# Axos Financial, Inc. Investor Presentation





NYSE: AX

#### **Safe Harbor**



This presentation contains forward-looking statements that involve risks and uncertainties, including without limitation statements relating to Axos' financial prospects and other projections of its performance and asset quality, Axos' deposit balances and capital ratios, Axos' ability to continue to grow profitably and increase its business, Axos' ability to continue to diversify its lending and deposit franchises, the anticipated timing and financial performance of other offerings, initiatives, and acquisitions, expectations of the environment in which Axos operates and projections of future performance. These forward-looking statements are made on the basis of the views and assumptions of management regarding future events and performance as of the date of this presentation. Actual results and the timing of events could differ materially from those expressed or implied in such forward-looking statements as a result of risks and uncertainties, including without limitation Axos' ability to successfully integrate acquisitions and realize the anticipated benefits of the transactions, changes in the interest rate environment, monetary policy, inflation, government regulation, general economic conditions, changes in the competitive marketplace, conditions in the real estate markets in which we operate, risks associated with credit quality, our ability to attract and retain deposits and access other sources of liquidity, and the outcome and effects of



litigation and other factors beyond our control. These and other risks and uncertainties detailed in Axos' periodic reports filed with the Securities and Exchange Commission, including its 2022 Form 10-K, as supplemented by its Quarterly Reports on Form 10-Q, could cause actual results to differ materially from those expressed or implied in any forward-looking statements. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this press release. Axos undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. All written and oral forward-looking statements made in connection with this presentation, which are attributable to us or persons acting on Axos' behalf are expressly qualified in their entirety by the foregoing information.

# Axos' Business Model is Differentiated From Other Banks



Customer Acquisition	Sales	Servicing	Distribution	
<ul> <li>Digital Marketing</li> <li>Affinity and Distribution Partners</li> <li>Data mining/target feeding direct marketing</li> <li>Cross-selling</li> </ul>	<ul> <li>Automated fulfillment</li> <li>Inbound call cente sales</li> <li>Outbound call center sales</li> <li>Minimal outside sales</li> <li>Significant inside sales</li> </ul>	<ul> <li>Self-service</li> <li>Digital journey</li> <li>Direct banker (call center)</li> </ul>	<ul> <li>Balance sheet</li> <li>Whole loan sales options</li> <li>Securitization</li> </ul>	
Core Digital Capabilities				
Data Driven Insight		Digital Digital Enab	led Next-Gen	

# **Axos is a Top Performer Versus Bank Peer Group**

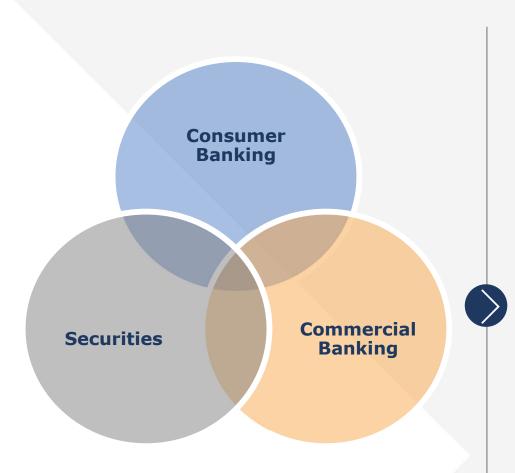


	Axos Bank	Peer Group	Percentile
ROAA	1.61%	0.77%	90%
Return on equity	15.91%	7.96%	89%
Net interest income	4.51%	2.87%	94%
Efficiency ratio	47.42%	69.92%	9%

The 90% on ROE means that the Bank outperformed 90% of all banks. The 9% efficiency ratio ranking means that only 9% of banks have lower expenses in comparison to their revenues.

# Axos Financial's Three Divisions Provide the Foundation $\bigcirc \times \bigcirc S^{\mathbb{Z}}$ for Sustained Long-term Growth





#### **Investment Thesis**

- > Diverse mix of asset, deposit, and fee income reduces risk and provides multiple growth opportunities in varying environments
- > Differentiated retail digital strategy from "online savings banks" or fin-tech competitors
- > Structural cost advantage vs. traditional banks
- > Differentiated distribution strategy
- > New business initiatives generate incremental growth
- > Universal Digital Banking Platform and Enterprise Technology stack provide operating leverage opportunity
- > Technology synergies among divisions reduce overall cost of growth strategy

# Consolidated Fiscal Fourth Quarter 2023 Highlights Compared with Fiscal Fourth Quarter 2022



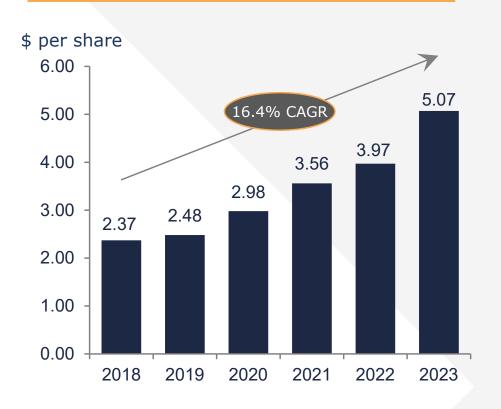


<sup>\*</sup> Net income and diluted EPS for Q4 2022 exclude \$11.0 million charge, primarily from a one-time resolution of a contractual claim.

# Diluted EPS and Book Value Per Share Have Been Consistently Strong



### **Diluted EPS (FY)**



### **Book Value Per Share (FY)**



# Net Interest Margin has been Stable Through a Variety $O \times O S^*$ of Interest Rate Cycles\*

### **Stable Net Interest Margin**



—NIM — Effective Fed Funds rate

<sup>\*</sup>NIM excludes impact of HRB; relationship with HRB terminated in December 2021.

<sup>\*\*</sup>Q4 2023 NIM was negatively impacted by approximately \$1.2 billion of excess liquidity held during the quarter. Excluding the excess liquidity, NIM would have been 4.39%.





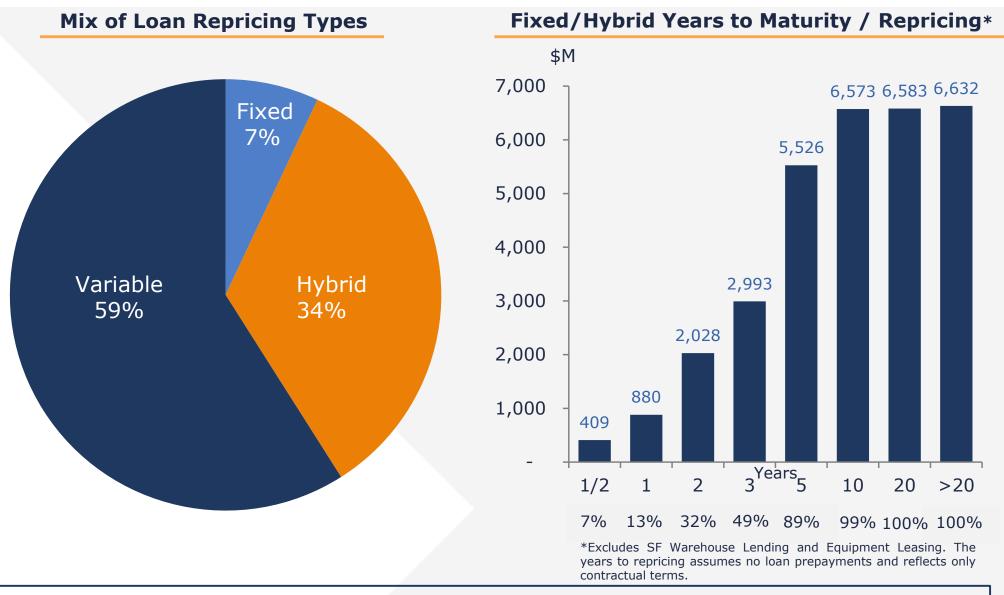
September 30, 2015

June 30, 2023



# **Interest Rate Components of Loan & Lease Portfolio At June 30, 2023**





Of the fixed and hybrid rate loan balances in our portfolio at June 30, 2023, 49% will reprice within 3 years and 89% will reprice within 5 years

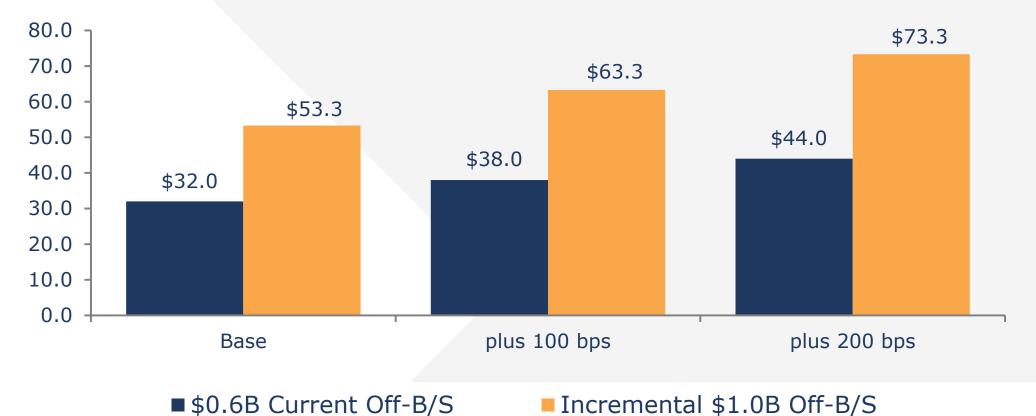
# **Optionality with Deposits from Axos Securities**



Securities segment provides approximately \$1.6 billion of deposits that can be brought on balance sheet or pushed to partner banks to generate fee income

- Provides stable, low/no-cost deposits that can be used to fund Axos Bank's loan growth
- > 17 partner banks hold approximately \$0.6 billion deposits off Axos Bank's balance sheet
- Significant upside to fee income if interest rates rise and/or more deposits are pushed to partner banks

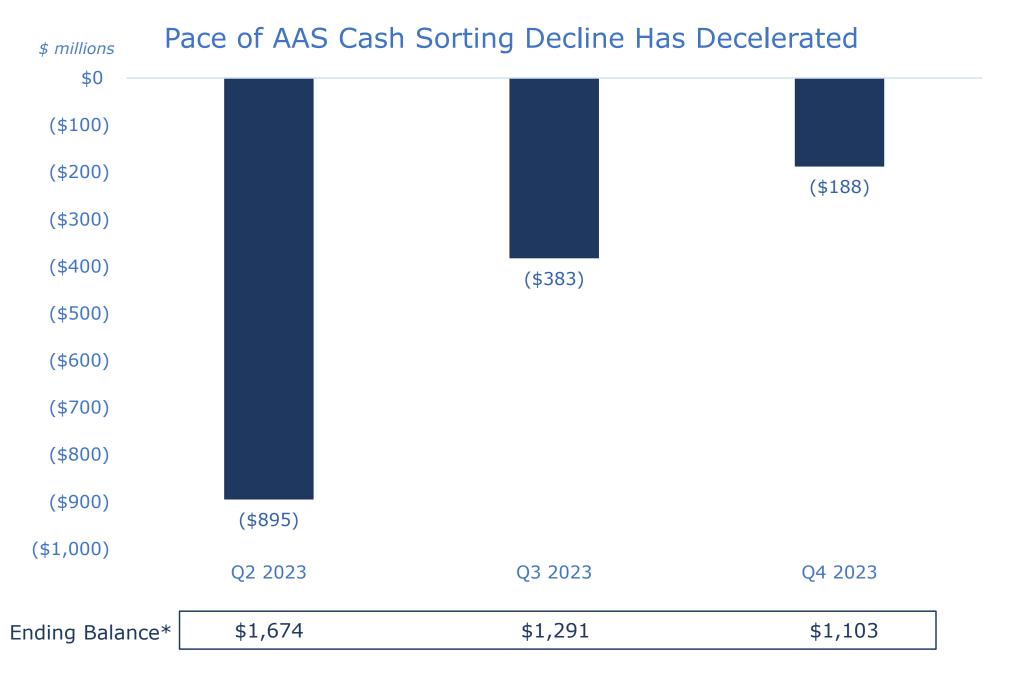




<sup>(1)</sup> Amount of fee income may be higher or lower, depending on amount of deposits from Axos Securities that is actually held on or off Axos Bank's balance sheet. Base is equal to effective federal funds rate (EFFR) of 5.33% as of July 27, 2023.

# **Axos Advisor Services (AAS) Cash Sorting**



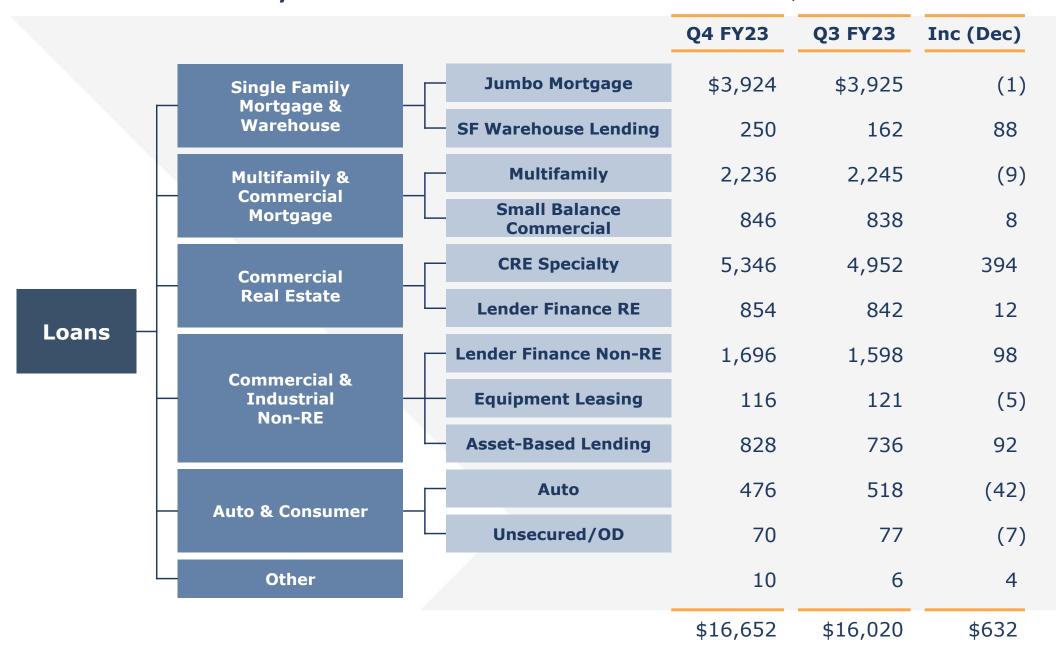


<sup>\*</sup>Total ending AAS client deposit balances, both on- and off-balance sheet

# Loan Growth by Category for Fourth Quarter Ended June 30, 2023

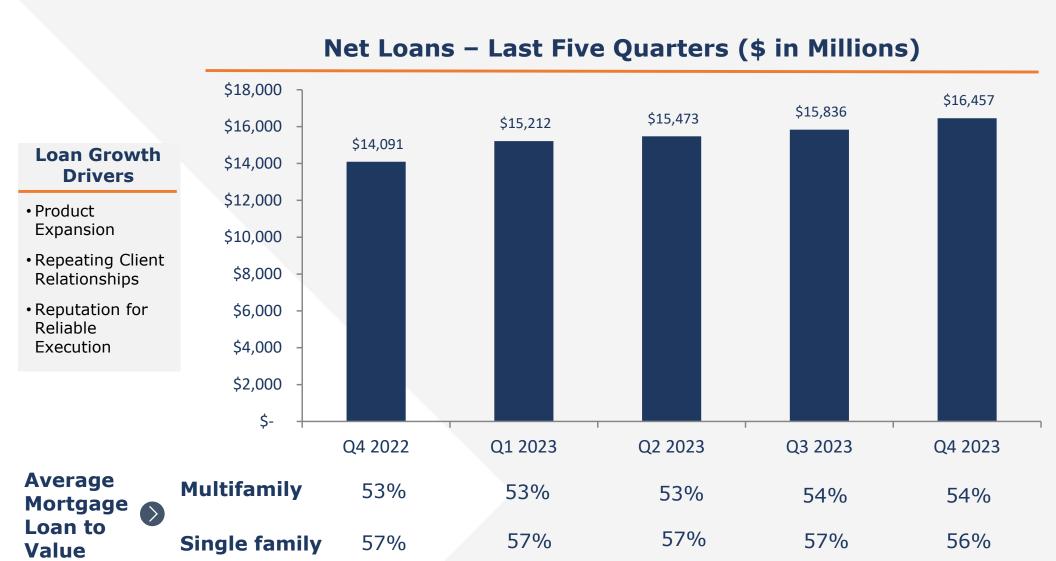


**\$ millions** 



### **Prudent Loan Growth With Low LTVs**

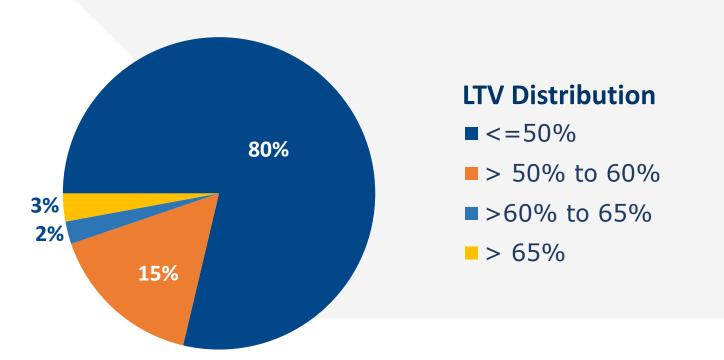




# **CRE Specialty Detail as of June 30, 2023**

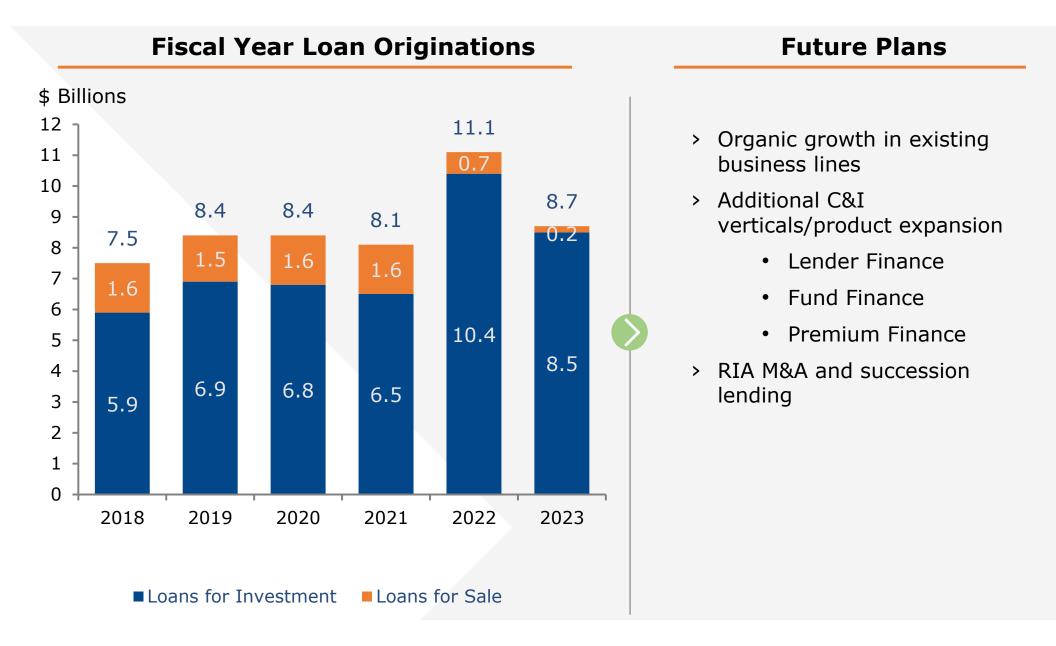


Loan Type	Balance (mm)	Weighted Avg. LTV	Non-Performing Loans (mm)
Multifamily	\$1,746	41%	\$ 0
SFR	1,059	42%	15
Hotel	921	41%	0
Office	552	36%	0
Industrial	475	43%	0
Other	339	36%	0
Retail	254	41%	0
Tota	l \$5,346	40%	\$15



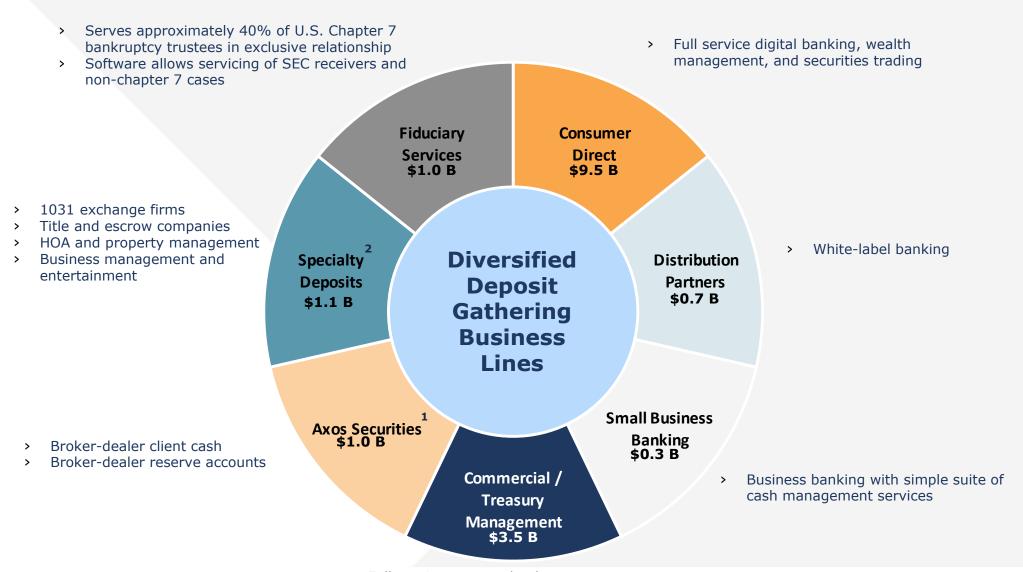
# **Strong Loan Originations**





# **Diversified Deposit Gathering Approximately 90% of deposits are FDIC-insured or collateralized**





- > Full service treasury/cash management
- > Team enhancements and geographic expansion
- > Bank and securities cross-sell



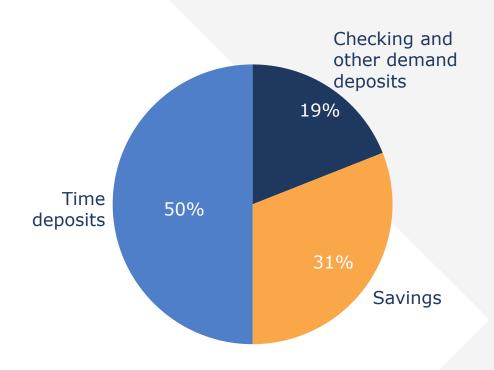
# Deposit Growth in Checking, Business, and Savings Was Achieved While Transforming the Mix of Deposits

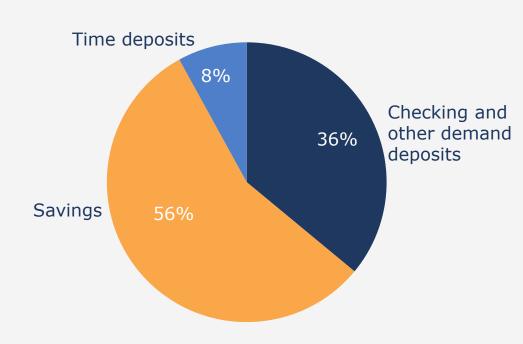
June 30, 2013

Total Deposits = \$2.1 billion

### June 30, 2023

Total Deposits = \$17.1 billion

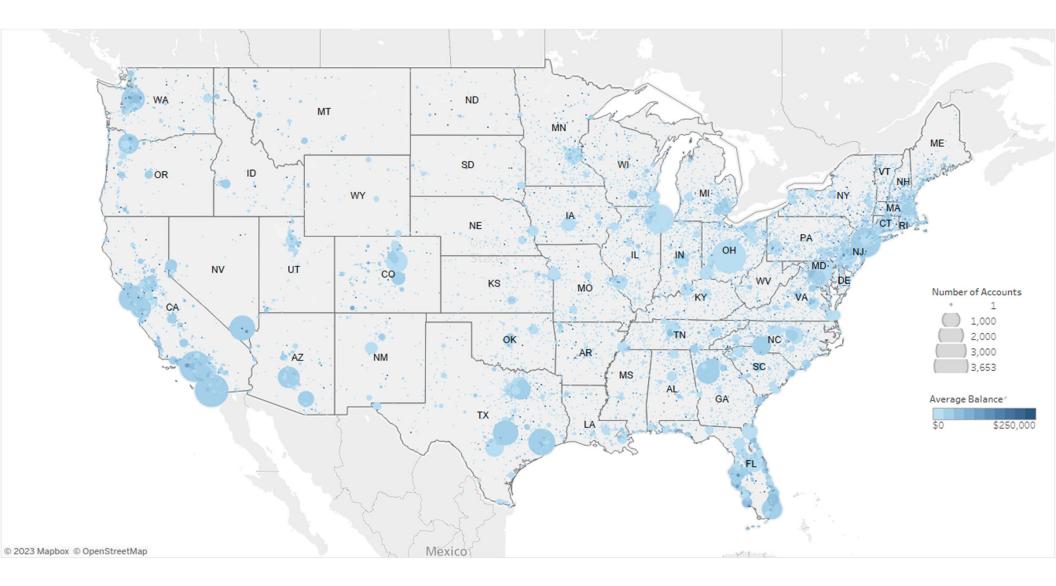




Checking Growth (6/2013 - 6/2023) = 1,486%Savings Growth (6/2013 - 6/2023) = 1,393%

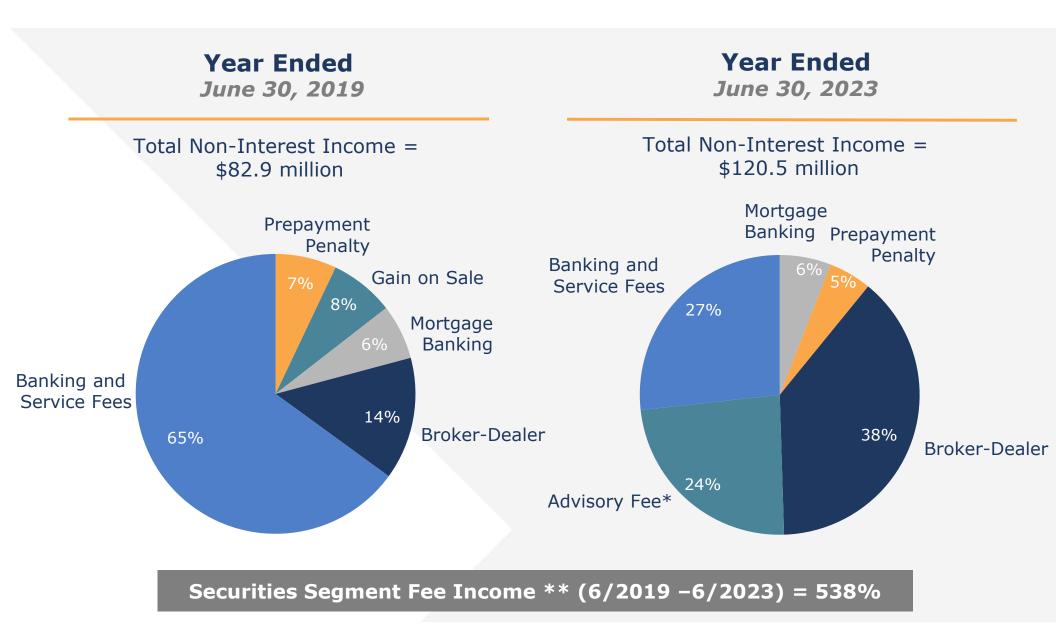
# **Customer Base and Deposit Volume is Well Distributed Throughout the United States**





### **Non-Interest Income Growth and Diversification**





st Note: FY23 includes advisory fee income from AAS business, which was acquired August 2, 2021.

### **Axos Securities Overview**



Monetizing synergies by integrating Banking products and services to Securities customers, RIAs, and IBDs

Axos Clearing & Custody

63 IBDs 228 RIAs ~320,000 Clients

**Axos Invest** 

Securities

Axos

Digital Wealth & Personal Financial Management

~29,000 Clients

**Axos Trading**Self-Directed Trading

Launched Fiscal Q1 2022

# Consumer Banking

- Consumer Deposit Accounts
- ODL/Margin Accounts
- Jumbo Single Family Mortgage Loans

#### **Commercial Banking**

- Securities-Backed Lines of Credit
- Cash Management
- Commercial Property Refinancing

#### **Digital Solutions**

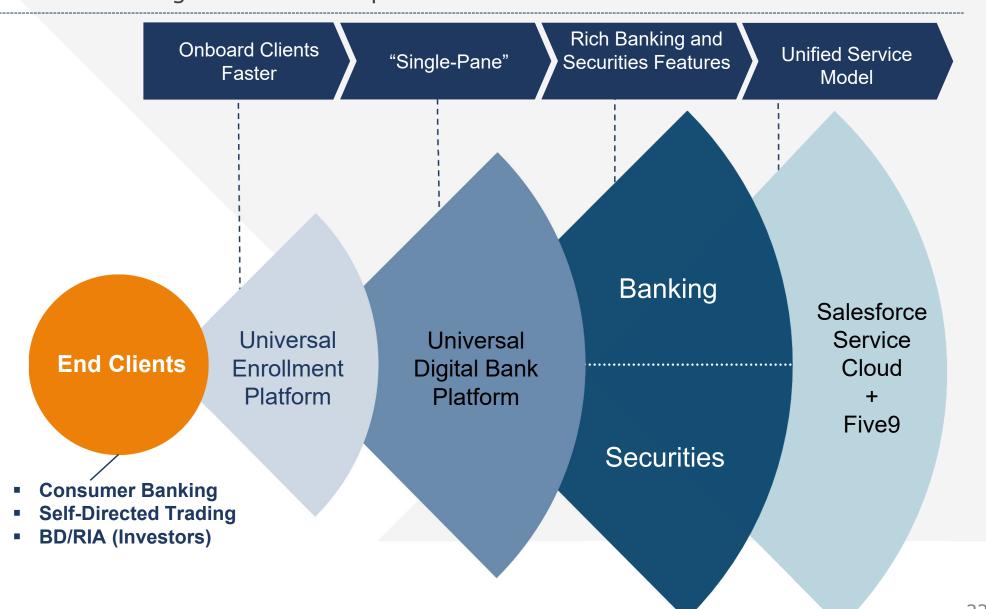
- > Universal Digital Platform
- > Account Opening Platform

Access to ~349,000 Clients

# **Integrated Securities and Banking**



Leveraging Bank's existing digital platforms allows for unique integrated and flexible Banking and Securities product features

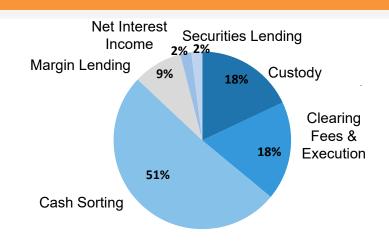


# **Axos Clearing and Custody Highlights**



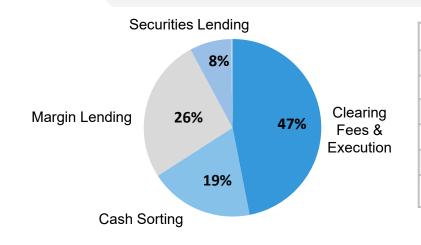
- Leadership team with more than 100 years combined industry experience.
- Proprietary front- and back-end technologies for advisors and brokerdealers.
- Nation's 8<sup>th</sup> largest
   Clearing Services firm by number of broker-dealer clients<sup>1</sup>.
- More than \$30 billion in Clearing Services client assets under custody and/or administration.
- Axos Financial, Inc.
   acquired E\*TRADE Advisor
   Services in August 2021.

#### For the 3 months ended 6/30/2023



Custody	\$ 7,503,109
Clearing Fees & Execution	7,389,471
Cash Sorting	21,537,051
Margin Lending	3,838,350
Securities Lending	1,028,249
Net Interest Income	743,161
Net Revenues	\$ 42,039,391

#### For the 3 months ended 6/30/2019



Custody	\$ -
Clearing Fees & Execution	5,442,487
Cash Sorting	2,198,140
Margin Lending	3,040,793
Securities Lending	880,751
Net Interest Income (Expense)	(30,406)
Net Revenues	\$ 11,531,765

<sup>&</sup>lt;sup>1</sup> InvestmentNews Top clearing and custody firms for financial advisers October 2021.

### **Secular Industry Trends Provide Opportunities for Axos**



Fee Compression for Active and Passive **Investment Managers** 



- RIAs need to reduce costs and streamline backoffice ops
- Automation frees up time/resources for client interactions

Advisors are Leaving Wirehouses to Become Independent Advisors



- Axos to provide bundled securities clearing, custody and banking services
- Target small & medium-sized RIAs and IBDs that large custodians do not serve well

Aging Advisor Population Is Driving Consolidation and Succession Planning



- Axos to provide succession-based and M&A financing to RIAs and IBDs
- Nation-wide footprint and industry focus are competitive advantages

Digitization of Wealth Management



Axos will offer direct-to-consumer and private label robo-advisory solutions to individuals and independent RIAs

# **Axos Advisor Services (AAS) At A Glance**



# **Liberty Provides a Comprehensive Turnkey Platform**



Serving 190 RIAs<sup>1,3</sup>
(\$1M+ AUC)

~\$24B Assets Under Custody<sup>2</sup>



61% of Total AUC<sup>3</sup>

Turnkey Asset
Management Platform,
relies on Reps to gather
assets and maintain
relationship with
investor



36% of Total AUC<sup>3</sup>

RIAS

Gathers and manages assets, works directly with investor



**Traditional Small RIAs** 

3% of Total AUC<sup>3</sup>

Advisors with <\$25M in AUC

Note: Data as of 06/30/2023

1. 220 total advisors on Liberty platform; advisors with <\$1M AUC comprise <\$13M in total assets; there are 8 non-AAS RIAs not on Liberty at Axos Clearing

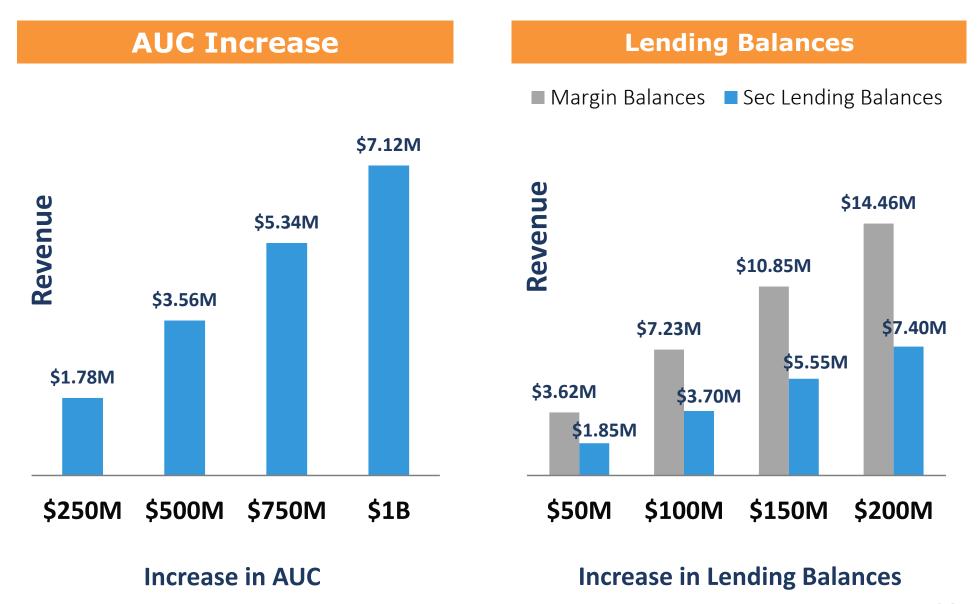
2. Includes \$201M 401K AUC

3. Excludes \$201M 401K AUC

# **Axos Clearing Revenue Sensitivity to Key Metrics**



Increase in revenue related to key metrics – Illustrative Axos Clearing – excluding AAS



# **Axos Clearing Long-Term Revenue and Expense Synergies**



#### **Revenue Synergies**

#### **Axos Securities:**

- Margin Loans
- Securities Lending
- Fixed Income Trading
- Order Flow
- White-label Robo Advisor

#### **Axos Consumer Banking:**

- White-label Banking
- Auto Lending
- Mortgage Lending
- Unsecured Lending

#### **Axos Business Banking:**

- Small Business Banking
- RIA Lending



#### **Cost Synergies**

#### **Axos Securities:**

- Self-Clearing
- Regulatory/Compliance
- Client Acquisition Costs
- Customer Service
- IT Infrastructure/Dev

#### **Axos Consumer Banking:**

- Deposit Servicing Costs
- Client Acquisition Costs

#### **Axos Business Banking:**

Client Acquisition Costs

# **Axos Invest Managed Portfolios Overview**



### Core Services

- Digital advisor that helps consumers achieve their investing goals through asset allocation, diversification, and low-cost ETFs.
- Automatic Rebalancing and Tax Loss Harvesting Services.
- Generate recurring revenue streams on assets under management.

### Key Features

- Imbedded Advice: Consumers are drawn to trusted advice when it is available for low cost.
- Long-term track record: Retention of customers due to strong risk-adjusted performance. Creates stability in asset growth through up and down markets.
- Rewards Checking 2.0: Managed Portfolios platform helps consumers achieve higher banking rate.

# **Customer Served**

- Consumers who do not have an advisor, looking for low-cost entry point to advice.
- Consumers who have no time or desire to make investment decisions on their own.



Sticky customer accounts with opportunities to cross-sell banking and premium services

# **Axos Invest Self Directed Trading Overview**



#### Core Services

- Competitive price discovery and execution of equity, options, ETFs, and Mutual Funds integrated with our Universal Digital Banking platform.
- Access to third-party research, alerts, and watch lists.

#### Key Features

- **Subscription Program:** \$10 monthly for extended trading hours, margin lending, reduced option costs, access to third party analyst research.
- Thought Leadership: Provide market outlook, thematic blogs, product spotlights to create engagement.
- Licensed Relationship Managers: Available to assist with account opening, tutorials on platform tools, and investment vehicle education.

# **Customer Served**

- Consumers with advisors who need a place to hold low-cost basis stock, legacy positions, self-serve on favorite ideas.
- Do-It-Yourself investors who want to ideate and trade their own portfolios.



Extending our 'synergistic loop' to capture consumers needing S/D Trading capabilities integrated with our digital banking platform

# **Axos Invest Managed Portfolios Industry Comparison**











Attributes	Axos	SoFi	Betterment	Fidelity Go
Business Model and Differentiators	Low-cost, integrated Bank, Borrow, and Invest financial suite – best of both worlds with strong value for consumers	Simple ETF allocation bundled with SoFi loans and free management and unlimited access to financial advisors	Simple asset allocation and rebalancing model with low fees – Advisor access with premium subscription	Simplified choice for investors who want an all-digital Robo-advisor
Fee Structure (AUM)	0.24%	Free	The greater of \$4/Month or 0.25%	Free: AUM <\$25k 0.35% >\$25k
User Interface	Simple and seamless feel across both platforms	Very simple, easy to use, but generic	Very simple, easy to use, but generic	Very simple, easy to use, but generic
Promotion	\$200 for \$2000 funded and invested	Free career counseling & loan discounts with qualifying deposit	Up to 1 year of free management for new clients.	N/A
Other	Access to licensed relationship team, Core and thematic models, traditional & roth IRA's	No socially responsible portfolio options	IRA access limited to paid membership	Only offers access to Fidelity Flex mutual funds

### **Key Differentiators**

Integrated financial suite of products
Highly personal servicing approach

# **Key Goals of Universal Digital Bank**



#### **Personalization**

- Increase chances of offering right product at the right time and place
- Personalization is the right antidote for too much choice, too much content, and not enough time

#### **Self-Service**

- Eventual artificial intelligence tools assist sale of banking products such as deposits, loans, and mortgages
- > Products optimized by channel, recipient and journey
- > Self service saves time and cost (e.g., activate and de-activate debit-card in platform, send wires via self-service)

# Facilitate Partnerships

- > Easy integration of third-party features (e.g., biometrics)
- Access to value added tools (e.g., robo-advisory, automated savings features) either proprietary or third party
- > Enable creative customer acquisition partners

# **Customizable Experience**

- > Provide holistic and interactive and intuitive design experience
- Integrate online experience with other channels

#### **Cross-Sell**

- > Artificial intelligence and big data credit models enable quick credit decisions
- Customized product recommendations based upon analytical determination of need

# **Evolving Capabilities of the UDB Platform**



UDB offers a growing set of products, capabilities and supported user segments

**UDB 1.0 UDB 2.0** White Label UDB Banking: Axos deposit products **Products + Features** Borrowing: Axos loan products Investing: Managed Portfolios, Self Directed Trading Planning: Account Aggregation, PFM, Credit Monitoring Segments Co-branded Wealth Management Small Business Banking Personalized Offers + Content **Enablers** SSO to Enrollment Universal Enrollment: Single, digital point of sale **Portals** 

### **The Digital Experience Roadmap**



We continue to **evolve our digital experience** and **provide modern solutions** so financial services providers can have the speed, scalability, and flexibility they need to **deliver better client experiences** 



# **Holistic Credit Risk Management**



#### What We Do

Utilize a holistic credit-risk management framework to manage and monitor credit quality at each stage of the loan life cycle, and leverage specialized Credit Tools to optimize monitoring and reporting capabilities

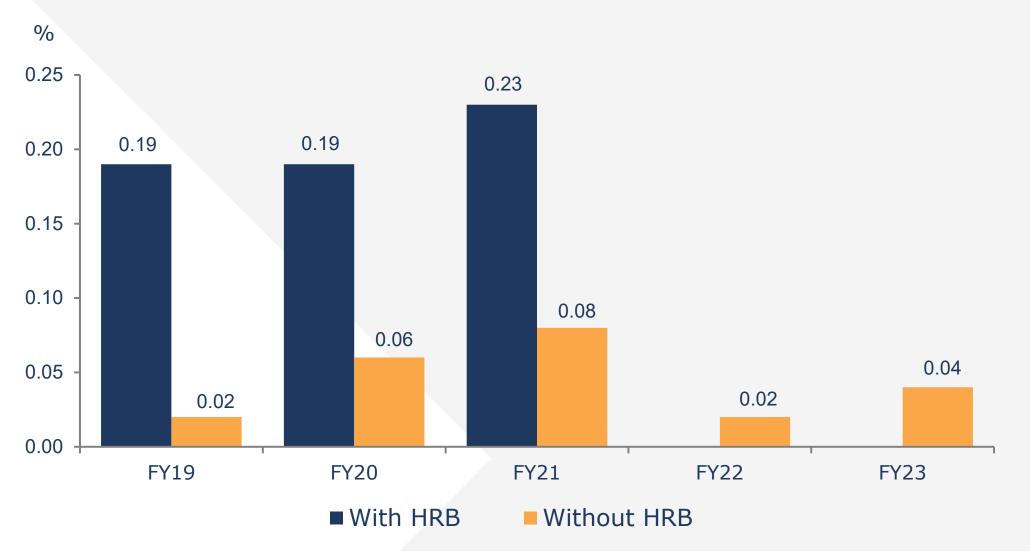
#### **Credit Monitoring & Oversight**



# **Annualized Charge-offs (Recoveries) to Average Loans Outstanding**



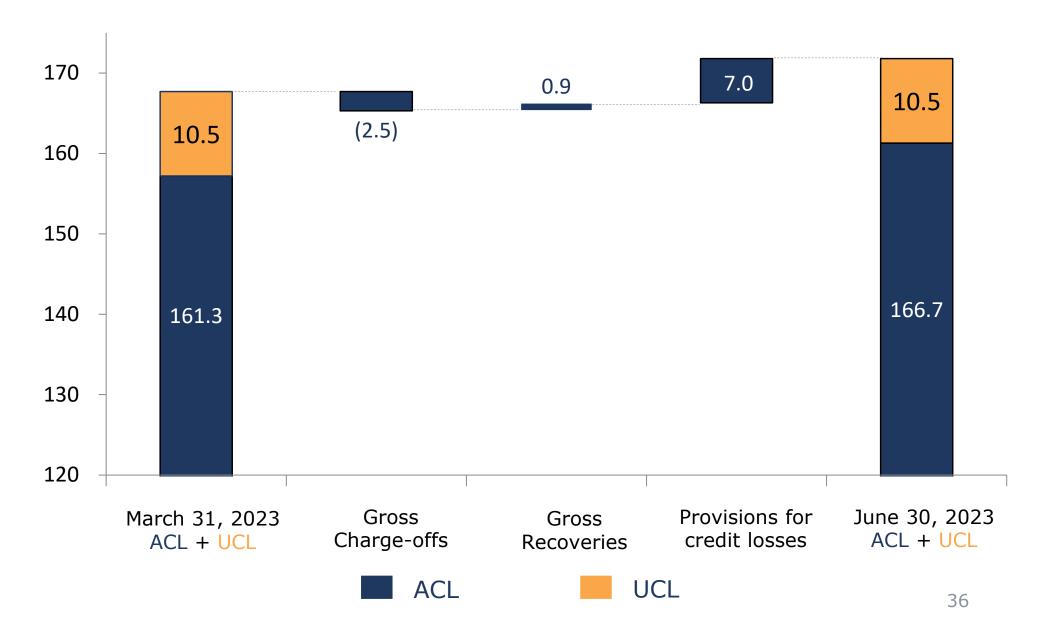
Strong Credit Performance Exhibited through Low Charge-off Ratios



Note I: Company uses a June 30 fiscal year-end.

Note II: The Company partnered with H&R Block Bank (HRB) to provide HRB branded financial services products. The partnership was terminated December 8, 2020.

# Change in Allowance for Credit Losses (ACL) & CXOS Unfunded Loan Commitments Reserve (UCL)



# Allowance for Credit Losses (ACL) by Loan Category as of June 30, 2023



\$ millions

	-	Loan Balance	ACL \$	ACL %
	Single Family - Mortgage and Warehouse	\$4,173.8	\$17.5	0.42%
	Multifamily & Commercial Mortgage	3,082.2	16.8	0.55%
Loans	Commercial Real Estate	6,199.8	72.8	1.17%
	Commercial & Industrial Non-RE	2,639.7	46.3	1.76%
	Auto & Consumer	546.3	13.2	2.42%
	Other	10.2	0.1	0.14%
		\$16,652.0	\$166.7	1.00%

### **Contact Information**



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