

**Exhibit 13.1**

Pursuant to section 906 of the Sarbanes-Oxley Act of 2002 (subsections (a) and (b) of section 1350, chapter 63 of title 18, United States Code), each of the undersigned officers of Genesys, a French *société anonyme* (the “Company”), does hereby certify to such officer’s knowledge that:

The Annual Report on Form 20-F for the year ended December 31, 2003 (the “Form 20-F”) of the Company fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934 and information contained in the Form 20-F fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated April 28, 2004

By: /s/ FRANÇOIS LEGROS

François Legros  
Chairman and Chief Executive Officer

Dated April 28, 2004

By: /s/ MICHAEL E. SAVAGE

Michael E. Savage  
Chief Financial Officer

A signed original of this written statement required by Section 906 has been provided to Genesys and will be retained by Genesys and furnished to the Securities and Exchange Commission or its staff upon request.