

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

Via fax: (513) 723-6566

August 20, 2010

Mr. Earl Shanks Chief Financial Officer Convergys Corporation 201 East Fourth Street Cincinnati, OH 45202

Re: Convergys Corporation

Form 10-K for Fiscal Year Ended December 31, 2009

Filed February 26, 2010

Form 10-Q for Fiscal Quarter Ended March 31, 2010

Filed May 5, 2010 File No. 001-14379

Dear Mr. Shanks:

We have completed our review of your Form 10-K and related filings and have no further comments at this time.

Sincerely,

Kathleen Collins Accounting Branch Chief