

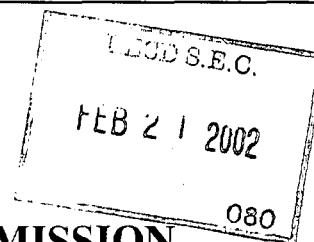


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FORM 6-K
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549



REPORT OF FOREIGN PRIVATE ISSUER
PURSUANT TO RULE 13a-16 or 15d-16 OF
THE SECURITIES EXCHANGE ACT OF 1934
FOR FEBRUARY 21, 2002

Banco Bilbao Vizcaya Argentaria, S.A.

(Exact name of Registrant as specified in its charter)

Kingdom of Spain
(Jurisdiction of incorporation)
Plaza de San Nicolás 4
48005 Bilbao, Spain
(Address of principal executive offices)

PROCESSED

MAR 01 2002

P THOMSON
FINANCIAL

[Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F:]

FORM 20-F X FORM 40-F

[Indicate by check mark whether the registrant by furnishing the information contained in this form is also thereby furnishing the information to the Commission pursuant to rule 12g3-2(b) under the Securities Exchange Act of 1934.]

YES NO X

[If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b):]
Not applicable

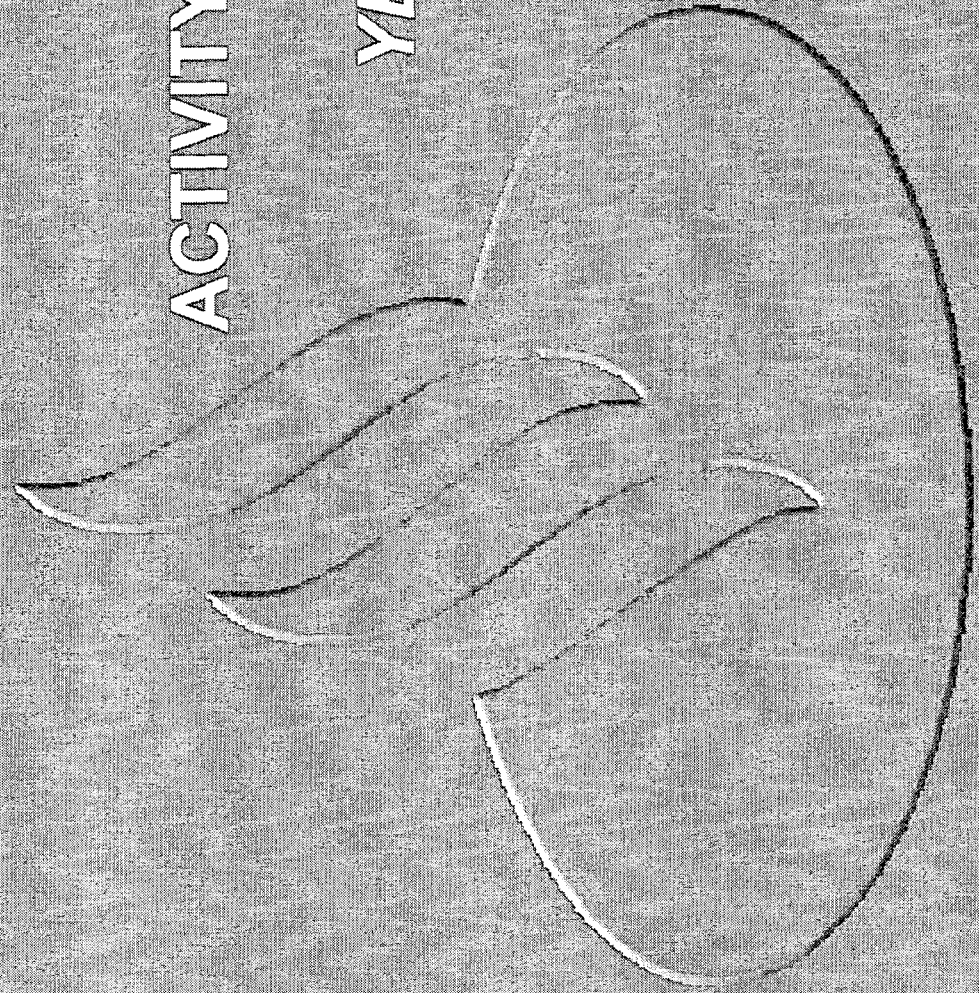
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Banco Santander Central Hispano, S.A.

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Item 1



ACTIVITY AND RESULTS

YEAR 2001

January 23, 2002



Santander Central Hispano

Santander Central Hispano cautions that this presentation contains forward looking statements. These forward looking statements are found in various places throughout this presentation and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations concerning the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to, (1) general market, macro-economic, governmental and regulatory trends, (2) movements in local and international securities markets, currency exchange rates, and interest rates, (3) competitive pressures, (4) technological developments, (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties. The risk factors and other key factors that we have indicated could adversely affect our business and financial performance contained in our past and future filings and reports, including those with the Securities and Exchange Commission of the United States of America.

Agenda

- **Strategic priority during the year:
Consolidation and reinforcement**
- **Summary of Group activity in 2001**
- **Summary of Group results in 2001**
- **Risk performance in 2001**
- **Main management drivers and goals for 2002**

After the strong expansion carried out under Program ONE (1999 - 2000) and the initial uncertainties about 2001...

... the year has been one of
CONSOLIDATION and REINFORCEMENT

**BASIC
MANAGEMENT
DRIVERS**

- Reinforce the balance sheet
- Exploit the latest investments
- Control risks
- Reduce costs
- Complete domestic integration

+ Strength

+ Efficiency

+ Results

Adjustment of net attributable income in 2001 due to special allocations to provisions

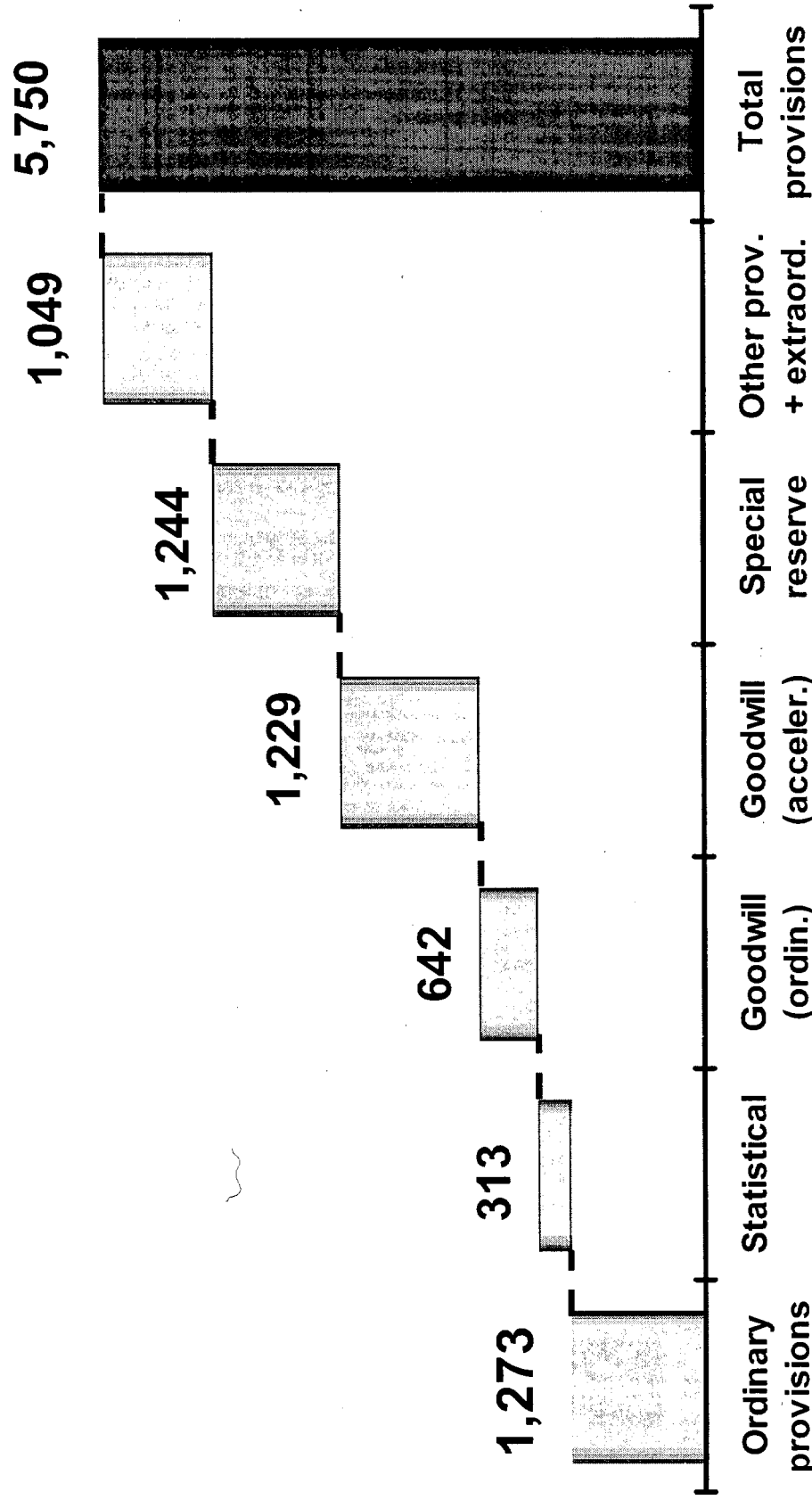
In the third quarter of 2001 the Group decided to establish a special reserve amounting to EUR 1,000 million

At the end of the year, the special reserve was increased to EUR 1,287 million and assigned to Argentina

- **Provision of 100% of Banco Río after the devaluation**
- **Greater flexibility to face future events**

Net attributable income 2001 increased 10% over 2000 to EUR 2,486.3 million

In 2001, the Group has assigned approximately EUR 6,000 million to provisions EUR Million



Note: Special reserve: EUR 1,287 million, of which 1,244 million against 2001 income; existing reserve at year-end 2000: EUR 43 million.

Impact of the devaluation on Banco Río's

book value

EUR Million

		BV (*)	Goodwill	Consolidated cost
Stake	80.3%	967	245	1,212
Devaluation impact (against equity)		-398	--	-398
		569	245	814
Option	18.5%	131	242	373
		701	487	1,187

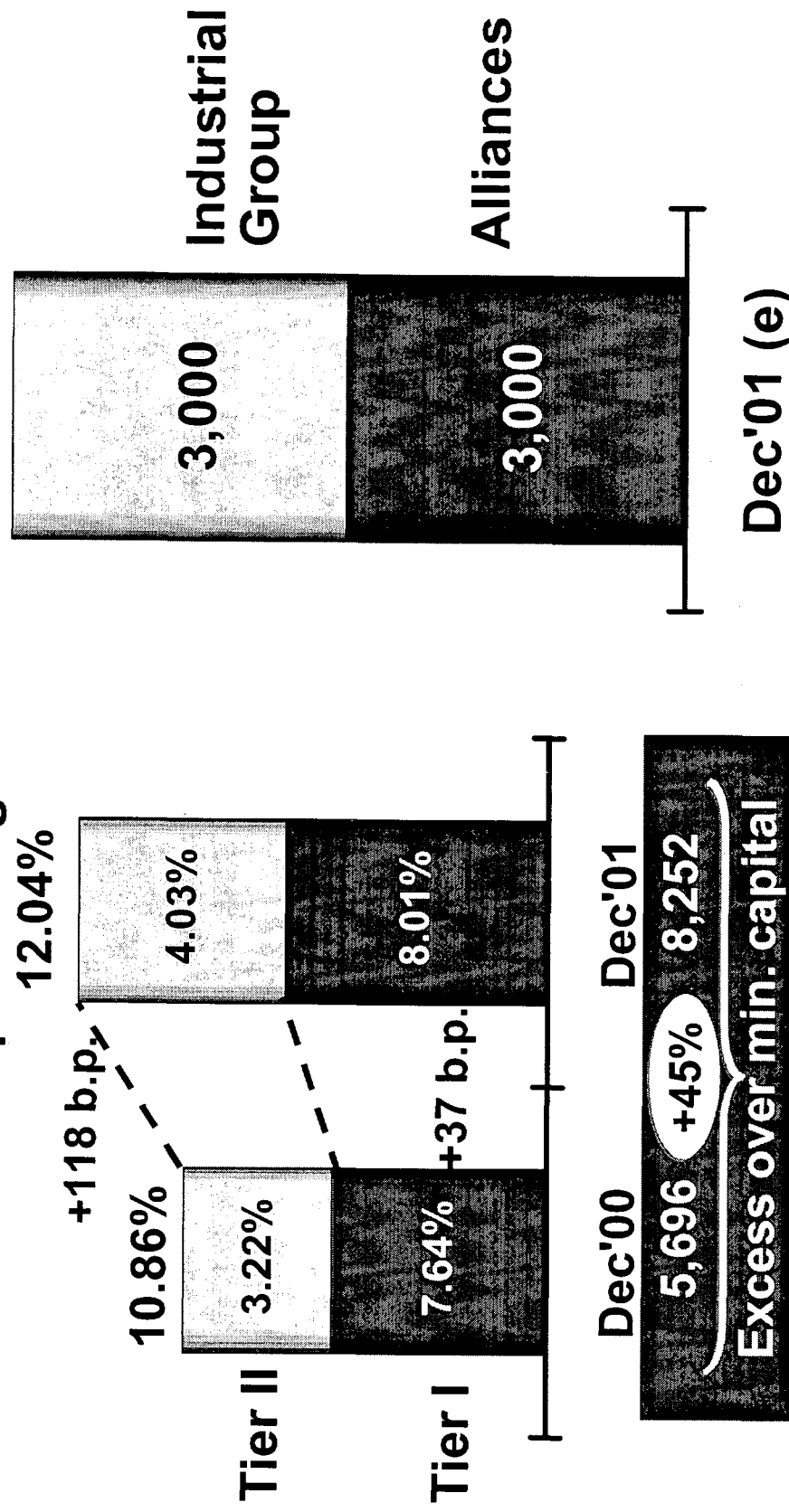
The special reserve for Argentina amounting to EUR 1,287 million covers completely Banco Río's book value and goodwill

(*) Book Value

Group eligible capital improves in quantity and quality, reinforced by large unrealized capital gains

EUR Million and percentage terms

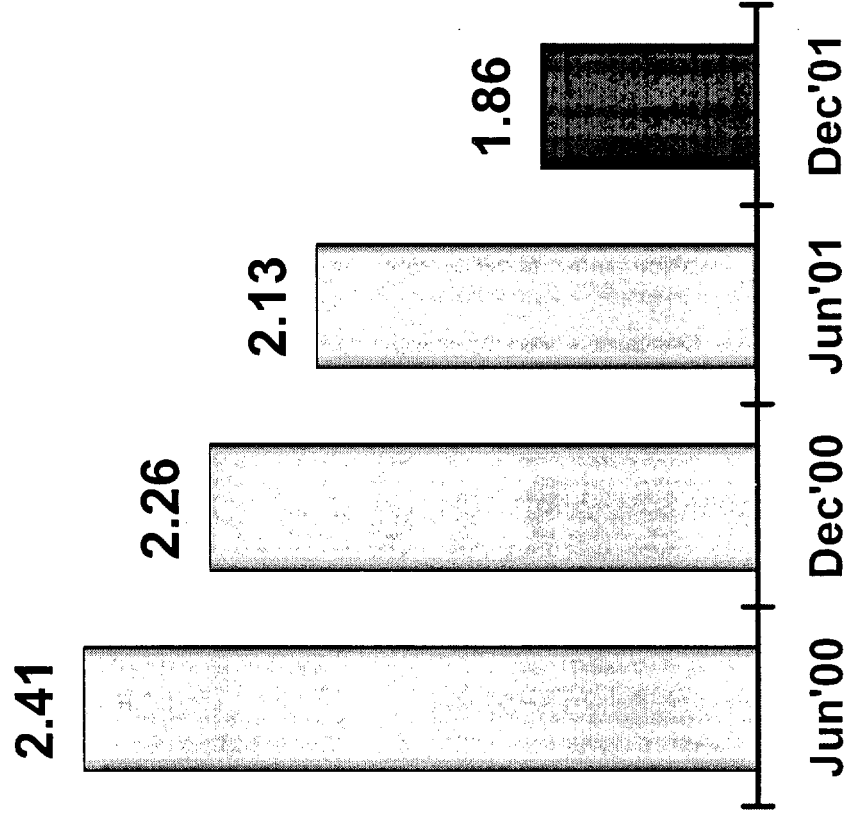
6,000



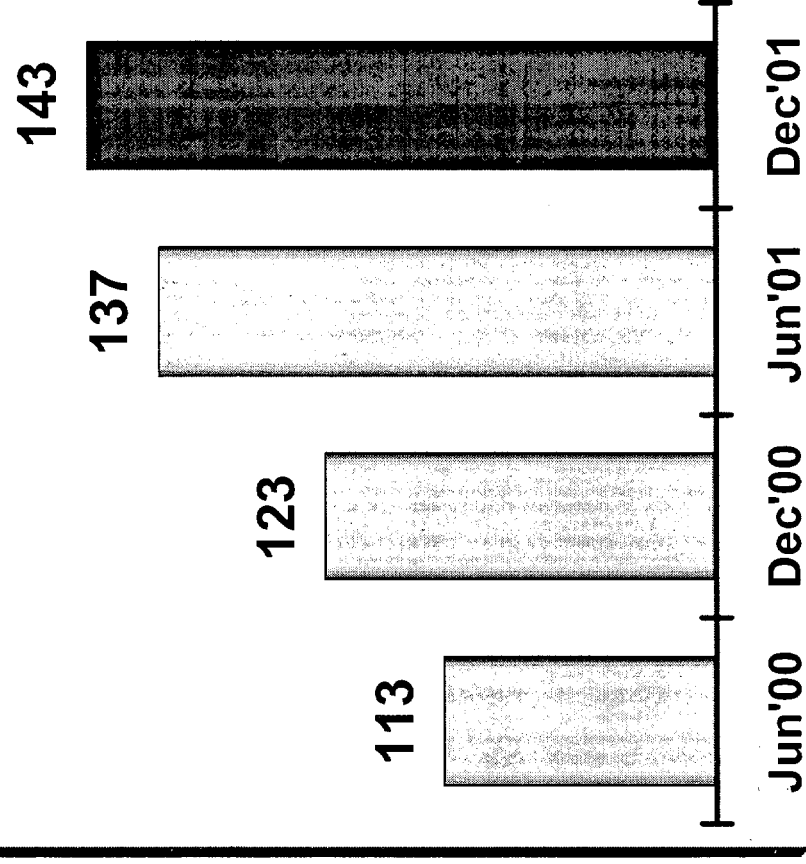
Note: At year-end 2001, and pending the expected amortization of preferred shares amounting to EUR 900 million, Group BIS ratio: 12.76%; Tier I: 8.44%.

Group NPLs, under strict control and continuously increasing coverage

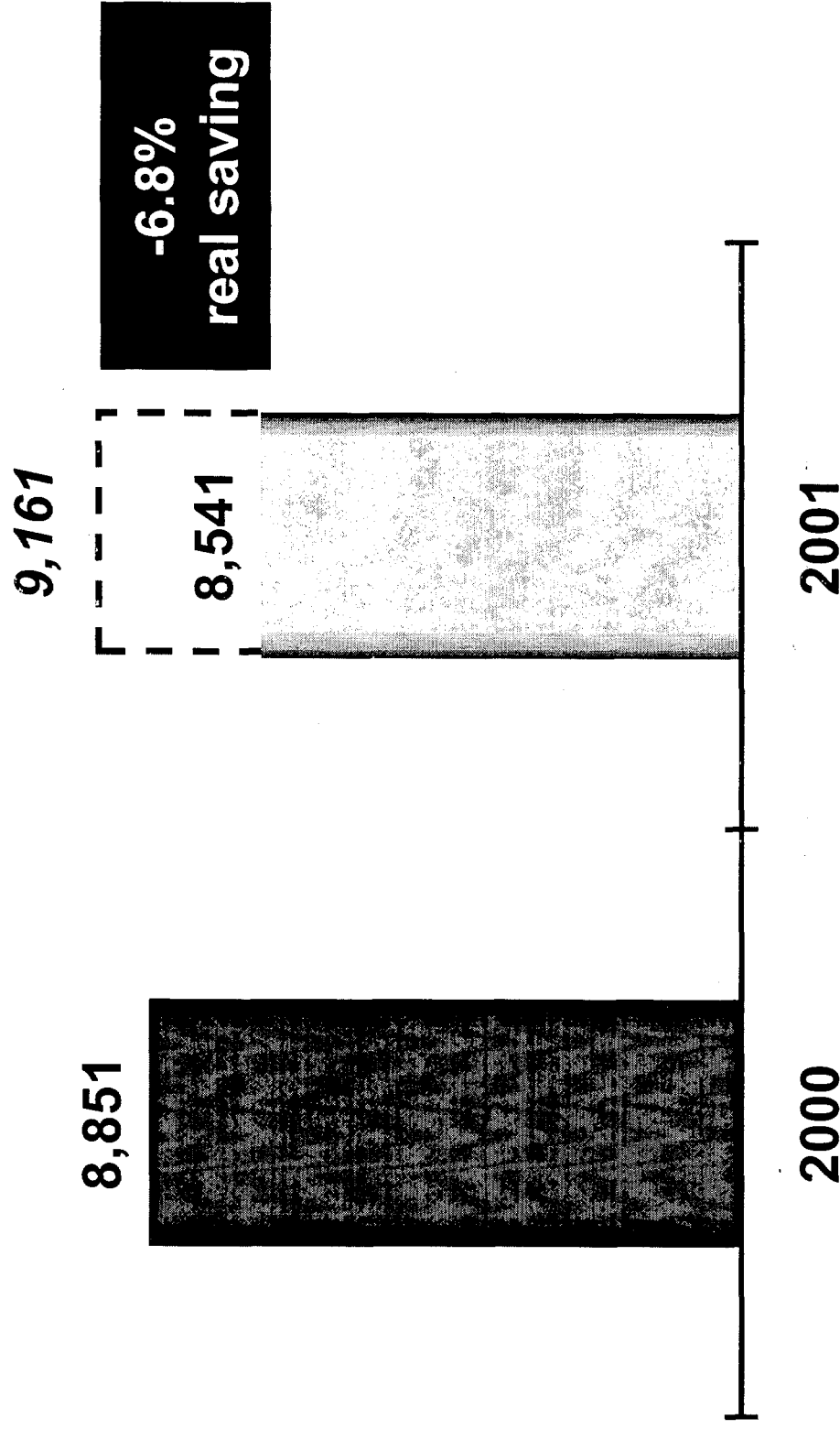
NPL ratio (%)



NPL coverage (%)

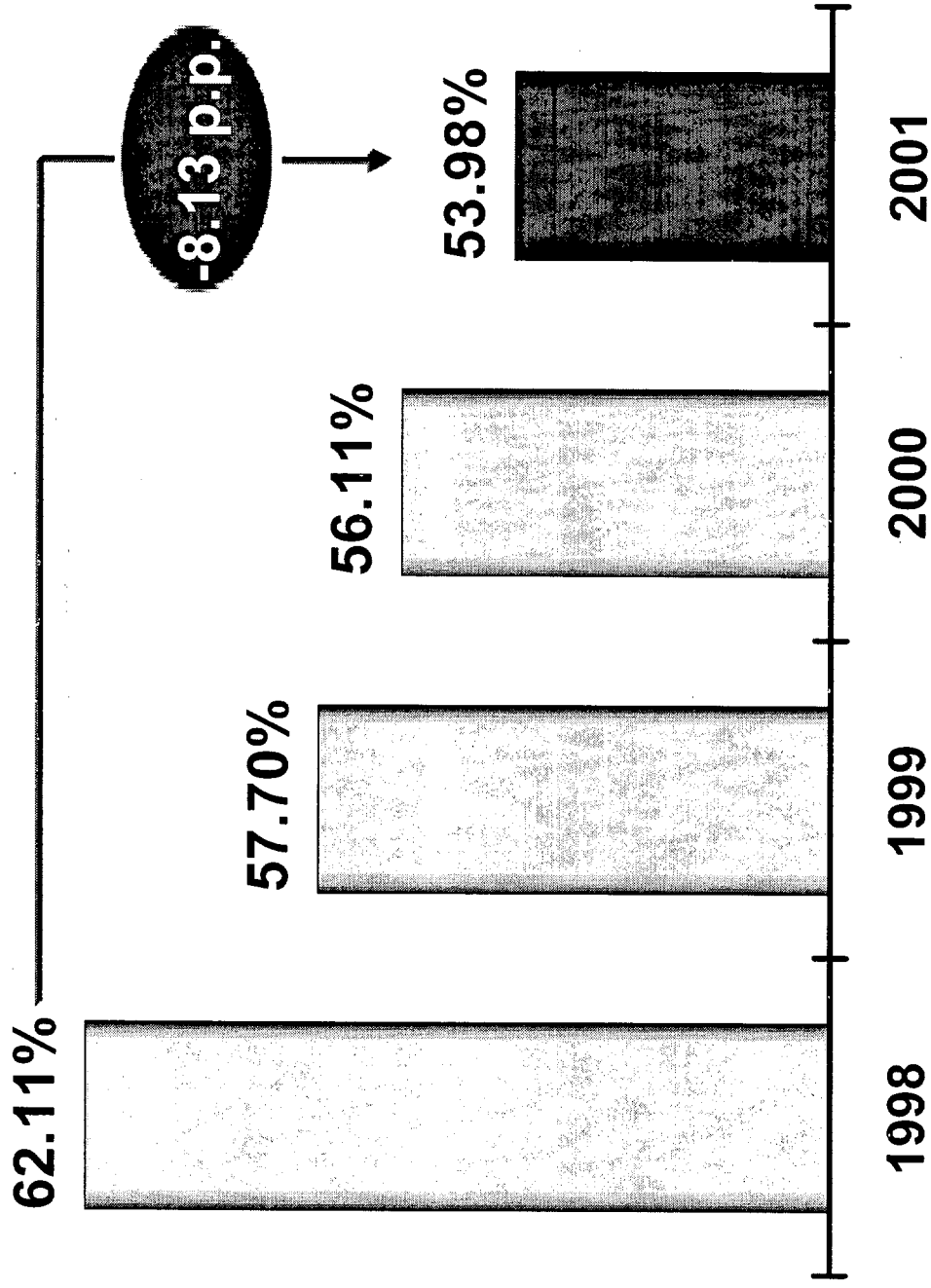


In the income statement, efforts on cutting personnel + general expenses ... EUR Million



Note: In order to provide a consistent comparison, assumed that in 2000 the new acquisitions took place on January 1, and in 2001 inflation rate was 3.5%. Exchange rate effect excluded.

... which produced a new improvement in the Group's efficiency ratio



Agenda

- **Strategic priority during the year:
Consolidation and reinforcement**

- **Summary of Group activity in 2001**

- **Summary of Group results in 2001**

- **Risk performance in 2001**

- **Main management drivers and goals for 2002**

Our maxim: + business with - costs
has been developed in our four main business areas

Spain

- New steps towards Group integration to improve our efficiency and strengthen our position

Portugal and rest of Europe

- Critical mass in Portugal; increasing market share
- Expansion in consumer financing activities

Latin America

- Leading franchise: exploiting the rationalization process

Industrial Group

- Stakes in traditional and high potential sectors

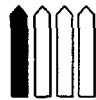


In Spain, heading towards a more efficient retail network focused on business

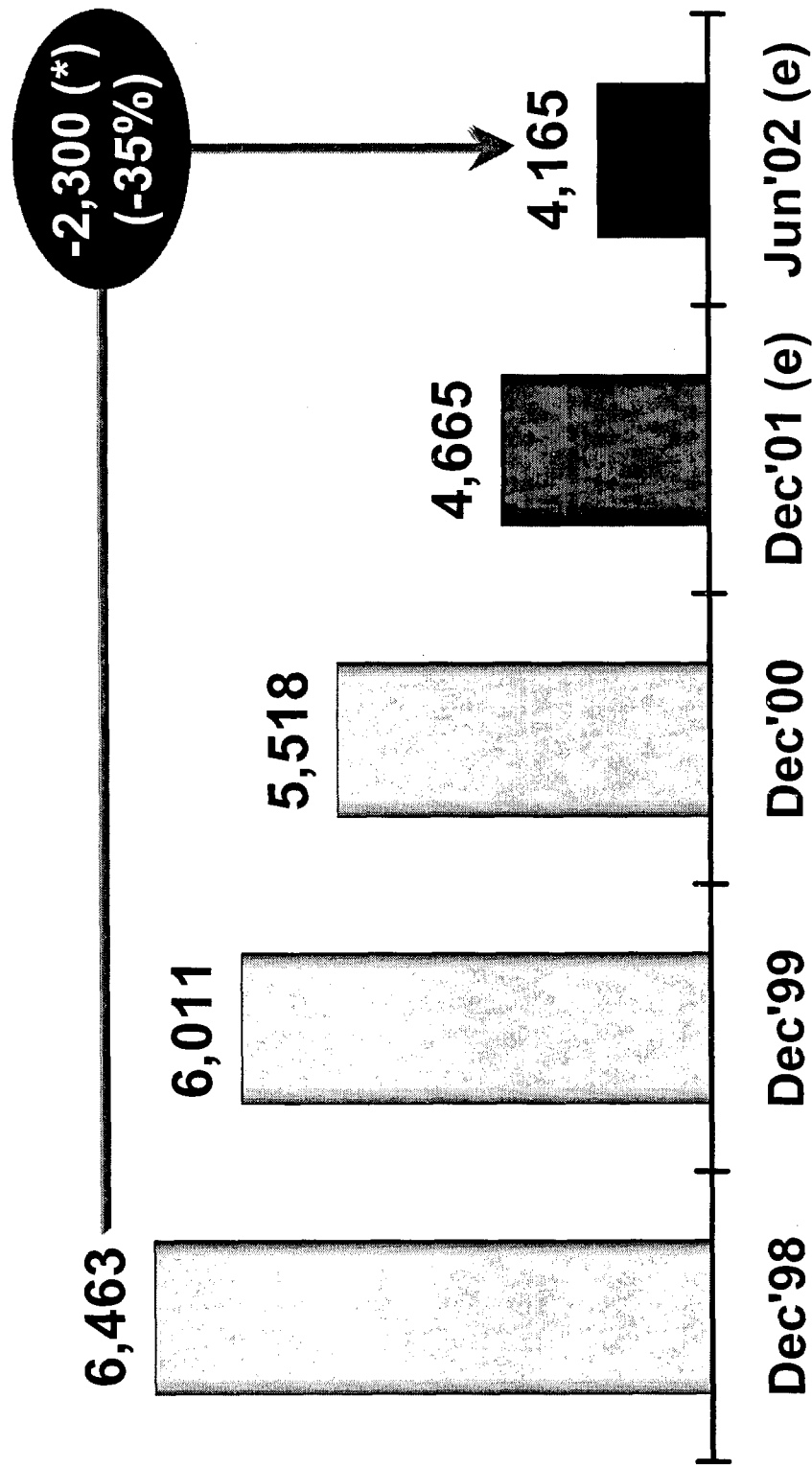
Main actions in 2001:

- **Launch of the single brand**
- **Rationalization of branches and staff**
- **Segmentation of customers and migration of companies to specialized channels**
- **Streamlining central and regional structures**

New Division: Santander Central Hispano Commercial Banking

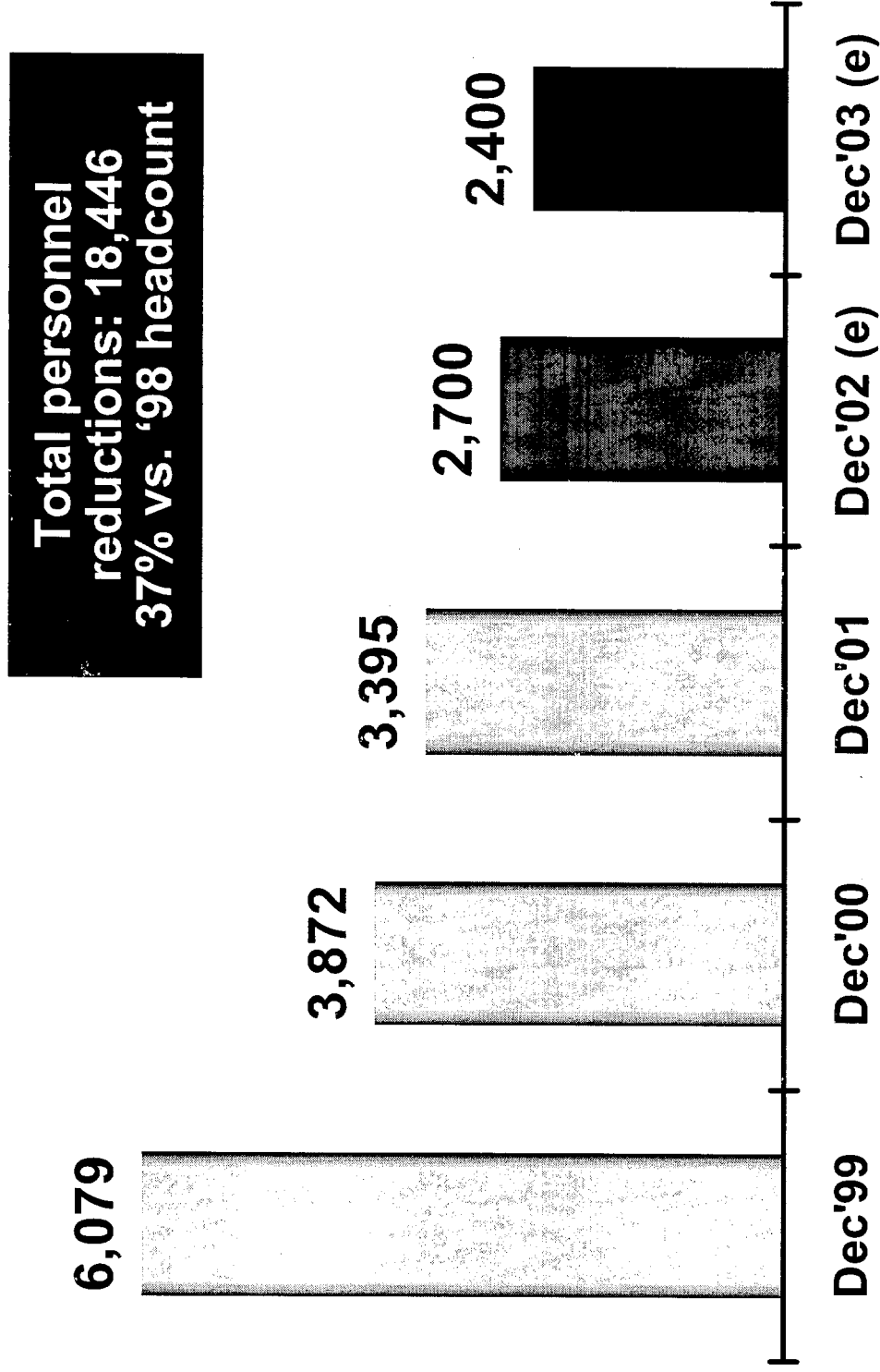
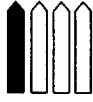


Number of branches and impact of closures in Spain



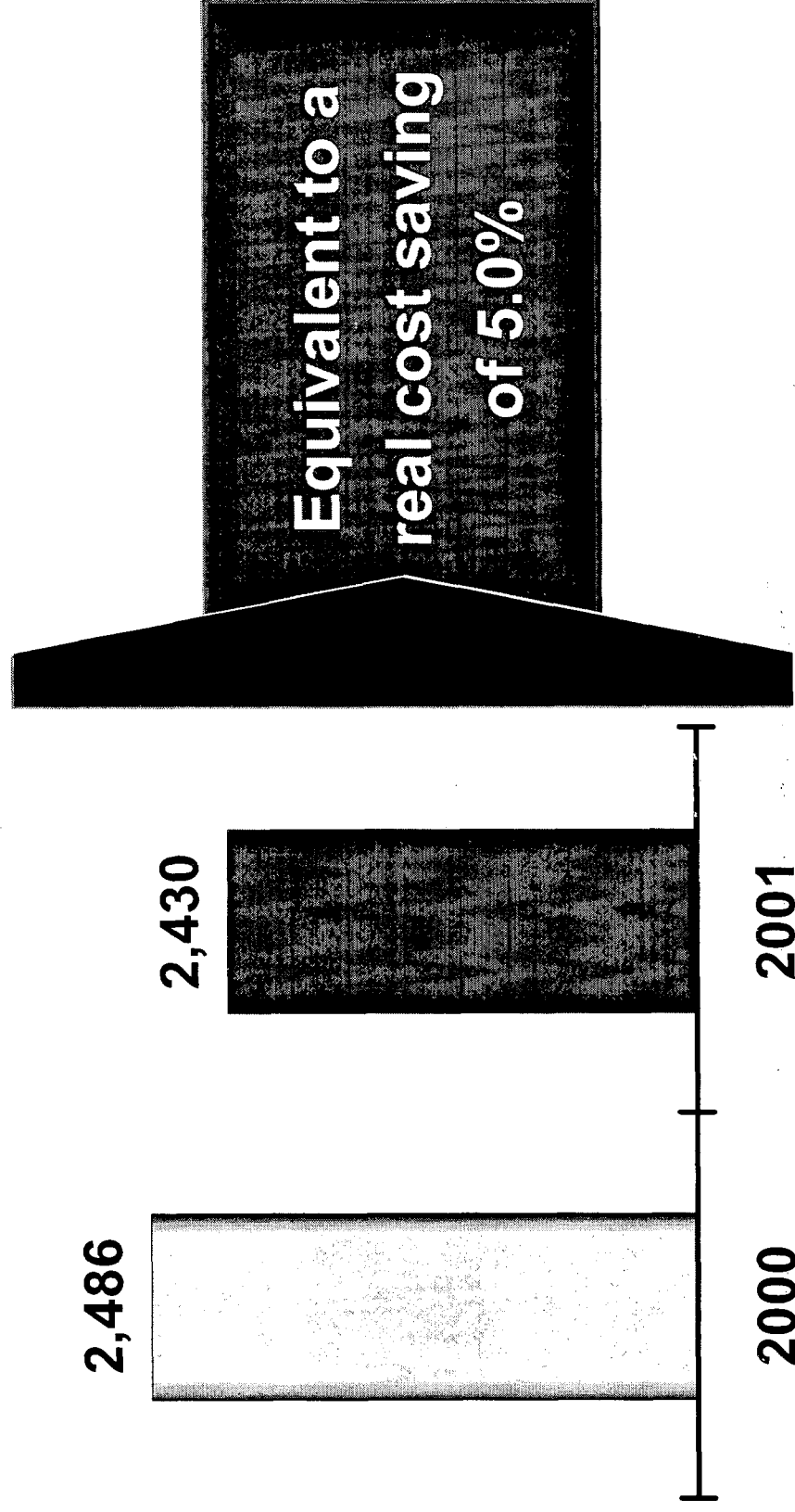
(*) Net of openings

Headcount: gross personnel reductions in Spain



Note: Not including 4,607 new hires

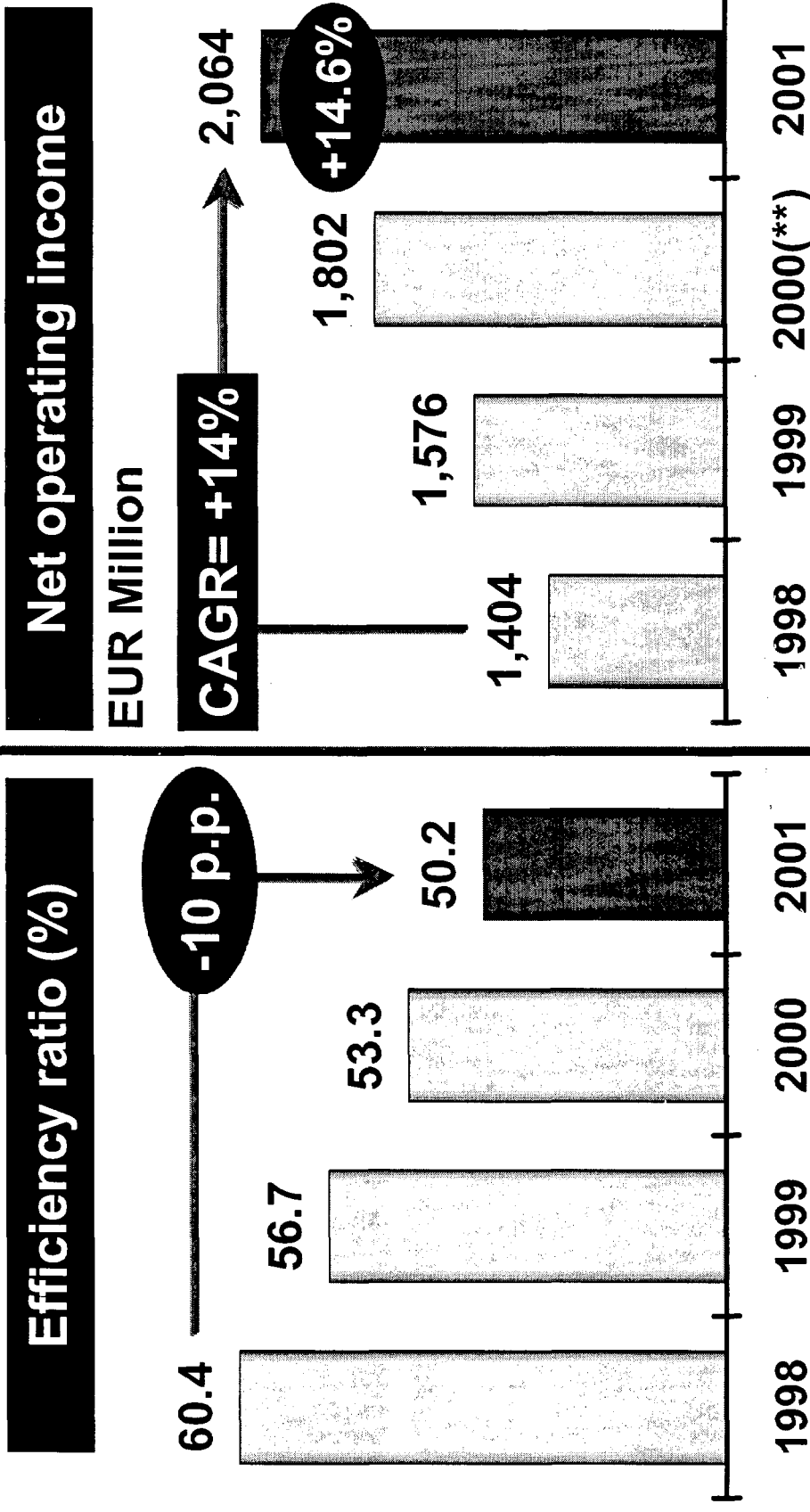
**Expenses in Spain already reflect the
measures adopted
EUR Million**



**Santander Central Hispano network
+ Banesto + Hispamer**

In summary: Commercial banking in Spain (*)

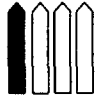
combines integration with improvements in efficiency and net operating income ...



(*) SAN Retail Banking + Hispamer + Banesto

(**) Excluding commissions assigned to Retail B. for the placement of SAN's capital increase shares

... maintaining a great capacity to place key products: loans ...



**Production of mortgages.
Retail networks in Spain (*)**

EUR Million

7,773

6,423

+21.0%

2000

2001

(*) Santander Central Hispano + Banesto

... and customer funds

In 2001, record capture of individual pension funds: +EUR 611 million ...

EUR Million

4,698

4,224

+11%

Dec'00

Dec'01

... and further reinforcement of our leadership in mutual funds market share

26.3%

25.4%

24.3%

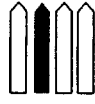
23.1%

Dec'98 Dec'99 Dec'00 Dec'01

(e)

Note: In 2000 and 2001 mutual funds market share includes real estate funds

In Portugal, greater efficiency and profitability with strong business drive



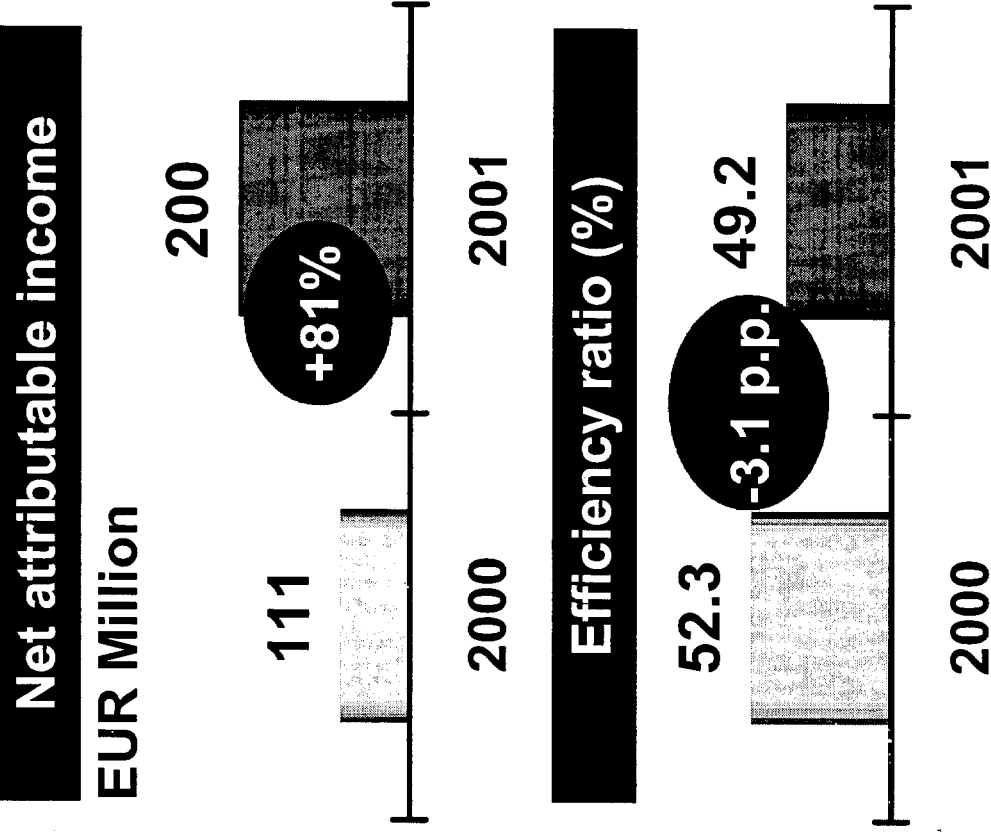
■ Technological and operating integration, with specialized networks

■ Successful advertising campaigns reflected on volumes

□ Total managed funds (*): +17%

and market shares

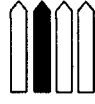
- Mortgages (**): +0.30 p.p.
- Mutual funds: +3.40 p.p.
- Struct. bonds: +1.40 p.p.
- Life insurance: +5.50 p.p.



(*) Loans + customer funds

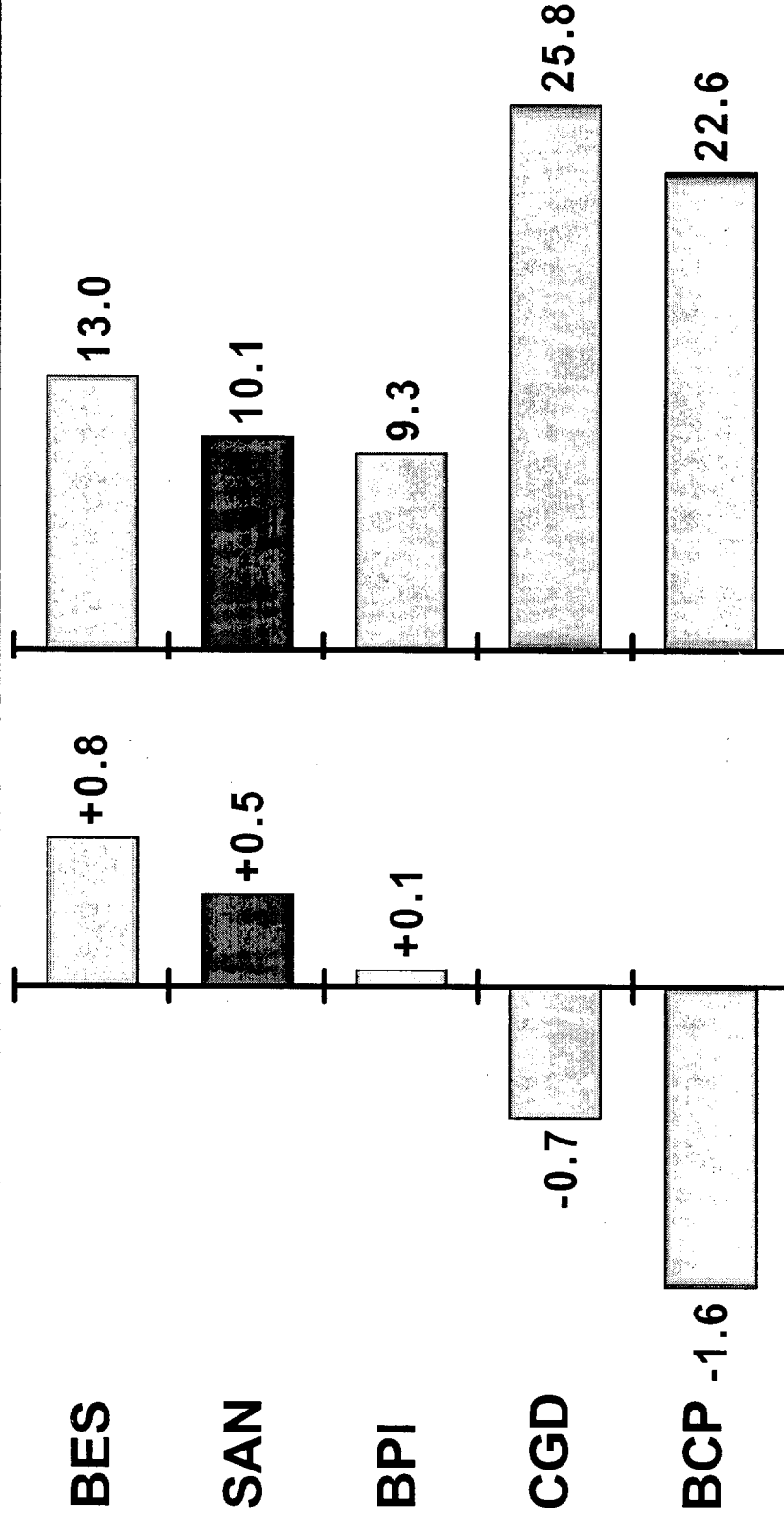
(**) Market share of new production reached 17.3% in 2001

Comparison of customer funds market share in Portugal (*)



**Increase in market share
in p.p. (Sep.'01/Sep.'00)**

**Market share
Sep.'01 (%)**



(*) Deposits + Mutual funds

Iberian Peninsula EUR Million



	Customers (millions)	Loans	Customer funds
Santander Central Hispano Commercial Banking	8.4	47,840	81,120
Banesto Group	2.0	25,440	36,190
Portugal	1.8	19,600	21,760
Rest	1.8	6,365	11,556
TOTAL	14.0	99,245	150,626

Market share: 17%

Customer funds: Deposits excluding REPOs +
Mutual funds + Pension funds

Consumer financing in Europe

EUR Million



	Clients (millions)	Loans	Net attributable income
Hispamer	1.8	5,480	71
CC Bank+AKB (1)	2.0	5,425	104
Finconsumo	0.5	786	4
TOTAL	4.3	11,691	179

(1) Proforma



**Group Assets Under Management (*):
EUR 95,000 million**



**One of the leading asset management
companies in Europe**

(*) Includes mutual funds + pension funds + managed
portfolios

Latin America



Regional franchise: identity of business, operating and technological schemes

■ Business drive:

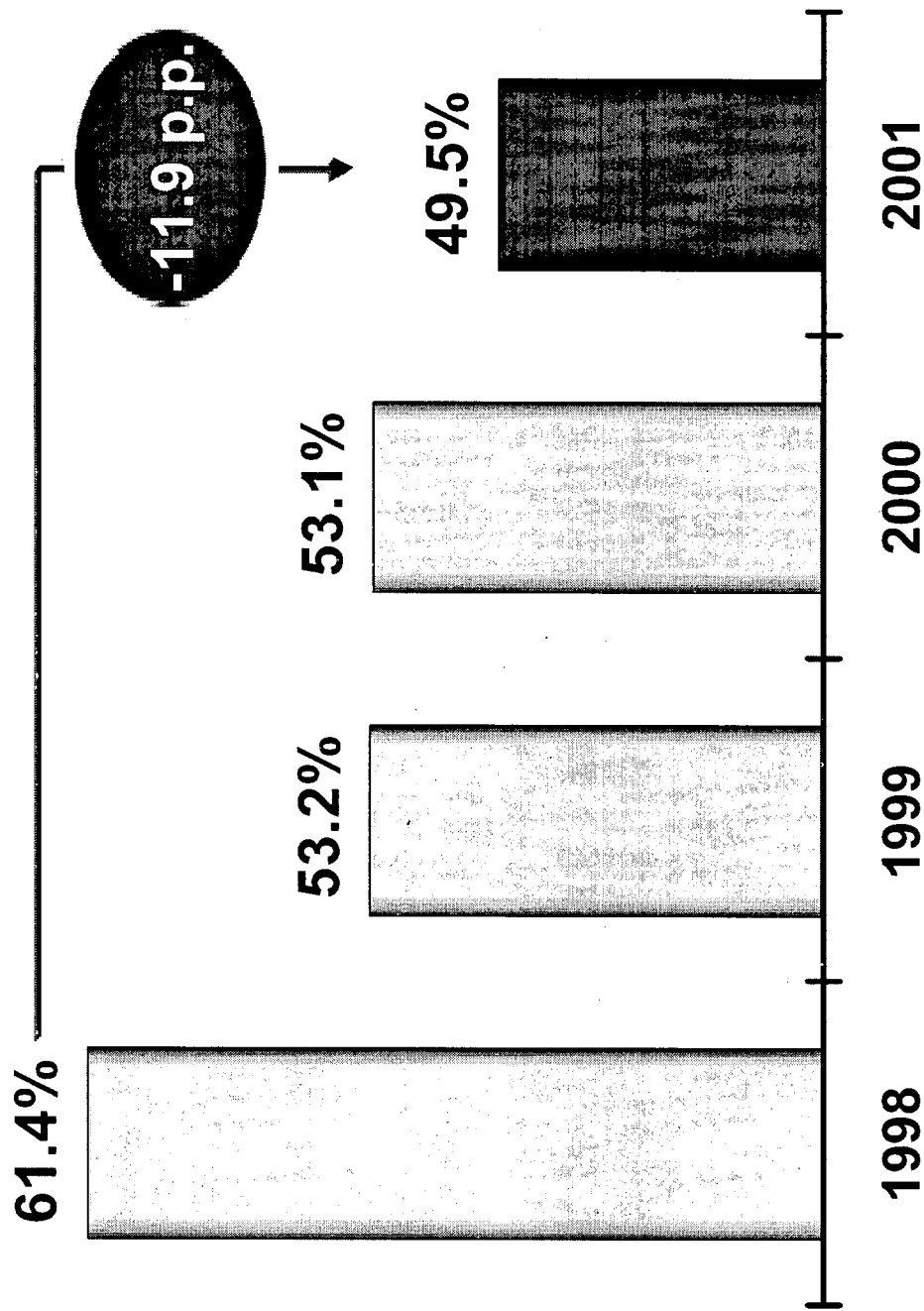
- ☐ Customer Banking
- ☐ Service: extension of the quality model
- ☐ Human Resources management
- ☐ Single technological platform: Altair

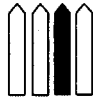
■ New cost saving measures

- ☐ Technological, operating and central services integration when mergers are not feasible
- ☐ Streamlining measures at a regional level (technology, purchases, real estate...)



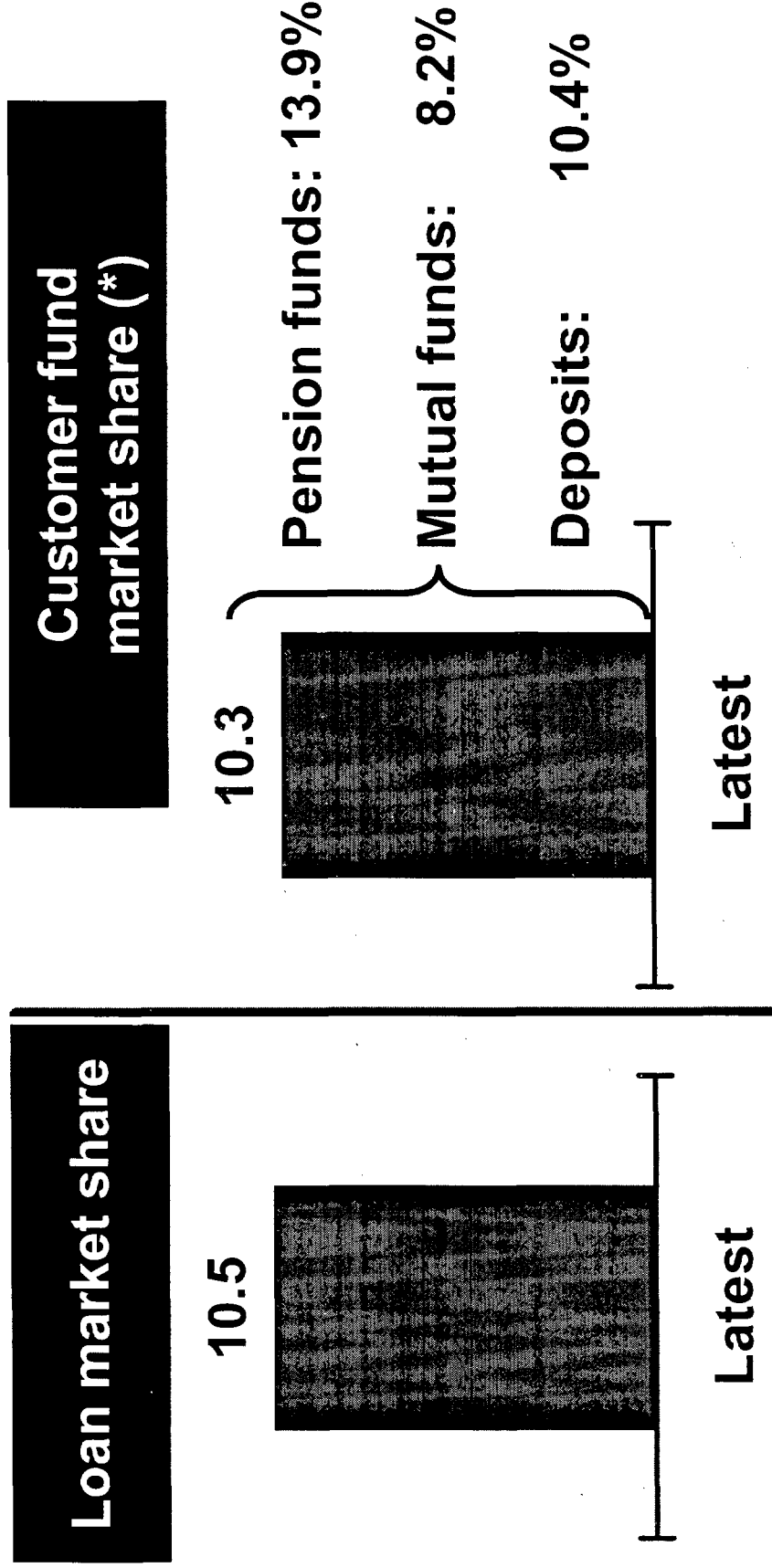
Latin America: Efficiency ratio





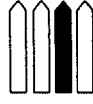
In Latin America, the Group's market share surpassed 10% on both the assets and liabilities sides

In percentage terms

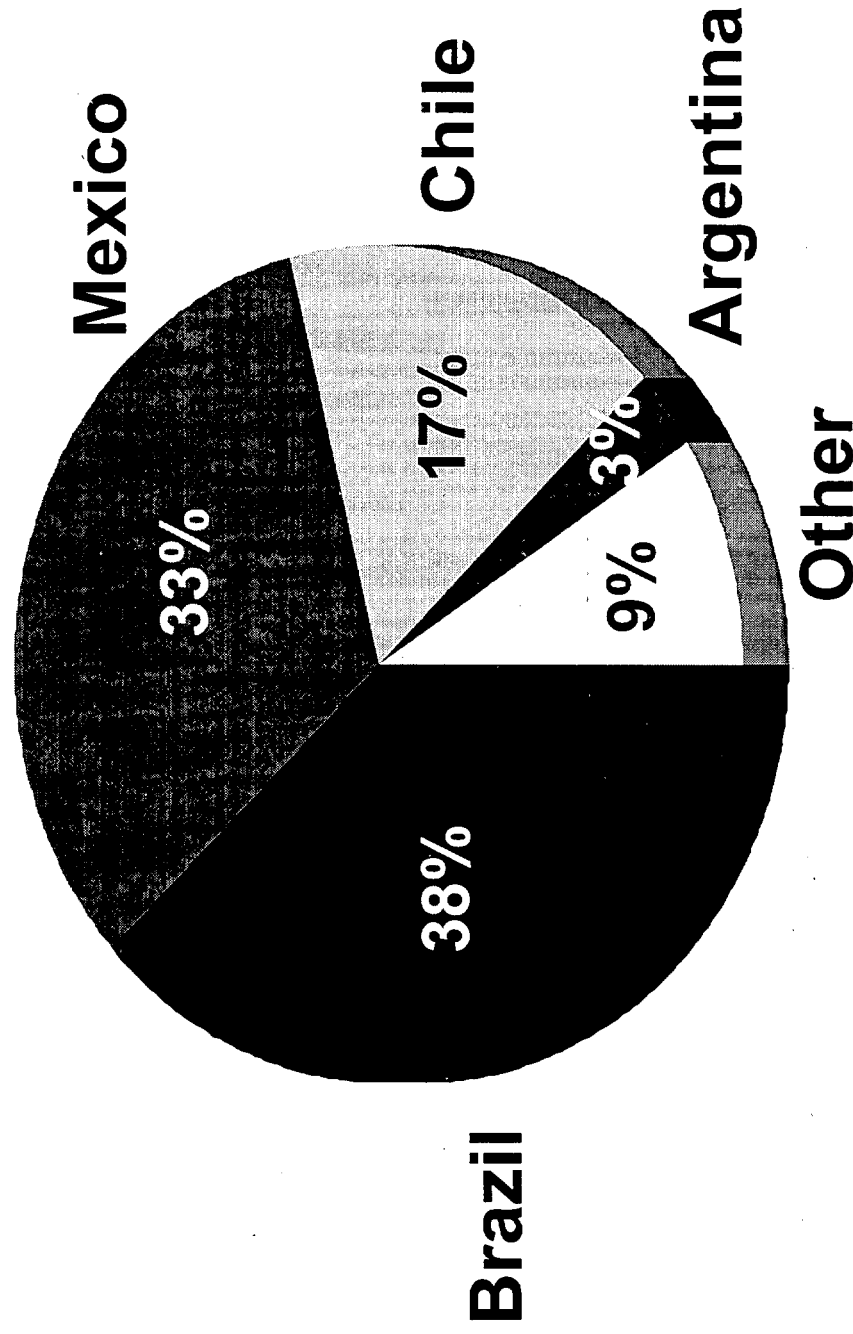


(*) Deposits + Mutual funds + Pension funds

Breakdown of net attributable income in Latin America by country



Net attributable income 2001: US\$ 1,510 million



Note: Excluding goodwill amortization, financing costs and special reserve for Argentina

Brazil: business relaunch, integration, modernization and higher efficiency



Banespa

■ “Voluntary Redundancy Program”

■ Efficiency Improvement Program

■ Technological Renewal Program

■ Business activity, launch of new products:

- Deposits + Mutual f. (*) **+10%**
- Customers **+400,000**

Net attributable income (**)

EUR Million

664

574

+16%

Budget '01

2001

Efficiency ratio (%) (**)

54.6

-5.5 p.p.

49.1

2000

2001

(*) In local currency. Court escrow deposits not included
(**) Group total in Brazil



Santander Central Hispano

Mexico: Successful integration Serfin / Santander Mexicano



Serfin

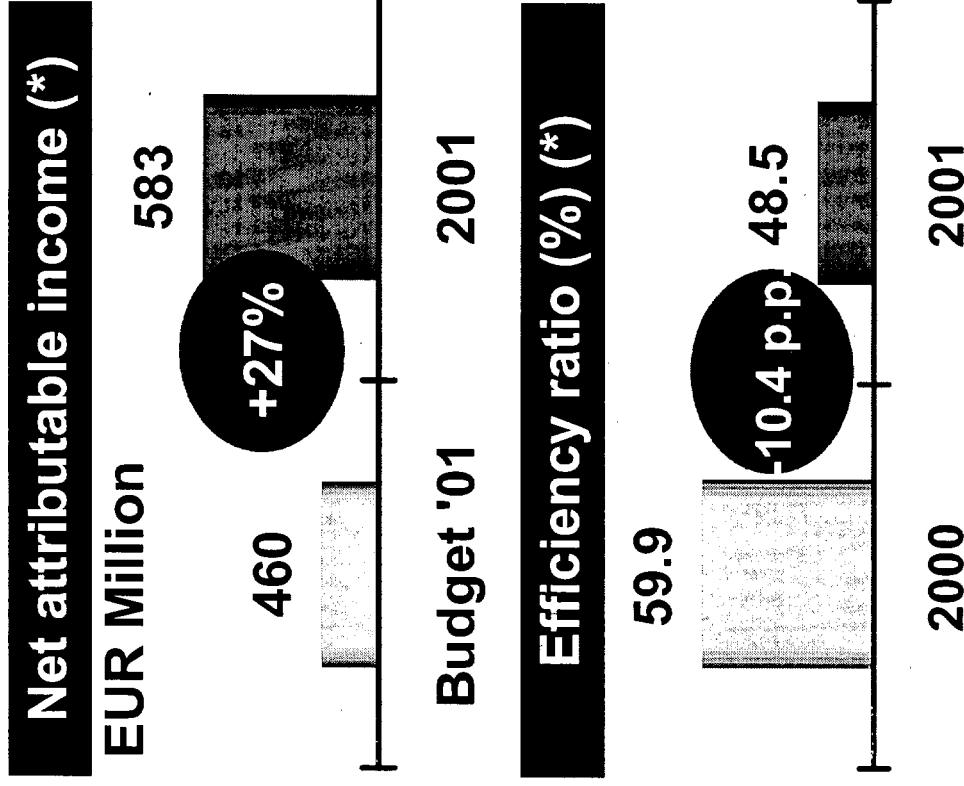
■ Partial integration with Santander Mexicano

□ Computer and operating systems through Altair

□ Remaining supporting areas

■ Campaigns focused on cards and capturing funds

■ Additional cost savings measures



(*) Group total in Mexico

Industrial Group



Goal

- Maximize its contribution to results

Management in 2001

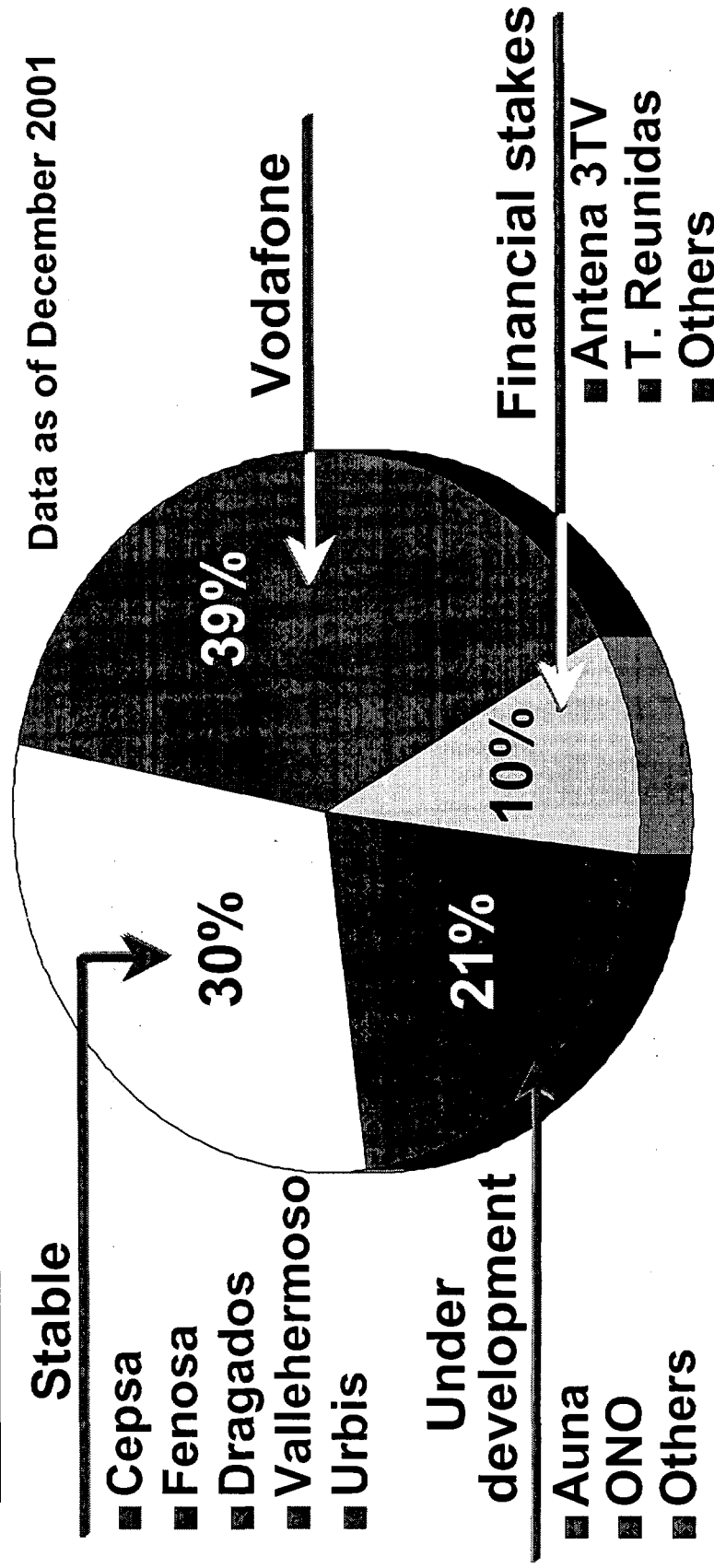
- Total investments: EUR 914 million
- Total disinvestments: EUR 3,075 million

Main transactions in 2001

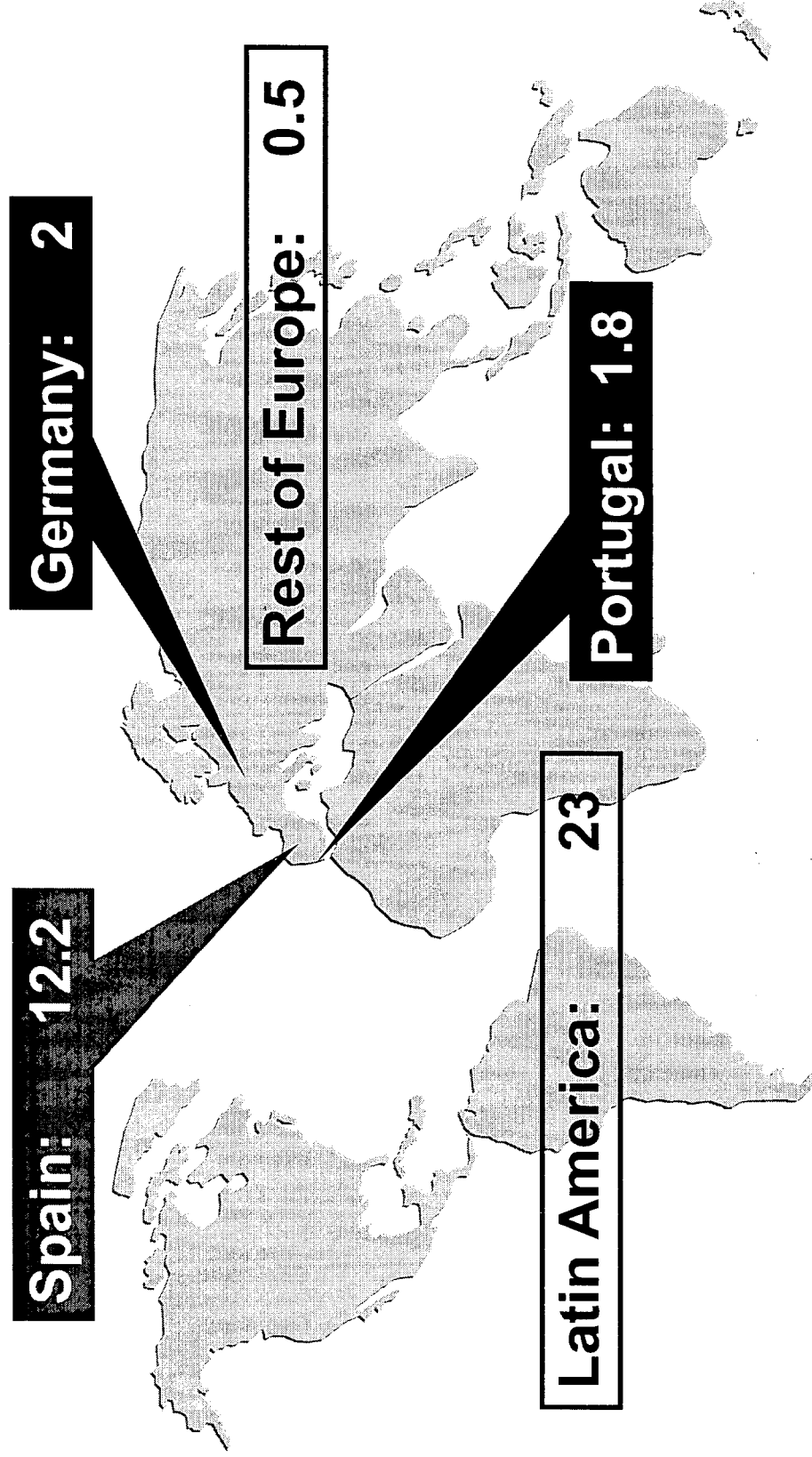
- Gross realized capital gains: Vodafone (EUR 1,712 million), AHOLD (EUR 186 million)
- The Group's stake in Auna rose to 10.87%. An additional 12.6% acquired at the beginning of 2002

Optimal and selective diversification of investments to actively manage our industrial portfolio

Market value: EUR 8,000 million.
Unrealized capital gains: EUR 3,000 million



All of this in order to realize the great possibilities of our Group, which already has 39 million customers



Agenda

- **Strategic priority during the year:
Consolidation and reinforcement**
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- **Main management drivers and goals for 2002**

Consolidated Group results (I)

EUR Million

	2001	2000	Variation Amount	(%)
Net interest revenue	10,256.8	8,289.6	1,967.2	23.73
Net fees and commissions	4,621.7	4,013.0	608.7	15.17
BASIC REVENUE	14,878.5	12,302.6	2,575.9	20.94
Trading gains	685.1	702.1	-17.0	-2.42
NET OPER. REVENUE	15,563.6	13,004.7	2,559.0	19.68
Personnel expenses	-5,258.3	-4,451.0	-807.3	18.14
General expenses	-3,142.7	-2,845.4	-297.3	10.45
PERSONNEL+GENERAL	-8,401.0	-7,296.4	-1,104.6	15.14
Depreciation and other operating costs	-1,218.2	-1,019.7	-198.5	19.46
NET OPER. INCOME	5,944.5	4,688.6	1,255.9	26.79

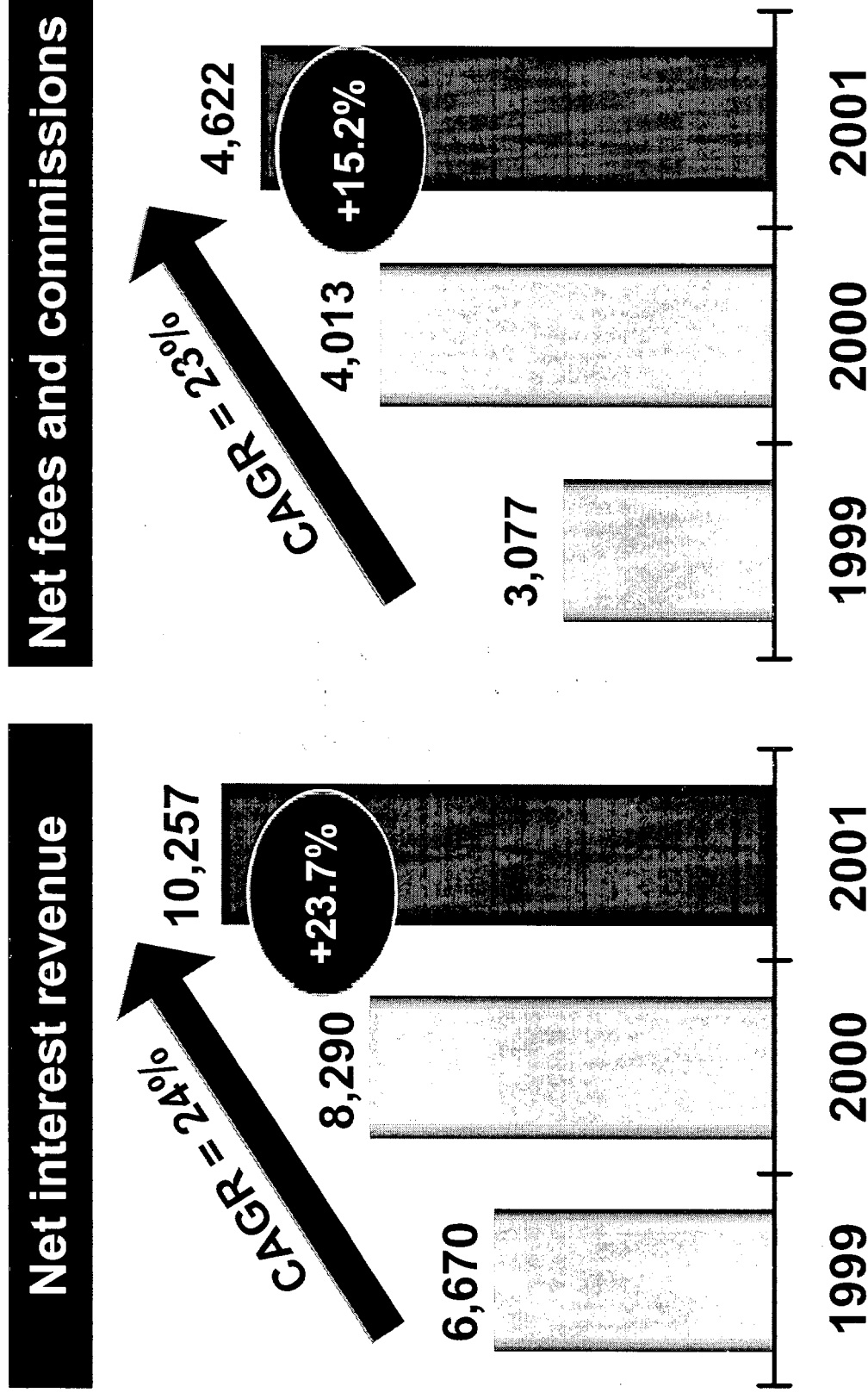
Consolidated Group results (II)

EUR Million

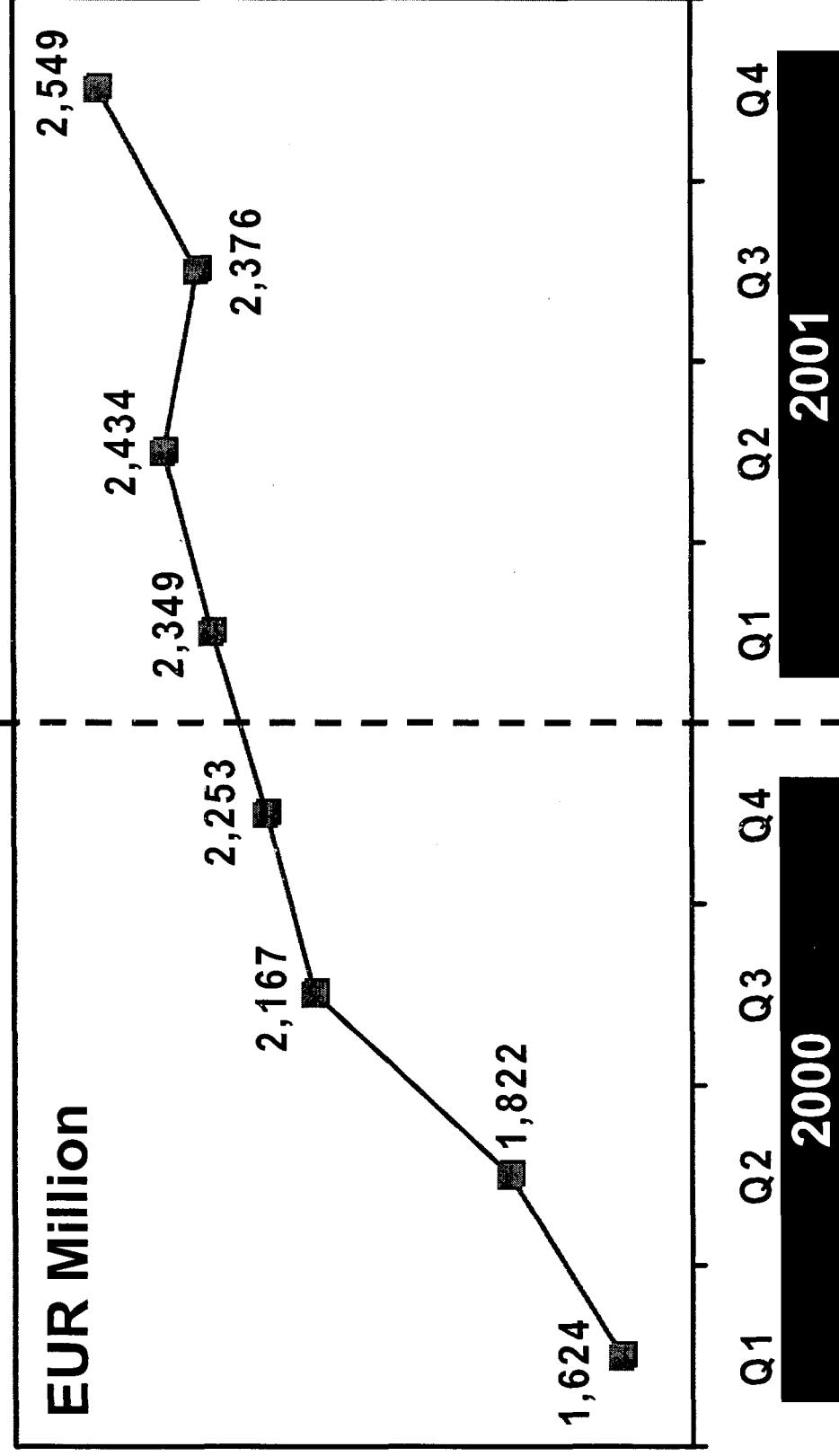
	2001	2000	Variation Amount (%)
NET OPER. REVENUE	5,944.5	4,688.6	1,255.9 26.79
Equity-acc. holdings (net)	521.9	754.3	-232.4 -30.81
Group transactions (gains)	1,169.4	384.8	784.6 203.87
Provisions for loan-losses	-1,586.0	-1,048.3	-537.7 51.29
Goodwill	-1,873.0	-598.5	-1,274.4 212.92
Special reserve	-1,244.0	--	-1,244.0 --
Other income	1,304.5	-406.8	1,711.3 --
INCOME BEFORE TAXES	4,237.3	3,774.0	463.3 12.28
Corporate tax	-910.4	-714.9	-195.5 27.35
Preferred shareholders	500.3	442.5	57.8 13.05
Minority interests	340.3	358.5	-18.1 -5.06
NET ATTRIB. INCOME	2,486.3	2,258.1	228.2 10.10

Basic revenue: 21% increase in 2001

EUR Million

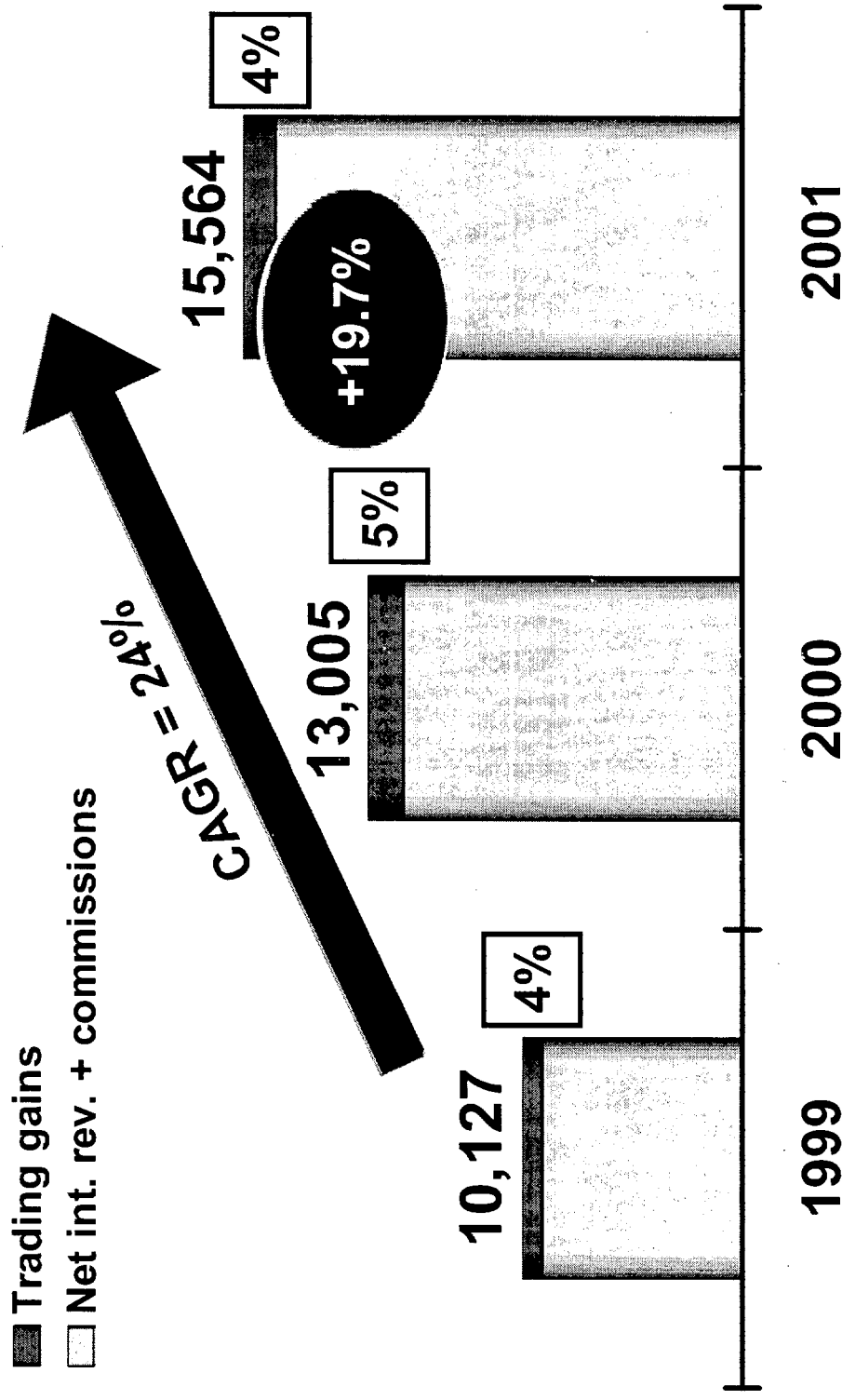


Increase in net interest revenue (*) in six out of the last seven quarters, reaching a record figure in the last one



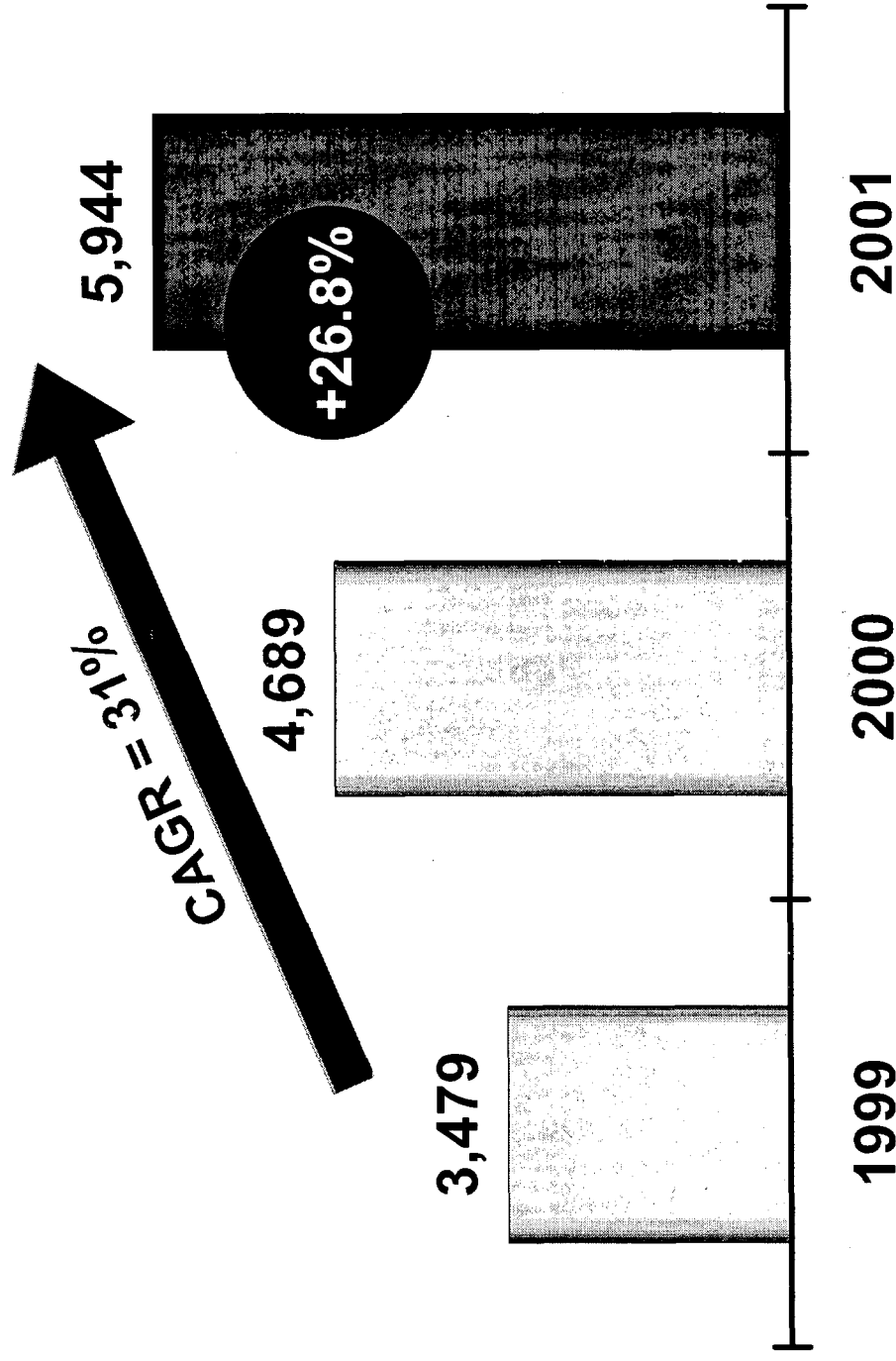
(*) Excluding dividends

Increase in net operating revenue with reduced weight of trading gains EUR Million



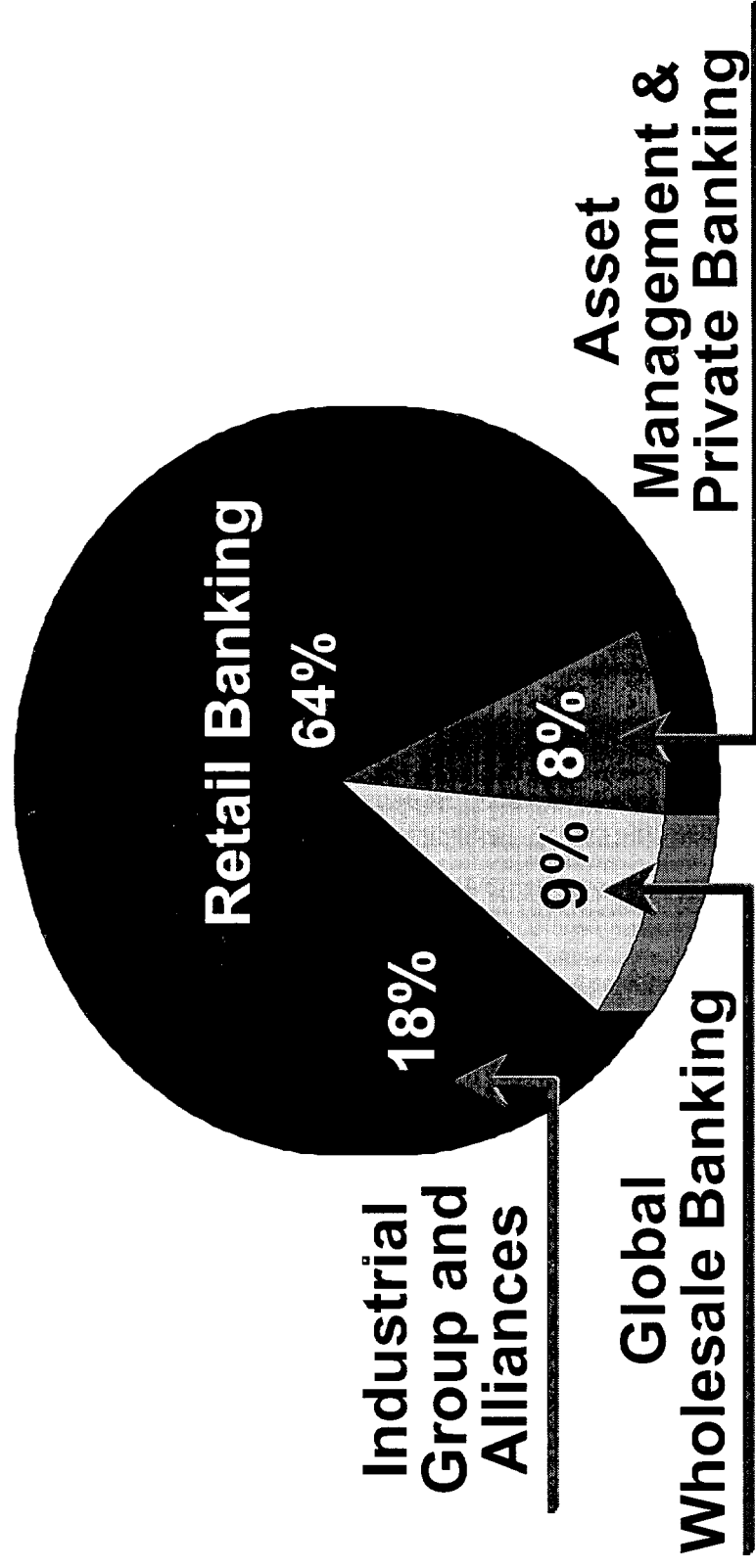
Net operating income: growth in all business areas

EUR Million



High quality and sustainability of Group income supported by BUSINESS DIVERSIFICATION

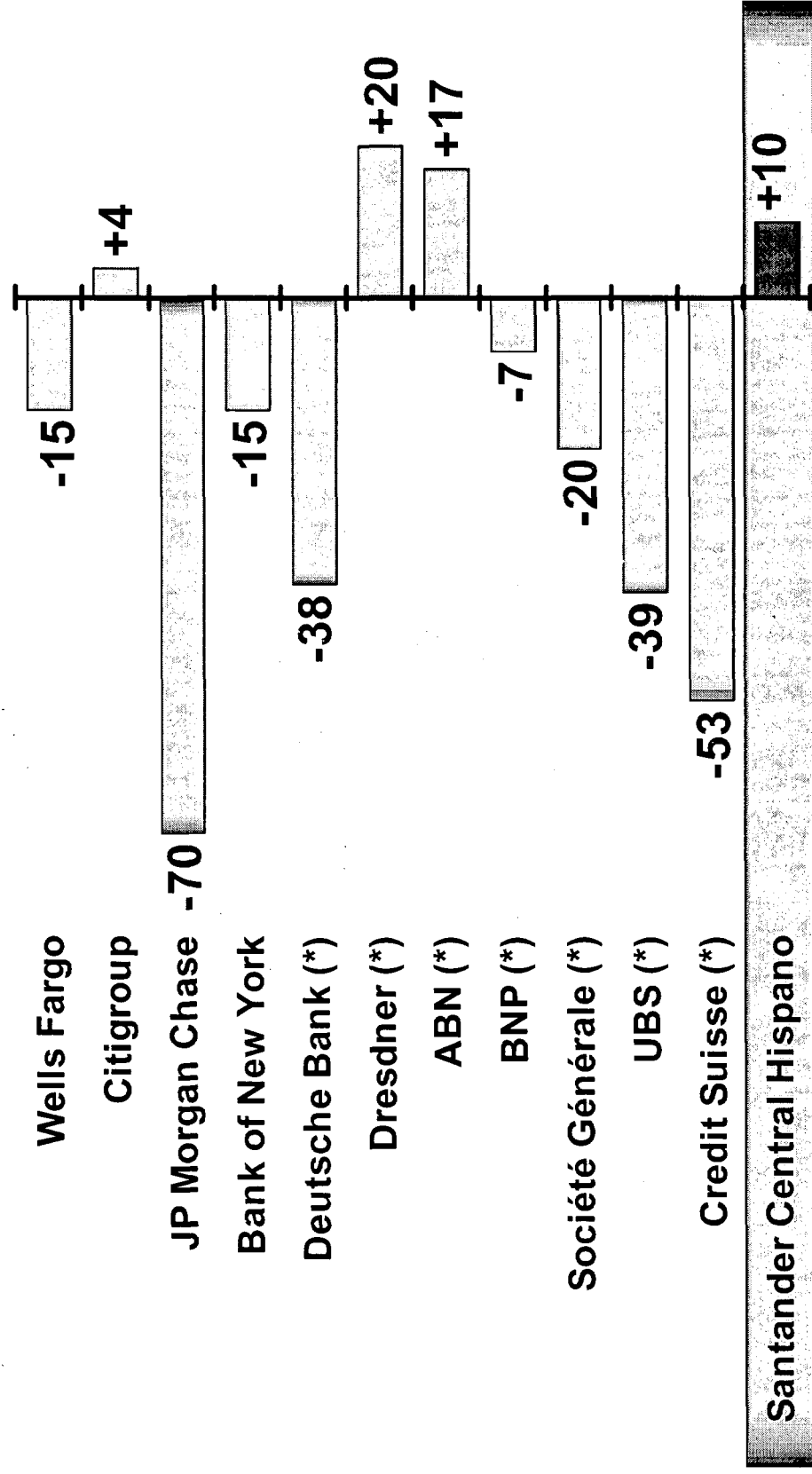
Net attributable income January- December 2001 (*)



(*) Business areas + Industrial Group and Alliances (excluding capital gains arising from the sale of Vodafone shares)

Group income grew significantly compared with the main international banks

Net attributable income. Variation in percentage terms



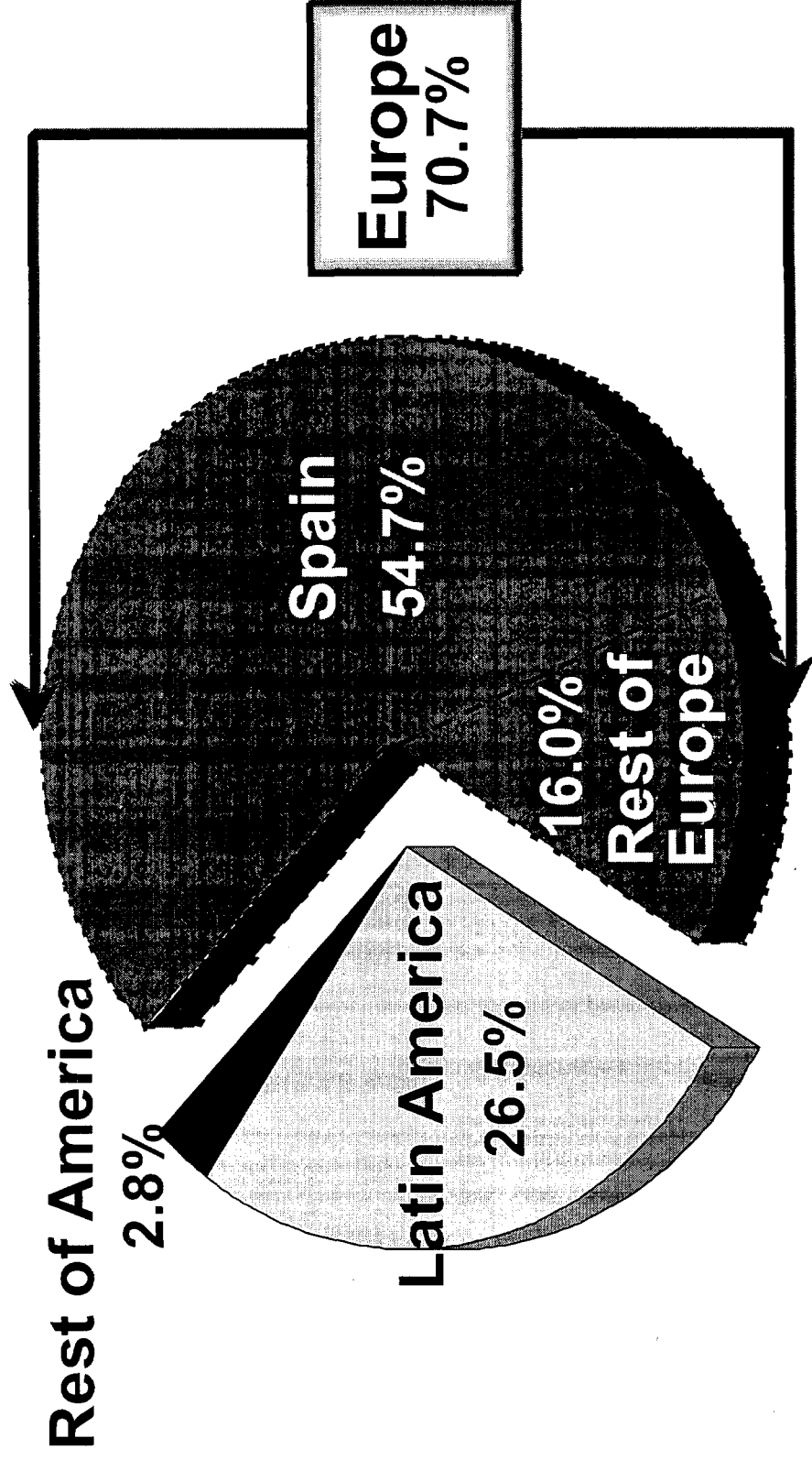
(*) Data as of September 2001, latest available

Agenda

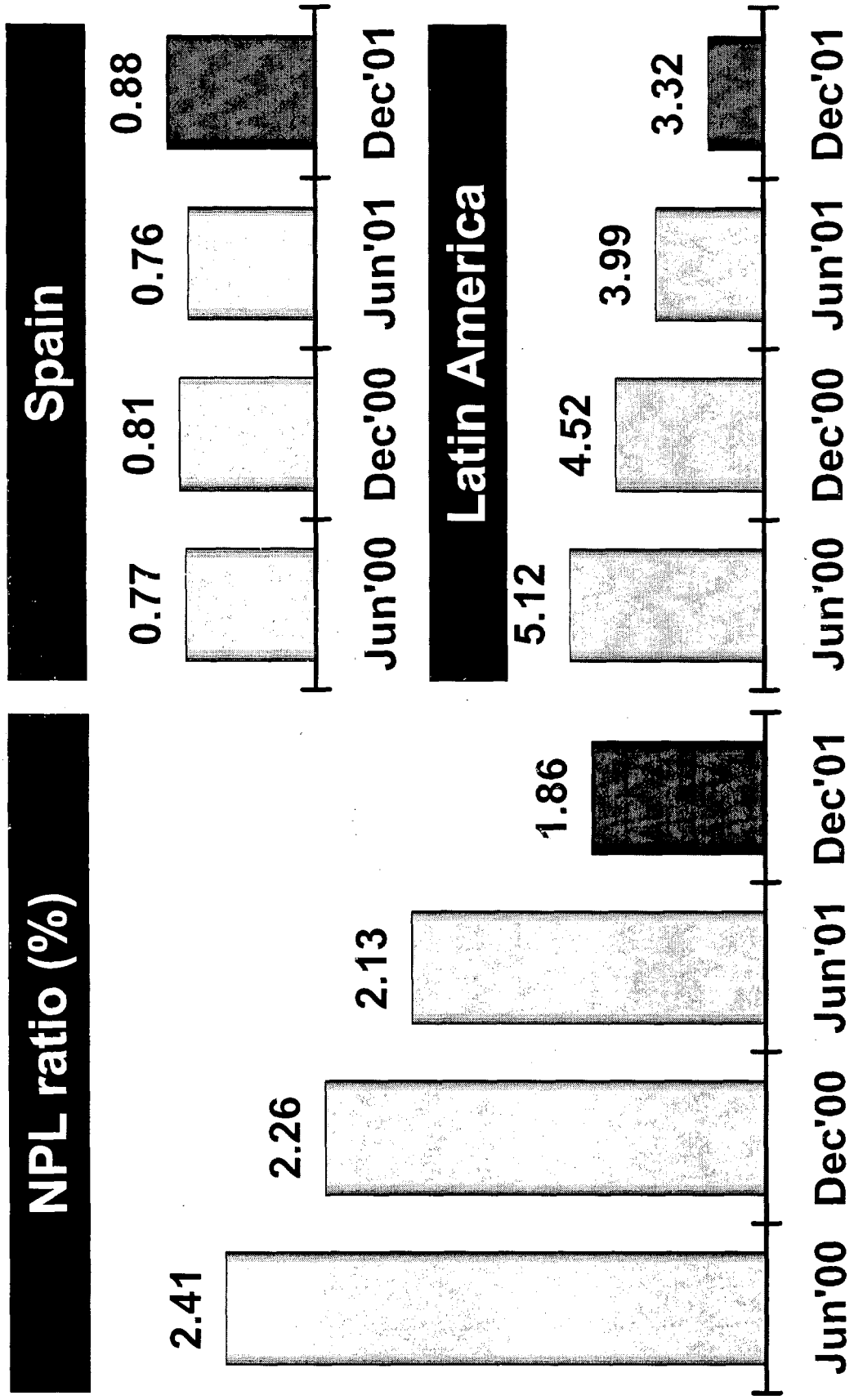
- **Strategic priority during the year:
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- **Summary of Group results in 2001**
- **Risk performance in 2001**
- **Main management drivers and goals for 2002**

Santander Central Hispano credit risk

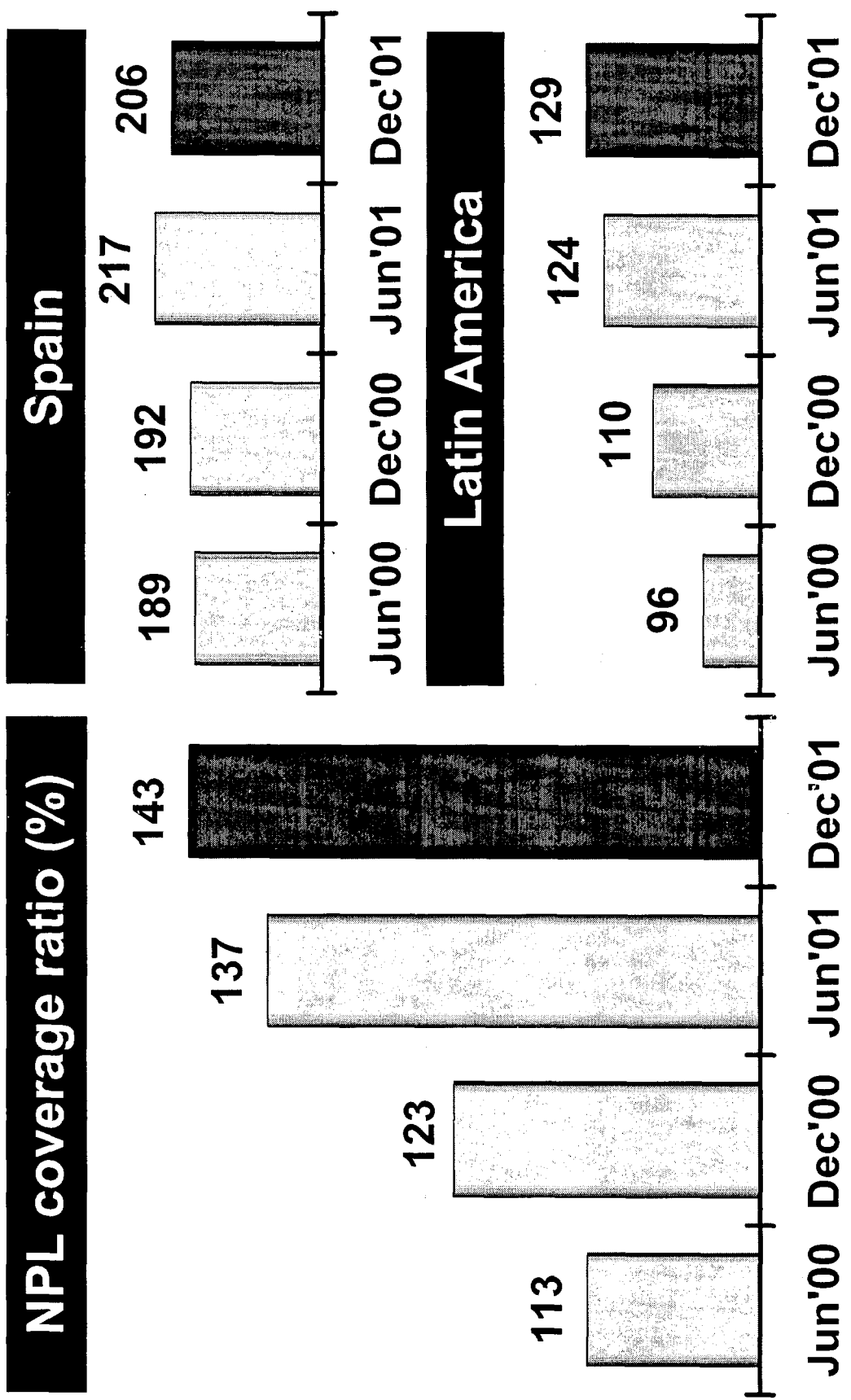
Group total : EUR 208,349 million



Group NPLs under strict control ...



... with increasing NPL coverage

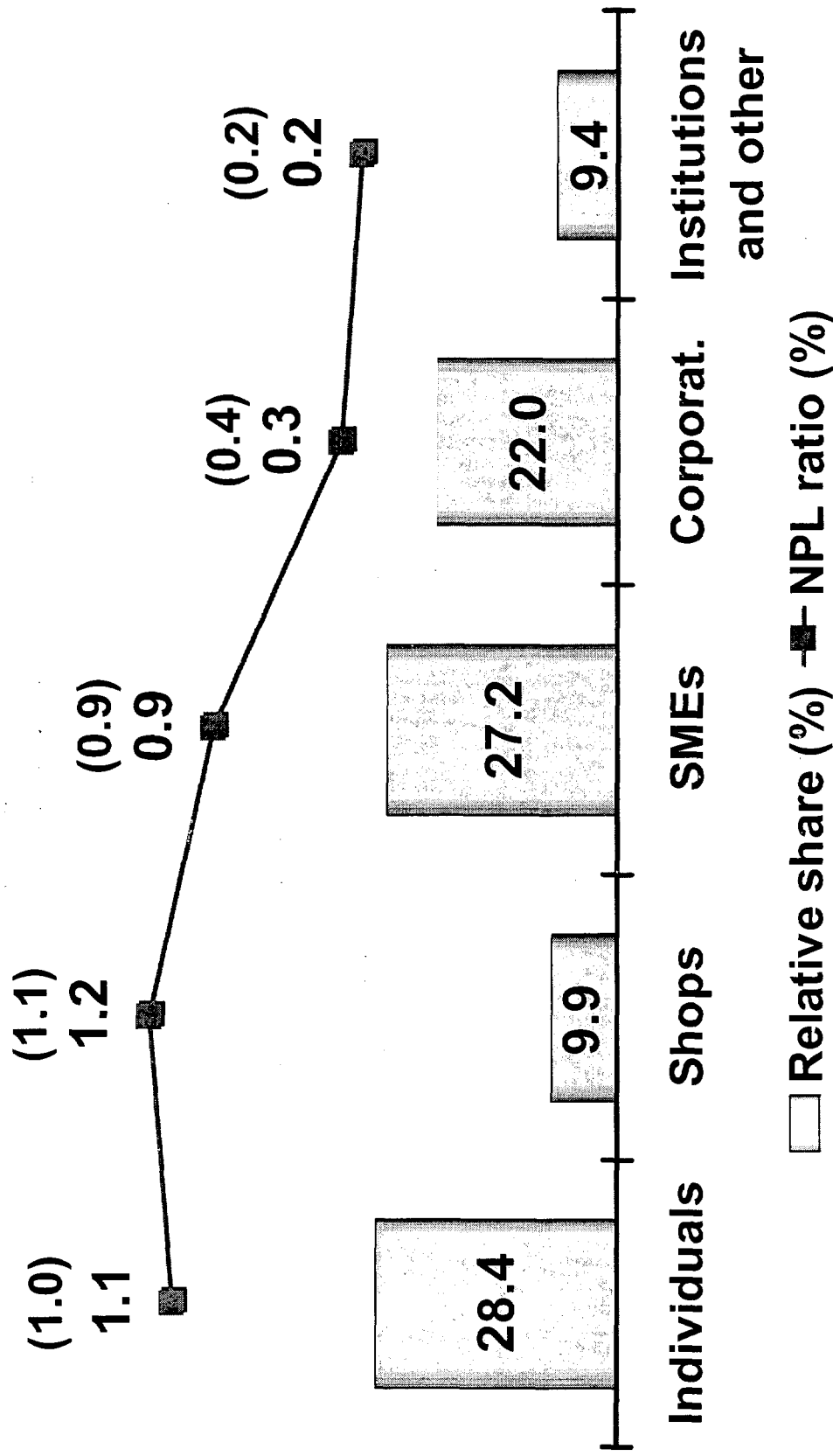


**Cost of credit risk
Specific provisions (*)
EUR Million**

	Group Total	Spain	Rest of Europe	Latam	Rest
Provisions for loan-losses	1,855	345	174	1,264	72
Write-off recoveries	(494)	(147)	(42)	(297)	(8)
Net provisions	1,362	199	131	968	64
Net provisions over average loan portfolio (%)	0.66	0.18	0.41	1.71	1.21

(*) Statistical and generic provisions not included

Spain: Segment NPL ratios and relative weights in the portfolio



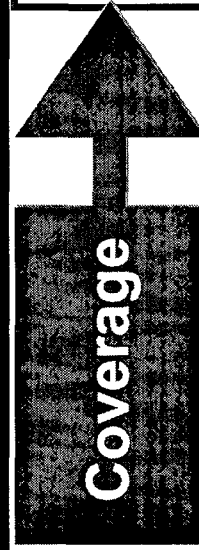
In brackets: NPL ratio as of Dec. 2000. Other data as of latest available. Special doubtful loans included.

Trends in NPLs

In percentage terms

	NPL ratio		Coverage	
	Dec'01	Dec.'00	Dec.'01	Dec.'00
Argentina	4.96	4.65	100.2	95.5
Brazil	4.30	7.07	175.0	140.6
Chile	3.01	2.23	113.1	140.1
Mexico	1.49	3.48	170.2	92.9
Puerto Rico	2.45	1.48	99.3	117.3
The Big 5	2.79	3.64	134.2	117.2
Rest of Latin America	7.74	11.57	111.8	91.2
Total Latin America	3.32	4.52	128.6	109.6

68% of total risk is concentrated in Investment Grade countries (Moody's Baa3) (*)



(*) Chile, Mexico and Puerto Rico

Market risk

	VaR year-end		Net oper. revenue 2001 US\$ Mill.
	Present US\$ Mill.	VaRLimits US\$ Mill.	
Latin America	14.1	47.4	263.6
Europe	2.8	20.5	157.6
USA	4.2	18.9	46.7
Other	0.3	0.5	3.8
Total	17.7	67.5	471.7

Note: VaR amounts not to be added due to diversification effect

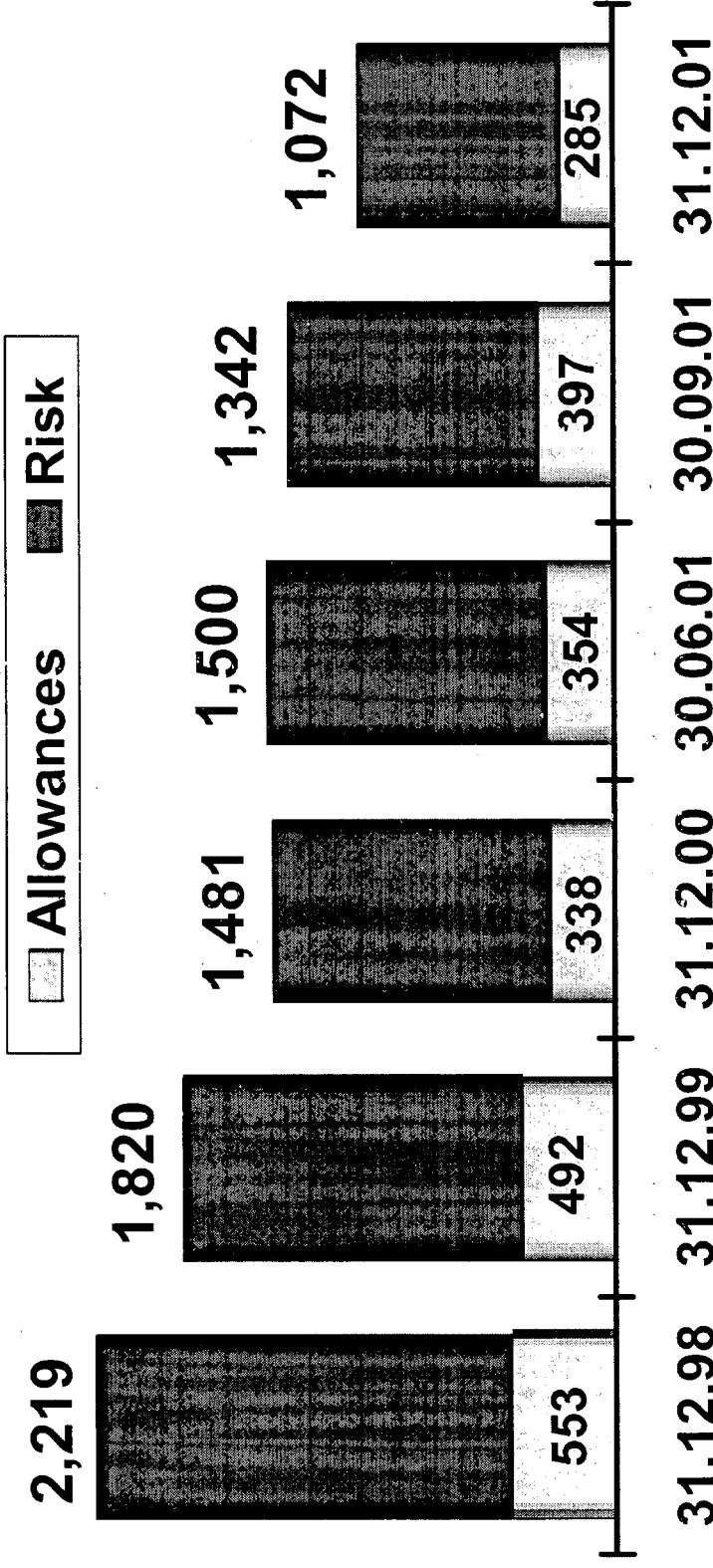
Total provisionable country risk (balance)

31.12.2001

US\$ Million

	Risk	Allowances	Net risk
--	------	------------	----------

TOTAL	1,071.9	(284.8)	787.1
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In short, with regard to risks, the year 2001 can be distinguished by:

NPL REDUCTION (from 2.26% to 1.86%)

INCREASE IN COVERAGE (from 123% to 143%)

CAREFUL MANAGEMENT OF MARKET RISK

COUNTRY RISK CONTAINMENT

**RISK DIVERSIFIED BY SEGMENTS AND
GEOGRAPHICAL AREAS**

To conclude

**Positive income performance despite the
environment:
higher revenues with lower costs and risks**

Growing contribution of the latest investments

**Establishment of a special reserve to reinforce the
balance sheet**

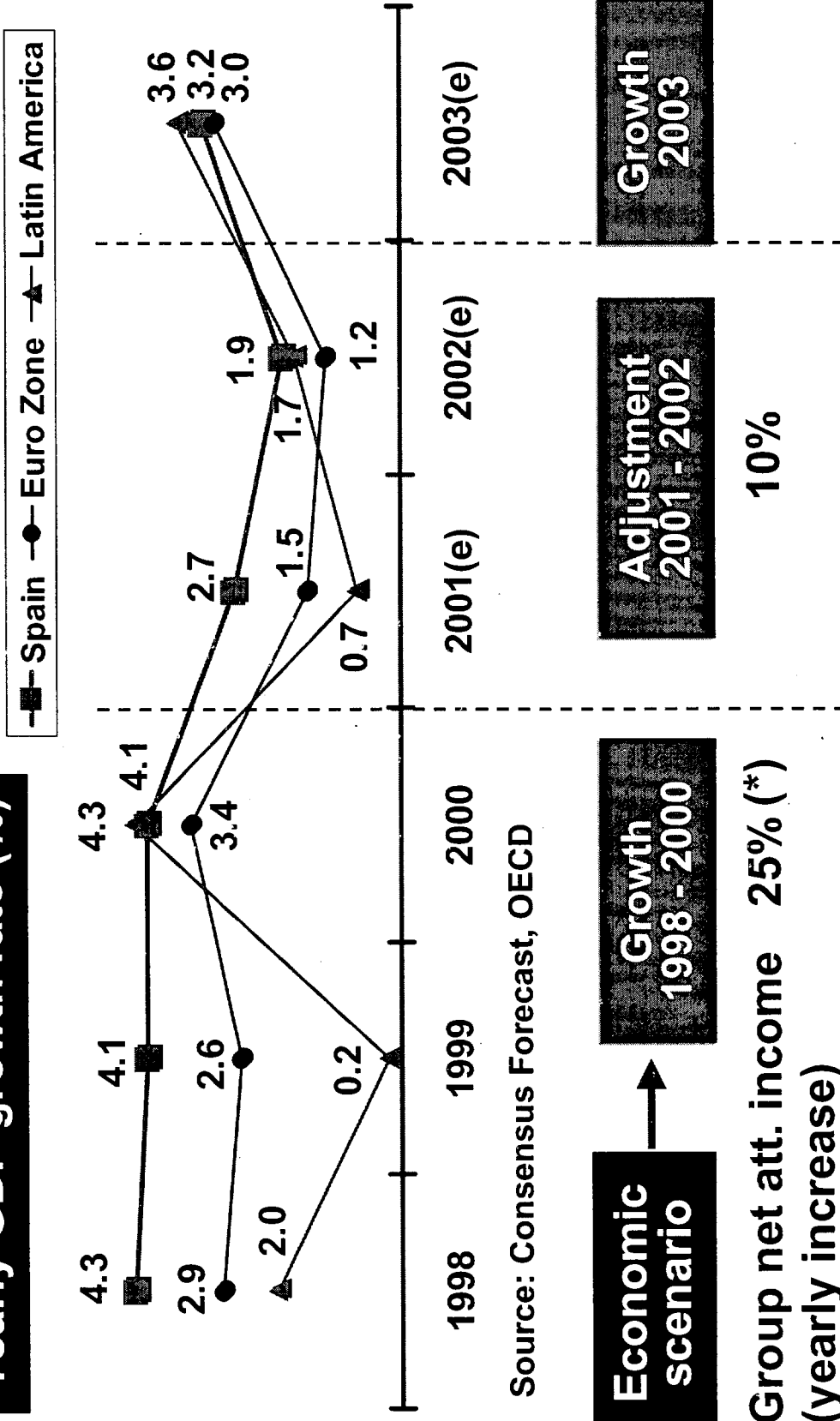
**Solid base to continue our
profitable growth**

Agenda

- **Strategic priority during the year:
Consolidation and reinforcement**
- **Summary of Group activity in 2001**
- **Summary of Group results in 2001**
- **Risk performance in 2001**
- **Main management drivers and goals for 2002**

Relationship between GDP growth and Group income

Yearly GDP growth rate (%)



(*) Yearly average excluding new acquisitions and exchange rate effect

Santander Central Hispano faces 2002 from a solid starting point ...

- **High solvency (adjusted by the amortization of preferred shares):**
 - **BIS ratio: 12.04% Tier I: 8.01%**
 - **Excess over min. capital: EUR 8,252 million**
- **Large unrealized capital gains: EUR 6,000 million**
- **Special reserve for Argentina amounting to EUR 1,287 million that covers completely our investment in Banco Río**
- **Low NPL ratio and high coverage:**
 - **NPL ratio: 1.86%**
 - **Coverage: 143%**
- **Large capacity to generate ordinary and extraordinary income**

... which will enable the Group to develop its management drivers

- **Continue to increase efficiency. Towards 50%**
- **The highest solvency**
- **The best risk quality**
- **The best customer service quality**
- **The most efficient technology: PES27**
- **Greater business activity in Spain and Portugal**
- **Consolidation of consumer financing activities in Europe**
- **Improve efficiency ratio and leverage the regional franchise in Latin America**

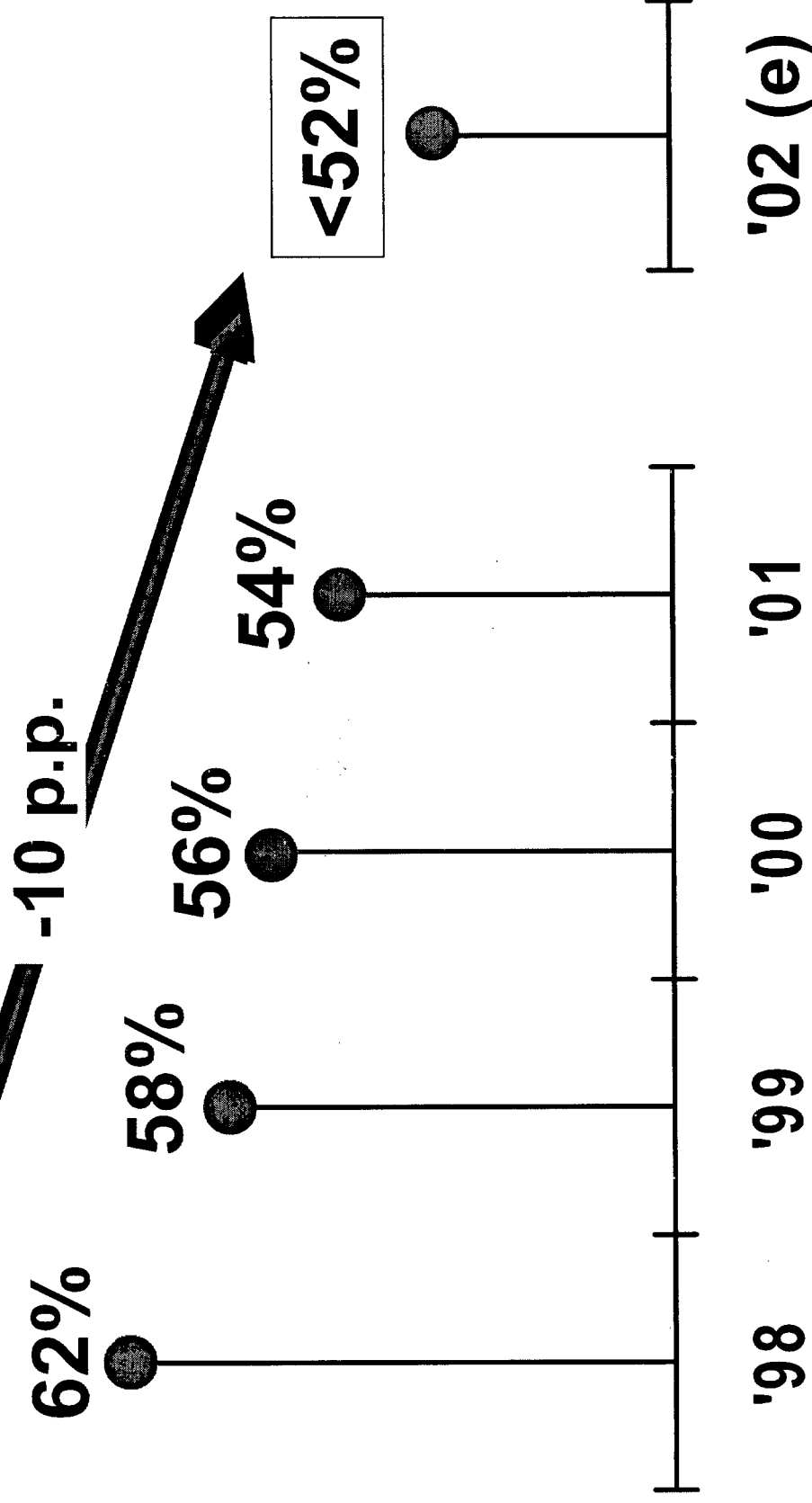
Goals for 2002

- Net attrib. income aims at: +10% increase
(EUR 2,700 million)
- Annual cost reduction (*) > EUR 500 million
- Efficiency ratio < 52%
- BIS ratio $\geq$ 12%

(*) In real terms

Efficiency ratio

Improvement '02 / '01: > 2 p.p.



**Net attributable income
EUR Million**

Increase '02 / '01: +10%

+116% in 4 years

2,700

2,486

2,258

1,575

1,250

'98

'99

'00

'01

'02 (e)

 Santander Central Hispano



Item 2

APPENDIX

January - December 2001

- **Consolidated Group**
 - Results
 - Loans and customer funds
 - Shareholders' equity
 - Goodwill
- **Business Areas**
 - Retail Banking in Spain
 - Banesto
 - Retail Banking Abroad
 - Asset Management and Private Banking
 - Global Wholesale Banking
 - Corporate Activities
- **Other information**
 - Portugal "proforma"
 - Latin America "proforma"

CONSOLIDATED GROUP

Quarterly results (I)

EUR Million

	2000		2001	
	Q4	Q1	Q2	Q3
Net interest revenue (excl. div.)	2,253.3	2,349.0	2,434.3	2,375.8
Dividends	97.8	64.0	305.2	56.1
Net interest revenue	2,351.1	2,413.0	2,739.5	2,432.0
Net fees and commissions	1,108.0	1,163.4	1,178.4	1,153.9
Basic revenue	3,459.1	3,576.4	3,917.9	3,585.8
Trading gains	209.1	239.7	207.2	158.9
Net operating revenue	3,668.1	3,816.2	4,125.1	3,744.8
Personnel + gen. expenses	(2,192.6)	(2,126.8)	(2,161.1)	(2,032.2)
a) Personnel expenses	(1,298.1)	(1,324.8)	(1,360.1)	(1,271.7)
b) General expenses	(894.6)	(802.0)	(801.1)	(760.5)
Depreciation	(257.0)	(235.0)	(244.4)	(246.6)
Other operating costs	(52.9)	(61.1)	(50.9)	(61.4)
Operating costs	(2,502.5)	(2,422.8)	(2,456.5)	(2,340.2)
Net operating income	1,165.6	1,393.3	1,668.6	1,404.6
				1,478.0

EUR Million



Santander Central Hispano

Net fees and commissions

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	(%)	Jan-Dec 1999
Mutual & pension funds	1,551.7	1,397.6	154.1	11.03	1,231.2
Credit and debit cards	539.4	498.8	40.6	8.14	391.6
Securities services	598.6	725.2	(126.6)	(17.46)	517.3
Contingent liabilities	209.5	202.1	7.4	3.65	165.8
Commercial paper	488.2	288.9	199.2	68.96	153.6
Account management	513.5	366.3	147.2	40.19	305.6
Insurance	230.0	128.4	101.5	79.07	84.5
Other operations	490.9	405.6	85.3	21.03	227.5
Total	4,621.7	4,013.0	608.7	15.17	3,077.1

Personnel and general expenses

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	(%)	Jan-Dec 1999
Personnel expenses	5,258.3	4,451.0	807.3	18.14	3,775.8
General expenses	3,142.7	2,845.4	297.3	10.45	2,067.4
Information technology	546.4	506.0	40.4	7.99	325.6
Communications	347.2	287.6	59.6	20.71	229.8
Advertising	340.1	305.2	34.8	11.42	203.1
Buildings and premises	560.7	509.6	51.1	10.04	393.1
Printed & office material	109.6	92.2	17.3	18.76	74.6
Taxes (other than income tax)	203.6	189.0	14.7	7.76	150.7
Other expenses	1,035.1	955.8	79.3	8.30	690.5
Total	8,401.0	7,296.4	1,104.6	15.14	5,843.2

Net loan-loss and country risk provisions **EUR Million**

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	(%)	Jan-Dec 1999
Non - performing loans	2,141.0	1,519.4	621.6	40.91	1,375.7
Country - risk	(61.4)	(93.0)	31.6	(34.03)	(17.9)
Recovery of written - off assets	(493.6)	(378.1)	(115.6)	30.56	(369.7)
Net provisions	1,586.0	1,048.3	537.7	51.29	988.1

Risk management *

EUR Million

	Dec. 2001	Dec. 2000	Variation Amount	(%)	Dec. 1999
Non - performing loans	3,895.5	4,527.5	(631.9)	(13.96)	2,997.8
NPL ratio (%)	1.86	2.26	(0.40)		1.97
Allowances for loan losses	5,583.0	5,570.4	12.7	0.23	3,622.6
NPL coverage (%)	143.32	123.04	20.28		120.84
Non - performing loans **	3,489.8	4,135.0	(645.2)	(15.60)	2,593.3
NPL ratio (%) **	1.67	2.06	(0.39)		1.71
NPL coverage (%) **	159.98	134.71	25.27		139.69

(*) Excluding country - risk

(**) Excluding NPLs backed by residential mortgages

Note: NPL ratio: Non - performing loans / computable risk

Loans

EUR Million

	Dec. 2001	Dec. 2000	Variation Amount	Variation (%)	Dec. 1999
Public sector	4,249.7	4,148.9	100.8	2.43	4,099.6
Private sector	84,721.7	81,677.6	3,044.1	3.73	71,443.4
Secured loans	33,028.3	27,652.7	5,375.6	19.44	23,899.7
Other loans	51,693.4	54,024.9	(2,331.5)	(4.32)	47,543.7
Non - resident sector	90,138.0	88,730.0	1,408.0	1.59	55,394.2
Secured loans	24,301.2	22,898.5	1,402.7	6.13	14,508.5
Other loans	65,836.8	65,831.5	5.3	0.01	40,885.7
Gross loans	179,109.4	174,556.4	4,553.0	2.61	130,937.2
Less: allowance for loan losses	5,287.3	5,172.2	115.1	2.23	3,465.1
Net loans	173,822.0	169,384.2	4,437.8	2.62	127,472.1
Note: Doubtful loans	3,894.5	4,517.9	(623.5)	(13.80)	2,999.6
Public sector	4.5	3.7	0.7	19.89	8.7
Private sector	931.0	855.5	75.5	8.82	850.0
Non - resident sector	2,959.0	3,658.7	(699.7)	(19.12)	2,140.9

NOTE: Excluding securitization: Secured loans +23%; excluding exchange rate effect : Non residents +4%; excluding exchange rate effect and securitizations: Gross loans +4.5%

Customer funds (I)

EUR Million

	Dec. 2001	Dec. 2000	Variation Amount	(%)	Dec. 1999
Public sector	14,466.9	2,358.6	12,108.2	513.36	2,151.5
Private sector	71,106.1	68,458.5	2,647.6	3.87	62,458.6
Demand deposits	21,252.2	20,236.2	1,016.0	5.02	19,127.0
Saving accounts	15,472.4	13,734.3	1,738.1	12.65	13,008.3
Time deposits	18,370.7	20,933.3	(2,562.7)	(12.24)	19,206.2
REPOs	15,928.3	13,407.8	2,520.5	18.80	10,971.4
Other accounts	82.6	146.9	(64.3)	(43.77)	145.8
Non - resident sector	95,169.1	98,737.3	(3,568.2)	(3.61)	56,963.1
Deposits	84,901.4	88,305.3	(3,403.9)	(3.85)	51,267.1
REPOs	10,267.7	10,432.0	(164.3)	(1.58)	5,695.9
Total customer deposits	180,742.1	169,554.5	11,187.6	6.60	121,573.1
Debt securities	41,609.1	34,165.9	7,443.2	21.79	24,084.8
Subordinated debt	12,996.0	10,729.9	2,266.0	21.12	8,098.7
Tot. cust. funds (on-balance)	235,347.2	214,450.3	20,896.9	9.74	153,756.6

NOTE: Excluding new acquisitions and exchange rate effect:
Customer deposits +7.9%, On-balance sheet customer funds
+10.2%

Customer funds (II)

EUR Million

	Dec. 2001	Dec. 2000	Variation Amount	(%)	Dec. 1999
Tot. cust. funds (on-balance)	235,347.2	214,450.3	20,896.9	9.74	153,756.6
Tot. mngd. funds (off-balance)	95,065.2	88,648.2	6,417.1	7.24	78,475.7
Mutual funds	68,535.0	65,011.9	3,523.1	5.42	59,840.3
Spain	49,487.6	49,241.6	246.0	0.50	51,365.7
Abroad	19,047.5	15,770.4	3,277.1	20.78	8,474.7
Pension funds	18,841.9	16,397.3	2,444.6	14.91	13,071.6
Spain	5,443.8	4,940.3	503.4	10.19	4,537.2
<i>Individuals</i>	<i>4,698.0</i>	<i>4,222.7</i>	<i>475.3</i>	<i>11.26</i>	<i>3,971.6</i>
Abroad	13,398.1	11,457.0	1,941.2	16.94	8,534.4
Managed portfolios	7,688.3	7,238.9	449.4	6.21	5,563.7
Spain	2,250.7	2,242.7	8.0	0.36	2,922.8
Abroad	5,437.6	4,996.2	441.4	8.83	2,641.0
Total customer funds	330,412.4	303,098.5	27,313.9	9.01	232,232.3

NOTE: Excluding new acquisitions and exchange rate effect:
Off-balance sheet managed funds + 8.5%, Total customer funds
+9.7%

Consolidated goodwill

EUR Million

	Dec. 2001	Dec. 2000	Variation 2001/2000
Banesto	461.1	512.7	(51.6)
Industrial Group	345.1	351.1	(6.0)
Banks in Europe	2,433.3	2,954.8	(521.6)
Latin America	5,948.4	7,114.4	(1,166.0)
Other	688.4	699.7	(11.3)
Total	9,876.3	11,632.8	(1,756.5)

Shareholders' equity and capital ratios

EUR Million

	Dec. 2001	Dec. 2000	Variation Amount	(%)	Dec. 1999
Subscribed capital stock	2,329.7	2,280.1	49.6	2.17	1,833.9
Paid - in surplus	8,651.0	8,078.2	572.8	7.09	3,220.0
Reserves	5,466.4	5,437.1	29.3	0.54	1,592.6
Reserves consolidated companies (net)	1,545.9	1,041.6	504.3	48.41	709.0
Total primary capital	17,993.0	16,837.0	1,155.9	6.87	7,355.5
Net attributable income	2,486.3	2,258.1	228.2	10.10	1,575.1
Treasury stock	(21.4)	(56.1)	34.7	(61.87)	(35.7)
Distributed interim dividend	(685.4)	(597.0)	(88.3)	14.80	(403.5)
Shareholders' equity period end	19,772.5	18,442.1	1,330.4	7.21	8,491.5
Interim dividend pending distribution	(350.0)	(301.5)	(48.6)	16.11	(201.7)
Final dividend	(294.0)	(342.7)	48.7	(14.20)	(263.5)
Shareholders' equity after allocation of period end results	19,128.4	17,797.9	1,330.5	7.48	8,026.2
Preferred shares	6,879.0	6,644.2	234.8	3.53	5,334.7
Minority interests	1,394.9	2,488.6	(1,093.6)	(43.95)	1,602.3
Shareholders' equity & minority interests	27,402.4	26,930.6	471.7	1.75	14,963.2
Basic capital (Tier I)	17,257.9	15,207.1	2,050.8	13.49	12,456.1
Supplementary capital	8,824.1	6,413.8	2,410.3	37.58	5,852.8
Eligible capital	26,082.0	21,620.9	4,461.1	20.63	18,308.9
Risk weighted assets (BIS criteria)	204,445.5	199,062.7	5,382.9	2.70	152,172.4
BIS ratio	12.76	10.86	1.90		12.03
Tier I	8.44	7.64	0.80		8.19
Excess (amount)	9,726.4	5,695.9	4,030.5	70.76	6,135.1

Note: Adjusted by the amortization of preferred shares amounting to EUR 900 million, **BIS ratio : 12.04%; Tier I: 8.01%**

Performance of the Santander Central Hispano Group's headcount.

	Variation		
	Dec. 2001	Dec. 2000	12.01/12.00 Amount %
Spain	40,741	43,059	-2,318 -5.4
Latin America	62,879	75,124	-12,245 -16.3
Rest	11,307	11,457	-150 -1.3
Total	114,927	129,640	-14,713 -11.3

BUSINESS AREAS

Net operating income and efficiency ratio by Business Areas

EUR Million

	Net operating income				Efficiency (%)		
	Jan-Dec	Jan-Dec	Variation	%	Jan-Dec	Jan-Dec	2000
	2001	2000	Amount		2001	2000	
Retail Banking in Spain (*)	1,487.5	1,329.4	158.1	11.89	49.43	52.53	
Banesto	576.0	505.0	71.0	14.06	52.11	55.42	
Retail Banking Abroad	3,843.6	2,486.6	1,357.0	54.57	50.57	54.20	
Asset Mgmt. & Priv. B.	551.6	415.1	136.4	32.86	42.75	46.43	
Global Wholesale Banking	616.5	525.3	91.2	17.36	39.71	43.96	
Corporate Activities	(1,130.8)	(572.9)	(557.9)	(97.37)	--	--	
Total	5,944.5	4,688.6	1,255.9	26.79	53.98	56.11	

(*) - Excluding commissions assigned to Retail Banking for the placement of SAN's capital increase shares in 2000: +14.6%

Net attributable income and ROE by Business Areas

EUR Million

	Net attrib. income				ROE (%)	
	Jan-Dec		Variation		Jan-Dec	
	2001	2000	Amount	%	2001	2000
Retail Banking in Spain	833.2	795.7	37.6	4.72	34.05	34.53
Banesto	415.4	373.9	41.5	11.10	20.99	20.95
Retail Banking Abroad	1,592.5	1,034.6	557.9	53.92	19.64	16.55
Asset Mgmt. & Priv. B.	386.2	289.8	96.4	33.27	34.94	31.12
Global Wholesale Banking	392.5	339.7	52.8	15.55	18.73	15.12
Corporate Activities	(1,133.5)	(575.5)	(558.0)	(96.96)	--	--
Total	2,486.3	2,258.1	228.2	10.10	17.59	20.86

NPL ratio and coverage by Business Areas

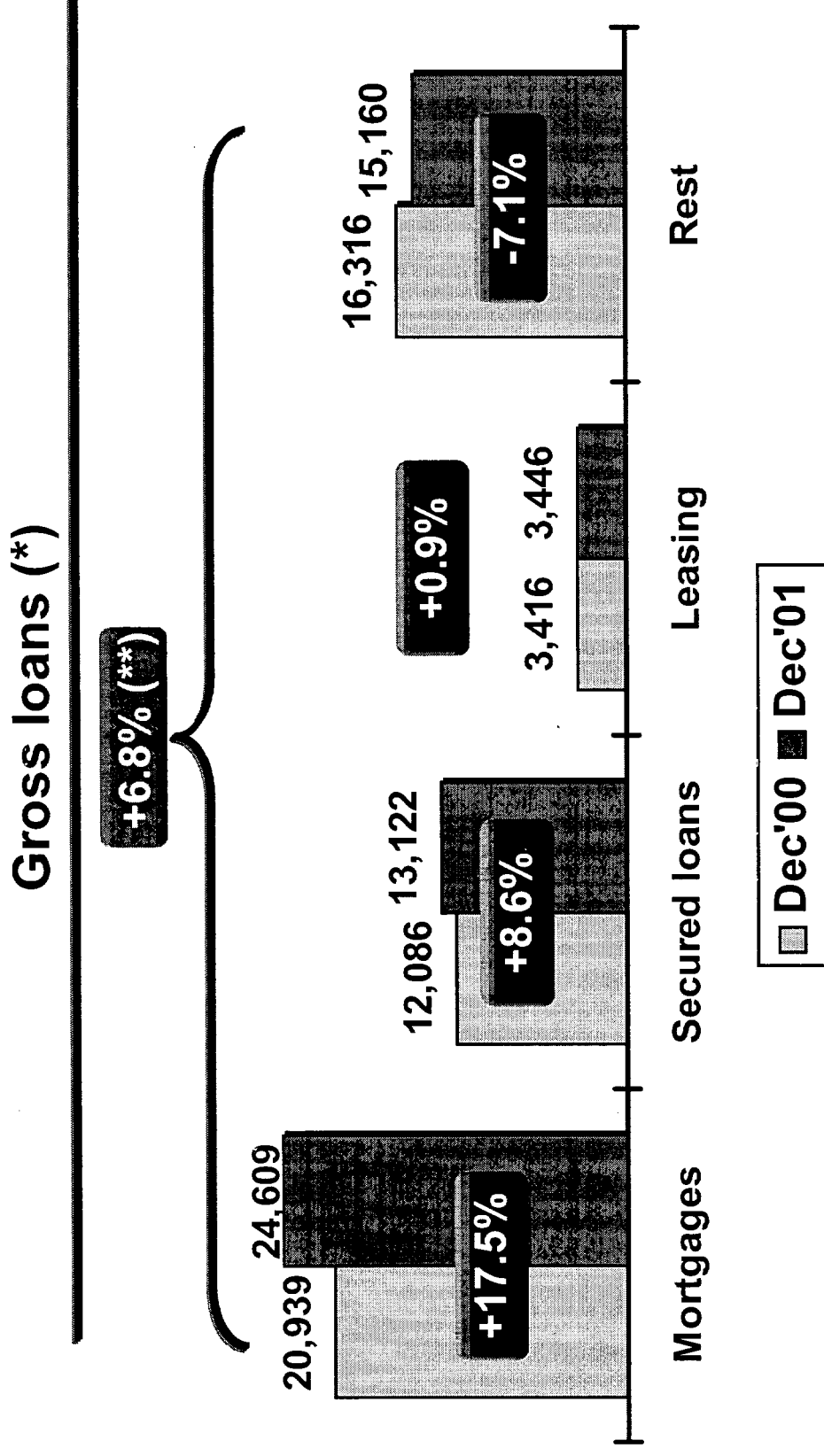
	NPL ratio (%)		NPL coverage (%)	
	2001	2000	2001	2000
Retail Banking in Spain	1.14	0.95	145.88	141.27
Banesto	0.81	0.84	253.27	227.27
Retail Banking Abroad	3.23	4.16	124.25	109.58
Asset Mgmt. & Private Banking	0.09	0.07	--	--
Global Wholesale Banking	0.85	0.93	239.89	173.59
Total	1.86	2.26	143.32	123.04

Retail Banking in Spain

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	2,262.6	2,096.3	166.4	7.94
Net fees and commissions	1,101.9	1,166.8	(65.0)	(5.57)
Basic revenue	3,364.5	3,263.1	101.4	3.11
Trading gains	43.3	42.8	0.6	1.29
Net operating revenue	3,407.8	3,305.8	102.0	3.08
Personnel and general expenses	(1,684.3)	(1,736.6)	52.3	(3.01)
a) Personnel expenses	(1,233.2)	(1,281.6)	48.4	(3.77)
b) General expenses	(451.1)	(455.0)	3.9	(0.86)
Depreciation	(195.4)	(231.9)	36.5	(15.75)
Other operating costs	(40.6)	(7.9)	(32.7)	413.70
Net operating income	1,487.5	1,329.4	158.1	11.89
Income from equity - acc. holdings	(1.3)	3.6	(4.9)	--
Other income	15.8	25.8	(10.0)	(38.86)
Net provisions for loan - losses	(299.3)	(193.2)	(106.1)	54.93
Goodwill amortization	0.0	0.0	0.0	--
Income before taxes	1,202.8	1,165.7	37.1	3.18
Net consolidated income	835.2	799.9	35.3	4.41
Net attributable income	833.2	795.7	37.6	4.72

Retail Banking in Spain : Business EUR Million

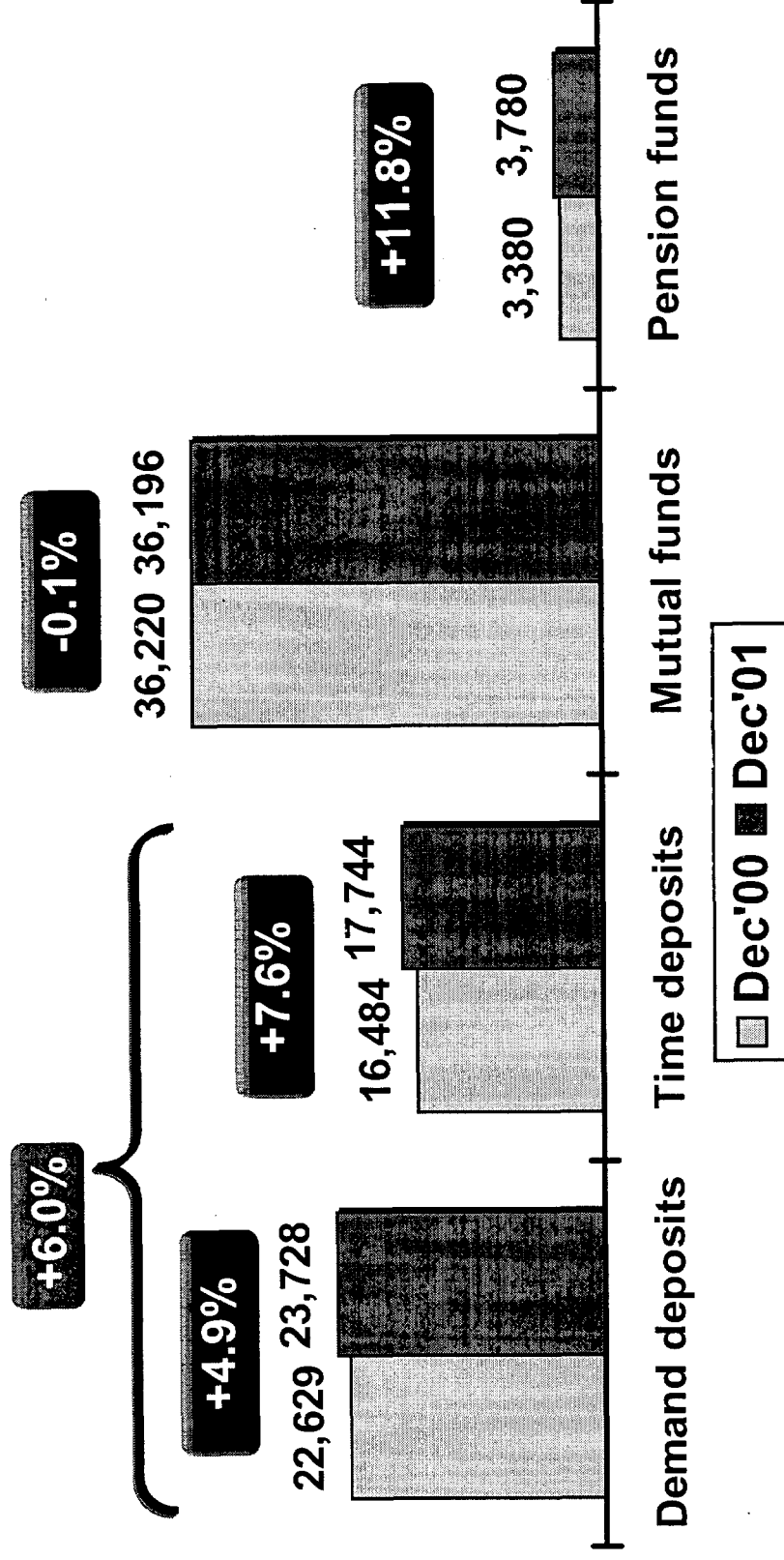


(*) Average monthly balances

(**) Excluding securitization effect

Retail Banking in Spain : Business EUR Million

Total customer funds (*)



(*) Average monthly balances. REPOs excluded.

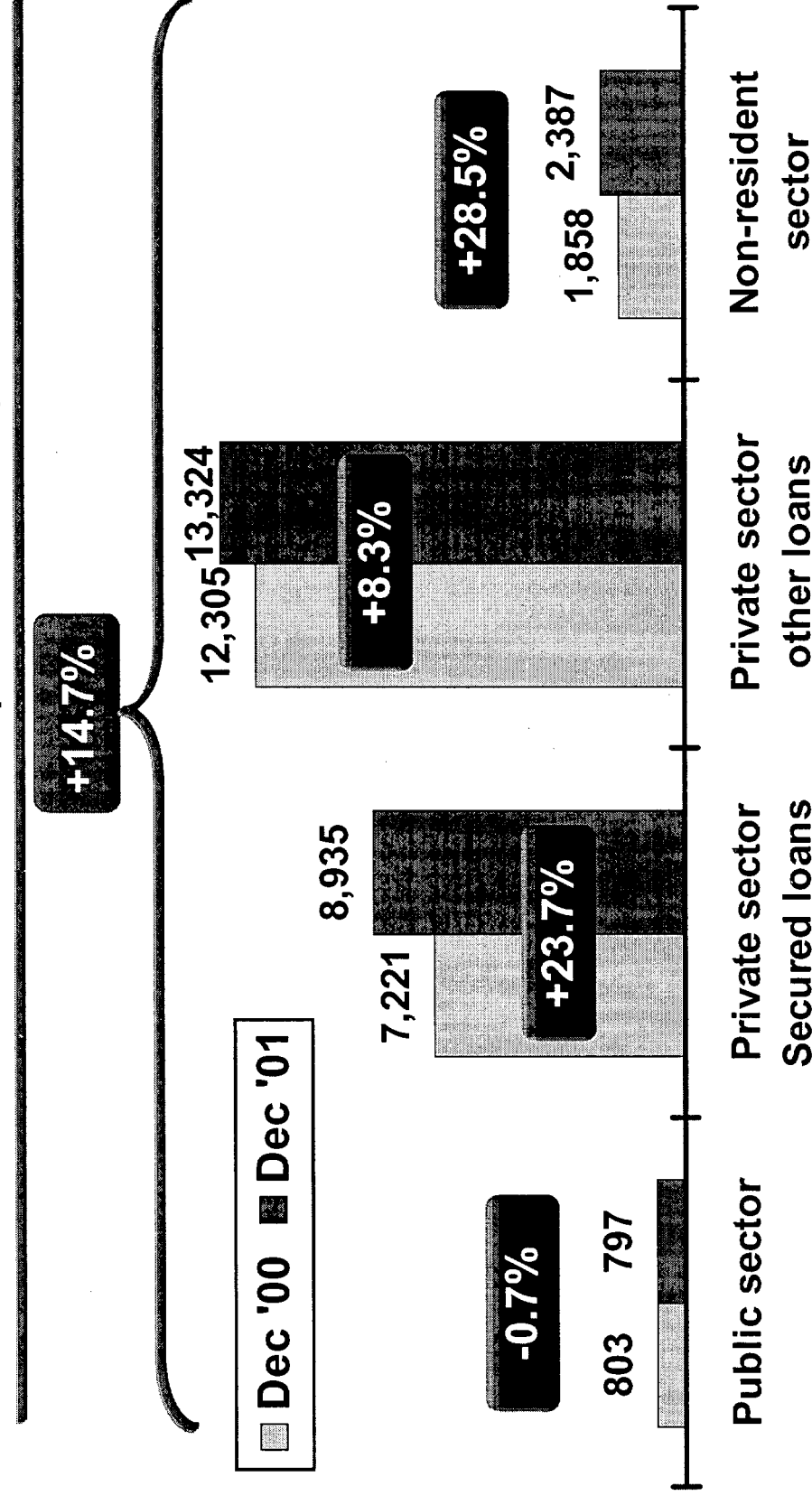
Banesto

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	969.8	903.0	66.8	7.40
Net fees and commissions	420.4	418.7	1.7	0.40
Basic revenue	1,390.2	1,321.8	68.5	5.18
Trading gains	40.6	30.3	10.3	33.92
Net operating revenue	1,430.8	1,352.1	78.7	5.82
Personnel and general expenses	(745.6)	(749.3)	3.7	(0.50)
a) Personnel expenses	(549.4)	(558.3)	8.9	(1.60)
b) General expenses	(196.2)	(191.0)	(5.2)	2.73
Depreciation	(84.1)	(82.1)	(2.0)	2.44
Other operating costs	(25.1)	(15.7)	(9.4)	60.18
Net operating income	576.0	505.0	71.0	14.06
Income from equity - acc. holdings	63.0	72.6	(9.6)	(13.22)
Other income	31.5	(51.4)	82.8	--
Net provisions for loan - losses	(146.7)	(101.3)	(45.5)	44.92
Goodwill amortization	(3.0)	(1.8)	(1.2)	65.35
Income before taxes	520.8	423.2	97.6	23.06
Net consolidated income	430.9	390.3	40.6	10.39
Net attributable income	415.4	373.9	41.5	11.10

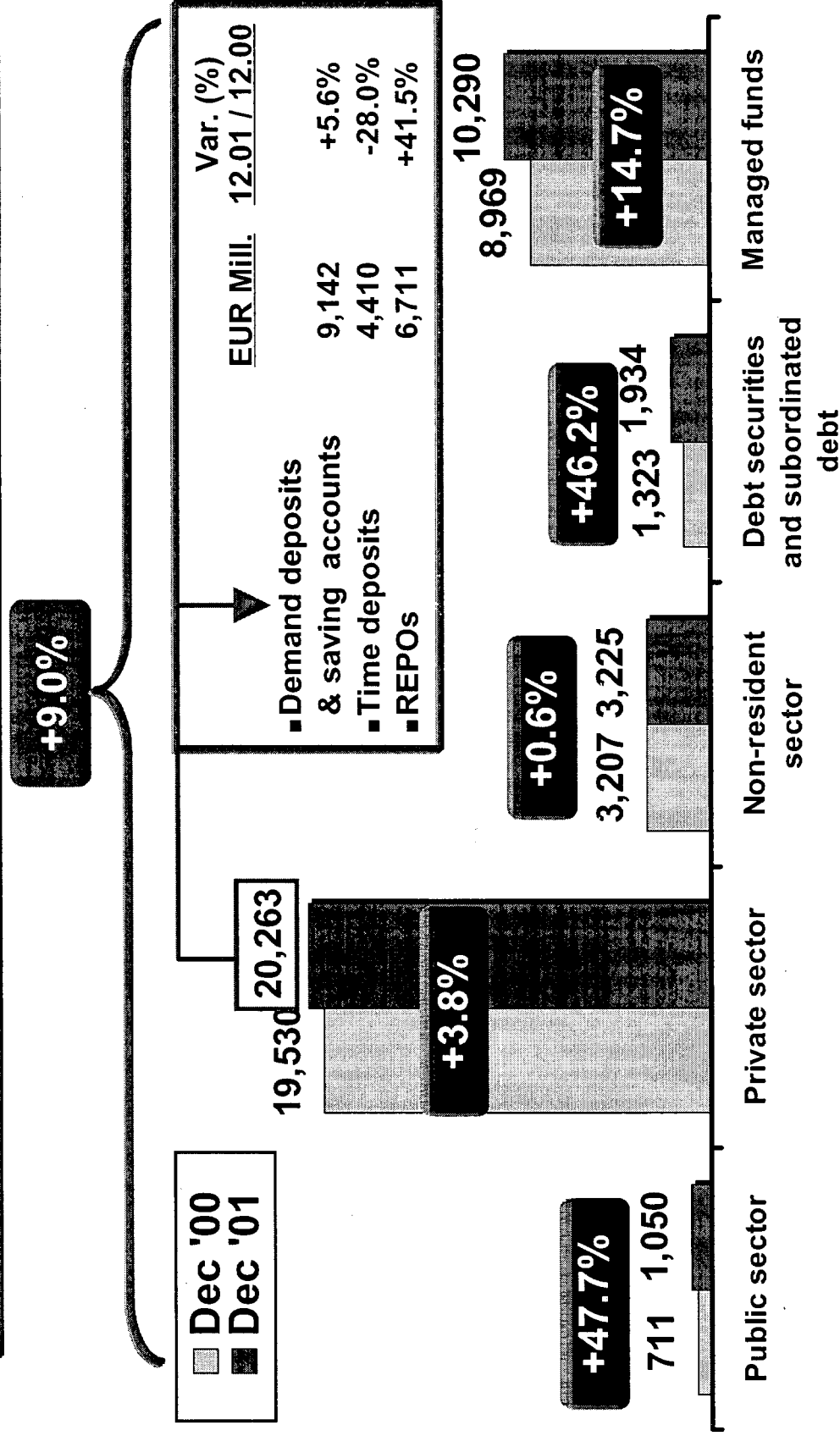
Banesto: Business

Gross loans (EUR Million)



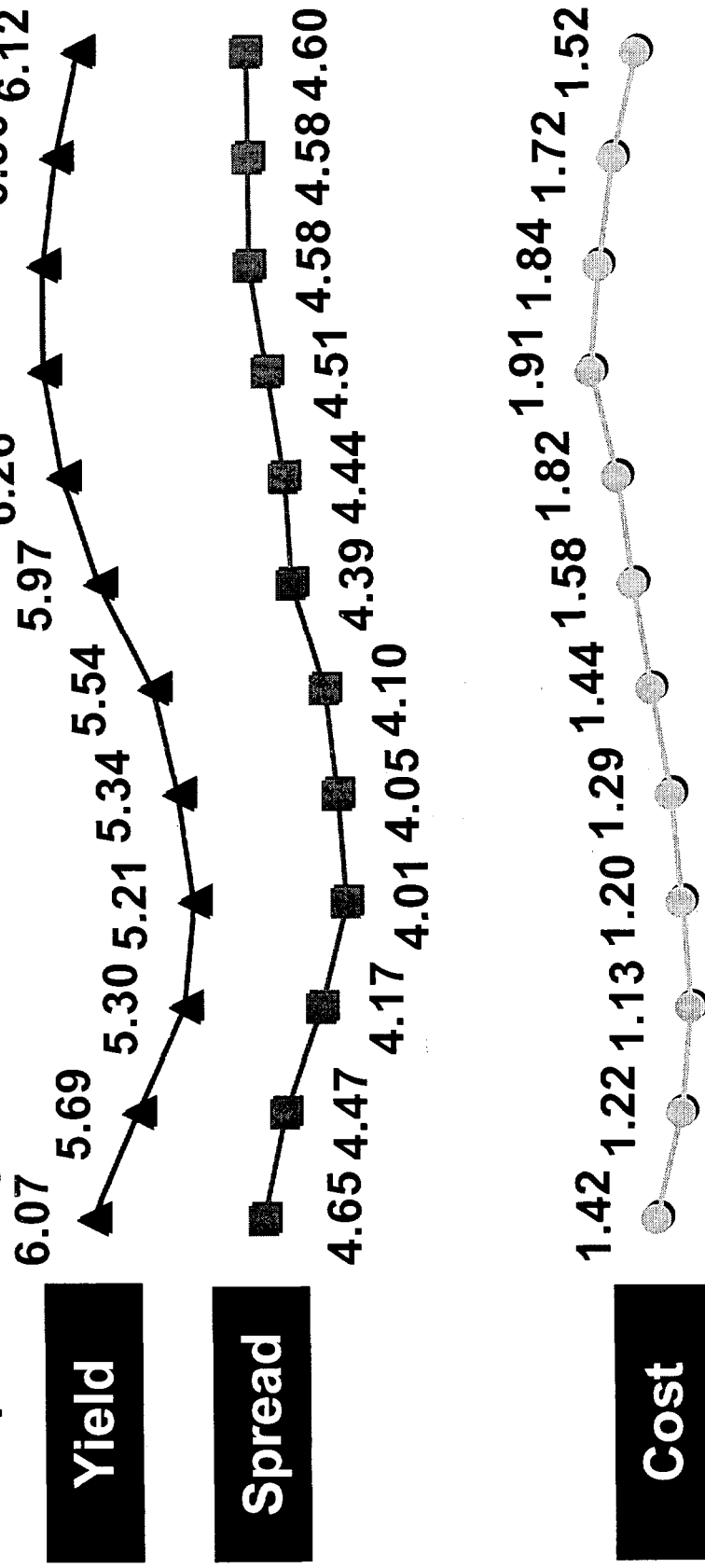
Banesto: Business

Total customer funds (EUR Million)



In Retail Banking in Spain (Banesto included) net interest revenue grows for the eighth quarter running, maintaining customer spreads

In percentage terms



NOTE: SAN + Banesto + Hispamer networks

Retail Banking Abroad

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	6,665.5	4,860.7	1,804.7	37.13
Net fees and commissions	1,889.0	1,358.1	530.9	39.09
Basic revenue	8,554.4	6,218.8	2,335.6	37.56
Trading gains	579.3	324.5	254.8	78.51
Net operating revenue	9,133.8	6,543.3	2,590.4	39.59
Personnel and general expenses	(4,618.7)	(3,546.3)	(1,072.4)	30.24
a) Personnel expenses	(2,656.4)	(1,901.0)	(755.4)	39.74
b) General expenses	(1,962.3)	(1,645.3)	(317.0)	19.27
Depreciation	(501.3)	(398.4)	(102.9)	25.84
Other operating costs	(170.1)	(112.0)	(58.0)	51.80
Net operating income	3,843.6	2,486.6	1,357.0	54.57
Income from equity - acc. holdings	(14.0)	6.6	(20.7)	--
Other income	(651.4)	(171.6)	(479.8)	279.66
Net provisions for loan - losses	(1,077.4)	(739.6)	(337.8)	45.68
Goodwill amortization	0.0	0.0	0.0	--
Income before taxes	2,100.9	1,582.1	518.8	32.79
Net consolidated income	1,809.0	1,315.0	494.0	37.56
Net attributable income	1,592.5	1,034.6	557.9	53.92

Asset Management and Private Banking

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	181.8	132.4	49.5	37.39
Net fees and commissions	867.2	727.2	140.0	19.25
Basic revenue	1,049.0	859.6	189.4	22.04
Trading gains	12.5	22.5	(10.0)	(44.35)
Net operating revenue	1,061.5	882.1	179.5	20.34
Personnel and general expenses	(453.8)	(409.6)	(44.3)	10.81
a) Personnel expenses	(286.9)	(246.0)	(40.9)	16.62
b) General expenses	(167.0)	(163.6)	(3.4)	2.07
Depreciation	(57.0)	(52.0)	(5.0)	9.65
Other operating costs	0.9	(5.4)	6.3	--
Net operating income	551.6	415.1	136.4	32.86
Income from equity - acc. holdings	63.3	41.4	21.8	52.71
Other income	(22.6)	(40.4)	17.8	(44.11)
Net provisions for loan - losses	(2.6)	(2.4)	(0.1)	4.42
Goodwill amortization	0.0	0.0	0.0	--
Income before taxes	589.7	413.7	176.0	42.54
Net consolidated income	417.9	320.8	97.2	30.29
Net attributable income	386.2	289.8	96.4	33.27

Global Wholesale Banking

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	618.6	486.1	132.6	27.27
Net fees and commissions	383.5	375.0	8.5	2.26
Basic revenue	1,002.1	861.1	141.0	16.38
Trading gains	72.5	126.8	(54.3)	(42.82)
Net operating revenue	1,074.6	987.8	86.8	8.78
Personnel and general expenses	(426.7)	(434.3)	7.5	(1.74)
a) Personnel expenses	(280.6)	(286.2)	5.7	(1.98)
b) General expenses	(146.2)	(148.0)	1.9	(1.26)
Depreciation	(28.9)	(40.6)	11.7	(28.83)
Other operating costs	(2.5)	12.3	(14.8)	--
Net operating income	616.5	525.3	91.2	17.36
Income from equity - acc. holdings	0.0	0.0	0.0	--
Other income	(19.5)	(3.8)	(15.7)	414.58
Net provisions for loan - losses	(63.1)	(78.0)	14.9	(19.12)
Goodwill amortization	0.0	0.0	0.0	--
Income before taxes	533.9	443.5	90.4	20.38
Net consolidated income	397.1	339.5	57.5	16.95
Net attributable income	392.5	339.7	52.8	15.55

Corporate Activities

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	(441.6)	(188.9)	(252.7)	(133.82)
Net fees and commissions	(40.2)	(32.9)	(7.3)	(22.23)
Basic revenue	(481.8)	(221.7)	(260.1)	(117.28)
Trading gains	(63.1)	155.2	(218.3)	--
Net operating revenue	(544.9)	(66.5)	(478.4)	--
Personnel and general expenses	(471.8)	(420.3)	(51.5)	12.25
a) Personnel expenses	(251.9)	(177.8)	(74.0)	41.64
b) General expenses	(219.9)	(242.5)	22.6	(9.31)
Depreciation	(120.6)	(95.2)	(25.4)	26.70
Other operating costs	6.4	9.1	(2.6)	(29.03)
Net operating income	(1,130.8)	(572.9)	(557.9)	(97.37)
Income from equity - acc. holdings	410.9	630.0	(219.1)	(34.78)
Other income	1,876.1	219.4	1,656.7	--
Net provisions for loan - losses	3.0	66.1	(63.1)	(95.47)
Goodwill amortization	(1,869.9)	(596.7)	(1,273.2)	213.37
Income before taxes	(710.7)	(254.2)	(456.6)	(179.63)
Net consolidated income	(563.2)	(106.5)	(456.8)	(429.09)
Net attributable income	(1,133.5)	(575.5)	(558.0)	(96.96)

OTHER INFORMATION

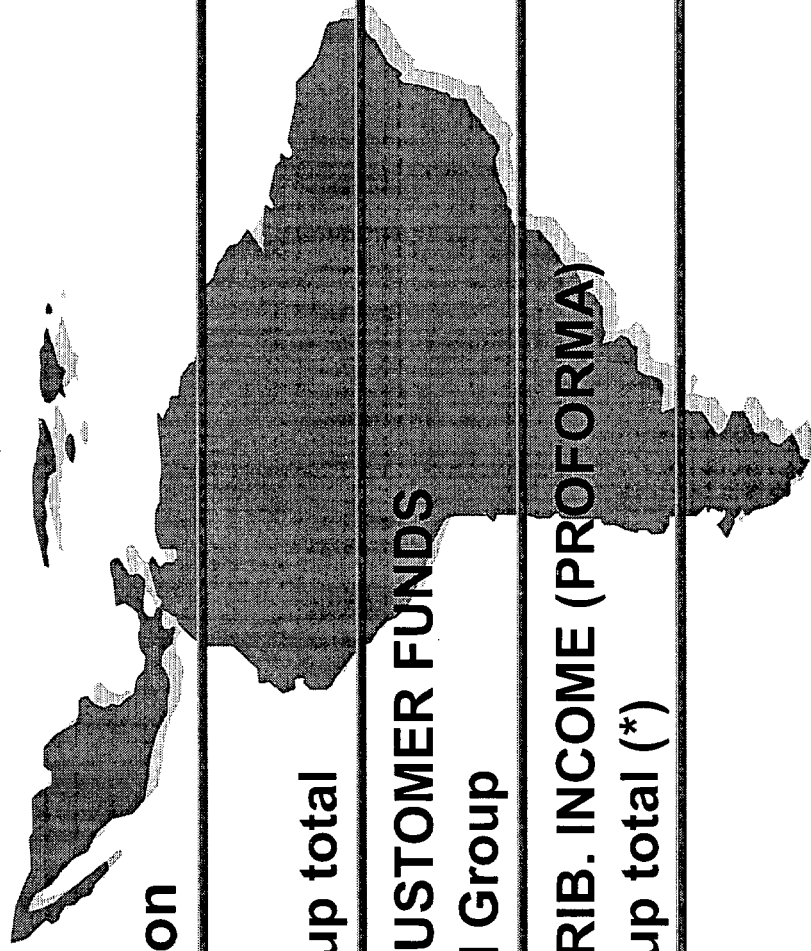
Portugal proforma*

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation (%)
Net interest revenue	688.5	519.0	169.5	32.66
Net fees and commissions	195.1	168.1	27.0	16.04
Trading gains	48.4	29.2	19.2	65.78
Net operating revenue	931.9	716.3	215.6	30.11
Personnel and general expenses	(458.1)	(374.9)	(83.2)	22.20
a) Personnel expenses	(306.2)	(229.7)	(76.5)	33.32
b) General expenses	(151.9)	(145.2)	(6.7)	4.62
Depreciation	(64.4)	(44.6)	(19.8)	44.33
Other operating costs	(2.1)	(1.3)	(0.8)	61.75
Net operating income	407.3	295.4	111.8	37.85
Income from equity - accounted holdings	2.9	0.1	2.9	--
Other income	(53.2)	(26.4)	(26.9)	101.96
Net provisions for loan - losses	(54.6)	(93.2)	38.7	(41.49)
Goodwill amortization	0.0	0.0	0.0	--
Income before taxes	302.4	175.9	126.5	71.91
Net consolidated income	247.5	154.1	93.4	60.61
Minority interests	47.4	43.5	3.9	8.97
Net attributable income	200.0	110.6	89.5	80.94

(*) Proforma includes: Retail Banking, Asset Management and Private Banking and Global Wholesale Banking

The Group in Latin America



EUR Million	
LOANS	51,781
% of Group total	29%
TOTAL CUSTOMER FUNDS	100,350 (1)
% of total Group	30%
NET ATTRIB. INCOME (PROFORMA)	1,688
% of Group total (*)	38%

(*).- Business areas + Industrial Group and Alliances (excluding the capital gains arising from the sale of Vodafone shares)

(1) Managed portfolios included

Latin America proforma (1)

EUR Million

	Jan-Dec 2001	Jan-Dec 2000	Variation Amount	Variation %
Net interest revenue	5,943.1	4,201.6	1,741.5	41.45
Net fees and commissions	2,284.4	1,673.2	611.3	36.53
Trading gains	544.0	315.0	229.0	72.72
Net operating revenue	8,771.5	6,189.7	2,581.8	41.71
Personnel and general expenses	(4,339.6)	(3,281.9)	(1,057.7)	32.23
a) Personnel expenses	(2,481.1)	(1,760.8)	(720.4)	40.91
b) General expenses	(1,858.4)	(1,521.1)	(337.3)	22.18
Depreciation	(468.4)	(381.1)	(87.3)	22.91
Other operating costs	(168.9)	(116.1)	(52.8)	45.45
Net operating income	3,794.7	2,410.6	1,384.0	57.41
Income from equity - acc. holdings	35.4	47.7	(12.3)	(25.83)
Other income	(613.3)	(176.5)	(436.7)	247.38
Net provisions for loan - losses	(979.2)	(601.9)	(377.2)	62.67
Goodwill amortization	0.0	0.0	0.0	--
Income before taxes	2,237.6	1,679.8	557.7	33.20
Net consolidated income	1,886.7	1,397.9	488.8	34.97
Minority interests	198.5	262.9	(64.4)	(24.48)
Net attributable income	1,688.2	1,135.1	553.2	48.73
Total US\$	1,510,3	1,045,9	464,4	44,40

(1).- Proforma includes: Retail Banking, Asset Management and Private Banking and Global Wholesale Banking

Note: Excluding goodwill amortization, financing costs and special reserve for Argentina



“Proforma” Group net attributable income in Latam

EUR Million **Jan-Dec 2001** **Jan-Dec 2000**

Mexico	583.4	269.4	↑
Brazil	664.2	266.5	↑
Chile	290.2	270.4	↑
Argentina	58.0	231.3	↓
Venezuela	136.1	111.5	↑
Puerto Rico	35.2	76.6	↓
SUBTOTAL	1,767.1	1,225.7	↑
Peru	6.5	-28.8	↑
Uruguay	4.2	17.1	↓
Colombia	-29.4	7.4	↓
Bolivia	9.6	-20.8	↑
Paraguay	1.1	1.1	↓
Rest	-70.9	-66.6	
TOTAL	1,688.2	1,135.1	↑
Total US\$	1,510.3	1,045.9	↑

“Proforma” includes: Retail Banking, Asset Management and Private Banking and Global Wholesale Banking

Note: Excluding goodwill amortization, financing costs and special reserve for Argentina

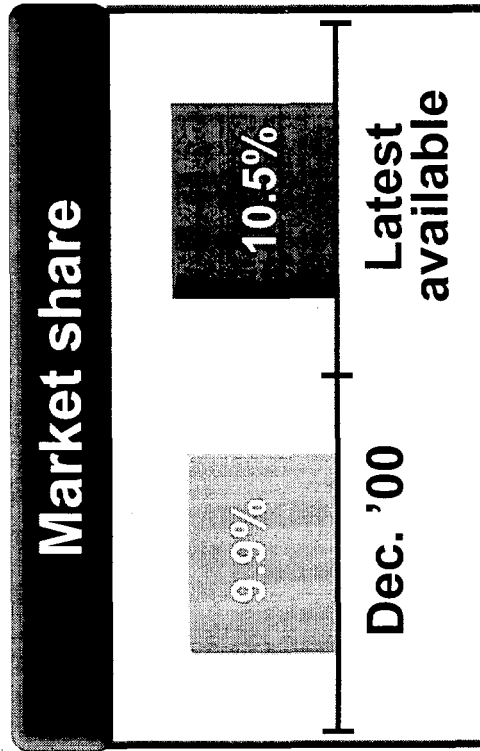
Average exchange Euro/US\$: Jan-Dec. '00: 0.9214

Jan-Dec. '01: 0.8946



Management in Latam as of December 2001

Business: Loans

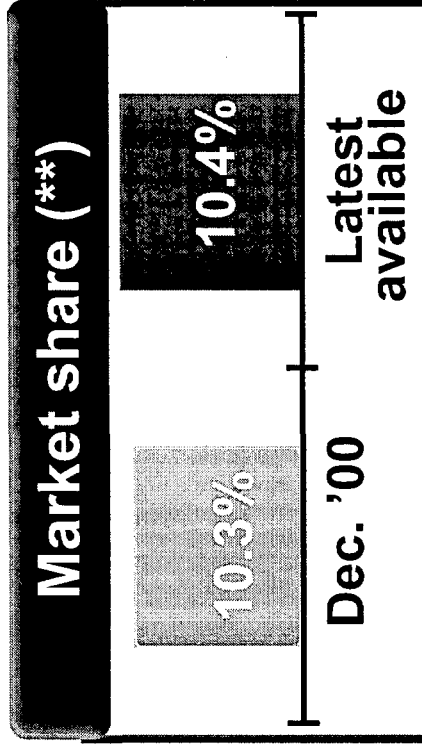


Volume		Mkt. Share	
EUR Million	Amount 12.01	Var. 12.00 (%)	Latest available
BRAZIL	6,322	-0.6	4.6%
MEXICO	16,839	3.3	10.4%
ARGENTINA	4,368	-38.6	8.3%
CHILE	13,532	-1.2	27.6%
PTO. RICO	5,373	8.8	15.2%
VENEZUELA	2,839	5.6	16.2%
SUBTOTAL	49,273	-3.6	11.1%
COLOMBIA	599	-27.5	2.8%
PERU	919	-7.7	9.1%
URUGUAY	543	2.9	8.4%
BOLIVIA	378	-38.8	13.5%
PARAGUAY	69	4.8	3.8%
PANAMA	0	-99.7	--
TOTAL	51,781	-4.5 (*)	10.5%

(*) Exchange rate effect excluded: 0.0%

Management in Latam as of December 2001

Business: Total on-balance sheet customer funds



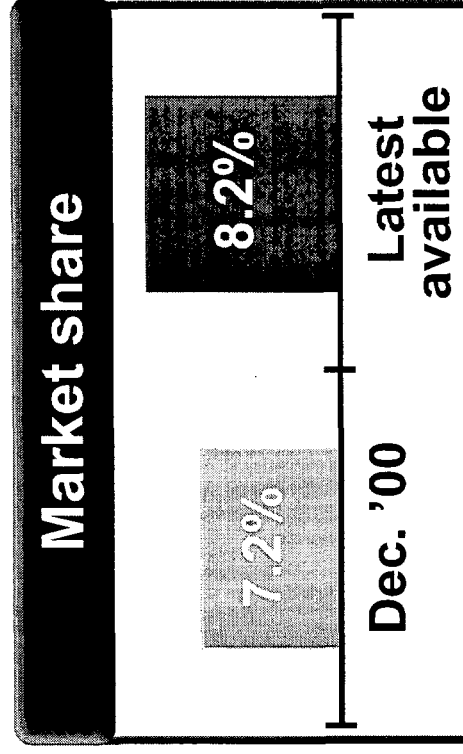
(**) Market share in deposits

EUR Million	Volume		Mkt. Share (**)
	Amount	Var. 12.00 (%)	
BRAZIL	8,641	-15.5	4.6%
MEXICO	23,915	20.3	14.1%
ARGENTINA	5,460	-37.1	7.9%
CHILE	16,808	3.1	26.1%
PTO. RICO	5,714	9.6	15.4%
VENEZUELA	4,977	5.6	16.6%
SUBTOTAL	65,514	0.8	11.1%
COLOMBIA	766	-28.0	3.3%
PERU	1,241	8.4	5.6%
URUGUAY	719	26.3	5.8%
BOLIVIA	575	-33.7	16.2%
PARAGUAY	94	-6.8	4.5%
PANAMA	3	-94.1	--
TOTAL (*)	68,911	0.1 (*)	10.4%

(*) Exchange rate effect excluded: 4.9%

Management in Latam as of December 2001

Business: Mutual funds



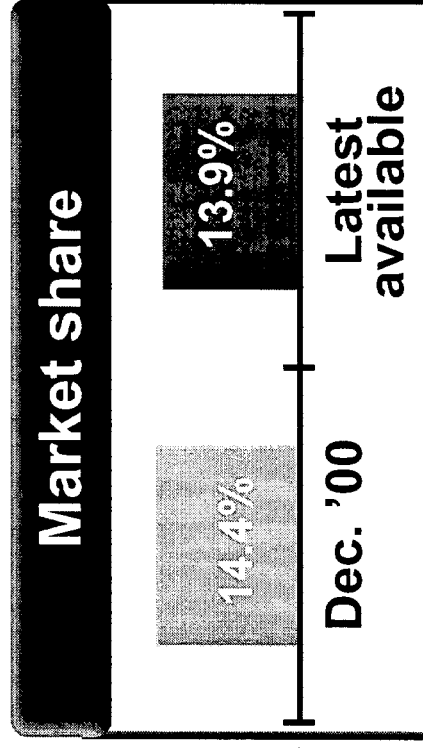
Volume		Mkt. Share	
EUR Million	Amount 12.01	Var. 12.00 (%)	Latest available
BRAZIL	7,223	5.8	4.5%
MEXICO	4,837	139.8	12.4%
ARGENTINA	308	-79.9	13.6%
CHILE	1,563	1.4	24.8%
PTO. RICO(1)	334	--	21.8%
VENEZUELA	7	--	9.3%
SUBTOTAL	14,271	19.8	8.1%
COLOMBIA	169	64.4	6.1%
PERU	244	119.3	20.1%
URUGUAY	44	115.7	16.3%
TOTAL (*)	14,729	20.6 (*)	8.2%

(*) Exchange rate effect excluded: 30.7%

(1).- Managed portfolios included

Management in Latam as of December 2001

Business: Pension funds



EUR Million	Volume		Latest available
	Amount 12.01	Var. 12.00 (%)	
MEXICO	2,732	70.1	9.0%
ARGENTINA	3,222	-9.7	23.4%
CHILE	4,404	3.0	11.0%
SUBTOTAL	10,358	9.6	13.7%
COLOMBIA	951	77.5	12.7%
PERU	1,134	36.1	28.1%
URUGUAY	230	203.4	18.2%
TOTAL (*)	12,673	16.3 (*)	13.9%

(*) Excluding new acquisitions and exchange rate effect : 17.1%

Credit risk performance according to Spanish criteria

NPL ratio (%)

	Dec. 2001	Sep. 2001	Jun. 2001	Mar. 2001	Dec. 2000
Brazil	4.30	5.32	5.82	5.93	7.07
Mexico	1.49	1.68	1.60	2.76	3.48
Argentina	4.96	4.61	4.03	4.54	4.65
Chile	3.01	3.35	3.66	2.31	2.23
Puerto Rico	2.45	2.21	2.21	1.73	1.48
Venezuela	5.69	6.12	5.87	6.34	6.48
Colombia	11.31	15.72	12.45	12.03	10.71
Peru	11.44	17.18	18.94	20.68	22.32
Uruguay	3.57	2.91	2.23	1.74	1.37
Bolivia	12.32	22.94	23.15	23.21	21.42
Paraguay	5.23	7.65	6.44	8.89	9.05
TOTAL	3.32	3.99	3.99	4.10	4.52

Credit risk performance according to Spanish criteria

	NPL coverage (%)				
	Dec. 2001	Sep. 2001	Jun. 2001	Mar. 2001	Dec. 2000
Brazil	175.0	148.1	151.8	156.0	140.6
Mexico	170.2	159.4	157.1	108.6	92.9
Argentina	100.2	98.5	96.0	96.0	95.5
Chile	113.1	109.4	107.2	136.5	140.1
Puerto Rico	99.3	96.8	93.1	103.4	117.3
Venezuela	110.3	118.6	140.2	150.5	133.7
Colombia	122.8	82.7	87.6	83.7	79.7
Peru	104.1	86.8	78.4	72.7	70.1
Uruguay	119.8	114.2	125.9	149.5	164.7
Bolivia	115.1	103.7	93.4	86.9	85.0
Paraguay	146.5	111.9	141.9	124.4	119.8
TOTAL	128.6	126.3	124.2	117.8	109.6

Retail Banking in Latin America

Exchange rates vs. Euro

	31.12.00	31.03.01	30.06.01	30.09.01	31.12.01
US\$	0.93	0.88	0.85	0.91	0.88
ARGENTINA	0.93	0.88	0.85	0.91	0.88(*)
BOLIVIA	5.91	5.74	5.58	6.15	6.00
BRAZIL	1.81	1.91	1.96	2.43	2.05
COLOMBIA	2,074.6	2,041.6	1,952.9	2,127.7	2,020.4
CHILE	531.6	523.6	531.6	635.8	575.0
MEXICO	8.92	8.37	7.70	8.66	8.05
PARAGUAY	3,294.8	3,368.1	3,437.7	4,078.1	4,084.8
PERU	3.28	3.11	3.04	3.21	3.04
URUGUAY	11.61	11.44	11.57	12.50	12.29
VENEZUELA	650.2	624.0	609.0	678.0	674.2

(*) 1.50 including the devaluation of the Peso in January 2002



Santander Central Hispano

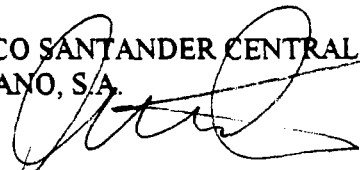


SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant had duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: February 21, 2002

BANCO SANTANDER CENTRAL
HISPANO, S.A.

By: 

Name: Antonio Aparicio

Title: Senior Vice President