
**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549**

FORM 10-Q

☒ Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934.
For the quarterly period ended **March 31, 2019**.

☐ Transition Report under Section 13 or 15(d) of the Securities Exchange Act of 1934.
For the transition period from: _____ to _____

Commission File Number: **001-32244**

INDEPENDENCE HOLDING COMPANY
(Exact name of registrant as specified in its charter)

Delaware **58-1407235**
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)

96 CUMMINGS POINT ROAD, STAMFORD, CONNECTICUT **06902**
(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: **(203) 358-8000**

NOT APPLICABLE

Former name, former address and former fiscal year, if changed since last report.

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See definitions of "large accelerated filer", "accelerated filer", "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large Accelerated Filer ☐ Accelerated Filer ☒
Non-Accelerated Filer ☐ Smaller Reporting Company ☒

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

Class **Outstanding at May 3, 2019**
Common stock, \$ 1.00 par value **14,936,543 Shares**

INDEPENDENCE HOLDING COMPANY

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Copies of the Company's SEC filings can be found on its website at www.ihcgroup.com.

Forward-Looking Statements

This report on Form 10-Q contains certain “forward-looking statements” within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, which are intended to be covered by the safe harbors created by those laws. We have based our forward-looking statements on our current expectations and projections about future events. Our forward-looking statements include information about possible or assumed future results of our operations. All statements, other than statements of historical facts, included or incorporated by reference in this report that address activities, events or developments that we expect or anticipate may occur in the future, including such things as the growth of our business and operations, our business strategy, competitive strengths, goals, plans, future capital expenditures and references to future successes may be considered forward-looking statements. Also, when we use words such as “anticipate,” “believe,” “estimate,” “expect,” “intend,” “plan,” “probably” or similar expressions, we are making forward-looking statements.

Numerous risks and uncertainties may impact the matters addressed by our forward-looking statements, any of which could negatively and materially affect our future financial results and performance. We describe some of these risks and uncertainties in greater detail in Item 1A, Risk Factors, of IHC’s Annual Report on Form 10-K as filed with Securities and Exchange Commission.

Although we believe that the assumptions underlying our forward-looking statements are reasonable, any of these assumptions, and, therefore, also the forward-looking statements based on these assumptions, could themselves prove to be inaccurate. In light of the significant uncertainties inherent in the forward-looking statements that are included in this report, our inclusion of this information is not a representation by us or any other person that our objectives and plans will be achieved. Our forward-looking statements speak only as of the date made, and we will not update these forward-looking statements unless the securities laws require us to do so. In light of these risks, uncertainties and assumptions, any forward-looking event discussed in this report may not occur.

PART I - FINANCIAL INFORMATION
Item 1. Financial Statements

INDEPENDENCE HOLDING COMPANY AND SUBSIDIARIES
CONDENSED CONSOLIDATED BALANCE SHEETS (In thousands, except share data)

	March 31, 2019	December 31, 2018
	(Unaudited)	
ASSETS:		
Investments:		
Short-term investments	\$ 50	\$ 1,050
Securities purchased under agreements to resell	35,366	12,063
Fixed maturities, available-for-sale	456,260	453,464
Equity securities	5,359	5,166
Other investments	11,014	13,192
Total investments	508,049	484,935
Cash and cash equivalents	20,560	26,173
Due and unpaid premiums	26,608	24,412
Due from reinsurers	367,071	368,731
Goodwill	52,998	50,697
Other assets	87,061	82,568
TOTAL ASSETS	\$ 1,062,347	\$ 1,037,516
LIABILITIES AND EQUITY:		
LIABILITIES:		
Policy benefits and claims	\$ 164,910	\$ 160,115
Future policy benefits	206,199	208,910
Funds on deposit	141,061	141,635
Unearned premiums	17,599	5,557
Other policyholders' funds	10,989	10,939
Due to reinsurers	2,352	3,613
Accounts payable, accruals and other liabilities	55,932	53,133
TOTAL LIABILITIES	599,042	583,902
Commitments and contingencies (Note 14)		
Redeemable noncontrolling interest	2,229	2,183
STOCKHOLDERS' EQUITY:		
Preferred stock \$1.00 par value, 100,000 shares authorized; none issued or outstanding	-	-
Common stock \$1.00 par value, 23,000,000 shares authorized; 18,625,458 shares issued; and 14,949,826 and 14,878,248 shares outstanding	18,625	18,625
Paid-in capital	122,055	124,395
Accumulated other comprehensive loss	(2,641)	(8,310)
Treasury stock, at cost; 3,675,632 and 3,747,210 shares	(65,926)	(66,392)
Retained earnings	386,164	380,431
TOTAL IHC STOCKHOLDERS' EQUITY	458,277	448,749
NONREDEEMABLE NONCONTROLLING INTERESTS	2,799	2,682
TOTAL EQUITY	461,076	451,431
TOTAL LIABILITIES AND EQUITY	\$ 1,062,347	\$ 1,037,516

See the accompanying Notes to Condensed Consolidated Financial Statements.

INDEPENDENCE HOLDING COMPANY AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF INCOME (Unaudited)
(In thousands, except per share data)

	Three Months Ended	
	March 31,	
	2019	2018
REVENUES:		
Premiums earned	\$ 82,789	\$ 79,492
Net investment income	3,996	3,681
Fee income	4,188	5,211
Other income (loss)	3,684	(151)
Net investment gains	171	71
Other-than-temporary impairment losses, available-for-sale securities:		
Total other-than-temporary impairment losses	(646)	-
Portion of losses recognized in other comprehensive income (loss)	-	-
Net impairment losses recognized in earnings	(646)	-
	<u>94,182</u>	<u>88,304</u>
EXPENSES:		
Insurance benefits, claims and reserves	43,119	35,907
Selling, general and administrative expenses	40,529	43,343
	<u>83,648</u>	<u>79,250</u>
Income before income taxes	10,534	9,054
Income taxes	1,644	2,006
Net income	8,890	7,048
(Income) from nonredeemable noncontrolling interests	(117)	(16)
(Income) from redeemable noncontrolling interests	(46)	(71)
NET INCOME ATTRIBUTABLE TO IHC	<u>\$ 8,727</u>	<u>\$ 6,961</u>
Basic income per common share	<u>\$.58</u>	<u>\$.47</u>
WEIGHTED AVERAGE SHARES OUTSTANDING	<u>14,948</u>	<u>14,832</u>
Diluted income per common share	<u>\$.58</u>	<u>\$.46</u>
WEIGHTED AVERAGE DILUTED SHARES OUTSTANDING	<u>15,066</u>	<u>15,074</u>

See the accompanying Notes to Condensed Consolidated Financial Statements.

INDEPENDENCE HOLDING COMPANY AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (Unaudited)
(In thousands)

	Three Months Ended	
	March 31,	
	2019	2018
Net income	\$ 8,890	\$ 7,048
Other comprehensive income (loss):		
Available-for-sale securities:		
Unrealized gains (losses) on available-for-sale securities, pre-tax	7,194	(5,128)
Tax expense (benefit) on unrealized gains on available-for-sale securities	1,525	(1,091)
Unrealized gains (losses) on available-for-sale securities, net of taxes	5,669	(4,037)
Other comprehensive income (loss), net of tax	5,669	(4,037)
COMPREHENSIVE INCOME, NET OF TAX	14,559	3,011
Comprehensive income, net of tax, attributable to noncontrolling interests:		
Income from noncontrolling interests in subsidiaries	(163)	(87)
Other comprehensive income, net of tax, attributable to noncontrolling interests	-	-
COMPREHENSIVE INCOME, NET OF TAX,		
ATTRIBUTABLE TO NONCONTROLLING INTERESTS	(163)	(87)
COMPREHENSIVE INCOME, NET OF TAX,		
ATTRIBUTABLE TO IHC	\$ 14,396	\$ 2,924

See the accompanying Notes to Condensed Consolidated Financial Statements.

INDEPENDENCE HOLDING COMPANY AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY (Unaudited) (In thousands)

	ACCUMULATED			TREASURY STOCK, AT COST	RETAINED EARNINGS	TOTAL IHC STOCKHOLDERS' EQUITY	NONREDEEMABLE NONCONTROLLING INTERESTS	TOTAL EQUITY
	COMMON STOCK	PAID-IN CAPITAL	OTHER COMPREHENSIVE LOSS					
BALANCE AT								
DECEMBER 31, 2018	\$ 18,625	\$ 124,395	\$ (8,310)	\$ (66,392)	\$ 380,431	\$ 448,749	\$ 2,682	\$ 451,431
Net income					8,727	8,727	117	8,844
Other comprehensive income, net of tax			5,669			5,669	-	5,669
Repurchases of common stock				(91)		(91)	-	(91)
Common stock dividends (\$.20 per share)					(2,994)	(2,994)	-	(2,994)
Share-based compensation		(2,340)		557		(1,783)	-	(1,783)
BALANCE AT								
MARCH 31, 2019	\$ 18,625	\$ 122,055	\$ (2,641)	\$ (65,926)	\$ 386,164	\$ 458,277	\$ 2,799	\$ 461,076
BALANCE AT								
DECEMBER 31, 2017	\$ 18,625	\$ 124,538	\$ (4,598)	\$ (63,404)	\$ 356,383	\$ 431,544	\$ 2,699	\$ 434,243
Cumulative effects of new accounting principles			(350)		34	(316)	(97)	(413)
Net income					6,961	6,961	16	6,977
Other comprehensive income, net of tax			(4,037)			(4,037)	-	(4,037)
Repurchases of common stock				(2,642)		(2,642)	-	(2,642)
Share-based compensation		236		50		286	-	286
BALANCE AT								
MARCH 31, 2018	\$ 18,625	\$ 124,774	\$ (8,985)	\$ (65,996)	\$ 363,378	\$ 431,796	\$ 2,618	\$ 434,414

See the accompanying Notes to Condensed Consolidated Financial Statements.

INDEPENDENCE HOLDING COMPANY AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)
(In thousands)

	Three Months Ended March 31,	
	2019	2018
CASH FLOWS PROVIDED BY (USED BY) OPERATING ACTIVITIES:		
Net income	\$ 8,890	\$ 7,048
Adjustments to reconcile net income to net change in cash from operating activities:		
Amortization of deferred acquisition costs	389	40
Net investment (gains)	(171)	(71)
(Gain) on sale of investment	(3,589)	-
Other than-temporary-impairment losses, net	646	-
Equity (income) from equity method investments	371	495
Depreciation and amortization	799	602
Deferred tax expense (benefit)	1,287	(26)
Other	1,946	1,652
Changes in assets and liabilities:		
Change in insurance liabilities	13,254	2,576
Change in amounts due from reinsurers	1,660	6,235
Change in claim fund balances	2,004	(44)
Change in current income tax liability	(374)	557
Change in due and unpaid premiums	(2,196)	(10,063)
Other operating activities	(7,265)	(5,585)
Net change in cash from operating activities	17,651	3,416
CASH FLOWS PROVIDED BY (USED BY) INVESTING ACTIVITIES:		
Net (purchases) sales and maturities of short-term investments	1,000	-
Net (purchases) sales of securities under resale agreements	(23,303)	672
Sales of fixed maturities	15,833	12,692
Maturities and other repayments of fixed maturities	25,687	4,630
Purchases of fixed maturities	(36,291)	(22,882)
Payments to acquire business, net of cash acquired	(4,434)	-
Proceeds from sales, distributions and returns of capital from investments	4,617	-
Other investing activities	(906)	(42)
Net change in cash from investing activities	(17,797)	(4,930)
CASH FLOWS PROVIDED BY (USED BY) FINANCING ACTIVITIES:		
Repurchases of common stock	(50)	(2,768)
Withdrawals of investment-type insurance contracts	(913)	(388)
Dividends paid	(2,242)	(1,489)
Proceeds from stock options exercised	44	60
Payments related to tax withholdings for sharebased compensation	(2,384)	-
Net change in cash from financing activities	(5,545)	(4,585)
Net change in cash, cash equivalents and restricted cash	(5,691)	(6,099)
Cash, cash equivalents and restricted cash, beginning of year	30,807	32,197
Cash, cash equivalents and restricted cash, end of period	\$ 25,116	\$ 26,098

See the accompanying Notes to Condensed Consolidated Financial Statements.

INDEPENDENCE HOLDING COMPANY AND SUBSIDIARIES
Notes to Condensed Consolidated Financial Statements
(Unaudited)

Note 1. Organization, Consolidation, Basis of Presentation and Accounting Policies

(A) Business and Organization

Independence Holding Company, a Delaware corporation ("IHC"), is a holding company principally engaged in the life and health insurance business through: (i) its insurance companies, Standard Security Life Insurance Company of New York ("Standard Security Life"), Madison National Life Insurance Company, Inc. ("Madison National Life"), and Independence American Insurance Company ("Independence American"); and (ii) its marketing and administrative companies, including IHC Specialty Benefits Inc., IHC Carrier Solutions, Inc., My1HR, Inc. ("My1HR") and a majority interest in PetPartners, Inc. IHC also owns a significant equity interest in Ebix Health Exchange Holdings, LLC ("Ebix Health Exchange"), an administration exchange for health insurance. Standard Security Life, Madison National Life and Independence American are sometimes collectively referred to as the "Insurance Group". IHC and its subsidiaries (including the Insurance Group) are sometimes collectively referred to as the "Company", or "IHC", or are implicit in the terms "we", "us" and "our".

Geneve Corporation, a diversified financial holding company, and its affiliated entities, held approximately 61% of IHC's outstanding common stock at March 31, 2019.

(B) Basis of Presentation

The unaudited Condensed Consolidated Financial Statements have been prepared in conformity with U.S. generally accepted accounting principles ("GAAP") for interim financial statements and with the instructions to Form 10-Q and Article 10 of Regulation S-X and, therefore, do not include all of the information and footnotes required by U.S. GAAP for complete financial statements. The unaudited Condensed Consolidated Financial Statements include the accounts of IHC and its consolidated subsidiaries. All significant intercompany transactions have been eliminated in consolidation. The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect: (i) the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements; and (ii) the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates. IHC's Annual Report on Form 10-K as filed with the Securities and Exchange Commission should be read in conjunction with the accompanying unaudited Condensed Consolidated Financial Statements.

In the opinion of management, all adjustments (consisting only of normal recurring accruals) that are necessary for a fair presentation of the consolidated financial position and results of operations for the interim periods have been included. The condensed consolidated results of operations for the three months ended March 31, 2019 are not necessarily indicative of the results to be anticipated for the entire year.

(C) Reclassifications

Certain amounts in prior year's consolidated financial statements and Notes thereto have been reclassified to conform to the 2019 presentation.

(D) Revenue Recognition

Insurance premiums are recognized as revenue over the period insurance protection is provided. For additional information about our policies regarding the recognition of premium revenues, see Note 1 of the Notes to Consolidated Financial Statements included in our 2018 Annual Report on Form 10-K as filed with the Securities and Exchange Commission.

Fee income includes fees and commissions for various sales, marketing and administrative services provided by our marketing and administrative companies. Revenue is recognized as these services are performed. For these administrative service and other contracts, we have no material contract assets or contract liabilities on our consolidated balance sheet at March 31, 2019. Revenue recognized from performance obligations related to prior periods, and revenue expected to be recognized in future periods related to unfulfilled contractual performance obligations and contracts with variable consideration, is not material.

(E) Recent Accounting Pronouncements

Recently Adopted Accounting Standards

In July 2018, the FASB issued guidance to simplify several aspects of accounting for nonemployee share-based compensation. The adoption of this guidance did not have a material effect on the Company's consolidated financial statements.

In March 2017, the FASB issued guidance requiring premium amortization on callable debt securities to be amortized to the earliest call date to more closely align the amortization period with expectations incorporated in market pricing of the underlying securities. The adoption of this guidance did not have a material effect on the Company's consolidated financial statements.

In February 2016, the FASB issued guidance that requires lessees to recognize the assets and liabilities that arise from leases, including operating leases, on the statement of financial position. The Company elected the following practical expedients permitted within the new standard:

- an accounting policy election to recognize the lease payments for short-term leases in profit or loss on a straight-line basis over the lease term and variable lease payments in the period in which the obligation for those payments is incurred;
- practical expedients for leases that commenced before the effective date to not reassess: (i) whether any expired or existing contracts are or contain leases; (ii) the lease classification for any expired or existing leases; and (iii) initial direct costs for any existing leases;
- a practical expedient to use hindsight in determining the lease term and in assessing impairment of the entity's right-of-use assets.
- an accounting policy election to not separate non-lease components from lease components and instead to account for them together as a single lease component.

The Company selected the new transition method by applying the new lease requirements on January 1, 2019, without adjustment to the financial statements for periods prior to adoption. As a result, on January 1, 2019, the Company recognized right-of-use assets of \$7,010,000 for operating leases, reduced other liabilities by \$687,000 to reclassify the unamortized balances of previously deferred operating lease incentives, and recognized operating lease liabilities of \$7,697,000 in its Condensed Consolidated Balance Sheet. The adoption of this guidance did not have a material effect on the Company's consolidated results of operations or cash flows.

Recently Issued Accounting Standards Not Yet Adopted

In October 2018, the FASB issued guidance for determining whether a decision making fee is a variable interest and requires reporting entities to consider indirect interests held through related parties under common control on a proportional basis rather than as the equivalent of a direct interest. The amendments in this guidance are effective for public business entities for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2019. The amendments in this guidance should be applied retrospectively through a cumulative effect adjustment to retained earnings at the beginning of the earliest period presented. The adoption of this guidance is not expected to have a material effect on the Company's consolidated financial statements.

In August 2018, the FASB issued guidance to improve existing measurements, presentation and

disclosure requirements for long-duration contracts issued by insurance entities. The amendments in this guidance requires an entity to (1) review and update assumptions used to measure cash flows at least annually as well as update the discount rate assumption at each reporting date; (2) measure market risk benefits associated with deposit contracts at fair value; (3) disclose liability rollforwards and information about significant inputs, judgements assumptions, and methods used in measurement. Additionally, it simplifies the amortization of deferred acquisition costs and other balances on a constant level basis over the expected term of the related contracts. The amendments in this guidance are effective for public business entities for fiscal years beginning after December 15, 2020, including interim periods within that fiscal year. Upon adoption, the amendments in this guidance should be applied to contracts in-force as of the beginning of the earliest period presented with a cumulative adjustment to beginning retained earnings. Management is evaluating the requirements and potential impact that the adoption of this guidance will have on the Company's consolidated financial statements.

In August 2018, the FASB issued guidance to improve the effectiveness of disclosures in the notes to financial statements regarding fair value measurements. The amendments in this guidance are effective for all entities for fiscal years beginning after December 15, 2019, including interim periods within that fiscal year. Certain amendments should be applied prospectively for the most recent interim or annual period presented in the initial fiscal year of adoption while other amendments should be applied retrospectively to all periods presented upon the effective date. The adoption of this guidance is not expected to have a material effect on the Company's consolidated financial statements.

In January 2017, the FASB issued guidance to simplify the test for goodwill impairment by eliminating Step 2 in the goodwill impairment test. Instead, under the amendments in this guidance, an entity should perform its annual or interim, goodwill impairment test by comparing the fair value of a reporting unit with its carrying amount. An entity should recognize an impairment charge for the amount by which the carrying amount exceeds the reporting unit's fair value. Additionally, an entity should consider income tax effects from any tax-deductible goodwill on the carrying amount of the reporting unit when measuring the goodwill impairment loss, if applicable. The amendments in this guidance are effective for public business entities for annual, or any interim, goodwill impairment tests in fiscal years beginning after December 15, 2019. The adoption of this guidance is not expected to have a material effect on the Company's consolidated financial statements.

In June 2016, the FASB issued guidance requiring financial assets measured at amortized cost basis to be presented at the net amount expected to be collected. An allowance for credit losses will be deducted from the amortized cost basis to present the net carrying value at the amount expected to be collected with changes in the allowance recorded in earnings. Credit losses relating to available-for-sale debt securities will also be recorded through an allowance for credit losses rather than the currently applied U.S. GAAP method of taking a permanent impairment of the security, which would be limited to the amount by which fair value is below the amortized cost. Certain existing requirements used to evaluate credit losses have been removed. For public entities that are SEC filers, the amendments in this guidance are effective for fiscal years beginning after December 15, 2019, including interim periods within those years. Early adoption is permitted for fiscal years beginning after December 15, 2018. The amendments in this guidance should be applied through a cumulative effect adjustment to retained earnings upon adoption as of the beginning of the first reporting period in which the guidance is effective. Management is evaluating the requirements and potential impact that the adoption of this guidance will have on the Company's consolidated financial statements.

Note 2. Income Per Common Share

Diluted income per share was computed using the treasury stock method and includes incremental common shares, primarily from the dilutive effect of share-based payment awards, amounting to 118,000 and 242,000 shares for the three months ended March 31, 2019 and 2018, respectively.

Note 3. Cash, Cash Equivalents and Restricted Cash

The following table provides a reconciliation of cash, cash equivalents and restricted cash reported within the Condensed Consolidated Balance Sheets to the amounts shown in the Condensed Consolidated Statements of Cash Flows for the periods indicated (in thousands):

	March 31,	
	2019	2018
Cash and cash equivalents	\$ 20,560	\$ 19,897
Restricted cash included in other assets	4,556	6,201
Total cash, cash equivalents and restricted cash	\$ 25,116	\$ 26,098

Restricted cash includes insurance premiums collected from insureds that are pending remittance to insurance carriers and/or payment of insurance claims and commissions to third party administrators. These amounts are required to be set aside by contractual agreements with the insurance carriers and are included in other assets on the Condensed Consolidated Balance Sheets.

Note 4. Investment Securities

The cost (amortized cost with respect to certain fixed maturities), gross unrealized gains, gross unrealized losses and fair value of fixed maturities available-for-sale are as follows for the periods indicated (in thousands):

	March 31, 2019			
	AMORTIZED COST	GROSS UNREALIZED GAINS	GROSS UNREALIZED LOSSES	FAIR VALUE
FIXED MATURITIES				
AVAILABLE-FOR-SALE:				
Corporate securities	\$ 219,136	\$ 2,377	\$ (3,406)	\$ 218,107
CMOs – residential ⁽¹⁾	5,942	-	(149)	5,793
U.S. Government obligations	44,440	93	(250)	44,283
Agency MBS – residential ⁽²⁾	1	-	-	1
GSEs ⁽³⁾	6,505	-	(110)	6,395
States and political subdivisions	170,633	623	(2,639)	168,617
Foreign government obligations	6,960	88	(28)	7,020
Redeemable preferred stocks	5,970	74	-	6,044
Total fixed maturities	\$ 459,587	\$ 3,255	\$ (6,582)	\$ 456,260

December 31, 2018				
	AMORTIZED COST	GROSS UNREALIZED GAINS	GROSS UNREALIZED LOSSES	FAIR VALUE
FIXED MATURITIES				
AVAILABLE-FOR-SALE:				
Corporate securities	\$ 202,194	\$ 701	\$ (5,406)	\$ 197,489
CMOs - residential ⁽¹⁾	6,092	-	(252)	5,840
U.S. Government obligations	63,231	1	(423)	62,809
Agency MBS - residential ⁽²⁾	3	-	-	3
GSEs ⁽³⁾	6,596	-	(110)	6,486
States and political subdivisions	172,860	302	(5,228)	167,934
Foreign government obligations	7,039	51	(46)	7,044
Redeemable preferred stocks	5,970	-	(111)	5,859
Total fixed maturities	\$ 463,985	\$ 1,055	\$ (11,576)	\$ 453,464

(1) Collateralized mortgage obligations (“CMOs”).

(2) Mortgage-backed securities (“MBS”).

(3) Government-sponsored enterprises (“GSEs”) are private enterprises established and chartered by the Federal Government or its various insurance and lease programs which carry the full faith and credit obligation of the U.S. Government.

The amortized cost and fair value of fixed maturities available-for-sale at March 31, 2019, by contractual maturity, are shown below (in thousands). Expected maturities will differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

	AMORTIZED COST	FAIR VALUE
Due in one year or less	\$ 47,355	\$ 47,242
Due after one year through five years	174,298	174,254
Due after five years through ten years	138,614	137,820
Due after ten years	86,872	84,755
Fixed maturities with no single maturity date	12,448	12,189
	\$ 459,587	\$ 456,260

The following tables summarize, for all fixed maturities available-for-sale in an unrealized loss position, the aggregate fair value and gross unrealized loss by length of time those securities that have continuously been in an unrealized loss position for the periods indicated (in thousands):

March 31, 2019						
	Less than 12 Months		12 Months or Longer		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
Corporate securities	\$ 13,124	\$ 38	\$ 118,442	\$ 3,368	\$ 131,566	\$ 3,406
CMOs - residential	-	-	5,793	149	5,793	149
U.S. Government obligations	-	-	36,035	250	36,035	250
GSEs	-	-	6,388	110	6,388	110
States and political subdivisions	20,208	229	103,933	2,410	124,141	2,639
Foreign government obligations	-	-	2,810	28	2,810	28
Fixed maturities in an unrealized loss position	\$ 33,332	\$ 267	\$ 273,401	\$ 6,315	\$ 306,733	\$ 6,582
Number of fixed maturities in an unrealized loss position	10		121		131	

December 31, 2018						
	Less than 12 Months		12 Months or Longer		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
Corporate securities	\$ 46,988	\$ 1,045	\$ 108,738	\$ 4,361	\$ 155,726	\$ 5,406
CMOs - residential	847	37	4,993	215	5,840	252
U.S. Government obligations	6,138	15	31,693	408	37,831	423
GSEs	-	-	6,478	110	6,478	110
States and political subdivisions	33,021	522	113,297	4,706	146,318	5,228
Foreign government obligations	-	-	2,835	46	2,835	46
Redeemable preferred stocks	5,859	111	-	-	5,859	111
Fixed maturities in an unrealized loss position	\$ 92,853	\$ 1,730	\$ 268,034	\$ 9,846	\$ 360,887	\$ 11,576
Number of fixed maturities in an unrealized loss position	47		115		162	

Substantially all of the unrealized losses on fixed maturities available-for-sale at March 31, 2019 and December 31, 2018 relate to investment grade securities and are attributable to changes in market interest rates. Because the Company does not intend to sell, nor is it more likely than not that the Company will have to sell such investments before recovery of their amortized cost bases, which may be maturity, the Company does not consider these investments to be other-than-temporarily impaired at March 31, 2019.

Net investment gains are as follows for periods indicated (in thousands):

	Three Months Ended	
	March 31,	
	2019	2018
Realized gains (losses):		
Fixed maturities available-for-sale	\$ (22)	\$ 171
Total realized gains (losses) on debt and equity securities	(22)	171
Unrealized gains (losses) on equity securities	193	(100)
Gains (losses) on debt and equity securities	171	71
Gains (losses) on other investments	-	-
Net investment gains	\$ 171	\$ 71

For the three months ended March 31, 2019 and 2018, the Company realized gross gains of \$38,000 and \$246,000, respectively, and gross losses of \$60,000 and \$75,000, respectively, from sales, maturities and prepayments of fixed maturities available-for-sale.

Other-Than-Temporary Impairment Evaluations

We recognize other-than-temporary impairment losses in earnings in the period that we determine: 1) we intend to sell the security; 2) it is more likely than not that we will be required to sell the security before recovery of its amortized cost basis; or 3) the security has a credit loss. Any non-credit portion of the other-than-temporary impairment loss is recognized in other comprehensive income (loss). See Note 1F(v) to the Consolidated Financial Statements in the 2018 Annual Report on Form 10-K for further discussion of the factors considered by management in its regular review to identify and recognize other-than-temporary impairments on fixed maturities available-for-sale. The Company recognized an other-than-temporary impairment loss of \$646,000 on certain fixed maturities available-for-sale securities in the first three months of 2019. The Company determined that it was more likely than not that we would sell the securities before the recovery of their amortized cost basis. The Company did not recognize any other-than-temporary impairments on available for sale securities in the first three months of 2018.

Note 5. Fair Value Disclosures

For all financial and non-financial assets and liabilities accounted for at fair value on a recurring basis, the Company utilizes valuation techniques based upon observable and unobservable inputs. Observable inputs reflect market data obtained from independent sources, while unobservable inputs reflect our market expectations. These two types of inputs create the following fair value hierarchy:

Level 1 - Quoted prices for identical instruments in active markets.

Level 2 - Quoted prices for similar instruments in active markets; quoted prices for identical or similar instruments in markets that are not active; and model-derived valuations whose inputs are observable or whose significant value drivers are observable.

Level 3 - Instruments where significant value drivers are unobservable.

The following section describes the valuation methodologies we use to measure different assets at fair value.

Fixed maturities available-for-sale:

Fixed maturities available-for-sale included in Level 2 are comprised of our portfolio of government securities, agency mortgage-backed securities, corporate fixed income securities, foreign government obligations, collateralized mortgage obligations, municipals and GSEs that were priced with observable market inputs. Level 3 debt securities consist of municipal tax credit strips. The valuation method used to determine the fair value of municipal tax credit strips is the present value of the remaining future tax credits (at the original issue discount rate) as presented in the redemption tables in the Municipal Prospectuses. This original issue discount is accreted into income on a constant yield basis over the term of the debt instrument. Further, we retain independent pricing vendors to assist in valuing certain instruments.

Equity securities:

Equity securities included in Level 1 are equity securities with quoted market prices.

The following tables present our financial assets measured at fair value on a recurring basis for the periods indicated (in thousands):

March 31, 2019				
	Level 1	Level 2	Level 3	Total
FINANCIAL ASSETS:				
Fixed maturities available-for-sale:				
Corporate securities	\$ -	\$ 218,107	\$ -	\$ 218,107
CMOs - residential	-	5,793	-	5,793
US Government obligations	-	44,283	-	44,283
Agency MBS - residential	-	1	-	1
GSEs	-	6,395	-	6,395
States and political subdivisions	-	166,953	1,664	168,617
Foreign government obligations	-	7,020	-	7,020
Redeemable preferred stocks	6,044	-	-	6,044
Total fixed maturities	6,044	448,552	1,664	456,260
Equity securities:				
Common stocks	2,484	-	-	2,484
Nonredeemable preferred stocks	2,875	-	-	2,875
Total equity securities	5,359	-	-	5,359
Total Financial Assets	\$ 11,403	\$ 448,552	\$ 1,664	\$ 461,619

December 31, 2018				
	Level 1	Level 2	Level 3	Total
FINANCIAL ASSETS:				
Fixed maturities available-for-sale:				
Corporate securities	\$ -	\$ 197,489	\$ -	\$ 197,489
CMOs - residential	-	5,840	-	5,840
US Government obligations	-	62,809	-	62,809
Agency MBS - residential	-	3	-	3
GSEs	-	6,486	-	6,486
States and political subdivisions	-	166,225	1,709	167,934
Foreign government obligations	-	7,044	-	7,044
Redeemable preferred stocks	5,859	-	-	5,859
Total fixed maturities	5,859	445,896	1,709	453,464
Equity securities:				
Common stocks	2,366	-	-	2,366
Nonredeemable preferred stocks	2,800	-	-	2,800
Total equity securities	5,166	-	-	5,166
Total Financial Assets	\$ 11,025	\$ 445,896	\$ 1,709	\$ 458,630

It is the Company's policy to recognize transfers of assets and liabilities between levels of the fair value hierarchy at the end of a reporting period. The Company does not transfer out of Level 3 and into Level 2 until such time as observable inputs become available and reliable or the range of available independent prices narrow. The Company did not transfer any securities between Level 1, Level 2 or Level 3 in either 2019 or 2018.

The following table presents the changes in fair value of our Level 3 financial assets for the periods indicated (in thousands):

	Three Months Ended March 31,			
	2019		2018	
	States and Political Subdivisions	Total Level 3 Assets	States and Political Subdivisions	Total Level 3 Assets
Beginning balance	\$ 1,709	\$ 1,709	\$ 1,876	\$ 1,876
Increases (decreases) recognized in earnings:				
Net investment gains	-	-	-	-
Gains (losses) included in other comprehensive income (loss):				
Net unrealized gains (losses)	(8)	(8)	(7)	(7)
Repayments and amortization of fixed maturities	(37)	(37)	(33)	(33)
Sales	-	-	-	-
Balance at end of period	\$ 1,664	\$ 1,664	\$ 1,836	\$ 1,836

The following table provides carrying values, fair values and classification in the fair value hierarchy of the Company's financial instruments, that are not carried at fair value but are subject to fair value disclosure requirements, for the periods indicated (in thousands):

	March 31, 2019			December 31, 2018		
	Level 1	Level 2	Carrying Value	Level 1	Level 2	Carrying Value
	Fair Value	Fair Value		Fair Value	Fair Value	
FINANCIAL ASSETS:						
Short-term investments	\$ 50	\$ -	\$ 50	\$ 1,050	\$ -	\$ 1,050
FINANCIAL LIABILITIES:						
Funds on deposit	\$ -	\$ 141,081	\$ 141,061	\$ -	\$ 141,662	\$ 141,635
Other policyholders' funds	-	10,989	10,989	-	10,939	10,939

The following methods and assumptions were used to estimate the fair value of the financial instruments that are not carried at fair value in the Condensed Consolidated Financial Statements:

Short-term Investments

Investments with original maturities of 91 days to one year are considered short-term investments and are carried at cost, which approximates fair value.

Funds on Deposit

The Company has two types of funds on deposit. The first type is credited with a current market interest rate, resulting in a fair value which approximates the carrying amount. The second type carries fixed

interest rates which are higher than current market interest rates. The fair value of these deposits was estimated by discounting the payments using current market interest rates. The Company's universal life policies are also credited with current market interest rates, resulting in a fair value which approximates the carrying amount. Both types of funds on deposit are included in Level 2 of the fair value hierarchy.

Other Policyholders' Funds

Other policyholders' funds are primarily credited with current market interest rates resulting in a fair value which approximates the carrying amount.

Note 6. Other Investments, Including Variable Interest Entities

Included in other investments is our investment in Ebix Health Exchange which administers various lines of health insurance for IHC's insurance subsidiaries. The carrying value of the Company's equity investment in Ebix Health Exchange is \$5,883,000 and \$6,425,000 at March 31, 2019 and December 31, 2018, respectively, and the Company recorded \$(542,000) and \$(516,000), respectively, of equity income (loss) from its investment for the three months ended March 31, 2019 and 2018.

At March 31, 2019 and December 31, 2018, the Company's Condensed Consolidated Balance Sheets include \$1,788,000 and \$1,842,000, respectively, of notes and other amounts receivable from Ebix Health Exchange, and include \$504,000 and \$910,000, respectively, of administrative fees and other expenses payable to Ebix Health Exchange, which are included in other assets and accounts payable, accruals and other liabilities, respectively. For the three months ended March 31, 2019, and 2018, the Company's Condensed Consolidated Statements of Income include \$462,000 and \$2,547,000, respectively, of administrative fee expenses to Ebix Health Exchange, which are included in selling, general and administrative expenses.

In March 2019, the Company's equity investment in Pets Best, that was carried at a cost of \$500,000, was acquired by an unaffiliated entity and the Company realized a gain of \$3,589,000 on the sale, which is included in Other Income in the Condensed Consolidated Statement of Income for the three months ended March 31, 2019.

Variable Interest Entities

The Company has a minority interest in certain limited partnerships that we have determined to be Variable Interest Entities ("VIEs"). The aforementioned VIEs are not required to be consolidated in the Company's condensed consolidated financial statements as we are not the primary beneficiary since we do not have the power to direct the activities that most significantly impact the VIEs' economic performance.

The Company will periodically reassess whether we are the primary beneficiary in any of these investments. The reassessment process will consider whether we have acquired the power to direct the most significant activities of the VIE through changes in governing documents or other circumstances. Our maximum loss exposure is limited to our combined \$1,532,000 carrying value in these equity investments which is included in other investments in the Condensed Consolidated Balance Sheet as of March 31, 2019.

Note 7. Acquisition

My1HR, Inc.

On January 4, 2019 (the "Acquisition Date"), the Company acquired all of the stock of My1HR, a web-based entity with state-of-the-art insurance quoting and cloud-based enrollment platform, for a purchase price of \$4,534,000, net of certain post-closing adjustments. In general, companies that provide insurance through user-centric platforms, or create efficiencies in the insurance industry through technological advances, are referred to as "insuretech" companies. The Company acquired My1HR for its quoting and cloud-based

enrollment platforms as part of an effort to expand our “insuretech” footprint through our agencies, which generate leads and sell our products through our owned call center and career advisors.

Upon the acquisition, the Company consolidated the assets and liabilities of My1HR. The following table presents the identifiable assets acquired and liabilities assumed in the acquisition of My1HR on the Acquisition Date based on their respective fair values (in thousands):

Cash	\$	100
Intangible assets		1,500
Other assets		911
Total identifiable assets		2,511
Other liabilities		278
Total liabilities		278
Net identifiable assets acquired	\$	2,233

In connection with the acquisition, the Company recorded \$2,301,000 of goodwill and \$1,500,000 of intangible assets (see Note 8). Goodwill reflects the synergies between My1HR and our insurance carriers as My1HR has an existing distribution network and offers increased distribution sources for IHC carrier products through its quoting and cloud based enrollment platforms designed specifically for producers in the small group employer market and individual Affordable Care Act (“ACA”) and ancillary market. This new quoting and enrollment system will support group and individual products for all IHC carriers as well as select group ACA and level funded health coverages from leading national health plans. Goodwill was calculated as the excess of the acquisition date fair value of total cash consideration transferred of \$4,534,000 on the acquisition date; over the net identifiable assets of \$2,233,000 that were acquired. The enterprise value of My1HR was determined by an independent appraisal using a discounted cash flow model based upon the projected future earnings of My1HR. Acquisition-related costs, primarily legal and consulting fees, were expensed and are included in selling, general and administrative expenses in the Consolidated Statement of Income.

For the period from the Acquisition Date to March 31, 2019, the Company’s Consolidated Statement of Income includes revenues and net income of \$508,000 and \$23,000, respectively, from My1HR.

Pro forma adjustments to present the Company’s consolidated revenues and net income as if the acquisition date was January 1, 2018 are not material and accordingly are omitted.

Note 8. Goodwill and Other Intangible Assets

The carrying amount of goodwill is \$52,998,000 and \$50,697,000 at March 31, 2019 and December 31, 2018, respectively, all of which is attributable to the Specialty health Segment.

The Company has net other intangible assets of \$14,304,000 and \$13,163,000 at March 31, 2019 and December 31, 2018, respectively, which are included in other assets in the Condensed Consolidated Balance Sheets. These intangible assets consist of: (i) finite-lived intangible assets, principally the fair value of acquired agent and broker relationships, which are subject to amortization; and (ii) indefinite-lived intangible assets which consist of the estimated fair value of insurance licenses that are not subject to amortization.

The gross carrying amounts of these other intangible assets are as follows for the periods indicated (in thousands):

	March 31, 2019		December 31, 2018	
	Gross		Gross	
	Carrying	Accumulated	Carrying	Accumulated
	Amount	Amortization	Amount	Amortization
Finite-lived Intangible Assets:				
Agent and broker relationships	\$ 18,753	\$ 13,720	\$ 17,253	\$ 13,419
Domain	1,000	250	1,000	225
Software systems	780	236	780	203
Total finite-lived	\$ 20,533	\$ 14,206	\$ 19,033	\$ 13,847
			March 31,	December 31,
			2019	2018
Indefinite-lived Intangible Assets:				
Insurance licenses			\$ 7,977	\$ 7,977
Total indefinite-lived			\$ 7,977	\$ 7,977

As discussed in Note 7, in connection with the acquisition of My1HR in the first quarter of 2019, the Company recorded \$2,301,000 of goodwill and \$1,500,000 of intangible assets associated with the Specialty Health segment. None of the goodwill is deductible for income tax purposes. The intangible assets primarily represent the fair value of customer relationships and are being amortized over a weighted average period of 17 years.

Amortization expense is \$359,000 and \$361,000 for the three months ended March 31, 2019 and 2018, respectively.

Note 9. Income Taxes

The provisions for income taxes shown in the Condensed Consolidated Statements of Income were computed by applying the effective tax rate expected to be applicable for the reporting periods. In 2017, the Tax Cuts and Jobs Act (the “Tax Act”) was enacted. The Tax Act makes broad and complex changes to the U.S. tax code, including, but not limited to, reducing the Federal corporate income tax rate to 21% effective January 1, 2018. As a result of IHC’s June 30 fiscal tax year, the Tax Act subjects IHC to a blended tax rate of 28% for its fiscal tax year ended June 30, 2018. Other differences between the Federal statutory income tax rate and the Company’s effective income tax rate are principally from the dividends received deduction and tax exempt interest income, state and local income taxes, and compensation related tax provisions.

The Internal Revenue Service has completed its review of the Company’s 2015 consolidated income tax return with no changes in the Company’s reported tax, however, the New York State Department of Taxation and Finance has recently selected the Company’s 2015 and 2016 NYS returns for audit.

Note 10. Leases

Certain subsidiaries of the Company are obligated under operating lease agreements for office space and office equipment.

The Company had right-of-use assets amounting to \$6,655,000 and corresponding lease liabilities of \$7,273,000 related to its operating leases, which are included in other assets and other liabilities, respectively, in the Condensed Consolidated Balance Sheet on March 31, 2019. The leases have remaining lease terms of 1 to 8 years, some of which include options to extend the leases for up to 5 years. Variable lease costs consist primarily of the Company’s proportionate share of real estate taxes and operating expenses related to leased

premises. The following table summarizes information pertaining to our lease obligations for the period indicated (in thousands):

	Three Months Ended March 31, 2019
Operating lease costs	\$ 536
Short-term lease costs	24
Variable lease costs	74
Total lease costs	\$ 634
Other information:	
Operating cash flows from operating leases	\$ (605)
Right-of-use assets obtained for operating leases	\$ 56
Weighted average remaining lease term-operating leases	5 years
Weighted average discount rate-operating leases	6.79%

The Company assumed \$56,000 of right-of-use assets in connection with the acquisition of My1HR in January 2019, as discussed in Note 7.

Maturities of operating lease liabilities at March 31, 2019 were as follows:

Due in the next year	\$ 2,199
Due in two years	1,869
Due in three years	1,460
Due in four years	1,229
Due in five years	492
Due in remaining years	1,337
Total payments due	8,586
Present value discount	(1,313)
Operating lease liability	\$ 7,273

Note 11.**Policy Benefits and Claims**

Policy benefits and claims is the liability for unpaid loss and loss adjustment expenses. It is comprised of unpaid claims and estimated incurred but not reported (“IBNR”) reserves. Summarized below are the changes in the total liability for policy benefits and claims for the periods indicated (in thousands).

	Three Months Ended	
	March 31,	
	2019	2018
Balance at beginning of year	\$ 160,115	\$ 168,683
Less: reinsurance recoverable	38,122	42,136
Net balance at beginning of year	121,993	126,547
Amount incurred, related to:		
Current year	46,775	42,761
Prior years	(3,000)	(5,659)
Total incurred	43,775	37,102
Amount paid, related to:		
Current year	12,658	10,527
Prior years	26,080	26,690
Total paid	38,738	37,217
Net balance at end of year	127,030	126,432
Plus: reinsurance recoverable	37,880	39,491
Balance at end of year	\$ 164,910	\$ 165,923

Since unpaid loss and loss adjustment expenses are estimates, actual losses incurred may be more or less than the Company’s previously developed estimates and is referred to as either unfavorable or favorable development, respectively. The overall net favorable development of \$3,000,000 in 2019 related to prior years consists of favorable developments of \$1,510,000 in Specialty Health reserves, \$1,369,000 in the group disability reserves, \$113,000 in the other individual life, annuities and other reserves, and \$8,000 in Medical Stop-Loss reserves. Specialty Health net favorable development occurred primarily in the group gap, dental, pets, fixed indemnity limited benefit and occupational accident lines of business. Group Disability net favorable development was primarily due to favorable claim experience in the DBL line of business. The overall net favorable development of \$5,659,000 in 2018 related to prior years primarily consists of favorable developments of \$3,778,000 in the Specialty Health reserves, \$1,612,000 in the group disability reserves, and \$112,000 in the other individual life, annuities and other reserves, and \$157,000 in Medical Stop-Loss reserves.

Included in the preceding rollforward of the Company's liability for policy benefits and claims are the policy benefits and claims activity associated with the Company's health insurance lines. These are embedded within the Specialty Health segment. The table below summarizes the components of the change in the liability for policy benefits and claims that are specific to health insurance claims for the periods indicated (in thousands).

	Specialty Health Segment Health Insurance Claims	
	Three Months Ended March 31,	
	2019	2018
Balance at beginning of year	\$ 26,068	\$ 32,904
Less: reinsurance recoverable	851	762
Net balance at beginning of year	25,217	32,142
Amount incurred, related to:		
Current year	13,416	14,472
Prior years	(930)	(2,584)
Total incurred	12,486	11,888
Amount paid, related to:		
Current year	1,695	1,420
Prior years	8,398	10,170
Total paid	10,093	11,590
Net balance at end of year	27,610	32,440
Plus: reinsurance recoverable	499	698
Balance at end of year	\$ 28,109	\$ 33,138

The liability for the IBNR plus expected development on reported claims associated with the Company's health insurance claims is \$27,610,000 at March 31, 2019.

Note 12. Stockholders' Equity

Accumulated Other Comprehensive Income (Loss)

Other comprehensive income (loss) includes the after-tax net unrealized gains and losses on investment securities available-for-sale, including the subsequent increases and decreases in fair value of available-for-sale securities previously impaired and the non-credit related component of other-than-temporary impairments of fixed maturities.

Changes in the balances of accumulated other comprehensive income, shown net of taxes, for the periods indicated are as follows (in thousands):

	Three Months Ended	
	March 31,	
	2019	2018
Beginning balance	\$ (8,310)	\$ (4,598)
Cumulative-effect of new accounting principles	-	(350)
Other comprehensive income (loss):		
Other comprehensive income (loss) before reclassifications	5,142	(3,901)
Amounts reclassified from accumulated OCI	527	(136)
Net other comprehensive income	5,669	(4,037)
Ending balance	\$ (2,641)	\$ (8,985)

Presented below are the amounts reclassified out of accumulated other comprehensive income (loss) and recognized in earnings for each of the periods indicated (in thousands):

	Three Months Ended	
	March 31,	
	2019	2018
Unrealized gains (losses) on available-for-sale securities reclassified during the period to the following income statement line items:		
Net investment gains (losses)	\$ (22)	\$ 171
Net impairment losses recognized in earnings	(646)	-
Income (loss) before income tax	(668)	171
Tax effect	(141)	35
Net income (loss)	\$ (527)	\$ 136

Note 13. Share-Based Compensation

IHC stock option activity during the first three months of 2019 was as follows:

	Shares Under Option	Weighted- Average Exercise Price
December 31, 2018	567,384	\$ 19.40
Granted	424,380	37.38
Exercised	(190,050)	9.23
Forfeited	(4,000)	22.20
March 31, 2019	797,714	\$ 31.37

The weighted average grant date fair value of options granted during the three months ended March 31, 2019 was \$8.31.

In 2019, IHC received \$44,000 in cash from the exercise of stock options with an aggregate intrinsic value of \$4,968,000 and recognized \$731,000 of tax benefits. Cash outflows in 2019 to satisfy employees' income tax withholding obligations amounted to \$2,384,000.

Note 14. Supplemental Disclosures of Cash Flow Information

Net cash payments for income taxes were \$52,000 and \$611,000 during the three months ended March 31, 2019 and 2018, respectively.

Note 15. Contingencies

A third party administrator with whom we formerly did business (“Plaintiff” or “TPA”)) filed a Complaint dated May 17, 2017 in the United States District Court, Northern District of Texas, Dallas Division, naming IHC, Madison National Life, Standard Security Life, and IHC Carrier Solutions, Inc. (collectively referred to as “Defendants”). “Plaintiff” and “Defendants” are collectively referred to herein as the “Parties”. The Complaint concerns agreements entered into by Standard Security Life and Madison National Life with Plaintiff, as well as other allegations made by Plaintiff against Defendants. The Complaint seeks injunctive relief and damages in an amount exceeding \$50,000,000, payments allegedly owed to Plaintiff under the agreements totaling at least \$3,082,000 through 2014, plus additional amounts for 2015 and 2016, and exemplary and punitive damages as allowed by law and fees and costs. Defendants believe these claims to be without merit. Defendants moved to Compel Arbitration and Dismiss or Stay the original Complaint. Plaintiff filed an Amended Complaint on August 18, 2017. Defendants filed a Motion to Compel Arbitration or Stay the Amended Complaint. The Parties agreed to enter into an Order staying the action filed in Texas. The Parties’ disputed claims moved in part to arbitration.

Standard Security Life and Madison National Life demanded arbitration against this TPA. The Arbitration Panel issued an Order splitting the hearing into two phases. Standard Security Life and Madison National Life successfully presented their claims in Phase I on September 25 through September 28, 2018. The TPA’s counterclaims were heard during Phase II held on February 11, 2019 through February 15, 2019. Standard Security Life and Madison National Life successfully opposed the counterclaims asserted by the TPA as the Arbitration Panel denied all claims against Standard Security Life and Madison National Life. Standard Security Life and Madison National Life filed the Petition to Confirm the Arbitration Award. The TPA has opposed this Motion.

Since the arbitration is complete, the stay in the Texas litigation has been lifted. Defendants filed a Motion to Dismiss.

Note 16. Segment Reporting

The Insurance Group principally engages in the life and health insurance business. Interest expense, taxes, and general expenses associated with parent company activities are included in Corporate. Identifiable assets by segment are those assets that are utilized in each segment and are allocated based upon the mean reserves and liabilities of each such segment. Corporate assets are composed principally of cash equivalents, resale agreements, fixed maturities, equity securities, partnership interests and certain other investments.

Information by business segment is presented below for the periods indicated (in thousands):

	Three Months Ended	
	March 31,	
	2019	2018
Revenues:		
Specialty Health	\$ 53,439	\$ 50,764
Group disability, life, DBL and PFL	40,129	36,459
Individual life, annuities and other ^(A)	418	467
Medical Stop-Loss ^(A)	2	32
Corporate	669	511
	<u>94,657</u>	<u>88,233</u>
Net investment gains	171	71
Net impairment losses recognized in earnings	(646)	-
Total revenues	\$ <u>94,182</u>	\$ <u>88,304</u>
Income before income taxes		
Specialty Health ^(B)	\$ 9,658	\$ 5,469
Group disability, life, DBL and PFL	4,164	5,946
Individual life, annuities and other ^{(A) (C)}	(453)	(168)
Medical Stop-Loss ^(A)	72	114
Corporate	(2,432)	(2,378)
	<u>11,009</u>	<u>8,983</u>
Net investment gains	171	71
Net impairment losses recognized in earnings	(646)	-
Income before income taxes	\$ <u>10,534</u>	\$ <u>9,054</u>

- (A) Substantially all of the business in the segment is coinsured. Activity in this segment primarily reflects income or expenses related to the coinsurance and the run-off of any remaining blocks that were not coinsured.
- (B) The Specialty Health segment includes amortization of intangible assets. Total amortization expense was \$359,000 and \$361,000 for the three months ended March 31, 2019 and 2018, respectively.
- (C) For the three months ended March 31, 2019 and 2018, the Individual life, annuities and other segment includes \$205,000 and \$237,000, respectively, of amortization of deferred charges in connection with the assumptions of certain ceded life and annuity policies.

Note 17. Subsequent Event

In April 2019, the Company paid \$4,000,000 to acquire a majority of the assets and liabilities of AIA, LLC., a lead generation call center, through a step acquisition.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion of the financial condition and results of operations of Independence Holding Company ("IHC") and its subsidiaries (collectively, the "Company") should be read in conjunction with, and is qualified in its entirety by reference to, the Consolidated Financial Statements of the Company and the related Notes thereto appearing in our Annual Report on Form 10-K for the fiscal year ended December 31, 2018, as filed with the Securities and Exchange Commission, and our unaudited Condensed Consolidated Financial Statements and related Notes thereto appearing elsewhere in this quarterly report.

Overview

Independence Holding Company, a Delaware corporation ("IHC"), is a holding company principally engaged in the life and health insurance business through: (i) its insurance companies, Standard Security Life Insurance Company of New York ("Standard Security Life"), Madison National Life Insurance Company, Inc. ("Madison National Life"), and Independence American Insurance Company ("Independence American"); and (ii) its marketing and administrative companies, including IHC Specialty Benefits Inc., IHC Carrier Solutions, Inc., My1HR, Inc. ("My1HR") and a majority interest in PetPartners, Inc. ("PetPartners"). IHC also owns a significant equity interest in Ebix Health Exchange Holdings, LLC ("Ebix Health Exchange"), an administration exchange for health insurance. Standard Security Life, Madison National Life and Independence American are sometimes collectively referred to as the "Insurance Group". IHC and its subsidiaries (including the Insurance Group) are sometimes collectively referred to as the "Company", or "IHC", or are implicit in the terms "we", "us" and "our".

While management considers a wide range of factors in its strategic planning and decision-making, underwriting profit is consistently emphasized as the primary goal in all decisions as to whether or not to increase our retention in a core line, expand into new products, acquire an entity or a block of business, or otherwise change our business model. Management's assessment of trends in healthcare and morbidity, with respect to specialty health, disability, New York short-term disability ("DBL") and Paid Family Leave ("PFL"), mortality rates with respect to life insurance, and changes in market conditions in general play a significant role in determining the rates charged, deductibles and attachment points quoted, and the percentage of business retained. IHC also seeks transactions that permit it to leverage its vertically integrated organizational structure by generating fee income from production and administrative operating companies as well as risk income for its carriers. Management has always focused on managing the costs of its operations.

The following is a summary of key performance information and events:

Results of operations are summarized as follows for the periods indicated (in thousands):

	Three Months Ended March 31,	
	2019	2018
Revenues	\$ 94,182	\$ 88,304
Expenses	83,648	79,250
Income before income taxes	10,534	9,054
Income taxes	1,644	2,006
Net income	8,890	7,048
(Income) from noncontrolling interests	(163)	(87)
Net income attributable to IHC	\$ 8,727	\$ 6,961

- Income from operations of \$.58 per share, diluted, for the three months ended March 31, 2019 compared to \$.46 per share, diluted, for the same period in 2018.
 - Net income for the three months ended March 31, 2019 includes \$2.6 million of gain, net of tax, related to the sale of an equity investment.
- Consolidated investment yields (on an annualized basis) of 3.1% for the three months ended March 31, 2019 compared to 3.0% for the comparable period in 2018;
- Book value of \$30.65 per common share at March 31, 2019 compared to \$30.16 at December 31, 2018.

The following is a summary of key performance information by segment:

- The Specialty Health segment reported \$9.6 million of income before taxes for the three months ended March 31, 2019 as compared to \$5.5 million for the comparable period in 2018. The increase is primarily due to a gain recognized from proceeds on the sale of an equity method investment;
 - Premiums earned were flat for the three months ended March 31, 2019 compared with the same period in 2018. Increased premiums from the pet, group gap, and certain occupational accident lines of business as well as premiums from the new group health modified indemnity product line were more than offset by decreased premiums in fixed indemnity limited benefit business.
 - Underwriting experience, as indicated by its U.S. GAAP Combined Ratios, for the Specialty Health segment are as follows for the periods indicated (in thousands):

	Three Months Ended	
	March 31,	
	2019	2018
Premiums Earned	\$ 44,832	\$ 44,856
Insurance Benefits, Claims & Reserves	18,665	15,902
Expenses	20,620	24,337
Loss Ratio ^(A)	41.6%	35.5%
Expense Ratio ^(B)	46.0%	54.3%
Combined Ratio ^(C)	87.6%	89.8%

- (A) Loss ratio represents insurance benefits, claims and reserves divided by premiums earned.
- (B) Expense ratio represents commissions, administrative fees, premium taxes and other underwriting expenses divided by premiums earned.
- (C) The combined ratio is equal to the sum of the loss ratio and the expense ratio.

- The lower loss ratio in 2018 was primarily the result of favorable development in the short term medical line of business related to prior years. The lower expense ratio in 2019 is as a result of lower commission expenses on fixed limited indemnity benefit business.
- Income before taxes from the Group disability, life, DBL and PFL segment decreased \$1.7 million for the three months ended March 31, 2019 compared to the same period in 2018. The decrease in the first-quarter results primarily reflects higher loss ratios in group term life and the LTD lines of business;
- The Individual life, annuities and other segment reported losses before income taxes of \$.5 million for the three months ended March 31, 2019 compared with losses of \$.2 million in the comparable 2018 period.
- The Medical Stop-Loss segment reported income before taxes of \$.1 million in both periods ended March 31, 2019 and 2018. Amounts recorded for investment income, and benefits, claims and reserves in the Medical Stop-Loss segment represent the activity of the remaining blocks of medical stop-loss business in run-off;
- The Corporate segment reported losses before taxes of \$2.4 million in both the three months ended March 31, 2019 and 2018; and

- Premiums by principal product for the periods indicated are as follows (in thousands):

Three Months Ended		
March 31,		
Gross Direct and Assumed		
Earned Premiums:	2019	2018
Specialty Health	\$ 45,541	\$ 45,393
Group disability, life, DBL and PFL	45,054	42,600
Individual life, annuities and other	5,341	6,257
	<u>\$ 95,936</u>	<u>\$ 94,250</u>

Three Months Ended		
March 31,		
Net Direct and Assumed		
Earned Premiums:	2019	2018
Specialty Health	\$ 44,832	\$ 44,856
Group disability, life, DBL and PFL	37,943	34,624
Individual life, annuities and other	14	12
	<u>\$ 82,789</u>	<u>\$ 79,492</u>

CRITICAL ACCOUNTING POLICIES

The accounting and reporting policies of the Company conform to U.S. generally accepted accounting principles ("GAAP"). The preparation of the Condensed Consolidated Financial Statements in conformity with U.S. GAAP requires the Company's management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates. A summary of the Company's significant accounting policies and practices is provided in Note 1 of the Notes to the Consolidated Financial Statements included in Item 8 of the Annual Report on Form 10-K for the fiscal year ended December 31, 2018. Management has identified the accounting policies related to *Insurance Premium Revenue Recognition and Policy Charges*, *Insurance Liabilities*, *Investments*, *Goodwill and Other Intangible Assets*, and *Deferred Income Taxes* as those that, due to the judgments, estimates and assumptions inherent in those policies, are critical to an understanding of the Company's Consolidated Financial Statements and this Management's Discussion and Analysis. A full discussion of these policies is included under the heading, "Critical Accounting Policies" in Item 7 of the Annual Report on Form 10-K for the fiscal year ended December 31, 2018. During the three months ended March 31, 2019, there were no additions to or changes in the critical accounting policies disclosed in the 2018 Form 10-K except for the recently adopted accounting standards discussed in Note 1(E) of the Notes to Condensed Consolidated Financial Statements.

Results of Operations for the Three Months Ended March 31, 2019 Compared to the Three Months Ended March 31, 2018

Information by business segment for the periods indicated is as follows:

March 31, 2019 (In thousands)	Premiums Earned	Net Investment Income	Fee and Other Income	Benefits, Claims and Reserves	Selling, General and Administrative	Total
Specialty Health	\$ 44,832	822	7,785	18,665	25,116	\$ 9,658
Group disability, life, DBL and PFL	37,943	2,019	167	24,242	11,723	4,164
Individual life, annuities and other	14	318	86	220	651	(453)
Medical Stop-Loss	-	2	-	(8)	(62)	72
Corporate	-	835	(166)	-	3,101	(2,432)
Sub total	\$ 82,789	\$ 3,996	\$ 7,872	\$ 43,119	\$ 40,529	11,009
Net investment gains						171
Net impairment losses recognized in earnings						(646)
Income before income taxes						10,534
Income taxes						1,644
Net Income						\$ 8,890

March 31, 2018 (In thousands)	Premiums Earned	Net Investment Income	Fee and Other Income	Benefits, Claims and Reserves	Selling, General and Administrative	Total
Specialty Health	\$ 44,856	1,121	4,787	15,902	29,393	\$ 5,469
Group disability, life, DBL and PFL	34,624	1,674	161	20,095	10,418	5,946
Individual life, annuities and other	12	361	94	228	407	(168)
Medical Stop-Loss	-	13	-	(318)	236	95
Corporate	-	512	18	-	2,889	(2,359)
Sub total	\$ 79,492	\$ 3,681	\$ 5,060	\$ 35,907	\$ 43,343	8,983
Net investment gains						71
Income before income taxes						9,054
Income taxes						2,006
Net Income						\$ 7,048

Premiums Earned

In the first quarter of 2019, premiums earned increased \$3.3 million over the comparable period of 2018. The increase is primarily due to a \$3.3 million increase in earned premiums from the Group disability, life, DBL and PFL segment as a result of \$1.4 million in increased DBL premiums, \$1.0 million in increased group term life business and \$1.0 million in increased LTD business. Specialty Health segment premiums were essentially flat as increased premiums of \$1.7 million from pet lines, \$1.1 million in group gap lines, and \$.8 million in increased occupational accident business were more than offset by decreased premiums in the fixed indemnity limited benefit business line.

Net Investment Income

Total net investment income increased \$.3 million. The overall annualized investment yields were 3.1% and 3.0% in the first quarter of 2019 and 2018, respectively.

The annualized investment yields on bonds, equities and short-term investments were 3.3% in the first quarter of 2019 and 3.1% for the comparable 2018 period.

Net Investment Gains and Net Impairment Losses Recognized in Earnings

The Company had net investment gains of \$.2 million in 2019 compared to \$.1 million in 2018. These amounts include gains and losses from sales of fixed maturities available-for-sale, equity securities and other investments. Decisions to sell securities are based on management's ongoing evaluation of investment opportunities and economic and market conditions, thus creating fluctuations in gains and losses from period to period.

The Company recognized \$.6 million of other-than-temporary impairment losses on fixed maturities available-for-sale securities in the first three months of 2019, as the Company determined that it was more likely than not that we would sell the securities before the recovery of their amortized cost basis.

Fee Income and Other Income

Fee income decreased \$1.0 million for the three-month period ended March 31, 2019 compared to the three-month period ended March 31, 2018. The decrease is primarily due to more fee income being written on IHC carrier paper in 2019.

Other income increased \$3.8 million for the three months ended March 31, 2019 from the comparable period in 2018 primarily due to \$3.6 million in pretax gain on the sale of an equity investment in Pets Best.

Insurance Benefits, Claims and Reserves

In the first quarter of 2019, insurance benefits, claims and reserves increased \$7.2 million over the comparable period in 2018. The increase is primarily attributable to: (i) an increase of \$4.1 million in benefits, claims and reserves in the Group disability, life, DBL and PFL segment, as a result of an increase of \$2.3 million in the LTD line due to higher loss ratios, an increase of \$1.3 million in group term life business due to higher loss ratios and increased retention and an increase of \$.4 million in DBL business on higher premium volume; (ii) an increase of \$2.8 million in the Specialty Health segment, primarily from an increase of \$2.6 million in the short term medical line due to higher loss ratios and unfavorable prior year loss development, an increase of \$.8 million in pet and \$.5 million in group gap businesses both due to increased premium volume, an increase of \$.4 million from the group health modified indemnity line of business, a new product in 2019, an increase of \$.5 million in the international line of business as a result of lower positive reserve runoff activity, partially offset by a decrease of \$1.9 million in the fixed indemnity limited benefit line on lower loss ratios and favorable prior year loss development; and (iii) an increase of \$.3 million in the Medical Stop Loss segment as a result of lower positive reserve run-off volume when compared to the same period in 2018.

Selling, General and Administrative Expenses

Total selling, general and administrative expenses decreased \$2.8 million over the comparable period in 2018. The decrease is principally due to: (i) a decrease of \$4.3 million in the Specialty Health line of business due to a decrease in commission and administrative expenses related to decreased premium volume in fixed indemnity limited benefit and lower administrative fees and loss adjustment expenses in the short term medical line, partially offset by an increase in commissions and administrative fees and other general expenses in the pets and group gap lines on increased premium volume, and (ii) an increase of \$1.3 million in the Group disability, life, DBL and PFL segment primarily due to increased commission expense and other general expenses on DBL, PFL and group term life lines of business primarily on increased premium volume, partially offset by decreased profit commission and other general expenses on LTD business.

Income Taxes

The effective tax rate for the three months ended March 31, 2019 was 15.2% compared to 22.2% for the three months ended 2018. The lower tax rate is primarily due to the Tax Act's reduction in the federal corporate tax rate from January 1, 2018 which resulted in a blended 28% tax rate in 2018 compared to a 21%

tax rate in 2019 combined with tax benefits related to exercises of certain shared based compensation.

LIQUIDITY

Insurance Group

The Insurance Group normally provides cash flow from: (i) operations; (ii) the receipt of scheduled principal payments on its portfolio of fixed maturities; and (iii) earnings on investments. Such cash flow is partially used to fund liabilities for insurance policy benefits. These liabilities represent long-term and short-term obligations.

Corporate

Corporate derives its funds principally from: (i) dividends from the Insurance Group; (ii) management fees from its subsidiaries; and (iii) investment income from Corporate liquidity. Regulatory constraints historically have not affected the Company's consolidated liquidity, although state insurance laws have provisions relating to the ability of the parent company to use cash generated by the Insurance Group. No dividends were declared or paid by the Insurance Group during the three months ended March 31, 2019 or 2018.

Cash Flows

The Company had \$25.1 million and \$30.8 million of cash, cash equivalents and restricted cash as of March 31, 2019 and December 31, 2018, respectively.

For the three months ended March 31, 2019, operating activities provided \$17.7 million of cash and investment activities utilized \$17.8 million of cash, primarily the result of purchases of investment securities. Financing activities utilized \$5.5 million of cash, of which \$2.4 million related to tax withholding on sharebased compensation and \$2.2 million for dividend payments.

The Company had \$371.1 million of liabilities for future policy benefits and policy benefits and claims as of March 31, 2019 that it expects to ultimately pay out of current assets and cash flows from future business. If necessary, the Company could utilize the cash received from maturities and repayments of its fixed maturity investments if the timing of claim payments associated with the Company's insurance resources does not coincide with future cash flows. For the three months ended March 31, 2019, cash received from the maturities and other repayments of fixed maturities was \$25.7 million.

The Company believes it has sufficient cash to meet its currently anticipated business requirements over the next twelve months including working capital requirements and capital investments.

BALANCE SHEET

The Company had receivables due from reinsurers of \$367.1 million at March 31, 2019 compared to \$368.7 million at December 31, 2018. All of such reinsurance receivables are from highly rated companies or are adequately secured. No allowance for doubtful accounts was necessary at March 31, 2019.

The Company's liability for policy benefits and claims by segment are as follows (in thousands):

	Policy Benefits and Claims	
	March 31, 2019	December 31, 2018
Specialty Health	\$ 38,710	\$ 38,114
Group Disability	116,530	112,616
Individual A&H and Other	9,239	8,954
Medical Stop-Loss	431	431
	<u>\$ 164,910</u>	<u>\$ 160,115</u>

For the Specialty Health business, IBNR claims liabilities plus expected development on reported claims are calculated using standard actuarial methods and practices. The “primary” assumption in the determination of Specialty Health reserves is that historical Claim Development Patterns are representative of future Claim Development Patterns. Factors that may affect this assumption include changes in claim payment processing times and procedures, changes in time delay in submission of claims, and the incidence of unusually large claims. Liabilities for policy benefits and claims for specialty health medical and disability coverage are computed using completion factors and expected Net Loss Ratios derived from actual historical premium and claim data. The reserving analysis includes a review of claim processing statistical measures and large claim early notifications; the potential impacts of any changes in these factors are not material. The Company has business that is serviced by third-party administrators. From time to time, there are changes in the timing of claims processing due to any number of factors including, but not limited to, system conversions and staffing changes during the year. These changes are monitored by the Company and the effects of these changes are taken into consideration during the claim reserving process. Other than these considerations, there have been no significant changes to methodologies and assumptions from the prior year.

While these calculations are based on standard methodologies, they are estimates based on historical patterns. To the extent that actual claim payment patterns differ from historical patterns, such estimated reserves may be redundant or inadequate. The effects of such deviations are evaluated by considering claim backlog statistics and reviewing the reasonableness of projected claim ratios. Other factors which may affect the accuracy of policy benefits and claim estimates include the proportion of large claims which may take longer to adjudicate, changes in billing patterns by providers and changes in claim management practices such as hospital bill audits.

Since our analysis considered a variety of outcomes related to these factors, the Company does not believe that any reasonably likely change in these factors will have a Material Effect.

The Company's disability business is comprised of group disability, DBL and PFL. The two “primary” assumptions on which disability policy benefits and claims are based are: (i) morbidity levels; and (ii) recovery rates. If morbidity levels increase, for example due to an epidemic or a recessionary environment, the Company would increase reserves because there would be more new claims than expected. In regard to the assumed recovery rate, if disabled lives recover more quickly than anticipated then the existing claims reserves would be reduced; if less quickly, the existing claims reserves would be increased. Advancements in medical treatments could affect future recovery, termination, and mortality rates. The Company does not believe that reasonably likely changes in its “primary” assumptions would have a material effect on the Company's financial condition, results of operations, or liquidity.

The \$9.6 million increase in IHC's stockholders' equity in the first three months of 2019 is primarily due to \$8.7 million of net income attributable to IHC increased by \$5.7 million of other comprehensive income attributable to IHC and reduced by \$3.0 million of common stock dividends declared.

Asset Quality and Investment Impairments

The nature and quality of insurance company investments must comply with all applicable statutes and regulations, which have been promulgated primarily for the protection of policyholders. Although the Company's gross unrealized losses on fixed maturities available-for-sale securities totaled \$6.6 million at March 31, 2019, 99.3% of the Company's fixed maturities were investment grade and continue to be rated on average AA. The Company marks all of its fixed maturities available-for-sale to fair value through accumulated other comprehensive income or loss. These investments tend to carry less default risk and, therefore, lower interest rates than other types of fixed maturity investments. The Company did not have any non-performing fixed maturities at March 31, 2019.

The Company reviews its investments regularly and monitors its investments continually for impairments. The Company recognized \$.6 million of other-than-temporary impairment losses on certain fixed maturities available for sale during the three months ended March 31, 2019, as the Company determined that it was more likely than not that the company would sell the securities before the recovery of their amortized cost basis. The Company did not record any other-than-temporary impairment losses in the three months ended March 31, 2018. There were no securities with fair values less than 80% of their amortized cost at March 31, 2019.

The unrealized losses on fixed maturities available-for-sale were evaluated in accordance with the Company's impairment policy and were determined to be temporary in nature at March 31, 2019. From time to time, as warranted, the Company may employ investment strategies to mitigate interest rate and other market exposures. Further deterioration in credit quality of the companies backing the securities, further deterioration in the condition of the financial services industry, imbalances in liquidity that exist in the marketplace, a worsening of the current economic recession, or declines in real estate values may further affect the fair value of these securities and increase the potential that certain unrealized losses be designated as other-than-temporary in future periods which may cause the Company to incur additional write-downs.

CAPITAL RESOURCES

Due to its strong capital ratios, broad licensing and excellent asset quality and credit-worthiness, the Insurance Group remains well positioned to increase or diversify its current activities. It is anticipated that future acquisitions or other expansion of operations will be funded internally from existing capital and surplus and parent company liquidity. In the event additional funds are required, it is expected that they would be borrowed or raised in the public or private capital markets to the extent determined to be necessary or desirable.

OUTLOOK

For the remainder of 2019, the Company anticipates that it will:

- Continue to expand our owned call center and career agent channels. As a result of a recent acquisition, our call center now employs over 100 sales representatives in four locations, which is significantly larger than last year. This is a highly scalable model subject to continuing to generate quality leads at an affordable price. One of our call center's key relationships is supporting inquiries received from members of USAA, an insurance, banking, and investment services provider serving millions of military members and their families. We are also ramping up our organic lead generation capabilities and sources of paid leads, and making inroads into large affinity groups that will make our products available to their members. In each case, our call center agents are able to offer a number of quality health insurance choices, including STM, hospital indemnity ("HIP"), dental and gap plans underwritten by IHC's carriers as well as Affordable Care Act ("ACA") and other products available through nationally recognized insurance companies. Greater access to leads has also made it possible to expand our network of career agents, which we have now begun to grow.
- Enter the senior market, which covers approximately 60 million people, and is estimated to be growing by 10,000 people per day, and by 2040 is expected to cover 87 million people. Given the expansion of call center representatives and career agents, we will expand our offerings to serve the rapidly expanding senior market. Initially, we will import Medicare Supplement, Medicare Advantage, term life and final expense products from other carriers to supplement dental, vision and HIP products underwritten by IHC's insurance companies. During the first quarter of 2020, we anticipate being in the market with a portfolio of timely and competitive Medicare Supplement plans in light of regulatory changes taking effect January 1, 2020.. We believe this affords us an outstanding sales opportunity outside of open enrollment for ACA plans.
- Incorporate our new cloud-based technology platforms and quoting and enrollment tools into our various distribution channels. In January 2019, we acquired My1HR, a state-of-the-art quoting and cloud-based enrollment platform utilized by approximately 4,000 active users to manage the health insurance needs of their clients. As a web-based entity, this includes quoting and enrolling individuals in ACA plans as well as ancillary coverages. In addition, My1HR is in the final stage of launching a cloud-based quoting and enrollment tool that is specifically designed for producers in the small group employer market. This new quoting and enrollment system will support group products for all IHC carriers as well as select group ACA and level funded health coverages from leading national health plans.
- Continue to diversify our sources of pet insurance premium through (i) the expansion of marketing efforts by our subsidiary, PetPartners, (ii) increased white-label distribution opportunities (such as our arrangement with the American Kennel Club) where PetPartners acts as administrator and Independence American is the risk taker, and (iii) increased premium for Independence American through our relationships as an underwriter for PetFirst, a company focused on shelters, rescues and animal welfare marketing space, and Pets Best, which excels on direct-to-consumer and veterinarian sales channels.
- By the end of 2019, IHC will be uniquely situated, through its vertically integrated structure, to better serve the growing demand for health insurance options by delivering an end-to-end experience to the consumer, including a broad base of products across the entire spectrum of age groups and needs. We will provide state-of-the-art on-line and mobile tools linking individuals and families in need of insurance coverage to highly rated insurance companies. Our enterprise will include: (i) digital marketing and website domains that will drive exclusive lead traffic for ancillary health and pet insurance, (ii) exchanges that will permit individuals to perform side-by-side comparisons of various employee benefit and pet insurance coverages, (iii) sales and customer service centers with licensed employee agents available to respond to consumer questions; (iv) a wholly owned insurance company, licensed in all 50 states, which will have the broadest mix of ancillary health and pet insurance in the country, and (v) access to other highly rated insurers for life, senior and P&C products.

- Continue to increase our DBL/PFL premiums. Effective January 1, 2018, Standard Security Life began selling a new rider (“Paid Family Leave” or “PFL”) as part of our New York DBL policies. This is a result of New York State requiring employers to provide PFL, which would cover job-protected paid leave to care for a new child or sick family member or to assist when someone is called to active military service. This has more than doubled our DBL block. The PFL product rate is set by the NYSDFS and provides for a potential risk adjustment payment in the event the company has better experience than the industry.
- Achieve increases in both long-term and short-term disability premiums in 2019 generated from new distribution relationships.
- Accomplish increases in life and disability premium by developing additional strategic functional and distribution partnerships, broaden worksite portfolio, and enhance Business to Business and Business to Consumer website functionality.
- Continue to evaluate strategic transactions. We plan to deploy some of our cash to make additional investments and acquisitions that will bolster existing or new lines of business.
- Continue to focus on administrative efficiencies.

Subject to making additional repurchases, acquisitions and investments, the Company will remain highly liquid in 2019 as a result of the continuing shorter duration of the portfolio. The low duration of our portfolio enables us, if we deem prudent, the flexibility to reinvest in much higher yielding longer-term securities, which would significantly increase investment income in the future. A low duration portfolio such as ours also mitigates the adverse impact of potential inflation. IHC will continue to monitor the financial markets and invest accordingly.

Our results depend on the adequacy of our product pricing, our underwriting, the accuracy of our reserving methodology, returns on our invested assets, and our ability to manage expenses. We will also need to be diligent with increased rate review scrutiny to effect timely rate changes and will need to stay focused on the management of medical cost drivers in the event medical trend levels cause margin pressures. Factors affecting these items, as well as unemployment and global financial markets, may have a material adverse effect on our results of operations and financial condition.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Not required for smaller reporting companies.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and procedures

IHC's Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO") supervised and participated in IHC's evaluation of its disclosure controls and procedures as of the end of the period covered by this report. Disclosure controls and procedures are controls and procedures designed to ensure that information required to be disclosed in IHC's periodic reports filed or submitted under the Securities Exchange Act of 1934, as amended, is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission's rules and forms. Based upon that evaluation, IHC'S CEO and CFO concluded that IHC's disclosure controls and procedures were effective.

Management, including the CEO and CFO, identified no change in our internal control over financial reporting that occurred during our fiscal quarter ended March 31, 2019 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

We are involved in legal proceedings and claims that arise in the ordinary course of our businesses. We have established reserves that we believe are sufficient given information presently available related to our outstanding legal proceedings and claims. We do not anticipate that the result of any pending legal proceeding or claim will have a material adverse effect on our financial condition or cash flows, although there could be such an effect on our results of operations for any particular period.

A third party administrator with whom we formerly did business ("Plaintiff" or "TPA") filed a Complaint dated May 17, 2017 in the United States District Court, Northern District of Texas, Dallas Division, naming IHC, Madison National Life, Standard Security Life, and IHC Carrier Solutions, Inc. (collectively referred to as "Defendants"). "Plaintiff" and "Defendants" are collectively referred to herein as the "Parties". The Complaint concerns agreements entered into by Standard Security Life and Madison National Life with Plaintiff, as well as other allegations made by Plaintiff against Defendants. The Complaint seeks injunctive relief and damages in an amount exceeding \$50,000,000, payments allegedly owed to Plaintiff under the agreements totaling at least \$3,082,000 through 2014, plus additional amounts for 2015 and 2016, and exemplary and punitive damages as allowed by law and fees and costs. Defendants believe these claims to be without merit. Defendants moved to Compel Arbitration and Dismiss or Stay the original Complaint. Plaintiff filed an Amended Complaint on August 18, 2017. Defendants filed a Motion to Compel Arbitration or Stay the Amended Complaint. The Parties agreed to enter into an Order staying the action filed in Texas. The Parties' disputed claims moved in part to arbitration.

Standard Security Life and Madison National Life demanded arbitration against this TPA. The Arbitration Panel issued an Order splitting the hearing into two phases. Standard Security Life and Madison National Life successfully presented their claims in Phase I on September 25 through September 28, 2018. The TPA's counterclaims were heard during Phase II held on February 11, 2019 through February 15, 2019. Standard Security Life and Madison National Life successfully opposed the counterclaims asserted by the TPA as the Arbitration Panel denied all claims against Standard Security Life and Madison National Life. Standard Security Life and Madison National Life filed the Petition to Confirm the Arbitration Award. The TPA has opposed this Motion.

Since the arbitration is complete, the stay in the Texas litigation has been lifted. Defendants filed a Motion to Dismiss.

ITEM 1A. RISK FACTORS

There were no material changes from the risk factors previously disclosed in the Company's Annual Report on Form 10-K for the year ended December 31, 2018 in Item 1A to Part 1 of Form 10-K.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**Share Repurchase Program**

IHC has a program, initiated in 1991, under which it repurchases shares of its common stock. In August 2016, the Board of Directors increased the number of shares that can be repurchased to 3,000,000 shares of IHC common stock. As of March 31, 2019, 1,853,148 shares were still authorized to be repurchased.

Share repurchases during the first quarter of 2019 are summarized as follows:

2019			
Month of Repurchase	Shares Repurchased	Average Price of Repurchased Shares	Maximum Number of Shares Which Can be Repurchased
January	1,276	\$ 35.02	1,854,471
February	-	\$ -	1,854,471
March	1,323	\$ 35.16	1,853,148

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

Not applicable.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

ITEM 5. OTHER INFORMATION

Not applicable.

ITEM 6. EXHIBITS

Exhibit Number

- 3.1 Restated Certificate of Incorporation of Independence Holding Company (Filed as Exhibit 3(i) to our Quarterly Report on Form 10-Q for the quarter ended June 30, 1996 and incorporated herein by reference).
- 3.2 [Certificate of Amendment of Restated Certificate of Incorporation of Independence Holding Company \(Filed as Exhibit 3.1 to our Current Report on Form 8-K filed with the SEC on July 29, 2004 and incorporated herein by reference\).](#)
- 3.3 [By-Laws of Independence Holding Company \(Filed as Exhibit 3.3 to our Annual Report on Form 10-K for the year ended December 31, 2006 and incorporated herein by reference\), as amended by Amendment to By-Laws of Independence Holding Company \(Filed as Exhibit 3.2 to our Quarterly Report on Form 10-Q for the quarter ended September 30, 2013 and incorporated herein by reference\).](#)
- 10.1 [Officer Employment Agreement, made as of April 18, 2011, by and among Independence Holding Company, Standard Security Life Insurance Company of New York and Mr. David T. Kettig \(Filed as Exhibit 10.1 to our Current Report on Form 8-K filed with the SEC on April 22, 2011 and incorporated herein by reference\).](#)
- 10.2 [Officer Employment Agreement, made as of April 18, 2011, by and among Independence Holding Company, Madison National Life Insurance Company, Inc. and Mr. Larry R. Graber \(Filed as Exhibit 10.2 to our Current Report on Form 8-K filed with the SEC on April 22, 2011 and incorporated herein by reference\).](#)
- 10.3 [Officer Employment Agreement, made as of April 18, 2011, by and between Independence Holding Company and Ms. Teresa A. Herbert \(Filed as Exhibit 10.5 to our Current Report on Form 8-K filed with the SEC on April 22, 2011 and incorporated herein by reference\).](#)
- 10.4 [Officer Employment Agreement, made as of May 11, 2011, by and between Independence Holding Company and Mr. Roy T.K. Thung \(Filed as Exhibit 10.1 to our Quarterly Report on Form 10-Q for the period ended March 31, 2011 filed with the SEC on May 12, 2011, and incorporated herein by reference\).](#)
- 10.5 Retirement Benefit Agreement, dated as of September 30, 1991, between Independence Holding Company and Mr. Roy T.K. Thung, as amended. (Filed as an Exhibit to our Annual Report on Form 10-K for the year ended December 31, 1993 and incorporated herein by reference; [Amendment No. 1 filed as Exhibit 10\(iii\)\(A\)\(4a\) to our Annual Report on Form 10-K for the year ended December 31, 2003 and incorporated herein by reference; Amendment No. 2 filed as Exhibit 10\(iii\)\(4\)\(b\) to our Current Report on Form 8-K filed with the SEC on June 22, 2005 and incorporated herein by reference; Amendment No. 3 filed as Exhibit 10.1 to our Current Report on Form 8-K filed with the SEC on January 7, 2009 and incorporated herein by reference.](#))
- 10.6 [Purchase Agreement, made and entered into on June 15, 2015, by and among Madison National Life Insurance Company, Inc., Standard Security Life Insurance Company of New York and National Guardian Life Insurance Company \(Filed as Exhibit 10.1 to our Current Report on Form 8-K filed with the SEC on June 16, 2015, and incorporated herein by reference\).](#)
- 10.7 [Sale Bonus Agreement, dated November 7, 2016, by and between Independence American Holdings Corp. and David T. Kettig \(Filed as Exhibit 10.8 to our Quarterly Report on Form 10-Q for the quarter ended September 30, 2016 and incorporated herein by reference\).](#)

- 10.8 [Officer Employment Agreement, made as of May 25, 2011, by and among Independence Holding Company, Standard Security Life and Mr. Gary J. Balzofiore \(Filed as Exhibit 10.9 to our Annual Report on Form 10-K for the year ended December 31, 2016 and incorporated herein by reference\).](#)
- 10.9 Officer Employment Agreement, made as of June 22, 2015, by and among Independence Holding Company, Standard Security Life and Mr. Vincent Furfaro, as amended by the Assignment and Assumption with Novation and Amendment of Officer Employment Agreement dated January 1, 2017 by and among Standard Security Life, AMIC Holdings, Inc. and Mr. Vincent Furfaro (Filed as Exhibit 10.9 to our Annual Report on Form 10-K for the year ended December 31, 2018 and incorporated herein by reference).
- 10.10 Sale Bonus Agreement, dated July 25, 2018, by and between Independence American Holdings Corp. and Vincent Furfaro (Filed as Exhibit 10.10 to our Annual Report on Form 10-K for the year ended December 31, 2018 and incorporated herein by reference).
- 10.11 Assignment and Assumption with Novation and Amendment of Officer Employment Agreement dated January 1, 2017 by and among Standard Security Life, AMIC Holdings, Inc. and Mr. David T. Kettig (Filed as Exhibit 10.11 to our Annual Report on Form 10-K for the year ended December 31, 2018 and incorporated herein by reference).
- 31.1 Certification of the Chief Executive Officer and President Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. *
- 31.2 Certification of the Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. *
- 32.1 Certification Pursuant to 18 U.S.C. Section 1350 as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. *
- 32.2 Certification Pursuant to 18 U.S.C. Section 1350 as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. *
- 101.INS XBRL Instance Document. The instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document.
- 101.SCH XBRL Taxonomy Extension Schema Document. *
- 101.CAL XBRL Taxonomy Extension Calculation Linkbase Document. *
- 101.LAB XBRL Taxonomy Extension Label Linkbase Document. *
- 101.PRE XBRL Taxonomy Extension Presentation Linkbase Document. *
- 101.DEF XBRL Taxonomy Extension Definition Linkbase Document. *

* Filed herewith.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

INDEPENDENCE HOLDING COMPANY (REGISTRANT)

By: /s/Roy T. K. Thung
Roy T.K. Thung
Chief Executive Officer, and Chairman
of the Board of Directors

Date: May 8, 2019

By: /s/Teresa A. Herbert
Teresa A. Herbert
Senior Vice President and
Chief Financial Officer

Date: May 8, 2019