

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

Mail Stop 4561

May 27, 2009

Joshua Pickus Chief Executive Officer SupportSoft, Inc. 1900 Seaport Boulevard, 3rd Floor Redwood City, CA 94063

Re: SupportSoft, Inc.

Form 10-K for the Fiscal Year Ended December 31, 2008

Filed March 11, 2009

Form 10-K/A for the Fiscal Year Ended December 31, 2008

Filed April 27, 2009

Preliminary Revised Proxy Statement on Schedule 14A

Filed May 22, 2009 File No. 000-30901

Dear Mr. Pickus:

We have completed our review of the above-referenced filings and have no further comments at this time.

Sincerely,

Maryse Mills-Apenteng Staff Attorney

cc: <u>Via Facsimile (650) 739-3900</u>

Stephen Gillette, Esq.

Jones Day