S. degree from Middle Tennessee State University and an M.D. degree from the University of Tennessee.

Mr. Robert Adams has served NHC 29 years - 18 years as Senior Vice President including 12 years on the Board of Directors. He also served NHC as a health care center administrator and a Regional Vice President. He is NHC's Chief Operating Officer, serves on the Board of Directors of National Health Realty, Inc. and is Vice President of National Health Investors, Inc. He has a B.S. degree from Middle Tennessee State University. He is the brother of W. Andrew Adams and brother-in-law of D. Gerald Coggin.

Mr. W. Andrew Adams has been President of NHC since 1974 and Chairman of the Board since 1994. He has extensive long-term health care experience and served as President of the National Council of Health Centers, the trade association for multi-facility long-term health care companies. Adams serves as Chairman of the Board of National Health Investors, Inc., National Health Realty, Inc. and Assisted Living Concepts, Inc. In addition, he serves on the Board of Directors of SunTrust Bank, Nashville. He has an M.B.A. degree from Middle Tennessee State University. He is the brother of Robert G. Adams and brother-in-law of Ernest G. Burgess and D. Gerald Coggin.

Mr. Ernest G. Burgess, III served as Senior Vice President of Operations for 20 years before retiring in 1994. His Board of Director's position spans eleven years and he served as Chairman of NHC's Audit Committee during 2003. He has an M.S. degree from the University of Tennessee and also serves on the Board of Directors and as Chairman of the Audit Committee of National Health Realty, Inc. He is the brother-in-law of W. Andrew Adams.

Mr. Richard F. LaRoche, Jr. served 27 years with NHC as Secretary and General Counsel and 14 years as Senior Vice President, retiring from this position in May 2002. He was elected by the Board to fill the unexpired term of previous director J. K. Twilla, who retired in early 2002. He has a J.D. degree from Vanderbilt University and an A.B. degree from Dartmouth College. Mr. LaRoche also serves as Director and Secretary of National Health Investors, Inc. and as Secretary of National Health Realty, Inc. He also serves as a director and Audit Committee member for Z-Tel Technologies, Inc.

Mr. Lawrence C. Tucker has been with Brown Brothers Harriman & Co. ("BBH & Co."), private bankers, for 37 years and became a general partner of the firm in January 1979. He serves on the firm's steering committee as well as being responsible for the corporate finance activities, which include management of The 1818 Fund, private equity investing partnerships with originally committed capital of approximately \$2 billion. He is a director of VAALCO Energy, Inc., US Unwired, Inc., Z-Tel Technologies, Inc., and Xspedius Holding Corporation, and Xspedius Management Corporation. Mr. Tucker has a B.S. degree from Georgia Institute of Technology and an MBA from the Wharton School of the University of Pennsylvania. Mr. Tucker serves on NHC's audit committee.

Ms. Joanne Batey (Vice President/Homecare) has been with the Company since 1976. She served as homecare coordinator for five years before being named Vice President in 1989. Prior to that she was Director of Communication Disorders Services for NHC. Ms. Batey received her bachelor's and master's degrees in speech pathology from Purdue University.

Mr. D. Gerald Coggin (Vice President, Corporate Relations) has been employed by NHC since 1973. He has served as both Administrator and Regional Vice President before being appointed to the present position. He received a B.A. degree from David Lipscomb University and a M.P.H. degree from the University of Tennessee. He is responsible for the Company's rehabilitation, managed care, hospice, legislative activities, investor and public relations. He is a brother-in-law of W. Andrew Adams and Robert G. Adams.

Mr. Donald K. Daniel (Vice President and Controller) joined the Company in 1977 as Controller. He received a B.A. degree from Harding University and an M.B.A. from the University of Texas.

Mr. Kenneth DenBesten (Vice President/Finance) has served as Vice President of Finance since 1992. From 1986 to 1992, he was employed by Physicians Health Care, most recently as Chief Operating Officer. From 1984-1986, he was employed by HealthAmerica Corporation as Treasurer, Vice President of Finance and Chief Financial Officer. Mr. DenBesten received a B.S. in business administration and an M.S. in Finance from the University of Arizona.

Mr. David Lassiter (Vice President/Corporate Affairs) joined the Company in 1995. From 1988 to 1995, he was Executive Vice President, Human Resources and Administration for Vendell Healthcare. From 1980-1988, he was in human resources positions with Hospital Corporation of America and HealthTrust Corporation. Mr. Lassiter has a B.S. and an M.B.A. from the University of Tennessee.

Ms. Julia Powell (Vice President/Patient Services) has been with the Company since 1974. She has served as a nurse consultant and director of patient assessment computerized services for NHC. Ms. Powell has a bachelor of science in nursing from the University of Alabama, Birmingham, and a master's of art in sociology with an emphasis in gerontology from Middle Tennessee State University. She co-authored Patient Assessment Computerized in 1980 with Dr. Carl Adams, the Company's founder.

Ms. Charlotte A. Swafford (Treasurer) has been Treasurer of the Company since 1985. She joined the Company in 1973 and has served as Staff Accountant, Accounting Supervisor and Assistant Treasurer. She has a B.S. degree from Tennessee Technological University.

The above officers serve in identical capacities for NHC and its administrative services contractor, National Health Corporation.

The NHC Board has found Mr. Tucker and Dr. Abernathy to be "independent directors" as defined by the SEC and AMEX and have noted that Mr. Burgess would be deemed independent but for his relationship as brother-in-law by marriage to Mr. W. A. Adams. For a full discussion, please read NHC's definitive 2004 Proxy Statement which is incorporated hereby by reference as though copied verbatim.

Independent directors receive \$2,500 per meeting attended. In addition, starting in 2003, independent directors receive a stock option to purchase 15,000 shares of NHC common stock at a purchase price equal to the closing price of the Corporation Shares at the closing price on the date of the Corporation's annual meeting. There were nine Board meetings during 2003. Prior to 2003, the independent directors were given options on 10,000 shares annually. All stock option plans have been approved by shareholder vote at prior annual meetings.

Board Committees

The Board has constituted three committees - Audit, Compensation and Nominating and Corporate Governance. The Board believes that two of its members (Mr. Tucker and Dr. Abernathy) are "independent" as defined by the Securities and Exchange commission ("SEC") and American Stock Exchange ("AMEX") Rules. Additionally, the Board believes that Mr. Burgess is independent other than his relationship as brother-in-law with Mr. W. A. Adams. Pursuant to AMEX Listing Rules, Mr. Burgess cannot remain on the Committees although these three directors were the members of these three committees during 2003. Additionally, the Audit Committee believes that both Mr. Burgess and Mr. Tucker meet the SEC definition of "Audit Committee Financial Expert". Prior to the annual meeting, the Nominating Committee and Corporate Governance Committee will have nominated for interim election to the Board and Board committees an additional director who will meet all tests for independence pursuant to law and regulations. The new director will replace Mr. Burgess on the Audit Committee.

Investor Information

We maintain a worldwide web site at www.nhccare.com. We publish to this web site our 10-Q's, this 10-K, Forms 8-K, and press releases. We do not necessarily have these filed the same day as they are filed with the SEC or released to the public, but rather have a policy of placing these on the web site within two (2) business days of public release or SEC filing.

We also maintain the following documents on the web site, all of which we hereby incorporate herein by reference as though copied verbatim:

- The NHC Code of Ethics and Standards of Conduct. This has been adopted for all employees, officers and directors of the Company. The website will also disclose whether there have been any amendments or waivers to the Code of Ethics and Standards of conduct. To date there have been none.
- Information on our "NHC ValuesLine", which allows our staff and investors unrestricted access to our Corporate Compliance Officer, executive officers and directors. The toll free number is 800-526-4064 and the communications may be incognito, if desired.
- The NHC Restated Audit Committee Charter.
- The NHC Compensation Committee Charter.
- The NHC Nomination and Corporate Governance Committee Charter.

We will furnish, free of charge, a copy of any of the above documents to any interested investor upon receipt of a written request.

ITEM 11. EXECUTIVE COMPENSATION

Information about our Executive Officers and Board of Directors compensation, including stock option information, is set out in detail in our definitive 2004 Proxy Statement which is accompanying this Annual Report on Form 10-K, and is incorporated by reference herein as though copied verbatim.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT

The following table sets forth certain information as to the number of our shares beneficially owned as of December 31, 2003 (a) by each person (including any "group" as that term is used in Section 13(d)(3) of the Exchange Act) who is known to us to own beneficially 5% or more of the outstanding shares (11,624,085 as of December 31, 2003), (b) by each director, and (c) by all executive officers and directors as a group. Members of our management listed below are all members of management and/or the Board of Directors, but they disclaim that they are acting as a "group" and the table below is not reflective of them acting as a group:

Names and Addresses of Beneficial Owners	Number of Shares ⁽¹⁾ Beneficially Owned	Percentage of Total Shares
J. Paul Abernathy, Director 2102 Greenland Drive Murfreesboro, TN 37130	3,000	*
W. Andrew Adams, President & Chief Executive Officer 801 Mooreland Lane Murfreesboro, TN 37128	1,082,064 ⁽⁶⁾	9.3%
Robert G. Adams, Director, Sr. V.P. and Chief Operating Officer 2217 Battleground Murfreesboro, TN 37129	453,058 ⁽³⁾	3.9%
Ernest G. Burgess, III, Director 7097 Franklin Road Murfreesboro, TN 37128	146,204 ⁽³⁾	1.2%
Richard F. LaRoche, Jr., Director and Secretary 2103 Shannon Drive Murfreesboro, TN 37129	404,635 ⁽³⁾	3.5%
Lawrence C. Tucker, Director 1818 Fund, II 59 Wall Street New York NY 10005	745,155 ⁽²⁾⁽³⁾	6.4%

Joanne M. Batey, Vice President, Homecare 9165 Big Spring Road Christiana, TN 37037	54,768 ⁽³⁾	*
D. Gerald Coggin Vice President, Corporate Relations 1942 Dilton Mankin Road Murfreesboro, TN 37129	329,328 ⁽³⁾	2.8%
Donald K. Daniel, Vice President and Controller 1441 Haynes Drive Murfreesboro, TN 37129	159,695 ⁽³⁾	1.4%
Kenneth D. DenBesten, Vice President, Finance 1610 Wexford Drive Murfreesboro, TN 37129	59,393 ⁽³⁾	*
David L. Lassiter, Vice President, Corporate Affairs 9110 Brentmeade Blvd. Brentwood, TN 37027	14,250 ⁽³⁾	*
Julia W. Powell, Vice President, Patient Services 3712 Lascassas Pike Murfreesboro, TN 37130	87,010 ⁽³⁾	*
Charlotte A. Swafford, Treasurer 915 East Main Street Murfreesboro, TN 37130	139,123 ⁽³⁾	1.2%
National Health Corporation P.O. Box 1398 Murfreesboro, TN 37133	1,271,147	10.9%
1818 Fund II 140 Broadway New York, NY 10005	745,155 ⁽⁴⁾	6.4%
FMR Corp. 82 Devonshire Street Boston, MA 02109	1,666,612	14.3%
Northern Trust Company 801 S. Canal C-IN Chicago, IL 60607	1,297,089	11.1%
All Executive Officers, Directors as a Group (13)	3,677,683 ⁽³⁾	31.6%

* Less than 1%

(1) Assumes exercise of stock options outstanding. See "Option Plans".

(2) Mr. Tucker, as a general partner of the 1818 Fund II, is attributed the ownership of the 1818 Fund II shares, but does not claim beneficial ownership thereof. Otherwise, all shares are owned beneficially with sole voting and investment power. The number of shares includes 55,000 shares in stock options outstanding to Mr. Tucker.

(3) Included in the amounts above are 55,000 shares to Mr. Tucker, 55,000 shares to Mr. W. A. Adams, 40,000 shares to Mr. R. G. Adams, 55,000 shares to Mr. LaRoche, 20,000 shares to Ms. Batey, 24,000 shares to Mr. Coggin, 24,000 shares to Mr. Daniel, 24,000 shares to Mr. DenBesten, 13,000 shares to Mr. Lassiter, 20,000 shares to Ms. Powell, and 24,000 shares to Ms. Swafford, of which all may be acquired upon exercise of stock options granted under the Company's 1997 Stock Option Plan and 2002 Stock Option Plan.

(4) This number includes 55,000 shares in stock options outstanding to Mr. Tucker.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS

None.

ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

Information regarding Principal Accountant Fees and Services is set out in detail in our definitive 2004 Proxy Statement which is accompanying this Annual Report on Form 10-K. This information is incorporated by reference herein as though copied verbatim.

PART IV

ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULE, AND REPORTS ON FORM 8-K

The following documents are filed as a part of this report:

- (1) Financial Statements:
 - Consolidated Statements of Income
 - Consolidated Balance Sheets
 - Consolidated Statements of Cash Flows
 - Consolidated Statements of Shareowners' Equity
- (2) The following schedule is included in this Item 15:
 - Schedule II - Valuation and Qualifying Accounts for the Years Ended December 31, 2003, 2002, and 2001All other financial statement schedules are not required under the related instructions or are inapplicable and therefore have been omitted.
- (3) Exhibits:
 - (a) Reference is made to the Exhibit Index, which is found within this Form 10-K Annual Report.
 - (b) Reports on Form 8-K:

Form 8-K filed February 27, 2004 regarding year end earnings release.

The below report is a copy of the report previously issued by Arthur Andersen LLP in conjunction with its audits of National HealthCare Corporation and Subsidiaries as of, and for the three-year period ended, December 31, 2001. A copy of this report has been provided as required by the American Institute of Certified Public Accountant's Interpretation of Statement on Auditing Standards No. 58, Reports on Audited Financial Statements, and guidance issued by the Securities and Exchange Commission in response to the indictment of Arthur Andersen LLP in March 2002. During 2002, Arthur Andersen LLP ceased operations and, as such, has not reissued this report. Additionally, Arthur Andersen LLP has not consented to the use of this audit report. Accordingly, limitations may exist on (a) investor's rights to sue Arthur Andersen LLP under Section 11 of the Securities Act for false and misleading financial statements, if any, and the effect, if any, on the due diligence defense of directors and officers, and (b) investor's legal rights to sue and recover damages from Arthur Andersen LLP for material misstatements or omissions, if any, in any registration statements and related prospectuses that include, or incorporate by reference, financial statements previously audited by Arthur Andersen LLP.

REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS ON FINANCIAL STATEMENT SCHEDULE

To National HealthCare Corporation:

We have audited, in accordance with auditing standards generally accepted in the United States, the consolidated financial statements of National HealthCare Corporation included in Item 14 of this Form 10-K, and have issued our report thereon dated February 5, 2002. Our audits were made for the purpose of forming an opinion on the basic consolidated financial statements taken as a whole. The financial statement schedule included in Item 14 is the responsibility of the Company's management and is presented for purposes of complying with the Securities and Exchange Commission's rules and is not otherwise a required part of the basic consolidated financial statements. The financial statement schedule has been subjected to the auditing procedures applied in the audits of the basic consolidated financial statements, and in our opinion, fairly states in all material respects the financial data required to be set forth therein in relation to the basic consolidated financial statements taken as a whole.

Arthur Andersen LLP

Nashville, Tennessee
February 5, 2002

REPORT OF INDEPENDENT AUDITORS ON FINANCIAL STATEMENT SCHEDULE

Board of Directors and Shareowners
National HealthCare Corporation

We have audited the consolidated financial statements of National HealthCare Corporation as of December 31, 2003 and 2002 and for the years ended December 31, 2003 and 2002, and have issued our report thereon dated February 9, 2004 (included elsewhere in this Form 10-K). Our audits also included the financial statement schedule for the years ended December 31, 2003 and 2002 included in Item 15(a) of this Form 10-K. This schedule is the responsibility of the Company's management. Our responsibility is to express an opinion based on our audits. The financial statement schedule of National HealthCare Corporation for the year ended December 31, 2001 was audited by other auditors, who have ceased operations and whose report dated February 5, 2002 expressed an unqualified opinion on that financial statement schedule.

In our opinion, the 2003 and 2002 financial statement schedule referred to above, when considered in relation to the basic financial statements taken as a whole, presents fairly in all material respects the information set forth therein.

Ernst + Young LLP

Nashville, Tennessee
February 9, 2004

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

NATIONAL HEALTHCARE CORPORATION

BY: /s/ W. Andrew Adams
W. Andrew Adams
President and Director
Chief Executive Officer

Date: March 12, 2004

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below on March 12, 2004, by the following persons on behalf of the registrant in the capacities indicated. Each director of the registrant whose signature appears below hereby appoints W. Andrew Adams and Richard F. LaRoche, Jr., and each of them severally, as his Attorney in Fact to sign in his name on his behalf as a director of the registrant and to file with the Commission any and all amendments of this report on Form 10-K.

/s/ W. Andrew Adams
W. Andrew Adams, President
Chief Executive Officer

/s/ Richard F. LaRoche, Jr.
Richard F. LaRoche, Jr.
Secretary and General Counsel
Director

/s/ Robert G. Adams
Robert G. Adams
Senior Vice President
Director

/s/ Donald K. Daniel
Donald K. Daniel
Vice President and Controller
Principal Accounting Officer

/s/ Ernest G. Burgess
Ernest G. Burgess
Director

/s/ Lawrence C. Tucker
Lawrence C. Tucker
Director

/s/ J. Paul Abernathy
J. Paul Abernathy
Director

NATIONAL HEALTHCARE CORPORATION AND SUBSIDIARIES
FORM 10-K FOR THE FISCAL YEAR ENDING DECEMBER 31, 2003
EXHIBIT INDEX

<u>Exhibit No.</u>	<u>Description</u>	<u>Page No. or Location</u>
3.1	Charter	Specifically incorporated by reference to Exhibit A attached to Form S-4, (Proxy Statement-Prospectus), amended, Registration No. 333-37185, (December 5, 1997)
3.2	By-laws	Specifically incorporated by reference to Exhibit A attached to Form S-4, (Proxy Statement-Prospectus), amended, Registration No. 333-37185, (December 5, 1997)
4.1	Form of Common Stock	Specifically incorporated by reference to Exhibit A attached to Form S-4, (Proxy Statement-Prospectus), amended, Registration No. 333-37185, (December 5, 1997)
10	Material Contracts	Incorporated by reference from Exhibits 10.1 thru 10.9 attached to Form S-4, (Proxy Statement-Prospectus), as amended, Registration No. 333-37185 (December 5, 1997)
10.11	Employee Stock Purchase Plan	Specifically incorporated by reference to Exhibit A attached to Form S-4), Proxy Statement-Prospectus), amended, Registration No. 333-37185, (December 5, 1997)
10.12	1997 Stock Option Plan	Incorporated by reference from 1997 Proxy Statement/Prospectus filed on December 5, 1997
12	Statements Re: Computation of Ratios	Filed Herewith
16	Letter Regarding Change in Certifying Accountant	Filed Herewith
22	Subsidiaries of Registrant	Specifically incorporated by reference to Exhibit A attached to Form S-4, (Proxy Statement-Prospectus), amended, Registration No. 333-37185, (December 5, 1997)
23	Consent of Independent Auditors	Filed Herewith
31	Section 302 CEO/CFO Certification	Filed Herewith
32	Section 906 CEO/CFO Certification	Filed Herewith

CERTIFICATION

I, W. Andrew Adams, certify that:

1. I have reviewed this annual report on Form 10-K of National HealthCare Corporation;
2. Based on my knowledge, this annual report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent function):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 12, 2004



W. Andrew Adams
Chairman and President
Chief Executive Officer

CERTIFICATION

I, Donald K. Daniel, certify that:

1. I have reviewed this annual report on Form 10-K of National HealthCare Corporation;
2. Based on my knowledge, this annual report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent function);
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 12, 2004



Donald K. Daniel
Vice President and Controller
Principal Accounting Officer

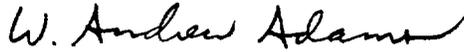
Certification of Annual Report on Form 10-K
of National HealthCare Corporation
For The Year Ended December 31, 2003

The undersigned hereby certify, pursuant to 18 U.S.C. Section 906 of the Sarbanes-Oxley Act of 2002, that, to the undersigned's best knowledge and belief, the Annual Report on Form 10-K for National HealthCare Corporation ("Issuer") for the period ending December 31, 2003 as filed with the Securities and Exchange Commission on the date hereof (the "Report"):

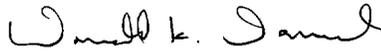
- (a) fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (b) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Issuer.

This Certification accompanies the Annual Report on Form 10-K of the Issuer for the annual period ended December 31, 2003.

This Certification is executed as of March 12, 2004.



W. Andrew Adams
Chief Executive Officer



Donald K. Daniel
Principal Accounting Officer

A signed original of this written statement required by Section 906 has been provided to National HealthCare Corporation and will be retained by National HealthCare Corporation and furnished to the Securities and Exchange Commission or its staff upon request.



From left to right: Donald Daniel, Joanne Batey and Andrew Adams.



From left to right: Kenneth DenBesten, Richard LaRoche, Robert Adams and Gerald Coggin.



From left to right: David Lassiter, Charlotte Swafford and Julia Powell.

Joanne M. Batey, Vice President Homecare, 59, 27 years with National HealthCare Corporation, 19 years at present position. Served as NHC's director of speech language pathology services prior to accepting the position as head of the homecare division.

D. Gerald Coggin, Vice President Corporate Relations, NHC Rehabilitation, 52, 31 years with NHC, 16 years as a vice president. He also served as a health care administrator and a regional vice president.

Donald K. Daniel, Vice President and Controller, 57, 27 years with NHC as controller and 19 years as vice president.

Kenneth D. DenBesten, Vice President Finance, 51, 11 years with NHC in present position. Prior to joining NHC, DenBesten had 14 years in finance, primarily health care finance.

David L. Lassiter, Vice President Corporate Affairs, 49, joined NHC in 1995 and had 16 years of experience in the health care industry prior to accepting present position.

Julia W. Powell, Vice President Patient Services, 54, 29 years with NHC, 19 years in present position, also served as NHC nurse consultant and director of NHC's patient assessment computerized services.

Charlotte A. Swafford, Treasurer, 55, 30 years with NHC, 19 years in present position. She also served as staff accountant, accounting manager and assistant treasurer.

Regional Vice Presidents

- M. Ray Blevins, East Tennessee and Virginia
- D. Doran Johnson, South Central Tennessee and Alabama
- J.B. Kinney, Jr., North and South Carolina
- Michael C. Neal, New Hampshire, Massachusetts and Washington
- Melvin J. Rector, Kansas and Missouri
- R. Michael Ussery, Central Tennessee and Kentucky

Assistant Vice Presidents

- Christy J. Beard, CPCS
- Ann S. Benson, To Council
- Harold P. Bone, Partner Relations
- Brigitte L. Burke, Dietary
- Kathy W. Campbell, Partner Benefits
- Ann A. Coleman, Nursing
- Dwinna L. Cunningham, Treasury
- Bruce K. Duncan, Health Planning
- Charleen D. Forsythe, Information Systems
- Kristin S. Gaines, Finance
- Dinsie B. C. Hale, Accounting
- Barbara F. Harris, Operations
- Donnie P. Hester, Insurance Reporting
- Ann M. Horton, Rehabilitation
- Martha L. Hughey, Reimbursement
- Leslie A. Joyner, Health Information

- N. Bart King, Reimbursement
- Phyllis F. Knight, Payroll
- Jesse W. Myatt, Information Systems
- Wayne L. Oliff, Professional Liability
- Joan B. Phillips, Rehabilitation
- Doris B. Pittman, Corporate Affairs
- Debbie L. Price, Accounts Receivable
- Catherine E. Reed, Homecare
- Jeffrey R. Smith, Special Assets
- Jeff A. Stroop, Risk Management
- Charles C. Swift, Assistant Controller
- Judy G. Thomasson, Homecare Acquisitions/Accounting
- Stacia H. Vetter, Long-term Care Insurance
- Chris S. West, Human Resources
- Jackie D. West, Social Services
- Charles J. Wysocki, Operations



National HealthCare Corporation Board of Directors from left to right are Richard LaRoche, Ernest Burgess, Lawrence Tucker, Andrew Adams, Dr. Paul Abernathy and Robert Adams.

Board of Directors and Executive Officers

Dr. Paul Abernathy, Director, 68, is a retired general surgeon, who practiced in Murfreesboro from 1971 until his retirement in 1995. Prior to 1971, he held positions in the Air Force including Chief of Surgery for the United States Air Force at Keesler Air Force Base in Mississippi. He has twice served as president of the Rutherford County Stones River Academy of Medicine. He holds a membership in the Southern Medical Society, the Southeastern Surgery Society and is a Fellow in the American College of Surgeons.

W. Andrew Adams, Chairman and President, 58, 31 years with National HealthCare Corporation. He served as president of NHC since 1974 and chairman of the board since 1994. He has extensive long-term health care experience and served as president of the National Council of Health Centers, the trade association for multi-facility long-term health care companies. Adams serves as Chairman of the Board of Directors of National Health Investors, Inc. and National Health Realty, Inc. In addition, he serves on the Board of Directors of SunTrust Bank.

Robert G. Adams, Director and Senior Vice President, 57, 29 years with NHC, 18 years as senior vice president and 12 years on the Board of Directors. He also served as health care center administrator and a regional vice president for NHC. He is NHC's chief operations officer. Adams also serves on the Board of Directors of National Health Realty, Inc.

Ernest G. Burgess, Director, 64, 29 years with NHC. He served as NHC's senior vice president of operations for 20 years before retiring in 1994. His board of director's position spans 11 years. Mr. Burgess is chairman of the audit committee. He also serves on the Board of Directors of National Health Realty, Inc.

Richard F. LaRoche, Jr., Secretary, General Counsel and Director, 58, 28 years with NHC as secretary and general counsel and 14 years as senior vice president. LaRoche served as NHC's outside counsel from 1971 to 1975. He also serves on the Board of Directors of National Health Investors, Inc., and Z-Tel Technologies, Inc.

Lawrence C. Tucker, Director, 61, has 37 years with Brown Brothers Harriman & Co., private bankers. Tucker became a general partner with Brown Brothers Harriman & Co. in 1979 and he serves on the firm's steering committee as well as being responsible for the corporate finance activities, which include management of the 1818 Fund, private equity investing partnerships with originally committed capital of approximately \$2 billion. He is a director of VAALCO Energy Inc., US Unwired, Inc., Z-Tel Technologies, Xspedius Holding Corporation, and Xspedius Management Corporation. He also serves on NHC's audit committee.

Stockholder Information

National HealthCare Corporation
100 Vine Street
Murfreesboro, Tennessee 37130

Holding Inquiries

For specific information related to stockholder records, such as changes of address, transfers of ownership, or replacement of lost checks or stock certificates, please write directly to our transfer agent: SunTrust Bank, Stock Transfer Department, P.O. Box 4625 Atlanta, Georgia 30302 or telephone 1-800-568-3476.

Annual Stockholder Meeting

The Annual Stockholder meeting will be at National HealthCare Corporation's offices on 100 Vine Street in Murfreesboro, Tennessee at 4:00 p.m. Central Time on April 20, 2004.

Form 10-K, 10-Q's and Press Releases

Additional copies of National HealthCare Corporation's Form 10-K Report, 10-Q's and Press Releases are available on our web site at www.nhccare.com or by writing to NHC's offices at the address listed above. To have material mailed to you, dial 1-800-844-4642.

Independent Auditors

Ernst & Young LLP
424 Church Street
Nashville, Tennessee 37219

NHC

NATIONAL HEALTHCARE CORPORATION

City Center
100 Vine Street
Murfreesboro, TN 37130
Phone (615) 890-2020
