

## Contact

[www.linkedin.com/in/melanie-tapp-23a3999b](https://www.linkedin.com/in/melanie-tapp-23a3999b) (LinkedIn)

## Top Skills

Retail Sales

Budgeting

P&L Management

# Melanie Tapp

COO at Please & Thank You

Louisville, Kentucky, United States

## Summary

Developing authentic relationships with guests, colleagues and industry professionals has driven me throughout my career. Educating and inspiring our teams is one of the most important parts of my job. Finding out what inspires everyone on your team can be as easy as just asking. The difficult part lies in listening and continuing to engage them in what they are passionate about. I foster positive culture with education, recognition, humor and passion. Together we create an inclusive environment where people want to work, individuality is celebrated, and guests feel at home.

---

## Experience

Please & Thank You

COO

January 2022 - Present (2 years 9 months)

21c Museum Hotels

12 years 4 months

Senior Director of 21c Food and Beverage

September 2009 - December 2021 (12 years 4 months)

Louisville, Kentucky Area

Director of Food and Beverage

August 2012 - May 2016 (3 years 10 months)

Cincinnati, Ohio

Garage Bar

General manager

May 2011 - August 2012 (1 year 4 months)

21c Museum Hotel & Proof on Main

Beverage director

March 2009 - 2011 (2 years)

---

## Education

University of Wisconsin-Madison

Bachelor of Science (BS), Fine/Studio Arts, General