

### **Bank of Montreal 3<sup>rd</sup> Party Recordkeeping Vendors**

13a) YES

Schedule B:

- Iron Mountain
  - **Firm or Organization Name:** *Iron Mountain Inc.*
  - **Business Address:** *1 Federal Street, Boston, MA 02110*
  - **Effective Date:** *12/1/2018*
  - **Briefly describe nature of relationship:** *Master Services Agreement (MSA) with Iron Mountain that governs services with the bank's preferred supplier across Canada and the United States for off-site records storage, records destruction, secure shredding, document imaging and other services related to records and information management.*
- Global Relay
  - **Firm or Organization Name:** *Global Relay Communications*
  - **Business Address:** *121 W Wacker, 33rd Floor, Chicago, IL 60601*
  - **Effective Date:** *8/26/2015*
  - **Briefly describe nature of relationship:** *Global Relay is a hosted solution BMO uses to archive and surveil e-communications of monitored employees.*
- IPC Information Systems Canada Inc.
  - **Firm or Organization Name:** *IPC Information Systems Canada Inc.*
  - **Business Address:** *40 University Av, Toronto, ON M5J 1T1*
  - **Effective Date:** *3/17/2020*
  - **Briefly describe nature of relationship:** *IPC hosts our voice/telephone recording records.*