



*zEthics*

August 3, 2010

U.S. Securities and Exchange Commission  
100 F. Street, NE  
Washington, DC 20549

Mark Rome, MBA  
CEO, zEthics, Inc.  
Vice-Chairman, Business Integrity Alliance™  
*A joint venture between zEthics, Inc. and Boundless LLC*  
980 9<sup>th</sup> St, 16 Floor  
Sacramento, CA 95814  
Direct: 602-358-9586  
Main: 888-668-0080  
Fax: 888-668-0089

**DODD-FRANK ACT**  
**Title IX Investor Protections**  
**Subtitle E—Accountability and Executive Compensation**  
**SEC. 953 Executive compensation disclosures**

**Inclusion of a standard measure for corporate culture when disclosing the relationship between executive compensation actually paid and the financial performance of the issuer**

I am writing on behalf of zEthics, Inc. and the Business Integrity Alliance. The Business Integrity Alliance is one of eleven (11) firms selected to participate in the California Public Employees' Retirement System (CalPERS) Corporate Governance Research Spring-Fed Pool.

The zEthics technology platform provides a structured process for employees to anonymously disclose comprehensive and timely information about the impact on soft controls that are essential to manage the corporate culture. In addition, the zEthics technology platform provides the corporate entity an opportunity to take corrective actions and implement preventative measures to remedy non-conformances with the company's mission, goals, strategies, and objectives.

The Corporate Culture Index is an innovative new tool that measures the integrity of the corporate culture, verifies the tone-at-the-top, and protects shareholders and stakeholders by providing an early warning against corruption, fraud and management misconduct. The Corporate Culture Index provides a quantitative tool to measure the tone of the corporate culture at the Company level, Business Unit level, and Management level.

The zEthics corporate culture surveys and reports provide the organization the knowledge and power to validate and continually improve the integrity of the most important part of the internal control system – the people.



*zEthics*

## **PROPOSED RULE/ REGULATION:**

In the interests of shareholders and for the protection of investors, the Commission is requested, by rule, to require each issuer to disclose in any proxy or consent solicitation material a standard measure of an issuer's corporate culture as a subset of the information that shows the relationship between executive compensation actually paid and the financial performance of the issuer.

## **SUPPORTING ARGUMENT**

The financial crisis has demonstrated with certainty that issuers with aggressive corporate cultures that discount risk provide executive officers, employees, directors, and principal shareholders of the covered issuer with excessive compensation, fees, or benefits.

Senior executives often wield risk management to quantitative analysts (mathematicians) whose methods they don't understand – a recipe for disaster in the financial sector, and detrimental to the interests of shareholders and for the protection of investors and the public. Baron Rothschild's old dogma "I don't take a risk that I don't understand" has been long forgotten.

Corporate culture is a profound driver of any business. Leadership and corporate culture excellence are essential to company performance and organizational well being. The "tone at the top" shapes corporate culture and pervades a company's internal and external relationships.

All the soft controls in an organization together constitute its corporate culture. The corporate culture will drive the success or failure of issuers as the corporate culture is the most powerful control in any organization. It influences every employee's behavior.

Evaluating soft controls — tone at the top, the organization's ethical climate, and management's philosophy and operating style — and reporting weaknesses to those accountable is perhaps the greatest challenge faced by issuers.

Including a standard measure of the issuer's corporate culture in proxy solicitation materials makes it possible for shareholders to better understand risks specific to the company and its operations, as evaluating the soft controls makes it possible for representatives from the legal, finance, and investor-relations departments to specifically quantify the various risks affecting their company, their potential impact, and whether that impact warrants disclosure.

Jonathan F. Foster, managing director of Current Capital, explains that while splitting the leadership of a company and its board generally improves governance, the quality of the people is the key factor for success. "The reality is that even the worthiest regulatory fixes and policy enhancements are not nearly as significant as the quality of the people involved."

Monitoring the soft controls is necessary to provide 1) an early warning of problems; 2) extended visibility into the organization to correct problems; and, 3) serve as a check and balance to



*zEthics*

ensure that the organization is optimized to drive business returns with integrity, transparency, accountability and comprehensive risk oversight.

Shareholders and investors want to know where the high risks are. All stakeholders want assurance that the issuer will not be the next highly publicized failure. To give them that assurance, the issuer must identify the potential causes of such failures: weaknesses in the corporate culture.

In a recent study, Sean Griffith and Tom Baker examined how liability insurers transmit and transform the content of corporate and securities law. The findings suggest that what matters in corporate governance are deep governance variables such as culture and character, rather than the formal governance structures that are typically studied.

Adopting a standard measure for corporate culture addresses current shortcomings in the marketplace for stakeholder due diligence, including:

- 1) Credit rating agencies that evaluate a company's creditworthiness
  - a. Ratings have proven to be unreliable
  - b. Ratings are impossible to measure
- 2) Outside auditors who provide independent assurance that the company's financial condition is portrayed fairly
  - a. The audit report — which is the sole communication between auditors and investors on a particular company — explain the auditors' role and their limitations in finding fraud
  - b. The disclosure of financial problems tends to come after the fact
  - c. Auditors don't examine every transaction and event, so there is no guarantee that all material misstatements, whether caused by error or fraud, will be detected
- 3) Securities analysts who assess the company's business prospects are not independent
  - a. Loyal to investment banks that are allowed to trade ahead of the rest of the market
  - b. Have proven to be biased and sometimes misleading
- 4) According to Chairman Mary Schapiro, "Both companies and investors have raised concerns that proxy advisory firms may be subject to undisclosed conflicts of interest, may fail to conduct adequate research or may base recommendations on erroneous or incomplete facts."

It is apparent to most experts that the internal audit method of managing risk failed on a colossal scale. The rating agencies are amending their processes to ensure that risk management is being practiced enterprise wide, and that boards have a fiduciary responsibility to ensure that the issuer has a risk management identification and mitigation program in place.

The board has a responsibility to serve as "keeper" of the corporate culture — which is increasingly critical as a board duty — and it must ensure the right culture for its management to operate in. A lax culture permits employees to take myriad shortcuts and unacceptable risks. In



*zEthics*

practically any corporate scandal that allows malfeasance or misguided judgments to happen, the question arises, “Where was the board?”

The most crucial item for boards to keep in mind is to recognize that there are risks outside the processes, procedures and guidelines that are part of an organizations structure, and it is incumbent upon the board to try to identify and manage those risks. The only practical way to accomplish this is to provide the board access to a standard measure for corporate culture through an independent evaluation of the issuer’s soft controls.

The Corporate Library is putting together a report on stock options granted to executives during the market lows in 2008 and early 2009. In some cases, these options have already resulted in hefty paper profits for executives as stocks recovered. According to senior research associate Paul Hodgson, “It’s not incentive pay. It’s money for nothing.”

## **COST**

The cost of acquiring a standard measure of the corporate culture through an independent evaluation of the issuer’s soft controls is not considered burdensome. The cost is estimated to be between \$50,000 and \$100,000 annually for the majority of issuers, with an estimated rate of return between two (2x) to ten (10x) times through improved economic performance.

## **CONCLUSION**

A standard measure for corporate culture is the single most effective performance measure for incentive-based payment arrangements. Independent monitoring of the soft controls makes it possible to readily identify inappropriate risks that can lead to material financial loss to covered issuers.

The issuer’s boards of directors need to trust but verify what the executive leadership team is doing. Trust is a soft control that constitutes the issuer’s corporate culture, along with competence, shared values, leadership, expectations, openness and high ethical standards. The compensation committee and outside compensation consultants must have a clear understanding of the issuers’ corporate culture in order to establish incentive-based payment arrangements that prevent inappropriate risks that could lead to material financial loss.

The “Compensation Disclosure and Analysis” portion of the proxy statement is already too long for easy consumption and, in any event, inadequate to describe the activities of the board in overseeing compensation programs that encourage appropriate risk taking and reward performance. Using a standard measure of corporate culture when disclosing the relationship between executive compensation actually paid and the financial performance of the issuer not only simplifies the disclosure for easy consumption, but also adequate to describe the holistic activities of the board.



*zEthics*

Thank you for considering our comments and your robust, dynamic and transparent approach to regulation. If you would like to discuss any of the following points, please do not hesitate to contact me directly at (602) 358-9586 or Michael Brozzetti at (215)-687-7376.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Mark Rome".

Mark Rome  
CEO, zEthics, Inc.  
Vice-Chairman, Business Integrity Alliance

A handwritten signature in blue ink, appearing to read "Phil Brozzetti".

Michael Brozzetti  
CEO, Boundless LLC  
Chairman, Business Integrity Alliance

Attachments:

- A) Dodd Frank Act, Title IX, Subtitle E, Section 956
- B) References



*zEthics*

**ATTACHMENT A  
DODD-FRANK ACT**

**Subtitle E—Accountability and Executive Compensation**

**SEC. 953 Executive compensation disclosures.**

(a) DISCLOSURE OF PAY VERSUS PERFORMANCE.—Section 14 of the Securities Exchange Act of 1934 (15 U.S.C. 78n), as amended by this title, is amended by adding at the end the following:

“(i) DISCLOSURE OF PAY VERSUS PERFORMANCE.—The Commission shall, by rule, require each issuer to disclose in any proxy or consent solicitation material for an annual meeting of the shareholders of the issuer a clear description of any compensation required to be disclosed by the issuer under section 229.402 of title 17, Code of Federal Regulations (or any successor thereto), including information that shows the relationship between executive compensation actually paid and the financial performance of the issuer, taking into account any change in the value of the shares of stock and dividends of the issuer and any distributions. The H. R. 4173—529 disclosure under this subsection may include a graphic representation of the information required to be disclosed.”

(b) ADDITIONAL DISCLOSURE REQUIREMENTS.—

(1) IN GENERAL.—The Commission shall amend section 229.402 of title 17, Code of Federal Regulations, to require each issuer to disclose in any filing of the issuer described in section 229.10(a) of title 17, Code of Federal Regulations (or any successor thereto)—

(A) the median of the annual total compensation of all employees of the issuer, except the chief executive officer (or any equivalent position) of the issuer;

(B) the annual total compensation of the chief executive officer (or any equivalent position) of the issuer; and (C) the ratio of the amount described in subparagraph (A) to the amount described in subparagraph (B).

(2) TOTAL COMPENSATION.—For purposes of this subsection, the total compensation of an employee of an issuer shall be determined in accordance with section 229.402(c)(2)(x) of title 17, Code of Federal Regulations, as in effect on the day before the date of enactment of this Act.



zEthics

## ATTACHMENT B

### REFERENCES:

- 1) Adelman, Lawrence M., *Board of Directors Must Serve as 'Keeper' of Corporate Culture*, Directors and Boards, Volume 7, Number 7, July 2010
- 2) Bloxham, Eleanor, *Are compensation committees covering for high CEO pay?* Fortune, July 15, 2010
- 3) Bebchuk, Lucian A. & Jesse Fried. *Pay without Performance: The Unfulfilled Promise of Executive Compensation* (Harvard University Press 2004).
- 4) Park, Douglas Y., *The Number One Concern of IPO Companies: Corporate Governance*, MyCFONetwork, June 14, 2010.
- 5) Roth, James, *Best Practices: Evaluating the Corporate Culture*, Institute of Internal Auditors Research Foundation, February 2010.
- 6) Audit Committee Institute, *Highlights from the 6<sup>th</sup> Annual Audit Committee Issues Conference*, KPMG, February 2010.
- 7) O'Toole, James, Bennis, Warren, and Goleman, Daniel, *Transparency: How Leaders Create a Culture of Candor*, Jossey Bass, 2008.
- 8) Krause, Thomas R. and Voss, Paul J., *Building an Ethical Framework*, Corporate Responsibility Magazine, April, 2010.
- 9) Heineman, Ben W., *High Performance with High Integrity*, Harvard Business Press, June, 2008
- 10) Pricewaterhousecoopers, *Focus on Governance Initiatives*, 2009
- 11) Council of Institutional Investors, *Statement of the Value of Corporate Governance*
- 12) Griffith, Sean J. and Baker, Tom, *Predicting Corporate Governance Risk: Evidence from the Directors' and Officers' Liability Insurance Market*, Chicago Law Review, Vol. 74, p. 487, 2007.
- 13) Wyatt, Edward, *S.E.C. Soliciting Comments on Investor Proxy System*, The New York Times, June 14, 2010.
- 14) Freeman, Michael, *Should shareholders have a say in executives' pay?*, Union Tribune, July 3, 2010.
- 15) Behan, Beverly, *Six Alarm Bells for Corporate Board Members*, NACD, 2009.
- 16) US Financial Regulatory Reform: The Investors' Perspective, A Report by the Investors' Working Group, July 2009.
- 17) The Corporate Governance Lessons from the Financial Crisis, Organisation for Economic Co-Operation and Development (OECD) Steering Group on Corporate Governance, Grant Kirkpatrick, 11 February 2009.
- 18) The International Corporate Governance Network's second statement on the financial crisis and accompanying letter to the Prime Minister , 23 March 2009  
<http://www.icgn.org/press/pressreleases/articles/-/page/671/>
- 19) Letter to Hon. Jack Reed, Chairman for the Record of the July 29 Subcommittee Hearing on "Protecting Shareholders and Enhancing Public Confidence by Improving Corporate Governance", July 28, 2009.



zEthics

- 20) Letter to Elizabeth M. Murphy, Secretary, SEC regarding NYSE proposed rule change to amend certain Corporate Governance Requirements, File No. SR-NYSE-2009-89, from the Council of Institutional Investors, October 8, 2009  
<http://www.cii.org/resourcesCorrespondence>
- 21) Todd, Alex, *Corporate Governance Best Practices: One size does not fit all*, Trust Enablement, 2009.
- 22) Chappellear, John, *Cultivating Successful Organizational Culture*, MyCFO.com, July 23, 2010.
- 23) Gillespie, John and Zweig, David, *Money for Nothing: How the Failure of Corporate Boards Is Ruining American Business and Costing Us Trillions*, Free Press, January 12, 2010.
- 24) Johnson, Sarah, *SEC Pushes Companies for More Risk Information*, CFO.com, August 2, 2010.